



## POSTAL NEWS

FOR IMMEDIATE RELEASE  
Dec. 27, 2011

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Release No. 11-142

### **U.S. Postal Service Offers Stress-Free Ways to Return Gifts** *Order Flat Rate Boxes, Print Postage and Schedule Package Pickup on [usps.com](http://usps.com)*

WASHINGTON – What to do with the unwanted holiday gifts that have found their way under your tree? The Postal Service has a range of products and services that make it quick, easy and hassle-free to send back the boots that don't fit, the duplicate copy of your favorite author's latest book, or the sweater you'll never wear.

By combining free Priority Mail Flat Rate boxes and the user-friendly tools on [usps.com](http://usps.com) to print postage and schedule a free package pick-up, it's more convenient than ever for consumers to manage post-holiday returns.

"Returning holiday gifts has never been easier," said Gary Reblin, vice president Domestic Products. "Before the holidays, Priority Mail Flat Rate Boxes and [usps.com](http://usps.com) offered the best shipping solution to deliver packages for the holidays. Now the same products and services offer the easiest, most stress-free solution for returning gifts. By going online to print postage and request a free package pick up, there's no need to visit the Post Office — everything can be done from your home or office."

Priority Mail Flat Rate boxes take the added hassle out of trying to determine the cost of shipping, with "if it fits, it ships", low flat-rate prices. Priority Mail Flat Rate boxes are available free at the Post Office, at [usps.com](http://usps.com) or by calling 800-Stamp-24. The Postal Service will deliver them free of charge right to your door. Choose from the Small Flat Rate Box which ships for \$5.20, the Medium Flat Rate Box which ships for just \$10.95 or the Large Flat Rate Box which ships for the low flat rate of \$14.95. One of them should be perfect for returning those unwanted gifts.

Customers also save money on Priority Mail up to 15 percent and 5 percent on Express Mail shipping prices when using Click-N-Ship visit [click-n-ship](http://usps.com/click-n-ship) to print postage. And when the package is ready for shipping, they can go to [usps.com/pickup](http://usps.com/pickup) to schedule free package pickups from the home or office. Unlike other shipping companies, there's never a fee for this service.

The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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For reporters interested in speaking with a regional Postal Service public relations professional on this issue, please go to <http://about.usps.com/news/media-contacts/usps-local-media-contacts.pdf>.

A self-supporting government enterprise, the U.S. Postal Service is the only delivery service that reaches every address in the nation, 151 million residences, businesses and Post Office Boxes. The Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. With 32,000 retail locations and the most frequently visited website in the federal government, [usps.com](http://usps.com), the Postal Service has annual revenue of more than \$65 billion and delivers nearly 40 percent of the world's mail. If it were a private sector company, the U.S. Postal Service would rank 35th in the 2011 Fortune 500. Black Enterprise and Hispanic Business magazines ranked the Postal Service as a leader in workforce diversity. The Postal Service has been named the Most Trusted Government Agency six consecutive years and the sixth Most Trusted Business in the nation by the Ponemon Institute.

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