U.S. Postal Inspection Service
Mail Fraud Report

Subject of Complaint

Company Name	First Name	Last Name

Address

City	State	ZIP+4®	Country

Cell Phone (Include Area Code)	Work Phone (Include Area Code)	Home Phone (Include Area Code)	Email Address

Fax Phone (Include Area Code)	Website Address

Your Information

First Name	Last Name	Age Range:	Veteran Status:
		☐ 12–17 ☐ 18–19 ☐ 20–29 ☐ 30–39 ☐ 40–54 ☐ 55–64 ☐ 65 or older	☐ Yes ☐ No

Address

City	State	ZIP+4®	Country

Cell Phone (Include Area Code)	Work Phone (Include Area Code)	Home Phone (Include Area Code)	Email Address

How Were You Contacted?

Check one of the following: **PLEASE RETAIN ANY ORIGINAL DOCUMENTS. IF NEEDED, YOU WILL BE CONTACTED.**

☐ U.S. Mail™

☐ Telephone _____ ☐ Internet ISP _____ ☐ Website _____ ☐ Email _____

☐ Other _____ ☐ Phone App _____

On what date were you contacted? / /

If by mail, do you have the envelope it was mailed in? ☐ Yes ☐ No

Does the envelope have a permit number?

Permit Number _____

Permit City _____

Permit State _____

Does the envelope have a postage meter number? ☐ Yes ☐ No

Postage Meter Number _____

How Did You Respond to this Offer?

Check one of the following:

☐ U.S. Mail

☐ Telephone _____ ☐ Internet ISP _____ ☐ Website _____ ☐ Email _____

☐ Other _____

To what name and address did you mail your response? _____

Do you have a tracking number? ☐ Yes Tracking Number _____

What did you receive?

How did it differ from what you expected?

How much did the company ask you to pay?	Do you have the item?	How was it delivered?
	☐ Yes ☐ No	☐ U.S. Mail™ ☐ Private Courier ☐ In Person ☐ Other _____

Have you contacted the company or person about the complaint? ☐ Yes ☐ No

If yes, date of last contact _____/_____/_____ If no, why? ☐ Address Unavailable ☐ Addressee Not at Address ☐ Disconnected Telephone ☐ Unlisted Telephone ☐ Unanswered Telephone

Legitimate businesses appreciate feedback. Check the offer for the delivery time frame, usually six to eight weeks, then contact the company. Please wait two weeks after contacting them before sending us this form. When a delivery time is not specified, a Federal Trade Commission rule mandates fulfillment within 30 days, unless you applied for first-time credit with the company.

Did You Lose Money?

☐ No ☐ Yes If Yes, how much (in U.S. dollars)? _____ Date of Last Payment _____/_____/_____

How did you pay? (check one)

☐ Cash ☐ Postal Money Order (Provide Postal Money Order Number) _____

☐ Money Transfer Service (Provide Transfer Service Name & Number) _____ Transfer Number _____

☐ Pay Pal ☐ Debit Card/Credit Card ☐ Check ☐ Other Money Order ☐ Virtual Currency

☐ Other (explain) _____

See page 2 for privacy Act Statement

Type of Mail Fraud Complaint

Find the general category below that describes your area of concern, and check the specific item. **(Check one only.)**

Advance Payment
- ☐ Credit Card
- ☐ Credit Repair, Debt Consolidation
- ☐ Loans
- ☐ Medical Services

☐ **Chain Letter**

☐ **Charity Fraud**

☐ **Contest, Prize, or Sweepstakes**

Educational Fraud
- ☐ Certification
- ☐ Degree

Employment
- ☐ Distributorship, Multilevel Marketing
- ☐ Overseas Job
- ☐ Postal Service Job
- ☐ Secret Shopper
- ☐ Work at Home

False Bill or Notice
- ☐ Classified Ad
- ☐ Collection Agency Notice
- ☐ Directory Solicitation
- ☐ Office Supplies
- ☐ Subscription/Periodical
- ☐ Taxes

Fiduciary
(Perpetrated by person in position of trust, financial advisor, attorney, etc.)
- ☐ Bribery, Kickbacks, Embezzlements
- ☐ Estate
- ☐ Financial Planning
- ☐ Will

☐ **Harassment**
(Merchandise ordered in your name without your consent.)

