

Summary of Changes

Permanent Note: On May 1, 2006, the Interim Internal Purchasing Guidelines were replaced by the Postal Service’s Supplying Principles and Practices (SPs and Ps).

Effective February 10, 2025 the following parts and sections of the SPs and Ps have been revised:

2 – Evaluate Sources

- [2-21.13, Clauses and Provisions](#) is revised to remove references to the EEO clauses and provisions.

7 General Practices

- [7-8 Equal Employment Opportunity](#), is removed, and the section number is renamed “reserved.”

9 – Solicitations Provisions

- [Provision 4-3: Representations and Certifications](#), is revised to remove and reserve items d. and f.
- [Provision 9-1: Equal Opportunity Affirmative Action Program](#), is removed and its number reserved.
- [Provision 9-2: Preaward Equal Opportunity Compliance Review](#), is removed and is renamed “reserved.”
- [Provision 9-3: Notice of Requirements for Equal Opportunity Affirmative Action](#), is removed and is renamed “reserved.”

10 – Contract Clauses

- [Clause 9-7: Equal Opportunity](#), is removed and is renamed as “reserved.”
- [Clause 9-8: Affirmative Action Compliance Requirements for Construction](#), is removed and is renamed “reserved.”
- [Clause 9-9: Equal Opportunity Preaward Compliance of Subcontracts](#), is removed and is renamed “reserved.”

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Introduction to the Postal Service Supplying Principles and Practices

In order to institutionalize supply chain management (SCM) throughout the Postal Service™, these SPs and Ps were developed to replace the interim *Internal Purchasing Guidelines*. These guidelines are intended for internal use only to assist the Postal Service in obtaining best value and to efficiently conduct its SCM functions. They are advisory and illustrative of approaches that may generally be used by Postal Service employees to conduct SCM activities, but are intended to provide for flexibility and discretion in their application to specific business situations. They are designed to supplement the Postal Service's purchasing regulations contained in 39 CFR Part 601.

The Supplying Principles are the overarching business principles which the Postal Service will follow in its SCM efforts. The Supplying Practices are the business practices the Postal Service will follow to fulfill the intent of the Supplying Principles. The Supplying Practices are organized according to six process steps and those process steps are further organized according to tasks and topics. While the process steps and tasks are organized sequentially, some Supplying Practices are sometimes carried out simultaneously, and others may not be applicable to a specific business situation. The purchase/SCM team is responsible for selecting the Supplying Practices that are applicable or relevant to a specific business situation.

In addition to the specific Supplying Practices organized by process steps, tasks and topics, there are General Supplying Practices which inform the entire supply chain process, and Commodity-Specific Practices. The General Practices address overarching topics and include subjects such as laws and material and property accountability. The Commodity-Specific Practices discuss business practices relevant to a specific commodity such as mail transportation or design and construction.

The VP, SM, is responsible for ensuring that Postal Service supplying activities further the business and competitive interests of the Postal Service and for approving and issuing the SPs and Ps, and supplemental guidance. Proposed changes to enhance the SPs and Ps are welcome from all supply chain stakeholders, including suppliers and the general public.

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United States Postal Service

Supplying Principles

General Overview of United States Postal Service Supplying Principles

Background

The United States Postal Service® was established by the Postal Reorganization Act (PRA), Public Law (P.L.) 91-375 (codified at Title 39 of the United States Code [U.S.C.]) as an independent establishment within the executive branch whose purpose it is to bind the nation through the personal, educational, literary, and business correspondence of the American people. The Postal Service™ operates from its own revenues in providing its public service. Since it was established, it has faced rapidly increasing competition from both technology and businesses targeting market niches within the postal product line. Consequently, The Postal Service's ability to provide efficient, economical service is driven by market forces.

The Postal Service acquires property and services in accordance with the PRA and all other applicable laws enacted by Congress. The Postal Service has promulgated regulations governing the acquisition of goods and services at 39 CFR Part 601. The public should reference both the PRA and the regulations for guidance regarding the Postal Service's purchasing regulations. These Supplying Principles and the accompanying Supplying Practices are not binding regulations of the Postal Service. The public should be guided by and may rely upon the Postal Service regulations referenced above and the terms of specific solicitations/requests for proposals (RFPs) rather than the SPs and Ps, which are intended for internal use only to assist the Postal Service in obtaining best value and efficiently conducting its supply chain functions. These SPs and Ps are advisory and illustrative of approaches that may generally be used by Postal Service employees, but are intended to provide for flexibility and discretion in their application to specific business situations. Consistent with that intent, these SPs and Ps create no rights, substantive or procedural, enforceable against the Postal Service.

Purpose of Principles

The eight Supplying Principles contained herein represent the strategic elements that guide Postal Service buying and material management activities. Each of these Supplying Principles is central to obtaining the financial, operational, and public policy goals outlined in the Postal Service's *Transformation Plan*.

Responsible Parties

The VP, SM, is responsible for ensuring that Postal Service supplying activities further the business and competitive interests of the Postal Service and for approving and issuing these Supplying Principles and supplemental guidance.

To assist the VP, SM, in carrying out these responsibilities, two cross-functional bodies provide advice and insight to ensure that Postal Service goals are met and that these Supplying Principles promote an efficient and effective supply chain. The Supply Chain Advisory Council (SCAC), comprised of Postal Service officers from across the supply chain, meets periodically to advise the VP, SM, on general supply chain issues, including these Supplying Principles. The Supply Chain Management Committee (SCMC), comprised of Postal Service executives, meets on a more frequent basis and makes recommendations with regard to the development, implementation, review, and enhancement of these Supplying Principles and supplemental guidance.

The SM Infrastructure organization supports both bodies in their efforts.

Change Management

These Supplying Principles will be continually evaluated and improved in order to ensure continuing effectiveness and consistency with the current Postal Service strategic direction and supply chain innovation. Proposed changes to enhance these Supplying Principles are welcome from all supply chain, including suppliers.

Postal Service Supplying Principles

Authority and Responsibility

The VP, SM, is authorized to ensure that all Postal Service supplying activities further the business and competitive interests of the Postal Service. In doing so, the VP, SM, has both a fiduciary and a business responsibility to (1) maximize the financial position of the Postal Service and (2) to facilitate the business goals of internal clients. The VP, SM, defines the overall business strategies of the Postal Service's various supply chains, and, in concert with the Postal Service management involved in the supply chains, manages them to promote the Postal Service's overall business success. The VP, SM, is also responsible for the effectiveness of supply chain collaboration and planning — internally, and with the supplier community. Because supplier relationships are central to supply chain success, the VP,

SM, is responsible for source selection, defining supplier relationship strategies, ensuring that supplier relations are conducted in a fair, objective, and business-like manner, and addressing and resolving supplier relationship issues.

The PRA provides purchasing authority to the postmaster general (PMG), who has delegated all purchasing and related policy development authority to the VP, SM. In turn, the VP, SM, has delegated to individuals the authority to negotiate, award, modify, and terminate contracts, and, in some cases, the authority to redelegate these authorities. Individuals delegated any or all of these authorities must ensure that all of the contractual actions, including negotiations, contract awards, modifications, and terminations, are within the scope of their delegated authority before taking those actions.

The VP, SM, is also responsible for the effective management of Postal Service material throughout its life cycle and the flow of materials through supply chains, ensuring that the best business practices are employed in fulfilling this responsibility.

When required by these Supplying Principles or supplemental guidance, contracting officers must ensure that all required and appropriate reviews and approvals are obtained before taking a particular contractual action.

Best Value

The Postal Service bases sourcing and material management decisions on best value. Best value is defined as the outcome that provides the optimal combination of elements such as lowest total cost of ownership (TCO), technology, innovation and efficiency, assurance of supply, and quality relative to the Postal Service's needs. In the sourcing area, best value is generally achieved through competition, which brings market forces to bear and allows the direct comparison of proposals and life-cycle costs, although market conditions may dictate that a single- or sole-source strategy will be the best business approach. Purchase/SCM teams are empowered to pursue strategies and tactics that enable the Postal Service to achieve best value, and have broad flexibility in (1) deciding which elements of value will be sought by the Postal Service and expressed in solicitation evaluation factors and their weightings and, (2) determining the most effective SCM business practices (early supplier involvement [ESI], consolidating requirements, scope and method or market research, etc.) to employ.

Ethics and Social Responsibility

The Postal Service is committed to maintaining its standing as a responsible service organization, and understands that socially responsible behavior is good for business. This principle solidifies this element of corporate culture and enhances the trust factor in key business relationships.

Business Ethics

Postal Service supplying professionals will act with the highest standards of conduct, ethics and integrity. All Postal Service employees must adhere to the "Standards of Ethical Conduct for Employees of the Executive Branch", 5 CFR 2635 and the "Supplemental Standards of Ethical Conduct for Postal

Employees” at 5 CFR Part 7001. In addition, Postal Service supplying activities are guided by the Institute of SM’s “Principles of Social Responsibility” available at <http://www.ism.ws/sr>. The Postal Service will be fair, objective, and business-like in its dealings with the supplier community, ensuring that business decisions are driven by business considerations.

Conflicts of Interest

Purchase/SCM teams, contracting officers, and Postal Service management must fully consider and address any ethical concerns on the part of any employee involved in the contracting process as well as any organizational conflicts of interest on the part of its suppliers.

Financial Conflicts of Interest, Impartiality in Performing Official Duties, and Misuse of Position

There are several restrictions imposed by law and federal regulation on Executive-branch employees that require Postal Service employees, under certain circumstances, to seek ethics counseling prior to participating in a contracting activity. In general, if an employee (1) has a direct or imputed financial interest in the matter; (2) if the employee’s participation in the matter would lead a reasonable person with the relevant facts to question his/her ability to remain impartial in the matter; or (3) if the employee’s participation in the matter would give rise to an appearance that the employee was using his public office for the private gain of another person, the Postal employee must disclose the real or apparent ethical issue to the contracting officer and seek ethics counseling before participating in any phase of the contracting process.

Organizational Conflicts of Interest

The Postal Service has an interest in the early identification and remediation of organizational conflicts of interest on the part of its suppliers. The Postal Service will attempt to avoid situations in which a supplier has an unfair competitive advantage or other interests that may impair the supplier’s objectivity in dealing with the Postal Service or in its ability to perform satisfactorily on Postal Service contracts.

Post-Employment

The Postal Service does not contract with former officers or Postal Career Executive Service (PCES) executives or entities with which such individuals have a substantial interest for 1 year after the date of their separation from the Postal Service (whether by retirement or otherwise) if the contract calls for substantially the same duties as they performed during their career with the Postal Service, as determined by the Chief Human Resources Officer & Exec. VP (CHRO & EVP). The CHRO & EVP, may grant exceptions to this policy when he or she determines that doing so is in the best interest of the Postal Service. Lastly, contracts with former employees (those who are not former officers or executives), or with suppliers proposing the use of former officers, executive or employees, are subject to the review and approval of the CHRO & EVP.

Sustainability

The Postal Service recognizes that improved environmental performance and responsibility are important to the long-term health and competitiveness of our business and that sustainable purchasing has the potential to reduce both environmental and financial costs in our operations and network. Therefore, the Postal Service embraces sustainable practices and improved environmental responsibility in our own operations and encourages suppliers to improve their environmental and sustainability practices in the performance of their contracts with us by providing environmentally preferable products when practicable and cost effective. When appropriate, the Postal Service will collaborate with suppliers to identify opportunities that may improve the environmental and sustainability aspects of the goods those suppliers provide to us.

People and Culture

Professionalism

To stay competitive in an increasingly complex and changing world, the Postal Service requires supplying personnel who are world-class professionals. A well-educated workforce with higher competencies to perform the business practices essential to successful SCM, including such things as strategic sourcing, demand management, and supplier relationship management, is a prerequisite to achieving the cost and operational efficiencies in the supply chain. Consistent with this need, only individuals possessing baccalaureate degrees from accredited colleges or universities will be considered for appointment as a Postal Service contracting officer. Additionally, SM will hire and promote individuals into management positions only if they have a baccalaureate or post-graduate degree from an accredited college or university. All SM specialists must maintain proficiency and remain qualified for their positions.

Empowerment and Risk-taking

Postal Service supplying professionals are empowered to use their professional judgment and creativity to arrive at innovative methods of managing supply to create value for the Postal Service. Establishing what is prudent risk requires the effective analysis of a business situation and consideration of different business solutions followed by the adoption of actions that, while posing some risk of failure, offer the chance of significantly enhancing operational or financial performance. Postal Service supplying professionals are encouraged to take prudent risks to achieve these goals; when desired outcomes are not achieved, focus will be on lessons learned. Examples of prudent risk-taking include:

- Trying a new supplier to get an advantage on a critical program even though other qualified and experienced suppliers already exist.
- Awarding a noncompetitive contract to gain an exceptional advantage that is unattainable through competition.
- Forming a shared-savings or other innovative arrangement with a supplier.

- Taking a calculated risk on new technology that has good prospects of providing advantage to the enterprise in terms of capability, cost, time to market, etc.

Performance Based Culture

The Postal Service's Transformation Plan stresses the importance of improving both individual and team performance through breakthrough productivity initiatives and aligning recognition for individuals and teams to their performance. SM professionals will work with clients on an annual basis to agree upon the goals they are committed to achieving. These goals will be aligned with SM's, the client's and the Postal Service's goals; goals will also be the basis for metrics used to assess and reward the performance of SM professionals and will be results-oriented, specific, measurable, and achievable.

Planning and Strategies

Best Practices

Postal Service supplying professionals will strive to meet the Postal Service's financial goals. The Postal Service has adopted continuous improvement as a strategic business imperative, and is committed to continually analyzing and improving its Supplying Practices to enhance its competitiveness, efficiency and effectiveness. Postal Service supplying professionals will use a variety of means, including benchmarking and other market research, participation in professional organizations, etc., to ensure that the best business practices are being used in the Postal Service's supplying operations.

Strategic Planning

Early, detailed, cross-functional strategic planning is an essential component in meeting supply chain goals. Obtaining cross-functional involvement ensures a more holistic view of the purchase and enables SM to better meet Postal Service and client goals. Strategic sourcing is an important element in increasing the potential for achieving best value and reducing transactional costs. Therefore, each Category Management Center (CMC) is required to develop and maintain a written supply strategy (including advice from applicable clients) for each major spend category for which they are responsible. The strategy will focus on planned objectives, as well as the tactics and resources necessary to achieve client satisfaction and business success in the supply category in the coming year. At a minimum, category strategies will be reviewed annually by appropriate management levels within SM.

Market Research

The Postal Service relies on market research as a best practice supplying tool in order to enhance strategic thinking, research, analysis, and decision-making and to sharpen its competitive advantages. All SM portfolios must perform and regularly update their market research in a cross-functional and collaborative manner. Research will focus on areas including, but not limited

to, current and projected availability of products or services; the extent of competition in the market; the range of product or service performance characteristics; future industry, technology, and macro-economic trends; price trends and current market prices; supply base assessment; and types of available distribution and management systems.

Forecasting

Early forecasting is a key component of SCM; it can be a valuable mechanism for bringing the supply and demand for goods into convergence, and for reducing inventory levels and associated costs.

Effective communication throughout the supply chain is essential to successful forecasting. Therefore, SM and clients will work together to forecast future demand to the best of the organizations' ability and to communicate this information throughout the supply chain to optimize performance. Forecasts for core goods and services, those critical to the Postal Service's business success, will receive priority focus. Similarly, forecasts and changes to forecasts should be shared with suppliers, who are also encouraged to share Postal Service demand forecasts with their suppliers. Sharing relevant business information ensures that the Postal Service and its suppliers can work together more effectively and efficiently.

Leveraging Spend

The Postal Service recognizes the power of leveraging spend across the enterprise through centralized procurement in facilitation of the achievement of best value. Therefore; unless there are compelling business reasons to do otherwise, all spend categories are centralized in order to maximize financial benefits by reducing total cost, including transaction costs, and improving quality and performance.

Demand Management and Product Standardization

CMCs must continually work with their clients to reduce both the types and quantities of goods and services that they purchase in order to reduce costs on existing and future contracts. The Postal Service recognizes that product standardization is a powerful means to achieve best value when dealing with suppliers. By driving product standardization, the Postal Service will be able to negotiate better pricing, reduce overhead costs, and focus on developing relationships with strategic suppliers. Each CMC is responsible for identifying candidates for product standardization within its commodity category.

Statutory and Regulatory Requirements

In conducting its SM activities, the Postal Service complies with its statutory obligations and its obligations under the purchasing regulations contained in the CFR.

Supplier Relations

Suppliers are essential and valued business partners of the Postal Service, and the Postal Service is committed to treating its suppliers in a fair, objective, and business-like manner. Relations between the Postal Service and its suppliers will be strong, mutually beneficial, and based upon sound

business practices, respect and trust, with both parties working toward a common goal.

Within the relationship, both parties — Postal Service supplying professionals and suppliers — are expected to act ethically, keep commitments, ensure the delivery of high-quality goods and services, and focus on continuous improvement of products, processes, and costs and prices. The Postal Service will manage supplier relationships based on the potential impact the supplier's performance will have on the Postal Service's operational and financial position.

Supplier Base

The Postal Service is committed to having a world-class supply base. Therefore, the Postal Service will continuously measure, analyze, and enhance supplier performance relative to contractual requirements and the best practices of world-class supply organizations.

Postal Service supplying professionals will seek out methods to optimize its supplier base in line with the specific characteristics of the market, the good or service being supplied, and the goals of the Postal Service. In many cases, optimizing the supply base will include efforts to consolidate purchases among a smaller group of more capable and strategic suppliers to reduce costs (including transaction costs) and to improve quality and performance.

The Postal Service also understands that a diverse supplier base is important from both a performance and business standpoint. Therefore, through promotion, outreach efforts, and other means, the Postal Service will strive, as a strategic business initiative, to establish and maintain a strong, competitive supplier base that reflects the diversity of the supplier community. Additionally, Postal Service suppliers are expected to use small-, minority-, and woman-owned businesses (SMWOBs) as subcontractors to the maximum extent consistent with effective contract performance.

The Postal Service is an establishment of the United States (U.S.) government whose customer base is comprised mainly of American citizens and businesses. The Postal Service understands its interest in promoting American industry and a free market economy in countries with which the U.S. has entered into trade agreements. Therefore, as a matter of both business relations and effectiveness, and subject to the limitations set-out in the implementing practice, proposals considered for selection and (1) offering domestic end products or (2) proposals offering end products produced in designated World Trade Organization Government Procurement Agreement (WTO GPA) and Free Trade Agreement (FTA) countries are given preference by the Postal Service when they compete with proposals of relatively equal value containing end products from non-designated WTO GPA and FTA countries.

Teaming and Communications

Members of the Postal Service's unified supply chain, from the supplier's supplier to the end customer, will work in an integrated and collaborative manner to maximize the efficiency and effectiveness of the flow of goods, services, and information. This collaboration will include communication and feedback, knowledge-sharing, supply and demand planning and

management, product and service design, make vs. buy decisions, production and scheduling, order fulfillment, warehousing, inventory control and distribution, and disposal.

The Postal Service will explore innovative teaming, supplier-managed inventory, strategic alliance, value-engineering, shared-savings, and other non-traditional contracting arrangements with suppliers.

The Postal Service will provide offerors notification of and rationale for contract awards; debriefings will be available if requested. In order to attract and retain quality suppliers, develop true strategic relationships, and spur communication of innovative solutions without the fear of suppliers' capabilities and ideas becoming known to competitors, the Postal Service will protect proprietary business information to the extent required by law and good business practice. In turn, when requested by the Postal Service, suppliers are expected to provide current, complete, and accurate cost or pricing data or any other information to ensure reasonable pricing.

Lastly, in order to maintain effective performance and Postal Service-supplier communication, contractual disagreements will be addressed by both parties at the contracting officer or appropriate management level; if disagreements are not resolved at this level, they may be pursued with the Postal Service's Supplier SDR Official.

Technology

Electronic commerce with suppliers is a major enabler of transactional cost reductions and of moving the Postal Service toward SCM excellence. It is the goal of the Postal Service to have an integrated electronic business solution for all supply processes. This extends to the entire supply chain, including communications and document exchanges between clients, SM, suppliers, and other Postal Service supplying stakeholders. The Postal Service will attempt to automate the supply chain process — particularly from order placement to disposal — as much as possible.

Inherent in this principle is an expectation that Postal Service suppliers will become capable of conducting business electronically. New suppliers will be enabled by electronic requirements, purchase order, and invoice and payment processes, when an electronic business solution is available. Additionally, commitments with existing suppliers using requirements, purchase order, and invoice and payment processes will be transacted using an electronic communications method whenever possible.

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1 USPS Supplying Practices Process

Step 1: Identify Needs

1-1 Define and Understand Client Needs, Goals, and Strategies

The Conceptualize Need task of [USPS Supplying Practices Process Step 1: Identify Needs](#) begins by assessing clients' needs, goals, and strategies. Clients' needs are unique and are tailored to their business strategies, and it may be necessary for the entire range of talents of the purchase/SCM team to be employed in helping them make the most effective business decisions. Defining clients' needs requires the determination of what they want to achieve and whether the solution they require can be achieved through the application of SCM business practices and related actions.

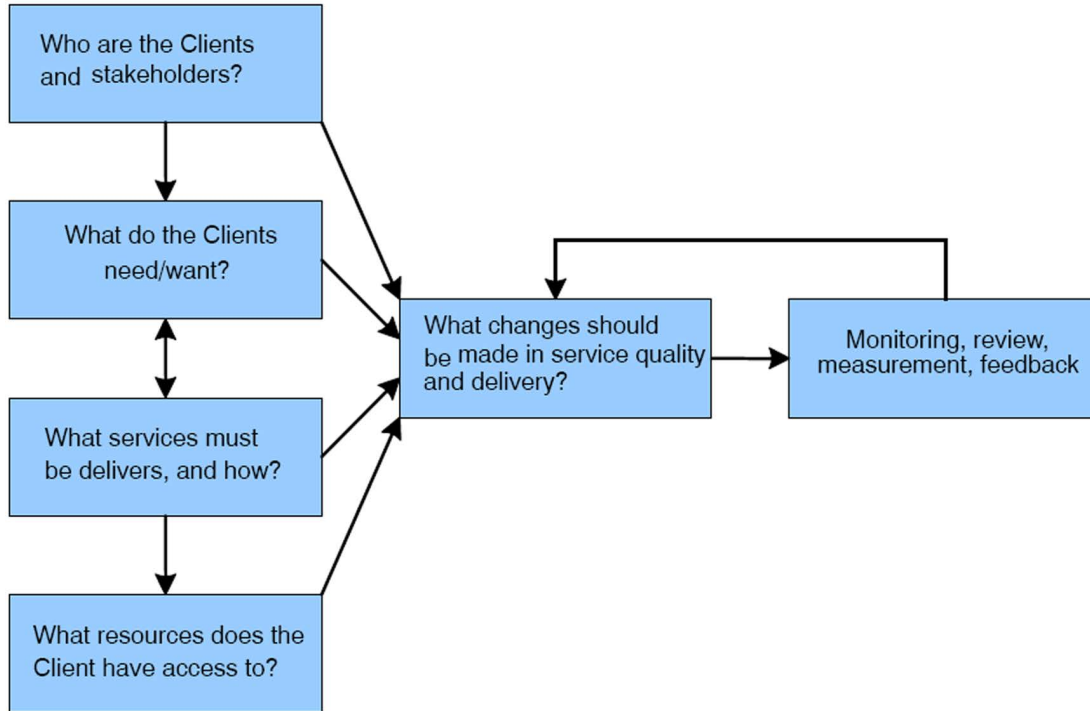
Interviews, discussions, and surveys are effective means of gaining further understanding of clients' needs, goals, and strategies. In addition to these methods, performing research on the client and its organization can help identify strategic plans, tactical and operational goals, programs and projects, capital budget projections, existing suppliers, and performance against financial plans.

1-1.1 **Client Focusing**

A good client relationship is based on understanding what the client values, what is important to its organization, and how SM can help the client meet its objectives.

Client focusing should be used to identify the products and services, quality characteristics, and performance measures that are most important to the client's business. The main questions to be addressed and activities involved in developing client focusing exercises are depicted in [Figure 1.1](#).

Figure 1.1
Client Focusing

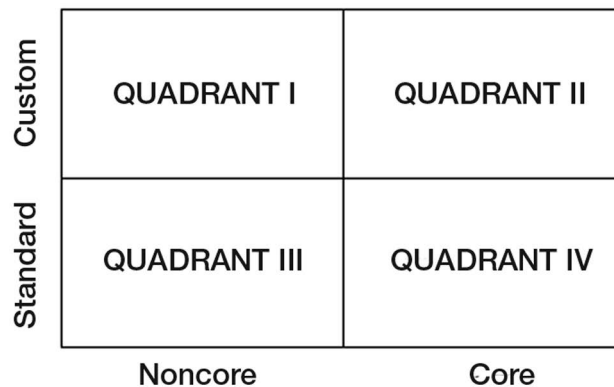


When client needs, goals, and strategies have been identified, SM must continue to work with the client to define requirements. Requirements are categorized into groups, so that clients with similar needs can be targeted simultaneously. There may be occasions when it is not possible to reconcile all requirements and client expectations; in this case, as appropriate, SM must work with the clients to resolve any outstanding issues.

1-1.2 **Quadrant Approach**

A quadrant approach classifies all Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus custom). The level and depth of understanding of client needs, goals, and strategies will vary depending on the complexity and criticality of the purchase. Approaches to defining and understanding client needs, goals, and strategies will have to be aligned to the applicable quadrant, illustrated in [Figure 1.2](#).

Figure 1.2
Four Quadrants



1-1.2.1 **Quadrant I: Noncore/Customized Purchases**

Products and services in this quadrant do not provide direct value to the end client, but contribute significantly to the supporting capability function. Clients' goals and strategies must be understood because they are customized to the business function.

1-1.2.2 **Quadrant II: Core/Customized Purchases**

Products and services in this quadrant create direct value for the end client; there should be continuous work with these clients to understand their needs, goals, and strategies.

1-1.2.3 **Quadrant III: Noncore/Standard Purchases**

Products and services in this quadrant are essential to support the business infrastructure, but do not relate or provide value to the end client. These clients' objectives should be understood, but it is not necessary to spend inordinate amounts of time conducting research or interviewing clients in this quadrant.

1-1.2.4 **Quadrant IV: Core/Standard Purchases**

Products and services in this quadrant create value for the end client and may require leading-edge market solutions that do not need to be customized exclusively to the business. Understanding clients' expectations and needs in this quadrant is important; therefore, a continuous communication plan should be implemented.

1-2 Form Purchase/SCM Team

Purchase/SCM teams play a critical role in the SCM process throughout the SCM life cycle. A purchase/SCM team is formed when the client organization determines that a need exists, and the need is communicated to the contracting officer. The mission of the purchase/SCM team is to provide overall guidance, direction, and oversight for a given purchase or series of purchases. Assigning roles and responsibilities (and, for complex purchases,

establishing team charters) and conducting project plan kickoff meetings are critical activities during the formation of a purchase/SCM team.

1-2.1 **Assigning Roles and Responsibilities**

Because teams have different requirements, roles and responsibilities should be agreed upon when the team is formed. Functional roles need not necessarily correspond to a single individual, job title, or organization in the team. While a task may be assigned to a specific individual (e.g., contracting officer, client, or item manager), responsibility for a task may also be given to a group of individuals capable of performing the work within the team.

1-2.2 **Team Charters**

Depending on the complexity of the purchase, a team charter can be very helpful for defining roles and responsibilities. The team charter sets the ground rules for the operation of the purchase/SCM team, and joining the team implies its acceptance. The charter is developed and agreed to by the team at the beginning of the project, sometimes during what is informally called the “kickoff meeting,” or when a person joins the team. It contains the following information:

- Project objectives.
- Expectations of team behavior.
- Key roles and responsibilities.
- Authority.
- Team structure.
- Decision making methodology.
- Risks.

1-2.3 **Project Kickoff Meetings**

The project kickoff meeting serves as a vehicle to discuss the project scope and objectives. It is used to educate the purchase/SCM team about the client and to reveal the client’s strategy and goals. The project kickoff meeting transfers information on how the project will be conducted from a process and procedural standpoint. Generally, the client and the contracting officer collaborate on scheduling the kickoff meeting. The objectives of the project kickoff meeting are to:

- Provide an overview of the client’s environment, problems, and goals.
- Achieve consensus on the project scope.
- Describe the roles and responsibilities of purchase/SCM team members.
- Review the high-level project timeline.
- Review project deliverables.
- Review key work products for the different phases.
- Review tracking processes and deadlines.

1-2.4 **Members and Types of Purchase/SCM Teams**

SCM is a team effort. At a minimum, the team comprises the contracting officer and a representative from the client organization. Where assistance from Assigned counsel and/or finance is required, these members serve as business advisers. The makeup of a purchase/SCM team may change as it moves through the six SCM process steps; and the roles, responsibilities, and business skills necessary to success may change accordingly.

Generally, purchase/SCM team functional roles include:

- Client.
- Contracting officer.
- Market analyst.
- Pricing analyst.
- Item manager.

In complex purchase situations, multifunctional teams should be created. Multifunctional teams are made up of representatives from all appropriate functional disciplines working together to provide the best service to the client. Teams may include selected suppliers or consultants.

1-3 Identify Key Stakeholders

Stakeholders are individuals or groups that are affected by, or able to influence, the SCM business practices employed.

It is imperative that the key stakeholders are identified during the preliminary stages of the purchase process. Stakeholder opinions and attitudes are formulated in the Conceptualize Need task of [USPS Supplying Practices Process Step 1: Identify Needs](#). It is important to collect and assess the interests of all stakeholders, who may represent different client groups, and to resolve conflicting needs. Failure to identify key stakeholders early in the supply process can create additional risks to the success of the project.

The first step in identifying key stakeholders is to brainstorm. Consider everyone affected by the supply decision, those who have influence or power over it, and those who have an interest in its outcome. One of the best ways to identify stakeholders is to plot them on an Influence/impact Matrix. The next step is to prioritize stakeholders by influence and impact and to plot this on an Influence/impact Matrix (illustrated below). The final step is to understand what motivates the stakeholders and how to gain their confidence with the eventual results.

1-3.1 **Prioritize and Understand Stakeholders**

After identifying the key stakeholders, perform a stakeholder mapping exercise, using the Influence/impact Matrix illustrated in [Figure 1.3](#).

Figure 1.3
Influence/Impact Matrix for Stakeholder Prioritization

Influence	High	Keep Satisfied	Manage Closely
	Low	Monitor	Keep Informed
		Low	High

Interest/Impact

Classify key stakeholders by the extent to which they can influence the project and the degree to which it will/may affect them. A stakeholder's position on the grid illustrates particular actions that may be taken when interacting with him or her:

- High-influence, high-impact individuals — Significant efforts should be made to satisfy this group.
- High-influence, low-impact individuals — Effort should be made to keep this group satisfied, but on a more limited basis than the high-impact group.
- Low-influence, high-impact individuals — This group is adequately informed, and close communication is stressed to ensure that major issues are addressed.
- Low-influence, low-impact individuals — Monitor members of this group for consideration and consultation.

Stakeholder analysis will be critical in communicating with key stakeholders throughout the project life cycle. It will also be the foundation for developing the communication plan, which is discussed in the Prepare Project task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).

1-4 Prepare Preliminary Business Justification for the Need

A preliminary business justification is created to assess the likely costs and potential benefits associated with an identified need. Preparing a preliminary business justification at the beginning of the supply process is essential to project success.

The purpose of a business justification is to:

- Provide a framework for informed decision making, from planning through managing the supply decision to recognition of subsequent benefits.
- Obtain management commitment and approval.

The decision for the need is justified against the following factors:

- Strategic fit.
- Achievability.
- Affordability.
- Business options.
- Commercial availability.

1-4.1 **Strategic Fit**

This aspect of the business justification explains how the scope of the proposed project fits within the existing business strategies of the client organization, as well as those of the Postal Service as a whole. The need must support Postal Service objectives and current priorities. The strategic fit discussion includes:

- Description of the business need (including the need[s]) that will be met by the project and why it is needed now).
- Key benefits to be realized.
- Key risks associated with the project/decision.
- Critical success factors (how success will be constituted and measured).
- Key stakeholder analysis (stakeholders and their contribution to the project).

A detailed discussion of risks can be found in Section [1-15, Manage Risks](#).

1-4.2 **Achievability**

The client must determine that the project can be achieved within the current capability and capacity of the organization and the Postal Service. Clients and SM (when applicable) should demonstrate that they fully understand the implications of such supply activity and can support the activity with appropriate risk management and quality plans. It is also important to ensure that sufficient resources and funding exist to achieve the need, which is discussed in detail in Section [1-5, Assess Resources](#).

1-4.3 **Affordability**

Sufficient funding must be available to fulfill the identified requirement. Cost estimates must consider not only all relevant costs at the preliminary stage, but should also consider possible cost changes over the life of the project. The Develop Preliminary TCO Estimates task of [USPS Supplying Practices Process Step 1: Identify Needs](#) will provide the methodology for calculating these estimates. There should also be continuing confirmation from within the organization that funds are available, which is discussed in detail in Section [1-5, Assess Resources](#).

1-4.4 **Business Options**

This component of the business justification identifies a wide range of potential options for meeting the need with the highest ratio of benefits to cost.

1-4.5 **Commercial Availability**

Clients and SM (when applicable) must begin the process of analyzing whether a certain product or service can be obtained from current suppliers or whether new suppliers need to be identified.

1-4.6 **Other Topics Considered**

Section [1-5, Assess Resources](#).

Section [1-7, Develop Preliminary TCO Estimates](#).

Section [1-15, Manage Risks](#).

1-5 Assess Resources

Resource assessment is used to determine whether sufficient resources, including funding, have been assessed and budgeted for a project. A resource assessment should be performed at the beginning of the SCM process to determine whether sufficient resources or funding have been assessed and budgeted for the project.

1-5.1 **Resources**

There are five categories of resources that need to be assessed:

- Funding — Assess the current funding availability and compare it with the funding required to accomplish the project.
- People — Ensure that there is sufficient human capital to develop, manage, and operate the project.
- Facilities — Ensure that existing facilities can accommodate the project.
- Technology — Analyze the organization's current state of technology, and determine what will be required to enable effective operation of the proposed project.
- Other resources — Analyze other resources that the organization has, and determine which additional resources may be needed to carry out the project.

During this stage, the purchase/SCM team will evaluate the need and determine the relative impact on available resources. The following should be reviewed at this stage in the process:

- Ensure that TCO is documented and that the likelihood of significant cost changes over the life of the project is explored.
- Ensure that resources are available to carry out the project.
- Ascertain whether the effort will/can be fully or incrementally funded (i.e., the budget for a given fiscal year is exhausted; must allocate funds from the following year's budget).

The resources available are organized to deliver objectives in the most economical, efficient, and effective way possible.

In the early stages of a project, costs are generally estimated. The three most common methods of cost estimation are:

- Expert opinion — An estimate based on the personal experience of a subject matter expert (SME).
- Analogy — A more formal approach to expert opinion, using direct comparison with one or more past projects.
- Rough order of magnitude (ROM) — An approximation of the project cost when high-level requirements are available, but not detailed data.

The nearest calculation of real costs will be determined when calculating the TCO; the total cost incurred over the life cycle of a product or service. Requirements for funding must be revisited at this stage, to ensure that adequate funds will be available and realistically estimated. The organization's ability to fund a purchase is derived from the annual budget.

1-5.2 **Other Topics Considered**

Section [1-7, Develop Preliminary TCO Estimates](#).

1-6 **Involve Suppliers Early**

Involving suppliers early (ISE) is the process of assessing the reaction of potential suppliers to an identified need. ISE can reveal the prevailing attitudes and solutions in the market as a whole and contribute to a more effective requirement that is well aligned with the market, improving the likelihood that the desired outcome will be achieved, and can also elicit alternative approaches and innovative solutions.

ISE provides supplier perspectives at the earliest stage of the purchasing process. While it ordinarily is directed at groups of suppliers to get a variety of inputs, individual suppliers can also be targeted for input. This process is for information gathering exclusively; it is not used for supplier selection or proposal evaluation, and there are no commitments made on either side.

1-6.1 **Recommended Procedures**

There is no set process for ISE; the nature of the purchase will affect the process in each case. The following are some suggested basic steps.

First, the purchase/SCM team should attain knowledge of the market as a whole. The team should have a thorough and accurate picture of the market when preparing to talk to suppliers. When deciding on which suppliers to initiate communications with, the purchase/SCM team should seek to identify industry leaders in the relevant marketplace, as well as incumbent Postal Service suppliers if available. The key areas of focus are:

- Feasibility — Whether what is sought is feasible or has ever been done.
- Capability — The ability of the market to provide what is required.
- Maturity — Whether there is an established market and whether there are enough suppliers in existence to provide competition.

- Capacity — Whether the market can provide what is required on a large enough scale and in a timely manner.

After identifying key focus areas of the market, communications focus on important factors such as the likely level of market interest, the technical or business feasibility of what is proposed, best value, supply cycle time, and whether unexamined business options exist. Additionally, the following should be examined:

- What capabilities exist in the marketplace to fulfill this need?
- Are there other, better approaches or solutions that have not been considered?
- What other technologies are available?
- What are the main concerns? Are there issues that have been missed?
- To what extent will subcontracting be necessary?

1-6.2 **Communication**

Effective, two-way communication is essential to ISE. Postal Service needs must be defined in enough detail that suppliers can respond effectively, but needs should also be general enough to allow suppliers to propose alternative solutions. The following will help foster the necessary business relationship:

- Work with suppliers as equals and stakeholders.
- Avoid an “us vs. them” mentality.
- When necessary, provide a guarantee of confidentiality.
- Speak in terms of what the Postal Service and the supplier can achieve together, rather than what the supplier can do for the Postal Service.
- Maintain flexibility and openness about new approaches.

1-6.3 **Postal Service Benefits**

ISE can provide numerous benefits, and as a result the purchase/SCM team can:

- Establish that there is a market for the requirement.
- Confirm that the scope and objectives of the purchase are sound and achievable.
- Discover new, innovative, or alternative solutions.
- Underscore potential issues or problems with the project.
- Gain real world, first-hand knowledge of what suppliers can and cannot do.
- Package the need in a way so that the market is encouraged to respond and that real competition is stimulated.
- Create a requirement that is well framed, focused, feasible, and likely to interest the market.
- Identify potential market areas.
- Manage supplier expectations.
- Manage Postal Service expectations.

- Lay useful foundations for contract and relationship management by considering how the arrangement may work, including whether multi-supplier groups may respond to the requirement.

1-6.4 **Supplier Benefits**

Suppliers may also derive benefits from ISE. Suppliers can:

- Assess whether the opportunity will be suitable when it is solicited.
- Reduce overhead in researching new business avenues.
- Contribute to market focused specifications.
- Raise issues and questions about the opportunity and the purchasing process options at an early stage.
- Gain a valuable insight into Postal Service working practices, requirements, and priorities.

1-7 **Develop Preliminary TCO Estimates**

Once the Postal Service has assessed resources, the next step is to gain an understanding of the total life cycle cost of a product or service. TCO refers to the total cost incurred over the useful life of an item, encompassing development, purchase, use, maintenance, support, and disposal. A TCO analysis will assist the identification of costs and risks associated with each life-cycle stage, their relationships, possible cost reduction levers, and alternative products or services. A TCO analysis is especially helpful for more complex purchases; it does not need to be performed for every purchase.

Cross-functional collaboration is especially important to ensure that the TCO accurately reflects all costs at each life cycle stage. The pricing analyst will work closely with the item manager, and with representatives from responsible Postal Service organizations, as appropriate, to complete the initial TCO analysis. Collaboration should continue for subsequent updates to the TCO, as more information becomes available. The representatives will share specific knowledge of the subject under analysis and provide input to the cost modeling process.

A TCO analysis exposes the hidden costs that may be overlooked during budget planning or when making purchase decisions. As a result, it becomes possible to yield higher savings by optimizing relevant cost elements throughout the entire project life cycle. A preliminary estimate of TCO will emerge during [USPS Supplying Practices Process Step 1: Identify Needs](#); a more robust TCO estimate will be conducted in Section [2-3, Update/Refine Total Cost of Ownership Analysis](#).

When using TCO analysis for budget planning purposes, it is important to keep in mind that the cost values are based on historical costs, planned operating factors, and cost projections adjusted for future conditions (using mail volume projections, inflation factors, and other adjustment tools).

When using TCO analysis to make purchase decisions, it should be noted that the analysis focuses on cost exclusively. There are three major implications:

- Qualitative factors, such as organizational need and product performance, must be examined closely. Planned organizational growth, reductions, and skill changes should be identified and factored into the cost models, as should product performance, which is a direct driver of many other factors such as labor, materials, output, and liability.
- TCO excludes business benefits other than cost savings. However, identification of client goals and strategies will clarify these benefits and their relative value. Concerns like environmental cleanliness can drive costs up, but recognition and incorporation of that cost can be reasonably quantified and included in the TCO model. This inclusion has the benefit of ensuring that decision relationships are understood and supplier actions are identified.
- The cost model(s) should contain considerations for performance, speed, and reliability associated with each of the life cycle cost elements illustrated in [Figure 1.4](#). For example:
 - Purchase costs should reflect a short requisition lead time and conformance with client requirements.
 - Operating costs should account for the swift and dependable execution of the product or service.
 - Training costs should reflect timely and relevant training, given the customer service level under the contract.
 - Maintenance costs should anticipate quick responses to problems and minimization of return rates, damage rates, rework rates, etc.
 - Warehousing and distribution costs should reflect fast and accurate transportation to destinations and a high order fulfillment rate.
 - Environmental costs should account for prompt and responsible treatment of environmental standards.
 - Salvage value should account for timely asset disposal and realistic recapture of value.

While the TCO analysis is a valuable tool for decision support on a wide range of purchases, it is most applicable to strategic purchases (with a focus on continuous improvement) and to critical projects (with an emphasis on life cycle cost). The TCO analysis can be used to compare costs incurred under various scenarios and to assist the selection of the most cost effective approach to obtain the desired product or service.

The basic process for developing a preliminary TCO estimate includes:

1. Identify major TCO cost elements that are applicable to the life cycle of the product or service.
2. Design cost models that estimate each cost element.
3. Calculate the preliminary TCO, using results from the cost model(s).

Figure 1.4
Life-Cycle Cost Elements

Life Cycle Cost Elements:	Scenario 1	Scenario 2	Scenario 3
Purchase costs			
Operating costs			
Training costs			
Maintenance costs			
Warehousing and distribution costs			
Environmental costs			
Salvage value			

These cost elements are defined as:

- Purchase costs — Purchase price of a product or service.
- Operating costs — Costs of operating the product or service.
- Training costs — Costs of training users on the use of the product or service.
- Maintenance costs — Costs of maintaining the product or supporting the service.
- Warehousing and distribution costs — Costs of storing and distributing the product.
- Environmental costs — Costs of maintaining the product or service to environmentally friendly standards.
- Salvage value (or the net salvage value) — The market value of an asset less the costs associated with its disposal.

1-7.1 **Design Cost Model(s)**

Cost models exist to estimate each of the cost elements in the TCO equation. The DCAT Model, for example, is a cost estimation tool that can be used to evaluate post-purchase warehousing and distribution costs. The pricing analyst will work with the cross-functional representatives to determine the appropriate cost model(s) to use and perform the analysis.

1-7.2 **Calculate the Preliminary TCO**

Estimates of each of the cost elements in the product or service life cycle will feed into an equation that calculates the preliminary TCO. Not all of the cost elements in the standard TCO equation will necessarily be relevant to a given product or service. For example, most services do not incur any warehousing and distribution cost, which means “W” will be equal to zero (0) in the resulting TCO calculation.

The following formula is a simplified approach to calculating TCO:

$$\text{TCO} = \text{P} + \text{Present Value of (O + T + M + W + E - S)}$$

where:

- P = Purchase costs.
- O = Operating costs.
- T = Training costs.
- M = Maintenance costs.

W = Warehousing and distribution costs.

E = Environmental costs.

S = Salvage value.

When evaluating competing alternatives, the scenario with the lowest TCO will be the best choice from a cost standpoint, subject to further strategic and client evaluations.

1-7.3 **Other Topics Considered**

Section [1-18, Develop Logistics Support Strategy](#).

Section [2-3, Update/Refine Total Cost of Ownership Analysis](#).

Section [6-3, Evaluate and Analyze Actual TCO](#).

1-8 Identify Cost Reduction Levers

Cost reduction levers lower the total cost of a purchase. It is imperative to identify them during the Conceptualize Need task to ensure that cost reduction levers are implemented. These levers will aid in the creation of a more effective, efficient, and innovative SCM process.

Cost reductions can be attained through supplier consolidation (e.g., leveraging volume and choosing “best suppliers”), continual improvement (e.g., improving operational efficiencies, changing usage patterns, and eliminating inventories), and innovations. Analyzing the preliminary TCO and then performing in-depth analysis of the relevant cost component area(s) will lead to identification of the appropriate cost reduction levers. Additional information on cost avoidance and SCM impact can be found in Section [2-4, Formulate Project Budget and Request Funding](#).

The factors involved in identifying cost reduction levers include:

- Determine possible levers.
- Develop preliminary TCO.
- Perform relevant cost component area(s) analysis.

1-8.1 **Determine Possible Levers**

The lever(s) selected should be the most effective and nondisruptive in reducing costs for the particular need. Examples of levers include:

- Address learning curves.
- Consortium buying.
- Demand management.
- Distribution alternatives.
- eCommerce and technology possibilities.
- Equipment availability.
- Innovations.
- Inventory reduction.
- Lead-time and cycle-time reduction.

- Partnering, forming alliances with suppliers.
- Reliability and maintainability.
- Supplier consolidation.
- Substitutes.
- Sourcing methods.
- Standardization.

1-8.2 **Develop Preliminary TCO**

Once the preliminary cost of the need is defined, opportunities for improvement can be identified.

$$\text{TCO} = \text{P} + \text{Present Value of (O + T + M + W + E - S)}$$

where:

- P = Purchase costs.
- O = Operating costs.
- T = Training costs.
- M = Maintenance costs.
- W = Warehousing and distribution costs.
- E = Environmental costs.
- S = Salvage value.

TCO is broken down by its component costs, which provide a basis for prioritizing improvement areas. For example; if a major portion of the TCO is the purchase of the need, sourcing or substitution may be the lever implemented to reduce costs. If warehousing is a major cost driver, reducing cycle time may be the most effective lever to implement cost reductions. Additional discussions of TCO can be found in the Sections [1-7, Develop Preliminary TCO Estimates](#), [2-3, Update/Refine Total Cost of Ownership Analysis](#), and [6-3, Evaluate and Analyze Actual TCO](#).

1-8.3 **Example of Relevant Cost Component Areas Analysis**

Lowering the purchase cost can be achieved by performing a market analysis. The analysis helps to illustrate:

- Trends.
- Competitive frameworks.
- Substitutes.
- Possible suppliers.
- Strategies for success.

A relevant cost component areas analysis can include:

- Market cycle studies and/or business cycles studies.
- ESI.
- Products or services examination from multiple perspectives.
- Porter's 5 Forces.
- Strengths, weaknesses, opportunities, and threats (SWOT) analysis.

Additional information on conducting ESI can be found in Section [1-6](#), [Involve Suppliers Early](#).

1-8.4 **Quadrant Approach**

A quadrant approach classifies all Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus custom). Some levers are not quadrant specific, such as reduction of lead time and cycle time. Other cost reduction options may be dependent on the quadrant into which the need falls, as illustrated in [Figure 1.5](#):

Figure 1.5

Quadrant Approach

Custom	QUADRANT I	QUADRANT II
	QUADRANT III	QUADRANT IV
Standard	Noncore	Core

1-8.4.1 **Quadrant I: Custom/Noncore Purchase**

Possible levers will focus on examining other marketplace alternatives and securing the lowest total cost. A lever may include outsourcing or using the organization's own resources.

1-8.4.2 **Quadrant II: Custom/Core Purchase**

Possible levers will focus on continual improvements and innovations. Partnering with suppliers may be a lever.

1-8.4.3 **Quadrant III: Standard/Noncore Purchase**

Possible levers will focus on attaining the lowest total cost and the simplest access and usage process. Vendor-managed inventory, which reduces inventory and the chance an item will run out of stock, may be a lever.

1-8.4.4 **Quadrant IV: Standard/Core Purchase**

Possible levers will focus on achieving innovations and cost reductions. A lever may be optimizing order quantity.

1-8.5 **Other Topics Considered**

Section [1-6](#), [Involve Suppliers Early](#).

Section [1-7](#), [Develop Preliminary TCO Estimates](#).

Section [1-9](#), [Develop Demand Management Strategy](#).

Section [2-3](#), [Update/Refine Total Cost of Ownership Analysis](#).

Section [2-4](#), [Formulate Project Budget and Request Funding](#).

Section [6-3](#), [Evaluate and Analyze Actual TCO](#).

1-9 Develop Demand Management Strategy

Demand management is the function of recognizing and managing all organizational demand for products or services. Developing a demand management strategy optimizes the organization's ability to make the SCM process more effective and efficient and is intended to bring demand and supply into convergence. The level of strategy and its complexity will vary depending on the purchase, but should reflect the determination of whether existing assets within the Postal Service will meet the identified need. CMCs must continually work with their clients to reduce both the types and quantities of goods and services that they purchase to reduce costs on existing and future contracts. Excess is the first source of supply.

When developing a demand management strategy, the preliminary focus must be on cost reduction, revenue enhancement, and streamlining operations. Once these issues are addressed, a demand management strategy can be developed by examining the following topics:

- Independent and dependent demand analysis.
- Internal and external factor analysis.
- Usage and product trends.
- Inventory management.
- Forecasting.

1-9.1 Independent and Dependent Demand

Demand is independent if it is unrelated to demand for any other product or service. Demand is dependent if it is derived from the demand for another product or service. Independent demand needs to be forecast; however, requirements for dependent demand are calculated from the independent items. A given inventory item may have both dependent and independent demand at any given time. For example, a part may simultaneously be the component of an assembly and sold as a service part.

1-9.2 Internal and External Factors

It is not possible to recognize all the demand drivers or their effect on demand; below are some of the major factors:

- External factors:
 - Market and economic conditions (e.g., strikes, recessions, new advances in technology, or present and future expectations of land value and interest rates).
 - Competitor actions (e.g., new products or services).
 - Regulations (e.g., EPA).
 - Seasonality (e.g., weather and holidays).
 - Trends (e.g., market and consumer).

- Internal factors:
 - Maintenance concepts.
 - Pricing strategies.
 - Product change or innovation.
 - Changes in usage factors.
 - Promotions and advertising for products or services.

1-9.3 Usage and Product Trends

The demand management strategy should be based on the continual examination of usage and product trends. Market demand will determine the price, quantity, and quality of the need. A better price can be negotiated with suppliers through economies of scale (the increase in efficiency when the number of goods or services being produced increases), if demand for the need is comparatively high. The purchase price of the need will have to be lower than the value it creates. The level of quality of the need will dictate the specifications and requirements passed on to the supplier. The specifications and requirements will affect the need's price and delivery time. Lastly, projected product usage factors, reallocation of products between facilities, and any changes in the maintenance concept(s) will impact the demand patterns.

1-9.4 Inventory Management

A particular inventory type will be selected based on the particular need. Examples of inventory types include:

- Insurance items — inventory stockpiled in anticipation of future demand, such as internal and external factors like seasonality or economic conditions; also covers end-of-life requirements when a manufacturer or industry will no longer be producing the product.
- Safety stock — fluctuation inventory that covers unpredictable fluctuations in demand or lead time.
- Economic order quantities — lot-size inventory created when purchases are greater than needed; takes advantage of quantity discounts, reduced shipping costs, and opportunities to make purchases at the same rate as usage.
- Other examples — transportation; hedging; and maintenance, repair, and overhaul inventories.

Operational availability requirements, maintenance concepts, demand patterns (location, quantity, and frequency), and distribution options will determine how inventory is positioned. Secondary considerations for positioning include type of good stored, any special handling requirements, and the cost of the product.

1-9.5 **Forecasting**

Forecasting is used to estimate the conditions that will exist over a future period. There are long-, medium-, and short-term forecasts:

- The long-term, strategic business forecast focuses on the overall market. The level of detail is not in-depth, and it provides for long-range planning, with an outlook that spans years.
- The medium-term, tactical forecast accounts for budgets, market planning, long lead time, purchase items, and inventory levels. The midrange outlook is for 12–26 months.
- The operational forecast is for the short term. The perspective is of individual products and services, and the outlook is on a monthly or quarterly basis.

Historical data are widely used to forecast, based on the assumption that what has happened in the past will happen again in the future. Similarly, demand from January can be used to forecast demand in February; if it is assumed that demand varies little from month to month. This assumption is realistic if demand is seasonal and trends vary nominally; however, such forecasts do not take into account random fluctuation. Common forecasting techniques that average historical demand, including moving averages, exponential smoothing, and seasonal forecasts, diminish some effects of random variation and, in combination with other techniques, are used to establish replenishment and repair plans.

1-10 Conduct Market Research and Benchmarking Analysis

1-10.1 **Market Research**

Market research is the continuous process of gathering data on product and service characteristics, suppliers' capabilities, and the business practices that surround the purchase and use of products and services. Market research is an essential component in the determination of whether to acquire or manufacture a product or service and can be used to:

- Determine elements of requirements.
- Evaluate price realism and cost realism.
- Shape the commodity strategy.
- Develop the support strategy, the terms and conditions included in the contract, and the proposal evaluation factors used for source selection.
- Evaluate innovations/trends in the market that will offer savings or impact TCO.

Market research and benchmarking analysis differ from issuing and analyzing responses to a Request for Information (RFI), which is covered in [Section 1-14, Develop, Issue, and Analyze Responses from RFI](#). There are two types of market research — primary and secondary. Primary research attempts to collect original information, usually through focus groups, surveys, field tests,

interviews, or observation, and provides a direct understanding of the target market. Secondary research leverages previously collected information, often in the form of demographic information, prior surveys completed by others, industry trade information, reports and studies, publications, and other preexisting media. Primary research allows the organization to customize the study, but is also more complex, time consuming, and expensive than secondary research. Secondary research requires fewer resources than primary research; however, it tends to produce generalized results. An accurate analysis of the target market often requires use of both methods. [Figure 1.6](#) provides sample market research activities and their intended purpose.

Figure 1.6

Sample Market Research Activities

Activity	Purpose
Hold industry briefings or presolicitation conferences (primary research)	Discuss needs and obtain recommendations for RFP.
Attend conferences, and research commercially available products, industry trends, product availability, reliability, and prices (primary and secondary research)	Assess whether commercial products and services meet (or are adaptable to) Postal Service needs.
Test and evaluate commercially available products in a Postal Service operating environment, and collect reliable performance data (primary research)	Determine whether modifications are necessary, and develop operational cost information.
Analyze the purchase history of an item or service (secondary research)	Determine the level of competition, prices, and performance results.

1-10.2 **Benchmarking Analysis**

Benchmarking analysis is a specific type of market research that allows organizations to compare their existing performance against others and adopt improvements that fit their overall approach to continuous improvement and culture.

Many types of benchmarking exist; the most commonly recognized are:

- **Process** — evaluates specific business processes (e.g., purchase planning, e-procurement, service delivery). Process maps are used to facilitate benchmarking.
- **Performance** — compares product and service as a way to assess the organization's competitive position against same-sector peers. Focuses on costs, technical quality, ancillary service features, and performance characteristics (also called competitive benchmarking).
- **Strategic** — seeks to evaluate the organization's strategic maturity against others across various sectors. Focuses on general approach to the development and management of core competencies, innovations, and change strategies.

Benchmarking analyses often rely on both quantitative and qualitative measures to generate meaningful results. Quantitative analysis can provide metric-based outcomes, while qualitative comparisons often reveal best practices. The benchmarking process usually encompasses four steps:

1. Planning.
2. Analysis.
3. Action.
4. Review.

1-10.2.1 **Step 1: Planning**

- Determine the broad business process and tasks to benchmark.
- Identify the resources required for the study.
- Confirm the key activity performance measures or indicators.
- Document the existing process for conducting the activity.
- Identify appropriate reference models as a starting point for your assessment.

1-10.2.2 **Step 2: Analysis**

- Collect information to identify the scope for improvement.
- Compare the existing process with that of appropriate reference models to identify differences and innovations.
- Agree on expected targets for improvement.

1-10.2.3 **Step 3: Action**

- Communicate the results of the study to key stakeholders.
- Develop an improvement plan to implement changes.
- Implement the improvement plan, monitoring progress and reviewing as necessary.

1-10.2.4 **Step 4: Review**

- Review performance when the changes have been implemented; identify and rectify bottlenecks.
- Communicate the results of the implemented changes.
- Schedule future benchmarking activities to continue the improvement process.

1-10.3 **Benchmarking Benefits**

Organizations that successfully utilize benchmarking report that the associated costs are repaid at least tenfold. Benchmarking can be used to help identify not only which processes to improve but also the gaps between existing processes and the best practices of other organizations. It also supplements a number of performance improvement techniques, such as business analysis and the redesign of business processes.

1-11 Define Requirements

Requirements form the basis for the entire supply chain process. They provide the necessary detail to understand what is required and to develop a solution to meet the need. If there is a buy decision, the requirements contribute to the specification, statement of objectives (SOO), or statement of work (SOW), as well as to the evaluation of suppliers.

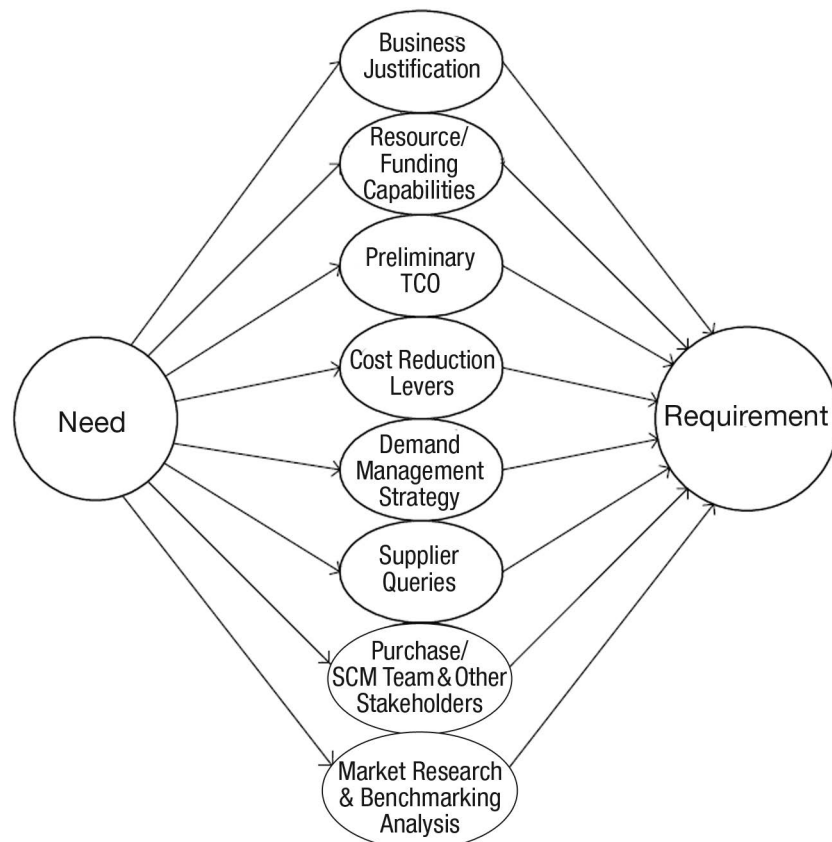
The complexity of a need will determine the extent to which requirements must be defined. For example, buying a single stapler does not require a formal requirement definition, but the purchase of new automation equipment for a facility will require detailed requirement definition.

1-11.1 Methodologies

[Figure 1.7](#) illustrates the methodologies that transform a need into a requirement. The requirement begins to be defined by drawing on the outputs from these methodologies.

Figure 1.7

Requirement Inputs Diagram



1-11.2 **Determine Requirements**

There are several types of requirements:

- Quality requirements.
- Delivery requirements.
- Process requirements.
- Pricing requirements.
- Volume requirements.
- Technical requirements.
- Location requirements.
- Marketing requirements.
- Frequency requirements.
- Lead-time requirements.

1-11.3 **Requirement Specifications**

The requirement comprises specifications that are used as its description, including:

- Performance specification (what the product/service is required to do).
- Functional specification (*what* is to be achieved, rather than *how* it will be done).
- Brand or trade names.
- Samples.
- Market grades.
- Qualified products.
- Commercial standards.
- Design specifications.
- Engineering drawings.
- Material and method of manufacture.
- Resources.
- Warranty support.

Specifications should be clear and nonrestrictive. Lack of clarity can be misleading and result in poor proposals or a more expensive solution than is necessary. To enhance competition and invite innovation, specifications should be nonrestrictive, mirror what is in the market, and, whenever possible, recommend purchasing commercially.

1-12 **Analyze State of Technology**

Analyzing the state of technology is the examination of the condition of existing technology in the Postal Service and externally in the market. It determines whether the technology can be leveraged from within or needs to be purchased externally. IT is most relevant to this discussion, but the IT needs of other functional areas are also addressed.

Technology is complex, and a specialized knowledge of technology in the applicable area is required. Selecting the correct technology requires an in-depth understanding of the Postal Service's business objectives, products, and the probable evolution of technology. The product or solution must be evaluated on its ability to integrate with other internally developed or third-party tools. Whether the technology can be integrated with the current environment, including legacy software, hardware, and operating systems, must be determined before selection.

Analysis of technology is conducted on both the market and the specific need. Once a technology need is identified, the following ordered preference for fulfillment is considered:

- Leverage existing assets/capabilities.
- Buy or purchase a commercial solution.
- Make or build a custom solution.

1-12.1 **Analysis of Technology**

The purchase/SCM team performs two types of analysis — a general analysis of technology and a specific analysis of available products. The general analysis examines general market and technology trends. The analysis of the specific need helps select the appropriate method for purchasing and, if a buy decision is made, the appropriate suppliers.

Sources for the analysis include:

- Books (regarding networks, operating systems, enterprise, and certifications).
- SMEs from the Postal Service, other public agencies, and private industry.
- The Internet (search engines and Web sites).
- Journals.
- Trade magazines.
- Marketplace.
- Demonstrations.

Examples of the different types of information available from suppliers include:

- Webcasts — industry experts demonstrate, discuss, and answer questions about their latest software and solutions.
- Seminars and conferences — provide insight to businesses and show how technology enhances enterprises.
- Technical chat rooms.
- Company-specific training classes or technical education — events that cover the technology behind business solutions, packaged composite applications, and integration and other applications, offered as hands-on or self-paced online training.
- Forums — show attendees how their businesses can adapt to, and profit from, changes in their industry.

- Other events — designed to educate company members, facilitate networking among colleagues and company representatives, and influence future company product releases and direction.

Market analysis can also include visits to sites, interviews with potential suppliers, and attendance at trade shows. All of these sources provide guidance in the selection of technology by providing the information useful in determining how, and with what, the Postal Service will satisfy its need.

The information that is gained through research and analysis should be collected, organized, and communicated throughout the Postal Service. Time and resources spent on analyzing technology will be reduced when completed or ongoing analysis is shared. The Postal Service uses various research services and other means to track and communicate key technology changes with the appropriate Postal Service personnel.

1-12.2 **Leverage Existing Assets/Capabilities**

Before purchasing new supplies or services, the purchase/SCM team must consider existing assets. These are supplies, equipment, software, or services owned by the Postal Service. Information on existing assets is provided in:

- Capacity documents.
- Planning documents.
- Master software inventory lists.
- Client hardware asset inventory system.
- eBuy.

Analyzing the state of technology will determine whether existing assets are feasible for the fulfillment of the need. Existing assets include:

- Reutilization of surplus materials, when economically practical.
- Supplies within existing inventories.
- Orders against existing contracts.

1-12.3 **Buy or Purchase a Commercial Solution**

The Postal Service prefers to buy commercial-off-the-shelf (COTS) technology rather than make or develop its own unique, custom-designed solutions. Occasionally, however, the Postal Service needs to accommodate a unique process or nonstandard need. Whenever possible, the purchase/SCM team should reevaluate client requirements to ensure conformity with existing technology and to minimize customization of COTS products and the time and expense of programming and maintenance associated with this customization.

1-12.4 **Make or Build a Custom Solution**

The least preferred solution for the Postal Service is to make or build a technology solution. If the Postal Service does not have internal resources to develop the solution, contractors with the skills necessary to build the technology are identified. Development can cost the Postal Service extra

time, money, and resources. Below are possible costs associated with the “make” option:

- Initial investigation (technical aspects, the marketplace, and future expectations of technology must be addressed).
- Technical development (including specification, hardware, firmware, and software design).
- Testing and certification (legal requirements and market demands).
- Maintaining the product (including product updates, maintenance costs, and the costs of keeping the product up-to-date with evolving technology).

1-12.5 **Make vs. Buy**

A multitude of factors encompass the decision to make vs. buy in the technological arena. The TCO is a primary factor, as are supplier capability and past performance, quality, and risk. Considerations that favor buying technology are suppliers’ research and specialized know-how or supplier after-sale service and support, maintenance, and upgrades. Considerations that favor a decision to make a technological solution to meet a client or IT need are protection of Postal Service intellectual property, or special needs for software, hardware, parts, or other components.

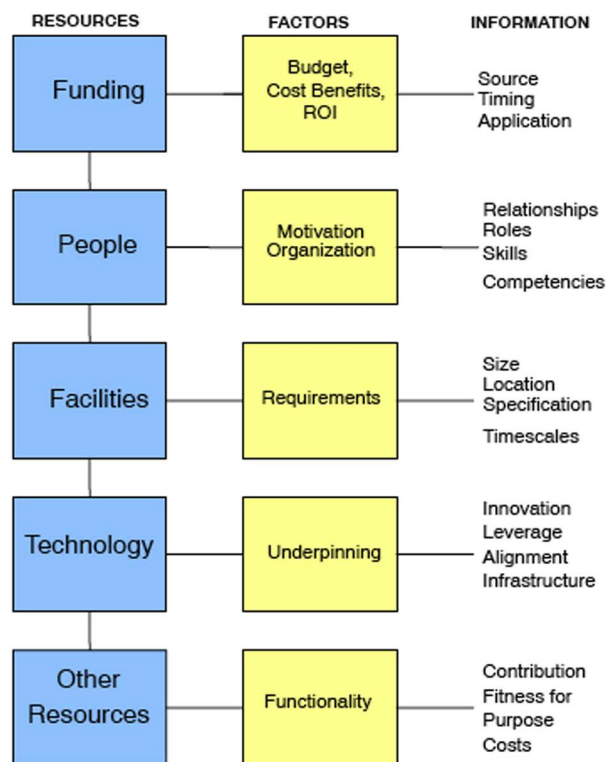
1-13 Revisit/Update Resource Assessment

Resource assessment is used to determine whether sufficient resources, including funding, have been assessed and budgeted for a project. Previously, resources were preliminarily assessed in the context of the Conceptualize Need task of [USPS Supplying Practices Process Step 1: Identify Needs](#). In the context of the [Conduct Make vs. Buy Decision Analysis](#) task, revisiting or updating the resource assessment confirms cost estimates in the relevant sections of the business justification document. Comparing validated costs with the original estimates is a crucial activity of this task.

During this stage, the client must continue to evaluate the need and determine its relative impact on available resources. When planning the delivery of a new project, the client organization needs to consider the resources required, whether they are from its own organization, a different organization in the Postal Service, SM, partners, or suppliers. purchase/SCM teams should also be aware of the impact that these decisions and actions will have on the client’s budget. See Handbook F-66, *General Investment Policies and Procedures*, (<http://blue.usps.gov/cpim/ftp/hand/f66.pdf>), for more information.

1-13.1 Resource Planning

Figure 1.8
Resource Planning Diagram



All five resource categories should be carefully analyzed during the resource planning stage because they are primary resources that help facilitate project success. [Figure 1.8](#) summarizes the required resources, the factors to be considered when planning, and the information that will be needed for the resource in question.

1-13.2 Funding

Funding is a particularly important consideration of resource planning. Factors for analysis will include budget/budget cycle, cost benefits, and return on investment (ROI). Information that will be needed include source, timing, and how the funds will be applied.

In addition to examining the budget, a cost/benefit analysis should be conducted to assess whether the initiative will have an ROI. It will then be necessary to identify all sources of funding, the timing of the funds (how much, and when, funding is required), and how these funds are to be applied. Funding arrangements provide the basis for financial management and control throughout the project life cycle.

1-13.3 Other Topics Considered

Section [1-5, Assess Resources](#).

1-14 Develop, Issue, and Analyze Responses from RFI

An RFI is an invitation for potential suppliers to register interest in providing a product or service. Potential suppliers submit responses that provide information about their companies and the proposed products or services to be provided to meet the requirement. This process identifies what is in the marketplace and provides an opportunity to prequalify suppliers. Unlike an RFP, an RFI does not imply a commitment to acquire the product or service identified in the RFI from any responding supplier.

An RFI provides the Postal Service with useful information to further assess whether a make decision is feasible and may lead to innovative solutions and a better understanding of how the requirement(s) can be met, fueling the make vs. buy decision. If a buy decision is later chosen, the most suitable potential suppliers identified at this stage are logical sources to fill the requirement.

RFIs can be used to:

- Identify candidates with whom there are no past contracts.
- Identify opportunities for supplier teaming.
- Obtain goods or services with which the Postal Service has had limited experience.
- Obtain general information about products, services, or suppliers.
- Obtain market information when other, more efficient means are not possible.

The components that make up the RFI process are its development and issuance and analysis of responses to it.

1-14.1 **Develop RFI**

Development of the RFI is contingent on the factors surrounding the requirement. It comprises Postal Service information and questions for suppliers to answer. The following areas are addressed:

- Postal Service Information:
 - Postal Service background.
 - Scope and objectives of RFI.
- RFI process synopsis (e.g., how questions will be answered).
- Instructions to suppliers for filling out RFI (format and templates for certain information).
- Schedule of RFI.
- How to submit responses.
- Contact information for questions.
- Other relevant information (e.g., confidentiality matters, and any necessary disclaimers or limitations of liability).

1-14.2 **Issue RFI**

Because an RFI is issued when the need is for information or planning purposes, it must include [Provision A-2: Solicitation for Information or Planning Purposes](#). RFIs may be publicized via the Government-wide Point of Entry (GPE), the single point where most government purchasing opportunities and contract awards can be accessed electronically by the public on the Internet at <https://sam.gov>. Publicizing is discussed in detail in Section [2-27](#), [Issue RFPs and Publicize Requirements](#).

1-14.3 **Analyze Responses to RFI**

In addition to the specific requirement, supplier responses to an RFI should address topics such as the following:

- Company overview.
- Subsidiaries or associated companies.
- Affiliations/accreditations/certifications.
- Market intelligence.
- Competitive positioning.
- Supplier capabilities.
- Summary of services or products pertaining to RFI requirement.
- Total Cost of Ownership (TCO).
- Cost summary.
- Organizational chart, annual report, or financial information.
- References and qualifications.

The purchase/SCM team will analyze submitted responses to the RFI. Following the review of the responses, the purchase/SCM team may consider holding a question and answer (Q&A) session with the individual suppliers. Questions for the suppliers should be sent in advance of the Q&A session. The instructions will ensure a consistent format for all RFI responses. The purchase/SCM team should carefully evaluate RFI responses to determine the best solutions to fulfill the need.

1-14.4 **Other Issues**

As noted above, an RFI is used when no firm intent to purchase has been established. Once a decision has been made to purchase a particular requirement, an RFP is required. An RFP documents and fully informs potential suppliers of the Postal Service's requirements for the particular purchase, including proposal expectations and identification of best value criteria. The finalized RFP is used to generate competitive proposals from potential suppliers. Additional information on RFPs can be found in Section [2-2](#), [Start Request for Proposal \(RFP\) Development](#).

1-14.5 **Other Topics Considered**

Section [2-2](#), [Start Request for Proposal \(RFP\) Development](#).

Section [2-22](#), [Prequalify Suppliers](#).

Section [2-27](#), [Issue RFPs and Publicize Requirements](#).

1-14.6 **Clauses and Provisions**[Provision A-2: Solicitation for Information or Planning Purposes](#)

1-15 Manage Risks

The purpose of risk management is to examine and control relevant risks, to ensure successful delivery of the project. It is essential that risk management begin early in the SCM process. High-level purchases and complex projects of lesser value require the preparation of a specific risk management plan and ongoing risk assessment throughout the project's entire life cycle; however, in less complex and lesser value projects, a plan to deal with risk should be an element of the Individual Purchase Plan. During [USPS Supplying Practices Process Step 1: Identify Needs](#), due attention must be paid to identifying risks, their impact, and possible Postal Service response to the risks. This stage is part of the larger risk management process, which evolves throughout the supply chain, and ensures that risks are understood and mitigated to the greatest extent possible.

A risk is a potential event or future situation that may adversely affect the project. Identifiable risk factors contribute to a potential risk. If a risk occurs, there will be consequences that may significantly impact the project. For example:

- Risk factor — a new technology is being used for the first time.
- Risk — adoption of the technology is more difficult than anticipated.
- Consequence — the delivery of a project is late.

A risk may be caused by more than one risk factor, and, conversely, a risk factor may result in more than one risk.

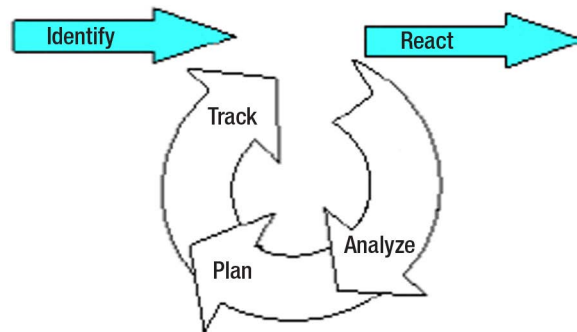
1-15.1 **Risk Management Process**

Risk management comprises five steps:

1. Identification — search for and locate risks.
2. Analysis — transform risk data into decision-making information.
3. Response planning — translate risk information into executable plans and actions.
4. Tracking and control — monitor risk indicators and take corrective actions.
5. Reaction — implement risk actions in response to actual risk occurrence.

Analysis, response planning, and tracking are performed iteratively throughout the execution of the project, as illustrated in [Figure 1.9](#).

Figure 1.9
Risk Management Process



1-15.2 **Benefits of Risk Taking**

A certain amount of risk taking is inevitable to achieve objectives. Continuous risk management provides a disciplined environment for proactive decision making to:

- Continuously assess what can go wrong (risks).
- Determine which risks are important to deal with.
- Define and implement strategies and plans to deal with those risks.

Continuous risk management requires that risks be identified throughout the project, not as a one-time only activity during project planning. Risks must be analyzed on an ongoing basis to address changing project conditions and priorities. As new risks are identified, strategies and plans to deal with them must be developed. The client and SM may make the decision to stop the project, based on an unacceptable level of risk.

1-15.3 **Risk Identification**

Risk identification is a systematic attempt to specify threats to the project (estimates, schedule, resource loading, etc.). By identifying known and predictable risks, the client and contracting officer take the first step toward avoiding them when possible and controlling them when necessary.

While it would be impossible to anticipate the complete universe of risks, the aim is to clearly identify the 20 percent of risks that would have 80 percent of the potential impact (Pareto Principle [80/20 Rule]). The following activities are useful for clarifying and identifying risks:

- At the initial stage of risk identification, convene a brainstorming session of the purchase/SCM team, during which each member has an opportunity to identify a few project risks.
- Interview stakeholders responsible for ongoing programs and projects, and consider the opportunities/impact of the current activity.
- Check with suppliers regarding their plans for delivering the desired outcome.
- Discuss with all parties involved their understanding of the mission, aims and objectives, and plans for delivery of project results.
- For repeating projects, create a risk checklist that focuses on a subset of known and predictable risks.

- Ask “so what?” after each potential risk is identified, until a clear cost or consequence of the potential effects of a risk, or an issue that needs resolution, is identified. For example:
 - *Statement* — “Project duration will be greater than 36 months.”
 - *Question* — “So what?”
 - *Answer* — “Project staff may be unwilling to work on the project for all 36 months.”
 - *Question* — “So what?”
 - *Answer* — “The risk is that the project will take 10 percent more time than currently budgeted, to allow for the learning curve as new personnel join the project. There is also an issue that staff changes in mid-project are not acceptable to the client.”

1-15.4 Risk Analysis

Risk analysis involves the following major activities:

1. Evaluate the properties of a risk to determine the expected impact and probability of the risk’s occurrence. Each risk is categorized as high, medium, or low, based on the impact of the risk on the various project elements (e.g., cost, schedule, and quality).
 - High risk — a major problem exists with definite, serious financial exposure and/or customer dissatisfaction. Failure to manage the risk would result in project failure. Aggressive management action is required to bring the project under control.
 - Medium risk — a significant problem currently exists that requires corrective planning. A probability exists for exceeding estimates or budgets, customer dissatisfaction, and/or limited financial exposure. Failure to manage the risk would result in degradation of the project performance. Management action is required to bring the project under control.
 - Low risk — the project is currently under control. However, existing or potential problems have been identified that will require positive management attention to maintain stability.
2. Determine the likely time frame during which the risk can be expected to occur.
3. Determine the probability of risk occurrence. Probability is categorized as high, medium, or low, based on the likelihood that the risk will occur.
4. Based on risk impact, probability, and time frame, determine critical risks and those of the highest priority. It is important to note that priorities change throughout project execution, and it is critical to continually review risks and prioritization.

Analysis of risk factors continues throughout the execution of the project as conditions change. Issues, changes, schedule delays, defects, and staffing anomalies are a few examples of the conditions that may arise that could affect risk.

1-15.5 **Risk Response Planning**

Once a risk is identified and analyzed, risk response planning is the function of deciding what, if anything, should be done with a risk. The purchase/SCM team should consider the following approaches when responding to the risk:

- Acceptance — accepting the consequences of a risk occurrence without further action, but continuing to observe for increased likelihood of occurrence.
- Risk transfer — transferring some or all of the responsibility for dealing with a risk to the supplier.
- Risk reserve — deciding to use monies set aside as a risk management reserve or risk contingency reserve. As a whole, a risk reserve should be comparable to the probability of costs related to accepted risks and contingency plans that would be implemented, should the risk occur.
- Risk containment — two types of risk containment:
 - Risk mitigation — taking steps to affect risk factors to lessen risk by lowering the probability of a risk occurrence or reducing its effect should it occur.
 - Risk contingency planning — the development of a risk contingency plan for a particular risk or for multiple risks.

It is important to emphasize that the Postal Service will not be able to control or transfer every risk. On a high level, a risk will fall into one of these three categories, which will affect the Postal Service's ability to respond:

- Business risk — whatever affects the Postal Service's ability to meet business objectives. These risks are managed by the Postal Service and cannot be transferred.
- Service/operational risk — includes design/build/finance/operate project risk. These risks are managed by the party best placed to do so. Suppliers and clients share detailed plans for managing risks.
- External risk — beyond your control, such as legislation, changes in marketplace, etc. Suppliers and clients produce and maintain plans for mitigating these risks.

1-15.6 **Liquidated Damages**

Liquidated damages are a contractual remedy the Postal Service may use when there are delays in delivery or performance. Liquidated damages are based on an estimate of daily losses that would result directly from a delay in delivery or performance. Generally, liquidated damages are included in all construction contracts.

It is important to remember that providing for liquidated damages usually increases the contract price as suppliers typically factor them into their pricing; therefore, their use should be carefully considered. Liquidated damages may not be used as a penalty for failure to deliver or perform on time. The use of liquidated damages should be included in contracts only when:

- Delivery or performance is so critical, and the failure to deliver on time or perform will result in such extensive damage in the form of additional

costs or loss of potential savings, that the probable increase in contract price is warranted; and

- The amount of actual damages would be difficult or impossible to prove.

The rate of liquidated damages must represent the best estimate of the actual daily damages that will result from delay in delivery or performance. A rate lower than the actual estimated rate may be used to avoid excessive price contingencies in proposals. The contracting officer must determine and document in each case that the rate is reasonable and not punitive. The rate should, at a minimum, cover the estimated cost of inspection and supervision for each day of delay. Whenever the Postal Service will suffer other specific damages due to a supplier's delay, the rate should also include an amount for these damages. Examples of specific damages are:

- The cost of substitute facilities.
- The cost of lost workhours/productivity.
- Rental of buildings or equipment.
- The cost of additional inspection.

If appropriate to reflect the probable damages, considering that the Postal Service may terminate for default or take other action, the assessment of liquidated damages may be in two or more increments with a declining rate as the delay continues. To prevent an unreasonable assessment of liquidated damages, the contract may also include an overall maximum dollar amount, a period of time during which liquidated damages may be assessed, or both. Whenever liquidated damages will be assessed for a supplier's delay, the contract must include [Clause 2-10: Liquidated Damages](#), modified as necessary.

1-15.7 **Risk Tracking and Control**

Risks are reassessed every month to confirm their status. As a consequence, new risks may be identified, the impact of the existing risk may be changed, or the risk may no longer have any impact and is removed.

1-15.8 **Risk Reaction**

In this step, a risk has occurred, action is taken to correct the risk, and the contingency plan is launched (if necessary). Risks are considered closed when they are no longer considered threats to the project.

When the number of risks is small on a project, the Risk Management Plan may be limited to one section of the overall project plan, without details of evaluation and prioritization.

1-16 Conduct Make vs. Buy Decision Analysis

Once the Postal Service has produced an internal cost estimate and suppliers have shared their cost estimates in response to the RFI, the Postal Service is able to determine whether to make or buy the given requirement.

This decision is reached by conducting a Make vs. Buy Decision Analysis. In some cases, specifically those involving contracting out services currently performed by Postal Service bargaining unit employees, the make vs. buy decision is made following the receipt and review of proposals. Such make vs. buy decisions require coordination between the client, Assigned counsel, Labor Relations, SM, and potentially the Strategic Initiatives Action Group (SIAG).

A make vs. buy decision analysis should cover both strategic and operating considerations. The strategic aspect is centered on protecting the Postal Service's competitive advantage, while the operating aspect is concerned with tactical and cost-related issues. If the strategic decision conflicts with the tactical decision, the former takes precedence over the latter.

1-16.1 Strategic Considerations

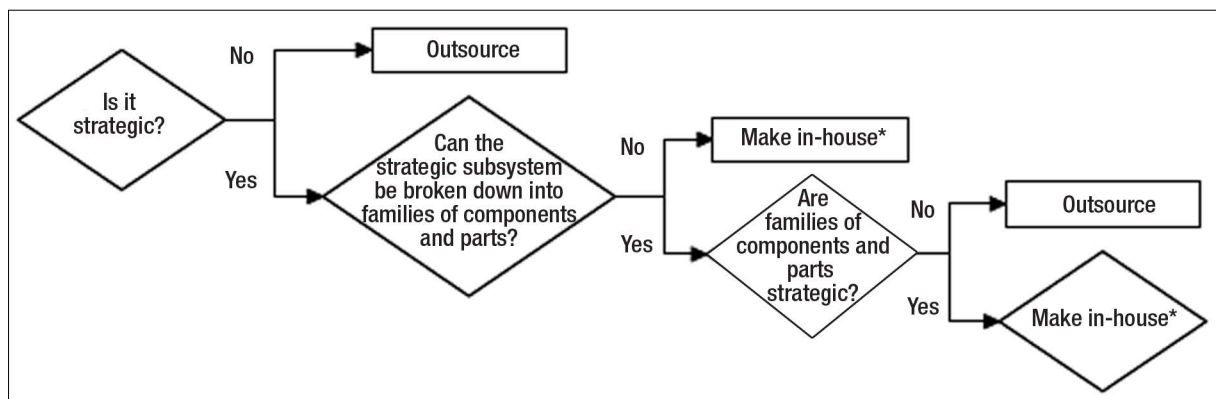
A product or service meeting the following conditions is considered strategic:

- It is critical to customer satisfaction.
- It requires specialized design and manufacturing skills or equipment, and the number of capable and reliable suppliers is extremely limited.
- It falls under existing Postal Service core competencies or within those that must be developed to fulfill future plans.

Products/services that do not meet these conditions are considered nonstrategic and should always be outsourced unless compelling tactical reasons indicate that outsourcing would compromise best value to the Postal Service.

A strategic product/service requires further analysis before one can decide whether to make or buy from a strategic standpoint. Specifically, if the strategic product/service can be broken down into families of components and parts that are also strategic, it should be made in-house. On the contrary; if it is not divisible or its components or parts are not strategic, it should be outsourced.

Figure 1.10
Analyzing Strategic Make vs. Buy Decisions



** Note: In some cases, it is not possible to make an item in-house in the short term. This may be the result of budget constraints, capability problems, capacity limitations, etc. In these cases, the item must be outsourced.*

1-16.2 **Operating Considerations**

The following considerations can help the purchase/SCM team consider relevant tactical factors affecting the make vs. buy decision:

Considerations that favor a “make decision” include:

- Cost considerations (less expensive to make).
- Desire to integrate plant operations.
- Productive use of excess plant capacity to help absorb fixed overhead.
- Need to exert direct control over production and ensure supply continuity.
- Need to exert direct control over quality.
- Design secrecy required.
- Unreliable suppliers.
- Desire to maintain a stable workforce (in periods of declining sales).

Considerations that favor a “buy decision” include:

- Limited production facilities.
- Limited internal labor/resources.
- Cost concerns (less expensive to buy).
- Small volume requirements.
- Suppliers’ research and specialized know how.
- Desire to maintain a stable workforce (in periods of rising sales).
- Desire to maintain a multiple-source policy.
- Indirect managerial control considerations.
- Purchasing and inventory considerations.

1-16.3 **Cost Considerations**

Cost is a crucial tactical consideration. An estimate of the cost for the requirement must be developed based on a detailed analysis of the costs expected to be generated by performing the work in-house or through a supplier. The following costs should be major elements in a make vs. buy cost estimate.

To make:

- Delivered purchased material costs.
- Direct labor costs.
- Any follow-on costs stemming from quality and related problems.
- Incremental inventory carrying costs.
- Incremental factory overhead costs.
- Incremental managerial costs.
- Incremental purchasing costs.
- Incremental costs of capital.
- Environmental costs.
- Disposal costs.

To buy:

- Purchase price of the part.
- Transportation costs.
- Receiving and inspection costs.
- Incremental purchasing costs.
- Any follow-on costs related to quality or service.

1-16.4 **Justify Postal Service Investment**

Whether the decision is to make or buy, all investment projects must be justified either as an economic opportunity or as a means of sustaining existing Postal Service operations into the future by correcting or eliminating a problem. The Decision Analysis Report (DAR) is a document prepared by the requiring organization to recommend an investment for approval, and it is used for decisions regarding high dollar-value projects. For sample DARs and specific DAR requirements, including dollar-value thresholds for investments requiring Headquarters approvals and DARs, refer to Handbook F-66, *General Investment Policies and Procedures*.

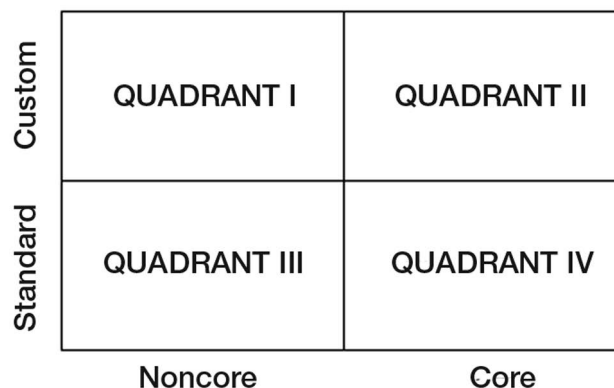
The Justification of Expenditure (JOE) is a one-page document used to request approval for small field projects that do not require a more formal DAR. Although not required, Headquarters organizational units may use JOEs to justify small investment expenditures within their approval authority. For a more detailed discussion of JOEs, including samples in the recommended format, refer to Handbook F-66C, *Field Investment Policies and Procedures*, (<http://blue.usps.gov/cpim/ftp/hand/f66.pdf>).

All investment projects that require Headquarters review and approval must follow the instructions detailed in Handbook F-66, including validation, before being forwarded to the appropriate official for final approval. Capital items that are centrally purchased by Headquarters, but are locally funded (such as administrative or non-mail-hauling vehicles), must be justified by the responsible Headquarters organization. This also applies to other nationally mandated programs.

1-16.5 **Quadrant Approach**

A quadrant approach classifies all Postal Service purchases into four categories, depending on their impact on the Postal Service's core competencies (noncore versus core) and complexities (standard versus custom). Attributes of certain quadrants may cause a propensity for outsourcing over making in-house or vice versa.

Figure 1.11
Four Quadrants



1-16.5.1 **Quadrant I: Noncore/Customized Purchases**

Products and services in this quadrant require customized attention, but do not provide direct value to the end client. A potential opportunity exists to take advantage of suppliers' specialized knowledge and research.

1-16.5.2 **Quadrant II: Core/Customized Purchases**

Products and services in this quadrant are highly unique and specialized. External suppliers may face challenges in meeting quality specifications on a consistent basis; making the item in-house would seem to assure quality and lower risk. However, strategic concerns and resource limitations may justify buying from established and innovative suppliers. Further cost/benefit analysis is recommended to finalize the make vs. buy decision for products and services of Quadrant II.

1-16.5.3 **Quadrant III: Noncore/Standard Purchases**

Products and services in Quadrant III are fairly standardized and available from a wide pool of suppliers. Suppliers may have a more effective and reliable process for producing the requirement than the Postal Service.

1-16.5.4 **Quadrant IV: Core/Standard Purchases**

Products and services in this quadrant are central to Postal Service operations and fairly uniform in their makeup. They often have significant impact on reducing cycle time, a key strategy for gaining competitive advantage. The impact on cycle time and business continuity is an important consideration of the make vs. buy decision. Further cost/benefit analysis is recommended to finalize the make vs. buy decision for products and services of Quadrant IV.

1-17 Analyze Unsolicited Proposals

An unsolicited proposal is the offer to sell to the Postal Service the rights to ideas, concepts, products, processes, or technology. It is considered unsolicited because it is not submitted in response to a solicitation, RFP, or any other Postal Service-initiated solicitation or program.

Unsolicited proposals must include enough technical and cost information to allow an effective initial evaluation of what is being proposed and its potential benefits to the Postal Service. Unsolicited proposals are only accepted for initial evaluation when they do not contain confidential or proprietary information not protected by copyright or patent. Therefore, a signed copy of the Confidential Disclosure Disclaimer must be included when submitting the proposal to certify that it does not contain any confidential or proprietary information not protected by copyright or patent. Unsolicited proposals that do not contain a signed copy of the disclaimer will be returned to the submitter unreviewed.

1-17.1 **Receipt of Unsolicited Proposals**

Each SM portfolio has a designated unsolicited proposal coordinator. After the unsolicited proposal undergoes an initial consideration, this individual will respond to the submitter, generally within 7 business days of receipt of the proposal, advising that its unsolicited proposal(s) was received and the date of such receipt. When appropriate, the letter will include the specific person and/or organization that the proposal was forwarded to for review. The letter should state that the submitter will be notified of the results of the review as soon as it is completed.

SM serves as the primary clearinghouse or facilitator until a decision is made whether to pursue an unsolicited proposal. The unsolicited proposal coordinator will follow up if proposal reviews are not completed in a reasonable time, generally 30 calendar days. A follow-up letter to the submitter will be issued providing an update on the status of the proposal.

Electronic records will be maintained by the unsolicited proposal coordinator for each unsolicited proposal received and will include:

- Date received.
- Name of the submitter and the basic idea of the proposal.
- Whether the associated correspondence was PMG- / VP-controlled (assigned control #).
- Reviewing organization sent to for review and when.
- Review due date (generally 30 calendar days).
- Any subsequent follow-up correspondence.
- Disposition and date of notification to the submitter of the disposition.

1-17.2 **The Unsolicited Proposal Program Process**

The Unsolicited Proposal Program (UPP) ensures that the business interests of both parties are fully protected and acknowledged. The UPP process has been developed based on three steps:

- Initial consideration.
- Discussion and evaluation.
- Acceptance or denial.

1-17.3 **Initial Consideration**

A preliminary review of each unsolicited proposal is performed to determine whether:

- It meets the definition of an unsolicited proposal and is not a marketing initiative.
- It offers potential benefit to the business and competitive objectives of the Postal Service and is not already under consideration by the organization.
- It does not contain confidential or proprietary information not protected by a copyright or patent.

Unsolicited proposals must offer innovative ideas and concepts related to a Postal Service line of business. Submittals that meet this standard are forwarded to the organization within the Postal Service that is responsible for the operation potentially affected by the proposal.

If the unsolicited proposal is determined to be incomplete, the responsible unsolicited proposal coordinator will send a letter to the submitter. The letter will advise that the proposal is incomplete, specify what is missing, and request the necessary information.

1-17.4 **Discussion and Evaluation**

After the organization conducts its initial review, and, if the unsolicited proposal is deemed innovative and potentially beneficial to business objectives, the submitter will be asked to provide either a more complete written proposal and/or an oral presentation to a purchase/SCM team within the Postal Service. Confidential or proprietary information should not be presented at this stage of review.

If a more thorough evaluation of the proposal can be gained only by the review of confidential or proprietary information, the Postal Service will consider entering into a Nondisclosure Agreement (NDA) with the submitter which ensures privacy and confidentiality and the Postal Service's protection of information. NDAs are available from Assigned counsel and may not be entered into before consultation with assigned counsel.

The submitter will be notified if the Postal Service determines that the unsolicited proposal is not potentially beneficial.

1-17.5 **Acceptance**

Following the discussion and evaluation stage, if the Postal Service accepts an unsolicited proposal, the contracting officer will start to negotiate a contract with the submitter. Terms of the contract will control rights to use the idea or concept. However, entering into discussions and negotiations does not guarantee that a contract will be entered into.

1-17.6 **Denial**

The Postal Service may determine at any point in the process that further pursuit of the unsolicited proposal is not in its business interests and that both parties should discontinue further discussions. Contents of discussions,

evaluations, and negotiations will not constitute any binding obligation on the part of either party until a contract is executed.

1-18 Develop Logistics Support Strategy

Logistics is defined as that part of the supply chain process that plans, implements, and controls the efficient, effective forward and reverse flow and storage of goods, services, and related information between the point of origin and the point of consumption to meet client needs. Some supply chains include return processes, or the reverse flow of goods, in addition to outbound delivery (e.g., the return and replacement of repairables, packing materials, or damaged goods). Logistics planning will address these considerations.

The Postal Service encourages the practice of results-based logistics to optimize the flow of materials through the supply stream. Results-based logistics stresses speed and reliability over quantity. Because of the expense associated with managing large quantities of material, SM focuses on the swift and reliable supply and maintenance of material essential to proper operation of a product or service, as opposed to managing large quantities of inventory on its own.

The item manager is responsible for developing, implementing, and monitoring the performance of a logistics strategy for the product(s) required by the client. The client and the purchase/SCM team will support the development of the strategy, with the client having approval authority. While a number of Postal Service organizations, systems, and processes exist for logistics support, the common factors are:

- Operating concept, including operational availability requirements.
- Product description.
- Development and deployment schedules.
- Maintenance concepts.
- Current and projected demand patterns.
- Supply concepts.
- Data requirements.
- End-of-life management.
- Risk analysis.

1-18.1 **Operating Concept**

Logistics is required to ensure continuous support of a client's operational needs, which are defined in Section [1-1, Define and Understand Client Needs, Goals, and Strategies](#). This information should include how reliable the client expects the product to be and how quickly it needs to be available from the time the need is identified. This information drives what types of support must be acquired, in what quantities, and where it must be positioned to meet the needs.

1-18.2 **Product Description**

What the product is will also drive what type of support is required. Commodities will have unique characteristics that will influence the logistics required. For example, mail processing equipment will require major transportation to get to installation sites, trained technicians to install and maintain, tools and test equipment for diagnostics and repair, and spare components and supplies to keep the equipment operational.

1-18.3 **Development and Deployment Schedules**

This factor comprises two elements — time and location. Time determines how quickly logistics solutions have to be in place and can be broken down into further elements such as research and development (R&D), production, testing, and deployment. Sufficient allocation of time for the item manager to perform reliability and maintainability analysis, comparative analysis with existing products or systems, and coordination of the distribution and information networks will create opportunities for major TCO savings throughout the rest of the operational life cycle. Additional information on TCO can be found in Section [1-7, Develop Preliminary TCO Estimates](#).

Location can be broken down into production and operational locations. If a supplier has multiple potential production locations, there are opportunities for reducing distribution costs by analyzing routing costs between the production locations and operational sites. For example; if a supplier has production capabilities in New Jersey, Illinois, and California and the major operational sites are on the West Coast, production in California would be encouraged to reduce transportation costs. Matching this knowledge with the expected demand patterns for replacement or sustaining products (parts or consumables) enables a distribution plan to be developed — direct from supplier or to one or more distribution facilities.

1-18.4 **Maintenance Concepts**

Maintenance concepts are based on the product, its complexity, and how it will be used. The goal of the maintenance concept or strategy is to assure the operational availability specified by the client. A wide variety of support options are available to the maintenance planners, ranging from 100 percent supplier support to 100 percent Postal Service support. Product reliability, availability, and maintainability factors will drive determinations of levels of maintenance, skill sets, staffing, diagnostic equipment, tools, parts, consumables, and quantities.

A key factor often overlooked when developing a maintenance concept is that many products also use related consumables or supplies, such as cleaning supplies and computers. Demand analysis to establish sourcing, quantities, and storage location decisions must also be performed for these products. The maintenance concept will be formalized into a maintenance plan and documented in a joint integrated logistics support plan (ILSP), in accordance with Management Instruction AS-520-2004-10, *Integrated Logistics Support for Capital Equipment*.

1-18.5 **Current and Projected Demand Patterns**

To determine current and projected demand patterns, two elements must be considered — the use of standardized products already in use by the Postal Service and the use of current or similar demand information as the basis for projecting future needs. The use of standardized products, already in use by the Postal Service, will allow for optimizing strategic sourcing, consolidation and synergy of demand, and simplification of ordering. The item manager will assure that suppliers have access to the listings of standard products for use in the development phase of any new products or equipment. Publication 112, *Spares, Parts, and Equipment Catalog (SPEC)*, lists all stocked parts and is available to suppliers by subscription from Material Management Technical Data. If it is determined that a purchase should be made, the contract should call out the use of these items and ask for explanations if the items are not used.

The second element is using current or similar demand information as the basis for projecting future needs. Existing items may or may not be used on the new product or equipment. If they are being used, then the item manager will analyze whether the new product or equipment will influence the demand utilization patterns. User or maintenance data should be reviewed to understand what the demand drivers are for this item and what opportunities exist to change the drivers to reduce overall demand and TCO. For example, moving to a better quality item may cost slightly more, but significantly reduce demand over the life of the product. Once this is done, the item manager must fold in the projected usage for the new product or equipment into the existing item forecasts and adjust the replenishment schedules accordingly. If the product or equipment is not in the existing catalogs, then a provisioning analysis needs to be done (see below).

A slight variation of these techniques can be used when the Postal Service does not currently supply the exact item being proposed, but has similar items being used in similar situations. In these instances, the item manager can use comparative analysis to extrapolate the existing demand into future projections. This can be carried one step further and consideration given to simply adding the new item and its demand to an existing strategic sourcing contract.

1-18.6 **Supply Concepts**

From the operating and maintenance concepts, an approach can be developed on how the product or equipment can be sustained over its life cycle with parts and supplies (a.k.a. a supply concept). This concept addresses what needs to be supplied, where, when, by whom, and how. Some of the common elements are:

- Provisioning analysis.
- Consumables.
- Test equipment.
- Quality.
- Distribution plan.
- Customer service.

- Process improvement.
- Data requirements.
- End-of-life management.
- Risk analysis (the Postal Service logistics philosophy is to manage risk through speed and reliability, not quantity).

1-18.7 **Provisioning Analysis**

Provisioning is the process of deciding what parts and supplies will need to be replenished, at what organizational level, and in what quantities. Some of the tools used are work breakdown structure (WBS), mean-time-between-failure (MTBF) rates, reliability analysis, and allocated supply cycle times. MTBF calculates the average amount of time a component or part takes to fail.

1-18.8 **Consumables**

Consumables are often required in daily operations and to sustain the product or equipment. They may comprise such things as cleaning solutions and swabs or the paper and labels required by printers associated with the end items. Frequently, different consumables are managed by different CMCs other than the one acquiring the item. The client and item manager must assure that these other offices are brought into the process early in the development cycle and are kept fully involved throughout the life cycle. The CMC with the primary purchasing responsibility should lead the coordination effort.

1-18.9 **Test Equipment**

Test equipment is equipment classified as required to diagnose product or equipment deficiencies or to test that adjustments or repairs have been successful. Test equipment can be as simple as templates or jigs or as complex as extensive computer equipment. Test equipment must also be analyzed for support requirements such as operating concepts, maintenance concepts, and individual supply concepts.

1-18.10 **Quality**

Quality should be considered at the beginning of the design process. Use of suppliers with demonstrated high-quality standards and programs can greatly enhance on-time deployment and reduce the risk of early failures. Reliability and maintainability are part of the ILSP developed by Maintenance, but must be sustained by the item manager throughout the life cycle.

1-18.11 **Distribution Plan**

When making distribution decisions for a single item, there must be a systematic approach to determining the most cost-effective and efficient

means of distribution. Three common options of warehousing and distribution are:

- Supplier provides storage and distribution, or direct vendor delivery (DVD) and manufacturer delivery — after the item is purchased, the supplier is responsible for storing the item and distributing it to the Postal Service client destination. The costs associated with storage and distribution are built into the purchase price for the item.
- Postal Service-provided storage and distribution, through the Material Distribution Centers (MDCs) or other Postal Service facilities — the Postal Service assumes responsibility for the item once it is purchased, provides storage and distribution of the item, and incurs the associated costs directly.
- Logistics service providers — third-party logistics (3PL) providers, Critical Parts Centers (CPCs), fourth-party logistics (4PL) providers, and virtual service providers. 3PLs provide logistics services under contract. 4PLs manage other logistics providers under contract. A virtual service provider assembles a number of physical logistics providers into strategic alliances that encourage sharing of their facilities to achieve the pooling of warehousing and transportation over a wide geographical area. It is possible to have a virtual purchase, a virtual transportation provider, and an integrated extended logistics enterprise hub. The Postal Service may contract with commercial logistics providers to store and/or distribute the item after purchase and then pay the providers for their services.

The storage and distribution costs associated with each of these options may differ from each other and may vary depending on the specific item. In addition, some items could potentially use a combination of these options. As a result, when purchasing an item, it is critical to evaluate the different viable storage and distribution alternatives and select the one that is most cost-effective and efficient. Cost-modeling tools are effective in this evaluation and selection. The Postal Service uses the Order Fulfillment Cost Analysis Tool (OFCAT) for making storage and distribution decisions in cooperation with Postal Service and 3PL transportation providers. The OFCAT is a cost estimation tool that can be used to evaluate postpurchase warehousing and distribution costs. Transportation allocations are addressed by the Transportation Solution Determination Process.

1-18.12 **Customer Service**

Customer service is an integral part of customer satisfaction that provides the customer with the ability to know where to go with questions and to resolve problems. Customer service can be internal to the Postal Service or provided by a supplier or through a third-party provider. The purchase/SCM team, in coordination with the client, needs to assess what types of questions the customers may have, what data they may need, how to capture and resolve problem calls, and what reports need to be provided to the item manager and contracting officer. Reports should provide insight into the types and frequency of calls, as well as the supplier's performance.

National Materials Customer Service provides help-desk support for parts, supplies, and equipment.

1-18.13 **Process Improvement**

Process improvement is a formal process for the Postal Service and its suppliers to understand support processes, monitor execution, and identify opportunities to reduce the TCO. While this may appear to be counter to a supplier's maximization of profit, performance improvement goals and incentives should be considered to provide opportunities for shared benefits. Some examples of where improvements can be found are:

- Failure analysis — examining why failures occur and under what circumstances. Reduction or elimination of failure will increase the availability of product, reduce usage, and reduce the maintenance and replenishment costs.
- Cycle-time analysis — documenting the time processes in the supply chain and the wait time between processes. Reduction in cycle times can reduce the time in production, time to the customer, and the amount of inventory required.
- Cost analysis — understanding what drives the costs or the use of the products. Cost drivers can arise at any point in the supply chain, from raw materials through manufacture to use by the ultimate customer.

1-18.14 **Data Requirements**

Certain types of information are required from the supplier and should be defined up front during this phase. Data requirements are the information needs of the client, the supplier, the purchase/SCM team, and the supporting Postal Service infrastructures. Requirements should be defined for information flows that are necessary (input and output) and the data systems that will be used to manage the product. This is especially critical for any IT needs.

1-18.15 **Investment Recovery**

Opportunities for investment recovery need to be identified for the existing product that is being replaced and, during preplanning, for when the new products are to be replaced. In the former, the issues include, but are not limited to, what to do with the displaced product, how to write off any remaining depreciation value, and how to phase out the supporting assets (parts, test equipment, supplies, etc.) while the old product is being phased out. For investment recovery of new equipment, potential disposal issues and opportunities for recouping any of the Postal Service costs need to be identified. Additional information on investment recovery can be found in Section [2-12, Develop Preliminary Investment Recovery Plan](#).

1-18.16 **Risk Analysis**

Risk analysis should be performed in conjunction with the development of the logistics support strategy. Additional information can be found in Section [1-15, Manage Risks](#).

1-18.17 **Other Topics Considered**

Section [1-7, Develop Preliminary TCO Estimates](#).

Section [1-9, Develop Demand Management Strategy](#).

Section [1-15, Manage Risks](#).

Section [2-12, Develop Preliminary Investment Recovery Plan](#).

1-19 Update Business Justification

A preliminary business justification was developed in Section [1-4, Prepare Preliminary Business Justification for the Need](#). It is updated during the [Conduct Make vs. Buy Decision Analysis](#) task. This phase focuses on assessing whether the preliminary business justification was realistic. The updated business justification should be accurate and complete and must provide all the information required for senior management to make an informed investment decision.

The aims of updating a business justification are to:

- Establish that the preferred option (make vs. buy) meets the business need.
- Justify the need for investment.
- Produce an effective supplying strategy.
- Demonstrate that the preferred solution represents value.
- Confirm that the planned investment is affordable.

When updating a business justification, it is necessary to build on the factors of strategic fit, achievability, affordability, business options, and commercial availability.

1-19.1 **Strategic Fit**

Strategic fit explains not only how the scope of the proposed project fits within the existing business strategies of the client organization but also the compelling case for change in terms of the existing and future operational needs of the organization. Contents within the strategic fit category help answer the questions of “Why must this be done?” and “What are the objectives that this project will support?” The following should be analyzed during this stage:

- Business need — reexamine the business need that will be met by the project and further explain why the project is needed at the present time.
- Key benefits to be realized — should be realistic and align to the client organization’s strategic objectives.
- Key risks — outline the main business risks such as continuing need for the project and changes in the business direction; service risks such as the lack of internal skills to implement the required projects; and external risks such as changes in the supplier market.

- Critical success factors — determine what will constitute success for the project.
- Key stakeholders — reexamine the key stakeholders and their contribution to the project. Identify any potential conflicts between different stakeholders and their concerns.

Detailed assessments should include reviews to ensure that objectives are specific, measurable, achievable, and realistic.

Refer to Section [1-15](#), [Manage Risks](#), for a detailed discussion on managing risks.

1-19.2 **Achievability**

Achievability is concerned with the capability of both the client and other Postal Service organizations to manage a successful business project. This section presents the actions that will be taken to support the achievement of intended outcomes mentioned in the preliminary business justification document. Detailed assessment within this aspect should include project planning, risk management, benefit realization, purchase strategy, and training strategy.

1-19.3 **Affordability**

Affordability confirms whether the planned investment is affordable. Revision of estimates is based on information provided during the [Conduct Make vs. Buy Decision Analysis](#) task, taking into account any changes in requirements for internal costs in light of different solutions.

Estimates of the projected TCO should be considered when analyzing the topic of affordability, including:

- What are the expected costs?
- When costs will be incurred?
- How costs will be monitored?
- Who will be responsible for each cost?

1-19.4 **Business Option Appraisal**

This component of the business case investigates business options for meeting the need with the highest ratio of benefits to cost, combined with appraisal of risk. Key selection criteria for a particular option include:

- Meeting the investment objectives.
- Aligning with the business strategy.
- Achieving a ROI in terms of economy, efficiency, and effectiveness.
- Making best use of both client and Postal Service organizational capabilities and capacities.
- Matching resource and funding capabilities.

1-19.5 **Commercial Availability**

Commercial availability carefully reexamines options for sources to meet the business need (i.e., partnerships, existing supplier arrangement, or recruiting new suppliers).

1-19.6 **Other Topics Considered**

Section [1-4](#), [Prepare Preliminary Business Justification for the Need](#).

Section [1-15](#), [Manage Risks](#).

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2 Postal Service Supplying Practices

Process Step 2: Evaluate Sources

2-1 Develop Purchase Plan

2-1.1 General

A purchase plan provides the overall strategy to accomplish and manage a purchase and is usually prepared under the general direction of the Commodity Sourcing Strategy Plan (CSSP), which is discussed in Section [7-2, Develop Commodity Strategy](#). The complexity of the purchase plan depends on the nature of the purchase and its effect on the Postal Service's business and competitive objectives. A purchase plan should set forth the Postal Service's objectives and tactics to obtain the best value in a specific purchase and should help the purchase/SCM team focus on the aspects of best value sought by the Postal Service.

Written purchase plans are required for all competitive and noncompetitive purchases valued at \$1 million or more, including any modification that significantly changes the scope or nature of the goods or services from that which was fairly and reasonably contemplated by the original contract. See Section [5-8.9, Change Orders](#), that a modification for which the contracting officer determines the action not be within the scope of the contract should be treated as a new purchase or as a noncompetitive purchase, and is subject to the requirements of Section [2-10, Determine Extent of Competition](#), and Section [2-41, Obtain Selected Reviews and Approvals](#). Based on the particular circumstances of a purchase (contract award or modification action), waiver of the requirement for a written purchase plan may be approved by the VP SM. However, a modification for a one-time period of performance extension of no greater than 5 months which exceeds \$1 million does not require a purchase plan or a waiver.

For lesser-dollar values, purchase/SCM teams should consider the complexity of the purchase, and decide whether a written plan is necessary. Regardless of the dollar amount of the purchase, plans should always contain a concise, clear statement of the facts, the best value the Postal Service is seeking, the rationale supporting the proposed purchase, and the business processes that will be employed so that the Postal Service obtains best value. Plans should also allow some project flexibility and provide stakeholders and review and approval authorities enough information to make informed decisions.

2-1.2 Purchase Method Recommendation Planning

To allow sufficient time for purchase planning and as early as possible after the determination of a purchase requirement, the requesting organization should contact the relevant SM purchasing organization to discuss upcoming requirement and jointly develop the purchasing strategy for how best value can be obtained. One of the most important elements of effective planning is the purchase method recommendation, which is the recommendation as to whether the purchase should be made competitively or noncompetitively. This recommendation must occur and be approved before the publication of any requirement, prequalification of potential suppliers, or release of any solicitation or request for proposal (see Section [2-41.3.3, Reviews and Approvals of Purchase Plans](#)). The approach to the purchasing strategy should occur prior to the completion of the Justification of Expenditure or the Decision Analysis Report. The relevant purchasing organization will assist in conducting market research and provide any other needed expertise for purchase method finalization. Depending on the nature of the purchase, the proper data and analysis to make a recommendation may be obtained through the following:

- Spend analysis.
- Market research.
- Extent of competition in the market place.
- Switching cost analysis.

See Section [2-10, Determine Extent of Competition](#), for more information.

2-1.3 Components of a Purchase Plan

2-1.3.1 Competitive Purchases

As discussed in Section [2-1.1, General](#), a purchase plan should be concise and informative, providing a clear understanding of the best value sought and the business processes that will be used to attain that value. The following list shows the components the plan should address:

1. General Information.
2. Purpose of the Purchase.
3. Purchase History.
4. Statement of Objectives (SOO) | Statement of Work (SOW) | Specifications.
5. Conflicts of Interest.
 - Organizational.
 - Use of Consultants or Professional Services.
 - Other.
6. Sustainability.
7. Mandatory Sources.
8. Union Notification | Article 32.
9. Price Estimate and Funding Availability.
10. Delivery Schedule | Period of Performance (Including Options and/or Renewals).

11. Market Research.
 - Request for Information Use.
 - Supplier Diversity.
 - Competitive Designation.
 - Publicized Competition.
 - Limited Competition.
 - Formal Prequalification.
 - Supplier Participation List.
12. Sourcing Strategy.
 - Single or Multiple Awards.
 - Sourcing Tools.
13. Contract Type.
 - Contract Type Selection.
 - Incentive Components.
14. Ordering.
 - Ordering Process.
 - Multiple Awards – Further Competition Plans.
15. Proposal Evaluation Members and Approach.
 - Components of the Proposal Evaluation Strategy.
16. Best Value.
17. Proposal Evaluation Factors.
18. Proposal Evaluation Scoring.
19. Price/Cost Analysis.
20. Total Cost of Ownership (TCO).
21. Special Considerations.
 - Interdependencies with other Projects, Contracts and/or Purchases.
 - Technology Compatibility or Integration Requirements.
 - Bonds, Insurance, Taxes, and/or Performance Guarantees Requirements.
 - Other Considerations.
22. Subcontracting Plan.
23. Supplier Reporting.
24. Contract Administration.
 - Contracting Officer's Representative (COR) Appointment.
 - Quality Assurance | Warranty | First Article Testing.
 - Payment Discounts or Unique Terms.
25. Privacy Protection and Security Considerations (including Information Technology).
 - Security Clearances.
 - Access to Postal Service Systems or Information.
 - Access to Postal Service Facilities.

26. Data Rights and Intellectual Property.
27. Required Property or Facilities.
28. End of Contract and Knowledge Transition Services.
29. Supply Chain Management Impact.
30. Risk Assessment and Risk Management.
31. Key Milestones | Schedule.
32. Required Reviews and Approvals.
33. Signatures (Preparer, Review, and Approvals).

2-1.3.2 **Noncompetitive Purchases**

A purchase plan for a noncompetitive purchase should be concise and informative, providing a clear understanding of the best value sought and business processes that will be used to obtain that value. The Noncompetitive Purchase Request (NPR, see Section [2-10, Determine Extent of Competition](#)) should be approved prior to the completion and submission of the purchase plan for review and approval. In addition to the information required by the NPR, the following elements should be addressed in a noncompetitive purchase plan. Purchase/SCM teams should focus on these elements and any others that will help to obtain the best value for the Postal Service:

1. General Information.
2. Purpose of the Purchase.
3. Purchase History.
4. Statement of Objective (SOO) | Statement of Work (SOW) | Specifications.
5. Conflicts of Interest.
 - Organizational.
 - Use of Consultants or Professional Services.
 - Other.
6. Sustainability.
7. Mandatory Sources.
8. Union Notification | Article 32.
9. Price Estimate and Funding Availability.
10. Delivery Schedule | Period of Performance (Including Options and/or Renewals).
11. Market Research.
 - Request for Information Use.
 - Supplier Diversity.
 - Competitive Designation.
 - Publicized Competition.
 - Limited Competition.
 - Formal Prequalification.

12. Sourcing Strategy and Future Purchases.
 - Single or Multiple Awards.
13. Contract Type.
 - Contract Type Selection.
 - Incentive Components.
14. Ordering.
 - Ordering Process.
 - Multiple Awards – Further Competition Plans.
15. Proposal Evaluation Members and Approach.
 - Components of the Proposal Evaluation Strategy.
16. Negotiation Plan.
17. Proposal Evaluation Factors.
18. Proposal Evaluation Process.
19. Price/Cost Analysis.
20. Total Cost of Ownership (TCO).
21. Special Considerations.
 - Interdependencies with other Projects, Contracts and/or Purchases.
 - Technology Compatibility or Integration Requirements.
 - Bonds, Insurance, Taxes, and/or Performance Guarantees Requirements.
 - Other Considerations.
22. Subcontracting Plan.
23. Supplier Reporting.
24. Contract Administration.
 - Contracting Officer's Representative (COR) Appointment.
 - Quality Assurance | Warranty | First Article Testing.
 - Payment Discounts or Unique Terms.
25. Privacy Protection and Security Considerations (Including Information Technology).
 - Security Clearances.
 - Access to Postal Service Systems or Information.
 - Access to Postal Service Facilities.
26. Data Rights and Intellectual Property.
27. Required Property or Facilities.
28. End of Contract and Knowledge Transition Services.
29. Supply Chain Management Impact.
30. Risk Assessment and Risk Management.
31. Key Milestones | Schedule.
32. Requirement Reviews and Approvals.
33. Signatures (Preparer, Review, and Approvals).

2-1.4 **Purchase Plan Review and Approval**

All purchase plans valued at \$1 million or more must be reviewed and approved by the appropriate approval authority. The approved purchase plan must be included in the contract file. Should a purchase plan provide for a period of performance, including options if applicable, which exceeds eight years in the aggregate, such period of performance must be reviewed and approved prior to solicitation by a portfolio manager. See Section [2-41, Obtain Selected Reviews and Approvals](#), for more information.

2-1.5 **Other Topics Considered**

Section [1-7, Develop Preliminary TCO Estimates](#).

Section [1-13, Revisit/Update Resource Assessment](#).

Section [1-15, Manage Risks](#).

Section [2-2, Start Request for Proposal \(RFP\) Development](#).

Section [2-8, Conduct Spend Analysis](#).

Section [2-10, Determine Extent of Competition](#).

Section [2-11, Develop Life Cycle Support Plan](#).

Section [2-14, Clarify Data Rights and Intellectual Property Issues](#).

Section [2-18, Select Contract Type and Period of Performance](#).

Section [2-20, Develop and Finalize Sourcing Strategy](#).

Section [2-22, Prequalify Suppliers](#).

Section [2-41, Obtain Selected Reviews and Approvals](#).

Section [5-8, Contract Modifications](#).

Section [7-2, Develop Commodity Strategy](#).

2-2 **Start Request for Proposal (RFP) Development**

Once a decision has been made to purchase the requirement, an RFP is required. A Statement of Objectives (SOO), Statement of Work (SOW), specification, or product description must be developed before issuance, because these solicitation documents guide the content for the RFP. Well-written requirements documentation details postal objectives, supplier performance metrics, clarifies expectations, establishes ground rules, and is a prerequisite to successful purchasing and contract performance.

Adequate preparation time must be allowed to ensure that the RFP's SOO, SOW, specification, or product description properly describes the requirement and conditions, without being so prescriptive that opportunities to achieve innovation for best value evaluation are lost. A preliminary RFP will be developed at this stage; *review and finalize RFP* activities will be conducted during the *Perform Solicitation-Related Activities* task of *USPS Supplying Practices Process Step 2: Evaluate Sources*.

The purchase/SCM Team is responsible for developing the RFP. See [1-10.2.2](#). Approval requirements are further outlined in Section [2-24, Review and Finalize Request for Proposals \(RFP\)](#). The contracting officer, in consultation

with the internal business partner, will determine whether to solicit prequalified suppliers, using a broad or limited group of suppliers, and/or other suppliers within the commodity market. The latter is preferred when:

- A list of prequalified suppliers does not exist, and no suitable sources of supply can be identified (Section [2-22](#), [Prequalify Suppliers](#)).
- Sources of supply have been identified as insufficient (Section [1-14](#), [Develop, Issue, and Analyze Responses from RFI](#)).

When doing so will further the competitive interest of the Postal Service, the contracting officer may decide that overall demand for a type (or types) of goods or services makes it more effective to issue an RFP for an expanded list of requirements, rather than for a specific internal business partner need. In these situations, the contracting officer and the purchase/SCM team should consider Sections [2-8](#), [Conduct Spend Analysis](#) and [2-20](#), [Develop and Finalize Sourcing Strategy](#) topics.

2-2.1 **Requests for Proposals**

The RFP package falls broadly into two parts — the formal and procedural requirements, which should be standardized as much as possible, and the less-formal SOO, SOW, specifications, or product descriptions that is unique to each purchase.

When drafting RFP documentation, it is important to keep cost and technical requirements separate, because these may be evaluated separately by different individuals within the purchase/SCM Team. The formal and procedural part of the RFP may also require suppliers to provide necessary cost or pricing data to support a determination of price reasonableness or cost realism.

The RFP outlines qualitative and quantitative project expectations, as well as project assumptions. These will dictate the amount of oversight and administrative management required of the purchase/SCM team over the life of the contract. It is therefore critical that developers of the RFP discuss its content with stakeholders during preparation to ensure that foreseeable factors affecting contract performance are addressed.

2-2.2 **Statement of Objectives**

The SOO is a brief document incorporated into the RFP that describes the basic, high-level objectives of the purchase that potential suppliers are required to support. It is used in lieu of a formal SOW to provide potential suppliers the flexibility to develop cost-effective solutions and the opportunity to propose innovative alternatives to meet Postal Service objectives. Because of its nature, the SOO is often used in performance-based contracting, which emphasizes *what* will be performed as opposed to *how* it will be performed.

The SOO establishes the basic needs of the Postal Service, including performance, price, and quality. The language of the SOO must be streamlined to avoid “how to” direction while clearly stating all essential operational requirements. It may be broad and flexible with respect to

deliverable material and certain procedures and specifications, to the extent that it protects client interests.

The SOO is the common basis for detailed responses submitted as a part of a proposal. The use of an SOO over an SOW should be strongly considered when appropriate, because the SOO provides the opportunity for the potential supplier to leverage its expertise in the determination of the best solution for meeting the client's needs.

2-2.3 **Statement of Work**

The SOW should be provided in the RFP when purchasing a service, rather than an end product, because an SOW typically illustrates the characteristics of how a deliverable-oriented project will be conducted. SOWs may include specifications or product descriptions; whenever standard or modified commercial products will meet Postal Service requirements, product descriptions must be used instead of specifications. SOWs must describe the work as precisely as possible and in enough detail to allow a best value decision and effective contract performance.

An SOW typically comprises:

- Project scope.
- Key assumptions.
- Postal Service responsibilities.
- Supplier responsibilities.
- Deliverable materials.
- Completion criteria.
- Estimated schedule.
- Additional requirements (specific to a particular offering or transaction).
- Deliverable materials guidelines.
- Project procedures (such as the change control procedure, deliverable materials acceptance procedure, and escalation procedure).

After determination of award, SOWs are the standard for measuring performance and are used by both parties to determine rights and obligations under the contract.

2-2.4 **Performance Work Statement**

The performance-based SOW, often referred to as the performance work statement (PWS), is the foundation of a performance-based contract. It is more broad and less precise than an SOW, and describes the effort in terms of measurable performance standards. These standards should include such elements as “what, when, where, how many, and how well” the work is to be performed.

2-2.5 **Specifications**

Specifications are generally used when purchasing an end item rather than a service. Specifications must state the identified needs completely, considering the nature of the commodities being purchased. Whenever

standard or modified commercial products will meet these requirements, product descriptions should be used instead of specifications.

Specifications may be stated in terms of:

- Function — so a variety of commodities may be considered.
- Performance — including the range of acceptable characteristics or the minimum acceptable standards.
- Design requirements — provide exact dimensions, materials, or characteristics.

2-2.6 **Product Descriptions**

Whenever standard or modified commercial products will meet the client's needs, product descriptions should be used instead of specifications.

Product descriptions should include:

- A common generic identification of the item.
- Known acceptable brand-name products, identified by model or catalog number, and the commercial catalogs in which they appear.
- The name and address of the manufacturer or distributor of each brand-name product referenced.
- The application or use of the product.
- A description of any required modification.

2-2.7 **Other Topics Considered**

Section [1-14, Develop, Issue, and Analyze Responses from RFI](#).

Section [2-8, Conduct Spend Analysis](#).

Section [2-20, Develop and Finalize Sourcing Strategy](#).

Section [2-22, Prequalify Suppliers](#).

Section [2-24, Review and Finalize Request for Proposals \(RFP\)](#).

2-3 **Update/Refine Total Cost of Ownership Analysis**

2-3.1 **TCO Analysis**

TCO refers to the total cost incurred over the life cycle of an item, encompassing purchase, use, maintenance, support, and disposal. A TCO analysis exposes the hidden costs easily overlooked during budget planning or when making purchase decisions. As a result, it becomes possible to yield higher savings by optimizing relevant cost elements.

2-3.2 **TCO Estimate**

Estimating the TCO is not a one-time event; accuracy and inclusion must be maintained throughout the life cycle. Preliminary estimates are required when determining whether a project is feasible in terms of a make vs. buy decision analysis. However, preliminary estimates are the most difficult to obtain and the least accurate because very little detail is known in the early stages of the

life cycle. A preliminary estimate of TCO took place during [USPS Supplying Practices Process Step 1: Identify Needs](#). A more complete TCO estimate must be calculated in [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).

The TCO estimate should be at or below the funding objective established during [Assess Resources](#) activities of the Conceptualize Need task of [USPS Supplying Practices Process Step 1: Identify Needs](#) for the project to be sustainable. Otherwise, the purchase/SCM team should revisit the requirement and the RFP documentation to make appropriate adjustments.

When adjusting cost estimates, prior activities provide valuable input for cost estimation. Prior activities may exhibit cost needs across business areas and functions and may also identify external costs that may have a bearing on the TCO. The quality and detail of the input have a significant bearing on the resultant quality of the TCO estimate.

2-3.3 TCO Formula

The TCO formula laid out in [USPS Supplying Practices Process Step 1: Identify Needs](#) still applies:

$$\text{TCO} = \text{P} + \text{Present Value of (O + T + M + W + E - S)}$$

Where:

P = Purchase costs; purchase price of a product or service.

O = Operating costs; costs to run a product or service.

T = Training costs; costs to train users.

M = Maintenance costs; costs to maintain the product or support the service.

W = Warehousing and distribution costs.

E = Environmental costs; costs to upgrade to environmentally friendly standards.

S = Salvage value; costs to scrap the product or service at the end of its useful life.

During the Prepare Project task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#), it is essential to analyze and adjust the cost element against newly acquired information since the development of the preliminary TCO estimate. [Figure 2.1](#) summarizes the possible cost elements and potential sources.

Figure 2.1
Cost Elements and Potential Sources

Cost	Source of Reference							
	RFI	Unsolicited Proposal	Item Purchase History	RFP, SOO, SOW, Specifications, and Product Description	Project Plan	Resource Assessment	Logistics Support Plan	Business Justification
Purchase	✓	✓	✓	✓	✓			
Operating	✓			✓		✓	✓	✓
Training	✓			✓		✓		✓
Maintenance	✓			✓		✓	✓	✓
Warehousing and Distribution	✓			✓			✓	✓
Environmental	✓			✓				✓
Salvage				✓			✓	✓

If the updated TCO exceeds funding objectives, the purchase/SCM team should adjust the requirement or obtain additional funding from the client to ensure that objectives become financially feasible. Such analysis and adjustment should take place before proceeding to the [Formulate Project Budget and Request Funding](#) topic of the Prepare Project task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).

2-3.4 Other Topics Considered

Section 1-7, [Develop Preliminary TCO Estimates](#).

Section 1-5, [Assess Resources](#).

Section 1-13, [Revisit/Update Resource Assessment](#).

Section 2-4, [Formulate Project Budget and Request Funding](#).

2-4 Formulate Project Budget and Request Funding

A project's budget evolves from the [Prepare Preliminary Business Justification for the Need](#) and the [Assess Resources](#) topics of the Conceptualize Need task of [USPS Supplying Practices Process Step 1: Identify Needs](#). For project management purposes, the project manager appointed by the client organization must analyze the budget in further detail and with greater structure to support subsequent control and reporting. Once the budget has been determined, appropriate funding is requested.

All projects follow the procedures outlined in Handbook F-66, *General Investment Policies and Procedures*. For projects specifically related to SCM, additional procedures must be followed (as outlined in the SCM impact section below).

2-4.1 **Budget**

A project budget is the estimated financial plan for a project for which funding is required. The budget document includes the expenses that the client organization anticipates to incur for a specified period of time, as well as earned income that will be generated during the course of the project. Every project, no matter how simple, needs to have a budget that sets limits on how much money is spent on each activity. A budget is a pivotal tool that is used by many project teams within the Postal Service as a baseline to determine whether the project is on track. For the client, the budget correlates directly to the success of the effort.

Budgets are usually set and managed for the duration of the project. In some cases, the client might prefer to work with a separate budget at each stage or phase of the project.

2-4.2 **Request Funding**

A preliminary funding assessment was conducted during the [Assess Resources](#) activities of the Conceptualize Needs task and was updated during the [Revisit/Update Resource Assessment](#) topic of the Decide on Make vs. Buy task of [USPS Supplying Practices Process Step 1: Identify Needs](#).

A business justification, which contains a discussion of the Postal Service's business needs and an assessment of the likely costs and potential benefits of such needs, must be completed and submitted to begin the request for funding process. The business justification is developed during the [Prepare Preliminary Business Justification for the Need](#) topic of the Conceptualize Need task and revisited in the [Update Business Justification](#) topic of the Decide on Make vs. Buy task of [USPS Supplying Practices Process Step 1: Identify Needs](#).

2-4.3 **Supply Chain Management Impact**

For some SMSM projects, additional steps must be taken to formulate the appropriate budget.

When the client begins to assemble the budget, it is helpful to prepare a budget worksheet that includes the following:

- Categories of cost.
- Specific types of cost.
- The costs incurred each month.
- Total costs per category and type.
- Total spend per month.
- Overall project cost.

A typical SCM project budget will show the various types of expenditure and when they will be incurred, which subsequently allows the client to track costs against the plan.

Most commonly, the client will prepare an SCM project budget in a spreadsheet format; an example is illustrated in [Figure 2.2](#) below.

A budget worksheet typically includes a list of all personnel and nonpersonnel expenses related to the operation of the project. The client should anticipate costs that may be incurred once the project begins, as well as any ongoing expenses for items that will be allocated to the project. Nonpersonnel costs are considered indirect costs, which include items such as travel, equipment, office supplies, and postage.

The list of budget items and applicable calculations should be summarized on a worksheet. These worksheets can be essential to track whether the project is on budget.

In addition, a tactical opportunity form must be completed to request funding.

2-4.4 **Other Topics Considered**

Section [1-4](#), [Prepare Preliminary Business Justification for the Need](#).

Section [1-5](#), [Assess Resources](#).

Section [1-13](#), [Revisit/Update Resource Assessment](#).

Figure 2.2
Budget Worksheet

WCPM Project Budget Worksheet										Project R			17-Feb-02	
Ref	Type	Description	Monthly Breakdown										Sub-Total	Total
			Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov			
	Staff costs													
		Project Team	30,000	60,000	60,000	75,000	75,000	75,000	75,000	75,000	30,000	555,000	555,000	
		IT Department				40,000	40,000	40,000	40,000	20,000	20,000	200,000	200,000	
		Contractors					20,000	20,000	20,000			60,000	60,000	
		EU Participants	10,000	20,000	20,000	20,000	10,000	10,000	50,000	100,000	20,000	260,000	260,000	
		Training deployment					10,000	10,000	10,000	50,000		70,000	70,000	
			40,000	80,000	80,000	135,000	145,000	155,000	195,000	245,000	70,000	1,145,000		
	Consultancy fees													
		WCPM Consultants	20,000	20,000	20,000	20,000	20,000	20,000	20,000	20,000	20,000	180,000	180,000	
		WCPM Expenses	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	2,000	18,000	18,000	
		Change Management specialist		5,000			10,000	10,000	10,000	10,000		45,000	45,000	
			22,000	27,000	22,000	22,000	32,000	32,000	32,000	32,000	22,000	243,000		
	Staff expenses													
		Travel & subsistence	5,000	1,000	1,000	1,000	1,000	1,000	5,000	5,000		20,000	20,000	
			5,000	1,000	1,000	1,000	1,000	1,000	5,000	5,000		20,000		
	Capital													
		Development Platform		350,000								350,000	350,000	
		Production Platform							850,000			850,000	850,000	
				350,000					850,000			1,200,000		
	Direct Costs (Non-capital)													
		Development s/w		50,000								50,000	50,000	
		Development PCs		30,000								30,000	30,000	
		Users PC upgrade							100,000			100,000	100,000	
		Users PC s/w							50,000			50,000	50,000	
		Hire of training facilities							5,000	5,000		10,000	10,000	
				80,000					155,000	5,000		240,000		
	Central costs													
		Accommodation	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	10,000	90,000	90,000	
		HR services	4,000				4,000	4,000	4,000	4,000	4,000	20,000	20,000	
			14,000	10,000	10,000	10,000	10,000	14,000	14,000	14,000	14,000	110,000		
	TOTAL COSTS		81,000	540,000	113,000	168,000	188,000	202,000	1,251,000	301,000	106,000	2,958,000	2,958,000	

2-5 Perform Value Chain Mapping and Analysis

Recognizing value in an organization or industry is a core competency for successful management. “Value chain” is a term that denotes a process comprising a number of related steps, with each step adding value to the total outcome. Value chain analysis combines activity-based costing (ABC), key performance indicators (KPIs), and maturity profiles to evaluate performance and identify areas for improvement and priority setting. Value chain analysis helps set the strategic direction for implementation of those elements of SCM that are most important. For example:

- Which product categories should the Postal Service produce, improve, and/or focus on?
- Which distribution network should the Postal Service consider?
- Which improvement concepts should the Postal Service consider or set as the priority?

Four primary tasks are involved in any value chain analysis:

- Interview key individuals in each product category to identify and acknowledge future plans.
- Baseline current costs, using ABC to provide a standard format.
- Collect KPIs from interviews or from historical data in existing reports.
- Prepare maturity scorecards for each product category/improvement concept.

The analysis results drive the estimation of costs and potential savings that can be achieved if investments are made in particular processes.

When analyzing the specific activities through which organizations can create a competitive advantage, it is beneficial to view a model of the organization as a chain of value-creating activities. It is important to note that the perspective will differ based on the viewer’s position in the value chain.

[Figure 2.3](#) illustrates a typical value chain.

Figure 2.3

Example of a Business Value Chain



The value chain of a business process often begins with raw materials, to which a business adds its particular technology. This could be process technology, formula or packaging, ease of use, or some way of transforming the raw materials into useful resources of benefit to the Postal Service. Manufacturing follows technology; it adds value to technology, to generate units for sale. The units for sale proceed through a logistics step, which makes them available to the customer, either directly or indirectly through distribution networks. Marketing is the next step; it adds the value of positioning, advertising, image, and all that is necessary to enhance the features and product benefits. The sales channel is leveraged for making the

units available to the customer. Finally, the customer's needs are met when they purchase the product and/or service.

The business value chain illustrates how each step adds discrete value to the business process output. Having maximum process effectiveness, then, is defined as having every task and function in the process as productive as possible. Tasks or functions are productive only if they directly add value to the outcome. For example, securing the right raw material with the right qualities and delivering it to the point of use clearly adds value to the business process. However, actually filling out a purchase order, securing approvals, transmitting requisitions, etc., creates no value to the outcome. Thus, value chain mapping is an analysis that identifies the underlying activity structure and enables better understanding of the value added (or not) by each activity. Value chain mapping enables the organization to map its value chain and recognize value sources or lack of value sources. It allows the key player in the organization to identify areas of opportunity for value optimization, as well as areas of potential risk.

2-5.1 **Importance of Value Chain Mapping and Analysis**

Value chain mapping and analysis are the keys to unlocking process gridlock and achieving maximum process effectiveness. To begin, the item manager and the selected suppliers map the complete steps of providing a material or service, proceeding from the supplier to the end user, including the delivery and use of the material or service. What emerges is a picture of the intricate interlocking steps that span the supplier/purchaser relationship. The opportunities for change emerge from seeking three goals:

- Achieving the best/lowest total costs, including all process, transactional, and handling costs for the entire supply chain.
- Pursuing the fastest cycle time performance.
- Identifying and implementing “best-in-class” practices for each core activity, subprocess, or process.

The main purpose of value chain mapping and analysis is to create value that exceeds the cost of providing the product or service and generates a profit margin. The benefits of implementing various SCM improvements are quantified; bottlenecks and high- / low-cost value processes are isolated. Value chain mapping and analysis also provide an assessment of competency in core areas. KPIs for each category are used to identify efficiency and effectiveness.

2-5.2 **Constructing a Value Chain Map**

The Postal Service can create a value chain map by interviewing key individuals within each product category to construct a detailed representation of all steps involved in the process or flow of a product or service, from raw material/creation to end-user consumption/use. Current costs are then baselined, using ABC to identify the cost pools, or activity centers, in an organization. Costs are assigned to products and services based on the number of events or transactions involved in the process of providing a product or service. ABC helps managers determine which steps of a particular process are creating or eliminating value. This is similar to

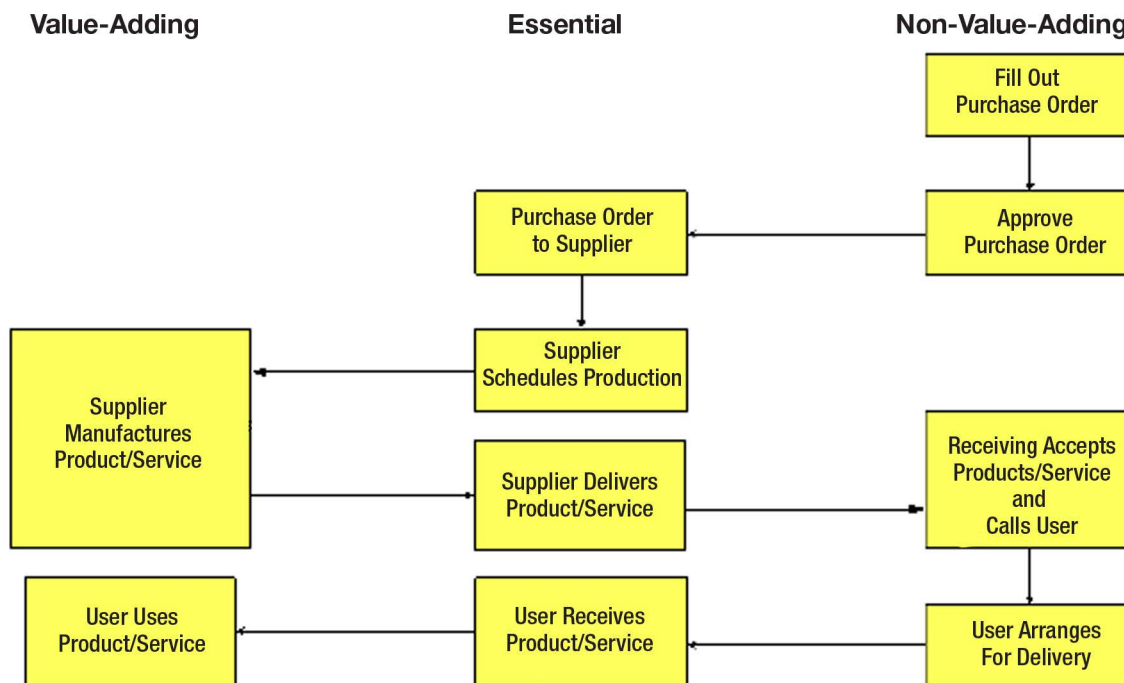
process flowcharts; the only difference is that each step is then categorized into three types of work.

[Figure 2.4](#) shows ten steps in a typical purchase process. Of these ten steps, two are value-adding, four are essential, and four are non-value-adding.

- Value-adding — tasks or work steps directly required to create the product or service.
- Essential — tasks or work steps necessary to support a function, but in and of themselves adding no direct value to the finished product or service.
- Non-value-adding — tasks or work steps neither necessary nor required to meet cost or quality standards for a given product or service.

Figure 2.4

Example of a Value Chain Map



2-5.3 Activity Based Costing

Once the value chain map of the process is finalized, the following tasks should be performed to conclude the ABC analysis:

- Identify relevant costs and highlight cost drivers — ABC goes beyond identifying and allocating supplier's indirect costs to products and services by identifying the drivers of such costs. Examples of cost drivers are the number of orders, length of setups, specifications, engineering changes, and liaison trips required. This identification allows management to identify and implement cost-saving opportunities.
- Analyze and produce activity costs (as-is) — ABC allocates as-is costs to specific activities rather than departments or functions. These costs

may include as-is labor costs, material costs, overhead, etc. Therefore, it is the activity that drives the cost, and not the reverse.

- Analyze and produce activity costs (to-be) — ABC allocates to-be costs to specific activities. To-be costs are costs that are associated with the proposed project or purchase that the Postal Service would like to invest in.
- Assess the implications of potential changes — review all costs, and determine whether the changes will have any effect on the organization.

All steps in the process must be carefully reexamined to determine whether each step is value-adding, essential, or non-value-adding. Detailed attention should be given to value-adding and essential, rather than non-value-adding activities. Non-value-adding activities should be considered for removal if it is determined that performing the activities would increase cost and time to adhere to the client's need.

2-5.4 **Key Performance Indicators**

Value chain mapping and analysis help identify KPIs for each category in the process. KPIs are directly measurable, process-oriented assessments of performance that drive financial results. KPIs provide continuous feedback on current performance and are measures of the effectiveness and efficiency of the primary processes being performed to serve clients and end customers.

2-6 **Involve Suppliers in Planning**

Supplier involvement can be a key element to successful SCM. During the Conceptualize Need task in [USPS Supplying Practices Process Step 1: Identify Needs](#), the purchase/SCM team assessed the supplier community's perspectives on whether and how an outcome can be achieved. Maintaining supplier involvement furthers Postal Service by reducing costs and time to market, increasing quality, and creating stronger ties with suppliers. The difference between ESI and involving suppliers in planning is in focus. In the earlier practice the Postal Service sought the marketplace's insight and opinions on whether a requirement was feasible; during this task, the Postal Service seeks the marketplace's insight in obtaining best value.

Supplier involvement during planning aids the determination of the type and content of the product or service sought and how the need can best be communicated to the supplier community (SOO, SOW), specifications, product descriptions). The elements necessary to successfully involving suppliers during planning are:

- Identification of the right suppliers.
- Communication.
- Purchase/SCM team project-level expertise.
- Well-documented and understood guidelines.

2-6.1 **Identification of the Right Suppliers**

The first step in supplier involvement is identifying suppliers that can contribute to planning. Numerous methods are available for identifying the pool of possible suppliers, most of which are chosen based on the Postal Service's history with existing suppliers. Information generated from participation in ESI, RFIs, past performance, and market research can be particularly useful to the identification.

The suppliers involved should have the most up-to-date expertise / capabilities with regard to the purchase. The depth of the suppliers' knowledge of products or services will vary, so proper identification is crucial.

2-6.2 **Communication**

Care must be taken to ensure that these conversations are not perceived to be the promise of a future contract. Effective communication is required among the purchase/SCM team, suppliers, and any other members of the Postal Service involved. Communication is imperative for the suppliers to effectively contribute; it enables the purchase/SCM team to:

- Understand, collate, and analyze what is heard from suppliers.
- Engage with suppliers as equals and partners, taking their thoughts and advice into consideration while retaining authority over the process as a whole.
- Impart the results of supplier involvement to others clearly and effectively.
- Share information among the project's participants.

2-6.3 **Well-Documented and Understood Guidelines**

It is essential that the purchase/SCM team understands its roles and responsibilities when suppliers are involved in planning. The purchase/SCM team should prepare for the involvement by discussing and documenting the guidelines it will follow throughout its interaction with the supplier community, and the team must be aware of the Postal Service's strategies and objectives when deciding what information suppliers will be provided with, and the information that will be sought from them. In addition, procedures for the interaction should be documented and well understood among the team members. The following should be considered:

- The desired outcome and its strategic importance.
- Techniques for handling any initial and follow-up queries.
- Awareness of precisely what suppliers can provide.
- Understanding of what changes mean to project and/or program.

Information from suppliers will be generated during this task, so it is also essential that all team members realize that, as a good business practice and as required by law, it is imperative to ensure that suppliers' business-sensitive or proprietary data is not divulged to a third party or to Postal Service employees outside of the purchase/SCM team. Additional

information can be found in Sections [2-14](#), [Clarify Data Rights and Intellectual Property Issues](#), and [7-14](#), [Privacy Considerations](#).

2-6.4 **Purchase/SCM Team Project-Level Expertise**

Once capable suppliers are chosen to participate in planning activities, the goal is for them to validate the feasibility of the purchase and to generate quality, cost, and cycle time improvements. To achieve success, the purchase/SCM team must:

- Welcome and listen to suppliers' ideas.
- Compare and contrast the information received from the suppliers to form an accurate overall impression.
- Translate outcomes into requirements in a way that is meaningful.
- Maintain good working relationships with other departments.
- Demonstrate strong interpersonal and leadership skills.
- Cultivate a working knowledge of technology and processes.
- Understand existing and potential suppliers.
- Understand which aspects of the requirement are variable and which are fixed.

The purchase/SCM team's knowledge of the requirement drives supplier influence. It is crucial to understand the implications of supplier feedback, and the purchase/SCM team must develop an adequate level of expertise to enable an effective working relationship with suppliers and internal cross-functional team members. Members must have enough expertise to ensure that suppliers' proprietary solutions do not become central to the success of the purchase if doing so will harm the Postal Service's business and competitive interests.

As a result of involving suppliers in planning, a supplier's ideas may be incorporated into the designing, testing, engineering, manufacturing, and implementation of the purchase, and may result in inviting suppliers' engineers into the Postal Service's own engineering departments.

Successful supplier involvement may lead to:

- Developing new custom items with benefits of cost, quality, functionality, and cycle times.
- Developing partnerships and long-term agreements with suppliers.
- Designing out any waste and unnecessary features and functions (value engineering).
- Substitutions based on what the Postal Service is currently using.
- Substitutions of standard items for parts/material/services with unique specifications.

2-6.5 **Other Topics Considered**

Section [1-6](#), [Involve Suppliers Early](#).

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [1-14](#), [Develop, Issue, and Analyze Responses from RFI](#).

Section [2-2](#), [Start Request for Proposal \(RFP\) Development](#).

Section [2-14](#), [Clarify Data Rights and Intellectual Property Issues](#).

Section [7-14](#), [Privacy Considerations](#).

2-7 Conduct Should-Cost Analysis

Should-cost analysis reveals the cost at which a supplier should furnish an item or service to the Postal Service, given reasonable economy and efficiency of operations. It should not be confused with the cost analysis of a proposal. Should-cost analysis focuses on continuously improving processes and practices to meet or exceed supply chain requirements. The should-cost analysis breaks down the component costs of a purchase, which give insight into the ideal cost target. The analysis also helps define purchase costs, leads to further refinement of the TCO, and helps ensure that the purchase will be conducted with sufficient information.

The following areas are applicable to conducting a should-cost analysis:

- When to conduct.
- Sources for analysis.
- Possible results.

2-7.1 When to Conduct

A should-cost analysis can be complex and time consuming. It can be conducted for large programs or individual projects and can result in substantial savings to the Postal Service. The following circumstances are conducive to conducting a should-cost analysis:

- Client or purchase/SCM team has little or no previous knowledge of costs.
- Inadequate competition in the marketplace.
- Price analysis cannot determine whether a supplier's price is fair and reasonable.
- Item acquired has a history of increasing costs.
- The purchase is at the point in the supply chain process when it is defined and major changes are unlikely.
- Sufficient time and personnel are available to conduct the analysis.
- Objective of driving cost reductions in the early stages of new product development by challenging requirements, specifications, and services.
- Current contracts with suppliers where any of the above criteria is met.

2-7.2 Sources for Analysis

Individuals involved in a should-cost analysis should include analysts from the purchase/SCM team, as well as representatives from Finance, Engineering, and other relevant technical specialists. They will draw from public sources that include:

- Industry benchmarks.

- Commodity market movements (show historical costs of commodities so cost elements can be correctly calculated by taking into account price fluctuations).
- U.S. Census data (e.g., statistics on manufacturers; ratios such as material to labor, or labor costs based on percentage of sales).
- Dun and Bradstreet reports (list cost data such as net income based on sales percentage and supplier's SIC).
- United Nations Standard Products and Services Code (UNSPSC) (allows analysts to work backward to determine costs, based on industry data).
- Current business and financial ratios (e.g., materials to sales ratio).
- Annual reports.
- Other financial information (e.g., Securities and Exchange Commission (SEC) filings for publicly traded companies, market trends, Institute for Supply Management (ISM) reports and forecasts).

These sources are combined with client or purchase/SCM team estimates and any supplier-provided information. purchase/SCM team estimates incorporate commodity expertise and previous experience. Supplier information can consist of cost breakdowns from previous proposals, bills of materials (BOMs), and any other insights into supplier depreciation, labor, materials, and overhead. The analysts use these combined sources to determine which cost elements are out of line in comparison with industry benchmarks, as well as the total price.

2-7.3 Possible Results

The should-cost analysis determines the major cost drivers (e.g., unit volume can be a cost driver when increasing the unit volume produces lower costs because fewer setups are needed). The results of the analysis may lead to:

- Exploring alternative ways of making products.
- Engineers choosing the most cost-effective processes and considering how individual part features might be modified to optimize manufacturing costs.
- Reducing products' costs and cycle times.
- Suppliers unbundling cost elements of the purchase so cost reductions can be worked on together.
- A benchmark for whether a supplier quotation/offer is reasonable.

The should-cost analysis does not guarantee that costs will be reduced. Once completed, the analysis allows the Postal Service to work with suppliers to lower costs, when possible. Should-cost analysis is relevant when like cost components are compared (e.g., comparing apples to apples). The final Postal Service specifications or terms and conditions may not allow for exact comparisons from the should-cost analysis. There may also be fluctuations in prices for components resulting from external or internal factors that will have to be accounted for when comparing costs.

2-7.4 Components of a Should-Cost Analysis

As shown in [Figure 2.5](#), the following cost components are included in a should-cost analysis:

- Sales order processing.
- Inventories (e.g., raw materials, work in process, finished goods).
- Packing/assembly.
- Loading.
- Transportation.
- Delivery to customer.
- Other costs (e.g., general and administrative [G&A], customer service charges, training costs).

Figure 2.5

Summary of Should-Cost Model

Cost Elements	Companies		
	ABC	XYZ	DEF
Sales order processing	\$80	\$50	\$50
Holding inventory	\$312	\$210	\$216
Packaging/assembly	\$325	\$301	\$294
Loading	\$34	\$32	\$35
Transportation	\$185	\$175	\$184
Delivery at customer	\$300	\$274	\$445
Total other costs	\$566	\$545	\$637
Total costs	\$1,802	\$1,587	\$1,861

2-7.5 Other Topics Considered

Section [1-7](#), [Develop Preliminary TCO Estimates](#).

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [2-3](#), [Update/Refine Total Cost of Ownership Analysis](#).

2-8 Conduct Spend Analysis

Spend analysis is the process of collecting, refining, and analyzing spend data. The purpose of a spend analysis is to identify:

- How much the Postal Service/client is spending?
- Category of spend.
- Potential savings.

Spend analyses are used to support a wide range of activities, from strategic sourcing to budgeting and planning. Sufficient visibility and analysis of spending information broaden the Postal Service's ability to:

- Understand spending patterns.
- Maximize buying leverage.
- Execute informed sourcing and SM decisions.

- Optimize budgeting and planning.
- Measure the impact of changes in cost, inflation, economic conditions, etc.

An initial estimate of how much the client organization is spending and how much spending is planned to take place must be made before the spend analysis process can begin. This can help in the development of opportunity assessments for future projects or investments.

When spend analysis is overlooked or executed on an ad hoc basis, it can result not only in highly fragmented buying strategies that fail to fully leverage the Postal Service's purchasing power, but also in misguided purchase decisions and missed opportunities for cost savings.

2-8.1 Spend Analysis Process

The historical spend analysis provides an effective tool for consolidating enterprise-wide data, establishing baselines, and anchoring strategic sourcing decisions. The six processes required for effective spend analysis are represented in [Figure 2.6](#).

Figure 2.6
Spend Analysis Process



2-8.2 Define and Extract Data

Spend information from the internal business partner organization needs to be defined and gathered to begin the spend analysis process. Data collection can be a large effort, depending on the level of sophistication, usage, and degree of integration of the back-office systems.

Typical data elements required to understand the spend analysis include:

- Purchasing organization.
- Supplier name and Tax Identification Number (TIN).
- Category name and code.
- Commodity name and code.
- Spend amount.
- Quantity.
- Number of purchase orders, deliveries, and invoices.
- Contract number(s).
- Purchase and invoice transaction types.

Typical sources of spend data include:

- Relevant information systems (e.g., Finance, including accounts payable such as Enterprise Data Warehouse (EDW); and Asset Management, such as Material Distribution Inventory Management System (MDIMS)).
- Purchase card management reports.

- Manual systems (e.g., spreadsheets).
- Invoices, purchase orders, and contracts.
- Stakeholder interviews.
- Supplier interviews.

2-8.3 **Review Item Purchase History**

Reviewing an item's purchase history is another sound source of previous spending data. Purchase histories contribute to the development of a clear understanding of the existing purchasing process while providing an opportunity to determine whether any steps require modification or elimination. Some benefits of reviewing purchase histories include:

- Tracking orders from point of sale to delivery.
- Controlling inventory discrepancies and late orders.
- Determining the extent to which suppliers can lower prices.
- Improving the quality and timeliness of the delivered product or service.

When reviewing item purchase histories, it is also important to consider:

- Market research.
- Product description.
- Order tracking.

The primary objectives of reviewing the item's purchase history are:

- Determine whether to renew contract(s) with an existing supplier or switch to a new supplier.
- Evaluate whether products or services that were purchased met specific Postal Service needs.

Use of purchase history data is as simple as obtaining them, because the information can be found anywhere from contract files to reports of contract awards. The purchase/SCM team can look back at products and services purchased in the past from a given supplier, review the terms and conditions of previous contracts awarded, and compare pricing information to determine whether any changes or modifications need to be made in the future.

2-8.4 **Validation**

The purchase/SCM team must ensure that data files are accurate and complete before classifying or analyzing spend information. Validation is performed by checking results with relevant stakeholders and suppliers. Comparing historical spend by purchasing organization to current year spend budgets provides an excellent check of analysis integrity. As necessary, purchase/SCM teams can adjust data, fill in gaps, and agree on priorities for further investigation. The ability to reconcile the spend analysis with the current budget is critical to building credibility with customers and measuring results.

2-8.5 **Refine and Classify**

Because data are typically collected from multiple sources, they must be reviewed to eliminate duplicates. To this end, the Postal Service rationalizes and classifies spending data elements and attributes.

Typical cleansing needs that should be noted include:

- Supplier names are spelled differently and thus treated as different suppliers (e.g., GE, G.E., Gen. Elec., and General Electric).
- Parent-subsidiary relationships are not captured, and the company is treated as different companies (e.g., Time Warner vs. America Online, Inc. vs. Netscape).
- Recent mergers or acquisitions among suppliers or company name changes are not captured and thus treated separately (e.g., Southern Bell Company vs. GTE).

Tasks that are evident in this process include compiling data into database tools, categorizing purchased items, identifying gaps and inconsistencies, and producing high-level spend baseline and priority listings.

Each system containing purchasing data likely uses different data structures and nomenclature by item, commodity, category, and supplier. As a result, after the data are refined, they should then be classified to remove errors and inconsistencies and to create a standard language for useful analysis.

Examples of classification schemes include:

- Aligning the dates of spend data.
- Converting to common currency.
- Assigning and/or correcting common category classifications and associated commodity names.
- Accounting for divested or discontinued businesses.
- Accounting for future capital expenditures and other investments.

This analysis requires consolidation of data from multiple sources and varied formats into structured and manageable database(s).

2-8.6 **Analyze Data**

Data must be analyzed across each dimension (e.g., product, supplier, location). Spend data is analyzed to help understand:

- What is the baseline for the entire Postal Service or CMC?
- What proportion of spend is within the scope of the particular purchase being considered?
- Are there components of spend that can be targeted for price reduction or savings?
- What portions of spend are for direct, indirect, and capital purposes?

To make effective use of spend information, various employees within the Postal Service, from commodity managers to financial managers, must be able to access and analyze the information, using advanced reporting and analytical tools.

2-8.7 **Identify Opportunities**

Based on validated spend analysis, the purchase/SCM team should compare findings against initial estimates and refine the opportunity assessment. Doing so may reveal opportunities to:

- Rationalize suppliers and items.
- Consolidate spending across business units and geography.
- Identify purchase price variances (PPVs).
- Improve contract compliance.
- Increase diversity expenditure.

2-8.8 **Other Topics Considered**

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

2-9 Perform Switching-Cost Analysis

2-9.1 **General**

Switching costs are incurred when the purchasing organization changes suppliers. These costs affect the Postal Service decision of whether to consolidate suppliers as part of its sourcing strategy and will also influence supplier development activities.

The exercise of evaluating the extent of competition in the market, combined with internal research, can lead to new findings on market dynamics, such as:

- There are new suppliers who are worth investigating for relationship development.
- Another supplier is expanding its expertise or product offering to include those offered by other suppliers, and the Postal Service can exploit its volume more effectively through fewer suppliers.
- The Postal Service is sourcing similar products or services from relatively generic suppliers.
- The Postal Service is losing bargaining power with certain suppliers because of the reduced degree of competition in those markets and must consider exploring backup suppliers as contingencies should the relationship with the current supplier prove no longer fruitful.
- Another supplier is offering a new product or service that can meet Postal Service demand more efficiently than the current supplier.

While those observations need confirmation under a host of other operational and organizational factors, they warrant consideration to switch suppliers or consolidate them to reap better terms for the Postal Service. From a purchasing perspective, the purchase/SCM team needs to recognize how switching costs arise and how to minimize them in the purchasing process, specifically in its decision to consolidate suppliers or develop new ones.

2-9.2 Types of Switching Costs

There are three common types of switching costs:

- Procedural — the loss of time and effort resulting from training, service interruptions, troubleshooting, transportation, etc.
- Financial — the loss of money, such as replacement.
- Relational — discomfort experienced by customers of a new supplier when adapting to the change (this is an unquantifiable cost that requires the estimator's best judgment). While this is an important factor, it must not be overemphasized.

These costs exist to various degrees when an organization switches suppliers. For example, when the organization switches from using an existing computer equipment provider to a new one, the change can introduce many time-consuming and costly activities, as well as personal stress.

- Procedural — the new system requires users to learn new routines, to reconfigure hardware and software to be compatible, and to reestablish communication networks with other users.
- Financial — there is the cost of moving parts or changing tooling from the incumbent supplier to the new supplier.
- Relational — because people tend to resist change, there will also be reluctance against adapting to the new routine.

Switching costs are significant in a highly competitive market with a high level of consolidation; however, they are relatively low in a fragmented market with no dominant players. A market that consists of suppliers with specialized products and few substitutes would incur higher switching costs than a market with undifferentiated products and many substitutes.

Because switching costs are inevitable and can figure substantially, the rule of thumb is to resist switching or consolidating suppliers unless the cost savings from the alternative supplier are greater than the cost of switching. A TCO analysis can be leveraged when making this comparison.

The Postal Service can reduce or eliminate future switching costs early in the purchasing process through sourcing and supplier selection decisions. The Postal Service should not only invest in acquiring skilled suppliers, but also focus on retaining them through partnerships and alliances when appropriate. Standardization and compatibility of inputs and selection of flexible technologies that are easy to adapt, given that they best meet Postal Service needs, are also encouraged. Anticipating the potential exit strategy with each supplier and preparing for a possible termination in relationship far in advance will also reap considerable savings for the Postal Service.

2-10 Determine Extent of Competition

The goal of Postal Service supplying activities is the timely achievement of best value solutions for the Postal Service, and sourcing and material management decisions are made on this basis. Best value is defined in the Best Value Supplying Principle as “the outcome that provides the optimal combination of elements such as lowest TCO, technology, innovation and

efficiency, assurance of supply, and quality relative to the Postal Service's needs. In the sourcing area, best value is generally achieved through competition because competition brings market forces to bear and helps purchase/SCM teams compare the relative value of proposals and prices.

2-10.1 **Market Surveillance**

Market surveillance is the continuous process of updating market research and is used to obtain a sense of the products and services available in the marketplace and their various characteristics and capabilities. It includes activities designed to keep the purchase/SCM team abreast of current technology, product development, and innovative services. Market surveillance should focus on industry trends, technological change, and economic conditions. The full awareness of market conditions and potential suppliers obtainable through market surveillance gives the purchase/SCM team the information necessary to maximize the opportunity for competition, or informed judgement as to the decision to use noncompetitive process. Robust market surveillance increases the likelihood of achieving best value outcomes.

2-10.2 **Competitive Purchases**

Competitive purchases must be made utilizing adequate competition. Adequate competition means the solicitation of a sufficient number of the best qualified suppliers to ensure that the required quality and quantity of goods and services are obtained when needed and that the price is fair and reasonable. Soliciting numerous potential suppliers is recommended whenever feasible. The number of identified firms to be solicited under a competitive purchase will vary by commodity, market conditions, and the resulting needs of the Postal Service.

2-10.3 **Noncompetitive Purchases**

2-10.3.1 **General**

Noncompetitive purchases valued at \$10,000 or more are subject to the following procedures.

2-10.3.2 **Business Scenarios**

In some circumstances, Postal Service business and competitive objectives may be met most effectively through a noncompetitive purchase. The following four scenarios discuss the instances when it is appropriate to use the noncompetitive method:

- **Sole source** — Only one supplier exists, capable of satisfying a requirement.
- **Industry structure or practice** — The industry producing or supplying the required goods or services is structured in a manner that renders competition ineffective (e.g., when purchasing goods or services that are regulated, such as some utilities, or when purchasing from nonprofit or educational institutions that do not compete in the marketplace).

- **Compelling business interests** — There is a business interest that is so compelling that purchasing noncompetitively outweighs the benefits of competition. These situations can include, but are not limited to, the urgency of the requirement, a supplier innovation that furthers Postal Service business objectives, or when undue cost or delay would result from a contract award to a new supplier.
- **Superior performance** — A supplier's superior performance and its contributions to the Postal Service's business and competitive objectives merit award of a particular purchase. For example, extending the term or expanding the scope of a contract for substantially the same goods or services when a supplier has performed at such a high level that the extension or expansion is warranted and beneficial to the Postal Service or when a supplier's superior performance has made such a contribution to postal operations that additional cost or performance benefits cannot be obtained through competition.

2-10.3.3 **Noncompetitive Purchase Request**

If it has been preliminarily recommended that the purchase should be made noncompetitively, then the requesting organization must submit a Noncompetitive Purchase Request (NPR) to the contracting officer. The NPR must include the business scenario and rationale for the noncompetitive purchase. While the extent and detail of the request will depend on the particular purchase, the purchase complexity, and the purchase's potential dollar value, all elements of the NPR must be addressed fully and completely. If the requesting organization is unable to provide information for an element or a section cannot be addressed fully and completely, a statement explaining the circumstances must be provided. In addition, the NPR must be signed and dated by the originator/preparer and his/her management chain. If the estimated cost of the request exceeds \$250,000, then it must also be signed and dated by the responsible Vice President. For organizations that do not report to a vice president, the head of the requesting organization (e.g., executive director or equivalent) may sign. The signers of the request must also certify to the conflicts of interest and nondisclosure statements which are included in the NPR. To view the NPR format, see MI SP-S2-2015-1, *Noncompetitive Purchases*.

The NPR is sent by the requesting organization to the contracting officer for evaluation and recommendation. If the purchase is valued at \$1 million or more, the contracting officer must forward a copy to the Competition Advocate (CA) at competitionadvocate@usps.gov and provide the CA with a timeline for the planned award as well as any other pertinent information if practical. When forwarding the NPR to the CA, the email should indicate whether the contracting officer intends to issue a new contract or modify an existing contract. For organizations that do not report to a vice president, the head of the requesting organization (e.g., executive director or equivalent) may sign. For new awards, the contracting officer must include the name and address of the prospective supplier, the contract type, the period of performance, and of the total estimated dollar value of the contract (including base and each option period if applicable). For contract modifications, the

contracting officer must include the supplier name, contract number, contract type, current spend, previous and new total estimated dollar value, and period of performance. See the below sections for more information about the CA role.

