



Employee Testimonials

“At USPS, I never have the same day twice and I get to do what I love doing. It’s a cutting-edge organization, but personal at the same time—people use USPS to get the latest Star Wars™ stamps, request free package pickup online, pay bills, and mail a letter to Grandma. How cool is that?”

I feel as though I develop a new skill every day. There are many opportunities within USPS to travel, learn different facets of the organization, and even “climb the ladder.” After all, the current Post Master General started out as a window clerk/retail sales associate—a real example of the developmental opportunities USPS provides.”

Melissa Dodge
Community Relations Specialist
Public Affairs and Communications, Headquarters

“The Postal Service has been a great place for me to advance my career in public relations. At first I thought that working for a large organization might limit my access to senior leadership, but within my first week I was working directly with top USPS executives, developing communication strategies. The diverse workforce and the many career advancement opportunities like Corporate Succession Planning have made the Postal Service an excellent career choice for me.”

David Partenheimer
Public Relations Representative, Headquarters

“USPS truly values cultural and ideological diversity, and its employees have come to expect postal leaders and peers to come from different cultural, educational, and professional backgrounds. The Postal Service has provided me with challenging growth opportunities in Delivery Operations, and it offers great prospects for company advancement and personal growth for everyone, regardless of their background.”

Christopher L. Byrd
Manager of Customer Services
Orlando, FL

“I’m really proud to be working for a first-class organization that I can see a strong and secure future with. I’ve only been here for a year and a half and have already had the opportunity for career advancement within the USPS. Every day is a new experience with new challenges, obstacles, opportunities, and successes. The best part about it is that I’m working for an organization that reaches everyone in the country.”

Mary Dlugasch
Advertising Specialist
Washington D.C.

“With 28 years of knowledge and experience under my belt when I started at USPS, I’ve had a lot of success here promoting my external ideas to others and helping the business grow. In my relatively brief time here I’ve experienced accelerated career advancement and found that USPS provides its employees with a highly stable, broadly flexible work environment that offers boundless opportunity. Personal development opportunities arise every day and I gladly accept every opportunity to perform a new task, conduct a new analysis, or solve a new problem.

The USPS encourages me to approach my work from my personal paradigm. That is, it allows me to offer my perspective, constructively critique others' view, and openly challenge status quo in the interest of employee development, customer satisfaction, and business growth.”

Bob Pliska
Manager of Distribution Operations
Springfield, MA