

# How USPS Packages are Processed



**1** Customer properly prepares packages for shipping, including complete return and shipping addresses on the packages

**2** Customer takes packages to the Post Office and pays for postage

**3** Post Office retail associate puts the packages with other outgoing mail

**4** Packages are taken from the Post Office to a processing center for sortation

**5** Packages get sorted by ZIP Code on high tech automation equipment

**6** Packages are taken from the processing center to a distribution center close to the delivery Post Office

**7** Packages are delivered to the local Post Office

**8** Carrier delivers the packages to the customer