2-10.3.4 **Competition Advocate**

2-10.3.4.1 **General**

The CA is appointed by the VP, SM, and is generally responsible for promoting competition throughout the purchasing process, challenging barriers to the competition of Postal Service requirements, and assisting purchase/SCM teams in the development of effective supply chain management (SCM) strategies for obtaining best value. More specifically, the CA completes an independent review of all NPRs for purchases valued at \$1 million or more, provides independent advice to contracting officers regarding proposed noncompetitive purchases, and produces an annual report on noncompetitive purchase activity. The CA's report is submitted to the VP, SM, and posted on-line for both internal Postal Service and public audiences.

2-10.3.4.2 **Review**

During the review, the CA should consider the following questions:

- Is the NPR based on sound business reasons that serve to promote the business and competitive interests of the Postal Service?
- Is the NPR justified under one of the four "Business Scenarios" (see Section [2-10.3.1](#), [Business Scenarios](#), for more detail)?
- Are the specifications and statements of work included in the NPR restrictive in any way? For example, are geographic preferences justified, or are brand name products or unnecessary experience or bonding required?
- Is the NPR complete and accurate? If any elements of the NPR are not addressed, is the rationale for the lack of completion convincing?
- Does the NPR reflect commercial best practices?
- Does the NPR contradict or negatively impact the Postal Service's commitment to and efforts towards supplier diversity?
- What plans are there for future competition of the requirement? Are future plans both realistic and achievable?

After the review of the NPR is complete, the CA must prepare his/her recommendations to the contracting officer. This recommendation should provide advice to the contracting officer during his/her evaluation and recommendation on the NPR.

2-10.3.5 **Contracting Officer Evaluation and Recommendation**

The contracting officer reviews the NPR and performs a written evaluation of the proposed supplier's past performance and supplier capability and any other matter he or she believes will lead to a more informed and effective purchase decision. The contracting officer must also address each of the CA's recommendations in the written evaluation, and, if the CA had no recommendations, add a statement to that effect in the written evaluation.

The contracting officer must document his or her approval or disapproval if within his or her delegated authority, or forward his or her evaluation with a recommendation through the management chain to the appropriate approval authority. The approval authority returns the evaluation and recommendation with his or her approval or nonapproval to the contracting officer, who forwards a copy to the CA. Approval of the NPR does not constitute approval of contract award, and, in all cases, the contracting officer is required to negotiate reasonable pricing and terms and conditions prior to contract award, including review of relevant market pricing, when applicable and a determination that the contract price is fair and reasonable.

2-10.3.6 **Collaboration**

If the contracting officer and requiring organization should disagree as to purchase method, they should collaborate and weigh the interests of the Postal Service in order for the final purchase method determination or recommendation to be made. This collaboration will provide the requesting organization with the opportunity to bring forth any new or changed information which may affect the opinions of the contracting officer and approval authority. The CA may assist in these deliberations.

2-10.3.7 **Purchase Method Approval Authorities**

Subject and pursuant to VP SM delegation, SM Senior Directors (Facilities Portfolio, Mail and Operational Equipment Portfolio, Technology Infrastructure Portfolio, and Commercial Products and Services Portfolio) may approve purchase method recommendations for noncompetitive purchases valued up to \$10 million, except for noncompetitive purchases of professional, technical, and consultant services valued at \$1 million or more. Requests for noncompetitive professional, technical, and consultant services purchases valued at \$1 million or more, and all other noncompetitive purchases valued at \$10 million or more, must be reviewed and approved by the VP, SM. Senior Directors may re-delegate up to \$250,000 of this purchase method approval authority to Level IV and Level III contracting officers within their organization who have appropriate delegated contracting authority. The VP Transportation Strategy (TS) has purchase method approval authority of up to \$150 million related to Surface Transportation, Air Transportation, and Transportation Continuous Improvement requirements, and re-delegation authority of up to \$250,000 to contracting officers within the TS organization. The appropriate authority's approval of the noncompetitive purchase method request does not constitute approval of contract award.

2-10.3.8 **Publicizing**

Upon award, all noncompetitive contract awards valued at \$1 million or more must be publicized in the Government-wide Point of Entry (GPE), also known as SAM (<https://sam.gov>). This requirement is also stated within Section [3-2.2, Publicizing Contract Awards](#).

Note: This requirement for publicizing postaward noncompetitive contracts is separate and distinct from the actions required to publicize preaward purchase, subcontracting, and prequalification opportunities in

accordance with Section [2-27.1, Publicizing Requirements](#); provide advance notification to key internal stakeholders in accordance with Section [3-2.1, Advance Notification of Contract Awards](#); or publicize awards to promote competition in subcontracting in accordance with Section [3-2.2, Publicizing Contract Awards](#).

2-10.3.9 **Documentation**

See Section [2-40.3.2, Contract Files for Noncompetitive Contracts](#), for information on required documentation.

2-10.4 **Other Topics Considered**

Section [2-9, Perform Switching-Cost Analysis](#).

Section [2-20, Develop and Finalize Sourcing Strategy](#).

Section [2-27, Issue RFPs and Publicize Requirements](#).

Section [2-41, Obtain Selected Reviews and Approvals](#).

Section [3-2, Announce Award](#).

2-11 Develop Life Cycle Support Plan

Typically, life cycle support plans are used when the Postal Service purchases products, not services, with the life cycle spanning the time from product conception to product retirement, with more than 80 percent of the TCO being in the postpurchase phases. The life cycle support plan is a component of the purchase plan, and is a dynamic document that guides the project throughout its entire duration and is revised as more detailed information becomes available. The purchase/SCM team determines which products call for the development of a life cycle support plan. It is essential to note that a life cycle support plan is not appropriate to all purchases, but should be developed for products of considerable nature, scope, and complexity (e.g., for high value and high complex products). Whether such a product is purchased from a supplier or made by the Postal Service, during its life cycle development, quality, cost, schedule, and user requirements must be considered at all phases. What follows is a comprehensive view of a life cycle support plan, but the plan developed by the purchase/SCM team should reflect the complexity of the particular purchase being considered.

A life cycle support plan clarifies the project lifespan of the product. An effective life cycle support plan enables the Postal Service to reduce complexity and decrease life cycle costs and allows for the focusing of all efforts toward providing best value to the client. The plan is instrumental in the development of the SOO, SOW, specification, or product description, and, if applicable, the DAR. The life cycle support plan serves as a guide to the future and a record of the past.

At this stage in the Develop Sourcing Strategy task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#), the client's strategy, and how best to meet this strategy, are nearly defined. The elements to support the product are defined; the organizations that participate in the life

cycle process is identified; and the life cycle phases of the specific product or service are known and in the process of being defined.

The three critical components needed to develop the life cycle support plan are:

- Component categories and supporting elements.
- Life cycle management team.
- Life cycle phases.

The life cycle support plan developed by the purchase/SCM team will be implemented in Section [5-3, Implement Life Cycle Support Plan](#).

2-11.1 **Component Categories and Supporting Elements**

The component categories and their supporting elements make up a product's life cycle, and they must be defined to develop a support plan. This includes identifying:

- The component services and information that the user needs to maintain the product, beyond the hardware and software itself.
- Operator skills required to use and service the product.
- The combination of skills, tools, documentation, test equipment, and repair parts to maintain the product.

2-11.2 **Life Cycle Management Team**

The life cycle management team is a cross-functional team (comprising members of the purchase/SCM team and members of the areas appropriate to the product) that supports the development of the life cycle support plan. The life cycle management team must be identified in all phases to support the effort and development of the support plan. The team consists of the client and about 5–10 members and typically includes:

- Market analysts.
- Pricing analysts.
- Item managers.
- Individuals from Quality Assurance (QA), Finance, Sales, SM, and Engineering (whose functions include hardware/software design, configuration management, maintenance, acceptance and performance, and process development).

Degrees of management and responsibility for the plan will transfer to these different members, depending upon the phase of the process.

2-11.3 **Life-Cycle Phases**

The life-cycle plan is revised throughout the product life cycle, as more detailed information becomes available. When developing a life-cycle support plan, the following phased structure and composition is used:

- Concept development (the life-cycle is initiated during this phase).
- Planning and specifications.
- Logistics support.
- Purchase.

- Production and Deployment.
- Operations use and support.
- Relocation and Disposal.

2-11.4 **Concept Development Phase**

During the Concept Development phase:

- An idea is analyzed for economic and technical feasibility.
- Planning is initiated if the idea is determined to be feasible.
- Management structure is established to provide program controls and direction.
- Existing products and technology are explored to determine whether any meet the framework of the idea and could be implemented in the Postal Service environment.
- A plan of actions and milestones is developed.

The life cycle support plan at this phase should contain the following information:

- Statement of need.
- System description.
- Milestones.
- Roles and responsibilities of activities and organizations.
- Strategy to achieve objectives and implement training requirements (including risk mitigation and purchase alternatives).
- Planning and budgeting.
- Program interdependencies.
- Opportunities for standardization.
- Logistics support.
- Investment recovery.

2-11.5 **Planning and Specification Phase**

During the Planning and Specification phase, evaluations are made to see whether the product is available for purchase. The evaluations compare the products against the requirement to determine whether they meet the required performance parameters. The results are used to refine the requirements, and (if applicable) develop a DAR.

All technical information obtained during the planning and specification phase should be evaluated in terms of the life cycle support plan. Updates include adjustments to the schedules, historical information, and status of the plan. During the planning phase, the life cycle support plan will be updated to reflect the purchase plan and DAR.

At this point in the development of the life cycle support plan, the information included in the following sections of the plan should be updated:

- Statement of need.
- System description.
- Milestones.

- Roles and responsibilities of activities and organizations.
- Strategy to achieve objectives and implement training requirements.
- Planning and budgeting.
- Program interdependencies.
- Opportunities for standardization.
- Logistics support.
- Purchase plan (new information that is added during this phase).
- Investment recovery.
- DAR (new information that is added during this phase).

2-11.6 **Purchase Phase**

During the Purchase phase:

- Requirements for the product are determined.
- The final RFP is prepared and issued to the potential suppliers.
- The proposal evaluation team is assembled.
- Proposals are received, processed, evaluated, and ranked.
- Final negotiations are completed.
- Contract is awarded.

Following contract award, the life cycle support plan is updated to reflect the finalized project information. All members of the team developing the life cycle support plan participate in this effort to update their various parts of the plan.

2-11.7 **Production and Deployment Phase**

Activities in this phase are directed toward achieving an integrated, well-planned deployment of the product that can be economically and efficiently supported throughout its life cycle. During this phase, the plan is revised to reflect actual operational experience.

Detailed maintenance support plans are prepared during the production and deployment phase. As information becomes available from the testing and operation of the product, the life cycle support plan is validated and revised to reflect the most effective operation and support. All members of the team developing the life cycle support plan participate in this effort to ensure an integrated approach to issue resolution.

2-11.8 **Operations (Use) and Support Phase**

The Operations (Use) and Support Phase consists of the collection of data on the asset's performance; improvements are suggested, made, and managed; and new operational data are collected. This phase continues until a decision is made to redeploy or dispose of the product. If the product is modified or overhauled, life cycle support planning reenters the planning cycle in the Concept and Development phase, and the plan is updated to include overhaul or modification schedules. If there are plans to retire or relocate the asset, the asset's life cycle enters the Relocation and Disposal Planning phase.

Information gained during the deployment of an asset or from a modification is analyzed, and required changes are made to the existing plan, specifically information relating to maintenance, reliability, parts provisioning, and training. Actual performance data are used to assist in the process and planning of future purchases. These data are compiled and included to modify the appropriate sections of the life cycle support plan.

2-11.9 **Relocation and Disposal Phase**

2-11.9.1 **Relocation**

As technology changes, a decision is made regarding the disposition of products at the end of the life cycle. This decision is made based on economic and operational considerations.

When an asset is replaced by a more cost-effective asset, it may be determined that it still has operational value and continues to provide a benefit for service use. In this case, the asset may be relocated to other sites or be used as a backup; the original support plan will also have to be considered.

If the decision is made to relocate or continue operation of the asset, the plan will be revised to reflect any variances in support strategies. Repositioning or the purchase of spare parts must be considered, as well as additional training to support operation and maintenance of the relocated product.

2-11.9.2 **Disposal**

Disposal is the final phase of the life cycle and can pose significant economic and social risk to the Postal Service. Assets, especially physical assets, can still offer value from resale, selling back to the supplier, or even donation to social organizations or international postal partners.

The risk arises from several sources, among which are:

- Many assets contain materials that are considered hazardous and require special steps for approved disposal. The Postal Service, as the original asset owner, can be sued for improper disposal of these assets.
- Computer-based assets can contain either information that is of proprietary value to the Postal Service or privacy information on Postal Service employees, clients, and customers. These assets require special processing to preclude incidental release of this information.
- Assets seen by the public have the Postal Service name or logo on them. These symbols must be removed to prevent misuse or misrepresentation of the Postal Service brand.
- A number of assets now contain devices designed to provide integrity or security of the mail, Postal Service employees, and customers. These devices must be removed before disposal.
- Mail processing and other equipment have licensed software systems that must be removed at the time of disposal.

The life cycle management team will meet to develop a disposal plan that will be added to the overarching life cycle plan. There are a number of ways for the Postal Service to dispose of assets, which are summarized in Section

[2-12, Develop Preliminary Investment Recovery Plan](#). When the purchase/SCM team determines when the supplier will manage the investment recovery, solicitations must include [Provision 2-8: Investment Recovery](#), under which the supplier must provide, within its response to the RFP, an investment recovery plan to reuse the equipment or to eliminate or reduce final disposal costs. Final disposition must be environmentally responsible; eliminate or reduce landfill; and comply with all Federal, state, and local laws and regulations. Proposals must address the complete life cycle, including the final disposition of the items being purchased. Disposition alternatives include take-back, repair, refurbishment, and disposal. The supplier is required to design and describe additional innovative, value-added, end-of-life disposition opportunities for the items being purchased.

The Postal Service environmental policy, as stated in Handbook AS-550, *Recycling Guide*, and Handbook AS-552, *Pollution Prevention Guide*, must be incorporated into the life cycle support plan and any other procedures governing material redistribution, recycling, and disposal.

2-11.10 **Other Topics Considered**

Section [2-2, Start Request for Proposal \(RFP\) Development](#).

Section [2-12, Develop Preliminary Investment Recovery Plan](#).

2-11.11 **Clauses and Provisions**

[Provision 2-8: Investment Recovery](#).

2-12 Develop Preliminary Investment Recovery Plan

Investment recovery is the identification, reuse, sale, or disposal of surplus or idle assets. Investment recovery can generate significant revenue and create cost savings, allowing the Postal Service to reduce waste and increase revenue. It can also protect the Postal Service from social and economic impacts associated with improper direct or secondary disposal of Postal Service property. The preliminary investment recovery plan proactively outlines future actions, preidentifies potential surplus and idle assets, and (based on the product) decides what will be done with those assets. It is a dynamic document that is revised and updated throughout the project life cycle.

The client is responsible for developing the preliminary investment recovery plan, which must illustrate how the surplus or idle assets will be addressed. While investment recovery activities are not carried out until the Perform and Manage Investment Recovery Activities task of [USPS Supplying Practices Process Step 6: End of Life](#), it is important to develop a preliminary investment recovery plan during [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#), because recovery must be addressed in conjunction with [Develop Life Cycle Support Plan](#) and must be addressed in the RFP, when it will play a significant role in the overall success of the purchase or have a large impact on the costs associated with the project. Investment recovery should be addressed by potential suppliers in proposals submitted in response to RFPs.

The client, working with the purchase/SCM team develops the preliminary investment recovery plan following specific steps:

- Identify surplus.
- Assess potential environmental impacts.
- Make preliminary decision.

2-12.1 **Identify Surplus**

Surplus is any supply that will be:

- Discontinued.
- No longer used.
- No longer operating.
- Excess inventory.

Surplus results in or creates the following:

- Poor space utilization.
- Tracking expenses.
- Maintenance costs.
- Insurance costs.
- Inventory costs (in excess of regular extra inventory necessary to have on hand to meet demand).

When a project enters into the final phase of its life cycle, these economic and operational considerations are used to identify when the equipment no longer effectively supports the original project or need. Because the identification process requires an estimate, the client must rely on professional expertise and experience, as well as the professional expertise, experiences, and advice of the entire purchase/SCM team.

2-12.2 **Supplier Responsibilities**

When solicitations include [Provision 2-8: Investment Recovery](#), proposals must include an investment recovery plan to reuse the equipment or to eliminate or reduce final disposal costs. Final disposition must be environmentally responsible, eliminate or reduce landfill, and comply with all Federal, state, and local laws and regulations. Proposals must address the complete life cycle, including final disposition of the items being purchased.

2-12.3 **Make Preliminary Decision**

The preliminary decision in the development of an investment recovery plan is the determination of how to eliminate identified surplus materials at the conclusion of the asset's useful life:

- Recycle (scrap).
- Reallocate (relocate and redeploy).
- Resell.
- Remarket (reselling to the supplier).
- Return.

- Remanufacture.
- Remove.

2-12.4 **Recycle (Scrap)**

Recycling surplus reduces the impact of Postal Service operations on the environment. The client and purchase/SCM team will decide to recycle (scrap) an asset when it can no longer perform its intended function, cannot or should not be repaired, and cannot be sold as surplus. The value of the scrap material collected is determined by the material itself, its volume, and the geographical location of the scrap (relative to the proximity of dealers and the ease and efficiency of the collection process). The following five factors will determine the degree of success of a recycling (scrap) management program:

- Current market for the particular material being scrapped and recycled.
- Type of scrap material (e.g., ferrous or nonferrous).
- Condition of the materials (e.g., whether it is mixed, sorted, or clean).
- Quantity of the material.
- Involvement of a knowledgeable process manager.

The Postal Service will benefit from the expertise of the supplier in the decision of whether to recycle an asset; however, the plan to recycle does not need to be incorporated into the RFP.

2-12.5 **Reallocate (Relocate and Redeploy)**

Reallocating identified surplus is the actual relocation and redeployment of a material. Reallocating puts the material to work as part of its lifespan and avoids the cost of purchasing. For example, Postal Service trucks that sit idle in a warehouse in Arizona would be transferred to a California facility that can use them immediately. Although a material may no longer fulfill the purpose for which it was purchased, it still may fulfill other purposes pertinent to the Postal Service. The purchase/SCM team will determine when and where specific materials are fruitful to more than one project or use and convey this information to the client. For reallocation to become a successful reality, the purchase/SCM team must communicate closely with any potentially concerned parties. However, the plan to reallocate does not need to be incorporated into the RFP.

2-12.6 **Resell**

Reselling surplus materials is the financial transaction of selling a material on the open market. Reselling generates revenue that improves short-term cash flow. Potential revenue will be determined through market research.

Reselling is also appropriate for a forward auction, the traditional auction used when organizations want to sell off excess inventory, machinery, or equipment that is no longer in use to maximize revenue, which is discussed in the [Conduct Reverse Auctions Where Appropriate](#) topic of the Develop Sourcing Strategy task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#). The plan to resell does not involve the supplier and does not need to be included in the RFP. Data rights and intellectual property

issues may need to be considered in the resale of property such as computer software. Additional information on data rights can be found in Section [2-14, Clarify Data Rights and Intellectual Property Issues](#).

2-12.7 **Remarket (Resell to the Supplier)**

Remarketing is the selling of surplus material back to the supplier. Suppliers frequently buy back used equipment to protect proprietary technology and prevent competition from being able to sell identical material. Potential revenue realized by remarketing will be compared with potential revenue realized by reselling. After a Price Analysis has been conducted, the results will be communicated to the client, and a plan will be selected. When remarketing is part of the preliminary plan, purchase/SCM teams must ensure that [Provision 2-8: Investment Recovery](#) is included in the solicitation.

2-12.8 **Return**

Returning identified surplus is a nonfinancial transaction of providing surplus material (e.g., delivery and industrial equipment) to the supplier for a credit. [Provision 2-8: Investment Recovery](#) requires suppliers to provide an investment recovery plan in their proposals, therefore purchase/SCM teams should include Provision 2-8 when an investment recovery plan is required.

2-12.9 **Remanufacture**

Remanufacturing identified surplus is the use of components of a material alone or combined with others to create a new material or product (e.g., mail transportation equipment and spare parts). Except for locks, manufacturing is not a core competency of the Postal Service, so remanufacture may be a rare solution for the disposal of surplus and idle assets. Remanufacture would be appropriate when an internal Postal Service project that has decided to make a product has been identified by the purchase/SCM team, and these surplus or idle assets can be leveraged to reduce the costs associated with the new product or service. Because the decision to remanufacture will lead to the utilization of surplus to strategically make in-house another product at the Postal Service, as outlined in Conduct Make vs. Buy Decision Analysis, it does not require supplier involvement and should not be in the RFP.

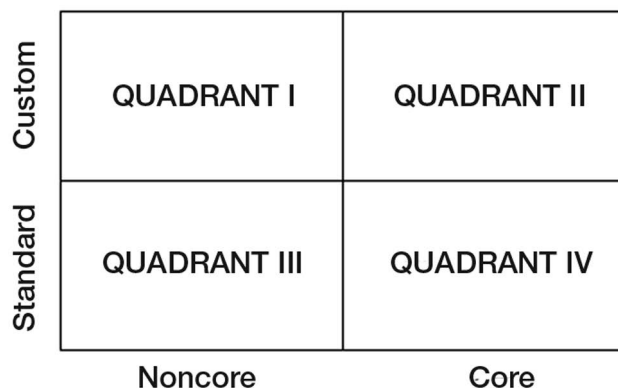
2-12.10 **Remove**

Removal is the process of disposing of surplus material (e.g., old office furniture). Disposal is often costly, but by giving the item away (to free space, save on depreciation and tracking expenses, and cut maintenance and insurance costs), the costs of disposal in the long run can be reduced or negated. The purchase/SCM team should research whether such actions would indeed negate disposal costs. Because removal by the Postal Service is potentially costly and may require supplier involvement, solicitations for contracts that contemplate removal must contain [Provision 2-8: Investment Recovery](#).

2-12.11 Quadrant Approach

A quadrant approach classifies all Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus custom). Because a preliminary investment recovery plan outlines what to do at the end of the project lifespan and is developed before the completion of a purchase, the quadrant approach should be leveraged by the client to guide the decision to recycle, reallocate, resell, remarket, return, remanufacture, or remove, as shown in [Figure 2.7](#).

Figure 2.7
Four Quadrants



2-12.11.1 Quadrant I: Noncore/Customized Purchases

Surplus and idle items in this quadrant will be recycled or reallocated and do not need to be addressed by proposals because both are in-house activities. The strategic approach regarding Quadrant I calls for supply continuity, and these items should be used multiple times.

2-12.11.2 Quadrant II: Core/Customized Purchases

Surplus and idle items from Quadrant II will be recycled, reallocated, resold, remarketed, or returned. Remarketing and return require supplier collaboration and should be addressed by proposals. These items are vital to the Postal Service's operations and therefore may necessitate recycling or reallocation. They are also vital in the market, are of high value, and therefore can warrant reselling, remarketing, or return. **Note:** These items are specific to the client's goals and strategies, but have been customized to the client's business function, so reselling or remarketing may be compromised.

2-12.11.3 Quadrant III: Noncore/Standard Purchases

Surplus and idle items in Quadrant III will be recycled, reallocated, resold, or removed. Removal requires supplier collaboration and therefore should be addressed by proposals. These items have many sources and many options and provide low value to the end client. Most of these items (e.g., office supplies) should be recycled, reallocated, or removed. However, certain items are desired by external organizations, have a resale value, and should be resold (e.g., IT).

2-12.11.4 **Quadrant IV: Core/Standard Purchases**

Surplus and idle items in Quadrant IV have many alternatives and many sources and are readily available in the marketplace. Items of this standard nature can have various functions and therefore can be useful both internally and externally. These items will be recycled, reallocated, resold, remarketed, returned, remanufactured, or removed and should be addressed by proposals because these disposal options require supplier collaboration.

2-12.12 **Other Topics Considered**

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [2-14](#), [Clarify Data Rights and Intellectual Property Issues](#).

Section [3-7](#), [Finalize Investment Recovery Plan](#).

Section [5-5](#), [Implement Investment Recovery Plan](#).

2-12.13 **Clauses and Provisions**

[Provision 2-8: Investment Recovery](#).

2-13 Purchase From Mandatory Sources

The Postal Service is required to comply with laws that outline mandatory sources for particular purchases. These include:

- Javits-Wagner-O'Day Act (41 U.S.C. 8501–8506).
- Randolph-Sheppard Act (20 U.S.C. 107 et seq.).

In addition, under the terms of an interagency agreement with the Defense Energy Support Center (DESC), purchases of certain fuel requirements must follow mandatory procedures.

2-13.1 **Javits-Wagner-O'Day Act (41 U.S.C. 8501–8506)**

The Javits-Wagner-O'Day Act (41 U.S.C. 8501–8506) requires that the Postal Service and other Federal agencies purchase certain supplies and services from qualified workshops that employ people who are blind or severely disabled. The Committee for Purchase from People Who Are Blind or Severely Disabled determines which supplies and services must be purchased and their price. Supplies and services provided by people who are blind or severely disabled are listed in the Committee's Procurement List, available at the Committee's Web site (www.jwod.com). Additions and deletions are published in the *Federal Register* as they occur.

Supplies and services must be ordered from the central nonprofit agency designated on the Procurement List or from the workshops concerned and may not be purchased from commercial sources unless authorized by the agency or the Committee for Purchase from People Who Are Blind or Severely Disabled, which is authorized to grant an exception based on time and volume requirements.

2-13.2 Randolph-Sheppard Act (20 U.S.C. 107 et seq.)

Under the provisions of the Randolph-Sheppard Act (20 U.S.C. 107 et seq.), people who are blind and licensed by a state licensing agency must be given priority for the operation of food vending services in Postal Service facilities. See Handbook EL-602, *Food Service Operations*, <http://about.usps.com/handbooks/el602.pdf>.

2-13.3 Defense Energy Support Center

Under an interagency agreement with the DESC, Postal Service facilities whose fuel requirement is 20,000 gallons or more per product (gasoline, gasohol, diesel fuel, heating fuel or kerosene) at any given location must purchase fuel from DESC suppliers. See *Administrative Support Manual*, sections 543 and 544.

See also the discussion of additional laws and regulations in Section [7-7, Laws](#).

2-13.4 Other Topics Considered

Section [7-7, Laws](#).

2-14 Clarify Data Rights and Intellectual Property Issues

Data rights are the rights the Postal Service obtains for technical data or computer software that suppliers deliver after completion of a project. Data are recorded information, regardless of form or the medium on which they are recorded. Data in this regard include technical data and computer software, but do not include information incidental to contract management, such as financial, administrative, cost, pricing, or management information. Intellectual property is the ownership of ideas and control over the tangible or virtual representation of those ideas. It is a product of the intellect that has commercial value, including copyrighted property (such as computer software) and ideational property (such as patents, business methods, and industrial processes). Data rights are intellectual property.

2-14.1 The Postal Service's Motivation on Data Rights and Intellectual Property

The following are reasons for the Postal Service's purchase of intellectual property:

- Enhance the competitive purchasing process.
- Ensure the ability to use, maintain, repair, and modify equipment or products procured under Postal Service contracts.
- Recoup development costs of, and fund improvements in, Postal Service products and equipment.
- Develop or enhance products and equipment for Postal Service use.
- Protect its position in the competitive marketplace.
- Ensure competition for spare parts.

The main motivation of the purchase/SCM team when dealing with data rights and intellectual property is to yield a net benefit to the Postal Service. The purchase/SCM team must give full consideration to the costs and benefits of the chosen approach. For example, decisions to acquire Postal Service title to patents or unlimited rights to technical data developed by the supplier at private expense must take into account the potential impact on the cost of the contract and the extent to which prospective providers may not wish to part with such rights. Conversely, the purchase/SCM team's determinations to take lesser rights must consider the effect on the Postal Service of the exploitation of those rights by the supplier or others. As stated in [Provision 8-1: Alternate Intellectual Property Rights Proposals](#), the contracting officer will consider alternate intellectual property rights proposals when determining which supplier's proposal is most favorable to the Postal Service, in accordance with the solicitation's evaluation and award section.

Pursuant to [Provision 8-1: Alternate Intellectual Property Rights Proposals](#), the supplier may propose alternate intellectual property rights arrangements (including licensing arrangements for commercial exploitation of intellectual property developed under the contract), provided that it follows guidelines addressed in the provision.

The Postal Service acquires patent rights, rights in data, and rights in software to the degree necessary to protect its interests. Those rights can include:

- Title.
- Nonexclusive licenses.
- Unlimited rights or title to technical data and software.
- Limited rights to technical data and restricted rights in software (may be exclusive or nonexclusive).

Clarifying data rights and intellectual property informs the Postal Service of which suppliers can and will comply with their policies. It also allows the purchase/SCM team to start a dialogue with possible suppliers to negotiate acceptable terms in regard to proprietary information. This will allow the contract to be negotiated in a timely manner.

2-14.2 **Defining Data Rights and Intellectual Property**

Data rights can be:

- Unlimited — possess right to use, disclose, reproduce, prepare derivative works, distribute copies to the public, and perform and display publicly, in any manner and for any purpose, and to have or permit others to do so.
- Limited — technical data developed at private expense; license rights restrict use or disclosure by the Postal Service.
- Restricted — computer or licensed software developed at private expense if the Postal Service chooses not to pay for title. License rights restrict disclosure by the Postal Service; however, may be copied to transfer computer; copied or transferred for archiving backup; may be modified, adapted, or combined with other computer software (new software then subject to restricted right limitations), disclosed to

support services suppliers to prepare modifications (must agree not to disclose to others), and may be transferred to a replacement computer.

Other intellectual property includes:

- Copyright — an entity has exclusive rights to reproduce, publish, or sell its original work or authorship (e.g., scripts are protected by copyrights).
- Patent — available for the invention or discovery of any new and useful process, machine, manufacture, composition of matter, or any new and useful improvement of them (e.g., a product is protected by a patent).
- Trademark — a name, symbol, or other device identifying a product, officially registered, and legally restricted to the use of the owner or manufacturer (e.g., protects the name of a company).
- Trade secret — any formula, pattern, device, or compilation of information that is used in a business and that gives it an opportunity to obtain an advantage over competitors who do not know or use it (e.g., protects the Coca-Cola syrup formula).

2-14.3 **Technical Data Rights**

[Clause 8-6: Rights in Technical Data](#) addresses the Postal Service's rights regarding any data other than computer data. The allocation of rights in any computer programs, databases, and documentation will be determined by [Clause 8-9: Rights in Computer Software](#), except that limited rights data, formatted as computer databases for delivery to the Postal Service, are to be treated as limited rights data under Clause 8-6.

2-14.4 **Computer Software Rights**

[Clause 8-9: Rights in Computer Software](#) addresses the Postal Service's rights regarding computer programs, computer databases, and their documentation. [Clause 8-7: Withholding Payment \(Technical Data and Computer Software\)](#) discusses payment to the supplier by the Postal Service and is used in contracts for both technical data and computer software rights. If the data requirements are not adequately fixed and specified at the time of contracting, [Clause 8-8: Additional Data Requirements](#) must also be included in the contract.

2-14.5 **Special Works**

Special works are literary works, including technical reports, studies, and similar documents; music and dramatic works; and recorded information, regardless of the form or medium on which it may be recorded. Special works can include:

- The production of audiovisual works (including motion pictures and television recordings or the preparation of motion picture scripts, musical compositions, sound tracks, translations, adaptations, etc.).
- Histories of the Postal Service.
- Works pertaining to recruiting, morale, training, or career guidance.

- Surveys of facilities.
- Works pertaining to the instruction or guidance of Postal Service employees in the discharge of their official duties.
- Production of technical reports, studies, or similar documents not otherwise covered.

A contract for special works must enable the Postal Service to obtain ownership of the copyright for certain works. This is accomplished by contract provisions requiring the supplier to assign copyrights to the Postal Service in those works in which the Postal Service would not otherwise be considered the author. These rights and other related issues are addressed in [Clause 8-10: Rights in Data — Special Works](#).

2-14.6 **Existing Works**

Contracts for the purchase of existing works (other than computer programs and audiovisual works), such as books and periodicals, generally require no specific contract coverage for data rights. When reproduction rights are required in such works, specific contract coverage is needed. These issues are addressed in [Clause 8-11: Rights in Data — Existing Works](#).

2-14.7 **Patent Rights**

With respect to subject inventions (any invention or discovery, whether or not patentable, conceived or first actually reduced to practice in the course of or under a contract), the supplier, in accordance with [Clause 8-1: Patent Rights](#), must furnish the contracting officer certain items. Other patent issues (including payment) are also addressed in Clause 8-1.

In accordance with [Clause 8-2: Authorization and Consent](#), the liability of the Postal Service for patent infringement or for the unauthorized use of any patent will be determined by the provisions of any patent indemnity clause included in the contract or in any subcontract under the contract (at any tier) and by any indemnification or warranty (express or implied) otherwise provided by the supplier or subcontractor for similar products or services when supplied to commercial buyers. [Clause 8-2: Authorization and Consent](#) also deals with R&D work, supplies and construction, and subcontracts expected to exceed \$50,000.

Patent infringements are addressed in [Clause 8-3: Notice and Assistance Regarding Patent and Copyright Infringement](#). Other patent rights are stated in [Clause 8-15: Patent Rights — Supplier Retention](#).

2-14.8 **Indemnity**

In accordance with [Clause 4-1: General Terms and Conditions](#), paragraph [h.](#), Patent Indemnity, the supplier will indemnify (protect against damage, loss, or injury; insure) the Postal Service and its officers, employees, and agents against liability, including costs for actual or alleged direct or contributory infringement of, or inducement to infringe, any U.S. or foreign patent, trademark, or copyright, arising out of the performance of a contract, provided the supplier is reasonably notified of such claims and proceedings. In addition, [Clause 8-4: Patent Indemnity](#), which may be used in place of

paragraph h, requires the supplier to indemnify the Postal Service, its employees, and its agents against liability, including costs and fees, for patent infringement (or unauthorized use) arising from the manufacture, use, or delivery of supplies, the performance of service, the construction or alteration of real property, or the disposal of property by or for the Postal Service, if the supplies, service, or property (with or without relatively minor modifications) have been or are being offered for sale or use in the commercial marketplace by the supplier, except in certain situations. These situations and patent indemnity is further addressed in [Clause 8-4: Patent Indemnity](#).

Indemnification by the supplier solely with respect to certain patents can be waived when these patents are listed in [Clause 8-5: Waiver of Indemnity](#).

2-14.9 **Limited and Restricted Rights**

The use of private funds for development affects the classification of data rights. If private funds were used, technical data may have to be acquired with limited rights, and computer software may have to be acquired with restricted rights.

In accordance with [Provision 8-2: Representation of Rights in Data](#), the supplier must identify in its proposal the data (including subcontractor-furnished data) that it intends to identify as “limited rights data” or “restricted computer software,” or that it does not intend to provide as required. When the data are delivered to the Postal Service, the supplier places on the data the limited rights legend required by [Provision 8-2: Representation of Rights in Data](#). The Postal Service has strict policies on keeping the limited and restricted classification, which include:

- Proof that private funds were used.
- Only certain portions of a product once modified or enhanced are deemed still made from private expense.
- Submitting correct markings (addressed in [Clause 8-16: Postal Service Title in Technical Data and Computer Software](#)).

If these policies are not followed, it is possible for the Postal Service to change the classification to “unlimited.” [Clause 8-14: Acquisition of Additional Rights in Data](#) addresses unlimited rights, direct license rights, and other rights.

2-14.10 **Royalties and License Fees**

Any RFP that may result in a contract other than a firm-fixed-price contract must include [Provision 8-4: Royalty Report](#) with regard to any royalties or license fees that would be paid in connection with the performance of any resulting contract. The contracting officer must consult assigned counsel regarding any royalties or license fees that are excessive or that the Postal Service may not be obligated to pay. When the price of a contract is based in part on a contingency for patent royalties or license fees to be paid by the supplier that the supplier may not actually have to pay, [Clause 8-12: Refund of Royalties](#) must be included in the contract.

2-14.11 **Repair Parts**

As stated in [Provision 8-3: Use of Limited Rights Data for Purchase of Repair Parts](#) and [Clause 8-18: Manufacture of Repair Parts](#), the Postal Service has the unilateral right to use competitive procedures to procure repair parts or assemblies for the equipment or supply items being developed under a contract. If the repair parts or assemblies have been identified as being subject to protection under [Provision 8-3: Use of Limited Rights Data for Purchase of Repair Parts](#) or [Clause 8-17: Delivery of Limited Rights and Restricted Computer Software](#), the Postal Service will obtain a NDA from interested suppliers before releasing any drawings, specifications, or other descriptive documentation suitable for manufacturing or reproducing such repair parts of assemblies.

2-14.12 **Professional Services**

Contracts for professional consulting, research, technical development, or other specialized support services may require access to Postal Service information. The products of such contracts may not otherwise be covered by other policies and generally have unknown long-term implications; therefore, they require that broad rights in intellectual property flow to the Postal Service. [Clause 8-13: Intellectual Property Rights](#) must be included in such contracts; this clause addresses what the supplier agrees to.

2-14.13 **Purchase/SCM Team**

The contracting officer is the lead on clarifying data rights and intellectual property issues. The market analyst and pricing analyst aid in determining best value, which dictates certain decisions with data rights and intellectual property. The Law Department's Procurement and Intellectual Property Law organization, which is responsible for intellectual property matters, must concur (or at least be notified) in most situations when the contracting officer chooses alternatives to the Postal Service's standard policies. In addition, the contracting officer needs concurrence from the Intellectual Property Counsel when:

- Choosing an alternative arrangement to acquire a title to an invention.
- Soliciting alternate agreements for the purchase of patent rights.
- Waiving or modifying the right to patent indemnification (indemnification is used to protect against damage or loss).

The Postal Service will protect proprietary business information to the extent required by law and good business practice. The purchase/SCM team must understand what data rights and intellectual property are, as well as the Postal Service's authority, responsibility, and policies regarding them. Issues in question must be identified and communicated to the supplier, who will then know which policies, provisions, or clauses will affect them. One issue that must be identified for the suppliers is their responsibility to protect the Postal Service against claims resulting from suppliers' use of data not supplied by the Postal Service.

Before the Postal Service and individual supplier can openly discuss proprietary information, a NDA, which protects both parties from the loss of

intellectual properties and rights, may be necessary. Purchase/SCM teams must work with the assigned counsel to draft the NDA. The NDA will require that certain information not be disclosed, except under the terms as described in the NDA, and spells out exactly the information that is deemed proprietary. Pursuant to [Provision 8-2: Representation of Rights in Data](#), technical data that are limited rights data and restricted computer software that has been identified must be brought to the attention of the Postal Service in the supplier's proposal. Any subsequent supplier claim that further data or software have been identified or developed at private expense must be supported by clear and convincing evidence. Limited rights data and restricted computer software that are properly identified are recognized by the Postal Service, and related language is incorporated into the contract, using [Clause 8-17: Delivery of Limited Rights and Restricted Computer Software](#). Once the contract is signed, limited rights data and restricted computer software can be delivered to the Postal Service and will be designated and recognized by a specific legend placed on them.

2-14.14

Clauses and Provisions

[Clause 4-1: General Terms and Conditions.](#)

[Clause 8-1: Patent Rights.](#)

[Clause 8-2: Authorization and Consent.](#)

[Clause 8-3: Notice and Assistance Regarding Patent and Copyright Infringement.](#)

[Clause 8-4: Patent Indemnity.](#)

[Clause 8-5: Waiver of Indemnity.](#)

[Clause 8-6: Rights in Technical Data.](#)

[Clause 8-7: Withholding Payment \(Technical Data and Computer Software\).](#)

[Clause 8-8: Additional Data Requirements.](#)

[Clause 8-9: Rights in Computer Software.](#)

[Clause 8-10: Rights in Data — Special Works.](#)

[Clause 8-11: Rights in Data — Existing Works.](#)

[Clause 8-12: Refund of Royalties.](#)

[Clause 8-13: Intellectual Property Rights.](#)

[Clause 8-14: Acquisition of Additional Rights in Data.](#)

[Clause 8-15: Patent Rights — Supplier Retention.](#)

[Clause 8-16: Postal Service Title in Technical Data and Computer Software.](#)

[Clause 8-17: Delivery of Limited Rights and Restricted Computer Software.](#)

[Clause 8-18: Manufacture of Repair Parts.](#)

[Provision 8-1: Alternate Intellectual Property Rights Proposals.](#)

[Provision 8-2: Representation of Rights in Data.](#)

[Provision 8-3: Use of Limited Rights Data for Purchase of Repair Parts.](#)

[Provision 8-4: Royalty Report.](#)

2-15 Consider Auctions

During the Develop Sourcing Strategy task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#), there is an opportunity for the Postal Service to examine whether an auction would be an appropriate method for purchasing a good or service. Auctions are not stand-alone events; they are an integral part of the overall purchasing process, so it is critical that any electronic auction process fit within an overall purchasing strategy. Successful auctions require careful planning. The Postal Service must ensure that spend, market, and business analyses have been completed to have a successful auction experience.

2-15.1 **Forward Auction**

The most traditional auction to consider is the forward auction. A forward auction is usually referred to simply as an “auction.” During a forward auction, the supplier (auctioneer) is the host in the transactions, and buyers (bidders) are invited to bid for the purchase of a product or products from the seller. The auction usually starts with a low price that the buyers will bid up until a set time has expired or no other buyer wishes to place a higher bid. Forward auctions are most typically used when organizations would like to sell off excess inventory, machinery, or equipment that is no longer in use to maximize revenue.

2-15.2 **Reverse Auctions**

From a purchasing perspective, the most common type of auction is the reverse auction. In a reverse auction, the buyer (auctioneer) is the host of the auction and is the party soliciting bids for goods or services that it wishes to purchase from a supplier (bidder). The auction process is an important factor in the determination of best value. Some auctions, such as those hosted by reverse auction service providers, can support very complex auctions that enable businesses to better align auctions with their business practices.

2-15.3 **Postal Service Benefits**

Reverse auctions benefit the Postal Service in three ways:

- Price benefits.
- Process benefits.
- Precision benefits.

The most obvious benefit is the price savings that can be achieved by using the online reverse auction process. This ensures that the price paid is the best available in the market and that there are savings in comparison with current contracts. Price savings achieved through reverse auctions often exceed the estimated savings predicted before the commencement of the reverse auction.

Process savings come by way of the streamlined purchase process employed during the auction process. By reducing the cycle time and effort involved, the time-efficiency savings alone can be dramatic. The Postal

Service has been using reverse auctions for several years and turns to it as a dynamic means of receiving prices for performing best value purchases.

Precision benefits involve the capabilities to electronically track information involved with the purchasing cycle. By having the electronic record of who bid, what the bid was, when the bid was placed, and where the bid was placed from, the Postal Service has a greater assurance of consistency and validity of the process. In addition, the auction framework provides an assurance that the playing field is level and that everyone has the same access to the same information throughout the process, which reduces the potential for challenges of the award.

2-15.4 **State of the Marketplace**

An examination of the marketplace should be conducted, which will determine whether conditions favor the use of a reverse auction. Factors for consideration include:

- Number of qualified suppliers.
- Commodity vs. specialized product.
- Buyer's importance to suppliers.
- Excess capacity in industry.
- Price.
- Award.
- Flexibility.

2-15.5 **Number of Qualified Suppliers**

Reverse auctions identify materials, equipment, or services required and request carefully prequalified suppliers to submit bids. More qualified suppliers participating are better than fewer, but, the fewer the number of qualified suppliers the less chance the Postal Service has of selecting the best supplier. However, the total number of suppliers should be manageable.

2-15.6 **Commodity Product**

These are purchases of commercial commodities that have well-defined specifications and universally accepted standards. For example, a specialty chemical company used an electronic reverse auction to buy packaging material. The product was considered a commodity, and the need was not urgent. The supply base included many suppliers; some were prequalified and some were not. Two suppliers won the reverse auction, one of which was prequalified and the other was not. The prequalified supplier was awarded 100 percent of the business, while the other was offered the opportunity to become qualified. A purchase price decrease of 20 percent was achieved, plus one new supplier was later qualified.

Specialized products have requirements that may not be accurately specified and do not have universally accepted standards. A reverse auction would not be the best sourcing strategy for the purchase of a specialized good because the market is not competitive. A proprietary good or service would not be

appropriate for reverse auction, because there may be only one potential supplier that holds a trademark/copyright/patent.

2-15.7 **Buyer's Importance to Potential Suppliers**

A buyer being important to the supplier implies that the potential supplier values the relationship with the buyer and thus will participate in reverse auctions. The Center for Advanced Purchasing Studies research has shown that there is a 2 to 1 ratio of buyers who feel that reverse auctions have improved their supplier relationships. Relationships have improved based on an increase in trust, greater access to supplier data, and greater amount of business for suppliers.

Suppliers generally prefer to maintain a close relationship with large companies well known in the market, rather than with smaller companies. As a result, suppliers tend to value the relationship with a smaller company less and may not participate in reverse auctions hosted by smaller companies.

2-15.8 **Excess Capacity in Industry**

Excess capacity in industry implies that there is a large supply, which is inverse to demand, and will result in potentially lower price options.

2-15.9 **Price**

If price is the key selection criteria for the buyer, then conducting a reverse auction may be the right strategy to implement. In a reverse auction, multiple sellers of products or services are competing for the business of a single buyer, driving the price down. The supplier with the lowest bid in a reverse auction typically wins the auction.

Conversely, if the buyer is focused on the total life cycle cost and not just on the cost of a particular good or service itself, a reverse auction would not be the appropriate sourcing method, because price is not the driving factor.

2-15.10 **Flexibility**

In a flexible environment, innovation is preferred over the predetermined or standardized product/service. Therefore, a reverse auction would not be a good fit for this situation because a reverse auction caters to predetermined products/services.

2-15.11 **Award**

Additional information on conducting reverse auctions can be found in Section [2-28, Conduct Reverse Auctions Where Appropriate](#). Additional information on awarding contracts can be found in Sections [2-40, Produce Contract Award Recommendation](#), and [3-1, Award Contract and Notify Suppliers](#).

2-15.12 **Supplier Perspective**

One of the strongest ways to obtain supplier support of the process is to ensure that price is not the only driver for the contract award. Because the model is built upon competition, a lack thereof could lead to even higher prices or to alienating or harming relationships with current suppliers. It is

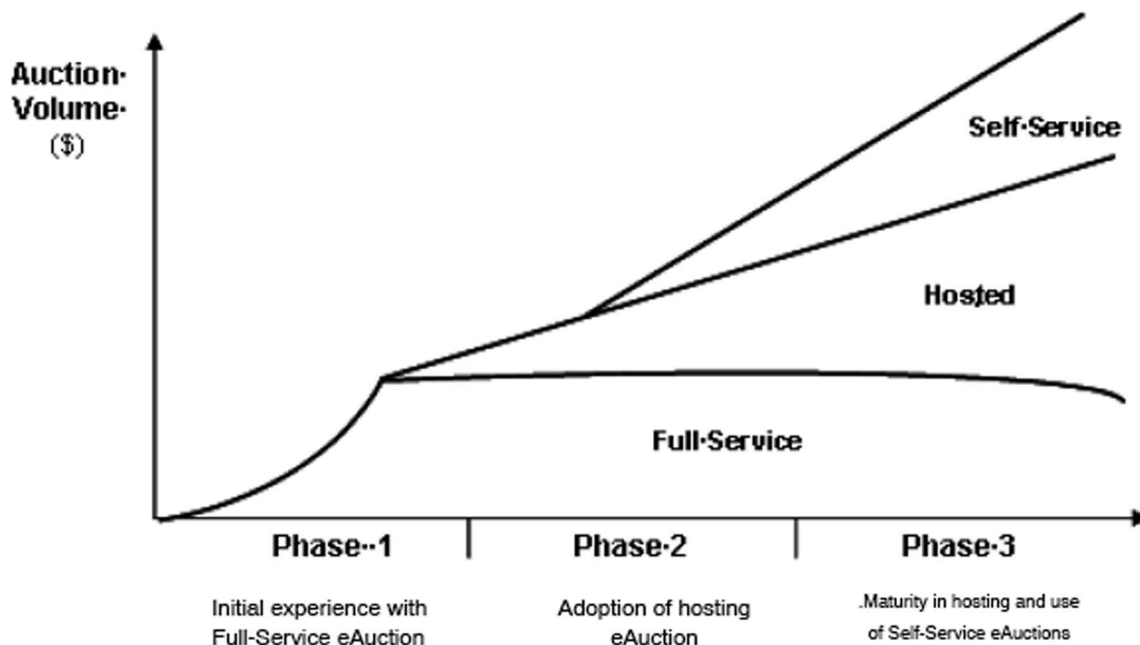
important to remember that for a new process or technology to be successful, all parties must benefit from their participation.

2-15.13 Auction Services and Technology

COTS auction software packages are readily available for purchase. There are three levels of auction technology available, and the level of investment is up to the Postal Service:

- Full-Service — a full-service provider hosts the auction process from start to finish.
- Hosted — the technology is hosted by a third party, but the auction is organized and run internally by the user.
- Self-Service — the user oversees all aspects of the auction, including implementing the auction technology internally.

Figure 2.8
Auction Technology



As [Figure 2.8](#) illustrates, the level of investment and value obtained from an auction solution is generally related to the amount of purchasing forecast through the reverse auction process over time. The following analogies illustrate the differences between the three models:

- Full-Service model — when a person needs to drive infrequently or is unsure of how to get to a certain location, he or she can hire a taxicab. The customer needs to know only the origin and destination. The taxi company provides the driver, the car, and even the directions on how to get from the origin to the destination. The customer needs only to make the initial phone call. This works well for infrequent purchases, or while a person is learning his or her way around town.
- Hosted model — although less costly early on, the more the customer relies on the taxi, the more that the customer realizes that he or she

knows his or her way around town and that it is cost-prohibitive to continue traveling by taxi. The person realizes that he or she can drive himself or herself to work, the grocery store, etc. However, the person is not prepared to purchase a car, because the total cost includes having to pay full insurance premiums, car payments, maintenance, and generally ensuring that the car is in working order. Because the person really needs the car only on weekends, it makes better sense to rent the car; now the person is paying only to use the service and can drive the car where and when he or she wants.

- Self-Service model — once the person realizes that he or she is driving the car every day and that it is becoming expensive to consistently rent a car to drive around town (yet less expensive and with more control than using a taxicab service), the person decides to purchase the car. This involves a larger initial outlay of cash to pay for the car and its maintenance, but because the person now owns the car, he or she has the ability to drive it when and where he or she wants and no longer has to pay for added services and overhead for others to take care of the car for him or her. Because the person is using the car frequently and driving many miles, over the long term, the costs of ownership are much lower than the alternatives.

2-15.14 **Key Considerations**

Full-Service:

- This model provides a low cost in the short run.
- There are few barriers to entry because the technology is hosted offsite and the service provider assists with all aspects of running the actual auction — from setting up the auction rules and timeline, training bidders (suppliers), monitoring the event, etc.
- With more time on hand, the Postal Service is able to focus its attention on other aspects of the SCM process and award the contract.

Hosted Service:

- Auction logistics are left to the third party.
- The model works for those looking to handle additional logistics, but not wanting the technology within their environment.

Self-Service:

- This model works best if the Postal Service purchases frequently and has the IT infrastructure available to implement and support the application.
- The model provides the lowest TCO over the long term, although the initial investment is much higher than that of the other options.

2-15.15 **Quadrant Approach**

A quadrant approach classifies all Postal Service purchases into four categories, depending on their impact on Postal Service core competencies (noncore versus core) and complexities (standard versus custom). Reverse auctions rely on competition driving prices down, so the less complex or specialized the good or service to be purchased, the greater the chance for a

successful auction. Simple commodity items or services that can be clearly defined and have a wide range of potential suppliers will be best suited to the auction process. Reverse auction suitability may be dependent on the quadrant the need falls into, illustrated in [Figure 2.9](#).

Figure 2.9

Quadrant Approach

Custom	QUADRANT I	QUADRANT II
	QUADRANT III	QUADRANT IV
Standard	Noncore	Core

2-15.15.1 **Quadrant I: Custom/Noncore Purchase**

Reverse auctions would be less suitable for these purchases because the supply market is very restricted. To have an effective reverse auction, a large supplier base is preferred.

2-15.15.2 **Quadrant II: Custom/Core Purchase**

Reverse auctions would be less suitable for these purchases because the products and services are complex and specialized. Reverse auctions rely on competition driving prices down, so the less complex or specialized the good or service to be purchased, the greater the chance for a successful reverse auction.

2-15.15.3 **Quadrant III: Standard/Noncore Purchase**

Reverse auctions would be less suitable for these purchases because the focus is on reducing purchase effort and associated costs.

2-15.15.4 **Quadrant IV: Standard/Core Purchase**

Reverse auctions are suitable for purchases in Quadrant IV because there are many supply market options.

2-15.16 **Other Topics Considered**

Section [1-7](#), [Develop Preliminary TCO Estimates](#).

Section [2-28](#), [Conduct Reverse Auctions Where Appropriate](#).

Section [2-40](#), [Produce Contract Award Recommendation](#).

Section [3-1](#), [Award Contract and Notify Suppliers](#).

2-16 Consider Performance-Based Contracting Arrangements

In a performance-based contract, the supplier provides the Postal Service with specific benefits, such as cost reductions or revenue generation, and in return, the supplier shares in the value created. A portion of the price of the contract is linked to a series of KPIs that the supplier is responsible for meeting and to business benefits achieved by the Postal Service through the fulfillment of the contract. The Postal Service shares risks with suppliers in a performance-based contract and allows them to define the methods of performance, thus differing from traditional contracts.

Performance-based contracting agreements create an incentive for the supplier to control its costs. In some contract types, the Postal Service and supplier have conflicting motivations (e.g., the Postal Service wants to minimize costs, but the supplier is motivated to increase its revenue); however, performance-based contracts align the interests of both parties. Performance-based contracts tend to encourage closer relationships with suppliers. The purchase/SCM team specifies the outcome or result it desires and leaves it up to the supplier to decide how to best achieve the desired outcome. This can include what to do, when to do it, how to do it, where to do it, or whether to subcontract out (if restrictions do not exist).

2-16.1 **Appropriate Circumstances for Use of Performance-Based Contracts**

Performance-based contracts should be implemented for projects with outcomes that can be measured objectively (e.g., grounds maintenance, security, computer maintenance, network operations). Performance-based contracts can be used for any contract, including small-dollar-value contracts, but are generally most appropriate when:

- Projects are large, have new technology, or have high risks.
- Existing contracts can be converted to define as much of the requirements in performance-based terms as possible.
- Large umbrella contracts are experiencing cost overruns or performance problems.
- Contract is awarded competitively for task order contracts.
- Benefits contributed by suppliers can be quantified.
- Project implementation and production time need to be reduced.

Postal Service suppliers that are strategic or key should be considered for performance-based contracting. Performance-based contracting allows for the resolution of payment or other issues more quickly and efficiently because of the nature of the shared-risk relationship. In a performance-based contract, the Postal Service must be committed to supplier support because it may have to address issues outside the contract that limit supplier success on the current project.

2-16.2 **Different Types of Performance-Based Contracts**

The contract type selected should motivate suppliers to perform as well as possible. To do this, the client must specify what it wants and know what the project will do for it. The two most frequently used are fixed-price incentive contracts and cost plus incentive-fee contracts.

The two constants are that a portion of supplier payment is based on performance and that the supplier shares some degree of risk on the contract. Possibilities for the structure of a performance-based contract include:

- The supplier receives a share of any increased revenue generation in return for risking a share of its profits to pay for overruns.
- The supplier's profits are contingent on meeting explicit performance measures of the indicators.
- The supplier is required to make a substantial up-front investment and assume most of the project risk.

Additional information on contract types can be found in Section [2-18, Select Contract Type and Period of Performance](#).

2-16.3 **Key Elements of Performance-Based Contracts**

Client objectives and goals must be clear to ensure the success of the contract. Indicators are specified to monitor performance of the requirements. Requirements should be clearly defined and stated in terms of results required, rather than the method of performing the work. A WBS can be utilized to assign requirements to tasks.

Target performance measures are assigned for each indicator and are the basis to financially reward or sanction suppliers. Incentives should be put in place to motivate the supplier's performance. The PWS or SOO describes the effort in terms of measurable performance standards (outputs).

Additional information on PWS and SOO can be found in the [Start Request for Proposal \(RFP\) Development](#) topic of the Prepare Project task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#). A QAP determines whether supplier services meet the applicable statements' contract requirements.

2-16.4 **Indicators and Performance Measures**

Performance standards establish the performance level required by the Postal Service. Correspondingly, the target measure establishes a maximum allowable error rate or variation from the standard. These measures tie supplier payment to performance. Failure to perform within this target results in a contract price reduction. Examples of standards include quality of work, productivity, and cost-efficiency. The purchase/SCM team should ensure that each standard is necessary, carefully chosen, and not unduly burdensome. For example, in a requirement for airline services, the performance standard might be "arrival within 15 minutes of an agreed-upon time." The target performance measure might be 10 percent; the airline can be more than 15 minutes late no more than 10 percent of the time. Indicators and performance measures will be customized based on the nature of the purchase.

2-16.5 **Incentives**

Incentives are employed to induce better performance and may be positive, negative, or a combination of both. They are applied selectively to motivate suppliers and to discourage inefficiency. Incentives apply to the most important aspects of the work, rather than each individual task.

Incentives will vary from contract to contract and are subject to discussion during source selection and negotiations. The incentive structure should reflect both value to the Postal Service for the various performance levels and a meaningful incentive to the supplier. Effective performance incentives reward suppliers for outstanding work, but do not penalize them for fully satisfactory (but less-than-outstanding) work.

2-16.6 **Quality Assurance Plan and Examination**

A QAP is a component of the purchase plan and describes the strategy and methods deployed to ensure that the purchase and its deliverables are on track to meet client expectations. In the case of performance-based contracts, it directly corresponds to the performance standards, and it measures supplier performance. The QAP ensures that the client receives the quality called for in the contract and pays for only what is received. The QAP should include a surveillance schedule and clearly stated surveillance method(s). Surveillance can range from a one-time inspection of a product or service to periodic in-process inspections of ongoing product or service delivery. Additional discussion can be found in the [Execute Quality Assurance Plan](#) topic of the Manage Delivery and Contract Performance task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#).

2-16.7 **Considerations for Using a Performance-Based Contract**

Performance-based contracts require more interaction with suppliers than traditional contracts do. The contracting officer works with the supplier to determine the monitoring methods, appropriate incentives, risk sharing, payment options, and methods for reporting performance against metrics. Other considerations that may need to be addressed when using this type of contract:

- Increased initial up-front costs (e.g., more time and resources to be allocated by Postal Service and suppliers to set up a contract, possibility of a delay to the start of the project, or converting from a traditional SOW to a PWS or SOO).
- Payments need to be tied to concrete milestones and deliverables and not necessarily set dates.
- Data rights and intellectual property issues should be clearly identified.
- Method to resolve failures is defined; acceptance criterion and a method to inspect are needed.

2-16.8 Quadrant Approach

A quadrant approach classifies Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus custom). Depending on the quadrant, performance-based contracts will be structured differently; examples of this are illustrated in [Figure 2.10](#).

Figure 2.10
Quadrant Approach

Custom	QUADRANT I	QUADRANT II
	QUADRANT III	QUADRANT IV
Standard	Noncore	Core

2-16.8.1 Quadrant I: Custom/Noncore Purchase

Custodial — Performance-based contracts are appropriate. The standards identified are desired quality levels. The supplier's technical proposals identify only the frequency and methods to be employed to meet the quality standard. The result is maximum flexibility for the suppliers.

2-16.8.2 Quadrant II: Custom/Core Purchase

Mail Transport Equipment (MTE) — Performance-based contracts are appropriate. The supplier is held to a standard of performance and is empowered to use best commercial practices and management innovation in performance. The contract does not specify how many supervisors, mechanics, or other members are required to be in a crew or on the job for servicing and maintenance of MTE.

2-16.8.3 Quadrant III: Standard/Noncore Purchase

Information Technology — Performance-based contracts have limited appropriateness. When developing a new system, the contract is for delivery of a working solution. Acceptance occurs only when the solution is successful, and payments are provided only when (and if) the solution delivers sufficient benefits to cover costs.

2-16.8.4 Quadrant IV: Standard/Core Purchase

Transportation — Performance-based contracts are appropriate. For example, a supplier may be held to performance standards of on-time delivery, accuracy, and quality.

2-16.9 **Other Topics Considered**

Section [2-2](#), [Start Request for Proposal \(RFP\) Development](#).

Section [2-18](#), [Select Contract Type and Period of Performance](#).

Section [5-6](#), [Execute Quality Assurance Plan](#).

2-17 Determine Need for Progress or Advance Payment

Usually, the Postal Service pays for supplies and services after delivery or performance. However, for some purchases, sources may be unavailable or competition too limited without the availability of advance payments or progress payments.

2-17.1 **Advance Payments**

Approval to make advance payments must be obtained as required by Management Instruction FM-610-2003-1, *Advance Payments*.

2-17.2 **Progress Payments**

If the dollar value of a prospective contract is within the contracting officer's delegated contracting authority, he or she may approve the use of progress payments for the particular contract. For contracts over \$1,000,000 (excluding construction, architect/engineer (A/E) and construction management contracts), progress payments must also be approved by the VP, Finance.

Before approving progress payments, the contracting officer must make a written determination establishing that:

- Progress payments are in the Postal Service's best interests.
- The supplier's accounting system and controls are adequate for proper administration of progress payments, or their adequacy will be ascertained before contract award.
- Monthly progress reports will be obtained from the supplier, showing progress of the work as related to progress payments made.

Any contract providing for advance payments must include [Clause 1-2: Advance Payments](#). Any contract, other than a construction contract, providing for progress payments must include [Clause 1-3: Progress Payments](#). (For construction contracts, see [Clause B-48: Payment \(Construction\)](#).)

2-17.3 **Other Topics Considered**

Section [2-7](#), [Conduct Should-Cost Analysis](#).

Section [5-1](#), [Develop, Finalize, and Implement Cost Management Plan](#).

2-17.4 **Clauses and Provisions**[Clause B-48: Payment \(Construction\)](#)[Clause 1-2: Advance Payments](#)[Clause 1-3: Progress Payments](#)[Clause 2-30: Allowable Cost and Payment](#)

2-18 Select Contract Type and Period of Performance

Selecting the most effective contract type for a purchase is an important element of purchase planning and must be considered along with price, risk, uncertainty, and responsibility for costs. The nature of a purchase will determine the appropriate contract type. The type of contract selected should reflect the appropriate risk and responsibility that will be assumed by the supplier. For example, full cost responsibility is assumed under a firm fixed-price contract, while there is minimal cost responsibility under a cost-reimbursement contract. The selected contract type determines how the supplier will be paid; it drives the supplier's fee or profit amount. Purchase/SCM teams may decide to use a type of contract not described in this process step subject to the approval of a portfolio manager. Cost plus a percentage of cost contracts may not be used.

The contract is also a driver of supplier performance. An inappropriate contract type (e.g., supplier's risk is too high) can lead to the supplier delivering sub par work, renegotiations, or a unsuccessful relationship with a supplier. A wide selection of contract types is necessary to provide the flexibility needed for the purchase of a large variety of products and services.

Selecting the optimum contract length for any given requirement is also an important element of purchase planning and must be considered along with price, risk, market conditions, and industry norms in finalizing a period of performance for solicitation. The length of a contract and whether to consider the inclusion of option periods and their individual term will depend on several factors.

For a non-recurring requirement for supplies or services, the contract length should generally conform to the specific delivery date or performance period associated with the requirement.

For a recurring requirement for supplies or services, optimum contract length will depend on consideration of the following:

- **Competition:** If there are many suppliers capable of providing the supplies or services, then the total contract length should allow for reasonable re-competition opportunities.
- **Evolution in methods for performing the requirement:** Some commodities and industries undergo relatively rapid advances in methods for manufacturing supplies or performing services. In such cases, solicited contract lengths and incorporated option periods should consider the frequency of allowing for re-competition in order to take advantage of improvements in these methods.

- Maintain infrastructure stability: In certain commodities and industries, long term contracts may provide the opportunity for additional value when the Postal Service's corporate direction is to maintain stability within its infrastructure to minimize risk and transition costs, maintain service levels, and have the ability to leverage supplier relations to include technology advances and supplier innovation.
- Best value: Contract length will often impact pricing, delivery, and performance perimeters. The optimum contract length in terms of obtaining best value may also require conforming to standard or preferred practices within a given commodity or industry.

Portfolio manager approval is required where the contract's period of performance, including options, will exceed or be extended beyond a total of eight years. (See Section [2-41.3.2, Reviews and Approvals of Contract Awards, Modifications, and Ordering Agreements.](#))

2-18.1 **Contract Selection Factors**

Numerous factors guide the selection of the best contract type for a given purchase. Factors to be considered when determining the contract type include:

- Realism of cost estimate (either through price or cost analysis).
- Extent of competition (results in realistic pricing).
- Risks and uncertainties.
- Type and complexity of the requirement(s).
- Adequacy and firmness of specifications.
- Likelihood of changes.
- Past experience with industry, suppliers, and requirements.
- Extent of subcontracting.
- Adequacy of the supplier's estimating and accounting system.
- Urgency of the requirement.
- Volatility of cost factors (e.g., unstable labor or market conditions).
- Period of performance or length of production run.
- Business practices in industries, trades, or professions.
- Concurrent contracts (if performance under the proposed contract involves concurrent operations under other contracts, the impact of those contracts should be considered).

2-18.2 **Contract Types**

The contract types below are frequently used for purchasing by the Postal Service. [Provision 4-1: Standard Solicitation Provisions](#) (paragraph [f.](#), type of contract) and [Clause B-3: Contract Type](#) state which type of contract is issued. The contracting officer, working with the purchase/SCM team, may decide to use other types of contracts, or hybrids/variations of the existing contract types. Traditional types of contracts include:

- Firm fixed-price (FFP).
- Fixed-price incentive (FPI).

- Fixed-price with economic price adjustment.
- Cost plus incentive fee.
- Cost plus fixed-fee.
- Cost plus award fee.
- Time and materials (T&M).
- Indefinite delivery.
- Requirements.

The purchase/SCM team chooses the contract type in accordance with [Provision 4-1: Standard Solicitation Provisions](#). Once determined, potential suppliers must be informed of the contract type, and proposals must be submitted on this basis. The Postal Service must inform potential suppliers if alternate proposals based on other contract types will or will not be considered.

2-18.3 **Firm Fixed Price Contract**

A FFP contract obligates the supplier to deliver the product or service specified by the contract for a fixed price; the amount of profit the supplier receives will depend on the actual cost (AC) outcome. [Clause 2-26: Payment — Fixed Price](#) stipulates payment terms for suppliers when this contract type is used and is to be included in all FFP contracts.

An FFP contract places full responsibility on the supplier for all costs and the resulting profit or loss. It maximizes suppliers' incentive to control costs and perform effectively. The FFP is the least burdensome type of contract for the Postal Service to administer if the requirements are stable; if frequent changes are made, administration becomes difficult.

FFP contracts are appropriate when specifications are definite, there is little cost or no scheduled risk, and competition has established best value. There are also mechanisms built into an FFP contract to anticipate instances when the supplier can request additional funds. For example, if the Postal Service does not deliver a specification to a supplier by the agreed-upon date, this may cause the supplier's schedule to slip, which may result in higher costs.

2-18.4 **Fixed-Price Incentive Contract**

A FPI contract provides for adjusting profit and establishing the final price by applying a formula based on the relationship between the total final negotiated cost and total target cost. An FPI contract specifies:

- Target cost.
- Target profit.
- Target price.
- Price ceiling.
- Share ratio.

The price ceiling is the maximum that may be paid to the supplier, excluding adjustments specifically provided for under contract clauses. When performance is completed, the final cost is redetermined by applying the final negotiated rates to the incurred costs. When the final cost is less than the

target cost, applying the formula results in a profit greater than the target profit; when the final cost is more than the target cost, applying the formula results in a profit less than the target profit. If the final redetermined cost exceeds the ceiling, the supplier absorbs the difference. The profit varies inversely with the cost, so this type of contract provides a positive, calculable profit incentive for the supplier to control costs.

FPI contracts should be used when:

- The Postal Service wishes to incentivize performance.
- A FFP contract is not suitable.
- The parties can establish an initial target cost, target profit, and profit-adjustment formula that will provide a fair and reasonable incentive, as well as a ceiling that provides for the supplier to assume an appropriate share of the risk.
- The supplier's accounting system is adequate for providing data to support negotiation of final cost and incentive price revision.

All FPI contracts must include [Clause 2-27: Incentive Price Revision](#).

2-18.5 **Fixed-Price Contract with Economic Price Adjustment**

A fixed-price contract with economic price adjustment provides for upward and downward revision of the stated contract price upon the occurrence of specified contingencies. This type of contract establishes a basis for measuring fluctuations so that price adjustments are limited to contingencies beyond the supplier's control and reflect actual market fluctuations. Upward adjustments are limited by establishing a reasonable ceiling, and provisions are included for downward adjustments when prices or rates fall below base levels established in the contract.

There are two types of economic price adjustments:

- Adjustments based on ACs of labor or materials — price adjustments based on actual increases or decreases in the costs of specified labor or materials during performance.
- Adjustments based on cost indexes of labor or materials — price adjustments based on increases or decreases in labor or material cost standards or indexes specifically identified in the contract.

Fixed-price contracts with economic price adjustment are appropriate when there is serious doubt about the stability of market or labor conditions during an extended period of performance and when contingencies that would otherwise be included in a FFP contract are identifiable and can be covered separately in the contract. Their usefulness is limited by the difficulties of administering them.

Fixed-price contracts providing for an economic price adjustment based on ACs of labor or materials must include [Clause 2-28: Economic Price Adjustment — Labor and Materials](#), and fixed-price contracts providing for an economic price adjustment based on cost indexes of labor or materials must include [Clause 2-29: Economic Price Adjustment \(Index Method\)](#).

2-18.6 **Cost-Reimbursement Contracts**

Cost-reimbursement contracts provide for paying allowable, incurred costs. They establish an estimate of total cost so that funds may be committed, and they establish a ceiling that the supplier may not exceed (except at its own risk) without the approval of the contracting officer. Cost-reimbursement contracts are suitable when uncertainties about contract performance do not permit costs to be estimated with sufficient accuracy to use a fixed-price contract.

Limitations — A cost-reimbursement contract may be used only when:

- The supplier's accounting system can determine the costs that apply to the contract, and
- Postal Service monitoring during performance will assure that efficient methods and effective cost controls are used.

Cost Contract — A cost contract is a cost-reimbursement contract under which the supplier receives no fee. A cost contract may be appropriate for R&D, particularly with nonprofit educational institutions or other nonprofit organizations.

Cost-Sharing Contract — A cost-sharing contract is a cost-reimbursement contract under which the supplier receives no fee and is reimbursed only a portion of its allowable costs, as stated in the contract. It is suitable when there is a high probability that the supplier will receive substantial commercial benefits as a result of performance.

2-18.6.1 **Cost Plus Incentive Fee Contract**

A cost plus incentive fee contract is a cost-reimbursement contract that provides for the fee initially negotiated to be adjusted later by a formula based on the relationship of total allowable costs to target cost. This type of contract specifies a target cost, a target fee, minimum and maximum fees, and a fee-adjustment formula. After performance, the fee is determined by the formula. The formula provides, within limits, for increases in the fee above the target when total allowable costs are less than target cost and for decreases in the fee below the target when total allowable costs exceed the target cost. This increase or decrease provides an incentive for the supplier to manage the contract effectively. When total allowable costs are greater than or less than the range of costs in the fee-adjustment formula, the supplier is paid total allowable costs, plus the minimum or maximum fee.

A cost plus incentive fee contract is suitable when a cost-reimbursement contract is appropriate and a target cost and fee-adjustment formula can be negotiated that will motivate the supplier to manage the contract effectively. The fee-adjustment formula should provide an incentive that covers the full range of reasonably foreseeable variations from the target cost. The supplier's share of the difference between target cost and AC will usually be in the range of 15–30 percent. If a high maximum fee is negotiated, the contract must provide for a low minimum fee — or even a zero or negative fee. The maximum fee will usually not exceed 10 percent of the contract's target cost (or 15 percent for R&D).

2-18.6.2 **Cost Plus fixed-fee Contract**

A cost plus fixed-fee contract is a cost-reimbursement contract that provides for paying the supplier a negotiated, fixed-fee. The fixed-fee does not vary with ACs, but may be adjusted as a result of changes to the contract. This type of contract gives the supplier only a minimal incentive to control costs.

A cost plus fixed-fee contract is suitable when a cost-reimbursement contract is necessary, but the uncertainties and risks for the supplier are too great to permit negotiating a reasonable cost plus incentive fee arrangement.

There are two forms of cost plus fixed fee contracts:

Completion form — A completion form describes the scope of work by stating a definite goal or target and specifying an end product. This form generally requires the supplier to complete and deliver the end product within the estimated cost, if possible, as a condition for paying the entire fixed-fee. If the work cannot be completed within the estimated cost, the Postal Service may require more effort without increasing the fee, but the estimated cost must be increased.

Level-of-effort form — A level-of-effort form describes the scope of work in general terms and requires the supplier to devote a specified level of effort for a stated period. Under this form, if performance is satisfactory, the fixed-fee is payable when the period ends and the supplier certifies that the level of effort specified in the contract has been expended. Renewal for further periods of performance requires new cost and fee arrangements and is treated as a new purchase.

Because of the greater obligation assumed by the supplier, the completion form is preferred over the level-of-effort form whenever the work can be defined well enough to permit a reasonable cost estimate within which the supplier can complete the work.

2-18.6.3 **Cost Plus Award Fee Contract**

A cost plus award fee contract is a cost-reimbursement contract that provides for a fee consisting of a base amount fixed at the beginning of the contract and an award amount that the supplier may earn in whole or in part during performance. The award amount must be sufficient to motivate excellence in areas such as quality, timeliness, technical ingenuity, and cost-effective management. The amount of the award fee is determined by the Postal Service's evaluation of the supplier's performance according to criteria stated in the contract. This determination is made unilaterally by the Postal Service and is not subject to [Clause B-9: Claims and Disputes](#).

The cost plus award fee contract is particularly suitable for buying services. The likelihood of meeting purchasing objectives and achieving exceptional performance is enhanced under this type of contract. It provides the flexibility to evaluate subjectively, at defined intervals, both actual performance and the conditions under which performance was achieved. The additional administrative effort, contract amount, performance period, and cost required to monitor and evaluate performance must be justified by the expected benefits to warrant using this type of contract.

Cost plus award fee contracts provide for evaluation at stated intervals during performance, so that the supplier is periodically informed of the quality of

performance and areas for improvement. Evaluation criteria and a rating plan should be prepared for each purchase to motivate the supplier to improve in areas important enough to be rated, but not to the detriment of overall performance. Requirements will vary widely among contracts, so contracting officers must customize evaluation criteria, rating plan, and even [Clause 2-37: Award Fee](#), seeking advice from the purchase/SCM team and assigned counsel, as needed. The partial payment of the award fee will usually correspond to the evaluation periods to provide incentive. If a high award fee is negotiated, the contract may provide for a low base fee (or even a zero base). The maximum fee, comprising the base fee plus the highest potential award fee, will usually not exceed 10 percent (or 15 percent for R&D).

2-18.6.4 **Provision**

All solicitations for cost-reimbursement contracts — the estimated value of which is \$100,000 or more — must contain [Provision 2-9: Accounting System Guidelines — Cost Type Contracts](#). This provision requires preaward review and approval of the potential supplier's cost accounting system by the Inspector General or a representative and delineates the elements required in such accounting systems.

2-18.6.5 **Clauses**

All cost-reimbursement contracts should include the following clauses, as applicable:

[Clause B-12: Termination for Convenience or Default – Cost-Reimbursement Contracts](#).

[Clause 2-30: Allowable Cost and Payment](#).

[Clause 2-31: Limitation of Cost](#) (Include this clause only if the contract is fully funded.)

[Clause 2-32: Limitation of Funds](#) (Include this clause only if the contract is incrementally funded.)

[Clause 2-33: Cost Contract — No Fee](#) (Include in cost contracts.)

[Clause 2-34: Cost-Sharing Contract — No Fee](#) (Include in cost sharing contracts.)

[Clause 2-35: Incentive Fee](#) (Include in cost plus incentive fee contracts.)

[Clause 2-36: Fixed Fee](#) (Include in cost plus fixed fee contracts.)

[Clause 2-37: Award Fee](#) (Include in cost plus award fee contracts.)

2-18.7 **Time-and-Materials Contracts**

2-18.7.1 **General**

In a time-and-materials (T&M) contract, or order placed against an indefinite-delivery contract, the Postal Service and supplier agree on a fixed hourly rate for each labor category required. Each required labor rate is inclusive of the supplier's applicable cost elements such as direct labor, labor overhead, general and administrative expenses, and profit. All material and the associated material handling expense are supplied at cost (see [Section 2-18.7.2](#) for definitions of material and material handling). A T&M contract is

most commonly used when the quantity of labor required for the work to be accomplished cannot be adequately estimated in advance. Because a T&M contract does not encourage effective cost control or labor efficiency by the supplier, this contract type and order pricing structure should only be used when provision is made for adequate monitoring by the Postal Service to ensure that inefficient or wasteful work methods are not used. Examples of situations where a T&M contract type or order pricing structure may be appropriate include:

- Repair, maintenance, and overhaul work.
- Work required in an emergency.
- Engineering and design services in connection with the production of supplies.
- Long-term projects with dynamic requirements.
- Projects where the work requirements may be revised based on supplier progress or approach.
- Flexibility is needed to redirect supplier efforts within a broad scope of work.

A T&M contract type or order should only be used when it is not possible to accurately estimate the extent or duration of the work, or anticipate project cost with a reasonable degree of certainty.

A T&M contract or order must establish a ceiling price in the schedule. The ceiling price is the maximum aggregate amount that the Postal Service is obligated to pay the supplier for efforts expended under the contract or order. The supplier is not obligated to continue performance once the ceiling price is reached. Should the supplier exceed the ceiling price, it does so at its own risk, and the Postal Service is not obligated to reimburse the supplier for such costs incurred.

A T&M contract amount and the ceiling price may differ, and are not synonymous. For example, where a purchase is incrementally funded, the ceiling price may exceed the contract or order total award amount.

During performance, the supplier must notify the contracting officer if it has reason to believe that the ceiling price may be exceeded. This obligation accrues to the supplier when either the supplier estimates that the required labor and material costs necessary for completion will exceed the ceiling price within 60 days, or the total amount for the scope of contract performance will be greater than the ceiling price. Conversely, if the supplier believes the total price for the contract will be substantially less than the ceiling price, then it must notify the contracting officer as well. As part of any supplier notification regarding the ceiling price, the supplier must give a revised estimate of the total price for performing the contract.

If the contracting officer determines that a change to the ceiling price is in the best interest of the Postal Service, he or she must modify the contract or order to revise the ceiling price in the schedule. To support the modification, the contracting officer must document the basis for any change and provide for the associated review and approval of the action. Such approvals must be maintained in the contract file.

A labor-hour contract is a variant of the T&M contract, differing only in that materials are not supplied by the supplier.

All T&M, labor-hour contracts, and indefinite-delivery contracts under which a T&M or labor-hour order is placed must include [Clause 2-38: Payment \(Time-and-Materials and Labor-Hour Contracts\)](#).

2-18.7.2 **Material and Material Handling Costs in Time-and-Materials Contracts**

Material costs are the following:

- Costs for direct materials, such as raw materials, parts, subassemblies, components, and manufacturing supplies, that enter directly into the end product, or that are used or consumed directly in connection with the furnishing of the end product or service, whether purchased or manufactured by the contractor, and may include such collateral items as inbound transportation and in-transit insurance.
- Costs of subcontracts for supplies and incidental services for which there is not a labor category specified in the contract.
- Other direct costs (e.g., incidental services for which there is not a labor category specified in the contract, travel, computer usage charges, etc.).

Material handling costs are all appropriate indirect costs allocated to direct materials in accordance with the supplier's usual accounting procedures, but only to the extent they are clearly excluded from the hourly rate.

If the supplier furnishes its own materials that are considered a commercially available item, the price to be paid for such materials shall not exceed the supplier's established catalog or market price, adjusted to reflect the following:

- Quantities being acquired.
- Actual cost of any modifications necessary because of contract requirements; or the negotiated price.

As stated in [Clause 2-38: Payment \(Time-and-Materials and Labor-Hour Contracts\)](#), profit or fees will not be paid on the cost of material or material handling.

2-18.7.3 **Retainage under Time-and-Materials Contracts**

As specified in [Clause 2-38: Payment \(Time-and-Materials and Labor-Hour Contracts\)](#), the contracting officer may issue a unilateral contract modification that requires the supplier to provide for a withholding from invoices until a reserve is set aside to protect Postal Service interests. The contracting officer may require a withholding of 5% applied to the amounts billed at the labor-hour rates, up to a total of \$50,000. Applying the 5% retainage is discretionary. Contracting officer considerations for retainage include the following:

- Whether the contract contains performance obligations that must be fulfilled by the supplier prior to the completion of performance, such as submission of a summary final deliverable, report or study.

- Other deliverable requiring special review and acceptance by the Postal Service.
- The return of Postal-owned property or equipment.
- The assignment of intellectual property rights.
- Other circumstances justifying retainage.

Contracting officer considerations for not applying retainage are the following:

- Where no tangible deliverable is required.
- The supplier has demonstrated a history of quality and past performance.
- When the deliverables described within the contract are standard or repetitive reports.
- Other circumstances in which Postal Service risk is limited.

During the contract closeout process, the retainage should only be paid to the supplier after the contracting officer has determined that all deliverables were provided and accepted, that the supplier has met all its contractual obligations, and the supplier has executed a release of claims. At that time, the supplier may identify specific disputed matters to exclude from the release if it requires the right to pursue a matter further.

2-18.8 **Indefinite-Delivery Contracts**

2-18.8.1 **General**

Indefinite-delivery contracts are used when the desired period of performance is known, but the delivery or performance schedule or exact quantity (stated as number of units or as dollar values) of goods or services that will be required during the term of the contract is unknown at the time of award. These contracts establish the following:

- The period of performance, including extensions as applicable.
- The goods or services that can be ordered.
- Terms and conditions.
- The minimum and maximum obligations of the parties.
- Whether the award is a single indefinite-delivery contract or one of multiple indefinite-delivery contracts awarded.
- The defined procedures that will be used in the ordering, billing, and payment methods; and, as applicable, any designated ordering officials. If multiple awards may be made resulting from a competitive Request for Proposal (RFP), whether some or all of the orders will be further competed and the procedures and criteria that will be used for evaluation and determination for the placement of orders.
- Order types (pricing structures such as firm-fixed price, time and material, labor-hour, cost reimbursement, etc.).
- Prices.

Indefinite-delivery contracts may provide for delivery of a definite quantity, an indefinite quantity within a minimum and maximum, or all of the Postal

Service's requirements. During the contract term, delivery orders for goods or task orders for services are issued by contracting officers; or, orders may be placed through alternative methods, such as, designated ordering officials, online catalogs, and automated processes. Indefinite-delivery contracts should have well-defined procedures for ordering, billing, and payment stated in the contract.

Generally with contracting officer-initiated delivery or task orders, funds will be committed with the order and standard billing and payment processes will apply. However, a variety of other funding, ordering, billing, and payment processes may be used, such as, funding the indefinite-delivery contract, automatic replenishment, scanned-based billing and payment, and third-party provider ordering and payment processes, especially, when orders are placed by alternate methods. Any alternate method must ensure performance occurs and billing and payment processes have effective controls and procedures to ensure proper inspection and acceptance to safeguard the interests of the Postal Service and suppliers. As appropriate, additional coordination with the Controller, Accounting, the SOX Program Office, SCM Strategies, or others, may be required to implement alternative methods. (See Section [5-12, Make Payment](#).) Reviews and approvals for an indefinite-delivery contract are based upon the total estimated dollar value of all potential orders including any extensions. (See Sections [2-41, Obtain Selected Reviews and Approvals](#) and [2-41.2, Estimated Total Dollar Value](#).)

2-18.8.2 **Types of Indefinite-Delivery Contracts**

Definite-quantity contract — An indefinite-delivery–definite-quantity (IDIQ) contract provides for a definite quantity of specific goods or services during the contract period, with deliveries or performance to be scheduled at designated locations when ordered. All definite-quantity contracts must include [Clause 2-41: Definite Quantity](#).

Indefinite-quantity contract — An indefinite-delivery–indefinite-quantity (IDIQ) contract provides for an indefinite quantity of specific goods or services, within a stated minimum (more than a nominal quantity but should not exceed known requirements) and maximum (must be realistic) quantity, to be delivered during the contract period to designated locations when ordered. Use an IDIQ contract when a recurring need is anticipated and precise requirements for goods or services ordered over the term of the contract, above known minimums, cannot be determined. The minimum and maximum are provided to limit the pricing risk to the supplier by obligating the Postal Service to order the stated minimum and establishing a maximum requirement to be furnished by the supplier, if ordered. The contract minimum in combination with [Clause 2-40: Delivery-Order Limitations](#) is designed to protect the supplier from being required to perform at uneconomical levels or beyond its capacity and for the Postal Service to achieve fair and reasonable prices.

For sourcing efficiencies and in limited circumstances, such as satisfying a final order quantity or completing an issued task order, contract maximums may be exceeded upon the mutual agreement of the Postal Service and the supplier. In increasing the contract maximum, the contracting officer must first determine if the action increasing the quantity or value is within the

scope of the contract compared to the contracted amount or whether noncompetitive procedures apply. (See Section [5-8.9, Change Orders](#) about contracting officer determination of the scope of the contract.)

In the case where the contracting officer determines the action to be within scope, any quantity or value added above the contract maximum must be limited in nature and represent a small percentage when compared to the existing maximum value. A bilateral contract modification increasing the contract maximum must be executed prior to the Postal Service ordering goods or services in excess of the established maximum. When modifying a contract to increase the contract maximum, review and approval of the action is required. (See Section [2-41.3.2 Reviews and Approvals of Contract Awards, Modifications, and Ordering Agreements](#).) All indefinite-quantity contracts must include [Clause 2-42: Indefinite Quantity](#).

Requirements contract — A requirements contract provides for filling all (or specified portions) of actual purchase requirements of the Postal Service as a whole or a designated Postal Service organization for specific goods and services to be delivered or performed as ordered over the term of the contract. Use a requirements contract for the following:

- For recurring requirements anticipated during the contract period, where precise quantities cannot be determined.
- To obtain goods and services in excess of quantities that the Postal Service as a whole, or a designated Postal Service organization itself, can furnish within its own capabilities.

A requirements contract creates an obligation on the Postal Service not to purchase the same goods or services from other sources during the term of the contract. A requirements contract might be selected when the purchase/SCM team decides to award a contract to only one source but cannot obtain or otherwise predict quantity information as to establish a contract minimum, or where the goods or services required are so differentiated that alternatives do not meet the needs of the Postal Service. The solicitation and contract must state an estimated total quantity and, if feasible, the maximum limit of the supplier's obligation to deliver and the Postal Service's obligation to order. The total-quantity estimate does not represent an obligation to the supplier, but must be as realistic as possible, based on records of previous requirements and current market information. The contract may also specify minimum or maximum quantities for individual orders and a maximum that may be ordered during a specified time using [Clause 2-40: Delivery-Order Limitations](#).

When a requirements contract is for repair, modification, or overhaul of Postal Service property, the solicitation must state that failure of the Postal Service to furnish such items in the amounts described as "estimated" or "maximum" will not entitle the supplier to any price adjustment under the Postal Service Property clause used within the contract. (See property clauses, [2-11: Postal Service Property-Fixed-Price](#), [2-12: Postal Service Property – Short Form](#), [2-13: Postal Service Property-Non-Fixed-Price](#), and [2-14: Postal Service Property Furnished "As Is"](#)). All requirements contracts must include [Clause 2-43: Requirements](#).

All definite-quantity, indefinite-quantity, and requirements contracts must include [Clause 2-39: Ordering](#) and [Clause 2-40: Delivery-Order Limitations](#). Reviews and approvals for Indefinite-Delivery contracts and subsequent orders are discussed in Sections [2-41](#), [Obtain Selected Reviews and Approvals](#) and [4-1](#), [Ordering](#).

2-18.8.3 Pricing

Indefinite-delivery contracts can employ a variety of pricing structures for the orders. Firm-fixed price orders are preferred unless the orders cannot be accurately priced before issuance. When the contract allows for such flexibility, time and materials, labor-hour, or cost-type orders may be used at the discretion of the contracting officer. The contracting officer must ensure that the contract includes the relevant payment clauses that address the various pricing structures that will be used to place orders under the indefinite-delivery contract (i.e., [Clause 2-26: Payment—Fixed Price](#), [Clause 2-38: Payment Time-and-Materials and Labor-Hour Contracts](#), [Clause 2-33: Cost Contract—No Fee](#)). (See Sections [2-18](#), [Select Contract Type and Period of Performance](#) and [4-1.4](#), [Orders Against Indefinite-Delivery Contracts](#).) Contracting officers should ensure that payment clauses clearly state the processes that will be used for payment and, when applicable, consult with Legal Counsel when modifying payment clauses. (See Section [7-6](#), [Deviations](#), when modifying clauses.)

Although the total contract price of goods and services may not be determined until orders are issued, the contracting officer is required to analyze the cost or price for the goods to be provided or the services to be performed under the contract at time of contract award. To determine fair and reasonable pricing for the indefinite-delivery contract, the contracting officer must develop a basis upon which the evaluation of cost or price can be performed. For goods, the contracting officer may request offerors to submit fixed unit prices for the term of the contract and then apply those prices to Postal Service-estimated quantities to arrive at a total evaluated price. For services, the contracting officer may use various approaches to provide the most comprehensive way to accomplish the evaluation. For orders with pricing structures using labor-hour rates, contracting officers may request a breakout of wages, indirect costs, general and administrative expenses, and profit that would be used for evaluation purposes, which when applied to Postal Service estimates, can produce a total evaluated price. Alternatively or in addition to labor-hour rates, offerors may be directed to provide a detailed cost proposal for a sample or hypothetical task order for one or more of the services to be performed under the contract. The contracting officer may use historical information that addresses similar past projects to estimate the labor mix, labor hours, or materials. The offeror's responses to the sample task order can provide insight into their technical and staffing approach and may, therefore, provide a reasonable basis to assess the relative costs of the competing proposals. (See Section [2-34](#), [Conduct Price/Cost Analysis](#), for additional information.)

2-18.8.4 **Award of a Single Indefinite-Delivery Contract or Multiple Indefinite-Delivery Contracts**

During purchase planning, the purchase/SCM team should consider whether a single award or multiple awards are necessary to meet the needs of the Postal Service. Market research will assist in determining whether a single supplier will be capable of meeting Postal Service needs or whether multiple suppliers are the best approach.

Some factors to consider when determining the number of indefinite-delivery contracts required to satisfy the Postal Service's needs are the following:

- The complexity, lead times, and commercial availability of the goods or services required.
- The quantity or extent of the Postal Service's needs for the goods or services.
- The quantity and mix of resources and length of time the supplier will need to deliver the goods or perform the services.
- Whether the potential requirements and associated value of the contract allows opportunity to provide efficiencies, effective performance, and potential to innovate among all or some of the awardees.

The award of a single indefinite-delivery contract may provide the best business solution under the following circumstances:

- The goods or services are unique or so highly specialized that the purchase/SCM team determines that only one supplier can reasonably perform the work at the required level of quality and at a fair and reasonable price.
- The award of a single indefinite-delivery contract will result in more favorable terms and conditions, including pricing.
- The cost or complexity of administering multiple contracts outweighs the benefits.
- The projected orders are so integrally related that only a single supplier can reasonably perform the work at the required level of quality and at a fair and reasonable price.
- The award of multiple contracts would not be in the Postal Service's best interests.

The award of multiple indefinite-delivery contracts may provide the best business solution under the following circumstances:

- The magnitude of the Postal Service's needs will stretch or exceed the capabilities of a single supplier.
- There is a recurring need and the goods or services are not commercially available in the marketplace in sufficient number and quality to ensure prompt delivery or performance.
- Competing orders would be advantageous to the Postal Service and there is an ability to achieve and maintain a continuing competitive environment among the awardees throughout the period of performance.
- The purchase/SCM team determines that retaining a pool of multiple indefinite-delivery contract holders for the goods or services will

provide substantial benefit to the Postal Service without sacrificing quality.

The decision and rationale to award single or multiple contracts and to what extent, if any, orders may be further competed should be addressed in the contract file or the purchase plan, when a purchase plan is required. (See Sections [2-1](#), [Develop Purchase Plan](#) and [4-1.4.4](#), [Orders Against Multiple-Award Indefinite-Delivery Contracts](#).)

2-18.8.5 **Determining Whether to Compete Orders – Multiple Awards**

If multiple awards of indefinite-delivery contracts are made, further competition of orders should be considered by the purchase/SCM team. In many circumstances, further competition may represent the best business decision. However, competition is not always required; and, the initial determination to compete or not further compete orders does not limit the contracting officer's ability to compete or not compete any single order under a multiple-award indefinite-delivery contract to satisfy the delivery needs of the Postal Service.

Examples that support a decision to further compete among all or some multiple awardees include, but are not limited to, the following:

- The goods or services are readily available and are of acceptable quality.
- Two or more of the contract holders can provide the required goods or services and may offer different technical approaches, expertise, or innovative solutions to the task.
- Competing orders may result in more favorable pricing, such as advantageous changes in market pricing or delivery terms.

Certain market conditions may dictate that under multiple indefinite-delivery contracts the placement of orders without further competition is in the best interest of the Postal Service. Examples of when competition of orders among multiple contract holders may not provide the best business solution include, but are not limited to, the following:

- The Postal Service anticipates the need to have a primary supplier for the majority of requirements and a secondary supplier that may be used when the primary supplier's capacity is insufficient to meet Postal Service requirements.
- If awards were initially made to suppliers on the basis of geographical locations, the contracting officer would not have a need to contact awardees who were selected to provide the required goods or perform the required services in other locations.
- If awards were initially made to suppliers on the basis of their expertise in particular functional areas, and the contracting officer would not need to contact those awardees who do not possess the functional area expertise required for performance of the order.
- A specific supplier is ideally positioned or has directly relevant or superior past performance to provide the required goods or perform the required services.

2-18.8.6 **When Order Issuance Will Be Determined Through Further Competition – Multiple Awards**

If competition of orders will be considered, contracting officers must ensure that the contract states that some or all orders may be competed.

[Clause 2-39: Ordering](#), paragraph e., is used to inform suppliers that the Postal Service reserves the right to compete orders among some or all suppliers holding contracts for the same or similar goods or services and that the decision to compete orders lies solely with the Postal Service and is not guaranteed.

When competing orders, contracting officers must specify any evaluation factors that will discriminate among proposals and establish the relationship of price to other factors (more significant, as significant, less significant) to determine which supplier will best satisfy the delivery needs of the Postal Service. The evaluation method used should be simple and practical, and a description of the method, the evaluation factors, and selection determination must all be documented and included in the contract file.

Generally a review of a supplier's performance on orders under the contract or similar contracts and the supplier's capability to meet the requirements of the proposed work should suffice as evaluation factors. Other factors such as technical approach to the requirements, delivery schedule, or management approach may be appropriate depending on the order. The evaluation method should not impose a significant proposal preparation and cost burden to the supplier.

Under multiple-award indefinite-delivery contracts, contracting officers may decide to exclude one or more of the awardees from further competition for a particular order, or select a single awardee for a particular order if advantageous to the Postal Service. The rationale supporting that decision must be documented in the file. (See [4-1.4.4.2 Decision for Order Placement – Multiple Awards](#).)

2-18.8.7 **Ordering**

See Section [4-1.4, Orders Against Indefinite-Delivery Contracts](#), for information about orders against a single-award, indefinite-delivery contract and multiple-award, indefinite-delivery contracts.

2-18.9 **Performance-Based Contracts**

Performance-based contracting arrangements and partnerships should also be considered when selecting a contract type. Performance-based contracting is focused on the results instead of the process. The supplier provides the Postal Service with specific benefits, such as cost reductions or revenue generation, and in return the supplier shares in the value created. Performance-based contracting creates an incentive for the supplier to control its costs. Partnering allows the Postal Service and supplier to control costs, resolve differences through negotiations, and transform into a professional relationship built on trust and cooperation. The partnership will develop throughout the process of the contract. This will lead to payment or other issues being resolved economically and efficiently. Additional

information can be found in Section [2-16](#), [Consider Performance-Based Contracting Arrangements](#).

2-18.10 **Letter Contracts**

A letter contract is a written preliminary contractual instrument that authorizes the supplier to begin work immediately, before a definitive contract is negotiated. Each letter contract must be as complete and definitive as possible under the circumstances. The maximum liability of the Postal Service must be stated (this is the amount estimated to be needed to cover performance before definitization).

A letter contract is used when:

- The requirement demands that the supplier be given a binding commitment so that work can begin immediately.
- Negotiating a definitive contract in time to satisfy the requirement is impossible.
- No other type of contract is suitable.

The use of a letter contract must be approved by a portfolio manager.

Each letter contract must contain a negotiated definitization schedule, including a:

- Date for submission of the supplier's price proposal.
- Date for the start of negotiation.
- Target date for definitization, which must be the earliest practical date.

The definitization schedule must provide for definitizing the contract. Because an undefinitized letter contract is, in effect, a cost-reimbursement contract, it is not in the Postal Service's interest to allow it to continue longer than necessary. Therefore, if after exhausting all reasonable efforts, the contracting officer and the supplier fail to reach an agreement on price or fee, [Clause 2-44: Contract Definitization](#) requires the supplier to proceed with the work and provides that the contracting officer may determine a reasonable price or fee, subject to appeal as provided in [Clause B-9: Claims and Disputes](#).

A letter contract must not:

- Commit the Postal Service to a definitive contract in excess of the funds available at the time the letter contract is executed.
- Be modified to add work unless the added work is inseparable from the work being performed under the letter contract.

A letter contract must include clauses required for the type of definitive contract contemplated, as well as any additional clauses known to be appropriate. All letter contracts must include the following clauses:

- [Clause 2-44: Contract Definitization](#).
- [Clause 2-45: Execution and Commencement of Work](#).
- [Clause 2-46: Limitation of Postal Service Liability](#) (the maximum liability, the amount necessary to cover the supplier's performance before definitization).
- [Clause 2-47: Payment of Allowable Costs Before Definitization](#) (used if a cost-reimbursement definitive contract is contemplated).

2-18.11 **Ordering Agreements**

2-18.11.1 **General**

An ordering agreement is not itself a contract. It is a written agreement lacking consideration, negotiated between a purchasing organization and a supplier that contains terms and conditions applying to future contracts between the parties. These agreements require reviews and approvals in accordance with Section [2-41, Obtain Selected Reviews and Approvals](#). The contracts are established when orders are issued and accepted by the performing party. Ordering agreements also include Basic Pricing Agreements (BPAs), see Section [2-18.11.6, Basic Pricing Agreements](#). Although there may be a price ceiling for individual orders, there is no limit on the aggregate value of orders and no commitment to purchase. This distinguishes ordering agreements from indefinite-delivery contracts.

An ordering agreement is useful for expediting contracting for uncertain requirements of goods or services when specific quantities and prices are not known at the time the agreement is signed, but substantial quantities of the goods or services are expected to be purchased. The placement of ordering agreements can reduce purchasing lead time and inventory investment.

2-18.11.2 **Limitations**

1. An ordering agreement may not state or imply any obligation or agreement by the Postal Service to place future contracts (orders) with the supplier.
2. An ordering agreement may only be changed by modifying the agreement itself and not by individual orders issued against it. Modifying an ordering agreement does not retroactively affect orders previously issued against it.
3. Ordering agreements should be periodically reviewed to determine whether they should be continued.

2-18.11.3 **Content of the Agreement**

An ordering agreement must:

1. Describe the supplies and services to be provided.
2. Describe the method for determining prices.
3. Include delivery terms and conditions or specify how they will be determined.
4. List the purchasing organizations or ordering officials authorized to issue orders (see Section [2-18.11.4, Ordering](#)).
5. Specify the point at which an order becomes a binding contract (for example, issuance of the order, acceptance of the order in a specified manner, or failure to reject the order within a specified number of days).
6. Provide that failure to reach agreement on the price of any one order issued before a price is established (see Section [2-18.11.5, Pricing](#)) is a dispute under [Clause B-9: Claims and Disputes \(March 2006\)](#).

7. Contain the clauses prescribed for the type of contract represented by the orders to be placed (for clauses prescribed according to contract dollar amount, the aggregate value of orders expected to be placed must be estimated).
8. Specify the term under which orders can be issued.

2-18.11.4 **Ordering**

A contracting officer representing a purchasing organization listed in an ordering agreement may issue orders for supplies or services covered by that agreement; in addition, contracting officers may designate ordering officials who may issue orders valued at less than \$10,000. Competition must be obtained before placing any order valued at \$10,000 or more.

Orders valued at less than \$10,000 may be placed by the ordering officials listed in the agreement. Competition may be obtained by oral or written solicitation among firms holding ordering agreements for the same supplies or services, or on the open market. If an order valued at \$10,000 or more is placed without obtaining competition, it is subject to the requirements of Sections [2-10, Determine Extent of Competition](#), and [2-41, Obtain Selected Reviews and Approvals](#).

2-18.11.5 **Pricing**

The contracting officer may not authorize the supplier to begin work on an order until prices have been established, unless urgency precludes advance pricing and the order establishes a ceiling price limiting the Postal Service's obligation. Pricing must be accomplished as soon as possible after issuance of an unpriced order.

2-18.11.6 **Basic Pricing Agreements**

2-18.11.6.1 **General**

A basic pricing agreement (BPA) is an ordering agreement which permits individuals designated by name or title to place orders by telephone, in person, electronically, or in writing. BPAs permit consolidated invoicing (usually monthly) for all purchases made. Establishing BPAs with suppliers from which frequent, repetitive purchases are made can significantly reduce paperwork and administrative costs. Although there may be a ceiling for individual orders, there is no aggregate value of orders under a BPA. When the BPA is limited to specific items on a price list, only those items may be ordered. Suppliers may revise their prices at any time.

2-18.11.6.2 **Use**

BPAs are used when:

1. A wide variety of items in a broad class of supplies (hardware, electrical supplies, etc.) may be available from suppliers but quantities and delivery requirements are not known and may vary considerably. BPAs may also be used for services.
2. The preparation of numerous written orders and processing of invoices can be avoided.

3. There is a need to provide supply sources for offices that do not have purchasing authority.
4. A purchase or series of purchases from a particular supplier may not be made using local buying procedures.

2-18.11.6.3 **Sources**

BPAs should be established with suppliers from which numerous individual purchases will likely be made in a given period. For example, if experience shows that a supplier is dependable and consistently lower in price than other suppliers, and if numerous small purchases are made from it, it would be advantageous to establish a BPA with the supplier.

2-18.11.6.4 **Restrictions**

The following restrictions apply to BPAs:

1. BPAs may not be made for goods or services which must be purchased from mandatory sources (see Section [2-13](#), [Purchase From Mandatory Sources](#)).
2. BPAs may not be made for construction on Postal Service premises.
3. The term of a BPA may not exceed 5 years.
4. Individual orders must be less than \$10,000 (except for fuel, where the ordering limit is tank capacity).

2-18.11.6.5 **Ordering**

When orders are placed under a BPA established for specific items on a price list, only the items on the list may be ordered.

2-18.12 **Other Topics Considered**

Section [2-16](#), [Consider Performance-Based Contracting Arrangements](#).

2-18.13 **Clauses and Provisions**

[Clause B-3: Contract Type](#).

[Clause B-9: Claims and Disputes](#).

[Clause B-12: Termination for Convenience or Default — Cost-Reimbursement Contracts](#).

[Clause 2-26: Payment — Fixed Price](#) (Paragraph i. of [Clause 4-1: General Terms and Conditions](#), discusses standard Postal Service payment terms. When necessary, purchase teams may replace paragraph i. with [Clause 2-26: Payment — Fixed Price](#)).

[Clause 2-27: Incentive Price Revision](#) (All fixed-price incentive contracts should also include Clause 2-27: Incentive Price Revision, filled in).

[Clause 2-28: Economic Price Adjustment — Labor and Materials](#) (Fixed-price contracts providing for economic price adjustments based on actual costs of labor or materials should include Clause 2-28: Economic Price Adjustment — Labor and Materials).

[Clause 2-29: Economic Price Adjustment \(Index Method\)](#) (Fixed-price contracts providing for economic price adjustments based on cost indexes

of labor or materials should include Clause 2-29: Economic Price Adjustment (Index Method), and an adjustment formula).

The following clauses should be contained in all cost-reimbursement contracts:

[Clause 2-30: Allowable Cost and Payment](#)

[Clause 2-31: Limitation of Cost](#) (if the contract is fully funded) or

[Clause 2-32: Limitation of Funds](#) (if the contract is funded in increments).

[Clause 2-33: Cost Contract — No Fee](#) (Include in cost contracts.)

[Clause 2-34: Cost-Sharing Contract — No Fee](#) (Include in cost sharing contracts).

[Clause 2-35: Incentive Fee](#) (Include in cost plus incentive fee contracts.)

[Clause 2-36: Fixed Fee](#) (Include in cost plus fixed fee contracts.)

[Clause 2-37: Award Fee](#) (Include in cost plus award fee contracts.)

The following clause should be contained in all time-and-materials and labor-hour contracts:

[Clause 2-38: Payment \(Time-and-Materials and Labor-Hour Contracts\).](#)

The following clauses should be contained in all delivery-order, task-order, and definite-order contracts:

[Clause 2-39: Ordering.](#)

[Clause 2-40: Delivery-Order Limitations.](#)

The following clause should be contained in all definite-quantity contracts:

[Clause 2-41: Definite Quantity.](#)

The following clause should be contained in all indefinite-quantity contracts:

[Clause 2-42: Indefinite Quantity.](#)

The following clause should be contained in all requirements contracts:

[Clause 2-43: Requirements.](#)

The following clauses and provisions should be contained in all letter contracts:

[Clause 2-44: Contract Definitization.](#)

[Clause 2-45: Execution and Commencement of Work.](#)

[Clause 2-46: Limitation of Postal Service Liability.](#)

[Clause 2-47: Payment of Allowable Costs Before Definitization.](#)

[Provision 2-9: Accounting System Guidelines — Cost Type Contracts.](#)

[Provision 4-1: Standard Solicitation Provisions](#) (paragraph [f.](#), type of contract).

2-19 Consider Use of Options

The purchase/SCM team should consider the inclusion of option periods for additional performance for the following reasons:

- Preservation of operational continuity.
- Supplier will have already developed knowledge of the product or service.
- Realization of time efficiency from the Postal Service's perspective, because the activities associated with the Perform Solicitation-Related Activities and Evaluate Proposals tasks of USPS Supplying Practices Process Step 2: Evaluate Sources will be avoided.
- Realization of time efficiency for the supplier because learning curve inefficiencies will be reduced or may be avoided.
- Switching costs and performance risks may be avoided.
- Successful contract performance will be more stable.
- To incentivize the supplier's delivery of successful, high-quality performance levels.
- Technical support capabilities will have already been established.

Selecting the optimum contract length and the need for option periods for any given requirement are important elements of purchase planning and must be considered along with price, risk, market conditions, and industry norms in finalizing a period of performance for solicitation. (See Section [2-18, Select Contract Type and Period of Performance](#)). Contracting officers should consider the inclusion of options within solicitations and resulting contracts as a means of continuing to fulfill the needs of the Postal Service. The exercise of options to extend a contract's period of performance beyond what was initially contemplated should be assessed to determine whether it is more advantageous to obtain best value through option exercise or through re-competition. (See Section [5-8.7, Exercising Options](#).)

Portfolio manager approval is required where a contract's period of performance, including options, will exceed or be extended beyond a total of eight years. (See Section [2-41.3.2, Reviews and Approvals of Contract Awards, Modifications, and Ordering Agreements](#).)

2-19.1 Options

An option period or quantity in a contract authorizes the Postal Service to unilaterally elect to purchase the additional quantities of goods or services called for by the contract option. Upon option exercise, suppliers are required to continue performance for the extended option term or deliver the quantity of goods specified by the option, as applicable. Options are exercised via unilateral modification, and do not require supplier concurrence or bilateral signature. They are contrasted with supplemental agreements which do require supplier agreement and bilateral signature.

Options can be a useful procurement planning mechanism where the Postal Service may determine it wishes to only commit to purchase a portion of a potentially larger requirement at the time of award. The use of options may

be in the best interest of the Postal Service due to uncertainty about the future availability of funding, or the continuing need for the goods and services furnished under a contract. The Postal Service has the right not to exercise an established option under a contract and, instead, conduct a competitive procurement or to have the supplier's performance simply end if there is not a continuing need for the good or service.

2-19.1.1 **Use**

Option clauses may be included in contracts when increased requirements are foreseeable during the contract period or when continuing performance past the original period is in the best interest of the Postal Service. Option clauses may require that additional quantities be priced the same as the basic quantities or at a different price. Since options require suppliers to commit to prices for definite periods of time with no guarantee that the option will be exercised, their improper use or inclusion of numerous option periods may result in prices that are no longer reasonable at the time of contemplated exercise. Options are effectively used when the need for additional requirements or continued performance are foreseeable and immediate re-competition may be impracticable or not be expected to provide for significant benefits to the Postal Service. Where production lead times or delivery requirements require the continuous availability of goods or services, the inclusion of options may be a preferable solution to negotiating and establishing a new contract.

Service contracts that include options must include [Clause 9-12: Fair Labor Standards Act and Service Contract Act — Price Adjustment](#). See section [7-7.1.1.3, Price Adjustments](#) for additional information.

For fixed-price contracts containing priced options where the sum of the base and option periods is expected to exceed 5 years, the inclusion of an economic price adjustment clause (such as [Clause 2-28: Economic Price Adjustment - Labor and Materials](#) or [Clause 2-29: Economic Price Adjustment \(Index Method\)](#)) should be considered.

Option clauses should not be included in contracts or exercised, when the following exists:

- The supplier would be required to incur undue risks (as when the price or availability of necessary materials or labor is not reasonably foreseeable) which endanger performance and may lead to unreasonably high prices.
- An indefinite-quantity or requirements contract is appropriate, except that options for continuing performance may be used.
- Market prices for the goods or services involved are highly volatile and cannot be reasonably estimated for option periods.
- The option quantities represent known firm requirements for which funds have already been budgeted and approved.

2-19.1.2 **Evaluating Options**

The evaluation of options at time of award does not obligate the Postal Service to exercise those options. Unless it is determined that the evaluation of options is not in the best interest of the Postal Service, where option

pricing has been solicited, proposals must be evaluated as to offered price(s) of the base requirement, option requirements, and in the aggregate. If the Postal Service elects to exercise an option with the initial contract award, proposals are evaluated by adding the price of the base contract to the price of the option(s) exercised with the initial award.

Any proposal containing options that is materially unbalanced as to prices for base and option quantities may be disregarded as unacceptable. An unbalanced proposal is one that is based on prices significantly less than cost for some work and prices that are significantly overstated for other work.

When options will not be evaluated, the contract file must contain the rationale for the decision. In all other cases, the purchase/ SCM team must follow the instructions in paragraph [b.](#) of [Provision 4-2: Evaluation](#), or include [Provision 2-3: Evaluation of Options](#), in the RFP.

2-19.1.3 **Setting Limits for Options**

The contract must limit the additional quantities of goods or services that may be purchased; or the duration of the period for which performance of the contract may be extended under the option, and it must fix the period within which the option may be exercised. The period within which the option may be exercised should be kept to a minimum, but this period should give the supplier adequate notice for performance under the option. In fixing the period within which the option may be exercised, consider the lead time needed to ensure continuous production and the time required for additional funding and other approvals. The option clauses require the contracting officer to provide 60 days' written notice to the supplier unless a different number is inserted within the clauses or stated within the schedule.

When a solicitation contains an option for additional quantities of goods at prices no higher than those for the initial quantities, care should be taken to ensure that the option quantities are reasonable. The quantities or the period under option and the period during which the option may be exercised must be justified and documented in the contract file by the contracting officer.

2-19.1.4 **Prices**

The solicitation may allow varying prices to be offered for the option quantities, depending on the quantities actually ordered and the dates when ordered. If so, the solicitation must specify the price at which the options will be evaluated (e.g., highest option price offered or option price for specified quantities or dates).

2-19.1.5 **Expressing Options in a Contract**

When exercising the option would result in extending the duration of the contract, the option may be expressed in terms of an extended completion date or an additional time period. An option for increased quantities may be expressed as a percentage of specific line items, a number of additional units of specific line items, or additional numbered line items (identified as the option quantity) with the same name as the items initially included in the contract. An option for increased services (including construction) may similarly be expressed in terms of percentages, increases in specific line items, or

additional numbered line items expressed in the units of work initially used in the contract (e.g., labor hours, square feet, or pounds or tons handled).

2-19.1.6 **Exercising Options**

The exercise of options is addressed in Section [5-8.7, Exercising Options](#).

2-19.2 **Other Topics Considered**

Section [2-9, Perform Switching-Cost Analysis](#).

Section [5-7, Evaluate Contract Effectiveness](#).

2-19.3 **Clauses and Provisions**

When options will be used, the purchase/SCM team must follow the instructions in paragraph [b.](#) of [Provision 4-2: Evaluation](#), or the solicitation must include [Provision 2-3: Evaluation of Options](#). In addition, the contract must include one of the following clauses:

- [Clause 2-17: Option for Increased Quantity](#) - is used when the Postal Service may increase the quantity of goods called for under the contract within the contract term by the amounts and at the unit prices specified in the schedule and the option quantity is expressed as something other than a separately priced line item (e.g., a finite quantity, a percentage, etc.).
- [Clause 2-18: Option Item \(CLIN\)](#) - is used when the Postal Service may increase the quantity of goods called for under the contract by the amounts and at the unit prices specified in the schedule and the option quantity is expressed as a separately priced contract line item (CLIN).
- [Clause 2-19: Option to Extend \(Short Term\)](#) - is used when the Postal Service anticipates it may need to extend contract performance for a period up to but not longer than six months. The option clause may be used in contracts for either goods or services. The option is expressed as a short-term extension of the contract term and requires suppliers to continue in performance at the same delivery/performance rate and at the unit prices specified in the schedule.
- [Clause 2-20: Option Period](#) - is used when the option is expressed as the right to extend the term for an agreed upon additional period of performance, as set forth in the schedule.

Care must be exercised to ensure that the schedule in any contract contains the options and any other information called for in the related option clause.

Renewal actions of contracts are applicable only to mail transportation highway contract route instruments. Renewals of mail transportation highway contracts are discussed in the Mail Transportation Purchasing commodity specific practice (See Section [8-2.3.6, Contract Renewals](#)).

2-20 Develop and Finalize Sourcing Strategy

Sourcing is the process of identifying suppliers capable of meeting particular requirements. The sourcing strategy establishes the objectives and priorities

of the purchase and assesses its risk. It serves as the crucial link between category strategy and sourcing activities.

2-20.1 **Sourcing Strategy**

2-20.1.1 **General**

Sourcing strategies are developed by the purchase/SCM team and, if applicable, are provided general direction by the category strategy. One important factor for purchase/SCM teams to consider is whether a single source or multiple sources will best meet the business needs of the Postal Service.

2-20.1.2 **Sourcing Types**

The type of sourcing is an essential element of the sourcing strategy, and must be decided upon by the purchase/SCM team. There are two types of sourcing:

- Use of multiple suppliers.
- Use of a single supplier.

2-20.2 **Use of Multiple Suppliers**

Multiple sourcing is the decision to utilize two or more suppliers to satisfy a requirement. Generally, multiple sourcing may be appropriate to:

- Ensure supply continuity.
- Ensure and potentially enhance competition.
- Meet Client volume requirements.
- Select the best suppliers in those markets with rapid technology advancement and changing market leaders.
- Support supplier diversity initiatives.

2-20.3 **Use of Single Suppliers**

Single sourcing is the decision to use only one supplier to fulfill a requirement, given time and other constraints (e.g., joint research and development [R&D] or an investment that effectively makes that supplier the only practicable source for the future). The purchase/SCM team must ensure that those making the requirement are aware of the future risks of single sourcing, which can include greater vulnerability to rising prices and greater exposure to interrupted supply continuity. Generally, single sourcing may be appropriate when:

- A single supplier offers goods and services that are superior to those offered by its competitors, or
- Establishing a strategic relationship with a single supplier furthers the business and competitive interests of the Postal Service.

2-20.4 **Other Topics Considered**

Section [1-4](#), [Prepare Preliminary Business Justification for the Need](#).

Section [1-16](#), [Conduct Make vs. Buy Decision Analysis](#).

Section [2-10](#), [Determine Extent of Competition](#).

Section [2-15, Consider Auctions](#).

Section [2-22, Prequalify Suppliers](#).

Section [2-41, Obtain Selected Reviews and Approvals](#).

Section [7-2, Develop Commodity Strategy](#).

2-20.5 **Other Considerations**

In addition to the type of sourcing that will be used, the purchase/SCM Team should also consider at this point whether to solicit the requirement among prequalified suppliers, and whether an auction will be used during the purchasing process (see Sections [2-22, Prequalify Suppliers](#) and [2-15, Consider Auctions](#)).

2-21 Define Supplier Diversity Objectives

The Postal Service's Supplier Relations Principle aims to establish and maintain a strong, competitive supplier base that reflects the diversity of the supplier community and provides suppliers with access to purchasing opportunities. The Postal Service understands that a diverse supplier base is important from both a performance and public policy standpoint. Supplier diversity translates into conducting business with SMWOBs, as well as other suppliers. The Postal Service strives to be a world-class leader in supplier diversity.

Supplier diversity enables the Postal Service to take full advantage of the entrepreneurial spirit, capabilities, competitive pricing, new processes, goods, services, and innovations offered by diverse suppliers. Diverse suppliers are essential to the Postal Service's continuing objective of being a market-driven organization. Postal Service suppliers are also Postal Service customers, so the value of cultivating a diverse supplier base is good business practice. The Postal Service has established programs and teams to ensure its full commitment to supplier diversity.

2-21.1 **Definitions**

1. *Small business* — A business, including an affiliate (see [#2](#). below), that is independently owned and operated, is not dominant in producing or performing the goods or services being purchased, and has no more than 500 employees, unless a different size standard has been established by the Small Business Administration (see 13 CFR 121, particularly for different size standards for airline, railroad, and construction companies). For subcontracts of \$50,000 or less, a subcontractor having no more than 500 employees qualifies as a small business without regard to other factors.
2. *Affiliates* — Businesses connected by the fact that one controls or has the power to control the other, or a third party controls or has the power to control both. Factors such as common ownership, common management, and contractual relationships must be considered. Franchise agreements are not considered evidence of affiliation if the

franchisee has a right to profit in proportion to its ownership and bears the risk of loss or failure.

3. *Dominant* — Being a controlling or major influence in a market in which a number of businesses are primarily engaged. Factors such as business volume; number of employees; financial resources; competitiveness; ownership or control of materials, processes, patents, and license agreements; facilities; sales territory; and nature of the business must be considered.
4. *Minority business* — A minority business is a concern that is at least 51 percent owned by, and whose management and daily business operations are controlled by, one or more members of a socially and economically disadvantaged minority group, namely U.S. citizens who are Black Americans, Hispanic Americans, Native Americans, or Asian Americans. (Native Americans are American Indians, Eskimos, Aleuts, and Native Hawaiians. Asian Americans are U.S. citizens whose origins are Japanese, Chinese, Filipino, Vietnamese, Korean, Samoan, Laotian, Kampuchea (Cambodian), Taiwanese, in the U.S. Trust Territories of the Pacific Islands or in the Indian subcontinent.)
5. *Woman-owned business* — A concern at least 51 percent of which is owned by a woman (or women) who is a U.S. citizen, controls the firm by exercising the power to make policy decisions, and operates the business by being actively involved in day-to-day management.
6. *Number of employees* — Average employment (including domestic and foreign affiliates), based on the number of people employed (whether full-time, part-time, or temporary), during each pay period of the preceding 12 months, or, if the business has been in existence less than 12 months, during each pay period of its existence.

2-21.2 **Supplier Diversity Objectives**

Supplier diversity is the proactive business process that seeks to provide suppliers with access to purchasing and business opportunities. Supplier diversity is defined by:

- Enterprise and SM policies and objectives.
- The purchasing process.
- Continuous improvement and monitoring.

Supplier diversity objectives include:

- Continuous improvement of supplier diversity and in relationships with SMWOBs.
- Continued broad market research analysis of the supplier community to identify and select the best suppliers.
- Process improvements that promote opportunities for all suppliers to provide value-added products and services.
- Awareness and information — making all Postal Service personnel responsible for supplier diversity.

The supplier diversity objectives are aligned with Postal Service and SM objectives, which is a top-down approach. Laws, regulations, clauses, and

provisions also contribute to shaping supplier diversity objectives. The PMG and VP, SM, convey the importance of supplier diversity. The Postal Service's Web site, www.usps.com, includes a supplier diversity section, which contains information on supplier diversity, goals, processes, frequently asked questions (FAQs), and a stated commitment to supplier diversity by the PMG and VP, SM.

Supplier diversity objectives are universal to all Postal Service purchases; however, certain objectives may be more pertinent to specific types of purchases. The purchase's progression through the Process Steps defines the diversity objectives for each purchase. For example, the Postal Service diversity objective of continuing to perform broad market analysis to identify other possible suppliers is more pertinent to the purchase if a noncompetitive sourcing method is to be used. The business case for a noncompetitive purchase must address the extent and result of the market research.

The Postal Service continually monitors supplier diversity objectives and results, and by doing so, further refines the determination and definition of those objectives, which is in line with the supplier diversity objective of continuous improvement. This refinement is conducted through meetings, reviews, data gathering, and other methods of examination.

2-21.3 **Supporting Supplier Diversity**

The following sections of the supplier diversity corporate plan contribute to defining the supplier diversity objectives. Each area directly or indirectly influences at least one of the activities that define supplier diversity objectives, the activities of the purchasing process, continuous improvement and monitoring, and defining supplier diversity for the enterprise and suppliers. The areas are:

- Management involvement.
- Communication/outreach.
- Sourcing.
- Subcontracting.
- Innovative initiatives.
- Training and development.
- Tracking progress.
- Performance indicators.
- Recognition.

2-21.4 **Management Involvement**

The VP, SM, and SM management, annually review supply chain strategies, through SM's Commodity Sourcing Strategy Planning (CSSP) process to ensure that the Postal Service is taking full advantage of the capabilities, competitive pricing, new processes, goods and services, and innovations offered by all suppliers in the commodity category, including SMWOBs.

The supplier diversity team in SM benchmarks with both public and private sector organizations to identify opportunities to improve business processes.

Through its outreach efforts, SM's supplier diversity team identifies best practices and serves as an information source to the SMWOB community.

2-21.5 **Communication/Outreach**

The Postal Service works closely with trade and industry associations, government agencies, and business development and purchasing organizations to exchange information on methods, initiatives, and processes to identify sources of supply. This enables contracting professionals, as well as credit cardholders and other Postal Service personnel to more effectively identify potential suppliers to meet Postal Service needs.

The Postal Service will:

- Conduct supplier forums to share information on Postal Service corporate business goals and objectives.
- Conduct and participate in surveys and benchmarking studies for continuous improvement of supplier diversity processes.
- Maintain intranet and Internet sites with supplier diversity policy, procedures, points of contact, and other resource information for various purchase/SCM teams, clients, and suppliers.
- Attend and participate in business opportunities and trade fairs promoting SMWOBs.
- Continue to foster the development of mutually beneficial business relationships between internal clients and the supplier community.
- Publicize purchasing and business opportunities in print or electronic media as appropriate to enhance competition.
- Provide internal and external stakeholders with timely updates on the positive contributions of supplier diversity processes.
- Continue to make available a formal registration process for potential suppliers.

2-21.6 **Sourcing Considerations**

Purchase/SCM teams should ensure that individual purchase plans and plans for prequalification demonstrate active sourcing efforts for diverse suppliers. Prequalification is further addressed in Section [2-22, Prequalify Suppliers](#). Specific methodologies should be included for including SMWOBs in the purchasing process. Also, it must be ensured that each purchase/SCM team's market research includes specific efforts to identify SMWOBs capable of prequalification criteria and that these firms are encouraged to compete.

Market research is performed by continuously assessing the marketplace for drivers of market segments, industry trends, impact of new technology, competitive dynamics, supplier characteristics, and number of suppliers (national or regional) in a market. Market research is further addressed in Section [1-10, Conduct Market Research and Benchmarking Analysis](#).

2-21.7 **Subcontracting**

The Postal Service encourages subcontracting with SMWOBs. Subcontracting with SMWOBs is further discussed in Section [2-39](#), [Subcontracting with SMWOBs](#).

2-21.8 **Training and Development**

All employees in SM buying functions should participate in training related to supplier diversity offered by SM's supplier diversity team.

The Postal Service, in collaboration with suppliers, will:

- Conduct roundtable discussions to share information on Postal Service corporate business goals and objectives.
- Work together to develop better proposals.
- Conduct sessions aimed at innovation and improvement.
- Work to leverage benchmarking and best practices in the supply chain.

2-21.9 **Tracking Progress**

The Postal Service strives for continuous improvement by performing annual goal setting for prime contracts with SMWOB and semi-annual monitoring of all effort-based indicators and yearend results. The Postal Service will periodically reposition supply strategies to adopt leading practices identified in the purchasing process.

All suppliers are classified to identify prime and subcontracting (second-tier) spend within each socioeconomic category. The Postal Service will continue to collect and report results through the tracking of:

- Total number of transactions (contract award and modifications).
- Total dollar amount of obligated transactions.
- Number of transactions with SMWOBs.
- Prime supplier SMWOBs spend.
- Subcontracting (second-tier) spend with SMWOBs.
- Total credit card expenditures.
- Number and value of credit card expenditures with SMWOBs.

2-21.10 **Performance Indicators**

The Postal Service strives for continuous improvement by establishing effort-based indicators in such areas as:

- Purchase Plans — ensuring that SMWOBs are considered in the sourcing process, including consideration for prequalification and subcontracting opportunities.
- Attending and participating in business opportunity and trade fairs promoting SMWOBs.
- Holding advisory and debriefing sessions with SMWOBs.
- Participating in and sponsoring forums that provide suppliers an opportunity to obtain additional guidance on processes within a commodity area.

- Tracking types and numbers of source files and related resources used to identify qualified suppliers.
- Tracking the number of opportunities offered within an industry category.
- Developing, implementing, and maintaining purchasing and sourcing strategies that include SMWOBs.
- Understanding the current diversity of each category supplier base and taking specific steps to ensure the continued effectiveness of that base.
- Benchmarking results with other public and private sector organizations.

2-21.11 **Recognition**

Recognition of supplier diversity efforts of both Postal Service personnel and suppliers will further promote the defined supplier diversity objectives. The Postal Service will celebrate successes by:

- Publishing results on an annual basis.
- Publishing successes on a periodic basis.
- Recognizing and publicizing outstanding SCM performance and best-practice successes.
- Recognizing extraordinary individual performance.
- Recognizing substantive team or category performance, using current Postal Service recognition processes each year.

2-21.12 **Other Topics Considered**

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [1-17](#), [Analyze Unsolicited Proposals](#).

Section [2-20](#), [Develop and Finalize Sourcing Strategy](#).

Section [2-22](#), [Prequalify Suppliers](#).

Section [2-27](#), [Issue RFPs and Publicize Requirements](#).

Section [2-39](#), [Subcontracting with SMWOBs](#).

Section [3-2](#), [Announce Award](#).

2-21.13 **Clauses and Provisions**

[Clause 3-1: Small-, Minority-, and Woman-Owned Business Subcontracting Requirements](#).

[Clause 3-2: Participation of Small-, Minority-, and Woman-Owned Businesses](#).

[Provision 3-1: Notice of Small-, Minority-, and Woman-Owned Business Subcontracting Requirements](#).

2-22 Prequalify Suppliers

Prequalification is the process of up-front identification of top-quality suppliers able to compete for specific types of contract opportunities. Prequalified suppliers are those whose record of performance in the marketplace, whether commercial or governmental, demonstrates their ability to perform to consistently high standards of quality and reliability. Selection of the right suppliers is critical to the Postal Service's success. Having the right suppliers augments the Postal Service's ability to deliver high-quality and innovative services to its customers and reduces operational risks. Prequalifying suppliers enhances competition, ensures quality performance, and can also shorten cycle time and strengthen relationships between the Postal Service and its suppliers. Suppliers benefit from having a more comprehensive opportunity to familiarize themselves with the Postal Service's requirements before an RFP is issued, which in turns yields lower proposal preparation costs.

Prequalification may be used:

- On an ongoing basis for commercially available goods or services purchased routinely.
- For an individual purchase or for a series of purchases.

2-22.1 Evaluation Factors

The supplier evaluation process is a key means of achieving competitive advantage and maximum value for money. Supplier-specific performance evaluation factors such as past performance and supplier capability are carefully evaluated to determine which suppliers to include on the prequalified list. See [2-26.2, Proposal Evaluation Strategy and Factors](#) for a discussion of past performance and supplier capability.

2-22.2 Preliminary Prequalification Survey

If the required information and discussions do not provide an adequate basis for determining capability, the purchase/SCM team may conduct a preliminary prequalification survey. The extent of the survey must be consistent with the dollar value, complexity, or sensitivity of the purchase and may include any of the following:

- Data on hand or from other government or commercial sources.
- Examination of financial statements and records.
- On-site assessment of plant, facilities, workforce, subcontractors, and other resources to be used in contract performance.

Results of the preliminary prequalification survey must be in writing and included with the capability determination and attached to the contract file.

2-22.3 Selecting Suppliers

After the evaluation team has reviewed and analyzed the supplier-specific information, the best qualified suppliers are placed on the prequalified list.

Some suppliers are considerably more qualified than others, so the purchase/SCM team should prequalify the best suppliers available.

During this phase of the prequalification process, the contracting officer must ensure that:

- The inclusion or exclusion of a particular supplier is based strictly on business reasons.
- Enough suppliers are placed on the list to ensure adequate competition for subsequent purchases.
- Any sensitive business information provided by a supplier is sufficiently protected from disclosure.

2-22.4 **Notification**

All suppliers who responded to the prequalification announcement must be notified of whether they were included or excluded from the prequalification list. Debriefings will be available upon request to suppliers who have not been selected for the list, so they may better prepare for future prequalification opportunities.

2-22.5 **Reassessment**

The purchase/SCM team should reassess the suppliers included on the prequalified list periodically to ensure that they remain qualified and reliable. The purchase/SCM team may remove a supplier from the prequalified list only if the decision is based on good business reasons. The supplier must be informed of the removal and provided an explanation for the decision.

The purchase/SCM team should also consider whether new suppliers should be included on the list.

2-23 Define Contract Management Metrics

Contract management is the process of ensuring that the intent, requirements, and terms and conditions of a contract are met from inception to end of life. Successful contract management requires the establishment of meaningful and effective metrics.

In instances when metrics have not been established in the RFP, the contracting officer will work with the client to define contract management metrics.

2-23.1 **Measurable Performance Elements**

Measuring performance requires the creation and use of performance metrics that allow the quality of a service to be measured. Elements of contract performance that can be assessed include:

- Completeness.
- Cost.
- Availability.
- Capacity.

- Reliability.
- Flexibility.
- Timeliness.
- Responsiveness.
- Security.
- Standards.
- Usability.
- Accuracy.
- Risk.
- Safety.
- Auditability/clear documentation.
- Satisfaction.

There may be a need to modify, add, or remove performance metrics during the lifetime of the contract. It may be too expensive or time-consuming to measure a given element; time and resource implications must be considered. If a metric requires specialized client knowledge, it is imperative to devote the time of an individual or team to the task.

2-23.2 **Aspects of Performance Metrics**

The performance metrics selected must offer clear and demonstrable evidence of the success of each of the following aspects, even in areas where a metric is hard to quantify:

- Quality — conformance to contract requirements and standards of good workmanship.
- Timeliness of performance — adherence to contract schedules, including the administrative aspects of performance.
- Client-supplier relationship — being reasonable and cooperative; commitment to customer satisfaction; integrity and ethics.
- Cost control — forecasting and containing costs on changes and cost-reimbursement contracts.

There should be at least one metric in each category above. The intention is to form the most comprehensive view possible of the performance of the supplier, the Postal Service, and any subcontractors involved. All purchase/SCM team members with contract management responsibilities are required to ensure that a formal feedback process is in place with suppliers that covers these key criteria.

2-23.3 **Risk Management**

Managing risk is an important aspect of managing service delivery and must be reflected in the design of performance metrics. The fulfillment of the contract may be endangered by several kinds of risk, some within the supplier's control and some beyond it. Identifying and controlling (by avoiding or minimizing) risks is a vital part of managing a contract. Business continuity plans and contingency plans provide backup strategies and actions to recreate/restore/relocate a business or project and are used to

help prepare the client for possible situations where the supplier is unable to deliver contractual requirements. Guidance on risk management activities at the project level are discussed in Section [1-15, Manage Risks](#). Performance metrics should reflect risk management objectives.

2-23.4 **Sources for Metrics**

Client requirements are the primary focus of contract management and must underpin the selected performance metrics. Performance metrics must also align with:

- Client strategies.
- Postal Service strategies.
- Most recent business justification.
- Demand management strategy.
- Logistics support plan.
- Project plan.
- Value chain map and analysis (performance metrics should support a focus on value-added activities away from non-value-added activities).
- Life-cycle support plan.
- Investment recovery plan.
- Performance-based contracting agreement.
- Industry benchmarks.

2-23.5 **Metrics Design**

Metrics should be S.M.A.R.T.:

- Specific — clear and focused to avoid misinterpretation. Should include metric assumptions and definitions and be easily interpreted.
- Measurable — can be quantified and compared with other data. It should allow for meaningful statistical analysis. Avoid “yes/no” measures except in limited cases, such as start-up or systems-in-place situations.
- Attainable — achievable, reasonable, and credible under conditions expected.
- Realistic — fits into the organization’s constraints and is cost-effective.
- Time Bound — states the time period in which each metric will be accomplished.

2-23.6 **Defining the Baseline**

Before the defined metrics can be applied to a supplier’s performance, the client must identify a baseline or level against which to measure service and improvements for each of the metrics. This activity must be completed before the contract commences. A benchmark analysis or a performance comparison across different suppliers, in the case of multi-source contracts is another useful way to gauge improvements. Some industry benchmarks can also give rise to useful performance metrics.

2-23.7 Other Topics Considered

Section [1-1](#), [Define and Understand Client Needs, Goals, and Strategies](#).

Section [1-4](#), [Prepare Preliminary Business Justification for the Need](#).

Section [1-9](#), [Develop Demand Management Strategy](#).

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [1-15](#), [Manage Risks](#).

Section [1-18](#), [Develop Logistics Support Strategy](#).

Section [1-19](#), [Update Business Justification](#).

Section [2-1](#), [Develop Purchase Plan](#).

Section [2-5](#), [Perform Value Chain Mapping and Analysis](#).

Section [2-11](#), [Develop Life Cycle Support Plan](#).

Section [2-12](#), [Develop Preliminary Investment Recovery Plan](#).

Section [2-16](#), [Consider Performance-Based Contracting Arrangements](#).

Section [3-6](#), [Define and Initiate Contract Management Activities](#).

Section [5-7](#), [Evaluate Contract Effectiveness](#).

Section [7-2](#), [Develop Commodity Strategy](#).

2-24 Review and Finalize Request for Proposals (RFP)

2-24.1 General

The preliminary request for proposals (RFP), which was developed during [2-2](#), [Start Request for Proposal \(RFP\) Development](#), outlines client requirements and contract expectations. After the purchase/SCM team has conducted activities relating to the Collect Ideas and Build Fact Base and Develop Sourcing Strategy tasks of Process Step 2: Evaluate Sources, the RFP must be revisited (including statement of objectives (SOO), statement of work (SOW), specifications, and product descriptions) to ensure that the document is clear of loopholes and addresses all the necessary requirements and conditions of the purchase. RFPs must be amended when changes to the quantity, specifications, delivery schedule, date of receipt of proposals, or clarifications or corrections to solicitation ambiguities or defects must be made. Such amendments are made by the contracting officer and are discussed in Section [2-29](#), [Issue Amendments](#). The contracting officer is responsible for finalizing the RFP and must review it to ensure the following:

- RFP and supporting documents are consistent with applicable statutes and regulations.
- RFP has been reviewed by the Law Department (if applicable, see Section [2-41](#), [Obtain Selected Reviews and Approvals](#)).
- RFP is free of non-value-added process steps, in accordance with the value chain analysis.
- Assumptions supporting the RFP are still valid (if not, revise assumptions and adjust the RFP accordingly).

- RFP promotes Postal Service best value.
- RFP describes how proposals will be evaluated.
- RFP is compatible with schedule or performance constraints.
- RFP incorporates appropriate risk mitigation criteria.
- RFP states the Postal Service's expectations regarding data rights and intellectual property.
- RFP correctly and clearly describes Postal Service expectations regarding contract performance, especially in performance-based contracting.
- RFP requires suppliers to provide necessary cost or pricing data to support a determination of price reasonableness or cost realism.
- RFP requires proposals to include both free on board (f.o.b.) origin and destination prices for transportation analysis, when appropriate (additional information on f.o.b. origin and destination prices can be found in Section [4-2, Shipping](#)).
- RFP describes any applicable security considerations.
- RFP defines the type of proposal.

2-24.2 **Types of Proposals**

Proposals may be made in writing or orally as follows:

- Written proposals — These provide a clearer understanding of the requirement and should be used whenever practicable.
- Oral proposals — These are used when the written proposal is impracticable (e.g., processing a written solicitation would cause a delay detrimental to the Postal Service or a standing price quotation is being verified). Oral presentations may speed up the evaluation process and provide a better picture of both the supplier's understanding of the proposal's requirements and its proposed approach to meeting the Postal Service's needs.
- Standing price quotations — If the practice is for suppliers to furnish standing price quotations on supplies or services required on a recurring basis, then this information may be used instead of issuing a written proposal for each purchase. The contracting officer must ensure that the price information is current and that the Postal Service obtains the benefit of the suppliers' trade discounts.

2-24.3 **Presolicitation Workshops**

Presolicitation workshops are held to inform interested suppliers about an upcoming purchase opportunity and to generate industry input for the RFP. These workshops help establish early and open dialogue with prospective suppliers to ensure their understanding of the Postal Service's needs and obtain recommendations for solutions.

The contracting officer prepares the agenda and assigns responsibilities for the presolicitation workshop; all pertinent information related to the activity associated with the proposed need or project should be addressed. During a workshop, suppliers have the opportunity to provide comments on the

proposed RFP, and should also be provided the opportunity to make written comments before or after the workshop.

To attract and retain quality suppliers, develop true strategic relationships, and spur communication of innovative solutions without the fear of suppliers' capabilities and ideas becoming known to competitors, the Postal Service will protect proprietary business information to the extent required by law and good business practice. The contracting officer analyzes suppliers' verbal and written inputs for incorporation into the relevant portions of the RFP.

2-24.4 **Verify Available Resources**

Total cost of ownership (TCO) estimates should be reviewed to confirm that they remain at or below the funding objective established in Section [1-5, Assess Resources](#). Otherwise, the purchase/SCM team should revisit the requirement and RFP documentation to make appropriate adjustments. If the TCO estimate exceeds the funding objective, the RFP must be adjusted to reflect accurate project scope, schedule, prices, and other criteria accordingly, so the expected cost falls within requested funding levels.

2-24.5 **Draft RFPs Review**

RFP drafts should be circulated to, and coordinated with, any organization involved in the project.

2-24.6 **Contract Types**

The RFP should specify a particular type of contract to provide a basis for comparing proposals, in accordance with [Provision 4-1: Standard Solicitation Provisions](#). Potential suppliers should submit proposals in response to the contract type specified. The RFP should state whether alternate proposals containing a different contract type will be accepted. [Clause B-3: Contract Type](#), must be included in all contracts awarded without issuing a written solicitation.

2-24.7 **Other Topics Considered**

Section [2-2, Start Request for Proposal \(RFP\) Development](#).

Section [2-20, Develop and Finalize Sourcing Strategy](#).

Section [2-29, Issue Amendments](#).

Section [4-2, Shipping](#).

2-24.8 **Clauses and Provisions**

[Clause B-3: Contract Type](#).

[Provision 4-1: Standard Solicitation Provisions](#).

2-25 Form Proposal Evaluation Team

The proposal evaluation team is responsible for evaluating and comparing the responses to the proposal in accordance with the proposal evaluation

strategy developed for the purchase. Other responsibilities of the proposal evaluation team include:

- Participating in applicable oral presentations, interviews, and site surveys.
- Scoring and ranking proposals based on established proposal evaluation factors.

Forming the proposal evaluation team, performing the evaluation, and awarding the contract are the links between a successful RFP effort and a successful project. Effective planning during [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) will lead to the selection of the optimal supplier and achievement of best value. Supplier selection is a strategic process that directly affects the Postal Service's competitive advantage; forming the proposal evaluation team is part of this process and includes:

- Identifying the required team member skills.
- Identifying and selecting members.
- Identifying and selecting functions.

Some of these decisions are dictated by the proposal's complexity and scope, and others are standard considerations that are made for each evaluation, disregarding the type of purchase.

2-25.1 **Identification of Proposal Evaluation Team Members**

The proposal evaluation team should include experienced professionals with an appropriate level of market knowledge to assist in the evaluation. Depending on the purchase/SCM team's assessment of the business situation, a proposal evaluation team chairperson may be appointed. Ideally, those involved will have previous experience working on purchases of a similar nature, scale, and complexity. Specifically, those involved (or the proposal evaluation team as a whole) will require skills that include:

- Market knowledge — understand suppliers' responses in context (e.g., market-specific terms and conventions, commercial pressures on suppliers).
- Business knowledge — relate the responses received to the wider organizational picture (e.g., relation between this requirement and strategic aims or other relevant contracts, projects, or requirements).
- Purchasing skills — knowledge of procedures to be followed and deliverables required; understanding of the scope and aims of the proposal evaluation strategy and its context in the wider purchase process.
- Understanding of the requirements — assess the responses to the requirements (e.g., in terms of business processes involved, likely transaction volumes/service levels required, relevant technical aspects).

2-25.2 **Identifying and Selecting Members**

Members can be from the purchase/SCM team, other Postal Service specialists (e.g., Finance or Assigned counsel) or external experts (care must be taken to ensure that there are no organizational conflicts of interest if an outside representative is selected). Individuals selected for the proposal evaluation team must have the proper skills and the ability to support the evaluation. Each member will bring something unique to the team; his or her individuality helps make the team process powerful. The most important characteristics for consideration in member selection include:

- Availability, interest, and willingness to participate on the proposal evaluation team.
- Chemistry with other team members.
- Familiarity with all parts of the proposal evaluation process.
- Skills.
- Relevant organizational representation.

Other important proposal evaluation team formation issues are:

- Level and type of authority to grant the team.
- Use of full-time versus part-time members.
- Decisions about collocating team personnel.
- Team effectiveness.
- Team size (larger teams can be more difficult to manage and coordinate and can create role confusion among members).

The contracting officer is responsible for forming the proposal evaluation team and will work with the purchase/SCM team to identify internal and external candidates. Depending upon the complexity and importance of the RFP, the proposal evaluation team may be comprised of writers of the RFP, subject matter specialists, and outside consultants; the team should include only those members and functions that directly support the evaluation.

All members of the Proposal Evaluation Team are required to complete a Conflict of Interest Certification and Non Disclosure Agreement. Additionally, as discussed above, when non USPS employees are members of the Proposal Evaluation Team, the contracting officer should take steps to safeguard against or mitigate any conflicts of interest.

2-25.3 **Identifying and Selecting Functions**

A proposal evaluation team should include only those functions that are critical to the support of the evaluation. Selected members from the purchase/SCM team (including the contracting officer and others, if warranted) make up the proposal evaluation team. Non-Postal Service members may be included on the proposal evaluation team or as advisors if Postal Service members are not available to fill the functions needed on the team.

Other members of the proposal evaluation team from the Postal Service may include:

- Purchasing specialists, pricing analysts, and other specialists to evaluate a proposal's price and cost aspects.

- Engineers, architects, and technical specialists to make technical judgments on the submitted proposals.

2-25.4 **Other Topics Considered**

Section [2-2](#), [Start Request for Proposal \(RFP\) Development](#).

2-26 Develop Proposal Evaluation Strategy

The proposal evaluation strategy defines the overall approach for evaluating proposals. The proposal evaluation strategy:

- Forms the general framework to establish the value sought in the purchase.
- Sets the direction for the overall evaluation process.
- Specifies the priorities for the project and
- Defines the processes and proposal evaluation factors used to assess supplier proposals.

The proposal evaluation strategy shapes the purchase by setting the direction of supplier evaluation and selection. A detailed evaluation strategy, based on evaluation factors, is needed to understand a supplier's proposal and assess the potential impact on the Postal Service if the supplier is awarded a contract. The evaluation factors in the proposal evaluation strategy should be tailored to the purchase: if simplified purchasing procedures will be used, a streamlined proposal evaluation process should be used (see Section [2-43](#), [Simplified Purchasing](#) for more information). The purchase/SCM team develops the proposal evaluation strategy, which should address the following:

- The definition of best value for the particular purchase.
- Evaluation factors.
- Proposal evaluation process.

Best value and evaluation factors are discussed in this section. For information about the proposal evaluation process, see Section [2-31](#), [Implement Proposal Evaluation Strategy](#).

2-26.1 **Best Value**

As discussed in the Best Value Principle, best value is the basis of all Postal Service sourcing decisions. What constitutes best value will vary depending on the particular purchase and the aspects of value (quality, prices, delivery terms, etc.) sought by the Postal Service. These aspects of value are expressed in the solicitation's evaluation factors, which should be tailored to the particular purchase and consistent with the requirements, purchase planning, market research, and any other business considerations deemed important to the success of the purchase.

2-26.2 **Proposal Evaluation Strategy and Factors**

The proposal evaluation strategy must be consistent with the best value approach discussed above. The factors and their weights will vary depending on the particular purchase. Past performance and supplier capability must always be included as evaluation factors, and risk of successful performance should almost always be considered. Risk may be included as a separate proposal evaluation factor or as an element of other factors.

Note: Best value and the proposal evaluation strategy and evaluation factors should be determined during purchase planning and addressed in the purchase plan.

2-26.3 **Cost/Price Factors**

2-26.3.1 **Relationship of Cost or Price Factors to Other Evaluation Factors**

The relationship of cost/price factors to other evaluation factors should be stated in general terms (for example, that cost/price will be considered to be more important, less important, or as important as the performance evaluation factors, or that cost/price will be the determining factor in choosing among all offers which meet the minimum acceptable performance evaluation factors), and no solicitation should establish a strict mechanical relationship between the cost/price factors and any other factors.

2-26.4 **Past Performance and Supplier Capability**

Past performance and supplier capability must be evaluated during the purchasing process.

2-26.4.1 **Past Performance**

- a. A company or individual that has performed well on previous contracts and has shown proven results in using SCM business practices is likely to do the same on similar contracts in the future. Including past performance as an evaluation factor helps to ensure quality suppliers.
- b. In order to fully evaluate past performance, contracting officers are required to confirm and document a potential supplier's eligibility for award through:
 - (1) Review and check of the GSA consolidated list of suppliers debarred, suspended, or declared ineligible to ensure that the potential supplier is not listed, and that the Postal Service only contracts with eligible suppliers at <https://sam.gov> (see additional instructions in 39 CFR 601.113); and,
 - (2) Review and check of the Postal Service list of suppliers, firms and individuals from which the Postal Service has declined to accept or consider proposals at <http://blue.usps.gov/supplymanagement/smi-decline-list.htm> (see additional instructions at 39 CFR 601.105).

After confirming the potential supplier's eligibility, contracting officers must document this eligibility by including either a specific written statement of confirmation and award eligibility, or screenshot evidence of the webpage search from the GSA's System for Award Management (SAM.gov) and the USPS Decline to Accept or Consider Proposals list (<https://blue.usps.gov/supplymanagement/smi-decline-list.htm>) within the contract file for all awards.

- c. All past performance evaluations should consider the following factors:
 - (1) Quality (a record of conformance to contract requirements and standards of good workmanship).
 - (2) Timeliness of performance (adherence to contract schedules, including the administrative aspects of performance).
 - (3) Business relations (a history of being reasonable and cooperative with customers; commitment to customer satisfaction; integrity and ethics).
 - (4) Cost control (a record of forecasting and containing costs on changes and cost- reimbursement contracts).
- d. In evaluating past performance, emphasis should be placed on similar contracts with the Postal Service. Overall performance for private and public sector customers should also be reviewed. If a newly established supplier cannot provide past performance information, the past performance of the supplier's key personnel on similar projects may be evaluated.
- e. The review of past performance should generally be limited to contracts completed by the potential supplier within the last three years. However, a longer period performance may be reviewed when the purchase/SCM team deems appropriate.

2-26.4.2 **Supplier Capability**

2-26.4.2.1 **General**

When evaluating supplier capability, purchase/SCM teams should consider several matters; thoroughness of the consideration will depend on the nature and complexity of the purchase. Among these are:

- Does the supplier have, or have the ability to obtain, as needed, adequate resources to perform the work (e.g., technical, financial)?
- Will the supplier be able to meet the required or proposed delivery schedule, considering all existing commitments, including awards pending?
- Does the supplier have a sound record on integrity and business ethics?
- Does the supplier have a good quality control program that complies with RFP requirements?
- Does the supplier have the necessary organization, experience, accounting and operational controls, technical skills, and production and property controls?

- Does the supplier have, or have the ability to obtain, the necessary production, construction, and technical equipment and facilities?
- Will the supplier be otherwise qualified and eligible to receive an award under applicable laws and regulations?

2-26.4.2.2 **Technical Capabilities**

Depending on the nature and complexity of the particular purchase, technical analysis may be performed on the following relevant areas:

- Business process changes.
- Application development.
- Software and systems engineering.
- Development and maintenance.
- IT service management.
- Infrastructure design and planning.
- Infrastructure and technology deployment.
- Infrastructure management.
- Operations management.
- Technical support.

2-26.4.2.3 **Financial Capabilities**

Depending on the nature and complexity of the particular purchase, analysis may be performed on the following information and items, so that an estimate of present supplier capacity can be known:

- A review of financial statements and credit ratings.
- Copies of balance sheets and income statements.
- Levels of turnover.
- Liquidity measures, ratios.
- Profitability measures, ratios.
- Measures of long-term financial strength.
- Leverage ratio.

2-26.4.2.4 **Other Business Information**

Certain business information may be obtained to determine that a potential supplier is capable. Sources of such information include:

- Records and experience data, including the knowledge of other contracting officers, purchasing specialists, and audit personnel.
- The supplier's proposal information, business profile, financial data, information on production equipment, production data, questionnaire replies, and personnel information.
- Subcontractors, customers, financial institutions, and government agencies that have done business with the supplier.
- Business and trade associations.

2-26.5 **Site Visits**

For projects that are complex, high in dollar value, critical, or have high switching costs, site visits may be conducted to validate and supplement information provided by potential suppliers in proposals in response to RFPs. These visits enable face-to-face interaction and:

- Validate information already acquired.
- Offer a firsthand view of the supplier's facilities, operations, and personnel.
- Clarify points in supplier's offers or proposals.
- Provide a better insight into the supplier's proposals and its capacity and capability to deliver (can include an in-depth demonstration of the supplier's proposed solution and presentations by the supplier's project team).
- Advance negotiations with a supplier.
- Ensure that both sides of the supply relationship have the same understanding and definition of various performance metrics, such as "on-time delivery" and "quality."
- Provide a forum to discuss product specifications in depth.
- Allow the Postal Service to assess supplier's dependability and total health.

Individuals involved in site visits may not divulge any supplier's proprietary business or trade secrets.

2-26.6 **Preaward Survey**

A preaward survey provides sufficient knowledge of the supplier to make a decision to include or exclude the supplier from further consideration. If the required information and discussions do not provide an adequate basis for determining capability, the proposal evaluation team may conduct a preaward survey with the suppliers. The extent of the survey must be consistent with the dollar value, complexity, or sensitivity of the purchase and may include any of the following:

- Data on hand or from other government or commercial sources.
- Examination of financial statements and records.
- On-site assessment of plant, facilities, workforce, subcontractors, and other resources to be used in contract performance.

The scoring of the survey can range from adjective ratings to numerical systems and will depend on the situation. Results of the preaward survey must be in writing and included with the capability determination.

2-26.7 **Subcontractors**

Generally, suppliers are responsible for determining the capability of their subcontractors and may be required to provide evidence of a subcontractor's capability. In some cases, however, the purchase/SCM team may decide to assess subcontractors for acceptability. In such cases, the subcontractor capability may be determined using the same criteria used to

determine prime supplier capability. Subcontractor capability considerations may affect whether or not the prime supplier is deemed capable.

2-26.8 **Other Evaluation Factors**

2-26.8.1 **General**

In addition to past performance and supplier capability, other evaluation factors may include:

- Supplier's understanding of the requirement.
- Supplier's superiority of technical approach.
- Supplier's managerial and organizational descriptions (including, where appropriate, its subcontractor plans).
- Supplier's personnel and resources available for the project.
- Supplier's delivery and scheduling.
- Other supplier information, such as information attained in a supplier survey that contains referral list of customers, number of employees, credit references, and compliance violation history (if any).

2-26.8.2 **Use**

Unless simplified purchasing is used (see Section [2-43, Simplified Purchasing](#)) RFPs must include a description of the evaluation factors, the relative importance of the evaluation factors to each other, not the specific weights, how they will be evaluated, and the relative importance of price to the factors (see Section [2-26.3.1, Relationship of Cost or Price Factors to Other Evaluation Factors](#)). Suppliers must also be made aware that best value to the Postal Service will be the basis for selection. Evaluation factors can play two roles: (1) They help clarify the Postal Service's objectives for a particular purchase; and (2) they help suppliers develop their proposals. The proper weighting of the evaluation factors is essential to effective evaluation; evaluation factors should represent the elements that are critical to the purchase's success. Using too many evaluation factors should be avoided, because it can unintentionally level evaluation scores (as when high scores for less significant evaluation factors offset low scores for more important evaluation factors).

2-26.8.3 **Scoring Systems**

Many forms of scoring systems (adjectival, numerical, etc.) are suitable for proposal evaluation; however, and depending on the particular purchase, some are more suitable than others. The selected scoring system should be simple and practical. When developing the proposal evaluation strategy, the following activities must be completed:

- Identify the stakeholders (purchase/SCM team, proposal evaluation team members).
- Define roles (who determines proposal evaluation factors, who performs evaluation).
- Define guidance for evaluators evaluating the proposal (weighting factors, scoring system).

- Define process for communications with potential suppliers, including debriefing.

2-26.9 Quadrant Approach

A quadrant approach classifies Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus custom). Depending on the quadrant, the proposal evaluation strategy will be structured differently (examples of this are illustrated in [Figure 2.11](#)).

Figure 2.11

Quadrant Approach

Custom	QUADRANT I	QUADRANT II
	QUADRANT III	QUADRANT IV
Standard	Noncore	Core

2-26.9.1 Quadrant I: Custom/Noncore Purchase

The strategic approach regarding Quadrant I requires supply continuity, which can be achieved through managing the supply base and standardization. Proposal evaluation factors and weighting factors should emphasize selecting standard products and low-cost providers.

2-26.9.2 Quadrant II: Custom/Core Purchase

The strategic approach for Quadrant II is striving for high-value-added relationships with suppliers, which can be achieved by increasing the role of selected suppliers in supply chain activities. Proposal evaluation factors and their relative importance should emphasize the suppliers' commitment to innovation (processes, features, and/or attributes) and market leaders with established positions and demonstrated competitive advantages in their products and services, because these are differentiating aspects.

2-26.9.3 Quadrant III: Standard/Noncore Purchase

The strategic approach regarding Quadrant III requires simplifying the purchase process, achieved by reducing effort and associated costs. Proposal evaluation factors and weighting factors should emphasize lowest-cost solutions, because the Postal Service will have little brand preference for the products and services in this quadrant and can choose from many options and many sources.

2-26.9.4 Quadrant IV: Standard/Core Purchase

The strategic approach regarding Quadrant IV calls for maximizing commercial advantage. This can be achieved by concentrating and

centralizing business by aggregating organizational spend. The emphasis of the proposal evaluation factors and weighting factors should be on products or services at the leading edge of capabilities and innovation.

2-26.10 **Other Topics Considered**

Section [2-25, Form Proposal Evaluation Team](#).

Section [2-31, Implement Proposal Evaluation Strategy](#).

Section [2-43, Simplified Purchasing](#).

2-27 Issue RFPs and Publicize Requirements

Once the proposal evaluation strategy has been developed and purchase planning completed, the RFP is issued. Publicizing purchasing opportunities (including RFPs and prequalification opportunities) includes the process of publicly announcing an RFP. Purchasing opportunities are publicized to create, promote and ensure adequate competition. Publication enhances the potential for innovative proposals and product offerings. In addition, publicizing purchase opportunities supports Postal Service objectives of promoting SMWOB participation in Postal Service requirements.

2-27.1 **Publicizing Requirements**

The purchase/SCM team should use market knowledge to determine whether purchase, subcontracting or prequalification opportunities should be publicized and, if so, by what means and to what extent. If there is any doubt that the identified listing of potential sources for any RFP does not represent the most capable suppliers in the marketplace or will not result in adequate competition, the purchase/SCM team should publicize. Although publicizing requirements is a matter of judgment, purchase opportunities should be publicized if:

- Best value could be realized from market providers not previously identified as potential suppliers.
- Competitive or noncompetitive awards offer significant subcontracting opportunities.
- Publicizing will further the Postal Service's supplier diversity objectives.
- The announcement of the award may enhance future competition.
- Publicizing will further the business and competitive interests of the Postal Service.

The contracting officer is responsible for publicizing requirements. Methods for publicizing include:

- Announcement in the GPE, also known as SAM (<https://sam.gov>).
- Announcement in other media.
- Presolicitation notices.

See Section [2-10.3.8, Publicizing](#), for information regarding the post award requirement to publicize all noncompetitive awards valued at \$1 million or more; Section [3-2.1, Advance Notification of Contract Awards](#), for

information regarding the preaward requirement to provide advance notification to key internal stakeholders for certain contract awards; and Section [3-2.2, Publicizing Contract Awards](#), for guidance on publicizing contract awards to promote competition in subcontracting and the requirement to publicize noncompetitive awards value at \$1 million or more upon award.

2-27.2 **Availability of the RFPs**

When the competitive purchase method will be used, enough suppliers should be solicited to ensure adequate competition. In addition, the contracting officer should make a reasonable effort to provide the RFP to any qualified supplier (considering past performance and supplier capability) requesting one. If the requirement is being competed among prequalified suppliers, suppliers not on the prequalification list may be provided the RFP as information, but they should be told that the Postal Service plans to award the resulting contract to a supplier on the prequalification list, and that any proposal received from a non-prequalified supplier may not be evaluated or considered for award. Requests for the RFP may be denied once a reasonable number of RFPs have been distributed to the solicited suppliers and others who have requested them. The contracting officer should fully explain to suppliers the unavailability of RFPs.

Alternatively, the contracting officer may publicize the RFP, including specifications and other pertinent information determined necessary by the contracting officer, through the System for Award Management (SAM) (<https://sam.gov>), (the GPE,) for any of the reasons indicated within Section 2-27.1, Publicizing Requirements. When practicable and cost-effective, the contracting officer may make additional solicitation-related information accessible through the GPE.

2-27.3 **Government-wide Point of Entry**

The government-wide point of entry (GPE), also known as SAM (<https://sam.gov>), is the single point where most government purchasing opportunities and contract awards can be accessed electronically through the internet by the public. The GPE should be used at least as one location when publicizing requirements because it is recognized by the supplier community as a primary source for information regarding business opportunities and executive agency contracting requirements. The GPE can also be accessed electronically by the general public for business tracking purposes. When using the GPE to promote competition, publication requirements should occur in a time frame which allows participants to plan and respond to the issued RFP.

2-27.4 **Other Media**

In situations where the GPE does not provide the most effective communications channel, requirements may also be publicized via other media in addition to the GPE, including newspapers, trade journals, and electronic media in addition to the GPE. The contracting officer, in conjunction with the purchase/SCM team, must consider:

- Conditions of the current marketplace.
- Postal Service business needs.
- Postal Service competitive needs.
- Subcontracting opportunities that would follow contract award.

Announcements of RFPs made available to newspapers, other news media, and trade journals may be made when there is no cost to the Postal Service. However, paid commercial announcements or advertisements may also be used when doing so is determined to be appropriate to stimulate supplier competition. In addition, purchase/SCM teams should consider the use of media to further the Postal Service's supplier diversity objectives in relation to prime or subcontracting opportunities. The contracting officer should choose the most cost-effective method and which newspapers, trade journals, or other news media will promote the Postal Service's interests.

2-27.5 **Presolicitation Notices**

If the purchase/SCM team wishes to identify suppliers, it may do so by issuing a presolicitation notice (also called a "sources sought" notice) before issuing the RFP. The notice should:

- Describe the upcoming Postal Service requirement and any applicable qualification requirements.
- Announce any planned presolicitation conferences.
- Specify a date by which the supplier must respond to the notice to ensure inclusion on the RFP mailing list.

2-27.6 **Preproposal Conference**

Whenever circumstances suggest that it would add to success of the purchase, such as when a solicitation contains complicated specifications or SOW, a preproposal conference may be held to brief suppliers and explain RFP documents. Notice of the preproposal conference should be contained in the solicitation. If time allows, participating suppliers should be allowed to submit written questions in advance, so that prepared answers may be distributed at the conference.

The entire purchase/SCM team should attend the conference. The contracting officer or a designated representative must conduct the conference, with the assistance of the purchase/SCM team and assigned counsel, as appropriate.

A record of the conference must be furnished to all of the potential suppliers who received the solicitation, irrespective of whether they chose or were able to attend. Because the role of that record is to ensure that all prospective suppliers fully understand the Postal Service's intent with respect to the purchase, and not necessarily to provide a verbatim reconstruction of the meeting, the record may be provided in summary by topic, edited for clarity and brevity where necessary.

2-27.7 **Other Topics Considered**

Section [2-10, Determine Extent of Competition](#).

Section [2-21, Define Supplier Diversity Objectives](#).

Section [2-24, Review and Finalize Request for Proposals \(RFP\)](#).

Section [3-2, Announce Award](#).

2-28 Conduct Reverse Auctions Where Appropriate

Whether to conduct a reverse auction for the purchase of goods or services was determined during the [Consider Auctions](#) topic of the Perform Solicitation-Related Activities task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#). If determined appropriate, a reverse auction is conducted between a buying organization and a group of suppliers who compete against each other to supply goods or services. Such goods and services must have clearly defined specifications for design, quantity, quality, delivery, and related terms and conditions.

Reverse auctions rely on competition driving prices down, which means a greater likelihood of success when purchasing less complex or specialized goods or services. Simple commodity items or services, which can be clearly defined and often have a wide range of potential suppliers, will be best suited to the auction process. Although, in some circumstances, there may be only a few eligible suppliers, their market share tends to be great enough to make an auction a viable purchasing option.

In a reverse auction, participating suppliers bid against each other, via specialized Internet software, by submitting successively lower prices during a scheduled time period. Typically, the lowest bid wins in a reverse auction; however, some full-service auction providers can support very complex auctions to better align the auction with an organization's business practices. Bidders are able to introduce new or improved values to their bids in a visible and competitive environment. The procedure and duration of the event will be defined before the reverse auction commences, and a starting value that suppliers will bid against until the competition closes will be determined in advance. When used, the auction will be a key stage of the purchasing process.

The five steps involved in conducting a reverse auction are illustrated in [Figure 2.12](#).

Figure 2.12
Reverse Auction Process



2-28.1 Plan and Define Auction Requirements

Having a clear purchase specification is critical, and should be evident in all sourcing decisions. The better the purchasing description (e.g., consisting of clear specifications for products or SOW for services), the better the sourcing results. A well-planned buy will always provide better sourcing results.

