

FACT SHEET

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U.S. POSTAL SERVICE OFFERS FREE ONLINE TRACKING FOR LIGHTWEIGHT INTERNATIONAL PACKAGES TO SELECT COUNTRIES

Feature Adds Visibility to Low Cost Shipping Services



The United States Postal Service is reminding customers that — for no additional charge — online tracking has been added to certain international shipping services for lightweight packages to select countries.

The international shipping services for which free online tracking is available include:

- First-Class Package International Service
- Priority Mail International Flat Rate Envelopes
- Priority Mail International Small Flat Rate Boxes

The free online tracking feature is available for these items sent to Canada, Australia, New Zealand, Belgium, Great Britain, Germany, France, Netherlands, Croatia, Denmark, Spain, Switzerland, Israel and Brazil.

Online tracking information, when available includes the date and time the package:

- left the U.S.
- was received in the foreign country
- was delivered, or delivery-attempted at the final destination address

How to check delivery status:

Senders can check delivery status by going to usps.com and clicking on [Track & Confirm](#) or <https://tools.usps.com/go/TrackConfirmAction!input.action> and use the package barcode tracking number.

Customers wishing to access free online tracking with First-Class Package International Service, Priority Mail International Flat Rate Envelopes, and Priority Mail International Small Flat Rate Boxes must use an online, or electronically generated shipping label through one of the following methods:

- USPS-approved PC Postage Providers (Endicia.com, Stamps.com)
- usps.com (Click-N-Ship, Click-N-Ship for Business, Webtools apps)
- USPS Global Shipping Software (GSS) or other USPS-approved software providers

International Shipping Service Features:

First-Class Package International Service is USPS' most affordable international service for small packages. Customers may send items weighing up to 4 pounds with a maximum value not exceeding \$400. Delivery time varies by destination.

Priority Mail International Flat Rate Envelopes, and Priority Mail International Small Flat Rate Boxes also let customers send items up to 4 pounds, with the added convenience of low Flat Rate pricing and free shipping supplies. Delivery in 6 - 10 business days for many major markets (average number of days may vary based upon origin and destination).

Additional information:

Additional information on First-Class Package International Service, Priority Mail International Flat Rate Envelopes, and Priority Mail International™ Small Flat Rate Boxes is available at the following links.

First-Class Package International Service:

<https://www.usps.com/ship/first-class-package-international-service.htm?>

Priority Mail International Flat Rate Envelopes and Priority Mail International Small Flat Rate Boxes:

<https://www.usps.com/ship/priority-mail-international-flat.htm>

USPS INFORMATION

A self-supporting government enterprise, the U.S. Postal Service is the only delivery service that reaches every address in the nation: 152 million residences, businesses and Post Office Boxes. The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations. With more than 31,000 retail locations and the most frequently visited website in the federal government, *usps.com*, the Postal Service has annual revenue of more than \$65 billion and delivers nearly 40 percent of the world's mail. If it were a private-sector company, the U.S. Postal Service would rank 42nd in the 2012 Fortune 500. The Postal Service has been named the Most Trusted Government Agency for seven years and the fifth Most Trusted Business in the nation by the Ponemon Institute.

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