

Joshua D. Colin

Vice President, Area Operations — Eastern Area

Joshua Colin was named vice president, Area Operations for the Eastern Area in February 2013.

The role encompasses responsibility for postal operations, including mail processing and distribution, customer service and administrative operations, over a geographic area that includes Pennsylvania, Ohio, Tennessee, West Virginia, Delaware, Kentucky, Central and South Jersey, Western New York, and portions of Virginia and Indiana. The Eastern Area delivers mail daily to more than 50 million customers, employs over 85,000 people, and has an operating budget of over 7.5 billion dollars. He reports to the chief operating officer and executive vice president.



Prior to his current assignment, he was the manager, Eastern Area Operations Support. During his tenure in 2012, the Eastern Area completed three originating and six destinating Area Mail Processing (AMP) consolidations, estimated to save approximately \$20 million in annual operating costs, and all while maintaining record service performance. Additionally, he was involved with Hurricane Sandy recovery efforts in South Jersey as well as the storm-related challenges that affected four Appalachian processing facilities in June, 2012. Before that, he served as district manager for the South Jersey District, as well as the former Columbus, Ohio and Erie, Pennsylvania districts. He also held the position of PCES Postmaster in Columbus, Ohio.

A 26-year postal veteran with extensive customer service experience, Colin holds a Ph.D. in business administration from Trident University International, as well as dual master's degrees in Human Resources Management and Public Administration from Wilmington University. Additionally, he holds a Bachelor of Science degree in Human Resources Management from Wilmington University. He is a Green Belt Trained Lean Six Sigma Executive, is a graduate of the Advanced Leadership Program, and has completed phases I and II of the Postal Service Executive Development Program and the Processing and Distribution Management Program.

He and his wife have a son and a daughter.