Generally, in a reverse auction, the buying organization should set a dollar amount higher than the desired final cost for the initial bid. A high dollar amount usually leads to a more favorable outcome for the buying organization in a reverse auction because suppliers bid against each other and drive the price of the product or service down. If the item manager(s) decide to source enough of the organization's requirements to attract suppliers, the requirements must be robust enough so that the volume can be managed and leveraged by the supply base to drive savings and efficiencies. However, the dollar amount should not be so high as to create potential risks for the organization. The key deciding principle for the appropriate level of a starting bid is the ROI, and it is easier to gain a larger ROI on a larger purchase. In some cases, the suppliers may provide something innovative; therefore, they may have some input into setting the preliminary price.

2-28.2 **Determine Software Platform/Service Provider**

The second step in the reverse auction process is to determine the software platform or reverse auction service provider to run the auction. As mentioned earlier in Section [2-15](#), [Consider Auctions](#), the three levels of auction technology available are:

- Full-Service — a full-service provider hosts the auction process from start to finish.
- Hosted — the technology is hosted by a third party, but the auctions are organized and run by the buying organization.
- Self-Service — buying organization oversees all aspects of the auction, including implementing the auction technology internally.

Many companies specialize in reverse auctions. It is critical to choose a Reverse Auction Service Provider with a good reputation and experience in the business. Item managers should examine each firm's functionality by mandating demonstrations of past auctions run for other companies over a wide range of goods and services.

Once selected, the Reverse Auction Service Provider should also aid the client and purchase/SCM team in the establishment of auction parameters. For example, the item manager decides the duration of the auction, the level of visibility given to suppliers, and establishes bid increments. Reverse Auction Service Providers can support the item manager in these decisions, even if the purchase is only for reverse auction software.

2-28.3 **Communication and Training**

The preauction communication and training process between the Postal Service and its suppliers is the key success factor to launching an effective reverse auction. A clear strategy for communicating the purpose, rules, and award criteria to suppliers is imperative. To clarify any misconceptions, suppliers must have the opportunity to ask questions regarding the reverse auction process before the actual auction takes place. Daily communication must be maintained with the suppliers to ensure their continued participation in the auction.

Training is a key enabler for the successful implementation of reverse auctions. This includes training for both Postal Service employees and suppliers participating in the auction. Participating suppliers should be adequately trained in both the use of the software and the rules in place to run the auction. Training can be conducted either by the purchase/SCM team within the Postal Service or by contracting it to a Reverse Auction Service Provider. During training, employees learn how to use the software and the rules associated with running a reverse auction. Hands-on training for Postal Service employees, including conducting mock auctions under various scenarios, is necessary to generate familiarity with the reverse auction process.

2-28.4 **Conduct Auction**

Reverse auctions are conducted online with a starting value that suppliers bid against until the competition closes. A reverse auction is open for bidding for a fixed duration of time that should reflect the value of the purchase (i.e., the greater the value of the purchase, the greater the duration of the auction). Each successive quote must differ from the previous quote by an amount known as the “minimum quotation increment,” which is predetermined by the item manager and will be different for each auction, depending on what is being auctioned.

Primary reverse auction activities of the purchase/SCM team include:

- Participate in the reverse auction system at the scheduled time.
- Verify that the product specifications meet expectations.
- Discuss appropriate adjustments with the suppliers.
- Evaluate new bids versus the project costs, and rerun costs with new supplier data, if available.
- Capture the screens through the operating system to document the pricing.
- Conclude auction when a bid posted by a competitor falls below the lowest price the item manager determined to be fair before the auction.

During this stage, the contracting officer would assess any issues that might arise and define next steps in completing the reverse auction. When the contracting officer is satisfied with the most advantageous bid to the Postal Service and when all business conditions are met, he or she then considers awarding the contract to the supplier who placed the winning bid.

Discussions or negotiations may be entered into following the acceptance of a winning bid to ensure that the Postal Service receives best value.

Additional information on conducting discussions and negotiations can be found in Section [2-37, Hold Discussions](#).

2-28.5 **Award**

For further information on awarding contracts, see Sections [2-40, Produce Contract Award Recommendation](#), and [3-1, Award Contract and Notify Suppliers](#).

2-28.6 Other Topics Considered

Section [2-15](#), [Consider Auctions](#).

Section [2-37](#), [Hold Discussions](#).

Section [2-38](#), [Negotiate with Suppliers](#).

Section [2-40](#), [Produce Contract Award Recommendation](#).

Section [3-1](#), [Award Contract and Notify Suppliers](#).

2-29 Issue Amendments

Once the RFP has been issued, changes to it are reflected in amendments to the RFP. Amendments to a solicitation incorporate agreed-upon changes that occur as the purchase proceeds. RFPs are amended when changes such as quantity, specifications, delivery schedule, wage determination, date of receipt of proposals, or changes to clarify or correct ambiguities or defects must be made. Based on the complexity of the proposed amendment, the purchase/SCM team will determine whether to proceed with amending the RFP, cancel the RFP and resolicit the requirement, or take other appropriate actions. When RFPs are amended, suppliers must be provided sufficient time to consider the amendment and revise their proposals. If notification of a change must be conveyed by telephone or by some other oral (verbal) means, confirmation by written amendment must follow.

RFPs may also be amended if, during the purchasing process, the contracting officer determines that dissemination of information is necessary to enhance competition or otherwise improve the effectiveness of the purchase.

Depending on the nature of the information, it may be released as an amendment to the RFP or as general information provided for the purpose of clarification. The contracting officer must consider the stage of the purchase and the potential for compromising the integrity of the purchasing process before deciding to disclose additional information after the release of the RFP.

When deciding which suppliers are affected by a change, contracting officers should consider the stage of the purchase:

- If proposals are not yet due, the amendment must be sent to all suppliers who received the solicitation; if the solicitation had previously been posted, the amendment must similarly be posted.
- If the time for receipt of proposals has passed but proposals have not yet been evaluated, the amendment must be sent to the suppliers who provided proposals.

2-29.1 Amendment Content

The following are suggestions for the typical content of an amendment:

- Solicitation number.
- Name of project/purchase.
- Name of contracting officer.
- Amendment identifier (e.g., serial number, index number).

- Effective date of amendment.
- Description of amendment.

2-29.2 **Failure to Acknowledge Amendments**

Generally, it is in the Postal Service's best interests that suppliers be as informed as possible. Therefore, if a supplier fails to acknowledge an amendment, the contracting officer should question the supplier as to the matter. Suppliers should be granted the opportunity to address amendments if doing so will enhance competition.

2-29.3 **Other Topics Considered**

Section [2-24](#), [Review and Finalize Request for Proposals \(RFP\)](#).

2-30 Receive and Record Proposals

The purpose of receiving and recording proposals is to provide safekeeping for those proposals that are received in response to RFP. The contracting officer is responsible for receiving and recording proposals.

2-30.1 **Modification and Withdrawal**

Proposals may be modified or withdrawn by written or electronic notice before the specific contract is awarded.

2-30.2 **Late Proposals and Modifications**

Proposals and modifications of proposals are late if received after the date and time established in the solicitation for receipt of proposals. This does not include the normal revisions of proposals made by a supplier during discussions and negotiations. Late proposals and modifications may be considered in accordance with paragraph e of [Provision 4-1: Standard Solicitation Provisions](#). It is normally in the interest of the Postal Service to consider a late proposal when doing so would not cause a delay in the evaluation process, or the proposal was late because of mishandling after receipt, or the proposal offers a significant cost, quality, or technical benefit. It is not in the interest of the Postal Service to consider any proposal received so late that its consideration would jeopardize, or give the appearance of jeopardizing, the integrity of the purchasing process. When a late proposal or modification is not considered, the Supplier must be given written notification that its proposal or modification was received late and was not considered. Each late proposal must be retained in the solicitation file with a statement as to whether it was considered, and the rationale as to why or why not.

2-30.3 **Other Topics Considered**

Section [2-24](#), [Review and Finalize Request for Proposals \(RFP\)](#).

2-31 Implement Proposal Evaluation Strategy

This topic implements the proposal evaluation strategy developed in the Develop Proposal Evaluation Strategy topic of the Perform Solicitation-Related Activities task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#). See Section [2-43, Simplified Purchasing](#) for information regarding simplified purchases.

2-31.1 **Proposal Evaluation**

The evaluation of proposals is a two-step process:

- Individual proposal evaluation in relation to the proposal evaluation factors.
- Comparative proposal evaluation in relation to the other proposals, so the relative value of the proposals can be judged.

2-31.2 **Individual Evaluation**

The Proposal Evaluation Team analyzes the individual proposal's strengths, weaknesses, and risks and documents conclusions reached regarding the proposal. This narrative is prepared simultaneously with the scoring of the proposal. The Proposal Evaluation Team must provide its rationale for a particular supplier's score and must arrive at a consensus decision for each proposal as soon as possible after review and evaluation. The Proposal Evaluation Team evaluates the proposals using the proposal evaluation factors as the basis for the evaluation.

The following methods and tools are used to perform proposal evaluations; they are used throughout the topics of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#):

- Product life cycle.
- Total cost of ownership (TCO) analysis.
- Pareto Principle (80/20 Rule).
- Risk definition template.
- Weighted decision matrix.
- Cost-realism analysis.
- Should-cost analysis.
- Site visits.
- Supplier financial capability analysis.
- Review of item purchase history.
- Supplier survey.
- Market research (Conduct Market Research and Benchmarking Analysis topic of the Decide on Make vs. Buy task of [USPS Supplying Practices Process Step 1: Identify Needs](#)).

2-31.3 **Comparative Evaluation**

The Proposal Evaluation Team compares the relative value offered by each proposal to the competition. This comparison of proposals is extremely important. It must describe the differences between proposals and assess the value of the differences or the impact the differences will have on the Postal Service.

The Proposal Evaluation Team scores and ranks the proposals by the value they offer the Postal Service, using the scoring system selected. The score is derived from the established proposal evaluation factors and weights. The selected scoring system should be simple and practical.

The Proposal Evaluation Team presents its findings to the purchase/SCM team in a written report with narrative statements identifying the major strengths and weaknesses of the various proposals. The report will be used to help the purchase/SCM team conduct discussions and potential negotiations so that the supplier(s) offering the best value to the Postal Service are selected.

2-31.4 **Disclosure and Use of Information**

2-31.4.1 **Policy**

The contracting officer is granted broad discretion regarding the release of information during the purchasing process. Generally, it makes good business sense for potential suppliers to be as informed as possible during the process. However, contracting officers must take care that such information is disseminated fairly, and that the integrity of the process is not compromised.

2-31.4.2 **After Receipt of Proposals**

Information concerning the content of proposals or the number or identity of suppliers may not be disclosed outside the Postal Service, except when necessary for proposal evaluation, or to anyone in the Postal Service not having a legitimate interest.

During the preaward period, only the contracting officer or the contracting officer's supervisor having contracting authority may transmit technical or other information and conduct discussions with suppliers. Technical or other information, such as general information that will not harm the integrity of the purchasing process, may be furnished upon request. However, information may not be furnished to any supplier if, alone or together with other information, it may afford that supplier an advantage over other suppliers. The contracting officer establishes what may be transmitted and/or discussed with suppliers, and must ensure that no leveling or technical transfusion occurs. For additional information on discussions, see Section [2-37, Hold Discussions](#).

Depending on the nature of the purchase, suppliers may place restrictions on the disclosure and use of data contained in their proposals. When it is anticipated that suppliers will wish to use such restrictions, purchase teams should include [Provision A-1: Restriction on Disclosure and Use of Data](#), in the solicitation. The portions of the proposal that are so restricted (except for information obtainable from another source without restriction) must be used

only for evaluation and may not be disclosed outside the Postal Service, except when necessary for proposal evaluation, without the permission of the offeror.

2-31.5 **Other Topics Considered**

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [2-8](#), [Conduct Spend Analysis](#).

Section [2-25](#), [Form Proposal Evaluation Team](#).

Section [2-32](#), [Assess Technology Implications](#).

Section [2-33](#), [Perform Risk Analysis on Supplier Proposals](#).

Section [2-34](#), [Conduct Price/Cost Analysis](#).

Section [2-26.4.2](#), [Supplier Capability](#).

Section [2-37](#), [Hold Discussions](#).

Section [2-43](#), [Simplified Purchasing](#).

2-31.6 **Clauses and Provisions**

[Provision 4-1: Standard Solicitation Provisions](#)

2-32 Assess Technology Implications

Technology implications of proposals are inspected before award to ascertain how the solutions proposed by potential suppliers may affect Postal Service projects or programs.

The technology implications of a solution can have immediate and long-term effects on the Postal Service. The solution can lead the Postal Service to start using different applications, servers, or particular companies for supplies. Purchases for the remainder of a program may be affected by the solution.

The complexity and size of the purchase will dictate the time and effort spent checking the technology implications. To perform this check, the following areas must be considered:

- The Postal Service personnel checking technical implications.
- Personnel's knowledge of the Postal Service.
- Feasibility of the supplier solution.
- Effect of the solution on the Postal Service.
- Viability of the solution and emerging technology.

2-32.1 **Personnel Checking the Technology Implications**

The purchase/SCM team is responsible for the overall direction of the purchase. If appropriate, Postal Service technological resources (e.g., IT personnel, engineers) should be included on this team, because the evaluation involves a highly technical product or service. The selected personnel should have the expertise to make technical judgments on the adequacy and relative value of the submitted proposals.

2-32.2 **Knowledge of the Postal Service**

The success of the project should be defined in business terms, not in technical terms. When the purchase/SCM team checks the technology implications of the proposal, they must possess a thorough knowledge of the products or services the Postal Service plans to purchase. Such knowledge includes product features, especially those characteristics that are critical to the product's success or failure. Performing these checks will clearly identify technical implications in proposals.

The Postal Service staff should also know about the relevant projects, programs, and infrastructure that pertain to the solution.

2-32.3 **Feasibility of the Supplier Solution**

The proposal should be subject to rigorous checks to confirm that the solution complies with the Postal Service's technological standards and guidance. The potential supplier's proposal must demonstrate an understanding of the requirements and outline an approach to performing the work, as reflected in its:

- Knowledge of the Postal Service mission and purchase objectives.
- Awareness of the environment in which the product will operate or the work will be done.
- Stated comprehension of work tasks.
- Proposed innovative solutions.
- Use of current technology and methodologies.
- Awareness of potential problem areas.
- Overall feasibility of the approach.

Numerous questions will need to be asked. The proposal evaluation team's knowledge of the solution is paramount to the success of the evaluation. It is important that the solution matches the needs of the Postal Service.

Questions must be applicable to the purchase and can include:

- Does the vision of the potential supplier's solution match the vision of the Postal Service?
- What skills and resources does the potential supplier intend to employ?
- Does the potential supplier rely heavily upon a labor-intensive process or operate at a level of automation that does not truly benefit the Postal Service?
- Are the supplier's configuration management processes underpinned by a suitable configuration management tool?
- Does the proposed infrastructure adhere to defined standards, including those for interoperability?

As necessary, the contracting officer is responsible for conducting any necessary discussions between the Postal Service and potential suppliers during the evaluation.

2-32.4 **Effect of the Solution on the Postal Service**

The technological implications of the purchase can be numerous. Each area of the technology solution contains ramifications to the Postal Service.

Questions that should be asked and answered to gauge the implications of the solutions include:

- Does the Postal Service have, or have access to, the necessary skills and competencies to support the intended technology-based solutions?
- Will the following be affected — software/system interfaces, software configuration, engineering process, training, reviews, maintainability, coding standards, compliance with the requisite software engineering standards, new technologies, and new process support systems and tools?
- What kind of technical support is needed to back up proposed services?
- What is the functional depth and flexibility for complex customer relationships and segmentation?
- What are the levels of skills and resources that have to be provided by the Postal Service to work with the supplier's development process?
- What is the timetable for the development stage? How does this impact on the availability of the Postal Service's resources?
- What is the suitability and extent of implementation work that will be required to deploy the software?
- Will spare parts and peripheral components like batteries and replacement drives need to be kept?
- What is the impact to the TCO analysis?

2-32.5 **Viability of the Solution and Emerging Technology**

When checking technical implications, the viability of the technology and emerging technologies should be considered (e.g., technical viability — a software product's architecture must be inherently flexible and able to keep pace with evolving technical standards). Suppliers that have stayed with proprietary and legacy technology are still in business today, but viability is questionable at best.

Emerging technology should also be a factor when selecting a solution. One common way to identify emerging technology trends is to follow the trails of strategic partnerships between companies. Analyzing the state of technology allows the Postal Service to be aware of implications of choosing a certain solution. Additional information appears in Section [1-12, Analyze State of Technology](#).

2-32.6 **Other Topics Considered**

Section [1-10, Conduct Market Research and Benchmarking Analysis](#).

Section [1-12, Analyze State of Technology](#).

Section [2-37, Hold Discussions](#).

2-33 Perform Risk Analysis on Supplier Proposals

The purpose of risk management is to examine and control relevant risks to ensure successful delivery of the project. During the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#), due attention must be paid to the risk impact of supplier proposals. This task is part of the larger risk management process and ensures that risks are understood and mitigated to the greatest extent possible.

A risk is a potential event or future situation that may adversely affect the project. Identifiable risk factors contribute to a potential risk. If a risk occurs, there will be consequences that may significantly impact the project. For example:

- Risk factor — a new technology is being used for the first time.
- Risk — adoption of the technology is more difficult than anticipated.
- Consequence — project delivery is delayed.

A risk may be caused by more than one risk factor, and, conversely, a risk factor may result in more than one risk.

2-33.1 Risk Analysis Objective

The objective of the risk analysis on the supplier's proposal is to assist the proposal evaluation team in ensuring that the proposal meets client requirements while identifying and mitigating risk to the Postal Service. The proposal evaluation team considers the outcome of the risk assessment in the context of the overall evaluation.

2-33.2 Proposal Risks Identification

"Proposal risk" refers to the risk associated with the potential supplier's proposed approach to meeting the client's requirements. The evaluation of proposal risk includes an assessment of proposed time, resources, and recommended adjustments. This assessment should be performed according to the definitions and evaluation standards developed in Section 2-26, [Develop Proposal Evaluation Strategy](#).

Risk analysis will identify the following to assess the overall risks if the potential supplier is awarded the contract:

- Critical risk elements inherent in the proposal.
- New risks resulting from inconsistencies and discrepancies between various suppliers' proposals.
- Risks signaled by any unsubstantiated representations made in any supplier's proposal.

Not all risks are equally important to the Postal Service; however, a given risk factor may pose such a threat to successful contract performance as to render the entire proposal as "high" risk.

2-33.3 **Proposal Risk Assessment**

The proposal evaluation team will assess each of the identified risks, together with the supplier's proposal, to determine whether the supplier's mitigation approach is viable. The risk assessment will consider:

- The supplier's proposed risk management plan, which should be developed by the supplier. For example, does the proposed plan include documentation at a level that is adequate to identify risks, develop associated management activities that will be used throughout the contract, and integrate resources, technical performance measures, and schedule in the proposed risk management plan.
- Any potential for disruption of schedule, increased cost, degradation of performance, or the need for increased Postal Service oversight, as well as the likelihood of unsuccessful performance.
- Potential impact on overall contract performance, cost, and schedule resulting from those known and predictable risks initially identified during the Decide on Make vs Buy task of [USPS Supplying Practices Process Step 1: Identify Needs](#).

The following is a list of sample questions to facilitate the assessment of risks:

- What is the supplier's policy with respect to product quality and quality control?
- How does the supplier intend to comply with the quality requirements of the purchase? How will quality standards be met consistently?
- Are there areas of overemphasis in the proposal that could result in excessive costs? (Results from the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) may be consulted for additional information.)
- If the proposal involves subcontracting, does subcontracting pose a risk?
- Does the proposal reflect clarity and completeness of what is being proposed (e.g., scope, roles, and responsibilities, including those of the Postal Service, suppliers, and subcontractors)?
- Is there a shared understanding of specific contract risk between the Postal Service and the supplier? What is the supplier's view of how those risks are to be allocated and managed?
- Does the proposal include all relevant costs, including the likelihood of significant cost changes over the life of the contract, and any proposed changes in pricing structure over the life of the contract?
- Does the proposal address every component of the requirement?

2-33.4 **Risk Analysis Output**

The assessment will produce the following output for consideration by the contracting officer in making the award decision:

- An overall rating (high, medium, or low) of the degree of risk associated with award of a contract to each supplier.

- A narrative evaluation reflecting the strengths, weaknesses, and deficiencies of the supplier's response to each proposal evaluation factor.

Risk assessment ratings measure the likelihood of whether the potential supplier will provide quality services that meet the client's cost, schedule, and performance requirements over the life of the contract, as shown in [Figure 2.13](#).

Figure 2.13

Risk Assessment Ratings on Supplier Proposals

Rating	Definition
High	Proposal exhibits less-than-solid fit to Postal Service quality control standards and risk management plan; likely to cause significant disruption of schedule, increased cost, or degradation of performance. Risk may be unacceptable, even with special supplier effort and close Postal Service monitoring.
Medium	Proposal exhibits solid fit to Postal Service quality control standards and risk management plan; can potentially cause some disruption of schedule, increased costs, or degradation of performance. Special supplier effort and close Postal Service monitoring will probably be able to overcome difficulties.
Low	Proposal exhibits excellent fit to Postal Service quality control standards and risk management plan; has little potential to cause disruption of schedule, increased costs, or degradation of performance. Normal supplier effort and normal Postal Service monitoring will probably be able to overcome difficulties.

A risk assessment rating of "medium" or "high" may signal an overall lack of fit with client requirements and can negatively impact the technical evaluation. Certain risk factors may lead to risks that may result in consequences that will affect the technical rating. For example, an unrealistically low staffing level for the project can mean work overload per resource assigned and consequently result in inferior quality of the end product(s).

2-33.5 **Other Topics Considered**

Section [1-15](#), [Manage Risks](#).

Section [2-26](#), [Develop Proposal Evaluation Strategy](#).

Section [2-33](#), [Perform Risk Analysis on Supplier Proposals](#).

Section [2-34](#), [Conduct Price/Cost Analysis](#)

Section [2-26.4.2](#), [Supplier Capability](#).

2-34 Conduct Price/Cost Analysis

Price analysis is the process of examining and evaluating a proposed price against reasonable price benchmarks, without evaluating its separate cost elements and profit that make up the price. Some form of price analysis is required for every purchase; the dollar amount and characteristics of the purchase determine the method and scope of analysis. Cost analysis is the

process of examining the separate elements of cost and profit in a potential supplier's cost or pricing data. Additional information on the should-cost analysis can be found in Section 2-7, [Conduct Should-Cost Analysis](#). The pricing analyst is responsible for determining the most appropriate technique for a given purchase.

One or more of the following techniques may be used when conducting a price analysis:

- Comparison of competitive offers.
- Comparison with regulated, catalog, or market prices.
- Comparison with historical prices.
- Use of independent cost estimates (ICEs).

2-34.1 **Comparison of Competitive Offers**

Comparing competitive offers involves comparing proposed prices received in response to the RFP. The pricing analyst may compare the current price with those proposed in competing offers or offers for the purchase if adequate price competition exists. To determine whether adequate price competition exists, the pricing analyst may examine the following:

- Proposed prices.
- Range of prices offered by competing suppliers.
- Production or performance experience of the suppliers.
- Exceptions taken by any supplier to the specifications or delivery schedule.

Generally, price competition exists if two or more independent and capable suppliers submit priced proposals meeting the RFP requirements. If price competition exists, it is presumed adequate, unless:

- The potential supplier offering the lowest price has such a decided market advantage that it is practically immune from competition.
- The purchase/SCM team determines that the lowest price is not reasonable.

Once adequate price competition is determined to exist, price comparison between proposals should be relatively easy.

When evaluating potential suppliers' proposals, the pricing analyst should compare not only the price, but also the terms and conditions of the proposal. Often, these terms and conditions will differ with regard to delivery schedule and upgraded technology to the point that a direct comparison between proposals cannot be made. Therefore, the pricing analyst must "level" the proposals to meet the basic requirements of the RFP to ensure that the price evaluation is performed on proposals with comparable terms and conditions. This may be accomplished by removing additional or upgraded services or components from the overall proposal and proposed price so that the price evaluation can be made only with regard to the terms and conditions explicitly stated in the RFP.

2-34.2 **Comparison with Regulated, Catalog, or Market Prices**

This technique allows the Postal Service to comply with the price as set by law or regulation and compares proposed prices with prices available in supplier's catalogs, market prices, indexes, and discount or rebate arrangements.

Regulated or legal prices are set when applicable laws or regulations specify the price and no potential supplier may charge anything other than this price.

Catalog prices are prices included in a catalog, price list, schedule, or other document that is regularly maintained by the manufacturer or supplier and is either published or otherwise available for inspection by customers. Before using catalog prices as a basis for comparison, the pricing analyst should ensure that:

- Significant quantities are sold to a significant number of customers at the indicated prices.
- The complexity of the product is relatively low.

Market prices are established by the interaction of market supply and demand and are usually published in trade publications or other news media.

2-34.3 **Comparison with Historical Prices**

This price analysis technique involves comparing previously proposed and contract prices with current proposed prices for the same/similar items in comparable quantities. The pricing analyst should ensure that historical prices are still reasonable in the marketplace and serve as a valid basis for comparison. Just because a historical price exists does not mean that it is valid for comparison purposes. The following considerations apply to comparison with historical prices:

- How has the state of the market and competition changed?
- What are the fixed costs of the original prices that may no longer apply to the current purchase?
- How has inflation and/or deflation affected the price?
- Have the supplier's sources, quantities, production, start-up costs, or terms of purchase changed?
- What was the market demand/supply for the item/service at the time of previous purchase?
- Is the commercial item used for comparison similar?
- Was the historic purchase conducted as noncompetitive or competitive?
- Did the price include additional services?

The pricing analyst must adjust the historical price accordingly so that a direct comparison can be made with the proposed price.

2-34.4 **Pricing Noncompetitive Offers**

Any of the pricing techniques above (with the exception of the comparison of competitive offers) can be used when pricing noncompetitive proposals. If the price analysis methods do not ensure that prices are fair and reasonable,

then a cost analysis, or some other technique appropriate for the goods or services being purchased, should be performed. See [2-34.14, Certification of Cost or Pricing Data](#), for instances when supplier certification of such data is required.

2-34.5 **Use of Independent Cost Estimates**

Performing an independent cost estimate (ICE) allows the purchase/SCM team to compare proposed prices with independent Postal Service cost estimates to establish a reasonable price. An ICE is an assessment of the total cost of ownership (TCO) to be incurred by the supplier if the contract is to be awarded. TCO refers to the total cost incurred over the life cycle of an item, encompassing purchase, use, maintenance, support, and disposal. Here, TCO has been further refined through the Conduct Should-Cost Analysis activity of the Collect Ideas and Build Fact Base task of Process Step 2, Evaluate Sources. The most recent TCO is consulted to determine the reasonableness and completeness of the proposals and to detect buy-ins, unbalanced pricing, or other gaming techniques. Whenever adequate price competition has been obtained, comparing proposed prices with Postal Service ICEs may suffice to meet price-analysis requirements. These estimates can be a valid standard for comparison if they are based on a realistic analysis that accounts for past purchase prices, quantities, physical inspection of the product, and analysis of similar work. To determine whether the basis of the ICE is reliable and can be used as a standard for comparison, the pricing analyst must account for the following factors:

- What was the source of the information?
- What information and techniques were used?
- How reliable were earlier estimates?
- Is the ICE based upon the same technical approach as the current product or service?

The pricing analyst must consider whether the requirements or the assumptions of the RFP have changed since the ICE was performed. Often, an ICE is prepared early in the purchase process; by the time the RFP is issued and offers are received, specifications and requirements have changed. This may cause the price or the nature of the product or service to change significantly, rendering a direct comparison with the ICE invalid. A new ICE will have to be developed based on the new information.

2-34.6 **Cost Analysis**

Cost analysis is appropriate when factors affecting the purchase will not ensure a reasonable price because price analysis or another technique deemed appropriate to the goods or services being purchased do not suffice, and/or the Postal Service needs an understanding of the cost buildup of the proposal to verify cost realism and reasonableness. Cost or pricing data must be obtained before awarding a noncompetitive contract or modification whenever price analysis or another technique deemed appropriate to the goods or services being purchased is insufficient to determine reasonableness of price, and in certain circumstances suppliers are required to certify that the cost or pricing data they submit is accurate,

complete, and current (see [2-34.14, Certification of Cost or Pricing Data](#)). Cost analysis should be limited to cost elements that need detailed analysis to protect the Postal Service's interest. When a limited number of cost elements will provide a reasonable analysis, the contracting officer should obtain only the data needed to support such an analysis. Cost analysis is generally most useful when purchasing nonstandard items and services.

Cost analysis involves, as appropriate:

- Verifying cost or pricing data and evaluating cost elements, including:
 - The necessity for, and reasonableness of, proposed costs, including allowances for contingencies.
 - Projecting the potential supplier's cost trends on the basis of current and historical cost or pricing data.
 - Performing a technical analysis of the estimated labor, material, tooling, and facilities required and the reasonableness of scrap and spoilage factors.
 - Applying audited or negotiated indirect-cost rates and labor rates.
- Evaluating the effect of the supplier's current practices on future costs. The purchase/SCM team must ensure that the effects of inefficient or uneconomical past practices are not projected into the future. In pricing production of recently developed, complex equipment, the purchase/SCM team should make a trend analysis of basic labor and materials, even in periods of relative price stability.
- Comparing costs proposed by the supplier for individual cost elements with the following:
 - Actual costs previously incurred by the same supplier.
 - Previous cost estimates from the supplier or from other suppliers for the same or similar items.
 - Independent Postal Service cost estimates.
- Analyzing supplier's make-or-buy decisions in evaluating subcontract costs.
- Verifying that the supplier's cost submissions are in accordance with the cost principles below.
- Reviewing submissions to ensure that data needed to make the supplier's proposal accurate, complete, and current have been submitted or identified in writing. The contracting officer must attempt to obtain such data if they are available. If data cannot be obtained satisfactorily, allowance for the incomplete data must be negotiated.
- Utilizing audit services through the Office of the Inspector General (OIG) to validate cost or pricing data. More information on obtaining audit services through the OIG can be found at http://blue.usps.gov/purchase/infrastructure/smi_audit_home.htm.

2-34.7 Allowable Costs

To be allowed, costs must be:

- Reasonable.

- Allocable to the contract.
- Consistent with generally accepted accounting principles.
- Appropriate to the specific purchase.
- Consistent with the requirements and terms and conditions of the contract.
- Not unallowable.

2-34.8 **Reasonableness**

A cost is reasonable if it is a type of cost and amount that does not exceed what a prudent person would incur conducting competitive business. In determining the reasonableness of a specific cost, consider:

- Whether it is a type of cost generally recognized as ordinary and necessary for conducting business or performing the contract.
- Restraints imposed by generally accepted business practices, arm's-length bargaining, and Federal and state laws and regulations.
- What a prudent business person, considering his or her responsibilities to owners, employees, customers, the Postal Service, and the public at large, would do under the circumstances.
- Any deviations from the supplier's established business practices that may unjustifiably increase costs.

2-34.9 **Allocable to the Contract**

A cost is allocable to a contract if it:

- Is incurred specifically for the contract.
- Benefits both the contract and other work and can be distributed among them in reasonable proportion to the benefits received.
- Is necessary to the overall operation of the business, although a direct relationship to the contract cannot be shown.

2-34.10 **Unallowable Costs**

Costs that are expressly or mutually agreed to be unallowable, including directly associated costs, must be excluded from any contract billing, claim, or proposal. A directly associated cost is a cost generated solely as a result of another cost, which would not have been incurred if the other cost had not been incurred. When an unallowable cost is incurred, its directly associated costs are also unallowable. The following categories of costs are unallowable:

1. Public relations and advertising costs, except for costs of:
 - a. Responding to inquiries concerning company policies and activities;
 - b. Essential communication with the public, press, stockholders, creditors, and customers, including communications on matters of public concern;

- c. Participating in community-service activities, such as blood-bank drives, charity drives, and disaster assistance (but not contributions to civil defense funds and projects);
 - d. Recruiting personnel needed to work under the contract;
 - e. Acquiring scarce items for contract performance; and
 - f. Disposing of scrap or surplus materials acquired for contract performance.
- 2. Bad debts, including actual or estimated losses arising from uncollectible accounts receivable from customers and other claims, and any costs directly associated with bad debts such as collection and legal costs.
- 3. Contributions or donations, including cash, property, and services, except as provided in [1.\(c\)](#).
- 4. Dividends or payments and distribution of profits.
- 5. Entertainment costs, including amusement, diversion, social activities, and costs directly associated with entertainment, such as tickets to shows or sporting events, meals, lodging, rentals, transportation, and gratuities. Entertainment costs include membership in social, dining, or country clubs or other organizations having the same purpose, regardless of whether the cost is reported as taxable income to the employees.
- 6. Fines and penalties resulting from violations of Federal, state, local, or foreign laws and regulations, except when incurred as a result of complying with specific terms and conditions of the contract or written instructions from the contracting officer.
- 7. Life insurance on the lives of officers, partners, or proprietors, unless the insurance represents additional compensation.
- 8. Interest on loans (however represented), bond discounts, costs of financing and refinancing capital, and the costs of preparing and issuing prospectuses and stock rights.
- 9. Lobbying cost:
 - a. Including:
 - (1) Attempts to influence the outcome of any Federal, state, or local election, referendum, initiative, or similar procedure through contributions, endorsements, publicity, or similar activities.
 - (2) Establishing, administering, contributing to, or paying the expenses of a political party, campaign, political action committee, or other organization established for the purpose of influencing the outcomes of elections.
 - (3) Any attempt to influence the introduction of Federal or state legislation, or the enactment or modification of any pending Federal or state legislation through communication with any member or employee of Congress or a state legislature (including efforts to influence state or local officials to engage in similar lobbying activity), or with any government

official or employee in connection with a decision to sign or veto legislation.

- (4) Any attempt to influence the introduction of Federal or state legislation, or the enactment or modification of pending Federal or state legislation by preparing, distributing, or using publicity or propaganda, or by urging members of the general public to contribute to, or participate in, any mass demonstration, march, rally, fund-raising drive, lobbying campaign, or letter-writing or telephone campaign.
 - (5) Legislation-liaison activities, including attendance at legislative sessions or committee hearings, gathering information regarding legislation, and analyzing the effect of legislation, when the activities are in support of, or in knowing preparation for, an effort to engage in unallowable activities.
- b. But not including:
- (1) Providing a technical and factual presentation of information on a topic directly related to performing the contract in a hearing testimony, statement, or letter to Congress or a state legislature, or subdivision, member, or staff member of either, in response to a documented request (including a *Congressional Record* notice requesting testimony or statements for the record at a regularly scheduled hearing) made by the recipient member, legislative body or subdivision, or a cognizant staff member. Costs for transportation, lodging, or meals associated with this exception are not allowed unless incurred for the purpose of offering testimony at a regularly scheduled Congressional hearing in response to a written request made by the chair or ranking minority member of the committee or subcommittee conducting the hearing.
 - (2) Any lobbying to influence state or Federal legislation to directly reduce contract cost, or to impair the supplier's obligation to perform the contract.
 - (3) Any activity specifically authorized by statute to be undertaken with funds from the contract.
10. Losses on other contracts (including the supplier's contribution under cost-sharing contracts).
11. Taxes:
- a. Federal income and excess-profits taxes.
 - b. Taxes in connection with financing, refinancing, refunding operations, or reorganizations.
 - c. Taxes from which exemptions are available to the supplier directly, or available to the supplier based on a Postal Service exemption, except when the purchase/SCM team determines that the administrative burden of obtaining the exemption outweighs the benefits to the Postal Service. The term

- “exemption” means freedom from taxation in whole or in part, and includes a tax abatement or reduction resulting from the method of assessment, calculation, or other reason.
- d. Special assessments on land that represent capital improvements.
 - e. Taxes (including excise taxes) on real or personal property, or on the value, use, possession, or sale of property, used solely in connection with work on contracts that are not with the Postal Service or the government.
 - f. Taxes on accumulated funding deficiencies of, or prohibited transactions involving, employee deferred compensation plans under section 4971 or 4975 of the Internal Revenue Code of 1954, as amended.
 - g. Income tax accruals designed to account for the tax effect of differences between taxable income and pretax income as reflected by the supplier’s accounting and financial statements.
12. Costs incurred in defending against any combination of the actions below when brought by the government against a supplier, its agents, or employees, when the charges involve fraud or similar criminal offenses (including filing of a false certification) on the part of the supplier, its agents, or employees, and result in conviction (including conviction entered on a plea of nolo contendere), judgment against the supplier, its agents, or employees, or a decision to debar or suspend, or are resolved by consent or compromise (when charges of fraud are resolved by consent or compromise, the parties may agree on the extent of allowability of defense costs as a part of the resolution). The actions include:
- a. Criminal or civil investigation, grand jury proceedings, or prosecution;
 - b. Civil litigation; or
 - c. Administrative proceedings such as suspension or debarment.
13. Costs incurred against Postal Service claims or appeals or the prosecution of claims or appeals against the Postal Service.

2-34.11 **Cost Realism**

Cost realism means that the costs in a supplier’s proposal:

- Are realistic for the work to be performed.
- Reflect a clear understanding of the requirements.
- Are consistent with the various elements of the supplier’s technical proposal.

The emphasis of a cost-realism analysis is to determine whether costs may be overstated or understated. Cost realism helps to ascertain the potential risk to the Postal Service as a result of the supplier being unable to meet contract requirements.

Cost-realism analysis is an objective process of identifying the specific elements of a cost estimate or a proposed price and comparing those

elements against reliable and independent means of cost measurement, and is particularly useful in the evaluation of cost reimbursement contracts. This analysis determines whether the estimates under analysis are verifiable, complete, and accurate. It also shows whether the supplier's estimating methodology is logical, appropriate, and adequately explained. As a result, the analysis helps ensure that the cost or prices proposed fairly represent the costs likely to be incurred for the proposed services, given the supplier's technical and management approach.

2-34.12 **Allowances and Charges**

Allowances and charges are the actual financial numbers present in a supplier proposal and are labeled as such. All components of a price model, which result in a reduction or addition to a basic price, can be united to a model of allowances and charges. By way of explanation, it is sufficient to specify the type or reason for the allowance and/or charge. All such allowances and charges will be included in proposals and therefore do not have to be generated or researched. The pricing analyst must incorporate allowances and charges into the price model. However, it is recommended that the pricing analyst obtain clear and definite explanations from the supplier regarding allowances and charges to ensure accuracy of the price model.

2-34.13 **Cost or Pricing Data**

Cost or pricing data include all the facts affecting cost estimates and costs incurred that can be expected to significantly affect price negotiations. Cost or pricing data may also include:

- Supplier quotations.
- Nonrecurring costs.
- Information on changes in production methods and in production or purchasing volume.
- Data supporting business projections, objectives, and related operating costs.
- Unit-cost trends, such as those associated with labor efficiency.
- Make vs. buy decisions.
- Resource estimates to meet business goals.
- Information on management decisions that could have a significant bearing on costs.
- Historical costs for the same or similar items.

Whenever price analysis or some other technique appropriate for the goods or services being purchased is insufficient to determine reasonableness of price, cost or pricing data must be obtained, and under certain circumstances the cost or pricing data that is obtained must be certified (see [2-34.14, Certification of Cost or Pricing Data](#)), before awarding a noncompetitive contract or modification. Only the data needed to make the determination should be obtained. Before agreeing on price, the contracting officer must have the supplier update the data to the latest dates for which data are reasonably available.

The contracting officer must have suppliers obtain cost or pricing data for proposed subcontracts or subcontract modifications when needed to determine the reasonableness of a proposed contract or subcontract price (including negotiated final pricing actions such as termination settlements and total final price agreements for fixed-price incentive contracts). The supplier is responsible for conducting the price or cost analysis for subcontracts and including the results as part of its cost or pricing data. In unusual circumstances, to ensure that analysis is adequate, the contracting officer may require the supplier to submit the subcontract data along with its own data. This does not reduce the supplier's responsibility to do the subcontract cost or price analysis and negotiate fair and reasonable subcontract prices.

If cost or pricing data are needed and the supplier refuses to provide the necessary data despite repeated requests, the contracting officer must withhold award or modification and refer the matter to the relevant portfolio manager. The ultimate disposition must be documented.

Under: Allowable Cost and Payment, suppliers must submit a final indirect-cost rate proposal to the contracting officer or contracting officer's representative (COR) reflecting actual costs during the period, together with cost or pricing data.

Whenever cost or pricing data may be required when negotiating a contract or the subsequent modification of a contract, the contract must include:

- [Clause 5-1: Price Reduction for Defective Cost or Pricing Data](#) — lists the conditions under which the negotiated price that was increased significantly can be reduced.
- [Clause 5-2: Subcontractor Cost or Pricing Data](#) — requires that before awarding any subcontract or pricing any subcontract modification, the supplier must require the subcontractor to submit cost or pricing data whenever cost or pricing data are required.

2-34.14 **Certification of Cost or Pricing Data**

Under the following circumstances, cost or pricing data, as described in section [2-34.13](#), must be certified:

- When the contract action (including modifications) is valued at \$1 million or more and is made noncompetitively;
- When the goods and services are not commercially available; and
- When fair and reasonable pricing cannot be determined by other means, such as price analysis.

The certification of cost or pricing data requires that, to the best of the supplier's knowledge and belief, the submitted cost or pricing data are accurate, complete, and current as of the date of agreement on price or, if applicable, an earlier date agreed upon between the parties that is as close as practicable to the date of agreement on price. The requirement for submission of cost or pricing data that must be certified is met when all cost or pricing data reasonably available to the supplier have been submitted, either actually or by specific identification, to the contracting officer or his or her representative and the Certificate of Current Cost or Pricing Data, as contained in section [2-34.15](#), has also been submitted to the contracting

officer or his or her representative. As later data come into a supplier's possession, it must be submitted promptly to the contracting officer or his or her representative in a manner that clearly shows how the data relate to the supplier's price proposal. The requirement for submission of cost or pricing data that is certified continues up to the time of agreement on price, or an earlier date agreed upon by the parties. Additionally, a supplier must submit any information that is reasonably required to explain its estimating process. In circumstances where the cost or pricing data submitted is required to be certified, the contracting officer must specify in the solicitation that cost or pricing data is required to be submitted and certified and include a copy of the Certificate of Current Cost or Pricing Data contained in section 2-34.15. The contracting officer must include [Clause 5-4: Certification of Cost or Pricing Data](#) in the contract when the cost or pricing data submitted is required to be certified. Lastly, the contracting officer must document the extent to which he or she relied upon the cost or pricing data that is certified in negotiating the final price. This documentation must be included in the contract file.

2-34.15

Certificate of Current Cost or Pricing Data

Where a certification of cost or pricing data is required in accordance with [2-34.14, Certification of Cost or Pricing Data](#), a certificate in the form set forth below must be included in the contract file with the documents supporting the negotiation. The supplier is required to submit only one certificate, which must be submitted as of the date of agreement on price or, if applicable, an earlier date agreed upon between the parties that is as close as practicable to the date of agreement on price.

Certificate of Current Cost or Pricing Data

This is to certify that, to the best of my knowledge and belief, the cost or pricing data, as defined in the Postal Service's Supplying Principles and Practices section [2-34.14, Certification of Cost or Pricing Data](#), submitted in writing, or specifically identified in writing if actual submission is impracticable, to the Contracting Officer or his or her representative in support of _____¹, are accurate, complete, and current as of _____(Date)²

Firm _____

Name _____

Title _____

_____ (Date of execution)³

1. Describe the proposal, quotation, request for price adjustments or other submission involved, giving appropriate identifying number (e.g., RFP No. ____).
2. This date is the date when the price negotiations were concluded and the contract price was agreed to. The responsibility of the supplier is not limited by the personal knowledge of the supplier's negotiator if the supplier had information reasonably available at the time of agreement, showing that the negotiated price is not based on accurate, complete, and current data.
3. This date should be as close as practicable to the date when the price negotiations were concluded and the price agreed upon.

2-34.16 **Other Topics Considered**

Section [1-10, Conduct Market Research and Benchmarking Analysis](#).

Section [2-2, Start Request for Proposal \(RFP\) Development](#)

Section [2-7, Conduct Should-Cost Analysis](#).

Section [2-38, Negotiate with Suppliers](#).

2-34.17 **Clauses and Provisions**

When determining indirect cost rates, use the following: [Clause 2-30: Allowable Cost and Payment](#).

Whenever cost or pricing data may be required in negotiating a contract or the subsequent modification of a contract, the contract must include the following:

- [Clause 5-1: Price Reduction for Defective Cost or Pricing Data](#).
- [Clause 5-2: Subcontractor Cost or Pricing Data](#).

When cost or pricing data submitted is required to be certified, the contract must include the following:

- [Clause 5-4, Certification of Cost or Pricing Data](#).

2-35 (Reserved)

2-36 Evaluate Foreign and Domestic Proposals

Proposals offering other than domestic end products will be evaluated in one of two ways against proposals of relatively equal value offering domestic end products or eligible designated country end products (domestic end products are defined within Section [2-36.1, Domestic End Products](#), the designated countries are listed in [2-36.2, Designated Countries](#), designated country end products are defined within Section [2-36.3, End Products from Designated Countries](#), and the designated country eligibility thresholds are listed in Section [2-36.4, Designated Country Eligibility Thresholds](#), [Figure 2.14](#)). This evaluation will depend on the relative importance of price to the evaluation factors other than price in making a best value determination as follows:

- When the relative importance of price is more important than the evaluation factors, six percent is added to the proposed price of the non-qualifying end product and this adjusted price is used for evaluation.
- When the relative importance of the evaluation factors are more important than, or as important as, price, domestic end products, and designated country end products, will receive a preference in the case of closely ranked proposals, but no price adjustment will be added.

The VP, SM may determine that only soliciting domestic (made in the U.S.A.) end products is in the best interest of the Postal Service for certain

requirements. In these instances, any proposal offering end products not made in the U.S. will not be evaluated.

2-36.1 **Domestic End Products**

A domestic end product is as follows:

- An unmanufactured end product mined or produced in the U.S. or
- An end product manufactured in the U.S., if the cost of its components mined, produced, or manufactured in the U.S. exceeds fifty percent of the cost of all its components. Components (i.e., articles, materials, supplies incorporated directly into an end product or construction material) of foreign origin of the same class or kind as those that the Postal Service determines are not mined, produced, or manufactured in sufficient and reasonably available commercial quantities of a satisfactory quality are treated as domestic. This component test is waived for the purchase of commercial-off-the-shelf (COTS) items. Scrap generated, collected, and prepared for processing in the U.S. is considered domestic. Cost of components refers to:
 - For components purchased by the supplier, the purchase cost, including transportation costs to the place of incorporation into the end product or construction material (whether or not such costs are paid to a domestic firm), and any applicable duty (whether or not a duty-free entry certificate is issued) or
 - For components manufactured by the supplier, all costs associated with the manufacture of the component, including transportation costs as described above, plus allocable overhead costs, but excluding profit. Cost of components does not include any costs associated with the manufacture of the end product.

When an RFP specifies that an award will be made on a group of line items, a domestic proposal means a proposal where the proposed price of the domestic end products exceeds fifty percent of the total proposed price of the group.

Provision 1-2: Domestic Source Certificate — Supplies must be included in all solicitations when the RFP calls for the purchase of supplies; and, [Clause 1-9: Preference for Domestic Supplies](#) must be included or incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#) when the contract calls for the purchase of supplies.

2-36.2 **Designated Countries**

“Designated counties” are those countries that have entered into World Trade Organization Government Procurement Agreements (WTO GPA), and Fair Trade Agreements with the U.S. The following are WTO GPA and FTA countries:

- WTO GPA countries – Armenia, Aruba, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, Ireland, Israel, Italy, Japan, Korea (Republic of), Latvia, Liechtenstein, Lithuania,

Luxembourg, Malta, Moldova, Montenegro, Netherlands, New Zealand, Norway, Poland, Portugal, Romania, Singapore, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Taiwan (known in the WTO as “the Separate Customs Territory of Taiwan, Penghu, Kinmen and Matsu (Chinese Taipei)”), Ukraine, and United Kingdom; construction materials and end products granted duty-free entry - Antigua and Barbuda, Bahamas, Barbados, Belize, Bonaire, British Virgin Islands, Curacao, Dominica, Grenada, Guyana, Haiti, Jamaica, Montserrat, Netherlands Antilles, Saba, St. Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Saint Eustatius, Saint Maarten, and Trinidad and Tobago.

- FTA countries - Australia, Bahrain, Canada, Chile, Columbia, Costa Rica, Dominican Republic, El Salvador, Guatemala, Honduras, Israel, Korea (Republic of), Mexico, Morocco, Nicaragua, Oman, Panama, Peru and Singapore.

2-36.3 **End Products from Designated Countries**

End products from a designated WTO GPA or FTA country are those articles, materials, and supplies that are as follows:

- Are wholly the growth, product, or manufacture of producers in designated countries that have entered into agreements with the U.S. covering government purchasing; or
- In the case of articles that consist in whole or in part of materials from another country, have been substantially transformed in a designated country into new and different articles of commerce with names, characters, or uses distinct from that of the article or articles from which they were transformed.

An end product refers to a product offered for purchase under a contract for supplies, but for purposes of calculating the value of the end product, includes services (except transportation services) incidental to the article, provided that the value of those incidental services does not exceed that of the article itself.

2-36.4 **Designated Country Eligibility Thresholds**

The value of the purchase and the type of commodity being purchased are determining factors as to whether the designated country end products may be considered domestic-source end products. The thresholds are summarized in the table below. Estimated contract value includes the value of any contemplated options.

When proposals contain eligible end products produced in designated countries, and the value of the purchase exceeds the amount shown below in [Figure 2.14](#), Eligibility Thresholds, the end products qualify as domestic-sourced.

Figure 2.14
Eligibility Thresholds

Trade Agreement	Supply Contract	Service Contract	Construction Contract
WTO GPA	\$180,000	\$180,000	\$6,932,000
Australia FTA	\$ 80,317	\$80,317	\$6,932,000
Bahrain FTA	\$180,000	\$180,000	\$10,441,216
CAFTA-DR FTA (Costa Rica, Dominican Republic, El Salvador, Guatemala, Honduras, and Nicaragua)	\$ 80,317	\$ 80,317	\$6,932,000
Chile FTA	\$80,317	\$80,317	\$6,932,000
Colombia FTA	\$80,317	\$80,317	\$6,932,000
Israeli Trade Act	\$50,000	-	-
Korea FTA	\$100,000	\$100,000	\$6,932,000
Morocco FTA	\$180,000	\$180,000	\$7,358,000
NAFTA — Canada	\$25,000	\$80,317	\$10,441,216
NAFTA — Mexico	\$80,317	\$80,317	\$10,441,216
Oman FTA	\$180,000	\$180,000	\$10,441,216
Panama FTA	\$180,000	\$180,000	\$6,932,000
Peru FTA	\$180,000	\$180,000	\$6,932,000
Singapore FTA	\$80,317	\$80,317	\$6,932,000

For purposes of this section, the eligibility thresholds above in [Figure 2.14](#) shall apply unless revised by the Postal Service after review of a change in thresholds by the Office of the United States Trade Representative (USTR). The USTR revises the thresholds every two years.

2-36.5 **Lease, Rental, and Lease-Purchase Contracts**

To determine whether the purchase of products by lease, rental, or lease-purchase contract (including lease-to-ownership, or lease-with-option-to purchase) is covered by the WTO GPA or an FTA, calculate the estimated purchase value as follows:

- If a fixed-term contract of 12 months or less is contemplated, use the total estimated value of the purchase.
- If a fixed-term contract of more than 12 months is contemplated, use the total estimated value of the purchase plus the estimated residual value of the leased equipment at the conclusion of the contemplated term of the contract.
- If an indefinite-delivery contract is contemplated, use the estimated monthly payment multiplied by the total number of months that ordering would be possible under the proposed contract (i.e., the initial ordering period plus any optional ordering periods).
- If there is any doubt as to the contemplated term of the contract, use the estimated monthly payment multiplied by 48.

2-36.6 **Designated Country Service Exceptions**

Purchases of the following services are excluded from coverage as indicated in the table below.

Figure 2.15
Excluded Purchases

	Service	WTO GPA Korea FTA	Bahrain FTA, CAFTA-DR, Chile FTA, Columbia FTA, NAFTA, Oman FTA, Panama FTA, and Peru FTA	Singapore FTA	Australia and Morocco FTA
(1)	All services purchased in support of military services overseas.	Excluded	Excluded	Excluded	Excluded
(2i)	Automatic Data Processing (ADP) telecommunications and transmission services, except advanced (i.e., value-added) telecommunications services.	Excluded	Excluded	Excluded	Excluded
(2ii)	ADP teleprocessing and timesharing services, telecommunications network management services, automated news services, data services or other information services, and other ADP and telecommunications services.	Excluded	Excluded		
(2iii)	Basic telecommunications network services (i.e., voice telephone services, packet-switched data transmission services, circuit-switched data transmission services, telex services, telegraph services, facsimile services, and private leased circuit services, but not information services as defined in 47 U.S.C. 153(24)).	Excluded (subset of services listed under (2i))	Excluded (subset of services listed under (2i))	Excluded	Excluded
(3)	Dredging	Excluded	Excluded	Excluded	Excluded
(4i)	Operation and management contracts of certain Government facilities and privately-owned facilities for Government purposes, including Federally Funded Research and Development Centers.	Excluded		Excluded	
(4ii)	Operation of Government-owned research and development facilities or Government-owned environmental laboratories.	Excluded (subset of services listed under (4i))	Excluded	Excluded (subset of services listed under (4i))	Excluded
(5)	Research and development.	Excluded	Excluded	Excluded	Excluded
(6)	Transportation services (including launching services, but not including travel agent services).	Excluded	Excluded	Excluded	Excluded
(7)	Utility services.	Excluded	Excluded	Excluded	Excluded
(8)	Maintenance, repair, modification, rebuilding, and installation of equipment related to ships.		Excluded		
(9)	Nonnuclear ship repair.		Excluded		Excluded

2-36.7 **Construction Materials**

The procedures in this part apply to all construction contracts. For the purposes of this practice, the following definitions apply:

- Construction material components are articles, materials, and supplies incorporated directly into construction materials.
- Construction materials are articles, materials, and supplies brought to the construction site by the supplier or a subcontractor for incorporation into the building or work.
- Domestic construction material is (1) an unmanufactured construction material mined or produced in the U.S., or (2) a construction material manufactured in the U.S., if the cost of its components mined, produced, or manufactured in the U.S. exceeds 50 percent of the cost of all its components. The cost of each component includes transportation costs to the place of incorporation into the construction material and any applicable duty (whether or not a duty-free entry certificate is issued). Components of foreign origin of the same class or kind as those listed in Section [2-36.9, Non-Available Products](#), are treated as domestic.
- Foreign construction material is a construction material other than a domestic construction material.

Only domestic construction materials may be used in construction, except:

- When the contracting officer determines that use of a particular domestic construction material would be impracticable, or that its cost would be unreasonable, under guidelines established by the VP, SM, in the relevant handbook.
- When the VP, SM, determines that a construction material is not mined, produced, or manufactured in the U.S. in sufficient and reasonably available commercial quantities of satisfactory quality (see Non-Available Products).

[Provision 1-3: Domestic Source Certificate – Construction Materials](#) must be included within solicitations when an RFP includes the purchase of construction materials; and, [Clause 1-10: Preference for Domestic Construction Materials](#) must be included or incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#) when the contract calls for the purchase of construction materials. Any deviations or exceptions must be authorized in accordance with [7-6, Deviations](#).

2-36.8 **Limitations**

This practice does not apply to products set out in the list of Non-Available Products below or to purchases as to which the VP, SM, has determined that the application of a domestic preference would be inconsistent with the public interest.

2-36.9 Non-Available Products

Acetylene, black.

Agar, bulk.

Anise.

Antimony, as metal or oxide.

Asbestos, amosite, chrysotile, and crocidolite.

Bamboo shoots.

Bananas.

Bauxite.

Beef, corned, canned.

Beef extract.

Bephenium hydroxynapthoate.

Bismuth.

Books, trade, text, technical, or scientific; newspapers; pamphlets; magazines; periodicals; printed briefs and films; not printed in the U.S. and for which domestic editions are not available.

Brazil nuts, unroasted.

Cadmium, ores and flue dust.

Calcium cyanamide.

Capers.

Cashew nuts.

Castor beans and castor oil.

Chalk, English.

Chestnuts.

Chicle.

Chrome ore or chromite.

Cinchona bark.

Cobalt, in cathodes, rondelles, or other primary ore and metal forms.

Cocoa beans.

Coconut and coconut meat, unsweetened, in shredded, desiccated, or similarly prepared form.

Coffee, raw or green bean.

Colchicine alkaloid, raw.

Copra.

Cork, wood or bark and waste.

Cover glass, microscope slide.

Crane rail (85-pound per foot).

Cryolite, natural.

Dammar gum.

Diamonds, industrial, stones and abrasives.

Emetine, bulk.

Ergot, crude.
Erythrityl tetranitrate.
Fair linen, altar.
Fibers of the following types — abaca, abace, agave, coir, flax, jute, jute burlaps, palmyra, and sisal.
Goat and kidskins.
Goat hair canvas.
Grapefruit sections, canned.
Graphite, natural, crystalline, crucible grade.
Hand file sets (Swiss pattern).
Handsewing needles.
Hemp yarn.
Hog bristles for brushes.
Hyoscine, bulk.
Ipecac, root.
Iodine, crude.
Kaurigum.
Lac.
Leather, sheepskin, hair type.
Lavender oil.
Manganese.
Menthol, natural bulk.
Mica.
Microprocessor chips (brought onto a government construction site as separate units for incorporation into building systems during construction or repair and alteration of real property).
Modacrylic fiber.
Nickel, primary, in ingots, pigs, shots, cathodes, or similar forms; nickel oxide and nickel salts.
Nitroguanidine (also known as picrite).
Nux vomica, crude.
Oiticica oil.
Olive oil.
Olives (green), pitted or unpitted, or stuffed, in bulk.
Opium, crude.
Oranges, mandarin, canned.
Petroleum, crude oil, unfinished oils, and finished products.
Pineapple, canned.
Pine needle oil.
Platinum and related group metals, refined, as sponge, powder, ingots, or cast bars.

Pyrethrum flowers.
 Quartz crystals.
 Quebracho.
 Quinidine.
 Quinine.
 Rabbit fur felt.
 Radium salts, source and special nuclear materials.
 Rosettes.
 Rubber, crude and latex.
 Rutile.
 Santonin, crude.
 Secretin.
 Shellac.
 Silk, raw and unmanufactured.
 Spare and replacement parts for equipment of foreign manufacture, and for which domestic parts are not available.
 Spices and herbs, in bulk.
 Sugars, raw.
 Swords and scabbards.
 Talc, block, steatite.
 Tantalum.
 Tapioca flour and cassava.
 Tartar, crude; tartaric acid and cream of tartar in bulk.
 Tea in bulk.
 Thread, metallic (gold).
 Thyme oil.
 Tin in bars, blocks, and pigs.
 Triprolidine hydrochloride.
 Tungsten.
 Vanilla beans.
 Venom, cobra.
 Water chestnuts.
 Wax, carnauba.
 Wire glass.
 Woods; logs, veneer, and lumber of the following species — Alaskan yellow cedar, angelique, balsa, ekki, greenheart, lignum vitae, mahogany, and teak.
 Yarn, 50 Denier rayon.
 Yeast, active dry and instant active dry.
 This list is published in the Federal Register for public comment no less frequently than once every five years.

2-36.10 **Other Topics Considered**

Section [1-10, Conduct Market Research and Benchmarking Analysis](#).

Section [2-24, Review and Finalize Request for Proposals \(RFP\)](#).

2-36.11 **Clauses and Provisions**

[Clause 1-9: Preference for Domestic Supplies](#).

[Clause 1-10: Preference for Domestic Construction Materials](#).

[Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#).

[Provision 1-2: Domestic Source Certificate – Supplies](#).

[Provision 1-3: Domestic Source Certificate – Construction Materials](#).

[Provision 4-3: Representations and Certifications](#).

2-37 Hold Discussions

Discussions are communications between the purchase/SCM team and suppliers. Negotiations are held with a supplier or multiple suppliers after the purchase/SCM team has determined that their offers have the best chance of providing the Postal Service the best value. Additional information on negotiations can be found in Section [2-38, Negotiate with Suppliers](#).

2-37.1 **Discussions**

Discussions are held when the purchase/SCM team needs to generate further information and facts regarding proposed terms and conditions, and clarify any possible misunderstandings with a supplier. The contracting officer is responsible for leading discussions. Discussions during the implementation of the proposal evaluation strategy are held to:

- Allow for the clarification of matters contained in a proposal that raise questions regarding acceptability or proposal evaluation score.
- Address suspected mistakes or questionable assumptions.

During the evaluation process, including during oral presentations, discussions may be held with any supplier to clear up misunderstandings or uncertainties or to gain a better understanding of the supplier's proposal (including price) in order to obtain a more informed comparison of the relative value of individual proposals.

After proposal comparisons have been made, further discussions may be held to address any outstanding matters. Suppliers whose offers are the subject of discussion at any stage must be given sufficient time to revise their proposals in light of those discussions.

By this point in the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#), the proposal evaluation team has determined and eliminated from consideration those suppliers that have submitted proposals with risks that cannot be mitigated and/or do not have the necessary technical and financial capabilities.

Before entering into discussions, the purchase/SCM team must:

- Have comprehensive knowledge of the supplier.
- Have thorough knowledge of the goods or services to be supplied.
- Understand the client's need and requirements.
- Understand the supplier's capabilities.
- Analyze involved costs and prices.

2-37.2 **Process**

After proposal evaluation, the proposal evaluation team informs the contracting officer and purchase/SCM team of the ranking of the proposals, potential points of conflict, and suggests with which suppliers discussions should be held. The contracting officer then leads the purchase/SCM team in conducting discussions.

2-37.3 **Potential Points of Conflict**

Potential points of conflict are areas where the Postal Service would benefit from different contract terms and conditions than those proposed by the supplier, or matters requiring clarification. Points of conflict can impede the Postal Service from receiving best value, and usually are centered around past performance, on-time delivery, product enhancements, product engineering, product quality, and, especially, price. The cost and price data and past performance considerations generated by consulting the results of the [Implement Proposal Evaluation Strategy](#) topic of the Perform Solicitation-Related Activities task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) are useful for generating the relevant information.

If there are no points of conflict, no areas that require further information, and discussions with other potential suppliers do not reveal that a different proposal may offer best value, and the purchase/SCM team determines that negotiations will not add value, the purchase/SCM team carries out the activities associated with the Perform Preaward Activities task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).

2-37.4 **Other Topics Considered**

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [2-31](#), [Implement Proposal Evaluation Strategy](#).

Section [2-33](#), [Perform Risk Analysis on Supplier Proposals](#).

Section [2-34](#), [Conduct Price/Cost Analysis](#).

Section [2-26.4.2](#), [Supplier Capability](#).

Section [2-38](#), [Negotiate with Suppliers](#).

2-38 Negotiate with Suppliers

Discussions and negotiations are not the same. Discussions are communications between the purchase/SCM team and offerors. Generally, negotiations are held with one or more suppliers after the purchase/SCM

team has determined through either discussions or the proposal evaluation team's recommendations, that the supplier's (or suppliers') proposal has the best chance of providing the Postal Service the best value. The goal of negotiations is to come to final agreement on contract terms and conditions, including contract type and price.

When negotiating, the purchase/SCM team must remember that the client's needs, the purchase plan, and best value are the forces that drive all actions. The negotiation process will also be impacted by the establishment of detailed objectives regarding the aspects of contract performance, including:

- Technical implications.
- Materials.
- Logistics network.
- Inventory management.
- Warranties.
- Payment terms.
- Data and intellectual property rights.
- Investment recovery and disposal.
- Price.

2-38.1 **Negotiation Considerations**

The contracting officer leads negotiation planning and is responsible for the conduct of the negotiations, and will begin by attempting to resolve any points of conflict that remain after discussions. However, depending on the issues to be negotiated and the experience of the purchase/SCM team members, different team members may take the lead on negotiating specific issues in accordance with the negotiation plan. Before opening negotiations, the contracting officer and the purchase/SCM team must clearly categorize negotiation objectives that are either *must* points (terms and conditions essential to desired contract performance that the Postal Service must obtain), or *give* points (terms and conditions that are not central to the Postal Service obtaining best value). *Must* points and *give* points are determined by client requirements, but the contracting officer will leverage past experiences and knowledge when negotiating these points. In order to avoid deadlock, the contracting officer will have to properly balance what is given and what is taken, especially as final agreement becomes more imminent, while focusing on obtaining the *must* points.

For example, negotiations are held with a supplier that has a proven record of on-time delivery (a shared interest and a *must* point for the Postal Service), but is also proposing a price higher than the target price generated by the pricing analyst (a point of conflict but also a *give* point). In a compromise, the Postal Service would give the supplier a higher price than the one recommended by the pricing analyst, but one lower than that offered in the original proposal, thereby obtaining the on-time delivery level determined essential to contract performance and improved price terms.

In the rare instance when a proposal has no points of conflict, pricing is at or below market price, and the proposal obviously offers the best value, neither discussions nor negotiations are necessary. However, purchase/SCM teams

should always remember (1) that holding discussions for reasons of clarification is always prudent and (2) that negotiations normally should be held in order to improve the value received by the Postal Service. In cases where neither discussions nor negotiations are necessary, the purchase/SCM team begins the activities associated with the Perform Preaward Activities task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).

It is important to note that negotiations are a complex process based on preparation, leveraging power, personal dynamics and compromises that vary from contract to contract. Negotiations are seldom predictable and are never a guaranteed success. Therefore, negotiations must always be rooted in facts generated during discussions, as well as market research and price analysis, and Postal Service objectives in order to maintain and avoid damaging historical working relationships with suppliers. Ultimately, the level of mutual dependency (the Postal Service need for a supply and the supplier's need for clientele) is the greatest source of motivation for the two parties.

2-38.2 **Prepare for Negotiations**

Almost all successful negotiations are the result of preparation. Before entering a negotiation, the contracting officer and purchase/SCM team should:

- Have comprehensive knowledge of the marketplace (generated by market research).
- Have comprehensive knowledge of the supplier.
- Have thorough knowledge of the goods or services to be supplied.
- Have thorough knowledge of the price of goods or services to be supplied (generated through price analysis).
- Understand the Postal Service's leveraging power.
- Understand the supplier's leveraging power.
- Analyze involved costs (generated in Section [2-7](#), [Conduct Should-Cost Analysis](#)).
- Understand the supplier's capabilities (generated in Section [2-26.4.2](#), [Supplier Capability](#)).
- Understand the TCO.

The next step is to establish the Postal Service's negotiation strategy incorporating this information. A negotiation strategy is formally planned and requires the generation of all Postal Service objectives, any remaining points of conflict, their importance in determining best value, and the strategies that will be used to address them.

2-38.3 **Best Alternative to a Negotiated Agreement**

In developing its negotiation strategy, the Postal Service should identify what is the Best Alternative to a Negotiated Agreement (BATNA). The BATNA is the next best alternative, or "walk away" alternative, should negotiations fail with the selected supplier. It is a key component of any negotiation strategy. Identifying the BATNA (e.g., an alternate supplier, manufacturing in-house,

canceled the solicitation) will help determine the Postal Service’s leveraging power depending on the desirability of its BATNA.

2-38.4 **Conducting Negotiations**

During negotiations, the contracting officer must leverage the negotiation strategy, which defines the importance of each issue and ensures that interactions with the supplier are confined to these issues. Each issue should be treated individually, usually in order of ease of resolution.

Depending on the complexity of the product or service to be purchased the contracting officer will involve the client, assigned counsel and other members of the purchase/SCM team in the negotiations with the supplier. The negotiations strategy will identify which team members will take the lead role in negotiating different aspects of the proposal. Outside expertise can be used during negotiations, but contracting officers must take steps to ensure that the potentiality for organizational conflicts of interest is minimized.

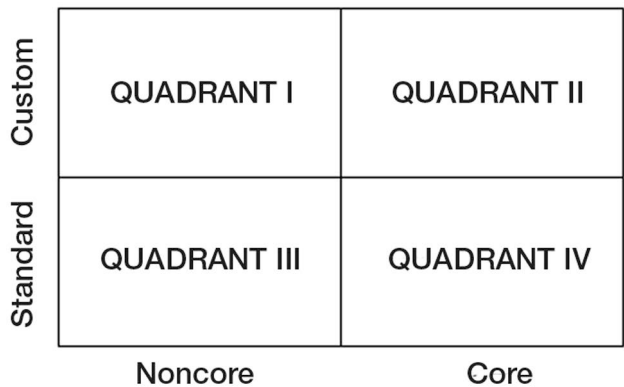
2-38.5 **Documenting Results**

Once negotiations have concluded, the contracting officer is responsible for documenting their substance and the extent to which they were successful. The degree of success will depend on whether the negotiations fulfilled the intent of the negotiation strategy. Documentation must be in writing and included in the contract file.

2-38.6 **Quadrant Approach**

A quadrant approach classifies all Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus custom). Negotiations can be prioritized based on the type of purchase, as well as its overall impact on the Postal Service.

Figure 2.16
Four Quadrants



2-38.6.1 **Quadrant I: Noncore/Customized Purchases**

Goods and services in Quadrant I do not provide direct value, and are therefore considered to be a lower priority for negotiations. Because these goods are more customized, and there may be a limited supplier base, negotiations can be beneficial in the achievement of best value, especially in

a monopoly situation. When a contract to supply these goods or services is negotiated, the contracting officer may conduct them with some support from the purchase/SCM team and Assigned counsel.

2-38.6.2 **Quadrant II: Core/Customized Purchases**

These products and services create direct value, and are therefore of high importance in negotiations. Negotiations pertaining to these products and services require a team comprised of the contracting officer, supported by the purchase/SCM team and Assigned counsel.

2-38.6.3 **Quadrant III: Noncore/Standard Purchases**

Products and services that fall into Quadrant III do not provide direct value, and are therefore a lower priority for negotiations. When a contract to supply these goods or services is negotiated, the contracting officer may conduct them with some support from the purchase/SCM team and Assigned counsel.

2-38.6.4 **Quadrant IV: Core/Standard Purchases**

These products and services create direct value, and are therefore of high importance. Negotiations pertaining to these products and services require a team comprised of the contracting officer, supported by the purchase/SCM team, and Assigned counsel.

2-38.7 **Other Topics Considered**

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [2-7](#), [Conduct Should-Cost Analysis](#).

Section [2-31](#), [Implement Proposal Evaluation Strategy](#).

Section [2-26.4.2](#), [Supplier Capability](#).

Section [2-37](#), [Hold Discussions](#).

2-39 Subcontracting with SMWOBs

All suppliers, including small businesses, are encouraged to use SMWOBs as subcontractors to the maximum extent consistent with effective contract performance. Each supplier awarded a contract estimated or valued at \$500,000 or more, or when a contract reaches or exceeds the \$500,000 threshold during contract performance, must submit semi-annual reports (purchase/SCM teams may require more frequent submittals) on its subcontracting activity for that contract. Three types of reporting methods may be used: (1) reports showing the dollar amount of payments made to subcontractors during the reporting period; (2) reports showing subcontracting activity that is allocable to the contract using generally accepted accounting principles; or (3) reports that are a combination of the methods listed above. At the time of award, the purchase/SCM team and the supplier must agree to which type of report will be used. Reporting for indefinite-delivery contracts and ordering agreements are based upon the

estimated dollar value of the contract and are inclusive of the dollars spent on all orders issued within the reporting period.

2-39.1 **Subcontracting Plans**

Plans which specifically address subcontracting with SMWOBs are required for all contracts, except with small businesses, that are either estimated or valued at \$1 million or more, or when a contract reaches or exceeds the \$1 million threshold during contract performance. Unless formally waived by the contracting officer for urgent and compelling business reasons, or for the reasons discussed in Section [2-21, Define Supplier Diversity Objectives](#), suppliers must submit the plans with their proposals, and plans must be agreed to before award of the contract (small businesses are exempt from this requirement). For indefinite-delivery contracts, the supplier must address these amounts as a total dollar range based upon the minimum and maximum as stated in the contract.

[Provision 3-1: Notice of Small-, Minority-, and Woman-Owned Business Subcontracting Requirements](#), discusses the reporting requirements for all suppliers at the \$500,000 threshold, and the plan requirement at the \$1 million threshold and exempts small businesses from the plan requirement. The provision is incorporated by reference in [Provision 4-1: Standard Solicitation Provisions](#), and must be checked-off by contracting officers for all solicitations for contracts. Contracting officers must include [Clauses 3-1: Small-, Minority-, and Woman-Owned Business Subcontracting Requirements](#) and [Clause 3-2: Participation of Small-, Minority-, and Woman-Owned Businesses in all solicitations and contracts](#).

2-39.2 **Suppliers Use of Subcontractors**

In accordance with [Clause 3-2: Participation of Small-, Minority-, and Woman-Owned Businesses](#), the policy of the Postal Service is to encourage the participation of SMWOBs in its purchases of goods and services to the maximum extent practicable, consistent with efficient contract performance. The supplier agrees to follow the same policy in performing this contract and also agrees that any eventual subcontractors will also follow the same policy.

2-39.3 **Other Topics Considered**

Section [1-6, Involve Suppliers Early](#).

Section [1-10, Conduct Market Research and Benchmarking Analysis](#).

Section [1-14, Develop, Issue, and Analyze Responses from RFI](#).

Section [2-1, Develop Purchase Plan](#).

Section [2-6, Involve Suppliers in Planning](#).

Section [2-20, Develop and Finalize Sourcing Strategy](#).

Section [2-21, Define Supplier Diversity Objectives](#).

Section [2-22, Prequalify Suppliers](#).

Section [2-27, Issue RFPs and Publicize Requirements](#).

2-39.4 Clauses and Provisions

Include the following clauses and provision within all solicitations and contracts:

[Clause 3-1: Small-, Minority-, and Woman-Owned Business Subcontracting Requirements.](#)

[Clause 3-2: Participation of Small-, Minority-, and Woman-Owned Businesses.](#)

[Provision 3-1: Notice of Small-, Minority-, and Woman-Owned Business Subcontracting Requirements.](#)

2-40 Produce Contract Award Recommendation

2-40.1 Contract Awards

The contract award recommendation is the identification of the supplier that offers the Postal Service the best value, and therefore should be awarded the contract. The contracting officer is responsible for making the award recommendation after discussions and/or negotiations (if conducted), determining the price is fair and reasonable, consulting with the purchase/SCM team, as necessary, and obtaining any required reviews and approvals (see Section [2-41](#), [Obtain Selected Reviews and Approvals](#)). When consensus as to which supplier should be awarded the contract cannot be reached, the contracting officer will make the best value decision.

2-40.2 Best Value Determination and Award Recommendation**2-40.2.1 Competitive**

After proposal evaluation, comparative analysis, and ranking of the proposals (including price proposals), and, after any final discussions and negotiations with selected suppliers, it must be determined which supplier (or suppliers) offers the best value to the Postal Service. The contracting officer must then make a recommendation to the purchase/SCM team after consideration of the information provided by the proposal evaluation team. Information to be considered in the decision includes the following:

- The trade-off judgment between price and the value offered in a supplier's proposal.
- The relative value offered by a supplier or suppliers in relation to the competition.
- Whether a lower cost is worth the lesser technical value (and potentially higher risk), or whether a higher price is worth the increased technical/managerial capabilities (and potentially lower risk).

These judgments must be consistent with the relative significance of the identified performance evaluation factors and the relationship of those factors to cost/price factors as established in the proposal evaluation strategy and described in the request for proposals (RFP).

2-40.2.2 **Noncompetitive**

After evaluation of the supplier's proposal and discussions/negotiations with the supplier, the contracting officer must make a determination that the noncompetitive purchase will provide the best value to the Postal Service and further the Postal Service's business and competitive interests. If the value of the proposed contract exceeds the contracting officer's noncompetitive approval authority, the contracting officer must make a recommendation regarding the proposed contract to the appropriate approval authority.

2-40.3 **Contract File**

All procedures, evaluation techniques, proposal evaluation team reports, record of negotiations, and the best value determination must be formally documented and maintained in the contract file. For more information about contract files for competitive contracts, see Section [2-40.3.1, Contract Files for Competitive Contracts](#). For more information about contract files for non competitive contracts, see Section [2-40.3.2, Contract Files for Noncompetitive Contracts](#). For more information about contract files for simplified purchases, see Section [2-43, Simplified Purchasing](#).

2-40.3.1 **Contract Files for Competitive Contracts**

Contract files for competitive contracts should include the following:

- Requirements document and approved requisition.
- Purchase plan, if applicable.
- Solicitation.
- Proposals received in response to the solicitation.
- Evaluation documentation.
- Any audits conducted in support of the purchase.
- Best value determination and award recommendation, including a record of any discussions/negotiations and a determination that the price is fair and reasonable.
- Contract award and notification to unsuccessful offerors.
- Offerors documentation.
- Any required reviews and approvals.
- Any other documentation required by these practices.

Award documentation must be completed before notification of award.

2-40.3.2 **Contract Files for Noncompetitive Contracts**

Contract files for noncompetitive contracts should include the following:

- Requirements document and approved requisition.
- Noncompetitive purchase request, including required signatures and certifications.
- Competition's Advocate's review and advice to the contracting officer, if applicable

- Contracting officer's evaluation and recommendation on the purchase method.
- Purchase plan, if applicable.
- Noncompetitive contract award recommendation including a record of any discussions, negotiations, and a determination that the price is fair and reasonable.
- If cost and pricing data were certified by the supplier, the contracting officer's documentation of the extent to which he or she relied upon the certified cost or pricing data in negotiating the final price.
- Contract award.
- Any required reviews and approvals.
- Any other documentation required by these practices.

Award documentation must be completed before notification of award.

2-40.4 **Required Preaward Activities**

See Sections [2-41, Obtain Selected Reviews and Approvals](#), [2-42, Postal Accountability and Enhancement Act Related Reports and Certifications](#), and [3-2, Announce Award](#), for information regarding activities that, depending on the estimated dollar value of the contract, may be required before contract award.

2-40.5 **Other Topics Considered**

Section [1-10, Conduct Market Research and Benchmarking Analysis](#).

Section [2-3, Update/Refine Total Cost of Ownership Analysis](#).

Section [2-32, Assess Technology Implications](#).

Section [2-33, Perform Risk Analysis on Supplier Proposals](#).

Section [2-41, Obtain Selected Reviews and Approvals](#).

Section [2-42, Postal Accountability and Enhancement Act Related Reports and Certifications](#).

Section [2-43, Simplified Purchasing](#).

Section [3-2, Announce Award](#).

2-41 Obtain Selected Reviews and Approvals

2-41.1 **General**

Reviews and approvals of contractual actions provide oversight and an objective view of important business decisions. Pooling business insights enhances the process of obtaining best value. Therefore, the Postal Service has established various levels of review and approval for contractual and related actions throughout the purchase process. In addition, some contractual actions and proposed actions must be reported or announced to internal organizations both before and when an action is taken. Generally, the need for review and approval, report, or announcement depends on the estimated dollar value of the proposed action or some other important factor,

such as the sensitivity of the purchase or the purchase method (competitive or noncompetitive). This topic delineates selected reviews and approvals, and mentions certain reports, which are discussed in more length in Section [2-42, Postal Accountability and Enhancement Act Related Reports and Certifications](#). Required announcements are discussed in Section [3-2, Announce Award](#). Lastly, this topic addresses required actions a contracting officer must take when a proposed contractual action exceeds his or her delegated authority.

2-41.2 **Estimated Total Dollar Value**

The appropriate review and approval authority for any particular contractual action depends on the estimated total dollar value of the action. For contract awards, the estimated total dollar value is the award amount plus any defined and priced values included in the contract at time of award (example, options). The estimated total dollar value for a modification is the dollar value of the modification. For indefinite-delivery contracts and ordering agreements, the estimated total dollar value is the dollar amount the purchase/SCM team determines best represents the total dollar value of all of the orders that will be placed against the indefinite-delivery contract or ordering agreement during its initial term and any contemplated extensions, such as options or renewals.

2-41.3 **Reviews and Approvals**

2-41.3.1 **Review and Approval Authorities**

A review and approval authority must be a contracting officer within the purchasing organization's management chain in the purchasing organization who has been delegated a sufficient amount of contracting authority to perform the action being reviewed. If no contracting officer in the purchasing organization has a sufficient amount of delegated contracting authority to perform the review and approval, the review and approval must be performed by the Category Management Center manager; the relevant Portfolio manager; or the VP, SM, depending on the estimated total dollar value of the proposed action. The appropriate approval authority for any action subsequent to award will depend on the dollar value of the individual action (e.g., modification, delivery, or task order against an indefinite-delivery contract). In no case may the individual seeking the review and approval of the action be the same individual performing the review and approval. This measure is to ensure a separate and independent evaluation as to the review and approval.

2-41.3.2 **Reviews and Approvals of Contract Awards, Modifications, and Ordering Agreements**

Contract awards, modifications, or ordering agreements, including exercise of options and contract renewals, valued at less than \$250,000 require no further reviews and approvals beyond that of the contracting officer who has \$250,000 delegated contracting authority. Contract awards, modifications, or ordering agreements, including exercise of options and contract renewals valued at \$250,000 or more, require review and approval by a contracting officer who has delegated contracting authority equal to or above the amount

of the contract action. Such review and approval must be provided prior to execution. Contract awards, modifications, or ordering agreements, including exercise of options and contract renewals valued at \$20 million or more, must be reviewed and approved by the VP, SM prior to execution. Refer to Section [2-41.4, Review and Approval Process for Competitive Actions](#) and Section [2-41.5, Review and Approval Process for Noncompetitive Actions](#) for further guidance on conducting reviews and approvals. Required reviews and approvals on delivery and task orders against indefinite-delivery contracts is described in Section [2-41.3.4, Reviews and Approvals of Delivery and Task Orders Against Indefinite-Delivery Contracts](#). For orders (if valued at \$10,000 or more) against Ordering Agreements see Section [4-1.5, Orders Against Ordering Agreements](#).

Portfolio Manager review and approval of the period of performance is required for new contracts or contract extensions, at any dollar value, which in the aggregate exceeds a contract term of eight years. For example, a planned solicitation with a base period of performance of three years and two-three-year options for a total of nine years must be justified by the contracting officer and approved as to the planned period of performance by the relevant Portfolio Manager irrespective of the estimated dollar value of the action. For requirements where lower level contracting officer review and approval authorities are sufficient for approval of the action and the period of performance in the aggregate does not exceed eight years, Portfolio Manager approval is not required.

For contracts in which the term in the aggregate exceeds eight years inclusive of options, when exercising any existing option, contracting officers should document that prior approval of the period of performance was received from the Portfolio Manager for the solicitation resulting in award. When extending a contract beyond an eight-year total period of performance by a supplemental agreement, a justification by the contracting officer and review and approval by the relevant Portfolio Manager for the period of performance extension are required. Portfolio Managers will determine if approving a contract term beyond eight years is necessary or beneficial to the Postal Service, or if shorter and more frequent re-competition opportunities best serve the business interests of the Postal Service.

2-41.3.3 **Reviews and Approvals of Purchase Plans**

All purchase plans for competitive and noncompetitive contracts, including modifications that significantly change the scope or nature of the goods or services from that which was fairly and reasonably contemplated by the original contract (see Sections [2-1, Develop Purchase Plan](#) and [5-8.9, Change Orders](#)) where the total estimated contract or modification is valued at \$1 million or more must be reviewed and approved by the appropriate authority, and plans valued at \$20 million or more must be reviewed and approved by the VP, SM. When a purchase plan is required and the planned period of performance in the aggregate, inclusive of all options, exceeds eight years, contracting officers must document the relevant portfolio manager approval of such planned performance term no matter the dollar value. For requirements where lower level contracting officer review and approval authorities are sufficient for approval of the action and the planned period of performance in

the aggregate, inclusive of all options, exceeds eight years, the portfolio manager approval is limited only to the period of performance. Approved purchase plans must be included in the contract file. Unless other arrangements have been made and approved by the appropriate authority, the purchase plan review and approval must be done before the publication of any requirement, prequalification of potential suppliers, or release of any solicitation or request for proposal. In the case of a noncompetitive action, the submitted Request for Noncompetitive Purchase should be approved prior to the completion and submission of the purchase plan for review and approval. The Noncompetitive Purchase Request must be approved and included with the purchase plan. (See Section [2-41.5, Review and Approval Process for Noncompetitive Actions](#).) If, during the supplying process and subsequent to the approval of the purchase plan, market conditions, Postal Service requirements, or other factors change to an extent that the plan must be substantially revised, the revised plan must also be reviewed and approved by the appropriate authority.

Note: When a purchase plan valued between \$1 million and \$10 million includes a life-cycle support plan (see Section [2-11, Develop Life Cycle Support Plan](#)), that plan must be reviewed and approved by the manager, Asset Management Planning. When a purchase plan valued at more than \$10 million includes a life-cycle support plan, that plan must be reviewed and approved by the manager, Asset Management.

2-41.3.4 **Reviews and Approvals of Delivery and Task Orders Against Indefinite-Delivery Contracts**

2-41.3.4.1 **Reviews and Approvals of Orders – Single Awards**

Under a single-award indefinite-delivery contract, any fixed-price order for goods or services issued by a contracting officer that is based upon quantities applied to fixed unit prices specified in the contract, does not require further reviews and approvals. The review and approval, up to the maximum amount, of the indefinite-delivery contract serves as the delegated authority. (See [2-41.6, Actions Exceeding a Contracting Officer's Delegated Authority](#), and [7-1.1, Contracting Officer Levels](#).) However, the contracting officer will provide advanced notification to the VP, SM, for all such orders valued at \$20 million or more and include the advanced notification within the contract file. See Section [4-1.4.3.2, Ordering Procedures and Documentation – Single Awards](#), for information on advanced notifications.

When the contracting officer is establishing the price of any order for goods or services that is based upon a pricing method other than quantities applied to fixed unit prices and the order is valued at \$1 million or more, higher level reviews and approvals are required by a contracting officer with appropriate delegated authority. If the order is under \$1 million, higher level reviews and approvals are not required. The review and approval, up to the maximum amount, of the indefinite-delivery contract serves as the delegated authority. (See [2-41.6, Actions Exceeding a Contracting Officer's Delegated Authority](#), and [7-1.1, Contracting Officer Levels](#).) Review and approval authority is described in Section [2-41.3.2, Reviews and Approvals of Contract Awards, Modifications, and Ordering Agreements](#), including VP, SM approval for orders valued at \$20 million or more.

The review and approval for orders to be issued as documented in the Order Placement Memorandum (OPM) should concentrate on the following:

- Whether the order conforms to the terms and conditions contained in the contract, including any order limitations.
- Whether the established order price is reasonable if fixed price or a reasonable estimate if time and material, labor-hour, or cost type.
- Any other aspect of the process that may affect whether the Postal Service's delivery needs will be met.

2-41.3.4.2 **Reviews and Approvals of Orders – Multiple Awards**

Where multiple indefinite-delivery contract awards for goods or services have been made to support Postal Service requirements and the order to be issued by the contracting officer is valued at \$1 million or more, higher level reviews and approvals are required by a contracting officer with appropriate delegated authority. If the order is under \$1 million, higher level reviews and approvals are not required beyond that of the contracting officer with appropriate delegated authority. (See [2-41.6, Actions Exceeding a Contracting Officer's Delegated Authority](#), and [7-1.1, Contracting Officer Levels](#).) Review and approval authority is described in Section [2-41.3.2, Reviews and Approvals of Contract Awards, Modifications, and Ordering Agreements](#), including VP, SM approval for orders valued at \$20 million or more.

The review and approval for orders as documented in the OPM should concentrate on the following:

- Whether the order conforms to the terms and conditions contained in the contract, including any order limitations.
- Whether the established order price is reasonable if fixed price or a reasonable estimate if time and material, labor-hour, or cost type.
- If the order is to be issued without further competition whether the contracting officer determined that such approach was in the best business interest of the Postal Service.
- Any other aspect of the process that may affect whether the Postal Service's delivery needs will be met.

2-41.3.4.3 **Reviews and Approvals for the Determination for Placement of an Order to a Single Supplier – Multiple Awards**

The client and contracting officer should consult to adequately plan for order placement when requirements are being developed. If the contract provides the opportunity for further competition of orders; and, an order for goods or services, valued at \$1 million or more, is planned to be issued without further competition, the client must prepare a request with rationale detailing the compelling business justification (CBJ) that supports order placement with a single supplier. A PCES manager from the requesting organization must provide written concurrence with the rationale. The contracting officer makes a written contracting officer determination (COD) as to whether placing the order with a single supplier is in the best business interest of the Postal Service. Prior to requesting a proposal from the supplier, review and approval of the COD is required.

The requesting organization is not required to provide a CBJ for orders less than \$1 million; however, a COD is required for all orders issued to a single supplier from among multiple contract holders. The SM CMC manager provides review and approval of the COD for orders of \$1 million up to \$5 million. The SM Portfolio manager provides review and approval of the COD for orders of \$5 million up to \$10 million. The VP, SM provides review and approval of the COD for all orders of \$10 million or more. The decision to compete among only a limited number of awardees under multiple-award indefinite-delivery contracts must also be documented by the contracting officer in the COD, but does not require a separate review and approval.

2-41.3.5 **Terminations**

No contract priced at or with a potential termination liability exceeding \$1 million may be terminated without the prior approval of the VP, SM. Contract termination actions of less than \$100,000 do not require higher level review and approval. In addition, no contract regardless of price that is considered sensitive or highly visible may be terminated without the VP, SM's approval. Contracts with a potential termination liability of \$100,000 or more, but not exceeding \$1 million, must be reviewed and approved by the Portfolio manager before termination. Contracting officers should also consult with the general counsel. For more information, see Section [5-13, Terminate Contract](#).

2-41.3.6 **Exemptions**

Reviews and approvals are not required for administrative modifications (see Section [5-8, Contract Modifications](#)) such as, change of finance number, change of contracting officer or contracting officer representative, or incremental funding actions. Contracting officers may execute incremental funding actions (e.g., adding funds during the performance term) regardless of their delegated contracting authority if the amount to be funded is a component of, or was already reviewed and approved as part of the estimated total dollar contract value (see Section [1-5, Assess Resources](#)). For Cost-Reimbursement contracts, see Section [2-18, Select Contract Type and Period of Performance](#). However, administrative modifications involving a termination action are subject to review and approval. See Section [2-41.3.4, Reviews and Approvals of Delivery and Task Orders Against Indefinite-Delivery Contracts](#) for the discussion on exemptions specific to orders under indefinite-delivery contracts.

2-41.4 **Review and Approval Process for Competitive Actions**

The review of a competitive contractual action must focus on the following:

- Whether the proposed action complies with the Postal Service's purchasing regulations contained in 39 CFR Part 601 and applicable guidance contained in the SPs and Ps, management instructions, or other corporate directives.
- Whether exceptions or deviations to the supplying principles, practices, provisions, or clauses have been documented and previously approved.

- Whether sound business judgment has been demonstrated and documented and is consistent with the purchase plan and the request for proposals throughout the process leading to the proposed action.
- Ethics considerations, including potential conflicts of interest and post-employment matters.
- Whether the contract file contains sufficient documentation to permit a third party not directly involved in the transaction to review and understand the process and the business decision(s) that led to the proposed action.
- Whether the contract file adequately documents the suppliers solicited, the submitted proposals, evaluation of proposals, price or cost analysis, negotiations and the results, and the trade-off analysis documenting which supplier(s) offered the best value to the Postal Service.
- Whether the contract file contains a determination that the contract price is fair and reasonable and a description of how the contracting officer made that determination.
- Any other applicable considerations the reviewer deems important to the purchase action.

The approving authority must signify his or her review and approval for the record. The contract file must maintain and include the approving authority's review and approval documentation. Such documentation also includes any review and approval authority's questions and recommendations as well as the disposition of such questions during the approval process.

2-41.5 **Review and Approval Process for Noncompetitive Actions**

The review of a noncompetitive contractual action must focus on the following:

- Whether the proposed action complies with the Postal Service's purchasing regulations contained in 39 CFR Part 601 and applicable guidance contained in the SPs and Ps, management instructions, or other corporate directives.
- Whether exceptions or deviations to the supplying principles, practices, provisions, or clauses have been documented and previously approved.
- The Noncompetitive Purchase Request, and whether all elements have been addressed fully and completely, and all necessary signatures and certifications have been made in accordance with the Management Instruction on Noncompetitive Purchases.
- The advice provided by the Competition Advocate for purchases of \$1 million or more and the contracting officer's response to any recommendations from the Competition Advocate.
- The contracting officer's evaluation of the NPR and recommendation.
- Whether the contract file adequately documents the supplier's proposal, evaluation of submitted proposal information, price or cost analysis, negotiations and the results, and the best value decision.

- Whether the contract file contains a determination that the contract price is fair and reasonable and a description of how the contracting officer made that determination.
- Ethics considerations, including potential conflicts of interest and post-employment matters.
- If cost and pricing data were certified by the supplier, the contracting officer's documentation of the extent to which he or she relied upon the certified cost or pricing data in negotiating the final price.
- Whether the contract file contains sufficient documentation to permit a third party not directly involved in the transaction to review and understand the process and the business decision(s) that have led to the proposed action.
- Any other applicable considerations the reviewer deems important to the purchase action.

The approving authority must signify his or her review and approval for the record. The contract file must maintain and include the approving authority's review and approval documentation. Such documentation also includes any review and approval authority's questions and recommendations as well as the disposition of such questions during the approval process.

2-41.6 **Actions Exceeding a Contracting Officer's Delegated Authority**

A contracting officer may execute a contractual action (contract award, modification, or termination) exceeding his or her delegated authority provided the appropriate reviews and approvals have been obtained. Written approval of the proposed contract action from the appropriate authority serves as the delegation of authority required to execute a contractual action if the proposed contract award or modification exceeds the contracting officer's delegated authority. See Sections [2-41.3.4.1, Reviews and Approvals of Orders – Single Awards](#); [2-41.3.4.2, Reviews and Approvals of Orders – Multiple Awards](#); [4-1.4.3.2, Ordering Procedures and Documentation – Single Awards](#); and [4-1.4.4.3, Ordering Procedures and Documentation – Multiple Awards](#).

2-41.7 **PAEA Reporting and Certifying of Contractual Actions**

Due to Postal Accountability and Enhancement Act (PAEA) considerations, contractual actions (i.e., awards, modifications, indefinite-delivery contracts and their individual orders, and orders against Ordering Agreements valued at \$50 million or more; terminations and final decisions on contract claims valued at \$25 million or more) require reporting to the Disclosure Committee when the action is forwarded for review and approval and when the same action is awarded. A quarterly review and certification is performed by CMC Managers to ensure actions are being reported timely. See Section [2-42, Postal Accountability and Enhancement Act Related Reports and Certifications](#)).

2-41.8 **Consultation with Assigned Counsel and the General Counsel/Law Department**

2-41.8.1 **General**

Frequently, a representative of the Law Department is a member of the purchase/SCM team, providing legal assistance and guidance throughout the supplying process. The role of assigned counsel is an important one. Depending on the nature of the purchase, and without regard to whether the Law Department is represented on the purchase/SCM team, the contracting officer or the purchase/SCM team should consult assigned counsel as to the following:

- Purchase plans, solicitations, best value decisions, and contract award recommendations for purchases valued at \$5 million or more. (Law Department review may be requested at lower values.).
- Purchase plans, solicitations, best value decisions, and contract award recommendations for any purchase of a sensitive or highly visible nature (for example, if a solicitation or contract may result in an organizational conflict of interest).
- Modifications to standard clauses.
- Ethics considerations, including potential conflicts of interest and post-employment matters.
- Nondisclosure agreements (the agreement should be obtained from the Law Department and may not be changed without assigned legal counsel's review and approval).
- Debriefings (if a supplier is attending a debriefing with an attorney, assigned counsel should also be asked to attend, see Section [3-3, Provide Feedback](#)).
- Business disagreements and decision letters to suppliers (see Section [7-4, Supplier Disagreement Resolution](#) and 39 CFR Parts 601.107-109).
- Contract claims, disputes, and final decisions (see Section [2-41.8.2, Final Decisions on Contract Claims](#)).
- Inquiries from a supplier's counsel.
- Matters that may be of interest to the Board of Governors or the Executive
- Leadership Team (ELT).
- Inquiries from Congress or the media or requests (including Freedom of Information Act requests) for contracts from these entities.
- Contract terminations (see Section [5-13, Terminate Contract](#)).
- Questions arising over taxes or the application of law (see Section [7-3, Bonds, Insurance, and Taxes](#)).
- Any other instances when legal matters or matters of a sensitive nature arise.

2-41.8.2 **Final Decisions on Contract Claims**

Before communicating and issuing a final decision on a claim, the contracting officer should consult assigned counsel (see Section [7-7.1.17](#), [Contract Disputes Act \(41 U.S.C. 7101–7109\)](#) and 39 CFR Part 601.109 Contract Claims and Disputes).

2-41.9 **Other Topics Considered**

Section [2-42](#), [Postal Accountability and Enhancement Act Related Reports and Certifications](#)

Section [3-2](#), [Announce Award](#)

Section [5-13](#), [Terminate Contract](#)

Section [4-1.4](#), [Orders Against Indefinite-Delivery Contracts](#)

Section [4-1.5](#), [Orders Against Ordering Agreements](#)

2-42 Postal Accountability and Enhancement Act Related Reports and Certifications

2-42.1 **Reporting of Contractual Actions Under the PAEA**

The Postal Accountability and Enhancement Act (PAEA) of 2006, requires the Postal Service to file certain financial reports with the Postal Regulatory Commission (PRC), and these include time-specific reports regarding certain contractual actions. The reports concern the following:

- Contract awards and modifications valued at \$50 million or more.
- Indefinite delivery contract awards with an estimated total dollar value (see Section [2-41.2](#), [Estimated Total Dollar Value](#)) of \$50 million or more must be reported and any order valued at \$50 million or more made against an indefinite delivery contract must also be reported.
- Because it is not a contract, the establishment of an Ordering Agreement valued at \$50 million or more does not need to be reported, but any order valued at \$50 million or more made against an ordering agreement must be reported.
- Contract terminations with a potential termination liability of \$25 million or more.
- Contracting Officer Final Decisions (COFDs) on contract claims valued at \$25 million or more.

When a purchase/SCM team foresees any of the above actions occurring, the contracting officer is responsible for reporting the matter to the Postal Service Disclosure Committee. Reporting is a two-step process, requiring a report before the action occurs (when the contracting officer forwards the matter for review and approval) and when the contracting officer takes the action. [Figure 2.17](#), [PAEA Required Reporting Actions](#), describes the actions, the nature of the report, and the timeframes when the reports must be filed. All reports are sent to the Disclosure Committee email address. The first report must be filed using the Contract Material Development format. The

second report should attach the first report to show that both were submitted on the matter.

Figure 2.17

PAEA Required Reporting Actions

CONTRACT ACTION TYPE		POTENTIAL VALUE (\$ Millions)	REQUIREMENT/REPORTING ACTION*	WHEN CONTRACTING OFFICER TAKES ACTION
1A	Contract Award	\$50	Complete the Contract Material Development Format and forward to the Disclosure Committee. Send a copy to the client and the client's VP. DO NOT include the name of the prospective supplier. For PAEA reporting purposes, an order under an Ordering Agreement is considered a contract award.	Send at the same time the proposed contract award recommendation is forwarded to the next higher level for review and approval.
1B	Contract Award	\$50	A second email must be sent to the Disclosure Committee alerting them when the contract is awarded. The email must provide the name of the awardee, the dollar value of the contract, and the date of contract award. Send a copy to the client and the client's VP.	Send on the day the contract is awarded.
2A	Modification	\$50	Complete the Contract Material Development Format and forward to the Disclosure Committee. Send a copy to the client and the client's VP. DO NOT include the name of the supplier. For PAEA reporting purposes only, an order under an Indefinite-Delivery contract is considered a modification.	Send at the same time the proposed modification is forwarded to the next higher level for review and approval.
2B	Modification	\$50	A second email must be sent to the Disclosure Committee alerting them when the contract is modified. The email must provide the name of supplier, the amount of the modification, and the date the contract was modified. Send a copy to the client and the client's VP.	Send on the day the contract is modified.
3A	Termination	\$25	Complete the Contract Material Development Format and forward to the Disclosure Committee. Send a copy to the client and the client's VP. DO NOT include the name of the supplier involved in the termination.	Send at the same time the proposed termination is forwarded to the next higher level for review and approval.
3B	Termination	\$25	A second email must be sent to the Disclosure Committee alerting them when the contract is terminated. The email must provide the name of the supplier, the amount of termination liability, and the date of the termination. Send a copy to the client and the client's VP.	Send on the day that the contract is terminated.
4A	Contract Claim	\$25	Complete the Contract Material Development Format and forward to the Disclosure Committee. Send a copy to the client and the client's VP. DO NOT include the name of the supplier involved in the claim.	Send at the same time the contracting officer's final decision is forwarded to the next higher level for reviews and approvals.
4B	Contract Claim	\$25	A second email must be sent to the Disclosure Committee alerting them that the contracting officer's final decision has been issued. The email must provide the name of the supplier, the amount awarded the supplier in the contracting officer's final decision, and the date the final decision was issued. Send a copy to the client and the client's VP.	Send on the same day that the contracting officer's final decision is issued.

2-42.2 Quarterly Certifications

CMC managers of purchasing organizations must certify every quarter that all necessary reports have been filed with the Disclosure Committee within

the specified timeframes as defined in [Figure 2.17](#). Portfolio and CMC managers must establish and maintain an internal process to ensure the reporting of such information was performed and the quarterly certification is completed in a timely manner. Supply Management Infrastructure notifies the managers when the certifications are required, manages receipt of the CMC manager certifications, and the review and certification by the VP, SM.

2-43 Simplified Purchasing

2-43.1 **General**

Simplified purchasing is a streamlined competitive business practice that purchase/SCM teams may use to expedite the purchase of commercially-available goods and services.

2-43.2 **Purpose**

Simplified purchasing can reduce administrative costs, foster efficiency and economy in contracting, promote and improve opportunities for SMWOB's, and lessen proposal preparation and evaluation costs for both the Postal Service and its suppliers.

2-43.3 **Use**

Simplified purchasing may be used to purchase commercially available goods and services valued at less than \$1 million. Simplified purchasing may not be used for purchases valued at \$1 million or more.

Purchase/SCM teams should use their business judgment in deciding whether or not simplified purchasing is the most effective competitive business practice based on (1) the nature and complexity of the requirement, (2) market conditions, and (3) whether simplified purchasing will result in the Postal Service obtaining best value. If the requirement is highly complex in scope, requires significant customization to meet Postal needs or requires extensive assessment from various stakeholders to determine best value, simplified purchasing may not be the best method to use for the purchase. Purchase/SCM teams should conduct market research to determine that the good or service sought is available in the commercial marketplace before making the decision to use simplified purchasing procedures. The decision to use simplified purchasing is made during purchase planning and is ultimately based on an assessment as to whether the approach will result in obtaining the best value for the Postal Service, and not solely on whether the estimated dollar value of the purchase falls within the simplified purchasing threshold.

2-43.4 **Soliciting Proposals**

2-43.4.1 **General**

Simplified purchasing allows for the use of both oral and written solicitations. However, the nature and complexity of the requirement should be the deciding factor in determining the solicitation method. Because there should

be a number of potential suppliers in the marketplace for commercially available goods and services, oral solicitations typically should suffice and prove the most efficient solicitation method.

2-43.4.2 **Solicitation Requirements**

Regardless of whether an oral or written solicitation is used, certain elements must be communicated to potential offerors when soliciting offers for simplified purchases. The solicitations must state all factors to be considered in the evaluation as well as the relative importance of price to those other factors (i.e., price is more important, less important, or as important as the evaluation factors). Evaluation factors should be concise and consistent with the expedited approach for acquisition of commercial goods or services. At least one evaluation factor must be used (see examples below). Evaluation factors help clarify the Postal Service's objectives for a particular purchase, may result in important differentiations between proposals, and guide offerors in the development of their proposals. (See Section [2-26, Develop Proposal Evaluation Strategy](#), for more information on evaluation factors.)

Due to the commercial nature of the goods or services to be procured, past performance and supplier capability need only be reviewed for the selected supplier. The following are examples of evaluation factors, which, depending on the purchase, may prove effective in evaluating proposals for simplified purchases:

- Product/service features.
- Quality.
- Delivery schedule.
- Maintainability.
- Size, weight, and other characteristics.
- Warranty.

2-43.4.3 **Relative Importance of the Evaluation Factors**

Simplified purchasing solicitations do not need to disclose the relative importance assigned to the individual evaluation factors.

2-43.4.4 **Oral Solicitations**

Oral solicitations provide for the verbal communication of Postal Service requirements to potential suppliers without the need to prepare formal solicitation documents. Oral solicitations may be supplemented with written specifications, delivery schedules, information concerning any specialized aspect of the purchase, or any other information necessary for the offeror to provide a complete response or written proposal. Oral solicitations must inform the potential supplier of the requirements of the purchase, establish a date and time for receipt of oral or written proposals, and provide that any resulting contract will include all required clauses and provisions (see Section [2-43.11, Clauses and Provisions](#)).

- a. The following information must be communicated to suppliers when conducting an oral solicitation:
 - (1) A description of the supplies or services to be purchased.
 - (2) The quantities needed.

- (3) The contract type.
 - (4) The required delivery date.
 - (5) The complete delivery address.
 - (6) Any other information pertinent to the purchase, including the basis for selection of award, the relative importance of price in the purchase, and the evaluation factors that will be used to evaluate the proposal.
- b. The following information must be obtained from the supplier:
- (1) Full name, address, and telephone number of the firm.
 - (2) Name of contact person.
 - (3) Type of business.
 - (4) Tax Identification Number (TIN).
 - (5) Price and technical proposals.
 - (6) Discount terms.
 - (7) Delivery date.
 - (8) Free on board (f.o.b.) point.
 - (9) Any other information pertinent to the purchase such as product literature, product samples, technical features, and warranty provisions.
- c. Solicitation and supplier obtained information must be documented and included in the contract file (see Section [2-43.9, Contract Files for Simplified Purchases](#) for more information about contract file requirements).

2-43.4.5 **Written Solicitations**

Written solicitations provide for the communication of Postal requirements to offerors and should contain the same elements as oral solicitations. However, because the written solicitation is most likely being used for more complex requirements, additional elements, such as a detailed statement of work, specifications, and salient characteristics of the commercial good or service, may be required for inclusion. Written solicitations should be considered for use where solicited suppliers have not previously done business with the Postal Service, the requirement has not previously been purchased, or where participating suppliers are not familiar with Postal solicitation provisions and contract terms and conditions. For information about requirements for written solicitations, see Sections [2-2, Start Request for Proposal \(RFP\) Development](#), [2-24, Review and Finalize Request for Proposals \(RFP\)](#), and [2-27, Issue RFPs and Publicize Requirements](#).

2-43.5 **Evaluation**

Formal evaluation plans and the scoring and ranking of proposals are not required, but contracting officers must evaluate and compare proposals in accordance with the solicitation evaluation factors, and make an informed business decision as to which proposal offers the best value to the Postal Service. During this process, the contracting officer may consult with the client and any other member of the purchase/SCM team as necessary.

The evaluation of the proposal(s) (i.e., strengths, weaknesses, risks, comparisons) must be documented in the award recommendation using the Simplified Purchasing Template. For simplified purchases, due to the commercial nature of the goods or services to be procured, past performance and supplier capability need only be reviewed and documented for the selected offeror and not for all offerors. The selected offeror's past performance and supplier capability must be confirmed by the contracting officer prior to the completion of evaluation.

2-43.6 **Discussions and Negotiations**

See Sections [2-37](#), [Hold Discussions](#), and [2-38](#), [Negotiate with Suppliers](#), for information about discussions and negotiations with potential suppliers.

2-43.7 **Contract Award**

The contracting officer must evaluate all offers in accordance with the evaluation factors. Contract award must be made in accordance with the basis established in the solicitation that defines best value for the purchase. The contracting officer must review and confirm the selected offeror's eligibility for award on SAM.gov and on the Postal Service's *Decline to Accept or Consider Proposals List* and determine that the price is fair and reasonable. The best value rationale must be documented using the Simplified Purchasing Template and included in the contract file. All awards must be reviewed and approved as discussed in Section [2-41](#), [Obtain Selected Reviews and Approvals](#).

When written solicitations are used, the contract award is made by execution of a contract by both parties. When oral solicitations are used, the contract award is made by written acceptance of, or performance against the contract, by the supplier. To ensure that both parties are fully aware of their contractual responsibilities, contracting officers should request that the successful offeror sign and return the contract.

Awardees can be notified using the notification of award letter, revised as necessary, contained in Section [3-1](#), [Award Contract and Notify Suppliers](#).

2-43.8 **Notification to Unsuccessful Offerors**

Under simplified purchasing, offerors who competed but were not awarded contract(s) ("unsuccessful offerors") must be sent written notification within three days of contract award. The notification must state that the offeror was not awarded the contract and must provide the name and mailing address of the successful offeror as well as the total contract price. Note: Unit prices within contracts are considered information of a commercial nature which, pursuant to Postal Service Freedom of Information (FOIA) decisions, should not be released. See Section [3-1](#), [Award Contract and Notify Suppliers](#), for more information.

2-43.9 **Contract Files for Simplified Purchases**

Contract files for simplified purchases must include the following:

- Approved requisition for the purchase.
- Documentation of the date of oral solicitation or written solicitation, if used, including the basis for selection of award, the relative importance of price, and the evaluation factors used in determining best value.
- Confirmation of the selected offeror's eligibility for award (e.g., documented as a screen shot of the webpages for SAM.gov and the Postal Service's *Decline to Accept or Consider Proposals List* displaying the search results).
- The offerors proposals or documentation of oral proposals.
- Completed Simplified Purchasing Template.
- Award and unsuccessful offeror notifications.
- Required reviews and approvals (see Section [2-41, Obtain Selected Reviews and Approvals](#), for more information).

2-43.10 **Other Topics Considered**

Section [2-2, Start Request for Proposal \(RFP\) Development](#).

Section [2-24, Review and Finalize Request for Proposals \(RFP\)](#).

Section [2-26, Develop Proposal Evaluation Strategy](#).

Section [2-27, Issue RFPs and Publicize Requirements](#).

Section [2-37, Hold Discussions](#).

Section [2-38, Negotiate with Suppliers](#).

Section [2-41, Obtain Selected Reviews and Approvals](#).

Section [3-1, Award Contract and Notify Suppliers](#).

2-43.11 **Clauses and Provisions**

All solicitations and contracts using simplified purchasing procedures must include the following:

[Provision 4-1: Standard Solicitation Provisions](#).

[Provision 4-2: Evaluation](#).

[Provision 4-3: Representations and Certifications](#).

[Clause 4-1: General Terms and Conditions](#).

[Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#).

2-44 Consideration and Use of Specific Clauses

2-44.1 **Most Favored Customer Pricing**

The Most Favored Customer Pricing (MFCP) clause is applicable to contracts involving the purchase of commercially available goods and does not apply to the purchase of services. Contracting officers should consider inclusion of

[Provision 2-10: Most Favored Customer Sales Reporting](#) and [Clause 2-48: Most Favored Customer Pricing](#) in solicitations and contracts for the purchase of commercially available goods having a period of performance exceeding one year. Provision and clause usage should be considered under multi-year contracts where there is a potential for achieving price reductions based on wide Postal Service adoption or anticipation of high volume quantity requirements for the items within the Schedule. When using this clause contracting officers are advised to consult with assigned legal counsel prior to contract award. Use of this clause requires advance planning and contract administration activities to ensure compliance with the clause. The contract administration activities should be taken into consideration when considering clause usage.

The contracting officer and the supplier are required to conduct certain activities during the life of the contract under the MFCP clause. Those activities include the following:

- If applicable to fewer than all items under the contract, the contracting officer must specify within the Schedule all items to which the MFCP clause will apply. The MFCP clause is evaluated by item individually and not in the aggregate.
- The supplier will be required to report annually on the status of its contractual compliance with the MFCP clause. The supplier is required to prepare and provide a comparative report, based on its annual sales volume, of Postal Service and other customer purchase and pricing data, in a format acceptable to the contracting officer. The report shall be submitted annually for a 12-month period of performance measured from the date of contract award. The annual reports are due within thirty (30) days from the end of the reporting period. The final report is due within thirty (30) days of completion of the period of performance.
- In most circumstances it is sufficient for the supplier to report only the Postal Service purchased unit price and volume compared to, at least, the next lowest and next higher priced customer, including their applicable price and volume purchased.
- The supplier will notify the contracting officer of any price reductions due to the Postal Service based on the terms and conditions of the MFCP clause.
- The contracting officer will review and analyze the annual report's pricing data.
- The contracting officer will accept and process any price reductions and rebates resulting from [Clause 2-48: Most Favored Customer Pricing](#).

2-44.2 **Clauses and Provisions:**

[Provision 2-10: Most Favored Customer Sales Reporting](#).

[Clause 2-48: Most Favored Customer Pricing](#).

2-44.3 **Other Topics Considered**

Section [1-7](#), [Develop Preliminary TCO Estimates](#).

Section [1-13](#), [Revisit/Update Resource Assessment](#).

Section [1-15](#), [Manage Risks](#).

Section [2-1](#), [Develop Purchase Plan](#).

Section [2-2](#), [Start Request for Proposal \(RFP\) Development](#).

Section [2-8](#), [Conduct Spend Analysis](#).

Section [2-18](#), [Select Contract Type and Period of Performance](#).

Section [2-20](#), [Develop and Finalize Sourcing Strategy](#).

Section [2-22](#), [Prequalify Suppliers](#).

Section [2-41](#), [Obtain Selected Reviews and Approvals](#).

Section [7-2](#), [Develop Commodity Strategy](#).

2-44.4 **(Reserved)**

3 USPS Supplying Practices Process

Step 3: Select Suppliers

3-1 Award Contract and Notify Suppliers

3-1.1 Award and Notification

Once the purchase/SCM team has determined which supplier offers the Postal Service the best value and appropriate reviews and approvals have been obtained, the contract award is made by execution of a contract by both parties, or by written acceptance of, or performance against, a purchase order. Suppliers who competed but were not awarded contract(s) (“unsuccessful offerors”) must be sent written notification within three days of contract award. If simplified purchasing techniques were used, see Section [2-43.8, Notification to Unsuccessful Offerors](#), for policies related to notification to unsuccessful offerors. Otherwise, unsuccessful offerors must be told the following:

- The name and mailing address of each supplier receiving an award.
- The items, quantities, and total contract price of each award, or the total estimated value for indefinite-delivery and cost-reimbursement contracts.

Note: Unit prices within contracts are considered information of a commercial nature which, pursuant to Postal Service Freedom of Information (FOIA) decisions, should not be released. See Handbook 353, *Guide to Privacy, the Freedom of Information Act*, and *Records Management*, and 39 U.S.C. section 410(c)(2) for further information. If providing the items, quantities, and total contract price allows for calculation of unit prices, then the quantity must be withheld from the notification.

- A statement that briefly describes the business reasons for the award. The statement should provide the pertinent facts that led the purchase/SCM team to determine that a particular proposal offered the best value to the Postal Service. For example: “The selected offeror provided the best value to the Postal Service as they provided the highest ranked proposal based on the solicitation’s evaluation factors and offered the second lowest price. The solicitation’s evaluation scheme stated that proposal evaluation factors were more important than price.”

Contracting officers may also include information in the notification letters on how the unsuccessful offeror may improve proposals submitted in the future and that an opportunity for feedback is available (See Section [3-3, Provide Feedback](#)). The Unsuccessful Offeror Notification Letter can be transmitted electronically or by certified mail with return receipt. In no event shall an offeror's cost breakdown, profit, overhead rates, trade secrets, manufacturing processes and techniques, or other confidential business information be disclosed to any other offeror.

3-1.2 **Other Topics Considered**

Section [2-43, Simplified Purchasing](#)

Section [3-3, Provide Feedback](#).

3-2 Announce Award

The purchase/SCM team is responsible for preparing internal and external announcements of the contract award.

3-2.1 **Advance Notification of Contract Awards**

Contract awards that exceed \$10 million; and contract awards of any dollar value that are highly visible or sensitive, may have significant media impact, and/or may have or generate interest on the part of Congress, require advance notification to key internal stakeholders before award. The following procedures apply to preparing and submitting advance notifications of contract awards.

The contracting portfolio or organization, which notification may be made by the Senior Director, Director, Executive Manager, or Commodity Management Team (CMT) contracting officer, will do the following:

- Determine whether the contract award requires advance notification.
- Prepare the advance notification of award.
- Only after completion of applicable review and approval processes of the award recommendation, order placement memorandum, or other approval documentation for the action, issue the advance notification to the following not later than one day before the anticipated date of award (if the award is highly visible, sensitive, may have significant media impact, or have or generated interest on the part of Congress, the notification should be provided earlier so that key internal stakeholders have appropriate time to develop and coordinate any required media statements, Q&A's, outreach, or other public response documents and management statements):
 - Vice President, Corporate Communications.
 - Vice President, Government Relations and Public Policy
 - Chief Financial Officer and Executive Vice President.
 - Vice President, Supply Management.

- Vice President, Transportation Strategy (for surface transportation, air transportation, and transportation services contracts only).
- Executive Leadership Team (ELT) Member, (requiring internal business partner (IBP) organization).
- Vice President, (requiring IBP internal business partner organization)
- Provide a copy to the Senior Director/Director and Executive Manager within the contracting officer's management chain.
- Retain a copy of the advance notification in the contract file.

If warranted, Corporate Communications will prepare a draft press release based on the information provided in the advance notification and will provide the draft to the contracting officer and Senior Director, Director, and Executive Manager of the responsible contracting portfolio or organization for review. After review, the responsible Senior Director, or Director as applicable, will inform Corporate Communications as to concurrence and when the information may be released. No information concerning contract award may be released publicly until the contract has been executed/awarded.

3-2.2 Publicizing Contract Awards

To encourage future competition, promote competition in subcontracting, and support SMWOB participation in awarded requirements, the Postal Service publicizes competitive and noncompetitive contract awards that may have significant subcontracting opportunities. Such awards are generally publicized in the GPE, also known as SAM (<https://sam.gov>). While a matter of judgment, such awards are normally valued over \$500,000 with individual subcontract opportunities over \$50,000. However, all noncompetitive contract awards valued at \$1 million or more must be publicized upon award in accordance with Section [2-10.3.8, Publicizing](#), even if no subcontracting opportunities exist. Other awards may be publicized when, in the judgment of the contracting officer, such publicizing will benefit future competition or other Postal Service business interests. Publicizing noncompetitive contract awards as required at \$1 million or more informs the public of unique Postal Service requirements when competition was not used. Publication of these awards encourages suppliers who may not have current capabilities to meet requirements to develop the same, offer alternative solutions, or provide for product innovation for future opportunities.

Upon award of a contract, the supplier may wish to provide for a press release or other formal communication regarding its relationship with the Postal Service. While such announcement is not prohibited after Postal Service review and approval, contracting officer approval considerations should include whether such announcement may potentially harm other Postal Service supplier relationships or act as an endorsement of the supplier or their product. Factual statements generally may be approved. Endorsement of suppliers or their alignment to Postal Service images, trademarks, or other intellectual property is prohibited unless specifically approved by Brand and Policy. As a result, Postal Service employees should not make any comments regarding the Postal Service's business

performance or prospects (e.g., major contracts to be signed, financial outlook) unless carefully coordinated with assigned counsel. [Clause B-25: Advertising of Contract Awards](#), which is incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#), states that a supplier may not imply that the Postal Service endorses its products nor, unless approved by the contracting officer, refer in its public statements and commercial advertising that it has been awarded a Postal Service contract.

3-2.3 **Other Topics Considered**

Section [2-10](#), [Determine Extent of Competition](#).

Section [2-27](#), [Issue RFPs and Publicize Requirements](#).

Section [3-1](#), [Award Contract and Notify Suppliers](#).

3-2.4 **Clauses and Provisions**

[Clause B-25: Advertising of Contract Awards](#).

3-3 Provide Feedback

Once the contract is awarded, all suppliers that submitted proposals or offers are entitled to feedback, upon request, from the contracting officer or his or her designated representative, with the assistance and participation of the members of the proposal evaluation team and purchase/SCM team. Frequently, this delivery of feedback is referred to as “debriefing.”

Unsuccessful suppliers should be debriefed upon request received by the contracting officer within 3 days of the supplier’s receipt of the award notification. When practicable, untimely briefing requests received beyond that time should be honored. To the maximum extent practicable, any debriefing should occur within 5 days of the receipt of the unsuccessful supplier’s written request, because failing to debrief in a timely manner extends the period within which the supplier can lodge a business disagreement concerning the award.

It is as important to understand why a proposal was selected for award as it is to understand why a proposal was not. Therefore, feedback, in general, is intended to:

- Explain how proposals were evaluated.
- Provide constructive feedback on the reasons why a proposal was or was not selected.
- Help the supplier improve submissions of future proposals.

The contracting officer or a designee should explain the rationale for contract award, and, if necessary, use the delivery of feedback as a means of educating suppliers on the way the Postal Service conducts its purchases. A supplier may be informed of its proposal’s relative strengths and weaknesses determined during the evaluation and, if proposals were ranked, its ranking. A supplier may also be informed of the rating its proposal earned; however, no point-by-point comparisons with other proposals or further breakdown of

other evaluated scores may be made. In no event shall an offeror's business or financial information that is privileged or confidential, including but not limited to, cost breakdowns of direct and indirect costs (such as labor rates, material and handling costs, profit, overhead rates, subcontracting costs, etc.), trade secrets, restricted data, manufacturing processes and techniques, or similar information be disclosed to any other offeror.

For the benefit of the Postal Service, this feedback should aim to accomplish the following:

- Identify ways of improving the solicitation process.
- Identify ways of improving communications with potential suppliers.
- Demonstrate commitment to good practice and openness; work toward establishing a reputation as an open and ethical buyer with whom suppliers will want to do business in the future.
- Educate suppliers that the Postal Service is driven by best value and not solely by cost or price.
- Document lessons learned.

3-3.1 **Suppliers' Perspective**

Providing feedback must be done in a way that is sensitive to the perspective of the unsuccessful offerors. A proposal is a speculative investment and may require a considerable amount of time and money. Feedback should describe the reasons why a proposal was not selected, in terms of the proposal's weaknesses. If such information is provided, the tone and language should be kept positive, describing how something should have been addressed, with a focus on suggestions for future improvement.

3-3.2 **Medium and Documentation**

Feedback may be provided in person, in writing, by electronic means, or through any other method mutually acceptable to the contracting officer and supplier. Regardless of the chosen medium, the contracting officer must include a written summary of the feedback in the contract file, which is discussed in detail in Section

[2-40, Produce Contract Award Recommendation.](#)

3-3.3 **Participants**

The level of the supplier's representatives receiving feedback is important if the lessons learned are to be adopted organization-wide and if the supplier is serious about improving performance of future solicitations. Attendance by potential suppliers' top management, as well as (or, in some cases, instead of) the leader of its sales/purchasing team, is preferred.

Effective feedback reassures suppliers that the process has been carried out in a fair, objective, and business-like manner. However, business disagreements that require more devoted attention do arise; guidance and instructions for resolution can be found in Section [7-4, Supplier Disagreement Resolution.](#)

3-3.4 **Other Topics Considered**

Section [2-40](#), [Produce Contract Award Recommendation](#).

Section [7-4](#), [Supplier Disagreement Resolution](#).

3-4 **Conduct Postaward Orientation Where Applicable**

Effective relationships between the Postal Service and its suppliers are central to the success of any purchase. The relationship should be a partnership, with each party working together to achieve a mutual goal. A key element in establishing this relationship is conducting a postaward orientation, which brings the selected supplier face to face with the purchase/SCM team to further clarify project requirements and objectives, introduce the supplier to the Postal Service's project team, and provide a forum for resolution of possible issues or misunderstandings before project kickoff.

3-4.1 **Selecting Contracts for Postaward Orientation**

The purchase/SCM team may decide that a postaward orientation is needed. The extent of the postaward orientation depends on several factors, including:

- The nature and extent of the preaward survey and any other prior discussions with the supplier.
- Contract type, value, and complexity.
- Item purchase history.
- Requirements for spare parts and related equipment.
- Urgency of the delivery schedule and relationship of the supplies or services to critical programs.
- Extent of subcontracting, including small business and diversity opportunities.
- Supplier's past performance and experience.
- Length of period of performance.
- Safety precautions required for hazardous materials or operations.
- Complex financing arrangements (e.g., progress payments, advance payments).

3-4.2 **Postaward Orientation Arrangements**

Postaward orientations should be held promptly after a contract is awarded. The contracting officer should:

- Establish the time and place for the orientation.
- Prepare the agenda.
- Notify appropriate purchase/SCM team members.
- Act as the chairperson.
- Prepare a postaward orientation report.

3-4.3 **Postaward Orientation Procedures**

The contracting officer acts as the chairperson of the orientation and conducts the proceedings. The contracting officer must emphasize that it is not the purpose of the postaward orientation to change the contract. During the contract award orientation, the contracting officer will:

- Introduce all participants.
- Discuss any unusual or significant contract requirements.
- Identify and emphasize the role of the COR. Additional information on the COR can be found in Section [3-5, Appoint Contracting Officer's Representatives](#).
- Identify any items (e.g., security clearances, subcontracting plans) that the supplier must obtain or provide before beginning work.
- Establish a plan for resolving any identified issues that cannot be resolved during the orientation.

At the conclusion of a successful postaward orientation, contract requirements are clarified, misunderstandings have been resolved, and the Postal Service and the supplier are aware of, and prepared to fulfill, contract requirements. Decisions resulting from postaward orientations may result in a need to modify the contract, and this must be done by contract modification. A contract modification is a written alteration in the specifications, delivery point, rate of delivery, contract period, price, quantity, or other provision of an existing contract. Except for certain mail transportation contracts, only contracting officers may sign contract modifications.

3-4.4 **Postaward Orientation Report**

The contracting officer or his or her designee prepares and signs a postaward orientation report that covers all items discussed, including:

- Areas requiring resolution.
- Controversial matters.
- Information provided by both parties.
- Contract deliverables.
- Names of participants assigned responsibility for further actions and the due dates for the actions.

The report should also include the names and titles of all orientation participants. Copies of the report are distributed to the purchase/SCM team, the contract management office, the supplier, and other key stakeholders within the Postal Service who require this information.

3-4.5 **Other Topics Considered**

Section [3-5, Appoint Contracting Officer's Representatives](#).

3-5 Appoint Contracting Officer's Representatives

Contracting Officer's Representatives (CORs) represent the contracting officer in designated contract administration processes and directs supplier performance within the scope of the contract. COR authority is limited, and CORs have no contracting authority to modify price, schedule, or place of performance under the agreement. A COR is designated to perform specific responsibilities and duties on behalf of the Postal Service, and is authorized to take action regarding the administration of designated contract matters to which they are appointed. They carry out their duties in accordance with [Clause 6-1: Contracting Officer's Representative](#). COR duties and responsibilities are delineated in the COR Letter of Appointment provided by the contracting officer.

It is the responsibility of the contracting officer to determine whether and when to appoint a COR regarding the planned administration of a contract. In accordance with [Clause 6-1: Contracting Officer's Representative](#), the contracting officer will appoint a COR, responsible for the day-to-day administration of the contract, who will serve as the Postal Service's point of contact with the supplier on all routine matters. A copy of the Contracting Officer's Representative (COR) Letter of Appointment defining the COR's authority will be furnished to the supplier upon award of the contract. The COR provides technical expertise to ensure that requirements of the contract are fulfilled. These responsibilities may include but are not limited to the following:

- Act as a liaison between the contracting officer and the selected supplier.
- Oversee the receipt and/or return of goods and services.
- Provide for inspection and acceptance of delivered goods or services.
- Provide for the review and certification of submitted invoices for payment.
- Oversee quality inspections.
- Perform additional responsibilities as determined by the contracting officer.

The COR may not perform or do the following:

- Perform any function not specifically designated by the contracting officer.
- Assign any responsibility or appoint other CORs without prior written approval of the contracting officer.
- Affect changes to the contract that involve price, schedule, period of performance, or quality of the goods and services contracted.

The supplier is responsible for the supervision, technical competency, and discipline of its personnel. When necessary, the supplier may be assisted by the COR in understanding Postal Service processes and procedures. Except when required by the terms of the contract, members of the purchase/SCM team may not direct the supplier's management activities or intervene to supervise, train, or discipline supplier personnel. The Postal Service

purchase/SCM team may change as each Process Step leads to the next, but the contracting officer remains the business leader throughout the life cycle of the contract and externally represents the purchase/SCM team in contractual dealings with the selected supplier.

3-5.1 **Appointing a COR**

Appointing a COR involves the following steps to be performed by the contracting officer:

- Evaluate background and training of the individual being considered for COR responsibilities.
- Formally designate a COR.

3-5.2 **Evaluate Background and Training**

Prior to appointment, the prospective COR must complete or have completed updated COR training as required, and provide a record of successful completion to the contracting officer. The prerequisite course is SUPM Contracting Officer's Representative: COR, USPS Course Code 2015SUPM0026SS01 and is accessible in the Postal Service's online training and development system. The contracting officer can waive this requirement in writing when appropriate (e.g., the prospective COR is an actively serving COR appointee on other contracts and has completed the most recent training within a 5-year period, or is a PCES or higher Postal official already cognizant of COR duties). All CORs must be familiar with and abide by the Standards of Ethical Conduct for Employees of the Ethical Branch, 5 CFR Part 2635, and the Supplemental Standards of Ethical Conduct for Employees of the United States Postal Service, 5 CFR Part 7001.

All active CORs must retake the COR training at least once every five-years, or more frequently if required by the Contracting Officer (example due to a substantive revision or new version of the course being released). The COR must provide a record of successful completion to the contracting officer who must verify the training was completed and maintain the record in the contract file.

3-5.3 **Formally Designate COR**

The contracting officer will prepare a detailed COR Letter of Appointment that contains, at minimum, the following key information for each appointee:

- Contract identification.
- Roles and responsibilities.
- Recordkeeping duties.
- Designated contract administration and management duties.

The appointment is made official when the letter of appointment is signed by the contracting officer and countersigned by the COR, ensuring full understanding and acceptance of the designated responsibilities.

Suppliers are responsible for notifying the contracting officer when they believe that the COR is not carrying out his or her duties within the prescribed limitations.

Appointments remain in effect until:

- The contract is completed.
- The contracting officer revokes the appointment.
- The COR resigns from the Postal Service.
- The COR is reassigned to a new position.

The contracting officer may, at his or her sole discretion, revoke the appointment of the COR at any time.

3-5.4 **Clauses and Provisions**

[Clause 6-1: Contracting Officer's Representative.](#)

3-5.5 **Laws and Regulations**

Standards of Ethical Conduct for Employees of the Executive Branch, 5 CFR part 2635 and the Supplemental Standards of Ethical Conduct for Employees of the United States Postal Service, 5 CFR Part 7001.

3-6 Define and Initiate Contract Management Activities

Contract management is the process of ensuring that the intent, requirements, and terms and conditions of a contract are met from inception to end of life. Administrative procedures must be clearly outlined to ensure compliance by the parties to the agreement. While contract management varies from contract to contract, the importance of these activities to the success of the contract and to the relationship between the Postal Service and the supplier should not be underestimated.

The focus of contract management is on obtaining high-quality products and services on time and within budget. Contract management activities must be accurately and frequently performed to keep contract documentation up to date, which ensures that all documents pertaining to the contract are consistent and that all parties to the agreement have the correct version of the contract. Ongoing contract management and administration are imperative to ensure that the supplier consistently meets the objectives set forth in the contract.

Proper management is vital to the success of the contract and comprises several procedures, including:

- Contract maintenance.
- Change control procedures.
- Charges and cost monitoring.
- Management reporting.
- Asset management.
- Continuous improvement.

3-6.1 **Contract Maintenance**

Contract maintenance entails keeping contract documentation up to date and relevant. Administrative procedures must be established to ensure proper upkeep of the contract. Maintenance must be performed by the contracting officer in an effort to ensure that any changes to the contract are fully documented in the contract file. File documentation should be sufficient for a third party to understand from the documentation what was done and why it was done. The contracting officer must identify all documentation relating to the contract and implement change control procedures to guarantee that no changes are made without proper authorization.

3-6.2 **Change Control Procedures**

Change control procedures are included in the contract and typically refer to defining the roles and responsibilities of those involved in the contract, along with the procedures for raising, evaluating, costing, and approving change requests. Change control procedures provide a clear set of steps and clearly allocated responsibilities, including:

- Requesting changes.
- Assessment of impact by the client, enablers, and the purchase/SCM team.
- Cost/price adjustment.
- Prioritization and authorization.
- Agreement with provider.
- Control of implementation.
- Documentation of change assessments and orders.

3-6.3 **Charges and Cost Monitoring**

Charges and cost monitoring entail the periodic review of the overall cost of the contract to ensure that budgets are maintained. All supplier and internal costs, including the costs of contract management, must be monitored by the pricing analyst on a regular basis, especially when changes are made, to ensure reasonableness and best value of the contract. The purchase/SCM team and supplier will agree upon a method by which the charges and costs will be monitored. This will usually be in the form of an invoice or report sent from the supplier to the contracting officer, or to the COR, on an agreed upon basis (e.g., weekly, monthly, quarterly reports).

Charges and costs are incurred for fixed-price contracts when a change is made involving any deviation from the fixed costs set forth in the contract. If the costs are exceeded by the Postal Service, the Postal Service is responsible for absorbing those costs because they are fixed in the contract, and if the costs are exceeded by the supplier, the supplier will absorb those costs, again because they are fixed in the contract.

Additional or unforeseen costs will be handled in a manner dependent upon the type of contract, terms determined during discussions with the supplier, or the dispute procedures contained in [Clause B-9: Claims and Disputes](#). A discussion of contract types can be found in Section [2-18, Select Contract Type and Period of Performance](#).

3-6.4 **Management Reporting**

During the early stages of the contract, the contracting officer should develop a communications plan to ensure that all information is effectively transmitted between the supplier, client, and various internal groups (e.g., purchase/SCM team, Marketing, Finance). This plan will include the responsibilities, timing, and points of coordination for such items as:

- Business reviews.
- Performance reports.
- Subcontracting reports.
- Diversity reports.
- Configuration change.

Changes and updates will likely occur during the lifetime of the contract, so the contract must be flexible enough to provide for such events. Proper management-reporting techniques are crucial to maintaining the most current information regarding the contract.

3-6.5 **Asset Management**

The contracting officer must ensure that records are kept of property provided to the supplier or the Postal Service.

3-6.6 **Continuous Improvement**

One constant goal for the Postal Service and the supplier is to reduce the TCO. Performance measures may be included in any contract, but are most effective when used with a performance-based contract. Performance-based contracts are discussed in detail in Section [2-18, Select Contract Type and Period of Performance](#).

Performance measures are used to motivate the supplier to improve in areas important enough to be rated, but not to the detriment of overall performance. Performance improvements such as quality of work, productivity, and cost-efficiency must be embodied in the terms of the contract; they can be at a number of levels, from price or turnaround time improvements to encouraging innovation of service delivery. Improvements should aim for alignment of objectives, so that the client and supplier are working toward the same goals and both derive benefits when they are realized.

3-6.7 **Allocate Resources for Contract Management**

The allocation of resources for contract management activities affords the Postal Service the opportunity to manage the contract by assigning funding, staff, facilities, and/or tools to a given contract, based on the size, complexity, and time frame established. Resource allocation ensures that the plans of the Postal Service are integrated and sustainable within the resources available, based on the contract management metrics that have been established.

These metrics are discussed in detail in Section [2-23, Define Contract Management Metrics](#).

The client and contracting officer will work together to determine how resources will be allocated to manage a particular project, in conjunction with

input from the rest of the purchase/SCM team. When allocating resources for any contract, it is important to identify the types of resources needed. Depending on the commodity being purchased, there are five categories of resources that need to be assessed:

- Funding — assess the current funding availability and compare it with the funding required to accomplish the project.
- People — ensure that there is sufficient human capital to develop, manage, and operate the project.
- Facilities — ensure that existing facilities can accommodate the project.
- Technology — analyze the organization's current state of technology, and determine what will be required to enable effective operation of the proposed project.
- Other resources — analyze other resources that the organization has, and determine which additional resources may be needed to carry out the project.

The [Assess Resources](#) topic of the Conceptualize Need task of [USPS Supplying Practices Process Step 1: Identify Needs](#) should be revisited to gain further understanding of the previously identified resources and to determine how they can be allocated to ensure cost-effectiveness and best value to the Postal Service.

Once the resources for the contract have been allocated accordingly, managing the project will be an ongoing task.

3-6.8 **Plan for Contract Management**

Planning for contract management entails determining how the requirements, terms, and conditions of a contract are addressed and facilitates the activities associated with eventual transactions between suppliers and the Postal Service.

Planning for contract management will confirm the previously planned activities associated with the administration of a contract and will provide an outline that helps the client, contracting officer, and item manager to monitor the delivery and receipt of all purchased products and/or services. The essential components and personnel that ensure best value and facilitate contract management are:

- Current contract.
- Cost and price control.
- Resource management.
- CORs.
- Investment recovery plan.

3-6.9 **Current Contract**

Current copies of contracts must be maintained. Changes to the current contract regarding the scope of work, specifications, cost, or duration of the project can be made only by contract modification. Only the contracting officer can modify a contract.

3-6.10 **Cost and Price Control**

As a result of the TCO analysis, funding assessment, should-cost analysis, price analysis, and supplier capability analysis, the purchase/SCM team has already accumulated a large amount of data regarding charges and costs associated with the performance of the contract. Continuous monitoring measures must be implemented to ensure the viability of the following elements, which are integral to [USPS Supplying Practices Process Step 4: Deliver and Receive Requirements](#):

- Contract's budget is not exceeded.
- Ordering is accurate.
- Shipping is facilitated.
- Performance is met and of high quality.
- Delivery is on time.
- Receipt of product and/or services is properly recorded and reported.
- Products are appropriately accepted or rejected, depending on the results of inspections.

The client is responsible for maintaining the contract budget and for reporting any financial discrepancies to the contracting officer. The contracting officer is responsible for ensuring that the client is fully aware of all issues that may impact funding and budgets, and for involvement in all decisions that affect funding and budgets.

3-6.11 **Resource Management**

The Postal Service must maintain and appropriately manage the resources allocated for a specific contract. Resources that are pertinent to a contract are determined during [Assess Resources](#) activity of the Conceptualize Need task and the [Revisit/Update Resource Assessment](#) topic of Decide on Make vs. Buy task of [USPS Supplying Practices Process Step 1: Identify Needs](#). Resources are allocated during the Allocate Resources for Contract Management activity of the Plan for Contract Management task of [USPS Supplying Practices Process Step 3: Select Suppliers](#). The item manager and contracting officer must work together to successfully ensure that all required assets are being allocated and, once allocated, are functional.

3-6.12 **CORs**

CORs are responsible for performing functions that do not require contract changes in the scope of work, specifications, cost, or duration within the meaning of the duties and limitations established by the appointing contracting officer. CORs are responsible for submitting reports that evaluate the supplier's progress and performance. The contracting officer is responsible for explicitly informing the appointed CORs of the actual day-to-day duties and responsibilities that will facilitate the efficiency and effectiveness of transactions, because CORs act as liaisons between the contracting officer and the supplier, oversee the receipt and/or return of equipment, and oversee quality inspections. Ongoing management and reporting will be necessary to ensure that the supplier is consistently meeting the objectives established in the contract.

3-6.13 **Investment Recovery Plan**

The investment recovery plan outlines the identification, reuse, sale, or disposal of surplus and/or idle assets and is used to generate significant revenue and create cost savings, allowing the Postal Service to reduce waste and increase revenue. It is a dynamic document that is revised and updated throughout the project life cycle, and is finalized during the [Finalize Investment Recovery Plan](#) topic of the Plan for Contract Management task of [USPS Supplying Practices Process Step 3: Select Suppliers](#). The investment recovery plan is developed by the client, and any information regarding the product that is essential to changing and/or finalizing the plan is furnished by the item manager.

3-6.14 **Other Topics Considered**

Section [1-5](#), [Assess Resources](#).

Section [1-7](#), [Develop Preliminary TCO Estimates](#).

Section [1-12](#), [Analyze State of Technology](#).

Section [2-2](#), [Start Request for Proposal \(RFP\) Development](#).

Section [2-18](#), [Select Contract Type and Period of Performance](#).

Section [2-23](#), [Define Contract Management Metrics](#).

Section [3-5](#), [Appoint Contracting Officer's Representatives](#).

Section [3-7](#), [Finalize Investment Recovery Plan](#).

3-7 **Finalize Investment Recovery Plan**

Investment recovery is the identification, reuse, sale, or disposal of surplus and/or idle assets. Investment recovery can generate significant revenue and create cost savings, allowing the Postal Service to reduce waste and increase revenue. The finalized investment recovery plan proactively outlines final actions, identified surplus, and idle assets and, based on the product, what will be done with said assets. It is a dynamic document that is revised and updated throughout the project life cycle. The [Develop Preliminary Investment Recovery Plan](#) topic is addressed during the Perform Solicitation-Related Activities task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#). (See chapter 5 of the *Administrative Support Manual* for information regarding surplus real property).

The client is responsible for developing the finalized investment recovery plan, which illustrates how the surplus and idle assets are to be addressed. While investment recovery activities are not conducted until the Perform and Manage Investment Recovery Activities task of [USPS Supplying Practices Process Step 6: End of Life](#), it is important to develop a finalized investment recovery plan during [USPS Supplying Practices Process Step 3: Select Suppliers](#), since recovery must be addressed in conjunction with contract management activities.

The finalized investment recovery plan should address:

- Removal of surplus.

- Final removal decision.

3-7.1 **Removal of Surplus**

The removal of surplus materials comprises any activities that remove any supplies that are:

- Discontinued.
- Outdated.
- Inoperable.
- Excess inventory.

The responsibility of removing supplies is at the discretion of the Postal Service. This is a task that can be assigned to internal personnel or contracted out to a third party. The entire purchase/SCM team is involved in this process and will offer any input/advice when needed to determine which supplies are not profitable for the Postal Service so they can be removed accordingly.

3-7.2 **Final Removal Decision**

The final removal decision determines how to eliminate surplus materials at the conclusion of the asset's useful life. These surplus materials can be removed through any of the following methods:

- Recycle.
- Reallocate.
- Resell.
- Remarket.
- Return.
- Remanufacture.
- Remove.
- Donate.

3-7.2.1 **Recycle**

Recycling is the process of both obtaining a market value for materials that can be reused in the manufacturing process and reducing the environmental impact of the material used by the Postal Service. Recycling on many items is mandated by Federal, regional, state, or local governments and failure to comply can lead to financial and social impacts on the Postal Service. The purchase/SCM team must be aware of these potential impacts and, in cooperation with Assigned counsel, advise the client on appropriate actions. The supplier is often very aware of the status of any material restrictions and can help in the mitigation of risk. Advice is also available to the purchase/SCM team from the Asset Management investment recovery team.

3-7.2.2 **Reallocate (Relocate and Redeploy)**

Reallocation of identified surplus is the actual relocation and redeployment of a material. Reallocation puts the material to work as part of its lifespan and avoids the cost of purchasing. Although a material may no longer fulfill the purpose for which it was purchased, it still can fulfill other purposes pertinent

to the Postal Service. The purchase/SCM team will determine when and where specific materials are fruitful for more than one project or use and convey this information to the client. For reallocation to become a successful reality, the purchase/SCM team must communicate closely with any potentially concerned parties.

3-7.2.3 **Resell**

Resale of surplus materials is the financial transaction of selling a material on the open market. Resale generates revenue that improves short-term cash flow and reduces the TCO. Potential revenue will be determined through market research. Resale is also appropriate for the [Consider Auctions](#) topic of the Develop Sourcing Strategy task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#); specifically in this case, a forward auction. Some materials require special handling before resale:

- Antiques and collectibles must have the prior approval of the Postal Service Historian before sale.
- Material that bears the Postal Service logo must have the logo removed.
- Electronic equipment that may contain proprietary or privacy information must be cleansed of this information.
- Vending equipment resale will follow the instructions issued by the Self-Service and Access Management Office.
- Resale of property such as computer software may need to take into consideration data rights and intellectual property issues.

3-7.2.4 **Remarket (Resell to Supplier)**

Remarketing is the selling of a surplus material back to the supplier. Suppliers frequently buy back used equipment to protect proprietary technology and prevent competition from being able to sell identical material (e.g., automation). Potential revenue realized by remarketing will be compared with potential revenue realized by reselling, and after a price analysis has been conducted, the results will be communicated to the client, and a plan will be selected.

3-7.2.5 **Return**

Returning identified surplus is a nonfinancial transaction of providing surplus material (e.g., delivery and industrial equipment) to the supplier for a credit.

3-7.2.6 **Remanufacture**

Remanufacturing identified surplus is the use of components of a material alone or combined with others to create a new material or product (e.g., mail transportation equipment and spare parts). Because manufacturing is not a core competency of the Postal Service, remanufacture may be a rare solution for the disposal of surplus and idle assets. Remanufacture would be appropriate when an internal Postal Service project that has decided to make a product has been identified by the purchase/SCM team and these surplus or idle assets can be leveraged to reduce the costs associated with the new product or service.

3-7.2.7 Remove

Removal is the last-resort process of disposing of surplus material, and comes into play when the Postal Service must pay for the physical removal and disposition. However, as the need for recycling increases and the technology for sorting recoverable material improves for such things as mixed scrap metal, removal costs may decline. The supplier or the Asset Management investment recovery team may be able to identify opportunities other than paying for removal.

3-7.2.8 Donate

If material can not be reused within the Postal Service or sold as a revenue offset to the TCO, it may be donated to Federal, state, or local governments or charitable organizations chartered by these governments, in that sequence. Antiques and collectibles must have the prior approval of the Postal Service Historian before donation.

3-7.3 Other Topics Considered

Section [2-15](#), [Consider Auctions](#).

Section [2-14](#), [Clarify Data Rights and Intellectual Property Issues](#).

Section [5-5](#), [Implement Investment Recovery Plan](#).

Section [6-1](#), [Dispose](#).

4 USPS Supplying Practices Process

Step 4: Deliver and Receive Requirements

4-1 Ordering

An order is a request made directly to a supplier to deliver specific products or services under certain terms or conditions, some or all of which have been established in advance. A requisition is an internal request for equipment and supply items across commodities that are stocked internally or ordered directly through the MDC, the Express and Priority Mail Supply Center (E&PMSC), and elsewhere.

An order or a requisition is submitted via a Postal Service electronic tool. The priority of sources is:

- Excess material.
- Requisitions from Postal Service catalogs.
- Orders against existing contracts or agreements.
- Modifications to existing contracts or agreements.
- New contracts or agreements.
- Credit card purchases.

4-1.1 Ordering and Requisitioning Channels

Several channels are available for the placement of client orders and requisitions:

Mechanism	Channel	Description
eBuy	Internet	Excess, on-catalog and off-catalog
Material Distribution Inventory Management System (MDIMS)	Facsimile	Maintenance, stockrooms, direct supplier, retail products, specialized stamps, or wholesale
Touch-Tone Ordering System (TTOS)	Phone	Subset of MDIMS with phone accessibility
Electronic Maintenance Activity Reporting and Scheduling (eMARS)	Automatic	Maintenance stockrooms

4-1.2 **Federal Standard Requisitioning and Issue Procedure**

Federal Standard Requisitioning and Issue Procedure (FEDSTRIP) is a system of processing government agency requisitions for goods from the GSA managed National Supply System. For orders from GSA or another agency, refer to Handbook AS-701, *Asset Management*, and F-3, *Treasury Management*, for procedures about FEDSTRIP.

4-1.3 **Contract Vehicles for Ordering**

Not all contracts lead to the immediate delivery of goods or services. While some contracts contain specific schedules for supplier delivery or performance, other contracts and all ordering agreements spell out time periods for the future delivery of goods or performance of services upon the issuance of an order. An indefinite-delivery contract or ordering agreement can be used to expedite and shorten the delivery lead time from a supplier. As client needs for the requirements arise, the contracting officer may provide for delivery from a supplier by issuing orders against the original contract or agreements. Additionally, orders may be placed through alternative methods, such as, designated ordering officials, online catalogs, or automated methods, under defined procedures (e.g., alternate funding, ordering, billing, and payment methods) as established in the indefinite-delivery contract or ordering agreement. For contracting officer-issued orders, funding generally should be obligated against the order, versus the indefinite-delivery contract. For alternate ordering methods, if funding is necessary, the obligation may be placed on the indefinite-delivery contract. See Section [2-18, Select Contract Type and Period of Performance](#), for more discussion about contract types.

4-1.4 **Orders Against Indefinite-Delivery Contracts**

4-1.4.1 **General**

A delivery order is an order issued to a supplier to deliver goods under an existing indefinite-delivery contract; services are primarily ordered via task orders. Generally delivery orders and task orders are unilateral actions issued by the contracting officer, ordering official, or through alternative ordering methods. During the contract term, delivery or task orders are issued by the contracting officer; or, orders may be placed through alternative methods using the defined procedures as described in the contract. The period for placing orders and the designated ordering officials will be defined in the indefinite-delivery contract. Orders may be made against a single award indefinite-delivery contract or against multiple-award indefinite-delivery contracts (see Section [4-1.4.2, Ordering](#)). Whether to award a single or multiple indefinite-delivery contract; and, under multiple awards, whether orders will be issued with or without further competition, should be addressed during purchase planning and described within the contract. See Section [2-18.8.4, Award of a Single Indefinite-Delivery Contract or Multiple Indefinite-Delivery Contracts](#), for more information, including a discussion of

the circumstances under which the award of a single or multiple indefinite-delivery contract(s) may provide the best business solution. Ordering limitations are delineated in the contract (see [Clause 2-40 Delivery-Order Limitations](#)).

4-1.4.2 **Ordering**

Contracting officers may place delivery or task orders against an indefinite-delivery contract (see Section [4-1.3, Contract Vehicles for Ordering](#)). Orders must be within the scope of the contract and only issued within the period of performance of the indefinite-delivery contract. Deliveries of goods or performance of services will be provided in accordance with the period specified in the order. An order's completion date, including any modifications, may exceed the indefinite-delivery contract's period of performance. However, in issuing an order whose delivery requirements will extend beyond the contract's period of performance, the contracting officer or ordering official should consider the planned term of such order in relation to the indefinite-delivery contract's full period of performance and only issue the order if the completion date is within a reasonable period beyond the underlying contract's period of performance. Consideration may be given to the time it would take for delivery, or to award a replacement contract if there is a continuing need for the goods or services.

Orders may also be placed through alternative methods, such as, designated ordering officials, online catalogs, and automated methods. Such alternative methods should have well-defined procedures stated in the contract. The ordering procedures must be defined through the use of specific ordering instructions in the contract. For orders issued through online catalogs or automated methods, such instructions are commonly communicated through Material Logistics Bulletins that describe who can place orders, how to place an order, any limitations on orders, and time periods within which orders may be placed, but it is not limited to this type of communication. In these automated situations, further competition of orders or additional price discussions are not anticipated or required. An example of this type of order placement may be applicable when the unit prices for goods or services are clearly defined in the contract but the precise order quantities, delivery dates, or locations are not known at time of contract award.

Orders may be issued in writing, by written telecommunication, electronic data interchange (EDI), online catalogs, other methods as defined in the contract, or orally. Oral orders, other than authorized Postal Service credit card orders, must be confirmed in writing. These or any other methods used to place orders must be specified in the contract.

4-1.4.3 **Orders Against Single Award Indefinite-Delivery Contracts**

4-1.4.3.1 **General**

Orders for goods or services issued by contracting officers under a single-award indefinite-delivery contract do not require further competition. When alternative methods are used to place orders, the defined procedures established in the contract are to be followed. The orders carry the

competitive or noncompetitive classification type of the original contract unless otherwise re-classified within the contract authoring system(s) by the contacting officer.

4-1.4.3.2 **Ordering Procedures and Documentation – Single Awards**

When a contracting officer issues a fixed-priced order for goods or services under a single award indefinite-delivery contract that is based upon quantities applied to fixed unit prices as specified in the contract, the contracting officer must document the action within an OPM, and the order does not require any further reviews and approvals. For all such orders valued at \$20 million or more, the contracting officer will provide advanced notification to the VP, SM. The notification should include any pertinent information about the indefinite-delivery contract and the order being placed (e.g., contract and order number, supplier information, period of performance, status of obligations against contract maximum, order dollar amount, and contract and order description).

When a contracting officer issues an order for goods or services under a single award indefinite-delivery contract that is not based upon quantities applied to fixed unit prices as specified in the contract, where there are variations in price or contract terms, or for a task order for services that was not fully defined and priced at the time of award, the contracting officer must document the action within an OPM and retain this documentation and any corresponding reviews and approvals in the contract file. Examples of an order not based upon quantities applied to fixed unit prices include the following:

- Providing for issuance of a cost type order.
- Issuing an order where a technical analysis is required to determine the appropriate quantity and type of services.
- Establishing a ceiling price on a time and materials order.
- Issuing a firm-fixed price order that is based upon a combination of labor hour rates, labor category mix, or other direct costs.

Examples of variations in price or contract terms include the following:

- Price reductions.
- Special terms and conditions.
- Expedited delivery.
- Transportation savings.
- Quantity discounts.
- Other special matter applicable to the order.

The OPM must be sufficiently detailed to document order issuance and include, as applicable, any technical evaluation of the supplier's approach, document the price or cost analysis, detail the negotiations results, document that the order is within the contract's maximum, and determine that the order price is fair and reasonable if fixed price, or that the price represents a reasonable estimate if to be issued on a time and materials, labor-hour or cost-type basis.

An order issued by a contracting officer of \$1 million or more that is based on a pricing methodology other than quantities applied to fixed unit prices in the contract requires standard reviews and approvals as described in Section [2-41.3.2, Reviews and Approvals of Contract Awards, Modifications, and Ordering Agreements](#). These same type of orders valued at less than \$1 million require no further reviews and approvals. For delivery and task orders that do not require further reviews and approvals, contracting officers must have sufficient delegated authority to execute the orders. (See [2-41.3.4.1, Reviews and Approvals of Orders – Single Awards](#).)

4-1.4.4 **Orders Against Multiple-Award Indefinite-Delivery Contracts**

4-1.4.4.1 **General**

If multiple awards of indefinite-delivery contracts are made, further competition of orders should be considered by the purchase/SCM team. In many instances, further competition may represent the best business decision, however, market conditions or specific circumstances may dictate that placement of orders without further competition is most advantageous to the Postal Service. The decision to compete an order or not is the responsibility of the contracting officer. The contracting officer may choose to place an order against one or compete the requirement among some or all of the multiple-award indefinite-delivery contract holders. The decision and its rationale to provide for further competition or not must be documented in the contract file. For more information, see Sections [2-18.8.5, Determining Whether to Compete Orders – Multiple Awards](#) and [4-1.4.4.2, Decision for Order Placement – Multiple Awards](#).

When alternative methods are used to place orders, the defined procedures established in the contract are to be followed and the orders do not require further competition. (See Section [2-18.8.4, Award of a Single Indefinite-Delivery Contract or Multiple Indefinite-Delivery Contracts](#).)

4-1.4.4.2 **Decision for Order Placement – Multiple Awards**

The terms for further competition of orders, if applicable, under multiple-award indefinite-delivery contracts are provided through [Clause 2-39: Ordering](#). This clause includes the right of the Postal Service to further compete orders for goods or services. Based on individual requirements, the contracting officer may include additional contract-specific terms regarding the further competition of orders necessary to meet individual program needs. See Section [2-18.8.5, Determining Whether to Compete Orders – Multiple Awards](#).

For fixed-price indefinite-delivery contracts for goods or services, the contracting officer should have available pricing and other information that can be used to make item and price comparisons among all awardees. Past performance of awardees under previous orders may be used for the purposes of evaluation for order placement. If further competition is contemplated and sufficient information is available on all awardees, the contracting officer may determine the pool of multiple awardees that would provide sufficient additional competition. However, if for example: (1) the items proposed by awardees are dissimilar and it is not possible to make

direct comparisons, or (2) it is not possible to derive a total order price based on contract pricing, or (3) it is necessary to assess the availability of price reductions or to determine whether more favorable delivery terms can be offered, then discussions should be held with all awardees, or a subset of the most highly qualified awardees, to determine the applicability and extent of further competition.

Under certain circumstances it may be in the best interest of the Postal Service to exclude particular awardees from consideration for a particular order. Examples of such circumstances are the following:

- If an awardee's performance of recent orders under the contract raises questions about that awardee's ability to perform at an acceptable level, the contracting officer need not contact that awardee for that order.
- Where information is available to indicate that an awardee has a conflict of interest with the work anticipated under an order, or does not have the capacity to perform a particular order at the level of quality required or within the time required due to the volume or complexity of ongoing work, the contracting officer is not required to contact that awardee.
- If the proposed order is a logical follow-on to a prior order, competition may not be the best business decision.
- The urgency of the requirement may dictate the use of a single supplier.
- It is necessary to place the order with the supplier to satisfy a minimum guarantee.

These examples are not intended to be all inclusive; there may be other circumstances which, in the judgment of the contracting officer, provide a sufficient basis for excluding an awardee from consideration for a particular order.

For planned orders of \$1 million or more where the contract provides the opportunity for further competition of orders among the contract holders and the client prepares and submits rationale documenting the CBJ to exclude all but one multiple awardee from consideration for a particular order, the contracting officer must review the rationale and make a COD regarding the matter. A PCES manager from the requesting organization must provide written concurrence with the CBJ prior to submission to the contracting officer. (See Section [2-41.3.4.3, Reviews and Approvals for the Determination for Placement of an Order to a Single Supplier – Multiple Awards](#).) If there is a client concern or need for additional review of the client's request to exclude a contract holder for consideration of order placement, the contracting officer will escalate the discussion within the joint management chain, at each level, through to the VP, SM, if required. The client's rationale and COD supporting the decision to place the order with a single supplier must be included in the contract file.

The CBJ, at a minimum, should contain the background and purpose of the requirement, basis for issuing an order to a single supplier, and estimated cost and period of performance. The contracting officer will make his or her determination within the COD document. A CBJ is not required from the client for orders less than \$1 million.

4-1.4.4.3 **Ordering Procedures and Documentation – Multiple Awards**

Subsequent to the award of multiple indefinite-delivery contracts for goods or services, orders may be issued by the contracting officer with further competition, issued by the contracting officer without further competition, and may be placed by designated ordering officials or through automated processes when defined procedures are established in the contract. An OPM to the contract file is required for each order issued from a multiple-award indefinite-delivery contract.

When placing delivery orders for goods or task orders for fixed-price goods or services, the contracting officer should have available pricing that can be used to make product and price comparisons. In these circumstances, it is generally not necessary to request additional information from awardees or establish a technical evaluation team for order placement determination. Sufficient documentation is usually available to the contracting officer in the form of pricing schedules, delivery schedules, warranty details if applicable, and past performance information, to permit the comparative analysis necessary for determination of the delivery order awardee(s). However, it may be necessary and in the business interest of the Postal Service, under certain circumstances, to contact an awardee or awardees to obtain additional information prior to selection.

In the case of requirements involving services to be ordered under indefinite-delivery contracts that were not fully defined and priced at the time of award, it will generally be necessary to solicit a proposal from some or all contract holders to determine the supplier for order issuance. Some awardees may be more highly qualified to perform a specific task or have past performance experience which is considered beneficial for order performance. Under such circumstances, it may be in the business interest of the Postal Service to exclude particular awardees from consideration for a particular order. In the case of requirements for which further competition for task order placement is considered in the business interest of the Postal Service, the requirements document or request for proposal information will generally include the following:

- The task statement of work or statement of objective.
- A list of reporting requirements and any other deliverables.
- Selection factors limited to those critical to ensuring order placement to the supplier that offers the solution determined to be in the business best interest of the Postal Service. Suggested factors include: quality of key personnel, soundness of the approach, past performance, and cost/price. The basis for selection of an order recipient should be clearly set forth in the requirements document or request for information.

- Instructions to awardees including, for example, information about the type of pricing arrangement, the period of performance, and any special terms or conditions applicable to task order performance.

When defining requirements for services, to the maximum extent practicable, performance-based work statements with measurable performance standards should be used. An effort should be made to minimize the cost to awardees associated with preparing proposals for orders. Consider limiting the size of proposals or permitting oral proposals.

The purchase/SCM team will determine the due date for responses and the level of proposal review required based on the nature and complexity of the requirement. Standard source selection procedures are not applicable or required. Discussions or negotiations may be held with one or more offerors when it is necessary to obtain additional information prior to making an order placement determination for the order.

The documentation included in the OPM should be streamlined, but appropriate for the size and complexity of the requirement and sufficient to support the conclusions reached about the quality of the supplier's responses and the ultimate order placement determination.

For all delivery orders of goods or task orders for fixed-price services, the contracting officer must perform and document within an OPM the comparative analysis, including the review of relevant pricing, analysis of price/cost, documentation of any final discussions if any, and final results, any additional value obtained, that the order is within the contract maximum, and a determination that the order price is considered fair and reasonable. See Sections [2-31, Implement Proposal Evaluation Strategy](#); [2-34, Conduct Price/Cost Analysis](#); [2-37, Hold Discussions](#); [2-38, Negotiate with Suppliers](#); [2-40, Produce Contract Award Recommendation](#); [2-40.2, Best Value Determination and Award Recommendation](#).

For all task orders for services that were not fully defined and priced at the time of award, and for other orders such as those to be issued on a time and materials, labor-hour or cost-type basis, the contracting officer must perform and document within an OPM, as applicable, the comparative analysis for the technical and price/cost proposals, the analysis of price/cost, documentation of final discussions if any, and final negotiation results, the source determined to be in the business best interest of the Postal Service, that the order is within the contract's maximum, and that the order price is considered fair and reasonable if fixed price or is a reasonable estimate if the order is to be issued on the basis of time and material, labor-hour or cost-type. See Sections [2-31, Implement Proposal Evaluation Strategy](#); [2-34, Conduct Price/Cost Analysis](#); [2-37, Hold Discussions](#); [2-38, Negotiate with Suppliers](#); [2-40, Produce Contract Award Recommendation](#); [2-40.2, Best Value Determination and Award Recommendation](#).

Reviews and approvals on orders under multiple-award indefinite-delivery contracts are in accordance with Sections [2-41, Obtain Selected Reviews and Approvals](#) and [2-41.3.4.2, Reviews and Approvals of Orders – Multiple Awards](#). Where multiple indefinite-delivery contract awards have been made to support Postal Service requirements, and the order is valued at \$1 million

or more, higher level reviews and approvals are required. (See Section [7-1.1, Contracting Officer Levels](#).) Reviews and approvals are not required for orders valued under \$1 million. For task and delivery orders that do not require further review and approval, contracting officers must have sufficient delegated authority to execute the orders.

4-1.4.5 **Communication and Reporting**

Because the issuance of an order against an indefinite-delivery contract is not the same as the award of a contract, there is no need to follow the notification procedures addressed in Section [3-2.2, Publicizing Contract Awards](#). However, as a matter of business courtesy, the contracting officer should ensure a communication is sent to any contract holder who took part in further competition but did not receive the order. The PAEA reporting requirement applies to any delivery or task order valued at \$50 million or more (see Section [2-42, Postal Accountability and Enhancement Act Related Reports and Certifications](#)).

4-1.4.6 **Orders With Another Agency**

The Postal Service may place orders under an indefinite-delivery contract awarded by another federal agency subject to the terms and conditions of that particular contract and the procedures defined there in. Contracting officers should consider consulting with Legal Counsel before solicitation or award of a delivery or task order under another agency's indefinite-delivery contract. Purchase planning requirements and required reviews and approvals are applicable on orders issued under other agency contract vehicles.

4-1.5 **Orders Against Ordering Agreements**

4-1.5.1 **General**

As discussed in Section [2-18.11, Ordering Agreements](#), an ordering agreement is an agreement negotiated between the Postal Service and the supplier which contains the terms and conditions applicable to future contracts. Contracts are formed when orders are placed. Contracting officers issue delivery or task orders, and suppliers propose prices based on unit prices, labor rates, and other applicable costs established in the ordering agreement. The contracting officer may either accept the proposed price or schedule a time to negotiate with the supplier to reach agreement. Contracting officers may place orders against a single ordering agreement or against multiple ordering agreements for the same good or service if required.

