

August 4, 2021

RE: Change-of-Address Stats on USPS FOIA Website

The United States Postal Service® has provided change-of-address (COA) stats on the FOIA website due to an increased interest in COA data during the COVID-19 pandemic. The information that is provided on the FOIA website includes:

- Total COA requests to and from a 5-digit ZIP Code by month for the last four years.
- Totals are broken down by move type:
  - o Family – Everyone with the last name submitted on the COA request is moving
  - o Individual – The individual named on the COA request is moving
  - o Business – The business named on the COA request is moving
- In order to protect the privacy of our moving customers, COA volumes where the count is less than 11 will not be disclosed. Since we only report when the volume is greater than 10, the columns for Business, Family and Individual may not add up to the amount in the total column.

Below is an explanation of each column on the COA stats report.

- ❖ YYYYMM – The year and month to which the data pertains
- ❖ ZIP Code – The 5-digit ZIP Code where the COA request originates or destines
- ❖ City – The city name associated with ZIP Code in Column B
- ❖ State – The state of the ZIP Code in Column B
- ❖ Total From ZIP – The total COA requests that originated from the ZIP Code in column B
  - Total Business – The total Business COAs that originated from the ZIP Code in Column B
  - Total Family – The total Family COAs that originated from the ZIP Code in Column B
  - Total Individual – The total Individual COAs that originated from the ZIP Code in Column B
  - Total Perm – The total permanent COAs that originated from the ZIP Code in Column B
  - Total Temp – The total temporary COAs that originated from the ZIP Code in Column B
- ❖ Total To ZIP – The total COA requests that are destined to the ZIP Code in column B
  - Total Business – The total Business COAs that are destined to the ZIP Code in Column B
  - Total Family – The total Family COAs that are destined to the ZIP Code in Column B

- Total Individual – The total Individual COAs that are destined to the ZIP Code in Column B
- Total Perm – The total permanent COAs that are destined to the ZIP Code in Column B
- Total Temp – The total temporary COAs that are destined to the ZIP Code in Column B