Insurance
- ☐ Health Care-Related
- ☐ Life Insurance Related
- ☐ Property Insurance Related

☐ **International Fraud**

☐ **Impostor**
(e.g., IRS, Social Security, grandchild, grandparent)

Investment
- ☐ Franchise
- ☐ Gems, Coins, Precious Metals
- ☐ Securities, Stocks

Lottery
(You pay to play.)
- ☐ Domestic
- ☐ Foreign

Medical Quackery
- ☐ Medical Cure
- ☐ Sexual Aid
- ☐ Weight Loss

Merchandise or Services
- ☐ Failure to Pay
- ☐ Failure to Provide
- ☐ Internet Auction
- ☐ Misrepresentation of Product or Service

Mortgage Fraud
- ☐ Foreclosure Rescue
- ☐ Mortgage Modification
- ☐ Reverse Mortgage

Personal
- ☐ Dating Service
- ☐ False Divorce Decree
- ☐ Mail Order Bride

Real Estate
- ☐ Land Sales
- ☐ Timeshare
- ☐ Vacation or Travel

☐ **Sexually Oriented Advertisement**

☐ **Other** _____

Additional Information

Provide any additional information you feel is important regarding this complaint in the space below:

_____

_____

_____

Thank you for completing this form. Please mail to the address below all copies (not originals) of bills, receipts, advertisements, canceled checks (front and back), or correspondence related to your report. The U.S. Postal Inspection Service is a federal law enforcement agency, and Postal Inspectors gather facts and evidence to determine whether a violation has occurred under the Mail Fraud or False Representation Statutes. While we can't guarantee you will recover money lost to fraud, your information can help alert Inspectors about new fraud schemes and prevent others from being victimized. Postal Inspectors base mail fraud investigations on the number, substance, and pattern of complaints received from the public; therefore, we ask you to keep all original documents relating to your complaint, including the solicitation, any mailing envelopes, and canceled checks. Under our Consumer Protection Program, Postal Inspectors may contact individuals or businesses on your behalf to request that complaints be resolved. We will contact you if more information is needed. Postal Inspectors caution that, once you have been targeted in a fraud scheme, your name may be passed along to other con artists, so beware of future solicitations. If you know of others who believe they were victimized by fraud, we recommend they submit a Mail Fraud Report. Postal Inspectors suggest that, before completing a business transaction, contact the Chamber of Commerce, Better Business Bureau, or county or state Office of Consumer Affairs where the firm is located to get information on the company. Visit the Better Business Bureau at *bbb.org*, the state National Association of Attorneys General at *naag.org*, and the Postal Inspection Service at *postalinspectors.uspis.gov* for more information on fraud involving use of the mail. **Remember:** If a deal sounds too good to be true, it probably is!

Return this form to your postmaster, or mail to:

CRIMINAL INVESTIGATIONS SERVICE CENTER
ATTN: MAIL FRAUD
433 W HARRISON STREET, RM 3255
CHICAGO IL 60699-3255

Privacy Act Statement. Your information will be used to submit a mail fraud report and to support investigations of criminal (civil or administrative) matters. Collection is authorized by 39 U.S.C. 401 and 404; and 18 U.S.C. 3061.

Supplying the information is voluntary, but if not provided, we may not be able to investigate your mail fraud complaint. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf; to a U.S. Postal Service auditor; for law enforcement purposes, to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; to the Equal Employment Opportunity Commission when requested in connection with the investigation of a formal complaint; to the Merit Systems Protection Board or Office of Special Counsel for the purpose of litigation; to the public, news media, trade associations, or organized groups to provide information of interest to the public; to a federal, state, local or foreign prison, probation, parole, or pardon authority or to any other agency involved with the maintenance, transportation, or release of a person held in custody; and to a foreign country as authorized by an international treaty, convention, or executive agreement or to the extent necessary to assist such country in apprehending or returning a fugitive to its jurisdiction. For more information on our privacy policies visit *www.usps.com/privacypolicy*.

Name and Signature _____ Date _____