4-1.5.2 **Competition**

As discussed in Section [2-18.11.4, Ordering](#), competition must be obtained prior to placing an order valued at \$10,000 or more and is subject to reviews and approvals in Section [2-41, Obtain Selected Reviews and Approvals](#). If orders are placed noncompetitively, the order is subject to the noncompetitive policies and procedures discussed in Sections [2-10, Determine Extent of Competition](#), and [2-41, Obtain Selected Reviews and Approvals](#). Orders may be competed among firms holding ordering agreements or on the open market.

4-1.6 **Fixed-Price Task Orders**

Fixed-price task orders are appropriate for services that can be defined objectively and for which risk of performance is manageable. For such task orders, performance-based statements of work (SOWs) and measurable performance requirements should be implemented.

4-1.7 **Performance-Based Statements of Work**

Task orders should include a performance-based SOW to accurately assess resources required and risks involved. A performance-based SOW is a description of the tasks to be performed by the Supplier in terms of required outcomes or results. With a performance-based SOW, accountability for the final outcome is more clearly defined; the Supplier remains responsible and accountable for achieving the required results, based upon internal technical approaches, management approaches, and internal processes that are not client-dictated. As a result, the Supplier has greater flexibility in its proposal, but absorbs a commensurably greater share of the risk of contract performance. Additional information on performance-based SOWs can be found in Section [2-2, Start Request for Proposal \(RFP\) Development](#).

4-1.8 **Order Content**

A typical order contains the following:

- Item number and description, quantity, and unit and total price.
- Place and date of delivery or performance.
- Packaging, packing, and shipping instructions (if not already established in the contract).
- Accounting and fiscal data.

Include the following as appropriate:

- Price ceiling limiting the Postal Service's obligation.
- Additional terms and conditions specific to the order and not already included in the contract or ordering agreement.
- Any other pertinent information, including a statement of objectives (SOO) or SOW that describes the services to be performed (additional information can be found in the Start Request for Proposals (RFP) Development topic of the Prepare Project task of Process Step 2: Evaluate Sources).
- Communications plan for resolving potential conflicts (for major purchases).

4-1.9 **Order Pricing**

Some ordering agreements and indefinite-delivery contracts have prices established at the time of contract award, while others do not. Depending on the circumstances, orders may be made based on pre-established prices or must be agreed to by both parties before the order is effective.

4-1.10 **Order Issuance**

Depending on the circumstances, the contracting officer may appoint designated ordering officials to place orders.

4-1.11 **Communication and Reporting**

The PAEA reporting requirement applies to orders under Ordering Agreements valued at \$50 million or more (see Section [2-42](#), [Postal Accountability and Enhancement Act Related Reports and Certifications](#)).

4-1.12 **Other Topics Considered**

Section [2-2](#), [Start Request for Proposal \(RFP\) Development](#).

Section [7-4](#), [Supplier Disagreement Resolution](#).

4-1.13 **Clauses and Provisions**

[Clause 2-39: Ordering](#).

[Clause 2-40: Delivery-Order Limitations](#).

[Clause 2-41: Definite Quantity](#).

[Clause 2-42: Indefinite Quantity](#).

[Clause 2-43: Requirements](#).

[Provision 2-6: Credit Card Order Acceptance Requirement](#).

4-2 Shipping

Shipping is the act of transporting goods and materials. Shipping is a material management function that identifies and provides transportation analysis, capabilities, and services. Information on shipping needs to be collected for material accountability.

It is in the best interest of the Postal Service to control its inbound shipments to minimize TCO. Shipping is affected by issues from internal controls (such as the documentation required for a shipment) to technology. Accurate information and close adherence to shipping procedures ensure that required service levels are provided cost-effectively to the client.

Transportation costs can contribute substantially to the cost of the end product and are an important element in the TCO. TCO is further defined in Section [1-7](#), [Develop Preliminary TCO Estimates](#).

The five preferred shipping methods of the Postal Service, in descending order, are:

- Mail.
- Postal freight (Postal Vehicle Service [PVS]).
- Freight managed by the Postal Service Transportation Management Service Provider (TMSP).
- Supplier-owned transportation network.
- Free-on-board destination.

The specific way in which materials move and the costs associated with the shipment depend upon numerous factors, including:

- When the Postal Service takes responsibility for the shipment.
- Origin and destination of shipment.
- Size of order.
- The characteristics of the product (e.g., weight, density, fragility, and perishability).
- Transportation modes available to move the material (e.g., ships, trains, planes, or trucks).
- Delivery time frame (which affects ship date) associated with the shipment.
- International concerns (e.g., manufacturing company, country shipped from, customs, duties, tariffs, and taxes).

The Postal Service's Transportation Solution Determination Process establishes a process for analyzing and selecting the most efficient and effective inbound transportation solution for the Postal Service at the lowest total cost. The Transportation Solution Determination Process flowchart depicts the steps taken to determine the shipping solution by Postal Service personnel from forming the requirement to the contract award.

4-2.1 **Mailable Items**

The supplier must deliver goods that meet the prescribed physical limitations of the current Postal Service Domestic Mail Manual either by its own personnel/equipment or by use of the Postal Service, unless the contracting officer grants a waiver of this requirement. The reasoning for such waivers must be documented in the contract file. In accordance with [paragraph t of Clause 4-1: General Terms and Conditions](#), the supplier is responsible for ensuring that the packing and packaging are sufficient to protect the goods and ensure usability upon receipt. In addition, [Clause 2-9: Definition of Delivery Terms and Supplier's Responsibilities](#) may be used to define the shipping requirements of the contract.

4-2.2 **Postal Freight**

The Postal Service moves mail with a combination of Postal Service vehicles and contracted air, rail, truck, and ground services. Even though the daily volume of the mail can be estimated, there must be sufficient excess capacity to meet any variances and to meet service standards. This often results in available surplus capacity that can be utilized for inbound shipments of items purchased by the Postal Service. The item manager will analyze transportation requirements and work with Network Operations Management (NOM) to determine shipments that can potentially be moved on Postal freight. Asset Management will also be made aware of these opportunities so that they can provide backup support during high volume or other contingency periods. Property ownership normally transfers to the Postal Service when it is picked up; however, other arrangements can be established in the contract if there is a reason to have the supplier keep the risk.

4-2.3 **Transportation Management Service Provider Freight**

Asset Management has established a TMSP to manage nonmail freight transactions, which are all supplies, parts, and equipment used for Postal Service operations. TMSP is a 4PL, which manages other logistics providers under contract. Upon entering a move order into the TMSP's order module, the TMSP will manage the order through all subsequent phases, including coordination of pickup and delivery, preaudit of invoices, and carrier payment. The TMSP is under contract to the Postal Service and responsible for transactional performance, managing carrier performance and rates, claims processing, and various other contracted responsibilities. Billings for these services will be charged back to the "bill to" finance number provided by the originating office. The item manager, with the support of the purchase/SCM team, will analyze transportation requirements and follow the guidelines provided by Asset Management on any shipments that potentially can move on nonmail freight. Authorized field sites will be given access to the TMSP for management of locally generated shipments. Property ownership normally transfers to the Postal Service when it is accepted by the commercial carrier; however other arrangements can be established in the contract, if there is a reason to have the supplier keep the risk.

4-2.4 **Supplier-Owned Transportation**

Supplier-owned transportation is usually leveraged when a supplier is in close proximity to a Postal Service receiving location and the supplier can deliver the product directly to the Postal Service. This type of service is preferable to f.o.b. destination because it does not involve a third party in handling/delivering of the product and the cost of delivery is normally included in the standard commercial price. In a case in which the supplier wants to charge for this service, the costs must be analyzed against the other transportation alternatives by the item manager for best value determination. Property ownership transfers to the Postal Service upon acceptance by the receiving site.

4-2.5 **Free-On-Board Destination**

Delivery instructions for supplies must specify a f.o.b. point, which is determined on the basis of overall costs, including rates, delivery terms, redirection in transit costs, and other factors. Generally, f.o.b. origin will produce lower costs for large-scale and consolidated purchases or when the Postal Service may benefit from determining and managing the transportation provider. The solicitation may require the supplier's proposal to include both f.o.b. origin and destination prices for transportation analysis. A transportation analysis is available from field material management specialists or nonmail freight transportation at Headquarters.

F.o.b. origin means that the Postal Service makes the arrangements for the pickup, transportation, and delivery to the required destination. Title passes to the Postal Service when delivery is made to the carrier. The supplier's risk is limited to loss or damage prior to delivery to the carrier or caused by improper marking or packing of the goods, while the transportation carrier is

accountable to the Postal Service for loss or damage to the shipment. This payment for transportation services is separate from the price of the purchased supplies.

F.o.b. destination means delivery, free of expense to the Postal Service, to a destination or shipment base points specified in the contract. Title to the supplies passes to the Postal Service when they arrive at the stated destination. The supplier pays the carrier and assumes the risk for loss or damage until delivery to the specified destination. Under this arrangement, freight costs are likely to be much higher because suppliers add on a markup and the cost of freight is hidden in the purchase price of the product. However, some suppliers have sufficient volume to get excellent discounts or, more frequently, there are program-related activities such as installation where the program-risk of transportation problems or early property transfer are unacceptable. The item manager is responsible for analyzing transportation requirements and determining the best value solution. Decisions will be documented in the contract files.

Paragraph [t](#) of [Clause 4-1: General Terms and Conditions](#) or when included by the purchase/SCM team, [Clause 2-9: Definition of Delivery Terms and Supplier's Responsibilities](#) addresses delivery terms.

4-2.6 **Shipping Requirements**

The following supplier requirements and inbound shipment guidelines must be followed. Suppliers must:

- Comply with all country-of-origin marking instructions and all instructions for exports to the Postal Service.
- Comply with all packaging and labeling requirements in the related contractual documents.
- Comply with the transportation routing guidelines in the contract or agreement and any subsequent Postal Service instructions or procedures.
- Not use premium transportation unless specifically authorized by the Postal Service.
- Not declare a value or purchase additional insurance on any shipments unless authorized by the Postal Service.

The Postal Service's inbound shipments must have:

- Complete relevant shipping documentation (i.e., a bill of lading) to establish the physical legal transfer of ownership.
- Clearly marked cartons.

4-2.7 **Shipping Requests**

Shipping requests are initiated by Postal Service entities and certain suppliers. The order entry portal provided by the Postal Service TMSP is the avenue through which shipping requests are entered. TMSP users include:

- Headquarters Asset Management staff.
- Designated shipping and receiving staff at MDCs and CPCs.
- Materials Customer Service staff.

- District Material Management specialists.
- Approved and trained staff at Postal Service operating entities.
- Designated supplier staff.

4-2.8 **Demurrage, Detention, and Storage**

The Postal Service monitors demurrage, detention, and storage charges to ensure that loading and unloading procedures keep these charges to a minimum. Demurrage and detention both refer to the delaying of transportation equipment, by shippers or receivers, beyond specified lengths of free loading and unloading time allowed by carriers. Carriers may impose demurrage or detention charges for such delays. They may also impose storage charges when they must hold shipments on their own premises awaiting delivery or redelivery. If a delay is anticipated or temporary storage is required, the original shipping requestor or item manager should be contacted for assistance. All additional charges will be charged to the billing finance number designated in the original request.

4-2.9 **Receiving and Responsibility of Shipping**

Suppliers are responsible for any loss or damage to the material occurring prior to Postal Service acceptance. The supplier is required to pack and mark packages to be in compliance with paragraph [t](#) of [Clause 4-1: General Terms and Conditions](#) or [Clause 2-9: Definition of Delivery Terms and Supplier's Responsibilities](#), and other contract requirements. In the absence of such specifications, the shipment should be prepared in conformance with carrier requirements to protect the property and ensure assessment of the lowest applicable transportation charge.

If there is evidence that a shipment has been damaged in transit, receiving personnel should follow the instructions included in Section [4-3, Receipt and Inspection](#).

4-2.10 **Delays**

The supplier must promptly notify the contracting officer if it is unable to comply with delivery dates specified in the contract. The contracting officer coordinates the information and alternatives with the client and the purchase/SCM team. Following these discussions, the contracting officer can:

- Accept the delays and establish a new delivery schedule. The contracting officer must notify all receiving sites of the new schedule. This acceptance would normally include some additional considerations (price, performance, quantity, or service) from the supplier.
- Accept partial deliveries of completed products and reschedule the remaining quantities. Again the contracting officer must notify all receiving sites of the revisions. This acceptance would normally include some additional considerations (price, performance, quantity, or service) from the supplier.

- Reject the delay and terminate the contract for default. Further information on terminating a contract for default can be found in Section [5-13, Terminate Contract](#).

[Clause 4-1: General Terms and Conditions](#) addresses delay of performance or delivery.

4-2.11 **Early Delivery**

Early delivery can increase the storage, handling, and cash flow costs to the Postal Service, as well as cause backups and traffic problems at loading docks and staging problems in receiving areas. purchase/SCM teams who anticipate the possibility of early delivery should ensure that the contract addresses the topic and requires the approval of the contracting officer before early delivery is made. When the contracting officer accepts early deliveries, he or she must notify receiving sites of the changes in delivery schedule.

4-2.12 **Controlling Shipping Costs**

The emphasis for controlling costs should focus on compliance with the Transportation Solution Determination Process and provide more notice and lead time to the TMSP for transportation moves so that better planning can occur. Proper planning and coordination can avoid most instances of expedited or air shipments. The [Perform Value Chain Mapping and Analysis](#) topic of the Prepare Project task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) aids in obtaining these cost reduction measures. Examples of how the item manager can use some factors to improve savings include:

- Streamlining shipping and receiving — opportunities for streamlining inbound processes include:
 - Managing dock operations of incoming goods, as well as mandating delivery appointments, which reduces dock-to-stock time.
 - Reducing documentation and copies of documentation and generalizing all shipping forms.
 - Processing orders by a certain time of the day to take advantage of shipping rates for multiple orders or same day service.
- Working closely with suppliers — working more closely with suppliers can result in more accurate forecasts and provide opportunities to assess supply chain processes for improvement.
- Teaming up with the TMSP and other departments — working with clients to forecast when materials or products will be needed may lead to transportation or freight cost savings.
- Leveraging technology — IT can be leveraged to automate manual processes (e.g., order and inventory tracking, interfacing with the TMSP).

4-2.13 **Internal Shipping Procedures**

Various equipment and supply items across commodities are stocked internally and ordered directly through the MDC, the CPC, the E&PMSC, MES, and elsewhere. Information on shipping the requisitioned equipment and supply items from these organizations and shipping procedures may be found in Publication 247, *Supply and Equipment Catalog*. Issues addressed include:

- Shipping options for ordering methods for Express Mail® and Priority Mail® supplies.
- Incorrect or incomplete shipments.
- Instructions for shipments of special orders less than, greater than, or equal to 200 pounds.
- Ship dates of special orders and shipping charges (e.g., included in the price of the items).
- Automatic shipments and special requests.

4-2.14 **Global Sourcing**

Global sourcing is the purchase of goods and services from foreign countries and requires the Postal Service to account for trade regulations, duties, and tariffs when selecting sourcing locations. Costs related to shipping in global sourcing include:

- Transportation costs — transportation, drayage, fuel, surcharges, and other freight-related fees.
- Inventory carrying costs — warehousing, handling, taxes, insurance, depreciation, shrinkage, obsolescence, and other costs associated with maintaining inventories.
- Cross-border taxes, tariffs, and duty costs — often referred to as “landed costs,” which are the sum of duties, shipping, insurance, and other fees and taxes.
- Supply and operational risks — including geopolitical factors, such as changes in country leadership, tariff and policy changes, transit delays, and instability resulting from war, terrorism, natural disaster, and other matters.

Cost/benefit analysis should be performed to address the challenges associated with accounting for these cost factors when selecting sourcing locations. Cost/benefit analysis should be completed for any complex nondomestic or domestic shipping decisions. To make an intelligent sourcing decision, all costs for each potential location must be determined.

4-2.15 **Other Topics Considered**

Section [1-7](#), [Develop Preliminary TCO Estimates](#).

Section [2-3](#), [Update/Refine Total Cost of Ownership Analysis](#).

Section [2-5](#), [Perform Value Chain Mapping and Analysis](#).

Section [4-3](#), [Receipt and Inspection](#).

Section [6-3](#), [Evaluate and Analyze Actual TCO](#).

4-2.16 **Clauses and Provisions**

[Clause B-23: Guaranteed Shipping Weight.](#)

[Clause 2-9: Definition of Delivery Terms and Supplier's Responsibilities.](#)

[Clause 4-1: General Terms and Conditions](#), paragraph [t](#).

4-3 Receipt and Inspection

Receipt is an important material management function that concludes the transportation shipment and collects information for material accountability. Inspection comprises measuring, examining, and testing to determine whether the materials provided in the shipment conform to contract requirements. Paragraph a of [Clause 4-1: General Terms and Conditions](#) and [Clause 2-1: Inspection and Acceptance](#) discuss the general requirements for inspection or acceptance.

Receiving and inspection operations comprise the activities from initial receipt of the material at a facility (commonly at a loading dock or other designated receiving point) to processing the material for final delivery or for storage. Receipt and inspection is a critical control point in the Postal Service's material system. If these functions are performed correctly, any existing discrepancies between what is ordered and received will be uncovered, and errors can easily be corrected at this time, as opposed to later, when the cost to correct them is certain to be higher.

The receipt of requirements and their inspection must be done accurately to conserve and protect Postal Service assets, as well as provide required information to other activities affected by the receiving process. After receipt and inspection is conducted, it is determined whether the materials will be accepted or returned, which are addressed in the Sections [4-4](#), [Acceptance](#), and [4-5](#), [Returns](#).

4-3.1 **Designated Receiving Points**

Each Postal Service stockroom, warehouse, or storage room activity will have designated receiving points staffed and operated by trained, designated receiving personnel. All incoming material and related receiving documents will flow through those designated processing points for control and documentation. Handbook AS-701, *Material Management*, provides guidance on some of these documentation requirements.

The contract or agreement will specify the receiving location, and all incoming shipments will be directed there (unless otherwise arranged and approved by an authorized Postal Service representative). Designated receiving areas will include a receipt staging area. Incoming materials will be delivered first to the staging area for processing and then to the ultimate consignee or to storage.

Incoming materials must be secured and safeguarded upon receipt. Valuable commodities, such as computers, must be safeguarded during the receiving process.

4-3.2 **Receiving Process**

When a shipment arrives:

- Receiving personnel check the goods against the supplier's delivery documents (i.e., packing slip, invoices, and bill of lading) and contractual requirements to ensure that the Postal Service has actually received the material ordered (this is the basis for subsequent activities of the [Invoices and Other Billing Information](#) and [Make Payment](#) topics of the Make Payment task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#)).
- The receiving personnel are to visually inspect the shipment to confirm correct quantity and quality and that no shipping damage has occurred. All discrepancies must be noted on the receiving transaction and appropriately resolved with the supplier.
- In the event that goods are received damaged, the receiving department holds the goods for further action. When a container shows evidence of damage or pilferage (resealed or open containers), this must be called to the attention of the TMSP (also referred to as the carrier) representative at once and noted on the receipt bill of lading. Loss and Damage Reporting processes discussed below should be followed.
- A receiving report is prepared on which the results of the initial investigation are noted. This is a record of the shipment and the condition of its contents; it notes variances or discrepancies from the contractual requirement. If the order is considered complete, the receiving department closes out its copy of the purchase. If it is not, the contractual requirement is held open, awaiting completion.
- If the goods are in order and require no further inspection, then they will be routed to the originating department or to inventory (e.g., warehouse or stockroom).
- If the goods are not in order or further inspections are required, then the goods are checked to see whether they conform to specifications, which includes opening up packaging and inspecting for concealed damage (no apparent external container damages, but the product itself is found to be damaged when the container is opened). When damages are found, follow the process steps in Loss and Damage Reporting discussed below.
- Postal Service responsibilities after delivery and before Postal Service acceptance or rejection and notification will be addressed in the contractual documentation.

4-3.3 **Loss and Damage Reporting**

When damage or loss is detected, receiving personnel must accept the shipment from the carrier and note the problem on the carrier's bill of lading. Receiving personnel should also take pictures of the problem; must notify National Materials Customer Service (NMCS); and provide relevant data, documents, and details in accordance with the instructions found in Handbook AS-701, *Material Management*. The receiving department holds the suspect goods pending further instruction.

NMCS determines the Postal Service party responsible to resolve the problem and forwards all relevant data, documents, and details to that party, according to the following:

- For goods received via U.S. mail, the contracting officer or internal shipping activity is notified.
- For goods received from a supplier that shipped f.o.b. destination, the contracting officer is notified.
- For goods received from a supplier that delivered the goods via its own equipment, the contracting officer is notified.
- For goods received as postal freight, Asset Management is notified.
- For goods received that were shipped via TMSP, Asset Management is notified.

NMCS will provide a monthly summary report of damage and loss activity to Asset Management for process improvement analysis and action.

4-3.4 **Receipt Control, Stock Records, and Documentation**

Receiving personnel are responsible for maintaining files on shipments due in. File contents should be reviewed for planning purposes to ensure fast, accurate, and orderly receipt processing. When feasible, arrangements for receiving and storing any large-volume shipments should be made prior to the shipments' arrival.

Each designated receiving location must account for, and provide evidence of, a receiving transaction for all material, merchandise, or supplies accepted by the receiving location. Receiving transaction information must be maintained in the receiving department and made available to the appropriate departments (e.g., Accounts Payable) to ensure the timely completion of the activities associated with the [Invoices and Other Billing Information](#) topic of the Make Payment task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#).

Receiving transaction information must be adequately safeguarded from theft, destruction, or unauthorized use. Receiving transactions must be uniquely identifiable, traceable, and accounted for periodically.

4-3.5 **Supplier's Responsibilities**

The supplier's responsibilities for shipment and delivery must be in accordance with [Clause 4-1: General Terms and Conditions](#) (Assignment); [Clause 2-9: Definition of Delivery Terms and Supplier's Responsibilities](#); [Clause B-4: Variation in Quantity](#); and [Clause B-7: Responsibility for Supplies](#).

If the contract contains a guaranteed-shipping-weight provision, in accordance with [Clause B-23: Guaranteed Shipping Weight](#), the supplier is responsible for the actual weight at the time of shipment for f.o.b. origin contracts. If the shipping weight exceeds the specified guaranteed shipping weight, the supplier will be liable for any resulting excess transportation costs.

If required by the contract, the supplier must furnish samples for the contracting officers approval. They must be delivered to the contracting officer as specified or as directed. The supplier must prepay all shipping charges on samples, pursuant to [Clause B-62: Samples](#).

At the time specified for first article testing, the supplier must deliver the units specified in the schedule to the Postal Service at the testing facility set forth in the schedule. The shipping documentation accompanying the first article must contain the number of the contract and the lot or item identification, in accordance with [Clause 2-5: First Article Approval – Postal Service Testing](#).

As stated in [Clause 2-11: Postal Service Property – Fixed-Price](#); [Clause 2-12: Postal Service Property – Short Form](#); and [Clause 2-13: Postal Service Property – Non-Fixed-Price](#), if the supplier uses Postal Service–furnished property in a contract after completing the contract with the Postal Service, the supplier will either prepare for shipment and deliver f.o.b. origin or dispose of Postal Service property as the contracting officer may authorize or direct.

Under [Clause 2-15: Special Tooling](#), the supplier furnishes lists of special tooling and changes in design to the contracting officer. The supplier then promptly complies with any request by the contracting officer to transfer title to any items of special tooling by immediately preparing the items for shipment by properly packaging, packing, and marking, in accordance with any instruction issued by the contracting officer, and delivers them to the Postal Service as directed by the contracting officer.

4-3.6 **Inspecting Goods**

Inspection is a time-consuming activity for the Postal Service. The supplier is responsible for performing or having performed all inspections and tests necessary to substantiate that the items or services furnished conform to contract requirements.

The inspection type required to ensure that an item meets specification requirements is determined before the contract is issued. Items may be subject to:

- 100 percent inspection.
- Sampling — various types of sampling may be used (e.g., single, double, or sequential).
- No inspection (e.g., if a supplier is certified through the technique below).

When authorized in writing by the contracting officer, and if the contract includes [Clause B-5: Certificate of Conformance](#), the supplier may use a Certificate of Conformance for supplies or services that would otherwise require inspection. The supplier's signed certificate must be attached to the inspection or receiving report. By issuing a Certificate of Conformance, the supplier is certifying that it is furnishing the supplies called for by the contract and that the supplies are of the quality specified and conform in all respects with the contract requirements.

The Postal Service will inspect (for preliminary review at receipt, and further if required) items at destination for:

- Type.
- Quantity.
- Damage.
- Operability.
- Preservation.
- Packaging.
- Marking.

The purchase/SCM team must determine what quality requirements are needed. In most cases, the supplier performs all necessary inspection and testing for conformance before delivery. The Postal Service reserves the right to inspect the goods at the point of destination. For goods that will not be fully inspected until they are used, the contracting officer must ensure that the contract does not imply acceptance of any supplier's terms tending to limit the period of time during which defects must be reported if redress is to be obtained.

Refer to Loss and Damage Reporting above for procedures for documenting, reporting, and remedying damaged or discrepant shipments and receiving and reporting concealed damage.

4-3.7 **Inspecting Services**

The COR should verify the compliance of services rendered by one of the following methods:

- Review delivered product or service for compliance against the SOW and performance requirements.
- Surveillance or audit of the work in progress.

Pursuant to [Clause 4-5: Inspection of Professional Services](#), the contracting officer may, at any time or place, inspect the services performed and the products, including documents and reports. In addition to any specific standards of quality set out in the contract, the contracting officer may reject any services or products that do not meet the highest standards of professionalism.

4-3.8 **Other Topics Considered**

Section [4-2, Shipping](#).

Section [4-4, Acceptance](#).

Section [4-5, Returns](#).

Section [5-11, Invoices and Other Billing Information](#).

Section [5-12, Make Payment](#).

4-3.9 **Clauses and Provisions**

[Clause B-4: Variation in Quantity](#).

[Clause B-5: Certificate of Conformance](#).

[Clause B-7: Responsibility for Supplies](#).

[Clause B-62: Samples.](#)

[Clause 2-1: Inspection and Acceptance.](#)

[Clause 2-5: First Article Approval — Postal Service Testing.](#)

[Clause 2-9: Definition of Delivery Terms and Supplier's Responsibilities.](#)

[Clause 2-11: Postal Service Property — Fixed-Price.](#)

[Clause 2-12: Postal Service Property — Short Form.](#)

[Clause 2-13: Postal Service Property — Non-Fixed-Price.](#)

[Clause 2-15: Special Tooling.](#)

[Clause 2-23: Reimbursement — Postal Service Testing.](#)

[Clause 4-1: General Terms and Conditions.](#)

[Clause 4-5: Inspection of Professional Services.](#)

4-4 Acceptance

Acceptance means the receipt and retention of products delivered or services rendered by a supplier following inspection to ensure conformance with contract specifications. Acceptance may take place before delivery, at delivery, or after delivery, depending on the contract's provisions.

Acceptance constitutes acknowledgement that products or services conform to quality, quantity, and packing requirements set forth in the contract. Acceptance may be used for the start of the warranty period. After acceptance, the product or service can then be used by the Postal Service for its intended purpose.

After inspection, three possibilities exist for the received goods or services:

- Acceptance.
- Rejection.
- Acceptance with limitations.

4-4.1 Acceptance

Generally, the Postal Service accepts the supplier's product or service when it conforms to the contract specifications or criteria. At the time of acceptance, no outstanding nonconformities remain. The Postal Service's payment to the supplier prior to a timely rejection of the supplier's product or service does not constitute acceptance.

Acceptance is the responsibility of the contracting officer or the COR. However, acceptance can be performed by the client for direct delivery items. When this responsibility is assigned to a COR or other party, acceptance by that person is binding on the Postal Service. Contracting officers may contract with third parties to perform contract administration responsibilities related to acceptance.

Contracts should specify the place of acceptance. Products accepted at a place other than destination may not be inspected (inspection process determines whether the purchase will be accepted or rejected) again for acceptance at destination, but should be examined for quantity, damage in

transit, and possible substitution or fraud. Additional information on Inspection can be found in Section [4-3, Receipt and Inspection](#).

4-4.2 **Acceptance Based on Supplier Certification**

When purchasing commercial items, acceptance based on supplier certification, [Clause B-5: Certificate of Conformance](#), may be in the Postal Service's interest when:

- Only small losses will be incurred by a defect.
- The supplier's reputation or past performance suggests that the products or services will be acceptable and that defective work will be replaced, corrected, or repaired without contest.
- The supplier's production processes and procedures are demonstrated to provide quality products that meet or exceed Postal Service requirements. International Standards Organization (ISO) certification and maintenance of certification may be an indicator of quality performance.

4-4.3 **Revocation of Acceptance in Whole or in Part**

The purchase/SCM team, represented by the contracting officer, can revoke acceptance of a nonconforming product or service if original acceptance:

- Resulted from the reasonable assumption that the nonconformance would be corrected, but it is not corrected.
- Took place because the nonconformance has not been discovered before acceptance as a result of the difficulty of discovery (e.g., hidden defects) or because of the supplier's assurances.

The Postal Service has the same rights and duties upon revocation as upon rejection. Revocation of acceptance must occur within a reasonable time after the contracting officer discovers the deficiency. These issues are addressed in paragraph a of [Clause 4-1: General Terms and Conditions](#) and [Clause 2-1: Inspection and Acceptance](#).

4-4.4 **Transfer of Title and Risk of Loss**

The title to products passes to the Postal Service upon formal acceptance, regardless of when or where the Postal Service takes physical possession, unless the contract specifically provides for earlier transfer of title.

Unless the contract specifically provides otherwise, risk of loss or damage remains with the supplier until:

- Delivery of the products to a Carrier, if transportation is f.o.b. origin.
- Acceptance by the Postal Service or delivery to the Postal Service at the destination specified in the contract, whichever is later, if transportation is f.o.b. destination.

This does not apply to products that are rejected. The risk of loss of, or damage to, rejected products remains with the supplier until correction or acceptance. Additional information on f.o.b. origin and destination can be found in Section [4-2, Shipping](#).

4-4.5 **Surveillance or Audit of the Work in Progress**

A surveillance plan is used to identify from the SOW the specific tasks that require compliance with the identified standards. The surveillance plan identifies standards by which the supplier is expected to perform in a continuous, satisfactory manner. The supplier must be informed immediately if there are issues of noncompliance with the contract specifications so the required corrections can be made.

The costs to the supplier for Postal Service time when the supplier is not compliant for an inspection requested by the supplier and reinspections are addressed in [Clause 2-23: Reimbursement — Postal Service Testing](#).

4-4.6 **Delayed Acceptance**

The purchase/SCM team may consider using a special testing requirement after delivery and before acceptance (such as a preacceptance test) for purchases of complex equipment (e.g., mail-handling systems, telecommunications equipment, computers, and building systems).

Requirements for delayed acceptance must be thoroughly described in the contract. [Clause 2-6: Delayed Acceptance](#) addresses preacceptance tests and the requirements of the supplier associated with the tests.

4-4.7 **Rejection**

The purchase/SCM team may reject any or all of the supplies or services not conforming to contract requirements resulting from:

- Requirements not met.
- Defined criteria or specifications not satisfied (e.g., pursuant to [Clause B-4: Variation in Quantity](#), variations in quantity will be accepted only in certain conditions and/or in certain thresholds).

When determined that correction within the delivery schedule is not possible, the purchase/SCM team must ordinarily reject products or services where nonconformance adversely affects safety, health, reliability, durability, performance, interchangeability of parts or assemblies, weight, appearance, or any other basic objective of the contract. Suppliers must be given a notice of rejection promptly, including the reasons for rejection. If prompt notice is not given, acceptance may be implied as a matter of law. The Postal Service will return rejected items for correction, substitution, refund, or credit.

All repair, replacement, and other correction and redelivery must be completed within the time frame determined by the Postal Service. All costs and expenses and loss of value incurred as a result of, or in connection with, nonconformance and repair, replacement, or other correction will be recovered from the supplier (e.g., through equitable price reduction or credit against any amounts that may be owed to supplier).

4-4.8 **Correction or Replacement**

Suppliers must be given an opportunity to correct or replace nonconforming products or services when it can be accomplished within the delivery schedule. If correction or replacement is feasible:

- There must be no additional cost to the Postal Service.

- The Postal Service reserves the right to charge the supplier the cost of reinspection and retesting needed because of a previous rejection (rates charged and other expenses are in accordance with [Clause 2-23: Reimbursement — Postal Service Testing](#)).

When replacement or correction is not possible within the performance period and the purchase/SCM team has rejected performance, the contracting officer may provide the supplier an opportunity to provide acceptable substitute performance if the purchase/SCM team decides that:

- Performance is still desired, and
- Substitute performance will best mitigate the damage suffered by the Postal Service.

When substitute performance is accepted, the contracting officer must modify the contract to provide for appropriate consideration.

4-4.9 **Nonconforming Supplies or Services**

Under paragraph [a](#) of [Clause 4-1: General Terms and Conditions](#) and [Clause 2-1: Inspection and Acceptance](#), if the supplier fails or refuses to correct the defects or nonconformance, the Postal Service may:

- Acquire replacement supplies or services from other sources at the supplier's expense.
- Accept the supplies or services at a reduced price.

Repeated delivery of nonconforming products or services must not be allowed. In such cases, the purchase/SCM team should take appropriate action, such as rejecting delivery and having the rejection documented in the supplier's performance record.

4-4.10 **Acceptance with Limitations**

Acceptance with limitations occurs when products or services partially conform to the contract specifications or criteria, nonconformities remain that can be worked around, or part of the deliverable is accepted (or the whole deliverable is conditionally accepted). If the Postal Service accepts with limitations, the contract must be modified.

The purchase/SCM team may not accept products or services where nonconformance adversely affects a basic contract objective unless acceptance is clearly in the Postal Service's interest and acceptable to the client. The purchase/SCM team's decision to accept these products or services must be put in writing by the contracting officer (who must also modify the contract) and be based on:

- Information on the nature and extent of the nonconformance.
- Advice of technical specialists that the material is safe to use and will perform its intended purpose.
- The supplier's request for acceptance of the product or service.
- A recommendation for acceptance by the intended user, with supporting rationale.
- Appropriate monetary or other considerations.

The purchase/SCM team may accept minor nonconformities (e.g., defects). When minor nonconforming products or services are accepted, the contracting officer need not modify the contract to provide for appropriate consideration, unless:

- It appears that the savings to the supplier in fabricating the nonconforming products or performing the nonconforming services exceed the cost to the Postal Service of processing and enforcing a modification.
- The Postal Service's interests otherwise require a contract modification.

[Clause 4-1: General Terms and Conditions](#) and [Clause 2-1: Inspection and Acceptance](#) address postacceptance Postal Service rights and supplier obligations.

4-4.11 **Other Topics Considered**

Section [4-2, Shipping](#).

Section [4-3, Receipt and Inspection](#).

4-4.12 **Clauses**

[Clause B-4: Variation in Quantity](#).

[Clause B-5: Certificate of Conformance](#).

[Clause 2-1: Inspection and Acceptance](#).

[Clause 2-6: Delayed Acceptance](#).

[Clause 2-23: Reimbursement — Postal Service Testing](#).

[Clause 4-1: General Terms and Conditions](#).

[Clause 4-5: Inspection of Professional Services](#).

4-5 Returns

A return is the actual giving back by the Postal Service to the supplier of a previously accepted product. Returns are very common when the delivered product has defects; does not conform to contract specifications; or has been improperly ordered, received, or accepted. The legal guidelines for returns are typically contained within, and outlined by, the terms and conditions of the contract and any warranty clauses. All returns require proper authorization from the contracting officer or the issuing activity and the use of applicable forms (e.g., Request for Return Authorization from the current Repair Parts Bulletin). Some returns, such as those to the MDC, Mail Transportation Equipment Service Center (MTESC), the office suppliers' catalog on eBuy, etc., do not directly involve the contracting officer.

4-5.1 **Defects, Nonconformance, and Warranty**

Defects and nonconformant characteristics are detected during an inspection, which is conducted during the [Receipt and Inspection](#) topic of the Complete Delivery task of [USPS Supplying Practices Process Step 4:](#)

[Deliver and Receive Requirements](#). The client is responsible for notifying the contracting officer and supplier of items that have failed inspection. The supplier is expected to deliver goods and services that are free of defects and fit for their predetermined purpose, in accordance with [Clause 4-1: General Terms and Conditions](#) and [Clause 2-1: Inspection and Acceptance](#) and/or with [Clause B-5: Certificate of Conformance](#).

For defective items (as opposed to nondefective items that have been lost or damaged) covered by a warranty (e.g., paragraph [o](#) of [Clause 4-1: General Terms and Conditions](#), or [Clause 2-8: Warranty](#)), every attempt should be made to resolve all complaints, as informally as possible, through an appropriate supplier representative. Damaged goods should be processed in accordance with the guidance found in Section [4-4, Acceptance](#).

Although the Postal Service should not compromise its position, the contracting officer should discuss defects and nonconformance with the supplier because elimination of potential misunderstandings is in the best interest of both the Postal Service and the supplier. When resolutions cannot be informally reached, complaints will be addressed in the Section [7-4, Supplier Disagreement Resolution](#). If the defective items adversely effect Postal Service operations during this resolution process, the Postal Service may obtain acceptable products from another source and include the costs as part of the negotiations.

4-5.2 **Warranties**

A warranty requires the supplier to repair or replace defects in materials or workmanship for a certain period of time after acceptance of the work by the Postal Service during the Complete Delivery task of [USPS Supplying Practices Process Step 4: Deliver and Receive Requirements](#). A warranty reflects risks that the supplier and subcontractors can identify and analyze, based on experienced warranty or callback costs. The client will contact the contracting officer for further guidance if the supplier refuses to correct or fails to replace a defective item or an aspect of the service under the warranty. The contract will lay out the terms of the warranty.

Paragraph [o](#) — warranty of [Clause 4-1: General Terms and Conditions](#) states that the supplier warrants and supplies that items delivered are merchantable and fit for the use described in the contract. [Clause 2-8: Warranty](#), which may be used in lieu of paragraph [o](#) of [Clause 4-1: General Terms and Conditions](#), signifies that the supplier legally warrants, for the period specified, that all supplies furnished under the awarded contract, including packaging and markings, will be free from defects in material or workmanship and will conform to the specifications and all other requirements of the contract. Within the time specified in the schedule, the contracting officer must give written notice to the supplier of any breach of warranty and must do either of the following:

- Require the prompt correction or replacement of any defective or nonconforming supplies.
- Retain them, reducing the contract price by an amount equitable under the circumstances.

4-5.3 **Inappropriate and Erroneous Deliveries**

In accordance with the warranty language in the contract, if there is no receiving document with the (original) shipment, the designated receiving personnel must make an effort to ensure that the shipment is:

- Forwarded to the intended consignee.
- Returned to the consignor, the person or organization that directs or arranges for a shipment (the consignor may or may not be the shipper).

The documents and actions associated with shipment, receipt, and acceptance of deliveries are respectively explained in further detail in Sections [4-2, Shipping](#), [4-3, Receipt and Inspection](#), and [4-4, Acceptance](#).

4-5.4 **Return Actions**

Return actions are influenced by:

- Supplier responsibilities.
- Corrections.
- Replacements.
- Simple returns.
- Internal returns.
- Exceptions.
- Documentation.

4-5.5 **Supplier Responsibilities**

In accordance with [Clause 2-8: Warranty](#), if the supplier fails or refuses to correct or replace defective or nonconforming supplies, the contracting officer may correct or replace them with similar supplies and charge to the supplier any cost to the Postal Service. In addition, the contracting officer may dispose of the nonconforming supplies, with reimbursement from the supplier. Coordination with the supplier must be documented prior to taking these actions.

Depending on the terms and conditions of the contract or the language of the delivery order, the supplier may also be financially responsible for compensating the Postal Service for lost time if defective/nonconforming supplies adversely affected the project or caused delays. In such cases, the purchase/SCM team must ensure that any claims, unliquidated damages, or other complaints are documented.

4-5.6 **Corrections**

Products eligible for correction are either not fit for their particular purpose or have a defect that inhibits functionality. A product that needs to be corrected will be returned to the supplier, who is responsible for making all changes and repairs necessary to achieving the performance outlined in the awarded contract. When return for correction is required offsite or is covered by warranty, the supplier is responsible for all costs of transportation and for risk of loss in transit. When the cost of physical return makes it impracticable to return an item for correction, the contract should also provide that the Postal

Service may correct, or require the supplier to correct, the item in its current physical location, at the supplier's expense.

4-5.7 **Replacements**

A product that is not fit for its particular purpose or that has a defect that inhibits functionality and cannot be corrected must be replaced. A product that needs to be replaced will be returned to the supplier, who is responsible for substituting for the item another item that meets the contractual requirements and is void of all defects. When return for replacement is required, the supplier is responsible for all costs of transportation and for risk of loss in transit. When the cost of physical return makes it impractical to return an item for replacement, the supplier will be responsible for removing the item from its current physical location, with Postal Service concurrence, and for disposing of the item at the supplier's expense.

4-5.8 **Simple Returns**

A simple return is the actual return of a product to the supplier when the product does not mandate corrections or replacement. Items that are shipped without a receiving document or mistakenly delivered or accepted (such as wrong items or wrong quantity) are eligible for simple returns. Suppliers are responsible for delivering the items explicitly established in the awarded contract. The receiving activity or client should contact the contracting officer or the National Materials Customer Service for return authorization and instructions. Where a contract is involved, the contracting officer should be informed of the error and resolution. This information will be used by the contracting officer in supplier performance evaluations.

In accordance with [Clause B-4: Variation in Quantity](#), the supplier is responsible for delivering each item quantity within any allowable variations. If the supplier delivers, and the Postal Service receives, quantities of any item in excess of the quantity called for (after considering any allowable variation in quantity), these excess quantities will be treated as being delivered for the supplier's convenience. Quantities in excess of \$100 will, at the option of the Postal Service, either be returned at the supplier's expense or retained and paid for at the contract unit price. The Postal Service may retain excess quantities up to \$100 in value without compensating the supplier for them, and the supplier waives all right, title, or interests in them. Items with a cumulative value of \$100 are, therefore, "excepted" or "exempted" from returns.

4-5.9 **Repairable Parts and Internal Return Procedures**

Various equipment and supply items across Postal Service commodities are stocked internally and ordered directly through the MDC, the CPC, the E&PMSC, MES, and elsewhere.

Overhauling or repairing defective parts is often the most effective way of meeting client needs. Items with defective parts that must be overhauled and repaired are designated during the ILSP process in Section [1-18, Develop Logistics Support Strategy](#). These items are addressed in different ways (e.g., local activity repair [on-site at the same facility], central depot repair [sending the item offsite to the Central Repair Facility in Topeka or Kansas],

or supplier repair [directed shipment to the original manufacturer or other commercial source]). Specific procedures regarding managing repairables and the ways they are addressed are outlined in Handbook MS-63, *Maintenance Operations Support*, and in current Repair Part Bulletins.

All Postal Service facilities ordering parts, supplies, or equipment from the MDC may request authorization to return excess items that are new, properly marked, and properly packaged. Returned supplies must be of the current edition date and bulk pack quantity. Postal Service facilities that later obtain authorization for returns will not generate credits for items that were initially procured with capital funds. Authorized capitalized returns will be accepted at zero credit and averaged into wholesale inventory.

Items ordered or shipped in error from one of these or other central supply sources (e.g., GSA or Defense Logistics Agency [DLA]) will follow the procedures and instructions for returning supplies to these organizations found in Publication 247, *Supply and Equipment Catalog*, and in Handbook AS-701, *Material Management*.

4-5.10 **Electronic Return Program**

Items that are returned must be packed to ensure adequate protection during transit. Items are returned to the designated facility (MDC or Repair) using the mail system or TMSP and must include an Electronic Return Program (ERP) return label, a computer-generated tag that eliminates the manual recording of information at field sites, which is available on the Postal Service's intranet (at the depot repair operations site) at http://crf.usps.gov/asp/ofc_entry_tab.asp.

The ERP must also be used to obtain and print the appropriate address labels used for the return of repairable items to destinations (ship-to address). The ERP generates addresses other than the Topeka MDC that reduce handling and transportation costs by eliminating the Topeka MDC as an intermediary destination. Addresses may vary on occasion for a given item, resulting from the available amount of stock on hand and need to repair the item. Procedures are in place to ensure that these items are processed correctly at the receiving point, proper credits are given, and one-for-one returns are generated, when appropriate.

4-5.11 **Exceptions**

The various return procedures associated with most materials are not applicable to the following:

- Cost transfers within district boundaries (these are considered as local decisions).
- Individual transactions with a cumulative value of \$100 or less (to avoid the high cost of processing).

4-5.12 **Documentation**

All defects, nonconforming supplies, and instances of noncompliance with the warranty language of the contract must be reported and properly documented (in the contract file) by the contracting officer. When the

supplier has been qualified on the basis of quality management systems and defects subsequently become apparent, the purchase/SCM team should require review of the supplier's QA documentation or processes. When discrepancies are apparent, this information should be taken under consideration for the [\(Reserved\)](#) topic of the Manage Delivery and Contract Performance task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#). Discrepancies should also be addressed during lessons learned discussions with the supplier described in Section [5-9](#), [Share Lessons Learned](#).

4-5.13 **Other Topics Considered**

Section [4-2](#), [Shipping](#).

Section [4-3](#), [Receipt and Inspection](#).

Section [4-4](#), [Acceptance](#).

Section [7-4](#), [Supplier Disagreement Resolution](#).

4-5.14 **Clauses and Provisions**

[Clause B-4: Variation in Quantity](#).

[Clause B-5: Certificate of Conformance](#).

[Clause 2-1: Inspection and Acceptance](#).

[Clause 2-8: Warranty](#).

[Clause 4-1: General Terms and Conditions](#).

5 USPS Supplying Practices Process

Step 5: Measure and Manage Supply

5-1 Develop, Finalize, and Implement Cost Management Plan

Effective cost management ensures that a project is completed on time and within budget. It serves as the critical link between project performance and budget, as the project enters [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#). Specifically, cost management helps control cost by monitoring the relationships between the earned value (EV) and the AC. EV refers to the budgeted cost of work performed for an activity or group of activities at a given point during the project. Earned Value Management (EVM) is a methodology used to measure and communicate the real physical progress of a project, taking into account the work completed, the time taken, and the costs incurred to complete that work.

A cost management plan supports cost management efforts by identifying the processes and procedures used to manage costs throughout the contract's life. The pricing analyst is responsible for the development of the cost management plan. The item manager will play a significant supporting role, anticipating possible resources and inventory changes that will influence cost.

A cost management plan ensures:

- Guidance — the plan guides the contracting officer in determining how cost variances (CVs) are managed and establishes any contingencies for absorbing overages.
- Consistency — CVs are managed with the same procedures throughout the contract.
- Control — the contracting officer will analyze any CV before a decision is made regarding administration of the contract.
- Accountability — the plan ensures that decisions about variance are documented and maintained in the contract file, making decisions accountable and auditable.

5-1.1 **Develop Cost Management Plan**

The cost management plan is developed using the purchase plan and the following resources generated during [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#):

- SOW or other description of the contract requirement produced during the [Start Request for Proposal \(RFP\) Development](#) topic of the Prepare Project task and the [Review and Finalize Request for Proposals \(RFP\)](#) topic of the Perform Solicitation-Related Activities task — indicates client expectations in terms of quantity and quality, both of which affect cost.
- The latest TCO estimates produced in Section [2-3, Update/Refine Total Cost of Ownership Analysis](#), estimates total contract cost.
- Funded budget as a result of the [Formulate Project Budget and Request Funding](#) topic of the Prepare Project task — provides the allowable cost (assuming that budget does not need to be changed)
- Results of ABC analysis performed during the [Perform Value Chain Mapping and Analysis](#) topic of the Prepare Project task — allows the pricing analyst to better allocate costs associated with specific cost drivers at various stages of the contract.
- Life-cycle support plan developed during the [Develop Life Cycle Support Plan](#) topic of the Develop Sourcing Strategy task — clarifies the project's lifespan and enables the Postal Service to reduce complexity, decrease life cycle costs, and focus all efforts toward providing best value to the client.

The cost management plan describes how CVs will be managed, should they occur. CV refers to the difference between AC and EV. The plan outlines the permitted range for cost deviation and response measures should cost deviate beyond the permitted range.

The cost management plan can be formal or informal, detailed or broad, depending on the complexity of the contract. The contracting officer must review the cost management plan regularly to ensure that its guidelines continue to be appropriate throughout the duration of the contract.

5-1.1.1 **Outline for Cost Management Plan**

The following are suggested elements of a cost management plan:

- Introduction/Purpose — Describes the purpose of the cost management plan.
- Contract Management Costs — Summarizes contract management costs. Detailed cost calculations should appear as appendices.
- Potential Causes of Variances — Defines permitted range for variances, and lists the factors specific to the project that could lead to variances.
- Identification of Variances — Describes the procedures that will be used to identify variances.

- Response to Variances — Describes the mechanisms to be used to resolve CV problems, including contingency plans to cover increased costs.

5-1.1.2 Variance Definition

The pricing analyst is responsible for determining the range by which cost will be permitted to deviate from budget. CV is calculated by comparing the AC of the work with the EV. CV is typically expressed as a ratio or percentage. The formula is:

$$CV = [(EV - AC) / EV] \times 100$$

If the result is positive, the project is experiencing an “underrun.” If the result is negative, the project is experiencing an “overrun.”

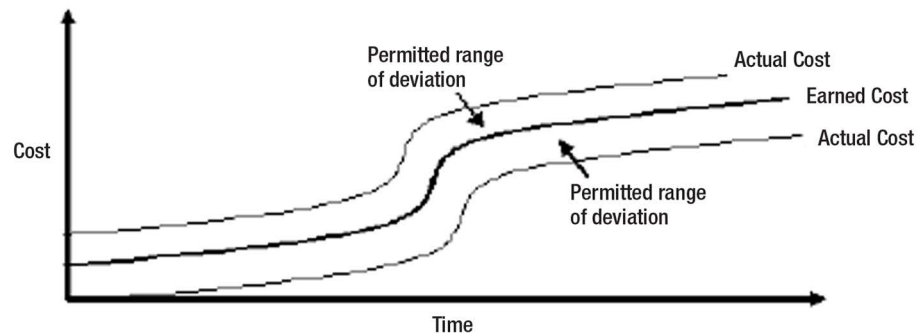
The permitted range of deviation of AC from budget, or EV, may be dependent on:

- Particular phase of the contract.
- Length of the contract phase.
- Length of the entire contract.
- Nature of the task or products being estimated.
- Perceived accuracy of the estimate.

[Figure 5.1](#) illustrates the permitted range of deviation as falling between the AC and EV at any given point in the contract life cycle.

Figure 5.1

Permitted Range of Deviation



The permitted range of deviation may vary from project to project because of differences in scope and period of performance. For many purchases, variances are permitted to change over the contract duration because of the difficulty of forecasting costs accurately for long-term contracts. For manufacturing projects, allowed variances may be fixed over the duration of the project life cycle. For projects that involve R&D, for example, larger deviations may be allowed during the earlier phases of the project. However, in general, because the risk for any project decreases as time goes on, so should the allowed variance.

5-1.1.3 Response to Variances

The cost management plan outlines how variances should be managed. The four main options are to:

- Ignore the variances.
- Make functional modifications to the project.
- Replan the project.
- Redesign the product.

Whether a CV falls within the permitted range of deviation will dictate the response measures. The choices available to manage a CV vary in terms of how drastic they are, how much work they require, and how much they change the contract. Ignoring the variance or making functional modifications are mild solutions. These choices require little or no work and make minimal changes to the project, if any. Replanning or making changes to the product scope are more drastic solutions that require a great deal of work and make substantial changes to the project. The contract management plan should anticipate situations that may necessitate each of the above options. [Figure 5.2](#) suggests when each option should be used.

Figure 5.2

Response to Variances

Action	Condition
Ignore the variance	CV falls within the permitted range of deviation and does not appear to be a sign of future cost problems.
Make functional modifications to the project	CV is within the permitted range, but could potentially grow or become a problem in the future. The modifications are small changes to the project that can save time and money.
Replan the project	CV is outside of the permitted range. The client or contracting officer attempts to replan the project without changing the project scope. This means finding less-expensive ways of doing things (e.g., less-expensive resources, contracting out).
Redesign the product	Redesign only if replanning is not sufficient to bring variance back to the permitted range.

Project replanning and product redesign involve major changes to the project. Both approaches require an assessment of the impact on the overall product quality and its ultimate usability by the client. Taking either of these approaches too far could render the product or service substandard.

When AC deviates from EV, it may be necessary to change the budget, rather than adjusting costs to match a previously determined monetary ceiling.

The following are valid reasons to change the budget:

- Change to the product or service that will have an impact on cost.
- Change to the project scope that will have an impact on cost.
- Major, unforeseen changes to the costs of resources or materials.

The following are *not* valid reasons to change the budget:

- CVs that are normal and based on accurate estimations.
- CVs that are due to poor planning or poor estimating.
- Costs that would normally occur have been forgotten in the cost management plan.

The client must agree to the budget change request prior to seeking approval of additional funds.

5-1.2 **Finalize Cost Management Plan**

When finalizing the cost management plan, the contracting officer should work with the client to ensure that the planned variance responses are realistic and that they understand CV implications (e.g., if it would be possible to lower labor rates or adjust the scope and quantity to reduce the financial impact of a cost increase). The client is responsible for the final cost management plan, including obtaining applicable reviews and approvals.

5-1.3 **Implement Cost Management Plan**

During the contract management process, the contracting officer reviews the cost management plan regularly to ensure that its guidelines continue to be appropriate throughout the duration of the contract. The pricing analyst closely monitors the CV to ensure that significant variance is addressed appropriately and in a timely manner. The item manager informs the pricing analyst of any anticipated resources and inventory changes, and the pricing analyst updates the cost management plan accordingly.

Several techniques are available for measuring cost performance:

- CV.
- EVM.
- Cost performance index (CPI).

5-1.3.1 **Cost Variance**

CV is the most basic performance measure, defined as the difference between planned costs and ACs. CV is calculated by comparing the AC of the work with the EV, typically expressed as a ratio or percentage:

$$CV = [(EV - AC) / EV] \times 100$$

The goal of calculating CVs is to provide the basis for EVM. The pricing analyst must understand the problems behind variances and the action that will correct any problems.

5-1.3.2 **Earned Value Management**

Some costs are incurred by tasks that are incomplete and have not yet earned any value. These costs are considered during cost analysis, but are not used when assessing the current EV to the project. EVM is perhaps the most useful activity in cost control because it combines costs and the schedule into one indicator. EVM shows how much the project is physically accomplishing in terms of both cost and time, giving management a more accurate and timely report on project progress. EV is the cost originally budgeted to accomplish the work that has been completed as of the analysis

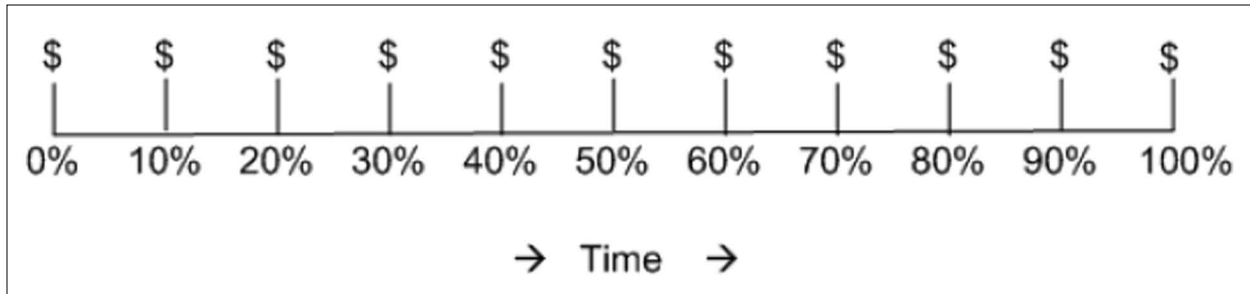
date. It answers the question, “How much work has actually been completed?”

EV is calculated from the measured work completed and the budgeted costs for that work:

$$\text{EV} = (\text{percentage of project completed}) \times (\text{project budget})$$

[Figure 5.3](#) illustrates EV (represented by “\$”) as being associated with the percentage of work completed at various points throughout the project.

Figure 5.3
Earned Value (EV)



AC is what it actually costs to accomplish all the work completed as of the analysis date. It answers the question, “How much have we actually spent?” This is usually determined from the organization’s accounting system or can often be approximated by multiplying the number of people by the number of hours, days, or weeks worked.

$$\text{AC} = [(\text{actual hours incurred at the task level}) \times (\text{individual resource cost})] + \text{sum (actual expense amounts for the task)}$$

Planned value (PV) is the total budgeted cost up to the analysis date. It answers the question, “How much did we plan to spend as of this date?” A variant of this question is, “How much work should have been completed by this date?” PV can be computed from the project plan, or it can be approximated by multiplying the total budget by the fraction of total project duration at the analysis date. For example, if the project budget is \$100 and 20 percent of the project’s time has elapsed, the approximate PV is \$20.

$$\text{PV} = [(\text{task \% complete}) \times (\text{baselined estimated hours}) \times (\text{individual resource cost})] + \text{sum (baselined estimated expense amounts for the task for all baselined expenses with actual expense dates)}$$

5-1.3.3 Cost Performance Index

The CPI illustrates how efficiently a project team is accomplishing the completed work. CPI is determined by calculating the ratio of EV to the AC.

$$\text{CPI} = \text{EV} / \text{AC}$$

When the CPI is measured periodically, the CPI figures can be plotted in a line graph that illustrates trends over the life of the project (known as a “trend analysis”).

5-1.3.4 **Schedule Performance Index**

The CPI is often reported along with the schedule performance index (SPI). Both CPI and SPI are measures of efficiency, but the SPI is the ratio of EV to PV, or budgeted costs.

$$\text{SPI} = \text{EV} / \text{PV}$$

For example, an SPI of 0.75 means that the project has earned only 75 percent of the value that was anticipated to have been earned.

5-1.3.5 **Rating Performance**

CPI and SPI are used to rate the cost and schedule performance of a project. A poor rating provides a warning signal, allowing for corrective measures to be taken at the early stages of issue development. If the index is:

- Equal to 1.0 — performance is exactly as planned.
- Greater than 1.0 — performance is better than planned.
- Less than 1.0 — performance is poor.

5-1.3.6 **Estimate at Completion**

The estimate at completion (EAC) is a calculated prediction of the total costs of a project at completion, based on performance to date. The pricing analyst calculates the EAC when assessing the EV for a project, as part of a periodic evaluation. The EAC is the pricing analyst's educated guess regarding the total cost of a project. Before calculating EAC, the pricing analyst should determine how future CVs may compare with current CVs, because the formula differs based on the assumption about future variances.

As with other outputs, the periodic assessment of the EAC will contribute a vital part of the project's history. The EAC is a useful tool for project management and is primarily used to:

- Indicate the expected cost of the total project.
- Estimate the total costs of an activity or groups of activities.
- Provide the best estimate of potential project profitability.

If the current EAC for any project indicates potential for cost overruns, the pricing analyst must assess CVs to anticipate whether the overruns will recur in the future. The pricing analyst is also responsible for checking the original cost estimates to determine whether the estimates were inaccurate and require revision.

In addition to future CVs, the pricing analyst also needs to know the budget at completion (BAC), which is the sum of all budgets established for the contract:

$$\text{BAC} = (\text{baselined estimated hours assigned at the task level} \times \text{individual resource cost}) + \text{sum (baselined estimated expense amounts for the task)}$$

Generally, the EAC can be calculated in four different ways, depending on whether the CPI is readily available and on assumptions about future CVs.

The standard formula for calculating EAC, when CPI is not available, is based on the project's cost performance to date, or the ratio between AC and EV,

as part of the BAC. This formula is used when current CVs reflect future variances:

$$\text{EAC} = (\text{AC} / \text{EV}) \times \text{BAC}$$

If the CPI is available, simply divide it into the total BAC. This is presented in the second formula for calculating EAC:

$$\text{EAC} = \text{BAC} / \text{CPI}$$

The third formula combines ACs to date and the estimate to complete (ETC). The ETC is the total of all estimated costs of work that has not yet been performed, or the difference between BAC and EV (i.e., $\text{ETC} = \text{BAC} - \text{EV}$):

$$\text{EAC} = \text{AC} + \text{ETC}$$

This approach is most often used when:

- Past variances would have continued to occur into the future.
- Original estimates have been revised significantly.
- The revised estimates are deemed accurate.

The final formula that can be used to calculate the EAC adds the actual-costs-to-date to the expected EV of the work not yet completed. To find this “future EV,” simply multiply the PV by the percentage of work that has not yet been performed:

$$\text{EAC} = \text{AC} + (\text{PV} \times \% \text{ of work remaining})$$

This approach is most often used when the variances to date are seen as atypical and the project team expects that similar variances will not occur in the future.

Whichever method the pricing analyst uses to arrive at a final estimate, EAC can be used to calculate the variance at completion (VAC) for the project. The final variance can be expressed as a dollar amount or as a percentage. It is commonly seen as a ratio of the total variance, or the difference between the budgeted and estimated cost at completion of a project, to the BAC:

$$\text{VAC} = (\text{BAC} - \text{EAC}) / \text{BAC}$$

For a project with a BAC of \$75,000 and an EAC of \$85,000, the variance at completion would be \$10,000. Expressed as a percentage, the VAC would be \$10,000 divided by \$75,000. This project would be 13 percent over budget.

5-1.3.7 Revised Cost Estimates and Budget Updates

If early measurement of cost efficiency reveals that the project is going to have trouble remaining within budget, the pricing analyst will need to revise the cost estimates and update the overall budget as required.

Preliminary estimates that were set during the planning stages of the project may need to be revised. The pricing analyst should consult the latest TCO estimates produced in Section [2-3, Update/Refine Total Cost of Ownership Analysis](#). In some cases, changes in cost estimates would require updating the budget. Budget updates involve a change to the approved cost baseline and may not be performed without approval by the client.

5-1.4 **Contract Review**

At the end of a contract, the pricing analyst gathers all of the cost management documentation and evaluates cost management procedures. Documentation related to project cost management includes the cost management plan, budget reports, performance analyses, budget change requests, and progress updates. The contracting officer should prepare a summary document that confirms that all cost control decisions for the project adhere to quality guidelines. Outputs such as revision to the budget and estimates at completion should be used for quality and time management purposes to ensure the overall success of the project. They can also be used as inputs for similar projects in the future. The summary report and other documentation must be included in the contract file.

The lessons learned during cost control efforts should be posted to the Postal Service intranet knowledge site. The lessons-learned document includes:

- Main causes of cost control variances.
- Reasons behind the corrective action chosen.
- Alternative actions in future projects.

For example, this document might indicate that changes of project scope caused the greatest variance and that poor project team performance and lack of detail in some planning areas caused cost overruns. In future projects, better expenditure detail in the planning phase and more experienced team members could be leveraged to improve performance. The contracting officer must share lessons learned with the purchase/SCM team and the client and will archive them for future reference. Specific guidance on communicating lessons learned is discussed in detail in Section [5-9, Share Lessons Learned](#).

The purpose of cost management is to help ensure project objectives are achieved. By documenting the lessons learned and completing project closeout activities, the purchase/SCM team will help ensure achievement of project goals.

5-1.5 **Other Topics Considered**

Section [2-2, Start Request for Proposal \(RFP\) Development](#).

Section [2-3, Update/Refine Total Cost of Ownership Analysis](#).

Section [2-4, Formulate Project Budget and Request Funding](#).

Section [2-5, Perform Value Chain Mapping and Analysis](#).

Section [2-11, Develop Life Cycle Support Plan](#).

Section [2-24, Review and Finalize Request for Proposals \(RFP\)](#).

Section [5-9, Share Lessons Learned](#).

5-2 Conduct Material Planning Activities

Material refers to all supplies, equipment, and repair parts owned by the Postal Service. Material planning encompasses and incorporates the arrangements and preparations essential to logistics and the processes associated with logistics. These activities span from receipt of the material until disposal.

Conducting material planning accomplishes the Postal Service objective of providing quality material responsively and cost-effectively. The information garnered during material planning activities feeds into Sections [5-3, Implement Life Cycle Support Plan](#) and [5-4, Develop, Finalize, and Implement Inventory Control Plan](#).

The item manager is responsible for conducting material planning activities, with the support of the client, contracting officer, and supplier. Conducting material planning activities involves:

- Characterizing the material.
- Material logistics.

5-2.1 Characterizing the Material

The item manager and client must ensure that the material type is appropriately classified. The material type plays a role in activities from processing to authorizations. Material types include:

- Capital — has a service life of more than 1 year, is identified as a stand-alone item of property throughout its useful life, has a unit cost of \$10,000 or more, and depreciates in value.
- Expendable — items that cost less than \$10,000; repair parts and replacement components (e.g., batteries, motors), regardless of cost; and, for the most part, MTE, neighborhood delivery and collection box units (NDCBUs), workroom furniture, and similar items.
- Sensitive — materials considered especially vulnerable to theft or loss (e.g., computers, cameras, valuable portable equipment).

The supplier and client communicate the material's factors to the item manager. These must be defined because they influence the receipt, storage, distribution, and recovery of the material. Material factors include:

- Nature of the material (e.g., shelf life).
- Size, weight, and shape.
- Turnover.
- Quantity.

The following areas will be incorporated into planning activities, if applicable to the material:

- Schedule — key delivery dates of the material (leads to appropriately allocating and positioning inventory and assets; the schedule information will be supplied by the client and supplier).
- Technology — the current systems for tracking, handling, distributing, and managing the material (e.g., manual and automated systems such

as the eMARS and the Solution for Enterprise Asset Management (SEAM).

- Environmental/Hazardous Waste — all applicable regulations regarding safety, control, and disposal of hazardous materials (e.g., the storage/disposal of hazardous/regulated materials needs to be organized and controlled).
- Security/Sensitivity Issues — will affect receipt, storage, and distribution of materials, if not resolved.
- Other material planning activities (e.g., forecasting demand to bring supply and demand into convergence, adjusting for peak demand periods, and continually examining usage and quality trends of materials).

5-2.2 **Material Logistics**

Material logistics are directly influenced by the characteristics of the material. Once these characteristics are identified, the logistics of the material can be planned. Relative characteristics include:

- Receiving — incoming material packaging or transportation requirements can be defined (additional information can be found in Section [4-3, Receipt and Inspection](#)).
- Custody/safeguarding — custody is the immediate charge and control exercised by a person over Postal Service material; all Postal Service employees are responsible for safeguarding materials in their custody.
- Material storage — for example, stocking and replenishment decisions (Section [5-4, Develop, Finalize, and Implement Inventory Control Plan](#)), positioning stock, or issuing stock.
- Administration — record keeping (e.g., Expendable Property Transaction files, Pending Verification files, and subcustody records) and reporting (e.g., reporting excess material that is identified as over and above the foreseeable needs of the Postal Service facility or organization accountable for them and is serviceable and readily available for redistribution).
- Distribution — process by which material is processed, handled, and moved within the Asset Management system to clients (e.g., the mode of transportation needed to ship material from a warehouse).
- Investment recovery — the effective end-of-life decision is addressed by the following methods — recycle, reallocate, resell, remarket, return, remanufacture, and remove (Sections [2-12, Develop Preliminary Investment Recovery Plan](#); [3-7, Finalize Investment Recovery Plan](#); [5-5, Implement Investment Recovery Plan](#)).
- Disposal — the final removal of the product and the finalizing action of end of life (Section [6-1, Dispose](#)).

5-2.3 **Quadrant Approach**

A quadrant approach classifies Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus

custom). Depending on the quadrant, material planning activities will focus on different areas of unique planning activities and material logistics, as illustrated in [Figure 5.4](#).

Figure 5.4

Quadrant Approach

Custom	QUADRANT I	QUADRANT II
	QUADRANT III	QUADRANT IV
Standard	Noncore	Core

5-2.3.1 Quadrant I: Custom/Noncore Purchase

There are few options, one or restricted supplier sources, and supply continuity is imperative for materials. Planning activities surrounding the materials schedule, such as key delivery dates and close contact with suppliers, will need to be conducted for materials in this quadrant.

5-2.3.2 Quadrant II: Custom/Core Purchase

Materials are vital to operations, are of high value, and there are few sources. The logistical areas of custody/safeguarding and material storage are of great importance and must be addressed by the material planning activities.

5-2.3.3 Quadrant III: Standard/Noncore Purchase

Many options and sources for materials, coupled with minimal brand preference, can lead to reduced purchase efforts and associated costs. Actions that can be taken are automation and reducing administrative costs (i.e., reporting and recording).

5-2.3.4 Quadrant IV: Standard/Core Purchase

Materials have many alternatives, many sources, and are readily available in the marketplace. Particular attention should be given to recovery because surplus in this quadrant is addressed as bringing in the highest dollar value, being greatest in inventory quantity, and offering easy logistics.

5-2.4 Other Topics Considered

Section [2-12](#), [Develop Preliminary Investment Recovery Plan](#).

Section [3-7](#), [Finalize Investment Recovery Plan](#).

Section [4-3](#), [Receipt and Inspection](#).

Section [5-4](#), [Develop, Finalize, and Implement Inventory Control Plan](#).

Section [5-5](#), [Implement Investment Recovery Plan](#).

Section [6-1](#), [Dispose](#).

5-3 Implement Life Cycle Support Plan

Typically, life cycle support plans are used when the Postal Service purchases products, not services, and span the time from product conception to product retirement, with more than 80 percent of the TCO being in the postpurchase phases. The life cycle support plan is a component of the purchase plan, and is a dynamic document that guides the project throughout its entire duration and is revised as more detailed information becomes available.

The purchase/SCM team determines which products call for the development of a life cycle support plan in Section [2-11, Develop Life Cycle Support Plan](#). It is essential to note that a life cycle support plan is not appropriate to all purchases, but should be developed for products of considerable nature, scope, and complexity (e.g., for high-level and very complex products). Whether such a product is purchased from a supplier or made by the Postal Service, during its life cycle development, quality, cost, schedule, and user requirements must be considered at all phases. The plan is continuously updated as more detailed information becomes available.

A life cycle support plan clarifies the project lifespan of the product. An effective implementation of a life cycle support plan:

- Enables the Postal Service to reduce complexity, decrease life cycle costs, and allow for the focusing of all efforts toward providing best value to the client.
- Is instrumental in the development of the SOW and, if applicable, the DAR.
- Assists the planning of future purchases.

5-3.1 Life Cycle Management Team

A cross-functional team, comprising the purchase/SCM team and members of the areas appropriate to the product, implements the activities in the life cycle support plan. This team is commonly referred to as the “life cycle management team.” The life cycle management team comprises approximately 5–10 members and typically includes:

- Market analysts.
- Pricing analysts.
- Item managers.
- Individuals from QA, Finance, Sales, SM, and Engineering (whose functions include hardware/software design, configuration management, acceptance and performance testing, maintenance, and process development).

Degrees of management and responsibility for the plan will transfer to these different members, depending upon the phase of the process.

5-3.1.1 **Production and Deployment**

The life cycle management team creates an integrated, well-planned deployment of the product that can be economically and efficiently supported throughout its life cycle. During the Production and Deployment phase, the life cycle support plan is revised to reflect actual operational experience.

Detailed maintenance support plans are prepared during the production and deployment phase. As information becomes available from the testing and operation of the product, the life-cycle support plan is validated and revised to reflect the most effective operation and support. All members of the team implementing the life cycle support plan participate in this effort to ensure an integrated approach to issue resolution.

5-3.1.2 **Operations (Use) and Support**

The life cycle management team collects data on the asset's performance; improvements are suggested, made, and managed; and new operational data are collected. Operations continue while a decision is made to redeploy or dispose of the product. If the product is modified or overhauled, life cycle support planning reenters the planning cycle in the concept phase, and the plan is updated to include overhaul or modification schedules. If there are plans to retire or relocate the asset, the asset's life cycle enters the Relocation/Disposal Planning phase.

The life cycle support plan incorporates the information gained during the deployment of an asset or from a modification, specifically information relating to maintenance, reliability, parts provisioning, and training. These data and operational data are compiled and included in the finalized life-cycle support plan.

5-3.1.3 **Disposal**

Disposal is the final phase of the life cycle and can pose significant economic and social risks to the Postal Service.

The life cycle management team will meet to develop a disposal plan that will be added to the life cycle plan. A method of disposal is chosen because assets, especially physical assets, can still offer value from resale, remarketing (selling back to the supplier), or even donation to social organizations or international postal partners.

There are a number of ways for the Postal Service to dispose of assets, which are summarized in Section [6-1, Dispose](#).

5-3.2 **Other Topics Considered**

Section [2-11, Develop Life Cycle Support Plan](#).

Section [6-1, Dispose](#).

5-4 Develop, Finalize, and Implement Inventory Control Plan

Inventory is used to ensure the availability of materials required in successive stages of the supply chain. However, inventory represents an invested cost that adds no direct value to the product being produced and therefore can be a significant contributor to the TCO. While inventory is sometimes necessary to smooth the step between sources and use, it should be minimized wherever it will reduce the TCO. This risk should be managed through speed and flexibility, not quantity. Caution should be exercised by the purchase/SCM team to avoid simply pushing inventory responsibilities back to the supplier because this may in fact increase the overall costs and risks.

Where inventory is appropriate (e.g., supplier or Postal Service centralized, regional, Districts, or stockrooms), an inventory control plan aids in managing inventory (material on hand to support requirements), so the range (number of items) and depth (quantities) of inventories are kept to a minimum level necessary for effective client support. Again, the focus needs to be on speed and flexibility, not quantity.

The development, finalization, and implementation of the inventory control plan informs decisions on:

- Stocking — what and how much.
- Stock replenishment — when and how much to order.
- Disposal of excess stock.
- Inventory control standards.

Cost-effective and feasible arrangements that place the risks and related expenses of inventory on non-Postal sources of supply, including direct delivery contracts or JIT purchasing, should always be considered. JIT is a management philosophy that strives to eliminate sources of manufacturing costs by having the right part in the right place at the right time. Where direct delivery or JIT approaches are used by the purchase/SCM team, the team must work with the supplier to optimize the supplier's inventory costs.

The following elements can be applied to every level of inventory:

- Develop inventory control plan.
- Ascertain stocking decision factors.
- Classify demand-based and non-demand-based items.
- Provisioning.
- Stock positioning.
- Repairable management.
- Stockroom management.

5-4.1 Develop Inventory Control Plan

Development of the inventory control plan includes the following activities:

- Ascertain stocking decision factors.

- Classify demand-based and non-demand-based items.
- Systems for the reorder process.
- Create steps for conducting replenishment.
- Establish steps for asset tracking and reporting.
- Choose possible methods for investment recovery.
- Form inventory control standards.

5-4.2 **Ascertain Stocking Decision Factors**

Questions that aid in determining factors surrounding stocking decisions are:

- How critical is the material to Postal operations (e.g., will the lack of the material delay processing or cause a loss of revenue)?
- What are the supply and demand patterns (e.g., is there enough demand to stock the item; can inventory be built up in anticipation of future demand)?
- Is the item expensive or fragile, does it have a short shelf life, or is it otherwise particularly prone to loss (stocking is costly in these instances)?
- Do market sources dictate the amount of inventory stocked (e.g., an oversupply of items may need to be stocked when suppliers no longer carry items that are needed to support operations or for commodities traded on a worldwide market or when inventory can be purchased to hedge against expected higher prices)?
- Do quantity discounts; reduction in shipping, clerical, or setup costs; and other possible cost savings or benefits of carrying quantities greater than needed outweigh increased inventory costs (e.g., item, carrying, ordering, stockout, and capacity-related costs)?
- How long will it take to get the material (a short lead time often means that stocking can be minimized or even eliminated)?
- Is storage space available to handle the material (Postal or commercial)?

5-4.3 **Classify Demand-Based and Non-Demand-Based Items**

The items can also be classified as “demand-based” or “non-demand-based.” Demand-based items are stocked at the local level because they have demonstrated sufficient past demand history to warrant stocking under specified Postal Service demand frequency thresholds. At the wholesale level (centralized storage/distribution), high demand makes an item a good candidate for direct supplier delivery or JIT distribution. The economics of large quantity over time makes it feasible for the supplier to produce on a stable plan and to make regular shipments. The result stabilizes the supplier resource needs and cash flows. Requisitioning or demand frequency provides information on the continued stocking of an item. If a stocked item does not have the appropriate frequency, it becomes a candidate to be dropped from inventory.

Non-demand-based items are items stocked because of their importance to the client or because the items have been proven to be less costly to stock than not to stock. There are two types of non-demand-based items — insurance and critical. Insurance items are a component, a subassembly, or assembly that has a very low mortality rate, is infrequently used, and is stocked as insurance against a lengthy lead time or pipeline delay. Critical items are items that, if not available when needed, will impact the ability of the installation to perform its mission; they can also be items on hand for personnel health and safety. The installation determines which items are critical. The items must be cataloged (identified and classified as “non-demand”) so more management attention can be given to them.

5-4.4 **Provisioning**

Provisioning is the process of determining how the materials required by Postal Service activities should be provided. It includes characterizing the items (e.g., as capital, expense, sensitive, repairable, hazardous, and even centrally or locally acquired). Provisioning looks at the criticality of the item to the process being supported, the anticipated failure rates and resultant demand patterns, and the lead time to reacquire. The models and processes for this analysis are done by Asset Management in cooperation with Maintenance Policies and Procedures. The result is a listing of items and quantities that will be:

- Centrally purchased and distributed to each level of Postal Service storage, or
- Identified for repair (internal or commercial) vs. new purchase, or
- Coded for local purchase as required.

5-4.5 **Stock Positioning**

Stock positioning uses the information gathered for the provisioning process and applies it to where material should be optimally placed to meet activity requirements. It considers criticality, maintainability factors, and the cycle times to get the material from storage points to the use location. Key to this analysis is that speed of delivery can offset the need for larger quantities of inventory, but this needs to be based on the potential effect each alternative has on the TCO (e.g., we can reduce the quantity of local inventory, but if that increases the user downtime and costs or results in a revenue loss, then this decision is not the best TCO for this supply chain situation).

5-4.6 **Repairable Management**

Repairables are a category of parts with characteristics that show the item to be cheaper to repair rather than buy new. These may be distinct items, such as a 50-horsepower motor or a module with replaceable components. The following are questions that should be addressed when dealing with repairables:

- Can the most common faults be repaired more economically than replacing the whole unit?

- At what level should the repairs be done (e.g., on equipment; off equipment, but on-site; or offsite)?
- Who should do the repairs? (This is obviously related to the “where” decision, but also extends to whether it should be repaired via the (prime) supplier, the original equipment manufacturer (OEM), or a third-party provider.)
- What processes should be followed to supply the repairable, get the return (a form of reverse logistics), and get it repaired and returned to ready-for-issue status?

5-4.7 **Stockroom Management**

Postal Service storage and stockroom space management is a complicated undertaking, involving a variety of skills and disciplines, because each storage operation must be carefully planned and designed. Stockrooms must provide services and controls that are most effective and efficient for the task at hand and for the Postal Service as a whole. Sophisticated techniques are used to design and organize storage areas, and equally sophisticated locator systems are used to permit quick and accurate identification of material whereabouts. Storage space management serves the purpose of constantly monitoring, reporting, and controlling storage space that represents a significant Postal Service investment.

Definitions:

- Stockroom — any formal location where the Postal Service stores and issues materials.
- Storage Space — the physical area where supplies, equipment, products, and parts are placed prior to issuance to the user. This space includes areas for administrative support of receipt, storage, and issuing functions or can be located in another space, room, or even facility.
- Management — the supervision and maintenance of stockroom and storage space areas.

A variety of tools and processes are used within the Postal Service for the organization and management of stockrooms and storage space — for example, MDIMS, eMARS, Vendor-Managed Inventory (VMI), and vendor consignment inventories (VCI). The item manager should be consulted for guidance and assistance in setting up these facilities. The item manager and the purchase/SCM team should refer to the following handbooks:

- Handbook AS-701, *Material Management*.
- Handbook F-1, *Post Office Accounting Procedures*.
- Handbook MS-63, *Maintenance Operations Support*.
- Handbook PO-701, *Fleet Management*.

5-4.8 **Stocking Decisions**

Any cost-effective and feasible alternatives to stocking items should always be considered. This includes systems contracts, JIT purchasing, or other arrangements that place the risks and related expenses of inventory on non-Postal sources of supply.

Demand-based items are stocked because they have demonstrated sufficient past demand history to warrant stocking under specified demand frequency thresholds. Non-demand-based items are items stocked because of the items' importance to the client or because the items have been proven to be less costly to stock than not to stock. Stocking decisions are addressed in greater detail in Section [5-4, Develop, Finalize, and Implement Inventory Control Plan](#).

5-4.9 **Positioning**

Not all items are stored in the main stockroom. Sometimes it is more advantageous for items to be stored in other locations. The decision on where to place items is called "positioning." Locations to store material include:

- Centralized locations — national or regional storage areas positioned to provide timely, but cost-effective services to supported areas.
- Plant or facility locations — stockrooms and storage space in direct support of a specific site.
- Remote locations — located away from the main stockroom.
- Satellite locations — consist of predetermined quantities of parts and supplies located in Postal Service installations for distribution to a repair activity away from the main stockroom. These can be fixed locations or mobile stock locations.

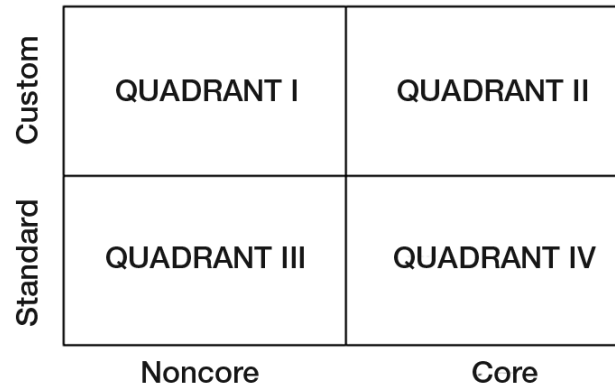
5-4.10 **Systems for the Reorder Process**

The Postal Service uses a variety of systems to determine the asset quantities at which a replenishment action is placed. Although some of these systems utilize complex forecasting methods, at its simplest level, stock is replenished using a reorder point (ROP) process also known as the "perpetual inventory system." The computer system in use tracks on-hand and on-order real assets. This figure is compared with a calculated asset balance at which the combined ordering, fulfillment, and shipment times would indicate an order should be placed. When assets are at or below a certain ROP, a quantity is reordered to replenish the stock, based on authorized stock levels. In theory, when assets are at the ROP, the stockroom holds just enough stock to cover predicted usage while the order is being processed and shipped, plus emergency stocks.

5-4.11 **Quadrant Approach**

A quadrant approach (see [Figure 5.5](#)) classifies Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus custom). Depending on the quadrant, the stocking decisions, replenishment, and disposal of inventory will be structured differently.

Figure 5.5
Quadrant Approach



5-4.11.1 **Quadrant I: Custom/Noncore Purchase**

These items contribute significant supporting capability to the Postal Service and are considered specialized. The stocking decisions should take into account that specifications for requirements change, which may cause the current stock to be oversupplied and have to be removed. Care should be taken not to overstock items.

5-4.11.2 **Quadrant II: Custom/Core Purchase**

These items create direct value for the end client; examples include specialized software and critical raw materials. In these cases, items should be readily stocked so they can be accessed quickly because they are pertinent to Postal Service operations. Stocking decisions should reflect the continual search for innovation in form and usage to provide a consistent stream of new opportunities to build a competitive advantage.

5-4.11.3 **Quadrant III: Standard/Noncore Purchase**

These items are essential to support the business infrastructure, but do not relate or provide value to the end client. The supplier frequently manages the complete supply chain process, in addition to supplying the product or service.

5-4.11.4 **Quadrant IV: Standard/Core Purchase**

These items create value for the end client, but do not need to be customized exclusively by the Postal Service. JIT purchasing is an option in Quadrant IV.

5-4.12 **Other Topics Considered**

Section [2-12](#), [Develop Preliminary Investment Recovery Plan](#).

Section [3-7](#), [Finalize Investment Recovery Plan](#).

Section [5-5](#), [Implement Investment Recovery Plan](#).

5-5 Implement Investment Recovery Plan

An investment recovery plan outlines how to identify, reuse, sell, or dispose of surplus and/or idle supplies. Investment recovery can generate significant revenue and create cost savings, allowing the Postal Service to reduce waste and increase revenue.

The investment recovery plan is first developed in Section [2-12, Develop Preliminary Investment Recovery Plan](#), and is finalized in Section [3-7, Finalize Investment Recovery Plan](#).

Implementation of the plan will guide and outline the activities associated with, and performed during, the Investment Recovery task of [USPS Supplying Practices Process Step 6: End of Life](#). Implementing the investment recovery plan is the act of establishing as practice the previously planned activities associated with measuring and managing supply. The item manager is responsible for measuring and managing supply, the process essential to maintaining the appropriate levels of inventory to fulfill customer demand (or lack thereof). The client is also responsible for implementing the inventory control plan, in conjunction with the item manager.

By this stage of the process, a final removal decision has been made by the client regarding discontinued products, outdated products, inoperable equipment, and excess inventory, in accordance with the finalized investment recovery plan and the quadrant approach. The entire purchase/SCM team is involved in investment recovery; the item manager and client must consult the contracting officer, market analyst, and pricing analyst for their insight, input, and advice regarding storage space, hidden costs, external demand, and the current value of surplus.

The essential components that ensure best value and facilitate investment recovery pertain to actualizing the final removal decision. Investment recovery is addressed by the following methods:

- Recycle — the “scrapping” of an asset that can no longer perform its intended function, cannot or should not be repaired, and cannot be sold as surplus.
- Reallocate — the actual relocation and redeployment of a material.
- Resell — the financial transaction of selling a material on the open market.
- Remarket — the selling of a surplus material back to the supplier.
- Return — the nonfinancial transaction of providing surplus material (e.g., delivery and industrial equipment) to the supplier for a credit.
- Remanufacture — the use of components of a material, alone or combined with others, to create a new material or product (e.g., mail transportation equipment and spare parts).
- Remove — the process of disposing of surplus material (e.g., old office furniture).
- Donate — the donation of assets to another organization.

5-5.1 **Recycle (Scrap)**

Recycling surplus reduces the impact of Postal Service operations on the environment. The client decides which assets no longer perform their intended function, cannot or should not be repaired, cannot be sold as surplus, and therefore will be “scrapped.” The client then must consult the market analyst and the pricing analyst regarding the value of the scrap material collected, as determined by volume and geographical location of the scrap (relative to the proximity of dealers and the ease and efficiency of the collection process). The following five factors determine the degree of success of a recycling (scrap) management program:

- Current market for the particular material.
- Type of material (e.g., ferrous or nonferrous).
- Condition of the material (e.g., mixed, sorted, clean).
- Quantity of the material.
- Involvement of a knowledgeable process manager.

When it is decided that identified surplus will be recycled (scrapped), supplies will be collected and relocated to a scrap dealer. The client determines how this surplus will be physically relocated to the dealer (e.g., send to, or require removal by the new owner of the material).

5-5.2 **Reallocate (Relocate and Redeploy)**

Reallocating identified surplus is the actual relocation and redeployment of a material. Reallocation puts the material to work as part of its lifespan and avoids the cost of purchasing. Although a material may no longer fulfill the purpose for which it was originally purchased, it still can fulfill other purposes useful to the Postal Service. The purchase/SCM team will determine when and where specific materials are fruitful to more than one project or use and convey this information to the item manager and the client. For reallocation to become a successful reality, the purchase/SCM team must communicate closely with any potentially concerned parties.

When it has been decided that identified surplus will be reallocated, supplies will be redeployed and relocated to a new client with an identified need for the surplus. This puts the material to work as part of its lifespan, albeit for a different client. To implement the final decision to reallocate, there must be the need and the space.

5-5.3 **Reallocate on eBay — Excess Item Catalog**

All eBay users have the ability to enter excess items into the Excess Item Catalog (EIC) located in the eBay purchasing system. The purpose of EIC is to promote the redistribution of excess assets and to defer the cost of buying new equipment. EIC is a form of reallocation in which items no longer in use by the client are leveraged by a new client and is, therefore, applicable to investment recovery. However, EIC is not applicable to the investment recovery plan (as developed in Section [2-12, Develop Preliminary Investment Recovery Plan](#)) because the items are catalogued and not immediately used (and may never be used). Only items that are known to fulfill the future need of another client can be addressed by the investment recovery plan.

Obsolete items can be put on EIC by the client, but there is always the risk that these items will not be leveraged in the future. EIC is available through eBuy at <http://ebuy2.usps.gov/> (link is for internal Postal use only).

5-5.4 **Resell**

Reselling surplus materials is the financial transaction of selling a material on the open market. Reselling generates revenue that improves short-term cash flow. Potential revenue will be determined through market research.

Reselling is also appropriate for a forward auction, the traditional auction used when organizations want to sell off excess inventory, machinery, or equipment that is no longer in use to maximize revenue (which is discussed in Section [2-15](#), [Consider Auctions](#)).

If the identified surplus will be resold, the market analyst must be consulted to determine the value of a specific product. Data rights and intellectual property issues may need to be considered in the resale of property such as computer software. Additional information on data rights can be found in Section [2-14](#), [Clarify Data Rights and Intellectual Property Issues](#).

5-5.5 **Remarket (Resell to Supplier)**

Suppliers frequently buy back used equipment to protect proprietary technology and prevent competition from being able to sell identical material. Potential revenue realized by remarketing will be compared with potential revenue realized by reselling. After a price analysis has been conducted, the results will be communicated to the client, and a plan will be selected.

Effective remarketing usually requires an advanced agreement between the Postal Service and supplier. This agreement should be included in the contract's terms and conditions.

5-5.6 **Return**

The return of material should be addressed in the contract. When a return takes place the supplier will give the Postal service a credit.

5-5.7 **Remanufacture**

Except for locks, manufacturing is not a core competency of the Postal Service, so remanufacture may be a rare solution for the disposal of surplus and idle assets. Remanufacture would be appropriate when a "make" decision has been made by the purchase/SCM team, a product will be created internally, and these surplus or idle assets can be leveraged to reduce the costs associated with the new product or service. The decision to remanufacture will lead to the utilization of surplus to strategically make in-house another product at the Postal Service, as outlined in Section [1-16](#), [Conduct Make vs. Buy Decision Analysis](#).

5-5.8 **Remove**

Disposal is often costly, but the costs of disposal in the long run can be reduced or negated. Potential savings are determined by a TCO analysis, the analysis of the total cost incurred over the life cycle of an item, encompassing development, purchase, use, maintenance, support, and

disposal. The decision to remove identified surplus is made if it is determined to be more economical than other methods by the pricing analyst. The item manager must consult the contracting officer when removing items because supplier involvement is sometimes required.

The Postal Service environmental policy, as stated in Handbook AS-550, *Recycling Guide*, and Handbook AS-552, *Pollution Prevention Guide*, must be incorporated into procedures governing material redistribution, recycling, and disposal.

5-5.9 **Donate**

If the Postal Service has determined that goods have no residual value and if their disposal is unlikely to produce any revenue, the Postal Service may authorize the donation of the assets to another organization. Such donations should be to nonprofit organizations, state agencies, or public bodies and not to individuals. Organizations can include schools, charities, and volunteer organizations. Donations must be approved by the life cycle management team, and it must be confirmed by the market analyst that the assets have no significant market value.

5-5.10 **Other Topics Considered**

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#).

Section [1-16](#), [Conduct Make vs. Buy Decision Analysis](#).

Section [2-12](#), [Develop Preliminary Investment Recovery Plan](#).

Section [2-14](#), [Clarify Data Rights and Intellectual Property Issues](#).

Section [2-15](#), [Consider Auctions](#).

Section [3-7](#), [Finalize Investment Recovery Plan](#).

5-6 **Execute Quality Assurance Plan**

Managing project quality assures that a product or service under contract meets the client's quality requirements. QA is defined as the evaluation of overall project performance on a regular basis to provide confidence that the project will satisfy the relevant quality standards. The goal of QA is to provide the client with appropriate visibility into the "health" of the contract, with respect to quality objectives.

A QAP is a component of the purchase plan outlined in Section [2-1](#), [Develop Purchase Plan](#). The purchase plan provides the overall strategy for accomplishing and managing a purchase. The QAP describes the strategy and methods the project will deploy to ensure that the contract and its deliverables are on track to meeting client requirements.

The QAP is an important component of delivery and performance management because it is the shared understanding between the client, the purchase/SCM team, and the supplier on both how to measure and monitor quality and how to determine and implement corrective actions. By adhering to the QAP, the project is one step closer to delivering the highest-possible-quality result within available resources, schedule, and budget.

5-6.1 **Develop the QAP**

The client works closely with the QA team to carry out a contract's QA activities. The QA team is often made up of members of the purchase/SCM team and reports to the both the client and the contracting officer.

Each project should have some form of QAP. The complexity and formality of the plan should be scaled according to the size and potential risk of the project. The QA team drafts the QAP and submits it to the client for review and approval.

The QAP addresses both key project processes and project deliverables. The QAP establishes clear and specific criteria for defining quality at each key checkpoint and for each deliverable. The QAP should include a surveillance schedule and clearly stated surveillance method(s). Surveillance can range from a one-time inspection of a product or service to periodic in-process inspections of ongoing product or service delivery. It also clearly states review method(s), the chain of reports, and plans for corrective actions.

Basic quality requirements are addressed in [Clause 4-1: General Terms and Conditions](#). However, [Clause 2-2: Quality Management System](#) should be included in supply or service contracts when the supplies or services being purchased are extensive, complex, or unique and the Postal Service requires that the supplier maintain a quality management system. [Clause 2-1: Inspection and Acceptance](#) may be included in contracts for supplies or services; however, [Clause 2-1: Inspection and Acceptance](#) and [Clause 2-2: Quality Management System](#) should *not* be included in the same contract. [Clause 2-23: Reimbursement — Postal Service Testing](#) must be included when [Clause 2-1: Inspection and Acceptance](#) or [Clause 2-2: Quality Management System](#) are included in the contract.

5-6.2 **Execute the QAP**

Independent and regular evaluations of project performance provide the confidence that the project is progressing in a satisfactory manner. These reviews monitor the effectiveness of project processes and pinpoint project risks. The QA team documents QA reviews using QA reports to indicate status and make recommendations. Because minimizing risk is an integral part of quality management, the contracting officer, who is responsible for risk management on the project, should ensure that risk management reviews parallel QA reporting intervals specified in the QAP.

QA reviews take place at the checkpoints cited in the QAP. Reviews include separate interviews with the client, supplier, members of the purchase/SCM team, and other project stakeholders. Evaluation criteria and approval authority have been outlined in the QAP, which should be revisited by the QA team with the review participants.

Upholding quality standards is a team effort. The client, supplier, and purchase/SCM team share joint responsibility with the QA team for executing the QAP. Critical success factors to executing the QAP include:

- The client, supplier, and purchase/SCM team abide by decision-making structures and processes for advising corrective actions and implementing QA recommendations in a timely manner.

- QA recommendations are addressed at the appropriate level.
- Involve independent QA staff early in the project; this will allow time for them to develop project knowledge and prepare for an integrated review process.
- Client and purchase/SCM team invite QA representation at key meetings, site visits, and project activities.
- The client and purchase/SCM team address points of risk identified in QA reports in a timely manner, using the risk management plan to assess risk trends and evaluate recommendations and risk mitigation strategies.
- Respond quickly to implement QA recommendations or revise processes.
- Maintain thorough and accurate documentation of all inputs and outputs of the processes, reporting, tracking, recommendations, and corrective action activities.
- QA review should help channel communications among the client, the purchase/SCM team, and the suppliers. A three-way feedback mechanism will alert participants to early signs of risks and avoid costly corrections later in the project.
- Document lessons learned to use for reviews on the Postal Service intranet knowledge site.

5-6.3 **Other Topics Considered**

Section [1-15, Manage Risks](#).

Section [2-1, Develop Purchase Plan](#).

Section [2-16, Consider Performance-Based Contracting Arrangements](#).

Section [4-4, Acceptance](#).

5-6.4 **Clauses and Provisions**

[Clause 2-1: Inspection and Acceptance](#).

[Clause 2-2: Quality Management System](#).

[Clause 2-23: Reimbursement — Postal Service Testing](#).

[Clause 4-1: General Terms and Conditions](#).

5-7 Evaluate Contract Effectiveness

Evaluation of Postal Service contract effectiveness is an assessment of whether the contract met the identified needs and expectations of the client. It also addresses how the contract has generated revenue or loss and determines what corrective action needs to be taken to prevent future losses, if any. It is critical for the Postal Service to ensure that all deadlines are being met as scheduled. Contract performance information is used by the Postal Service for future purchases to guarantee that the proper investments are being made and that best value has been obtained.

5-7.1 **Supplier and Subcontractor Contracts**

Contract effectiveness evaluations help to ensure that all suppliers and subcontractors are performing in a satisfactory manner. Contract effectiveness information is also used by the Postal Service for follow-on purchases, to guarantee that only the top performers are considered. Additional information can be found in Section [2-33, Perform Risk Analysis on Supplier Proposals](#).

Postal Service Performance

It is critical for the Postal Service to evaluate its contract management. Evaluating contract management is an assessment of how the Postal Service has managed a contract, including:

- How did the Postal Service's behavior during the initiative hinder or help the completion of the project?
- How well did the supplier (including subcontractors) perform, and was there a positive response to the Postal Service?
- Did the contract generate revenue or loss, and what corrective action needs to be taken to prevent future losses, if any?

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- Did the contract generate revenue or loss, and what corrective action needs to be taken to prevent future losses (if any)?

5-7.1.2 **Performance Evaluation Team**

The performance evaluation team evaluates both the supplier's performance and the Postal Service's management of the contract. Members should be from the purchase/SCM team, other Postal Service specialists (e.g., Financial or Assigned counsel), or external experts. Depending on the characteristics and complexity of the purchase, the performance evaluation team may consist of the purchase/SCM team, or may incorporate other stakeholders and individuals as appropriate. Ideally, those involved will have previous experience working with Postal Service contracts of a similar nature, scale, and complexity.

It is the responsibility of the performance evaluation team to evaluate contract effectiveness. Depending on the contract, the performance evaluation team may choose to focus on the factors that are critical to the overall success of the contract when evaluating supplier and subcontractor performance, such as:

- Adherence to schedules — this is the project's planned start and finish date; all commitments are to be met on the agreed-upon due date.

- Forecasting/controlling costs — an assessment of the costs associated with the contract; keeping within the budget.
- Overall satisfaction — Postal Service evaluates how satisfied it is with the suppliers.

Contract effectiveness evaluations are conducted at the discretion of the performance evaluation team, which serves as an incentive for suppliers to maximize their performance and client satisfaction. Evaluations of contract effectiveness become part of the supplier's contract performance history, and they should be readily available on an ongoing basis. Evaluations are readily accessible on an internal basis, and this information may be leveraged for future contract award considerations.

5-7.1.3 **Performance Indicators**

Indicators are specified to monitor performance of the contract requirements. Target performance measures are assigned for each indicator and are the basis for determining whether the contract is providing the best value for the Postal Service. The PWS, SOW, or SOO describes the effort in terms of measurable performance standards (outputs). A QAP is used to determine whether the Postal Service is meeting the applicable contract requirements. Additional information can be found in Sections [2-2, Start Request for Proposal \(RFP\) Development](#), and [5-6, Execute Quality Assurance Plan](#).

Performance standards establish the required performance level for Postal Service contracts. Correspondingly, the target measure establishes a maximum allowable error rate or variation from the standard. Failure to perform within this target results in an examination of whether the contract is beneficial to the goals and objectives of the Postal Service. Examples of standards include quality of work, productivity, and cost-efficiency. The purchase/SCM team should ensure that each standard is necessary and carefully chosen.

5-7.2 **QAP and Examination**

A QAP directly corresponds to the performance standards and measures contract performance. The QAP ensures that the client receives the quality called for in the contract and pays only for what is received. The QAP should include an examination schedule and clearly stated examination method(s). Examination allows the observation of contract-related activities to ensure that the supplier is performing satisfactorily.

Ongoing inspections are recommended, and discussions regarding performance should be held with the supplier frequently. The contracting officer is responsible for engaging the supplier in dialogue and offering opportunities for improvement and explanation as problems arise. Substandard quality levels mandate corrective action, and the contracting officer will establish deadlines by which corrective action must be taken. Ineffective or problematic contract performance should be identified on an ongoing basis.

When the performance evaluation team collects and rates data pertinent to contract performance, the supplier should be given access to the data collected and have the opportunity to explain, clarify, or rebut negative information.

5-7.3 **Other Topics Considered**

Section [2-2, Start Request for Proposal \(RFP\) Development](#).

Section [2-24, Review and Finalize Request for Proposals \(RFP\)](#).

Section [2-33, Perform Risk Analysis on Supplier Proposals](#).

Section [5-6, Execute Quality Assurance Plan](#).

5-7.4 **Clauses and Provisions**

[Clause B-18: Subcontracts](#).

5-8 Contract Modifications

5-8.1 **General**

A contract modification is a written alteration in the specifications, delivery point, rate of delivery, contract period, price, quantity or other terms of an existing contract whether made unilaterally based upon the authority of a clause in the contract, or bilaterally by mutual agreement of the parties to the contract. It includes such bilateral actions as supplemental agreements, and such unilateral actions as change orders, administrative changes, notice of termination, and exercise of options.

5-8.2 **Types**

There are two types of contract modifications as follows:

- Bilateral modifications (supplemental agreements) that are signed by both the supplier and the contracting officer. Bilateral modifications include modifications to do the following:
 - Make equitable adjustments under paragraph c of [Clause 4-1: General Terms and Conditions](#), [Clause B-37: Changes \(Construction\)](#), or another clause providing for equitable adjustment.
 - Reflect other agreements of the parties modifying contract terms.
- Unilateral modifications are signed only by the contracting officer in accordance with a specifically identified contract clause. Unilateral modifications include modifications to do the following:
 - Make administrative changes (unilateral changes, in writing, that do not affect the substantive rights of the parties, such as a change in the paying office).
 - Issue change orders.
 - Make changes authorized by specific clauses or contract provisions (such as exercising an option or suspending work).
 - Issue termination notices.

Except for certain mail transportation contracts, only contracting officers are authorized to sign contract modifications for the Postal Service. Other Postal Service personnel may not do as follows:

- Act in a manner that causes the supplier to believe they have authority to bind the Postal Service.
- Direct or encourage the supplier to perform work that should be covered under a contract modification.

Contract modifications, including changes that can be issued unilaterally, must be priced before they are signed if it can be done without adversely affecting the interest of the Postal Service. If a significant cost increase could result from a contract modification and time does not permit negotiating a final price, at least a maximum price limit of Postal Service liability must be negotiated and included in the contract modification as well as a planned schedule to effectuate final agreement.

5-8.3 **Reviews, Approvals, and Reports**

All contract modifications valued at more than \$250,000 must be reviewed and approved by the appropriate authority (see Section [2-41.3.2, Reviews and Approvals of Contract Awards, Modifications, and Ordering Agreements](#)). In addition, if the contract modification will exceed \$50 million, a report must be made to the Disclosure Committee. See Section [2-42, Postal Accountability and Enhancement Act Related Reports and Certifications](#).

5-8.4 **Effective Dates**

The effective date of an administrative change, change order, or other unilateral modification issued by the Postal Service is any effective date established in the contract or, if none, the date of the modification. The effective date of a bilateral modification (such as a supplemental agreement) is any effective date established in the contract or, if none, the date of modification execution by the last party, generally the Postal Service.

Modifications issued in connection with previous directions or agreements, such as settlements of the price of change orders, confirmations of terminations, or conversions of terminations for default to terminations for convenience, ordinarily take the effective date of the underlying action. For modifications converting a termination for default to a termination for convenience, the effective date will be the same as the effective date of the termination for default.

5-8.5 **Notification of Contract Changes**

Under [paragraph c of Clause 4-1: General Terms and Conditions](#), or [Clause B-37: Changes \(Construction\)](#), when the supplier considers that any written or oral order (including a direction, an interpretation, an instruction, or a determination) from the contracting officer causes a change in the contract, the supplier must notify the contracting officer in writing that the supplier regards the order as a change order. The contracting officer must then

evaluate the order, notify the purchase/SCM team of the findings, and do as follows:

- Confirm that it is a change, direct further performance, and plan for its funding.
- Countermand the alleged change.
- Notify the supplier that no change is considered to have been ordered.

5-8.6 **Availability of Funds**

The contracting officer may not execute a contract modification that causes or will cause an increase in funds without having first met with the purchase/SCM team and obtained a certification of funds availability, except for modifications to contracts that are as follows:

- Conditioned on availability of funds.
- Contain a limitation of cost or funds clause.

The certification of funds availability should be based on the negotiated price. Modifications signed before there is price agreement may be based on the best available estimate.

5-8.7 **Exercising Options**

Before exercising an option, the purchase/SCM team must determine the following:

- Funds are available.
- The Postal Service has a continuing need and the goods or services are covered by the option.
- Market conditions have not substantially changed since the time of establishment of the option and that the option price is reasonable.
- Exercising the option is the most advantageous action in the interest of the Postal Service, considering price and other factors (“other factors” include, e.g., the need for continuity of operations; the cost and time of transitioning to a new supplier; or other costs of disrupting operations, as discussed above).

The contracting officer must determine that the option price remains reasonable and is advantageous to the Postal Service, based on one of the following:

- Market research clearly indicates that a better price than that offered by the option cannot be obtained.
- The time between the award of the contract containing the option and the exercise of the option is sufficiently brief such that the option price remains the lowest obtainable, considering such factors as market stability and usual duration of supply or service contracts.
- A new solicitation fails to produce a better price than that offered by the option (this method of testing the market should be used only if neither of the other methods is satisfactory).

If the contract provides for economic price adjustment, the effect of such adjustment on prices under the option must be ascertained in determining whether to exercise the option.

When an option is to be exercised, the contracting officer must do as follows:

- Include a written determination that the option may be properly exercised, in accordance with the criteria above, in the contract file;
- Provide written notice to the supplier within the period specified in the schedule or clause if not indicated within the schedule; and
- Modify the contract as needed, citing the applicable option clause as authority.

Contracting officers may refer to the Option Exercise – Renewal Memorandum template for their use.

5-8.8 **Correcting Mistakes**

A contract may be modified to correct or mitigate the effect of a mistake.

Examples are the following:

- A mistake or ambiguity consisting of the failure to express, or express clearly, in a written contract, the agreement as both parties understood it.
- A supplier's mistake so obvious that it was or should have been apparent to the contracting officer.
- A mutual mistake concerning a material fact (particularly, mistakes concerning the promises the parties made to one another under the contract).
- A claim of mistake that is asserted after contract award. A decision to deny a claim of mistake asserted after contract award, in whole or in part, is handled under the procedures of [Clause B-9: Claims and Disputes \(March 2006\)](#).

5-8.9 **Change Orders**

Paragraph [c](#) of [Clause 4-1: General Terms and Conditions](#) and [Clause B-37: Changes \(Construction\)](#) allow the contracting officer to make unilateral changes, as specified in the clause, within the scope of the contract.

Whether or not a change is within scope will be determined in the context of the specific contract, but, generally, a change is within the scope of the contract if it does not change the nature of the goods and services required by the original contract. If a proposed change is not within the scope of the contract, it should not be the subject of a change order, but rather should be treated as a new purchase or as a noncompetitive purchase, subject to the requirements of Sections [2-10, Determine Extent of Competition](#), and [2-41, Obtain Selected Reviews and Approvals](#). Contracting officers and approval authorities should closely monitor the number and types of modifications made to a particular contract to ensure that these actions continue to obtain the best value and further the business and competitive interests of the Postal Service.

These types of changes are accomplished by issuing written change orders. The supplier must continue performing under the contract as changed, except under contracts that are not fixed-price or incrementally funded where the supplier is not obligated to continue or incur costs beyond the limits established in [Clause 2-31: Limitation of Cost](#), or [Clause B-32: Differing Site Conditions](#). The Postal Service uses the established accounting procedures when analyzing the price or cost of changed work.

5-8.10 **Administration of Change Orders**

When change orders which require an equitable adjustment are not priced before the supplier commences performance, they generally require two documents: (1) the change order issued by a contracting officer, and (2) a contract modification reflecting the extent of liability of the Postal Service for the issued change order. If an equitable adjustment in the contract price or delivery terms, or both, can be agreed upon in advance, only a bilateral supplemental agreement need be issued. If the change order has no effect on price or delivery, no equitable adjustment or supplemental agreement is needed. Administrative changes and changes issued under a clause giving the Postal Service a unilateral right to make a change (such as an option clause) require only one document and do not require supplier agreement. Contracting officers must promptly negotiate equitable adjustments resulting from change orders and must follow up when claims for equitable adjustment are not received within 30 days after change order issuance. Before negotiating an equitable adjustment, the contracting officer must ensure that price and cost analyses, as appropriate, are made and must consider the supplier's segregable costs of the change, if available. If additional funds are required as a result of the change, the funds must be available before the supplemental agreement is signed. To ensure that all parties have reached a complete understanding and resolution of all of the issues and to avoid controversies that may result from a supplemental agreement making an equitable adjustment, the contracting officer should do the following:

- Ensure that all elements of the equitable adjustment have been presented and resolved, and
- Include a release of claims in the supplemental agreement. The following is some suggested language for a release, but contracting officers should always ask assigned counsel to review any release of claims prior to use:

Supplier's Statement of Release

The supplier agrees that this modification constitutes a complete accord and satisfaction for the (insert supplier's request or proposal here), and, upon execution of this modification, the supplier releases the Postal Service from any and all liability under this contract for further equitable adjustments attributable to such facts or circumstances giving rise to the (insert reference to the supplier's request or proposal here).

5-8.11 **Equitable Adjustments for Delays**

In determining the consequences of events that delay performance, the U.S. Court of Federal Claims and the Postal Service Board of Contract Appeals have applied general risk-allocation principles. These have been supplemented by contract clauses under which the time and cost effect of delays are dealt with separately. [Clause B-19: Excusable Delays](#) deals with the types of events that protect the supplier from sanctions for late performance. Other clauses, such as [Clause B-16: Suspensions and Delays](#), cover the recovery of costs associated with delays. The supplier bears the risk of schedule and cost effects for delays it causes or for delays within its control. Generally, the supplier is excused from nonperformance due to delays caused by factors for which neither the supplier nor the Postal Service is responsible. However, the supplier must bear the cost impact of such delays. The Postal Service is responsible for the schedule and cost effects of delays it causes, delays that are under its control, or delays for which it has agreed to compensate the supplier. [Clause B-15: Notice of Delay](#) requires the supplier to notify the contracting officer of problems that might delay performance. Paragraph [c](#) of [Clause 4-1: General Terms and Conditions](#) incorporate by reference each of these clauses.

5-8.12 **Excusable Delays**

A supplier may be granted an extension of the delivery or performance schedule for an excusable delay. A supplier's failure to perform may be considered an excusable delay when it arises out of either:

1. Causes beyond the control and without the negligence of the supplier including the following:
 - Acts of God or the public enemy.
 - Acts of the government in its sovereign capacity or the Postal Service in its contractual capacity.
 - Fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather.
2. A subcontractor default due to causes beyond the control and without the fault or negligence of both the supplier and the subcontractor, unless the goods or services were obtainable from another source in time to permit the supplier to meet the delivery schedule.

5-8.13 **Compensable Delays**

A supplier may be granted an extension of the contract delivery or performance schedule, a price adjustment, or both, as the purchase/SCM team, represented by the contracting officer, deems appropriate, when an unreasonable delay in performance is caused by the Postal Service or is under its control, or when it has agreed to pay the supplier for the delay. Situations that may entitle the supplier to an equitable adjustment (schedule, cost, or both) include the following:

- Delay in issuing the notice to proceed.
- Delay in availability of the site.
- Differing site conditions.

- Actual or constructive changes or delays.
- Delay in providing funding.
- Delay in inspections.
- Delay in issuing changes.
- Delay in providing Postal Service-furnished equipment.
- Failure to perform by other Postal Service suppliers.

The supplier has the burden of proof in establishing the basis for the equitable adjustment required to overcome the delay. When a delay is attributable to both the Postal Service and the supplier, a contract delivery or performance schedule adjustment should not normally be granted for a period of delay caused at least in part by actions or failures on the part of the supplier. The contracting officer should consider whether damages should be assessed against the supplier in these situations.

5-8.14 **Acceleration of Performance**

The Postal Service has the right to require accelerated performance under paragraph [c](#) of [Clause 4-1: General Terms and Conditions](#). This right should be exercised only when required to maintain the operational capability of the Postal Service. Contracting officers must document the specific facts that require acceleration of performance and the estimated impact on contract price.

Whenever possible, the contracting officer must negotiate acceleration actions in advance. Contracting officers should be alert to constructive acceleration situations. Constructive acceleration occurs when the Postal Service does not agree to a delivery or performance schedule extension to which the supplier is entitled (or is later determined to be entitled), causing the supplier to accelerate performance. It is important to note that constructive acceleration may result in a claim for a price increase.

5-8.15 **Novation Agreements**

Novation agreements are agreements signed by the supplier (the “transferor”), the successor in interest (the “transferee”), and the Postal Service, by which, among other things, the transferor guarantees performance of the contract, the transferee assumes all obligations under the contract, and the Postal Service recognizes the transfer of the contract and related assets. The Postal Service generally prohibits contract novation (see paragraph [b](#) of [Clause 4-1: General Terms and Conditions](#)). However, the Postal Service may recognize a third party as the successor in interest when that party’s interest arises out of the transfer of the following:

- All the supplier’s assets.
- The entire portion of the assets involved in performing the contract.
- Situations in which novation may be permitted include, but are not limited to the following:
- Sale of the supplier’s assets with a provision for assuming liabilities.
- Transfer of assets as part of a merger or corporate consolidation.

- Incorporation of a proprietorship or partnership, or formation of a partnership.

The contracting officer is responsible for determining, in consultation with assigned counsel, whether to permit contract novation. Before concurring in a contract novation, the contracting officer must determine the capability of the successor in interest. If it is not in the Postal Service's interest to concur in a contract novation, the "original supplier" remains responsible for performance, and the contract may be terminated for default for failure to perform. In the case that multiple contracts of one supplier, or transfers from several transferors to one transferee are involved, the contracting officer responsible for the largest unsettled (unbilled plus billed-but-unpaid) contract dollar balance is responsible for executing the novation agreement.

5-8.16 **Assignment of Claims**

The supplier may assign money that will be due under a Postal Service contract to a single bank or other financial institution, with the approval of the contracting officer (see paragraph [b](#) of [Clause 4-1: General Terms and Conditions](#)). Any other attempted assignment may be treated as a breach of contract. Contracting officers may approve any authorized assignment that does not jeopardize contract performance. The assignment of claims discussed in this topic does not pertain to assignments ordered by a court or law. The contracting officer should consult with assigned counsel in such cases.

5-8.17 **Change-of-Name Agreements**

Change-of-name agreements are agreements signed by the supplier and the Postal Service that recognize a legal change of the supplier without otherwise altering the original contract. A change-of-name agreement is appropriate when only a change of the supplier's name is involved, and the rights and obligations of the parties remain unaffected. The agreement must be signed by the contracting officer and the supplier modifying all existing contracts between the parties to reflect the name change.

5-8.18 **Other Topics Considered**

Section [2-19](#), [Consider Use of Options](#).

Section [2-41](#), [Obtain Selected Reviews and Approvals](#).

Section [2-42](#), [Postal Accountability and Enhancement Act Related Reports and Certifications](#).

5-8.19 **Clauses and Provisions**

[Clause B-9: Claims and Disputes](#).

[Clause B-15: Notice of Delay](#).

[Clause B-16: Suspensions and Delays](#).

[Clause B-19: Excusable Delays](#).

[Clause B-32: Differing Site Conditions](#).

[Clause B-37: Changes \(Construction\)](#).

[Clause 2-31: Limitation of Cost](#).

5-9 Share Lessons Learned

Sharing lessons learned regarding the purchase process is a mechanism for the transfer of knowledge among members of the purchase/SCM team and supplier. A lesson learned is not past performance information like that discussed in Section [2-22, Prequalify Suppliers](#). It is a function of project closeout and is an ongoing discussion among the parties to the purchase to determine what was successful and what could have been improved. Lessons learned can be extended to anyone within the Postal Service who will gain value from the experiences of parties to, and administrators of, a contract. Because effective relationships between the Postal Service and the supplier are central to the success of a purchase, partnerships and collaboration should be fostered to achieve mutual goals. In sharing lessons learned and by communicating useful information regarding both successful and unsuccessful endeavors, efforts, problems, and accomplishments are identified, resolved, and/or propagated. Effective contribution to the lessons learned forum results from clear and concise communication.

Whether lessons learned should be shared is the decision of the purchase/SCM team. Factors that should be considered are the overall effectiveness or lack thereof of the contract, whether the purchase furthered or hindered a major Postal Service program, whether the purchase/SCM team employed any innovative purchase practice and the extent of which those purchase practices were successful or unsuccessful, and any other pertinent facts the purchase/SCM team feels would benefit other purchase/SCM teams.

The main forum for sharing lessons learned is a postcontract performance workshop, facilitated by the contracting officer, which is attended by the purchase/SCM team and pertinent representatives from the supplier. The results of the workshop should be posted on the Postal Service intranet knowledge site so that the lessons learned can be perpetually accessed and shared. Sharing lessons learned is the foundation for the topics associated with the Manage the Supplier Relationship task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#).

Sharing lessons learned is the circulation and transfer of helpful knowledge in an open and descriptive environment and requires:

- Soliciting feedback from the purchase/SCM team.
- Soliciting feedback from the supplier.
- Soliciting feedback from subcontractor(s).
- Identifying root causes of problems.
- Identifying and suggesting improvements.

5-9.1 Solicit Feedback From Purchase/SCM Team

The client and contracting officer must internally generate and circulate findings that assess whether the contract met the identified needs and expectations of the client. This assessment should also address how the contract has generated revenue or loss and determines whether process improvements are appropriate. Additional information for how to conduct this assessment can be found in Section [5-7, Evaluate Contract Effectiveness](#).

Contract performance information is used by the Postal Service for future purchases to guarantee that the proper investments are being made for future purchases and that best value has been obtained. The findings should address the following lessons learned:

- Postal Service conduct and self-assessment.
- Effectiveness of procedures.
- Effectiveness of “as-is” relationship with the supplier.
- Satisfaction with supplier timeliness.
- Necessary personnel skills and capabilities.

5-9.2 **Solicit Feedback From the Supplier**

The contracting officer must also generate and circulate findings using the information leveraged from the [Evaluate Contract Effectiveness](#) topic of the Manage Delivery and Contract Performance task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#). The findings should regard the following lessons learned:

- Effectiveness of interface between the purchase/SCM team and the supplier.
- Supplier opinions regarding project successes.
- Supplier opinions regarding project failures.
- Supplier suggestions for improvement.

5-9.3 **Solicit Feedback From Subcontractors**

Depending on the particular purchase, the contracting officer must also generate and circulate, to postcontract performance workshop participants, findings using the information leveraged from the [Evaluate Contract Effectiveness](#) topic of the Manage Delivery and Contract Performance task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#).

The findings should consider:

- Effectiveness of interface between the supplier and the subcontractor(s).
- Subcontractor opinions regarding project successes.
- Subcontractor opinions regarding project failures.
- Subcontractor suggestions for improvement.

5-9.4 **Determine Root Cause of Problems**

The client and contracting officer, in conjunction with postcontract award workshop participants, must leverage their collective experiences, expertise, and expectations for the future to analyze the findings generated from the solicited feedback. Once complete, they must reciprocally circulate the analysis to the remainder of the purchase/SCM team. Once problems are identified, the root cause is determined, and the supplier has had the opportunity to respond, the information is recorded and posted to the knowledge site. By determining the reason for difficulties and project failures, the Postal Service can change future actions, plan strategies for

enhancement, and gain a competitive advantage. Problems may have various reasons or causes, including:

- Process — policies, processes, procedures, methods, and/or techniques.
- Tools and technology — architecture, platforms, physical environment.
- Organization — relationship between the Postal Service and the supplier, assigned roles and responsibilities, formal and informal structures, support functions.
- Skills — experience and training necessary to ensure both Postal Service and supplier personnel capabilities.
- Culture and leadership — communication, teamwork, morale, attitudes, beliefs, incentives.
- Plans and controls — awarded contract, plans, schedules, measurements.

5-9.5 **Identify and Suggest Improvements**

Mechanisms and methods that will improve performance will also be explored, and the knowledge generated from sharing lessons learned can be leveraged to identify these mechanisms and methods. All parties involved with contract management and contract performance must successively share lessons learned with relevant quality, method, or process stakeholders who are impacted by the suggested improvements. Sharing lessons learned creates a knowledge chain effect, which is the group process of continually imparting acquired expertise to others so that they too can acquire and share expertise. A continuous improvement process for the sharing of lessons learned and improvement opportunities is laid out in Section [7-10, Continuous Improvement](#).

5-9.6 **Value Engineering**

Value engineering is a method of encouraging suppliers to independently develop and propose changes to improve an end item, the way it is produced, or the way a contract is performed. The change must reduce the contract's cost and not impair the essential characteristics or functions of the product or service. Savings are shared by both parties, and the supplier is paid allowable development and implementation costs.

A value-engineering change proposal (VECP) is a proposal that:

- Requires a change to a current contract;
- Results in savings to the contract; and

- Does not involve a change in:
 - (a) Deliverable end items only;
 - (b) Test quantities due solely to the results of previous testing under the contract; or
 - (c) Contract type only.

If the Postal Service accepts a VECP, the supplier shares in the contract savings based on the negotiated agreement contained in the contract. The contract savings are calculated by subtracting the sum of the estimated cost of performing the contract with the VECP, Postal Service costs, and the supplier's allowable development and implementation costs from the estimated cost of performing the contract without the VECP. If priced options are included in the contract, those prices will be adjusted in accordance with the above calculation. Profit is excluded when calculating contract savings.

5-9.6.1 **Noncompetitive Purchases**

The contracting officer may negotiate a noncompetitive contract or contract modification for an additional quantity incorporating a change proposal when:

- An otherwise acceptable VECP is received too late during performance to provide a significant benefit under the current contract; or
- Additional quantities are required that are not provided for under the contract.

When a supplier who does not have a current contract submits an unsolicited proposal in the form of a VECP, the purchase/SCM team may decide to have the contracting officer negotiate a noncompetitive contract incorporating the VECP.

5-9.6.2 **Evaluation**

Generally the purchase/SCM team will evaluate a VECP and either accept it or reject it, in whole or in part, within 45 days of its submission to the contracting officer. To expedite the evaluation, suppliers may give oral presentations to the appropriate parties. If evaluating the proposal will take more than 45 days, the contracting officer must notify the proposer of the expected decision date. If a proposal is rejected, the contracting officer must notify the proposer and explain the rejection.

The supplier may withdraw all or part of a VECP any time before it is accepted by the Postal Service.

5-9.6.3 **Acceptance**

Acceptance of all or part of a VECP and determination of the savings requires the agreement of both parties. Acceptance is accomplished by a supplemental agreement to the contract. If agreement on price is reserved for a later supplemental agreement, but agreement cannot be reached, the matter must be treated as a dispute under [Clause B-9: Claims and Disputes](#).

The supplier must perform according to the existing contract until a VECP is accepted. The contracting officer's decision to accept or reject all or part of a VECP is final and not subject to [Clause B-9: Claims and Disputes](#).

If the purchase/SCM team foresees a potential cost reduction through value engineering under subcontracts, additional paragraph [j](#) should be added to [Clause 2-22: Value Engineering Incentive](#). If there is a potential for savings through value engineering, [Clause 2-22: Value Engineering Incentive](#), should be included in firm fixed-price contracts of \$100,000 or more, at any time during the term of the contract. However, the clause may not be used in:

- Fixed-price incentive contracts.
- R&D contracts.
- Contracts with nonprofit or educational organizations.
- Contracts for professional or consultant services.
- Contracts for product or component improvement.
- Contracts for commercially available goods and services.

5-9.7 **Other Topics Considered**

Section [2-6](#), [Involve Suppliers in Planning](#).

Section [2-22](#), [Prequalify Suppliers](#).

Section [5-7](#), [Evaluate Contract Effectiveness](#).

Section [7-10](#), [Continuous Improvement](#).

5-9.8 **Clauses and Provisions**

[Clause B-9: Claims and Disputes](#).

[Clause 2-22: Value Engineering Incentive](#).

5-10 (Reserved)

5-11 Invoices and Other Billing Information

The Postal Service uses a wide variety of business methods to achieve transactional cost reductions and streamline invoicing and billing processes. These include electronic commerce and electronic data interchange, electronic invoicing, payments made in arrears, recurring/periodic payments, use of third parties for payments, and the adoption of emerging technologies in the marketplace. While contracting officers and purchase/SCM teams have wide latitude to determine which method best meets the requirements of a particular business situation, any method of ensuring performance and payment must have effective controls and procedures to ensure proper inspection and acceptance and must provide for proper billing and payment to safeguard the interests of the USPS and suppliers. Depending on the nature of the contract and the payment and billing method used, the purchase/SCM team may have to coordinate its efforts with the Controller, Accounting, the SOX Program Office, and SCM Strategies, as appropriate, and should provide enough time in the purchasing process to resolve any issues. In all cases and regardless of the billing and payment method used, the contract must contain appropriate terms and conditions to ensure the proper inspection and

acceptance of goods and ensure that services are delivered and payments are issued in accordance with the contract.

5-11.1 **Billing Methods**

Most contracts require suppliers to submit a proper invoice when goods and services are provided and received before payments are made. For contracts that do not require invoices, other methods may be used to ensure performance and payment. These methods include, but are not limited to, electronic authorization for payment, reviews of scan reports, and monitoring performance. In all cases, contracting officers must ensure (1) that controls are in place to ensure USPS receives the goods and services called for and (2) that USPS pays at the rate specified in the contract.

When using a method that does not require invoices and when the standard contract clauses are not included, contracting officers must ensure that these methods are efficient and effective and must coordinate with the Controller, Accounting, SOX Program Office, and SCM Strategies as applicable.

5-11.2 **Invoices**

An invoice is the document issued by the supplier to the Postal Service that provides a detailed list of goods delivered or services rendered and accounts for all amounts to be paid. Once received, invoices are processed by the designated individual specified in the contract or order. Invoices must be submitted in accordance with [Clause 4-1: General Terms and Conditions](#), Invoices (paragraph g) or [Clause B-20: Invoices](#). Depending on the particular purchase, these terms and conditions may be modified.

5-11.3 **Processing Invoices**

Unless invoices will be sent to an accounting service center (ASC) for processing, they must be sent to an individual designated in the contract or order. The method of submission for invoices will depend on the particular contract. In addition, invoices submitted to anyone other than the designated individual specified in the contract or order are not considered to be properly submitted, and invoices that do not contain the relevant and necessary data (e.g., contract number, point of delivery, payment terms) are also not considered to be properly submitted. Invoices submitted before contract performance or order delivery violate the certification requirement established in [Clause 4-1: General Terms and Conditions](#), Invoices (paragraph g) and [Clause B-20: Invoices](#).

The Contracting Officer and purchase/SCM team must devise a process whereby invoices are reviewed, approved, and retained by the individual designated in the contract or order, or the ASC, and review, approval, and retention may be accomplished by electronic or non-electronic means. Regardless of the method used, all applicable records must be retained. If the individual reviewing and approving invoices is not a contracting officer or a COR, the contracting officer must ensure that the individual is fully apprised of his or her responsibilities in this area. The contracting officer is responsible for ensuring at contract close-out that all necessary records are retained and, if archived, can be accessed and retrieved.

Billing amounts should accurately reflect the contract or order amount. When the amount owed to the supplier is correct, the designated individual or ASC should certify the invoice, the accuracy of which is verified by reviewing the prices established for products and/or services in the contract or order. Proper invoices must be certified by the individual designated in the contract or order, or the ASC, within seven days of receipt. When considering the use of alternate payment terms and discounts, the contracting officer should coordinate with Accounting as necessary to ensure payments can be promptly processed to take advantage of proposed discount terms.

When the amount on the invoice does not accurately reflect the contract or order amount, or an otherwise improper invoice is received, the individual designated in the contract or order, or the ASC, must: (1) verify, (2) reject, and (3) give notice to the supplier within seven days of receipt. Notification must specify the reason(s) why the invoice is not proper and may be made by phone, memorandum or letter, and/or return of the invoice with appropriate annotation. Notification is deemed to be made as of the date of the phone call or the date of mailing. When the ASC or the individual designated in the contract or order (if that individual is not the contracting officer) rejects an invoice, the contracting officer must be copied on the notification sent to the supplier.

Failure to notify a supplier within seven days reduces the number of days for making payment by the number of days that the seven day limit was exceeded, on a day-for-day basis, when a proper invoice is received.

Problems with invoices arise when the amounts charged are different from the amounts documented in the contract or order. In such cases, the supplier resolves these problems by submitting a corrected invoice or a credit memo to be applied to the original invoice. A credit memo is the document issued by the supplier to record an adjustment against, and applied to, an invoice.

The activities associated with making payments on a certified invoice are discussed in [5-12, Make Payment](#).

5-11.4 **Withholding**

The contracting officer may decide to reject an invoice and not pay the supplier. Refusing or withholding payment may be damaging to the supplier's business and may jeopardize performance, as well as harm the working relationship between the Postal Service and the supplier. Therefore, the contracting officer must carefully consider the reasons for refusing or withholding payment and must address problems regarding payment expeditiously.

The contracting officer may refuse to pay the supplier or may withhold payments otherwise due, in whole or in part, when:

- The contract provides for withholding (for instance, when retainage [a percentage of a contract price retained from the supplier as assurance that subcontractors will be paid and that contract performance will be completed] is authorized).
- Elements of the amount invoiced by the supplier are not allowable.

- The supplier has been overpaid or otherwise owes the Postal Service money as a result of the supplier's actions or inactions under the contract.
- The supplier has not performed work in accordance with the contract terms.
- The supplier owes the Postal Service money for reasons unrelated to the contract.
- As a result of judicial action or applicable law, parties other than the supplier have made claims against the Postal Service or have not waived rights exercisable against the Postal Service.

5-11.5 **Means Other than Invoices**

As mentioned in [5-11.1](#), due to the nature of a particular purchase or commodity, purchase/SCM teams may decide to use a means other than invoicing to ensure performance and payment. Situations where use of a means other than invoices may be justified include the purchase of goods or services where payment is traditionally made in arrears, recurring or periodic payments are an industry standard, purchases where the use of delivery/receiving reports would be much more efficient than the processing of individual invoices, and purchases that utilize electronic billing methods such as reviews of scan information or electronic data file interchange. In all cases, the contract terms and conditions must provide for confirmation of delivery or performance; processes must be transparent enough to allow for effective contract monitoring and administration; and controls must be in place to ensure that USPS receives the goods and services called for and that payments are made at the rate specified in the contract. When payments are made in arrears or recurring/periodic payments are used, the contract must include the basis for payment, the frequency, and payment amount.

Whenever the purchase/SCM team decides to use a billing and payment method that does not require invoices, the contracting officer must ensure that the method addresses the concerns noted above in an effective manner and must coordinate with the Controller, Accounting, SOX Program Office, and SCM Strategies as appropriate.

5-11.6 **Payments Made By Third-Party Providers**

The USPS may use commercial third-party providers to make payments to suppliers on its behalf. A third-party provider may be used when it is a common practice in the commercial market place or when it is determined that a third-party provider can conduct reviews of billing information and make payments accurately and efficiently. When a third-party is used, the contracting officer must ensure that the contract provides controls and processes for the review and verification of billing information and that payment or any payment exceptions are properly authorized. The contract must also include the terms and conditions that detail the process and procedures for invoicing and payment to the third-party supplier for its reimbursements of payments made and for payment of services of the third-party provider.

5-11.7 **Other Topics Considered**

Section [4-2, Shipping](#).

Section [4-3, Receipt and Inspection](#).

Section [5-12, Make Payment](#).

5-11.8 **Clauses and Provisions**

[Clause B-20: Invoices](#).

[Clause B-48: Payment \(Construction\)](#).

[Clause 1-3: Progress Payments](#).

[Clause 2-30: Allowable Cost and Payment](#).

[Clause 4-1: General Terms and Conditions](#).

[Clause 4-6: Invoices \(Professional Services\)](#).

5-12 Make Payment

Payment is the money rendered by the Postal Service to the supplier in exchange for the goods or services provided upon receipt of a proper invoice or a request for payment or as otherwise specified in the contract. The contracting officer has overall responsibility for ensuring payments are made. Failing to make payment or making late payment can have harmful effects such as damaged supplier relations, delays, and the accrual of interest pursuant to the Prompt Payment Act.

5-12.1 **Payment Time Frame**

Generally, payment must be made as close as possible to acceptance, but not later than the 30th day after receiving an invoice or a request for payment, whichever occurs later. Certain contracts may specify an actual payment date (such as the 15th of each month).

The due date for making construction progress payments, including payments for reaching milestones in a project, is generally 14 days after the designated billing office receives a proper invoice, a request for payment or as otherwise specified in the contract.

Payments to surface mail transportation suppliers are generally made at the conclusion of each month for which payment is due.

Contracting officers may establish payment terms less than net 30 days and net 14 days for construction contracts when it makes good business sense. Contracting officers and purchase/SCM teams should consider payment time frames during purchase planning; factors to consider include the nature of the requirement, differing industry standards, and financial impact on suppliers and the Postal Service. Purchase/SCM teams should consider using payment terms of less than 30 days or 14 days for construction when there is a potential for lower contract prices or to attract participation by small businesses in the purchase process. When considering alternate payment terms, purchase/SCM teams should consider the potential impact on contract cost and the

ramifications an alternate payment cycle may have on suppliers and the Postal Service, such as its effects on cash flow and liquidity.

When the purchase/SCM team anticipates the use of payment terms less than net 30 days or 14 days for construction and a purchase plan is required, the business rationale for the decision must be included in the purchase plan. When a purchase plan is not required or when negotiations result in payment terms less than 30 days or 14 days for construction, (e.g., 2% 10 net 30), the contracting officer must include a business rationale in the award recommendation. This rationale must include a description as to why the payment terms are in the best interest of the Postal Service; these may include, but are not limited to, such things as expansion of opportunities for small businesses to compete, calculation of cost, and differing or unique industry/commodity payment standards. For certain commodities such as regulated utilities, payment terms other than net 30 days and net 14 days for construction contracts are required by federal, state or local regulations or ordinances. In such cases, a business rationale for the alternate payment time frame is not required, but the contract file should be documented with a short explanation or description of the controlling regulation or ordinance.

5-12.1.1 **Discounts**

Contract terms may incorporate a discount for early payments. The discount amount is the difference between the early payment amount and the payment amount otherwise required by the contract. In order to receive the early payment discount, payment must be made on or before the discount date established in the contract terms; the discount amount may be represented as a fixed figure or as a percentage of the full payment amount. When a contract contains a discount provision, time will be computed from the date of the invoice or other request for payment, the date that supplies are delivered, or the date that services are performed, whichever is later. If there is no date on the invoice or other request for payment submitted by the supplier, the discount period will begin on the date a proper invoice or other request for payment is received by the Postal Service. Discounts should be negotiated whenever early payment is financially advantageous to the Postal Service.

5-12.2 **Partial Payments**

The contracting officer is responsible for approving requests for partial payment upon delivery of goods or services that partially fulfill contract requirements and performance expectations. The contracting officer will consult with the client regarding delivery of products or services when partial payments are to be made. When the contract does not contain unit prices, the contracting officer may determine an appropriate formula for payment.

5-12.3 **Progress Payments**

Progress payments are discussed in [2-17, Determine Need for Progress or Advance Payment](#).

5-12.4 **Payment Terms**

Paragraph i. *Payment*, of [Clause 4-1: General Terms and Conditions](#), discusses standard payment provisions. Payments under the following contract types have unique payment considerations that are governed by other Postal Service clauses that may be used instead of paragraph i *Payment*, of [Clause 4-1: General Terms and Conditions](#):

- Fixed-Price Contracts: Payments for work or supplies delivered under these contracts are made in accordance with [Clause 2-26: Payment — Fixed Price](#).
- Time-and-Materials and Labor-Hour Contracts: Payments for services delivered under these contracts are made in accordance with [Clause 2-38: Payment \(Time-and-Materials and Labor-Hour Contracts\)](#).
- Construction: Payments for construction contracts are made in accordance with [Clause B-48: Payment \(Construction\)](#).
- Surface Transportation Service: Payments for these services are made in accordance with paragraph i. *Payment*, of [Clause 4-20: General Terms and Conditions \(Surface Transportation\)](#) and [Clause B-74: Payment \(Surface Transportation\)](#).
- Air Mail Taxi Service: Payments for these services are made in accordance with [Clause B-83: Payment \(Air Taxi\)](#).

5-12.5 **Interest**

The Postal Service will pay interest on late payments and unearned prompt payment discounts in accordance with the Prompt Payment Act, 31 U.S.C. 3901 et seq., as amended by the Prompt Payment Act Amendments of 1988, P.L. 100-496, in accordance with [Clause 4-1: General Terms and Conditions](#), paragraph i, or [Clause B-22: Interest](#). Interest on late payments made will be paid automatically by the Postal Service to the supplier when the following conditions are met:

- A proper invoice has been received and processed; there is no disagreement over quantity, quality, or other contract provisions; and 30 days have passed.
- An improper invoice has been received; the contracting officer has failed to notify the supplier; and 7 days have passed since receipt.

When a prompt payment discount is taken after the discount date has expired, the Postal Service has 10 days after this expiration to correct the underpayment by making the remainder of the nondiscounted payment amount. Failure to do so will result in automatic payment of interest, no matter if the supplier has requested the payment of interest or not. Interest will be calculated beginning with the first day after the discount date through the date the supplier is paid in full. The percentage of interest to be paid and successively applied to the payment is calculated by, and in accordance with:

- [Clause 4-1: General Terms and Conditions](#), paragraph i, or [Clause B-22: Interest](#).
- Prompt Payment Act, 31 U.S.C. 3901 et seq., as amended by the Prompt Payment Act Amendments of 1988, P.L. 100—496.

- The interest rate due a supplier will be published in the *Postal Bulletin*.

5-12.6 **Penalties**

A penalty amount (calculated, as a matter of policy, in accordance with Office of Management and Budget [OMB] regulations) will be paid, in addition to the interest, if:

- The supplier is owed interest.
- The supplier is not paid the interest within 10 days after the date the invoice amount is paid.
- The supplier makes a written demand that the Postal Service pay such a penalty not later than 40 days after the date the invoice amount is paid.

5-12.7 **Other Topics Considered**

Section [2-17, Determine Need for Progress or Advance Payment](#).

Section [5-11, Invoices and Other Billing Information](#).

5-12.8 **Clauses and Provisions**

[Clause B-22: Interest](#).

[Clause B-48: Payment \(Construction\)](#).

[Clause B-74: Payments \(Surface Transportation\)](#).

[Clause B-83: Payment \(Air Taxi\)](#).

[Clause 2-26: Payment — Fixed Price](#).

[Clause 2-38: Payment \(Time-and-Materials and Labor-Hour Contracts\)](#).

[Clause 4-1: General Terms and Conditions](#).

[Clause 4-20: General Terms and Conditions \(Surface Transportation\)](#).

[Clause 8-7: Withholding Payment \(Technical Data and Computer Software\)](#).

5-12.9 **Laws & Regulations**

Prompt Payment Act, 31 U.S.C. 3901 et. seq., as amended by the Prompt Payment Act Amendments of 1988, P.L. 100-496

5-13 Terminate Contract

Contracts may be terminated, consistent with the termination provisions in the contract. No contract priced at or with a potential termination liability exceeding \$1 million may be terminated unless the VP, SM, has approved termination. In addition, no contract regardless of price which is considered sensitive or highly visible may be terminated unless the VP, SM, has approved termination. Lastly, if a contract termination will have a potential termination liability of \$25 million or more, announcements must be made to the Disclosure Committee. See sections [2-41, Obtain Selected Reviews and Approvals](#), and [2-42, Postal Accountability and Enhancement Act Related Reports and Certifications](#).

5-13.1 **Termination for Convenience**

A contract containing a term allowing it to be terminated for convenience such as paragraph **I** of [Clause 4-1: General Terms and Conditions](#), subparagraph **a 2** of [Clause B-12: Termination for Convenience or Default — Cost-Reimbursement Contracts](#), or [Clause B-71: Termination for Convenience \(Transportation\)](#), or similar contract term, may be terminated for convenience when it is in the Postal Service's best interest, for example, when the products or services supplied under the contract are no longer required or the contract becomes unnecessary for some other reason.

When a contract is terminated for convenience, the supplier is entitled to a percentage of the contract price, reflecting the percentage of work performed prior to notice of the termination, as well as any reasonable charges that the supplier can demonstrate directly resulted from the termination, (or, in the case of highway transportation contracts, liquidated damages calculated as provided in the Changes (Transportation) clause of the contract). Therefore, the contracting officer should consider the cost of a termination for convenience when deciding whether to take such action. When a contract has been terminated for convenience, the need to obtain sufficient documentation to support applicable payments to the supplier is required. The extent of the documentation should be balanced while ensuring and protecting the interests of the Postal Service in finalizing an expeditious settlement.

A termination settlement proposal should be obtained from the supplier within 180 days after the effective date of termination, unless the parties mutually agree to a different time limit. If the supplier fails to submit a termination settlement proposal within the time allowed, the contracting officer may determine, on the basis of information available, the amount, if any, due to the supplier by reason of the termination for convenience and pay that amount. If the supplier's proposal exceeds \$100,000 the contracting officer may request that it be certified. The contracting officer should consult with assigned counsel if the parties fail to agree on the amount to be paid. The supplier will have the right to submit a claim under [Clause B-9: Claims and Disputes](#) from any determination made by the contracting officer as to the termination settlement amount due. Should the supplier fail to submit the termination settlement proposal within 180 days, the supplier will be deemed to have waived its right to submit a claim for termination costs.

The contracting officer may settle a contract terminated for convenience by:

- Negotiated agreement.
- A contracting officer's determination (subject to the supplier's right, under [Clause B-9: Claims and Disputes](#) of its contract, to seek review of that determination).
- A combination of the above methods.

Termination for convenience may, in some instances, be to the advantage of the supplier. In these instances, the supplier may be willing to waive entitlement to charges or liquidated damages to which it may be entitled, thereby making termination for convenience more attractive to the Postal Service, as well. Any such waiver by the supplier should be the subject of a contract modification signed by the supplier.

5-13.2 Termination for Default

Termination for default may be appropriate when the supplier fails to meet satisfactorily the requirements set forth in the contract. The purchase/SCM team, under the direction of the contracting officer, should take necessary action to protect the interests of the Postal Service and require the supplier to correct any problem caused by their unsatisfactory or unsuccessful performance. If corrective action is unsuccessful and the supplier remains in breach of contract, termination for default should be considered.

Paragraph [m](#) of [Clause 4-1: General Terms and Conditions](#) and [Clause B-12: Termination for Convenience or Default — Cost-Reimbursement Contracts](#) address termination for default. As to fixed-price contracts, the Postal Service has the right, subject to the notification requirements of the termination for default clause, to terminate all or any part of a contract when the supplier 1) fails to complete any material requirement of the contract within the time specified in the contract (including any extensions); 2) fails to make progress to a degree that it endangers performance of the contract; 3) fails to perform any other contract provision; or 4) fails to give adequate assurances.

When a default termination is being considered, the contracting officer should ensure that termination for default, rather than convenience, is appropriate. The contracting officer should consult with the purchase/SCM team and assigned counsel, and, as appropriate, should seek the insights of other purchasing personnel and technical specialists (see above for certain required reviews and approvals). The following should be considered:

- The provisions of the contract, and applicable laws and regulations;
- The specific failures of the supplier and, unless time has not permitted obtaining them, any offered excuses for failure;
- The availability of the goods or services from other sources;
- The urgency of the need for the goods or services, and whether or not they can be obtained sooner from sources other than the delinquent supplier;
- The degree to which the supplier is essential to the Postal Service, and the effect of a termination for default on the supplier's capability as a supplier under other contracts;
- The effect of a termination for default on the ability of the supplier to liquidate progress payments; if applicable, and
- Any other pertinent facts and circumstances.

When a termination for default appears imminent on a contract subject to a surety bond, the contracting officer must send a written notification of that fact (not an actual notice of default) to any surety, at both its main and local offices. If requested by the surety, and agreed to by the supplier and any assignees, arrangements may be made to have future checks mailed to the supplier in care of the surety.

5-13.2.1 Initiating Termination for Failure to Make Timely Delivery

When a supplier fails to make timely delivery, the contracting officer has a reasonable time after the unmet delivery date to determine whether the

contract should be terminated for default. Delay beyond a reasonable time may result in a waiver of the right of the Postal Service to terminate for default. If the right to terminate has been waived by delay, a new delivery date, which must be reasonable in light of the circumstances affecting contract performance, must be established by bilateral or unilateral contract modification. The supplier's failure to meet the newly established date may again give rise to the right to terminate for default.

When the contracting officer determines that termination for default for failure to make timely delivery is proper, a termination notice may be issued at once. No demand for adequate assurances should be issued, but the contracting officer may allow the supplier to assert any alleged excusable delay.

5-13.2.2 **Initiating Termination for Causes Other Than Failure to Make Timely Delivery**

When the contracting officer makes a preliminary determination that termination for default is appropriate in cases other than failure to make timely delivery, he or she should, if practical, notify the supplier in writing of the possibility of termination. This notice may call the supplier's attention to its liability in the event that the contract is terminated for default; request that the supplier show cause why the contract should not be terminated for default; state that failure of the supplier to explain why the contract should not be terminated may be taken as an admission that no valid explanation exists; and, when appropriate, invite the supplier to discuss the matter.

5-13.2.3 **Demand for Adequate Assurance**

When the contracting officer determines that the supplier is failing to make satisfactory progress to a degree that endangers contract performance, or determines that some other failure, under the contract or otherwise (other than failure to make timely delivery), is cause for concern, a written demand for adequate assurance must be issued. The demand must specify the failure and give the supplier 10 days (or longer, if necessary) to assure the Postal Service of steps that will be taken to cure the failure. When the time remaining in the contract delivery schedule does not permit a response period of 10 days or longer, a demand may be made part of the notice described in the paragraph above. No demand for adequate assurance is required when the supplier has anticipatorily repudiated the contract, that is, when the supplier has affirmatively demonstrated, by words or action, that it will not or cannot perform its contractual obligations.

5-13.2.4 **Steps for Termination for Default**

In the event of a termination for default, the contracting officer may have the supplier transfer title and deliver the completed supplies or manufacturing materials to the Postal Service. The completed supplies and manufacturing materials may be acquired for use in continuing the terminated contract work or use under another contract.

Except to the extent that funds are withheld from the amount otherwise due for the supplies or materials in an amount the contracting officer determines necessary to protect the Postal Service's interest, the Postal Service must pay the supplier the contract price for any supplies completed and delivered,

and the amount agreed upon by the contracting officer and the supplier for any manufacturing materials acquired by the Postal Service. (The Postal Service is not liable for the supplier's costs on undelivered work and is entitled to repayment of any progress payments for undelivered work.)

To assure that the Postal Service is protected from the supplier's failure to make provision for the Postal Service's potential liability to laborers and material suppliers for lien rights, the contracting officer must take one or more of the following measures before making the payment referred to above:

- Ascertain whether any payment bonds furnished by the supplier are adequate to satisfy all claims, or whether it is feasible to obtain similar bonds to cover outstanding liens;
- Require the supplier to furnish statements from laborers and material suppliers disclaiming any lien rights they may have in the supplies and materials;
- Obtain agreement between the Postal Service, the supplier, and any claimants to release the Postal Service from any potential liability to the supplier or claimants;
- Take any other action that is appropriate in view of the supplier's degree of solvency and other circumstances.

5-13.2.5 **Cost-Reimbursement Contracts Terminations**

[Clause B-12: Termination for Convenience or Default – Cost-Reimbursement Contracts](#) applies to terminations of cost-reimbursement contracts. In the event of the termination of a cost reimbursement contract, the supplier should be reimbursed costs allowed under Clause B-12: Termination for Convenience or Default – Cost-Reimbursement Contracts (the costs of preparing the supplier's settlement proposal are not allowable).

Any fee payable under the contract should be reduced as directed by the clause. The clause does not give the Postal Service the right to recover excess repurchase costs, but it does give the Postal Service continuing rights when the supplier fails to replace or correct defective goods.

As discussed above, the contracting officer should consider whether termination for default is appropriate and the supplier should be given any required notice of impending termination or demand for adequate assurance before terminating for default.

5-13.3 **Termination on Notice**

If a contract provides for its termination on notice by the Postal Service, the Postal Service may terminate the contract by sending the supplier a written notice consistent with the contract's provisions for termination on notice. A contract containing a termination on notice clause may also contain a clause allowing for termination for default and providing less notice than that in the termination on notice clause. In such cases, if the contract is terminated for default or for cause and it is subsequently established that the termination was improper, the supplier's damages will be limited to any amount to which it would have been entitled had the termination for default or cause been a termination on notice.

5-13.3.1 **Termination Notices and Postal Service Actions**

If the supplier can establish that its failure to perform arose out of causes beyond its control and without its fault or negligence, a termination for default will be deemed a termination for the convenience of the Postal Service, and the rights and obligations of the parties will be governed accordingly.

The contracting officer may terminate contracts only by written notice to the supplier. In terminating a fixed-price contract for default for a cause other than failure to make timely delivery, the termination notice discussed here must be preceded by the notice or notices discussed. Notice must be by:

- Certified Mail, Return Receipt requested.
- Telegraphic notice.
- Hand delivery with written acknowledgment by the supplier.
- E-mail and fax.

The notice must state:

- The type of termination and the contract clause authorizing the termination.
- The date the supplier is required to stop performance.
- The extent of the termination and, if a partial termination, the portion of the contract to be continued.
- Special instructions.

When the termination notice is sent to the supplier, the contracting officer must simultaneously send a copy to the applicable accounting service center and to any known assignee, guarantor, or surety of the supplier.

5-13.4 **Remedies**

On rightful rejection or justifiable revocation of acceptance, the Postal Service has a security interest in supplies delivered under the contract for any payments and expenses reasonably incurred in inspection, receipt, transportation, care, and custody (in other words, they can be used to secure payment to cover those incurred costs).

When supplies or services are still required after termination for default, the contracting officer may repurchase the same or similar supplies or services against the supplier's account as soon as practicable. The repurchase price must be reasonable considering the quality and time requirements.

Whenever practicable, the contracting officer should make the decision to repurchase before issuing a termination notice.

The contracting officer may repurchase a larger quantity than the quantity terminated for default when needed, but the defaulting supplier may be charged for no more than the terminated quantity (including any variations in quantity permitted by the terminated contract). If the repurchase is for a quantity no larger than the terminated quantity, the contracting officer may use any terms and purchase methods appropriate for the repurchase, following normal approval or deviation procedures. If the repurchase is for a larger quantity than the terminated quantity, the entire quantity must be treated as a new purchase. If the repurchase price is higher than the price of

the terminated supplies or services, the contracting officer must, after final payment on the repurchase contract, demand the excess amount from the supplier, in writing, taking into account any increases or decreases in cost due to transportation charges, discounts, and other factors.

5-13.5 **Damages**

If a contract is terminated for default, or if a procedure is used in lieu of termination for default, the contracting officer must ascertain and demand any damages to which the Postal Service may be entitled. These damages are in addition to any excess repurchase cost.

When the contracting officer has accepted defective supplies, the Postal Service may recover, as damages for any nonconformity, the loss under usual circumstances resulting from the supplier's breach. This may be determined in any reasonable manner. Damages for breach of warranty are the difference, at the time and place of acceptance, between *the value of the supplies or services accepted* and *the value they would have had if they had been as warranted*, unless special circumstances show there are proximate damages (damages resulting directly from the breach of warranty) of a different amount.

Normally, incidental and consequential damages may also be recovered. Incidental damages include:

- expenses reasonably incurred in the inspection, receipt, transportation, and care and custody of supplies rightfully rejected.
- any commercially reasonable charges.
- expenses in connection with repurchase.
- any other reasonable expense incidental to the delay or other breach.

Consequential damages include:

- Any loss resulting from contract requirements and needs which the supplier should have been aware of when the contract was signed and which could not be reasonably prevented.
- Injury to people or property resulting directly from a breach of warranty.

The contracting officer, on notifying the supplier, may deduct all or any part of the damages resulting from any breach of the contract, or from late delivery or delay not subject to liquidated damages, from any part of the price still due.

Damages for nondelivery or repudiation by the supplier when repurchase is not possible are the difference between the market price at the time when the contracting officer learned of the breach and the contract price, together with any incidental and consequential damages, but less expenses saved as a consequence of the supplier's breach. Market price is determined at the place of acceptance or, in cases of rejection after arrival or revocation of acceptance, at the place of arrival.

5-13.6 **Other Topics Considered**

Section [2-41](#), [Obtain Selected Reviews and Approvals](#).

Section [2-42, Postal Accountability and Enhancement Act Related Reports and Certifications](#).

Section [4-4, Acceptance](#).

Section [5-7, Evaluate Contract Effectiveness](#).

Section [5-9, Share Lessons Learned](#).

Section [5-11, Invoices and Other Billing Information](#).

Section [5-12, Make Payment](#).

5-13.7 **Clauses and Provisions:**

[Clause B-9: Claims and Disputes](#).

[Clause B-12: Termination for Convenience or Default — Cost-Reimbursement Contracts](#).

[Clause 4-1: General Terms and Conditions](#).

5-14 Close Out Contract

Contract closeout is the administrative procedure associated with the end of the business agreement with the supplier and the archiving of documents in the contract file. Contract closeout occurs after the supplier has successfully completed contract performance and has been accordingly compensated or when the contract is terminated for default or convenience. The primary purpose of contract closeout is to ensure that the supplier has complied with all contractual requirements and that the client's needs have been met and fulfilled. Contracts that are improperly performed or that fail to offer best value to the Postal Service are appropriate for termination for default or termination for convenience and are addressed in detail in Section [5-13, Terminate Contract](#).

A contract is considered performed and fully completed when:

- Supplier has completed the required deliveries, and the client has subsequently received, inspected, and accepted the products.
- Supplier has performed all services, and the client has accepted these services.
- Contract performance has been officially assessed and evaluated in then Section [5-7, Evaluate Contract Effectiveness](#).
- Final payment has been made.
- Decision has been made to neither renew the contract nor exercise options on the contract.

The contracting officer is responsible for ensuring that the following contract closeout activities are performed:

- Scope verification — occurs at the end of the tasks and phases associated with the project to ensure that all the scope requirements for that task, phase, or project have been accomplished; demonstrates that sound business judgment was applied to the overall purchase project.

- Financial review — determines whether all the invoices are paid and whether the actual expenditures matched the planned budget. Invoices and payment are explained, in detail, in Sections [5-11, Invoices and Other Billing Information](#), and [5-12, Make Payment](#).
- Product/service delivery and acceptance — acknowledges receipt of products and services conforming to contract specifications during the [Receipt and Inspection](#) and [Acceptance](#) topics of the Complete Delivery task of [USPS Supplying Practices Process Step 4: Deliver and Receive Requirements](#).
- Client sign-off — after the client accepts the products or services defined in the contract, it must sign off on products or services after delivery; acknowledgement of receipt of the products or services allows for closeout of the contract.
- Lessons learned — purchase/SCM team members must capture and share the lessons learned from the project, including analyzing data and discussing project results with participants; lessons learned are used to improve future purchase projects and the overall purchasing process; the information is then summarized and archived, as explained by the [Share Lessons Learned](#) topic of the Manage Delivery and Contract Performance task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply](#).
- Inventory management and disposal — products that have been accepted may no longer require input from the supplier and will remain the responsibility of the Postal Service; the item manager must ensure that products are being properly stored for future use, as explained in Section [5-4, Develop, Finalize, and Implement Inventory Control Plan](#); products that the supplier has delivered and have already been utilized are appropriate for disposal or investment recovery, which are explained in detail in Section [6-1, Dispose](#).
- Personnel reassignment — as the end of the contract approaches, it is the client's responsibility to ensure that purchase/SCM team members from the client organization are assigned current projects or deployed to future projects, and it is the contracting officer's responsibility to ensure that purchase/SCM team members from SM are assigned current projects or deployed to future projects.
- Close and archive files — project-related plans, reports, and any other pertinent documentation, as well as the contract files must be closed out and archived by the contracting officer at the end of the project; the contract file must contain sufficient documentation to permit an outside party to review and understand the process and business decisions that resulted in contract award, contract modification, and contract expiration; the warning notices and records associated with contracts terminated for default or convenience must also be placed in the contract file.

Upon completion of contract closeout procedures, the contracting officer must officially signify that client sign-off has been completed and include any related questions or recommendations in the contract file.

5-14.1 **Other Topics Considered**

Section [4-3](#), [Receipt and Inspection](#).

Section [4-4](#), [Acceptance](#).

Section [5-4](#), [Develop, Finalize, and Implement Inventory Control Plan](#).

Section [5-7](#), [Evaluate Contract Effectiveness](#).

Section [5-9](#), [Share Lessons Learned](#).

Section [5-10](#), [\(Reserved\)](#).

Section [5-11](#), [Invoices and Other Billing Information](#).

Section [5-12](#), [Make Payment](#).

Section [5-13](#), [Terminate Contract](#).

Section [6-1](#), [Dispose](#).

5-15 Recognize and Reward Supplier

Recognition of a supplier is based on the identification of exceptional contributions and current performance, or from past performance experiences, on Postal Service contracts. It is in the Postal Service's best interests to realize the importance of recognizing and rewarding supplier contributions and accomplishments. Recognizing and rewarding suppliers for outstanding performance motivates further supplier efforts including providing for higher quality in their goods and services, encourages a striving for excellence in the timeliness of delivery, innovation, performance levels, operations, and strengthens strategic supplier relationships.

Reward programs also benefit suppliers. Recipients will be recognized for substantial improvement in total quality and performance levels compared to other suppliers in the market. Suppliers through recognition can improve company reputation, increase their marketability and visibility, and further streamline processes to reduce costs or obtain capital to grow their business. When posted on web sites and used in marketing materials, recognition awards help suppliers develop new business and create strong relationships with other companies. By achieving a certain status with the Postal Service, suppliers can:

- Improve their competitiveness.
- Improve their relationships with the Postal Service.
- Enhance their brand.

5-15.1 **Evaluating, Rating, and Ranking Suppliers**

Performance metrics are tools used by the Postal Service to objectively benchmark a supplier's performance in achieving Postal Service objectives. Supplier recognition and rewards are linked to these objectives.

Once supplier performance is measured, the Postal Service may choose to recognize and reward outstanding suppliers to cultivate the supplier/purchaser relationship. Determining what to measure is the most important

challenge of evaluating supplier performance. See Section [2-23, Define Contract Management Metrics](#).

Metrics are reviewed annually and used to create a rating system, which may be weighted to emphasize factors crucial to successful performance. For suppliers measured within the Supply Chain Relationship Management System (SCRMS), each supplier receives the rating and is given the opportunity to comment. Ratings are used for identifying supplier performance award nominees.

5-15.2 **Types of Recognition and Rewards**

Recognition can include the Postal Service providing the supplier with a plaque, awards ceremony participation, press release, letter of commendation, or formal communication to the supplier's senior management. Rewards can include additional benefits, such as, obtaining strategic or key supplier status, and an enhanced supplier reputation within the marketplace. Rewards act as an incentive to suppliers for investing and sharing risks on key Postal Service programs, innovations, and technologies. Supplier awards do not however provide for, or equate to, an endorsement of the supplier, their product, or services. The Postal Service provides for supplier awards based on the contract performance the Postal Service receives. The Postal Service remains impartial in the marketplace and does not endorse suppliers to other customers or in other business opportunities on behalf of a current or prior supplier.

5-15.3 **Maintaining Supplier Commitment**

The following strategies can assist the Postal Service in maintaining the prestige of supplier recognition and rewards:

- Use high-caliber suppliers in the award evaluations to reinforce the idea that the competition is of high quality.
- Present the awards in a manner to ensure that the prestige of the award is recognized and remains high.
- Maintain competitiveness among the supplier base. Awards should be given to engage suppliers, but not so frequently that the award is no longer seen as an accomplishment.

5-15.4 **Supplier Engagement**

One of the most valuable benefits from supplier recognition and reward programs is the opportunity to open communications and engage suppliers. After analyzing and assessing the results of the evaluation, both parties may discuss ways to improve the relationship through innovation, process efficiency, or service improvement.

5-15.5 **Supplier Performance Awards Program**

The Postal Service initiated the Supplier Performance Awards (SPAs) Program to annually recognize its most outstanding suppliers. These are suppliers who have clearly demonstrated their ability and commitment to consistently provide quality goods or services to the Postal Service. The

awards are presented to recognize suppliers who have truly made significant contributions toward helping the Postal Service benefit from SCM best practices. These efforts have been successful in providing positive bottom-line and performance results that ultimately help the Postal Service more effectively achieve its mission of providing universal mail service to the American public.

As a benefit of the SPA, with contracting officer approval, winning suppliers are able to create a press release and use other means to communicate the award (e.g., supplier Web site). Also, within the communications, the supplier may be recognized as “strategic” or “key” to the Postal Service for their cost reduction achievements and best practices. Information on the SPA program is available at: <https://about.usps.com/suppliers/performance-awards.htm>.

5-15.5.1 **Supplier Performance Awards Criteria and Categories**

Evaluating responses to a set of criteria is the Postal Service’s basis for awarding suppliers the Supplier Performance Award (SPA). The criteria conform to commercial best practices by:

- Being linked with the Postal Services strategies and objectives.
- Incorporating some of the major categories (i.e., cost, quality, etc.) used to manage supplier performance.

The Postal Service can further align the SPA Program with commercial best practices by developing the criteria (standards) that suppliers are evaluated against into metrics.

The Postal Service follows other best practices by having its employees or teams work directly in the nomination packet submission process. The internal business partners provide information concerning the criteria, and all selections are vetted through several internal processes before a supplier award is publicized.

5-15.5.2 **Supplier Performance Awards Category**

The SPA category is reserved for key suppliers, those companies evaluated annually who are deemed critical to the success of Postal Service operations or services in their respective commodity areas. These companies demonstrate collaborative performance objectives and developmental progress, and are exemplary performers assisting the Postal Service in achieving its business objectives.

A “Key Supplier” is defined as a supplier which has been designated by a Postal Service Supply Management Category Management Center (CMC) or team as a “Key Supplier” using best business judgment based on goods or service criticality to the Postal Service, market position, overall opportunity, and supplier segmentation assessment analysis. Key Supplier performance is typically tracked via a scorecard within SCRMS, and included in the responsible CMC’s Category Sourcing Strategy Plan (CSSP).

5-15.5.3 **Supplier Excellence Awards Category**

Supplier Excellence Awards (SEA) recognizes suppliers that have an extraordinary contract compliance with providing exceptional quality and on-time delivery performance. The supplier’s contribution to Postal Service supply chain management operational performance improvement effort

success is evaluated. Finally, Supplier Excellence includes those suppliers who demonstrate extraordinary Postal Employee or Public Safety special achievement or awareness and who assists the Postal Service in achieving its business objectives.

5-15.5.4 **Supplier Innovation Awards Category**

The Supplier Innovation Awards (SIA) recognizes suppliers (key or non-key) for the implementation of a new idea that generates value for the Postal Service. The supplier serves as a role model for successful Postal Service-related innovation efforts beyond the contract requirements and that the innovation generates additional revenue or achieves performance breakthrough.

5-15.5.5 **Supplier Diversity Awards Categories**

The Supplier Diversity Awards (SDA) recognizes outstanding Large or Small Business, Minority-Owned Business, or Women-Owned Business suppliers (key or non-key) for demonstrating agility, flexibility, innovation, balance and adaptability throughout the supply chain. The supplier details their process of overcoming obstacles, adversities, and what positive impact it has had on the Postal Service and on their business. The supplier must demonstrate how they serve as a role model or their best practices for promoting Postal Service supplier diversity efforts, their outreach efforts, mentor-protégé programs or similar efforts.

5-15.5.6 **Supplier Sustainability Excellence Award Category**

The Supplier Sustainability Excellence Award (SSEA) recognizes suppliers that demonstrate excellence to their environmental sustainability practices in the performance of their contract. The supplier's development and implementation of innovative sustainability business practices and offer goods and services that assists the Postal Service to operate in a more environmentally-sustainable manner.

