The following instructions are for the preparation and use of the firm mailing book for
Adult Signature Required, Adult Signature Restricted Delivery, Certified Mail®, Collect
on Delivery (COD), Insured Mail, Priority Mail Express®, Priority Mail® (bearing an
IMpb), Registered Mail™, Signature Confirmation™, and Signature Confirmation
on Delivery (COD), Insured Mail, Priority Mail Express
Adult Signature Required, Adult Signature Restricted Delivery, Certified Mail
The following instructions are for the preparation and use of the firm mailing book for
Complete or print all forms in ink.

1. Complete or print all forms in ink.
2. The name and address of the sender must appear at the top of each form.
3. A complete return address must appear on each article.
4. Make sure the articles are properly packaged.
5. Enter the postage, fees, and all other services in the appropriate columns on the forms.
6. These additional extra services may also be added when available by standards
[see Mailing Standards of the U.S. Postal Service, Domestic Mail Manual (DMM®)
503.0] and under the following conditions:
   a. Return Receipt service — The “Return Receipt Requested” endorsement
      must be placed above the delivery address and to the right of the return
      address on the article. For a hardcopy signature, you must fill in the return
      address and article number on the PS Form 3811 (green return receipt card)
      before attaching it to the article.
   b. Restricted Delivery or Special Handling service — The applicable
      endorsement must be placed above the delivery address and to the right of
      the return address on the article.
7. When the mailer describes and lists three or more individual pieces on
PS Form 3877, but does not present the pieces in the order shown on the sheets,
the mailer must consecutively number each entry line on the sheet and lightly
number each piece to show both the corresponding sheet and line number.
8. The total number of articles listed must be entered in the proper space at the
bottom of the form.
9. Complete a duplicate form for COD, Priority Mail Express, and Registered Mail,
articles. One copy serves as the mailer’s receipt, the other as the acceptance
Post Office™ copy. See DMM 215.3.0.c.
10. All unused portions of the “Addressee” column must be obliterated by drawing a
diagonal line through the unused portion on each form.
11. Insured Articles:
   a. Coverage — Postal insurance covers (1) the value to the contents at the time
      of mailing, if lost or damaged, or (2) the cost of repairs. It does not cover
      spoilage of perishable items. Coverage may not exceed the limit fixed for
      the insurance fee paid or the indemnity coverage if insurance is included in
      the product at no additional charge. The maximum indemnity payable for
      the reconstruction of nonnegotiable documents under Priority Mail Express
      document reconstruction insurance is $100 per piece subject to additional
      limitations for multiple pieces lost or damaged in a single catastrophic
      occurrence. The maximum indemnity payable on Priority Mail Express
      merchandise is $100 for domestic mail and $200 for international mail, but
      optional insurance is available for up to $5,000 domestically and to some,
      but not all countries. Consult either the DMM or the International Mail
      Manual (IMM) for details of insurance limits and coverage online at http://
      pe.usps.com/.
      1. Domestic — Domestic insurance covers the actual (depreciated) value
         of the contents or the cost of repairs. The limitations on coverage
         include, but are not limited to the following: No coverage is provided for
         consequential losses, delay, concealed damage, spoilage of perishable
         items, articles improperly packaged, or articles too fragile to withstand
         normal handling in the mail. (See DMM 609.4.3 for a complete list of non-
         payable claims.)
      2. International — International insurance coverage is subject to both
         U.S. Postal Service® regulations and the domestic regulations of the
         destination country. Insurance coverage varies by country and is not
         available to some countries. The addressee must report damage of an
         insured article’s contents to the delivering Post Office immediately. No
         coverage is provided for delay, prohibited articles, concealed damage, or
         consequential losses.
   b. Filing Claims — Domestic indemnity claims must be filed within 60 days
      from the date the article was mailed. Visit www.usps.com/domestic-claims.
      International indemnity claims for Registered Mail and Insured Mail may be
      filed after an inquiry has been completed. Visit www.usps.com/international-
      claims. (Inquiry must be made within six (6) months from the date the
      article was mailed). APO/FPO: Indemnity claims for Priority Mail Express
      Military Service must be filed within 180 days from the date of mailing.
      Indemnity claims for all other classes of APO/FPO/DPO mail must be filed
      within one (1) year from the date of mailing. Retain the original mailing
      receipt as proof of insurance until the claim is resolved. File a claim for
      damage or for complete or partial loss of contents immediately but no later
      than 60 days from the mailing date. Retain the mailing container, including
      wrapping, packaging, and any contents received, and you must make them
      available to the Post Office for inspection, retention, and disposition until the
      claim is resolved. Submit sales slips, receipts, bills, or repair estimates to
      substantiate your claim.
   c. Only customers filing online may appeal a decision online through

Firm Mailing Book For Accountable Mail
Guide To Firm Mailers

PS Form 3877, April 2015 (Instructions page 1 of 2) PSN 7530-02-000-9098
Senders of all domestic and international Registered Mail are required to declare the full value of articles presented for registration. Neither the Postal Service nor its postal employees are authorized to waive this requirement or to permit or condone any violation or evasion of it.

