

David E. Williams

Vice President, Network Operations

David Williams was named vice president, Network Operations, in June 2010. This role encompasses responsibility for the national network of 350 mail processing and distribution centers and automation initiatives. He reports to the Chief Operating Officer and executive vice president.

Prior to his current role, Williams served as vice president, Engineering and managed all engineering and development efforts focused on internal processes, including building and equipment maintenance programs and policies, such as those for the organization's Automated Postal Centers and integrated retail terminals. He directed all engineering and acquisition support functions, including the design and development of new automation, material handling systems, and vehicles.



Throughout his postal career, Williams has served in numerous field, area and headquarters positions, including manager, Processing Operations. In that role, he led his team to superior performance for several years. His incorporation of lean six sigma practices and deployment of "Closing the Gap Strategies" resulted in mail processing work-hour reductions never before experienced. Williams' breakthrough work in using information to help drive and support the field's record-setting service achievements is noteworthy.

Williams holds a Bachelor of Science degree in industrial and systems engineering from the University of Florida and a Master's degree in business administration from the College of William and Mary.