5-15.5.7 **Postal Supplier Council Excellence Awards Category**

The Postal Supplier Council Excellence Awards (PSCEA) recognizes suppliers that have demonstrated overall extraordinary performance and are members in good standing demonstrating collaborative PSC performance.

5-15.6 **Other Topics Considered**

Section [2-23](#), [Define Contract Management Metrics](#).

Section [3-3](#), [Provide Feedback](#).

6 USPS Supplying Practices Process

Step 6: End of Life

6-1 Dispose

The Postal Service recognizes that assets will eventually no longer bring value to the business and will need to be disposed of. Disposal addresses the methods that will be used to get rid of Postal Service assets, either internally or externally through redistribution or placement.

Disposal is critical to [USPS Supplying Practices Process Step 6: End of Life](#), because it can pose significant economic and social risks to the Postal Service. These risks arise from several sources, among which are:

- Many assets contain materials that are considered hazardous and require special steps for approved disposal; as the original asset owner, improper disposal of these assets can result in a suit against the Postal Service. Material safety data sheets (MSDSs) describe how to properly dispose of items containing hazardous materials. They can be found at <http://hazard.com/msds/index.php>.
- Computer-based assets can contain either information of proprietary value to the Postal Service or private information about Postal Service employees, clients, and customers. These assets require special processing to preclude incidental release of this information and avoid lawsuits.
- Assets visible to the public that are branded must be handled carefully to prevent misuse or misrepresentation or the apparent use of these assets for criminal purposes.
- A number of assets now contain devices designed to provide integrity or security of the mail, Postal Service employees, and customers of the Postal Service; these devices must be removed prior to disposal.
- Mail processing and other equipment have licensed software systems that must be removed at the time of disposal.

In spite of these risks, assets (especially physical assets) can still offer value from trade-in, resale, donation, or relocation of the asset within the Postal Service to where it will provide the most benefit for service use. The Postal Service environmental policy, as stated in the applicable AS series Handbooks, must be incorporated into procedures governing material redistribution, recycling, and disposal.

6-1.1 Life Cycle Management Team

Before an asset can be disposed of, it is the responsibility of the life cycle management team to review and approve the recommended disposal methods for excess property. The life cycle management team is a cross-functional team that comprises members of the purchase/SCM team and members of the areas appropriate to the product. The life cycle management team will have previous knowledge of, and working experience with, the assets being disposed of to determine the most economical and efficient means of disposal. The life cycle management team consists of about 5–10 members and typically includes:

- Market analysts.
- Pricing analysts.
- Item managers.
- Individuals from QA, Finance, Sales, SM, and Engineering.

Degrees of management and responsibility in making the disposal decision will transfer to these different members depending upon the type of asset being disposed of.

6-1.2 Asset Disposal

Assets that are disposed of can range from furniture to equipment and supplies that have a useful life of greater than 3 years. This does not include fixed assets such as land, buildings, and machinery. When considering how to dispose of Postal Service assets, it is important to look at the reasons why they are being disposed of. Items are commonly disposed of because:

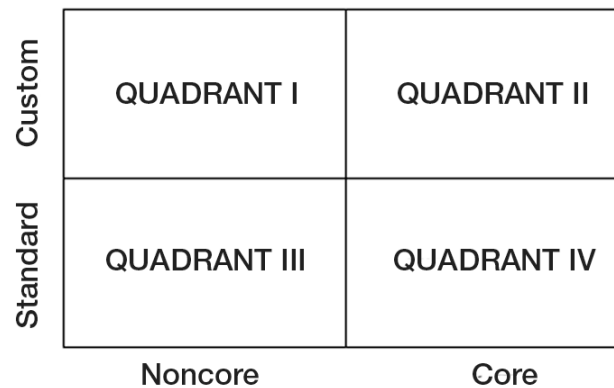
- They are no longer required because of a change in function or usage patterns.
- They are required to be disposed of.
- They are occupying storage space and will not be needed in the near future.
- They are beyond repair.
- Other pertinent reasons.

Methods for disposal or investment recovery are discussed in Section [5-5](#), [Implement Investment Recovery Plan](#).

6-1.3 Quadrant Approach

A quadrant approach (see [Figure 6.1](#)) classifies all Postal Service purchases into four categories, depending on their impact on Postal Service core competencies (noncore versus core) and complexities (standard versus custom). The Quadrant approach should be used by the client and the life cycle management team to guide their disposal decision to trade in, donate, recycle, reallocate, resell, or remove.

Figure 6.1
Four Quadrants



6-1.3.1 **Quadrant I: Noncore/Customized Purchases**

Excess and unused items in this quadrant will be either recycled or reallocated. For the identified surplus that is to be recycled, the client and item manager must relocate this surplus to an appropriate scrap dealer. For reallocation, the client must redeploy and relocate this surplus to the new client. The strategic approach regarding Quadrant I calls for supply continuity, and these items should be used multiple times.

6-1.3.2 **Quadrant II: Core/Customized Purchases**

Excess items from Quadrant II play an integral role in the Postal Service's operations and will be traded in, recycled, reallocated, or resold. For identified excess that is to be traded in, the item manager must contact the supplier, and because the transaction is contractual, the supplier will pay the Postal Service for the surplus that has been reacquired. For recycling, the client and item manager must relocate this surplus to an appropriate scrap dealer. For reallocation, the client must redeploy and relocate this surplus to the new client. For reselling, the market analyst must be consulted to determine the value of a specific product if it will be bought by an external party. The surplus will then be sold, and the client can determine how it will be physically relocated to the new owner.

6-1.3.3 **Quadrant III: Noncore/Standard Purchases**

Excess and surplus items in Quadrant III will be donated, recycled, reallocated, resold, or removed. These items have many sources and many options and provide low value to the end client. For identified items that are to be donated, the life cycle management team will determine who the recipients will be. For identified surplus that is to be recycled, the client and item manager must relocate this surplus to an appropriate scrap dealer. For reallocation, the client must redeploy and relocate this surplus to the new client. For identified surplus that will be resold, the market analyst must be consulted, the surplus will then be sold, and the client can determine how it will be physically relocated to the new owner. For identified surplus that is to be removed, the item manager must consult the contracting officer (because supplier involvement is sometimes required) and then ensure that the items are disposed of or donated.

6-1.3.4 **Quadrant IV: Core/Standard Purchases**

Excess items in Quadrant IV have created direct value for the client and are readily available in the marketplace. Items of this standard nature can have various functions, and are therefore useful both internally and externally. These items can be remarketed, donated, recycled, reallocated, or resold. For identified excess that is to be remarketed, the item manager must contact the supplier, and because the transaction is contractual, the supplier will pay the Postal Service for the surplus that has been reacquired. For donations, the client and life cycle management team will work together to determine which organization the materials will be donated to. For identified surplus that is to be recycled, the client and item manager must relocate this surplus to an appropriate scrap dealer. For identified surplus that is to be reallocated, the client must redeploy and relocate this surplus to the new client. For reselling, the market analyst must be consulted to determine the value of a specific product if it will be bought by an external party. The surplus will then be sold, and the client will determine how it will be physically relocated to the new owner.

6-1.4 **Other Topics Considered**

Section [2-12](#), [Develop Preliminary Investment Recovery Plan](#).

Section [2-14](#), [Clarify Data Rights and Intellectual Property Issues](#).

Section [2-15](#), [Consider Auctions](#).

Section [2-24](#), [Review and Finalize Request for Proposals \(RFP\)](#).

Section [3-7](#), [Finalize Investment Recovery Plan](#).

Section [5-5](#), [Implement Investment Recovery Plan](#).

6-2 Write Off Inventory

Inventory is stock of raw materials, work in process, and finished goods being held at a given time. Inventory is generally the least-liquid item listed by the Postal Service in the current asset account of its balance sheet. Despite investment recovery, many items remain in excess after completion of contract performance because of the nonliquid nature of inventory. Any warehouse operation, regardless of how efficiently it is managed, accumulates excess inventory, usually from errors regarding demand forecasts or record keeping. When excess inventory cannot be used for alternative purposes, it becomes obsolete.

The inventory control plan (which contains data on the quantities, locations, and conditions of inventory that is due in, on hand, and due out) is used to avoid both the overstocking and the obsolescence of inventory. Obsolete inventory does not create any value for the Postal Service because this type of inventory cannot generate revenue or create cost savings. The residual material, if not usable elsewhere in the Postal Service, is then considered obsolete and will go through the normal disposal process.

6-2.1 **Disposal**

Disposal is the final phase of the life cycle and can pose significant economic and social risk to the Postal Service. The actual removal and relocation of excess inventory not addressed by investment recovery is explained in Section [6-1](#), [Dispose](#). The Postal Service must then write off these items from the current asset account on its balance sheet.

6-2.2 **Write Off**

Write offs occur when an item has a remaining capitalized value on the Postal Service's accounting books. This is the capitalized central inventory for stocked consumables and spares, as well as the undepreciated values in the property accountability systems for equipment. Write offs for inventory items are taken against a specialized account managed by Materials Production and Distribution. Write off of the undepreciated value of equipment is paid for by the owning organization against its operating or program budget. The value in both cases is determined by the book value less any returns that can be gained through any salvage value.

The client and item manager must inform the purchase/SCM team of inventory items that are written off so that future investment recovery plans, inventory control plans, and demand forecasts can be updated appropriately.

6-2.3 **Other Topics Considered**

Section [2-11](#), [Develop Life Cycle Support Plan](#)

Section [2-12](#), [Develop Preliminary Investment Recovery Plan](#).

Section [2-24](#), [Review and Finalize Request for Proposals \(RFP\)](#).

Section [5-3](#), [Implement Life Cycle Support Plan](#).

Section [5-4](#), [Develop, Finalize, and Implement Inventory Control Plan](#).

Section [5-5](#), [Implement Investment Recovery Plan](#).

Section [6-1](#), [Dispose](#).

6-3 Evaluate and Analyze Actual TCO

6-3.1 **TCO Analysis**

TCO refers to the total cost incurred over the life-cycle of an item, encompassing development, purchase, use, maintenance, support, and disposal. A TCO analysis exposes the hidden costs easily overlooked during budget planning or when making purchase decisions. As a result, it becomes possible to yield higher savings by optimizing relevant cost elements throughout the entire project life cycle versus by individual SCM step.

6-3.2 **TCO Estimate**

A preliminary estimate of TCO took place during the [Develop Preliminary TCO Estimates](#) topic of the Conceptualize Need task of [USPS Supplying](#)

[Practices Process Step 1: Identify Needs](#). A more complete TCO estimate was calculated in the [Update/Refine Total Cost of Ownership Analysis](#) topic of the Prepare Project task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#). The TCO has also been further refined during the following topics in Process Step 2:

- [Conduct Should-Cost Analysis](#) topic of the Collect Ideas and Build Fact Base task.
- [Perform Switching-Cost Analysis](#) topic of the Develop Sourcing Strategy task.
- [Review and Finalize Request for Proposals \(RFP\)](#) topic of the Perform Solicitation-Related Activities task.
- [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task.

As the project reaches the end of its life, the pricing analyst needs to validate the estimated TCO against actual TCO. An actual TCO is based on the costs incurred over the project's life-cycle. It also incorporates the inputs used for a typical TCO estimate, upgrading them to actual numbers and measures. An actual TCO study assesses the total cost from purchase to the write off of inventory. A reduction in actual TCO from previous comparable projects represents a cost saving for the Postal Service. Net savings is the difference between prior-year spend and current-year spend for the same or comparable products, services, or activities. Savings related to supplier price or market increases do not qualify as cost savings because they do not show up on the bottom line, even though they may qualify as negotiated savings or cost avoidance.

Negotiated saving is the difference between a supplier's initial proposed price and the final purchase price.

Cost avoidance is the identifiable and measurable elimination of a new cost that would have otherwise occurred except for planned and deliberate SCM actions. Cost avoidance does not qualify as a cost saving because the avoidance has no direct dollar-for-dollar impact on the bottom line. Similarly, avoidance does not qualify as a cost reduction because the avoided cost is a "new" cost and, by definition, not included in prior-year spend. The cost avoidance minimizes or eliminates the negative impact on current or future-year spend, however. Cost avoidance is measured differently than negotiated savings are. Cost avoidance is the difference between the average quoted market price and the price paid, which could be more or less than the initial proposed price.

6-3.3 TCO Formula

The TCO formula, laid out in [USPS Supplying Practices Process Step 1: Identify Needs](#), still applies:

$$\text{TCO} = \text{P} + \text{Present Value of} \\ (\text{O} + \text{T} + \text{M} + \text{W} + \text{E} - \text{S})$$

Where:

- P = Purchase costs
- O = Operating costs
- T = Training costs
- M = Maintenance costs
- W = Warehousing and distribution costs
- E = Environmental costs
- S = Salvage value

A financial review, conducted at contract closeout, determines whether all invoices are paid and whether the actual expenditures matched the planned budget. The review will provide actual cost figures to the cost items that make up the actual TCO value. Invoices and payment are explained, in detail, in Sections [5-11, Invoices and Other Billing Information](#), and [5-12, Make Payment](#).

The pricing analyst uses the actual TCO in conjunction with the estimate to track the cost trends over time. How much the actual data differ from the estimate can suggest important areas that can improve future performance (e.g., additional project metrics, cost reduction levers, cost avoidance opportunities). The following should be considered when analyzing the actual TCO:

- What caused the discrepancy between actual and estimate?
- If actual TCO is above estimate for certain activities, is any part of the cost avoidable?
- If actual TCO is below estimate for certain activities, what is the reason? What are the trade offs, if any, to the reduced cost?
- Does the comparison between actual TCO versus estimated TCO indicate any cost-saving opportunities not previously captured? Are there any cost reduction levers in addition to those identified in the Section [1-8, Identify Cost Reduction Levers](#)?
- What are some appropriate project metrics that should be included to produce more accurate forecasts in the future?

Another advantage for calculating the actual TCO is that it allows for comparison among alternative projects. For instance, the pricing analyst can compare the actual cost of making an item in-house versus buying it, or sole sourcing versus multiple sourcing, in terms of their impact on overall project cost. The result can be used as support for future make versus buy and sourcing decisions.

The information derived from calculating and analyzing the actual TCO at the end of a project's life can be used to fine-tune future project estimates on similar projects. It adds to the repository of project metrics, cost elements, and cost data, which will add to project flexibility and help save time and money on future endeavors.

6-3.4 **Other Topics Considered**

Section [1-7](#), [Develop Preliminary TCO Estimates](#).

Section [1-8](#), [Identify Cost Reduction Levers](#).

Section [2-3](#), [Update/Refine Total Cost of Ownership Analysis](#).

Section [2-7](#), [Conduct Should-Cost Analysis](#).

Section [2-9](#), [Perform Switching-Cost Analysis](#).

Section [2-24](#), [Review and Finalize Request for Proposals \(RFP\)](#).

Section [2-34](#), [Conduct Price/Cost Analysis](#).

Section [5-11](#), [Invoices and Other Billing Information](#).

Section [5-12](#), [Make Payment](#).

7 USPS Supplying Practices General Practices

7-1 Appointment and Selection of Contracting Officers

7-1.1 Contracting Officer Levels

Contracting officers (contracting officers) are appointed by the VP, SM, and by individuals delegated appointment authority. Appointees to the position of contracting officer levels I through V must be career employees in good standing and must meet the qualifications for the particular level (see below). Generally, contracting authorities are grouped by contracting officer level. There are five levels of contracting officers. Individuals delegated appointment authority by the VP, SM may provide up to the amount stated for each contracting officer level below:

- Level I contracting officers. Generally, these contracting officers are delegated up to \$250,000 of contracting authority, up to the maximum limit for a firm-fixed price order (quantity applied to fixed unit price) placed under an indefinite-delivery contract and ordering agreements; and, up to \$1 million for a time and material, labor hour, or cost-type order placed under an indefinite-delivery contract.
- Level II contracting officers. Generally, these contracting officers are delegated up to \$1 million of contracting authority, up to the maximum limit for a firm-fixed price order (quantity applied to fixed unit price) placed under an indefinite-delivery contract and ordering agreements; and, up to \$1 million for a time and material, labor hour, or cost-type order placed under an indefinite-delivery contract.
- Level III contracting officers. Generally, these contracting officers are delegated up to \$10 million of contracting authority, up to the maximum limit for a firm-fixed price order (quantity applied to fixed unit price) placed under an indefinite-delivery contract and ordering agreements; and, up to \$10 million for a time and material, labor hour, or cost-type order placed under an indefinite-delivery contract. Level III contracting officers may also be delegated up to \$250,000 noncompetitive purchase method approval authority.
- Level IV contracting officers. Generally, these contracting officers are PCES employees assigned as CMC Managers and are delegated up to \$15 million of contracting authority, up to the maximum limit for a firm-fixed price order (quantity applied to fixed unit price) placed under an

indefinite-delivery contract and ordering agreements; and, up to \$15 million for a time and material, labor hour, or cost-type order placed under an indefinite-delivery contract. Level IV contracting officers may also be delegated up to \$250,000 noncompetitive purchase method approval authority.

- Level V contracting officers. Level V contracting officers are PCES employees assigned as portfolio managers and are delegated unlimited contracting authority.

7-1.2 **Educational Requirement**

Effective July 30, 2007, all individuals nominated to be contracting officers must have baccalaureate degrees. The individual nominated must have earned at least 24 semester hours in subjects related to purchasing, such as supply chain management, accounting, business management, business administration, finance, commercial (business) law, economics, quantitative analysis, marketing, contracting or purchasing, or business organization and operation. The required 24 semester hours may have been earned during the individual's pursuit of a baccalaureate degree, or at any other time. Individuals who do not have a baccalaureate degree and were appointed to contracting officer Level I before July 30, 2007, may retain their appointment, subject to the Continuing Professionalism requirements discussed below.

7-1.3 **Professional Certifications**

Although professional certification is not a mandatory qualification factor for contracting officer appointment, appointment authorities should consider it when determining whether an individual should be appointed and to which level he or she should be appointed. The professional certifications offered by the Institute for Supply Management and the National Contract Management Association are the only certifications which appointment authorities should consider when making this determination. Information on these certifications is available at www.ism.ws/certification and www.ncmahq.org/certification.

7-1.4 **Contracting Officer Level Qualifications**

Appointment to a particular contracting officer level requires progressively more exacting qualifications. In addition, the following qualifications apply to contracting officers appointed by the VP, SM, or by re-delegated appointment authority from the VP SM:

- a. Contracting Officer Level I:
 - (1) Experience — One (1) year of experience performing substantive purchasing tasks.
 - (2) Training — Satisfactory completion of 32 hours of formal training in each of the following subjects:
 - (a) Fundamentals of SM.
 - (b) Contracting Methods and Principles.

- b. Contracting Officer Level II:
 - (1) Experience — Three (3) years of current, progressively complex and responsible experience in performing competitive and noncompetitive purchasing (not including simplified purchasing). Generally, this experience must have been gained in intermediate level contracting positions.
 - (2) Training — In addition to the training requirements for a Level I contracting officer, satisfactory completion of the required hours of formal training in each of the following subjects:
 - (a) Negotiation Strategies (24 hours).
 - (b) Total Cost of Ownership (TCO)/Cost and Price Analysis (CPA) (32 hours).
 - (c) Contract Management/Administration (32 hours).
 - (d) Project Management (24 hours).
 - (e) Legal Considerations - Procurement Contract Law (32 hours).
- c. Contracting Officer Level III:
 - (1) Experience — Five (5) years of current, progressively complex and responsible experience in soliciting, negotiating, awarding, and administering competitive and noncompetitive purchasing actions. Ordinarily, this experience must have been in higher level purchasing positions.
 - (2) Training — In addition to the training requirement for Levels I and II contracting officer, satisfactory completion of 32 hours of formal training in Purchasing/SM Advanced Strategic Issues.
- d. Contracting Officer Level IV: Subject and pursuant to VP SM delegation of contracting officer authority, the holders of the following positions are Level IV contracting officers.
 - (1) Manager, Employee, Financial and Tactical Services CMC
 - (2) Manager, Professional and Technical Services CMC
 - (3) Manager, Customer Products and Fulfillment CMC
 - (4) Manager, Facilities Construction CMC
 - (5) Manager, Facilities Services CMC
 - (6) Manager, Automation and Material Handling Services CMC
 - (7) Manager, Operational Supplies and Mail Transport Equipment CMC
 - (8) Manager, Vehicles and Delivery / Industrial Equipment CMC
 - (9) Manager, Information Technology Software Services and Retail Systems CMC
 - (10) Manager, Telecommunications and Information Technology Hardware CMC
 - (11) Manager, Transportation Services CMC
 - (12) Manager, Air Transportation CMC
 - (13) Manager, Surface Transportation CMC

- e. Contracting Officer Level V. Subject and pursuant to VP SM delegation of contracting officer authority, the holders of the following positions are Level V contracting officers:
- (1) Manager, Facilities Portfolio.
 - (2) Manager, Mail and Operational Equipment Portfolio.
 - (3) Manager, Commercial Products and Services Portfolio.
 - (4) Manager, Technology Infrastructure Portfolio.
 - (5) Manager, Transportation Portfolio.

Note: The formal training may be obtained through SM provided curriculum, an accredited college or university, a federally sponsored program, a nationally recognized training organization, or a SM-related professional association or organization.

7-1.5 **Waivers and Interim Appointments**

Waivers. Waivers to the qualification requirements may be requested for individuals who, due to their extraordinary experience or extraordinary circumstances, should be granted contracting officer authority. Requests must be submitted through organizational levels to the VP, SM.

Interim Appointments. Ordinarily, individuals will not be appointed as contracting officers if they do not meet the relevant qualification criteria. However, when necessary, appointing officials may grant an interim appointment to an individual who has not yet completed necessary training or education. No interim appointment may exceed 1 year, and no interim appointment may be granted to an individual more than once if the individual fails to complete the required training or education.

7-1.6 **Continuing Professionalism**

All contracting officer appointments, regardless of level, must be reviewed annually by the appointing official in order to ascertain that the contracting officer has maintained professional proficiency and otherwise remains qualified. The appointing official will determine whether a particular contracting officer's efforts in this area meets the professional development requirements and should be credited toward completion of their required 21 hours of annual training. Therefore, contracting officers must do as follows:

1. Annually complete and document 21 hours of supply management training covering such areas as, but not limited to, new requirements, techniques, policies and procedures, regulations, changes in statutes, business research, or evaluations of postal purchasing practices.
2. Maintain their professionalism through attendance at webinars, seminars, conferences, association meetings, or other professional activities or performing coursework in supply management commensurate with their contracting officer level and responsibilities. The appointing official will determine whether a particular contracting officer's efforts in these areas meet the professional development requirements and should be credited toward completion of their required 21 hours of annual training.

3. Sustain and expand their knowledge of the purchasing field through reading professional literature.

7-1.7 Termination

Termination of a contracting officer appointment may be made by an appointing authority or by the VP, SM. Terminations may be made for reasons such as reassignment, termination of employment, or unsatisfactory performance. The termination must indicate the effective date of termination. Termination of employment automatically terminates a contracting officer's appointment. Terminations may not be made retroactively.

7-2 Develop Commodity Strategy

A commodity strategy is the purchasing plan for a specific product or service (commodities) that facilitates the management of the supplier base, avoids and/or proactively solves potential problems, and is the basis of future Postal Service business practices surrounding a purchase of the commodity involved. The competitive market demands that the purchase/SCM team develop focused concepts and methods and apply them to purchasing behavior. A commodity strategy is based on the CSSP that ensures the use of systematic processes for developing strategies to achieve SCM goals that fully support objectives. Strategies, as their name implies, should be strategic and focus on standardization and innovation, not just on technical and tactical support. Strategies are developed by establishing goals and specific baselines that are generated by a thorough understanding of the external supplier environment and the internal client reality. Every year, strategies are reviewed in face-to-face meetings with the purchase/SCM team and the VP, SM. The most crucial factors and points of reference for all category strategy planning are:

- Best value.
- Reliable partnerships — mutually beneficial business relationships.
- Improvements and enhancements in operational efficiency.
- Sourcing Strategy (whether leveraging spend and demand are best addressed through a single or multiple source strategy and provide a best value decision).
- Centralization (the strategy does not stand alone, but considers the other CMCs in a collaborative and shared approach).
- Operational benefits and functions of product/service to the Postal Service.
- Profits, results, client satisfaction generated.

Early, detailed, cross-functional strategic planning is an essential component in meeting supply chain goals. Obtaining cross-functional involvement ensures a more holistic view of the purchase process and enables SM to better meet its goals and its clients' goals. Collaboration among the CMCs as an overall strategy requires:

- Open, continuous, and timely communication.

- Use of best practices.
- Alliances that will be manifested internally and externally.
- Constant steps toward innovation and improvement.
- Market research.
- Cost and price understanding (Price Analysis).
- Awareness that strategic issues with suppliers have impact on other CMCs.
- Realization that total cost is more important than the immediate price when making purchasing decisions (TCO analysis).
- Use of feedback from stakeholders and clients.
- Collective knowledge sharing of the purchase/SCM team regarding appropriate functional areas (e.g., divulged expertise surrounding engineering designs, manufacturing methods, quality controls and measures, and inventory planning).

Each CMC team is required to develop and maintain a written commodity strategy (including input from applicable clients) for each major spend category for which the team is responsible. The CMC team has a composition similar to that of a purchase/SCM team and comprises buyers, market analysts, price analysts, and item managers with expertise and experience specific to each commodity. The CMC team applies SCM business practices to both strategic sourcing and individual purchases and examines demand trends, the marketplace, and the supplier community to determine how to achieve best value for the clients and which practices will be of the greatest significance.

The strategies developed by the CMC team will focus on planned objectives, as well as the tactics and resources necessary to achieve client satisfaction and business success in the supply category in the coming year. It is especially important that the CMC team, when developing commodity strategies, identify the technological nature of the commodity (if any) and what technology is needed to support the purchase throughout the life cycle. Goals are translated into specifics and sequentially broken down according to:

- Volume and volume normalization:
 - By location.
 - By client.
 - Usage seasonality.
 - Historical data.
 - Sourcing trends.
 - Usage forecast.
 - Spend analysis.
- Price:
 - By location.
 - By client.
 - By supplier and logistics channel.
 - Price seasonality.

- Historical data on price.
- Forward pricing (the establishment of prices now for future transactions).
- TCO analysis.
- Product specifications:
 - Functional specifications.
 - Design and quality specifications.
 - Level of customization.
 - Level of standardization.
 - Specification of ownership.
- Current purchasing process:
 - Process trigger points.
 - Specification process.
 - Supplier evaluation.
 - Negotiation.
 - Buying decision.
 - Performance monitoring (quality, reject rate, technical support, and service provided).
- Constraints and restrictions:
 - Mandatory Sources.
 - Client requirements (e.g., supplier list, local content restrictions).

A commodity strategy is developed by evaluating, considering, and leveraging data about the following:

- Requirements of the client.
- Value and risk assessments (quadrant analysis).
- Marketplace and market research.
- High-level logistics support.
- Final goals and benefits to be realized.
- Quadrant approach.

7-2.1 Requirements

The CMCs within the Postal Service are ultimately responsible for the purchase of goods and services that allow the Postal Service to function. As explained in Section [1-11, Define Requirements](#), every client and every CMC has specific requirements for the products and services that they purchase, and this information must be known throughout every CMC. When developing category strategies, the actual requirements and objectives of the client are the basis for any planning. Analyzing and understanding the client's needs (once identified) are the foundation of any category strategy, as explained in Section [1-1, Define and Understand Client Needs, Goals, and Strategies](#). These objectives are used to develop a category strategy.

Spend analysis is also used to discover what financial requirements exist and to plan for the eventual allocation of monetary resources. Spend analysis

(which is generated from data that describe the amount spent, number of suppliers used, clients served, purchasing locations, and commonality of suppliers) is properly carried out in Section [2-8, Conduct Spend Analysis](#). Spend analysis is an extremely important tool that must be leveraged to understand what dollar amounts are spent on each commodity and, inherently, on each supplier. In SCM, knowing what financial resources are required for purchases is extremely important to developing category strategies.

7-2.2 Quadrant Analysis Tool — Value and Risk Assessment

All commodity purchases are pertinent to SCM, facilitate the achievement of Postal Service objectives, and can be mapped to a quadrant analysis (see [Figure 7.1](#)). This “quadrant analysis” is different from the “quadrant approach” used throughout the rest of these Supplying Practices. The quadrant approach classifies all Postal Service purchases into four categories, depending on their impact on Postal Service core competencies (noncore versus core) and complexities (standard versus custom). The quadrant approach assists in identifying key considerations for various practices in each of the four categories. The quadrant analysis below identifies commodities according to value and risk, and determines the most appropriate SM strategies.

The quadrant analysis tool was developed by Postal Service SCM Strategies to assist commodity teams in performing quadrant analysis and to standardize the analysis process across the entire SM organization. This tool provides a list of questions that serve as the criteria for evaluating each commodity. Based on the inputs provided by the user, the tool performs a weighted calculation to determine the overall relative value and risk of each commodity and graphs the results on a quadrant chart. Category strategies must consider the value and risk of commodities. For example, a low-value / low-risk item is treated with routine planning and does not require the attention and line of attack that a high-value / high-risk item requires.

Value is the relative importance of the commodity to the Postal Service.

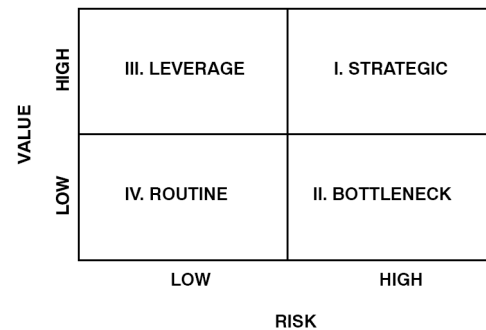
Factors in assessing value include:

- Criticality to business operations.
- Importance to profitability.
- Importance of product or service quality.
- Spend amount.
- Percentage of total spend.
- Relationship to strategic goals.

Risk is the degree of supply challenge. Factors in assessing risk include:

- Number of suppliers.
- Availability of qualified sources.
- Availability of alternate or substitute products.
- Complexity of specifications.
- Use of new technologies or untested processes.
- Pricing scenarios (assignment of probabilities to possible outcomes).

Figure 7.1
Quadrant Analysis



Strategic commodities are characterized by complex specifications, few qualified supply sources, and typically large individual expenditures. The quality of these products/services is critical. These commodities tend to be highly important to profitability and operations.

Bottleneck commodities have characteristics that include complex specifications requiring complex manufacturing or service processes, few alternate products available, and few qualified sources of supply. These commodities may impact ongoing operations or maintenance or may involve new technology or untested processes.

Leverage commodities include high expenditure levels, many alternative products/services, numerous suppliers, and readily available sources of supply.

Routine commodities include many existing alternate products/services, many sources of supply, relatively low value items, and many small individual transactions that are easily purchased. These commodities are often items of everyday use.

7-2.3 Marketplace and Market Research

The Postal Service relies on market research, the continuous process of gathering data on product and service characteristics, to enhance strategic thinking, research, analysis, and decision making and to sharpen competitive advantages. The most important insight gained from market research is an understanding of potential suppliers. All SM portfolios must perform and regularly update existing market research in a cross-functional and collaborative manner by conducting a quarterly market analysis, the commodity-based assessment of supplier segmentation, trends in supply and demand, economic factors, volatility, and risks, which identifies the current supplier market, industry trends, and market trends. Suppliers should be ranked by percentage of market share, using the Supplier Analysis Worksheet, which should be leveraged when the market analysis is generated. Information regarding suppliers is then used to help identify key suppliers and show the Postal Service how to create competition. The development of category strategies will be tailored to these key suppliers. Market research should focus on areas and market issues, including, but not limited to:

- Current and projected availability of products or services.

- Extent of competition in the market.
- Range of product or service performance characteristics.
- Future industry, technology, and macroeconomic trends.
- Price trends and current market prices (establishment of target price).
- Supply base assessment (e.g., industry structure).
- Types of available distribution and management systems.

Benchmarking should also be used to compare a given CMC's present performance (e.g., quality of outputs, success level of operational methods, process innovation) against the performance of other CMCs (as well as that of external organizations in the industry). Benchmarking should be performed as part of market research and is discussed in detail in Section [1-10, Conduct Market Research and Benchmarking Analysis](#). Benchmarking demonstrates whether the strategies focused on the general approach to the development and management of the core competencies, innovations, and change that are already in place are functional or whether requirements and the market necessitate more extreme innovation (the development of completely new category strategies). Benchmarking offers competitive intelligence on what already exists and indicates what is achievable in future transactions with suppliers. When competitive intelligence demonstrates that little is achievable in future transactions with suppliers, the category strategy must reflect that in-house manufacture of the commodity is warranted.

Another important element of commodity strategies is an understanding of Postal Service capabilities (e.g., innovation level of internal methodologies, patent protection) assessed by the SWOT analysis. By understanding which strengths to exploit, which weaknesses to improve, which opportunities to pursue, and which threats to negate, the Postal Service can develop realistic plans that are tailored to Postal Service circumstances and can strategically approach the purchasing process.

7-2.4 **High-Level Logistics**

As already mentioned, CMCs will have overlapping strategies. Ultimately, high-level logistics will play a crucial role in supply chain support, ensuring that requirements get to the relevant clients accurately, at low cost, and "in sync" with commodity strategies. For more information regarding high-level logistics, see Section [1-18, Develop Logistics Support Strategy](#).

7-2.5 **Finalization and Benefits of Category Strategy Development**

The various requirements of the commodity, logistics support options, value and risk of the commodity, and the marketplace allow for the actual development of a strategy that incorporates business considerations and impedes risk. An effective commodity strategy identifies priorities and key areas surrounding the purchase, such as:

- Costs incurred and pricing.
- End results and delivery on commitment.
- Innovation and improvement.

- Distribution, storage, and transportation methodologies.
- eBuy availability (e.g., the availability of a commodity on eBuy, electronic data interchange [EDI] compliance of the existing supplier pool).
- Information management.
- Operational efficiency and systems management.
- Necessary skill sets.

An effective commodity strategy also has the following benefits:

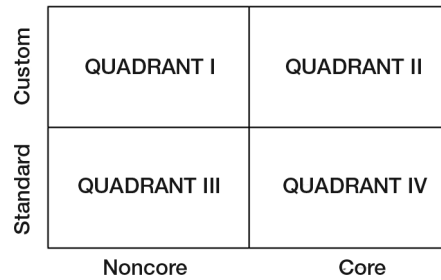
- Identification of Postal Service core competencies, capabilities, and capacities.
- Increased negotiation power (information that can be leveraged).
- Reduced time-to-market cycle times for new products and services as a result of expanded organizational flexibility and alignment.
- Increased agility in addressing the market and technological trends/changes.
- Increased client satisfaction with reduced response times and costs.
- Reduced operating expenses.
- Reduced transactional costs.
- Enhanced product and service quality.
- Elimination of unidentified risks and proactive risk management.

7-2.6 **Quadrant Approach**

A quadrant approach classifies all Postal Service purchases into four categories, depending on their impact on the Postal Service core competencies (noncore versus core) and complexities (standard versus custom). These four categories are not the same as the categories within the meaning of CMCs. The quadrant approach, used throughout these Supplying Practices to explain product/service competencies and complexities, is different from the quadrant analysis discussed above, which is used specifically for category strategy development, and which identifies commodities according to value and risk (and determines the amount of attention and strategic approach that must be afforded to types of purchases). The quadrant approach should be leveraged by the purchase/SCM team; VP, SM; and Asset Management specialists to develop strategies that are specific to each category (quadrant) and to each CMC.

The quadrant approach is extremely useful when establishing how the purchase process, in general, should be addressed and the steps that should be emphasized and prioritized, as shown in [Figure 7.2](#).

Figure 7.2
Quadrant Approach



7-2.6.1 **Quadrant I: Noncore/Customized Purchases**

CMCs in Quadrant I require the overall management of suppliers. The contracting officer must ensure that Postal Service personnel are in compliance with purchase policies and procedures and help resolve questions or concerns.

The contracting officer must ensure that supplier continuity is encouraged and promoted. The purchase/SCM team should try to fulfill requirements with more standard products or services in the hope of decreasing the uniqueness of the purchase.

The contracting officer should develop as many contract renewals as possible with the suppliers and develop competition.

7-2.6.2 **Quadrant II: Core/Customized Purchases**

CMCs in Quadrant II require the coordination of supply and continuous innovation. Clients must help install leading-edge usage practices.

Products and services that will be purchased by clients from CMCs in Quadrant II have restricted sources because they are customized. In addition, they are core and essential to the business operations of the Postal Service and are therefore of high value. Stronger and more mutually beneficial working relationships with suppliers should be forged. Strategically, the Postal Service must continue to select innovative sources of customized and core products/services. Innovation is integral to the Postal Service remaining efficient and competitive. These characteristics must drive the strategy that will be developed for each category/portfolio in Quadrant II.

Because of the high value of these products and services, discussions and negotiations are encouraged to maintain prices at a fair level. The contracting officer must continuously consult the market analyst and pricing analyst in regard to the availability of potential sources, the availability of similar products and services, and the current prices being charged for similar products and services.

7-2.6.3 **Quadrant III: Noncore/Standard Purchases**

The purchases pertinent to Quadrant III CMCs require the overall management of the entire supply chain. Market leaders with lowest costs/prices and self-checking improvements are sought out.

Products and services that will be purchased by clients from CMCs in Quadrant III have many sources and provide the Postal Service with many

options in terms of supplier selection. The presence of competition means that the Postal Service must aggressively pursue lower prices and award contracts to suppliers with past successful performance and on-time deliveries. The Postal Service must attempt to reduce the costs associated with administration and evaluation to realize cost savings. The CMCs in this quadrant should look for opportunities to centralize and concentrate purchasing to realize savings through leveraging spend.

The contracting officer must leverage the talent of CORs and delegate administrative tasks to them. In addition, the contracting officer should try to minimize attention to negotiation while focusing high expectations on the evaluation of submitted proposals (both solicited and unsolicited).

7-2.6.4 **Quadrant IV: Core/Standard Purchases**

As with the purchases in Quadrant II, the purchase/SCM team must coordinate supply of core and standard goods and services for CMCs of Quadrant IV. Market leaders must be sought out, and innovation must be encouraged and leveraged. The entire purchase/SCM team must work closely with the client to ensure that the products and services purchased are specifically appropriate to the CMC's needs because their activities are essential to Postal Service business.

Products and services that will be purchased by clients from CMCs in Quadrant IV have many sources and provide the Postal Service with many options in terms of supplier selection. As with products and services in Quadrant III, the Postal Service must maximize commercial advantage (e.g., aggressively pursue lower prices and award contracts to suppliers with successful past performance and on-time deliveries). The CMCs in this quadrant should look for opportunities to centralize and concentrate purchasing and realize savings through leveraging spend. The purchase/SCM team must regularly reassess the market and maintain flexibility (e.g., be willing to switch suppliers frequently, although the products/services remain the same).

7-2.7 **Other Topics Considered**

Section [1-1](#), [Define and Understand Client Needs, Goals, and Strategies](#)

Section [1-10](#), [Conduct Market Research and Benchmarking Analysis](#)

Section [1-11](#), [Define Requirements](#).

Section [1-18](#), [Develop Logistics Support Strategy](#)

Section [2-8](#), [Conduct Spend Analysis](#)

7-3 Bonds, Insurance, and Taxes

7-3.1 **Bonds**

A bond is a written instrument executed for the benefit of the Postal Service as security for the supplier's obligations, and to assure payment of any bonded loss. Bonds (other than bonds required for construction contracts) and performance guarantees should only be obtained when needed to

protect the interest of the Postal Service. The purchase plan must describe and explain any requirements for bonds and performance guarantees.

A bond is executed by an offeror or supplier identified in the instrument as the principal, together with a second party identified as the surety. The surety is an individual or corporation legally liable for another's debt, default, or failure to satisfy a contractual obligation. [Clause 7-2: Additional Bond Security](#) must be included in all contracts for which a bond is required.

There are several kinds of bonds used by the Postal Service:

- Annual bond.
- Patent infringement bond.
- Fidelity bond.
- Contract Postal Unit bonds.
- Performance bond.
- Payment bond.

7-3.1.1 **Annual Bonds**

Annual bonds are a single bond in place of separate bonds to secure all of a supplier's obligations under contracts entered into during a specific fiscal year.

7-3.1.2 **Patent Infringement Bonds**

Patent infringement bonds are given as security for a supplier's obligations under a patent clause. A patent infringement bond may be required under a contract containing a patent indemnity clause if a performance bond is not obtained. The penal amount must be the minimum necessary to protect the Postal Service's interest. [Clause 7-1: Patent Infringement Bond Requirements](#) must be included in the contract if the supplier may be required to submit a patent infringement bond.

7-3.1.3 **Fidelity Bonds**

A fidelity bond is used to assure the faithful performance of an employee's duties to his or her employer and the employer's clients. The bond is used to cover losses such as employee thefts or embezzlements. A fidelity bond in an amount sufficient to protect the interest of the Postal Service may be required for any contract that requires supplier employees to handle Postal Service funds. When a fidelity bond is required, [Provision 7-3: Fidelity Bond Requirements](#) must be included in the RFP, and the amount must be reviewed periodically to ensure that the Postal Service's interest is adequately protected.

7-3.1.4 **Contract Postal Unit Bonds**

Contract Postal Unit bonds impose obligations on a supplier similar to those required under performance, payment, and fidelity bonds.

7-3.1.5 **Performance Bonds**

A performance bond is a bond given as security for the supplier's obligations under a contract. Performance bonds may be required when the contracting officer and the Purchase/SCM Team determines that performance bonding is essential to protect the interest of the Postal Service. Examples of situations that require performance bonds include:

- A contract provides for the use of Postal Service property or funds in contract performance.
- A Supplier has sold all its assets to, or merged with, another firm and the Postal Service needs assurance of the new firm's capability.
- The product or service is not scheduled for first delivery until at least 12 months after contract award, and substantial progress payments are contemplated.

The penal amount of the performance bond must be the minimum needed to protect the Postal Service's interest. A penal amount is the amount specified in a bond (expressed in terms of dollars or a percentage of the contract price) as the maximum payment for which the surety is obligated. If it is determined that performance bonding is essential to the interest of the Postal Service, [Provision 7-1: Performance Bond Requirements](#) should be included in the RFPs for non-construction contracts. If the penal amount is less than 100% of the contract price, the provision must be modified accordingly.

Annual performance bonds may be used only for contracts other than construction contracts. The penal amount of such a bond may not be more than the total amount of all contracts secured by the bond.

7-3.1.6 **Payment Bonds**

A payment bond assures payment of all persons supplying labor and material under a contract. Payment bonds are required when the contracting officer and the Purchase/SCM Team determines that payment bonding is essential to protect the interest of the Postal Service. Examples of situations that require payment bonds include:

- A contract is for supplies or services unique to the Postal Service that can be obtained only from a source that is not the producer of the supplies or services;
- A Supplier has sold all its assets to, or merged with another firm and the Postal Service needs assurance of the new firm's capability;
- Supplies requiring substantial production costs are not scheduled for first delivery until several months after contract award, and no progress payments are contemplated; or
- Uninterrupted provision of the supplies or services is essential to the continued operation of Postal Service functions.

The penal amount of the payment bond must be the minimum needed to protect the Postal Service's interest. If it is determined that payment bonding is essential to the interest of the Postal Service, [Provision 7-2: Payment Bond Requirements](#) should be included in RFPs for non-construction contracts.

Annual payment bonds may be used only for contracts other than construction contracts. The penal amount of such a bond must be sufficient to cover the bonded portions of the contracts awarded.

7-3.1.7 **Performance and Payment Bonds for Construction Contracts**

7-3.1.7.a **Miller Act.** The Miller Act (see the Laws section) requires contract surety bonds in the form of performance and payment bonds for construction contracts valued at more than \$100,000.

7-3.1.7.b **Contracts Exceeding \$100,000**

- **Performance Bonds.** Unless the contracting officer determines that a lesser amount is adequate for the protection of the Postal Service, the penal amount of the performance bond must equal:
 - 100 percent of the original contract price, and,
 - if the contract price increases, an additional amount equal to 100 percent of the increase,
- **Payment Bonds.** Unless the contracting officer makes a written determination supported by specific findings that a payment bond in the following amount is impractical, the amount of the payment bond must equal:
 - 100 percent of the original contract price, and,
 - if the contract price increases, an additional amount equal to 100 percent of the increase.

The amount of the payment bond must be no less than the amount of the performance bond.

“Original contract price” means the awarded price of the contract. For requirements contracts it means the price payable for the estimated total quantity to be ordered, and for indefinite-delivery contracts it means the price payable for the specified contract minimum quantity. Original contract price does not include the price of any options, except those options exercised at the time of contract award.

Note: Do not include [Provision 7-1: Performance Bond Requirements](#) and [Provision 7-2: Payment Bond Requirements](#) when a determination has been made that bonds are not required.

7-3.1.7.c **Contracts Valued at \$100,000 and Less**

A payment bond or an alternative payment protection plan is not required for a construction contract valued at \$100,000 or less.

7-3.1.8 **Deposit of Assets Instead of Surety Bonds**

In lieu of any bond (other than performance or payment bond for construction contracts), the supplier may put on deposit specific types of assets with the Postal Service instead of furnishing a bond.

The only assets acceptable in place of a surety bond are:

- U.S. Treasury securities bills, notes, or bonds, with a maturity date less than 5 years from the date of the contract, together with an agreement authorizing collection or sale in the event of default (the par value of the bills, notes, or bonds, must be at least equal to the penal amount of the bond).
- A certified check, cashier’s check, bank draft, postal money order, or currency (the deposit must be at least equal to the penal amount of the

surety bond, and payable solely to the order of the United States Postal Service).

When the supplier pledges assets instead of providing a surety bond, the supplier must complete the bond form as principal, and the bond form must describe the assets pledged. The contracting officer must deposit currency, checks, and drafts with the appropriate accounting service center (ASC), with instructions to hold the funds for the benefit of the supplier. An inventory of the items deposited with the ASC must be maintained by the contracting officer and kept as a required component of the contract file.

For all purchases involving the furnishing of a bond (other than payment bonds for construction contracts), include [Provision 7-4: Deposit of Assets Requirements](#) in the RFP. [Clause 7-3: Deposit of Assets Instead of Surety Bonds](#) must be included in every contract requiring a bond for which assets may be deposited in lieu of bonds.

7-3.1.9 **Execution of Bonds**

Prescribed formats for bonds, as well as guidance and procedures, can be found in the relevant handbook. When there is no prescribed format for a bond (as when a patent infringement or fidelity bond is required), a suitable commercial bond form may be used, or an appropriate format may be prepared with the assistance of Assigned counsel.

An original signed copy of any bond must be retained in the RFP and contract file. Bonds signed by persons acting in a representative capacity must be accompanied by proof that the agent is authorized to act in that capacity. Proof may be a notarized power of attorney, or a properly executed corporate certificate or resolution, attested to by the corporate secretary.

When a partnership is a principal, the names of all members of the firm must be listed in the bond, following the trade name of the firm (if any) and the phrase “a partnership composed of.” When a corporation is a principal, the state of incorporation must be listed.

Unless an annual bond is accepted, performance or payment bonds must be dated after the date of the contract.

7-3.1.10 **Consent of Surety**

Consent of surety is an acknowledgment by a surety that its bond continues to apply to the contract as modified. When a contract modification increases the contract price, the supplier and the surety must execute a consent of surety to increase the penal amount, and submit it to the contracting officer. When more than one surety’s consent is required, each surety must execute the form.

When an increased bond amount is obtained from a party other than the original surety, the original surety must execute a consent of surety. Novation agreements require the execution of a consent of surety.

7-3.1.11 **Acceptable Sureties**

The Postal Service does not accept individual sureties. Bonds must be supported by acceptable corporate sureties, or by assets acceptable as security for the supplier’s obligation. Any corporate surety offered for a bond furnished the Postal Service must appear on the list contained in Treasury

Department Circular 570. The amount of the bond may not exceed the underwriting limit stated for the surety in that list.

7-3.1.12 **Irrevocable Letter of Credit**

An ILC is a written commitment by a federally insured financial institution to pay all or part of a stated amount of money on demand by the Postal Service until the expiration date of the letter. The letter of credit cannot be revoked or conditioned.

Any offeror or supplier required to furnish a bond has the option to furnish a bond secured by an ILC in an amount equal to the penal sum required to be secured. A separate ILC is required for each bond. The ILC must be irrevocable, unconditional, expire only 90 days following final payment or until completion of any warranty period for performance bonds only, and be issued by an acceptable federally insured financial institution. ILCs over \$5 million must be confirmed by another acceptable financial institution that had letter of credit business of at least \$25 million in the past year.

To draw on the ILC, the contracting officer will use a sight draft and present it with the ILC to the issuing financial institution or the confirming financial institution (if any). If the supplier does not furnish an acceptable ILC, or other acceptable substitute, at least 30 days before an ILC's scheduled expiration, the contracting officer shall immediately draw on the ILC. If, after the period of performance of a contract where ILCs are used to support payment bonds, there are outstanding claims against the payment bond, the contracting officer will draw on the ILC prior to the expiration date of the ILC to cover these claims.

The ILC must be issued or confirmed by a federally insured financial institution rated investment grade or better. The supplier shall provide the contracting officer a credit rating that indicates the financial institution has the required rating(s) as of the date of issuance of the ILC. If the contracting officer learns that a financial institution's ratings has dropped below the required level, the contracting officer will give the supplier 30 days to substitute an acceptable ILC or will draw on the ILC using a sight draft.

When the contract performance period is extended, the contracting officer will require the supplier to provide an ILC with an appropriately extended maturity that meets the expiration requirements of 90 days following final payment; or until completion of any warranty period for performance bonds only.

7-3.1.13 **Contract Management**

A copy of all correspondence relating to contract modification, termination, renewal, or nonperformance must be provided to each surety, with proof of delivery requested. Additional information on contract performance and payment must be provided to sureties upon request.

When a payment bond has been provided, the contracting officer may furnish the name and address of the surety or sureties to persons who have furnished, or have been requested to furnish, labor or materials for use in performing the contract. The contracting officer may furnish additional general information on such matters as the progress of the work, the payments made, and the estimated percentage of completion.

7-3.1.14 **Failure to Perform**

If there is a failure to perform, the contracting officer must send each surety a copy of any notice of impending termination, demand for adequate assurances, assessment of liquidated or other damages, or other formal notice of failure to perform under the contract, with a notice that the surety may be liable for damages suffered by the Postal Service.

If a supplier's failure to perform necessitates a claim against a surety, the contracting officer must give the surety written notice of the amount of and reasons for the claim. If the surety refuses to pay or does not respond, the contracting officer must obtain procedural assistance from assigned Assigned counsel. The contracting officer will only authorize payment from an ILC (or any other cash equivalent security) upon a judicial determination of the rights of the parties, a signed notarized statement by the supplier that the payment is due and owed, or a signed agreement between parties as to the amount due and owed.

7-3.1.15 **Surety Takeover Agreements**

Because of the surety's liability for damages resulting from a supplier's default, the surety has certain rights and interests in the completion of the contract work and the application of any undisbursed funds. Before terminating a contract for default, the contracting officer must consider any proposal by the surety for completion of the work. The surety should be permitted to complete the work unless the contracting officer has reason to believe that the persons or firms proposed by the surety to complete the work are not competent or qualified.

Because of the possibility of conflicting demands for the defaulting supplier's unpaid earnings (including retained percentages and unpaid progress payments), the surety may condition its offer of completion upon the execution of a takeover agreement establishing the surety's right to payment from the unpaid earnings. If so, and with the concurrence of the VP, SM, the contracting officer may enter into such an agreement with the surety in writing after the effective date of contract termination. The contracting officer should consider including the defaulting supplier as a party to the agreement in order to preclude any disagreement on the supplier's residual rights.

The agreement must provide that the surety will complete the work according to all contract terms and conditions, and that the Postal Service will pay the surety the balance of the contract price unpaid at termination, but not more than the surety's costs and expenses, subject to the following conditions:

- Any unpaid earnings of the defaulting supplier, including retained percentages and progress payments for work accomplished before termination, are subject to debts owed the Postal Service by the supplier, except to the extent that the unpaid earnings are required to pay the completing surety the ACs and expenses it incurs in completing the work, exclusive of the surety's payments and obligations under the payment bond given in connection with the contract.

- The agreement may not waive or release the Postal Service's right to liquidated damages for any delay in completion of the work that is not excusable under the contract.
- If the contract proceeds have been assigned to a financing institution, the surety may not be paid from unpaid earnings unless the assignee consents to the payment in writing.
- The surety may be reimbursed for discharging its liabilities under the payment bond of the defaulting supplier only when:
 - There is mutual agreement among the Postal Service, the defaulting supplier, and the surety;
 - The Postal Service Board of Contract Appeals makes a final determination of the amount due; or
 - A court of competent jurisdiction orders payment.

7-3.1.16 **Contract Completion**

Upon supplier completion of all contract obligations, the contracting officer must issue a Certificate of Completion to any surety. The certificate's terms may not release the surety from any obligation under a payment bond. When the supplier has deposited assets instead of providing a surety on a payment bond, the contracting officer must refund the assets, with accrued interest, within 90 days after final completion of contract performance, unless notice of a claim is received during the 90-day period. If a claim is received, the assets may be released only with the agreement of the claimant or by order of a court of competent jurisdiction.

Assets deposited to secure any other bond may be refunded, with accrued interest, upon final completion and receipt of the supplier's release. Upon request, the contracting officer will furnish a Certificate of Substantial Completion to sureties of a construction supplier if the project is substantially complete (usable for the purpose intended). If the contracting officer is uncertain whether the project is substantially complete, the advice of assigned Assigned counsel must be obtained.

7-3.2 **Insurance**

Suppliers may be required to carry insurance only when necessary to protect the interest of the Postal Service. Examples of situations appropriate for insurance include:

- It is desirable to use the facilities and service of the insurance industry (for example, safety protection and claim services);
- Insurance is necessary or desirable in connection with contract performance (for example, in transportation of valuable Postal Service property); or
- Commingling of property or other contract conditions makes insurance reasonably necessary for protection of the parties' interests.

The Postal Service is not usually concerned with the insurance carried by fixed-price suppliers, except in special circumstances such as the following:

- The supplier, or a segregated operation of the supplier, is engaged primarily in work for the Postal Service.

- Postal Service property of substantial value is involved.
- The contract work required is performed within a Postal Service facility.
- The Postal Service agrees to assume risks for which the supplier ordinarily obtains commercial insurance.

In circumstances such as those described above, these types and amounts of liability insurance may be required:

- Workers' compensation and employers' liability insurance.
- General liability insurance.
- Automobile liability insurance.
- Self insurance.

7-3.2.1 **Workers' Compensation and Employers' Liability Insurance**

Compliance with applicable workers' compensation and occupational disease statutes is required, and employers' liability coverage must be obtained when available. In jurisdictions where occupational disease is not compensable by law, the supplier must carry insurance for occupational disease under the employers' liability section of the insurance policy.

7-3.2.2 **General Liability Insurance**

The supplier must carry bodily injury liability insurance, with minimum limits of \$100,000 per person and \$500,000 per accident, on a comprehensive form of policy. The contracting officer, at his or her discretion, may require higher limits of insurance coverage. [Clause 7-4: Insurance](#) should be amended to reflect the higher levels of insurance coverage. The supplier must carry property damage liability insurance in an amount determined by the contracting officer when the nature of the contract operations warrants it, or when those operations are not separable from the supplier's commercial operations.

7-3.2.3 **Automobile Liability Insurance**

The supplier must carry automobile liability insurance on a comprehensive form of policy that provides for bodily injury and property damage liability covering the operation of all automobiles used in contract performance. Minimum limits of \$100,000 per person and \$500,000 per accident for bodily injury and \$100,000 per accident for property damage must be carried. The contracting officer, at his or her discretion, may require higher limits of insurance coverage. [Clause 7-4: Insurance](#) should be amended to reflect the higher levels of insurance coverage.

7-3.2.4 **Self-Insurance**

A qualified program of self-insurance covering any kind of liability may be approved in place of any type of insurance when found to be in the interest of the Postal Service. However, in a jurisdiction where workers' compensation does not completely cover employers' liability to employees, a program of self-insurance for workers' compensation may be approved only if:

- The supplier also maintains an approved program of self-insurance for any employer's liability that is not covered; or

- The supplier has shown that the combined cost to the Postal Service of self-insurance for workers' compensation and commercial insurance for employers' liability will not exceed the cost of covering both kinds of risks by commercial insurance.

7-3.2.5 **Errors and Omissions Insurance**

Suppliers providing the following categories of professional services must carry errors and omissions (malpractice) insurance:

- Accountants.
- Architects.
- Engineers.
- Fiscal agents.
- Medical doctors and dentists.

Insurance coverage for these practitioners should be at least \$200,000, unless the contracting officer determines that a different limit is needed to protect the interests of the Postal Service. The contracting officer may waive the requirement for errors and omissions insurance in whole or in part, with the concurrence of Assigned counsel.

The contracting officer may require other professional services suppliers to carry errors and omissions insurance when in the interest of the Postal Service.

7-3.2.6 **Insurance Policies**

When insurance is required, it may be provided either by specific insurance policies or by the supplier's existing insurance policies. When existing policies are used, they must be amended to make the Postal Service a loss payee. [Clause 7-4: Insurance](#) must be included when a supplier is required to carry insurance. [Clause 7-5: Errors and Omissions](#) must be included when errors and omissions insurance is required.

7-3.2.7 **Notice of Cancellation or Change**

When insurance (other than errors and omissions insurance issued on an occurrence basis) is required by the contract, the insurance policy must contain an endorsement to the effect that a cancellation of or material change in the policy that adversely affects the interest of the Postal Service will not be effective until at least 30 days after written notice of the cancellation or change is given to the contracting officer.

7-3.3 **Taxes**

Contract tax problems are essentially legal in nature and vary widely. Specific tax questions must be resolved by reference to the applicable contract terms and pertinent tax laws and regulations. Therefore, when tax questions arise, contracting officers must request assistance from assigned Assigned counsel.

To ensure consistent treatment within the Postal Service, the senior Assigned counsel, Contract Protests and Policies, must be consulted before negotiating with any taxing authority for the purpose of:

- Determining whether a tax is valid or applicable; or
- Obtaining exemption from, or refund of, a tax.

Usually, suppliers are responsible for settling tax applicability questions in consultation with authorities, independent of Postal Service involvement. When the constitutional immunity of the Postal Service from state or local taxation is at issue, however, suppliers should be discouraged from negotiating independently with taxing authorities, and assigned Assigned counsel should be consulted, if the contract is either:

- A cost-reimbursement contract; or
- A fixed-price contract containing a tax escalation clause.

7-3.3.1 **Federal Excise Taxes**

Federal excise taxes are levied on the sale or use of particular supplies and services. Subtitle D of the Internal Revenue Code of 1954, Miscellaneous Excise Taxes, 26 U.S.C. 4041 et seq., and its implementing regulations, 26 CFR 40—299, cover miscellaneous federal excise tax requirements. Questions on federal excise taxes should be directed to Assigned counsel. The most common excise taxes are:

- Manufacturers' excise taxes imposed on certain motor vehicle articles, tires and inner tubes, gasoline, lubricating oils, coal, firearms, shells, and cartridges sold by manufacturers, producers, or importers; and
- Special fuels excise taxes imposed at the retail level on diesel fuel and special motor fuels.

7-3.3.2 **General Exemptions From Federal Excise Taxes**

No federal manufacturers' or special fuels excise taxes are imposed when the supplies are for any of the following:

- Shipment to a U.S. possession or Puerto Rico, or for export. Shipment or export must occur within 6 months of the time when title passes to the Postal Service. When the exemption is claimed, the words "for export or shipment to a possession" must appear on the contract or purchase document, and the contracting officer must furnish the seller proof of export or shipment to a possession (see 26 CFR 48.4041—12).
- Further manufacture, or resale for further manufacture (this exemption does not include tires and inner tubes, however) (see U.S.C. 4221).
- Emergency vehicles (see 26 U.S.C. 4064(a) and 4064(b)(1)(c)).

7-3.3.3 **Request for Proposals**

contracting officers must solicit price proposals on a tax-exclusive basis when it is known that the Postal Service is exempt from federal excise taxes and the exemption is at least \$100. Proposals must be solicited on a tax-inclusive basis when no exemption exists or the exemption is less than \$100.

7-3.3.4 **State and Local Taxes**

State and local taxes means taxes levied by the states, the District of Columbia, Puerto Rico, possessions of the United States, or their political subdivisions.

Although the Postal Service, as an establishment of the federal government, is constitutionally immune from state and local taxes imposed directly on it, the applicability of particular taxes is a legal question often requiring the advice and assistance of Assigned counsel. The applicability of a tax in a postal transaction may depend on the nature of the tax and whether its legal incidence, as opposed to its economic burden, is on the Postal Service as purchaser. In many instances in which the Postal Service is not constitutionally exempt, it may take advantage of statutory exemptions provided by state or local law.

Prime suppliers and subcontractors may not normally be designated as agents of the Postal Service for the purpose of claiming exemption from state and local taxes. Such designation, when appropriate, must be accomplished in the RFP, and only after coordination with assigned Assigned counsel.

7-3.3.5 **Exemption From Tax**

Whenever a state or locality asserts its right to tax Postal Service property directly or to tax a supplier's possession or use of, or interest in, Postal Service property, the contracting officer must obtain advice from assigned Assigned counsel concerning the appropriate course of action.

Under paragraph [k.](#) of [Clause 4-1: General Terms and Conditions](#) or if the contract includes [Clause 7-6: Federal, State, and Local Taxes](#), [Clause 7-7: Federal, State, and Local Taxes \(Short Form\)](#), or [Clause 7-8: Federal, State, and Local Taxes \(Noncompetitive Contract\)](#), it is the supplier's responsibility to determine to what extent state and local taxes are applicable to its proposal. The contracting officer should make no representations concerning the applicability of any state or local tax, and the Postal Service should have no involvement in resolving any dispute between the supplier and a taxing authority concerning tax applicability.

As an exception, regarding fixed-price contracts, the Postal Service must, upon the supplier's request, furnish the supplier evidence to establish exemption from any specified tax if a reasonable basis for the exemption exists. When requested, the contracting officer may furnish such evidence under cost-reimbursement contracts. Evidence may also be furnished upon request under other contracts that contain no tax provision if the supplier (a) certifies that the contract price does not include the tax or, if the transaction or property is granted an exemption, (b) consents to a reduction in the contract price.

Evidence of exemption may include:

- A copy of the contract.
- Copies of other documents (such as purchase orders, shipping documents, or invoices) identifying the Postal Service as the buyer.
- A U.S. Tax Exemption Certificate (Standard Form (SF) 1094).
- A state or local form indicating that the supplies or services are for the exclusive use of the Postal Service or the federal government.
- Any other state or locally required document for establishing exemption.

- Shipping documents indicating that shipments are in interstate or foreign commerce.

7-3.3.6 **Matters Requiring Special Consideration**

The resolution of tax issues requiring special consideration must be coordinated with Assigned counsel in the course of RFP preparation. The following are examples of state and local tax issues that may require special contract treatment:

- When there is a reasonable question of the applicability or allocability of a tax, or when the applicability of a tax is in litigation, the contract may:
 - State that the contract price includes or excludes the particular tax and is subject to adjustment upon resolution of the tax question; or
 - Require the supplier to take specific actions regarding payment, non-payment, refund, protest, or other treatment of the tax.
- When the applicability of state and local taxes depends on the place and terms of delivery, and the effect of tax on the contract price will be substantial, alternative places of delivery and contract terms should be considered in light of tax consequences.
- When leased equipment is to be obtained under an indefinite-delivery contract, the supplier's property may be subject to a wide variety of state and local property, use, or other taxes. Because these taxes can vary considerably from jurisdiction to jurisdiction, use [Clause 7-9: State and Local Taxes \(Indefinite Delivery Equipment Rental\)](#), to relieve the supplier of uncertainty about tax consequences in this situation.

7-3.4 **Clause and Provisions**

[Clause 4-1: General Terms and Conditions.](#)

[Clause 7-1: Patent Infringement Bond Requirements.](#)

[Clause 7-2: Additional Bond Security.](#)

[Clause 7-3: Deposit of Assets Instead of Surety Bonds.](#)

[Clause 7-4: Insurance.](#)

[Clause 7-5: Errors and Omissions.](#)

[Clause 7-6: Federal, State, and Local Taxes.](#)

[Clause 7-7: Federal, State, and Local Taxes \(Short Form\).](#)

[Clause 7-8: Federal, State, and Local Taxes \(Noncompetitive Contract\).](#)

[Clause 7-9: State and Local Taxes \(Indefinite Delivery Equipment Rental\).](#)

[Provision 7-1: Performance Bond Requirements.](#)

[Provision 7-2: Payment Bond Requirements.](#)

[Provision 7-3: Fidelity Bond Requirements.](#)

[Provision 7-4: Deposit of Assets Requirements.](#)

[Provision 7-5: Alternative Payment Protections.](#)

7-4 Supplier Disagreement Resolution

To more effectively manage supplier relationships, the Postal Service has established a two-tiered SDR process. It is the policy of the Postal Service and in the interest of suppliers to resolve supplier business disagreements at the contracting officer/management level. In order to expeditiously resolve disagreements that are not resolved at the contracting officer or appropriate management level, to reduce litigation expenses, inconvenience, and other costs for all parties, and to facilitate successful business relationships with Postal Service suppliers, the supplier community, and other persons, the Postal Service's SDR process has been established as the sole and exclusive means to resolve disagreements, and a SDR Official (SDR Official) has been appointed to oversee the process. While the SDR Official's decisions are final, they may be appealed to a federal court, but only on the grounds that the decision was procured by fraud or other criminal misconduct, or was obtained in violation of the regulations. 39 CFR 601 located at <http://www.ecfr.gov/cgi-bin/text-idx?SID=f80a19ac7c3510d1777bbaf0e39dfb4d&mc=true&node=pt39.1.601&rgn=div5> defines supplier business disagreements, establishes the applicable time frames in which they may be lodged and resolved, and provides the relevant regulatory information. In the event of a conflict between this practice and the regulations in 39 CFR 601, the regulations take precedence.

7-4.1 USPS SDR Official

The SDR Official is appointed by the VP, SM, and provides a means for the Postal Service's supplier community to lodge disagreements concerning the Postal Service's purchasing. Business disagreements ("disagreements") are all disputes, protests, claims, or demands that arise between potential suppliers and the Postal Service during the pre-contract-award and the contract-award phases of the purchasing process. However, the following are not categorized as disagreements and are not subject to this process: (i) disputes that arise pursuant to a contract under the CDA under section 601.109, (ii) matters concerning debarment, suspension, or ineligibility under section 601.113, or (iii) disputes that arise out of the non-renewal of transportation contracts containing other provisions for the review of such decisions. The SDR Official will review and resolve disagreements in accordance with 39 CFR 601 to ensure that the Postal Service purchases products and services that represent best value.

7-4.2 Initial Disagreement Resolution

Disagreement resolution is an important aspect of supplier relationship management. It is in the interest of the Postal Service and suppliers to resolve potential disagreements by mutual agreement at the contracting officer or another appropriate management level. This process, which replaces the bid protest process, emphasizes business partners resolving disagreements. Therefore, all disagreements with the Postal Service by persons or organizations ("suppliers") arising in connection with the

purchasing process must be lodged with the contracting officer for resolution (claims that arise under the CDA, that involve the non-renewal of transportation contracts or concerning debarment, suspension, or ineligibility do not use this process). Disagreements may arise at any point during the pre-contract-award and contract-award phases of the purchasing process, such as over the terms of a solicitation, or arising from a supplier's objections to the evaluation of its offer, to some element of the qualifications of a successful offeror or the evaluation of a successful offeror's proposal.

If a disagreement arises between the contracting officer and supplier during the pre-contract-award and contract-award phases, the supplier must lodge the disagreement with the responsible contracting officer no later than 10 calendar days from the date the disagreement arose. For instance; if a disagreement arises from a notification-of-award letter sent to a supplier, the supplier has 10 calendar days from the date that it receives the notification letter to lodge a disagreement with the contracting officer. If a debriefing gives rise to a disagreement, the supplier has 10 calendar days after the debriefing to lodge the disagreement with the contracting officer. A disagreement must be lodged with the contracting officer in writing and can be initiated by facsimile, e-mail, hand delivery or U.S. mail.

If a supplier lodges a disagreement within the required 10 calendar day time frame, the supplier, the contracting officer and the contracting officer's management have 10 calendar days from the date the disagreement is lodged to resolve the disagreement. During the 10 calendar days that the parties are attempting to resolve the disagreement, the parties may not consult with the SDR Official about issues pertaining to the disagreement or any matter that might jeopardize the SDR Official's objectivity should the disagreement be elevated to the SDR Official.

The parties must consider the use of Alternative Dispute Resolution (ADR). If ADR is used, both the contracting officer and the supplier must agree to its use. Various types of ADR methods are available, including negotiation and mediation, however, arbitration may not be used without approval from the VP, SM.

Negotiation is the most common form of dispute resolution and occurs when the parties or management attempt to resolve the disagreement. Mediation happens when a neutral third party assists in the negotiation. Mediation helps the parties communicate, understand each other, and resolve differences. If the use of ADR is agreed upon, the 10 calendar day limitation is suspended; if the parties cannot reach an agreement under ADR, the supplier has 10 calendar days to lodge its disagreement with the SDR Official. For more information about ADR, you should consult your Assigned counsel.

The disagreement resolution process should be business-like and not adversarial. Assigned counsel may be engaged as necessary.

During the initial disagreement, the contracting officer must seek to resolve the issues raised in the disagreement. The contracting officer should also inform and/or engage management in the resolution effort. Lastly, contracting officers and management should consider a range of business options to resolve the matter, including, denial of the disagreement;

overturning a contract award; reopening the purchasing process; or the amendment of the solicitation.

During the disagreement resolution, the contracting officer must ensure the involvement of management. The extent of that involvement will depend upon the particulars of the disagreement. Regardless of the outcome of the disagreement-resolution effort, the contracting officer must promptly document the disagreement and the resolution efforts taken in response to it in the contract file. The contracting officer must draft a letter to the supplier that describes his or her decision and the rationale for that decision. A copy of the decision must be sent to his or her manager. The decision letter must contain the supplier's appeal rights. The contracting officer must issue his or her decision letter by the tenth calendar day after receipt of the disagreement.

7-4.3 **SDR Official Disagreement Resolution**

If a disagreement is not resolved with the contracting officer during the initial resolution period, the supplier may then lodge the disagreement in writing by U.S. mail, e-mail, or fax with the SDR Official for final resolution. The disagreement must be lodged with the SDR Official within 20 calendar days after the time it was lodged with the contracting officer as required by CFR 601.107. The SDR Official has exclusive authority to issue a final and binding decision, as established in 39 CFR 601.108.

When lodging a disagreement with the SDR Official, the supplier must state the factual circumstances relating to the matter, the remedy sought, and the basis for the disagreement. The SDR Official may grant an extension of time to the supplier and interested parties to lodge a disagreement or to provide supporting information when warranted. Any request for an extension must set forth the reasons for the request, be made in writing, and be delivered to the SDR Official on or before the time to lodge a disagreement lapses. The address of the SDR Official is:

ATTN SDR OFFICIAL
US POSTAL SERVICE HEADQUARTERS
475 L'ENFANT PLAZA SW RM 1141
WASHINGTON DC 20260-1141
Fax: (202) 268-6234

The supplier may also lodge a disagreement with the SDR Official by e-mail at *SDROfficial@usps.gov*.

When the SDR Official receives the disagreement, the contracting officer is promptly provided a copy of the disagreement and instructed to send a letter to all interested parties (i.e., actual or prospective offerors whose direct economic interests would be affected by the award of, or failure to award, the contract) with copies to the SDR Official. The contracting officer's letter must briefly recite each issue raised and refer the recipients to the relevant regulations in 39 CFR 601.108.

The responsible contracting officer must forward a copy of the contract file to the SDR Official. The contract file must include the following information:

- Requisition and SOW/specifications.
- Source list.

- Solicitation document.
- All proposals received.
- Proposal evaluation document(s), including best-value determination.
- Award document.
- Award notification.
- Whether a debriefing was requested, if so, the date it was given.
- All pre-award correspondence (letters, e-mails, memorandum for record).
- If ADR was used, the date the parties failed to achieve resolution.
- Copy of the final decision letter responding to the disagreement.
- Any other information relevant to the disagreement.

The SDR Official will consider the disagreement, the contracting officer's contract file, and any response by other interested parties and Postal Service officials. The SDR Official may also request meetings, individually or jointly, with the supplier, interested parties, or Postal Service officials to obtain additional materials, information, or advice. The supplier lodging the disagreement, other interested parties, or Postal Service officials must provide all relevant non-privileged materials and other information requested by the SDR Official. If the information being submitted to the SDR Official is confidential and privileged, the supplier, interested parties, or Postal Service officials must indicate that the information is confidential and privileged. If a submission contains trade secrets or other confidential information, it should be accompanied by a copy of the submission from which the confidential matter has been redacted. The SDR Official will determine whether any redactions are appropriate and will be responsible for determining the treatment of any redacted materials. Failure of any party to provide promptly the requested information may be taken into account by the SDR Official in the decision. As stated in 39 CFR 601, it is the SDR Official's goal and intent to resolve disagreements within approximately 30 calendar days from the date on which the disagreement was lodged. The time to make a decision may be shortened or lengthened by the SDR Official, depending on the complexity of the issues, the timeliness of the receipt of requested information and other relevant considerations.

In his or her consideration and resolution of disagreements, the SDR Official's decision will be guided by the regulations in 39 CFR 601, whether the Postal Service received best value, and all applicable public laws enacted by Congress.

The decision of the SDR Official will be final and binding on the person or organization lodging the disagreement, other interested parties, and the Postal Service. However, any of these parties may appeal the decision to a Federal court with jurisdiction over such claims. The decisions may be appealed only on the grounds that the decision was procured by fraud or other criminal misconduct or that the decision was obtained in violation of the regulations in 39 CFR 601 or applicable public laws enacted by Congress.

7-4.4 **Other Disagreement Resolution Matters**

SDR Official's role in Contract Disputes Act (CDA) claims. When a supplier lodges a disagreement during contract performance and certifies the disagreement as a claim, the claim is resolved by methods pursuant to the CDA under 39 CFR 601.109. During contract performance and before the supplier certifies the disagreement as a claim under CDA, the SDR Official may serve as a mediator in ADR between the contracting officer and the supplier. The SDR Official serves as a mediator before the disagreement is certified as a CDA claim only upon the agreement by both the contracting officer and supplier. As a mediator, the SDR Official assists in facilitating disagreement resolution, but does not issue a final decision. The contracting officer, in this instance, issues the final decision.

Conflict of interest. If the SDR Official issued a final decision or acted as a mediator in a matter(s) that is being contested pursuant to 39 CFR 601.106, the SDR Official must recuse himself or herself from being the final decision maker under 39 CFR 601.108. The SDR Official will refer the matter to the Alternate SDR Official, who will review the disagreement and make the final decision.

Disagreements received before contract award. While a disagreement is pending, an award will not be made unless compelling circumstances so require. The contracting officer must document the contract file that an award is being made while a disagreement is being resolved, the reasons why the contract is being awarded, and document the approval of the relevant portfolio manager.

7-4.5 **Publication**

The SDR Official's decisions will be published internally on the Postal "Blue" page under SM Infrastructure and published externally at www.usps.com.

7-4.6 **Other Topics Considered**

Section [2-37](#), [Hold Discussions](#).

Section [2-38](#), [Negotiate with Suppliers](#).

Section [3-1](#), [Award Contract and Notify Suppliers](#).

7-5 **Emergencies**

An emergency is any unforeseen combination of circumstances, or the resulting state, that prevents the completion of a task necessary to the Postal Service's operation. Emergencies also include situations that might interrupt Postal Service operations or damage an asset that is vital to the Postal Service's operations. Examples of emergencies range from those having significant impact (e.g., catastrophic events such as a natural disaster) to those of a more minor nature (e.g., eBuy servers being down). Depending on the size and scope of the emergency, various responses are appropriate. The Postal Service has developed a range of responses to various types of emergencies. In the SCM area, purchase/SCM teams should either: 1) as part of their purchase planning prepare contingency plans for emergencies

or 2) be prepared to effectively respond to an emergency. In addition, portfolio managers should establish a contingency plan so that requirements met by his or her portfolio can continue to be met during an emergency.

Emergency contracts for mail transportation are addressed in the commodity specific practices.

7-5.1 **Unauthorized Contractual Commitments and Maverick Purchases**

It is the objective of the Postal Service to curb unauthorized contractual commitments and maverick purchases. An unauthorized contractual commitment occurs when a Postal Service employee who has not been delegated contracting or local buying authority, or who exceeds such authority, takes action to cause another party to deliver goods or services. Because such actions may not be an appropriate or advantageous business arrangement for the Postal Service, management attention is warranted. In addition, unauthorized contractual commitments do not include the required terms and conditions necessary to protect the interests of both parties. Unauthorized contractual commitments range from simple misunderstandings to serious deviations from Postal Service SPs and Ps. Procedures for ratifying unauthorized contractual commitments may be found in the Management Instruction AS-710-1999-2, titled *Unauthorized Contractual Commitments*.

A maverick purchase occurs when Postal Service employees purchase supplies or services from a source other than from a supplier with whom the Postal Service has negotiated a framework agreement and, therefore, specific discounts. Maverick purchases prevent the Postal Service from leveraging purchasing power and ensuring the integrity of the supplier evaluation and selection process. For this reason, the client and SM must work together to actively monitor and eliminate maverick purchases.

7-5.2 **Emergency Purchases**

In emergencies, the client must always contact the contracting officer for any immediate purchasing needs. If the contracting officer cannot be reached, the client may commit funds to sustain the Postal Service's operations through the use of eBuy. eBuy is the electronic commerce portal that provides the Postal Service's employees with electronic requisitioning, approval and invoice certification capability and is available at <https://ebuy.usps.gov/jsp/co/Login.jsp>. eBuy is the Postal Service's preferred method of order placement.

However; if eBuy is not available or if the requested products or service cannot be found on eBuy, the client may contact a supplier to begin emergency work. The client may then pay through either credit card or invoice to the Postal Service. Although these commitments occur before obtaining contracting officer approval, they do require the concurrence of the client's manager. The client must contact the contracting officer the next business day to determine whether any follow-up work or a contract is needed. When such postpurchase approval practices are used, the contracting officer must provide approval within 10 business days of the

actual commitment. The documentation must include a justification of postapproval.

7-5.3 **Other Topics Considered**

Section [4-1, Ordering](#).

7-6 Deviations

Conformance with mandatory Supplying Practices promotes consistency and integrity throughout the Postal Service supply chain. However, there are circumstances when departures from the Supplying Practices are necessary or desirable. Deviations may be authorized in such circumstances.

7-6.1 **Examples of Deviations**

contracting officers will forward deviation requests through the appropriate organizational channels to approval officials who keep copies of all deviation approvals (portfolio managers are delegated authority to approve one time deviations and may redelegate this one time approval authority to their direct reports. The VP, SM, may approve any request for deviations regarding a single purchase or series of purchases.) Following are some examples of deviations:

- Omitting or modifying a provision or clause required by a Practice.
- Supplementing a provision or clause required by a Practice with another provision or clause in a manner that modifies the *substance or intent* of the original provision or clause.
- Using a provision or clause that differs from the provision or clause required by a Practice that is in regard to the same topic and subject matter.
- Failure to follow a practice that is mandatory within the context of a given business situation.

However, using provisions or clauses included in these practices to replace selected text contained in [Provision 4-1: Standard Solicitation Provisions](#), and [Provision 4-2: Evaluation](#), and [Clause 4-1: General Terms and Conditions](#), does not constitute a deviation and does not require authorization.

Following are some examples of situations that are not considered deviations:

- Clauses written to meet the requirements of a specific purchasing situation that is not outlined in the Practices.
- Procedures or instructions that are developed to meet specific operational needs with the approval of the VP, SM.
- Interim procedures or instructions used to try or test out new techniques and methods.
- Interim procedures or instructions used to promote Postal Service efficiency.

7-6.2 **Deviations vs. Changes**

Repeated deviations may indicate areas for improvement that require a change. Changes are proposed to the SCMC following the procedures discussed in Section [7-10](#), [Continuous Improvement](#).

7-7 **Laws**

Congress afforded the Postal Service broad powers of operation in the marketplace, excluding it from most Federal laws and regulations concerning contracts, property, works, officers, employees, budgets, and funding; as well as the establishment, adjudication, and judicial review of administrative procedures and determinations. Most important, the Postal Service is not subject to the Federal Acquisition Regulation (FAR), which is the primary regulation governing all Federal executive agencies in their purchasing of goods and services with appropriated funds. Please see chapters [9](#) and [10](#) for a complete list of clauses and provisions applicable to the Postal Service.

There are a number of laws governing purchasing and material management at the Postal Service. Some of those laws are mandated in 39 CFR either as enacted or since amended, and others are applied to the Postal Service by its own terms. SM must comply with those requirements in all activities.

7-7.1 **Federal Laws Applicable to the Postal Service**

Congress afforded the Postal Service broad powers of operation in the marketplace, excluding it from most Federal laws and regulations concerning contracts, property, works, officers, employees, budgets, and funding; as well as the establishment, adjudication, and judicial review of administrative procedures and determinations. Most important, the Postal Service is not subject to the FAR, which is the primary regulation governing all Federal executive agencies in their purchasing of goods and services with appropriated funds. Please see Clauses and Provisions for a complete list of clauses and provisions applicable to the Postal Service.

There are a number of laws governing purchasing and material management at the Postal Service. Some of those laws are mandated in 39 CFR either as enacted or since amended, and others are applied to the Postal Service by its own terms. SM must comply with those requirements in all activities.

The followings laws are applicable to the Postal Service:

- Service Contract Act of 1965 (P.L. 89—286, 41 U.S.C. 6701 et seq.).
- Davis-Bacon Act (40 U.S.C. 3141 et seq.).
- The Copeland Anti-Kickback Act (18 U.S.C. 874 and 40 U.S.C. 3145).
- Randolph-Sheppard Act (20 U.S.C. 107 et seq., made applicable by 39 U.S.C. 410(b)(3)).
- Miller Act (40 U.S.C. 3131 et seq.).
- Contract Work Hours and Safety Standards Act (40 U.S.C. 3701 et seq.).
- Prohibition on Convict Labor (under 39 U.S.C. 2201).

- Walsh-Healey Public Contracts Act (41 U.S.C. 6501 et seq., made applicable by 39 U.S.C. 410(b)(s)).
- Freedom of Information Act (5 U.S.C. 552).
- Fair Labor Standards Act (29 U.S.C. 201—219).
- The Privacy Act of 1974 (5 U.S.C. 552a).
- Architectural Barriers Act (42 U.S.C. 4151 et seq., made applicable by 39 U.S.C. 410(b)(8)).
- Administrative Dispute Resolution Act of 1996 (ADRA) 5 U.S.C. 4151 et seq.
- Rehabilitation Act of 1973 (29 U.S.C. 702 et seq.), including Section 508.
- The Javits-Wagner-O’Day Act (41 U.S.C. 8501–8506).
- Vietnam Era Veterans Readjustment Assistance Act of 1972 (38 U.S.C. 4212).
- Contract Disputes Act (41 U.S.C. 7101–7109).
- Prompt Payment Act of 1974, as amended (31 U.S.C. 3901 et seq.).
- Postal Accountability and Enhancement Act.

7-7.1.1.1 **Service Contract Act (Public Law 89-286, 41 U.S.C. 6701 et seq.)**

7-7.1.1.1.1 **Applicability**

7-7.1.1.1.1.a The Service Contract Act (“the Act”) applies to any contract whose principal purpose is to provide services to be performed by service employees. Many types of services are covered by the Act, which attempts to cover contract workers who do not fall under the Davis-Bacon Act for construction and the Walsh-Healey Public Contracts Act for supplies. The Department of Labor’s regulations implementing the Act are contained in 29 CFR 4, Subpart C, and 29 CFR 4 110 therein describes what contracts are covered by the Act. The Act applies only to contracts “the principal purpose of which is to furnish services,” so if services are only incidental to the performance of a contract, the Act does not apply.

7-7.1.1.1.1.b The Act applies generally to all service employees on a covered contract entered into by the supplier who, on or after the date of award, are engaged in working on or in connection with the contract, either in performing the specific services called for by its terms or in performing other duties necessary to the performance of the contract. The Act does not cover persons employed in a bona fide executive, administrative, or professional capacity as those terms are defined in 29 CFR Part 541.

7-7.1.1.1.1.c The Act also applies to subcontracts under covered contracts, and suppliers must include the Act’s provisions in subcontracts for services. Except where indicated, in this part the terms “contract” and “supplier” include “subcontracts” and “subcontractors,” respectively.

7-7.1.1.1.2 **Exemptions**

7-7.1.1.1.2.a **Statutory Exemptions**

The statutory exemptions in section 7 of the Act are as follows:

1. Any contract of the United States or District of Columbia for construction, alteration, and/or repair, including painting and decorating of public buildings or public works;
2. Any work required to be done in accordance with the provisions of the Walsh-Healey Public Contracts Act (49 Stat. 2036);
3. Any contract for the carriage of freight or personnel by vessel, airplane, bus, truck, express, railway line, or oil or gas pipeline where published tariff rates are in effect;
4. Any contract for the furnishing of services by radio, telephone, telegraph, or cable companies, subject to the Communications Act of 1934;
5. Any contract for public utility services, including electric light and power, water, steam, and gas;
6. Any employment contract providing for direct services to a Federal agency by an individual or individuals;
7. Any contract with the Post Office Department, (now the U.S. Postal Service) the principal purpose of which is the operation of postal contract stations.

7-7.1.1.2.b Secretary of Labor Exemptions

The following types of contracts have also been exempted from all the provisions of the Act, pursuant to section 4(b) of the Act, by the Secretary of Labor for reasons found to be necessary and proper in the public interest or to avoid serious impairment of the conduct of Government business:

1. Contracts entered into by the United States with common carriers for the carriage of mail by rail, air (except air star routes), bus, and ocean vessel, where such carriage is performed on regularly scheduled runs of the trains, airplanes, buses, and vessels over regularly established routes and accounts for an insubstantial portion of the revenue therefrom;
2. Any contract entered into by the U.S. Postal Service with an individual owner-operator for mail service where it is not contemplated at the time the contract is made that such owner-operator will hire any service employee to perform the services under the contract except for short periods of vacation time or for unexpected contingencies or emergency situations such as illness, or accident; and
3. Contracts for the carriage of freight or personnel subject to rates covered by section 10721 of the Interstate Commerce Act.

7-7.1.1.2.c Exemption for the Maintenance, Calibration, or Repair of Certain Equipment

7-7.1.1.2.c(1) General

By exemptions published at 29 CFR 4.123(e)(1)(A)-(C), the Secretary of Labor has also exempted from the Act contracts and subcontracts in which the primary purpose is to furnish maintenance, calibration, or repair of the following types of equipment, if the conditions set out below are met:

- Automated data processing equipment and office information/word processing systems

- Scientific equipment and medical apparatus or equipment if the application of micro-electric circuitry or other technology of at least similar sophistication is an essential element
- Office/business machines not otherwise exempt if such service are performed by the manufacturer or supplier of the equipment.

7-7.1.1.2.c(2) Conditions

The above exemption applies if all of the following conditions are met for a contract or subcontract:

- The items to be serviced are commercially available, used regularly outside the government, and are normally sold or traded by the supplier to the public in substantial quantities.
- The services are furnished by the supplier or its subcontractor at prices which are, or are based on, established catalog or market prices for the maintenance, calibration, and/or repair of such commercial items. “An established catalog price” is a price included in a catalog, price list, schedule, or other form that is regularly maintained by the manufacturer or supplier, is either published or otherwise available for inspection by customers, and states prices at which sales are currently or were last made to a significant number of buyers constituting the general public. An “established market price” is a current price, established in the usual course of trade between buyers and sellers free to bargain, which can be substantiated from sources independent of the manufacturer or supplier.
- The supplier or subcontractor utilizes the same compensation (wages and fringe benefits) plan for all service employees performing work under the contract as it uses for those employees and equivalent employees servicing the same equipment for commercial customers. The supplier or subcontractor certifies to these conditions. Certification by the supplier as to its compliance also constitutes its certification as to compliance by its subcontractor if it subcontracts out the exempt services. The certification must be included in the proposal or its subcontract proposal, using [Provision 9-4: Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts – Certification](#). If the contracting officer or supplier has reason to doubt the validity of the certification, clauses implementing the Act must be included in the contract or subcontract.

7-7.1.1.2.c(3) Determination and Contract Award

The contracting officer must determine the applicability of the exemption to the contract and that all of the above conditions and certifications are met before contract award. If the contracting officer finds otherwise, he or she must identify the deficiency to the supplier. Unless the supplier provides a revised offer either (1) acknowledging the applicability of the Act or (2) demonstrating to the contracting officer’s satisfaction its ability to meet all of the above conditions for an exemption, the supplier’s offer will not be considered for award. If the supplier does not provide the certification required in the conditions above, the contract will be subject to the Act, and the contracting officer will ensure compliance with the Act.

7-7.1.1.2.c(4) Department of Labor (DOL) Determination

After contract award, if DOL determines that any of the above conditions have not been met, it will deem the exemption inapplicable and the contract will become subject to the Act, effective on the date of the DOL's determination. In such a case, the contracting officer must include Clause 9-10 or Clause 9-11 in the contract and any applicable wage determinations issued by the DOL within thirty days of the DOL notification. If DOL determines that any of the above conditions have not been met with regard to a subcontract, the exemption will not apply and the supplier may be responsible for ensuring that the subcontractor complies with the Act, effective as of the date of contract award.

7-7.1.1.2.d Other Conditionally Exempted Contracts

7-7.1.1.2.d(1) General

By exemptions published at 29 C.F.R 4.123(e)(2)(i)(A) – (H), the Secretary of Labor has also exempted from the Act contracts for the following services if the conditions below are met:

- Automobile or other vehicle (e.g., aircraft) maintenance services (other than contracts or subcontracts to operate a Government motor pool or similar facility).
- Financial services involving the issuance and servicing of cards (including credit cards, debit cards, purchase cards, smart cards, and similar card services).
- Hotel/motel services for conferences, including lodging and/or meals, which are part of the contract for the conference (which must not include ongoing contracts for lodging on an as needed basis).
- Maintenance, calibration, and repair, and/or installation (where the installation is not subject to the Davis-Bacon Act) services for all types of equipment where the services are obtained from the manufacturer or supplier of the equipment under a contract awarded noncompetitively.
- Transportation by common carrier of persons by air, motor vehicle, rail, or marine vessel on regularly scheduled or via standard commercial services (not including charter services).
- Real estate services, including real property appraisal services, related to Federal agencies or disposing of real property owned by the Federal government.
- Relocation services, including services of real estate brokers and appraisers to assist Federal employees or military personnel in buying and selling homes (which do not include actual moving or storage of household goods and related services).

7-7.1.1.2.d(2) Conditions

The exemptions above apply if all of the following are met for a contract or subcontract:

- The services under the prime contract are commercial, i.e., they are offered and sold regularly to non-governmental customers, and are by provided by the supplier (or subcontractor in the case of an exempt

subcontract) to the general public in substantial quantities in the course of normal business operations.

- The prime contract or subcontract will be selected for award on the basis of multiple factors where price is equal to or less important than the combination of non-cost factors, or the supplier or subcontractor will be awarded on a noncompetitive basis.
- The prime contract or subcontract services are furnished at prices that are, or are based on, established catalog or market prices. An established price is a price included in a catalog, price list, schedule, or other form that is regularly maintained by the supplier or subcontractor, is either published or otherwise available for inspection by customers, and states prices at which sales are currently, or were last made to a significant number of buyers constituting the general public. An established market price is a current price, established in the usual course of trade between buyers and sellers free to bargain, which can be substantiated from sources independent from the manufacturer or supplier.
- Each service employee who will perform service under the contract or subcontract will spend only a small portion of his or her time (a monthly average of less than twenty percent of the available hours on an annualized basis, or less than twenty percent of available hours during the contract period if the contract period is less than a month) servicing the contract or subcontract.
- The supplier uses the same compensation (wage and fringe benefits) plan for all service employees performing work under the contract or subcontract as the supplier uses for these employees and equivalent employees servicing commercial customers.
- The contracting officer (or supplier with respect to a subcontract) determines in advance, based on the nature of the contract requirements and knowledge of the practices of likely offerors, that all or nearly all offerors will meet the conditions above. Where the services are already being performed under contract, the contracting officer or supplier will consider the practices of the existing supplier or subcontractor in making a determination regarding whether the conditions above have been met. If, after receipt of proposals, the contracting officer finds that he or she did not correctly determine that all or nearly all of the offerors would meet the requirements above, the Act will apply to the purchase, even if the successful offeror has certified to these conditions. The supplier or subcontractor certifies to these conditions. Certification by the supplier as to its compliance also constitutes its certification as to compliance by its subcontractor if it subcontracts out the exempt services. The certification must be included in the proposal or its subcontract proposal, using [Provision 9-4: Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts – Certification](#). If the contracting officer or supplier has reason to doubt the validity of the certification,

clauses implementing the Act must be included in the contract or subcontract.

7-7.1.1.2.d(3) **DOL Determination**

After contract award, if DOL determines that any of the above conditions have not been met, it will deem the exemption inapplicable and the contract will become subject to the Act, effective on the date of the DOL determination. In such a case, the contracting officer must include Clause 9-10 or Clause 9-11 in the contract and any applicable wage determinations issued by DOL within thirty days of the DOL notification. If DOL determines that any of the above conditions have not been met with regard to a subcontract, the exemption will not apply and the supplier may be responsible for ensuring that the subcontractor complies with the Act, effective as of the date of contract award.

7-7.1.1.2.e **Nonexempt Contracts**

The exemptions listed above do not apply to solicitations and contracts that are:

- Awarded under the Javits-Wagner-O'Day Act.
- For the operation of a government facility or portion thereof (but may be applicable to subcontracts for services under such a contract).
- Subject to section 4(c) of the Act, having to do with successor contractors' obligations to pay service employees not less than the wages and fringe benefits and prospective increases in wages and fringe benefits provided for in a collective-bargaining agreement as a result of arm's-length negotiations, to which service employees would have been entitled if they were employed under the predecessor contract.

7-7.1.1.3 **Price Adjustments**

7-7.1.1.3.a **General**

For all multiyear service contracts and service contracts with renewals or options, except when the DOL wage determination has not changed, new wage determinations must be incorporated into the contract as follows:

- At least every two years following the contract award.
- When exercising an option or renewal.
- When there is a significant change in labor requirements resulting in new labor classifications.

7-7.1.1.3.b **Clause 9-12: Fair Labor Standards Act and Service Contract Act – Price Adjustments**

Multiyear service contracts and service contracts with renewals or options must include [Clause 9-12: Fair Labor Standards Act and Service Contract Act – Price Adjustment](#), specifying the procedures for price adjustments when an increase or decrease in a wage determination is applied to the contract. In accordance with Clause 9-12, suppliers may not include in their offered price any contingency to cover possible future increases in wage rates. In the event of a change in a wage determination, the supplier and contracting officer will engage in negotiations as to whether and to what extent the parties will absorb the costs of the adjustment.

7-7.1.1.3.c Wage Determinations

The contracting officer will obtain a new wage determination from DOL prior to the events listed in [7-7.1.1.3.a](#). The contracting officer must notify the supplier of the new wage rate thirty days prior to its effective date. The supplier will then have thirty days from the effective date, or any extension of that time allowed by the contracting officer pursuant to that clause, to make a request for price adjustment. In instances where a price adjustment is considered appropriate, if the contracting officer and the supplier do not reach an agreement within thirty days of the request, the contracting officer should issue a unilateral change order in the amount considered to be a fair and equitable adjustment. The supplier may then either accept the amount, or the supplier may file a claim under [Clause B-9: Claims and Disputes](#).

7-7.1.1.3.d Price Negotiations

Price adjustment negotiations should be handled on a case-by-case basis. In such negotiations, the contracting officer should consider whether the supplier has attained new efficiencies allowing it to absorb additional wage costs, whether it is possible to decrease hours or consolidate scheduling, changed market conditions, the complexity of the type of service being purchased, and other factors affecting the supplier's ability to absorb all or any portion of the adjustment costs.

7-7.1.1.4 Provisions and Clauses

7-7.1.1.4.a Provision for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts

[Provision 9-4: Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts – Certification](#) must be included in all solicitations for contracts which the contracting officer has determined are likely to be exempted from the Act. (See [7-7.1.1.2.c](#) & [7-7.1.1.2.d](#)).

7-7.1.1.4.b Contracts Over \$2,500

[Clause 9-10: Service Contract Act](#) must be included in every contract for services covered by the Act that is over \$2,500 or is modified to exceed \$2,500. This includes indefinite-delivery contracts and ordering agreements when orders are expected to aggregate more than \$2,500. The clause is incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#) when checked off by the contracting officer.

7-7.1.1.4.c Contracts of \$2,500 or Less

Every contract of \$2,500 or less for services covered by the Act must include [Clause 9-11: Service Contract Act – Short Form](#). The clause is incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#) when checked off by the contracting officer.

7-7.1.1.4.d Multiyear Service Contracts and Service Contracts with Renewals or Options

Multiyear service contracts and service contracts with options or renewals that include [Clause 9-10: Service Contract Act](#) or [Clause 9-11: Service Contract Act – Short Form](#), must also include [Clause 9-12: Fair Labor Standards Act and Service Contract Act – Price Adjustment](#). These clauses

are incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#) when checked off by the contracting officer.

7-7.1.1.4.e Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts

If exemption conditions are met, contracts for maintenance, calibration, or repair of certain equipment, and other conditionally exempted contracts in [7-7.1.1.2](#) must include [Clause 9-15: Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts – Requirements](#). If exemption conditions are not met, contracts must include either [Clause 9-10: Service Contract Act](#) or [Clause 9-11: Service Contract Act – Short Form](#) as applicable. These clauses are incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#), when checked off by the contracting officer.

7-7.1.1.5 **Minimum Wage Determinations**

7-7.1.1.5.a Wage determinations may be obtained by submitting an e98, the electronic version of Standard Form 98 *Notice of Intention to Make a Service Contract*, from <http://www.dol.gov/whd/contracts/sca/sf98/index.asp>, describing the proposed contract and the occupations expected to be employed on the contract. DOL will respond with the wage determinations. Alternatively, wage determinations may be obtained from the following website: www.wdol.gov.

7-7.1.1.5.b If more than five service employees will be involved in performing work covered by the Act, the contract may not be awarded without a DOL wage determination. The contracting officer must obtain a wage determination prior to any request for proposals, commencement of negotiations, exercise of an option or renewal, and on each biennial anniversary date of a multi-year contract valued at more than \$2,500.

7-7.1.1.5.c If the place of performance is unknown when the solicitation is issued, a wage determination need not be included in the original solicitation. Instead, when proposals are received, the contracting officer must obtain a wage determination for each location where the contract might be performed, as indicated by potential suppliers. The wage determination that applies to the successful potential supplier must be included in the contract. If DOL finds this impracticable, it may issue a composite wage determination.

7-7.1.1.5.d If circumstances require that a contract be awarded before a wage determination is obtained, the contract must include [Clause 9-10: Service Contract Act](#) and provide for equitable adjustment of the contract terms when the wage determination is incorporated, effective from the date of issuance unless another effective date is specified in the determination. The e98, if not already submitted, must be submitted promptly and explain the need for immediate award.

7-7.1.1.5.e The contracting officer must submit a revised e98 to find out whether a wage determination is still current when a solicitation or negotiation has been delayed for more than sixty days from the anticipated date of award. Any wage determination received in response must replace the earlier wage determination.

- 7-7.1.1.5.f If the contract will be for substantially the same services as are being furnished at the same location by an incumbent supplier whose contract the proposed contract will succeed and the wages and fringe benefits of the service employees are determined by a collective bargaining agreement, the contracting officer must reference the union and the collective bargaining agreement on the e98. The contracting officer will receive an e-mail giving instructions to submit a copy of each collective bargaining agreement along with any related documents specifying wages and fringe benefits that will apply to the contract. If the contracting officer believes that the collective bargaining agreement was not the result of “arm's-length” negotiations, a statement of the facts leading the contracting officer to that conclusion must accompany the agreement, and the DOL Wage and Hour Division must be advised if the wages and fringe benefits vary substantially from those for similar services.
- 7-7.1.1.5.g Any revision of a wage determination received less than ten days before proposals are due is not effective unless there is enough time to notify potential suppliers. If the contract action involves noncompetitive procedures or the exercise of an option or renewal, any revision of a wage determination received after award is not effective if performance begins within thirty days after award; otherwise, any revision received at least ten days before performance begins is effective.
- 7-7.1.1.5.h The DOL Wage and Hour Division may require that a wage determination be applied to a contract retroactively, if the contract is subject to the Act and more than five service employees are involved in performing the work. If the contracting officer questions the applicability of the Act to the contract, the contracting officer must forward the matter for resolution to assigned counsel. If it is determined that the Act is not applicable to the contract, the contracting officer must advise DOL of the basis for this determination. No further action is needed unless the Secretary of Labor disagrees and issues a final determination that the contract is in fact subject to the Act. In that case, the contracting officer must incorporate the applicable wage determination and attempt to negotiate an equitable price adjustment.
- 7-7.1.1.5.i If a wage determination does not contain all the classifications and rates requested in the e98, those classifications for which no determinations were received must be deleted from the attachment to the solicitation incorporating the wage determination. When omitted classifications or classifications not previously contemplated are found necessary after award, they, along with the appropriate wage determination, must be incorporated into the contract following the procedures in Clause 9-10: Service Contract Act.
- 7-7.1.1.6 **Award**
- The following requirements apply to contract awards under the Act:
- DOL Poster - At the time of award, the contracting officer must furnish the supplier with WH Publication 1313, a DOL combination letter and poster explaining the Service Contract Act.
 - Inquiries concerning the Service Contract Act - Suppliers or their employees with questions about the applicability of the Act must be referred to the DOL's Wage and Hour Division's toll-free help line:

866-4USWAGE (1-866-487-9243)

TTY: 1-877-889-5627

MONDAY-FRIDAY 8 A.M. TO 8 P.M. EASTERN TIME

General questions about the Act may also be directed to any regional office of the Employment Standards Administration, Wage and Hour Division of the Department of Labor.

7-7.1.1.7 **Withholding Contract Payments and Contract Termination**

A violation of [Clause 9-10: Service Contract Act](#) or [Clause 9-11: Service Contract Act — Short Form](#) makes the responsible party liable for the sum of any deductions, rebates, refunds, or underpayments due to employees. At the written request of a district director (or above), as much of the accrued payment due on the contract (or any other contract between the supplier and the Postal Service that has not been assigned) must be withheld as is necessary to pay the employees. Withheld sums must be kept in an escrow fund. Any compensation that the Postal Service or the DOL Wage and Hour Division determine to be due must be paid directly from the withheld payments.

If the withheld payments are insufficient to reimburse the underpaid employees, this fact must be reported to the General Accounting Office (for possible setoff), the Wage and Hour Division of the Department of Labor, and the Department of Justice. The United States may bring an action to recover the remaining amount. Any sums recovered must be held in the escrow fund and paid, on order of the Secretary of Labor, directly to the underpaid employees.

Any violation of [Clause 9-10: Service Contract Act](#) or [Clause 9-11: Service Contract Act — Short Form](#) may be cause for termination of the supplier's right to continue the work. If the contract is terminated, the Postal Service may enter into other contracts or arrangements to complete the work, charging any additional costs to the terminated supplier.

The Comptroller General is responsible for including the names of people or firms in violation of the Act in the GSA's System for Award Management (SAM) <http://sam.gov>. Unless the Secretary of Labor recommends otherwise, Postal Service contracts may not be awarded to any violator on the list (or to any firm, corporation, partnership, or association in which such violator has a substantial interest) for three years from the date the list was published.

7-7.1.1.8 **Enforcement**

The Secretary of Labor administers and enforces the Act.

7-7.1.2 **Davis-Bacon Act (40 U.S.C. 3141 et seq.)**

The Davis-Bacon Act requires that construction contracts over \$2,000 contain a provision setting the minimum wages to be paid to all classes of laborers and mechanics working on the work site. Minimum wage rates are determined by the Secretary of Labor on the basis of prevailing wage rates. Further guidance concerning the Davis-Bacon Act is provided in Handbook P2, *Design and Construction Purchasing Practice*.

7-7.1.3 **The Copeland Anti-Kickback Act (18 U.S.C. 874 and 40 U.S.C. 3145)**

The Copeland Anti-Kickback Act applies to any contract over \$2,000 subject to the Davis-Bacon Act. The Copeland Act makes it unlawful to force laborers or mechanics to give up any part of their compensation except for permissible deductions such as taxes and union dues.

7-7.1.4 **Randolph-Sheppard Act (20 U.S.C. 107 et seq.)**

This act allows for the operation of food service and vending facilities by the blind on Federal properties to expand the economic opportunities of the blind, and for other purposes. Postal facilities are to include space for vending facilities operated by or on behalf of the blind.

7-7.1.4.1 **Requirements**

Blind suppliers licensed under the provisions of the Randolph-Sheppard Act or by a state licensing agency must be given priority for the operation of food vending services in Postal Service facilities. See Handbook EL-602, *Food Service Operations*, (<http://about.usps.com/handbooks/el602.pdf>) for additional details.

7-7.1.5 **Miller Act (40 U.S.C. 3131 et seq.)**

7-7.1.5.1 **Applicability**

The Miller Act required contract surety bonds on Federal construction. See [7-3.1, Bonds](#), for general information on types of bonds, and [7-3.1.7, Performance and Payment Bonds for Construction Contracts](#), for information regarding Miller Act bond requirements.

7-7.1.5.2 **Requirements**

The Miller Act provides that before a contract that exceeds \$100,000 in amount for the construction, alteration, or repair of any building or public work of the United States is awarded to any person, that person shall furnish the United States with the following:

- A performance bond in an amount that the contracting officer regards as adequate for the protection of the United States. The bond amount is normally 100 percent of the contract price.
- A separate payment bond for the protection of suppliers of labor and materials. The amount of the payment bond shall be equal to the total amount payable by the terms of the contract unless the contracting officer awarding the contract makes a written determination supported by specific findings that a payment bond in that amount is impractical, in which case the amount of the payment bond shall be set by the contracting officer. In no case shall the amount of the payment bond be less than the amount of the performance bond.

7-7.1.6 **Contract Work Hours and Safety Standards Act (40 U.S.C. 3701 et seq.)**

7-7.1.6.1 **Requirements**

The Contract Work Hours and Safety Standards Act requires that certain contracts contain a clause specifying that no laborer or mechanic doing any work under the contract may be required or permitted to work more than 40 hours in any workweek unless paid at least one and one-half times the basic rate of pay for all overtime hours. A violation makes the supplier liable for liquidated damages. Lease agreements, being subject to Reorganization Plan No. 14 of 1950 under 39 U.S.C. 410(d), are subject to the safety standards of the Contract Work Hours and Safety Standards Act, in addition to the overtime pay requirements.

7-7.1.6.2 **Exemptions**

The Secretary of Labor is responsible for enforcement of the Work Hours and Safety Standards Act and may permit variations and exemptions from the Work Hours and Safety Standards Act's requirements when necessary in the public interest or to prevent injustice or undue hardship (29 CFR 5.14).

7-7.1.6.3 **Clauses**

[Clause 9-2: Contract Work Hours and Safety Standards Act — Overtime Compensation](#) is incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#) and must be checked off by contracting officers for all contracts, lease agreements, and ordering agreements that may involve the employment of laborers or mechanics, except:

- Construction contracts and lease agreements involving alterations or improvements of \$2,000 or less, and other contracts and lease agreements of \$2,500 or less;
- Indefinite-delivery contracts and ordering agreements, if the total amount of all orders placed for 1 year after the effective date will not exceed the above limits involving construction contracts and lease agreements involving alterations or improvements;
- Contracts for supplies usually purchased in the open market or requiring labor merely incidental to the sale;
- Contracts for work subject solely to the Walsh-Healey Public Contracts Act;
- Contracts for transportation by land, air, or water; and
- Any other contracts exempt under regulations of the Secretary of Labor (see 29 CFR 5.15).

7-7.1.7 **Prohibition on Convict Labor (39 U.S.C. 2201)**

7-7.1.7.1 **Requirements**

Under 39 U.S.C. 2201, the Postal Service may not contract for supplies to be manufactured by convict labor, except for purchase from Federal Prison Industries, Inc. The Postal Service may purchase supplies from firms employing persons on parole or probation under the conditions set forth in

Executive Order (EO) 11755, December 29, 1973, as amended, which the Postal Service has elected to follow.

7-7.1.7.2 **Clauses**

Except for purchases from Federal Prison Industries, Inc., all contracts involving the employment of labor must contain [Clause 9-1: Convict Labor](#). [Clause 9-1: Convict Labor](#) is incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#).

7-7.1.7.3 **Federal Prison Industries, Inc.**

The Postal Service uses Federal Prison Industries, Inc. (UNICOR) as a source of supply for:

- Mailbag requirements exceeding the capacity of the MES; and
- May obtain other products and services available from Federal Prison Industries.

Price and delivery terms must be reasonable compared with those available in the commercial marketplace (as determined by market research or other means not involving obtaining competitive proposals).

7-7.1.7.4 **Ordering**

Supplies and services available from Federal Prison Industries are listed in its Schedule of Products brochure. This brochure and individual product and service catalogs (which provide detailed ordering instructions) are available at Federal Prison Industries' Web site (www.unicor.gov) and are available from:

UNICOR CORPORATE DIVISION
FEDERAL PRISON INDUSTRIES INC
320 FIRST STREET NW
WASHINGTON DC 20534-0001

7-7.1.8 **Walsh-Healey Public Contracts Act (41 U.S.C. 6501 et seq.)**

7-7.1.8.1 **Applicability**

The Walsh-Healey Public Contracts Act applies to indefinite-delivery contracts and ordering agreements if the aggregate amount of all orders is expected to exceed \$10,000 during the year following award. Indefinite-delivery contracts and ordering agreements not initially subject to the Walsh-Healey Public Contracts Act become subject to the Walsh-Healey Public Contracts Act if orders will exceed \$10,000 during any year after the first year. Applicability must therefore be determined annually until the contracts or agreements become subject to the Act.

If a contract for \$10,000 or less is modified to exceed \$10,000, the Walsh-Healey Public Contracts Act applies. If a contract that exceeds \$10,000 is modified to \$10,000 or less, the work performed after the modification is subject to the Walsh-Healey Public Contracts Act if both parties agreed to the modification.

7-7.1.8.2 **Exemptions**

The following purchases are exempt from the Walsh-Healey Public Contracts Act:

- Noncompetitive purchases, when delaying the purchase would seriously harm the Postal Service.
- Perishables, including dairy, livestock, and nursery products.
- Purchases of agricultural or farm products processed for first sale by the original producers.
- Commercially available items.

When a contract subject to the Walsh-Healey Public Contracts Act is awarded, the contracting officer, under the regulations or instructions issued by the Secretary of Labor, must:

- Give the supplier a Department of Labor combination letter and poster (WH Publication 1313) explaining the Walsh-Healey Public Contracts Act; and
- Report any violation of the representations or stipulations required by the Walsh-Healey Public Contracts Act to the Secretary of Labor through the Inspection Service.

The Secretary of Labor may allow exceptions to the requirement that the representations and stipulations of the Walsh-Healey Public Contracts Act be included in contracts. The contracting officer must submit requests for exceptions to the Administrator, Wage and Hour Division, Department of Labor, through the manager, SM Infrastructure.

7-7.1.8.3 **Requirements**

The Walsh-Healey Public Contracts Act requires that certain contracts for the manufacture or furnishing of supplies must incorporate the Walsh-Healey Public Contracts Act requirements by reference. No contracting officer, supplier, or subcontractor may purchase quantities amounting to less than \$10,000 to avoid compliance with the Walsh-Healey Public Contracts Act.

7-7.1.8.4 **Clauses**

All contracts subject to the Walsh-Healey Public Contracts Act must include [Clause 9-6: Walsh-Healey Public Contracts Act](#), which is incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#), and must be checked off by the contracting officer, as appropriate.

7-7.1.9 **Freedom of Information Act (5 U.S.C. 552)**

The Freedom of Information Act (FOIA) provides the public with a right of access to records (hard-copy and electronic) that are maintained by Federal agencies, including the Postal Service. The FOIA contains exemptions that authorize the withholding of certain information. Postal Service regulations implementing the FOIA are located in 39 CFR 265. For procedures that implement FOIA, consult Handbook AS-353, *Guide to Privacy and the Freedom of Information Act*. For Postal Service Supplying Practices pertaining to FOIA, refer to the Section [7-14, Privacy Considerations](#). For additional information, visit www.usps.com/foia.

7-7.1.10 **Fair Labor Standards Act (29 U.S.C. 201—219)**

The Fair Labor Standards Act provides for minimum wages and maximum work hours, and it appoints the Wage and Hour Division of the Department of

Labor to interpret and enforce the Fair Labor Standards Act (including investigating and inspecting general suppliers). The Fair Labor Standards Act applies to all employees (with some exceptions) engaged in interstate or foreign commerce, the production of supplies for such commerce, or any closely related process or occupation essential to such production. It also prohibits oppressive child labor.

Suppliers or their employees who inquire concerning the applicability or interpretation of the Fair Labor Standards Act must be advised that rulings fall under the jurisdiction of the Department of Labor and must be referred to the Regional Administrator, Wage and Hour Division, Department of Labor.

7-7.1.11 **The Privacy Act of 1974 (5 U.S.C. 552a)**

The Privacy Act provides privacy protections for personal information maintained by Federal agencies. The Privacy Act provides privacy protections for personal information that agencies maintain in a “system of records,” which includes files, databases, or programs from which personal information is retrieved by name or other identifier. Postal Service regulations regarding the Privacy Act are located in 39 CFR 266 and 39 CFR 268. Handbook AS-353, *Guide to Privacy and the Freedom of Information Act*, describes procedures relating to the Privacy Act, a full description of Privacy Act protections, as well as the Postal Service systems of records.

7-7.1.11.1 **Requirements**

When an agency maintains a system of records, it must publish a notice that describes the system in the *Federal Register*. The notice must document how the agency manages personal information within the system. This includes how information is collected, used, disclosed, stored, and discarded. It also includes how individuals can exercise their rights to obtain access to and amend their personal information that is maintained in the system. The Privacy Act further requires that the Postal Service provide an appropriate privacy notice to individuals when they are asked to provide information about themselves.

7-7.1.11.2 **Penalties**

The Privacy Act provides criminal penalties, in the form of fines, for any officer or employee who:

- Willfully maintains a system of records that contains information about an individual without giving appropriate notice in the *Federal Register*; or
- Knowing that disclosure is prohibited, willfully discloses information about an individual in any manner to any person or agency not entitled to receive it.

The Privacy Act also provides criminal penalties, in the form of fines, for any person who knowingly and willfully requests or obtains under false pretenses any record about another individual.

7-7.1.12 **Architectural Barriers Act (42 U.S.C. 4151 et seq.)**

The Architectural Barriers Act requires that Postal Service buildings (both owned and leased) are accessible to individuals with disabilities. The

Architectural Barriers Act impacts the cost of constructing or leasing buildings. Accessibility requirements of the Americans with Disabilities Act, applicable to private structures, have less stringent standards and put the burden on lessor, as opposed to the lessee.

7-7.1.13 **Administrative Dispute Resolution Act of 1996 (ADRA)
(5 U.S.C. 571 et seq.)**

The Administrative Dispute Resolution Act (ADRA) constitutes a mandate to all Federal agencies to provide ADR services. It requires the Postal Service to have policies that address the use of ADR techniques and to appoint a dispute resolution specialist. For Postal Service practices concerning ADR, consult Sections [2-37](#), [Hold Discussions](#), and [2-38](#), [Negotiate with Suppliers](#), as well as Section [7-4](#), [Supplier Disagreement Resolution](#).

7-7.1.13.1 **Applicability**

ADRA requires the Postal Service to examine the use of ADR in connection with:

- Formal and informal adjudications.
- Rulemakings.
- Enforcement actions.
- Issuing and revoking licenses or permits.
- Contract administration.
- Litigation brought by or against the Postal Service.
- Other Postal Service actions.

7-7.1.13.2 **Requirements**

For the purpose of the statute, alternative means of dispute resolution include conciliation, mediation, facilitation, fact finding, minitrials, and the use of an SDR Official.

ADRA:

- Provides that the Postal Service, once having agreed to binding arbitration, may not vacate or “opt out” of arbitral decisions with which it does not agree.
- Exempts certain confidential communications between a party to a dispute and a neutral party, which were made during ADR proceedings, from disclosure under the FOIA.

7-7.1.14 **Rehabilitation Act of 1973 (29 U.S.C. 702 et seq.)**

The Rehabilitation Act of 1973 prohibits discrimination on the basis of disability in programs conducted by Federal agencies, in programs receiving Federal financial assistance, in Federal employment, and in the employment practices of Federal contractors. Section 508 of the Act establishes specific requirements for information and communication technology developed, maintained, procured, or used by the Federal government to ensure that it is accessible to people with disabilities, including employees and customers.

7-7.1.14.1 Applicability

With the exceptions outlined below, every contract for goods or services (including construction and transportation services) having a value of more than \$10,000 must include [Clause 9-13: Equal Opportunity for Workers with Disabilities](#), which is incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#), and must be checked off by the contracting officer when applicable.

7-7.1.14.2 Requirements

The Postal Service complies with the Rehabilitation Act of 1973, as amended (29 U.S.C. 793), EO 11758 of January 15, 1974, and the implementing regulations of the Secretary of Labor (41 CFR 60—741). The requirements of [Clause 9-13: Equal Opportunity for Workers with Disabilities](#) does not apply to any agency, instrumentality, or subdivision of the state or local government that does not participate in work under the contract.

7-7.1.14.3 Waiver

The VP, SM, may request that the Director, Office of Federal Contracts Compliance Programs (OFCCP), Department of Labor, waive the application of any provisions of [Clause 9-13: Equal Opportunity for Workers with Disabilities](#) to a specific contract or group of contracts under 41 C.F.R. § 60-741.4(b)(1). The contracting officer must submit a justification for any waiver request to the VP, SM.

7-7.1.14.4 Section 508

Section 508 of the Rehabilitation Act (29 U.S.C. 794d) is a law that requires Federal agencies and the Postal Service to develop, procure, maintain, and use information and communication technology (ICT) that is accessible to persons with disabilities. The law requires that ICT equipment and systems comply with standards written by the Architectural and Transportation Barriers Compliance Board (Access Board). The Access Board published revised standards on January 18, 2017, in the *Federal Register*, which are codified at 36 CFR part 1194.

ICT includes technology such as web pages, software applications, computers, self-contained kiosks, copiers, multimedia, and telecommunications systems. These standards are intended to make these technology products more accessible to individuals with disabilities. [Clause 4-18: Information and Communication Technology Accessibility](#) must be included in all ICT contracts. See Section [8-4, Information Technology](#), for additional information on ICT contracts.

7-7.1.14.5 Department of Labor Notices

Under [Clause 9-13: Equal Opportunity for Workers with Disabilities](#) the contracting officer must provide the supplier with Department of Labor notices that state the supplier's obligations and individuals' rights under Section 503 of the Rehabilitation Act of 1973. Posters that include the required notices are available at <https://www.dol.gov/ofccp/regs/compliance/posters/ofccpost.htm>.

7-7.1.14.6 **Complaints**

The contracting officer must refer any employee of a supplier with a complaint concerning the Rehabilitation Act to the Department of Labor Office of Federal Contract Compliance Programs (OFCCP) in accordance with the Department of Labor notices.

7-7.1.14.7 **Department of Labor Sanctions**

When the Postal Service is notified that the Department of Labor has imposed sanctions on a supplier (such as withholding progress payments, terminating or suspending the contract, or debarring the supplier) for violation of [Clause 9-13: Equal Opportunity for Workers with Disabilities](#), the contracting officer must put the sanctions into effect as soon as possible.

7-7.1.15 **The Javits-Wagner-O'Day Act (41 U.S.C. 8501–8506)**

The Javits-Wagner-O'Day Act requires that the Postal Service and other Federal agencies purchase certain supplies and services from qualified workshops that employ people who are blind or severely disabled. The Committee for Purchase from People Who Are Blind or Severely Disabled determines which supplies and services must be purchased and their price. Additional information on the applicability of the Javits-Wagner-O'Day Act can be found in Section [2-13, Purchase From Mandatory Sources](#).

7-7.1.16 **Vietnam Era Veterans Readjustment Assistance Act of 1974 (38 U.S.C. 4212)**

7-7.1.16.1 **General**

The following addresses the policies and procedures for implementing the:

- The Vietnam Era Veterans Readjustment Assistance Act of 1974 (38 U.S.C.4211 and 4212) (the Act).
- The Veterans Employment Opportunities Act of 1998, Public Law 105-339.
- The Jobs for Veterans' Act of 2002, Public Law 107-288.
- Executive Order 11701, January 24, 1973 (3 CFR 1971– 975.
- The regulations of the Secretary of Labor (41 CFR 60-300 and 61-300).

The Vietnam Era Veterans Readjustment Assistance Act of 1974, EO 11701 of January 24, 1973, the Veterans Employment Opportunities Act of 1998, and the implementing regulations of the Secretary of Labor (41 CFR 60– 300 and 61-300) require suppliers to take affirmative action to employ, and advance in employment, qualified special disabled veterans, veterans of the Vietnam era, and other eligible veterans without discrimination based on their disability or veterans' status, and to list all employment openings with appropriate local employment services.

7-7.1.16.2 **Applicability**

Solicitations for contracts for goods or services (including utility, construction, and transportation services) or for the use of real or personal property (including lease arrangements) valued at \$150,000 or more must include [Provision 9-5: Compliance with Veterans' Employment Reporting Requirements](#). Provision 9-5 is by-referenced in [Provision 4-1: Standard](#)

[Solicitation Provisions](#), and must be checked-off by the contracting officer as applicable.

All contracts for goods or services (including utility, construction, and transportation services) or for the use of real or personal property (including lease arrangements) valued at \$150,000 or more must include [Clauses 9-14: Equal Opportunity for Veterans](#), and [9-16: Employer Reports on Employment of Protected Veterans](#). Clauses 9-14 and 9-16 are by-referenced in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#), and, must be checked off by the contracting officer as applicable.

No contracting officer, supplier, or subcontractor may purchase quantities of goods or services in less-than-normal quantities to avoid application of these clauses. VETS-4212 reports are only required to be filed if a company's locations are physically located within the U.S. and its territories. Companies are not required to report on locations outside of the U.S. and its territories.

7-7.1.16.3 **Contract Requirements**

Provision 9-5 requires suppliers to represent that, if it is subject to the reporting requirements of 38 U.S.C. 4212(d), it has reported.

Clause 9-14 requires suppliers to abide by the requirements of the equal opportunity clause found in 41 CFR 60-300.5(a) which prohibits discrimination against qualified protected veterans and requires affirmative action by the supplier to employ and advance in employment qualified protected veterans. Clause 9-14 also requires suppliers to include the clause in subcontracts valued at \$150,000 or more unless exempted by rules, regulations or orders of the Secretary of Labor. Clause 9-16 requires the supplier to report, at least annually, on employment activity with the categories of veterans described above. Suppliers must report the activity by completing Form VETS-4212 Federal Contractor Veterans' Employment Report (VETS-4212 Report) between August 1 and September 30 of each year in which they have a government or Postal Service contract. Provision 9-5 serves as a representation by the supplier that, if it has any contracts subject to the reporting requirements of 38 U.S.C. 4212(d), it has submitted the required VETS report.

Contracts may not be awarded to suppliers that have not submitted an annual Form VETS-4212, Federal Contractor Veterans' Employment Report, if the supplier was subject to the reporting requirements in the previous reporting period. Contracting officers should document the contract file, based on the supplier's reporting status from the previous period through one of the methods below.

- For suppliers who were not in a reporting status:
Document the reason that the supplier was not required to report within the previous period (e.g., the supplier is new to "government" contracting).
- For suppliers who were in a reporting status:
Query the Department of Labor's VETS--4212 Database via the Internet at www.dol.gov/vets/vets4212-validations.zip, and print a screen shot to show the supplier is listed; or,

- Request the supplier provide a copy of their “email confirmation of receipt notification” received from the Department of Labor, and place in the contract file; or,
- Contact the VETS-4212 Customer Support Center via telephone at (866) 237-0275 or send an email to VETS4212-customersupport@dol.gov, and document with a memorandum to the file or the email response received.

7-7.1.16.4 **Request for Exemptions**

The contracting officer must submit a detailed justification for any proposed exemption to the VP, SM, for submission through channels to the PMG and the director, Office of Federal Contract Compliance Programs (OFCCP).

7-7.1.16.5 **Department of Labor Notices**

The contracting officer must furnish the supplier appropriate notices for posting when such notices are prescribed by the director, OFCCP at the Department of Labor’s Employment Standards Administration. (See <https://www.dol.gov/ofccp/regs/compliance/posters/ofccpost.htm>.)

7-7.1.16.6 **Complaints and Noncompliance**

The contracting officer must forward any complaint or knowledge of noncompliance concerning the laws contained in this section through channels to the VP, SM to be passed along to the Deputy Assistant Secretary of Labor. No investigation or attempt to resolve the complaint or noncompliance may be made without specific instructions from the Department of Labor.

7-7.1.16.7 **Department of Labor Sanctions**

When the Postal Service is notified that the Department of Labor has imposed sanctions on a supplier for violation of [Clause 9-14: Equal Opportunity for VEVRAA Protected Veterans](#), the contracting officer should put the sanctions into effect as soon as possible.

7-7.1.17 **Contract Disputes Act (41 U.S.C. 7101–7109)**

7-7.1.17.1 **Requirements**

The CDA creates a comprehensive system for resolving disputes between a supplier and SM at the Postal Service relating to the performance of most purchase contracts. The trigger point for this system is the contracting officer’s decision. The claims of both the supplier and the Postal Service must be the subject of a contracting officer’s decision. The supplier may appeal such a decision to the appropriate agency board of contract appeals; such boards are specifically authorized by the CDA. Alternatively, the supplier, in lieu of appealing a contracting officer’s decision to a board of contract appeals, may file suit on its claim in the United States Court of Federal Claims (CFC). In both forums, the claim is heard de novo. If the supplier or the Postal Service (with the approval of the Attorney General) wishes, either may appeal a decision of a board of contract appeals or the CFC to the United States Court of Appeals for the Federal Circuit (CAFC). Additional information regarding the required wording of contracting officer final decisions and CDA procedures can be found in

[39 CFR sections 601.109 – 601.112](#), and regulations governing proceedings under the CDA before the Postal Service Board of Contract Appeals can be found at [39 CFR Part 955](#).

7-7.1.17.2 **Applicability**

The CDA applies to nearly all contracts with the Postal Service, express or implied, executed on or after March 1, 1979, for:

- The purchase of goods, other than real property;
- The purchase of services;
- The purchase of construction, alteration, repair, or maintenance of real property; or
- The disposal of personal property.

7-7.1.18 **Prompt Payment Act, As Amended (39 U.S.C. 3901 et seq.)**

The Postal Service will pay interest on late payments and unearned prompt payment discounts in accordance with the Prompt Payment Act, 31 U.S.C. 3901 et seq., as amended by the Prompt Payment Act Amendments of 1988, P.L. 100–496, in accordance with [Clause 4-1: General Terms and Conditions](#), paragraph [i.](#), or [Clause B-22: Interest](#).

7-7.1.19 **National Defense Authorization Act (NDAA) Section 889**

7-7.1.19.1 **General**

While the Postal Service is not subject to the prohibitions found in Section 889(a)(1) of the 2019 NDAA (the Act) or the implementing regulations (48 CFR § 4.21), the Postal Service has elected to voluntarily comply with the fundamental aspects of Section 889(a)(1)(A) of the Act.

As a result, suppliers are prohibited from providing any equipment, system, or service to the Postal Service that uses covered telecommunications equipment or services as a substantial or essential component of any system, unless one of the exceptions listed below in Section [7-7.1.19.3.1, Exceptions](#) applies or a waiver is approved by the VP, SM, in accordance with Section [7-7.1.19.3.2, Waivers](#).

In addition to including any applicable clauses and provisions found in Section [8-4, Information Technology](#), contracting officers must include [Provision 7-6: Covered Telecommunications Equipment Certificate](#) and [Clause 7-19: Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment](#) when soliciting for any equipment, system, or service which could potentially use or incorporate covered telecommunications equipment or services, as defined in Section [7-7.1.19.2, Definitions](#).

7-7.1.19.2 **Definitions**

As used in this section:

Backhaul – means intermediate links between the core network, or backbone network, and the small subnetworks at the edge of the network (e.g., connecting cell phones/towers to the core telephone network). Backhaul can be wireless (e.g., microwave) or wired (e.g., fiber optic, coaxial cable, Ethernet).

Covered foreign country – means The People's Republic of China.

Covered telecommunications equipment or services – means:

- Telecommunications equipment produced by* Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities);
- For the purpose of public safety, security of facilities, physical security surveillance, and other security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities);
- Telecommunications or video surveillance services provided by such entities or using such equipment; or
- Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

End product – means a product offered for purchase under a contract for goods.

Substantial or essential component – means any component necessary for the proper function or performance of a piece of equipment, system, or service.

7-7.1.19.3 **Exceptions and Waivers**

7-7.1.19.3.1 **Exceptions**

Suppliers are not prohibited from providing:

- A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or
- Telecommunications equipment that cannot route or redirect user data traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

7-7.1.19.3.2 **Waivers**

The VP, SM, may determine that waiving the prohibition on purchasing covered telecommunications equipment and services is in the best interest of the Postal Service for certain requirements.

Contracting officers may request a waiver of the prohibition on purchasing covered telecommunications equipment and services for a limited period when a waiver is necessary to:

- Enable response and recovery efforts in the case of an emergency, including the declaration of a major disaster;
- Transition from covered communications equipment and services;
- Procure replacement equipment and services; or
- Ensure that communications service to users and customers is sustained.

When requesting a waiver, the contracting officer in coordination with the internal business partner must provide:

- A compelling justification for the additional time needed to implement the requirements; and
- A full and complete mock-up or description of the presences of covered telecommunications or video surveillance equipment or services in the relevant supply chain and a phase-out plan to eliminate such covered telecommunications or video surveillance equipment or services from the relevant systems.

7-7.1.19.4 **Eligibility**

Federal agencies subject to the Act are responsible for including the names of people or firms excluded from receiving federal awards for “covered telecommunications equipment or services” in the GSA’s System for Award Management (SAM) at: <https://sam.gov>.

Offerors must review the list of excluded parties in SAM for entities excluded from receiving federal awards for “covered telecommunications equipment or services” and complete the certification found in [Provision 7-6: Covered Telecommunications Equipment Certificate](#). This certification must be provided as part of the proposal and resubmitted whenever the resulting contract is modified by adding services or equipment for performance, or the Postal Service elects to exercise an available option.

As discussed in Section [2-26.4, Past Performance and Supplier Capability](#), contracting officers must review and confirm the selected offeror’s eligibility for award in SAM. This review must include the list of entities excluded from receiving federal awards for “covered telecommunications equipment or services.”.

7-7.1.19.5 **Disclosure Requirements**

7-7.1.19.5.1 **Contracting Officers**

In the event the contracting officer identifies covered telecommunications equipment or services used as a substantial or essential component of any system, during contract performance, or the contracting officer is notified of such by a supplier, internal business partner, or by any other source, the contracting officer must immediately notify the appropriate portfolio manager. If confirmed, the portfolio manager must notify the VP, SM, and coordinate with CISO and internal business partner(s) to mitigate any risks.

A record of the suspected or confirmed use of covered telecommunications equipment or services must be included in the contract file.

7-7.1.19.5.2 **Internal Business Partners**

In the event the internal business partner identifies covered telecommunications equipment or services used as a substantial or essential component of any system during contract performance, or the internal business partner is notified of such by a supplier or by any other source, the internal business partner must immediately notify their management as appropriate within their organization. If confirmed, the manager must notify the contracting officer and SM portfolio manager and assist and coordinate with CISO and the contracting officer to mitigate any risks.

A record of the suspected or confirmed use of covered telecommunications equipment or services must be included in the contract file.

7-7.1.19.5.3 **Suppliers**

In the event the supplier identifies covered telecommunications equipment or services used as a substantial or essential component of any system during contract performance, or the supplier is notified of such by a sub-contractor at any tier or by any other source, the supplier must notify the contracting officer in accordance with reporting requirements set forth in paragraph e. of [Clause 7-19: Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment](#). The contract may also provide for additional notifications to designated Postal Service officials. For indefinite delivery contracts, the supplier must also notify the contracting officer for any affected order.

The supplier must insert the substance of [Clause 7-19: Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment](#), including paragraph e., in all subcontracts and other contractual instruments, including subcontracts for the acquisition of commercial items.

7-7.1.19.6 **Other Topics Considered**

Section [2-26, Develop Proposal Evaluation Strategy](#).

Section [5-8, Contract Modifications](#).

Section [8-4, Information Technology](#).

7-7.1.20 **Clauses and Provisions**

[Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#).

[Clause 7-19: Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment](#).

[Clause 9-1: Convict Labor](#).

[Clause 9-2: Contract Work Hours and Safety Standards Act — Overtime Compensation](#).

[Clause 9-6: Walsh-Healey Public Contracts Act](#).

[Clause 9-10: Service Contract Act](#).

[Clause 9-11: Service Contract Act — Short Form](#).

[Clause 9-12: Fair Labor Standards Act and Service Contract Act — Price Adjustment](#)

[Clause 9-13: Equal Opportunity for Workers with Disabilities](#)

[Clause 9-14: Equal Opportunity for VEVRAA Protected Veterans](#)

[Clause 9-16: Employer Reports on Employment of Protected Veterans](#)

[Provision 4-1: Standard Solicitation Provisions](#)

[Provision 7-6: Covered Telecommunications Equipment Certificate](#)

[Provision 9-5: Compliance with Veterans' Employment Reporting Requirements](#)

7-8 Reserved

7-9 Material and Property Accountability

7-9.1 **Accountability and Responsibility**

All Postal Service employees and suppliers working with Postal Service property are responsible for the security and proper use of the property in their possession. Installation heads are responsible and accountable for all material in their facility. Installation heads always retain responsibility for materials, but may delegate accountability activities to a material accountability officer (MAO). Functional managers, who manage a portion of the facilities material, are accountable for all capital and sensitive property in their area. The functional managers assign material accounting assistants (MAAs) to represent them in the day-to-day dealings with capital, expense, and sensitive property; to maintain the accuracy of their property records and files; and to aid the MAO. Supervisory personnel, district material management specialists (DMMSs), and material service center (MSC) personnel work with the MAO in some capacity in their own areas.

MAOs are directly accountable for all property assigned to their finance number. They are also responsible for overseeing compliance with material accountability policies and procedures. The installation head's delegation of accountability to the MAO makes the MAO responsible for specific tasks. These tasks are the controls necessary for optimal maintenance, use, and disposal of Postal Service materials and property, and they include:

- Ensuring that all capital property verification, physical inventory, and reconciliation procedures are followed.
- Evaluating the status and maintain property records and files.
- Ensuring prompt and proper disposal of all material declared obsolete, surplus, not repairable, and authorized for disposal.
- Reporting all inactive property into the EIC or to the DMMS.

7-9.2 **Characterizing the Material and Property**

The item manager and client must ensure that the material or property type is appropriately classified, because the type dictates accountability processes and procedures. Material and property types include:

- Capital — has a service life of more than 1 year, is identified as a stand-alone item of property throughout its useful life, has a unit cost of \$10,000 or more, and depreciates in value.
- Expense — items that cost less than \$10,000; repair parts and replacement components (e.g., batteries, motors), regardless of cost; and, for the most part, MTE, neighborhood delivery and collection box units (NDCBUs), workroom furniture, and similar items.
- Sensitive — materials considered especially vulnerable to theft or loss (e.g., calculators, computers, cameras, valuable portable equipment).

7-9.3 **Asset Transactions**

The MAO plays a role in the following transactions that occur throughout an asset's life cycle:

- Receipt Processing — discussed in Section [4-3, Receipt and Inspection](#).
- Transfers — internal transfers (within a facility) and external transfers (from facility to facility).
- Equipment Loans — capital or expendable equipment loaned to a private mailer or a Postal Service activity or furnished as postal furnished equipment (PFE) to a supplier.
- Inactive Equipment — equipment that is not in use because it is either not needed (excess), not yet needed or installed (restricted use), surplus, obsolete, or unserviceable.
- Disposal — discussed in Section [6-1, Dispose](#).
- Depreciation — allocation of the cost of an asset over a period of time.

Handbook AS-701, *Material Management*, should be referred to for more information regarding asset transactions.

7-9.4 **Accounting Service Center**

The Property and Equipment Accounting System (PEAS) is a system managed by the Accounting Service Center (ASC). It is designed to record capital personal property transactions and maintain a national inventory of capital personal property. The system tracks each item of capital personal property through the purchase, use, and disposal stages. The PEAS inventory record is related to the finance number of the facility to which the property is assigned and can provide accountability information within the finance number. A primary function of the PEAS is to calculate, allocate, and record depreciation expense against the finance number.

The Postal Service has property reports available in the Accounting Data Mart (ADM) that provide assistance to account properly for capital property. Figures for the undepreciated values of current equipment are also available through reports from the ADM. Information in the ADM reports come directly from the PEAS.

7-9.5 **Suppliers Working With or on Postal Service Property**

Just as Postal Service personnel are accountable and responsible for materials and property entrusted to them, in relation to the performance of a contract, Postal Service suppliers are also accountable and responsible when they are working with or on Postal Service property, especially those material and property types described above. The Postal Service may provide materials or other property to suppliers when it will result in significant economies, standardization, expedited production, or when it is otherwise in the Postal Service's interest.

As the purchase is planned, the property to be furnished must be identified, and then specified in the RFP in sufficient detail (including requisitioning procedures) so that potential suppliers may evaluate it accurately. When special tooling or test equipment is associated with a supplier's future contract performance, and the Postal Service will obtain identifiable special tooling or test equipment under a contract, the RFP must specify each item or category as a contract line item. A category of items costing less than \$1,000 may be grouped as a single line item. Further information regarding RFPs, their development, and their publication, are discussed in detail in Section [2-24, Review and Finalize Request for Proposals \(RFP\)](#).

Depending on the nature, scope, and complexity of the purchase and associated contract performance, the purchase/SCM team must consider the following:

- Information concerning the eligibility requirements of mail transportation suppliers in relation to contract performance associated with Postal Service property is contained in Section [8-2, Transportation Purchasing](#).
- Security considerations regarding the protection of sensitive Postal Service IT is contained in Section [8-4, Information Technology](#).
- Information regarding data rights and intellectual property is contained in Section [2-14, Clarify Data Rights and Intellectual Property Issues](#).
- Information regarding the supplier's overall capability and integrity, which is generated in Section [2-26.4.2, Supplier Capability](#).
- Generic issues related to the protection of Postal Service resources, personnel, and assets are discussed in Section [7-13, Supply Chain Security](#).

7-9.6 **Considerations About Special Tooling and Test Equipment**

The purchase/SCM team may decide to provide Postal Service special tooling and test equipment to suppliers for use in contract work, if doing so will not disrupt programs of equal or higher priority, or it is in the Postal Service's best interests. Contracts authorizing the furnishing of special tooling or test equipment must contain:

- A complete description of the tooling or equipment.
- The terms and conditions of shipment.
- The terms covering the cost of adaptation and installation.

In competitive purchases when Postal Service special tooling or test equipment is not available, suppliers ordinarily provide and retain title to special tooling and test equipment required for contract performance. Competition usually results in fair charges for amortizing the costs of such tooling and equipment. In noncompetitive situations, the Postal Service should obtain the special tooling or test equipment, or the rights to it, because it may facilitate future competition.

When special tooling or equipment is provided by the supplier, the purchase/SCM team must determine whether to purchase the tooling or equipment, or rights to it, by considering:

- Future needs for the items (including in-house use).
- The estimated residual value of the items.
- The added administrative burden of reporting, record-keeping, preparation, handling, transportation, and storage.
- The feasibility and probable cost of making the items available to other offerors in future purchases.
- The amount, if any, offered by the supplier for the right to keep the items.
- The effect on future competition and prices.

When there is a possibility of future purchases of the same item and the purchase/SCM team has decided not to obtain rights or title, the solicitation must indicate current estimates of the future requirements, in the interest of reducing amortization charges. Suppliers must be cautioned that these are only estimates and not a guarantee to purchase future quantities.

When the Postal Service will furnish property that is valued at or above \$10,000, the contracting officer will include one of the following clauses in the contract:

- [Clause 2-11: Postal Service Property — Fixed-Price](#), when a fixed-price contract will be awarded and the total value of Postal Service property is \$50,000 or more. If the contract provides for reimbursement of costs for certain materials, the clause with its alternate paragraph c will be used.
- [Clause 2-12: Postal Service Property — Short Form](#), when a fixed-price, time-and-materials, or labor-hour contract will be awarded and the total value of Postal Service property is less than \$50,000.
- [Clause 2-13: Postal Service Property — Non-Fixed-Price](#), when a cost-reimbursement, time-and-materials, or labor-hour contract will be awarded with Postal Service property valued at \$50,000 or more. If the contract is for basic or applied research at a nonprofit institution of higher education or nonprofit organization whose primary purpose is to conduct scientific research, the clause with its alternate paragraph c. will be used.
- [Clause 2-14: Postal Service Property Furnished “As Is”](#), when Postal Service property will be furnished “as is”.
- [Clause 2-11: Postal Service Property — Fixed-Price](#), or [Clause 2-16: Special Test Equipment](#), must be included in solicitations for fixed-price contracts when the rights or title to special tooling or test equipment will be required but cannot be identified as a specific line item. Rights or title to special tooling or test equipment in a cost-reimbursement contract are obtained using [Clause 2-13: Postal Service Property — Non-Fixed-Price](#).

7-9.7 **Other Topics Considered**

Section [2-14](#), [Clarify Data Rights and Intellectual Property Issues](#).

Section [2-24](#), [Review and Finalize Request for Proposals \(RFP\)](#).

Section [2-26.4.2](#), [Supplier Capability](#).

Section [4-3](#), [Receipt and Inspection](#).

Section [5-5](#), [Implement Investment Recovery Plan](#).

Section [6-1](#), [Dispose](#).

Section [7-13](#), [Supply Chain Security](#).

Section [8-2](#), [Transportation Purchasing](#).

Section [8-4](#), [Information Technology](#).

7-9.8 **Clauses and Provisions**

[Clause 2-11: Postal Service Property — Fixed-Price](#).

[Clause 2-12: Postal Service Property — Short Form](#).

[Clause 2-13: Postal Service Property — Non-Fixed-Price](#).

[Clause 2-14: Postal Service Property Furnished “As Is”](#).

[Clause 2-15: Special Tooling](#).

[Clause 2-16: Special Test Equipment](#).

7-10 Continuous Improvement

The Postal Service is committed to continually evaluating and improving upon these SPs and Ps to ensure continuing effectiveness and consistency with Postal Service strategic direction and supply chain innovation. This Practice defines the process for identifying, documenting, reviewing, recommending, and implementing improvement opportunities (IO) to further the Postal Service’s progress toward SCM excellence in the categories defined in the Postal Service SM Maturity Model.

7-10.1 **Responsibility**

The VP, SM, is responsible for ensuring that the Postal Service’s supplying activities further the business and competitive interests of the Postal Service and for approving and issuing Postal Service SPs and Ps and related material.

To assist the VP, SM, in carrying out these responsibilities, two cross-functional bodies provide advice and insight to ensure that Postal Service goals are met and that the SPs and Ps promote an efficient and effective supply chain. The SPs and Ps governance structure comprises:

- Supply Chain Advisory Council.
- Supply Chain Management Committee.

7-10.2 **Supply Chain Advisory Council**

The SCAC is responsible for:

- Anticipating and adapting to strategic, organizational, technological, process, and cultural opportunities and challenges related to issues affecting the Postal Service supply chain.
- Regularly reviewing and improving communications between supply chain members.
- Sharing information with respective constituencies.
- Providing leadership and resource assistance, when needed.
- Advising the VP, SM, on supply chain issues and opportunities.

The SCAC comprises:

- VP, SM (Chairperson).
- Chief Technology Officer (CTO).
- VP, Engineering.
- VP, Facilities.
- VP, NOM.
- Deputy General Counsel, HQ Operations.

7-10.3 **Supply Chain Management Committee**

The SCMC is responsible for:

- Reviewing and making recommendations regarding changes to SPs and Ps language.
- Regularly reviewing and improving alignment between SPs and Ps and supply chain strategies.
- Framing strategic issues and agenda for SCAC.
- Anticipating and adapting to organizational, technological, process, and cultural opportunities and challenges related to SPs and Ps.
- Sharing information with respective constituencies.
- Providing leadership and resource assistance with regard to SPs and Ps.
- Advising the VP, SM, concerning matters related to communications with Postal Service executive leadership about SPs and Ps and integrating and operating the Postal Service supply chain.

The SCMC comprises:

- Manager, SM Infrastructure (Chairperson).
- Manager, Mail and Operational Equipment Portfolio.
- Manager, Facilities Portfolio.
- Manager, Commercial Products and Services Portfolio.
- Manager, Technology Infrastructure Portfolio.
- Manager, Transportation Portfolio.
- Manager, Asset Management.
- Manager, SCM Strategies.

- Senior Counsel, Contract Protest and Policies.
- Client representatives.

7-10.4 **Supply Management Infrastructure**

Supply Management Infrastructure (SMI) is responsible for:

- Reviewing and evaluating improvement opportunities (IOs).
- Preparing SPs and Ps issues and IOs and proposing revisions for review by the SCMC.
- Managing and overseeing the continuous improvement process and serving as the point of contact for all inquiries and communications related to Postal Service SPs and Ps.

7-10.5 **Submitting Improvement Opportunities**

Anyone may propose an improvement opportunity (IO) for consideration. The stimulus for IOs can include, but are not limited to:

- Internal or external assessments (e.g., best practices).
- Management directives.
- Analysis of defects or root cause.
- Lessons learned.
- External process reviews (e.g., organizational-level reviews).

The originator(s) of an IO should complete and submit an IO form to SMI that identifies:

- Text (e.g., Process Step, Task, Topic, etc.) in which the change is sought.
- Proposed wording.
- Rationale for the change.
- Potential effects of the change in terms of cost or personnel.
- Other documents (e.g., supporting directives or manuals) that may or will be affected by the proposed changes.
- Any other relevant information.

Once received, IOs will be reviewed for effectiveness and, if appropriate, submitted to SCMC for review. SCMC will review all IOs that are submitted for consideration by SMI to determine which IOs will be recommended to the VP, SM, for approval. SMI is responsible for reviewing and approving changes that are administrative and editorial in nature.

Information on changes and updates to Postal Service SPs and Ps will be posted online in the “What’s New” section of this Web site. The originator of IOs will be notified of the result of their submission, whether approved or rejected.

7-11 Supplier Suspension, Debarment, and Ineligibility

7-11.1 Initiating a Request for Debarment or Suspension

The contracting officer, the Office of Inspector General (OIG), the Inspection Service, General Counsel, or a representative from any other affected area of the Postal Service that becomes aware of circumstances that may serve as the basis for a suspension and debarment may initiate a request for suspension and debarment to the Vice President, Supply Management (VP, SM) through appropriate channels (e.g., contracting officer, relevant manager, General Counsel, or the Suspension and Debarment Coordinator). However, circumstances that involve possible criminal or fraudulent activities must first be reported to the OIG or Inspection Service, as appropriate, for investigative consideration.

A suspension and debarment request should be in the form of a memorandum or e-mail addressed to the VP, SM. The request must identify the party or parties proposed for suspension and debarment, including specifically, where applicable, the identities of corporate officers, agents, affiliates, or others proposed to be included in the requested action. The request must clearly identify and explain the cause or causes for suspension and debarment and it must be accompanied by the following information, as applicable:

- Legal name, taxpayer identification number (TIN), and/or social security number (SSN), and address of the party or parties.
- A detailed written explanation why suspension and debarment is in the Postal Service's best interest.
- Any mitigating factors (see 39 CFR 601.113(i)) known to the requestor should be documented in the request.
- All relevant supporting documentation, such as evidence of indictment or criminal conviction, evidence of willful failure to perform, repeated instances of failure to perform, or of other indicated grounds for suspension and debarment as discussed in 39 CFR 113 (e).
- If suspension and debarment of a corporation, limited liability company, partnership, or the like is proposed based on the conduct of an individual associated with the firm, evidence that the conduct was accomplished within the course of his or her official duty or was affected by him or her with the knowledge or approval of the firm.

An estimate of any damages sustained by the Postal Service as a result of the action or actions of the party or parties proposed for suspension and debarment, including an explanation of the method used in making the estimate.

7-11.2 Suspension and Debarment Coordinator

The Suspension and Debarment Coordinator in Supply Management Infrastructure, with assistance from General Counsel, will review the suspension and debarment request for thoroughness, accuracy, and

adherence to the requirements of 39 CFR 601.113 before forwarding it to the VP, SM with a recommended course of action.

If the VP, SM determines that suspension and debarment is not warranted based on the information contained in the suspension and debarment request and advice of General Counsel, the Suspension and Debarment Coordinator will notify the requestor of the VP, SM's determination. The file will then be closed and the original suspension and debarment request will be maintained by Supply Management Infrastructure for six years.

If the VP, SM determines that suspension and debarment is warranted, the Suspension and Debarment Coordinator, with the assistance of General Counsel, will prepare written notice to the party advising it of the proposed suspension and debarment. The supplier will be provided 30 days to respond to the proposed suspension and debarment. If there is no response or the supplier's response is not sufficient and the VP, SM still determines that suspension and debarment is warranted, the Suspension and Debarment Coordinator will notify the General Services Administration via GSA's System for Award Management (SAM) to include the supplier in the SAM Exclusions. The coordinator will also notify the Inspection Service and the U.S. Postal Service Office of Inspector General of the suspension and debarment.

7-11.3 **Supplier Capability Analysis**

Suppliers suspended, debarred, ineligible, or proposed for debarment are excluded from receiving contracts, and the Postal Service must not solicit proposals or quotations from, award contracts to, or consent to subcontracts with these suppliers, unless the VP, SM acting on a written request from the contracting officer determines that there is a compelling reason for such action. For more information, see [7-11.4.3, Soliciting and Awarding Contracts](#). Suppliers suspended, debarred, ineligible, or proposed for suspension, debarment, or ineligibility are also excluded from conducting business with the Postal Service as agents, subcontractors, or representatives of other suppliers.

Proposals, quotations, or offers received from any listed supplier must not be evaluated for award unless the VP, SM acting on a written request, from the contracting officer determines in writing that it is in the best interest of the Postal Service. If the listing expires or is terminated before award has occurred, the contracting officer may, but is not required to, consider such proposals, quotations, or offers.

Contracting officers must review the SAM Exclusions database to ensure that no award is made to a listed supplier unless the vice president, Supply Management, or his or her designee, after consultation with the General Counsel, has approved such action (as discussed above). Contracting officers must again review the database immediately before award to ensure that no award is made to a listed supplier.

7-11.4 **Effect of Debarment or Suspension on Existing Contracts**

7-11.4.1 **Existing Contracts**

Notwithstanding the suspension, debarment, ineligibility, or proposed debarment of a supplier, the Postal Service may continue contracts or subcontracts in existence at the time the supplier was suspended or debarred, became ineligible, or was proposed for debarment unless the VP, SM directs otherwise. However, contracting officers may not add new work to any existing contract, by exercise of an option or otherwise, without the prior approval of the VP, SM, unless the work is classified as an insignificant or significant minor service change to a mail transportation contract or a minor administrative change, such as a change of address. See [7-11.4.3](#) for more information.

7-11.4.2 **Termination**

When the circumstances giving rise to the suspension, debarment, or ineligibility also constitute a default in the supplier's performance of the contract, termination for default may be appropriate. A decision as to the type of termination action, if any, to be taken should be made only after review by the contracting officer, purchase/SCM Team, and assigned counsel to ensure the propriety of the proposed action. If the supplier presents a significant risk to the Postal Service in completing the existing contract, the contracting officer must determine whether termination for convenience or otherwise is in the Postal Service's best interest. In making this determination, the contracting officer must consult with assigned counsel and consider the following factors:

- Seriousness of the cause for suspension, debarment, and ineligibility.
- Extent of contract performance.
- Potential costs of termination and repurchase.
- Urgency of the requirement and the impact of the delay of repurchase.
- Availability of other safeguards to protect the Postal Service's interest until completion of the contract.

7-11.4.3 **Soliciting and Awarding Contracts**

7-11.4.3.a **General**

Except for the mail transportation service and minor administrative changes discussed above and the exceptions discussed below, contracting officers may not solicit or award new contracts, add new work, exercise options, or otherwise extend the duration of existing contracts or orders for suppliers or subcontractors that are, or are proposed to be, suspended, debarred, or ineligible.

7-11.4.3.b **Exceptions**

In certain circumstances, soliciting or awarding a contract to a suspended, debarred, and ineligible supplier may be in the best interest of the Postal Service. Similarly, adding work, modifying, or renewing contracts of

suspended, debarred, or ineligible suppliers may be in the best interest of the Postal Service. In such cases, the contracting officer must do the following:

- Obtain a written statement from the supplier explaining why it was suspended, debarred, or placed on an ineligible list and a description of any actions the supplier has taken to mitigate the reasons for being suspended, debarred, or placed on an ineligible list;
- Obtain a written statement from the vice president of the Client organization describing the impact of being unable to do business with the supplier;
- Consult with the client organization and perform an analysis of alternate sources to meet the requirement;
- Consult assigned counsel regarding the legal ramifications of doing business with the supplier; and
- Request written approval from the VP, SM to do business with the supplier.

7-11.4.4 **Request to Do Business with a Suspended, Debarred, or Ineligible Supplier**

The contracting officer's request must identify the suspended, debarred, or ineligible supplier or suppliers. Where applicable, the identities of corporate officers, agents, affiliates, or others proposed for suspension, debarment, or ineligibility should be included in the request. In addition, the request must clearly identify and explain the cause or causes for suspension, debarment, or ineligibility. Requests may be for the following actions:

- Solicitation of the Supplier.
- Acceptance of Proposal from the Supplier.
- Award to the Supplier.
- Modification of an Existing Contract with the Supplier (see note below).
- Orders against an Existing Contract with the Supplier.
- Exercise of Contract Option with the Supplier.
- Contract Renewal with the Supplier.

Note: Service change requests for mail transportation contracts with a suspended, debarred, or ineligible supplier must be made in accordance with 39 CFR 601.113(d)(5). In addition, modifications that are minor administrative changes, such as a change of address, may be made without the approval of the VP, SM.

7-11.5 **Other Topics Considered**

Section [2-26.4.2](#), [Supplier Capability](#).

7-12 Restrictions on Contracting with Former Postal Service Officers, Executives, Employees, and Other Sources

7-12.1 **Restrictions on Contracting with Postal Service Employees, Spouses, Family Members, and Others**

Except as specifically discussed below in [7-12.1.1](#) and [7-12.1.2](#), the Postal Service does not consider offers from or award contracts to (1) Postal Service employees, (2) their spouses, (3) other family members of a Postal Service employee, (4) individuals residing in the same household as a Postal Service employee, and (5) business organizations substantially owned or controlled by any of the above. A Postal Service employee is any Postal Service officer or employee working on a full-time or part-time basis in a career or noncareer position. Noncareer employees include, but are not limited to those persons serving in temporary positions such as postmaster replacements, rural carrier reliefs, and postal support employees. Paragraph A of [Provision 4-3: Representations and Certifications](#), requires offerors to disclose whether they are such a person or organization. If an offer is received from a Postal Service employee the offer may not be considered unless one of the exceptions in [7-12.1.1](#) apply. If an offer is received from another restricted source listed above, the contracting officer must consult the Ethics Office for review and recommendation before deciding whether to consider the offer and award a contract (see [7-12.1.2](#)).

7-12.1.1 **Employee Exceptions**

The Postal Service may contract with a Postal Service employee for the following:

- The lease of an employee's vehicle in connection with his or her employment;
- The licensing of a patented invention that is the sole property of the employee.

A decision to contract with an employee for these items must be documented in the contract file.

7-12.1.2 **Offers from Employees' Spouses, Other Family Members, Individuals Residing in the Same Household as an Employee, and Business Organizations Substantially Owned or Controlled by Such**

Should an employee's spouse, another family member of an employee, an individual residing in the same household as an employee, or business organizations substantially owned or controlled by such submit an offer, the contracting officer must consult the Ethics Office for review and recommendation. When deciding whether the offer may be considered, contracting officers must consider:

- a. The recommendation of the Ethics Office;
- b. The availability of other sources capable of meeting the need; and

- c. Whether an award to one of these sources would not be in the best interest of the Postal Service (i.e., an award to one of the sources may raise questions regarding the integrity of the purchasing process).

The contracting officer's rationale for this decision must be documented in the contract file, along with the advice received from the Ethics Office. Such an offer may not be evaluated until the contracting officer has decided to consider the offer. The offeror must be notified if the offer will not be considered.

7-12.1.3 **Provision 4-3, Representations and Certifications**

Paragraph A of [Provision 4-3: Representations and Certifications](#), requires offerors to disclose whether they are such a person or organization as described in [7-12.1.2](#). When an offeror so discloses, the contracting officer must take the steps discussed in section [7-12.1](#).

7-12.2 **Contracts With Former Officers and Executives**

It is Postal Service policy not to contract with former officers or PCES executives or entities with which such individuals have a substantial interest for 1 year after the date of their separation from the Postal Service (whether by retirement or otherwise) if the contract calls for substantially the same duties as they performed during their career with the Postal Service, as determined by CHRO & EVP. Purchase teams must enforce this policy when purchasing professional/technical or consulting services and include [Provision 1-4: Prohibition Against Contracting With Former Postal Service Officers or PCES Executives](#), in relevant solicitations, and [Clause 1-11: Prohibition Against Contracting With Former Officers or PCES Executives](#), in resulting contracts.

The CHRO & EVP may grant exceptions to this policy when he or she determines that doing so is in the best interest of the Postal Service. All such exceptions must be documented and included in the contract file.

7-12.3 **Contracts With Other Former Employees**

The Postal Service may contract with former employees (other than former officers or PCES executives) or with suppliers proposing the use of former employees during contract performance when the former employee's expertise will further the success of the purchase and the business and competitive interests of the Postal Service. Contracts with former employees or with suppliers offering the services of former employees should not be confused with the employment of annuitants.

All requests for contracts with former employees (non-officer or executive) must be forwarded by the purchasing organization to the manager of Corporate Personnel Management (CPM), for review and approval. The manager of CPM will decide whether the former employee should be hired as a retired annuitant or should be contracted with by the purchasing organization. When appropriate, the purchasing organization may award a personal services contract to the former employee.

When a supplier proposes using a former employee, the manager of CPM will review the former employee's employment history and advise the purchase/SCM team as to whether the substitution of another individual is in

the best interests of the Postal Service. If such substitution is the case, the contracting officer must advise the supplier to propose another individual to perform the duties called for. If, following contract award, the supplier proposes the use of a former employee, the same review and approval process is required before the former employee may begin work.

Purchase teams must consider this policy in light of the particular purchase, and the potential need for reviews and approvals, and as necessary, include [Provision 1-5: Proposed Use of Former Postal Service Employees](#), in relevant solicitations, and [Clause 1-12: Use of Former Postal Service Employees](#), in resulting contracts.

7-12.4 **Compensation**

If the Postal Service contracts noncompetitively with a former employee for services that are significantly similar to those performed by the former employee when he or she was employed by the Postal Service, the rate of compensation will be consistent with the current salary range for the last position held by the former employee. Information concerning the last position and salary is available from Corporate Personnel Management. The contracting officer must make a determination that contract price is fair and reasonable, and include the determination in the contract file.

7-12.5 **Clauses and Provisions**

[Clause 1-11: Prohibition Against Contracting With Former Officers or PCES Executives](#).

[Clause 1-12: Use of Former Postal Service Employees](#).

[Provision 1-4: Prohibition Against Contracting With Former Postal Service Officers or PCES Executives](#).

[Provision 1-5: Proposed Use of Former Postal Service Employees](#).

7-13 Supply Chain Security

7-13.1 **General**

The Postal Service has proprietary assets that contribute to its competitiveness and success as a business. Protecting these assets is critical; however, in order to effectively meet the demands of a secure supply chain in today's environment, a comprehensive and integrated security focus is required, extending beyond asset protection and preventing the introduction of unauthorized contraband, people, and products into the supply chain.

The protection of goods and commodities as they travel through the supply chain poses unique challenges. Not only must the Postal Service be concerned about security procedures within our own processes and those of first-tier suppliers, but they are also dependent on the security procedures throughout the entire supply chain. Comprehensive supply chain security requires communication and collaboration involving the Postal Service, suppliers and other government agencies. The purchase/SCM team is

responsible for complying with Postal Service security policies and procedures outlined in *Administrative Support Manual* (ASM) 27 Security, and ensuring that suppliers and supplier personnel are included when complying with security requirements.

In addition, protecting Postal Service information and information resources as defined in Section [8-4.1, Definitions](#), (including customer and employee Personally Identifiable Information (PII)) is an essential element of supply chain security, specifically when the Postal Service purchases IT or other information processing and information gathering services or when the Postal Service makes purchases that involve the collection or generation of PII. This includes incorporating adequate safeguards to protect the Postal Service's IT systems and to prevent misuse or improper disclosure of customer and employee's personal information. Therefore, purchase/SCM teams within all Supply Management Category Management Centers (CMCs) where information and information resources are being procured, must ensure that specifications or SOWs for IT purchases and associated RFPs and contracts address information security requirements. [Handbook AS-805-I, USPS Information Security Requirements for Suppliers](#) is a guide issued by Postal Service Corporate Information Security Office (CISO) and is to be included within solicitations, as applicable. Additional details on the protection of Postal Service information and purchases of IT or other information processing and information gathering services is found in Section [8-4, Information Technology](#). Suppliers that have access to customer or employee data, or operate a customer Web site, may also be subject to the Postal Service's privacy requirements implementing the Privacy Act. Additional details on privacy considerations can be found in Section [7-14, Privacy Considerations](#).

7-13.2 **Other Topics Considered**

Section [7-9, Material and Property Accountability](#).

Section [7-14, Privacy Considerations](#).

Section [8-4, Information Technology](#).

7-13.3 **Clauses and Provisions**

[Clause 1-1: Privacy Protection](#).

[Clause 4-1: General Terms and Conditions](#).

[Clause 4-19: Information Security Requirements](#).

[Clause 4-21: Supplier Security Risk Assessment](#).

[Clause 4-22: Certification and Accreditation of Information Systems](#).

[Clause 4-23: Cloud Computing Security Requirements](#).

[Provision 4-10: Application of Information Security Requirements](#).

7-14 Privacy Considerations

7-14.1 General

Postal Service records release policies are based on legal requirements, best practices, and business needs. When considering whether to release records publicly, it is the policy of the Postal Service to make its records available to the public to the maximum extent consistent with the public interest. This policy is in accordance with the Freedom of Information Act (FOIA) (5 U.S.C. 552), the Privacy Act (5 U.S.C. 552a) and is implemented in Title 39 Code of Federal Regulations (CFR) 265, and Handbook AS-353, *Guide to Privacy, the Freedom of Information Act and Records Management*.

Protecting Postal Service information and information resources including customer and employee PII, is an essential element of privacy considerations, and can be particularly important when the Postal Service purchases IT or other information processing and information gathering services or when the purchase involves the collection and generation of information pertaining to individuals. In such cases, coordination with the Privacy and Records Office and the Corporate Information Security Office (CISO) is necessary, as discussed in Section [8-4, Information Technology](#), [Handbook AS-805-I, USPS Information Security Requirements for Suppliers](#), and [Clause 4-19: Information Security Requirements](#).