**Registered Mail Articles:**

a. Avoid listing Registered Mail articles on the same form with any other non-registered articles.  
b. Affix red Label 200, *Registered Mail*, above the address and to the right of the return address. Commercial mailers generating IMpb shipping labels must use Label 200-N or USPS-approved facsimile in lieu of Label 200.  
c. Avoid using tapes that will not absorb postmarking ink to seal Registered Mail articles. See DMM 503.2.3.3.

Postal insurance is included in the fee for articles with a value of at least $0.01 up to a maximum insured value of $50,000. Postal insurance is not available for articles with no value ($0.00). The fees for articles valued over $50,000 include insurance up to $50,000, and increasingly higher fees for handling costs. The full value of the article must be declared at the time of mailing, as shown in DMM 503.2.2.1, and the corresponding fee must be paid.

Indemnity for international Registered Mail (except to Canada) is extremely limited, and is set by the Universal Postal Union. See IMM 333. The maximum indemnity is $50,000 for domestic Registered Mail.

Domestically the fees for articles valued over $50,000 include insurance up to $50,000, and charges for handling costs. These charges do not increase the liability of the Postal Service.

Additional fees will be collected on domestic Registered COD Mail under the same conditions as outlined for regular Registered Mail, except that the additional fee shall be based on the amount by which the declared value of the article exceeds the limit of indemnity payable for the Registered COD Mail fee paid.

See Notice 123, *Price List*, for fee schedules.

The following standards are furnished as guides in declaring the value of representative types of matter commonly sent as Registered Mail:

<table>
<thead>
<tr>
<th>Kind of Mail Matter</th>
<th>Value to Be Declared</th>
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<tbody>
<tr>
<td><em>Negotiable Instruments</em> Instruments payable to bearer, including stock certificates endorsed in blank.</td>
<td>Market value. (All values are based on the value at the time of mailing.)</td>
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<td><em>Nonnegotiable Instruments</em> All registered bonds, warehouse receipts, checks, drafts, deeds, wills, abstracts, and similar documents. Certificates of stock are considered nonnegotiable so far as declaration of value is concerned unless they are endorsed in blank.</td>
<td>No value, or replacement cost if postal insurance coverage is desired. (See Note below.)</td>
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<tr>
<td><em>Money</em></td>
<td>Full value.</td>
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<td><em>Jewelry, Gems, Precious Metals</em></td>
<td>Market value or cost.</td>
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<tr>
<td><em>Merchandise</em></td>
<td>Market value or cost.</td>
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<tr>
<td><em>Nonvaluables</em> Matter not having intrinsic value such as letters, files, records, etc.*</td>
<td>No value, or replacement cost if postal insurance coverage is desired. (See note below.)</td>
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**Note:** Mailers who do not know replacement costs should contact a person or firm familiar with such documents and determine replacement costs before the articles are mailed.
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<tr>
<th>USPS Tracking/Article Number</th>
<th>Addressee (Name, Street, City, State, &amp; ZIP Code™)</th>
<th>Postage (Extra Service) Fee</th>
<th>Handling Charge</th>
<th>Actual Value if Registered</th>
<th>Insured Value</th>
<th>Due Sender if COD</th>
<th>ASR Fee</th>
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Total Number of Pieces Listed by Sender
Total Number of Pieces Received at Post Office
Postmaster, Per (Name of receiving employee)

Affix Stamp Here
(if issued as an international certificate of mailing or for additional copies of this receipt),
Postmark with Date of Receipt.
For three or more pieces with extra services presented for mailing at one time, the mailer may use PS Form 3877 (firm sheet) or privately printed firm sheets in lieu of the receipt portion of the individual form.

The Postal Service allows mailers to use privately printed or computer-generated firm sheets that contain the same information and be nearly identical to the USPS-provided PS Form 3877, Firm Mailing Book For Accountable Mail when approval of the form is provided in writing by the local Postmaster or Manager, Business Mail Entry, for the locations where your mailings are being presented, see DMM 503.1.10. On the mailer’s approved form, you may omit columns that are not applicable to the extra service requested.

Mailers must retain their original written approvals by the Postmaster or Manager, Business Mail Entry, as evidence that their privately prepared facsimile of PS Form 3877 was approved by the USPS. No documentation of the facsimile approval is held by the Postal Service. Mailers using privately printed forms must periodically verify them against the USPS-provided versions, make routine updates, and obtain approval of the updated facsimile form.

When using an approved, privately prepared form, if the mailer wants the firm sheets postmarked by the USPS, the mailer must present the books with the articles to be mailed at a Post Office. The sheets of the books become the mailer’s only receipt; the Postal Service does not retain a copy.

For Registered Mail and COD, the mailer submits the forms in duplicate and receives one copy as the mailer’s receipt after the entries are verified by the postal employee accepting the mailing.

For an international Certificate of Mailing, the mailer must use PS Form 3877; for firm mailings (for either domestic or international mailings), the mailer may use either PS Form 3877 or PS Form 3606-D.