Suppliers that have access to Postal Service information pertaining to individuals, or operate on the Postal Service's behalf, a file, database, or program from which information about customers, employees, or individuals is retrieved by name or other identifier, are subject to the Postal Service's privacy policy (<http://usps.com/privacypolicy>) and the requirements of [Clause 1-1: Privacy Protection](#). Clause 1-1 contains provisions that are intended to (1) protect Personal Information from misuse or unauthorized access, (2) respond to actual or suspected unauthorized access of such information, and (3) require suppliers to indemnify the Postal Service in the event of a violation. Clause 1-1 is incorporated by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#) when checked off by the contracting officer. Clause 1-1 must be included in:

- Contracts in which a supplier or subcontractor operates a Privacy Act system of records on the Postal Service's behalf;
- Contracts in which a supplier or subcontractor will have access to any employee or customer PII including address information;
- Contracts in which a supplier or subcontractor assists the Postal Service in establishing or administering a customer Web site or places links or ad banners on a Postal Service Web site or any Web site on the Postal Service's behalf; or
- Contracts in which a supplier or subcontractor assists the Postal Service in conducting a marketing e-mail campaign.

In most cases, suppliers must turn over all Personal Information in its possession to the Postal Service upon completion of the contract. Under certain circumstances, suppliers will retain the information, and in these cases the contracting officer must work with the Chief Privacy Officer (CPO)

and assigned counsel to ensure that all interests are protected. In all cases, purchase/SCM teams should work with the CPO and assigned counsel to ensure that the Postal Service's privacy commitments are upheld.

7-14.2 **Other Topics Considered**

Section [8-4, Information Technology](#).

7-14.3 **Clauses and Provisions**

[Clause 1-1: Privacy Protection](#).

[Clause 4-1: General Terms and Conditions](#).

[Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders](#).

[Clause 4-19: Information Security Requirements](#).

[Clause 4-21: Supplier Security Risk Assessment](#).

[Clause 4-22: Certification and Accreditation of Information Systems](#).

[Clause 4-23: Cloud Computing Security Requirements](#).

[Provision 4-10: Application of Information Security Requirements](#).

7-15 Conflicts of Interest

7-15.1 **Financial Conflicts of Interest (Postal Service Employees)**

7-15.1.1 **General**

Postal Service employees are prohibited from participating officially in any particular matter in which, to the employee's knowledge, he/she or any person whose interests are imputed to him/her has a financial interest, if the particular matter will have a direct and predictable effect on that interest. For purposes of this law, the financial interests of the following persons will serve to disqualify an employee to the same extent as if they were the employee's own interests: (1) the employee's spouse; (2) the employee's minor child; (3) the employee's general partner; (4) an organization or entity in which the employee serves as officer, director, trustee, general partner or employee; and (5) a person with whom the employee is negotiating for or has an arrangement concerning prospective employment.

Postal Service employees who identify a financial conflict of interest in the course of their work must immediately contact ethics counsel to determine (1) whether he/she must recuse him/herself from the contracting activity; (2) if the employee is eligible for a statutory waiver which would allow the employee to participate despite the conflict of interest; or (3) if the Postal Service is entitled to order the employee to divest the conflicting financial interest. Under no circumstance may an employee participate in the matter in which the employee has identified a conflict until written advice approving such participation is provided by ethics counsel.

7-15.1.2 **Avoiding the Appearance of the Loss of Impartiality in Performing Official Duties**

Postal Service employees must avoid taking any actions that could lead to an appearance that the employee has lost his/her ability to remain impartial in performing his/her official duties. Additionally, Postal Service employees must ensure that the performance of their official duties do not give rise to an appearance of the misuse of public office for private gain. Therefore, any employee involved in a contracting activity must disclose, to the contracting officer, any personal or business relationship the employee has with any third-party that may have a direct or indirect interest in the contract matter at hand. Unless a Postal Service employee has received prior authorization from ethics counsel to proceed, an employee cannot participate in a contract matter that may lead a reasonable person with the relevant facts to question the employee's ability to remain impartial in the matter.

Contracting officers should refer to the Standards of Ethical Conduct for Employees of the Executive Branch, 5 CFR Part 2635 or seek ethics counseling whenever there is a question regarding an ethical obligation in any contracting activity. Ethics counsel will advise the contracting officer and the employee if the Postal Service's best interests will be served by the employee's participation in the matter or if the employee must be disqualified from these activities.

7-15.2 **Organizational Conflicts of Interest (Suppliers)**

An organizational conflict of interest exists when the nature of the work to be performed under a contract may give an offeror or supplier an unfair competitive advantage and when an offeror or supplier has other interests that may impair its objectivity or ability to render impartial assistance or advice or to provide objectivity in performing the contract work. Although such conflicts are not limited to any particular type of purchase, they are more likely to occur in contracts involving professional, technical, and consultant services; performance of or assistance in technical evaluations; and those for projects that are purchased in separate phases (e.g. design and then construction, research and development and then production).

7-15.2.1 **Avoiding Real or Apparent Organizational Conflicts of Interest**

As part of purchase planning (see [2-1, Develop Purchase Plan](#)), contracting officers, with the assistance of the purchase/SCM team, must attempt to identify organizational conflicts of interest so that they may be avoided, neutralized or mitigated (when purchases will be made noncompetitively, certain disclosures must be made – see [2-10, Determine Extent of Competition](#)). When a potential organizational conflict is foreseeable, the contracting officer should consult with assigned counsel and obtain the assistance of appropriate technical specialists to consider the potential to avoid, neutralize or mitigate the organizational conflict of interest. Mitigation actions may include, but are not limited to (a) developing a solicitation provision restricting competition to offerors without conflicts of interest, (b) including a contract clause limiting the supplier's eligibility for future contracts and subcontracts, and (c) the adoption of other measures to

ensure as fair a competition as possible. Any limit on future contracts must be for a reasonable period sufficient to avoid unfair competitive advantage or potential bias.

If it becomes apparent when proposals are received that participation by a particular offeror could lead to an organizational conflict of interest and unfair competition, the offeror may be disqualified and its proposal rejected. The contracting officer may take actions necessary and in the interest of the Postal Service and the offerors, to avoid, neutralize or mitigate the potential or apparent conflict of interest.

If the contracting officer decides to neutralize or mitigate a potential or apparent organizational conflict of interest, he or she should include a written analysis of the decision and the chosen course of action in the contract file. The analysis should include a consideration of the potential benefits and detriments to the Postal Service (including consideration of the overall business and competitive interests of the Postal Service and how the appearance of an organizational conflict of interest may affect them) and the offerors, and may consider information provided by offerors in response to the solicitation, or obtained during discussions and negotiations.

7-15.3 **Clause**

[Clause 1-7: Organizational Conflicts of Interest](#), revised as necessary with assistance of assigned counsel, should be included in all contracts when the contracting officer determines that a real or potential organizational conflict of interest exists. When contracting for personal, professional, technical, or consultant services, purchase/SCM teams must pay particular attention to the potential for organizational conflicts of interest, and consider using [Clause 1-7: Organizational Conflicts of Interest](#).

7-16 Sustainability

7-16.1 **General**

The Postal Service is committed to being a sustainability leader by creating a culture of conservation throughout the Postal Service and by driving efficiencies in our sustainable business practices with our customers, our suppliers, the mailing industry, and government agencies.

Environmentally preferable – means the purchase of products and services that have a lesser or reduced negative effect on human health and the environment when compared with competing products or services that serve the same purpose. This comparison applies to and includes supply chain steps of raw materials, manufacturing, packaging, distribution, use, reuse, operation, maintenance, and disposal. The purchase of environmentally preferable products (EPP) and services is synonymous with green purchasing.

[Clause 7-10, Sustainability](#), which is included in all contracts through its incorporation by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes, or Executive Orders](#), encourages suppliers to provide EPP or use them in the performance of their services.

In addition to using and providing environmentally preferable products, suppliers are encouraged to provide innovative supply chain solutions that are aligned with the Postal Service's sustainability objectives. In doing so, contracting officers, in consultation with assigned counsel, may consider incentivizing and supporting sustainability via supplier innovation by using [Clause 2-22: Value Engineering Incentive](#) (see Section [5-9.6, Value Engineering](#)).

7-16.2 Environmentally Preferable Products

7-16.2.1 Environmentally Preferable Product Categories

An EPP, purchased or used in the performance of a service, must possess at least one of the following environmentally preferable attributes or features.

The 5 categories for EPP reporting are listed below and defined in [Clause 7-15: Supplier Sustainability Data Reporting](#):

- Recycled-Content Products.
- Bio-Based Content Products.
- Energy-Efficient Products.
- Water Efficient Products.
- Eco-Label Certified Products.

Note: The Postal Service has determined which ecolabels meet this requirement as part of external tracking and reporting obligations. This list is maintained on the Office of Sustainability's Green Purchasing Webpage at: http://blue.usps.gov/sustainability/green_purchasing.htm.

In eBuyPlus, EPPs are highlighted with a green banner and can be searched for by using the "Buy EPP" search functionality in the detailed product information view. Within the detailed product information view, a check mark next to each applicable EPP attribute category (listed above) denotes applicability for that product.

7-16.2.2 Purchase Planning

As discussed in Section [2-1, Develop Purchase Plan](#), a purchase plan provides the overall strategy to accomplish and manage a purchase and is normally prepared in alignment with the Commodity Sourcing Strategy Plan (CSSP), which is discussed in Section [7-2, Develop Commodity Strategy](#). Sustainability is one of the components of the purchase plan that should be considered by the purchase/SCM team. Sustainable components in the purchase plan include, as applicable, recycled content, recyclability, end of life concerns including the disposal of batteries in devices, take back programs with suppliers to ensure proper and cost effective disposal of products, and disposal of hazardous materials. (See Section [2-11, Develop Life Cycle Support Plan](#), [5-3, Implement Life Cycle Support Plan](#), [5-2, Conduct Material Planning Activities](#), and [6-1, Dispose](#)).

Conducting market research and early supplier involvement can support the Postal Service's sustainability objectives by identifying emerging technologies; alternative approaches; and innovative, more sustainable products and supply chain solutions. Since the purchase of EPP requires

supplier reporting, purchase/SCM teams are encouraged to coordinate and collaborate with internal sustainability professionals.

7-16.2.3 **Specifications and Statements of Work**

Purchase/SCM teams should consider whether different Postal Service sustainability attributes may be specified in Statements of Work (SOWs) or Statements of Objectives (SOOs) when soliciting requirements. When sustainable products with environmentally preferred attributes are determined to meet Postal Service requirements, are cost-effective and are reasonably available, these products should be considered for inclusion in specifications, SOWs and SOOs as a specific requirement (e.g., Energy Star® certified computer equipment, expedited postal packaging made of 30% or more post-consumer recycled content using Forest Stewardship Council (FSC) or Sustainable Forestry Initiative (SFI) certified paper stock). For the definition and five categories of environmentally preferred products, see [Clause 7-15: Supplier Sustainability Data Reporting](#).

7-16.2.4 **Sustainability as an Evaluation Factor**

If a purchase/SCM team decides that a Postal Service sustainability consideration (e.g., energy efficiency) is beneficial to the success of a purchase, then it should be considered for inclusion as an evaluation factor for determination of best value. The description of the evaluation factor should be as specific as possible. If a specific environmental attribute or certification is a requirement for the purchase, it should be included in the specifications, SOW, or SOO, or considered in the prequalification of suppliers, or used as a pass/fail evaluation factor.

If a requirement does not offer an opportunity for the inclusion of sustainable content within the actual product or service to be purchased, then a sustainability evaluation factor should not be used. Purchase/SCM teams may however determine to consider the level of a firm's demonstrated commitment to sustainability in finalizing the source list for an acquisition, or in a formal prequalification process for a purchase or series of purchases.

7-16.2.5 **Supplier Environmentally Preferable Product Data Reporting**

The supplier EPP data reporting (aka Supplier Sustainability Data Reporting) clause is applicable to contracts involving the purchase of goods and does not apply to the purchase of services.

[Clause 7-15: Supplier Sustainability Data Reporting](#) should be included when the estimated value of the contract is \$500,000 or more. This clause supports the reporting of data needed to monitor and evaluate the Postal Service's progress towards its sustainability goals.

When the contract contains [Clause 7-15: Supplier Sustainability Data Reporting](#):

- The contracting officer will activate the contract in the Postal Services' sustainability reporting tool for EPP reporting.
- The supplier will maintain records of the quantity, weight, and dollar value of the EPPs that are provided or sold under the contract each

quarter; and submit semiannual reports for the quarters requested by the Postal Service via the sustainability reporting tool.

7-16.3 **Clauses**

[Clause 7-10: Sustainability](#) is included in all contracts through its incorporation by reference in [Clause 4-2: Contract Terms and Conditions Required to Implement Policies, Statutes, and Executive Orders](#). Depending on the nature of the purchase, purchase/SCM teams should consider including the following clauses in solicitations and contracts:

- [Clause 2-22: Value Engineering Incentive](#) is used when applying the principles of value engineering to a specific purchase to incentivize supplier innovation is appropriate.
- [Clause 7-11: Recycled Content Products](#) is used when the contract includes products made from recycled-content materials, all or in part, that meet this criteria and are readily available in the marketplace.
- [Clause 7-12: Bio-Based Content Products](#) is used when the contract includes products made from bio-based materials, all or in part, that meet this criteria and are readily available in the marketplace.
- [Clause 7-13: Energy-Efficient Products](#) is used when the contract includes energy-efficient products, all or in part, that meet this criteria and are readily available in the marketplace.
- [Clause 7-14: Water-Efficient Products](#) is used when the contract includes water-efficient products, all or in part, that meet this criteria and are readily available in the marketplace.
- [Clause 7-15: Supplier Sustainability Data Reporting](#) is used when the contract meets the criteria (i.e. the contract includes environmentally preferable products (EPPs) and the estimated contract value is \$500,000 or more) for requiring semiannual reporting.
- [Clause 7-18: Eco-Label Certified Products](#) is used when the contract includes Eco-Label Certified products, all or in part, that meet this criteria and are readily available in the marketplace.

7-16.4 **Other Topics Considered**

Section [2-1, Develop Purchase Plan](#).

Section [2-11, Develop Life Cycle Support Plan](#).

Section [2-26, Develop Proposal Evaluation Strategy](#).

Section [5-2, Conduct Material Planning Activities](#).

Section [5-3, Implement Life Cycle Support Plan](#).

Section [5-9, Share Lessons Learned](#).

Section [6-1, Dispose](#).

Section [7-2, Develop Commodity Strategy](#).

8 USPS Supplying Practices Commodity Specific

8-1 Design and Construction Purchasing

8-1.1 **Applicability**

Design and construction purchasing is the purchase of A/E, construction, and related services. This section covers the purchase of:

- Services related to facilities design.
- Construction.
- Construction management.

8-1.2 **A/E Services**

The Postal Service purchases A/E services from prequalified suppliers based on demonstrated competence and qualification for the type of services required. Fees are negotiated after selection. Generally, A/E contracts are awarded in accordance with the guidelines of the Supplying Practices. However, when the guidelines of this section conflict with any other guidelines of the Practices, the guidelines of this section govern.

8-1.3 **Definitions**

A/E services are professional services requiring the performance or approval by a registered or licensed architect or engineer associated with the design or construction of real property, as well as incidental services that members of those professions may logically or justifiably perform in relation to construction, alteration, or repair of buildings, site improvements, roads, or other kinds of real property. Such incidental services include:

- Master planning.
- Architectural and engineering studies.
- Investigations.
- Surveys.
- Reports.
- Design development.
- Drawings preparation.
- Specification preparation.
- Interior design.

- Space planning.
- Environmental services.
- Observation and reporting of the work performed during construction, alteration, or repair.

Environmental A/E services are those environmental services which require performance or approval by a registered or licensed architect or engineer. Environmental A/E services should be purchased using the procedures in this section. Other environmental services such as continuous monitoring and/or testing for environmental compliance at postal facilities do not require performance by a registered or licensed architect or engineer.

8-1.4 **A/E Selection Procedures**

8-1.4.1 **Publicizing**

For each contract for which the fee is expected to exceed \$50,000, a notice of intent to contract for A/E services must be publicized in the GPE available at www.fedbizopps.gov (further details can be reviewed in Section 2-27, [Issue RFPs and Publicize Requirements](#)). The notice must solicit submission of Standards Forms (SF) 254, *Architect/Engineer and Related Services Questionnaire* and SF 255, *Architect/Engineer and Related Services Questionnaire for Specific Project*. For each contract for which the fee is not expected to exceed \$50,000, publicizing should be limited to the area in which the project will be performed.

8-1.4.2 **A/E Selection Team**

contracting officers establish teams to evaluate and select A/E suppliers. Each selection team must be composed of at least two members with one member designated as the chairperson. Team members must be appointed from among professionally qualified Postal Service personnel who collectively have experience in architecture, engineering, construction, and purchasing, although staff limitations or project-specific considerations may require that individuals working under contract for the Postal Service be appointed to the selection team. These individuals may be appointed only on a case-by-case basis subject to approval of the contracting officer. Each project file must contain written certification by each evaluation team member that he or she has no conflict of interest that may impair their objectivity in the selection process.

Less complex, low dollar A/E projects may be awarded directly without the formation of an A/E selection team. For these projects, the contracting officer may appoint an individual from the A/E selection team to recommend three or more qualified suppliers from existing SF 254 and SF 255 information. If the number of known qualified suppliers is insufficient to provide a competitive review, then the project may be publicized within the area in which the project is to be performed.

8-1.5 **Postal Service Cost Estimate**

Before discussions or negotiations of any proposed contract or contract modification is initiated, an independent Postal Service estimate of the cost

for the required A/E services must be developed, based on a detailed analysis of the costs expected to be generated by the work. Consideration must be given to the estimated value of the services and to the scope, complexity, and nature of the project. Detailed information about cost estimates is contained in Sections [1-7](#), [Develop Preliminary TCO Estimates](#), and [2-7](#), [Conduct Should-Cost Analysis](#).

The independent estimate must be revised as required during discussions or negotiations to reflect changes in or clarification of the scope of the work to be performed. A fee estimate based on the application of percentage factors to cost estimates for the various segments of the project may be developed for comparison purposes, but such an estimate must not be used as a substitute for the independent Postal Service estimate. To the extent necessary, the cost breakdown figures in the Postal Service estimate may be revealed during discussions or negotiations provided that the overall amount of the Postal Service estimate is not disclosed. Any change in the Postal Service estimate during or after price discussions or negotiations must be specifically but succinctly explained in the contract file.

8-1.6 **Cost or Pricing Data**

The guidelines of Section [2-34](#), [Conduct Price/Cost Analysis](#) (relating to cost analysis, guidelines of cost or pricing data, and preparation of discussions memoranda) apply to purchases of A/E services. Because of the procedures used to purchase A/E services and the lack of price competition, price analysis is normally insufficient.

8-1.7 **Fees for A/E Services**

The contracting officer is responsible for negotiating a fair and reasonable fee for the services to be performed. In determining a fair and reasonable fee, the contracting officer should compare the independent Postal Service estimate with the A/E supplier's proposal. Also, the contracting officer should consider previous prices paid for similar services. Additional guidelines are contained in Handbook P-2, *Design and Construction Purchasing Practices*.

8-1.8 **Discussions or Negotiations**

Discussions and negotiations will be conducted initially with the A/E supplier given the highest technical ranking. If a mutually satisfactory contract cannot be achieved with that supplier, the discussions or negotiations must be terminated. Discussions or negotiations will then be initiated with the supplier next in order of preference. This procedure must be repeated until a mutually satisfactory contract has been negotiated. Depending on the particular business situation, the contracting officer may, at his or her discretion, complete A/E requirements in accordance with the SPs and Ps. In these instances, award will be made to the A/E supplier offering the best value to the Postal Service. More information about discussions is available in Section [2-37](#), [Hold Discussions](#). More information about negotiations is available in Section [2-38](#), [Negotiate with Suppliers](#).

8-1.9 A/E Supplier Performance Evaluation

The project manager responsible for monitoring the performance of an A/E supplier must complete an objective written evaluation of the supplier's performance, including any environmental elements, using Forms 7477-A, *A/E's Performance Design Phase Evaluation*, and 7477-B, *A/E's Performance Construction Phase Evaluation*. For further guidance see Handbook P-2, *Design and Construction Purchasing Practices*.

8-1.10 Indefinite-Quantity A/E Services Contracts

The Postal Service requires that a large number of small repair and alteration, environmental and other projects be performed each year. Indefinite-quantity A/E contracts permit a large number of projects to be accomplished at one or more facilities through the issuance of delivery (work) orders against a single contract rather than through individual RFPs. Each indefinite-quantity contract is limited to the geographic area that has been described in the RFP. Multiple awards may be made if provided for in the RFP.

Limitations regarding contract term, dollar limitations, and delivery (work) order limits are issued by the VP, SM, or authorized designee.

Guidance for indefinite-quantity A/E services contract preparation is contained in Handbook P-2, *Design and Construction Purchasing Practices*.

8-1.11 Construction**8-1.11.1 Purchasing Construction**

This section applies to the purchase of construction. When the guidelines of this section conflict with any other guidelines of the Supplying Practices, the guidelines of this section govern.

8-1.11.2 Definition

Construction means construction, alteration, repair (including painting and improvements of all types), environmental work (asbestos abatement, underground septic tank (UST) removal/replacement, etc.), and demolition of buildings, structures, and improvements of all types. The term does not include other investigative work such as engineering, environmental or other studies that is not part of the beginning of the construction process.

Normally, construction does not include any construction work pursuant to a lease and performed by the lessor (see Handbook RE-1, *Realty Acquisitions and Management*).

8-1.11.3 Purchase Method

Generally, construction is purchased in accordance with the process steps in the Supplying Practices. Suppliers should be prequalified, and depending on the particular business situation, purchase or prequalification opportunities may be publicized in accordance with Section [2-27, Issue RFPs and Publicize Requirements](#). When the contracting officer determines that the price proposed by a lessor offers the best value to the Postal Service, alterations, repairs, and improvements to be accomplished by the lessor may be performed without competition. The bonding requirements discussed in

Section [7-3, Bonds, Insurance, and Taxes](#), must be met for all construction contracts.

8-1.12 **Contract Types**

Generally, contracts for construction should be firm fixed price contracts. Such contracts may be:

- Lump-sum contracts for the total work or for defined parts of it.
- Unit-price contracts in which a unit price is paid for a specified quantity of work, such as cubic yards of earth or concrete, or square yards of pavement.
- A combination of both (of the above).

However, any contract type discussed in Section [2-18, Select Contract Type and Period of Performance](#), may be used.

8-1.13 **Specifications**

The supplier may seek approval to substitute equal products or processes for those specified by brand name (see [Clause B-63: Materials and Workmanship](#)). Accordingly, the RFP should identify any products or processes that may not be substituted after award. See Handbook P-2, *Design and Construction Purchasing Practices*, for further guidance.

8-1.14 **Presolicitation Notices**

As discussed in Section [2-27, Issue RFPs and Publicize Requirements](#), a presolicitation notice may be issued for construction projects. Notices may be distributed to plan hold rooms, companies on solicitation mailing lists maintained by the purchasing office, and any other known interested parties within the Postal Service or members of the public. Any presolicitation notice issued must include a statement of the project's magnitude in terms of physical characteristics and an estimated price range (for example, 30,000 sq. ft. building with an estimate cost range of \$500,000 to \$1,000,000 for the project). However, in no event may the statement disclose the Postal Service estimate.

8-1.15 **Preproposal Conferences and Attendees**

Preproposal conferences are discussed in detail in Section [2-27, Issue RFPs and Publicize Requirements](#). Handbook P-2, *Design and Construction Purchasing Practices*, may also be leveraged for further guidance. The design A/E must be available to help interpret plans and specifications.

8-1.16 **Inspection of Construction Site and Data**

Provision must be made for suppliers to inspect the construction site. Also, suppliers must be given the opportunity to examine data available to the Postal Service that may provide information affecting performance of the work, such as boring samples, and original boring logs. This information should be assembled in one place and be made available to all offerors in the same manner. When feasible, a record should be kept of the identity and affiliation of all offerors' representatives inspecting the site or examining the data.

8-1.17 Performance Time

In establishing the time for contract completion, the purchase/SCM team should consider, among other things, the nature and complexity of the project, the construction seasons involved, the availability of equipment, labor and other factors and the increased cost for an aggressive project schedule. In any given contract, separate completion periods may be established for separable items of work. When such periods are shown, requests for time extensions must be evaluated for each item, and all affected completion periods must be modified when appropriate.

8-1.18 Liquidated Damages

Liquidated damages are discussed in Sections [5-13, Terminate Contract](#), and [7-3, Bonds, Insurance, and Taxes](#). Construction purchase contracts may contain [Clause 2-10: Liquidated Damages](#), as well as other clauses relevant to liquidated damages, and the insertion of this language into contracts must be considered. For additional information on calculating the liquidated damages rate for construction projects see the guidelines in Handbook P-2, *Design and Construction Purchasing Practices*. When different completion periods for separate parts or stages of the work are specified in the contract, the clause may be revised to provide for liquidated damages for each separate part or stage in which delay will damage the Postal Service.

8-1.19 Base and Alternate Prices

RFPs permitting alternate proposals must require the base proposal to include all features considered essential to a sound and adequate building design. Any alternates to be included in the specifications should represent significant amounts of work in relation to the base proposal, and they should generally be structured as “add” or “deduct” alternates. When accurate cost estimates are not available, a base proposal may be required for the minimum acceptable project, with “add” alternates for desired materials or equipment. When budget constraints exist, a base proposal may be required for the plans and specifications as stated, with “deduct” alternates for desired materials or equipment to be used to bring proposals back within budget. RFP documents calling for alternates must clearly state that the Postal Service reserves the right to accept or reject any and all alternate prices, as may be determined by the contracting officer to be in the Postal Service’s interests.

8-1.20 Performance of Work by Supplier

Unless the supplier is required to perform a significant part of the contract work with its own forces, it may be difficult to obtain adequate supplier supervision of the work. To address this problem, each Postal Service construction contract must contain [Clause B-42: Performance of Work by Supplier](#), establishing the minimum percentage of the work that the supplier must perform, consistent with customary or necessary specialty subcontracting and the complexity and magnitude of the work. The percentage may be increased for contracts with unusual requirements (i.e., environmental, mechanical).

8-1.21 **RFPs**

The development, review, finalization, and issue of the RFP are discussed in detail in the following topics of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#):

- [Start Request for Proposal \(RFP\) Development](#) (of the Prepare Project task).
- [Review and Finalize Request for Proposals \(RFP\)](#) (of the Perform Solicitation-Related Activities task).
- [Issue RFPs and Publicize Requirements](#) (of the Perform Solicitation-Related Activities task).

Handbook P-2, *Design and Construction Purchasing Practices*, may also be leveraged for further information.

8-1.22 **Distribution**

RFPs may be furnished (with plans and specifications) without charge to organizations that maintain plan hold rooms, or other types of organizations, for the benefit of suppliers, subcontractors, and material suppliers. The extent of this distribution (geographical or otherwise) may be determined on a case-by-case basis by the contracting officer.

8-1.23 **Release of Plan Holders List**

Release of the plan holders list may be determined only after careful review of Section [7-14](#), [Privacy Considerations](#).

8-1.24 **Contract Award**

A notice of intent to make award must be furnished to the successful offeror no later than the time set for acceptance in the RFP or any extension to which the offeror has agreed. The notice must advise the supplier of any required bonds and the date by which the supplier must execute and return such bonds. When all required bonds have been received, the contracting officer will make award and issue a notice to proceed. The contracting officer may issue the notice to proceed at the time of award or may issue it at the preconstruction conference. The contracting officer then will send a written notice of the award to all offerors who submitted a proposal and any other known interested parties within the Postal Service or the public.

8-1.25 **Construction Supplier Performance Evaluations**

The project manager responsible for monitoring the performance of a construction supplier must complete Form 5002, *Construction Supplier Performance Evaluation*, of the supplier's performance, including any environmental elements, for each project. For further guidance see Handbook P-2, *Design and Construction Purchasing Practices*.

8-1.26 **Indefinite-Quantity Construction Contracts**

The Postal Service requires a large number of small repair and alteration, environmental, and other projects to be performed each year.

Indefinite-quantity construction (IQC) contracts permit a large number of projects to be accomplished at one or more facilities through the issuance of delivery (work) orders against a single contract rather than through individual RFPs.

An RFP must be used to request proposals based on a unit price schedule prepared by the Postal Service. Offerors must be required to submit a multiplier that will apply equally to all prices listed in the unit price schedule. The multiplier submitted by the offeror must not be more than two decimal places (e.g., 1.22 or 0.97). Each indefinite-quantity contract is limited to a specific geographic area.

Limitations regarding contract term, dollar limitations, and delivery (work) order limits are issued by the VP, SM, or authorized designee. Delivery (work) orders are limited to the geographic area described in the contract. No new construction or building expansion work may be ordered under an IQC contract, except for site preparation or foundation work for a pre-engineered building purchased directly from the manufacturer. The contracting officer may request quotations from an IQC supplier for work items not covered by the unit price schedule and order such items, in addition to ordering covered work. However, not more than 25 percent of the cost of any delivery (work) order may be for such uncovered work.

Guidance for IQC contract preparation is contained in Handbook P-2, *Design and Construction Purchasing Practices*.

Liquidated damages are discussed in Sections [5-13, Terminate Contract](#), and [7-3, Bonds, Insurance, and Taxes](#). IQC contracts may contain [Clause 2-10: Liquidated Damages](#), as well as other clauses relevant to liquidated damages, and the insertion of this language into contracts must be considered. For additional information on calculating the liquidated damages rate for construction projects see the guidelines in Handbook P-2, *Design and Construction Purchasing Practices*. When different completion periods for separate parts or stages of the work are specified in the contract, the clause may be revised to provide for liquidated damages for each separate part or stage in which delay will damage the Postal Service.

IQC construction supplier evaluation will be conducted in the same manner as regular contract construction supplier evaluation.

8-1.27 **Design-Build Contracting**

Generally, design-build contracts are awarded following the same guidelines contained in the Supplying Practices. However, because these purchases call for a combination of services, the purchasing process is somewhat unique. When the guidelines of this section conflict with any other guidelines of the Supplying Practices, these govern.

8-1.27.1 **Definition**

Under design-build contracting, one entity or supplier performs both architecture-engineering and construction under one single contract providing single-source responsibility for delivering the project design and construction. The design-build entity or supplier can assume several organizational structures. Most common are suppliers possessing both

design and construction resources in-house. Others are combinations of a joint venture between designer and supplier, a constructor-led team with the designer in a subcontract role, or a designer-led team with the constructor in a subcontractor role.

8-1.27.2 **Purchase Method**

The practices discussed in the Supplying Practices and the procedures listed in Handbook P-2, *Design and Construction Purchasing Practices*, regarding publicizing, RFPs, and contracts apply to the purchase of design-build services. Prequalification procedures should ordinarily be used in connection with design-build services, regardless of contract type.

8-1.27.3 **Fixed-Price Design-Build Contract**

Fixed-price design-build contracts are suitable for use on small, simple projects with well-defined scopes, for which design has been developed to at least the 30 percent level through standard plans or otherwise. The fixed-price is comprised of fixed fees for A/E services (which cover all costs of remaining design work and A/E construction services, plus associated overhead and profit) and a fixed-price to complete all construction work (which covers all construction overhead and profit). The contract is awarded based upon the guidelines contained in the Supplying Practices.

8-1.27.4 **Cost-Reimbursable Design-Build Contracts**

Cost-reimbursable design-build contracts are suitable for use on all major projects for which the scope or complexity dictate the use of design-build construction delivery services. Cost-reimbursable design-build contracts must be based on a Guaranteed Maximum Price (GMP) which must be determined through competition or through discussions. The GMP is comprised of fixed fees for A/E services (which cover all costs of remaining design work and A/E services during construction, plus associated overhead and profit), reimbursable direct construction costs, and a construction services fee (which covers all construction overhead and profit). If the supplier's total fees and actual construction costs together exceed the GMP as adjusted for changes (if any), the adjusted GMP is the amount paid for complete performance; if they do not exceed the adjusted GMP, the Postal Service and the supplier share the savings in accordance with a contractually established ratio.

Cost-reimbursable design-build contracts with a competitive GMP are suitable for use on projects for which design has been developed to at least the 30 percent level and a reliable estimate of the maximum cost to construct the facility can be made. The contract is awarded based on the guidelines in the Supplying Practices.

Cost-reimbursable design-build contracts with a negotiated GMP are suitable for use on all major projects when factors such as significant ambiguities concerning the scope of the project, requirements for integration with fixed mechanization, or new types of projects prevent the development of a reliable estimate of the maximum cost to construct the facility. The Postal Service provides the offerors with design which is less than 30 percent developed (typically only 10 percent developed) along with a Construction Cost Limit

(CCL). The CCL is the Postal Service budget estimate of the total cost to construct the facility including the offeror's overhead and profit. These contracts are awarded through the following purchase process:

- Phase I covers the completion of design to the point where a GMP can be reasonably negotiated and is awarded based upon the procedures covering evaluation of technical and management proposals and price proposals.
- Phase II covers all remaining design and all construction work and is awarded based upon negotiation of a CCL within the GMP.

If a CCL cannot be negotiated within the GMP, the Postal Service may require the supplier to redesign within the CCL at no cost to the Postal Service or may withdraw from the project. If the supplier withdraws, the Postal Service keeps the design and uses it to contract with a different supplier using a fixed-price design-build contract or a cost-reimbursable design-build contract with a competitive GMP.

Fixed-price contracts with economic price adjustment and contracts with performance incentives may be used. See the Supplying Practices and Handbook P-2, *Design and Construction Purchasing Practices*, for further guidance.

8-1.27.5 **RFPs for Design-Build Contracts**

RFPs and contracts for design-build are unique. Guidelines regarding applicable contract clauses and solicitation provisions are provided in Handbook P-2, *Design and Construction Purchasing Practices*.

8-1.27.6 **Requirements for Design-Build Proposals**

In addition to the technical proposal, offerors must also furnish SF 254, *Architect-Engineer and Related Services Questionnaire*, and SF 255, *Architect-Engineer and Related Services Questionnaire for Specific Project*. See Handbook P-2, *Design and Construction Purchasing Practices*, for further guidance.

8-1.27.7 **Design-Build Supplier Performance Evaluations**

The project manager responsible for monitoring the performance of a design-build contract must complete an objective written evaluation of the supplier's performance including any environmental elements.

8-1.28 **Construction Management Support Services**

8-1.28.1 **Definition**

A Construction Management Support Services (CMSS) supplier monitors the management, coordination, and general direction of the work and progress of a construction supplier. The CMSS supplier maintains a full-time staff at the project site during construction. A CMSS supplier may be retained at any time during the project planning, design, or constriction phase. During the construction phase the CMSS supplier must maintain a full-time staff at the project site.

8-1.28.2 **Purchase Method**

The Supplying Practices and Handbook P-2, *Design and Construction Purchasing Practices*, offer guidance regarding publicizing requirements, RFPs, and contracts, which applies to the purchase of construction management support services.

8-1.28.3 **Contract Types**

Contracts for construction management support services may be indefinite-quantity contracts or a single fixed-price contract for a single project. In order to facilitate the expeditious assignment of CMSS suppliers to projects where their services are needed, construction management support services contracts are generally awarded as indefinite-quantity contracts requiring the CMSS supplier to provide a range of construction services for multiple construction contracts over a specified period of time and within a specified geographic area. Limitations regarding contract term, dollar limitations, and (delivery) work order limits are issued by the VP, SM, or an authorized designee.

8-1.28.4 **CMSS Contract as an Alternative to A/E Contract Options**

The Postal Service may contract with a CMSS supplier rather than exercising an A/E construction-management option to perform field duties during construction. The CMSS supplier may not prepare working drawings, design, or specification that will be used for construction services.

8-1.28.5 **RFPs for Construction Management Support Services Contracts**

Guidelines regarding applicable contract clauses and solicitation provisions are provided in Handbook P-2, *Design and Construction Purchasing Practices*.

8-1.28.6 **Selection Processes for Construction Management Support Services Contracts**

See Handbook P-2, *Design and Construction Purchasing Practices*, for guidance on the evaluation and selection process.

8-1.28.7 **Evaluation of Price Proposals**

The offeror's price proposal is a multiplier factor that is applied to each work-day category. The multiplier submitted by the offeror must not be more than two decimal places (e.g., 1.22 or 0.97).

8-1.28.8 **Contracts Award**

See Handbook P-2, *Design and Construction Purchasing Practices*, for guidance on the contract award process.

8-1.28.9 **Contract Management Support Services Supplier Performance Evaluations**

The project manager responsible for monitoring the performance of a CMSS supplier must complete an objective written evaluation using Form 7477-A, *A/E's Performance Design Phase Evaluation*, and 7477-B, *A/E's Performance*

Construction Phase Evaluation, of the supplier's performance, including any environmental elements, for each project. For further guidance see Handbook P-2, *Design and Construction Purchasing Practices*.

8-1.28.10 **Environmental Engineering Services**

When the Postal Service requires environmental engineering services such as the design and/or monitoring of environmental mitigation, abatement, or clean-up measures, an engineering supplier should be retained using the procedures applicable to procurement of A/E services. In those cases where a supplier is hired to both design and perform environmental mitigation, abatement, or clean-up measures, the supplier should be retained using the procedures applicable to purchase of design-build services.

8-2 Transportation Purchasing

8-2.1 **General**

This section addresses the purchase of mail transportation services as authorized by 39 U.S.C. § 5005 and other applicable laws. It also addresses the purchase of ancillary services directly related to the transportation of mail.

8-2.2 **Purchasing Method**

Generally, and depending on the item being purchased, mail transportation and ancillary services directly related to the transportation of mail are purchased following the policies and procedures contained in the Supplying Practices. In case of any conflict between this section and those Practices, the guidelines of this section govern.

8-2.3 **Surface Transportation**

8-2.3.1 **Contract Types**

Information relevant to contract type is available in Section 2-18, Select Contract Type.

8-2.3.1.1 **Types and Terms of Contracts**

There are three types of surface contracts with respect to term of contract: (1) regular contracts; (2) temporary contracts; and (3) emergency contracts as referenced within Chapter 5 of the *Postal Operations Manual*.

8-2.3.1.2 **Regular Contracts**

Regular surface contracts shall be for periods not in excess of 4 years, unless the Postal Service determines a longer period would be advisable or appropriate. However, due to Service Contract Act considerations, when the Purchase/SCM Team plans to award a surface contract with a base term of more than 5 years, the team must seek and receive an exemption from the Department of Labor's Wage and Hour Division.

8-2.3.1.3 **Temporary Contracts**

Temporary highway transportation contract is a short-term contract other than an emergency contract. It may not exceed 2 years and may be terminated by either party without entitlement or indemnity. A one-time renewal term is allowed, not to exceed 2 years.

8-2.3.1.4 **Emergency Contracts**

An emergency contract may be entered into only when an emergency exists, and must terminate when the emergency ceases and the Postal Service is able to otherwise obtain service. No emergency contract may remain in effect more than 6 months without the approval of the next-higher level of contracting authority. Emergency highway transportation contracts are entered into to meet unusual needs when an emergency occurs that interrupts normal transportation services, such as a catastrophic event, strikes or labor disputes, death of a contractor, suspension or removal of a contractor, or generation of unexpected mail volume. Emergency contracts may not be renewed.

8-2.3.2 **Purchase Plans**

Purchase plans as required in the Supplying Principles and Practices, Sections 2-1, Develop Purchase Plans, and 2-41 Obtain Select Reviews and Approvals are not required when the purchase is of motor vehicles types of mail transportation services.

8-2.3.3 **Administrative Officials**

The administrative official is a Postal Service official designated by the manager, Distribution Networks (for transportation routes) or the District manager (for CDS routes) to monitor and administer the performance of mail transportation and related services by suppliers. Each contract names the responsible administrative official.

Administrative officials are not authorized to award, agree to, amend, terminate, or otherwise change the provisions of the contract. Administrative officials are responsible for ensuring supplier compliance with the operational requirements of highway contract routes and administering functions related to performance of that service. Specifically, administrative officials are responsible for the following:

- Monitoring the supplier's operations daily to ensure contract compliance, including necessary recordkeeping.
- The administrative official for the contract is responsible for obtaining screening information from highway transportation suppliers on contractor personnel and for verifying their eligibility.
- Investigating irregularities and complaints regarding service on the route and taking corrective action as discussed in *Postal Operations Manual* 535, and reporting to the contracting officer any full or partial trips not performed, including the miles of service omitted and the reason for omission.
- Recommending establishment, discontinuance, or modifications to existing routes.

8-2.3.4 **Labor Considerations**

Surface transportation contracts may be subject to a labor process as set forth in labor agreements between the Postal Service and the various unions. Awards, including renewals, should be made in accordance with these labor agreements. However, there are some exceptions to this process, which may include contracts awarded on a temporary or emergency basis. Such decisions require coordination between the client, Labor Relations, Supply Management, and potentially assigned counsel, and the Strategic Initiatives Action Group (SIAG).

8-2.3.5 **Death or Incompetence of Supplier**

As a general rule, if the supplier is an individual or an unincorporated sole proprietor, the contract automatically terminates in the event of the supplier's death. Upon receiving notice of the supplier's death, the contracting officer must immediately act to maintain continuity of service and provide for required performance through an appropriate sourcing method. The contracting officer shall select the sourcing method that is in the best interests of the Postal Service and shall document the reasons for the selection in the contract file. The decedent supplier's estate has no automatic right or obligation to continue to provide the service.

If the contract is being performed in the name of a corporation or a limited liability company (L.L.C.), even if it has a single individual as its principal officer or controlling member, the contract does not automatically terminate when that individual dies. If contract performance is impaired following the death of an officer or member, consult assigned counsel to discuss next steps.

Finally, contact assigned counsel for guidance when dealing with a supplier or officer who has been adjudicated incompetent.

8-2.3.6 **Contract Renewals**

8-2.3.6.1 **General**

Competitively awarded surface transportation contracts may be renewed by the mutual agreement of the Postal Service and the supplier. [Clause B-78, Renewal](#), should be included in contracts that may be considered for renewal in accordance with 39 U.S.C 5005(b).

8-2.3.6.2 **Term**

The renewal term of a contract is determined by the Purchase/SCM Team and should be based on operational requirements, market conditions, and any other relevant business factors.

8-2.3.6.3 **Considerations**

Having determined that a contract is appropriate for renewal, the contracting officer with the assistance of the Purchase/SCM Team enters into discussions with the supplier on the terms of the renewal contract. Before agreeing to the final terms, the Purchase/SCM Team must determine that renewal offers the best value and most advantageous alternative to the Postal Service, price and other factors considered. For the purpose of this

determination, “other factors” may include the benefits of continuity of service and the potential costs of disruption arising out of a resolicitation.

If agreement is reached on the renewal terms, a renewal contract is entered into, and it should reflect any adjustments in service, terms and conditions, and rates. The determinations made throughout the renewal process must be documented in the contract renewal file.

8-2.3.7 **Clauses and Provisions**

The following Clauses and Provisions should be used in all highway transportation contracts.

- [Clause B-39: Indemnification](#), use in coordination with [Clause 7-16: Insurance \(Surface Transportation\)](#).
- [Clause B-65: Adjustments to Compensation \(Surface Transportation\)](#).
- [Clause B-67: Changes \(Surface Transportation\)](#), is used when a bi-lateral change with mutual agreement between the Postal Service and the supplier is contemplated. When the clause is included it has precedence over paragraph c., Changes, within [Clause 4-20: General Terms and Conditions \(Surface Transportation\)](#).
- [Clause B-78: Renewal \(Surface Transportation\)](#).
- [Clause B-84: Contract Type \(Surface Transportation\)](#).
- [Clause B-85: Administrative Official \(Surface Transportation\)](#).
- [Clause B-86: Electronic Communication and Interactivity \(Surface Transportation\)](#).
- [Clause B-87: Price Adjustment — Fuel \(Surface Transportation\)](#).
- [Clause B-88: Safety Rating \(Federal Motor Carrier Safety Administration\) \(Surface Transportation\)](#).
- [Clause B-89: Subcontracting \(Surface Transportation\)](#).
- [Clause B-90: Use of Postal Facilities \(Surface Transportation\)](#).
- [Clause 4-20: General Terms and Conditions \(Surface Transportation\)](#), is required for all Surface Transportation contracts in lieu of Clause 4-1: General Terms and Conditions. Clause 4-20, paragraph c. Changes, allows for an option to proceed with a unilateral change that may result in an equitable adjustment, or when Clause B-67: Changes (Surface Transportation), is used in the contract, the change is bilateral through mutual agreement.
- [Clause 7-16: Insurance \(Surface Transportation\)](#).
- [Clause 7-17: Sustainability \(Surface Transportation\)](#).
- [Provision 1-6: Supplier Clearance Requirements \(Surface Transportation\)](#).
- [Provision 4-11: Standard Solicitation Provisions \(Surface Transportation\)](#).
- [Provision 4-12: Evaluation \(Surface Transportation\)](#).

8-2.4 **Special Considerations Relating to Air Transportation**

8-2.4.1 **Alaska Air Transportation**

Service for the transportation of mail by air between points within the state of Alaska is generally not subject to Supply Management contracts, and therefore the Supplying Principles and Practices do not apply. Rather, a statutory scheme prescribes which air carriers receive tender of mail and at what rates, which are set by the Department of Transportation, the air carriers will be paid. See 39 U.S.C. 5402(f)-(s). However, when Alaska air transportation is subject to a contract with the Postal Service, the Supplying Principles and Practices apply.

8-2.4.2 **International Air Transportation**

Contracting for air transportation of mail between a point in the United States and a point in a foreign country is subject to additional statutory requirements that affect both process and priority of carriers. See 39 U.S.C. 5402(b)-(d). When contracting for air transportation of mail between two points in foreign countries, 49 U.S.C. 41904 applies.

8-3 Professional/Technical and Consultant Services

The Postal Service contracts for professional/technical and consultant services when doing so makes good business sense in light of available personnel resources. For example, short-term expertise may be necessary to assist in the development of new customer service programs or to manage spikes in operational workload. In other cases, long-term contracts for these services may prove more fiscally and technically beneficial than the use of career employees. When contemplating contracting for these services, and for personal services (see below), purchase/SCM teams must consider the financial commitment and potential ROI. For certain requirements, such as those affecting craft positions and duties, additional reviews and approvals are required; these include meeting legal and labor agreement obligations set forth in Federal regulations and labor agreements. In these cases, purchase/SCM teams must consult with Strategic Initiatives at Headquarters. In addition, reviews and approvals are required for contracts with former Postal Service officers, executives, and employees, regardless of whether these individuals are contracted with directly or are employed or proposed to be employed by a supplier, as discussed in Section [7-12, Restrictions on Contracting with Former Postal Service Officers, Executives, Employees, and Other Sources](#).

Conflicts of Interest – When purchasing professional/technical or consultant services, purchase/SCM teams must pay particular attention to the potential for organizational conflicts of interest, and consider using [Clause 1-7: Organizational Conflicts of Interest](#), or a similar clause in the contract.

8-3.1 Professional and Technical Services

Definitions — Generally, professional services are those performed by individuals or firms of recognized status, such as accounting, engineering, law, and the sciences. Technical services are provided by individuals or firms who are expert in a given field, such as IT, training, writing and editing, purchasing, marketing and demographics, and other such areas. These services may be used to: (a) provide needed expertise on an individual or group basis; (b) to supplement the career workforce as required by workload; and (c) to provide turn-key services in support of postal operations.

Licenses — When prequalifying or purchasing professional services for which individuals are normally required to be licensed (such as medical, legal, accounting, and architecture), licenses must be required as a prerequisite to prequalification or contract award. Acceptable licenses may be limited to those issued by a particular state or entity, but only when local expertise is necessary to successful performance.

Required Clauses — All contracts for professional/technical services must include the following clauses:

- [Clause 4-4: Nondisclosure \(Professional Services\)](#) — This clause may be modified after consultation with assigned legal council.
- [Clause 4-5: Inspection of Professional Services](#) — The clause provides for inspection of the supplier's work product and acceptance of only those products that meet reasonable professional standards. The clause is to be used in lieu of, not in addition to, the standard inspection language contained in [Clause 4-1: General Terms and Conditions](#), or for [Clause 2-1: Inspection and Acceptance](#), when used as a substitute for [Clause 4-1: General Terms and Conditions](#).
- [Clause 4-7: Records Ownership](#) — The clause gives the Postal Service ownership of contract files, including copies of all supplier work papers. While this clause is mandatory for professional service contracts, purchase/SCM teams have to decide whether to include it or not in technical services contracts, depending on the nature of the service.

Depending on the particular purchase, the following clauses should be included in contracts for professional/technical services:

- [Clause 4-6: Invoices \(Professional Services\)](#) — This clause is included in all non-fixed-price contracts for professional/technical services. The clause requires presentation of invoices showing who performed the services, the hours and partial hours of service provided each day, and the services provided each hour or partial hour. Suppliers may be allowed to set minimum charges for partial hours or days.
- [Clause 4-8: Key Personnel](#) — This clause requires use of the key personnel identified in the supplier's proposal, unless the contracting officer approves substitution, and provides for contract termination for failure to comply.
- [Clause 1-1: Privacy Protection](#) must be included as applicable. See the discussion in Section [7-14, Privacy Considerations](#).

8-3.2 **Consultant Services**

Definition — Consultant services are services provided by expert individuals or firms possessing exceptional qualifications in a particular technical or professional field. They are used to enhance the understanding of complex issues and to provide new insights into alternate solutions to, or make recommendations on, business or decision-making functions of a postal organization. Consultants neither involve themselves in the day-to-day operations of Postal Service organizations except for study purposes, nor work under the immediate direction and control of Postal Service employees. Usually, consultant service suppliers provide reports or analyses as the deliverable upon completion of their contractual duties.

Use — Consultant services are used to enhance the understanding of complex issues and to provide new insights into alternate solutions to, or recommendations on, business or decision-making functions of a postal organization.

8-3.3 **Personal Services Contracts**

Definition — A personal services contract is a contract with an individual under the terms of which the individual will:

1. Work under the direct supervision of postal personnel;
2. Work on postal premises and use postal equipment; and
3. Perform duties similar in nature to those of postal employees.

A personal services contract may create the appearance of an employee-employer relationship, and may result in additional costs, such as tax withholding. For this reason, purchase/SCM teams should strive to use contracting vehicles other than personal services contracts, but, when deemed appropriate, they may be used, subject to the reviews and approvals discussed in Section [7-12, Restrictions on Contracting with Former Postal Service Officers, Executives, Employees, and Other Sources](#).

Use — Personal services contracts may be awarded for professional/technical services but may not be awarded for consultant services.

Contracts — All personal services contracts should be written to ensure that the Postal Service does not incur unnecessary costs or liabilities. purchase/SCM teams should work with assigned counsel to ensure that the interests of the Postal service are protected in areas such as taxes, unemployment liability, etc.

8-4 Information Technology

8-4.1 **Definitions**

Cloud Computing — means a model, system or architecture for enabling on-demand network access to a pool of computing resources (e.g., networks, servers, databases, infrastructure, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction. This includes other commercial terms, such as

on-demand self-service, broad network access, resource pooling, rapid elasticity, and measured service. Cloud computing can be packaged in a cloud deployment model or variations thereof. It also includes commercial offerings of cloud services: Software-as-a-Service (SaaS), Platform-as-a-Service (PaaS), and Infrastructure-as-a-Service (IaaS).

Computer — means a device that accepts digital data and manipulates the information based on a program or sequence of instructions for how data is to be processed.

Data and Information — All information or data stored in digital format, or as a printed product of data stored in digital format, including biometrics information, databases, digital images, documents, electronic mail, spreadsheets, tables and text files.

Hardware — All major items of equipment or their components associated with a computer system.

Information and Communication Technology (ICT) — as defined within Section 508 of the Rehabilitation Act. Information technology and other equipment, systems, technologies, or processes, for which the principal function is the creation, manipulation, storage, display, receipt, or transmission of electronic data and information, as well as any associated content. Examples of ICT include, but are not limited to: computers and peripheral equipment; information kiosks and transaction machines; telecommunications equipment; customer premises equipment; multifunction office machines; software; applications; Web sites; videos; and, electronic documents.

Information Resources — the information technologies and the information they contain are collectively known as information resources. The nine categories of information resources are Data and Information; Hardware; Mail Processing Equipment (MPE); Media; Network Facilities; Postal Service Products and Services; Single-User Computer Equipment; Software; and Systems and Equipment.

Information Security — means the protection afforded to information and information resources to protect the integrity, confidentiality, and availability of Postal Service information and the interests of the Postal Service, suppliers and the public. Security measures, including personnel security, physical and environmental security, application security, hardware and software security, and network and communications security, may be applied to IT resources.

Information Technology (IT) — means all types and categories of computer, networking, and telecommunications systems (where voice and/ or data may be transmitted by cable, telephone, or wireless), and all associated hardware, firmware, software, and services. This includes emerging technologies that collect and transmit information such as wireless handheld data collection devices, information kiosks, electronic commerce services, distance learning systems, World Wide Web sites, multimedia, and office equipment such as fax machines and copiers. IT also includes IT and any equipment or interconnected system or subsystem of equipment that is used in the creation, conversion, or duplication of data or information. IT does not include any equipment that contains embedded technology that is used as

an integral part of the product but the principal function of which is not the acquisition, storage, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of data or information. For example, HVAC (heating, ventilation, and air conditioning) equipment, such as thermostats or temperature control devices and medical equipment where IT is integral to its operation is not IT.

Infrastructure Tool Kit (ITK) — means the application which lists Postal Service-approved software that supports the development, deployment, and management of Postal Service applications.

Mail Processing Equipment (MPE) — means all computer-controlled equipment and networks used in processing, distributing, and transporting the mail.

Media — means devices or writing surfaces including, but not limited to, cloud-based machines or media, virtual or transient machines or media, magnetic tapes, optical disks, magnetic disks, memory chips, database, and printouts, onto which information is processed, recorded, stored, or printed within an information system.

Network Facilities — means all communications lines and associated interconnected communications equipment (e.g., firewalls, hubs, routers, switches, etc.).

Postal Service Data — means any data, software, input, information, document, electronic files, works, images, media, or machine-readable material, regardless of form or characteristics, including derivatives thereof, that is created, transmitted or obtained by or on behalf of the Postal Service in performance of a contract or in the course of official Postal Service business.

Postal Service-related Data — means any data, information, documents, electronic files, works, media, or machine readable material, regardless of form or characteristics, including derivatives thereof, which are created or obtained by the supplier through the storage, processing, or communication of Postal Service data. This does not include the supplier's business records (e.g., financial records, legal records) or data such as operating procedures, software coding, or algorithms that are not uniquely applied to Postal Service data.

Single-User Computer Equipment — means all computers and their components used by individuals.

Software — means applications, applets, custom code, database management systems, HTML, macros, object and source code, operating systems, programs, scripts, the associated documentation and the related resources.

Systems and Equipment — means all multi-user computers and computer-controlled systems and their components.

8-4.2 **Technical Standards**

Information and Communication Technology (ICT) purchases generally involve questions of system compatibility, expansion potential, and other complex issues. The Postal Service's IT organization researches, tests, and

evaluates information systems and components to ensure quality and intersystem communication capability. Therefore, it is the policy of the Postal Service to acquire ICT in accordance with the technical standards established by IT and concurred in by the VP, SM.

8-4.3 **Accessibility**

8-4.3.1 **General**

Section 508 of the Rehabilitation Act, i.e., 29 U.S.C. § 794d, et seq., generally requires the Postal Service to ensure that ICT purchased by the Postal Service allows employees with disabilities and customers with disabilities to have access to and use of information and data that is comparable to the access and use of information and data by employees and customers who do not have disabilities, unless an exception applies. Further information on Section 508 is available at <http://www.section508.gov>.

8-4.3.2 **Process Overview**

During the planning process, contracting officers should work with internal customers, Information Technology and their assigned counsel to determine and document accessibility requirements and exceptions for each ICT item to be purchased.

The purchase/SCM team must incorporate relevant accessibility requirements into solicitation and contract documentation. Contracting officers should use the Accessibility Requirements Tool (ART) to identify relevant accessibility requirements. ART is a step-by-step guide developed by the General Services Administration that can be accessed at <https://www.section508.gov/buy/accessibility-requirements-tool>.

Accessibility risk can be further managed by requesting and evaluating accessibility information from suppliers prior to selection. Contracting officers may should request that a supplier provide information to perform a 508 technical evaluation, such as a description of the supplier's technical accessibility expertise and experience, the evaluation methods the supplier will use to validate conformance to the Revised 508 Standards, or typically in the form of an Accessibility Conformance Report. Contracting officers should consider the best practice of including accessibility standards or testing as an evaluation factor or acceptance criteria in light of restrictions against procuring non-compliant ICT absent an exception. Failure to properly evaluate Section 508 compliance prior to award may result in the inadvertent procurement of unusable ICT.

8-4.3.3 **Applicability**

Purchases of ICT must meet the applicable accessibility standards at 36 CFR part 1194 unless an exception determination is obtained prior to either the award of a contract or order under an indefinite- delivery contract.

Exception determinations are not required prior to award of indefinite-delivery contracts, except for requirements that are to be satisfied by initial award. Contracting officers who award indefinite-delivery contracts must indicate to requiring and ordering activities which ICT the supplier indicates

as compliant and where full details of compliance can be found (e.g., a Voluntary Product Accessibility Template® Accessibility Conformance Report). Before task or delivery orders are issued, requiring and ordering activities must ensure ICT meets the applicable accessibility standards at 39 CFR part 1194 or obtain a determination that an exception applies.

8-4.3.4 **Exceptions**

The requirements of Section 508 of the Rehabilitation Act as amended do not apply to ICT that is the following:

- a. Acquired by a supplier incidental to a contract.
- b. Located in spaces frequented only by service personnel for maintenance, repair, or occasional monitoring of equipment.
- c. Only in the event that no Section 508-compliant ICT is commercially available – a determination that requires market research and consultation with the Law Department - a commercially available ICT that best meets the accessibility standards in comparison to other commercially available ICT that could also meet the business needs of the Postal Service.

8-4.3.5 **Documentation**

8-4.3.5.1 **Exception Determination**

The requiring or ordering activity must document in writing the basis for an exception determination in accordance with Postal Service/CIO policies and practices. The contracting officer should include documentation of the exception determination in the contract file.

8-4.3.5.2 **Commercial Items**

When acquiring commercial items, the requiring or ordering activity must document in writing: (a) the non-availability of conforming ICT, including a description of market research performed and which provisions cannot be met, and (b) the basis for determining that the ICT to be procured best meets the requirements in the Revised 508 Standards consistent with the needs of the Postal Service.

8-4.3.5.3 **Accessibility Conformance Report**

In accordance with [Clause 4-18: Information and Communication Technology Accessibility](#), suppliers must submit an Accessibility Conformance Report (ACR) documenting their products' conformance with the Section 508 accessibility standards before acceptance of ICT. "Before acceptance" may mean requiring an ACR in a proposal, as a milestone deliverable, or upon delivery, depending on the purchase.

Contracting officers should direct suppliers to the Voluntary Product Accessibility Template (VPAT®) developed by the Information Technology Industry Council (ITI) and the General Services Administration (GSA) for additional information (<http://www.itic.org/policy/accessibility/vpat>).

8-4.4 **Information Technology Guidance**

8-4.4.1 **Technical Standards**

IT periodically issues standards, policies, and general guidance by means of management instructions, handbooks, and technical bulletins, in order to supplement guidance in terms of updated standards and policy interpretations. To ensure compliance with these standards, [Provision 4-7: Postal Computing Environment](#) should be included in all IT-related solicitations and contracts.

8-4.4.2 **Technical Appraisals**

The IT organization conducts market research and technical appraisals of the IT marketplace and potential suppliers. Technical appraisals of potential suppliers are conducted at various points during the purchasing process, particularly during the presolicitation phase. The objective is to proactively ensure seamless integration into the Postal Service's computing environment. Suppliers interested in having their products or services appraised by the IT organization must submit a request to that organization. Additionally, contracting officers should encourage the requirements organization to seek a similar review of their current and future requirements by the IT organization. Lastly, prequalification of suppliers should be considered for all IT purchases (see Section [2-22](#), [Prequalify Suppliers](#)).

8-4.5 **Security Considerations**

Information security policies apply to all information, in any form, related to Postal Service business activities, employees, or customers that have been created, acquired, or disseminated using Postal Service resources, brand, or funding. Information security policies apply to all technologies associated with the creation, collection, processing, storage, transmission, analysis, and disposal of information. Information security policies also apply to all information systems, infrastructure, applications, products, services, telecommunications networks, computer-controlled mail processing equipment, and related resources, which are sponsored by, operated on behalf of, or developed for the benefit of the Postal Service.

Protecting Postal Service information and information resources (including customer and employee personally identifiable information (PII)) is an essential element of IT requirements. Therefore, purchase/SCM teams within all Supply Management Category Management Centers (CMCs) where information and information resources are being procured as an element of a purchase, must coordinate with the requiring organization to ensure that the requiring organization's specifications or SOW for IT purchases and resulting associated RFPs and contracts address information security requirements (in addition to the security clearance requirements discussed in Section [7-13](#), [Supply Chain Security](#), if applicable). When the protection of information and information resources is required, Handbook AS-805-I, *USPS Information Security Requirements for Suppliers*, is to be included within solicitations. The handbook is available at: <https://about.usps.com/handbooks/as805i.pdf>. Also see Sections [8-4.8](#), [Solicitation Provisions](#), and [8-4.9](#), [Clauses](#), for a prescription of their use.

Due to the fact that purchases of IT or other information processing and information gathering services can frequently involve the generation of or access to employee and customer PII, purchase/SCM teams must also ensure that the Postal Service's privacy protection requirements are addressed as necessary (see Section [7-14, Privacy Considerations](#) or consult the Privacy Office).

Further, to ensure that Postal Service information and information resources are protected, purchase/SCM teams must coordinate their activities with the Corporate Information Security Office (CISO). This coordination should take place during purchase planning and occur before issuance of the solicitation. Procedures to consider when purchasing IT or other information processing and information gathering services are as follows:

- The requiring organization/SM internal business partner (IBP) should complete a Business Impact Assessment (BIA) to determine the information security requirements for the purchase. These requirements will be incorporated into statements of work and specifications, or will be made available to offerors during the purchase process.
- Proceeding with the certification and accreditation (C&A) process used to evaluate the protection of the Postal Service's information resources so that risk associated with deployment can be appropriately managed throughout the life cycle. (See Handbook AS-805-A *Certification and Accreditation*).
- Use of the Supplier Risk Assessment procedures as described within MI AS-800-2021-3, *Third Party Cyber Risk Management*, and the appropriate provisions and clauses.

8-4.5.1 **Placement of Postal Service Data on Laptop or Other Devices**

To further ensure that PII is protected on all forms of IT equipment, suppliers must obtain consent from the contracting officer before placing any Postal Service data onto laptops or other mobile media. The contracting officer must forward such requests to CISO for review and approval. This requirement is further outlined in [Clause 4-22: Certification and Accreditation of Information Systems](#).

8-4.5.2 **Cloud Computing Security Requirements**

Cloud computing focuses on leveraging current technologies, information security safeguards, alignment of business objectives and responsibilities, infrastructure, risk mitigation, legal and contractual obligations, privacy requirements, integrated with the exchange and sharing of Postal Service data, and information resources. Prior to soliciting for Cloud technology, the contracting officer should assess whether the procedures described within MI AS-800-2014-4, *Cloud Computing Policy* were followed as applicable.

[Clause 4-23: Cloud Computing Security Requirements](#) should be included when performance of the contract calls for using cloud computing to provide information technology services and products.

8-4.5.3 **Contract Close-Out**

If the contract concerns the generation or collection of customer or employee PII, see Section [7-14, Privacy Considerations](#), for information regarding its disposal.

8-4.6 **Technological Substitutions and Enhancements**

8-4.6.1 **General**

Due to the rapid changes in technology, it may be advisable to provide for such changes in Postal Service contracts (a) to conform to commercial market conditions so suppliers are not forced to maintain continued production of obsolete goods, and (b) to enable internal customers the flexibility to upgrade their respective infrastructures along the lines of currently available technology.

8-4.6.2 **Technology Substitutions**

When it is likely that market forces will change so rapidly that a supplier may be forced to maintain production lines of outdated technology in order to meet the requirements of a Postal Service contract, IT contracts should include [Clause 4-16: Substitution of Information Technology Equipment](#) to ensure that the supplier has the opportunity to focus its production capabilities on the latest product offerings; simultaneously the Postal Service benefits by receiving the latest equivalent products from the supplier at no additional cost.

8-4.6.3 **Technology Enhancements**

Contracts should include [Clause 4-17: Technology Enhancement](#) when Internal Business Partners wish to have the latest technology available. This clause requires suppliers to propose state-of-the-art products regardless of whether or not current offerings are in production. The proposed offerings may or may not be equivalent in price to the offerings under contract, but the capabilities (such as performance capacity) must meet or exceed contract requirements. In these cases, the contracting officer, representing the purchase/SCM team, conducts a cost/capability analysis to ensure that price per unit of capability is consistent with the original contract's prices. If the offerings far exceed the Postal Service's needs, the Postal Service may decline to accept the proposal.

8-4.7 **Sources**

Postal Service Sources — Existing assets or supplies, equipment or services already within the Postal Service or available under a current contract should always be considered before purchasing new assets.

General Services Administration (GSA) Sources — GSA provides multiple-award schedule contracts (MASCs) through the IT Schedule 70. This schedule covers purchase, leasing, maintenance, repair services, and repair/spare parts for commercially available IT, and also covers software and related training, electronic commerce and IT-related professional services. These schedule contracts do not contain maximum order limitations and are

available at <https://www.gsa.gov/technology/technology-purchasing-programs/mas-information-technology>, or from:

GSA/FSS INFORMATION TECHNOLOGY ACQUISITION CENTER
WASHINGTON DC 20406-0001

In addition to MASCs, GSA maintains national requirements contracts and area contracts. Current schedules for teleprocessing services may be obtained from:

GSA TELECOMMUNICATIONS PROCUREMENT DIVISION (KET)
18TH AND F STREETS NW
WASHINGTON DC 20405-0001

8-4.8 **Solicitation Provisions**

- [Provision 4-4: Demonstrability](#) should be included in solicitations for commercial hardware or software when a system test using Postal Service test data is required.
- [Provision 4-5: Functional Demonstration](#) should be included in solicitations for commercial hardware or software when a functional demonstration of one or more products is required.
- [Provision 4-6: System Integrity](#) should be included in contracts for third-party software installed on all computer systems in the possession of the Postal Service, with the exception of personal computers.
- [Provision 4-7: Postal Computing Environment](#) should be included in solicitations for commercial hardware or software so as to ensure that standard solutions emerge from the solicitation to the greatest degree possible. This provision also requires the identification of nonstandard solutions by prospective offerors to the contracting officer.
- [Provision 4-10: Application of Information Security Requirements](#) should be included in all solicitations for IT and other information processing and information gathering services when Postal Service information or information resources (including PII or other sensitive information) would be generated or collected during contract performance.

8-4.9 **Clauses**

- [Clause 1-1: Privacy Protection](#) must be included when applicable. See Section [7-14, Privacy Considerations](#).
- [Clause 4-1: General Terms and Conditions](#) should be included within all contracts and provides for, among other terms, actions to be taken by a supplier in the event of an actual or suspected security incident on its network(s) or systems.
- [Clause 4-9: Inspection and Acceptance — Systems](#) should be included in contracts for computers with a unit price greater than \$50,000. This clause is to be used in lieu of, not in addition to, the inspection terms and conditions included in [Clause 4-1: General Terms and Conditions](#). If a computer contract covers other supplies or services also, [Clause](#)

- [4-1: General Terms and Conditions](#) or other inspection clauses must be included for the other supplies or services.
- [Clause 4-10: Liquidated Damages — Industrial Supply or Service Items Not Ready for Use](#) should be filled in appropriately and included in systems contracts when the use of this clause is justified.
 - [Clause 4-11: Use of Hardware or Software Monitors](#) should be included in contracts whenever monitors will be attached to a computer system.
 - [Clause 4-12: Site Preparation](#) should be included in contracts whenever the Postal Service should specially prepare a site for installation of an information system.
 - [Clause 4-13: Software License Warranty and Indemnification](#) should be included in contracts whenever software is procured by license from the supplier.
 - [Clause 4-14: Software Development Warranty](#) should be included in contracts for customized software.
 - [Clause 4-16: Substitution of Information Technology Equipment](#), should be included in RFPs and contracts for IT in which the supplier will be afforded the opportunity to replace the product line(s) being purchased with equivalent items that are newer technology provided the pricing is equal to or less than the items being replaced.
 - [Clause 4-17: Technology Enhancement](#) should be included in all RFPs and contracts which require the supplier to propose newer, more effective, and more economical products on a continuous basis that the Postal Service may incorporate to keep pace with changing technological environments.
 - [Clause 4-18: Information and Communication Technology Accessibility](#) should be included in all Information and Communication Technology contracts. See Sections [8-4.3.5.3, Accessibility Conformance Report](#) and [7-7.1.14, Rehabilitation Act of 1973 \(29 U.S.C. 702 et seq.\)](#); and provide the 508 (Services) or 508 (Products) instructions within RFPs.
 - [Clause 4-19: Information Security Requirements](#) should be included in all contracts for IT and other information processing and information gathering services when Postal Service information will be generated, processed, or stored during contract performance and/or when an information system is being provided.
 - [Clause 4-21: Supplier Security Risk Assessment](#) should be included in all contracts that fall into scope for third-party cyber risk management program. These include, suppliers that require connection to the Postal Service network or electronic access to sensitive, sensitive enhanced, or critical Postal Service data, as well as suppliers that will be providing an information system, or those that are critical to the processing or movement of mail, or are revenue generating to the Postal Service.
 - [Clause 4-22: Certification and Accreditation of Information Systems](#) should be included in all contracts where sensitive Postal Service data is processed or stored on a system, application, cloud offering and/or technology that will be used by the Postal Service and is operating on

the Postal Service network, on-premises, offsite or in a cloud environment. This applies to pilot programs, Proof of Concepts, and full license purchases.

- [Clause 4-23: Cloud Computing Security Requirements](#) should be included in all contracts that call for the use of cloud computing to provide information technology services and products in performance of the contract.

8-4.10 **Other Topics Considered**

Section [7-13](#), [Supply Chain Security](#).

Section [7-14](#), [Privacy Considerations](#).

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Provision A-1: Restriction on Disclosure and Use of Data (March 2006)

Offerors that include in their proposals data they do not want used or disclosed by the Postal Service for any purpose other than proposal evaluation may take the following steps:

- a. Include on the title page or in the introductory material of their proposal the following: “This proposal includes data that may not be duplicated, used, or disclosed outside the Postal Service — in whole or in part — for any purpose other than to evaluate this proposal. If, however, a contract is awarded to this offeror as a result of — or in connection with — the submission of such data, the Postal Service will have the right to duplicate, use, or disclose the data to the extent provided in the resulting contract. This restriction does not limit the Postal Service’s right to use information contained in the data if it is obtained from another source without restriction. The data subject to this restriction are contained in sheets *(Offeror insert numbers or other identification of sheets).*”
- b. Mark each sheet of data they wish to restrict with the following legend: “Use or disclosure of data contained on this sheet is subject to the restriction on the title page of this proposal.”

Provision A-2: Solicitation for Information or Planning Purposes (March 2006)

- a. The Postal Service does not intend to award a contract on the basis of this solicitation or to pay for the information solicited.
- b. This solicitation is issued for the purpose of: *(Contracting officer state purpose of solicitation).*

Provision 1-1: Supplier Clearance Requirements (September 2021)

The contract resulting from this solicitation will require the contractor or its employees (including subcontractors and their employees) to have access to occupied postal facilities, and/or to postal information and resources, including postal computer systems. Clearance in accordance with *Administrative Support Manual 272.4* will be required before that access will be permitted. It is the contractor’s obligation to obtain and supply to the Postal Service the forms and information required by that regulation.

Offerors must familiarize themselves with the requirements of that section, taking into account in their offers the time and paperwork associated with the screening.

Provision 1-2:**Domestic Source Certificate — Supplies (October 2019)**

By checking this box ☐, the offeror certifies that each end product, except those listed below, is a domestic-source end product (as defined in [Clause 1-9: Preference for Domestic Supplies](#)) or (subject to the eligibility thresholds set out in Section 2-36, [Evaluate Foreign and Domestic Proposals](#) of the Postal Service's Supplying Principles and Practices) end products mined, produced, or manufactured in (i) countries that have entered into World Trade Organization Government Procurement Agreement (WTO GPA) or (ii) a country that has entered into a Free Trade Agreement (FTA) with the United States and that components of unknown origin are considered to have been mined, produced, or manufactured outside the United States. Excluded end products (Offeror show country of origin for each excluded end product):

Provision 1-3:**Domestic Source Certificate — Construction Materials (October 2019)**

By checking this box ☐, the offeror certifies that only domestic construction materials (as defined in the [Clause 1-10: Preference for Domestic Construction Materials](#)), will be used in the performance of this contract, except for foreign construction materials listed below:

<u>Material</u>	<u>Quantity</u>	<u>Estimated Cost</u>

Provision 1-4:**Prohibition Against Contracting With Former Postal Service Officers or PCES Executives (March 2006)**

The offeror represents that former Postal Service officers or Postal Career Executive Service (PCES) executives will not be employed as key personnel, experts or consultants in the performance of the contract if such individuals, within 1 year of their retirement from the Postal Service, will be performing substantially the same duties as they performed during their career with the Postal Service. In addition, no contract resulting from this solicitation may be awarded to such individuals or entities in which they have a substantial interest, for 1 year after their retirement from the Postal Service, if the work

called for in the solicitation requires such individuals to perform substantially the same duties as they performed during their career with the Postal Service.

Provision 1-5: Proposed Use of Former Postal Service Employees (March 2006)

In its proposal, the supplier must identify any former Postal Service employee it proposes to engage, directly or indirectly, in the performance of the contract. The Postal Service reserves the right to require the supplier to replace the proposed individual with an equally qualified individual.

Provision 1-6: Supplier Clearance Requirements (Surface Transportation) (June 2020)

The contract resulting from this solicitation will require the contractor or its employees (including subcontractors and their employees) to have access to occupied postal facilities, and/or to postal information and resources, including postal computer systems. Clearance will be required before that access will be permitted in accordance with MI PO-530-2009-4, *Screening Highway Transportation Contractor Personnel*, or any superseding management instruction. It is the supplier's obligation to obtain and supply to the Postal Service the forms and information required by that regulation.

Offerors must familiarize themselves with the requirements of that regulation, taking into account in their offers the time and costs associated with the screening.

Provision 2-1: Warranty Information (March 2006)

Offerors are encouraged to submit information on any standard commercial warranties provided for offered products. The Postal Service will consider these warranties in determining the most advantageous proposal, to the extent provided in the evaluation factors.

Provision 2-2: Time of Delivery (March 2006)

- a. The Postal Service requires delivery to be made according to the delivery schedule specified in Section C of the contract Schedule. The Postal Service will evaluate equally, with regard to time of delivery, offers that propose delivery of each quantity within the applicable delivery period specified above. Offers that propose delivery that will not clearly fall within the applicable required delivery period specified above will be considered unacceptable and rejected. When an offeror offers an earlier delivery schedule than required, the Postal Service reserves the right to award under either the required delivery schedule or the proposed delivery schedule. If the offeror proposes no other delivery schedule, the required delivery schedule above will apply.

(ALTERNATE (a) — DESIRED DELIVERY)

- a. The Postal Service desires delivery according to the desired delivery schedule specified in Section C of the contract Schedule. If the offeror is unable to meet the desired delivery schedule, it may, without prejudicing evaluation of its offer, propose an alternative delivery schedule. However, the offeror's proposed delivery schedule must not extend the delivery period beyond the time for delivery in the Postal Service's required delivery schedule specified in Section C of the Schedule. Offers that propose delivery of a quantity under such terms or conditions that delivery will not clearly fall within the applicable specified required delivery period will be considered unacceptable and if the offeror proposes no other delivery schedule, the desired delivery schedule above will apply.

(End of Alternate (a))

- b. **The Contract Award provision** of the solicitation provides that a written award or acceptance of offer mailed or otherwise furnished to the successful offeror results in a binding contract. The Postal Service will mail or otherwise furnish to the offeror an award or notice of award not later than the day award is dated. Therefore, the offeror should compute the time available for performance beginning with the actual date of award, rather than the date the written notice of award is received from the contracting officer through the ordinary mails.

(ALTERNATE (b)(1) – AWARD BASED ON CALENDAR DATES AFTER ASSUMED DATE OF AWARD)

- b. The delivery dates or specific periods contained in Section C are based on the assumption that the Postal Service will make award by the date of award specified in Section C of the contract Schedule. Each delivery date in the delivery schedule will be extended by the number of calendar days after the above date that the contract is in fact awarded.

(End of Alternate (b)(1))

(ALTERNATE (b)(2) – AWARD BASED ON CALENDAR DATES AFTER ASSUMED DATE OF RECEIPT OF NOTICE OF AWARD)

- b. The delivery dates or specific periods contained in Section C are based on the assumption that the supplier will receive notice of award by the date specified in Section C of the contract Schedule. Each delivery date in the delivery schedule will be extended by the number of calendar days after the above date that the supplier receives notice of award, provided that the supplier promptly acknowledges receipt of notice of award.

(End of Alternate (b)(2))

Provision 2-3:

Evaluation of Options (October 2019)

- a. The evaluation of options at time of award does not obligate the Postal Service to exercise the options.
- b. Unless it is determined that the evaluation of options is not in the best interest of the Postal Service, proposals will be evaluated as to offered

price(s) of the base requirement, option requirements, and in the aggregate.

- c. If the Postal Service elects to exercise an option with the initial contract award, proposals will be evaluated by adding the price of the base contract to the price of the option(s) exercised with the initial award.
- d. Any proposal containing options that is materially unbalanced as to prices for base and option quantities may be disregarded as unacceptable. An unbalanced proposal is one that is based on prices significantly less than cost for some work and prices that are significantly overstated for other work.

Provision 2-4: (Reserved)

Provision 2-5: (Reserved)

Provision 2-6: Credit Card Order Acceptance Requirement (March 2006)

The Postal Service intends to place credit card orders, using an authorized Postal Service credit card, under the ordering agreement or contract resulting from this solicitation. Any supplier entering into an ordering agreement or awarded a contract as a result of this solicitation must have the capability to accept orders made with such a credit card.

Provision 2-7: Brand Name or Equal (March 2006)

- a. One or more items called for by this solicitation have been identified in the Schedule by a brand-name-or-equal product description. Proposals offering equal products will be considered for award if these products are clearly identified and are determined by the Postal Service to contain all of the essential characteristics of the brand-name products referenced in the solicitation.
- b. Unless the offeror clearly indicates in the proposal that the proposal is for an equal product, the proposal will be considered as offering a brand-name product referenced in the solicitation.
- c. If the offeror proposes to furnish an equal product, the brand name and model or catalog number, if any, of the product to be furnished must be inserted in the space provided in the solicitation. The evaluation of proposals and the determination as to equality of the product offered will be based on information furnished by the offeror or identified in the proposal, as well as other information reasonably available to the purchasing activity. The purchasing activity is not responsible for locating or obtaining any information not identified in the proposal and reasonably available to the purchasing activity. Accordingly, to ensure that sufficient information is available, the offeror must furnish as a part of the proposal:

- (1) All descriptive material (such as cuts, illustrations, drawings, or other information) necessary for the purchasing activity to establish exactly what the offeror proposes to furnish and to determine whether the product offered meets the requirements of the solicitation; or
 - (2) Specific references to information previously furnished or to information otherwise available to the purchasing activity to permit a determination as to equality of the product offered.
- d. If the offeror proposes to modify a product so as to make it conform to the requirements of the solicitation, the offeror must:
 - (1) Include in the proposal a clear description of the proposed modifications; and
 - (2) Clearly mark any descriptive material to show the proposed modifications.

Provision 2-8: Investment Recovery (March 2006)

With its proposal, the supplier must provide an investment recovery plan to reuse the equipment, or eliminate or reduce final disposal costs. Final disposition must be environmentally responsible, eliminate or reduce landfill, and comply with all federal, state and local laws and regulations. Proposals must address the complete life-cycle, including final disposition of the items being purchased. Disposition alternatives include take-back, repair, refurbishment, and disposal. The supplier is required to design and describe additional innovative, value-added, end-of-life disposition opportunities for the items being purchased.

Provision 2-9: Accounting System Guidelines — Cost Type Contracts (March 2006)

Before awarding a contract resulting from this solicitation, the Postal Service's Inspector General or representative must review and approve the accounting system the prospective supplier will use for the contract. To be approved, the accounting system must address or contain each of the following elements:

- a. Proper segregation of direct costs from indirect costs.
- b. Identification and accumulation of direct costs by contract.
- c. Logical and consistent method for the allocation of indirect costs.
- d. Accumulation of costs under general ledger control.
- e. A timekeeping system that identifies employees' labor by contract.
- f. A labor distribution system that charges direct and indirect labor to the appropriate contract.
- g. Interim (at least once a month) determination of costs charged to a contract through posting to books of account.
- h. Exclusion from costs charged to Postal Service contract amounts that are not allowable pursuant to applicable regulations.

- i. Identification of costs by contract line item and units (as if each unit or line item was a separate contract).
- j. Segregation of preproduction costs from production costs.
- k. Labor charging system.
- l. Timekeeping policy and preparation.

Provision 2-10: Most Favored Customer Sales Reporting (October 2018)

The offeror represents that it has or will obtain the ability to comply with [Clause 2-48: Most Favored Customer Pricing](#), including the comparative reporting of sales volumes and unit prices for its domestic customers and the Postal Service for the items specified within the contract schedule. Domestic customers are defined as customers of the supplier within the United States and its territories. The supplier is hereby notified that the required report must be provided annually and must demonstrate that the supplier provides the Postal Service with its most favored customer price for items within the Schedule which the Postal Service purchases at a volume that equals or exceeds the volume of the same item purchased by another domestic customer of the supplier during contract performance.

Provision 3-1: Notice of Small-, Minority-, and Woman-Owned Business Subcontracting Requirements (February 2018)

When the contract value is estimated at \$1 million or more, all offerors, except small businesses, must submit with their proposals the contract-specific subcontracting plan required by [Clause 3-1: Small-, Minority-, and Woman-Owned Business Subcontracting Requirements](#). Generally, this plan must be agreed to by both the offeror and the Postal Service before award of the contract. Lack of submittal of a contract-specific subcontracting plan may make the offeror's proposal unacceptable for award.

All offerors, must be capable of reporting as required by [Clause 3-2: Participation of Small-, Minority-, and Woman-Owned Businesses](#). Reporting is required when the contract value is estimated at \$500,000 or more.

Provision 4-1: Standard Solicitation Provisions (June 2020)

- a. *Submission of Offers.* Submit signed and dated offers to the office specified in this solicitation at or before the exact time specified on this solicitation. Offers may be submitted on PS Form 8203, *Order/Solicitation/Offer/Award*, letterhead stationery, or as otherwise specified in the solicitation. As a minimum offers must show:
 - (1) Solicitation number;
 - (2) The name, address and telephone number of the offeror;
 - (3) A technical description of the items being offered in sufficient detail to evaluate compliance with the requirements in the

- solicitation. This may include product literature, or other documents, if necessary;
- (4) Terms of any expressed warranty;
 - (5) Price and any discount terms;
 - (6) “Remit to” address, if different than mailing address;
 - (7) A completed copy of the representations and certifications;
 - (8) Acknowledgment of Solicitation Amendments;
 - (9) Past performance information, when included as an evaluation factor, to include recent and relevant contracts for the same or similar items, and other references (including contract numbers, point of contact, with telephone numbers, and other relevant information); and
 - (10) If the offer is not submitted on PS Form 8203, include a statement specifying the extent of agreement with all terms and conditions and provisions included in the solicitation. Offers that fail to furnish required representations or information, or reject the terms and conditions of the solicitation, may be excluded from consideration.
- b. *Business Disagreements.* Business disagreements may be lodged with the Supplier Disagreement Resolution (SDR) Official if the supplier and the contracting officer have failed to resolve the disagreement as described in [39 CFR Section 601](#). The SDR Official will consider the disagreement only if it is lodged in accordance with the time limits and procedures described in 39 CFR Section 601. The SDR Official’s decisions are available for review at www.usps.com.
 - c. *Product Samples.* When required by the solicitation, product samples must be submitted at or prior to the time specified for receipt of offers. Unless otherwise specified in the solicitation, these samples must be submitted at no expense to the Postal Service and returned at the sender’s request and expense, unless they are destroyed during preaward testing.
 - d. *Multiple Offers.* Offerors are encouraged to submit multiple offers presenting alternative terms and conditions or commercial items for satisfying the requirements of this solicitation. Each offer submitted will be evaluated separately.
 - e. *Late Offers.* Offers or modifications of offers received at the address specified for the receipt of offers after the exact time specified for receipt of offers will not be considered unless determined to be in the best interests of the Postal Service.
 - f. *Type of Contract.* The Postal Service plans to award a _____ contract (contracting officer insert type of contract; see the [Select Contract Type and Period of Performance](#) topic of the *Develop Sourcing Strategy* task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#)) under this solicitation, and all proposals must be submitted on this basis. Alternate proposals based on other contract types will ___ will not ___ be considered.

- g. *Contract Award.* The Postal Service may evaluate offers and award a contract without discussions with offerors. Therefore, the offeror's initial offer should contain the offeror's best terms from a price and technical standpoint. Discussions may be conducted if the Postal Service determines they are necessary. The Postal Service may reject any or all offers if such action is in the best interest of the Postal Service; accept other than the lowest offer, and waive informalities and minor irregularities in offers received.
- h. *Multiple Awards.* The Postal Service may accept any item or group of items of an offer, unless the offeror qualifies the offer by specific limitations. Unless otherwise provided in the Schedule, offers may not be submitted for quantities less than those specified. The Postal Service reserves the right to make an award on any items for quantity less than the quantities offered, at the unit prices offered, unless the offeror specifies otherwise in the offer.
- i. *Incorporation by Reference.* Wherever in this solicitation or contract a standard provision or clause is incorporated by reference, the incorporated term is identified by its title, the provision or clause number assigned to it, and its date. The text of incorporated terms may be found at <https://about.usps.com/manuals/pm/welcome.htm>.
If checked, the following provision is incorporated in this solicitation by reference: (contracting officer will check as appropriate.)
 - ☐ [Provision 9-5: Compliance with Veterans' Employment Reporting Requirements](#)

Provision 4-2:**Evaluation (October 2019)**

- a. *General.* The Postal Service will award a contract resulting from this solicitation to the offeror whose offer conforming to the solicitation is deemed to offer the Postal Service the best value, price and other factors as specified considered. The following evaluation factors will be used in the evaluation of offers:

(Contracting officer inserts the proposal-specific and supplier-specific evaluation factors and indicates their relative importance. In addition, state, in accordance with the Postal Service *Supplying Principles and Practices*, Section [2-26, Develop Proposal Evaluation Strategy](#), the relative importance of the evaluation factors as compared to price.)

- b. *Options.* The Postal Service will ___ will not ___ evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. The Postal Service may determine that an offer is unacceptable if the option prices are significantly unbalanced. Evaluation of options will not obligate the Postal Service to exercise the option(s).
- c. *Notice of Award.* The Postal Service may accept an offer (or part of an offer), whether or not there are discussions after its receipt, before an

offer's specified expiration time, unless a written notice of withdrawal is received before award. A written notice of award or acceptance of an offer, mailed or otherwise furnished to the successful offeror within the time for acceptance specified in the offer, will result in a binding contract without further action by either party.

Provision 4-3:

Representations and Certifications (February 2025)

- a. *Type of Business Organization.* The offeror, by checking the applicable blocks, represents that it:
 - (1) Operates as:
 - ☐ a corporation incorporated under the laws of the state of _____; or country of _____ if incorporated in a country other than the United States of America.
 - ☐ an individual;
 - ☐ a partnership;
 - ☐ a joint venture;
 - ☐ a limited liability company;
 - ☐ a nonprofit organization; or
 - ☐ an educational institution; and
 - (2) Is (check all that apply)
 - ☐ a small business concern;
 - ☐ a minority business (indicate minority below):
 - ☐ Black American
 - ☐ Hispanic American
 - ☐ Native American
 - ☐ Asian American:
 - ☐ a woman-owned business; or
 - ☐ none of the above entities.
- (a) A small business concern for the purposes of Postal Service purchasing means a business, including an affiliate, that is independently owned and operated, is not dominant in producing or performing the supplies or services being purchased, and has no more than 500 employees, unless a different size standard has been established by the Small Business Administration (see 13 CFR 121, particularly for different size standards for airline, railroad, and construction companies). For subcontracts of \$50,000 or less, a subcontractor having no more than 500 employees qualifies as a small business without regard to other factors.

- (b) *Minority Business.* A minority business is a concern that is at least 51 percent owned by, and whose management and daily business operations are controlled by, one or more members of a socially and economically disadvantaged minority group, namely U.S. citizens who are Black Americans, Hispanic Americans, Native Americans, or Asian Americans. (Native Americans are American Indians, Eskimos, Aleuts, and Native Hawaiians. Asian Americans are U.S. citizens whose origins are Japanese, Chinese, Filipino, Vietnamese, Korean, Samoan, Laotian, Kampuchean (Cambodian), Taiwanese, in the U.S. Trust Territories of the Pacific Islands or in the Indian subcontinent.)
 - (c) *Woman-owned Business.* A woman-owned business is a concern at least 51 percent of which is owned by a woman (or women) who is a U.S. citizen, controls the firm by exercising the power to make policy decisions, and operates the business by being actively involved in day-to-day management.
 - (d) *Educational or Other Nonprofit Organization.* Any corporation, foundation, trust, or other institution operated for scientific or educational purposes, not organized for profit, no part of the net earnings of which inures to the profits of any private shareholder or individual.
- (3) Is (check all that apply)
- ☐ a Postal Service employee or a business organization substantially owned or controlled by such an individual
 - ☐ a spouse of a Postal Service employee or a business organization substantially owned or controlled by such an individual
 - ☐ another family member of a Postal Service employee or a business organization substantially owned or controlled by such an individual
 - ☐ an individual residing in the same household as a Postal Service employee or a business organization substantially owned or controlled by such an individual.
- (Note: Offers from any of the sources listed in subparagraph a.3, may not be considered for an award pending review and recommendation by the Postal Service Ethics Office.)

b. *Parent Company and Taxpayer Identification Number*

- (1) A parent company is one that owns or controls the basic business policies of an offeror. To own means to own more than 50 percent of the voting rights in the offeror. To control means to be able to formulate, determine, or veto basic business policy decisions of the offeror. A parent company need not own the offeror to control it; it may exercise control through the use of

dominant minority voting rights, proxy voting, contractual arrangements, or otherwise.

- (2) Enter the offeror's U.S. Taxpayer Identification Number (TIN) in the space provided. The TIN is the offeror's Social Security number or other Employee Identification Number (EIN) used on the offeror's Quarterly Federal Tax Return, U.S. Treasury Form 941, or as required by Internal Revenue Service (IRS) regulations. Offeror's TIN: _____
- (3) IRS Form W-9, Request for Taxpayer Identification Number and Certification. You must complete a copy of IRS Form W-9 and attach it to this certification.
- (4) Check this block if the offeror is owned or controlled by a parent company: ☐
- (5) If the block above is checked, provide the following information about the parent company:
Parent Company's Name: _____
Parent Company's Main Office: _____
Address: _____
No. and Street: _____
City: _____ State: _____ ZIP Code: _____
Parent Company's TIN: _____
- (6) If the offeror is a member of an affiliated group that files its federal income tax return on a consolidated basis (whether or not the offeror is owned or controlled by a parent company, as provided above) provide the name and TIN of the common parent of the affiliated group:
Name of Common Parent: _____
Common Parent's TIN: _____

c. *Certificate of Independent Price Determination*

- (1) By submitting this proposal, the offeror certifies, and in the case of a joint proposal each party to it certifies as to its own organization, that in connection with this solicitation:
 - (a) The prices proposed have been arrived at independently, without consultation, communication, or agreement, for the purpose of restricting competition, as to any matter relating to the prices with any other offeror or with any competitor;
 - (b) Unless otherwise required by law, the prices proposed have not been and will not be knowingly disclosed by the offeror before award of a contract, directly or indirectly to any other offeror or to any competitor; and
 - (c) No attempt has been made or will be made by the offeror to induce any other person or firm to submit or not submit a proposal for the purpose of restricting competition.
- (2) Each person signing this proposal certifies that:
 - (a) He or she is the person in the offeror's organization responsible for the decision as to the prices being offered

herein and that he or she has not participated, and will not participate, in any action contrary to paragraph a above; or

- (b) He or she is not the person in the offeror's organization responsible for the decision as to the prices being offered but that he or she has been authorized in writing to act as agent for the persons responsible in certifying that they have not participated, and will not participate, in any action contrary to paragraph a above, and as their agent does hereby so certify; and he or she has not participated, and will not participate, in any action contrary to paragraph a above.

- (3) Modification or deletion of any provision in this certificate may result in the disregarding of the proposal as unacceptable. Any modification or deletion should be accompanied by a signed statement explaining the reasons and describing in detail any disclosure or communication.

d. *Reserved*

e. *Certification Regarding Debarment, Proposed Debarment, and Other Matters*

(This certification must be completed with respect to any offer with a value of \$100,000 or more.)

- (1) The offeror certifies, to the best of its knowledge and belief, that it or any of its principals:
 - (a) Are ___ are not ___, presently debarred or proposed for debarment, or declared ineligible for the award of contracts by any Federal, state, or local agency;
 - (b) Have ___ have not ___, within the 3-year period preceding this offer, been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, state, or local) contract or subcontract; violation of Federal or state antitrust statutes relating to the submission of offers; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, or receiving stolen property; and
 - (c) Are ___ are not ___ presently indicted for, or otherwise criminally or civilly charged by a governmental entity with, commission of any of the offenses enumerated in subparagraph (b) above.
- (2) The offeror has ___ has not ___, within a 3-year period preceding this offer, had one or more contracts terminated for default by any Federal, state, or local agency.
- (3) "Principals," for the purposes of this certification, means officers, directors, owners, partners, and other persons having primary management or supervisory responsibilities within a business

- entity (e.g., general manager, plant manager, head of a subsidiary, division, or business segment, and similar positions).
- (4) The offeror must provide immediate written notice to the contracting officer if, at any time prior to contract award, the offeror learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
 - (5) A certification that any of the items in e.1 and e.2 of this provision exists will not necessarily result in withholding of an award under this solicitation. However, the certification will be considered as part of the evaluation of the offeror's capability (see [Section 2-26.4.2, Supplier Capability](#), in the *Postal Service's Supplying Principles and Practices*). The offeror's failure to furnish a certification or provide additional information requested by the contracting officer will affect the capability evaluation.
 - (6) Nothing contained in the foregoing may be construed to require establishment of a system of records in order to render, in good faith, the certification required by e.1 and e.2 of this provision. The knowledge and information of an offeror is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
 - (7) This certification concerns a matter within the jurisdiction of an agency of the United States and the making of a false, fictitious, or fraudulent certification may render the maker subject to prosecution under Section 1001, Title 18 U.S.C.
 - (8) The certification in e.1 and e.2 of this provision is a material representation of fact upon which reliance was placed when making the award. If it is later determined that the offeror knowingly rendered an erroneous certification, in addition to other remedies available to the Postal Service, the contracting officer may terminate the contract resulting from this solicitation for default.
- f. *Reserved.*

Provision 4-4:

Demonstrability (February 2018)

- a. At the sole discretion of the Postal Service and before award of the contract, the Postal Service, upon notification by the contracting officer, may request a test demonstration to validate the technical acceptability of the offeror's proposal. The intent of the Postal Service in any test demonstration is to conduct a test of any or all products proposed by the offeror no less than 40 calendar days after receipt of the offeror's proposal and within 7 working days after the contracting officer's written notification, at a mutually agreeable site approved by the Postal Service.
- b. The demonstration serves the sole purpose of validating/confirming the offeror's proposal and will not result in any additional revisions to that proposal, nor be construed to be an opportunity to revise.

- c. While the Postal Service intends to conduct the demonstration only with the offeror(s) selected for this purchase, the Postal Service reserves the right to request test demonstrations from any or all offerors. The demonstration will be conducted on a pass/fail basis. If the demonstration does not validate the offeror's proposal on the initial observation, the offeror will be afforded a second opportunity to correct the test deficiencies. Within 10 calendar days after notification of the unsatisfactory results, the offeror must conduct the second demonstration. If the offeror elects to substitute a product in any second demonstration, this product must be offered to the Postal Service at the same price (or a lower price), and be certified as functionally equivalent. If the offeror fails the second demonstration, the offer will be deemed unacceptable.

Provision 4-5:**Functional Demonstration (March 2006)**

- a. The Postal Service may request functional demonstrations of some or all products proposed by an offeror during the technical evaluation process when Postal Service questions about specific products or families of products could be resolved more effectively through direct contact with the offeror and the proposed product.
- b. The Postal Service will provide the offeror with a list of products, software, or both, that will be required for the demonstration. The purpose of this request is to obtain operational information, and the requirements may be satisfied by visiting an operational site and/or development center. Such functional demonstrations may be held at a site selected by the offeror, subject to approval of the contracting officer. The Postal Service will request that the demonstration be held not less than 5, but no more than 10 working days following the date of the request.
- c. The offeror will not earn technical points as a result of the functional demonstration.

Provision 4-6:**System Integrity (March 2006)**

To ensure the integrity of the Postal Service's computer operating systems, third-party software vendors must provide either a statement certifying that their product, when properly installed, will not compromise or otherwise degrade the integrity of the operating system; or provide the software source code.

Provision 4-7:**Postal Computing Environment (September 2021)**

- a. The Postal Service is committed to building core Information Technology (IT) infrastructure that can be shared and has sufficient robustness to accommodate new applications and future enhancements. Therefore, all IT infrastructure components provided and applications developed as a result of solicitation must be

compliant with the specifications contained in U.S. Postal Service. The ITK can be obtained from the contracting officer.

- b. Although the Postal Service discourages nonstandard or hybrid technical solutions, it recognizes that there may be occasions when such information technology or applications are necessary and prudent. This may occur for example where the ITK does not specify tools needed to meet the instant business requirements.

Provision 4-8:

Pre-Proposal Conference (March 2006)

- a. The Postal Service is planning a pre-proposal conference during which potential offerors may obtain a better understanding of the work required.
- b. Offerors are strongly urged to visit the site prior to the conference to inform themselves fully about the location and conditions under which the work is to be performed.
- c. Offerors are encouraged to submit all questions in writing at least 5 days before the conference. Questions will be considered at any time prior to or during the conference. Subsequent to the conference, the Postal Service will distribute to all conference participants and all other prospective offerors a record of the conference containing an abstract of the questions and answers, and a list of attendees. If warranted, an amendment will be issued to reflect changes to the solicitation.
- d. Offerors are cautioned that, notwithstanding any remarks or clarifications given at the conference or in the post-conference abstract, all terms and conditions of the solicitation remain unchanged unless changed by amendment.

Provision 4-9:

Preparation of Proposals (Construction) (March 2006)

- a. Offerors are expected to examine the drawings, specifications, and all provisions and instructions. Failure to do so will be at the offeror's risk.
- b. Each offeror must furnish the information required by the solicitation. The offeror must sign the proposal and print or type its name on the proposal and each continuation sheet on which it makes an entry. Erasures or other changes must be initialed by the person signing the proposal.
- c. Time, if stated as a number of days, will include Saturdays, Sundays, and federal holidays.

Provision 4-10:

Application of Information Security Requirements (April 2023)

The Postal Service is committed to creating and maintaining an environment that protects Postal Service information and information resources from accidental or intentional unauthorized use, modification, disclosure, or destruction. The Handbook AS-805-I, *USPS Information Security*

Requirements for Suppliers, identifies the information security standards that the Postal Service requires of its suppliers. The supplier's proposal must indicate compliance, for itself and subcontractors, with the requirements delineated in Handbook AS-805-I, *USPS Information Security Requirements for Suppliers*.

Handbook AS-805-A, *Information Resource Certification and Accreditation Process*, provides the process for identifying the sensitivity and criticality of the certification and accreditation (C&A) system, determining information security requirements for protecting the C&A system, and ensuring appropriate cost-effective information security controls, mechanisms, and procedures are implemented to protect the application system. When a system or system application is being provided as part of this solicitation, the supplier's proposal must indicate compliance, for itself and subcontractors, with the processes defined in Handbook AS-805-A, *Information Resource Certification and Accreditation Process*. After contract award and before beginning performance on this contract, the supplier must coordinate C&A activities with the Corporate Information Security Office (CISO) and complete C&A templates and provide applicable documentation and deliverables as directed by the Postal Service.

Pre-award and post-award risk assessments, and post-award risk remediation and monitoring may be required when included within the solicitation and as a condition of contract award. Upon request by the Postal Service, the supplier shall complete a Pre-Award Risk Assessment as part of the proposal submission process; for a Post-Award Risk Assessment the supplier shall complete and return by the specified deadline the risk assessment questionnaire and any requested supporting documents or artifacts or assist the Postal Service or its partners in conducting an on-site assessment to validate security controls; where vulnerabilities are identified through the risk assessment, the Postal Service requires all suppliers to develop and carry out a plan for remediating those risks within 30 working days after the Supplier's receipt of the risk assessment results.

Provision 4-11:

Standard Solicitation Provisions (Surface Transportation) (June 2020)

- a. Submission of Offers. The Postal Service will provide a Postal Service (PS) Form 7405, *Transportation Service Proposal and Contract*, to offerors for signature and inclusion with the proposal package.

The proposal(s) submitted by the offeror will require, at a minimum:

- (1) Solicitation number;
- (2) The name, address and telephone number of the offeror;
- (3) Price and any discount terms;
- (4) "Remit to" address, if different than mailing address;
- (5) A completed copy of the representations and certifications (Provision 4-3);
- (6) Acknowledgment of Solicitation Amendments;
- (7) PS Form 7405, *Transportation Services Proposal and Contract*.

- b. **Business Disagreements.** Business disagreements may be lodged with the Supplier Disagreement Resolution (SDR) Official if the offeror and the contracting officer have failed to resolve the disagreement as described in [39 CFR Section 601](#). The SDR Official will consider the disagreement only if it is lodged in accordance with the time limits and procedures described in 39 CFR Section 601. The SDR Official's decisions are available for review at www.usps.com.
- c. **Late Proposals.** Proposals or modifications of offers received at the address specified for the receipt of proposals after the exact time specified for receipt of offers will not be considered unless determined to be in the best interests of the Postal Service.
- d. **Type of Contract.** The Postal Service plans to award a Fixed Price contract with Economic Price Adjustment. Adjustments will be made in accordance with the contract and Postal Service Management Instruction PM-4.4.1-2005-1 which can be found at <http://about.usps.com/management-instructions/p441051.pdf>. Any reference to the Purchasing Manual within the Management Instruction is hereby replaced with the Supplying Principles and Practices. All proposals must be submitted on this basis. Alternate proposals based on other contract types will not be considered.
- e. **Contract Award.** The Postal Service may evaluate offers and award a contract without discussions with offerors. Therefore, the offeror's initial offer should contain the offeror's best terms from a price and technical standpoint. Discussions may be conducted if the Postal Service determines they are necessary. The Postal Service may reject any or all offers if such action is in the best interest of the Postal Service; accept other than the lowest offer, and waive informalities and minor irregularities in offers received.
- f. **Multiple Awards.** The Postal Service intends to award one or more contracts under this solicitation.
- g. **Incorporation by Reference.** Wherever in this solicitation or contract a standard provision or clause is incorporated by reference, the incorporated term is identified by its title, the provision or clause number assigned to it, and its date. The text of incorporated terms may be found in Section 9, Provisions or Section 10, Clauses of the Supplying Principles and Practices, at <https://about.usps.com/manuals/pm/welcome.htm>.

Provision 4-12:

Evaluation (Surface Transportation) (June 2020)

- a. **General.** The Postal Service will award a contract resulting from this solicitation to the offeror whose offer conforming to the solicitation is deemed to offer the Postal Service the best value, price and other factors as specified considered. Each offeror will be required to submit a two-volume proposal. The Technical Evaluation will be based on the first volume, whereas the Price Evaluation will be based on data provided on PS Form 7405. Supplier Eligibility will be graded on a pass/fail basis. Offerors who do not "pass" the Supplier Eligibility

criteria will be deemed “not eligible” and will not be further evaluated for award. This subparagraph is continued in the Supplemental Evaluation Provision below.

- b. Notice of Award. A written notice of award or acceptance of proposal mailed or otherwise furnished to the successful offeror within the time for acceptance specified in the proposal will result in a binding contract without further action by either party. Before the proposal’s specified expiration time, the Postal Service may accept a proposal (or part of a proposal), whether or not there are negotiations after its receipt, unless a written notice of withdrawal is received before award.

Provision 7-1:

Performance Bond Requirements (April 2023)

- a. Any offeror selected for award of a contract as a result of this solicitation will be required to submit a performance bond in a penal amount equal to 100 percent of the contract price, within the time specified by the contracting officer.
- b. The bond must be executed on the Postal Service forms attached to this solicitation, and sureties must be acceptable to the Postal Service. Corporate sureties must appear on the list in Treasury Circular 570, and the amount of the bond may not exceed the underwriting limit stated for the surety on that list.
- c. Contract award will not be made until both an executed performance and payment bond (see [Provision 7-2: Payment Bond Requirements](#)) are received by the contracting officer.

Provision 7-2:

Payment Bond Requirements (April 2023)

- a. Any offeror selected for award of a contract as a result of this solicitation will be required to submit a payment bond in the penal amount set forth in the Schedule, within the time required by the contracting officer.
- b. The bond must be executed on the Postal Service forms attached to this solicitation, and sureties must be acceptable to the Postal Service. Corporate sureties must appear on the list in Treasury Circular 570, and the amount of the bond may not exceed the underwriting limit stated for the surety on that list.
- c. Contract award will not be made until both an executed payment and performance bond (see [Provision 7-1: Performance Bond Requirements](#)) are received by the contracting officer.

Provision 7-3:

Fidelity Bond Requirements (March 2006)

Any offeror awarded a contract as a result of this solicitation will be required to submit a fidelity bond in the penal amount set forth in the Schedule, in a form acceptable to and within the time specified by the contracting officer. Corporate sureties must appear on the list in Treasury Circular 570, and the

amount of the bond may not exceed the underwriting limit stated for the surety on that list. Failure to submit an acceptable bond may be cause for termination of the contract for default.

Provision 7-4:

Deposit of Assets Requirements (April 2023)

- a. Except for performance or payment bonds required for construction contracts, any offeror required to submit a surety bond as a result of this solicitation may instead deposit specific assets in a form acceptable to the Postal Service, in the amount set forth in the Schedule.

The only assets acceptable in place of a surety bond are:

- (1) U.S. Treasury securities bills, notes, or bonds, with a maturity date less than 5 years from the date of the contract, together with an agreement authorizing collection or sale in the event of default (the par value of the bills, notes, or bonds, must be at least equal to the penal amount of the bond).
 - (2) A certified check, cashier's check, bank draft, postal money order, or currency (the deposit must be at least equal to the penal amount of the surety bond, and payable solely to the order of the United States Postal Service).
- b. When assets are deposited, the offeror must execute the Postal Service bond form made a part of this solicitation. Failure to deposit assets acceptable to the Postal Service from such election, within the time required by the contracting officer, may be cause for termination of the contract for default.

Provision 7-5:

Reserved

Provision 7-6:

Covered Telecommunications Equipment Certificate (September 2021)

- a. The offeror shall review the list of excluded parties in the System for Award Management (SAM) at <https://sam.gov> for entities excluded from receiving federal awards for "covered telecommunications equipment or services."

By checking this box ☐, the offeror certifies that each end product to be provided to the Postal Service or used by the offeror to perform services for the Postal Service, except those listed below, does not include any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system (as defined in [Clause 7-19: Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment](#)).

Note: Note - This certification must be provided as part of the proposal and resubmitted whenever the resulting contract is

modified by a supplemental agreement adding services or equipment to the scope of work or the Postal Service elects to exercise an available option.

Manufacturer's Name	CAGE Code (if known)	Brand	Model	Item Description

- b. The offeror shall not provide any end products identified in paragraph b. to the Postal Service, or use the end products identified in paragraph b, in the performance of services for the Postal Service, unless the offeror obtains a written waiver from the contracting officer

Provision 8-1:

Alternate Intellectual Property Rights Proposals (March 2006)

- a. The Postal Service intends to award a contract that may provide for Postal Service acquisition of one or more of the following:
- (1) Title to any patents resulting from contract performance.
 - (2) Unlimited rights in certain data (technical data and computer software) delivered to the Postal Service during contract performance.
 - (3) Use and disclosure rights in data that may be copyrighted or may embody trade secrets or confidential commercial or financial information.
- b. Offeror may propose alternate intellectual property rights arrangements (including licensing arrangements for commercial exploitation of intellectual property developed under the contract); provided (i) the arrangements apply only to intellectual property developed solely at supplier private expense and not first produced in performance of this requirement, (ii) such arrangements are necessary to protect the offeror's trade secrets and commercial market competitiveness, and (iii) the Postal Service, including its support service suppliers and their subcontractors, subject to the same disclosure restrictions as the Postal Service, will have the right to utilize such intellectual property for its internal purposes. The following must be included in any alternate proposal.
- (1) Suggested allocation of rights between the parties.
 - (2) Description of benefits (including royalties to the Postal Service) to each party if the alternate is selected.
 - (3) Costs to each party if alternate is selected (including royalties not collected by the Postal Service).
 - (4) Supporting documentation for calculating benefits and costs.

- (5) A statement indicating willingness to accept the standard clauses (Patent Rights, Rights in Technical Data, and Rights in Computer Software) if the alternate is rejected.
- c. The contracting officer will consider alternate intellectual property rights proposals in determining which offeror's proposal is most favorable to the Postal Service, in accordance with the solicitation's evaluation and award section.

Provision 8-2:

Representation of Rights in Data (March 2006)

- a. By completion of the representation below, the offeror must identify in its proposal the data (including subcontractor-furnished data) it intends to identify as "limited rights data" or "restricted computer software," or that it does not intend to provide as required. Any identification of limited rights data or restricted rights computer software is not determinative of the status of such data, should a contract be awarded to the offeror.

Representation Concerning Data Rights

Offeror has reviewed the requirements for the delivery of technical data or computer software and states (*Offeror check appropriate block*):

_____ None of the data proposed for fulfilling the requirements qualifies as limited rights data or restricted computer software.

_____ Data proposed for fulfilling the requirements qualify as limited rights data or restricted computer software and are identified as follows:

- b. "Limited rights data" and "restricted computer software" are defined in the contract clauses entitled [Clause 8-6: Rights in Technical Data](#) and [Clause 8-9: Rights in Computer Software](#).

Provision 8-3:

Use of Limited Rights Data for Purchase of Repair Parts (March 2006)

The Postal Service has determined that it may use competitive procedures to procure repair parts and assemblies for the equipment or supply items being developed or manufactured under this contract. [Clause 8-6: Rights in Technical Data](#) in this solicitation has therefore been modified to provide that limited rights data furnished under any contract resulting from this solicitation may be used for the purpose of competitive purchasing.

Provision 8-4: Royalty Report (March 2006)

Offerors must include in their proposals a report of any patent royalties or license fees that they expect to pay in connection with performance of any contract resulting from this solicitation. The report must include the following:

- a. Identification of patent, license agreement, and so forth.
- b. Reason for payment of royalty or license fee.
- c. Payee and amount payable.
- d. Rights obtained.

Provision 9-1: Reserved**Provision 9-2: Reserved****Provision 9-3: Reserved****Provision 9-4: Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts – Certification (February 2010)**

- a. *Certifications for all Conditional Exemptions* The offeror does __ does not __ certify, to the best of its knowledge and belief, that:
 - (1) The items to be serviced and the services provided under this contract are commercially available, used regularly outside the government, and are normally sold, traded, or provided by the supplier (or subcontractor in the case of an exempt subcontractor) to the public in substantial quantities in the course of normal business operations;
 - (2) The services are furnished by the supplier or its subcontractor at prices which are, or are based on, established catalog or market prices for the maintenance, calibration, and/or repair of such commercial items or other conditionally exempt services.
 - (a) An “established catalog price” is a price included in a catalog, price list, schedule, or other form that is regularly maintained by the manufacturer or supplier, which is either published or otherwise available for inspection by customers, and states prices at which sales currently, or were last, made to a significant number of buyers constituting the general public.
 - (b) An “established market price” is a current price, established in the usual course of trade between buyers

and sellers free to bargain, which can be substantiated from sources independent of the manufacturer or supplier.

- (3) The supplier or subcontractor uses the same compensation (wages and fringe benefits) plan for all service employees performing work under the contract as it uses for those employees and equivalent employees servicing the same equipment for commercial customers.
- b. *Additional Certifications for Conditionally Exempted Contracts that do not include maintenance, calibration, or repair of certain equipment.*
The offeror does ___ does not ___ certify, to the best of its knowledge and belief, that each service employee who will perform service under the contract or subcontract will spend only a small portion of his or her time (a monthly average of less than twenty percent of the available hours on an annualized basis, or less than twenty percent of available hours during the contract period if the contract period is less than a month) servicing the contract or subcontract.
- c. Certification by the supplier as to its compliance with respect to the prime contract also constitutes its certification as to compliance by its subcontractor if it subcontracts out the exempt services.
- d. For solicitations for maintenance, calibration, or repair of certain equipment, if the offeror certifies to the conditions in paragraph a. of this provision; or for solicitations of other conditionally exempted services, if the offeror certifies to the conditions in paragraphs a. and b. of this provision; and the contracting officer determines that –
 - (1) The Service Contract Act will not apply to this offeror, then neither Clause 9-10: Service Contract Act nor [Clause 9-11: Service Contract Act – Short Form](#) will be included in any resultant contract to this offeror; or
 - (2) The Service Contract will apply to this offeror, then [Clause 9-15: Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts – Requirements \(February 2010\)](#), will not be included in any resultant contract awarded to this offeror, and the offeror may be provided an opportunity to submit a new offer on that basis.
- e. If for solicitations for maintenance, calibration, or repair of certain equipment, the offeror does not certify to the conditions in paragraph a. of this provision; or if for solicitations of other conditionally exempted services, the offeror does not certify to the conditions in paragraphs a. and b. of this provision—
 - (1) Clause 9-15: Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contract – Requirements, will not be included in any resultant contract awarded to this offeror; and
 - (2) The offeror must notify the contracting officer as soon as possible and at least before the close of the solicitation period, if

the contracting officer did not attach a Service Contract Act wage determination to the solicitation.

- f. The contracting officer may not make an award to the offeror, if, for solicitations for maintenance, calibration, or repair of certain equipment, the offeror does not make the certifications in paragraph a. of this provision or contact the contracting officer as required in e.(2) of this provision; or if, for solicitations of other conditionally exempted services, the offeror does not make the certifications in paragraphs a. and b. of this provision or contact the contracting officer as required in e.(2) of this provision.

Provision 9-5:

Compliance with Veterans' Employment Reporting Requirements (June 2020)

By submission of its offer, the offeror represents that, if it is subject to the reporting requirements of 38 U.S.C. 4212(d) (i.e., if the offeror has any contracts with the Postal Service containing Clause 9-16, Employer Reports on Employment of Protected Veterans, or any contracts with Federal agencies containing Federal Acquisition Regulation Clause 52.222-37, Employment Reports on Veterans), it has submitted the most recent VETS — 4212 Report required by 41 CFR 61-300.10.

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Clause B-1: Definitions (March 2006)

As used in this contract, the following terms have the following meanings:

- a. *Contracting officer* — The person executing this contract on behalf of the Postal Service, and any other officer or employee who is a properly designated contracting officer; the term includes, except as otherwise provided in the contract, the authorized representative of a contracting officer acting within the limits of the authority conferred upon that person.
- b. *Subcontracts* — Except as otherwise provided in the contract, the term includes purchase orders under this contract.

Clause B-2: (Reserved) (March 2006)

Clause B-3: Contract Type (March 2006)

This is a contract.

(Insert type of contract)

Clause B-4: Variation in Quantity (March 2006)

- a. No variation in the quantity of any item called for by this contract will be accepted unless caused by conditions of loading, shipping, or packing, or allowances in the manufacturing process, and then only to any extent specified elsewhere in the contract.
- b. The supplier is responsible for delivering each item quantity within any allowable variations. If the supplier delivers, and the Postal Service receives, quantities of any item in excess of the quantity called for (after considering any allowable variation in quantity), these excess quantities will be treated as being delivered for the supplier's convenience.
- c. The Postal Service may retain excess quantities up to \$100 in value without compensating the supplier for them, and the supplier waives all right, title, or interests in them. Quantities in excess of \$100 will, at the option of the Postal Service, either be returned at the supplier's expense or retained and paid for at the contract unit price.
- d. If this contract calls for deliveries at different times, this clause applies to each delivery rather than to the aggregate of all deliveries under the contract.

Clause B-5: Certificate of Conformance (March 2006)

- a. When authorized in writing by the contracting officer, the supplier may use a Certificate of Conformance for supplies or services that would otherwise require inspection. The right of inspection under the inspection provisions of this contract is not prejudiced by this procedure.

- b. The supplier's signed certificate must be attached to the inspection or receiving report.
- c. The Postal Service has the right to reject defective supplies or services within a reasonable time after delivery, by written notification to the supplier. The supplier must promptly replace, correct, or repair the rejected supplies or services at the supplier's expense.
- d. "I certify that on *(supplier insert date)*, the *(insert supplier's name)* furnished the supplies called for by Contract No. *(supplier check which is applicable)* by shipment via *(carrier)* on *(identify the bill of lading or shipping document)* or by placing them in local inventory. I further certify that the supplies are of the quality specified and conform in all respects with the contract requirements."

Date of Execution:

Signature:

Title:

Clause B-6: (Reserved) (March 2006)

Clause B-7: Responsibility for Supplies (March 2006)

Except as otherwise provided in this contract:

- a. The supplier is responsible for the supplies covered by the contract until they are delivered at the designated delivery point, regardless of the point of inspection;
- b. After delivery and before Postal Service acceptance or rejection and notification, the Postal Service is responsible for loss or destruction of or damage to the supplies only if it results from the negligence of officers, agents, or employees of the Postal Service acting within the scope of their employment; and
- c. The supplier bears all risks as to rejected supplies after notice of rejection, except that the Postal Service is responsible for loss, destruction, or damage resulting from the negligence of officers, agents, or employees of the Postal Service acting within the scope of their employment.

Clause B-8: (Reserved) (March 2006)

Clause B-9: Claims and Disputes (March 2006)

- a. This contract is subject to the Contract Disputes Act of 1978 (41 U.S.C. 7101–7109) ("the Act" or "CDA").
- b. Except as provided in the Act, all disputes arising under or relating to this contract must be resolved under this clause.

- c. “Claim,” as used in this clause, means a written demand or written assertion by one of the contracting parties seeking, as a matter of right, the payment of money in a sum certain, the adjustment or interpretation of contract terms, or other relief arising under or relating to this contract. However, a written demand or written assertion by the supplier seeking the payment of money exceeding \$100,000 is not a claim under the Act until certified as required by subparagraph [d\(2\)](#) below. A voucher, invoice, or other routine request for payment that is not in dispute when submitted is not a claim under the Act. The submission may be converted to a claim under the Act by complying with the submission and certification requirements of this clause, if it is disputed either as to liability or amount is not acted upon in a reasonable time.
 - (1) A claim by the supplier must be made in writing and submitted to the contracting officer for a written decision. A claim by the Postal Service against the supplier is subject to a written decision by the contracting officer.
 - (2) For supplier claims exceeding \$100,000, the supplier must submit with the claim the following certification:

“I certify that the claim is made in good faith, that the supporting data are accurate and complete to the best of my knowledge and belief, that the amount requested accurately reflects the contract adjustment for which the supplier believes the Postal Service is liable, and that I am duly authorized to certify the claim on behalf of the supplier.”
 - (3) The certification may be executed by any person duly authorized to bind the supplier with respect to the claim.
- d. For supplier claims of \$100,000 or less, the contracting officer must, if requested in writing by the supplier, render a decision within 60 days of the request. For supplier-certified claims over \$100,000, the contracting officer must, within 60 days, decide the claim or notify the supplier of the date by which the decision will be made.
- e. The contracting officer’s decision is final unless the supplier appeals or files a suit as provided in the Act.
- f. When a CDA claim is submitted by or against a supplier, the parties by mutual consent may agree to use an alternative dispute resolution (ADR) process to assist in resolving the claim. A certification as described in [d\(2\)](#) of this clause must be provided for any claim, regardless of dollar amount, before ADR is used.
- g. The Postal Service will pay interest in the amount found due and unpaid from:
 - (1) The date the contracting officer receives the claim (properly certified, if required); or
 - (2) The date payment otherwise would be due, if that date is later, until the date of payment.
- h. Simple interest on claims will be paid at a rate determined in accordance with [Clause B-22: Interest](#).

- i. The supplier must proceed diligently with performance of this contract, pending final resolution of any request for relief, claim, appeal, or action arising under the contract, and comply with any decision of the contracting officer.

Clause B-10: Pricing of Adjustments (March 2006)

When costs are a factor in determining any contract price adjustment under the **Changes clause** or any other provision of this contract, the [Conduct Price/Cost Analysis](#) topic of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) in effect on the date of this contract will serve as a guide in negotiating the adjustment.

Clause B-11: (Reserved) (March 2006)

Clause B-12: Termination for Convenience or Default — Cost-Reimbursement Contracts (April 2023)

- a. Performance under this contract may be terminated by the Postal Service in whole or in part whenever:
 - (1) The supplier defaults in performing this contract or
 - (2) The contracting officer determines that full or partial termination of this contract is in the best interests of the Postal Service.

A termination may be effected by delivery to the supplier of a notice of termination specifying whether the termination is for default or for the convenience of the Postal Service, the extent of work terminated, and the effective date of the termination. In the event of termination for default, the Postal Service will not be liable to the supplier for any amount for goods or services not accepted, and the supplier will be liable to the Postal Service for any and all rights and remedies provided by law. Included in the term “default” is any refusal or failure:

- (1) To prosecute the work diligently enough to ensure its completion within the time specified or any extension or
- (2) To provide the Postal Service, upon request, with adequate assurances of future performance.

The debarment, suspension, or ineligibility of the supplier, its partners, officers, or principal owners under the Postal Service’s procedures (see 39 CFR Part 601) may constitute an act of default under this contract, and such act will not be subject to notice and cure pursuant to any termination of default provision of this contract (if any). If after notice of termination for default as discussed in this paragraph, it is determined that the supplier was not in default or the delay was excusable, the notice of termination will be deemed to have been issued for the convenience of the Postal Service.

- b. Upon receipt of a notice of termination, unless otherwise directed by the contracting officer, the supplier must take the following actions:
 - (1) Stop work under the contract to the extent specified in the notice.
 - (2) Place no further orders or subcontracts for materials, services, or facilities except as necessary for completion of the unterminated work.
 - (3) Terminate all orders and subcontracts to the extent that they relate to the work terminated.
 - (4) Assign to the Postal Service, as directed by the contracting officer, all right, title, and interest of the supplier under the orders and subcontracts terminated. The Postal Service has the right, in its discretion, to settle or pay claims arising out of these terminations.
 - (5) Settle all outstanding liabilities and all claims arising out of the termination of orders and subcontracts, with the approval or ratification of the contracting officer. The contracting officer's decision is final for the purposes of this clause.
 - (6) Transfer title to the Postal Service and deliver as directed by the contracting officer:
 - (a) Work in process, completed work, and other material produced as a part of or acquired for the work terminated; and
 - (b) The completed or partially plans, drawings, information, and other property that, if the contract had been completed, would have been furnished to the Postal Service.
 - (7) Use its best efforts to sell as directed by the contracting officer any property of the types referred to in subparagraph [b.\(6\)](#) above, provided that the supplier may acquire property under the conditions prescribed and at prices approved by the contracting officer, and the proceeds of any such transfer will be applied in reduction of any payments to be made by the Postal Service to the supplier, or be credited to the price or cost of the work covered by this contract or paid in any manner directed by the contracting officer.
 - (8) Complete performance of the work not terminated.
 - (9) Take any action that may be necessary, or that the contracting officer may direct, for protecting and preserving any property related to this contract that is in the possession of this supplier and in which the Postal Service has or may acquire an interest.
- c. At any time, the supplier may submit to the contracting officer a list, certified as to quantity and quality, of termination inventory not disposed of and may request the Postal Service to remove inventory items or enter into a storage agreement covering them. Not later than 15 days after receiving this request, the Postal Service will accept title to the items and remove them or enter into a storage agreement. The

list will be subject to verification by the contracting officer upon removal of the items or, if the items are stored, within 45 days after submission of the list.

- d. After termination for convenience, the supplier may submit to the contracting officer a termination settlement proposal. The settlement proposal must be submitted promptly, but in no event more than 180 days after the effective date of termination, unless the supplier requests and the contracting officer agrees to extend the time limit. If the supplier's proposal exceeds \$100,000, the contracting officer may require that it be certified before any further action is taken. If the supplier fails to submit a termination settlement proposal within the time allowed, the contracting officer may determine, on the basis of information available, the amount, if any, due the supplier by reason of the termination and will pay that amount.
- e. Subject to the provisions of paragraph d. above, if the supplier and the contracting officer fail to agree upon the whole or any part of the amount to be paid (including and allowance for the fee) to the supplier by reason of the termination.
- f. Subject to the provisions of paragraph d. above, if the supplier and the contracting officer fail to agree on the amount with respect to cost or fee, the contracting officer will determine, on the basis of information available, the amount, if any, due the supplier and pay the supplier as follows:
 - (1) If the settlement includes cost and fee –
 - (a) All costs and expenses reimbursable in accordance with this contract, not previously paid to the supplier and such as may continue for a reasonable time after termination;
 - (b) The cost of settling and paying claims arising out of the termination of work under subcontracts or orders;
 - (c) The reasonable costs of settlement, including accounting, legal, clerical, and other expenses reasonably necessary for the preparation of settlement proposals, together with reasonable storage, transportation, and other costs incurred in connection with protecting or disposing of the termination inventory; and
 - (d) A portion of the fee payable under the contract, determined as follows:
 - (i) In the event of termination for convenience, a percentage of the fee equivalent to the percentage of the completion of work contemplated by the contract, but exclusive of subcontract effort included in subcontractor's termination proposals, less fee payments previously made; or
 - (ii) In the event of termination for default, that proportionate part of the fee (or, if this contract calls for articles of different types, of such part of the fee as is reasonably allocable to the type of article under

consideration) as the total number of articles accepted bears to the total number of articles of a like kind called for by this contract. If the amount determined under this paragraph (2) is less than the total payment already made to the supplier, the supplier must repay to the Postal Service the excess.

- (2) If the settlement includes only the fee, its amount will be determined in accordance with paragraph [f.\(1\)\(d\)](#) above.
- g. Costs claimed, agreed to, or determined pursuant to paragraphs [c.](#), [d.](#), and [e.](#) above must be in accordance with the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) in effect on the effective date of termination. The final settlement is limited as provided in [Clause 2-31: Limitation of Cost](#) of this contract.
- h. If a termination settlement is not reached, the supplier may submit a claim and request a final decision of the contracting officer in accordance with Clause B-9: Claims and Disputes, of any determination made by the contracting officer under paragraph d. or f. above, except that if the supplier fails to timely submit the termination settlement proposal or request a time extension as provided in paragraph d, the supplier will be deemed to have waived its right to submit a claim. In any case where the contracting officer determines the amount due under paragraph d. or f. above, the Postal Service must pay to the supplier the following:
 - (1) If there is no right of appeal under this clause or if no timely appeal has been taken, the amount determined by the contracting officer; or
 - (2) If a appeal has been taken, the amount finally determined.
- i. There will be deducted:
 - (1) All unliquidated advance or other payments made to the supplier applicable to the terminated portion of this contract;
 - (2) Any claim the Postal Service may have against the supplier; and
 - (3) The agreed price for, or the proceeds of sale of, any materials, goods, or other things acquired by the supplier or sold in accordance with this clause.
- j. If the termination is partial, the portion of the fee payable for the continued portion of the contract must be equitably adjusted by agreement between the supplier and the contracting officer.
- k. The Postal Service may, under the terms and conditions it may prescribe, make partial payments against costs incurred by the supplier in connection with the terminated portion of the contract whenever, in the opinion of the contracting officer, the aggregate of the partial payments is within the amount to which the supplier will be entitled. If the total of these payments exceeds the amount finally determined to be due under this clause, the excess must be repaid to the Postal Service upon demand, together with interest calculated in the same manner and at the same rate as proscribed in 4-1(i);, for the

period from the date the excess payment is received by the supplier to the date on which the excess is repaid to the Postal Service. However, no interest will be charged with respect to an excess payment attributable to a reduction in the supplier's proposal by reason of retention or other disposition of termination inventory, until 10 days after the date of the retention or disposition.

Clause B-13: (Reserved) (March 2006)

Clause B-14: (Reserved) (March 2006)

Clause B-15: Notice of Delay (March 2006)

Immediately upon becoming aware of any difficulties that might delay deliveries under this contract, the supplier will notify the contracting officer in writing of them. The notification must identify the difficulties, the reasons for them, and the estimated period of delay anticipated. Failure to give notice may preclude later consideration of any request for an extension of contract time.

Clause B-16: Suspensions and Delays (March 2006)

- a. If the performance of all or any part of the work of this contract is suspended, delayed, or interrupted by:
 - (1) An order or act of the contracting officer in administering this contract; or
 - (2) By a failure of the contracting officer to act within the time specified in this contract — or within a reasonable time if not specified — an adjustment will be made for any increase in the cost of performance of this contract caused by the delay or interruption (including the costs incurred during any suspension or interruption). An adjustment will also be made in the delivery or performance dates and any other contractual term or condition affected by the suspension, delay, or interruption. However, no adjustment may be made under this clause for any delay or interruption to the extent that performance would have been delayed or interrupted by any other cause, including the fault or negligence of the supplier, or for which an adjustment is provided or excluded under any other term or condition of this contract.
- b. A claim under this clause will not be allowed:
 - (1) For any costs incurred more than 20 days before the supplier has notified the contracting officer in writing of the act or failure to act involved; and
 - (2) Unless the claim, in an amount stated, is asserted in writing as soon as practicable after the termination of the delay or

interruption, but not later than the day of final payment under the contract.

Clause B-17: Disallowance of Costs (March 2006)

- a. The contracting officer may at any time issue the supplier a written notice of intent to disallow specified costs under this contract that have been determined not to be allowable under the contract terms.
- b. The supplier may, after receiving a notice of intent to disallow costs, submit a written response to the contracting officer, with justification for allowance of the costs. If the supplier does respond within 60 days, the contracting officer will, within 60 days of receiving the response, either make a written withdrawal of the notice or issue a written decision.

Clause B-18: Subcontracts (March 2006)

- a. Subcontract, as used in this clause, includes, but is not limited to, purchase orders and changes and modifications to purchase orders. The supplier must notify the contracting officer reasonably in advance of entering into any subcontract if the supplier does not have a purchasing system approved by a federal government agency and if the subcontract:
 - (1) Is to be a cost-reimbursement, time-and-materials, or labor-hour contract estimated to exceed \$25,000 including any fee;
 - (2) Is proposed to exceed \$100,000; or
 - (3) Is one of a number of subcontracts with a single subcontractor, under this contract, for the same or related supplies or services that in the aggregate is expected to exceed \$100,000.
- b. The advance notification required by paragraph [a.](#) above must include:
 - (1) A description of the supplies or services to be subcontracted;
 - (2) Identification of the type of subcontract to be used;
 - (3) Identification of the proposed subcontractor and an explanation of why and how the proposed subcontractor was selected, including the competition obtained;
 - (4) The proposed subcontract price and the supplier's cost or price analysis;
 - (5) The subcontractor's current, complete, and accurate cost or pricing data if required by other contract provisions; and
 - (6) A negotiation memorandum reflecting:
 - (a) The principal elements of the subcontract price negotiations;
 - (b) The most significant consideration controlling establishment of initial or revised prices;
 - (c) The reason cost of pricing data were or were not required;

- (d) The extent, if any, to which the supplier did not rely on the subcontractor's cost or pricing data in determining the price objective and in negotiating the final price;
 - (e) The extent, if any, to which it was recognized in the negotiation that the subcontractor's cost or pricing data were not accurate, complete, or current; the action taken by the supplier and subcontractor; and the effect of any such defective data on the total price negotiated;
 - (f) The reasons for any significant differences between the supplier's price objective and the price negotiated; and
 - (g) A complete explanation of the incentive fee or profit plan when incentives are used. The explanation must identify each critical performance element, management decisions used to quantify each incentive element, reasons for incentives, and a summary of all trade-off possibilities considered.
- c. The supplier agrees to select subcontractors (including suppliers) on a competitive basis to the maximum practical extent consistent with the objectives and requirements of the contract.
- d. The contracting officer may disapprove any subcontract in writing for which advance notification is required under paragraph [a.](#) above.
- e. Even if the supplier's purchasing system has been approved, the supplier must obtain the contracting officer's written consent before placing subcontracts that have been selected for special surveillance and so identified in the schedule of the contract.
- f. The lack of disapproval does not constitute a determination:
 - (1) Of the acceptability of any subcontract terms or conditions;
 - (2) Of the acceptability of any subcontract price or of any amount paid under any subcontract; or
 - (3) To relieve the supplier of any responsibility for performing this contract.
- g. No subcontract under this contract may provide for payment on a cost-plus-a-percentage-of-cost basis.

Clause B-19:

Excusable Delays (March 2006)

- a. Except with respect to defaults of subcontractors, the supplier will not be in default by reason of any failure in performing this contract in accordance with its terms (including any failure by the supplier to make progress in the prosecution of the work that endangers performance) if the failure arises out of causes beyond the control and without the fault or negligence of the supplier. Such causes may include, but are not restricted to, acts of God or of the public enemy, acts of the government in its sovereign capacity or of the Postal Service in its contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather, but in every

- case the failure to perform must be beyond the control and without the fault or negligence of the supplier.
- b. If failure to perform is caused by the failure of a subcontractor to perform or make progress and arises out of causes beyond the control of both the supplier and subcontractor, and without the fault or negligence of either of them, the supplier will not be deemed to be in default, unless:
 - (1) The supplies or services to be furnished by the subcontractor are obtainable from other sources;
 - (2) The contracting officer orders the supplier in writing to procure the supplies or services from other sources; and
 - (3) The supplier fails to comply reasonably with the order.
 - c. Upon request of the supplier, the contracting officer shall ascertain the facts and extent of failure, and if the contracting officer determines that any failure to perform was occasioned by any of the said causes, the delivery schedule shall be revised accordingly, subject to the rights of the Postal Service under any termination clause included in this contract.
 - d. As used in this clause, the terms “subcontractor” and “subcontractors” mean subcontractor(s) at any tier.

Clause B-20:

Invoices (April 2023)

- a. The supplier is required to submit a proper invoice(s) before payment can be made.
- b. The supplier agrees that submission of an invoice to the Postal Service for payment is a certification that:
 - (1) Any services being billed for have been performed in accordance with the contract requirements; and
 - (2) Any goods for which the Postal Service is being billed have been shipped or delivered in accordance with shipping instructions issued by the contracting officer in the quantities shown on the invoice, and that the goods are in the quantity and of the quality designated in the contract.
- c. To ensure prompt payment, an invoice (or electronic invoice, if authorized) must be submitted for each destination and each shipment. Each invoice must contain:
 - (1) The supplier's name, remit to address (including ZIP+4), email address, and phone number;
 - (2) Unique invoice number and invoice date;
 - (3) The contract number;
 - (4) Any applicable task or delivery order number;
 - (5) A description of the goods or services and the dates shipped, delivered or performed;
 - (6) The point of shipment or delivery;

- (7) Quantity, unit of measure, unit price(s) and extension(s) of the items shipped or delivered;
 - (8) Shipping and payment terms, including GBL number if applicable; and
 - (9) Any additional information required by the contract.
- d. The supplier agrees that, by submitting a final invoice and receiving payment therefore, all the Postal Service payment obligations under the contract have been satisfied.

Clause B-21:

Change-Order Accounting (March 2006)

The contracting officer may require change-order accounting whenever the estimated cost of a change or series of related changes exceeds \$100,000. The supplier, for each change or series of related changes, must maintain separate accounts, by job order or other suitable accounting procedure, of all incurred segregable, direct costs (less allocable credits) or work, both changed and not changed, allocable to the change. The supplier will maintain such accounts until the parties agree to an equitable adjustment for the changes ordered by the contracting officer or the matter is finally disposed of in accordance with [Clause B-9: Claims and Disputes](#).

Clause B-22:

Interest (March 2006)

The Postal Service will pay interest on late payments and unearned prompt payment discounts in accordance with the Prompt Payment Act, 31 U.S.C. 3901 et seq., as amended by the Prompt Payment Act Amendments of 1988, P.L. 100-496.

Clause B-23:

Guaranteed Shipping Weight (March 2006)

- a. This clause applies if this contract contains a guaranteed shipping-weight provision.
- b. The supplier is responsible for the actual weight at the time of shipment. If the shipping weight exceeds the specified guaranteed shipping weight, the supplier will be liable for any resulting excess transportation costs.
- c. The supplier must determine the excess transportation costs and deduct them from the invoice, making reference on it to the applicable bill of lading numbers.
- d. When the excess transportation costs are not known and timely notification is not made to the contracting officer for possible price adjustment, 2 percent of the invoice amount covering each shipment with excess weight may be withheld until the Postal Service can calculate the excess costs. In this case, an administrative-cost fee of \$50 per shipment will be assessed in addition to any excess transportation costs incurred.

Clause B-24:

Frequency Authorization (March 2006)

- a. Authorization of radio frequencies required in support of this contract must be obtained through the contracting officer by the supplier or subcontractor in need thereof. Frequency-management procedures prescribed in the schedule of this contract must be followed in obtaining radio frequency authorization.
- b. For any experimental, developmental, or operational equipment for which the appropriate frequency allocation has not been made, the supplier or subcontractor must provide technical operating characteristics of the proposed electromagnetic radiating device to the contracting officer during the initial planning, experimental, or developmental phases of contractual performance.
- c. This clause, including this paragraph c., must be included in all subcontracts that call for developing, producing, testing, or operating a device for which a radio-frequency authorization is required.

Clause B-25:

Advertising of Contract Awards (February 2013)

Except with the contracting officer's prior approval, the supplier agrees not to refer in its public statements or commercial advertising to the fact that it was awarded a Postal Service contract or to imply in any manner that the Postal Service endorses its products.

Clause B-26:

Protection of Postal Service Buildings, Equipment, and Vegetation (March 2006)

The supplier must use reasonable care to avoid damaging buildings, equipment, and vegetation (such as trees, shrubs, and grass) on the Postal Service installation. If the supplier fails to do so and damages any buildings, equipment, or vegetation, the supplier must replace or repair the damage at no expense to the Postal Service, as directed by the contracting officer. If the supplier fails or refuses to make repair or replacement, the supplier will be liable for the cost of repair or replacement, which may be deducted from the contract price.

Clause B-27

Performance at Occupied Postal Premises (March 2006)

- a. In performing this contract, the supplier must:
 - (1) Comply with applicable Occupational Safety and Health Standards (29 CFR 1910) promulgated pursuant to the authority of the Occupational Safety and Health Act of 1970;
 - (2) Comply with any other applicable federal, state, or local regulations governing work-place safety to the extent they do not conflict with a.1 above; and

- (3) Take all other proper precautions to protect the safety and health of the supplier's employees, Postal Service employees, and the public.
- b. The supplier must coordinate its use of the premises with the installation head or other representative designated by the contracting officer. Subjects of this coordination include the designation of work and storage areas; the extent, if any, of use by the supplier of Postal Service tools and equipment; the furnishing by the supplier of appropriate signs and barricades to exclude unauthorized personnel from the work areas and to call attention to hazards and dangers; and other matters relating to the protection of Postal Service employees and property.

Clause B-28:

Safety and Health Standards (March 2006)

- a. Materials, supplies, articles, or equipment manufactured or furnished under this contract or order must conform to the Occupational Safety and Health Standards (29 CFR 1910) pursuant to authority in the Occupational Safety and Health Act of 1970 (OSHA), and to other safety and health requirements specified in this contract or order.
- b. If no OSHA standard exists, federal or other nationally recognized standards apply. Copies of current Occupational Safety and Health Standards are available from regional and/or area offices of the U.S. Department of Labor, Occupational Safety and Health Administration.
- c. If this contract or order contains a Postal Service standard and an OSHA standard covering the same general area of applicability, the Postal Service standard governs and takes precedence, unless the OSHA standard contains more rigorous or stringent safety requirements, in which case the OSHA standard governs and takes precedence.
- d. Upon delivery of the first article under the contract or order, or if none, upon delivery of the first production quantity, the supplier must execute a certification in a form acceptable to the contracting officer, attesting to the conformance of the delivered items to the requirements of this clause.

Clause B-29:

(Reserved) (March 2006)

Clause B-30:

Permits and Responsibilities (March 2006)

The supplier is responsible, without additional expense to the Postal Service, for obtaining any necessary licenses and permits, and for complying with any applicable federal, state, and municipal laws, codes, and regulations in connection with the performance of the contract. The supplier is responsible for all damage to persons or property, including environmental damage, that occurs as a result of its omission(s) or negligence. The supplier must take

proper safety and health precautions to protect the work, the workers, the public, the environment, and the property of others.

Clause B-31: (Reserved) (March 2006)

Clause B-32: Differing Site Conditions (March 2006)

- a. The supplier must promptly, and before such conditions are disturbed, notify the contracting officer in writing of:
 - (1) Subsurface or latent physical conditions at the site differing materially from those indicated in this contract; or
 - (2) Unknown physical conditions at the site, of an unusual nature, differing materially from those ordinarily encountered and generally recognized as inherent in work of the character provided for in this contract.
- b. The contracting officer shall promptly investigate the conditions, and if such conditions do materially so differ and will cause an increase or decrease in the supplier's cost of, or the time required for, performance of any part of the work under this contract whether or not changed as a result of such conditions, an equitable adjustment shall be made and the contract modified in writing accordingly.
- c. No claim of the supplier under this clause shall be allowed unless the supplier has given the notice required in [a.](#) above; provided however, the time prescribed thereof may be extended by the Postal Service.
- d. No claim by the supplier for an equitable adjustment under this clause will be allowed if asserted after final payment under this contract.

Clause B-33: Inspection and Acceptance (Construction) (March 2006)

- a. Except as otherwise provided in this contract, inspection and testing by the Postal Service of materials and workmanship shall be made at reasonable times and at the site of the work, unless the contracting officer determines that it shall be made at the place of production, manufacture, or shipment of such material. The contracting officer's decision shall be conclusive as to whether the material involved conforms to the contract requirements. Such off-site inspection or test shall not relieve the supplier of responsibility for damage to or loss of the material prior to acceptance, nor in any way affect the continuing rights of the Postal Service after acceptance of the completed work under the terms of paragraph [f.](#) of this section.
- b. The supplier shall without charge, replace any material or correct any workmanship found by the Postal Service not to conform to the contract requirements, unless the Postal Service consents to accept such material or workmanship with an appropriate adjustment in contract price. The supplier shall promptly segregate and remove rejected material from the premises.

- c. If the supplier does not promptly replace rejected material or correct rejected workmanship, the Postal Service may, by contract or otherwise, replace or correct it and charge the cost to the supplier.
- d. The supplier must furnish (without charge) all facilities, labor, and materials needed to conduct inspections and tests as required by the contracting officer. The supplier will be charged any additional costs of inspection if material and workmanship are not ready at the time specified by the supplier for inspection.
- e. The Postal Service may examine completed work by removing or tearing it out. The supplier must replace or correct any work found not to conform to contract requirements. If work is torn out and found to comply with contract requirements, the contracting officer must make an equitable adjustment for the services provided for the inspection and replacement of the work.
- f. The Postal Service will inspect the work as soon as practicable after completion. Acceptance by an authorized Postal Service representative is conclusive except in the case of latent defects, fraud, gross mistakes amounting to fraud, or Postal Service rights under any warranty or guarantee.

Clause B-34:

Notice to Proceed and Commencement, Prosecution and Completion of Work (March 2006)

No work will be performed except pursuant to a Notice to Proceed issued by the contracting officer.

The supplier will be required to:

- a. Commence work under this contract within 10 calendar days after the date the supplier receives the Notice to Proceed,
- b. Prosecute the work diligently, and
- c. Complete the entire work, ready for use not later than _____ calendar days from the date of receipt of the Notice to Proceed. The time stated for completion includes final cleanup of the premises.

Clause B-35:

Specifications and Drawings (March 2006)

- a. The supplier must keep at the site, copies of the drawings and specifications and must at all times give the contracting officer access to them. Anything mentioned in the specifications and not shown on the drawings, or shown on the drawings and not mentioned in the specifications, is of like effect as if shown or mentioned in both. In case of discrepancy or conflicts between drawings and specifications, the specifications will govern.
- b. In case of difference between small and large-scale drawings, the large-scale drawings will govern. Schedules on any contract drawing will take precedence over conflicting information on that or any other contract drawing. On any of the drawings in which a portion of the work is detailed or drawn out and the remainder is shown in outline, the

parts detailed or drawn out will apply also to all other like portions of the work.

- c. When the word “similar” appears on the drawings, it has a general meaning and must not be interpreted as meaning identical, and all details must be worked out in relation to their location and connection with other parts of the work.
- d. In case of discrepancy either in figures, drawings, or specifications, the matter must be promptly submitted to the contracting officer, who will promptly make determination in writing. Any adjustment by the supplier without such a determination will be at the supplier’s own risk and expense. The contracting officer must furnish from time to time such detailed drawings and other information as may be necessary.
- e. The supplier must verify all dimensions shown of existing work, and all dimensions required for work that is to connect with work now in place, by actual measurement of the existing work. Any discrepancies between the contract requirements and the existing conditions must be referred to the contracting officer before the supplier performs any work affected by these discrepancies.

Clause B-36

Postal Service Partial Occupancy (March 2006)

- a. The contracting officer reserves the right of partial occupancy or use of facilities, services, and utilities, before final acceptance, without implying completion or acceptance of any part of the project by the Postal Service. Before such occupancy or use, the contracting officer must furnish the supplier an itemized list of work remaining to be performed or corrected. Failure to list an item will not relieve the supplier of the responsibility for complying with the terms of the contract.
- b. Costs incurred as a result of such partial occupancy or use of facilities, services, and utilities are subject to equitable adjustment under **the Changes clause**.

Clause B-37:

Changes (Construction) (March 2006)

- a. The contracting officer may at any time, without notice to any sureties, by written order designated or indicated to be a change order, make changes in the work within the general scope of the contract, including changes:
 - (1) In the specifications (including drawings and designs);
 - (2) In the method or manner of performance of the work;
 - (3) In the Postal Service-furnished facilities, equipment, materials, services, or site; or
 - (4) Directing acceleration in the performance of the work.
- b. Any other written or oral order (which, as used in this paragraph [b.](#), includes direction, instruction, interpretation, or determination) from the contracting officer that causes a change will be treated as a change

order only if the supplier gives the contracting officer written notice stating:

- (1) The date, circumstances, and source of the order, and
- (2) That the supplier regards the order as a change order.

This notification must be delivered to the contracting officer within 30 days of receipt of the change order.

- c. If any change under this clause causes an increase or decrease in the supplier's cost of, or the time required for, the performance of any part of the work under this contract, whether or not changed by any order, the contracting officer will make an equitable adjustment and modify the contract in writing. However, except for claims based on defective specifications, no claim for any change under paragraph [b.](#) above will be allowed for any costs incurred more than 20 days before the supplier gives written notice as required. In the case of defective specifications for which the Postal Service is responsible, the equitable adjustment will include any increased cost reasonably incurred by the supplier in attempting to comply with the defective specifications.
- d. No claim by the supplier for an equitable adjustment will be allowed if asserted after final payment under this contract.
- e. See also [Clause B-10: Pricing of Adjustments](#).

Clause B-38:

Accident Prevention (March 2006)

- a. All construction work on this project must be performed in compliance with the Occupational Safety and Health Act of 1970 or with local or state occupational safety and health regulations enforced by an agency of the locality or state under a plan approved by the U.S. Department of Labor, Occupational Safety and Health Administration (OSHA).
- b. The supplier will maintain an accurate record of exposure data and all accidents incident to work performed under this contract resulting in death, traumatic injury, occupational disease, or damage to property, material, supplies, or equipment. The supplier must report the exposure data and accidents as prescribed by the contracting officer.
- c. Job safety programs are required as follows:
 - (1) Within 30 days after receiving a notice to proceed, the supplier must submit to the contracting officer, in quintuplicate, a proposed job safety program designed to provide a system by which hazards on the project site will be controlled to minimize or eliminate occupational injuries or illnesses during performance of the contract.
 - (2) The proposed job safety program must state that subcontractors are required to comply with the general supplier's job safety rules and requirements issued under the authority of that program.
 - (3) The proposed job safety program must identify, by name, the supplier's representative responsible for the execution of the job safety program.

Clause B-39: Indemnification (March 2006)

The supplier must save harmless and indemnify the Postal Service and its officers, agents, representatives, and employees from all claims, losses, damage, actions, causes of action, expenses, and/or liability resulting from, brought for, or on account of any personal injury or property damage received or sustained by any person, persons or property growing out of, occurring, or attributable to any work performed under or related to this contract, resulting in whole or in part from negligent acts or omissions of the supplier, any subcontractor, or any employee, agent, or representative of the supplier or any subcontractor.

Clause B-40: Construction Cost Breakdown (March 2006)

- a. Cost breakdown with proposal:
If required by the contracting officer, the offeror must submit with its proposal a construction cost estimated breakdown on the attached form.
- b. Cost breakdown after award:
If required by the contracting officer, the supplier must submit, within 30 calendar days after receiving the notice to proceed, a construction cost estimated breakdown on the sample forms, and instructions, provided in Section 01040, Division 1, *General Requirements*.

Clause B-41: Conditions Affecting the Work (March 2006)

The supplier is responsible for having taken steps reasonably necessary to ascertain the nature and location of the work, and the general and local conditions that can affect the work or its costs. Any failure by the supplier to have done so does not relieve the supplier from responsibility for successfully performing the work without additional expense to the Postal Service. The Postal Service assumes no responsibility for any understanding or representations concerning conditions made by any of its officers or agents before execution of this contract, unless such understanding or representations by the Postal Service are expressly stated in the contract.

Clause B-42: Performance of Work by Supplier (March 2006)

The supplier must perform on the site, with its own organization, work equivalent to at least _____ percent of the total amount of work to be performed under this contract. The percentage of work required to be performed by the supplier may be reduced with written approval of the contracting officer.

Clause B-43: Superintendence by Supplier (March 2006)

The supplier must give personal superintendence to the work or have a competent foreman or superintendent, satisfactory to the contracting officer, on the work at all times during progress, with authority to act for the supplier.

Clause B-44: Use of Premises (March 2006)

- a. If the premises are occupied, the supplier, any subcontractors, and their employees must comply with the regulations governing access to, operation of, and conduct while on the premises and must perform the work required under this contract so as not to unreasonably interfere with the conduct of Postal Service business or use and occupancy by Postal Service tenants.
- b. Any requests received by the supplier from occupants to change the sequence of work must be referred to the contracting officer for determination.
- c. The supplier, any subcontractors, and their employees will not have access to any building outside the scope of this contract, without permission of the contracting officer.

Clause B-45: Other Contracts (March 2006)

The Postal Service may award other contracts for additional work, and the supplier must cooperate fully with the other suppliers and Postal Service employees and carefully fit in its own work as may be directed by the contracting officer. The supplier must not commit or permit any act that will interfere with the performance of work by any other supplier or by Postal Service employees.

Clause B-46: Subcontracts (Construction) (March 2006)

- a. Nothing in this contract may be construed to create any contractual relationship between any subcontractors, and the Postal Service. The divisions or sections of the specifications are not intended to control the supplier in dividing the work among subcontractor or to limit the work performed by any trade.
- b. The supplier is responsible to the Postal Service for acts and omissions of its own employees and of subcontractors and their employees. The supplier is also responsible for the coordination of the work of the trades, subcontractors, and suppliers.
- c. The Postal Service will not undertake to settle any differences among the supplier, subcontractors, or suppliers.

Clause B-47: Permits and Responsibilities (Construction) (March 2006)

The supplier is responsible, without additional expense to the Postal Service, for obtaining any necessary licenses and permits, and for complying with any applicable federal, state, and municipal laws, codes, and regulations in connection with the prosecution of the work. The supplier is responsible for all damage to persons or property that occurs as a result of its negligence. The supplier must take proper safety and health precautions to protect the work, the workers, the public, and the property of others. The supplier is responsible also for all materials delivered and work performed until completion and acceptance of the entire construction work, except for any completed unit of construction that may have been accepted.

Clause B-48: Payment (Construction) (March 2006)

- a. The Postal Service will make progress payments monthly or at more frequent intervals as determined by the contracting officer. Bond costs may be included in the supplier's estimates without proration. Before the first progress payment becomes due, the supplier must prepare a breakdown of the contract price acceptable to the contracting officer. The values in the breakdown will be used for determining progress payments. The supplier's overhead and profit must be prorated through the life of the contract.
- b. If the contract price is more than \$50,000, material delivered that will be incorporated into the structure may be taken into consideration in computing progress payments. Before each payment is made, the supplier must furnish to the contracting officer proof of the quantity, value, and delivery of materials.
- c. In making progress payments, the contracting officer will ordinarily retain 10 percent of the progress payments earned. However, if the contracting officer, at any time after 50 percent of the work has been completed, finds that satisfactory progress is being made, the contracting officer may authorize payment in full of all progress payment earned. Also, if the contracting officer considers the amount retained to be in excess of that adequate for the protection of the Postal Service, the contracting officer may release to the supplier all or a portion of the excess whenever the work is substantially complete. On completion and acceptance of each separate building, public work, or other division of the contract, on which the price is stated separately in the contract, payment may be made without retention.
- d. All material and work covered by progress payments will be the sole property of the Postal Service. However, this paragraph d. does not:
 - (1) Relieve the supplier of responsibility for all material and work for which payment has been made or for restoration of any damaged work, or
 - (2) Waive the right of the Postal Service to require fulfillment of all the contract terms.

- e. Before receiving a progress payment or final payment under this contract, the supplier must certify to the contracting office that payment due subcontractors or suppliers under contractual arrangements with them has been made from the proceeds of prior payments or will be made in timely fashion from the payment then due the supplier.
- f. Upon completion and acceptance of all work, the amount due the supplier under this contract must be paid upon the presentation of a properly executed invoice, after the supplier has furnished the Postal Service with a release of all claims against the Postal Service arising by virtue of this contract, other than claims in stated amounts that must be specifically excepted by the supplier from the operation of the release. If the supplier's claim to amounts payable under the contract has been assigned as provided in **the Assignment of Claims clause**, a release may also be required of the assignee.

Clause B-49:

Building Codes, Fees, and Charges (March 2006)

- a. State and local building codes and regulations do not apply as a matter of law to work inside the property lines of Postal Service-owned properties but generally do apply to Postal Service-leased properties. In compliance with Postal Service policy, the supplier must comply with all state and local building code requirements unless otherwise specifically provided.
- b. The supplier must pay all fees and charges for connections to outside services and for use of property outside the site.

Clause B-50:

Protection of Existing Vegetation, Structures, Utilities, and Improvements (March 2006)

- a. The supplier will preserve and protect all existing vegetation (such as trees, shrubs, and grass) and structures on or adjacent to the site of work that are not to be removed and that do not unreasonably interfere with the construction work. Care will be taken in removing trees authorized by the contracting officer for removal, to avoid damage to vegetation that will remain in place. Any limbs or branches of trees broken during such operations or by the careless operation of equipment, or by workmen, will be trimmed with a clean cut and painted with an approved tree pruning compound as directed by the contracting officer.
- b. The supplier will protect from damage all existing improvements or utilities at or near the site of the work, the location of which is or should have been known, and will repair or restore any damage to these facilities resulting from failure to comply with the requirements of this contract or to exercise reasonable care in performing the work. If the supplier fails or refuses to repair any such damage promptly, the contracting officer may have the necessary work performed and charge the cost to the supplier.

Clause B-51: Heat (March 2006)

Unless otherwise specified, or unless directed otherwise by the contracting officer, the supplier must:

- a. Provide heat as necessary to protect all work materials and equipment against injury from dampness and cold;
- b. Protect, cover, and/or heat, as may be necessary to produce and maintain a temperature of not less than 50 degrees Fahrenheit in the concrete during the placing, setting, and curing of concrete, and in the plaster during the application, setting, and curing of plaster; and
- c. Provide heat as necessary to produce in the area where the work is to be done a temperature of not less than 70 degrees Fahrenheit for the period beginning 10 days before the placing of interior finishes and finish materials and continuing until completion of beneficial occupancy of the area.

Clause B-52: Debris and Cleanup (March 2006)

- a. The supplier must, during the progress of the work, remove and dispose of the resultant dirt and debris and keep the premises clean.
- b. The supplier will, upon completion of the work, remove all construction equipment and surplus materials (except materials or equipment that are to remain Postal Service property as provided by this contract), and leave the premises in a clean, neat, and orderly condition satisfactory to the contracting officer.

Clause B-53: Survey Monuments and Bench Marks (March 2006)

- a. The Postal Service has established, or will establish, such general reference points as will enable the supplier to proceed with the work. The supplier will provide new monuments where shown or specified. If the supplier finds that any previously established reference points have been destroyed or displaced, or that none has been established, the supplier must promptly notify the contracting officer.
- b. The supplier must protect and preserve established bench marks and monuments and make no changes in locations without the written approval of the contracting officer. Established reference points that may be lost, covered, destroyed, or disturbed in the course of performance of the work under this contract, or that require shifting because of necessary changes in grades or locations, must (subject to prior approval of the contracting officer) be replaced and accurately located or relocated (as appropriate) at the supplier's expense, by a licensed engineer or licensed land surveyor.
- c. New monuments will be 6 inches square by 3 feet deep (unless otherwise specified), of concrete or stone, with a 3-inch copper or brass pin, 3/8-inch in diameter, in the center, and must be set flush with the ground or pavement in locations indicated on the site plan.

- d. Monuments will not be required where lines of buildings are coincident with property lines.
- e. The supplier must verify the figures shown on the survey and site plan before undertaking any construction work and will be responsible for the accuracy of the finished work.
- f. After completion of construction and before final payment, the supplier must furnish the Postal Service blueprints (in triplicate) of plans showing the exact location of construction survey monuments with reference to true property lines.

Clause B-54: (Reserved) (March 2006)

Clause B-55: Standard References (March 2006)

- a. All publications and other documents (such as manuals, handbooks, codes, standards, and specifications) cited in this contract for the purpose of establishing requirements applicable to equipment, materials, or workmanship are hereby incorporated by reference in the contract as fully as if printed and bound with the specifications of this contract, in accordance with the following:
 - (1) Wherever reference is made to standard Specifications of the Public Buildings Service, Interim Federal Specifications, Interim Amendments to Federal Specifications, Interim Federal Standards, or Interim Amendments to Federal Standards, the supplier must comply with the requirements set forth in the issue or edition identified in this contract except as modified or as otherwise provided in the specifications.
 - (2) Wherever reference is made to any document other than those specified in subparagraph [a\(1\)](#) above, the supplier must comply with the requirements set forth in the edition specified in this contract or, if not specified, the latest edition or revision, as well as the latest amendment or supplement in effect on the date of the solicitation except as modified by the specifications of this contract.
- b. Federal Specifications, Federal Standards, and Standard Specifications of the Public Buildings Service can be obtained from the Business Service Center at any GSA Regional Office. Inquiries regarding “Commercial Standards,” “Product Standards,” and “Simplified Practice Recommendations” should be addressed to:
 OFFICE OF PRODUCT STANDARDS
 NATIONAL BUREAU OF STANDARDS
 WASHINGTON DC 20334-0001

 Publications of associations referred to in the specifications can be obtained directly from the associations.

- c. Upon request, the supplier must make available at the job site, within a reasonable time, a copy of any trade manual or standard incorporated by reference in this contract that governs quality and workmanship.

Clause B-56:

**Shop Drawings, Coordination Drawings, and Schedules
(March 2006)**

- a. The supplier will submit shop drawings, coordination drawings, and schedules for approval as required by the specifications or requested by the contracting officer, as follows:
 - (1) Shop drawings will include fabrication, erection, and setting drawings, schedule drawings, manufacturer's scale drawings, wiring and control diagrams, cuts or entire catalogs, pamphlets, descriptive literature, and performance and test data.
 - (2) Drawings and schedules, other than catalogs, pamphlets, and similar printed material, must be submitted in reproducible form with two prints made by a process approved by the contracting officer. Upon approval, the reproducible form will be returned to the supplier which must furnish the number of additional prints, not to exceed ten required by the Special Conditions of the specifications. The supplier must submit shop drawings in catalog, pamphlet, and similar printed form in a minimum of four copies plus as many additional copies as the supplier may desire or need or for use by subcontractors.
- b. Before submitting shop drawings on the mechanical and electrical work, the supplier must obtain the contracting officer's approval of lists of mechanical and electrical equipment and materials as required by the specifications.
- c. The supplier will check the drawings and schedules and coordinate them (by means of coordination drawings whenever required) with the work of all trades involved before submission, indicating approval on them. Drawings and schedules submitted without evidence of the supplier's approval may be returned for resubmission.
- d. Each shop drawing or coordination drawing must have a blank area of 5 by 5 inches, located adjacent to the title block. The title block must display:
 - (1) Number and title of drawing;
 - (2) Date of drawing or revision;
 - (3) Name of project building or facility;
 - (4) Name of supplier and (if appropriate) of subcontractor submitting drawing;
 - (5) Clear identity of contents and location on the work; and
 - (6) Project title and contract number.
- e. Unless otherwise provided in this contract, or otherwise directed by the contracting officer, shop drawings, coordination drawings, and schedules must be submitted to the contracting officer, with a letter in

triplicate, sufficiently in advance of construction requirements to permit at least 10 working days for checking and appropriate action.

- f. Except as otherwise provided in paragraph [g.](#) below, approval of drawings and schedules will be general and may not be construed as:
 - (1) Permitting any departure from the contract requirements;
 - (2) Relieving the supplier of responsibility for any errors, including details, dimensions, and materials; or
 - (3) Approving departures from full-size details furnished by the contracting officer.
- g. If drawings or schedules show variations from the contract requirements because of standard shop practice or for other reasons, the supplier must describe the variations in the letter of transmittal. If acceptable, the contracting officer may approve any or all variations and issue an appropriate change order. If the supplier fails to describe these variations, it will not be relieved of the responsibility for executing the work in accordance with the contract, even though the drawings or schedules have been approved.

Clause B-57:

“As Built” Drawings (March 2006)

- a. The supplier must, during the progress of the work, keep a master set of prints on the job site, on which is kept a careful and neat record of all deviations from the contract drawings prepared by the architect/engineer made during the course of the work.
- b. Upon completion of the project, these “as built” prints must be certified as to their correctness by the signature of the supplier and turned over to the architect/engineer for use in preparing a permanent set of “as built” drawings.

Clause B-58:

Spare-Parts Data (March 2006)

- a. The supplier must furnish spare-parts data for each different item of equipment furnished. The data must include a complete list of parts and supplies, with current unit prices and sources of supply; a list of parts and supplies that are either normally furnished at no extra cost with the purchase of the equipment, or specified to be furnished as part of the contract; and a list of additional items recommended by the manufacturer to ensure efficient operation for a period of 180 days at the particular installation.
- b. The foregoing does not relieve the supplier of any responsibilities under the guarantees specified.

Clause B-59:

Construction Progress Chart (March 2006)

- a. Within 30 days after receiving notice to proceed, the supplier must prepare and submit to the contracting officer for approval six copies of

a practical progress chart. The chart must show the principal categories of work, corresponding with those used in the breakdown on which progress payments are based, the order in which the supplier proposes to carry on the work, the date on which it will start each category of work, and the contemplated dates for completion. The chart must be in suitable scale to indicate graphically the total percentage of work scheduled to be in place at any time. At the end of each progress payment period, or at such intervals as directed by the contracting officer, the supplier must:

- (1) Adjust the chart to reflect any changes in the contract work, completion time, or both, as approved by the contracting officer;
 - (2) Enter on the chart the total percentage of work actually in place; and
 - (3) Submit three copies of the adjusted chart to the contracting officer.
- b. If in the opinion of the contracting officer the work actually in place falls behind that scheduled, the supplier must take such action as necessary to improve progress. The contracting officer may require the supplier to submit a revised chart demonstrating its program and proposed plan to make up lag in scheduled progress and to ensure completion of work within the contract time. If the contracting officer finds the proposed plan unacceptable, the supplier may be required to submit a new plan. If a satisfactory plan is not agreed upon, the contracting officer may require the supplier to increase the work force, the construction plan and equipment, or the number of work shifts, without additional cost to the Postal Service.
- c. Failure of the supplier to comply with these requirements will be considered grounds for determination by the contracting officer that the supplier is failing to prosecute the work with such diligence as will ensure its completion within the time specified.

Clause B-60: (Reserved) (March 2006)

Clause B-61: Warranty (Construction) (March 2006)

- a. Unless otherwise provided in the specifications, the supplier warrants that all work is in accordance with contract requirements and free from defective or inferior materials, equipment, and workmanship for 1 year after the date of final acceptance under this contract.
- b. If, within the warranty period, the contracting officer finds that warranted work needs to be repaired or changed because the materials, equipment, or workmanship were inferior, defective, or not in accordance with the contract terms, the supplier must promptly and without additional expense to the Postal Service:
 - (1) Place in a satisfactory condition all of the warranted work;

- (2) Satisfactorily correct all damage to equipment, the site, the building, or its contents that is the result of such unsatisfactory work; and
 - (3) Satisfactorily correct any work, materials, or equipment disturbed in fulfilling the warranty.
- c. Should the supplier fail to proceed promptly in accordance with the warranty, the Postal Service may have the work performed at the supplier's expense.
- d. The supplier must obtain each transferable guarantee or warranty of equipment, materials, or installation furnished by any manufacturer, supplier, or installer in the ordinary course of the business or trade. The supplier must obtain and furnish to the Postal Service all information required to make any such guarantee or warranty legally binding and effective, and must submit both the information and the guarantee or warranty to the Postal Service in sufficient time to permit the Postal Service to meet any time limit requirements specified in the guarantee or warranty or, if no time limit is specified, before completion and acceptance of all work under this contract.

Clause B-62:**Samples (March 2006)**

- a. After contract award, the supplier must furnish samples required by the specifications or by the contracting officer, for the contracting officer's approval. They must be delivered to the contracting officer or to the architect as specified or as directed. The supplier must prepay all shipping charges on samples. Materials or equipment for which samples are required may not be used in the work until the contracting officer approves in writing.
- b. Each sample must be labeled to show:
 - (1) Name of project building or facility, project title, and contract number;
 - (2) Name of supplier and (if appropriate) subcontractor;
 - (3) Identification of material or equipment, with specification requirement;
 - (4) Place of origin; and
 - (5) Name of producer and brand (if any).
- c. Samples of finish materials must have additional markings that will identify them under the finish schedules.
- d. The supplier must mail under separate cover a letter in triplicate submitting each shipment of samples and containing the information required in paragraphs [b.](#) and [c.](#) above. The supplier must also enclose a copy of that letter with the shipment and send a copy to the Postal Service representative on the project. Approval of a sample is only for the characteristics or use named in the approval and may not be construed to change or modify any contract requirement. Substitutions are not permitted unless approved in writing by the contracting officer.

- e. Approved samples not destroyed in testing will be sent to the Postal Service representative at the project. Approved samples of hardware in good condition will be marked for identification and may be used in the work. Materials and equipment incorporated in the work must match the approved samples. Samples not destroyed in testing and not approved will be returned at the supplier's expense if the supplier so requests at the time of submission.
- f. Failure of any material to pass the specified tests will be sufficient cause for refusal to consider, under this contract, any further samples of the same brand or make of that material. The Postal Service reserves the right to disapprove any material or equipment that has previously proved unsatisfactory in service.
- g. Samples of materials or equipment delivered on the site or in place may be taken by the Postal Service representative for testing. Failure of a sample to meet contract requirements will automatically void previous approvals of the item tested. The supplier must replace materials or equipment found not to have met contract requirements, or there will be a proper adjustment of the contract price as determined by the contracting officer.
- h. Except as otherwise specified, if tests are called for in the specifications, the supplier must pay all costs of these tests. When tests are not specifically called for in the specifications but are required by the Postal Service, the Postal Service will pay all costs of the tests and related engineering services unless the tests indicate that the workmanship or materials used by the supplier are not in conformance with drawings, specifications, approved shop drawings, or the approved materials. In this event, the supplier must pay for the tests, remove all work and material failing to conform, and replace with work and materials in full conformity. All tests pertaining to physical or chemical properties of materials must be made in a laboratory approved by the contracting officer.

Clause B-63:

Materials and Workmanship (March 2006)

- a. Unless otherwise specifically provided, all equipment and materials incorporated in the work must be new and of the most suitable grade for the purpose intended. Unless otherwise specifically provided, reference to any equipment, material, or patented process by brand name, make, or catalog number establishes a standard of quality only. The supplier may substitute any equipment, material, or process that the contracting officer finds to be equal to that named. To obtain approval to use a different equipment, material, or process, the supplier must furnish the contracting officer the manufacturer's name, the model number, and other identifying data and information regarding the nature and performance of the proposed substitute. If requested by the contracting officer, samples must be submitted for approval at the supplier's expense, shipping charges prepaid. Materials or processes substituted without approval may be rejected.

- b. In the event of substitution in accordance with paragraph [a.](#) above, the supplier must furnish to the contracting officer for approval the manufacturer's name, the model number, and any other relevant information on the performance, capacity, nature, and rating of equipment or materials proposed for substitution.
- c. The supplier must obtain the contracting officer's approval of the machinery and mechanical equipment incorporated into the work. The supplier must submit samples of all materials and equipment as directed by the contracting officer or as required by the specifications.
- d. All work must be performed in a skillful and workmanlike manner. The contracting officer may, in writing, require the supplier to remove from the work any employee the contracting officer deems incompetent, careless, or otherwise objectionable.

Clause B-64:

Accountability of the Supplier (Highway) (March 2006)

- a. The supplier shall supervise its operations and the operations of its subcontractors which provide services under this contract personally or through representatives. The supplier or its supervising representatives must be easily accessible in the event of emergencies or interruptions in service.
- b. In all cases, the supplier shall be strictly liable to the Postal Service for the Postal Service's actual damages if mail is subject to loss, rifling, damage, wrong delivery, depredation, and other mistreatment while in the custody and control of the supplier or its subcontractors.
The supplier shall also be accountable and answerable in damages for the faithful performance of all other obligations assumed under this contract, whether or not it has entrusted part or all of its performance to another, except:
 - (1) The supplier is not liable for its failure to perform if the failure arises out of circumstances beyond its control, and without its fault or negligence, and
 - (2) The supplier is not liable for a failure of its subcontractors to perform if the subcontractor's failure arises out of circumstances beyond the supplier or the subcontractor's control, and without the fault or negligence of either.
- c. The supplier shall faithfully account for and deliver to the Postal Service all:
 - (1) Mail,
 - (2) Moneys, and
 - (3) Other property of any kind belonging to or entrusted to the care of the Postal Service, that come into its possession during the term of this contract.
- d. Upon discovery, the supplier must promptly refund:
 - (1) Any overpayment made by the Postal Service for service performed, or

- (2) Any payment for service not rendered.

Clause B-65: Adjustments to Compensation (Surface Transportation) (June 2020)

Contract compensation may be adjusted, from time to time, by mutual agreement of the supplier and the contracting officer.

- a. Any such adjustments shall be made in accordance with the provisions of this clause and any U.S. Postal Service Management Instruction governing adjustments in effect on the date of adjustment.
- b. In connection with an adjustment, the contracting officer may examine such records and books of account maintained by the supplier as the contracting officer may deem necessary.
- c. Adjustments in compensation pursuant to this clause shall be memorialized by formal amendment to the contract.
- d. Should the Postal Service introduce procedures which affect the supplier's obligations with respect to the costs or taxes, the contract price will be adjusted with respect to those costs, pro rata, without entitlement to other compensation for those adjustments, subject to the resolution of any dispute about the adjustments under [Clause B-9: Claims and Disputes](#).

Clause B-66: (Reserved) (March 2006)

Clause B-67: Changes (Surface Transportation) (June 2020)

- a. *Service Changes:*
 - (1) *Minor Service Changes* — The contracting officer may, at any time, without consulting the supplier, issue orders directing an extension, curtailment, change in line of travel, revisions of route, or increase or decrease in frequency of service or number of trips and fixing an adjustment in the supplier's compensation which increases or decreases the supplier's rate of pay by no more than \$5,000 for Transportation Contracts and no more than \$2,500 for Contract Delivery Service Contracts. If the supplier believes the increase or decrease in contract price ordered by the contracting officer is not accurate, it may request an adjustment in compensation. The supplier will proceed diligently in accordance with minor service changes ordered unilaterally by the contracting officer. Disputes concerning such orders will be resolved pursuant to the clause.
 - (2) *Other Service Changes* — Service changes other than minor service changes, including increases or decreases in compensation, and period of performance extensions for up to one year, may be made by mutual agreement of the contracting officer and the supplier. Such changes shall be memorialized by

formal amendment to the contract. Upon execution of the bilateral amendment to the contract, the supplier waives all rights to further claims relating to the facts and events that give rise to the service change.

b. *Extra Trips:*

- (1) An extra trip is an additional trip of service operated on an infrequent time basis from the contract point of origin. Extra trips shall be negotiated in advance of the performance when the contracting officer deems it appropriate. However, the contracting officer may order the supplier to perform such extra service at the contract rate. If no rate of pay for extra trips has been negotiated in advance, the supplier will nonetheless perform such extra trips as are ordered by the contracting officer and may, on an after-the-fact basis, request a lump sum reimbursement for the difference between costs incurred as a direct result of performing such extra trips and pro rata payment for such trips, provided that such claims costs are adequately supported by documentary evidence furnished to the contracting officer. Claims for compensation above pro rata pay for extra trips must be filed in writing with the contracting officer, accompanied by full supporting documentation of costs, no later than 90 days after the performance of such extra trips. When the contracting officer has ordered several extra trips under a single order, the 90-day period begins on the date of performance of the last trip performed under such order. Failure to agree to such compensation above pro rata pay will be resolved under the claims and disputes clause.

c. *Detours:*

When the regular line of travel of a contract route is impassable and the supplier performs full service over another and longer line of travel, the supplier's compensation will be equitably increased for such service; provided, however, that such increase;

- (1) Comprises at least \$1.00 (one dollar) in a Postal Accounting Period, and
- (2) Does not exceed an amount determined by multiplying the additional miles actually traveled by the rate per mile that applies to the trip on which the detour was made, determined by dividing the regular compensation for the trip by the regular number of miles.

Note: No payments will be made with respect to any detour not reported to the contracting officer or the contracting officer's designee within 90 days after the detoured service is performed.

Clause B-68:

Changes in Corporate Ownership or Officers (March 2006)

- a. This clause applies only if the supplier is a corporation and it holds no other regular highway transportation contracts or the aggregate annual

rate dollar value of any regular highway transportation contracts it holds is less than \$150,000.

- b. A principal owner is any individual, partnership, corporation, or other entity which holds 25 percent or more of the supplier's stock. Corporate officers are the President, Vice President, and Secretary.
- c. The supplier shall furnish the contracting officer, in writing, the names of its principal owners and its corporate officers before contract award, renewal or novation.
- d. Except in the case of death or incapacity of one or more of the principal owners or corporate officers, the supplier must notify the contracting officer in writing not less than 30 days prior to any planned change in the principal owners or corporate officers.
- e. In the event of death or incapacity of one or more of the principal owners or corporate officers, the supplier must notify the contracting officer in writing within 30 days.

Clause B-69:

Events of Default (Surface Transportation) (April 2023)

The supplier's right to perform this contract is subject to termination under the default termination clause of this contract. The following constitute events of default, and this contract may be terminated pursuant to that clause.

- a. The supplier's failure to perform service according to the terms of the contract;
- b. If the supplier has been administratively determined to have violated Postal laws and regulations or other laws related to the performance of the service;
- c. Failure to follow the instructions of the contracting officer;
- d. If the supplier transfers or assigns this contract, except as authorized herein, or sublets the whole or a portion of this contract contrary to the applicable provisions of the Postal Service's Supplying Principles and Practices or without any required approval of the contracting officer;
- e. If the supplier combines to prevent others from proposing for the performance of Postal Service contracts;
- f. The supplier's failure to properly account, deliver and pay over moneys, mail and other property pursuant to this contract;
- g. If the supplier or a partner, if the supplier is a partnership, or a principal owner or corporate officer, if the supplier is a corporation:
 - (1) Has been or is, during the term of the contract, convicted of a crime of moral turpitude affecting his or her reliability or trustworthiness as a mail transportation supplier, such as any form of theft, fraud, embezzlement or assault, or
 - (2) Associates with known criminals, or
 - (3) Otherwise is not reliable, trustworthy or of good character.
- h. Any breach by the supplier or subcontractor of any warranty;

- i. If the supplier allows any employed individual to operate a vehicle in connection with this contract who has a record indicating that it would be hazardous for that individual to do so;
- j. If the supplier's transportation equipment is insufficient, inadequate, or otherwise inappropriate for the service;
- k. If the supplier employs any individual in connection with the contract contrary to the instructions of the contracting officer;
- l. If at any time the supplier, its principal owners, corporate officers or personnel are disqualified by law or regulation from performing services under this contract, and upon notice thereof, the supplier fails to remove any such disqualification;
- m. If the supplier fails to establish and maintain continuously in effect insurance as required by this contract, or fails to provide proof of insurance prior to commencement of service and thereafter as required by the contracting officer;
- n. If the supplier fails to provide any notification of a change in principal owners or corporate officers which this contract may require; or
- o. If the supplier materially breaches any other requirement or clause of this contract.
- p. If an event of default occurs under any other surface transportation contract held by the supplier with the Postal Service.

Clause B-70:

Release of Supplier (March 2006)

- a. The contracting officer may release an individual sole-proprietor supplier from the contract for reasons of physical disability which prohibit the supplier from adequately operating the route, or which endanger the supplier's life if operation of the route continues, if:
 - (1) The supplier applies to the contracting officer for a release;
 - (2) The contracting officer determines that a release will be in the interest of the Postal Service; and
 - (3) The Postal Service secures a new contract.
- b. A release under this clause is not a termination for convenience, and the supplier expressly waives any claim for liquidated damages for such release.

Clause B-71:

Termination for Convenience (Transportation) (March 2006)

The contracting officer, on 30 days written notice, may terminate this contract or the right to perform under it, in whole or in part, when such action is in the best interest of the Postal Service. When a termination is effected under this clause, in the case of a highway transportation or domestic water transportation contract, the supplier shall be paid as liquidated damages the sum provided for in [Clause B-67: Changes \(Transportation\)](#). For any other type of surface transportation contract, the Postal Service shall not be liable for any damages for a termination effected under this clause. The liquidated

damages permitted by this contract, if any, constitute the supplier's full remedy for a whole or partial termination under this clause.

Clause B-72: Termination for Convenience — Emergency Contracts (March 2006)

This contract may be terminated by the Postal Service upon notice of not less than 24 hours, or by the supplier upon notice of not less than 15 days; without the allowance of any damages or extra pay in lieu of damages.

Clause B-73: Trailer Damage (March 2006)

a. *General:*

- (1) The supplier is liable for any damage to a trailer owned or leased by the Postal Service or a third party caused by a negligent act or omission of the supplier or its subcontractors.
- (2) The Postal Service shall be liable for any damage to a trailer owned or leased by the supplier caused by a negligent act or omission of the Postal Service.

b. *Minor Repairs to Trailers:*

- (1) The supplier shall perform minor repairs to all trailers used under this contract, including trailers furnished by the Postal Service, when such repairs are necessary for the safe completion of a trip of service. Minor repairs include repair or replacement of trailer tires. Tire carcasses shall be returned to the Postal Service.
- (2) The Postal Service shall reimburse the supplier for the costs of performing any repairs required under paragraph [b.](#) which are reasonable, customary and fully documented.

c. *Major Repairs to Trailers* — The supplier is responsible for all major repairs to its trailers. If a trailer furnished by the Postal Service incurs major damage en route, and requires towing for repair, the supplier shall promptly notify the Administrative Official of these facts. Upon direction of the Administrative Official, the supplier shall tow the trailer, either to the nearest Postal Service Bulk Mail Center or to a repair facility. The Postal Service shall reimburse the supplier its costs incurred for towing service, so long as such costs are reasonable, customary and documented.

Clause B-74: Payments (Surface Transportation) (April 2023)

- a. **Scheduled Payments.** The Accounting Service Center (ASC) will pay the supplier automatically at the conclusion of each Postal Accounting Period for which payment is due. Since the fixed price should be expressed as an annual rate, payment will be computed by dividing the annual rate stated in this contract by 365 (or 366 for a leap year), and multiplying that result by the number of days in that month. If this contract ends before the end of the month, payment will be based on

the number of days within that period during which the contract was in force. The leap year calculation begins on July 1 of the year before the leap year.

- b. Payment for Extra Service. Compensation will be based upon the unit rate, multiplied by the actual number of units performed.
- c. Deductions may be made from payments otherwise due the supplier under this contract or any other contracts held by the supplier, for any amounts for which the supplier is liable as damages or otherwise.
- d. Overpayments. If the supplier becomes aware of a duplicate contract financing or invoice payment, or that the Postal Service has otherwise overpaid on a contract financing or invoice payment, the supplier will –
 - (1) Remit the overpayment to the payment office cited in the contract along with a description of the overpayment including the –
 - (a) Circumstances of the overpayment (e.g., duplicate payment, erroneous payment, liquidation errors, date(s) of overpayment);
 - (b) Affected contract number and delivery order number, if applicable;
 - (c) Affected line item, if applicable; and
 - (d) Supplier point of contact.
 - (2) Provide a copy of the remittance and supporting documentation to the contracting officer.
- e. Interest.
 - (1) All amounts that become payable by the supplier to the Postal Service under this contract shall bear simple interest from the date due until paid unless paid within 30 days of becoming due. The interest rate shall be the interest rate established by the Secretary of the Treasury as provided in 41 U.S.C. § 7109, which is applicable to the period in which the amount becomes due, as provided below, and then at the rate applicable for each six-month period as fixed by the Secretary until the amount is paid.
 - (2) The Postal Service may issue a demand for payment to the supplier upon finding a debt is due under the contract.
 - (3) Amounts shall be due at the earliest of the following dates:
 - (a) The date fixed under this contract.
 - (b) The date of the first written demand for payment, including any demand for payment resulting from a default termination.
 - (4) The interest charge shall be computed for the actual number of calendar days involved beginning on the due date and ending on:
 - (a) The date on which the designated office receives payment from the supplier;

- (b) The date of issuance of a Postal Service check to the supplier from which an amount otherwise payable has been withheld as a credit against the contract debt; or
- (c) The date on which an amount withheld and applied to the contract debt would otherwise have become payable to the supplier.

Clause B-75:

Accountability of the Supplier (Non-Highway) (March 2006)

- a. The supplier shall supervise its operations and the operations of its subcontractors which provide services under this contract personally or through representatives. The supplier or its supervising representatives must be easily accessible in the event of emergencies or interruptions in service.
- b. In all cases, the supplier shall be strictly liable to the Postal Service for the Postal Service's actual damages if mail is subject to loss, rifling, damage, wrong delivery, depredation, and other mistreatment while in the custody and control of the supplier or its subcontractors.

The supplier shall also be accountable and answerable in damages for the faithful performance of all other obligations assumed under this contract, whether or not it has entrusted part or all of its performance to another, except for any failure to perform that is excused by [Clause B-19: Excusable Delays](#) of this contract.
- c. The supplier shall faithfully account for and deliver to the Postal Service all:
 - (1) Mail,
 - (2) Moneys, and
 - (3) Other property of any kind belonging to or entrusted to the care of the Postal Service, that come into the possession of the supplier during the term of this contract.
- d. The supplier shall, promptly upon discovery, refund:
 - (1) Any overpayment made by the Postal Service for service performed, or
 - (2) Any payment made by the Postal Service for service not rendered.

Clause B-76:

Excusable Delays (Mail Transportation Non-Highway) (March 2006)

- a. Except with respect to defaults of subcontractors, the supplier will not be in default by reason of any failure in performing this contract in accordance with its terms (including any failure to make progress in the prosecution of the work that endangers performance) if the failure arises out of causes beyond the control and without the fault or negligence of the supplier. Such causes may include, but are not restricted to, acts of God or of the public enemy, acts of the

government in its sovereign capacity or of the Postal Service in its contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather, but in every case the failure to perform must be beyond the control and without the fault or negligence of the supplier.

- b. If failure to perform is caused by the failure of a subcontractor to perform or make progress and arises out of causes beyond the control of both the supplier and subcontractor, and without the fault or negligence of either, the supplier will not be deemed to be in default, unless the supplier failed to take immediate, reasonable and prudent action to:
 - (1) Replace its subcontractor, or
 - (2) Otherwise mitigate the effects of its subcontractor's problems.
- c. Upon request of the supplier, the contracting officer shall ascertain the facts and extent of failure, and if the contracting officer determines that any failure to perform was occasioned by any of the said causes, the delivery schedule shall be revised accordingly, subject to the rights of the Postal Service under any termination clause included in this contract.
- d. As used in this clause, the terms "subcontractor" and "subcontractors" mean subcontractor(s) at any tier.

Clause B-77:

**Protection of the Mail
(March 2006)**

The supplier must protect and safeguard the mail from loss, theft, or damage while it is in the supplier's custody or control and prevent unauthorized persons from having access to the mail.

Clause B-78:

**Renewal (Surface Transportation)
(October 2019)**

In accordance with 39 U.S.C. §5005, this contract may be renewed by mutual agreement of the parties. If the Postal Service desires to renew a surface transportation contract, the Postal Service will notify the supplier prior to the expiration of the current contract and request a renewal proposal, which will be subject to bilateral negotiation. A renewal contract is considered a new contract award, not an option exercise or extension of the current contract. The Postal Service reserves the right to decide not to enter into a renewed contract with the supplier.

Clause B-79:

**Forfeiture of Compensation
(March 2006)**

If the supplier fails to perform a trip for any reason, the supplier shall forfeit the compensation otherwise due for that trip. If the supplier fails to perform a

trip, and such failure is due to the fault or negligence of the supplier or of its subcontractors, the supplier shall be liable for all damages actually suffered by the Postal Service by reason of such failure.

Clause B-80: Laws and Regulations Applicable (March 2006)

This contract and the services performed under it are subject to all applicable federal, state and local laws and regulations. The supplier shall faithfully discharge all duties and obligations imposed by such laws and regulations, and shall obtain and pay for all permits, licenses, and other authorities required to perform this contract.

Clause B-81: Information or Access by Third Parties (March 2006)

The Postal Service retains exclusive authority to release any or all information about mail matter in the custody of the supplier and to permit access to that mail in the custody of the supplier. All requests by non-postal individuals (including employees of the supplier) for information about mail matter in the custody of the supplier or for access to mail in the custody of the supplier must be referred to the contracting officer or his or her designee.

Clause B-82: Access by Officials (March 2006)

The supplier shall deny access to the cargo compartment of a vehicle containing mail therein to Federal, state or local officials except at a postal facility and in the presence of a postal employee, unless to prevent damage to the vehicle or its contents.

Clause B-83: Payment (Air Taxi) (March 2006)

The Postal Service will pay the supplier the amounts due for services performed under this contract, less deductions, if any, as provided herein, subject to the following terms:

- a. *Payment Due Date.* Postal Service Form 2756, *Certification of Air Taxi Mail Service Performed*, will be made to effect payment. A carrier's billing invoice will not be required. Payment will be made by St. Louis Accounting Service Center (ASC) within 30 days after the end of the service period. Interest will be paid for late payment commencing on the 38th day after the end of the service period.
- b. *Compensation:*
 - (1) Full payment, at the rate provided in this contract, will be made for each scheduled trip which the supplier completes or serves at least one point on the route before being prevented from completing the trip due to weather or other conditions beyond the pilot's control, except for mechanical failure or an accident.
 - (2) Partial payment will be made as follows:

- (a) For any trip canceled by the Postal Service prior to its commencement, payment will be at the rate of 50 percent of the trip rate.
- (b) For a trip not completed because of mechanical failure or accident, compensation will be based upon point-to-point great circle trip miles completed.
- (3) No payment will be made for a trip canceled other than by the Postal Service.

Clause B-84:

Contract Type (Surface Transportation) (June 2020)

This is a Fixed Price contract with Economic Price Adjustment. Adjustments will be made in accordance with the contract and Postal Service Management Instruction PM-4.4.1-2005-1 which can be found at <http://about.usps.com/management-instructions/p441051.pdf>. Any reference to the Purchasing Manual within the Management Instruction is hereby replaced with the Supplying Principles and Practices.

Clause B-85:

Administrative Official (Surface Transportation) (June 2020)

The administrative office is a Postal Service Official designated by the manager, Distribution Networks (for transportation routes) or the District manager (for CDS routes) to monitor and administer the performance of mail transportation and related services by suppliers. If the administrative official is designated to be a "rolling administrative official" the administrative official will be the office that orders the service.

Administrative officials are not authorized to award, agree to, amend, terminate, or otherwise change the provisions of the contract. Administrative officials are responsible for ensuring supplier compliance with the operational requirements of highway contract routes and administering functions related to performance of that service. Specifically, administrative officials are responsible for the following:

- a. Monitoring the supplier's operations daily to ensure contract compliance, including necessary recordkeeping.
- b. Investigating irregularities and complaints regarding service on the route and taking corrective action.
- c. Reporting to the contracting officer any full or partial trips not performed, including the miles of service omitted and the reason for omission.
- d. Recommending establishment, discontinuance, or modifications to existing routes.

Clause B-86: Electronic Communication and Interactivity (Surface Transportation) (June 2020)

The Postal Service will be utilizing we-based systems that will require supplier interactivity. Suppliers must maintain email accounts, check messages regularly, and respond to email messages from the Postal Service. Suppliers must notify the Postal service of any changes to email addresses. Additionally, suppliers must have access to the internet. Any notices sent to the email address on file for the supplier will be effective on the day they are emailed.

Clause B-87: Price Adjustment — Fuel (Surface Transportation) (June 2020)

This contract will be administered under the automated fuel index program. Regardless of actual changes in the cost of fuel during the performance period of this contract, price adjustments attributable to such changes shall be made only as provided by this clause.

The adjustment formula for this clause has two elements that will be used to determine the adjusted contract price: (1) the Department of Energy’s Petroleum Acquisition Defense District price per gallon for the region in which the contract originates (the “DOE ppg”) and (2) the agreed upon number of annual gallons at the time of the adjustment (the “agreed upon number of gallons”).

For the purposes of this clause, the contract’s annual rate includes an indexed fuel price component, which consists of a price per gallon multiplied by the agreed upon number of gallons. Beginning with the first full calendar month of performance, the indexed fuel price component shall be calculated by multiplying the prior calendar month’s DOE ppg by the agreed upon number of gallons, which will cause the contract’s annual rate to increase, decrease, or remain the same from month-to-month.

Clause B-88: Safety Rating (Federal Motor Carrier Safety Administration) (Surface Transportation) (June 2020)

If the supplier is notified by the Federal Motor Carrier Safety Administration (FMCSA) that there is a proposed safety rating or determination of a rating of “unsatisfactory” of the supplier (as described in 49 CFR § 385.11), the supplier must notify the contracting officer within five business days of receipt of its receipt of notice from the FMSCA. Should the supplier fail to do so, the contracting officer may terminate any and all of the supplier’s contracts for default. In addition, the contracting officer may terminate any and all of the supplier’s contracts for default based upon a proposed safety rating or determination of a rating of “unsatisfactory” of the supplier (as described in 49 CFR§ 385.11) by the FMCSA.

Clause B-89: Subcontracting (Surface Transportation) (June 2020)

The supplier must obtain approval from the contracting officer before subcontracting any work awarded under this contract.

Clause B-90: Use of Postal Facilities (Surface Transportation) (June 2020)

Parking for contract vehicles and trailer at postal facilities and other used of postal facilities (unless otherwise specified within this contract) may or may not be allowed at the discretion of each facility manager. The supplier is responsible for all associated costs and to have the vehicle properly secured at all time. The supplier must have adequate contingency plans in place should the use of postal facilities be terminated or limited. In no event will the Postal Service be held liable for, or incur any additional cost associated with, such use or the termination of such use during the contract term.

Clause 1-1: Privacy Protection (October 2014)

In addition to other provisions of this contract, the supplier agrees to the following:

- a. *Privacy Act* — If the supplier operates a system of records on behalf of the Postal Service, the Privacy Act (5 U.S.C. 522a), the Postal Service regulations at 39 CFR Parts 266–267, and Handbook AS-353, *Guide to Privacy, the Freedom of Information Act*, and Records Management and Appendix, apply to those records. The supplier is considered to operate a system of records if it maintains records (including collecting, using, revising, deleting, or disseminating records) from which information is retrieved by the name of an individual or by some number, symbol, or other identifier assigned to the individual. The supplier must comply with the Act and the Postal Service regulations and Handbook AS-353 in designing, developing, managing, and operating the system of records, including ensuring that records are current and accurate for their intended use, and incorporating adequate safeguards to prevent misuse or improper disclosure of personal information. Violations of the Act may subject the violator to criminal penalties.
- b. Information Pertaining to Individuals (“Personal Information”) — If the supplier has access to Postal Service information pertaining to individuals (e.g., customer or employee information), including address information, whether collected online or offline by the Postal Service or by a supplier acting on its behalf, the supplier must comply with the following:
 - (1) *General* — With regard to the Postal Service customer information to which it has access pursuant to this contract, the supplier has that access as an agent of the Postal Service and must adhere to its official Privacy Policy at <http://usps.com/privacypolicy>.

- (2) *Use, Ownership, and Nondisclosure* — The supplier may use Postal Service Personal Information solely for the purposes of this contract, and may not collect or use such information for non-Postal Service marketing, promotion, or any other purpose without the prior written approval of the contracting officer. The supplier may not maintain, access, or store (including archival back-ups) any Personal Information data outside the United States. The supplier must restrict access to such information to those employees who need the information to perform work under this contract, and must ensure that each such employee (including subcontractors' employees) sign a nondisclosure agreement, in a form suitable to the contracting officer, prior to being granted access to the information. The Postal Service retains sole ownership and rights to its Personal Information. Unless the contract states otherwise, upon completion of the contract the supplier must turn over all Postal Service Personal Information and any copies of the information, in any form the Personal Information or copies may exist, in its possession to the Postal Service. In addition, the supplier must certify that no Postal Service Personal Information and, if applicable, copies, have been retained unless otherwise authorized in writing by the contracting officer. If so required elsewhere in this contract, the information or copies must be destroyed by the supplier and the supplier must certify to the contracting officer that such destruction has taken place.
- (3) *Security Plan* — When applicable, and unless waived in writing by the contracting officer, the supplier must work with the Postal Service to develop and implement a security plan that addresses the protection of Personal Information. The plan will be incorporated into the contract and followed by the supplier, and must, at a minimum, address notification to the Postal Service of any security breach. If the contract does not include a security plan at the time of contract award, it must be added within 60 days after contract award.
- (4) *Breach Notification* — If there is any actual or suspected breach of any nature in the security of Postal Service data, including Personal Information, the supplier must notify the contracting officer and the Postal Service's Chief Privacy Officer as soon as practicable but no later than 24 hours following the detection of a suspected or confirmed breach. The supplier will be required to follow Postal Service policies regarding breach notification to customers and/or employees.
- (5) *Legal Demands for Information* — If a legal demand is made for Postal Service Personal Information (such as by subpoena), the supplier must immediately notify the contracting officer and follow the applicable requirements in 39 CFR, sections 265.11 and 265.12. After notification, the Postal Service will determine whether and to what extent to comply with the legal demand. Should the Postal Service agree to or unsuccessfully resist a

legal demand, the supplier may, with the written permission of the contracting officer, release the information specifically demanded.

- c. *Online Assistance* — If the supplier assists in the design, development, or operation of a Postal Service customer Web site, or if it designs or places an ad banner, button, or link on a Postal Service Web site or any Web site on the Postal Service's behalf, the supplier must comply with the limitations set forth in the Official Postal Service Privacy Policy (see [b\(1\)](#) above). Exceptions to these limitations require the prior written approval of the contracting officer and the Postal Service's Chief Privacy Officer.
- d. *Marketing E-Mail* — If the supplier assists the Postal Service in conducting a marketing e-mail campaign, the supplier does so as an agent of the Postal Service and must adhere to the Postal Service policies set out in Postal Service Management Instruction AS-350-2004-4, *Marketing E-mail*. Suppliers wishing to conduct marketing email campaigns to postal employees must first obtain the prior written approval of the contracting officer.
- e. *Audits* — The Postal Service may audit the supplier's compliance with the requirements of this clause, including through the use of online compliance software.
- f. *Indemnification* — The supplier will indemnify the Postal Service against all liability (including costs and fees) for damages arising out of violations of this clause.
- g. *Flow-down* — The supplier will flow this clause down to any and all subcontractors.

Clause 1-2:

Advance Payments (March 2006)

- a. *Requirements for Payments* — Upon supplier submission of properly certified invoices or vouchers and contracting officer approval, advance payments will be made under this contract. The supplier will apply terms similar to those of this clause to any advance payments to subcontractors.
- b. *Use of Funds* — The supplier may pay only for properly allocable, allowable, and reasonable costs incurred. Determinations of whether costs are properly allocable, allowable, and reasonable will be in accordance with generally accepted accounting principles, subject to the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) in effect on the date of this contract.
- c. *Repayment to the Postal Service* — At any time, the supplier may repay all or part of the funds advanced by the Postal Service. When requested in writing to do so by the administering office, the supplier must repay to the Postal Service any part of unliquidated advance payments considered by the administering office to exceed the

supplier's current requirements or an amount calculated in accordance with paragraph [d.](#) below.

- d. *Maximum Payment* — When the sum of all unliquidated advance payments exceeds 80 percent of the contract price, the Postal Service will withhold further payments. On contract completion or termination, the Postal Service will deduct from the amount due the supplier all interest charges payable. If previous payments to the supplier exceed the amount due, the excess amount must be paid to the Postal Service on demand. For purposes of this paragraph [d.](#), the contract price is the contract price stated at time of award, less any subsequent price reductions under the contract, plus any price increases resulting from any terms of the contract. Any payments withheld under this paragraph will be applied to reduce the unliquidated advance payments. If full liquidation has been made, payments under the contract will resume.
- e. *Interest:*
 - (1) The supplier must pay interest to the Postal Service on the daily balance of unliquidated advance payments at the daily rate specified in subparagraph [e\(3\)](#) below. Interest will be computed at the end of each calendar month for the actual number of days involved. For the purpose of computing interest:
 - (a) Advance payments will be considered as increasing the unliquidated balance as of the date of the advance payment check;
 - (b) Repayment of the supplier's check will be considered as decreasing the unliquidated balance as of the date on which the check is received by the Postal Service authority designated by the contracting officer; and
 - (c) Liquidations by deductions from Postal Service payments to the supplier will be considered as decreasing the unliquidated balance as of the date of the check for the reduced payment.
 - (2) Interest charges resulting from the monthly computation will be deducted from payments, other than advance payments, due the supplier. If the accrued interest exceeds the payment due, any excess interest will be carried forward and deducted from subsequent payments. Interest carried forward will not be compounded. Interest on advance payments will cease to accrue upon satisfactory completion or termination of the contract for the convenience of the Postal Service. The Postal Service will charge interest on advance payments to subcontractors in the manner described above.
 - (3) If interest is required under the contract, it will be paid at the rate determined in accordance with [Clause B-22: Interest](#) of this contract.
 - (4) If the full amount of interest charged under this paragraph [e.](#) has not been paid by deduction or otherwise upon completion or termination of this contract, the supplier must pay the remaining interest to the Postal Service on demand.

f. *Lien on Property under Contract:*

- (1) All advance payments under this contract, together with interest charges, must be secured, when made, by a lien in favor of the Postal Service, paramount to all other liens, on the supplies or other things covered by the contract and on all material and other property acquired for or allocated to its performance, except to the extent that the Postal Service already has valid title to the supplies, materials, or other property as against the supplier's other creditors.
- (2) The supplier will prepare any documents necessary to perfect liens on such property required in any jurisdiction in which any such property is kept. The documents must be approved by the contracting officer and, upon approval, filed with appropriate jurisdictions. The supplier must pay any fees required for filing.
- (3) The supplier must identify, by marking or segregation, all property subject to a lien in favor of the Postal Service by virtue of this contract so as to indicate that it is subject to a lien and has been acquired for or allocated to performing the contract. If, for any reason, the property is not identified by marking or segregation, the Postal Service will have a lien to the extent of the Postal Service's interest under the contract on any mass of property with which the supplies, materials, or other property are commingled. The supplier must maintain adequate accounting control over the property on its books and records.
- (4) If, under any termination clause in this contract, the contracting officer authorizes the supplier to sell or retain termination inventory, the approval constitutes a release of the Postal Service's lien to the extent that:
 - (a) The termination inventory is sold or retained; and
 - (b) The sale proceeds or retention credits are applied to reduce any outstanding advance payments.
- (5) If the supplier delivers to a third party any property on which the Postal Service has a lien, the supplier must notify the third party of the lien and obtain a receipt in duplicate acknowledging the existence of the lien. The supplier must give the contracting officer one copy of the receipt.

g. *Insurance* — The supplier warrants that it maintains with responsible insurance carriers:

- (1) Insurance on plant and equipment against fire and other hazards, to the extent that similar properties are usually insured by others operating plants and properties of similar character in the same general locality;
- (2) Adequate insurance against liability on account of damage to persons or property; and
- (3) Adequate insurance under all applicable workers' compensation laws. The supplier agrees that, until work under this contract has been completed and all advance payments made under the

contract have been liquidated, it will maintain this insurance; maintain adequate insurance on all materials, parts, assemblies, subassemblies, supplies, equipment, and other property acquired for or allocable to this contract and subject to the Postal Service lien under paragraph [f.](#) above; and furnish any certificate with respect to its insurance that the contracting officer may require.

h. *Default:*

- (1) By written notice to the supplier, the Postal Service may withhold further payments on this contract in the event of:
 - (a) Termination for default;
 - (b) A finding by the contracting officer that the supplier will be unable to perform or has failed to:
 - (i) Observe any conditions of the advance payment terms;
 - (ii) Comply with any material term of the contract;
 - (iii) Make progress or maintain a financial condition adequate for performance of the contract;
 - (iv) Limit inventory allocated to the contract to reasonable requirements; or
 - (v) Avoid delinquency in payment of taxes or of the costs of performing this contract in the ordinary course of business.
 - (c) The appointment of a trustee, receiver, or liquidator for any substantial part of the supplier's property, or the institution of proceedings by or against the supplier for bankruptcy, reorganization, arrangement, or liquidation.
- (2) If any of the events described in subparagraph [h\(1\)](#) above continues for 30 days after the notice to the supplier, the Postal Service may take any of the following actions:
 - (a) Charge interest, in the manner prescribed in paragraph [e.](#) above, on outstanding advance payments during the period of the event.
 - (b) Demand immediate repayment by the supplier of the unliquidated balance of advance payments.
 - (c) Take possession of and sell any property on which the Postal Service has a lien under the contract and, after deducting any expenses incident to the sale, apply the proceeds to reduce the unliquidated balance of advance payments or other claims against the supplier.
- (3) The actions described in this clause are in addition to any other rights of the Postal Service.

i. *Prohibition Against Assignment* — Notwithstanding any other terms of this contract, the supplier may not assign it, any interest in it, or any claim under it to any party.

j. *Information and Access to Records* — The supplier must furnish to the administering office:

- (1) Monthly (or at other intervals as required) signed or certified balance sheets and profit and loss statements in the form prescribed by the contracting officer; and
- (2) If requested, other information concerning the operation of the supplier's business.

The supplier must provide authorized Postal Service representatives proper facilities for inspecting the supplier's books, records, and accounts.

k. *Other Security* — If the contracting officer considers the security inadequate, the supplier must furnish additional security satisfactory to the contracting officer to the extent it is available.

l. *Representations and Warranties:*

- (1) The balance sheet, the profit and loss statement, and any other supporting financial statements furnished the contracting officer fairly reflect the supplier's financial condition at the date shown or during the period covered, and there has been no subsequent materially adverse change;
- (2) No litigation or proceedings are presently pending or threatened against the supplier, except as shown in the statements;
- (3) The supplier has disclosed all contingent liabilities in the statements;
- (4) None of the terms in this clause conflict with the authority under which the supplier is doing business or with the provision of any existing indenture, assignment, or agreement of the supplier;
- (5) The supplier has the power to enter into this contract and to accept advance payments, and has taken all necessary action to authorize their acceptance under the terms of the contract;
- (6) The supplier's assets are not subject to any lien or encumbrance except for current taxes not delinquent or as shown in the statements;
- (7) All information furnished in connection with each request for advance payments is true and correct; and
- (8) These representations and warranties are continuing and are considered to have been repeated by the submission of each invoice for advance payment.

m. *Notice* — The supplier must notify the contracting officer in writing within 30 days of any material change in anything represented or warranted in paragraph l. above.

n. *Covenants* — While any advance payments made under this contract remain outstanding, the supplier, without the prior written consent of the contracting officer, may not:

- (1) Mortgage, pledge, or otherwise encumber or allow to be encumbered any of the supplier's assets now owned or subsequently acquired, or permit any preexisting mortgages,

liens, or other encumbrances to remain on or attach to any assets allocated to performing this contract with respect to which the Postal Service has a lien under the contract;

- (2) Sell, assign, transfer, or otherwise dispose of accounts receivable, notes, or claims for amounts due or to become due;
- (3) Sell, convey, or lease any substantial part of its assets;
- (4) Make any advance or loan or incur any liability as guarantor, surety, or accommodation endorser for any party;
- (5) Permit a writ of attachment or any similar process to be issued against its property without getting a release or bonding the property within 30 days after the entry of the writ of attachment or other process;
- (6) Pay any remuneration to its directors, officers, or key employees at rates higher than provided in existing agreements;
- (7) Change substantially its management, ownership, or control;
- (8) Merge or consolidate with any other firm or corporation, change the type business, or engage in any transaction outside the ordinary course of the supplier's business as presently conducted;
- (9) Deposit any of its funds except in a bank or trust company insured by the Federal Deposit Insurance Corporation;
- (10) Create or incur indebtedness for advances (other than those to be made under the terms of this contract) or borrowings; or
- (11) Permit its net current assets, computed in accordance with generally accepted accounting principles, to become less than 80 percent of the assets shown in the last quarterly financial statement issued before contract award.

Clause 1-3: Progress Payments (March 2006)

Progress payments will be made to the supplier when requested as work progresses, but not more often than monthly, in amounts approved by the contracting officer, upon the following terms and conditions:

a. *Computation of Amounts:*

- (1) No progress payments may exceed 80 percent of the amount of the supplier's total costs, plus the amount of progress payments that have been paid to supplier's subcontractors and other divisions.
- (2) The supplier's total costs must be reasonable, allocable to this contract, and consistent with sound and generally accepted accounting principles and practices. These costs may not include:
 - (a) Any incurred by subcontractors or suppliers;
 - (b) Any payments or amounts payable to subcontractors or suppliers, except for completed work (including partial deliveries) to which the supplier has acquired title and

- except for amounts paid under cost-reimbursement or time-and-materials subcontracts for work to which the supplier has acquired title; or
- (c) Costs ordinarily capitalized and subject to depreciation or amortization, except for the properly depreciated or amortized portion of such costs.
- (3) The aggregate amount of progress payments made must not exceed 80 percent of the total contract price.
- (4) If at any time a progress payment or the unliquidated progress payments exceed the amount permitted by this paragraph [a.](#), the supplier must pay the excess to the Postal Service upon demand.
- b. *Liquidation* — Except as provided in the *Termination for Convenience* clause, all progress payments must be liquidated by deducting from any payment under this contract, other than advance or progress, the amount of unliquidated progress payments, or 80 percent of the gross amount invoiced, whichever is less. Repayment to the Postal Service required by a retroactive price reduction will be made after calculating liquidations and payments on past invoices at the reduced prices and adjusting the unliquidated progress payments accordingly.
- c. *Reduction or Suspension* — The contracting officer may reduce or suspend progress payments, or liquidate them at a rate higher than the percentage stated in paragraph [b.](#) above, or both, whenever the contracting officer finds, upon substantial evidence, that the supplier:
 - (1) Has failed to comply with any material requirement of this contract;
 - (2) Has so failed to make progress, or is in such unsatisfactory financial condition, as to endanger performance of this contract;
 - (3) Has allocated inventory to this contract substantially exceeding reasonable requirements;
 - (4) Is delinquent in payment of the costs of performance of this contract in the ordinary course of business; or
 - (5) Has so failed to make progress that the unliquidated progress payments exceed the fair value of the work accomplished on the undelivered portion of this contract.
- d. *Title*:
 - (1) Immediately upon the date of this contract, title to all parts; materials; inventories; work in process; special tooling; nondurable (i.e., noncapital) tools, jigs, dies, fixtures, molds, patterns, taps, gauges, test equipment, and other similar manufacturing aids; and drawings and technical data (to the extent that their delivery is required by other provisions of this contract), previously acquired or produced by the supplier and allocated or properly chargeable to this contract under sound and generally accepted accounting principles and practices, will be vested in the Postal Service. Title to all similar property afterwards acquired or produced by the supplier and allocated or

- properly chargeable to this contract as aforesaid will be vested in the Postal Service upon said acquisition, production, or allocation.
- (2) Notwithstanding that title to property is in the Postal Service through the operation of this clause, the handling and disposition of such property will be determined by the applicable provisions of this contract (e.g., paragraph [h.](#) of [Clause 1-3: Progress Payments](#), and any termination clause included in the contract). Current production scrap may be sold by the supplier without approval of the contracting officer; in this case, the proceeds must be credited against the costs of contract performance. With the consent of the contracting officer, and on terms approved by the supplier, the supplier may acquire or dispose of property to which title is vested in the Postal Service under this clause, and, in that event, the costs allocable to the property so transferred from this contract must be eliminated from the costs of contract performance and the supplier must repay to the Postal Service (by cash or credit memorandum) an amount equal to the unliquidated progress payments allocable to the property so transferred.
 - (3) Upon completion of performance of all the obligations of the supplier under this contract, including liquidation of all progress payments under this clause, title to all property (or the proceeds thereof) not delivered to, and accepted by, the Postal Service under this contract, or not incorporated in supplies delivered and accepted and to which title has been vested in the Postal Service under this clause, will be vested in the supplier. The provisions of this contract referring to or defining liability for Postal Service-furnished property do not apply to property to which the Postal Service acquires title solely by virtue of this clause.
- e. *Risk of Loss* — Except to the extent that the Postal Service otherwise expressly assumes the risk of loss of property, title to which is vested in the Postal Service by this clause, in the event of the loss, theft, or destruction of or damage to any such property before its delivery to, and acceptance by, the Postal Service, the supplier must bear the risk of loss and must repay the Postal Service an amount equal to the unliquidated progress payments on the basis of costs allocable to such lost, stolen, destroyed, or damaged property.
 - f. *Control of Costs and Property* — The supplier must maintain an accounting system and controls adequate for the proper administration of this clause.
 - g. *Reports — Access to Records* — The supplier must:
 - (1) Furnish promptly such relevant reports, certificates, financial statements, and other information as may be reasonably requested by the contracting officer; and
 - (2) Give the Postal Service reasonable opportunity to examine and verify the supplier's books, records, and accounts.

- h. *Special Provisions Regarding Default* — If this contract is terminated for default:
 - (1) The supplier must, upon demand, pay the Postal Service the amount of unliquidated progress payments; and
 - (2) With respect to all property for which the Postal Service elects not to require delivery, title will be vested in the supplier upon full liquidation of progress payments, and the Postal Service will not be liable for payment.
- i. *Reservation of Rights* — The rights and remedies of the Postal Service provided in this clause are not exclusive and are in addition to any other rights and remedies provided by law or under this contract. No payment, or vesting of title under this clause, will excuse the supplier from obligations under this contract or constitute a waiver of any of the rights and remedies of the parties under this contract. No delay or failure of the Postal Service in exercising any right, power, or privilege under this clause will affect any such right, power, or privilege; nor will any single or partial exercise thereof preclude or impair any further exercise thereof or the exercise of any other right, power, or privilege of the Postal Service.
- j. *Progress Payments to Subcontractors:*
 - (1) Progress payments may include reimbursements for unliquidated progress payments paid by the supplier to subcontractors or other divisions under provisions which conform to subparagraph [j\(2\)](#) following.
 - (2) Provisions regarding progress payments must:
 - (a) Be substantially similar to and as favorable to the Postal Service as is [Clause 1-3: Progress Payments](#), no more favorable to the subcontractor or the other division than this clause is to the supplier, and on a basis of not more than 80 percent of total costs; and
 - (b) Make all rights of the subcontractor with respect to all property to which the Postal Service has title under the subcontract subordinate to the rights of the Postal Service to require delivery of such property to it in the event of default by the supplier under this contract or in the event of the bankruptcy or insolvency of the subcontractor.
 - (3) The Postal Service agrees that any proceeds received by it from property to which it has acquired title by virtue of such provisions in any subcontract must be applied to reduce the amount of unliquidated progress payments made by the Postal Service to the supplier under this contract. In the event that the supplier fully liquidates such progress payments made by the Postal Service to the supplier hereunder and there are unliquidated progress payments to any subcontractors, the supplier must be subrogated to all the Postal Service rights by virtue of such provisions in the subcontract or subcontracts involved as if all such rights had been thereupon assigned and transferred to the supplier.

- k. *Requests* — Supplier's requests for progress payments under this clause must be submitted on Form 7305, *Supplier's Request for Progress Payment*.

Clause 1-4: (Reserved) (March 2006)

Clause 1-5: Gratuities or Gifts (March 2006)

- a. The Postal Service may terminate this contract for default if, after notice and a hearing, the Postal Service Board of Contract Appeals determines that the supplier or the supplier's agent or other representative:
 - (1) Offered or gave a gratuity or gift (as defined in 5 CFR 2635) to an officer or employee of the Postal Service; and
 - (2) Intended by the gratuity or gift to obtain a contract or favorable treatment under a contract.
- b. The rights and remedies of the Postal Service provided in this clause are in addition to any other rights and remedies provided by law or under this contract.

Clause 1-6: Contingent Fees (March 2006)

- a. The supplier warrants that no person or selling agency has been employed or retained to solicit or obtain this contract for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide, established commercial or selling agencies employed by the supplier for the purpose of obtaining business.
- b. For breach or violation of this warranty, the Postal Service has the right to annul this contract without liability or to deduct from the contract price or otherwise recover the full amount of the commission, percentage, brokerage fee, or contingent fee.

Clause 1-7: Organizational Conflicts of Interest (March 2006)

- a. *Warranty Against Existing Conflicts of Interest* — The supplier warrants and represents that, to the best of its knowledge and belief, it does not presently have organizational conflicts of interest that would diminish its capacity to provide impartial, technically sound, objective research assistance or advice, or would result in a biased work product, or might result in an unfair competitive advantage, except for advantages flowing from the normal benefits of performing this agreement.
- b. *Restrictions on Contracting* — The supplier agrees that during the term of this agreement, any extensions thereto, and for a period of 2 years

thereafter, neither the supplier nor its affiliates will perform any of the following:

- (1) Compete for any Postal Service contract for production of any product for which the supplier prepared any work statement or specifications or conducted any studies or performed any task under this agreement.
 - (2) Contract (as the provider of a component or the provider of research or consulting services) with any offeror competing for any Postal Service contract for production of any product for which the supplier prepared any work statements or specifications or conducted any studies or performed any task under this agreement.
 - (3) Contract (as the provider of a component or the provider of research or consulting services) with the offeror which wins award of a Postal Service contract for production of any product for which the supplier prepared any work statement or specifications or conducted any studies or performed any task under this agreement.
- c. *Possible Future Conflicts of Interest* — The supplier agrees that, if after award of this agreement, it discovers any organizational conflict of interest that would diminish its capacity to provide impartial, technically sound, objective research assistance or advice, or would result in a biased work product, or might result in an unfair competitive advantage, except advantages flowing from the normal benefits of performing this agreement, the supplier will make an immediate and full disclosure in writing to the contracting officer, including a description of the action the supplier has taken or proposes to take to avoid, eliminate, or neutralize this conflict of interest.
- d. *Nondisclosure of Confidential Material:*
- (1) The supplier recognizes that, in performing this agreement, it may receive confidential information. To the extent that and for as long as the information is confidential, the supplier agrees to take the steps necessary to prevent its disclosure to any third party without the prior written consent of the contracting officer.
 - (2) The supplier agrees to indoctrinate its personnel who will have access to confidential information as to the confidential nature of the information, and the relationship under which the supplier has possession of this information.
 - (3) The supplier agrees to limit access to the confidential information obtained, generated, or derived, and to limit participation in the performance of orders under this agreement to those employees whose services are necessary for performing them.
- e. *Postal Service Remedy* — If the supplier breaches or violates any of the warranties, covenants, restrictions, disclosures or nondisclosures set forth under this clause, the Postal Service may terminate this agreement, in addition to any other remedy it may have for damages or injunctive relief.

Clause 1-8: (Reserved) (March 2006)

Clause 1-9: Preference for Domestic Supplies (October 2019)

- a. Proposals offering other than domestic end products will be evaluated in one of two ways against proposals of relatively equal value offering domestic end products or eligible designated country end products. This evaluation will depend on the relative importance of price to the evaluation factors other than price in making a best value determination.
 - (1) When the relative importance of price is more important than the evaluation factors, six percent is added to the proposed price of the non-qualifying end product and this adjusted price is used for evaluation.
 - (2) When the relative importance of the evaluation factors is more important than, or equal to, price, domestic end products, and designated country end products, will receive a preference in the case of closely ranked proposals, but no price adjustment will be added.
- b. For the purposes of this clause:
 - (1) *End products* means articles, materials, and supplies to be acquired under this contract for Postal Service use;
 - (2) *Components* means articles, materials, supply incorporated directly into an end product or construction material) of foreign origin of the same class or kind as those that the Postal Service determines are not mined, produced, or manufactured in sufficient and reasonably available commercial quantities of a satisfactory quality are treated as domestic. Scrap generated, collected, and prepared for processing in the United States is considered domestic; and
 - (3) *Domestic end product* means an un-manufactured end product mined or produced in the United States; or an end product manufactured in the United States, if the cost of its components mined, produced, or manufactured in the United States exceeds 50 percent of the cost of all its components. Components (i.e., articles, materials, supply incorporated directly into an end product or construction material) of foreign origin of the same class or kind as those that the Postal Service determines are not mined, produced, or manufactured in sufficient and reasonably available commercial quantities of a satisfactory quality are treated as domestic. This component test is waived for the purchase of commercial-off-the-shelf (COTS) items. Scrap generated, collected, and prepared for processing in the United States is considered domestic.
 - (4) *Eligible designated country end product* means, subject to the eligibility thresholds set out in the Supplying Principles and Practices Figure 2.14 of Section 2-36, Evaluate Foreign and

Domestic Proposals, articles, materials, and supplies that are wholly the growth, product, or manufacture of producers in (i) countries that have entered into World Trade Organization Government Procurement Agreement (WTO GPA) or (ii) a country that has entered into a Free Trade Agreement (FTA) with the United States; or in the case of articles that consist in whole or in part of materials from another country, have been substantially transformed in a WTO GPA or FTA country into new and different articles of commerce with names, characters, or uses distinct from that of the article or articles from which they were transformed.

- (5) *Cost of components* means for components purchased by the supplier, the purchase cost, including transportation costs to the place of incorporation into the end product or construction material (whether or not such costs are paid to a domestic firm), and any applicable duty (whether or not a duty-free entry certificate is issued); or for components manufactured by the supplier, all costs associated with the manufacture of the component, including transportation costs as described above, plus allocable overhead costs, but excluding profit. Cost of components does not include any costs associated with the manufacture of the end product. When an RFP specifies that an award will be made on a group of line items, a domestic proposal means a proposal where the proposed price of the domestic end products exceeds 50 percent of the total proposed price of the group.
- c. This domestic preference does not apply to products set out in the list of non-available products in Section [2-36, Evaluate Foreign and Domestic Proposals](#) of the Postal Service's *Supplying Principles and Practices* or to purchases as to which the Vice President, Supply Management (VP, SM), has determined that the application of a domestic preference would be inconsistent with the interest of the Postal Service.

Clause 1-10:

Preference for Domestic Construction Materials (October 2019)

- a. Preference will be given to domestic construction materials in accordance with the Postal Service's Supplying Principles and Practices, Section [2-36, Evaluate Foreign and Domestic Proposals](#). These practices are available at, <http://about.usps.com/manuals/spp/spp.pdf>.
- b. For the purposes of this clause: Construction Contracts awarded over the following amounts and for the following trade-agreements will be in effect for those articles, materials, and supplies brought to the construction site for incorporation into the building or work:

Trade Agreement	Construction Contract (Equal to or Exceeding)
WTO GPA	\$6,932,000
Australia FTA	\$6,932,000
Bahrain FTA	\$10,441,216
CAFTA-DR FTA (Costa Rica, Dominican Republic, El Salvador, Guatemala, Honduras, and Nicaragua)	\$6,932,000
Chile FTA	\$6,725,000
Colombia FTA	\$6,932,000
Israeli Trade Act	-
Korea FTA	\$6,932,000
Morocco FTA	\$6,725,000
NAFTA — Canada	\$10,441,216
NAFTA — Mexico	\$10,441,216
Oman FTA	\$10,441,216
Panama FTA	\$6,932,000
Peru FTA	\$6,932,000
Singapore FTA	\$6,932,000

- c. Other than those listed in paragraph (b) above, the contractor agrees that only domestic construction material will be used by the contractor, subcontractors, materialmen, and suppliers in the performance of this contract, except for foreign construction materials, if any, listed in this contract.

Clause 1-11:

Prohibition Against Contracting With Former Officers or PCES Executives (March 2006)

During the performance of this contract, former Postal officers or Postal Career Executive Service (PCES) executives are prohibited from employment by the contractor as key personnel, experts or consultants, if such individuals, within 1 year after their retirement from the Postal Service, would be performing substantially the same duties as they performed during their career with the Postal Service.

Clause 1-12:

Use of Former Postal Service Employees (March 2006)

During the term of this contract, the supplier must identify any former Postal Service employees it proposes to be engaged, directly or indirectly, in contract performance. Such individuals may not commence performance without the contracting officer's prior approval. If the contracting officer does not provide such approval, the supplier must replace the proposed individual former employee with another individual equally qualified to provide the services called for in the contract.

Clause 2-1:**Inspection and Acceptance (March 2006)**

- a. The supplier must be able to demonstrate that the supplies and services being provided conform to contract requirements. The Postal Service may require correction of defects and nonconformance at no cost to the Postal Service. If the supplier fails or refuses to correct the defects or nonconformance the Postal Service may, in addition to any other remedies provided by this contract:
 - (1) Acquire replacement supplies or services from other sources at the supplier's expense; or
 - (2) Accept the supplies or services at a reduced price.
- b. The Postal Service may revoke acceptance if nonconforming performance is accepted:
 - (1) Because it has not been discovered before acceptance, as a result of the difficulty of discovery or because of the supplier's assurances, or
 - (2) On the basis of a reasonable assumption that it would be cured.
- c. The Postal Service has the same rights and duties upon revocation as upon rejection. Revocation of acceptance must occur within a reasonable time after the contracting officer discovers the deficiency.
- d. The Postal Service, at its option, may at any stage in the performance of this contract, monitor the supplier's activities and efforts in performing the contract, to assure itself that contract requirements are being met. Such Postal Service oversight in no way relieves the supplier from its responsibility to perform in accordance with contract requirements.

Clause 2-2:**Quality Management System (March 2006)**

- a. The supplier must use a documented quality management system to monitor and measure its performance against contract requirements. As a minimum, that QA system must include all of the following:
 - (1) A process management system that includes documented work processes (including support processes), mechanisms to monitor and measure processes, systematic approaches for addressing nonconformance complaints with an emphasis on root cause analysis and corrective and preventative action, analysis of performance measurement, and regularly scheduled and documented quality management system reviews;
 - (2) A means of assessing customer satisfaction that includes scheduled customer satisfaction reviews or surveys, customer focus groups, or other means of securing ongoing customer feedback;
 - (3) Supplier management that includes supplier selection criteria and monitoring and assessing supplier performance; and

- (4) A determination of the necessary competencies for personnel performing work during contract performance. Suppliers must:
 - (a) As necessary, provide training and take other actions to meet this requirement; and
 - (b) Maintain current records of education, training, skills, and experience.
- b. The Postal Service has the right to evaluate the acceptability and effectiveness of the supplier's quality management system prior to award, and to verify that it is in use and effective during contract performance.
- c. The supplier must maintain records and metrics pertaining to this quality management system in accordance with the record retention requirements of the contract.
- d. The supplier must be able to demonstrate that the supplies and services being purchased conform to contract requirements. The Postal Service may require correction of defects and nonconformance at no cost to the Postal Service. If the supplier fails or refuses to correct the defects or nonconformance the Postal Service may, in addition to any other remedies provided by this contract:
 - (1) Acquire replacement supplies or services from other sources at the supplier's expense; or
 - (2) Accept the supplies or services at a reduced price.

Clause 2-3: (Reserved) (March 2006)

Clause 2-4: First Article Approval — Supplier Testing (March 2006)

- a. The supplier must test the number of units specified in the schedule of this contract. The supplier must give the notice specified in the schedule to the contracting officer, in writing, of the time and location of the testing so that the Postal Service may witness the tests.
- b. By the date specified in the schedule, the supplier must submit to the contracting officer the first article test report marked "First Article Test Report" and identifying the contract number and lot/item number. After the Postal Service receives the test report, the contracting officer will notify the supplier within the time period set forth in the schedule, in writing, of the conditional approval, approval, or disapproval of the first article. The notice of approval or conditional approval does not relieve the supplier from complying with all requirements of the specifications and all other terms and conditions of this contract. A notice of conditional approval will state any further action required of the supplier. A notice of disapproval will cite reasons for the disapproval.
- c. If the first article is disapproved, the supplier, upon request of the Postal Service, must repeat any or all first article tests. After each request for additional tests, the supplier must make any necessary changes, modifications, or repairs to the first article or select another

first article for testing. All costs related to these tests are to be borne by the supplier, including any and all costs for additional tests following a disapproval. The supplier must then conduct the tests and deliver another report to the Postal Service under the terms and conditions and within the time specified by the Postal Service. The Postal Service must take action on this report within the same time limit referred to in paragraph [b.](#) above. The Postal Service reserves the right to require an equitable adjustment of the contract price for any extension of the delivery schedule, or for any additional costs to the Postal Service related to these tests.

- d. If the supplier fails to deliver any first article report on time, or the contracting officer disapproves any first article, the supplier will be deemed to have failed to make delivery within the meaning of the *Default* clause.
- e. Unless otherwise provided in the contract, and if the approved first article is not consumed or destroyed in testing, the supplier may deliver the approved first article as part of the contract quantity if it meets all contract requirements for acceptance.
- f. If the Postal Service does not act within the time limit referred to in paragraphs [b.](#) and [c.](#) above, the contracting officer will, upon timely written request from the supplier, equitably adjust under the *Changes* clause the delivery or performance dates and/or the contract price, and any other contractual term affected by the delay.
- g. Before first article approval, acquisition of materials or components for the balance of the contract quantity or commencement of production is at the supplier's sole risk.
- h. Costs incurred under paragraph [g.](#) above are not allocable to this contract for progress payments before first article approval or for a termination settlement in the event of termination for convenience before first article approval.

Clause 2-5:

First Article Approval — Postal Service Testing (March 2006)

- a. At the time specified for first article testing, the supplier must deliver the units specified in the schedule to the Postal Service at the testing facility set forth in the schedule. The shipping documentation accompanying the first article must contain the number of this contract and the lot/item identification. The performance or other characteristics that the first article must meet, and the tests to which it will be subjected, are contained or referenced in this contract.
- b. The contracting officer must, by written notice to the supplier within the time specified in the schedule, approve, conditionally approve, or disapprove the first article. The notice of approval or conditional approval does not relieve the supplier from complying with all requirements of the specifications and all other terms and conditions of this contract. A notice of conditional approval will state any further action required of the supplier. A notice of disapproval will cite reasons for the disapproval.

- c. If the first article is disapproved, the supplier may be required, at the option of the Postal Service, to submit an additional first article for first article approval test. After each notification by the Postal Service to submit an additional first article, the supplier must at no additional cost to the Postal Service make any necessary changes, modifications, or repairs to the first article, or select another first article for testing. The additional first article must be furnished to the Postal Service under the terms and conditions and within the time specified in the notification. The Postal Service must take action on this additional first article within the same time limit referred to in paragraph [b.](#) above. The costs of additional first article approval tests and all costs related to such tests must be borne by the supplier. The Postal Service reserves the right to require an equitable adjustment of the contract price for any extension of the delivery schedule necessitated by additional first article approval tests.
- d. If the supplier fails to deliver a first article on time, or if the contracting officer disapproves a first article, the contract may be terminated for default. Waiver of the right to terminate this contract for default does not relieve the supplier of responsibility to meet the delivery schedule for production quantities.
- e. When the first article is not consumed or destroyed in testing, and unless otherwise provided in this contract, the supplier:
 - (1) May deliver an approved first article as a part of the contract quantity if it meets all terms and conditions of this contract for acceptance; and
 - (2) Is responsible for removal and disposition of any first article from the Postal Service test site at the supplier's expense.
- f. The supplier is responsible for spare-parts support and repair of the first article during any first article approval test.
- g. Before first article approval, acquisition of materials or components for the balance of the contract quantity or commencement of production is at the supplier's sole risk.
- h. Costs incurred under paragraph [g.](#) above are not allocable to this contract for progress payments before first article approval or for a termination settlement in the event of termination for convenience before first article approval.

Clause 2-6:

Delayed Acceptance (March 2006)

- a. Acceptance under this contract will not occur until the supplier has successfully completed the preacceptance tests set forth in the schedule.
- b. The supplier will remove any equipment and material not accepted under this contract and restore the Postal Service facility to its original condition, at no cost to the Postal Service.

- c. The supplier will pay the costs of testing for all equipment and materials rejected for failure to meet the preacceptance test requirements.

Clause 2-7:**Incorporation of Warranty (March 2006)**

The supplier's standard commercial warranty, as disclosed in the offeror's proposal, is incorporated as a part of this contract. However, any dispute concerning it will be resolved under [Clause B-9: Claims and Disputes](#) of this contract, notwithstanding any disputes procedure that may be specified in the warranty.

Clause 2-8:**Warranty (March 2006)**

- a. The supplier warrants, for the period specified in the schedule, that all supplies furnished under this contract, including packaging and markings, will be free from defects in material or workmanship and will conform with the specifications and all other requirements of this contract.
- b. Within the time specified in the schedule, the contracting officer must give written notice to the supplier of any breach of warranty and either:
 - (1) Require the prompt correction or replacement of any defective or nonconforming supplies; or
 - (2) Retain them, reducing the contract price by an amount equitable under the circumstances.
- c. When return for correction or replacement is required, the supplier is responsible for all costs of transportation and for risk of loss in transit.
- d. If the supplier fails or refuses to correct or replace the defective or nonconforming supplies, the contracting officer may correct or replace them with similar supplies and charge to the supplier any cost to the Postal Service. In addition, the contracting officer may dispose of the nonconforming supplies, with reimbursement from the supplier or from the proceeds for excess costs.
- e. Any supplies corrected or furnished in replacement are subject to this clause.
- f. Supplies, as used in this clause, includes related services.
- g. The rights and remedies of the Postal Service provided in this clause are in addition to, and do not limit, any rights afforded to the Postal Service by any other clause of the contract.

Clause 2-9:**Definition of Delivery Terms and Supplier's Responsibilities (March 2006)**

- a. If the contract specifies "f.o.b. destination," the following apply:
 - (1) "F.o.b. destination" means delivery to the specified delivery point. Transportation costs are included in the contract price.

- (2) “F.o.b. destination, within the consignee’s premises” means delivered free of expense to the Postal Service, within the doors of the specified building, including delivery to specific rooms when specified.
- (3) The supplier must:
 - (a) Pack and mark shipments to comply with contract specifications or, in their absence, prepare shipments in accordance with carrier requirements;
 - (b) Prepare and distribute commercial bills of lading;
 - (c) Be responsible for loss or damage occurring before receipt at the specified point of delivery;
 - (d) Furnish a delivery schedule and designate mode of delivery;
 - (e) Bear all delivery costs to the specified point of delivery; and
 - (f) Deliver goods, that meet the prescribed physical limitations of the current *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM[®]), either by its own personnel/equipment or by use of the United States Postal Service, unless the contracting officer grants a waiver of this requirement.
- b. If the contract specifies “delivered Postal Service facility, door, platform, or private siding,” the following apply:
 - (1) “Delivered postal facility, door, platform, or private siding” means delivery free of expense to the Postal Service:
 - (a) To the door of Postal Service facilities having no platforms or private siding;
 - (b) On the platform at Postal Service facilities having platforms but no private siding; or
 - (c) On the private siding at Postal Service facilities having private siding.
 - (2) In addition to fulfilling the requirements of [Clause B-7: Responsibility for Supplies](#), the supplier must:
 - (a) Pack and mark shipments to protect the goods from normal transportation hazards, promote prompt delivery, and comply with packing and marking specifications of the contract;
 - (b) Unload material at the door or on the platform in the case of [b\(1\)\(a\)](#) and [\(b\)](#) above, free of expense to the Postal Service;
 - (c) Properly prepare and distribute commercial bills of lading; and
 - (d) Be responsible for loss or damage occurring before delivery to the specified delivery point.
- c. If the contract specifies “f.o.b. origin,” the following apply:
 - (1) “F.o.b. origin” means delivery on board the indicated type of conveyance of the carrier (or of the Postal Service), at the

specified point from which the shipment will be made and from which line haul transportation service (as distinguished from switching, local drayage, or other terminal service) begins. Transportation costs are borne by the Postal Service.

- (2) The supplier must:
 - (a) Pack and mark shipments to comply with contract specifications or, in their absence, prepare the shipment in accordance with carrier requirements and good commercial practices and secure the lowest applicable transportation charge.
 - (b) Order specified carrier equipment when requested by the Postal Service. Otherwise, order appropriate carrier equipment not in excess of capacity to accommodate the shipment.
 - (c) When loaded by the supplier, load, stow, trim, block, and/or brace shipments as required by the carrier's rules and regulations.
 - (d) Be responsible for loss or damage occurring before delivery to the carrier; and for loss or damage due to improper packing/marking and, when loaded by the supplier, from improper loading, stowing, trimming, blocking, and/or bracing of the shipment.
 - (e) Complete the government bill of lading supplied by the Postal Service or, when none is supplied, prepare a commercial bill of lading or other transportation receipt, to show:
 - (i) A description of the shipment in terms of the governing freight classification or tariff under which the lowest freight rates are applicable;
 - (ii) The seals affixed to the conveyance, including the serial number on them, or other identification;
 - (iii) The length and capacity of cars or trucks ordered and furnished;
 - (iv) Other pertinent information required to effect prompt delivery to the consignee, including the routing and the name, delivery, and postal address of the consignee;
 - (v) Special instructions or annotations requested by the Postal Service for commercial bills of lading (for example, "To be converted to a government bill of lading"); and
 - (vi) The signature of carrier's agent and the date the shipment is received.
 - (f) Distribute the bill of lading, or other transportation receipt, as directed by the Postal Service.

- (g) Supply with each invoice a memorandum copy of the government bill of lading, clearly indicating the signature of the carrier's agent, date of pickup, and the weight accepted by the carrier. If the weight is determined by the carrier after pickup, it must be annotated on the memorandum copy of the government bill of lading along with the following:

"I certify that the weight information is that obtained from the carrier.

Signed: "
- (3) Where delivery is to be made to points not included above, either of the following apply:
 - (a) If the Postal Service has not specified otherwise, the supplier must ship on government bills of lading.
 - (b) If the Postal Service specifies that shipment is to be made on endorsed commercial bills of lading the supplier will be required to prepay all transportation charges, as follows:
 - (i) Delivery to the door of the specified destination by freight or express common carriers on articles for which store-to-door delivery is provided free, or subject to a charge pursuant to published tariffs or schedules filed with the federal and/or state regulatory bodies governing such carriers.
 - (ii) Delivery to siding at destination if not covered under (1) above.
 - (iii) Delivery to the freight station nearest destination if not covered under (1) or (2) above.
 - (iv) The supplier must annotate the commercial bill of lading as follows — "Property of the United States Postal Service."
 - (v) The actual transportation costs will be added to the supplier's invoice as a separate item. The costs must be based on the lowest published rate on file with the Interstate Commerce Commission or any state regulatory body. They must be supported by freight or express receipts marked "prepaid." If the receipts are not obtainable, annotate the invoice as follows:

"I certify that the items identified on this invoice were shipped prepaid, and freight or express receipts in support thereof are not obtainable:

Name:

Destination:

Names of Carriers:

Weight of shipment:

Transportation charges claimed:"

- (4) The Postal Service reserves the right to specify the mode of transportation and routing to be employed.

Clause 2-10:

Liquidated Damages (April 2023)

- a. If the supplier fails to complete the work, ship or deliver the goods or perform the services within the time specified in this contract, or any extension, the supplier must, in place of actual damages, pay to the Postal Service (*contracting officer insert amount*) for liquidated damages as agreed for each calendar day of delay.
- b. Alternatively, if completion, shipment, delivery, or performance is delayed beyond the contract dates, the Postal Service may terminate this contract in whole or in part under [Clause B-12: Termination for Convenience or Default — Cost-Reimbursement Contracts](#), and the supplier will be liable for the agreed liquidated damages accruing until the time the Postal Service may reasonably obtain delivery or performance of similar facilities, goods, or services. The liquidated damages will be in addition to excess costs of procurement.
- c. The supplier will not be charged with liquidated damages when the delay in completion, shipment or delivery, or performance arises out of causes beyond the control and without the fault or negligence of the supplier.

Clause 2-11:

Postal Service Property — Fixed-Price (March 2006)

- a. *Postal Service-Furnished Property:*
 - (1) The Postal Service will deliver to the supplier, for use in connection with and under the terms of this contract, the property described as Postal Service-furnished property in the schedule or specifications, together with any related information the supplier may request that may reasonably be required for the intended use of the property (hereinafter referred to as “Postal Service-furnished property”).
 - (2) The contract delivery or performance dates are based on the expectation that Postal Service-furnished property suitable for use (except for property furnished “as is”) will be delivered at the times stated in the schedule or, if not so stated, in sufficient time to enable the supplier to meet these delivery or performance dates. If Postal Service-furnished property is not delivered by these times, the contracting officer will, upon timely written request from the supplier, make a determination of any delay occasioned the supplier and will equitably adjust the delivery or performance dates or the contract price, or both, and any other contractual provision affected by the delay, in accordance with the *Changes* clause.
 - (3) Except for Postal Service-furnished property furnished “as is,” if the Postal Service-furnished property is received in a condition

not suitable for its intended use, the supplier must notify the contracting officer and (as directed by the contracting officer) either:

- (a) Return it at the expense of the Postal Service or otherwise dispose of it, or
- (b) Effect repairs or modifications.

Upon the completion of (a) or (b), the contracting officer (upon written request from the supplier) will equitably adjust the delivery or performance dates or the contract price, or both, and any other affected contractual provision, in accordance with the *Changes* clause.

- (4) The provisions for adjustment in this paragraph [a.](#) are exclusive, and the Postal Service is not liable to suit for breach of contract by reason of any delay in delivery of Postal Service-furnished property or its delivery in a condition not suitable for its intended use.

b. *Changes in Postal Service-Furnished Property:*

- (1) By written notice, the contracting officer may (a) decrease the property provided or to be provided by the Postal Service under this contract, or (b) substitute other Postal Service-owned property for the property to be provided by the Postal Service, or to be acquired by the supplier for the Postal Service under this contract. The supplier must promptly take any action the contracting officer may direct regarding the removal and shipping of the property covered by this notice.
- (2) In the event of any decrease in or substitution of property pursuant to subparagraph [b\(1\)](#) above, or any withdrawal of authority to use property provided under any other contract or lease, which property the Postal Service had agreed in the schedule to make available for the performance of this contract, the contracting officer, upon the supplier's written request (or — if substitution causes a decrease in the cost of performance — on the contracting officer's own initiative), will equitably adjust any contractual provisions affected by the decrease, substitution, or withdrawal, in accordance with the *Changes* clause.

- c. *Title* — Title to all Postal Service-furnished property remains in the Postal Service. To define the obligations of the parties under this clause, title to each item of facilities, special test equipment, or special tooling (other than that subject to a special-tooling clause) acquired by the supplier for the Postal Service under this contract will pass to and vest in the Postal Service when its use in the performance of this contract begins, or upon payment for it by the Postal Service, whichever is earlier, whether or not title was previously vested. All Postal Service-furnished property, together with all property acquired by the supplier, title to which vests in the Postal Service under this paragraph [c.](#), is subject to the provisions of this clause and is hereinafter collectively referred to as "Postal Service property." Title to Postal Service property is not affected by its incorporation into or

attachment to any property not owned by the Postal Service, nor does Postal Service property become a fixture or lose its identity as personal property by being attached to any real property.

- d. *Use of Postal Service Property* — The Postal Service property, unless otherwise provided in this contract or approved by the contracting officer, must be used only for performing this contract.
- e. *Utilization, Maintenance, and Repair of Postal Service Property* — The supplier must maintain and administer, in accordance with sound industrial practice, a program or system for the utilization, maintenance, repair, protection, and preservation of Postal Service property until it is disposed of in accordance with this clause. If any damage occurs to Postal Service property, the risk of which has been assumed by the Postal Service under this contract, the Postal Service will replace the items or the supplier must make such repairs as the Postal Service directs; provided, however, that if the supplier cannot effect these repairs within the time required, the supplier will dispose of the property in the manner directed by the contracting officer. The contract price includes no compensation to the supplier for performing any repair or replacement for which the Postal Service is responsible, and an equitable adjustment will be made in any contractual provisions affected by such repair or replacement made at the direction of the Postal Service, in accordance with the *Changes* clause. Any repair or replacement for which the supplier is responsible under the provisions of this contract must be accomplished by the supplier at the supplier's own expense.
- f. *Risk of Loss* — Unless otherwise provided in this contract, the supplier assumes the risk of, and becomes responsible for, any loss or damage to Postal Service property provided under this contract upon its delivery to the supplier or upon passage of title to the Postal Service as provided in paragraph [c.](#) above, except for reasonable wear and tear and except to the extent that it is consumed in performing this contract.
- g. *Access* — The Postal Service, and any persons designated by it, must at reasonable times have access to premises where any Postal Service property is located, for the purpose of inspecting it.
- h. *Final Accounting for and Disposition of Postal Service Property* — Upon completion, or at such earlier dates as may be fixed by the contracting officer, the supplier must submit, in a form acceptable to the contracting officer, inventory schedules covering all items of Postal Service property not consumed in performing this contract (including any resulting scrap) or not previously delivered to the Postal Service, and will prepare for shipment, deliver f.o.b. origin, or dispose of this property, as the contracting officer may direct or authorize. The net proceeds of disposal will be credited to the contract price or will be paid in such other manner as the contracting officer may direct.
- i. *Restoration of Supplier's Premises and Abandonment* — Unless otherwise provided in this contract, the Postal Service:

- (1) May abandon any Postal Service property in place, whereupon all obligations of the Postal Service regarding it will cease; and
- (2) Has no obligation with regard to restoration or rehabilitation of the supplier's premises, either in case of abandonment, disposition on completion of need or of the contract, or otherwise, except for restoration or rehabilitation costs properly included in an equitable adjustment under paragraph [b.](#) or [e.](#) above.

Alternate paragraph [c.](#) (use when contract provides for reimbursement of costs for certain materials)

c. Title:

- (1) Title to all Postal Service-furnished property remains in the Postal Service. To define the obligations of the parties under this clause, title to each item of facilities, special test equipment, or special tooling (other than that subject to a special-tooling clause) acquired by the supplier for the Postal Service under this contract will pass to and vest in the Postal Service when its use in the performance of this contract begins, or upon payment for it by the Postal Service, whichever is earlier, whether or not title was previously vested.
- (2) Title to all material purchased by the supplier for whose cost the supplier is entitled to be reimbursed as a direct item of cost under this contract will pass to and vest in the Postal Service upon delivery of the material to the supplier by the vendor.
- (3) Title to other material whose cost is reimbursable to the supplier under this contract will pass to and vest in the Postal Service upon:
 - (a) Its issuance for use in the performance of this contract; or
 - (b) Reimbursement of its cost by the Postal Service, whichever occurs first.
- (4) All Postal Service-furnished property, together with all property acquired by the supplier, title to which vests in the Postal Service under this paragraph [c.](#), is subject to the provisions of this clause and is hereinafter collectively referred to as "Postal Service property." Title to Postal Service property is not affected by its incorporation into or attachment to any property not owned by the Postal Service, nor does Postal Service property become a fixture or lose its identity as personal property by being attached to any real property.

Clause 2-12:

Postal Service Property — Short Form (March 2006)

- a. The Postal Service will deliver to the supplier, at the time and locations stated in this contract, the Postal Service property described in the schedule or specifications. If that property, suitable for its intended use, is not delivered timely to the supplier, the contracting officer must

equitably adjust affected provisions of this contract in accordance with the *Changes* clause when:

- (1) The supplier submits a timely written request for an equitable adjustment; and
 - (2) The facts warrant an equitable adjustment.
- b. Title to Postal Service property remains in the Postal Service. The supplier may use the Postal Service property only in connection with this contract. The supplier must maintain adequate property control records in accordance with sound industrial practice and must make them available for Postal Service inspection at all reasonable times.
 - c. Upon delivery of Postal Service property to the supplier, the supplier assumes the risk and responsibility for its loss or damage, except:
 - (1) For reasonable wear and tear;
 - (2) To the extent property is consumed in performing the contract; or
 - (3) As otherwise provided in the contract.
 - d. Upon completing this contract, the supplier must follow the contracting officer's instructions regarding the disposition of all Postal Service property not consumed in performing this contract or previously delivered to the Postal Service. The supplier must prepare for shipment, deliver f.o.b. origin, or dispose of the Postal Service property, as directed or authorized by the contracting officer. The net proceeds of any such disposal will be credited to the contract price or will be paid to the Postal Service as directed by the contracting officer.

Clause 2-13:

Postal Service Property — Non-Fixed-Price (March 2006)

- a. *Postal Service-Furnished Property:*
 - (1) Supplier's managerial personnel, as used in paragraph [g.](#) of this clause, means any of the supplier's directors and officers and any of the supplier's managers, superintendents, or equivalent representatives who have supervision or direction of:
 - (a) All or substantially all of the supplier's business;
 - (b) All or substantially all of the supplier's operation at any one plant or separate location at which the contract is being performed; or
 - (c) A separate and complete major industrial operation connected with performing this contract.
 - (2) The Postal Service will deliver to the supplier, for use in connection with and under the terms of this contract, the property described as Postal Service-furnished property in the schedule or specifications, together with any related data and information the supplier may request that may be reasonably required for the intended use of the property (hereinafter referred to as "Postal Service-furnished property").
 - (3) The contract delivery or performance dates are based on the expectation that Postal Service-furnished property suitable for

use will be delivered at the times stated in the schedule, or, if not so stated, in sufficient time to enable the supplier to meet these delivery or performance dates.

- (4) If Postal Service-furnished property is received in a condition not suitable for its intended use, the supplier will, upon receipt, notify the contracting officer, detailing the facts, and, as directed by the contracting officer and at Postal Service expense, either effect repairs or modifications or return or otherwise dispose of the property. After the directed action is completed and upon written request from the supplier, the contracting officer will make an equitable adjustment as provided in paragraph [h.](#) of this clause.
 - (5) If Postal Service-furnished property is not delivered by the required time or times, the contracting officer will, upon the supplier's timely written request, make a determination of any delay caused the supplier and will make an equitable adjustment in accordance with paragraph [h.](#) of this clause.
- b. *Changes in Postal Service-Furnished Property:*
- (1) The contracting officer may, by written notice, (a) decrease the property provided or to be provided under this contract, or (b) substitute other Postal Service-owned property for the property to be provided by the Postal Service or to be acquired by the supplier for the Postal Service under this contract. The supplier must promptly take any action the contracting officer may direct regarding the removal, shipment, or disposal of the property covered by this notice.
 - (2) Upon the supplier's written request, the contracting officer will make an equitable adjustment to the contract in accordance with paragraph [h.](#) of this clause, if the Postal Service has agreed in the schedule to make property available for performing this contract and there is any:
 - (a) Decrease or substitution in this property pursuant to subparagraph [b\(1\)](#) above; or
 - (b) Withdrawal of authority to use property, if provided under any other contract or lease.
- c. *Title:*
- (1) The Postal Service retains title to all Postal Service-furnished property.
 - (2) Title to all property purchased by the supplier for which the supplier is entitled to be reimbursed as a direct item of cost under this contract will pass to and vest in the Postal Service upon the vendor's delivery of such property to the supplier.
 - (3) Title to all other property whose cost is reimbursable to the supplier will pass to and vest in the Postal Service upon:
 - (a) Issuance of the property for use in contract performance;
 - (b) Commencement of processing of the property or its use in contract performance; or

- (c) Reimbursement of the cost of the property by the Postal Service, whichever occurs first.
- (4) All Postal Service-furnished property and all property acquired by the supplier, title to which vests in the Postal Service under this paragraph [c](#), (collectively referred to as “Postal Service property”), is subject to the provisions of this clause. Title to Postal Service property is not affected by its incorporation into or attachment to any property not owned by the Postal Service, nor does Postal Service property become a fixture or lose its identity as personal property by being attached to any real property.
- d. *Use of Postal Service Property* — The Postal Service property must be used only for performing this contract, unless otherwise provided in this contract or approved by the contracting officer.
- e. *Property Administration:*
 - (1) The supplier is responsible and accountable for all Postal Service property provided under the contract and must establish and maintain a program or system for the control, use, maintenance, repair, protection, and preservation of Postal Service property in accordance with sound business practice.
 - (2) If any damage occurs to Postal Service property the risk of which has been assumed by the Postal Service under this contract, the Postal Service will replace the items or the supplier must make such repairs as the Postal Service directs. However, if the supplier cannot affect these repairs within the time required, the supplier will dispose of the property as directed by the contracting officer. When any property for which the Postal Service is responsible is replaced or repaired, the contracting officer will make an equitable adjustment in accordance with paragraph [h](#) of this clause.
- f. *Access* — The Postal Service and its designees must have access at all reasonable times to the premises where any Postal Service property is located, for the purpose of inspecting it.
- g. *Limited Risk of Loss:*
 - (1) The supplier is not liable for loss or destruction of, or damage to, the Postal Service property provided under this contract or for expenses incidental to such loss, destruction, or damage, except as provided in subparagraphs [\(2\)](#) and [\(3\)](#) below.
 - (2) The supplier is responsible for any loss or destruction of, or damage to, the Postal Service property provided under this contract (including expenses incidental to such loss, destruction, or damage):
 - (a) That results from a risk expressly required to be insured under this contract, but only to the extent of the insurance required to be purchased and maintained or to the extent of insurance actually purchased and maintained, whichever is greater;

- (b) That results from a risk that is in fact covered by insurance or for which the supplier is otherwise reimbursed, but only to the extent of such insurance or reimbursement;
 - (c) For which the supplier is otherwise responsible under the express terms of this contract;
 - (d) That results from willful misconduct or lack of good faith on the part of the supplier's managerial personnel; or
 - (e) That results from a failure on the part of the supplier, due to willful misconduct or lack of good faith on the part of the supplier's managerial personnel, to establish and administer a program or system of the control, use, protection, preservation, maintenance, and repair of Postal Service property as required by paragraph e. of this clause.
- (3)
- (a) If the supplier fails to act, as described in g(2)(e) above, after being notified (by certified mail addressed to one of the supplier's managerial personnel) of the Postal Service's disapproval, withdrawal of approval, or nonacceptance of the system or program, it will be conclusively presumed that this failure was due to willful misconduct or lack of good faith on the part of the supplier's managerial personnel.
 - (b) In this event, any loss or destruction of, or damage to, the Postal Service property will be presumed to have resulted from such failure unless the supplier can establish by clear and convincing evidence that the loss, destruction, or damage:
 - (i) Did not result from the supplier's failure to maintain an approved program or system; or
 - (ii) Occurred while an approved program or system was maintained by the supplier.
- (4) If the supplier transfers Postal Service property to the possession and control of a subcontractor, the transfer does not affect the liability of the supplier for loss or destruction of, or damage to, the property. However, the supplier must require the subcontractor to assume the risk of, and be responsible for, any loss or destruction of, or damage to, the property while in the subcontractor's possession or control, except to the extent that the subcontract, with the advance approval of the contracting officer, relieves the subcontractor from liability. In the absence of approval, the subcontract must contain appropriate provisions requiring the return of all Postal Service property in as good condition as when received, except for reasonable wear and tear or for its use in accordance with the provisions of the prime contract.
- (5) Upon loss or destruction of, or damage to, Postal Service property provided under this contract, the supplier must so notify

the contracting officer and communicate with any loss and salvage organization designated by the contracting officer. With the assistance of any such organization, the supplier must take all reasonable action to protect the Postal Service property from further damage, separate the damaged and undamaged Postal Service property, put all the affected Postal Service property in the best possible order, and furnish to the contracting officer a statement of:

- (a) The lost, destroyed, and damaged Postal Service property;
 - (b) The time and origin of the loss, destruction, or damage;
 - (c) All known interests in commingled property of which the Postal Service property is a part; and
 - (d) Any insurance covering any part of or interest in the commingled property.
- (6) The supplier must repair, renovate, and take any other action with respect to damaged Postal Service property that the contracting officer directs. If the Postal Service property is destroyed or damaged beyond practical repair, or is damaged and so commingled or combined with property of others (including the supplier's) that separation is impractical, the supplier may, with the approval of and subject to any conditions imposed by the contracting officer, sell the property for the account of the Postal Service. Such sales may be made in order to minimize the loss to the Postal Service, to permit the resumption of business, or to accomplish a similar purpose. The supplier is entitled to an equitable adjustment in the contract price for expenditures made in performing its obligations under subparagraph [g\(5\)](#) above and this subparagraph [g\(6\)](#) in accordance with paragraph [h.](#) of this clause. However, the Postal Service may directly reimburse the loss and salvage organization for any of its charges. The contracting officer will give due regard to the supplier's liability under this paragraph [g.](#) when making any such equitable adjustment.
- (7) The contract will not be reimbursed for, and may not include as an item of overhead, the cost of insurance or of any reserve covering risk of loss or destruction of, or damage to, Postal Service property, except to the extent that the Postal Service may have expressly required the supplier to carry such insurance under another provision of this contract.
- (8) In the event the supplier is reimbursed or otherwise compensated for any loss or destruction of, or damage to, Postal Service property, the supplier must use the proceeds to repair, renovate, or replace the lost, destroyed, or damaged Postal Service property or must otherwise credit the proceeds to, or equitably reimburse, the Postal Service, as directed by the contracting officer.
- (9) The supplier must do nothing to prejudice the Postal Service's rights to recover against third parties for any loss or destruction

of, or damage to, Postal Service property. Upon the request of the contracting officer, the supplier will, at the Postal Service's expense, furnish to the Postal Service all reasonable assistance and cooperation (including the prosecution of suit and the execution of instruments of assignment in favor of the Postal Service) in obtaining recovery. In addition, when a subcontractor has not been relieved from liability for any loss or destruction of, or damage to, Postal Service property, the supplier must enforce this liability of the subcontractor for the benefit of the Postal Service.

- h. *Equitable Adjustment* — When this clause specifies an equitable adjustment, it will be made to any affected contract provision in accordance with the procedures of the *Changes* clause. When appropriate, the contracting officer may initiate an equitable adjustment in favor of the Postal Service. The right to an equitable adjustment shall be the supplier's exclusive remedy. The Postal Service is not liable to suit for breach of contract for:
 - (1) Any delay in delivery of Postal Service-furnished property;
 - (2) Delivery of Postal Service-furnished property in a condition not suitable for its intended use;
 - (3) A decrease in or substitution of Postal Service-furnished property; or
 - (4) Failure to repair or replace Postal Service property for which the Postal Service is responsible.
- i. *Final Accounting for and Disposition of Postal Service Property* — Upon completing this contract, or at such earlier dates as may be fixed by the contracting officer, the supplier must submit, in a form acceptable to the contracting officer, inventory schedules covering all items of Postal Service property not consumed in performing this contract or delivered to the Postal Service. The supplier will prepare for shipment, deliver f.o.b. origin, or dispose of the Postal Service property as the contracting officer may authorize or direct. The net proceeds of any disposal will be credited to the cost of the work covered by this contract or paid to the Postal Service as directed by the contracting officer. The foregoing provisions apply to scrap from Postal Service property; provided, however, that the contracting officer may authorize or direct the supplier to omit from the inventory schedules any scrap consisting of faulty castings or forgings or of cutting and processing waste, such as chips, cuttings, borings, turnings, short ends, circles, trimmings, clippings, and remnants, and to dispose of this scrap in accordance with the supplier's normal practice and account for it as a part of general overhead or other reimbursable costs in accordance with the supplier's established accounting procedures.
- j. *Abandonment and Restoration of Supplier's Premises* — Unless otherwise provided in this contract, the Postal Service:
 - (1) May abandon any Postal Service property in place, whereupon all obligations of the Postal Service regarding it will cease; and

- (2) Has no obligation to restore or rehabilitate the supplier's premises under any circumstances (for instance, abandonment, disposition upon completion of need, or contract completion). However, if the Postal Service-furnished property (listed in the schedule or specifications) is withdrawn or is unsuitable for the intended use, or if other Postal Service property is substituted, then the equitable adjustment under paragraph [h.](#) of this clause may properly include restoration or rehabilitation costs.
- k. *Communications* — All communications under this clause must be in writing.

Alternate paragraph c. (see the [Material and Property Accountability](#) topic of [USPS Supplying Practices General Practices.](#))

- c. *Title:*
 - (1) The Postal Service retains title to all Postal Service-furnished property.
 - (2) All Postal Service-furnished property and all property acquired by the supplier, title to which vests in the Postal Service under this paragraph (collectively referred to as "Postal Service property"), is subject to the provisions of this clause. Title to Postal Service property is not affected by its incorporation into or attachment to any property not owned by the Postal Service, nor does Postal Service property become a fixture or lose its identity as personal property by being attached to any real property.
 - (3) Title to all property purchased by the supplier for which the supplier is entitled to be reimbursed as a direct item of cost under this contract and that, under the provisions of the contract, is to vest in the Postal Service, will pass to and vest in the Postal Service upon the vendor's delivery of such property to the supplier. Title to all other property whose cost is to be reimbursed to the supplier under this contract and that under the contract provisions is to vest in the Postal Service, will pass to and vest in the Postal Service upon:
 - (a) Issuance of the property for use in contract performance;
 - (b) Commencement of processing of the property or its use in contract performance; or
 - (c) Reimbursement of the cost of the property by the Postal Service, whichever occurs first.
 - (4) Title to equipment (and other tangible personal property) purchased with funds available for research and having an acquisition cost of less than \$5,000 will vest in the supplier upon acquisition or as soon thereafter as feasible; provided, that the supplier has obtained the contracting officer's approval before each acquisition. Title to equipment purchased with funds available for research and having an acquisition cost of \$5,000 or more will vest as set forth in the contract. If title to equipment vests in the supplier under this subparagraph [c\(4\)](#), the supplier agrees that no charge will be made to the Postal Service for any

depreciation, amortization, or use under any existing or future Postal Service contract or subcontract thereunder. The supplier will furnish the contracting officer a list of all equipment to which title is vested in the supplier under this subparagraph c(4) within 10 days following the end of the calendar quarter during which it was received.

- (5) Vesting title under subparagraph c(4) above is subject to civil rights legislation, 42 U.S.C. 2000d. Before title is vested and by signing this contract the supplier accepts and agrees that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under the contemplated financial assistance (title to equipment).

Clause 2-14:

Postal Service Property Furnished “As Is” (March 2006)

- a. The Postal Service makes no warranty whatsoever with respect to Postal Service property furnished “as is” except that the property is in the same condition when placed at the f.o.b. point specified in the solicitation as when inspected by the supplier pursuant to the solicitation or (if not inspected by the supplier) as when last available for inspection under the solicitation.
- b. The supplier may repair any property made available to the supplier “as is.” Repair will be at the supplier’s expense except as otherwise provided in this clause. Such property may be modified at the supplier’s expense, but only with the written permission of the contracting officer. Any repair or modification of property furnished “as is” does not affect the title of the Postal Service.
- c. If there is any change (between the time inspected or last available for inspection under the solicitation to the time placed on board at the location specified in the solicitation) in the condition of Postal Service property furnished “as is” that will adversely affect the supplier, the supplier must, upon receipt of the property, notify the contracting officer of that fact, and (as directed by the contracting officer) either:
 - (1) Return the property at the expense of the Postal Service or otherwise dispose of it, or
 - (2) Effect repairs to return it to the condition it was in when inspected under the solicitation, or (if not inspected) as it was when last available for inspection under the solicitation.

Upon completion of (1) and (2) above, the contracting officer, upon written request from the supplier, will equitably adjust any contractual provisions affected by the return, disposition, or repair, in accordance with the *Changes* clause. The foregoing provisions for adjustment are exclusive, and the Postal Service is not liable for any delivery of Postal Service property furnished “as is” in a condition other than that in which it was originally offered.

- d. Except as otherwise provided in this clause, Postal Service property furnished “as is” is governed by the *Postal Service Property* clause of this contract.

Clause 2-15:**Special Tooling (March 2006)**

- a. *Definition:*
 - (1) Special tooling means jigs, dies, fixtures, molds, patterns, taps, gauges, other equipment and manufacturing aids, and replacements so specialized that, without substantial modification or alteration, their use is limited to developing or producing particular supplies or performing particular services. The term includes all components of such items, but does not include:
 - (a) Consumable property;
 - (b) Special test equipment; or
 - (c) Buildings, nonseverable structures (except foundations and similar improvements necessary for the installation of special tooling), general or special machine tools, or similar capital items.
 - (2) For the purposes of this clause, special tooling does not include:
 - (a) Items acquired by the supplier before the effective date of this contract, or replacements of such items, whether or not altered or adapted for use in the performance of this contract; or
 - (b) Items specifically excluded by the schedule.
- b. *Use of Special Tooling* — The supplier agrees not to use any items of special tooling purchased or manufactured by the supplier for the performance of this contract except in performing it, or as approved by the contracting officer.
- c. *List of Special Tooling* — Within 60 days after delivery of the first production end items under this contract, or such later date as the contracting officer may prescribe, the supplier must (if the contracting officer so requests) furnish the contracting officer a list of all special tooling acquired or manufactured by the supplier for use in the performance of this contract. The list shall specify the nomenclature, tool number, and related product part number or service, and unit or group cost of the special tooling. Upon completion or termination of all or a substantial part of the work under this contract, the supplier must furnish a final list in the same form covering all items not previously reported under this paragraph [c.](#); provided, however, that the contracting officer may, by written notice, waive this requirement or extend it until the completion of this contract and other contracts and subcontracts for which approval has been obtained under paragraph [b.](#) above. Special tooling that has become obsolete as a result of changes in design or specification need not be reported, except as provided for in paragraph [d.](#) below.

- d. *Changes in Design* — If any changes in design or specifications affect interchangeability of parts, the supplier will, unless otherwise agreed to by the contracting officer, give the contracting officer notice of any part that is not interchangeable with the new or superseding part; and the usable special tooling for each part covered in this notice will be retained by the supplier, subject to the provisions of paragraph [i.](#) below, pending disposition under paragraph [f.](#) below.
- e. *Supplier's Offer to Retain Special Tooling* — When the supplier furnishes a list or notice under paragraph [c.](#) or [d.](#) above, the supplier may designate the items of special tooling (either specifically or by listing the particular products, parts, or services for which they were used or designed) the supplier desires to retain, together with a written offer to retain them:
 - (1) Free and clear of any Postal Service interest, for an amount designated in the offer that should ordinarily not be less than the fair value of the items, which fair value takes into account, among other things, their value to the supplier for use in further work; or
 - (2) For a period of time and under terms and conditions agreed to by the parties, subject to ultimate retention or disposition of these items in accordance with paragraph [f.](#) below.
- f. *Disposition of Special Tooling:*
 - (1) Within 90 days after receipt of any list or notice under paragraph [c.](#) or [d.](#) above, or such further period as may be agreed upon by the parties, the contracting officer will furnish to the supplier:
 - (a) A list specifying the particular products, parts, or services for which the Postal Service may require special tooling, together with a request that the supplier transfer title (to the extent not previously transferred under any other clause of this contract) and deliver to the Postal Service all usable items of special tooling used or designed for the manufacture or performance of any designated portion of those products, parts, or services and on hand when production of the products or parts, or performance of the services, ceased;
 - (b) An acceptance or rejection of any offer made by the supplier under paragraph [e.](#) above, or a request for further negotiation with respect to it;
 - (c) A direction to the supplier to sell, or to dispose of as scrap, for the account of the Postal Service, any or all of the special tooling covered by the list;
 - (d) A statement with respect to any or all of the special tooling covered by the list specifying that the Postal Service has no further interest in it and waives its rights in it; or
 - (e) Any combination of the foregoing, as the circumstances warrant.

- (2) The supplier will promptly comply with any request by the contracting officer under subparagraph [f\(1\)](#) preceding to transfer title to any items of special tooling, and will:
 - (a) Immediately prepare them for shipment by proper packaging, packing, and marking, in accordance with any instruction issued by the contracting officer, promptly delivering them to the Postal Service as directed by the contracting officer; or
 - (b) If a storage agreement has been entered into, prepare them for storage in accordance with that agreement, as directed by the contracting officer.
- (3) To the extent that compliance with direction to ship or store under subparagraph [f\(2\)](#) preceding may occasion cost to the supplier for which the supplier will not otherwise be compensated, the contract price will be equitably adjusted in accordance with the *Changes* clause. Any items of special tooling delivered or stored must be accompanied by any operation sheets or other appropriate data necessary to show the manufacturing operations or processes for which the items were used or designed.
- (4) If the contracting officer has requested further negotiations under [f\(1\)\(b\)](#) above, the supplier agrees to enter into them in good faith with the contracting officer. Any items of special tooling not disposed of by transfer of title and delivery to the Postal Service, or by acceptance of an offer of the supplier made under paragraph [e](#). above, or of such offer as modified in the course of negotiations, must be disposed of in the manner set forth in [f\(1\)\(c\)](#) or [\(d\)](#) above. Any failure of the contracting officer to give the required direction within the specified period will be construed as a direction pursuant to [f\(1\)\(c\)](#) above.
- g. *Proceeds of Retention or Disposition of Special Tooling* — If the contracting officer accepts an offer of the supplier to retain any items of special tooling, or if any such items are sold to third parties or disposed of as scrap, the net proceeds will be:
 - (1) Deducted from the amounts due to the supplier under this contract and the contract amended accordingly; or
 - (2) Otherwise paid as the contracting officer may direct.
- h. *Property Control* — The supplier agrees to follow normal industrial practice in maintaining property-control records on special tooling and to make them available for inspection by the Postal Service at all reasonable times. The supplier further agrees that, to the extent practicable, the supplier will identify by appropriate stamp, tag, or other mark all special tooling subject to this clause.
- i. *Maintenance Pending Disposition* — The supplier agrees that, between the date any usable items of special tooling are no longer needed by the supplier, within the meaning of this clause, and the date of their final disposition under this clause, the supplier will take all reasonable steps necessary to maintain their identity and existing condition, unless

the contracting officer has directed that they be disposed of as scrap or has given notice under [f\(1\)\(d\)](#) above. The supplier shall not be required to keep any such items in place.

- j. *Special Tooling Provisions for Subcontracts* — The supplier agrees, in placing any subcontracts or purchase orders under this contract that involve the use of special tooling whose full cost is charged to the subcontract or purchase order, to include therein appropriate provisions to obtain rights comparable to those granted to the Postal Service by this clause, unless the contracting officer determines, upon the supplier's request, that with respect to any subcontract, purchase order, or class thereof, such rights are not of substantial interest to the Postal Service. The supplier further agrees to exercise any rights for the benefit of the Postal Service as the contracting officer may direct.

Clause 2-16:

Special Test Equipment (March 2006)

- a. *Definition* — Special test equipment means electrical, electronic, hydraulic, pneumatic, mechanical, or other items or assemblies of equipment so specialized that, without substantial modification or alteration, their use (if they are to be used separately) is limited to testing in the development or production of particular supplies or in the performance of particular services. The term includes all components of any assemblies of such equipment, but does not include:
 - (1) Consumable property;
 - (2) Special tooling; or
 - (3) Buildings, nonseverable structures (except foundations and similar improvements necessary for the installation of special test equipment), general or special machine tools, or similar capital items.
- b. *Supplier Notice of Intent to Acquire Special Equipment* — This contract provides that the supplier will acquire special test equipment for the Postal Service but does not specify its exact nature. Before acquiring any special test equipment or components having an item acquisition cost of \$1,000 or more, the supplier must give the contracting officer 30 days' notice of intention to do so, including a full description of all such items and a list of alternative items that could be used. The Postal Service may elect within the 30-day period to furnish the special test equipment or any components. If the supplier has not received written notice within the period prescribed, the supplier may proceed to acquire the equipment or components, subject to any other applicable provisions of this contract.
- c. *Postal Service-furnished Special Test Equipment* — If the Postal Service elects to furnish special test equipment or any components pursuant to paragraph [b.](#) preceding, these items will be furnished subject to the *Postal Service Property* clause of this contract; provided, however, that the Postal Service is not obligated to deliver them any sooner than the supplier could have procured them after expiration of the 30-day notice period prescribed in paragraph [b.](#)

- d. *Equitable Adjustment* — If the Postal Service furnishes any special test equipment or components under paragraph [c.](#) preceding, any affected provision of this contract will be equitably adjusted in accordance with the *Changes* clause.
- e. *Subcontracts* — If special test equipment or components having an item acquisition cost of \$1,000 or more are to be acquired for the Postal Service by a subcontractor under this contract, the Postal Service's rights to receive 30 days' advance notice from the supplier, and to furnish the items to the supplier and obtain an equitable adjustment of the prime contract therefore, in accordance with paragraphs [b.](#), [c.](#), and [d.](#) above, will be preserved.

Clause 2-17:**Option for Increased Quantity (October 2019)**

The Postal Service may increase the quantity of goods called for under this contract during the contract's term by the amounts and at the unit prices specified in the schedule. The contracting officer may exercise this option by giving the supplier 60 days [unless a different number of days is specified within the schedule] written notice before delivery is due. Unless the parties otherwise agree, delivery of the increased items will continue at the same rate as delivery of like items called for under this contract.

Clause 2-18:**Option Item (CLIN) (October 2019)**

The Postal Service may require delivery of the separately priced line item (CLIN) identified in the schedule as an option item, in the quantity and at the price set forth in the schedule. The contracting officer may exercise this option by giving the supplier 60 days [unless a different number of days is specified within the schedule] written notice before delivery is due. Unless the parties otherwise agree, delivery of the added items will continue at the same rate as delivery of like items called for under this contract.

Clause 2-19:**Option to Extend (Short Term) (October 2019)**

The Postal Service may require the supplier to extend and continue in performance at the same delivery/performance rate and at the unit prices specified in the schedule. The contracting officer may exercise this option by giving the supplier advance written notice of the requirement to continue performance at least 30 days prior to the expiration of the contract term. This option may be exercised more than once, but the duration of each extension shall not exceed 90 days and the sum of all extensions made pursuant to this clause shall not in the aggregate exceed 6 months.

Clause 2-20:**Option Period (September 2021)**

The Postal Service may extend the term of this contract within the limits and at the prices stated in the schedule. The contracting officer may exercise this

option at any time within the contract term by giving the supplier at least 60 days (unless a different number of days is specified within the schedule) written notice prior to the expiration of the contract term. If the Postal Service exercises this option, the extended contract includes this option clause as applicable to any remaining option periods stated in the schedule. The total duration of this contract, including exercised option period extensions, may not exceed the time limit set forth in the schedule.

Clause 2-21:

Component Parts (March 2006)

The description of any component parts in the specification by use of brand or manufacturer's names indicates that there are no other acceptable sources for those components known to the Postal Service. Such descriptions are not meant to be restrictive, however, and the supplier may ask the contracting officer to recognize a supplier-proposed component not included in the specifications as equal to one of the specified components and permit its substitution; provided that the supplier submits any request for substitution in a timely manner and with sufficient information to enable the contracting officer to ascertain readily whether the proposed component is in fact equal to the component described in the specifications. The contracting officer's approval or disapproval of the request for substitution is final and not subject to [Clause B-9: Claims and Disputes](#).

Clause 2-22:

Value Engineering Incentive (March 2006)

- a. *General* — The supplier is encouraged to develop and submit Value Engineering Change Proposals (VECPs) voluntarily. The supplier will share in savings realized from an accepted VECP as provided in paragraph [h.](#) below.
- b. *Definitions:*
 - (1) *Value Engineering Change Proposal (VECP)* — A proposal that:
 - (a) Requires a change to the instant contract;
 - (b) Results in savings to the instant contract; and
 - (c) Does not involve a change in:
 - (i) Deliverable end items only;
 - (ii) Test quantities due solely to results of previous testing under the instant contract; or
 - (iii) Contract type only.
 - (2) *Instant Contract* — The contract under which a VECP is submitted. It does not include additional contract quantities.
 - (3) *Additional Contract Quantity* — An increase in quantity after acceptance of a VECP due to contract modification, exercise of an option, or additional orders (except orders under indefinite-delivery contracts within the original maximum quantity limitations).

- (4) *Postal Service Costs* — Costs to the Postal Service resulting from developing and implementing a VECP, such as net increases in the cost of testing, operations, maintenance, logistics support, or property furnished. Normal administrative costs of processing the VECP are excluded.
 - (5) *Instant Contract Savings* — The estimated cost of performing the instant contract without implementing a VECP minus the sum of:
 - (a) The estimated cost of performance after implementing the VECP, and
 - (b) Postal Service costs.
 - (6) *Additional Contract Savings* — The estimated cost of performance or delivering additional quantities without the implementation of a VECP minus the sum of:
 - (a) The estimated cost of performance after the VECP is implemented, and
 - (b) Postal Service cost.
 - (7) *Supplier's Development and Implementation Costs* — Supplier's cost in developing, testing, preparing, and submitting a VECP. Also included are the supplier's cost to make the contractual changes resulting from the Postal Service acceptance of the VECP.
- c. *Content* — A VECP must include the following:
- (1) A description of the difference between the existing contract requirement and that proposed, the comparative advantages and disadvantages of each, a justification when an item's function or characteristics are being altered, the effect of the change on the end item's performance, and any pertinent objective test data.
 - (2) A list and analysis of the contract requirements that must be changed if the VECP is accepted, including any suggested specification revisions.
 - (3) A separate, detailed cost estimate for:
 - (a) The affected portions of the existing contract requirement, and
 - (b) The VECP.

The cost reduction associated with the VECP must take into account the supplier's allowable development and implementation costs.
 - (4) A description and estimate of costs the Postal Service may incur in implementing the VECP, such as test and evaluation and operating and support costs.
 - (5) A prediction of any effects the proposed change would have on Postal Service costs.
 - (6) A statement of the time by which a contract modification accepting the VECP must be issued in order to achieve the maximum cost reduction, noting any effect on the contract completion time or delivery schedule.

- (7) Identification of any previous submissions of the VECP to the Postal Service, including the dates submitted, purchasing offices, contract numbers, and actions taken.
- d. *Submission* — The supplier must submit VECPs to the contracting officer.
- e. *Postal Service Action:*
 - (1) The contracting officer will give the supplier written notification of action taken on a VECP within 60 days after receipt. If additional time is needed, the contracting officer will notify the supplier, within the 60-day period, of the expected date of a decision. The Postal Service will process VECPs expeditiously but will not be liable for any delay in acting upon a VECP.
 - (2) If a VECP is not accepted, the contracting officer will so notify the supplier, explaining the reasons for rejection.
- f. *Withdrawal* — The supplier may withdraw a VECP, in whole or in part, at any time before its acceptance.
- g. *Acceptance:*
 - (1) Acceptance of a VECP, in whole or in part, will be by execution of a supplemental agreement modifying this contract and citing this clause. If agreement on price (see paragraph [h.](#) below) is reserved for a later supplemental agreement, and if such agreement cannot be reached, the disagreement is subject to [Clause B-9: Claims and Disputes](#) of this contract.
 - (2) Until a VECP is accepted by contract modification, the supplier must perform in accordance with the existing contract.
 - (3) The contracting officer's decision to accept or reject all or any part of a VECP is final and not subject to [Clause B-9: Claims and Disputes](#) or otherwise subject to litigation under the Contract Disputes Act of 1978 (41 U.S.C. 7101–7109).
- h. *Sharing* — If a VECP is accepted, the supplier's share is ____ percent of the contract savings. If options are included in the contract, the supplier's share for the additional quantity is ____ percent of the contract savings. The contract savings are calculated by subtracting the estimated cost of the performing the contract with the VECP, Postal Service costs, and the allowable development and implementation costs from the estimated cost of performing the contract with out the VECP. Profit is excluded when calculating contract savings. (Contracting officer inserts the negotiated percentage of shared savings. See the [Share Lessons Learned](#) topic of the Manage Delivery and Contract Performance task of [USPS Supplying Practices Process Step 5: Measure and Manage Supply.](#))
- i. *Data:*
 - (1) The supplier may restrict the Postal Service's right to use any part of a VECP or the supporting data by marking the following legend on the affected parts:

"These data, furnished under [Clause 2-22: Value Engineering Incentive](#) of contract, may not be disclosed outside the Postal

Service or duplicated, used, or disclosed, in whole or in part, for any purpose other than to evaluate a value engineering change proposal submitted under the clause. This restriction does not limit the Postal Service's right to use information contained in these data if it has been obtained or is otherwise available from the supplier or from another source without limitation."

- (2) If a VECP is accepted, the supplier hereby grants the Postal Service unlimited rights in the VECP and supporting data, except that, with respect to data qualifying and submitted as limited rights technical data, the Postal Service will have the rights specified in the contract modification implementing the VECP and will appropriately mark the data. (The terms "unlimited rights" and "limited rights" are defined in the [Clarify Data Rights and Intellectual Property Issues](#) topic of the Develop Sourcing Strategy task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).)

Additional paragraph j (see the [Clarify Data Rights and Intellectual Property Issues](#) topic of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).)

- j. *Subcontracts* — The supplier must include an appropriate [Clause 2-22: Value Engineering Incentive](#) in any firm-fixed-price subcontract of \$100,000 or more. In calculating any price adjustment for savings under this contract, the supplier's allowable VECP development and implementation costs include any subcontractor's allowable development and implementation costs. Subcontract savings are subject to the sharing arrangements in paragraph [h](#). of this clause, and will be taken into account in determining the savings under this contract.

Clause 2-23:

Reimbursement — Postal Service Testing (March 2006)

- a. The supplier will be charged at the rate of \$60 per work-hour for:
 - (1) The total time, including round-trip travel time, lost by Postal Service representatives when the supplier is not ready for inspection at the time inspection and testing is requested by the supplier; and
 - (2) The total time, including round-trip travel time, required by Postal Service representatives for reinspection and retesting resulting from rejection.
- a. Other out-of-pocket expenses incurred by the Postal Service as a consequence of the activities described in this clause will be billed to the supplier.

Clause 2-24: (Reserved)

Clause 2-25: (Reserved)

Clause 2-26: Payment — Fixed Price (March 2006)

The Postal Service will pay the supplier, upon the submission of proper invoices or vouchers, the prices stipulated in this contract for work or supplies delivered and accepted or services rendered and accepted, less any deductions provided for by the contract. Unless the contract otherwise specifies, payment will be made on partial deliveries accepted by the Postal Service if:

- a. The amount due on the deliveries warrants it; or
- b. The supplier requests it and the amount due on the deliveries is at least \$1,000 or 50 percent of the total contract price, whichever is less.

Clause 2-27: Incentive Price Revision (March 2006)

- a. *General* — The supplies or services identified in the schedule as items (*contracting officer insert schedule line numbers*) are subject to price revision in accordance with the provisions of this clause. In no event may the total final price of such items exceed \$ (*contracting officer insert ceiling price*).
- b. *Definition* — Costs means allowable costs in accordance with the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).
- c. *Submission of Data:*
 - (1) Within days (*contracting officer insert number of days*) after the end of the month in which the supplier has delivered the last unit of supplies and completed the services called for by those items referred to in paragraph [a.](#) above, the supplier must submit, in such form as the contracting officer may require:
 - (a) A detailed statement of all costs incurred up to the end of that month in performing all work under those items;
 - (b) An estimate of costs of such further performance, if any, as may be necessary to complete performance of all work with respect to them; and
 - (c) Any other relevant data the contracting officer may reasonably require.
 - (2) If the supplier fails to submit the data required within the time specified and it is later determined that the Postal Service has overpaid the supplier, the supplier must repay the excess to the Postal Service immediately. Unless repaid within 30 days after the end of the data submittal period, the amount of the excess will bear interest, computed from the date the data were due to

the date of repayment, at the rate established in accordance with [Clause B-22: Interest](#) of this contract.

- d. *Price Revision* — Upon receipt by the contracting officer of the data required by paragraph [c.](#) above, the parties will establish the total final price in accordance with the following:
 - (1) On the basis of the information required by paragraph [c.](#) above, together with any other pertinent information, the parties will negotiate the total final cost incurred or to be incurred for the supplies delivered (or services performed) and accepted by the Postal Service that are subject to price revision under this clause.
 - (2) The total final price will be established by applying to the total final negotiated cost an adjustment for profit or loss, as follows:
 - (a) If the total final negotiated cost is equal to the total target cost, the adjustment is the total target profit.
 - (b) If the total final negotiated cost is greater than the total target cost, the adjustment is the total target profit less _____ percent (*contracting officer insert percent*) of the amount by which the total final negotiated cost exceeds the total target cost.
 - (c) If the final negotiated cost is less than the total target cost, the adjustment is the total target profit plus percent (*contracting officer insert percent*) of the amount by which the total final negotiated cost is less than the total target cost.
 - (3) The total final price of the items specified in a above must be evidenced by a modification to this contract, signed by the supplier and the contracting officer. This price is not subject to revision, regardless of any changes in the cost of performing the contract, except to the extent that:
 - (a) The parties agree in writing, before the determination of total final price, to exclude specific elements of cost from this price and to a procedure for subsequent disposition of those elements; and
 - (b) Adjustments or credits are explicitly permitted or required by this or any other clause in this contract.
- e. *Adjusted Billing Price:*
 - (1) Pending execution of the contract modification described in subparagraph [d\(3\)](#) above, the supplier must submit invoices or vouchers in accordance with the billing price as provided in this paragraph [e.](#) The billing price will be the target price shown in this contract.
 - (2) If at any time it appears that the then current billing price will be substantially greater than the estimated final price, the parties must negotiate a reduction in the billing price. Similarly, the parties may negotiate an increase in the billing price by any or all of the difference between the target price and the ceiling price, upon the supplier's submission of factual data showing that final

- cost under this contract will be substantially greater than the target cost.
- (3) Any billing price adjustment must be reflected in a contract modification and will not affect the determination of the total final price under paragraph [d.](#) above. After the contract modification establishing the total final price is executed, the total amount paid or to be paid on all invoices or vouchers must be adjusted to reflect the total final price, and any resulting additional payments, refunds, or credits must be made promptly.
- f. *Limitations on Payments* — This paragraph [f.](#) applies until final price revision under this contract has been completed.
- (1) Within 45 days after the end of each quarter of the supplier's fiscal year in which a delivery is first made (or services are first performed) and accepted by the Postal Service under this contract, and for each quarter thereafter, the supplier must submit to the contracting officer a statement, cumulative from the beginning of the contract, showing:
 - (a) The total contract price of all supplies delivered (or services performed) and accepted by the Postal Service and for which final prices have been established;
 - (b) The total costs (estimated to the extent necessary) reasonably incurred for, and properly allocable solely to, the supplies delivered (or services performed) and accepted by the Postal Service and for which final prices have not been established;
 - (c) The portion of the total target profit (used in establishing the initial contract price or agreed to for the purpose of this paragraph [f.](#)) that is in direct proportion to the supplies delivered (or services performed) and accepted by the Postal Service for which final prices have not been established — increased or decreased in accordance with subparagraph [d\(2\)](#) above, when the amount stated under [f\(1\)\(b\)](#) above differs from the aggregate target cost of the supplies or services; and
 - (d) The total amount of all invoices or vouchers for supplies delivered (or services performed) and accepted by the Postal Service (including amounts applied or to be applied to liquidate progress payments).
 - (2) Regardless of any provision of this contract authorizing greater payments, if on any quarterly statement the amount under [f\(1\)\(d\)](#) above exceeds the sum due the supplier, as computed in accordance with [f\(1\)\(a\)](#), [\(b\)](#) and [\(c\)](#) above, the supplier must immediately refund or credit to the Postal Service the amount of the excess. The supplier may, when appropriate, reduce this refund or credit by the amount of previous refunds or credits effected under this clause. If any portion of the excess has been applied to the liquidation of progress payments, then that portion may, instead of being refunded, be added to the unliquidated

- progress payment account consistent with [Clause 1-3: Progress Payments](#). The supplier must provide complete details to support any claimed reductions in refunds.
- (3) If the supplier fails to submit the quarterly statement within 45 days after the end of each quarter and it is later determined that the Postal Service has overpaid the supplier, the supplier must repay the excess to the Postal Service immediately. Unless repaid within 30 days after the end of the statement submittal period, the amount of the excess will bear interest, computed from the date the quarterly statement was due to the date of repayment, at the rate established in accordance with [Clause B-22: Interest](#).
- g. *Subcontracts* — No subcontract placed under this contract may provide for payment on a cost-plus-a-percentage-of-cost basis. The supplier must:
 - (1) Insert in each subcontract other than a firm-fixed-price subcontract the substance of paragraph [f.](#) above, and of this paragraph [g.](#), modified to omit mention of the Postal Service and to reflect the position of the supplier as purchaser and of the subcontractor as vendor; and
 - (2) Include in each cost-reimbursement subcontract a requirement that each subcontract other than a firm-fixed-price subcontract contain the substance of paragraph [f.](#) above and of this paragraph [g.](#) modified as required by subparagraph [g\(1\)](#) above.
 - h. *Disagreements* — If the supplier and the contracting officer fail to agree upon the total final price within 60 days (or within such other period as the contracting officer may specify) after the date on which the data required by paragraph [c.](#) above are to be submitted, the contracting officer must promptly issue a decision in accordance with [Clause B-9: Claims and Disputes](#).
 - i. *Termination* — If this contract is terminated before the total final price is established, prices of supplies or services subject to price revision must be established in accordance with this clause for completed supplies and services accepted by the Postal Service and those supplies and services not terminated under a partial termination. All other elements of the termination must be resolved in accordance with other applicable clauses of this contract.
 - j. *Equitable Adjustment Under Other Clauses* — If an equitable adjustment in the contract price is made under any other clause of this contract before the total final price is established, the adjustment must be made in the total target cost and may be made in the maximum dollar limit on the total final price, the total target profit, or both. If the adjustment is made after the total final price is established, only the total final price may be adjusted.
 - k. *Exclusion from Target Price and Total Final Price* — If any clause of this contract provides that the contract price does not or will not include an amount for a specific purpose, then neither any target price nor the total final price may include any amount for that purpose.

- l. *Separate Reimbursement* — If any clause of this contract expressly provides that the cost of performance of an obligation will be at Postal Service expense, that expense may not be included in any target price or in the total final price, but must be reimbursed separately.
- m. *Taxes* — As used in [Clause 7-6: Federal, State, and Local Taxes](#) of this contract or in any other clause that provides for certain taxes or duties to be included in, or excluded from, the contract price, the term contract price includes the total target price or, if it has been established, the total final price. When any of these clauses requires that the contract price be increased or decreased as a result of changes in the obligation of the supplier to pay or bear the burden of certain taxes or duties, the increase or decrease will be made in the total target price or, if it has been established, in the total final price, so that it will not affect the supplier's profit or loss on this contract.
- n. *Provisioning and Options* — Parts, other supplies, or services that are to be furnished under this contract on the basis of a provisioning document or Postal Service option are subject to price revision in accordance with this clause. Any prices established for these parts, other supplies, or services under a provisioning document or Postal Service option will be treated as target prices. Target cost and profit covering these parts, other supplies, or services may be established separately, in the aggregate, or in any combination, as the parties may agree.

Clause 2-28:

**Economic Price Adjustment — Labor and Materials
(March 2006)**

- a. If at any time during the performance of this contract the rates of pay for labor or unit prices for materials set forth in the schedule increase or decrease, the supplier must notify the contracting officer within 60 days or within such further period as may be approved in writing by the contracting officer, but in any event not later than final payment under the contract. The notice must include the supplier's proposal for an equitable adjustment in the contract unit prices to be negotiated in accordance with paragraph [b.](#) below and must be accompanied by data, in such form as the contracting officer may require, explaining:
 - (1) The causes;
 - (2) The effective date; and
 - (3) The amount of the increase or decrease and of the supplier's proposal for an equitable adjustment.
- b. Promptly upon receipt of any notice and data described in paragraph [a.](#) above, the supplier and the contracting officer will negotiate an equitable adjustment (and its effective date) in the contract unit prices to reflect any change in the cost of performance of this contract due to changes in rates of pay for labor or unit prices for materials set forth in the schedule; provided, however, that negotiations may be postponed by the contracting officer until an accumulation of changes results in an adjustment allowable under subparagraph [c\(5\)](#) below. The equitable

adjustment, and its effective date, will be set forth in an amendment to this contract that also revises the rates of pay for labor or unit prices for materials set forth in the schedule to reflect the increases or decreases. Pending agreement on, or determination of, any such adjustment and its effective date, the supplier shall continue performance.

- c. Notwithstanding any other provision of this clause, any price adjustments under this clause are subject to the following limitations:
 - (1) There will be no adjustment for supplies whose production cost is not affected by a change in the rates of pay for labor or unit prices for materials set forth in the schedule.
 - (2) There will be no adjustment other than for changes in the rates of pay for labor or unit prices of materials set forth in the schedule.
 - (3) There will be no adjustment for any change in the quantities of labor or materials set forth in the schedule for each item to be delivered.
 - (4) No upward adjustment will apply to supplies required by the delivery schedule to be delivered before the effective date of the adjustment but actually delivered later, unless the supplier's failure to deliver in accordance with the delivery schedule results from causes beyond the control and without the fault or negligence of the supplier within the meaning of the *Default* clause, in which case the contract will be amended to make an equitable extension of the delivery schedule.
 - (5) Except as provided in paragraph [d.](#) below, there will be no adjustment for any change in rates of pay for labor or unit prices for materials that would not result in a net change of at least 3 percent of the then-current total contract price.
 - (6) The aggregate of the increases in any contract unit price made under this clause may not exceed percent (*contracting officer insert percentage no higher than 10 percent*) of the original contract unit price.
- d. If, after delivery of the last unit called for by this contract, either party requests negotiation pursuant to paragraph [b.](#) above, the limitations of subparagraph [c\(5\)](#) above do not apply.
- e. The final invoice submitted under this contract must include a certification that the supplier has not experienced a decrease in rates of pay for labor or unit prices for materials set forth in the schedule or that the supplier has given notice of all such decreases in compliance with paragraph [a.](#) above.
- f. The contracting officer may examine the supplier's books, records, and other supporting data relevant to the cost of labor and materials during all reasonable times until the expiration of 3 years from the date of final payment under the contract.
- g. No subcontract placed under this contract may provide for payment on a cost-plus-a-percentage-of-cost basis.

Clause 2-29: Economic Price Adjustment (Index Method) (March 2006)

Regardless of actual changes in the cost of labor and material during the performance period of this contract, price adjustments necessitated by such changes shall be made only as provided in this clause. The contracting officer shall place in the contract schedule an adjustment formula that describes the elements that will be used to determine the adjusted contract price. The adjustment formula may identify some or all of the following as appropriate:

- a. Contract line items, cycles, production runs or such other portion of the contract that will be subject to adjustment according to this clause;
- b. Base unit price to be adjusted;
- c. Portion of the base unit price subject to adjustment;
- d. Index that will be used for the adjustment, paying particular attention to describe the index to avoid confusion over which release (i.e., preliminary, seasonally adjusted, subsequently revised, or final), issue, or date will be applicable;
- e. Percent of the price governed by the chosen index;
- f. Adjustment period;
- g. Base period; and
- h. Degree of specificity of the result (i.e., number of decimal places to be used).
- i. Should the selected index be discontinued or substantially altered, both parties shall agree upon an appropriate replacement.

Clause 2-30: Allowable Cost and Payment (March 2006)

- a. *Invoicing* — The Postal Service will make payments to the supplier when requested as work progresses, but not more than monthly, in amounts determined to be allowable by the contracting officer in accordance with the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) in effect on the date of this contract, and the terms of this contract. The supplier must submit an invoice or voucher to the address specified in the schedule, supported by a statement of claimed allowable costs of performing this contract, in such form and detail as the contracting officer may require.
- b. *Reimbursement:*
 - (1) For the purpose of reimbursing allowable costs, the term costs includes only:
 - (a) Those recorded costs that, at the time of the request for reimbursement, the supplier has paid by cash, check, or other form of actual payment for items or services purchased directly for the contract;

- (b) When the supplier is not delinquent in paying costs of contract performance in the ordinary course of business, costs incurred, but not necessarily paid, for:
 - (i) Materials issued from the supplier's inventory and placed in the production process for use on the contract;
 - (ii) Direct labor;
 - (iii) Direct travel;
 - (iv) Other direct in-house costs; and
 - (v) Properly allocable and allowable indirect costs, as shown in the records maintained by the supplier for purposes of obtaining reimbursement under Postal Service contracts.
 - (c) The amount of progress payments that have been paid to the supplier's subcontractors under similar cost standards.
 - (2) Notwithstanding the audit and adjustment of invoices or vouchers under paragraph [e.](#) below, allowable indirect costs under this contract will be obtained by applying indirect cost rates established in accordance with paragraph [c.](#) below.
 - (3) Any statements in specifications or other documents incorporated by reference in this contract that designate performance of services or furnishing of materials at the supplier's expense or at no cost to the Postal Service will be disregarded for purposes of cost reimbursement under this clause.
- c. *Final Indirect Cost Rates:*
- (1) Final annual indirect cost rates and the appropriate bases will be established in accordance with the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) in effect for the period covered by the indirect cost rate proposal.
 - (2) The supplier must, within 90 days after the end of each of its fiscal years, or by a later date approved by the contracting officer, submit to the contracting officer or contracting officer's representative (COR) proposed final indirect cost rates for that period and supporting cost data specifying the contract and/or subcontract to which the rates apply. The proposed rates must be based on the supplier's actual cost experience for that period. The contracting officer or COR and the supplier must establish the final indirect cost rates as promptly as practical after receipt of the supplier's proposal.
 - (3) Agreement on final indirect cost rates must be set forth in a written understanding. The understanding may not change any monetary ceiling, contract obligation, or specific cost allowance or disallowance provided for in this contract. The understanding is incorporated into this contract upon execution. The understanding must specify:

- (a) The agreed upon final annual indirect cost rates;
 - (b) The bases to which the rates apply;
 - (c) The periods for which the rates apply;
 - (d) Any specific indirect cost items treated as direct costs in the settlement; and
 - (e) The affected contract and/or subcontract, identifying any with advance agreements or special terms and the applicable rates.
- (4) Failure by the parties to agree on a final annual indirect cost rate will be a dispute within the meaning of [Clause B-9: Claims and Disputes](#) of this contract.
- d. *Billing Rates* — Until final annual indirect cost rates are established for any period, the Postal Service will reimburse the supplier at billing rates established by the contracting officer or the COR, subject to adjustment when the final rates are established. These billing rates:
 - (1) Must be the anticipated final rates; and
 - (2) May be prospectively or retroactively revised by mutual agreement, at either party's request, to prevent substantial overpayment or underpayment.
- e. *Audit* — At any time or times before final payment, the contracting officer may have the supplier's invoices or vouchers and statements of cost audited. Any payment may be:
 - (1) Reduced by amounts found by the contracting officer not to constitute allowable costs; or
 - (2) Adjusted for prior overpayments or underpayments.
- f. *Final Payment:*
 - (1) The supplier must submit a completion invoice or voucher, designated as such, promptly upon completion of the work, but not later than 1 year (or longer, as the contracting officer may approve in writing) from the completion date. Upon approval of that invoice or voucher, and upon the supplier's compliance with all terms of this contract, the Postal Service will promptly pay any balance of allowable costs and that part of the fee (if any) not previously paid.
 - (2) The supplier must pay to the Postal Service any refunds, rebates, credits, or other amounts (including interest, if any) accruing to or received by the supplier or any assignee under this contract, to the extent that those amounts are properly allocable to costs for which the supplier has been reimbursed by the Postal Service. Reasonable expenses incurred by the supplier for securing refunds, rebates, credits, or other amounts are allowable costs if approved by the contracting officer. Before final payment under this contract, the supplier and each assignee whose assignment is in effect at the time of final payment must execute and deliver:
 - (a) An assignment to the Postal Service, in form and substance satisfactory to the contracting officer, of

refunds, rebates, credits, or other amounts (including any interest) properly allocable to costs for which the supplier has been reimbursed by the Postal Service under this contract; and

- (b) A release discharging the Postal Service and its officers, agents, and employees from all liabilities, obligations, and claims arising out of or under this contract, except:
 - (i) Specified claims stated in exact amounts, or in estimated amounts when the exact amounts are not known;
 - (ii) Claims (including reasonable incidental expenses) based upon liabilities of the supplier to third parties arising out of the performance of this contract, but only if the claims are not known to the supplier on the date of the execution of the release, and only if the supplier gives notice of the claims in writing to the contracting officer within 6 years following the release date or notice of final payment date, whichever is earlier; and
 - (iii) Claims for reimbursement of costs, including reasonable incidental expenses, incurred by the supplier under the patent clauses of this contract, excluding, however, any expenses arising from the supplier's indemnification of the Postal Service against patent liability.

Clause 2-31:

Limitation of Cost (March 2006)

- a. The parties estimate that the cost to the Postal Service for performing this contract, exclusive of any fee, will not exceed the estimated cost set forth in the schedule, and the supplier agrees to use its best efforts to perform the work specified in the schedule and all obligations under this contract within this estimated cost.
- b. Whenever the supplier has reason to believe that the costs it expects to incur in performing this contract in the next succeeding 60 days, when added to all costs previously incurred, will exceed the estimated cost then set forth in the schedule, the supplier must notify the contracting officer in writing to that effect, giving its revised estimate of the total cost for performing the contract.
- c. Except as required by other provisions of this contract specifically citing and stated to be an exception to this clause, the Postal Service is not obligated to reimburse the supplier for costs incurred in excess of the estimated cost set forth in the schedule, and the supplier is not obligated to continue performance (including actions under the *Termination* clause) or otherwise to incur costs in excess of that estimated cost, unless the contracting officer notifies the supplier in writing that the estimated cost has been increased. No notice, communication, or representation in any other form or from any person

other than the contracting officer may affect the estimated cost. In the absence of the specified notice, the Postal Service is not obligated to reimburse the supplier for any costs in excess of the estimated cost set forth in the schedule, whether incurred during the course of the contract or as a result of termination. To the extent that the estimated cost set forth in the schedule is increased, any costs incurred in excess of the estimated cost before the increase will be allowable to the same extent as if incurred afterwards, unless the contracting officer issues a termination or other notice directing that the increase is solely for the purpose of covering termination or other specified expenses.

- d. Change orders issued under the *Changes* clauses are not an authorization to exceed the estimated cost set forth in the schedule, in the absence of a statement in the change order or other contractual modification increasing the estimated cost.
- e. If this contract is terminated or the estimated cost not increased, the Postal Service and the supplier must negotiate an equitable distribution of all property produced or purchased under the contract, based upon the share of costs incurred by each.

Clause 2-32:

Limitation of Funds (March 2006)

- a. The parties estimate that the cost to the Postal Service for performing this contract will not exceed the estimated cost set forth in the schedule, and the supplier agrees to use its best efforts to perform the work specified in the schedule and all obligations under this contract within this estimated cost.
- b. The amount presently available for payment and allotted to this contract, the items covered by this amount, and the period of performance it is estimated the allotted amount will cover are specified in the schedule. It is contemplated that from time to time additional funds will be allotted to this contract up to the full estimated cost set forth in the schedule, exclusive of any fee. The supplier agrees to perform or have performed work on this contract up to the point at which the total amount paid and payable by the Postal Service under this contract approximates but does not exceed the total actually allotted to the contract.
- c. Whenever the supplier has reason to believe that the costs it expects to incur in performing this contract in the next succeeding 60 days (see note 1), when added to all costs previously incurred, will exceed 75 percent (see note 2) of the total amount then allotted to the contract, the supplier must notify the contracting officer in writing to that effect. The notice must state the estimated amount of additional funds required to continue performance for the period set forth in the schedule. No later than 60 days (see note 1) before the end of the period specified in the schedule, the supplier must advise the contracting officer in writing as to the estimated amount of additional funds, if any, that will be required for the timely performance of the work under the contract or for such further period as may be specified

in the schedule or otherwise agreed to by the parties. If, after this notification, additional funds are not allotted by the end of the period set forth in the schedule or an agreed date substituted therefore, the contracting officer will, upon written request by the supplier, terminate this contract on that date, under the *Termination* clause. If the supplier, exercising reasonable judgment, estimates that the funds available will allow it to continue to discharge its obligations for a period extending beyond that date, the supplier must specify the later date in the request, and the contracting officer, in the contracting officer's discretion, may terminate the contract on that later date.

- d. Except as required by other provisions of this contract specifically citing and stated to be an exception to this clause, the Postal Service is not obligated to reimburse the supplier for costs incurred in excess of the total amount from time to time allotted to the contract, and the supplier is not obligated to continue performance (including actions under the contract's *Termination* clause) or otherwise to incur costs in excess of that amount, unless the contracting officer notifies the supplier in writing that the amount has been increased, specifying an increased amount constituting the total amount then allotted to the contract. To the extent that the amount allotted exceeds the estimated cost set forth in the schedule, the estimated cost must be correspondingly increased. No notice, communication, or representation in any other form or from any person other than the contracting officer may affect the amount allotted. In the absence of the specified notice, the Postal Service is not obligated to reimburse the supplier for any costs in excess of the total amount then allotted, whether incurred during the course of the contract or as a result of termination. To the extent that the amount allotted is increased, any costs incurred in excess of the amount previously allotted will be allowable to the same extent as if incurred afterwards, unless the contracting officer issues a termination or other notice directing that the increase is solely for the purpose of covering termination or other specified expenses.
- e. Change orders issued under the *Changes* clause are not an authorization to exceed the amount allotted in the schedule, in the absence of a statement in the change order or other contractual modification increasing the amount allotted.
- f. Nothing in this clause affects the right of the Postal Service to terminate this contract. If the contract is terminated, the Postal Service and the supplier must negotiate an equitable distribution of all property produced or purchased under the contract, based upon the share of costs incurred by each.
- g. If sufficient funds are not allotted to this contract to allow completion of the work contemplated, the supplier will be entitled to a percentage of the fee set forth in the schedule equivalent to the percentage of completion of the work contemplated by this contract.

Note 1: May be varied by contracting officer from 30 to 90 days.

Note 2: May be varied by contracting officer from 75 to 85 percent.

Clause 2-33: Cost Contract — No Fee (March 2006)

- a. The Postal Service will not pay the supplier a fee for performing this contract.
- b. After paying 80 percent of the total estimated cost shown in the schedule, the contracting officer may withhold further payment of allowable costs until a reserve is set aside in an amount that the contracting officer considers necessary to protect the Postal Service's interest. This reserve may not exceed 1 percent of the total estimated cost shown in the schedule or \$100,000 (see note), whichever is less.

Note: May be changed by the contracting officer to \$10,000 in contracts with nonprofit organizations.

Clause 2-34: Cost-Sharing Contract — No Fee (March 2006)

- a. The Postal Service will not pay the supplier a fee for performing this contract.
- b. After paying 80 percent of the Postal Service share of the total estimated cost of performance shown in the schedule, the contracting officer may withhold further payment of allowable costs until a reserve is set aside in an amount that the contracting officer considers necessary to protect the Postal Service's interest. This reserve may not exceed 1 percent of the Postal Service's share of total estimated cost shown in the schedule or \$100,000, whichever is less.

Clause 2-35: Incentive Fee (March 2006)

- a. *General* — The Postal Service will pay the supplier for performing this contract a fee determined as provided in the contract.
- b. *Target Cost and Target Fee* — The target cost and target fee specified in the schedule are subject to adjustment if the contract is modified in accordance with paragraph [d.](#) below.
 - (1) Target cost means the estimated cost of this contract as initially negotiated, adjusted in accordance with paragraph [d.](#) below.
 - (2) Target fee means the fee initially negotiated on the assumption that this contract would be performed for a cost equal to the estimated cost initially negotiated, adjusted in accordance with paragraph [d.](#) below.
- c. *Withholding Payment* — Normally, the Postal Service will pay the fee to the supplier as specified in the schedule. However, when the contracting officer considers that performance or cost indicates that the supplier will not achieve target, the Postal Service will pay on the basis of an appropriate lesser fee. When the supplier demonstrates that performance or cost clearly indicates that the supplier will earn a fee significantly above the target fee, the Postal Service may, at the discretion of the contracting officer, pay on the basis of an appropriate higher fee. After payment of 85 percent of the applicable fee, the contracting officer may withhold further payment of fee until a reserve

is set aside in an amount that the contracting officer considers necessary to protect the Postal Service's interest. The reserve may not exceed 15 percent of the applicable fee or \$100,000, whichever is less.

- d. *Equitable Adjustments* — When the work under this contract is increased or decreased by a contract modification or when any equitable adjustment in the target cost is authorized under any other clause, equitable adjustments in the target cost, target fee, minimum fee, and maximum fee, as appropriate, must be stated in a supplemental agreement to this contract.
- e. *Fee Payable:*
 - (1) The fee payable under this contract will be the target fee increased by cents (*contracting officer insert supplier's participation*) for every dollar that the total allowable cost is less than the target cost or decreased by cents (*contracting officer insert supplier's participation*) for every dollar that the total allowable cost exceeds the target cost. In no event will the fee be greater than percent or less than percent (*contracting officer insert percentages*) of the target cost.
 - (2) The fee will be subject to adjustment, to the extent provided in paragraph [d.](#) above, and within the minimum and maximum fee limitations in subparagraph [e\(1\)](#) above, when the total allowable cost is increased or decreased as a consequence of:
 - (a) Payments made under assignments; or
 - (b) Claims excepted from the release required by subparagraph [f\(2\)](#) of [Clause 2-30: Allowable Cost and Payment](#).
 - (3) If this contract is terminated in its entirety, the portion of the target fee payable will not be subject to an increase or decrease as provided in this paragraph [e.](#) The termination will be accomplished in accordance with other applicable clauses of this contract.
 - (4) For the purpose of fee adjustment, total allowable cost does not include cost arising out of:
 - (a) Any of the causes covered by [Clause B-19: Excusable Delays](#), to the extent that they are beyond the control and without the fault or negligence of the supplier or any subcontractor;
 - (b) The taking effect, after the target cost is negotiated, of a statute, court decision, written ruling, or regulation that results in the supplier's being required to pay or bear the burden of any tax or duty or rate increase in a tax or duty;
 - (c) Any direct cost attributed to the supplier's involvement in litigation as required by the contracting officer under a clause of this contract, including furnishing evidence and information requested under [Clause 8-3: Notice and Assistance Regarding Patent and Copyright Infringement](#);

- (d) The purchase and maintenance of additional insurance not in the target cost and required by the contracting officer, or claims for reimbursement for liabilities to third persons under [Clause 7-4: Insurance](#); or
 - (e) Any claim, loss, or damage resulting from a risk for which the supplier has been relieved of liability by the *Postal Service Property* clause.
- (5) All other allowable costs are included in total allowable cost for fee adjustment in accordance with this paragraph [e](#), unless this contract specifically provides otherwise.
- f. *Contract Modification* — The total allowable cost and the adjusted fee determined as provided in this clause will be evidenced by a modification to this contract signed by the supplier and the contracting officer.
- g. *Inconsistencies* — In the event of any inconsistencies between this clause and provisioning documents or Postal Service options under this contract, compensation for spare parts or other supplies and services ordered under those documents or options will be determined in accordance with this clause.

Clause 2-36:

Fixed Fee (March 2006)

- a. The Postal Service will pay the supplier for performing this contract the fixed fee specified in the schedule.
- b. Payment of the fixed fee will be made as specified in the schedule. After payment of 85 percent of the fixed fee, the contracting officer may withhold further payment of fee until a reserve is set aside in an amount that the contracting officer considers necessary to protect the Postal Service's interest. This reserve may not exceed 15 percent of the total fixed fee or \$100,000, whichever is less.

Clause 2-37:

Award Fee (March 2006)

The estimated cost for this contract is \$_____.

The base fee is \$_____.

The award fee is \$_____.

The total estimated cost plus base and award fees is \$_____.

This contract will be modified to reflect the award fee as award fee determinations are made.

The amount of award fee the supplier earns, if any, is based on a subjective evaluation by the Postal Service of the quality of the supplier's performance in accordance with the award fee plan. The Postal Service will determine the amount of award fee at the intervals stated in the award fee plan that is applicable to this contract. The Fee Determination Official (FDO), who is identified in the award fee plan, will unilaterally determine the amount of award fee. The FDO's determination will be in writing to the supplier and is

not subject to [Clause B-9: Claims and Disputes](#). The Postal Service may unilaterally change the award fee plan at any time, and will provide such changes in writing to the supplier prior to the beginning of the applicable evaluation period. The supplier must submit a voucher or invoice for the earned award fee. Available award fee not earned during one period does not carry over to subsequent periods.

Clause 2-38: Payment (Time-and-Materials and Labor-Hour Contracts) (October 2019)

The Postal Service will pay the supplier as follows upon submission of invoices or vouchers approved by the contracting officer or a designated individual:

a. *Hourly Rate*

- (1) Hourly rate means the fixed hourly rate that includes all cost elements such as direct labor, overhead, general and administrative expenses, and profit for each labor category prescribed in the contract that are:
 - (a) Performed by the supplier;
 - (b) Performed by the subcontractors; or
 - (c) Transferred between divisions, subsidiaries, or affiliates of the supplier under a common control.
- (2) The amounts will be computed by multiplying the appropriate hourly rate prescribed in the schedule by the number of direct labor hours performed. Fractional parts of an hour will be payable on a prorated basis.
- (3) The hourly rate will be paid for all labor performed on the contract that meets the labor qualifications specified in the contract. Labor hours incurred to perform tasks for which labor qualifications were specified in the contract will not be paid to the extent the work is performed by employees that do not meet the qualifications specified in the contract, unless specifically authorized by the contracting officer.
- (4) Vouchers may be submitted once each month (or at more frequent intervals if approved by the contracting officer). The supplier will substantiate vouchers by evidence of actual payment and by individual daily job timecards, records that verify the employees meet the qualifications for the labor categories specified in the contract; or other substantiation approved by the contracting officer. Promptly after receipt of each substantiated voucher, the Postal Service will, except as otherwise provided in this contract, and subject to the terms of paragraph d. below, pay the voucher as approved by the contracting officer or designated individual.
- (5) Unless otherwise prescribed in the schedule, the contracting officer may unilaterally issue a contract modification requiring the supplier to withhold from its billings until a reserve is set aside in

an amount the contracting officer considers necessary to protect Postal Service interests. The contracting officer may require a withholding of five percent of the amounts due under paragraph a., but the total amount withheld may not exceed \$50,000. The amounts withheld will be retained until the execution and delivery of the release required by paragraph f. of this clause.

- (6) Unless the schedule prescribes otherwise, the hourly rates in the schedule must not be varied by virtue of the supplier having performed work on an overtime basis. If no overtime rates are provided in the schedule and overtime work is approved in advance by the contracting officer, overtime rates may be negotiated. If the schedule provides for overtime rates, the premium portion of those rates will be reimbursable only to the extent the overtime is approved by the contracting officer.

b. *Materials and Subcontracts*

- (1) Material costs are the following:

- (a) Costs for direct materials such as raw materials, parts, subassemblies, components, and manufacturing supplies, that enter directly into the end product, or that are used or consumed directly in connection with the furnishing of the end product or service, whether purchased or manufactured by the supplier, and may include such collateral items as inbound transportation and in-transit insurance.
- (b) Costs of subcontracts for supplies and incidental services for which there is not a labor category specified in the contract.
- (c) Other direct costs (e.g., incidental services for which there is not a labor category specified in the contract, travel, computer usage charges, etc.). Applicable indirect costs.

- (2) Material handling costs may include all appropriate indirect costs allocated to direct materials in accordance with the supplier's usual accounting procedures, but only to the extent they are clearly excluded from the hourly rate.

- (3) If the supplier furnishes its own materials that are considered a commercially available item, the price to be paid for such materials shall not exceed the supplier's established catalog or market price, adjusted to reflect the:

- (a) Quantities being acquired; and
- (b) Actual cost of any modifications necessary because of contract requirements; or
- (c) Other negotiated price.

- (4) Allowable costs of direct materials will be determined by the contracting officer in accordance with Section 2-34, Conduct Price/Cost Analysis, of the Postal Service Supplying Principles and Practices in effect on the date of this contract. Reasonable and allocable material handling costs may be included in the

charge for materials to the extent they are clearly excluded from the hourly rate. Profit or fees will not be paid on the cost of materials or materials handling.

- (5) The actual costs of subcontracts that are authorized under the *Subcontracts* clause of this contract are reimbursable; provided, they are consistent with subparagraph (6) following.
 - (6) To the extent possible, the supplier must:
 - (a) Obtain materials at the most advantageous prices available, with due regard to securing prompt delivery of satisfactory materials; and
 - (b) Take all available cash and trade discounts, rebates, allowances, credits, salvage, commissions, and other benefits. When unable to take advantage of the benefits, the supplier will promptly notify the contracting officer and give the reasons. Credit will be given to the Postal Service for cash and trade discounts, rebates, allowances, credits, salvage, the value of any appreciable scrap, commissions, and other amounts that have accrued to the benefit of the supplier, or would have accrued except for the fault or neglect of the supplier. The benefits lost without fault or neglect on the part of the supplier, or lost through no fault of the contracting officer, will not be deducted from gross costs.
 - (7) Profit or fees will not be paid on the cost of subcontracts for materials or for services that are not covered by a labor category.
- c. *Total Cost.* It is estimated that the total cost for performing this contract will not exceed the ceiling price set forth in the schedule, and the supplier agrees to use its best efforts to perform the work within this ceiling price. Whenever the supplier has reason to believe that the aggregate total of the labor rate payments and material costs that will accrue in performing the contract in the next 60 days, if added to all other payments and costs previously accrued, will exceed the ceiling price, the supplier must notify the contracting officer, giving any revised estimate of the total price for performing this contract, with supporting reasons and documentation. Whenever the supplier has reason to believe that the total price for this contract will be greater than or substantially less than the then stated ceiling price, the supplier must notify the contracting officer, giving a revised estimate of the total price for performing this contract, with supporting reasons and documentation. Whenever the Postal Service has reason to believe that the work required will be greater than or substantially less than the then stated ceiling price, the contracting officer will request that the supplier provide a revised estimate of the total price for performing the work required by the contract.
- d. *Ceiling Price.* The Postal Service is not obligated to pay the supplier any amount in excess of the ceiling price in the schedule, and the supplier is not obligated to continue performance if to do so would exceed the ceiling price, until the contracting officer notifies the

supplier in writing that the ceiling price has been increased, specifying a revised ceiling price for performance under the contract. When the ceiling price is increased, any hours expended or material costs incurred in excess of the ceiling price before the increase will be allowable to the same extent as if expended or incurred afterwards.

- e. *Audit.* At any time or times before final payment, the contracting officer may request audit of the invoices or vouchers and substantiating material. Each payment previously made will be subject to reduction to the extent of amounts, on preceding invoices or vouchers that are found by the contracting officer not to have been properly payable and will also be subject to reduction for overpayments or to increase for underpayments. Upon receipt and approval of the voucher or invoice designated by the supplier as the completion voucher or completion invoice and substantiating material, and upon compliance by the supplier with any required release and all other terms of this contract, the Postal Service will promptly pay any balance due. The completion invoice or voucher, and substantiating material, must be submitted by the supplier as promptly as practicable following completion of the work under this contract, but in no event later than one year (or such longer period as the contracting officer may approve in writing) from the date of completion.
- f. *Assignment and Release of Claims.* The supplier, and each assignee under an assignment entered into under this contract and in effect at the time of final payment under this contract, shall execute and deliver, at the time of as a condition precedent to final payment, a release discharging the Postal Service, its officers, agents, and employees of and from all liabilities, obligations, and claims arising out of or under this contract, subject only to the following exceptions:
 - (1) Specified claims in stated amounts, or in estimated amounts if the amounts are not susceptible of exact statement by the supplier.
 - (2) Claims, together with reasonable incidental expenses, based upon the liabilities of the supplier to third parties arising out of performing this contract, that are not known to the supplier on the date of the execution of the release, and of which the supplier gives notice in writing to the contracting officer not more than six years after the date of the release or the date of any notice to the supplier that the Postal Service is prepared to make final payment, whichever is earlier.
 - (3) Claims for reimbursement of costs (other than expenses of the supplier by reason of its indemnification of the Postal Service against patent liability), including reasonable incidental expenses, incurred by the supplier under the terms of this contract relating to patents.

Clause 2-39:**Ordering (February 2018)**

- a. Goods or services to be furnished under this contract will be ordered by authorized Postal Service credit card, issuance of delivery or task orders by contracting officers or other designated ordering officials, or alternative methods as described in the contract, during the period and by the activities specified in the schedule.
- b. Orders may be issued in writing, by written telecommunication, electronic data interchange (EDI), via catalog, other methods as defined in the contract, or orally. Oral orders, other than authorized Postal Service credit card orders, must be confirmed in writing. Orders sent by mail are considered issued when placed in the mail.
- c. The supplier must report to the contracting officer in the format and intervals specified in the schedule all orders charged to an authorized Postal Service credit card.
- d. All orders are subject to the terms and conditions of this contract. If there is any conflict between an order and this contract, the contract is controlling.
- e. Where the Postal Service has made more than one award for goods or services, the Postal Service reserves the right to further compete orders for the goods and services required under this contract. The decision to further compete orders and whether orders will be competed among all or a selected group of suppliers holding contracts for the same or similar goods or services is at the Postal Service's discretion.

Clause 2-40:**Delivery-Order Limitations (February 2018)**

- a. If this is a requirements contract, when the Postal Service requires goods or services covered by this contract in an amount less than _____ (contracting officer insert minimum dollar amount or quantity), the Postal Service is not obligated to purchase, and the supplier is not obligated to furnish, those supplies or services under this contract.
- b. The supplier is not obligated to honor:
 - (1) Any order for a single item in excess of _____ (contracting officer insert maximum dollar amount or quantity);
 - (2) Any order for a combination of items in excess of _____ (contracting officer insert maximum dollar amount or quantity); or
 - (3) A series of orders from the same ordering office in the course of _____ days (contracting officer specify) that together call for quantities exceeding the limitations stated in subparagraph [b\(1\)](#) or [b\(2\)](#) above.
- c. If this is a requirements contract, the Postal Service is not required to order a part of any one requirement from the supplier if that requirement exceeds the limitations stated in paragraph [b](#) above.

- d. If it is the supplier's intent not to honor an order received that exceeds the limitations stated in paragraph [b](#) above, the supplier must return the order to the ordering office within 2 calendar days after issuance, with a written notice rejecting the order and giving the reasons; the Postal Service may then obtain the supplies or services from another source. If the supplier does not return the order with a notice of rejection as required, the supplier must honor the order as issued.

Clause 2-41:

Definite Quantity (February 2018)

- a. This is a definite-quantity contract. The Postal Service will order the quantity of goods or services specified in the Schedule, and the supplier must furnish those goods or services when ordered. Delivery or performance must be made at locations designated in orders issued in accordance with the Ordering clause and the contract Schedule. There is no limit on the number of orders that may be issued, unless specified in [Clause 2-40: Delivery-Order Limitations](#) or in the contract schedule. Orders may require delivery to multiple destinations or performance at multiple locations.
- b. Any order issued during the effective period of this contract and not completed within that period must be completed by the supplier within the time specified in the order, and the rights and obligations of the supplier and the Postal Service with respect to the order will be the same as if the order were completed during the effective period of the contract.

Clause 2-42:

Indefinite Quantity (February 2018)

- a. This is an indefinite-quantity contract; the quantities of goods or services specified in the schedule are not purchased until ordered.
- b. Delivery or performance must be as directed in orders issued in accordance with [Clause 2-39: Ordering](#) and the contract schedule. The supplier must furnish to the Postal Service, when ordered, the goods or services specified in the schedule up to and including the quantity designated in the schedule as the maximum. The Postal Service must order at least the quantity of goods or services designated in the schedule as the minimum. There is no limit on the number of orders that may be issued, unless specified in [Clause 2-40: Delivery-Order Limitations](#) or in the contract schedule. Orders may require delivery to multiple destinations or performance at multiple locations.
- c. Any order issued during the effective period of this contract and not completed within that period must be completed by the supplier within the time specified in the order, and the rights and obligations of the supplier and the Postal Service with respect to the order will be the same as if the order were completed during the effective period of the contract.

Clause 2-43:**Requirements (March 2006)**

- a. This is a requirements contract for supplies or services described in the schedule for the period specified. The supplies or services are not purchased until ordered. If the Postal Service's requirements do not result in orders in the quantities described as estimated or maximum in the schedule, that fact may not be the basis for an equitable price adjustment unless specifically provided elsewhere in this contract.
- b. Delivery or performance must be as directed in orders issued in accordance with [Clause 2-39: Ordering](#) and the contract schedule. The supplier must furnish to the Postal Service, when ordered, the supplies or services specified in the schedule, subject to any limitations in [Clause 2-40: Delivery-Order Limitations](#) or in the contract schedule. Orders may require delivery to multiple destinations or performance at multiple locations.
- c. Except as otherwise provided in this contract, the Postal Service must order from the supplier all the supplies or services specified in the schedule that are required to be purchased by the activity or activities identified in [Clause 2-39: Ordering](#) or the schedule.
- d. The Postal Service is not required to purchase from the supplier requirements in excess of any limit on total orders under this contract.
- e. If the Postal Service urgently requires delivery or performance before the earliest date specified under this contract, and if the supplier will not accept an order providing for the accelerated delivery or performance, the Postal Service may purchase the urgently required supplies or services from another source.
- f. Any order issued during the effective period of this contract and not completed within that period must be completed by the supplier within the time specified in the order, and the rights and obligations of the supplier and the Postal Service with respect to the order will be the same as if the order were completed during the effective period of the contract.

Alternate paragraph c. (see the [Select Contract Type and Period of Performance](#) topic of the Develop Sourcing Strategy task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).)

- c. *The estimated quantities are not the total requirements of the activities specified in [Clause 2-39: Ordering](#) or the schedule, but are estimates of either specified portions of requirements or of requirements in excess of the quantities that the activities can themselves furnish within their own capabilities. Except as this contract otherwise provides, the Postal Service must order from the supplier either the portion of a designated activity's requirements for supplies and services specified in the schedule or the requirements that exceed the quantities the activity can itself furnish within its own capabilities.*

Clause 2-44:

Contract Definitization (March 2006)

- a. A _____ (*contracting officer insert type of contract contemplated*) definitive contract is contemplated. The supplier agrees to submit a fixed-price or cost-reimbursement proposal as appropriate, and to negotiate with the contracting officer the terms of a definite contract that will include:
 - (1) All clauses required by the Postal Service Supplying Practices on the date of execution of this letter contract;
 - (2) All clauses required by law on the date of the execution of the definitive contract; and
 - (3) Other mutually agreeable clauses, terms, and conditions.
- b. The schedule for definitizing this contract is as follows:
 - (1) Proposal submission date: _____.
 - (2) Beginning of negotiations: _____.
 - (3) Definitization target date: _____.
- c. If agreement on a definitive contract to supersede this letter contract is not reached by the target date in paragraph [b.](#) above or any extension of that date by the contracting officer, the contracting officer may determine a reasonable price or fee in accordance with the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#), subject to appeal by the supplier as provided in [Clause B-9: Claims and Disputes](#). In any event, the supplier must proceed with a completion of the contract, subject only to [Clause 2-46: Limitation of Postal Service Liability](#). After the date of the contracting officer's determination of price or fee, the contract will be governed by:
 - (1) All clauses required by the Postal Service Supplying Practices on the date of execution of this letter contract for either fixed-price or cost-reimbursement contracts as determined by the contracting officer under this paragraph [c](#);
 - (2) All clauses required by law as of the date of the contracting officer's determination;
 - (3) Other clauses, terms, and conditions mutually agreed upon; and
 - (4) To the extent consistent with [c\(1\)](#), [\(2\)](#), and [\(3\)](#) above, all other clauses, terms, and conditions included in this letter contract, except those that by their nature are applicable only to a letter contract.
- d. The price of the definitive contract resulting from this letter contract will in no event exceed \$ _____. (See the [Select Contract Type and Period of Performance](#) topic of the Develop Sourcing Strategy task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).)

Clause 2-45: Execution and Commencement of Work (March 2006)

The supplier must indicate acceptance of this letter contract by signing three copies of the contract and returning them to the contracting officer not later than _____ (*contracting officer insert date*). Upon acceptance by both parties, the supplier must proceed with performance of the work, including purchase of necessary materials.

Clause 2-46: Limitation of Postal Service Liability (March 2006)

- a. The supplier is not authorized to make expenditures or to incur obligations in performing this contract exceeding \$ _____ (*contracting officer insert limit*).
- b. The maximum amount for which the Postal Service will be liable if this contract is terminated is \$ _____ (*contracting officer insert maximum liability*).

Clause 2-47: Payment of Allowable Costs Before Definitization (March 2006)

- a. Pending the definitization of this letter contract, the Postal Service will promptly reimburse the supplier for all allowable costs under the contract at the following rates:
 - (1) 100 percent of approved costs representing progress payments to subcontractors under fixed-price subcontracts, but not exceeding 80 percent of the allowable costs of those subcontractors.
 - (2) 100 percent of approved costs representing cost reimbursement subcontracts, but not exceeding 85 percent of the allowable costs of those subcontractors.
 - (3) 85 percent of all other approved costs.
- b. To determine amounts payable to the supplier under this letter contract, allowable costs will be determined by the contracting officer in accordance with the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#) in effect on the date of this contract. The total reimbursement made under this clause may not exceed 85 percent of the maximum amount of the Postal Service liability stated in [Clause 2-46: Limitation of Postal Service Liability](#).
- c. Once each month (or more often if approved by the contracting officer), the supplier may submit to the contracting officer or an authorized representative, in such form and reasonable detail as may be required, an invoice or voucher supported by a statement of claimed allowable costs incurred by the supplier in performance of this contract.
- d. For the purpose of determining allowable costs, the term costs includes only:

- (1) Those recorded costs that, at the time of the request for reimbursement, the supplier has paid by cash, check, or other form of actual payment for items or services purchased directly for the contract;
 - (2) When the supplier is not delinquent in payment of costs of contract performance in the ordinary course of business, costs incurred, but not necessarily paid, for:
 - (a) Materials issued from the supplier's inventory and placed in the production process for use on the contract;
 - (b) Direct labor;
 - (c) Direct travel;
 - (d) Other direct in-house costs; and
 - (e) Properly allocable and allowable indirect costs, as shown in the records maintained by the supplier for purposes of obtaining reimbursement under Postal Service contracts; and
 - (3) The amount of progress payments that have been paid to the supplier's subcontractors under similar cost standards.
- e. At any time or times before final payment, the contracting officer may have the supplier's invoices or vouchers and statements of cost audited. Any payment may be:
- (1) Reduced by any amounts found by the contracting officer not to constitute allowable costs; or
 - (2) Adjusted for prior overpayments or underpayments.

Clause 2-48:

Most Favored Customer Pricing (October 2018)

- a. During the term of this contract, the following Most Favored Customer Pricing (MFCP) clause shall apply to all commercially available goods and be measured on the basis of annual purchase and sales volume by item within the United States and its territories:
- (1) If the Postal Service purchases a volume of an item identified within the Schedule at a volume that equals or exceeds the volume of the same item purchased by another customer of the supplier, and the unit price within this contract is not equal to or lower than that offered and provided to the other customer for the item, the supplier agrees that the unit price set forth within the Schedule of this contract shall be adjusted to a level equal to or lower than that provided to the other customer of the supplier.
 - (2) This MFCP clause shall apply to all items included within the Schedule and is evaluated individually by item and not in the aggregate.
 - (3) Any promotional price, discount, or rebate provided to another customer of the supplier for the same item as that contained within the Schedule which results in a lower price than the price provided to the Postal Service under this contract shall

immediately accrue and apply to the Postal Service for the same quantity and/or the same period as provided to the other customer.

- (4) A one-time non-inventory sale transaction for an item identified within the Schedule made to a customer other than the Postal Service under significantly different delivery terms, and which results in a lower unit price than that contained within this contract, may be requested for exemption from the requirements of this clause. Such transaction must be reported with supporting documentation to the contracting officer who will approve or disapprove the exemption request.
- b. Based on its annual sales volume, the supplier shall prepare and provide a comparative report of Postal Service and other customer purchase and pricing data by item, in a format acceptable to the contracting officer, which demonstrates its adherence and compliance with this MFCP clause. The report shall be submitted annually for a 12-month period of performance measured from the date of contract award. The annual reports are due within thirty (30) days from the end of the reporting period. The final report is due within thirty (30) days of completion of the period of performance.
- c. After completing its annual sales volume analysis, or at any time, if the supplier determines that the annual sales volume of an item within the Schedule of this contract purchased by the Postal Service will exceed that purchased by any other of the Supplier's customers, and the unit price within this contract is not equal to or lower than that offered and provided to the other customer for the item, the most favored customer unit price shall be provided by the supplier and effective under this instrument. The supplier shall, not later than fifteen (15) calendar days of its determination, notify the contracting officer and provide the lower price, if applicable, to the Postal Service for any such item.
- d. Upon completion of the annual sales volume analysis, if the supplier determines that the annual sales volume of an item within the Schedule of this contract purchased by the Postal Service will equal or exceed that purchased by any other of the Supplier's customers and that the Supplier has not notified the contracting officer and offered the most favored customer unit price, the supplier shall provide for a rebate payment to the Postal Service calculated as the difference between the higher unit price paid under this contract minus the most favored customer unit price and then multiplied by the total volume purchased by the Postal Service measured from the date of completion of the prior annual sales volume analysis or the date the lower price existed if it was not provided to another customer for the full annual sales period. The rebate payment, if applicable, is required to be made to the Postal Service by the supplier no later than thirty (30) calendar days from completion of the annual sales volume analysis.

Clause 2-49: Cost/Price Reduction (March 2006)

During the term of this contract, the Postal Service reserves the right to negotiate price reductions for any good or service being purchased. During the term of this contract, the Postal Service expects the supplier to continually seek to improve production and performance processes and method, and to report on these efforts to the Postal Service. Additionally, price reductions may be sought by the Postal Service as a result of changes in market conditions, industry trends and indexes, or in cost/price indexes, and their impact on the supplier's cost elements or overall cost. The Postal Service may terminate this contract for convenience if it feels price reductions are warranted, but the parties cannot reach an agreement on such price reductions.

Clause 3-1: Small-, Minority-, and Woman-Owned Business Subcontracting Requirements (February 2018)

- a. All suppliers, except small businesses, must have an approved subcontracting plan for contracts estimated or valued at \$1 million or more at time of award. A subcontracting plan is also required when contracts awarded at less than \$1 million reach or exceed the \$1 million threshold during contract performance. The plan must be specific to this contract, and separately address subcontracting with small-, minority-, and woman-owned businesses. A plan approved by the Postal Service must be included in and made a part of the contract. A subcontract is defined as any agreement (other than one involving an employer-employee relationship) entered into by a Postal Service supplier or subcontractor calling for goods or services required for performance of the contract or subcontract.
- b. The supplier's subcontracting plan must include the following:
 - (1) Goals, in terms of percentages of the total amount of this contract that the supplier will endeavor to subcontract to small-, minority-, and woman-owned businesses. The supplier must include all subcontracts that contribute to contract performance, and may include a proportionate share of goods and services that are normally allocated as indirect costs.
 - (2) A statement of the:
 - (a) Total dollars planned to be subcontracted under this contract. For indefinite-delivery contracts, this amount would be based upon the minimum and maximum and stated as a total dollar range; and
 - (b) Total of that amount planned to be subcontracted to small-, minority-, and woman-owned businesses. For indefinite-delivery contracts, this amount would be based upon the minimum and maximum and stated as a total dollar range.
 - (3) A description of the principal types of goods and services to be subcontracted under this contract, identifying the types planned

- for subcontracting to small-, minority-, and woman-owned businesses.
- (4) A description of the method used to develop the subcontracting goals for this contract.
- (5) A description of the method used to identify potential sources for solicitation purposes and a description of efforts the supplier will make to ensure that small-, minority-, and woman-owned businesses have an equitable opportunity to compete for subcontracts.
- (6) A statement as to whether the offer included indirect costs in establishing subcontracting goals for this contract and a description of the method used to determine the proportionate share of indirect costs to be incurred with small-, minority-, and woman-owned businesses.
- (7) The name of the individual employed by the supplier who will administer the subcontracting program and a description of the individual's duties.
- (8) Assurances that the supplier will require all subcontractors receiving subcontracts in excess of \$1 million to adopt a plan similar to the plan agreed to by the supplier.
- (9) A description of the types of records the supplier will maintain to demonstrate compliance with the requirements and goals in the plan for this contract. The records must include at least the following:
 - (a) Source lists, guides, and other data identifying small-, minority-, and woman-owned businesses;
 - (b) Organizations contacted in an attempt to locate sources that are small-, minority-, and woman-owned businesses;
 - (c) Records on each subcontract solicitation resulting in an award of more than \$100,000, indicating whether small-, minority-, or woman-owned businesses were solicited and if not, why not; and
 - (d) Records to support subcontract award data, including the name, address, and business size of each subcontractor.
- c. *Reports.* The supplier must provide reports on subcontracting activity under this contract on a semi-annual basis. Should a contract be awarded and completed within the semi-annual reporting period, a report of subcontracting activity is still required. The report must be one of the types described in [Clause 3-2: Participation of Small-, Minority-, and Woman-Owned Businesses](#).

Clause 3-2:

Participation of Small-, Minority-, and Woman-Owned Businesses (February 2018)

- a. The policy of the Postal Service is to encourage the participation of small-, minority-, and woman-owned business in its purchases of

goods and services to the maximum extent practicable consistent with efficient contract performance. The supplier agrees to follow the same policy in performing this contract, and also agrees that any awarded subcontract will follow the same policy by including this clause within contracts with subcontractors.

- b. When a contract is estimated or valued at \$500,000 or more, or when a contract reaches or exceeds the \$500,000 threshold during contract performance, the supplier must submit semi-annual reports on its subcontracting activity under this contract via a reporting method as specified by the Postal Service. Subject to the agreement of the supplier and the Postal Service, the supplier will report subcontracting activity on one of the following bases:
 - (1) Showing the dollar amount of payments made to subcontractors during the reporting period;
 - (2) Showing subcontracting activity that is allocable to this contract using generally accepted accounting principles; or
 - (3) A combination of the methods listed above.
- c. The supplier will submit a report in accordance with the Postal Service's reporting method to the contracting officer within 15 calendar days after the end of each semi-annual period, describing all subcontract awards to small-, minority-, or woman-owned businesses. The report will include, but is not limited to, Postal Service contract number, subcontractor information (supplier name, address, contact name, contact email address), business classification, North American Industry Classification System (NAICS) code, and contract specific payments (direct, allocated, and total direct and allocated dollars). The contracting officer may require more frequent reports.

Clause 4-1:

General Terms and Conditions (April 2023)

- a. *Inspection and Acceptance* — The supplier will only tender for acceptance those goods or services that conform to the requirements of this contract. The Postal Service reserves the right to inspect or test goods or services that have been tendered for acceptance. The Postal Service may require repair or replacement of nonconforming goods or re-performance of nonconforming services at no increase in contract price. If repair, replacement or re-performance will not correct the defects or it is not possible, the Postal Service may seek an equitable price reduction or adequate consideration for acceptance of nonconforming goods or services. The Postal Service must exercise its post acceptance rights:
 - (1) Within a reasonable period of time after the defect was discovered or should have been discovered, and
 - (2) Before any substantial change occurs in the condition of the items, unless the change is due to the defect in the item.
- b. *Assignment* — If this contract provides for payments aggregating \$10,000 or more, claims for monies due or to become due from the

Postal Service under it may be assigned to a bank, trust company, or other financing institution, including any federal lending agency, and may thereafter be further assigned and reassigned to any such institution. Any assignment or reassignment must cover all amounts payable and must not be made to more than one party, except that assignment or reassignment may be made to one party as agent or trustee for two or more parties participating in financing this contract. No assignment or reassignment will be recognized as valid and binding upon the Postal Service unless a written notice of the assignment or reassignment, together with a true copy of the instrument of assignment, is filed with:

- (1) The contracting officer;
- (2) The surety or sureties upon any bond; and
- (3) The office, if any, designated to make payment, and the contracting officer has acknowledged the assignment in writing.

Assignment of this contract or any interest in this contract other than in accordance with the provisions of this clause will be grounds for termination of the contract for default at the option of the Postal Service.

c. *Changes:*

- (1) The contracting officer may, in writing, without notice to any sureties, order changes within the general scope of this contract in the following:
 - (a) Drawings, designs, or specifications when goods to be furnished are to be specially manufactured for the Postal Service in accordance with them;
 - (b) Statement of Work, Statement of Objectives, or description of services;
 - (c) Method of shipment or packing;
 - (d) Places of delivery of goods or performance of services;
 - (e) Delivery or performance schedule;
 - (f) Postal Service furnished property or facilities.
- (2) Any other written or oral order (including direction, instruction, interpretation, or determination) from the contracting officer that causes a change will be treated as a change order under this paragraph, provided that the supplier gives the contracting officer written notice stating:
 - (a) The date, circumstances, and source of the order, and
 - (b) That the supplier regards the order as a change order.
- (3) If any such change is determined to increase or decrease the cost of performance or affect the delivery schedule, the contract will be modified to effect an equitable adjustment.
- (4) The supplier's request for equitable adjustment must be asserted within 30 days of receiving a written change order.

- (5) Failure to agree to any adjustment is a dispute under [Clause B-9: Claims and Disputes](#), which is incorporated into this contract by reference (see paragraph [s.](#)). Nothing in that clause excuses the supplier from proceeding with the contract as changed.
- d. *Time is of the Essence* – Unless otherwise agreed, the dates of delivery and performance as stated in the schedule are material terms of this contract. The supplier's unexcused delay in delivery and performance will be grounds for termination for default.
- e. *Reserved.*
- f. *Reserved.*
- g. *Invoices:*
 - (1) The supplier's proper invoices must be submitted before payment can be made. The supplier agrees that submission of an invoice to the Postal Service for payment is a certification that:
 - (a) Any services being billed for have been performed in accordance with the contract requirements; and
 - (b) Any goods for which the Postal Service is being billed have been shipped or delivered in accordance with the instructions issued by the contracting officer and that the goods are in the quantity and of the quality designated in the contract.
 - (2) To ensure prompt payment, an original invoice (or electronic invoice, if authorized) must be submitted to the address designated in the contract to receive invoices for each destination and shipment. An invoice must contain:
 - (a) The supplier's name, remit to address (including ZIP+4), e-mail address and phone number;
 - (b) Unique invoice number and invoice date;
 - (c) The contract number;
 - (d) Any applicable task or delivery order number;
 - (e) A description of the goods or services and the dates shipped, delivered or performed;
 - (f) The point of shipment or delivery;
 - (g) Quantity, unit of measure, unit price(s) and extension(s) of the items shipped or delivered;
 - (h) Shipping and payment terms, including GBL number if applicable; and
 - (i) Any additional information required by the contract.
 - (3) The supplier agrees that, by submitting a final invoice and receiving payment therefore, all the Postal Service payment obligations under the contract have been satisfied.
- h. *Patent Indemnity* – The supplier will indemnify the Postal Service and its officers, employees and agents against liability, including costs for actual or alleged direct or contributory infringement of, or inducement to infringe, any United States or foreign patent, trademark, or

copyright, or for any actual or alleged misappropriation or misuse of any trade secret or confidential information, arising out of the performance of this contract, provided the supplier is reasonably notified of such claims and proceedings.

i. *Payment:*

- (1) Payment will be made for items accepted by the Postal Service that have been delivered to the delivery destinations set forth in this contract. The Postal Service will make payment in accordance with the Prompt Payment Act (31 U.S.C. 3903) and 5 CFR 1315. Payments under this contract may be made by the Postal Service either by electronic funds transfer (EFT) (the Postal Service's preferred method of payment), check, or government credit card at the option of the Postal Service. When the EFT payment method is selected, the Postal Service will provide the supplier with PS Form 3881-X, *Supplier and Payee Electronic Funds Transfer (EFT) Enrollment Form* at contract award. The supplier must complete the form and submit it to the designated Postal Accounting Service Center to ensure the proper routing of payments.
- (2) *Discount.* In conjunction with any discount offered for early payment, time will be computed from the date of the invoice. For purposes of computing the discount earned, payment will be considered to have been made on the date which appears on the payment check or the date on which an electronic funds transfer was made.
- (3) *Overpayments.* If the supplier becomes aware of a duplicate contract financing or invoice payment or that the Postal Service has otherwise overpaid on a contract financing or invoice payment, the supplier shall –
 - (a) Remit the overpayment to the payment office cited in the contract along with a description of the overpayment including the –
 - (i) Circumstances of the overpayment (e.g., duplicate payment, erroneous payment, liquidation errors, date(s) of overpayment);
 - (ii) Affected contract number and delivery order number, if applicable;
 - (iii) Affected line item, if applicable; and
 - (iv) Supplier point of contact.
 - (b) Provide a copy of the remittance and supporting documentation to the contracting officer.
- (4) *Interest.*
 - (a) All amounts that become payable by the supplier to the Postal Service under this contract shall bear simple interest from the date due until paid unless paid within 30 days of becoming due. The interest rate shall be the interest rate established by the Secretary of the Treasury as provided in

- 41 U.S.C. § 7109, which is applicable to the period in which the amount becomes due, as provided below, and then at the rate applicable for each six-month period as fixed by the Secretary until the amount is paid.
- (b) The Postal Service may issue a demand for payment to the supplier upon finding a debt is due under the contract.
 - (c) Amounts shall be due at the earliest of the following dates:
 - (i) The date fixed under this contract.
 - (ii) The date of the first written demand for payment, including any demand for payment resulting from a default termination.
 - (d) The interest charge shall be computed for the actual number of calendar days involved beginning on the due date and ending on—
 - (i) The date on which the designated office receives payment from the supplier;
 - (ii) The date of issuance of a Postal Service check to the supplier from which an amount otherwise payable has been withheld as a credit against the contract debt; or
 - (iii) The date on which an amount withheld and applied to the contract debt would otherwise have become payable to the supplier.
- j. *Risk of Loss* — Unless the contract specifically provides otherwise, risk of loss or damage to the goods provided under this contract will remain with the supplier until, and will pass to the Postal Service upon:
- (1) Delivery of the goods to a carrier, if transportation is f.o.b. origin, or;
 - (2) Delivery of the goods to the Postal Service at the destination specified in the contract, if transportation is f.o.b. destination.
- k. *Taxes* — The contract price includes all applicable federal, state, and local taxes and duties.
- l. *Termination for the Postal Service's Convenience* — The Postal Service reserves the right to terminate this contract, or any part hereof, for its sole convenience. In the event of such termination, the supplier must immediately stop all work and must immediately cause any and all of its suppliers and subcontractors to cease work. Subject to the terms of this contract, the supplier will be paid a percentage of the contract price, reflecting the percentage of the work performed prior to the notice of termination, plus reasonable charges the supplier can demonstrate to the satisfaction of the Postal Service using its standard record keeping system, to have resulted from the termination. The supplier will not be paid for any work performed or costs incurred which reasonably could have been avoided. The supplier must submit to the contracting officer a termination settlement proposal within 180 days after the effective date of termination, unless the parties mutually agree to a different time limit. If the supplier fails to submit a termination settlement proposal within the

time allowed, the contracting officer may determine, based on the information available, the amount, if any, due to the supplier by reason of the termination and pay that amount. If the supplier's proposal exceeds \$100,000 the contracting officer may request that it be certified. If the supplier and the contracting officer fail to agree on the whole amount to be paid because of the termination of work, the Postal Service will pay the supplier the amounts determined by the contracting officer. The supplier will have the right to submit a claim under Clause B-9 from any determination made by the contracting officer as to the termination settlement amount due. Should the supplier fail to submit the termination settlement proposal within 180 days, the supplier will be deemed to have waived its right to submit a claim for termination costs.

- m. *The Termination for Default* — The Postal Service may terminate this contract, or any part hereof, for default (including in the term “default” any refusal or failure to prosecute the work diligently enough to ensure its completion within the time specified or any extension) by the supplier, or if the supplier fails to comply with any terms and conditions, or if the supplier fails to provide the Postal Service, upon request, with adequate assurances of future performance. In the event of termination for default, the Postal Service will not be liable to the supplier for any amount for goods or services not accepted, and the supplier will be liable to the Postal Service for any and all rights and remedies provided by law. The debarment, suspension, or ineligibility of the supplier, its partners, officers, or principal owners under the Postal Service's procedures (see 39 CFR Part 601) may constitute an act of default under this contract, and such act will not be subject to notice and cure pursuant to any termination of default provision of this contract (if any). If it is determined that the Postal Service improperly terminated this contract for default, such termination will be deemed a termination under paragraph I.
- n. *Title* — Unless specified elsewhere in this contract, title to items furnished under this contract will pass to the Postal Service upon acceptance, regardless of when or where the Postal Service takes physical possession.
- o. *Warranty* — The supplier warrants and implies that the goods delivered under this contract are merchantable and fit for the use for the particular purpose described in this contract.
- p. *Reserved*.
- q. *Other Compliance Requirements* — The supplier will comply with all Federal, State, and local laws, executive orders, rules and regulations applicable to its performance under this contract. If there are any changes to a federal, state or local law, statute or regulation, executive order or other rule applicable to contract performance during the term of this contract that result in additional contract costs, these costs will be borne by the supplier.
- r. *Order of Precedence* — Any inconsistencies in this solicitation or contract will be resolved by giving precedence in the following order:
 - (1) The Schedule of Goods/Services section of PS Form 8203;

- (2) The Statement of Work (SOW) or Statement of Objectives (SOO) (if there are both, the SOO takes precedence over the SOW) and any accompanying Postal Service appendices, attachments, or addenda, to the SOW or SOO;
 - (3) The Postal Service provisions and clauses in the Terms and Conditions;
 - (4) Other Postal Service-provided attachments to this solicitation or contract;
 - (5) Supplier-provided attachments to this contract, such as computer software license agreements, end user licensing agreements, or technical proposals; and
 - (6) The remainder of PS Form 8203.
- s. *Incorporation by Reference* — Wherever in this solicitation or contract a standard provision or clause is incorporated by reference, the incorporated term is identified by its title, the provision or clause number assigned to it in the Postal Service Supplying Practices and its date. The text of incorporated terms may be found at <https://about.usps.com/manuals/pm/welcome.htm>. The following clauses are incorporated in this contract by reference:
- (1) [Clause B-1: Definitions.](#)
 - (2) [Clause B-9: Claims and Disputes.](#)
 - (3) [Clause B-15: Notice of Delay.](#)
 - (4) [Clause B-16: Suspensions and Delays.](#)
 - (5) [Clause B-19: Excusable Delays.](#)
 - (6) [Clause B-30: Permits and Responsibilities.](#)
- t. *Shipping* — The supplier must deliver goods that meet the prescribed physical limitations of the current *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM®) either by its own personnel/equipment or by use of the United States Postal Service, unless the contracting officer grants a waiver of this requirement. The supplier is responsible for ensuring that the packing and packaging are sufficient to protect the goods and ensure usability upon receipt.
- u. *Unauthorized Obligations*
- (1) The Postal Service does not agree to any term in a Master Service Agreement (MSA), End User License Agreement (EULA), Terms of Service (TOS), Terms and Conditions (Ts & Cs), or similar instrument or agreement provided by the supplier or its subcontractor that:
 - (a) Conflicts with, or otherwise modifies, the terms of this clause in paragraphs b Assignment, c Changes, h Patent Indemnity, k Taxes, l Termination for Convenience, m Termination for Default, or r Order of Precedence;
 - (b) Requires the Postal Service to indemnify the supplier, or any other person or entity, for damages, costs, fees, or any other loss or liability, or includes any other unauthorized obligations that are against Postal Service policy, except as

- expressly authorized by statute and applicable regulations and policies;
- (c) Conflicts with, or otherwise modifies, the contract's period of performance as provided for in the PS Form 8203, including the base period and any option period(s);
 - (d) Provides the supplier with the right to access any Postal Service property, premises, systems, or personnel for the purposes of auditing the Postal Service's performance of its obligations under this contract;
 - (e) Conflicts with the Postal Service's obligations under the Freedom of Information Act or other federal laws pertaining to the disclosure of information;
 - (f) Imposes any obligations on the Postal Service with respect to privacy or data protection other than those required by applicable United States federal law;
 - (g) Conflicts with the False Claims Act, or otherwise purports to limits the supplier's liability for fraud, intentional or knowing misconduct, or negligence;
 - (h) Conflicts with Clause B-9: Claims and Disputes, or other federal laws pertaining to dispute resolution;
 - (i) Requires mediation or arbitration, or mandates any choice of law, venue, or jurisdiction other than as required by the Contract Disputes Act and any other applicable federal law;
 - (j) Permits the supplier to be awarded attorney's fees, interest, or equitable relief other than as provided for by applicable federal law; or
 - (k) Purports to incorporate, or incorporate by reference, terms from another document or website, unless those terms are made an attachment to the contract.
- (2) When this contract is subject to any MSA, EULA, TOS, Ts & Cs, or similar instrument or agreement provided by the supplier or its subcontractor that includes any term identified in paragraph u.(1), the following will govern:
- (a) Any such term is unenforceable against the Postal Service.
 - (b) Any such term is deemed to be stricken from the MSA, EULA, TOS, Ts & Cs, or similar instrument or agreement.
 - (c) Neither the Postal Service nor any Postal Service authorized end user shall be deemed to have agreed to such term by virtue of it appearing in the MSA, EULA, TOS, Ts & Cs, or similar instrument or agreement. The Postal Service and any Postal Service end users are not bound by any such term, despite any MSA, EULA, TOS, Ts & Cs or similar instrument or agreement purporting to be binding through the completion of an "I agree" click box or other similar or comparable mechanism (e.g., "click-wrap" or "browse-wrap" agreements).

Clause 4-2:

Contract Terms and Conditions Required to Implement Policies, Statutes or Executive Orders (February 2025)

a. *Incorporation by Reference:*

- (1) Wherever in this solicitation or contract a standard provision or clause is incorporated by reference, the incorporated term is identified by its title, the provision or clause number assigned to it in the Postal Service Supplying Practices. The text of incorporated terms may be found at <http://about.usps.com/manuals/spp/spp.pdf>. The following clauses are incorporated in this contract by reference:

- (a) [Clause B-9: Claims and Disputes.](#)
- (b) [Clause B-25: Advertising of Contract Awards.](#)
- (c) [Clause 1-5: Gratuities or Gifts.](#)
- (d) [Clause 7-10: Sustainability](#)
- (e) [Clause 9-1: Convict Labor.](#)
- (f) [Clause 9-5: Contract Work Hours and Safety Standards Act — Safety Standards.](#)

- (2) If checked, the following additional clauses are also incorporated in this contract by reference:

(Contracting officer will check as appropriate.)

- ☐ [Clause 1-1: Privacy Protection](#)
- ☐ [Clause 1-6: Contingent Fees](#)
- ☐ [Clause 1-9: Preference for Domestic Supplies](#)
- ☐ [Clause 1-10: Preference for Domestic Construction Materials](#)
- ☐ [Clause 9-2: Contract Work Hours and Safety Standards Act — Overtime Compensation](#)
- ☐ [Clause 9-3: Davis-Bacon Act](#)
- ☐ [Clause 9-6: Walsh-Healey Public Contracts Act](#)
- ☐ [Clause 9-10: Service Contract Act](#)
- ☐ [Clause 9-11: Service Contract Act — Short Form](#)
- ☐ [Clause 9-12: Fair Labor Standards Act and Service Contract Act — Price Adjustment](#)
- ☐ [Clause 9-13: Equal Opportunity for Workers with Disabilities](#)
- ☐ [Clause 9-14: Equal Opportunity for VEVRAA Protected Veterans](#)
- ☐ [Clause 9-16: Employer Reports on Employment of Protected Veterans](#)

b. *Examination of Records:*

- (1) *Records* — “Records” includes books, documents, accounting procedures and practices, and other data, regardless of type and

regardless of whether such items are in written form, in the form of computer data, or in any other form.

- (2) *Examination of Costs* — If this is a cost-type contract, the supplier must maintain, and the Postal Service will have the right to examine and audit all records and other evidence sufficient to reflect properly all costs claimed to have been incurred or anticipated to be incurred directly or indirectly in performance of this contract. This right of examination includes inspection at all reasonable times of the supplier's plants, or parts of them, engaged in the performance of this contract.
- (3) *Cost or Pricing Data* — If the supplier is required to submit cost or pricing data in connection with any pricing action relating to this contract, the Postal Service, in order to evaluate the accuracy, completeness, and currency of the cost or pricing data, will have the right to examine and audit all of the supplier's records, including computations and projections, related to:
 - (a) The proposal for the contract, subcontract, or modification;
 - (b) The discussions conducted on the proposal(s), including those related to negotiating;
 - (c) Pricing of the contract, subcontract, or modification; or
 - (d) Performance of the contract, subcontract or modification.
- (4) *Reports* — If the supplier is required to furnish cost, funding or performance reports, the contracting officer or any authorized representative of the Postal Service will have the right to examine and audit the supporting records and materials, for the purposes of evaluating:
 - (a) The effectiveness of the supplier's policies and procedures to produce data compatible with the objectives of these reports; and
 - (b) The data reported.
- (5) *Availability* — The supplier must maintain and make available at its office at all reasonable times the records, materials, and other evidence described in paragraphs b.(1)–(4) of this clause, for examination, audit, or reproduction, until 3 years after final payment under this contract or any longer period required by statute or other clauses in this contract. In addition:
 - (a) If this contract is completely or partially terminated, the supplier must make available the records related to the work terminated until 3 years after any resulting final termination settlement; and
 - (b) The supplier must make available records relating to appeals under [Clause B-9: Claims and Disputes](#) or to litigation or the settlement of claims arising under or related to this contract. Such records must be made available until such appeals, litigation or claims are finally resolved.

(Note to contracting officers: Any contemplated changes to this paragraph [b](#). may not be made before:

- (i) consulting with assigned counsel and the Office of the Inspector General, and
 - (ii) a deviation has been reviewed and approved by a higher level than the contracting officer who holds deviation approval authority.
- c. *Payment Offsets.* As required by 31 U.S.C. 3716, the Postal Service participates in the Treasury Offset Program of the Department of Treasury's Financial Management Service. Payments under this contract are subject to offset in whole or in part to for the supplier's delinquent tax and non-tax debts owed to the United States and the states and for delinquent child support payments. Suppliers with questions concerning a payment offset should contact the Treasury Offset Program call center at 1-800-304-3107.

Clause 4-3: (Reserved)

Clause 4-4: Nondisclosure (Professional Services) (March 2006)

The supplier acknowledges that confidential information might be generated or made available during the course of performance of this agreement. In addition to the restrictions on disclosure established under the supplier's code of ethics, the supplier specifically agrees not to disclose any information received or generated under this contract, unless its release is approved in writing by the contracting officer. The supplier further agrees to assert any privilege allowed by law and to defend vigorously Postal Service rights to confidentiality.

Clause 4-5: Inspection of Professional Services (March 2006)

- a. The contracting officer may, at any time or place, inspect the services performed and the products, including documents and reports. No matter what type of contract is employed, and in addition to any specific standards of quality set out in this agreement, the contracting officer may reject any services or products that do not meet the highest standards of professionalism. No payment will be due for any services or products rejected under this clause.
- b. Acceptance of any product or service does not relieve the supplier of the duties imposed by supplier's code of professional ethics, and the supplier remains liable for the period allowed under federal law for claims by the United States, for any errors or omissions occurring during performance.

Clause 4-6: Invoices (Professional Services) (March 2006)

- a. In addition to the information required elsewhere in this agreement, all invoices for services under this agreement must indicate in detail the following:
 - (1) Person performing service each day by hour and part of an hour.
 - (2) Services performed each day by hour and part of an hour.
 - (3) Rates and charges for each service so detailed.
 - (4) Individual expenses charged, if allowed under this agreement.
- b. Minimum charges for portions of an hour may be allowed, if such a charging practice has been disclosed before award of this agreement.

Clause 4-7: Records Ownership (March 2006)

Notwithstanding any state law providing for retention of rights in the records, the supplier agrees that the Postal Service may, at its option, demand and take without additional compensation all records relating to the services provided under this agreement. The supplier must turn over all such records upon request but may retain copies of documents produced by the supplier.

Clause 4-8: Key Personnel (March 2006)

- a. To the extent that the SOW provides for services to be performed by key personnel, those services must be performed by the personnel identified in the supplier's proposal to perform them unless substitutes have been approved in writing by the contracting officer. Use of junior personnel, even under key personnel supervision (for example, associates or student workers), is not authorized unless they are identified in the supplier's proposal by name or position, with a description of their duties.
- b. This agreement may be terminated if the key personnel named in the supplier's proposal become unavailable for any reason. If the unavailability of key personnel is not the fault of the supplier, the contracting officer may terminate by giving notice of termination. The supplier will be paid for service performed up to the date of termination. If the contracting officer finds that the supplier is at fault for the unavailability of key personnel, the agreement may be terminated for default.

Clause 4-9: Inspection and Acceptance — Systems (March 2006)

- a. *System Acceptance Performance Criteria — Postal Service Testing* — The proposed system will be considered acceptable to the Postal Service when the Postal Service's personnel have verified that the system has been installed and made ready for use and the performance test has been conducted in accordance with the acceptance performance criteria specified. No system will be certified

as ready for use until all equipment and software for that site, as specified on the delivery order, are ready for use.

- b. *Standard of Performance and Acceptance of System* — A standard of performance must be met before any system (equipment, software, or other material) is accepted by the Postal Service. These procedures also apply to replacement of substituted equipment, and software, or other material added or field modified after a successful performance trial has been completed on the system.
- (1) The performance period begins when the supplier has certified that the system and software are ready for use and ends when the system has met the standard of performance period of 30 consecutive calendar days by operating at an effectiveness level of 95 percent or more.
 - (2) In the event the system does not meet the standard of performance during the initial 30 days, the test must continue on a day-by-day basis until the standard of performance is met for a total of 30 consecutive calendar days.
 - (3) If the system hardware or software fails to meet the standard of performance after 90 calendar days from the installation date, the Postal Service may, at its option, request a replacement or terminate the contract.
 - (4) The effectiveness level for a system (as a percentage) is computed by dividing the operational use time by the sum of that time plus system failure downtime and multiplying by 100.
 - (5) The effectiveness level for an added, field-modified, substituted, or replacement machine is a percentage figure. This figure is determined by dividing the operational use time of the machine by the sum of that time plus downtime resulting from equipment or software failure of the machine being tested and multiplying by 100.
 - (6) Operational use time for performance testing of a system is defined as the accumulated time during which the system is in actual operation in accordance with the acceptance test plan.
 - (7) Operational use time for performance testing of a machine added, field-modified, substituted, or replaced is defined as the accumulated time during which the machine is in actual use in accordance with the acceptance test plan.
 - (8) System failure downtime is that period of time when any machine in the system is inoperable because of equipment or software failure.
 - (9) During a period of system downtime, the Postal Service may use operable equipment when such action does not interfere with maintenance of the inoperable equipment. The entire system will be considered down during such periods.
 - (10) Downtime for each incident begins at the time the Postal Service makes a bona fide attempt to contact the supplier's designated representative, at the prearranged contact point, and ends when

the system or machine is again operating. Downtime excludes actual travel time required by the supplier's maintenance personnel in excess of 2 hours on the day the service was requested.

- (11) As a basis for computing the effectiveness level, a minimum of 100 hours of operation use time for a system with productive or Postal Service-provided simulated work will be required during the performance period. However, in computing the effectiveness level, the actual number of operational hours must be used when in excess of the minimum of 100 hours.
 - (12) The Postal Service maintains appropriate daily records to satisfy the performance requirements and will notify the supplier, in writing, the date of the first day of a successful performance period.
 - (13) Equipment, software, or other material will not be accepted and payment will not be made until the standard of performance is met. The date of acceptance and payment begins the first day of a successful performance period.
 - (14) Operational use time and downtime will be measured in hours and whole minutes.
- c. *Acceptance Test Plan* — The offeror's proposal must provide a preliminary version (detailed outline) of an acceptance test plan. A completed plan must be submitted 5 working days after contract award. The Postal Service will review the plan within 10 working days after submission. The Postal Service reserves the right to disapprove the plan, and the offeror must correct unacceptable areas before resubmission. The approved acceptance test plan will form the basis for testing during the performance period. The supplier-furnished plan must include rerunning those portions of the test demonstration applicable to the configuration. The plan must provide for running actual Postal Service work as it is available during the performance period. The execution of the test plan must meet the performance criteria specified in this contract.
- d. *Inspection and Acceptance of Maintenance:*
- (1) All services (includes services performed, materials furnished or used in performance or service, and workmanship in the performance of services) is subject to inspection and test by the Postal Service, to the extent practicable at all times and places during the term of the contract. The Postal Service must conduct inspections in such a manner as not to delay work.
 - (2) If any services performed do not conform to the requirements of this contract, the Postal Service may require the supplier to perform the services again in conformity with the contract requirements at no additional increase in total contract price.

When the services to be performed are such that the defect cannot be corrected by reperformance, the Postal Service may:

- (a) Require the supplier to immediately take all necessary steps to ensure future performance of the services in conformity with the contract requirements;
 - (b) Reduce the contract price to reflect the reduced value of the services performed; or
 - (c) Terminate this part of the contract.
- (3) In the event the supplier fails to promptly perform the services again or to take the necessary steps to ensure future performance of the services in conformity with the contract requirements, the Postal Service may terminate this contract for default as provided in the *Default* clause.
- (4) The supplier must provide and maintain an inspection system acceptable to the Postal Service covering the services to be performed. The supplier's records of all inspection work must be kept complete and must be available to the Postal Service during the term of this contract and for such longer period as may be specified elsewhere in this contract.

Clause 4-10: Liquidated Damages — Industrial Supply or Service Items Not Ready for Use (March 2006)

If individual supply or service items are not ready for use or not delivered but the total system is operational, the supplier will be assessed liquidated damages for each individual item of \$ _____ (*contracting officer insert amount*) for each day's delay or _____ (*contracting officer insert fraction*) of the total monthly charges for that item, whichever is greater.

Clause 4-11: Use of Hardware or Software Monitors (March 2006)

- a. The supplier must permit inclusion or attachment of such devices as the Postal Service may choose to employ for the purpose of examining or measuring the activity within the computer system. These devices include hardware monitors physically connected to the computer system and software monitors that may require portions of the computer system's control software to be displaced.
- b. The supplier may not prohibit the installation of these devices unless the particular device will cause significant or permanent damage to the computer system. The supplier must assist the Postal Service in identifying and locating device connections when requested by the Postal Service if the supplier provides the services to other customers. If attachments cause equipment failure, the Postal Service is liable for any damage, and any maintenance credit provisions contained in this contract do not apply.

Clause 4-12:**Site Preparation (March 2006)**

- a. The supplier must furnish in writing site preparation specifications, including communications requirements, as part of the systems proposal. These specifications must be in such detail as to ensure that the system to be installed will operate in accordance with the requirements of this contract.
- b. At the request of the Postal Service and within one week after notification, the supplier must prepare, in cooperation with the Postal Service, a detailed site plan tailored to the Postal Service's facility. The detailed site plan supplements the general specifications furnished as part of the systems proposal.
- c. The Postal Service will prepare the site as its own expense in accordance with the supplier's specifications and will maintain these site requirements throughout the contract term.
- d. If any alterations or modifications in site preparation are required involving additional expense to the Postal Service and are due to incomplete or erroneous specifications of the detailed site plan provided by the supplier, those expenses will be assessed to the supplier.
- e. Unless specified otherwise in the supplier's proposal, the Postal Service will be responsible for purchasing, installation, and maintenance of nonsupplier communication media necessary for the remote transmission of data.
- f. The supplier must inspect the site and furnish the Postal Service an inspection report 15 days before the scheduled installation.

Clause 4-13:**Software License Warranty and Indemnification (March 2006)**

- a. The supplier warrants that it has full power and authority to grant the rights contained in this contract with respect to the software without the consent of any other person. Neither the performance of the services by the supplier nor the license to and use by the Postal Service of the software and documentation (including copying) will in any way constitute an infringement or other violation of any copyright, trade secret, trademark, patent, invention, proprietary information, nondisclosure, or other rights of any third party.
- b. The supplier indemnifies and holds harmless (including reasonable attorney's fees) the Postal Service and its employees or agents against all liability to third parties arising from the negligence of the supplier or its agents and the license to or use by the Postal Service of the software, including but not limited to the violation of any third party's trade secrets, proprietary information, trademark, copyright, or patent rights in connection with the licensing of the software. The Postal Service may, at this option, conduct the defense in any third-party action, and the supplier promises fully to cooperate with this defense. This indemnification is limited to the software delivered to the Postal

Service or as modified by the supplier, and does not cover third-party claims arising from modifications by the Postal Service not authorized by the supplier.

- c. If a third-party claim causes the Postal Service's quiet enjoyment and use of the software to be seriously endangered or disrupted, the supplier must either:
 - (1) Replace the software, without additional charge, by a compatible, functionally equivalent, and noninfringing product;
 - (2) Modify the software to avoid the infringement;
 - (3) Obtain a license for the Postal Service to continue use of the software for the term of this contract, and pay for any additional fee required for the license; or
 - (4) If none of these alternatives is possible even after the supplier's best efforts, return a pro rata portion of the license, or 10 years, whichever is less.

Clause 4-14:

Software Development Warranty (March 2006)

If at any time during the 12-month period immediately following acceptance, the supplier or the Postal Service discovers defects or errors in the software or any respect in which the software fails to conform to the provisions of any other warranty contained in this contract, the supplier must, entirely at its own expense, promptly correct the defects, errors, or nonconformity by, among other things, supplying the Postal Service with corrective codes and making additions, modification, or adjustments to the package as may be necessary to keep the software in operating order in conformity with the warranties in this contract.

Clause 4-15:

Reserved

Clause 4-16:

Substitution of Information Technology Equipment (March 2006)

This clause acknowledges that some of the contracted for equipment may not be readily available or may permanently go out of production. Based on the authority of this clause, the supplier may request a one-time or permanent substitution of one or more contract line items. Such requests must be made in writing to the contracting officer, with a copy to the contracting officer's representative (COR).

The following conditions must be met:

- a. The replacement item(s) must meet or exceed all contract specifications that were applicable to the items being replaced.
- b. The replacement item(s) must be priced equal to, or less than, the item(s) being replaced.

- c. The replacement item(s) must be reviewed, and be determined to be acceptable by the Postal Service technical representative.
- d. The replacement item(s) must be approved in writing by the contracting officer and incorporated into the contract.

The supplier's request for a replacement may not exceed the required delivery time of any items. Upon formal acceptance of a replacement, the contracting officer may grant a day-to-day extension to the delivery schedule for the time the Postal Service took to approve the replacement. No extension may be granted in the case of unaccepted proposed replacements.

Clause 4-17:

Technology Enhancement (March 2006)

- a. *Definitions:*
 - (1) Enhancement, replacement, and upgrade are used interchangeably throughout this clause.
 - (2) Cost to performance ration is a form of comparative measurement and means the contracts costs of a given item or configuration per a quantifiable unit of performance or capability, such as (but not limited to) storage capacity (in megabytes), speed (in megahertz), energy consumption efficiency, etc.
- b. The supplier must propose technology enhancement of information technology equipment, firmware, or software configurations being provided under this contract whenever product lines of newer technology become available that may save money, improve performance, or save energy. All proposed upgrades must meet the following requirements:
 - (1) All mandatory requirements of the contract must continue to be met.
 - (2) Overall contract life cycle costs may not increase as a result of the upgrade.
 - (3) The proposed upgrade or enhancement will:
 - (a) Either afford a better cost to performance ration compared to existing contract offerings/configurations; or
 - (b) At minimum, must result in at least equal operability, maintainability, reliability, and overall system performance while providing some additional benefit or advantage to the Postal Service.
 - (4) The replacement configuration proposal must be acceptable to the contracting officer's representative (COR). As a minimum, the following information must be submitted by the supplier with each proposal:
 - (5) A description of the difference between the existing contract requirement and the proposed change along with the comparative advantages and disadvantages of each.
 - (6) Suggested contract requirements which should be changed if the proposed technology enhancement is adopted.

- (7) A complete pricing proposal that evidences the commerciality of the pricing. (The price for the upgraded product, or configuration, can be no greater than the standard commercial price of the replacement product less a discount factor equal at least to the discount afforded the Postal Service in the supplier's final proposal for the original, taking into account the age of the original product in its life cycle.)
 - (8) An evaluation of the proposed change's effect on collateral costs, costs of related items, and costs of maintenance and operation.
 - (9) Timing as to when the modification adopting the technology enhancement must be issued to ensure the maximum benefit to the Postal Service.
 - (10) Identify any effect on the contract completion or delivery schedule.
 - (11) Any other information that may be required by the contracting officer.
- c. Technology enhancements, as contemplated by this clause, will not be added to the contract except by written, bilateral modification to the contract.
 - d. The decision by the contracting officer to accept or reject any proposal under this contract is final and not subject to [Clause B-9: Claims and Disputes](#).

Clause 4-18:

Information and Communication Technology Accessibility (October 2019)

- a. Information and communication technology purchased under this contract or order must conform to the applicable provisions of the Architectural and Transportation Barriers Compliance Board's Information and Communication Technology Standards and Guidelines (36 CFR part 1194) at the time of delivery, except when the contracting officer has advised that compliance is not required.
- b. Before acceptance, the supplier must provide an Accessibility Conformance Report documenting the accessibility features incorporating the standards of the applicable provisions of 36 CFR part 1194 for the information and communication technology products ordered under this contract.

Clause 4-19:

Information Security Requirements (April 2023)

- a. *General* — The Postal Service is committed to creating and maintaining an environment that protects Postal Service information and information resources from accidental or intentional unauthorized use, modification, disclosure, or destruction. As such, the supplier must develop, implement, and maintain effective information security controls that include administrative, technical, and physical safeguards

as stated in Handbook AS-805-I, *USPS Information Security Requirements for Suppliers*.

These controls shall:

- (1) Ensure the security and confidentiality of Postal Service information and information systems,
- (2) Protect against threats to the security and integrity of Postal Service information and information systems, and
- (3) Protect against unauthorized access or unauthorized use of Postal Service information and information systems.

At least once per year, the supplier shall, audit and review its information security policies and procedures to ensure their continued effectiveness and determine whether adjustments are appropriate. Upon request, evidence of such audits and reviews shall be provided to the Postal Service.

Security Incident Notification. In the event of a cybersecurity incident on its network(s) or systems, the supplier must notify the Postal Service contracting officer and the Postal Service Corporate Information Security Office (866-877-7247) as soon as practicable but no later than:

- (1) 24 hours following the detection of a security incident involving Postal Service information and/or information resources.
- (2) 72 hours following the detection of a security incident not involving Postal Service information or information resources.

In the event of a security incident, the supplier agrees to take action promptly, at its own expense, to investigate the security incident, to identify and mitigate the effects of any such security incident, and to implement reasonable and appropriate measures in response to such security incident, including, but not limited to, immediate remedial action designed to prevent any future such occurrence. The Supplier will further provide the Postal Service with all available information, including details regarding the information and/or information systems affected, any indicators of compromise, and any actions taken.

- b. *Subcontractors and Information Security* — The supplier shall ensure that each of its subcontractors complies with the information security requirements of this clause. Further, the supplier must notify the contracting officer and CISO at CISO_TPCRM@usps.gov of its use of any subcontractor that will have access to any Postal Service information or information systems.

Clause 4-20:

General Terms and Conditions (Surface Transportation) (April 2023)

- a. *Inspection and Acceptance:* The supplier will only tender for acceptance those goods or services that conform to the requirements of this contract. The Postal Service reserves the right to inspect or test goods or services that have been tendered for acceptance. The Postal Service may require repair or replacement of nonconforming goods or

re-performance of nonconforming services at no increase in contract price. If repair, replacement or re-performance will not correct the defects or it is not possible, the Postal Service may seek an equitable price reduction or adequate consideration for acceptance of nonconforming goods or services. The Postal Service must exercise its post acceptance rights:

- (1) Within a reasonable period of time after the defect was discovered or should have been discovered, and
- (2) Before any substantial change occurs in the condition of the items, unless the change is due to the defect in the item.

b. *Assignment:* If this contract provides for payments aggregating \$10,000 or more, claims for monies due or to become due from the Postal Service under it may be assigned to a bank, trust company, or other financing institution, including any federal lending agency, and may thereafter be further assigned and reassigned to any such institution. Any assignment or reassignment must cover all amounts payable and must not be made to more than one party, except that assignment or reassignment may be made to one party as agent or trustee for two or more parties participating in financing this contract. No assignment or reassignment will be recognized as valid and binding upon the Postal Service unless a written notice of the assignment or reassignment, together with a true copy of the instrument of assignment, is filed with:

- (1) The contracting officer;
- (2) The surety or sureties upon any bond; and
- (3) The office, if any, designated to make payment, with acknowledgement of the assignment in writing from the contracting officer.

Assignment of this contract or any interest in this contract other than in accordance with the provisions of this clause will be grounds for termination of the contract for default at the option of the Postal Service.

c. *Changes:* When Clause B-67: Changes (Surface Transportation) is used, it has precedence over paragraph c. Changes, within this clause.

- (1) The contracting officer may, in writing, without notice to any sureties, order changes within the general scope of this contract in the following:
 - (a) Drawings, designs, or specifications when goods to be furnished are to be specially manufactured for the Postal Service in accordance with them;
 - (b) Statement of Work, Statement of Objectives, or description of services;
 - (c) Method of shipment or packing;
 - (d) Places of delivery of goods or performance of services;
 - (e) Delivery or performance schedule;
 - (f) Postal Service furnished property or facilities.

- (2) Any other written or oral order (including direction, instruction, interpretation, or determination) from the contracting officer that causes a change will be treated as a change order under this paragraph, provided that the supplier gives the contracting officer written notice stating:
 - (a) The date, circumstances, and source of the order, and
 - (b) That the supplier regards the order as a change order.
 - (3) If any such change is determined to increase or decrease the cost of performance or affect the delivery schedule, the contract will be modified to effect an equitable adjustment.
 - (4) The supplier's request for equitable adjustment must be asserted within 30 days of receiving a written change order.
 - (5) Failure to agree to any adjustment is a dispute under [Clause B-9: Claims and Disputes](#), which is incorporated into this contract by reference (see paragraph s.). Nothing in that clause excuses the supplier from proceeding with the contract as changed.
- d. *Time is of the Essence:* Unless otherwise agreed, the dates of delivery and performance as stated in the schedule are material terms of this contract. The supplier's unexcused delay in delivery and performance will be grounds for termination for default.
- e. Reserved.
- f. Reserved.
- g. Reserved.
- h. *Patent Indemnity:* The supplier will indemnify the Postal Service and its officers, employees and agents against liability, including costs for actual or alleged direct or contributory infringement of, or inducement to infringe, any United States or foreign patent, trademark, or copyright, or for any actual or alleged misappropriation or misuse of any trade secret or confidential information, arising out of the performance of this contract, provided the supplier is reasonably notified of such claims and proceedings.
- i. *Payment:* See [Clause B-74: Payments \(Surface Transportation\)](#).
- j. *Risk of Loss:* Unless the contract specifically provides otherwise, risk of loss or damage to the goods provided under this contract will remain with the supplier until, and will pass to the Postal Service upon:
 - (1) Delivery of the goods to a carrier, if transportation is f.o.b. origin, or;
 - (2) Delivery of the goods to the Postal Service at the destination specified in the contract, if transportation is f.o.b. destination.
- k. *Taxes:* The contract price includes all applicable federal, state, and local taxes and duties.
- l. *Termination with Notice:* This contract does not contain a termination for convenience clause. If this contract has an annual rate below \$2,500,000, the contracting officer or the supplier, on 60 days written notice, may terminate this contract or the right to perform under it, in whole or in part, without cost to either party. If this contract has an

annual rate at or above \$2,500,000, the contracting officer on 60 days written notice or the supplier on 120 days written notice, may terminate this contract or the right to perform under it, in whole or in part, without cost to either party.

- m. *Termination for Default:* The Postal Service may terminate this contract, or any part hereof, for default by the supplier, or if the supplier fails to provide the Postal Service, upon request, with adequate assurances of future performance. In the event of termination for default, the Postal Service will not be liable to the supplier for any amount for goods or services not accepted, and the supplier will be liable to the Postal Service for any and all rights and remedies provided by law. The debarment, suspension, or ineligibility of the supplier, its partners, officers, or principal owners under the Postal Service's procedures may constitute an act of default under this contract, and such act will not be subject to notice and cure pursuant to any termination of default provision of this contract. If it is determined that the Postal Service improperly terminated this contract for default, such termination will be deemed a termination on notice.
- n. *Title:* Unless specified elsewhere in this contract, title to items furnished under this contract will pass to the Postal Service upon acceptance, regardless of when or where the Postal Service takes physical possession.
- o. *Warranty:* The supplier warrants and implies that the goods delivered under this contract are merchantable and fit for the use for the particular purpose described in this contract.
- p. Reserved.
- q. *Other Compliance Requirements:* The supplier will comply with all applicable Federal, State, and local laws, executive orders, rules and regulations to its performance under this contract. If there are any changes to a federal, state or local law, statute or regulation, executive order or other rule applicable to contract performance during the term of this contract that result in additional contract costs, these costs will be borne by the supplier.
- r. *Order of Precedence:* Any inconsistencies in the provisions or a solicitation, a contract awarded under a solicitation, or a contract awarded without the issuance of a written solicitation will be resolved by giving precedence in the following order:
 - (1) PS Form 7405, *Transportation Services Proposal and Contract*.
 - (2) The Statement of Work.
 - (3) The Postal Service provisions and clauses in the Terms and Conditions.
 - (4) Other Postal Service-provided attachments to this solicitation or contract.
 - (5) Supplier-provided attachments to this Contract.
 - (6) Documents incorporated by reference.
- s. Reserved
- t. Reserved

Clause 4-21:**Supplier Security Risk Assessment (September 2021)**

Post contract award Supplier Security Risk Assessment. If requested by the Postal Service, the supplier may be required to complete a post-award security risk assessment. This assessment shall be performed at no additional cost to the Postal Service. This assessment will occur on an annual basis and will be in the form of an electronic questionnaire and/or an onsite or telephonic review. The supplier must provide adequate resources to complete the security risk assessment, including, but not limited to, access to personnel, documentation (standards, guidelines, policies, procedures, etc.), and facilities.

Supplier Security Risk Assessment Onsite Review. During the term of this contract — if, and for as long as, the Postal Service deems it necessary — supplier must allow the Postal Service or its representatives to perform an onsite risk assessment of any facility or location that processes or stores Postal Service information. Such onsite risk assessment shall be allowed by the supplier at no additional cost to the Postal Service. During any onsite review or risk assessment, the Postal Service will take reasonable steps to minimize disruption to supplier's day-to-day business operations. The supplier must provide adequate resources to complete the onsite risk assessment, including, but not limited to, access to personnel, documentation (standards, guidelines, policies, procedures, etc.), and facilities.

Audit for Reasonable Cause. In addition to the aforementioned annual supplier security risk assessment and onsite review, if supplier violates the supplier security requirements specified in this contract, or a security incident (an incident resulting in loss of, or unauthorized access to, Postal Service information or information systems) occurs, the Postal Service or its designee reserves the right to perform a supplier security risk assessment out of cycle. The supplier may be required, at no additional cost to the Postal Service, to assist the Postal Service in such assessment and provide the resources necessary to complete the assessment in a timely manner.

Risk Mitigation. Should the supplier security risk assessment identify vulnerabilities that warrant mitigation, then the supplier agrees to develop and submit risk mitigation plans to the Postal Service and to perform mitigation activities. Such plans and activities shall be performed at no additional cost to the Postal Service. Further, supplier understands that the performance of the mitigation will be monitored by the Postal Service.

Clause 4-22:**Certification and Accreditation of Information Systems (September 2021)**

- a. *General* — Certification is the technical analysis that establishes the extent to which an information resource meets specified security requirements. Accreditation is the management analysis that determines, from a business standpoint, whether implemented security controls satisfy specified security requirements and provide an acceptable level of risk.

Prior to beginning contract performance, suppliers of products or services to the Postal Service are required to work with Postal Service

personnel to complete the Postal Service's certification and accreditation (C&A) process for Information Technology (IT) systems, related components, and services used to collect, process, transmit or store Postal Service information. Handbook AS-805-A, *Information Resource Certification and Accreditation Process*, provides a framework for characterizing an information resource, determining the sensitivity and criticality of the system, defining information security requirements for protecting the system, testing security solutions, assessing risk, and evaluating the overall security posture of the system. The outcome of the C&A process is the validation and documentation of the information security controls and processes that are implemented throughout each phase of the system lifecycle.

Suppliers of products or services to the Postal Service are required to:

- (1) Cooperate with the Postal Service in completing the application Business Impact Assessment (BIA) to identify the sensitivity and criticality of the system and to determine relevant information security requirements.
 - (2) Ensure all personnel requiring access to Postal Service systems and/or data complete a Postal Service background investigation and obtain a security clearance at a level commensurate with the data sensitivity requirements before access is granted.
 - (3) Provide all requested architectural, technical and security artifacts necessary to complete the C&A process.
 - (4) Implement appropriate, cost-effective information security controls, mechanisms, and procedures to adequately protect the information resources from accidental and intentional unauthorized use, modification, disclosure and destruction.
 - (5) Mitigate security vulnerabilities identified through the C&A process.
 - (6) Monitor the system to manage relevant cyber risks and threats.
 - (7) Notify the Postal Service contracting officer and the Postal Service Corporate Information Security Office (CISO) at (866) 877-7247 of any security incident, involving the system or Postal Service data within 24 hours following detection.
 - (8) Dispose of Postal Service data in accordance with official Postal Service policies and procedures within 60 days following contract termination.
- b. *Site Security Review* — The Postal Service CISO reserves the right to perform a Site Security Review (SSR), to include third-party locations, where Postal Service data will be stored. To that end, the supplier shall identify any logistical or preparatory actions required for the SSR. Postal Service data may not be stored outside of Postal Service premises or placed onto laptops or other mobile media without the prior written consent of the contracting officer. The contracting officer shall coordinate such request with the CISO. The supplier shall explain its contingency plan as it applies to the use of third-party support. If

available, service providers can submit a Service Organization Control Type II (SOC 2) report, which the Postal Service may accept in lieu of an SSR.

Clause 4-23: Cloud Computing Security Requirements (September 2021)

a. *Definitions.* As used in this clause—

“Cloud computing” means a model, system or architecture for enabling on-demand network access to a pool of computing resources (e.g., networks, servers, databases, infrastructure, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction. This includes other commercial terms, such as on-demand self-service, broad network access, resource pooling, rapid elasticity, and measured service. Cloud computing can be packaged in a cloud deployment model or variations thereof. It also includes commercial offerings of cloud services: Software-as-a-Service (SaaS), Platform-as-a-Service (PaaS), and Infrastructure-as-a-Service (IaaS).

“Postal Service data” means any data, software, input, information, document, electronic files, works, images, media, or machine-readable material, regardless of form or characteristics, including derivatives thereof, that is created or obtained by or on behalf of the Postal Service in performance of this contract or in the course of Postal Service business.

“Postal Service-related data” means any data, information, document, electronic files, works, media, or machine readable material, regardless of form or characteristics, including derivatives thereof, that is created or obtained by Supplier through the storage, processing, or communication of Postal Service data. This does not include Supplier’s business records (e.g., financial records, legal records) or data such as operating procedures, software coding, or algorithms that are not uniquely applied to Postal Service data.

“Information system” means a discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, storage, or disposition of information.

“Media” means physical devices or writing surfaces including, but not limited to, magnetic tapes, optical disks, magnetic disks, large-scale integration memory chips, database, and printouts, onto which information is processed, recorded, stored, or printed within an information system, or laptops, workstations, or servers that are not USPS issued.

b. *Cloud computing security requirements.* The requirements of this clause are applicable when using cloud computing to provide information technology services and products in the performance of the contract.

- (1) Supplier shall obtain approval from the contracting officer prior to utilizing cloud computing services in performance of the contract.

- (2) Supplier shall implement, maintain, and document administrative, technical, and physical safeguards and controls, appropriate to the applicable cloud deployment model, and consistent with the security level and services required in accordance with NIST SP 800-53 rev. 4 (or latest version), FedRAMP, Handbook AS-805-H *Cloud Security*, and the instructions of the Corporate Information Security Office (CISO).
 - (3) Supplier shall maintain, collect, process, transmit, and store within the United States all Postal Service data and Postal Service-related data that is not physically located on Postal Service premises, including cloud storage. No Postal Service data or Postal Service-related data may be stored outside of the United States, unless Supplier receives written authorization from the contracting officer of the ability to use another geographic location. The Supplier's headquarters and infrastructure must be located in the United States.
- c. *Limitations on access to, and use and disclosure of, Postal Service data and Postal Service-related data.*
 - (1) Supplier shall not access or use Postal Service data unless specifically authorized by the terms of this contract or a task order or delivery order issued hereunder.
 - (a) If authorized by the terms of this contract or a task order or delivery order issued hereunder, any access to, or use of, Postal Service data shall only be for purposes specified in this contract or applicable task order or delivery order.
 - (b) Supplier shall limit this access to only those employees or contractors that are specifically working on this contract or applicable task order or delivery order.
 - (c) Supplier shall ensure that all employees or contractors with access are subject to all access, use, and disclosure prohibitions and obligations such as background investigations and adhering to the Postal Service security clearance requirements.
 - (d) All access, use, and disclosure prohibitions and obligations shall survive the expiration or termination of this contract.
 - (2) Supplier shall only use Postal Service-related data to support the operational environment, including DEV, SIT, CAT, and PROD environments, that supports the Postal Service data and for no other purpose, unless otherwise permitted with the prior written approval of the contracting officer. Supplier shall not disclose Postal Service-related data unless specifically authorized by the contracting officer.
- d. *Records management and facility access.*
 - (1) Supplier shall provide the contracting officer all Postal Service data and Postal Service-related data in the format specified in the contract or, if not specified in the contract, prescribed by the contracting officer.

- (2) Supplier shall dispose of Postal Service data and Postal Service-related data in accordance with the terms of the contract and provide the confirmation of cloud account or subscription retirement, cloud deployment deactivation and an unrecoverable data and cloud deployment disposition state to the contracting officer in accordance with contract closeout procedures described in this contract and as prescribed by the contracting officer.
 - (3) Supplier shall provide the Postal Service, or its authorized representatives, access to all Postal Service data and Postal Service-related data, access to Supplier personnel involved in performance of the contract, and physical access to any Supplier facility with Postal Service data or Postal Service-related data, for the purpose of electronic discovery, audits, investigations, inspections, or other similar activities, as authorized by law or regulation.
- e. *Notification of third-party access requests.* Supplier shall notify the contracting officer promptly of any requests from a third party for access to Postal Service data or Postal Service-related data, including any warrants, seizures, or subpoenas it receives, including those from another Federal, State, or local Agency. Supplier shall cooperate with the contracting officer and, when appropriate, the Chief Privacy Officer and CISO, to take all measures to protect Postal Service data and Postal Service-related data from unauthorized disclosure.
- f. *Termination and Contract Closeout.* Upon a request from the Postal Service, the expiration or termination of the contract, or declaration of bankruptcy by the supplier, supplier shall deliver all Postal Service data and Postal Service-related data in a usable form and format for a follow-on service, system, or database. Supplier hereby grants the Postal Service any rights, licenses, and permissions for the migration and exchange of such data to a new service or system. These licenses and permissions shall include, but not be limited to, rights in forms, schema, or other relational data, which pertains to the Postal Service data and Postal Service-related data. Supplier shall cooperate in good faith with the Postal Service, or its authorized representatives, to coordinate the transition of Postal Service data and Postal Service-related data to a destination prescribed by the contracting officer. Unless specified otherwise in writing by the contracting officer, supplier shall, at its own cost and expense:
 - (1) Transfer the most up-to-date Postal Service data and Postal Service-related data at the time of transition (however, in no case shall the Postal Service data or Postal Service-related data to be transferred be older than that date which is thirty (30) days prior to the date of transition);
 - (2) Ensure no interruption in access to Postal Service data and Postal Service-related data during the transition; and
 - (3) Upon confirmation from the contracting officer of a successful transition, dispose of all Postal Service data and Postal Service-related data to a non-readable or non-usable state, decommission

its hosting environment, and disable access to that hosting environment, as prescribed by the contracting officer.

- g. *Subcontracts.* Supplier shall include this clause, including this paragraph (g), in all subcontracts that involve or may involve cloud services, including subcontracts for commercial items.

Clause 5-1:

**Price Reduction for Defective Cost or Pricing Data
(March 2006)**

- a. If any price, including profit or fee, negotiated in connection with this contract, or modification to this contract, or any cost reimbursable under this contract, was increased by any significant amount because:
 - (1) The supplier or subcontractor furnished cost or pricing data that were not complete, accurate, and current as of the date of the final agreement on price;
 - (2) A subcontractor or prospective subcontractor furnished the supplier cost or pricing data that were not complete, accurate, and current as of the date of final agreement on price; or
 - (3) Any of these parties furnished data of any description that were not accurate — then the price or cost will be reduced accordingly and the contract will be modified to reflect the reduction.
- b. Any reduction in the contract price under paragraph [a.](#) above due to defective data from a prospective subcontractor that was not awarded the subcontract will be limited to the amount, plus applicable overhead and profit markup, by which the actual subcontract, or the actual cost to the supplier if there was no subcontract, was less than the prospective subcontract cost estimate submitted by the supplier (provided that the actual subcontract price was not itself affected by defective cost or pricing data).

Clause 5-2:

Subcontractor Cost or Pricing Data (March 2006)

- a. Before awarding any subcontract or pricing any subcontract modification, the supplier must require the subcontractor to submit cost or pricing data whenever cost or pricing data are required by the [Conduct Price/Cost Analysis](#) topic of the Evaluate Proposals task of [Postal Service Supplying Practices Process Step 2: Evaluate Sources](#).
- b. If the subcontractor is required to submit cost or pricing data under paragraph [a.](#) above, then the supplier must insert the substance of this clause, including this paragraph [b.](#), in the subcontract.

Clause 5-3:

Predetermined Indirect Cost Rates (March 2006)

- a. Notwithstanding [Clause 2-30: Allowable Cost and Payment](#) of this contract, allowable indirect costs under this contract will be determined by applying predetermined indirect cost rates established in accordance with Postal Service Supplying Practices.

- b. Predetermined rate agreements must be incorporated into the contract schedule and must specify:
 - (1) The predetermined indirect cost rates;
 - (2) The bases to which the rates apply;
 - (3) The fiscal year (or other period) for which the rates apply; and
 - (4) The specific terms treated as direct costs or any changes in the items previously treated as direct costs.
- c. The predetermined indirect cost rate agreement may not change any monetary ceiling, contract obligation, or specific cost allowance or disallowance provided for in this contract.
- d. Allowable indirect costs for the period from the beginning of performance until the end of the supplier's fiscal year must be obtained using the predetermined indirect cost rates and the bases shown in the schedule.

Clause 5-4:

Certification of Cost or Pricing Data (July 2014)

- a. The supplier must submit a Certificate of Current Cost or Pricing Data, as contained in section 2-34.15 of the USPS Supplying Principles and Practices, when the contract action (including modifications) is valued at \$1 million or more and is made noncompetitively; when the goods and services are not commercially-available; and when fair and reasonable pricing cannot be determined by other means, such as price analysis. The certificate must be submitted as of the date of agreement on price or, if applicable, an earlier date agreed upon between the parties that is as close as practicable to the date of agreement on price.
- b. Before awarding any subcontract or pricing any subcontract modification, the supplier must require the subcontractor to submit cost or pricing data that is certified whenever cost or pricing data is required to be certified by the supplier under the circumstances described under paragraph a. above. The supplier will be responsible for requiring the subcontractor to submit cost or pricing data and ensuring it is certified. The supplier must retain the certificate it obtains from the subcontractor until three years after final payment under this contract or any longer period required by statute or other clauses in this contract.

Clause 6-1:

Contracting Officer's Representative (March 2006)

The contracting officer will appoint a contracting officer's representative (COR), responsible for the day-to-day administration of the contract, who will serve as the Postal Service's point of contact with the supplier on all routine matters. A copy of the notice of appointment defining the COR's authority will be furnished to the supplier upon award of the contract.

Clause 7-1: Patent Infringement Bond Requirements (March 2006)

The supplier may be required to submit a patent infringement bond in a penal amount set by the contracting officer and in a form acceptable to the Postal Service. Failure to submit an acceptable bond may be cause for termination of the contract for default.

Clause 7-2: Additional Bond Security (April 2023)

If any surety furnishing a bond in connection with this contract becomes unacceptable to the Postal Service or fails to furnish reports on its financial condition as requested by the contracting officer, or if the contract price increases to the point where the security furnished becomes inadequate in the contracting officer's opinion, the supplier must promptly furnish additional security as required to protect the interests of the Postal Service and of persons supplying labor or materials in performance of this contract.

Clause 7-3: Deposit of Assets Instead of Surety Bonds (April 2023)

- a. If the supplier has deposited specific assets instead of furnishing sureties for any bond required under this contract, and the assets are in the form of certified check, cashier's check, bank draft, postal money order, or currency, the Postal Service will hold the assets in an account for the supplier's benefit.
- b. Upon contract completion, the supplier's funds will be returned as soon as possible, unless the contracting officer determines that all or part of the account is required to compensate the Postal Service for costs it has or will incur as a result of the supplier's delay, default, or failure to perform. In such a case, the entire value of assets in the account will be available to compensate the Postal Service.

Clause 7-4: Insurance (March 2006)

- a. During the term of this contract and any extension, the supplier must maintain at its own expense the insurance required by this clause. Insurance companies must be acceptable to the Postal Service. Policies must include all terms and provisions required by the Postal Service.
- b. The supplier must maintain and furnish evidence of workers' compensation, employers' liability insurance, and the following general public liability and automobile liability insurance:

	Bodily Injury	Property Damage
General Liability	\$100,000 per person*	Per occurrence (as set forth in the schedule)
	\$500,000 per accident*	Aggregate (as set forth in the schedule)

	Bodily Injury	Property Damage
Automobile Liability	\$100,000 per person*	\$100,000 per occurrence
	\$500,000 per accident*	\$100,000 aggregate*

*Unless modified in the schedule

- c. Each policy must include substantially the following provision: "It is a condition of this policy that the company furnish written notice to the U.S. Postal Service 30 days in advance of the effective date of any reduction in or cancellation of this policy."
- d. The supplier must furnish a certificate of insurance or, if required by the contracting officer, true copies of liability policies and manually countersigned endorsements of any changes. Insurance must be effective, and evidence of acceptable insurance furnished, before beginning performance under this contract. Evidence of renewal must be furnished not later than 5 days before a policy expires.
- e. The maintenance of insurance coverage as required by this clause is a continuing obligation, and the lapse or termination of insurance coverage without replacement coverage being obtained will be ground for termination for default.

Clause 7-5:

Errors and Omissions (March 2006)

- a. The supplier warrants that it is insured for \$200,000 (unless a greater amount is set forth in the schedule) for errors and omissions per claim in the performance of this contract.
- b. Unless the supplier's policy is prepaid, noncancelable, and issued for a period at least equal to the term of this contract on an occurrence basis, the supplier must have the policy amended to include substantially the following provision:
 "It is a condition of this policy that the company furnish written notice to the U.S. Postal Service 30 days in advance of the effective date of any reduction in or cancellation of this policy."
- c. The supplier must furnish a certificate of insurance or, if required by the contracting officer, true copies of liability policies and manually countersigned endorsements of any changes. Insurance must be effective, and evidence of acceptable insurance furnished, before beginning performance under this contract. Evidence of renewal must be furnished not later than 5 days before a policy expires.

Clause 7-6:

Federal, State, and Local Taxes (March 2006)

- a. *Definitions:*
 - (1) *Contract Date* — The effective date of this contract or modification.

- (2) *All Applicable Federal, State, and Local Taxes and Duties* — All taxes and duties, in effect on the contract date, that the taxing authority is imposing and collecting on the transactions or property covered by this contract.
 - (3) *After-imposed Federal Tax* — Any new or increased federal excise tax or duty, or tax that was exempted or excluded on the contract date but whose exemption is revoked or reduced during the contract period, on the transactions or property covered by this contract that the supplier is required to pay or bear as the result of legislative, judicial, or administrative action taking effect after the contract date. It does not include social security tax or other employment taxes.
 - (4) *After-relieved Federal Tax* — Any amount of federal excise tax or duty, except social security or other employment taxes, that would otherwise have been payable on the transactions or property covered by this contract, but which the supplier is not required to pay or bear, or for which the supplier obtains a refund or drawback, as the result of legislative, judicial, or administrative action taking effect after the contract date.
 - (5) *Local Taxes* — Includes taxes imposed by a possession of the United States or by Puerto Rico.
- b. The contract price includes all applicable federal, state, and local taxes and duties.
 - c. The contract price will be increased by the amount of any after-imposed federal tax, provided the supplier warrants in writing that no amount for a newly imposed federal excise tax or duty or rate increase was included in the contract price as contingency reserve or otherwise.
 - d. The contract price will be decreased by the amount of any after-relieved federal tax.
 - e. The contract price will be decreased by the amount of any federal excise tax or duty, except social security or other employment taxes, that the supplier is required to pay or bear, or does not obtain a refund of, through the supplier's fault, negligence, or failure to follow instructions of the contracting officer.
 - f. No adjustment will be made in the contract price under this clause unless the amount of the adjustment exceeds \$100.
 - g. The supplier must promptly notify the contracting officer of all matters relating to any federal excise tax or duty that reasonably may be expected to result in either an increase or decrease in the contract price and must take appropriate action as the contracting officer directs.
 - h. The Postal Service will, without liability, furnish evidence appropriate to establish exemption from any federal, state, or local tax when the supplier requests such evidence and a reasonable basis exists to sustain the exemption.

Clause 7-7: Federal, State, and Local Taxes (Short Form) (March 2006)

Except as this contract may otherwise provide, the contract price includes all applicable federal, state, and local taxes and duties in effect on the contract date but does not include any taxes from which the Postal Service, the supplier, or this transaction is exempt. Upon request of the supplier, the Postal Service must furnish a tax exemption certificate or similar evidence of exemption from any tax not included in the contract price. Contract date means the date of the supplier's proposal or quotation, or, if no proposal or quotation, the date of this purchase order.

Clause 7-8: Federal, State, and Local Taxes (Noncompetitive Contract) (March 2006)*a. Definitions:*

- (1) *Contract Date* — The effective date of this contract or modification.
- (2) *All Applicable Federal, State, and Local Taxes and Duties* — All taxes and duties, in effect on the contract date, that the taxing authority is imposing and collecting on the transactions or property covered by this contract.
- (3) *After-imposed Tax* — Any new or increased federal, state or local tax or duty, or tax that was excluded on the contract date but whose exclusion was later revoked or amount of exemption reduced during the contract period, other than an excepted tax, on the transactions or property covered by this contract that the supplier is required to pay or bear as the result of legislative, judicial, or administrative action taking effect after the contract date.
- (4) *After-relieved Tax* — Any amount of federal, state, or local tax or duty, other than excepted tax, that would otherwise have been payable on the transactions or property covered by this contract, but which the supplier is not required to pay or bear, or for which the supplier obtains a refund or drawback, as the result of legislative, judicial, or administrative action taking effect after the contract date.
- (5) *Excepted Tax* — Social security or other employment taxes, net income and franchise taxes, excess profits taxes, capital stock taxes, transportation taxes, unemployment compensation taxes, and property taxes. Excepted tax does not include gross income taxes levied on or measured by sales or receipts from sales, property taxes assessed on completed supplies covered by this contract, or any tax assessed on the supplier's possession of, interest in, or use of property to which the Postal Service has title.
- (6) *Local Taxes* — Includes taxes imposed by a possession of the United States or by Puerto Rico.

- b. Unless otherwise provided in this contract, the contract price includes all applicable federal, state, and local taxes and duties.
- c. The contract price will be increased by the amount of any after-imposed tax, or of any tax or duty specifically excluded from the contract price by a term or condition of this contract, that the supplier is required to pay or bear, including any interest or penalty, if the supplier states in writing that the contract price does not include any contingency for such tax and if liability for such tax, interest, or penalty was not incurred through the supplier's fault, negligence, or failure to follow instructions of the contracting officer.
- d. The contract price will be decreased by the amount of any after-relieved tax. The Postal Service will be entitled to interest received by the supplier incident to a refund of taxes, to the extent that such interest was earned after the supplier was paid by the Postal Service for such taxes. The Postal Service will be entitled to repayment of any penalty refunded to the supplier, to the extent that the penalty was paid by the Postal Service.
- e. The contract price will be decreased by the amount of any federal, state, or local tax, other than exempted tax, that was included in the contract price and that the supplier is required to pay or bear, or does not obtain a refund of, through the supplier's fault, negligence, or failure to follow instructions of the contracting officer.
- f. No adjustment will be made in the contract price under this clause unless the amount of the adjustment exceeds \$100.
- g. The supplier must promptly notify the contracting officer of all matters relating to any federal, state, and local taxes and duties that reasonably may be expected to result in either an increase or decrease in the contract price, and the supplier must take appropriate action as the contracting officer directs. The contract price will be equitably adjusted to cover the costs of action taken by the supplier at the direction of the contracting officer, including any interest, penalty, and reasonable attorney's fees.
- h. The Postal Service will furnish evidence appropriate to establish exemption from any federal, state, or local tax when the supplier requests an exemption and states in writing that it applies to a tax excluded from the contract price, and a reasonable basis for the exemption exists.

Clause 7-9:

**State and Local Taxes (Indefinite Delivery Equipment Rental)
(March 2006)**

Notwithstanding the terms of [Clause 7-6: Federal, State, and Local Taxes](#) of this contract, the contract price excludes all state and local taxes levied on or measured by the supplier or rental price of leased equipment furnished under this contract. The supplier will state separately on its invoices any such taxes levied and paid, and the Postal Service agrees either to reimburse the supplier for the amounts of taxes paid or provide evidence necessary to sustain an exemption.

Clause 7-10:**Sustainability (September 2022)**

The Postal Service embraces sustainable practices and environmental responsibility, and encourages suppliers to improve their environmental sustainability practices in the performance of this contract. As appropriate, the Postal Service will collaborate with the supplier to identify opportunities that may improve the environmental and sustainability performance of the goods and services being provided by the supplier. The Postal Service encourages the supplier to develop and propose innovative sustainability business practices and offer goods and services that support Postal Service operations in a more environmentally sustainable manner while also maintaining or reducing the cost of its product or services to the Postal Service. Innovative sustainability business practices can take the form of improved and more sustainable processes, the replacement of materials used in performance with more sustainable materials, designing a combination of sustainable materials with other materials in products that lead to reductions in the total cost of ownership, or by some other means. If the proposed innovation results in enhanced sustainability or otherwise furthers the Postal Service's goals at reduced costs, then the Postal Service may (1) share quantified savings resulting from the innovation with the supplier; or (2) increase the quantities called for; or (3) extend the term (including options) of this contract. Additional quantities may not exceed 100 percent of the amount required by this contract, and term extensions may not exceed two years, including options.

(Note: Contracting officers should also see [Clause 2-22, Value Engineering Incentive](#), as an example of a cost-sharing approach that may be used as a starting point for encouraging innovation. For an example of incentivizing suppliers, Clause 2-22 may be modified as appropriate to meet the goals of the particular purchase, or contracting officers may draft contract-specific clauses for use. In either case, the contracting officer must consult assigned counsel in this effort. See [5-9.6, Value Engineering](#), for general guidance on that subject.)

- (1) At a reasonable price for the intended business purpose.

Clause 7-11**Recycled Content Products (September 2022)**

- a. Definition: As used in this clause, "Recycled Content Product" means a product that contains any amount of post-consumer or pre-consumer recycled-content materials.
- b. In the performance of this contract, supplier and its subcontractors must:
 - (1) Offer and provision Recycled Content Products when such products are commercially available at a cost-competitive price; and
 - (2) Make every effort to ensure that Recycled Content Products are used at the time of contract award for products that are:
 - (a) Delivered;

- (b) Acquired by the supplier and/or subcontractors for Postal Service use or for performing services at a Postal Service facility; or
 - (c) Specified in the design of a building or work, or incorporated during construction, renovation, or maintenance at a Postal Service facility.
- c. The requirements of paragraph b. apply to the supplier and its subcontractors unless the product cannot be acquired:
 - (1) Competitively within a timeframe providing for compliance with the contract performance schedule;
 - (2) Meeting other contract performance requirements; or
 - (3) At a reasonable price for the intended business purpose.

Clause 7–12

Bio-Based Content Products (September 2022)

- a. Definition: As used in this clause, “Bio-Based Content Products” means products that earned at least one of the following:
 - (1) U.S. Department of Agriculture’s Bio-Preferred for Federal procurement preference (FPP) designation; or
 - (2) U.S. Department of Agriculture’s USDA Certified Bio-based Product® certification.
- b. In the performance of this contract, supplier and its subcontractors must:
 - (1) Offer and provision Bio-Based Content Products when such products are commercially available at a cost-competitive price; and
 - (2) Make every effort to ensure that Bio-Based Content Products are used at the time of contract award for products that are:
 - (a) Delivered;
 - (b) Acquired by the supplier and/or subcontractors for Postal Service use or for performing services at a Postal Service facility; or
 - (c) Specified in the design of a building or work, or incorporated during construction, renovation, or maintenance at a Postal Service facility.
- c. The requirements of paragraph b. apply to the supplier and its subcontractors unless the product cannot be acquired:
 - (1) Competitively within a timeframe providing for compliance with the contract performance schedule;
 - (2) Meeting other contract performance requirements; or
 - (3) At a reasonable price for the intended business purpose.

Clause 7-13:**Energy-Efficient Products (September 2022)**

- a. Definition: As used in this clause, “Energy-Efficient Products” means products that earned one or more of the following certifications or designations based on their energy-efficient attributes or features:
 - (1) U.S. Environmental Protection Agency’s Energy Star[®] certification;
 - (2) U.S. Department of Energy’s Federal Energy Management Program (FEMP) designation for being in the upper 25 percent of their class in energy efficiency; or
 - (3) National Electric Manufacturers Association’s NEMA Premium[®] program certification.
 - (4) UL (Underwriters Laboratory) Energy Efficiency Certification Program.
- b. In the performance of this contract, supplier and its subcontractors must:
 - (1) Offer and provision Energy-Efficient Products when such products are commercially available at a cost-competitive price; and
 - (2) Make every effort to ensure that Energy-Efficient Products are used at the time of contract award for products that are:
 - (a) Delivered;
 - (b) Acquired by the supplier and/or subcontractors for Postal Service use or for performing services at a Postal Service facility; or
 - (c) Specified in the design of a building or work, or incorporated during construction, renovation, or maintenance at a Postal Service facility.
- c. The requirements of paragraph b. apply to the supplier and its subcontractors unless the product cannot be acquired:
 - (1) Competitively within a timeframe providing for compliance with the contract performance schedule;
 - (2) Meeting other contract performance requirements; or
 - (3) At a reasonable price for the intended business purpose.
- d. Information about Energy-Efficient Products is available at:
 - (1) The Energy Star[®] website (<https://www.energystar.gov>).
 - (2) The FEMP website (<https://www.energy.gov/eere/femp/federal-energy-management-program>).
 - (3) The NEMA Premium[®] website (<https://www.nema.org/Technical/Pages/NEMA-Premium.aspx>).
 - (4) The UL Website for Energy Efficient Product Verification (<https://www.ul.com/offerings/energy-efficiency-testing-and-certification-services>)

Clause 7-14:

Water-Efficient Products (September 2022)

- a. Definition: As used in this clause, “Water-Efficient Products” means products that have earned the U.S. Environmental Protection Agency’s WaterSense® certification based on their water-efficient attributes or features.
- b. In the performance of this contract, supplier and its subcontractors must:
 - (1) Offer and provision Water-Efficient Products when such products are commercially available at a cost-competitive price; and
 - (2) Make every effort to ensure that Water-Efficient Products are used at the time of contract award for products that are:
 - (a) Delivered;
 - (b) Acquired by the supplier and/or subcontractors for Postal Service use or for performing services at a Postal Service facility; or
 - (c) Specified in the design of a building or work, or incorporated during construction, renovation, or maintenance at a Postal Service facility.
- c. The requirements of paragraph b. apply to the supplier and its subcontractors unless the product cannot be acquired:
 - (1) Competitively within a timeframe providing for compliance with the contract performance schedule;
 - (2) Meeting other contract performance requirements; or
 - (3) At a reasonable price for the intended business purpose.
- d. Information about water-efficient products is available at the WaterSense® website (<https://www.epa.gov/watersense>).

Clause 7-15:

Supplier Sustainability Data Reporting (September 2022)

- a. This contract requires all suppliers with contracts valued at \$500,000 or more who sell the Postal Service environmentally preferable products (EPP), all or in part, to maintain records of the quantity, weight, and dollar value of the EPPs that are provided or sold under the contract each quarter; and submit semi-annual reports to the Postal Service’s sustainability reporting tool. Upon contract award, the supplier will be provided with instructions on how to access the tool and how to report EPP sales.
- b. Definition: As used in this clause, “Environmentally Preferable Products” (EPP) are products that have a lesser or reduced negative effect on human health and the environment when compared with competing products or services that serve the same purpose. This comparison applies to and includes supply chain steps of raw materials, manufacturing, packaging, distribution, use, reuse, operation, maintenance, and disposal. Environmentally preferable

products usually possess more than one environmentally preferable attribute.

- c. The five categories for EPP reporting are defined below:
 - (1) “Recycled Content Products” means products made from any amount of pre-consumer or post-consumer recycled content materials.
 - (2) “Bio-Based Content Products” means a product that earned at least one of the following:
 - (a) U.S. Department of Agriculture ‘s BioPreferred for Federal procurement preference (FPP) designation; or
 - (b) U.S. Department of Agriculture’s USDA Certified Biobased Product[®] certification.
 - (3) “Energy-Efficient Products” means products that have earned one or more of the following certifications or designations based on their energy-efficient attributes or features:
 - (a) U.S. Environmental Protection Agency’s Energy Star[®] certification;
 - (b) U.S. Department of Energy’s Federal Energy Management Program (FEMP) designation for being in the upper 25 percent of their class in energy efficiency; or
 - (c) National Electric Manufacturers Association’s NEMA Premium[®] program certification.
 - (d) UL (Underwriters Laboratory) Energy Efficiency Certification Program.
 - (4) “Water-Efficient Products” means product that have earned the U.S. Environmental Protection Agency’s WaterSense[®] certification based on their water-efficient attributes or features.
 - (5) “Eco-Label Certified Products” means products that are eco-certified by a reputable and impartial third-party organization (e.g., Green Seal[®], EcoLogo[®], etc.) based on their attributes or features.
- d. When the contract contains this clause:
 - (1) The contracting officer will activate the contract in the Postal Service’s sustainability tool for EPP reporting; and
 - (2) The supplier will:
 - (a) Maintain records of the quantity, weight, and dollar value of the environmentally preferable products that are provided or sold under the contract each quarter; and
 - (b) Submit semiannual reports via the Postal Service’s sustainability reporting tool that include the quantity, weight, and dollar value of the environmentally preferable products that were provided or sold under the contract during the open reporting period.

Clause 7-16:

Insurance (Surface Transportation) (June 2020)

- a. During the term of this contract, including any renewal, option, and extension periods, the supplier must maintain at its own expense the insurance required by this clause. Insurance companies must be licensed to sell insurance and be acceptable to the Postal Service. The contracting officer may require additional insurance, which will be specified in the Statement of Work.
- b. The supplier must maintain, and when requested, furnish evidence of current workers compensation and vehicle insurance as pertains to the vehicle(s) used in the performance of the contract. Coverage must meet all applicable Federal, state and local laws.
- c. Insurance must be effective by the time performance starts under this contract.
- d. The maintenance of insurance, as required by this clause, is a continuing obligation, and the lapse or termination of insurance coverage, will be grounds for termination for default.

Clause 7-17:

Sustainability (Surface Transportation) (June 2020)

The Postal Service embraces sustainable practices and environmental responsibility, and encourages suppliers to improve their environmental sustainability practices in the performance of this contract. As appropriate, the Postal Service will collaborate with the supplier to identify opportunities that may improve the environmental and sustainability performance of the goods and services being provided by the supplier. The Postal Service encourages the supplier to develop and propose innovative sustainability business practices and offer goods and services that help the Postal Service operate in a more environmentally sustainable manner. Innovative sustainability business practices can take the form of improved and more sustainable business processes, replacement of materials used in performance with more sustainable materials, combination of sustainable materials with other materials that lead to reductions in the total cost of ownership, or by some other means. If the proposed innovation results in enhanced sustainability or otherwise furthers the Postal Service's goals, then the Postal Service may share any savings resulting from the innovation with the supplier.

Clause 7-18:

Eco-Label Certified Products (September 2022)

- a. Definition: As used in this clause, "Eco-Label Certified Products" means products that are eco-certified by a reputable and impartial third-party organization (e.g., Green Seal®, EcoLogo®, etc.) based on their attributes or features.
- b. The performance of this contract, supplier and its subcontractors must:
 - (1) Offer and provision of Eco-Label Certified Products when such products are commercially available at a cost-competitive price; and

- (2) Make every effort to ensure that Eco-Label Certified Products are used at the time of contract award for products that are:
 - (a) Delivered;
 - (b) Acquired by the supplier and/or subcontractors for Postal Service use or for performing services at a Postal Service facility; or
 - (c) Specified in the design of a building or work, or incorporated during construction, renovation, or maintenance at a Postal Service facility.
- c. The requirements of paragraph b., apply to the supplier and its subcontractors unless the product cannot be acquired:
 - (1) Competitively within a timeframe providing for compliance with the contract performance schedule;
 - (2) Meeting other contract performance requirements; or
 - (3) At a reasonable price for the intended business purpose.

Clause 7-19:

Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment (September 2021)

- a. Definitions. As used in this clause -
 - Backhaul* – means intermediate links between the core network, or backbone network, and the small subnetworks at the edge of the network (e.g., connecting cell phones/towers to the core telephone network). Backhaul can be wireless (e.g., microwave) or wired (e.g., fiber optic, coaxial cable, Ethernet).
 - Covered foreign country* – means The People's Republic of China.
 - Covered telecommunications equipment or services* – means:
 - (1) Telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities);
 - (2) For the purpose of public safety, security of facilities, physical security surveillance, and other security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities);
 - (3) Telecommunications or video surveillance services provided by such entities or using such equipment; or
 - (4) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

End Product – means a product offered for purchase under a contract for goods.

Substantial or essential component – means any component necessary for the proper function or performance of a piece of equipment, system, or service.

b. Prohibition.

The supplier must not provide any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system unless an exception at paragraph c. of this clause applies or a written waiver is obtained from the contracting officer in accordance with paragraph d.

c. Exceptions. This clause does not prohibit the supplier from providing -

- (1) A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or
- (2) Telecommunications equipment that cannot route or redirect user data traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

d. Waivers.

- (1) A waiver of the prohibition on purchasing covered telecommunications equipment and services for a limited period may be considered by the contracting officer when a waiver is necessary to:
 - (a) Enable response and recovery efforts in the case of an emergency, including the declaration of a major disaster;
 - (b) Transition from covered communications equipment and services;
 - (c) Procure replacement equipment and services; or
 - (d) Ensure that communications service to users and customers is sustained.
- (2) When requesting a waiver, the supplier must provide:
 - (a) A compelling justification for the additional time needed to implement the requirements; and
 - (b) A full and complete mockup or description of the presences of covered telecommunications or video surveillance equipment or services in the relevant supply chain and a phase-out plan to eliminate such covered telecommunications or video surveillance equipment or services from the relevant systems.

e. Reporting requirement.

- (1) In the event the supplier identifies covered telecommunications equipment or services used as a substantial or essential component of any system during contract performance, or the supplier is notified of such by a subcontractor at any tier or by any other source, the supplier shall report the information in paragraph e.(2) of this clause to the contracting officer. The contract may also provide for additional notifications to

designated Postal Service officials. For indefinite delivery contracts, the supplier must also report to the contracting officer(s) for any affected order.

- (2) The supplier shall report the following information pursuant to paragraph e.(1) of this clause:
 - (a) Within one business day from the date of such identification or notification: The contract number; the order number(s), if applicable; supplier name; supplier unique entity identifier (if known); supplier Commercial and Government Entity (CAGE) code (if known); brand; model number (original equipment manufacturer number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.
 - (b) Within 10 business days of submitting the information in paragraph e.(2)(a) of this clause: This supplier is to provide any further available information about mitigation actions undertaken or recommended for Postal Service approval. The supplier is required to remediate such usage via component replacement or retrofit. Such replacement or retrofit will be at the supplier's sole expense.
 - (c) In addition, the supplier will describe the efforts it undertook to prevent use or submission of covered telecommunications equipment or services, and any additional efforts that will be incorporated to prevent future use or submission of covered telecommunications equipment or services to the Postal Service.
 - (d) Any failure to comply with the requirements of this clause may be grounds for termination for default of the contract. In this event, the Postal Service may enter into other contracts or arrangements for completion of the work, charging the supplier in default with any additional cost.
- (3) Subcontracts. The supplier shall insert the substance of this clause, including this paragraph, in all subcontracts and other contractual instruments, including subcontracts for the purchase of commercial items.

Clause 8-1:

Patent Rights (March 2006)

a. *Definitions Used in This Clause:*

- (1) *Subject Invention* — Any invention or discovery, whether or not patentable, conceived or first actually reduced to practice in the course of or under this contract. The term includes, but is not limited to, any art, method, process, machine, manufacture, design, or composition of matter, or any new and useful improvement thereof, or any variety of plant, that is or may be

- patentable under the patent laws of the United States of America or any foreign country.
- (2) *Postal Service Purposes* — The right of the Postal Service to practice and have practiced (make or have made, use or have used, sell or have sold) any subject invention throughout the world by or on behalf of the U.S. Postal Service.
 - (3) *Contract* — Any contract, agreement, or other agreement or subcontract entered into, with, or for the benefit of the Postal Service.
 - (4) *Subcontract and Subcontractor* — Any subcontract or subcontractor of the supplier under this contract and any lower-tier subcontract or subcontractor under the contract.
 - (5) *To Bring the Invention to the Point of Practical Application* — To manufacture (in the case of a composition or product), practice (in the case of a process), or operate (in the case of a machine or system) under such conditions as to establish that the invention works and that its benefits are reasonably accessible to the public.
- b. *Rights Granted to the Postal Service* — The supplier agrees to grant the Postal Service title in and to each subject invention. Nothing contained in [Clause 8-1: Patent Rights](#) grants any rights with respect to any invention other than a subject invention.
- c. *Subject Invention Disclosure and Reports:*
- (1) With respect to subject inventions, the supplier must furnish the contracting officer the items described in (a) through (b) below:
 - (a) A written disclosure of each invention promptly after conception or first actual reduction to practice, whichever occurs first under this contract, sufficiently complete in technical detail to convey to one skilled in the art to which the invention pertains a clear understanding of the nature, purpose, operation, and (to the extent known) the physical, chemical, or electrical characteristics of the invention. When unable to submit a complete disclosure, the supplier must, within 3 months, submit a disclosure that includes all such technical detail then known; and unless the contracting officer authorizes a different period, submit all other technical detail necessary to complete the disclosure within 3 additional months.
 - (b) Before final settlement of this contract, a final report listing each invention, including all those previously listed, or certifying that there are no unreported inventions. (This final report and any interim report under (a) above must be in a form acceptable to the contracting officer.)
 - (c) Information in writing, as soon as practicable, of the date and identity of any:
 - (i) Public use, sale, or publication of the invention made by or known to the supplier, or

- (ii) Contemplated publication by the supplier.
- (d) Upon request, any duly executed instruments and other papers (prepared by the Postal Service) necessary to:
 - (i) Vest in the Postal Service the rights granted it under this clause, and
 - (ii) Enable the Postal Service to apply for and prosecute any patent application, in any country covering the invention, where the Postal Service has the right under this clause to file such an application.
- (e) Upon request, an irrevocable power of attorney to inspect and make copies of each United States patent application filed by, or on behalf of, the supplier covering the invention.
- (2) With respect to each subject invention in which the supplier has been granted rights, under license or otherwise, the supplier agrees to provide written reports at reasonable intervals, when requested by the Postal Service, as to:
 - (a) The commercial use being or intended to be made of the invention;
 - (b) Royalties payable to the Postal Service; and
 - (c) The steps taken by the supplier to bring the invention to the point of practical application, or to make the invention available for licensing.
- d. *Subcontracts:*
 - (1) The supplier must, unless otherwise authorized or directed by the contracting officer, include a patent rights clause containing all the provisions of [Clause 8-1: Patent Rights](#) except paragraph g. below in any subcontract where a purpose of the subcontract is the conduct of experimental, developmental, research, or engineering work. If a subcontractor refused to accept this clause, the supplier:
 - (a) Must promptly submit a written report to the contracting officer setting forth the subcontractor's reasons for the refusal and any other pertinent information that may expedite disposition of the matter; and
 - (b) May not proceed with the subcontract without the written authorization of the contracting officer. The supplier may not, in any subcontract, or by using subcontract as consideration thereof, acquire any rights to subject inventions for its own use (as distinguished from rights required to fulfill its contract obligations to the Postal Service in the performance of this contract). Reports, instruments, and other information required to be furnished by a subcontractor to the contracting officer under a patent rights clause in a subcontract may, upon mutual consent of the supplier and the subcontractor (or by direction of the contracting officer), be furnished to the supplier for transmission to the contracting officer.

- (2) The supplier, at the earliest practicable date, must notify the contracting officer in writing of any subcontract containing a patent rights clause, furnish to the contracting officer a copy of the subcontract, and notify the contracting officer when the subcontract is completed. The Postal Service is a third-party beneficiary of any subcontract granting rights to the Postal Service in subject inventions, and the supplier hereby assigns to the Postal Service all the rights that the supplier would have to enforce the subcontractor's obligations for the benefit of the Postal Service with respect to subject inventions. the supplier is not obligated to enforce the agreements of any subcontractor relating to the obligation of the subcontractor to the Postal Service regarding subject inventions.
- e. *Domestic Filing of Patent Applications by Supplier:*
 - (1) If, pursuant to paragraph [h.](#) below, greater rights are granted in a subject invention to the extent that the supplier may claim the invention, the supplier must file in due form and within 6 months of the granting of these rights a United States patent application claiming the invention and furnish, as soon as practicable, the serial number and filing date of the application and the patent number of any resulting patent. As to each invention in which the supplier has been given greater rights, the supplier must notify the contracting officer at the end of 6-month period if it has failed to file or cause to be filed a patent application covering the invention. If the supplier has filed or caused to be filed such an application within the 6-month period, but elects not to continue prosecution of the application, it must notify the contracting officer not less than 60 days before the expiration of the response period. In either of these situations, the supplier forfeits all rights previously granted.
 - (2) The following statement must be included in the first paragraph of any patent application filed or patent issued on an invention made under a Postal Service contract or a subcontract under a Postal Service contract:

"The invention herein described was made in the course of or under a contract or subcontract thereunder with the United States Postal Service."
- f. *Foreign Filing of Patent Applications:*
 - (1) If the supplier acquires greater rights in a subject invention and has filed a United States patent application claiming the invention, the supplier, or any party other than the Postal Service deriving rights from the supplier, has the exclusive rights, subject to the rights of the Postal Service, to file applications on the inventions in each foreign country within:
 - (a) Six (6) months from the date a corresponding United States patent application is filed; or
 - (b) Such longer period as the contracting officer may approve.

- (2) The supplier must notify the contracting officer of each foreign application filed and, upon written request of the contracting officer, furnish an English translation of the application and convey to the Postal Service the entire right title and interest in the invention in each foreign country in which an application has not been filed within the time specified in subparagraph [f\(1\)](#) preceding.
- g. *Withholding Payment:*
 - (1) Final payment under this contract will not be made until the supplier delivers to the contracting officer the reports required by paragraph [c.](#) above and all information as to subcontracts required by paragraph [d.](#) above.
 - (2) If action is deemed warranted because of the supplier's performance under [Clause 8-1: Patent Rights](#) of this contract or of other Postal Service contracts, the contracting officer may withhold from payment such sum as considered appropriate, not exceeding \$50,000, or 10 percent of the amount of this contract, whichever is less, to be held as a reserve until the supplier delivers all the reports, disclosures, and information specified in paragraph [c.](#) above.
- h. *Supplier's Request for Greater Rights* — The supplier, at the time of first disclosing a subject invention pursuant to paragraph [c\(1\)\(a\)](#) above, but not later than 3 months thereafter, may submit in writing to the contracting officer a request for rights by license or otherwise in any invention. The contracting officer will review the supplier's request for rights and will notify the supplier whether it is granted in whole or in part. Any rights granted the supplier will be subject to, but not necessarily limited to, the provisions of paragraph [i](#) following.
- i. *Reservation of Rights to the Postal Service:*
 - (1) If rights in any subject invention are vested in or granted to the supplier, such rights will, as a minimum, be subject to an irrevocable, nonexclusive, and royalty-free license to practice and have practiced the invention throughout the world for Postal Service purposes, including its practice:
 - (a) In the manufacture, use, and disposition of any article or material;
 - (b) In the use of any method; or
 - (c) In the performance of any service, acquired by or for the Postal Service or with funds otherwise derived through the Postal Service.
 - (2) If rights are vested in the supplier, the supplier agrees to, and grants to the Postal Service the rights to, require the granting of a license to an applicant under any such invention:
 - (a) On a nonexclusive basis, unless the supplier, a licensee, or an assignee demonstrates to the Postal Service, at its request, that:

- (i) Effective steps have been taken within 3 years after a patent issues on the invention to bring the invention to the point of practical application, or
 - (ii) The invention has been made available for licensing on terms that are reasonable in the circumstances, or can show cause why the title should be retained for a further period of time; or
- (b) On terms that are reasonable in the circumstances to the extent that the invention is required for public use by Postal Service regulations or as may be necessary to fulfill health needs, or for other public purposes stipulated in the schedule of this contract.
- j. *Right to Disclose Subject Inventions* — The Postal Service may duplicate and disclose reports and disclosures of subject inventions required to be furnished by the supplier pursuant to [Clause 8-1: Patent Rights](#).
- k. *Forfeiture of Rights in Unreported Subject Inventions* — The supplier forfeits to the Postal Service all rights in any subject invention that it fails to report to the contracting officer when or before it:
 - (1) Files or causes to be filed a United States or foreign application thereon; or
 - (2) Submits the final report required by [c\(1\)\(b\)](#) above, whichever occurs later, provided, that the supplier will not forfeit rights in a subject invention if:
 - (a) Contending that the invention is not a subject invention, it nevertheless reports the invention and the facts pertinent to its contention to the contracting officer within the time specified in [k\(1\)](#) or [k\(2\)](#) above; or
 - (b) It establishes that failure to report was due entirely to causes beyond its control and without its fault or negligence. The supplier is deemed to hold any such forfeited subject invention, and the patent applications and patents pertaining to it, in trust for the Postal Service pending written assignment of the invention. The rights accruing to the Postal Service under this paragraph [k](#), are in addition to, and do not supersede, any other rights the Postal Service may have in relation to unreported subject inventions. Nothing contained in this clause may be construed to require the supplier to report any invention that is not in fact a subject invention.
- l. *Examination of Records Relating to Inventions* — The contracting officer, or an authorized representative, until the expiration of 3 years after final payment under this contract, has the right to examine any books, records, documents, and other supporting data of the supplier that the contracting officer or authorized representative reasonably deems directly pertinent to the discovery or identification of subject inventions or to compliance by the supplier with the requirements of this clause.

Clause 8-2:**Authorization and Consent (March 2006)**

- a. *Research and Development Work* — The Postal Service authorizes and consents to all use and manufacture of any invention covered by a U.S. patent in the performance of research, development, or experimental work called for, or performed as a necessary activity, in the performance of this contract or any subcontract, at any tier.
- b. *Supplies and Construction* — The Postal Service authorizes and consents to all use and manufacture of any invention covered by a U.S. patent in performing this contract or subcontract, at any tier, that is:
 - (1) Embodied in the structure or composition of any article, the delivery of which is accepted by the Postal Service under this contract; or
 - (2) Used in machinery, tools, or methods whose use necessarily results from compliance by the supplier or subcontractor with:
 - (a) Specifications or written provisions forming a part of this contract, or
 - (b) Specific written instructions given by the contracting officer directing the manner of performance.
- c. *Determination of Liability* — The liability of the Postal Service for patent infringement or for the unauthorized use of any patent will be determined by the provisions of any patent indemnity clause included in this contract or in any subcontract under this contract (at any tier) and by any indemnification or warranty (express or implied) otherwise provided by the supplier or subcontractor for similar products or services when supplied to commercial buyers.
- d. *Flowdown* — The supplier must include, and require inclusion of, this clause, suitably modified to identify the parties, in all subcontracts under this contract at any tier that are expected to exceed \$50,000.

Clause 8-3:**Notice and Assistance Regarding Patent and Copyright Infringement (March 2006)**

- a. The supplier must report to the contracting officer, in writing, promptly and in reasonable detail, any notice, claim, or suit regarding patent or copyright infringement (or unauthorized use of a patent or copyright) based on performance of this contract.
- b. At the contracting officer's request, the supplier must furnish all evidence and information in its possession pertaining to the suit or claim. The evidence and information will be furnished at the expense of the Postal Service except when the supplier has agreed to indemnify the Postal Service.
- c. This clause must be included in all subcontracts under this contract, at any tier, over \$50,000.

Clause 8-4: Patent Indemnity (March 2006)

- a. Except as provided in paragraph [d.](#) below, the supplier indemnifies the Postal Service, its employees, and its agents against liability, including costs and fees, for patent infringement (or unauthorized use) arising from the manufacture, use, or delivery of supplies, the performance of service, the construction or alteration of real property, or the disposal of property by or for the Postal Service, if the supplies, service, or property (with or without relatively minor modifications) have been or are being offered for sale or use in the commercial marketplace by the supplier.
- b. The Postal Service must promptly notify the supplier of any claim or suit subject to the indemnity of paragraph [a.](#) above alleging patent infringement or unauthorized use of a patent.
- c. To the extent allowed by law, the supplier may participate in the defense of any suit to which this clause applies.
- d. This indemnification does not apply to:
 - (1) Infringements for the unauthorized use of a private patent covered by this indemnity resulting from the contracting officer's specific written direction, compliance with which requires an infringement; or
 - (2) Infringement or unauthorized use claims that are unreasonably settled without the supplier's consent before litigation.
- e. This clause must be included in all subcontracts under this contract, at any tier, over \$50,000.

Clause 8-5: Waiver of Indemnity (March 2006)

- a. The Postal Service authorized the making and use, solely in performing the contract, of any invention covered by the below listed patents and waives indemnification by the supplier solely with respect to these patents.
- b. The specific patents to which this waiver applies are as follows:
(contracting officer list each patent.)

Clause 8-6: Rights in Technical Data (March 2006)

- a. *Definitions:*
 - (1) *Data* — Recorded information, regardless of the form or the medium on which it may be recorded. The term includes technical data and computer software. The term does not include information incidental to contract administration, such as financial, administrative, cost or pricing, or management information.
 - (2) *Form, Fit, and Function Data* — Data relating to an item or process that are sufficient to enable physical and functional interchangeability, as well as data identifying source, size,

configuration, mating and attachment characteristics, functional characteristics, and performance requirements; except that for computer software, it means data identifying origin, functional characteristics, and performance requirements but specifically excludes the source code, algorithm, process, formulas, and machine-level flowcharts of the computer software.

- (3) *Limited Rights Data* — Data other than computer software developed at private expense, including minor modifications of these data.
 - (4) *Technical Data* — Data other than computer software, of a scientific or technical nature.
 - (5) *Unlimited Rights* — The rights of the Postal Service in technical data and computer software to use, disclose, reproduce, prepare derivative works, distribute copies to the public, and perform and display publicly, in any manner and for any purpose, and to have or permit others to do so.
- b. *Allocation of Rights:*
- (1) Except as provided in paragraph [c.](#) below regarding copyright, the Postal Service has unlimited rights in:
 - (a) Technical data first produced in the performance of this contract (except to the extent that they constitute minor modifications of data that are limited rights data);
 - (b) Form, fit, and function data delivered under this contract; except that all form, fit, and function data describing limited rights data must be delivered with unlimited rights;
 - (c) Technical data delivered under this contract that constitute manuals or instructional and training material for installation, operation, or routine maintenance and repair of items, components, or processes delivered or furnished for use under this contract; and
 - (d) All other technical data delivered under this contract, unless provided otherwise in paragraph [g.](#) below.
 - (2) The allocation of rights in any computer programs, data bases, and documentation will be determined by [Clause 8-9: Rights in Computer Software](#), except that limited rights data formatted as computer data bases for delivery to the Postal Service are to be treated as limited rights data under [Clause 8-6: Rights in Technical Data](#).
- c. *Copyright:*
- (1) Unless provided otherwise in paragraph [d.](#) below, the supplier may establish, without prior approval of the contracting officer, claim to copyright in scientific and technical articles based on, or containing, technical data first produced in the performance of this contract and published in academic, technical, or professional journals, symposia proceedings, or similar works. The prior, express written permission of the contracting officer is required to establish claim to copyright in all other technical data

first produced in the performance of this contract. When making claim to copyright, the supplier must affix the applicable copyright notice of 17 U.S.C. 401 or 402. The supplier grants to the Postal Service and others acting on its behalf a paid-up, nonexclusive, irrevocable worldwide license in such copyright data to reproduce, prepare derivative works, distribute copies to the public, and perform and display the data publicly.

- (2) The supplier may not, without prior written permission of the contracting officer, incorporate in technical data delivered under this contract any data not first produced in the performance of this contract containing the copyright notice of 17 U.S.C. 401 or 402, unless the supplier identifies the data and grants to the Postal Service, or acquires on its behalf at no cost to the Postal Service, a license of the same scope as set forth in subparagraph [c\(1\)](#) above.
 - (3) The Postal Service agrees not to remove any copyright notices placed on data pursuant to this paragraph [c.](#), and to include such notices on all reproductions of the data.
- d. *Release, Publication, and Use of Technical Data:*
- (1) The supplier has the right to use, release to others, reproduce, distribute, or publish any technical data first produced by the supplier in the performance of this contract, except to the extent these data may be subject to the federal export control or national security laws or regulations, or unless otherwise provided below in this paragraph [d\(2\)](#) following or expressly set forth in this contract.
 - (2) The supplier agrees that if it receives or is given access to data necessary for the performance of this contract that contain restrictive markings, the supplier will treat the data in accordance with the markings unless otherwise specifically authorized in writing by the contracting officer.
- e. *Unauthorized Marking of Data:*
- (1) If any technical data delivered under this contract are marked with the notice specified in paragraph [g.](#) below and the use of such a notice is not authorized by this clause, or if the data bear any other unauthorized restrictive markings, the contracting officer may at any time either return the data or cancel the markings. The contracting officer must afford the supplier at least 30 days to provide a written justification to substantiate the propriety of the markings. Failure of the supplier to timely respond, or to provide written justification, may result in the cancellation of the markings. The contracting officer must consider any written justification by the supplier and notify the supplier if the markings are determined to be authorized.
 - (2) The foregoing procedures may be modified in accordance with Postal Service regulations implementing the Freedom of Information Act (5 U.S.C. 552) if necessary to respond to a request thereunder. In addition, the supplier is not precluded

from bringing a claim in connection with any dispute that may arise as the result of a final disposition of the matter by a court of competent jurisdiction.

f. *Omitted or Incorrect Markings:*

- (1) Technical data delivered to the Postal Service without limited rights notice authorized by paragraph [g.](#) below, or the copyright notice required by paragraph [c.](#) above, will be deemed to have been furnished with unlimited rights, and the Postal Service assumes no liability for the disclosure outside the Postal Service, the supplier may request, within 6 months (or a longer time approved by the contracting officer) after delivery of the data, permission to have notices placed on qualifying technical data at the supplier's expense, and the contracting officer may agree to do so if the supplier:
 - (a) Indemnifies the technical data to which the omitted notice is to be applied;
 - (b) Demonstrates that the omission of the notice was inadvertent;
 - (c) Establishes that the use of the proposed notice is authorized; and
 - (d) Acknowledges that the Postal Service has no liability with respect to the disclosure, use, or reproduction of any such data made before the addition of the notice or resulting from the omission of the notice.
- (2) The contracting officer may also:
 - (a) Permit correction at the supplier's expense of incorrect notices if the supplier identifies the technical data on which correction of the notice is to be made and demonstrates that the correct notice is authorized, or
 - (b) Correct any incorrect notices.

- g. *Protection of Limited Rights Data* — When technical data other than data listed in [b\(1\)\(a\)](#), [\(b\)](#), and [\(c\)](#) above are specified to be delivered under this contract and qualify as limited rights data, if the supplier desires to continue protection of such data, the supplier must affix the following "Limited Rights Notice" to the data, and the Postal Service will thereafter treat the data, subject to paragraphs [e.](#) and [f.](#) above, in accordance with the Notice:

LIMITED RIGHTS NOTICE

These technical data are submitted with limited rights under Postal Service Contract No. (and subcontract _____, if appropriate). These data may be reproduced and used by the Postal Service with the express limitation that they will not, without written permission of the supplier, be used for purposes of manufacture or disclosed outside the Postal Service; except that the Postal Service may disclose these data outside the Postal Service for the following purposes, provided that the Postal Service makes such disclosure subject to prohibition against further use and disclosure:

- (1) Use (except for manufacture) by support service suppliers.
- (2) Evaluation by Postal Service evaluators.
- (3) Use (except for manufacture) by other suppliers participating in the Postal Service's program of which the specific contract is a part, for information and use in connection with the work performed under each contract.
- (4) Emergency repair or overhaul work.

This Notice must be marked on any reproduction of these data, in whole or in part.

- h. *Subcontracting* — The supplier has the responsibility to obtain from its subcontractors all data and rights therein necessary to fulfill the supplier's obligations under the contract. If a subcontractor refuses to accept terms affording the Postal Service such rights, the supplier must promptly bring such refusal to the attention of the contracting officer and may not proceed with subcontract award without further authorization.
- i. *Relationship to Patents* — Nothing contained in this clause implies a license to the Postal Service under any patent or may be construed as affecting the scope of any license or other right otherwise granted to the Postal Service.

Clause 8-7:

Withholding Payment (Technical Data and Computer Software) (March 2006)

- a. Final payment under this contract will not be made until the supplier delivers all data (technical data and computer software) required by the contract.
- b. If the contracting officer determines at any time that the supplier is not in full compliance with contract requirements for the delivery or, and rights in, any technical data or computer software, the contracting officer may withhold from payment up to \$50,000 as security for the supplier's performance. Withholding may not be made if the failure to make timely delivery or the deficiencies relating to delivered data arise out of causes beyond the control of the supplier and without fault or negligence of the supplier.
- c. Any amount withheld under this clause not finally paid to the supplier is mitigation of damages and in no way affects the right of the Postal Service to collect actual damages for breach of this contract, including profits from exploitation of any rights in data.
- d. Nonperformance by a subcontractor does not excuse any failure to comply with this clause.

Clause 8-8:

Additional Data Requirements (March 2006)

- a. In addition to the data specified elsewhere in this contract to be delivered, the contracting officer may, at any time during contract

performance or within a period of 3 years after acceptance of all items to be delivered under this contract, order any first generated or produced in the performance of this contract.

- b. [Clause 8-6: Rights in Technical Data](#) and [Clause 8-9: Rights in Computer Software](#), or other equivalent data clauses if included in this contract, apply to all data ordered under [Clause 8-8: Additional Data Requirements](#). Nothing in this clause requires the supplier to deliver any data specifically identified in this contract as not subject to this clause.
- c. When data are to be delivered under this clause, the supplier will be compensated for converting the data into the prescribed form for reproduction and delivery.
- d. The contracting officer may release the supplier from the requirements of this clause for specifically identified data items at any time during the 3-year period set forth in paragraph [a.](#) above.

Clause 8-9:

Rights in Computer Software (March 2006)

- a. *Definitions:*
 - (1) *Computer Software* — Computer programs, computer data bases, and their documentation.
 - (2) *Form, Fit, and Function Data* — Data identifying origin, functional characteristics, and performance requirements but specifically excludes the source code, algorithm, process, formulas, and machine-level flowcharts of the computer software.
 - (3) *Restricted Computer Software* — Computer software developed at private expense that is a trade secret, is commercial or financial and confidential or privileged, or is published copyrighted computer software, including minor modifications of this computer software.
 - (4) *Restricted Rights* — The rights of the Postal Service in restricted computer software, as set forth in a Restricted Rights Notice as provided in paragraph [g.](#) below, or as otherwise may be provided in a collateral agreement incorporated in and made part of this contract.
 - (5) *Unlimited Rights* — The rights of the Postal Service in computer software to use, disclose, reproduce, prepare derivative works, distribute copies to the public, and perform and display publicly, in any manner and for any purpose, and to have or permit others to do so.
- b. *Allocation of Rights* — Except as provided in paragraph [c.](#) below regarding copyright, the Postal Service has unlimited rights in:
 - (1) Computer software first produced in the performance of this contract (except to the extent that it constitutes minor modifications of computer software that is restricted computer software);

- (2) Form, fit, and function data delivered under this contract; except that all form, fit, and function data describing limited rights data must be delivered with unlimited rights;
 - (3) All other computer software delivered under this contract, except for restricted computer software provided in accordance with paragraph [g.](#) below.
- c. *Copyright:*
 - (1)
 - (a) The prior, express written permission of the contracting officer is required to establish claim to copyright in all computer software or other data first produced in the performance of this contract. When making claim to copyright, the supplier must affix the applicable copyright notice of 17 U.S.C. 401. The supplier grants to the Postal Service and others acting on its behalf a paid-up, nonexclusive, irrevocable worldwide license in such copyrighted computer software to reproduce, prepare derivative works, and perform and display the computer software and other data publicly.
 - (b) If the Postal Service desires to obtain copyright in the computer software first produced in the performance of the contract and permission has not been granted pursuant to [c\(1\)\(a\)](#) above, the contracting officer may direct the supplier to establish, or authorize the establishment of, claim to copyright in the computer software and to assign, or obtain the written assignment of, the copyright to the Postal Service or its designated assignee.
 - (2) The supplier may not, without prior written permission of the contracting officer, incorporate in computer software delivered under this contract any computer software not first produced in the performance of this contract containing the copyright notice of 17 U.S.C. 401, unless the supplier identifies the computer software and grants to the Postal Service, or acquires on its behalf at no cost to the Postal Service, a license of the same scope as set forth in [c\(1\)\(a\)](#) above or as otherwise may be provided in a collateral agreement incorporated in and made part of this contract.
 - (3) The Postal Service agrees not to remove the supplier's copyright notice placed on computer software pursuant to this paragraph [c.](#), and to include such notices on all reproduction of the computer software.
- d. *Release, Publication, and Use of Computer Software:*
 - (1) Unless prior written permission is obtained from the contracting officer or to the extent expressly set forth in this contract, the supplier will not use, release to others, reproduce, distribute, or publish any computer software first produced by the supplier in the performance of the contract.

- (2) The supplier agrees that to the extent it receives or is given access to computer software necessary for the performance of this contract that contains restrictive markings, the supplier will treat the computer software in accordance with these markings unless otherwise specifically authorized in writing by the contracting officer.
- e. *Unauthorized Marking of Computer Software:*
 - (1) If any computer software delivered under this contract is marked with the notice specified in paragraph [g.](#) below and the use of such a notice is not authorized by this clause, or if the computer software bears any other unauthorized restrictive markings, the contracting officer may at any time either return the computer software or cancel the markings. The contracting officer must afford the supplier at least 30 days to provide a written justification to substantiate the propriety of the markings. Failure of the supplier to timely respond, or to provide written justification, may result in the cancellation of the markings. The contracting officer must consider any written justification by the supplier and notify the supplier if the markings are determined to be authorized.
 - (2) The foregoing procedures may be modified in accordance with Postal Service regulations implementing the Freedom of Information Act (5 U.S.C. 552) if necessary to respond to a request thereunder. In addition, the supplier is not precluded from bringing a claim in connection with any dispute that may arise as the result of the Postal Service's action to remove any markings on computer software, unless this action occurs as a result of a final disposition of the matter by a court of competent jurisdiction.
- f. *Omitted or Incorrect Markings:*
 - (1) Computer software delivered to the Postal Service without the restricted rights notice authorized by paragraph [g.](#) below, or the copyright notice required by paragraph [c.](#) above, will be deemed to have been furnished with unlimited rights, and the Postal Service assumes no liability for the disclose, use or reproduction of such computer software. However, the extent the computer software has not been disclosed outside the Postal Service, the supplier may request, within 6 months (or a longer time approved by the contracting officer) after delivery of the computer software, permission to have notices placed on qualifying computer software at the supplier's expense, and the contracting officer may agree to do so if the supplier:
 - (a) Identifies the computer software involved;
 - (b) Demonstrates that the omission of the notice was inadvertent;
 - (c) Establishes that the use of the proposed notice is authorized; and

- (d) Acknowledges that the Postal Service has no liability with respect to the disclosure, use, or reproduction of any such computer software made before the addition of the notice or relisting from the omission of the notice.
- (2) The contracting officer may also:
 - (a) Permit correction, at the supplier's expense, of incorrect notices if the supplier identifies the computer software on which correction of the notice is to be made and demonstrates that the correct notice is authorized, or
 - (b) Correct any incorrect notices.
- g. *Protection of Restricted Computer Software:*
 - (1) When computer software other than that listed in subparagraphs [b\(1\)](#) and [b\(2\)](#) above is specified to be delivered under this contract and qualifies as restricted computer software, if the supplier desires to continue protection of such computer software, the supplier must affix the following "Restricted Rights Notice" to the computer software, subject to paragraphs [e.](#) and [f.](#) above, in accordance with the Notice:

RESTRICTED RIGHTS NOTICE

 - (a) This computer software is submitted with restricted rights under Postal Service Contract No. _____ and subcontract, if appropriate). It may not be used, reproduced, or disclosed by the Postal Service except as provided below or as otherwise stated in the contract.
 - (b) This computer software may be:
 - (i) Used or copied for use in or with the computer or computers for which it was acquired, including use at any Postal Service installation at which the computer or computers may be transferred;
 - (ii) Used or copied for use in a backup computer if any computer for which it was acquired is inoperative;
 - (iii) Reproduced for safekeeping (archives) or backup purposes;
 - (iv) Modified, adapted, or combined with other computer software, provided that the modified, adapted, or combined portions of any derivative software incorporating restricted computer software are made subject to the same restricted rights;
 - (v) Disclosed to and reproduced for use by support service suppliers in accordance with [\(i\)](#) through [\(iv\)](#) above, provided the Postal Service makes such disclosure or reproduction subject to these restricted rights; and
 - (vi) Used or copied for use in or transferred to a replacement computer.

- (c) Notwithstanding the foregoing, if this computer software is published copyrighted computer software, it is licensed to the Postal Service, without disclosure prohibitions, with the minimum rights set forth in the preceding paragraph.
 - (d) Any other rights or limitations regarding the use, duplication, or disclosure of this computer software are to be expressly stated in, or incorporated in, the contract.
 - (e) This Notice must be marked on any reproduction of this computer software, in whole or in part.
- (2) When it is impracticable to include the above Notice on restricted computer software, the following short-form Notice may be used instead, on condition that the Postal Service's rights with respect to such computer software will be as specified in the above Notice unless otherwise expressly stated in the contract.

RESTRICTED RIGHTS NOTICE (SHORT FORM)

Use, reproduction, or disclosure is subject to restrictions set forth in Contract No. _____ (and subcontract _____, if appropriate) with _____
(Name of supplier and subcontractor)."

- h. *Subcontracting* — The supplier has the responsibility to obtain from its subcontractors all computer software and rights in it necessary to fulfill the supplier's obligations under this contract. If a subcontractor refuses to accept terms affording the Postal Service such rights, the supplier must promptly bring such refusal to the attention of the contracting officer and may not proceed with subcontract award without further authorization.
- i. *Standard Commercial License or Lease Agreements* — The supplier unconditionally accepts the terms and conditions of this clause unless expressly provided otherwise in this contract or in a collateral agreement incorporated in and made part of this contract. Thus the supplier agrees that, notwithstanding any provisions to the contrary contained in the supplier's standard commercial license or lease agreement pertaining to any restricted computer software delivered under this contract, and irrespective of whether any such agreement has been proposed before or after issuance of this contract of the fact that such agreement may be affixed to or accompany the restricted computer software upon delivery, the Postal Service has the rights set forth in this clause to use, duplicate, or disclose any restricted computer software delivered under this contract.

Clause 8-10:

Rights in Data — Special Works (March 2006)

- a. *Definition* — Works means literary works, including technical reports, studies, and similar documents; musical and dramatic works; and recorded information, regardless of the form or the medium on which it may be recorded. It does not include information incidental to contract

administration, such as financial, administrative, cost or pricing, or management information.

b. *Rights:*

- (1) All works first produced in the performance of this contract are the sole property of the Postal Service. The supplier agrees not to assert or authorize others to assert any rights or establish any claim of copyright in these works.
- (2) The supplier assigns all right, title, and interest to the Postal Service in all works first produced in performance of this contract that are not otherwise “works for hire” for the Postal Service under Section 201(b) of Title 17, U.S.C. The supplier, unless directed otherwise by the contracting officer, must place on all such works delivered under this contract the following notice: “Copyright (year of delivery) United States Postal Service”
- (3) The supplier grants to the Postal Service a royalty-free, nonexclusive, irrevocable license throughout the world to publish, translate, deliver, perform, use, and dispose of in any manner any portion of a work that is not first produced in the performance of this contract but in which copyright is owned by the supplier and that is incorporated in the work finished under this contract, and to authorize others to do so for Postal Service purposes.
- (4) Unless the contracting officer’s written approval is obtained, the supplier may not include in any works prepared for or delivered to the Postal Service under this contract any works of authorship in which copyright is not owned by the supplier or the Postal Service without acquiring for the Postal Service any right necessary to perfect a license of the scope set forth in subparagraph [b\(3\)](#) above.
- (5) Except as otherwise specifically provided for in this contract, the supplier may not use for purposes other than the performance of this contract, or release, reproduce, distribute, or publish, any work first produced in the performance of this contract, or authorize others to do so.

c. *Indemnity* — The supplier indemnifies the Postal Service (and its officers, agents, and employees acting for the Postal Service) against any liability, including costs and expenses:

- (1) For violation of proprietary rights, copyrights, or rights of privacy or publicity, arising out of the creation, delivery, or use of any works furnished under this contract, or
- (2) Based upon any libelous or other unlawful matter contained in these works. These provision do not apply to material furnished by the Postal Service and incorporated in the works to which this clause applies.

Clause 8-11:**Rights in Data — Existing Works (March 2006)**

- a. Except as otherwise provided in this contract, the supplier grants to the Postal Service, and others acting on its behalf, a paid-up, nonexclusive, irrevocable worldwide license to reproduce, prepare derivative works, and perform and display publicly all the material or subject matter called for under this contract, or for which this clause is specifically made applicable.
- b. The supplier indemnifies the Postal Service, its employees, and its agents against any liability, including costs and fees, incurred as the result of the violation of trade secrets, copyrights, or right of privacy or publicity, arising out of the creation, delivery, publication, or use of any data furnished under this contract; or any libelous or other unlawful matter contained in such data. This paragraph [b.](#) does not apply unless the Postal Service notifies the supplier as soon as practicable of any claim or suit, affords the supplier an opportunity under applicable laws or regulations to participate in the defense of it, and obtains the supplier's consent to its settlement (which consent may not be unreasonably withheld). These provisions do not apply to material furnished to the supplier by the Postal Service and incorporated in data to which this clause applies.

Clause 8-12:**Refund of Royalties (March 2006)**

If for any reason before final payment is made on this contract, the supplier does not have to pay part or all of the royalties anticipated, or receives a refund of any royalties paid, the Postal Service must be given a credit equal to the amount not paid or refunded, if the contract price was based on a contingency that the royalties would be payable or if the Postal Service, in fact, reimbursed the supplier for royalties. The credit must be applied to the first invoice submitted to the Postal Service after the supplier learns that the royalty is not payable or is refunded.

Clause 8-13:**Intellectual Property Rights (March 2006)**

All intellectual property rights evolving from studies, reports, or other data delivered under this contract are the sole property of the Postal Service. The supplier agrees to make, execute, and deliver to the Postal Service any papers or other instruments in such terms and contents as may be required for the filing of any required instrument necessary for preserving an intellectual property right and does hereby assign and transfer to the Postal Service the entire right, title, and interest in and to the intellectual property rights. Before final settlement of this contract, a final report must be submitted on Form 7398, *Report of Inventions and Subcontracts*, or other format acceptable to the contracting officer.

Clause 8-14:

Acquisition of Additional Rights in Data (March 2006)

- a. *Unlimited Rights* — The supplier grants the Postal Service unlimited rights in all data (technical data and computer software) listed in the schedule as falling within this clause's unlimited rights provisions. The rights of the parties to these data are governed by [Clause 8-6: Rights in Technical Data](#) of this contract with regard to technical data, and [Clause 8-9: Rights in Computer Software](#) of this contract with regard to computer software.
- b. *Directed License Rights:*
 - (1) At the contracting officer's direction, the supplier must license other firms or organizations to use all data (technical data and computer software) listed in the schedule as falling within this clause's directed license rights provisions, for the purpose of performing Postal Service contracts. If necessary, the supplier will provide a reasonable amount of technical assistance to these firms or organizations to enable them to use the data to perform Postal Service contracts. The contracting officer will direct that licenses and technical assistance agreements be given under this clause only to firms and organizations competent to perform the specific Postal Service contracts to which the direction applies.
 - (2) Upon entering into licenses under this clause, the supplier may restrict the use of the data for all other purposes, and may include any other provisions for trade secret or copyrighted material restrictions that are normally found in commercial licenses. Subject to the contracting officer's approval, the license may provide for payment of reasonable amounts for use of the data, in the form of a lump-sum payment, royalties, or both. The contracting officer will withhold approval of the payment only if it is at variance with normal commercial practice.
 - (3) Subject to the contracting officer's approval, any technical assistance agreement under this clause will provide for full compensation of the supplier's costs of providing the assistance, plus a reasonable profit. The contracting officer will withhold approval of the profit only if it is at variance with normal commercial practice.
- c. *Other Rights* — Any specific rights other than the unlimited rights or directed license rights treated in paragraphs [a.](#) and [b.](#) above are as set forth in the schedule.

Clause 8-15:

Patent Rights — Supplier Retention (March 2006)

- a. *Definitions:*
 - (1) "Subject Invention" means any invention or discovery of the supplier conceived or first actually reduced to practice in the course of or under this contract, and includes any art, method, process, machine, manufacture, design, or composition of

matter, or any new and useful improvement thereof, or any variety of plant, which is or may be patentable under the patent laws of the United States of America or any foreign country.

- (2) “Contract” means any contract, agreement, grant, or other arrangement, or subcontract entered into with or for the benefit of the Postal Service where a purpose of the contract is the conduct of experimental, developmental, or research work.
 - (3) “States and Domestic Municipal Governments” means the states of the United States, the District of Columbia, Puerto Rico, the Virgin Islands, American Samoa, Guam, the Trust Territory of the Pacific Islands, and any political subdivision and agencies thereof.
 - (4) “To Bring to the Point of Practical Application” means to manufacture in the case of a composition or product, to practice in the case of a process, or to operate in the case of a machine and under such conditions as to establish that the invention is being worked and that its benefits are reasonably accessible to the public.
- b. *Allocation of Principal Rights:*
- (1) The supplier may retain the entire right, title, and interest throughout the world or any country thereof in and to each subject invention disclosed pursuant to paragraph [e\(2\)\(a\)](#) of this clause, subject to the rights obtained by the Postal Service in paragraph [c.](#) of this clause. The supplier must include with each subject invention disclosure an election as to whether he will retain the entire right, title, and interest in the invention throughout the world or any country thereof.
 - (2) Subject to the license specified in paragraph [d.](#) of this clause, the supplier agrees to convey to the Postal Service, upon request, the entire domestic right, title, and interest in any subject invention when the supplier:
 - (a) Does not elect under paragraph [b\(1\)](#) of this clause to retain such rights; or
 - (b) Fails to have a United States patent application filed on the invention in accordance with paragraph [j.](#) of this clause, or decides not to continue prosecution of such application; or
 - (c) At any time, no longer desires to retain title.
 - (3) Subject to the license specified in paragraph [d.](#) of this clause, the supplier agrees to convey to the Postal Service, upon request, the entire right, title, and interest in any subject invention in any foreign country when the supplier:
 - (a) Does not elect under paragraph [b\(1\)](#) of this clause to retain such rights in the country; or
 - (b) Fails to have a patent application filed in the country on the invention in accordance with paragraph [k.](#) of this clause, or decides not to continue prosecution or to pay any maintenance fees covering the invention. To avoid

forfeiture of the patent application or patent, the supplier must notify the contracting officer not less than 60 days before the expiration period for any action required by the foreign patent office.

- (4) A conveyance, requested pursuant to paragraph [b\(2\)](#) or [b\(3\)](#) of this clause, must be made by delivering to the contracting officer duly executed instruments (prepared by the Postal Service) and such other papers as are deemed necessary to vest in the Postal Service the entire right, title and interest to enable the Postal Service to apply for and prosecute patent applications covering the invention in this or the foreign country, respectively, or otherwise establish its ownership of such invention.
- c. *Minimum Rights Acquired by the Postal Service* — With respect to each subject invention to which the supplier retains principal or exclusive rights, the supplier:
- (1) Hereby grants to the Postal Service a nonexclusive, nontransferable, paid-up license to make, use, and sell each subject invention throughout the world by or on behalf of the Postal Service;
 - (2) Agrees to grant to responsible applicants, upon request of the Postal Service, a license on terms that are reasonable under the circumstances;
 - (a) Unless the supplier, his licensee, or his assignee, demonstrates to the Postal Service that effective steps have been taken within 3 years after a patent issues on such invention to bring the invention to the point of practical application or that the invention has been made available for licensing royalty-free or on terms that are reasonable in the circumstances, or can show cause why the principal or exclusive rights should be retained for a further period of time, or
 - (b) To the extent that the invention is required for public use by governmental regulations or for other public purposes stipulated in this contract.
 - (3) Must submit written reports at reasonable intervals, upon request of the Postal Service during the term of the patent on the subject invention regarding:
 - (a) The commercial use that is being made or is intended to be made of such invention; and
 - (b) The steps taken by the supplier or his transferee to bring the invention to the point of practical application, or to make the invention available for licensing.
 - (4) Agrees to arrange, when licensing any subject inventions, to avoid royalty charges on purchases involving the Postal Service and to refund any amounts received as royalty charges on any subject invention in purchases for, or on behalf of, the Postal

- Service and to provide for such refund in any instrument transferring rights in such invention to any party; and
- (5) Agrees to provide for the Postal Service's paid-up license pursuant to paragraph [c\(1\)](#) of this clause in any instrument transferring rights in a subject invention and to provide for the granting of licenses as required by [c\(2\)](#) of this clause, and for the reporting of utilization information as required by paragraph [c\(3\)](#) of this clause whenever the instrument transfers principal or exclusive rights in any subject invention.
 - (a) Nothing contained in this paragraph [c](#). will be deemed to grant to the Postal Service any rights with respect to any invention other than a subject invention.
- d. *Minimum Rights to the Supplier:*
- (1) The supplier reserves a revocable, nonexclusive, royalty-free license in each patent application filed in any country on a subject invention and any resulting patent in which the Postal Service acquires title. The license must extend to the supplier's domestic subsidiaries and affiliates, if any, within the corporate structure of which the supplier is a part and must include the right to grant sublicenses of the same scope to the extent the supplier was legally obligated to do so at the time the contract was awarded. The license must be transferable only with approval of the contracting officer, except when transferred to the successor of that part of the supplier's business to which the invention pertains.
 - (2) The supplier's domestic nonexclusive license retained pursuant to paragraph [d\(1\)](#) of this clause may be revoked or modified to the extent necessary to achieve expeditious practical application of the subject invention. The license will not be revoked in that field of use and/or the geographical areas in which the supplier has brought the invention to the point of practical application and continues to make the benefits of the invention reasonably accessible to the public. The supplier's nonexclusive license in any foreign country reserved pursuant to paragraph [d\(1\)](#) of this clause may be revoked or modified at the discretion of the contracting officer to the extent the supplier or his domestic subsidiaries or affiliates have failed to achieve the practical application of the invention in such foreign country.
 - (3) Before modification or revocation of the license, pursuant to paragraph [d\(2\)](#) of this clause, the supplier will be given written notice of the intent to modify or revoke the license and will be allowed 30 days or such longer period as may be authorized by the contracting officer for good cause shown in writing by the supplier after such notice to show cause why the license should not be modified or revoked. The supplier will have the right to contest any decision concerning the modification or revocation of the license in accordance with [Clause B-9: Claims and Disputes](#) of this contract.

e. *Invention Identification, Disclosures and Reports:*

- (1) The supplier must establish and maintain active and effective procedures to assure that subject inventions are promptly identified and timely disclosed. These procedures must include the maintenance of laboratory notebooks or equivalent records and other records as are reasonably necessary to document the conception and/or the first actual reduction to practice of subject inventions, and records which show that the procedures for identifying and disclosing the inventions are followed. Upon request, suppliers must furnish contracting officers a description of such procedures so that they may evaluate and determine their effectiveness.
- (2) The supplier must furnish the contracting officer:
 - (a) A complete technical disclosure for each subject invention, within 6 months after conception or first actual reduction to practice, whichever occurs first in the course of or under the contract, but in any event prior to any on sale, public use, or publication of such invention known to the supplier. The disclosure must identify the contract and inventor(s) and be sufficiently complete in technical detail and appropriately illustrated by sketch or diagram to convey to one skilled in the art to which the invention pertains, a clear understanding of the nature, purpose, operation, and to the extent known, the physical, chemical, biological, or electrical characteristics of the invention;
 - (b) Interim reports, preferably on PS Form 882, at least every 12 months from the date of the contract listing subject inventions during that period and certifying that:
 - (i) The supplier's procedures for identifying and disclosing subject inventions as required by this paragraph e. have been followed throughout the reporting period; and
 - (ii) All subject inventions have been disclosed or that there are no such inventions; and
 - (c) A final report, preferably on PS Form 882, within 3 months after completion of the contract work, listing all subject inventions or certifying that there were no such inventions.
- (3) The supplier must obtain patent agreements to effectuate the provisions of this clause from all persons in his employ who perform any part of the work under this contract except nontechnical personnel, such as clerical and manual labor personnel.
- (4) The supplier agrees that the Postal Service may duplicate and disclose subject invention disclosures and all other reports and papers furnished or required to be furnished pursuant to this clause.

f. *Forfeiture of Rights in Unreported Subject Inventions:*

- (1) The supplier must forfeit to the Postal Service all rights in any subject invention which he fails to disclose to the contracting officer within 6 months after the time he:
 - (a) Files or causes to be filed a United States or foreign application thereon, or
 - (b) Submits the final report required by paragraph [e\(2\)\(c\)](#) of this clause.
- (2) However, the supplier must not forfeit rights in a subject invention if, within the time specified in [\(1\)\(a\)](#) or [\(1\)\(b\)](#) of this paragraph [f.](#), the supplier:
 - (a) Prepares a written decision based upon a review of the record that the invention was neither conceived nor first actually reduced to practice in the course of or under the contract; or
 - (b) Contending that the invention is not a subject invention, he nevertheless discloses the invention and all facts pertinent to his contention to the contracting officer; or
 - (c) Establishes that the failure to disclose did not result from his fault or negligence.
- (3) Pending written assignment of the patent applications and patents on a subject invention determined by the contracting officer to be forfeited (such determination to be a final decision under [Clause B-9: Claims and Disputes](#)), the supplier will be deemed to hold the invention and the patent applications and patents pertaining thereto in trust for the Postal Service. The forfeiture provision of this paragraph [f.](#) will be in addition to and must not supersede other rights and remedies which the Postal Service may have with respect to subject inventions.

g. *Examination of Records Relating to Inventions:*

- (1) The contracting officer or his authorized representative will, until the expiration of 3 years after final payment under this contract, have the right to examine any books (including laboratory notebooks), records, documents, and other supporting data of the supplier which the contracting officer reasonably deems pertinent to the discovery or identification of subject inventions or to determine compliance with the requirements of this clause.
- (2) The contracting officer or his authorized representative will have the right to examine all books (including laboratory notebooks), records, and documents of the supplier relating to the conception or first actual reduction to practice of inventions in the same field of technology as the work under this contract, to determine whether any such inventions are subject inventions if the supplier refuses or fails to:
 - (a) Establish the procedures of paragraph [e\(1\)](#) of this clause; or
 - (b) Maintain and follow such procedures; or

- (c) Correct or eliminate any material deficiency in the procedures within 30 days after the contracting officer notifies the supplier of such a deficiency.
- h. *Withholding of Payment (Not Applicable to Subcontracts):*
 - (1) Any time before final payment of the amount of this contract, the contracting officer may, if he deems such action warranted, withhold payment until a reserve not exceeding \$50,000 or 5 percent of the amount of this contract, whichever is less, will have been set aside if in his opinion the supplier fails to:
 - (a) Establish, maintain and follow effective procedures for identifying and disclosing subject inventions pursuant to paragraph [e\(1\)](#) of this clause; or
 - (b) Disclose any subject invention pursuant to paragraph [e\(2\)\(a\)](#) of this clause; or
 - (c) Deliver acceptable interim reports pursuant to paragraph [e\(2\)\(b\)](#) of this clause; or
 - (d) Provide the information regarding subcontracts pursuant to paragraph [i\(5\)](#) of this clause.
 - (2) Such reserve or balance will be withheld until the contracting officer has determined that the supplier has rectified whatever deficiencies exist and has delivered all reports, disclosures, and other information required by this clause.
 - (3) Final payment under this contract will not be made before the supplier delivers to the contracting officer all disclosures of subject inventions required by paragraph [e\(2\)\(a\)](#) of this clause, an acceptable final report pursuant to [e\(2\)\(c\)](#) of this clause and all past due confirmatory instruments.
 - (4) The contracting officer may, in his discretion, decrease or increase the sums withheld up to the maximum authorized above. If the supplier is a nonprofit organization, the maximum amount that may be withheld under this paragraph will not exceed \$50,000 or 1 percent of the amount of this contract, whichever is less. No amount will be withheld under this paragraph while the amount specified by this paragraph is being withheld under other provisions of the contract. The withholding of any amount or subsequent payment thereof will not be construed as a waiver of any rights accruing to the government under this contract.
- i. *Subcontracts:*
 - (1) For the purpose of this paragraph, the term “supplier” means the party awarding a subcontract and the term “subcontractor” means the party being awarded a subcontract, regardless of tier.
 - (2) The supplier must include [Clause 8-15: Patent Rights – Supplier Retention](#) in every subcontract hereunder having as a purpose the conduct of experimental, developmental, or research work, unless directed by the contracting officer to include another

particular clause. In the event of a refusal by a subcontractor to accept such clause, the supplier:

- (a) Must promptly submit a written notice to the contracting officer setting forth the subcontractor's reasons for such refusal and other pertinent information which may expedite disposition of the matter; and
 - (b) Must not proceed with the subcontract without the written authorization of the contracting officer.
- (3) The supplier must not, in any subcontract or by using a subcontract as consideration therefore, acquire any rights in his subcontractor's subject invention for his own use (as distinguished from such rights as may be required solely to fulfill his contract obligations to the Postal Service in the performance of this contract).
 - (4) All invention disclosures, reports, instruments, and other information required to be furnished by the subcontractor to the contracting officer under the provisions of a patent rights clause in any subcontract hereunder may, at the discretion of the contracting officer, be furnished to the supplier for transmission to the contracting officer.
 - (5) The supplier must promptly notify the contracting officer in writing upon the award of any subcontract containing a patent rights clause by identifying the subcontractor, the applicable patent rights clause, the work to be performed under the subcontract, and the dates of award and estimated completion. Upon request of the contracting officer, the supplier must furnish a copy of the subcontract. If there are no subcontracts containing patent rights clauses, a negative report must be included in the final report submitted pursuant to paragraph [e\(2\)\(c\)](#) of this clause.
 - (6) The supplier must identify all subject inventions of the subcontractor of which he acquires knowledge in the performance of this contract and must notify the contracting officer promptly upon the identification of the inventions.
 - (7) It is understood that the Postal Service is a third party beneficiary of any subcontract clause granting rights to the Postal Service subject inventions, and the supplier hereby assigns to the Postal Service all rights that he would have to enforce the subcontractor's obligations for the benefit of the Postal Service with respect to subject inventions. The supplier will not be obligated to enforce the agreements of any subcontractor hereunder relating to the obligations of the subcontractor to the Postal Service in regard to subject inventions.
- j. *Filing of Domestic Patent Applications:*
- (1) With respect to each subject invention in which the supplier elects to retain domestic rights pursuant to paragraph [b.](#) of this clause, the supplier must have a domestic patent application filed within 6 months after submission of the invention disclosure

pursuant to paragraph [e\(2\)\(a\)](#) of this clause, or such longer period as may be approved in writing by the contracting officer for good cause shown in writing by the supplier. With respect to such invention, the supplier must promptly notify the contracting officer of any decision not to file an application.

- (2) For each subject invention on which a patent application is filed by or on behalf of the supplier, the supplier must:
 - (a) Within 2 months after such filing, or within 2 months after submission of the invention disclosure if the patent application previously has been filed, deliver to the contracting officer a copy of the application as filed, including the filing date and serial number;
 - (b) Include the following statement in the second paragraph of the specification of the application and any patents issued on the subject invention:

“The U.S. Postal Service has rights in this invention pursuant to Contract No. _____”
 - (c) Within 6 months after filing the application, or within 6 months after submitting the invention disclosure if the application has been filed previously, deliver to the contracting officer a duly executed and approved instrument on a form specified by the contracting officer fully confirmatory of all rights to which the Postal Service is entitled, and provide the Postal Service an irrevocable power to inspect and make copies of the patent application file;
 - (d) Provide the contracting officer with a copy of the patent within 2 months after a patent issues on the application; and
 - (e) Not less than 30 days before the expiration of the response period for any action required by the Patent and Trademark Office, notify the contracting officer of any decision not to continue prosecution of the application and deliver to the contracting officer executed instruments granting the government a power of attorney.
- (3) For each subject invention in which the supplier initially elects not to retain principal domestic rights, the supplier must inform the contracting officer promptly in writing of the date and identity of any on sale, public use, or publication of such invention which may constitute a statutory bar under 35 U.S.C. 102, which was authorized by or known to the supplier, or any contemplated action of this nature.

k. *Filing of Foreign Patent Applications:*

- (1) With respect to each subject invention in which the supplier elects to retain principal rights in a foreign country pursuant to paragraph [b\(1\)](#) of this clause, the supplier must have a patent application filed on the invention in such country, in accordance

with applicable statutes and regulations, and within one of the following periods:

- (a) Eight (8) months from the date of a corresponding United States application filed by or on behalf of the supplier, or if such an application is not filed, 6 months from the date the invention is submitted in a disclosure pursuant to paragraph [e\(2\)\(a\)](#) of this clause;
 - (b) Six (6) months from the date a license is granted by the Commissioner of Patents and Trademarks to file foreign applications when such filing has been prohibited by security reasons; or
 - (c) Such longer period as may be approved in writing by the contracting officer.
- (2) The supplier must notify the contracting officer promptly of each foreign application filed and, upon written request, must furnish an English version of such foreign application without additional compensation.

Clause 8-16:

Postal Service Title in Technical Data and Computer Software (March 2006)

a. Definitions:

- (1) *Data* — Data means technical data including drawings, technical reports, studies, and similar documents; computer software and computer software documentation, including but not limited to source code, object code, algorithms, formulas, and, other data that describe design, function, operation, or capabilities, and other recorded information, regardless of the form or the medium on which it may be recorded. It does not include information incidental to contract administration, such as financial, administrative, cost or pricing, or management information.
- (2) *Form, Fit, and Function Data* — Data relating to an item or process that are sufficient to enable physical and functional interchangeability, as well as data identifying source, size, configuration, mating and attachment characteristics, functional characteristics, and performance requirements; except that for computer software, it means data identifying origin, functional characteristics, and performance requirements but specifically excludes the source code, algorithm, process, formulas, and machine-level flowcharts of the computer software.
- (3) *Limited Rights Data* — Data other than computer software developed at private expense, including minor modifications of these data.
- (4) *Technical Data* — Data other than computer software, of a scientific or technical nature.
- (5) *Restricted Computer Software* — Computer software developed at private expense that is a trade secret, is commercial or

financial and confidential or privileged, or is published copyrighted computer software, including minor modifications of this computer software.

- (6) *Restricted Rights* — The rights of the Postal Service in restricted computer software, as set forth in a Restricted Rights Notice as provided in paragraph [h](#). below, or as otherwise may be provided in a collateral agreement incorporated in and made part of this contract.
 - (7) *Unlimited Rights* — The rights of the Postal Service in technical data and computer software to use, disclose, reproduce, prepare derivative works, distribute copies to the public, and perform and display publicly, in any manner and for any purpose, and to have or permit others to do so.
- b. *Rights:*
- (1) The Postal Service has title to all data first produced in the performance of this contract. Accordingly, the supplier assigns all rights, title, and interest to the Postal Service in all data first produced in performance of this contract. The supplier, unless directed otherwise by the contracting officer, must place on all such data delivered under this contract the following notice:
“This data is the confidential property of the U.S. Postal Service and may not be used, released, reproduced, distributed or published without the express written permission of the U.S. Postal Service.”
 - (2) The supplier grants to the Postal Service a royalty-free, nonexclusive, irrevocable license throughout the world to publish, translate, deliver, perform, use, and dispose of in any manner any portion of data that is not first produced in the performance of this contract but in which copyright is owned by the supplier and that is incorporated in the data furnished under this contract, and to authorize others to do so for Postal Service purposes.
 - (3) Unless the contracting officer’s written approval is obtained, the supplier may not include in any data prepared for or delivered to the Postal Service under this contract any data which is not owned by the supplier or the Postal Service without acquiring for the Postal Service any right necessary to perfect a license of the scope set forth in subparagraph [b\(2\)](#).
- c. *Indemnity* — The supplier indemnifies the Postal Service (and its officers, agents, and employees acting for the Postal Service) against any liability, including costs and expenses:
- (1) For violation of proprietary rights, copyrights, or rights of privacy or publicity, arising out of the creation, delivery, or use of any works furnished under this contract, or
 - (2) Based upon any libelous or other unlawful matter contained in these works. This provision does not apply to material furnished

by the Postal Service and incorporated in the works to which this clause applies.

d. *Additional Rights in Technical Data:*

- (1) Except as provided in paragraph [b.](#), the Postal Service has unlimited rights in:
 - (a) Form fit, and function data, including such data developed at private expense, delivered under this contract, and
 - (b) Technical data delivered under this contract that constitute manuals or instructional and training material for installation, operation, or routine maintenance and repair of items, components, or processes delivered or furnished for use under this contract.
- (2) *Copyright:*
 - (a) The contracting officer may direct the supplier to establish, or authorize the establishment of, claim to copyright in the technical data and to assign, or obtain the written assignment of, the copyright to the Postal Service or its designated assignee.
 - (b) The supplier may not, without prior written permission of the contracting officer, incorporate in technical data delivered under this contract any data not first produced in the performance of this contract containing the copyright notice of 176 U.S.C. 401 or 402, unless the supplier identifies the data and grants to the Postal Service, or acquires on its behalf at no cost to the Postal Service, a paid-up, nonexclusive, irrevocable worldwide license in such copyright data to reproduce, prepare derivative works, distribute copies to the public, and perform and display the data publicly.
 - (c) The Postal Service agrees not to remove any copyright notices placed on data pursuant to this section d, and to include such notices on all reproductions of the data.

e. *Release, Publication, and Use of Technical Data and Computer Software:*

- (1) Unless prior written permission is obtained from the contracting officer or to the extent expressly set forth in this contract, the supplier will not use, release to others, reproduce, distribute, or publish any technical data or computer software first produced by the supplier in the performance of the contract.
- (2) The supplier agrees that if it receives or is given access to data or software necessary for the performance of this contract that contain restrictive markings, the supplier will treat the data or software in accordance with the markings unless otherwise specifically authorized in writing by the contracting officer.

f. *Unauthorized Marking of Data or Computer Software:*

- (1) If any technical data or computer software delivered under this contract are marked with the notice specified in paragraph [h.](#) and

the use of such a notice is not authorized by this clause, or if the data or computer software bear any other unauthorized restrictive markings, the contracting officer may at any time either return the data or software or cancel the markings. The contracting officer must afford the supplier at least 30 days to provide a written justification to substantiate the propriety of the markings. Failure of the supplier to timely respond, or to provide written justification, may result in the cancellation of the markings. The contracting officer must consider any written justification by the supplier and notify the supplier if the markings are determined to be authorized.

- (2) The foregoing procedures may be modified in accordance with Postal Service regulations implementing the Freedom of Information Act (5 U.S.C. 552) if necessary to respond to a request thereunder. In addition, the supplier is not precluded from bringing a claim in connection with any dispute that may arise as the result of the Postal Service's action to remove any markings on data or computer software, unless this action occurs as the result of a final disposition of the matter by a court of competent jurisdiction.
- g. *Omitted or Incorrect Markings:*
 - (1) Technical data or computer software delivered to the Postal Service without the limited rights notice or restricted notice authorized by paragraph [h.](#), or the data rights notice required by paragraph [b.](#), will be deemed to have been furnished with unlimited rights, and the Postal Service assumes no liability for the disclosure, use, or reproduction of such data or computer software. However, to the extent the data or software have not been disclosed outside the Postal Service, the supplier may request, within 6 months (or a longer time approved by the contracting officer) after delivery of the data or software, permission to have notices placed on qualifying technical data or computer software at the supplier's expense, and the contracting officer may agree to do so if the supplier:
 - (a) Identifies the technical data or computer software to which the omitted notice is to be applied;
 - (b) Demonstrates that the omission of the notice was inadvertent;
 - (c) Establishes that the use of the proposed notice is authorized; and
 - (d) Acknowledges that the Postal Service has no liability with respect to the disclosure, use, or reproduction of any such data or software made before the addition of the notice or resulting from the omission of the notice.
 - (2) The contracting officer may also:
 - (a) Permit correction of incorrect notices, at the supplier's expense, if the supplier identifies the technical data or computer software on which correction of the notice is to

be made and demonstrates that the correct notice is authorized, or

(b) Correct any incorrect notices.

h. *Protection of Rights:*

- (1) *Protection of Limited Rights Data* — When technical data other than data listed in paragraph [d.](#), above, are specified to be delivered under this contract and qualify as limited rights data, if the supplier desires to continue protection of such data, the supplier must affix the following “Limited Rights Notice” to the data, and the Postal Service will thereafter treat the data, subject to paragraphs [f.](#) and [g.](#) above, in accordance with the Notice:

“LIMITED RIGHTS NOTICE

These technical data are submitted with limited rights under Postal Service Contract No. _____ (and subcontract _____, if appropriate). These data may be reproduced and used by the Postal Service with the express limitation that they will not, without written permission of the supplier, be used for purposes of manufacture or disclosed outside the Postal Service; except that the Postal Service may disclose these data outside the Postal Service for the following purposes, provided that the Postal Service makes such disclosure subject to prohibition against further use and disclosure:

- (a) Use (except for manufacture) by support service suppliers.
- (b) Evaluation by Postal Service evaluators.
- (c) Use (except for manufacture) by other suppliers participating in the Postal Service’s program of which the specific contract is a part, for information and in connection with the work performed under each contract.
- (d) Emergency repair or overhaul work.

This Notice must be marked on any reproduction of these data, in whole or in part.”

(2) *Protection of Restricted Computer Software:*

- (a) When computer software is specified to be delivered under this contract and qualifies as restricted computer software, if the supplier desires to continue protection of such computer software, the supplier must affix the following “Restricted Rights Notice” to the computer software, and the Postal Service will thereafter treat the computer software, subject to paragraphs [f.](#) and [g.](#) above, in accordance with the Notice:

“RESTRICTED RIGHTS NOTICE

- (a) This computer software is submitted with restricted rights under Postal Service Contract No. _____ (and subcontract _____, if appropriate). It may not be used, reproduced, or disclosed by the Postal

Service except as provided below or as otherwise stated in the contract.

- (b) This computer software may be:
 - 1. Used or copied for use in or with the computer or computers for which it was acquired, including use at any Postal Service installation to which the computer or computers may be transferred;
 - 2. Used or copied for use in a backup computer if any computer for which it was acquired is inoperative;
 - 3. Reproduced for safekeeping (archives) or backup purposes;
 - 4. Modified, adapted, or combined with other computer software, provided that the modified, adapted, or combined portions of any derivative software incorporating restricted computer software are made subject to the same restricted rights;
 - 5. Disclosed to and reproduced for use by support service suppliers in accordance with 1. through 4. above, provided the Postal Service makes such disclosure or reproduction subject to these restricted rights; and
 - 6. Used or copied for use in or transferred to a replacement computer.
- (c) Notwithstanding the foregoing, if this computer software is published copyrighted computer software, it is licensed to the Postal Service, without disclosure prohibitions, with the minimum rights set forth in the preceding paragraph.
- (d) Any other rights or limitations regarding the use, duplication, or disclosure of this computer software are to be expressly stated in, or incorporated in, the contract.
- (e) This Notice must be marked on any reproduction of this computer software, in whole or in part.”
- (b) When it is impracticable to include the above Notice on restricted computer software, the following short-form Notice may be used instead, on condition that the Postal Service’s rights with respect to such computer software will be as specified in the above Notice unless otherwise expressly stated in the contract.

“RESTRICTED RIGHTS NOTICE (SHORT FORM)

Use, reproduction, or disclosure is subject to restrictions set forth in Contract No. _____ (and subcontract _____, if appropriate) with

_____ (name of supplier and subcontractor).”

- i. *Subcontracting* — The supplier has the responsibility to obtain from its subcontractors all computer software and technical data and the rights therein necessary to fulfill the supplier’s obligations under this contract. If a subcontractor refuses to accept terms affording the Postal Service such rights, the supplier must promptly bring such refusal to the attention of the contracting officer and may not proceed with subcontract award without further authorization.
- j. *Standard Commercial License or Lease Agreements* — The supplier unconditionally accepts the terms and conditions of this clause unless expressly provided otherwise in this contract or in a collateral agreement incorporated in and made part of this contract. Thus the supplier agrees that, notwithstanding any provisions to the contrary contained in the supplier’s standard commercial license or lease agreement pertaining to any restricted computer software delivered under this contract, and irrespective of whether any such agreement has been proposed before or after issuance of this contract or of the fact that such agreement may be affixed to or accompany the restricted computer software upon delivery, the Postal Service has the rights set forth in this clause to use, duplicate, or disclose any restricted computer software delivered under this contract.
- k. *Relationship to Patents* — Nothing contained in this clause implies a license to the Postal Service under any patent or may be construed as affecting the scope of any license or other right otherwise granted to the Postal Service.

Clause 8-17:

Delivery of Limited Rights and Restricted Computer Software (March 2006)

To the extent that the supplier has, in its proposal, identified pre-existing proprietary data or restricted computer software pursuant to the “Representation of Rights in Data” of the solicitation, the contracting officer, or a duly authorized representative, until the expiration of 3 years after final payment of this contract, will have the right to examine any books, records, documents or other data supporting the supplier’s claim(s) hereunder. Notwithstanding the supplier’s rights and claims of, and the Postal Service’s agreement to protect, pre-existing proprietary data or software, the Postal Service will have unlimited or unrestricted rights without additional supplier compensation, to any data or software identified above, that is:

- 1. Obtained independent of this contract;
- 2. In the public domain; or
- 3. Determined, subsequent to the effective date of this contract, to not have qualified as pre-existing data or software or a derivative of pre-existing data or software to which the supplier would have such proprietary rights.

Clause 8-18: Manufacture of Repair Parts (March 2006)

In addition to the Postal Service rights specified in the “Limited Rights Notice” of [Clause 8-6: Rights in Technical Data](#) paragraph [g.](#), the Postal Service has the unilateral right to use competitive procedures to procure repair parts or assemblies for the equipment or supply items being developed under this contract. If the repair parts or assemblies have been identified as being subject to protection under “Limited Data Rights” or “Restricted Computer Software” provisions of this contract, the Postal Service will obtain a nondisclosure agreement from interested offerors prior to releasing any drawings, specifications or other descriptive documentation suitable for manufacturing or reproducing such repair parts or assemblies.

Clause 9-1: Convict Labor (March 2006)

In connection with the work under this contract, the supplier agrees not to employ any person undergoing sentence of imprisonment, except as provided by E.O. 11755, December 28, 1973, as amended and 18 USC 3621 and 3622.

Clause 9-2: Contract Work Hours and Safety Standards Act — Overtime Compensation (March 2006)

- a. *Overtime Requirements* — No supplier or subcontractor contracting for any part of the contract work may require or permit any laborer or mechanic to work more than 40 hours in any workweek on work subject to the provisions of the Contract Work Hours and Safety Standards Act, unless the laborer or mechanic receives compensation at a rate not less than one-and-one-half times the laborer’s or mechanic’s basic rate of pay for all such hours worked in excess of 40 hours.
- b. *Violation, Liability for Unpaid Wages, and Liquidated Damages* — In the event of any violation of paragraph [a.](#) above, the supplier and any subcontractor responsible for the violation are liable to any affected employee for unpaid wages. The supplier and subcontractor are also liable to the Postal Service for liquidated damages, which will be computed for each laborer or mechanic at \$10 for each day on which the employee was required or permitted to work in violation of paragraph [a.](#) above.
- c. *Withholding for Unpaid Wages and Liquidated Damages* — The contracting officer may withhold from the supplier, from any moneys payable to the supplier or subcontractor under this or any other contract with the same supplier, or any other federally assisted contract subject to the Contract Work Hours and Safety Standards Act held by the same supplier, sums as may administratively be determined necessary to satisfy any liabilities of the supplier or subcontractor for unpaid wages and liquidated damages pursuant to paragraph [b.](#) above.

- d. *Records* — The supplier or subcontractor must maintain for 3 years from the completion of the contract for each laborer and mechanic (including watchmen and guards) working on the contract payroll records which contain the name, address, social security number, and classification(s) of each such employee, hourly rates of wages paid, number of daily and weekly hours worked, deductions made, and actual wages paid. The supplier or subcontractor must make these records available for inspection, copying, or transcription by authorized representatives of the contracting officer and the Department of Labor, and must permit such representatives to interview employees during working hours on the job. (The Department of Labor information collection and record keeping requirements in this paragraph [d.](#) have been approved by the Office of Management and Budget under OMB control numbers 1215-0140 and 1215-0017.)
- e. *Subcontracts* — The supplier must insert paragraphs [a.](#) through [d.](#) of this clause in all subcontracts, and must require their inclusion in all subcontracts at any tier.

Clause 9-3:**Davis-Bacon Act (March 2006)**

- a. *Minimum Wages:*
 - (1) All mechanics and laborers employed in the contract work (other than maintenance work of a recurring, routine nature necessary to keep the building or space in condition to be continuously used at an established capacity and efficiency for its intended purpose) must be paid unconditionally, and not less than once a week, without deduction or rebate (except for deductions permitted by the Copeland Regulations (29 CFR Part 3)), the amounts due at the time of payment computed at rates not less than the aggregate of the basic hourly rates and rates of payments, contributions, or costs for any fringe benefits contained in the wage-determination decision of the Secretary of Labor, attached hereto, regardless of any contractual relationship alleged to exist between the lessor (for construction contracts, use “supplier” instead of “lessor”), or subcontractor and these laborers and mechanics. A copy of the wage-determination decision must be kept posted by the lessor at the site of the work in a prominent place where it can easily be seen by the workers.
 - (2) The lessor may discharge its obligation under this clause to workers in any classification for which the wage-determination decision contains:
 - (a) Only a basic hourly rate of pay, by making payment at not less than that rate, except as otherwise provided in the Copeland Regulations (29 CFR Part 3); or
 - (b) Both a basic hourly rate of pay and fringe-benefit payments, by paying in cash, by irrevocably contributing to a fund, plan, or program for, or by assuming an enforceable commitment to bear the cost of, bona fide fringe benefits

contemplated by 40 U.S.C. 276a, or by a combination of these.

- (3) Contributions made, or costs assumed, on other than a weekly basis (but not less often than quarterly) are considered as having been constructively made for a weekly period. When a fringe benefit is expressed in a wage determination in any manner other than as an hourly rate and the lessor pays a cash equivalent or provides an alternative fringe benefit, the lessor must furnish information with the lessor's payrolls showing how the lessor determined that the cost incurred to make the cash payment or to provide the alternative fringe benefit is equal to the cost of the wage-determination fringe benefits. When the lessor provides a fringe benefit different from that contained in the wage determination, the lessor must show how the hourly rate was arrived at. In the event of disagreement as to an equivalent of any fringe benefit, the contracting officer must submit the question, together with the contracting officer's recommendation, to the Secretary of Labor for final determination.
- (4) If the supplier does not make payments to a trustee or other third person, the supplier may consider as payment of wages the costs reasonably anticipated in providing bona fide fringe benefits, but only with the approval of the Secretary of Labor pursuant to a written request by the lessor. The Secretary of Labor may require the lessor to set aside assets in a separate account, to meet the lessor's obligations under any unfunded plan or program.
- (5) The contracting officer will require that any class of laborers or mechanics not listed in the wage-determination but to be employed under the contract will be classified in conformance with the wage determination and report the action taken to the
ADMINISTRATOR OF THE WAGE AND HOUR DIVISION
EMPLOYMENT STANDARDS ADMINISTRATION
US DEPARTMENT OF LABOR
WASHINGTON DC 20210-0001

for approval. The contracting officer will approve an additional classification and wage rate and fringe benefits therefore only if:

- (a) The work to be performed by the classification requested is not performed by a classification in the wage determination;
 - (b) The classification is utilized in the area by the construction industry; and
 - (c) The proposed wage rate, including any bona fide fringe benefits, bears a reasonable relationship to the wage rates contained in the wage determination.
- (6) If the lessor, the laborers or mechanics to be employed in the classification or their representatives, and the contracting officer do not agree on the proposed classification and wage rate and fringe benefits therefore, the contracting officer must submit the

question, together with the views of the interested parties and the contracting officer's recommendation, to the Wage and Hour Administrator for final determination. The Administrator or an authorized representative will, within 30 days of receipt, approve, modify, or disapprove every proposed additional classification action, or issue a final determination if the parties disagree, and so advise the contracting officer or advise that additional time is necessary. The finally approved wage rate (and fringe benefits if appropriate) must be paid to all workers performing work in the classification under the contract from the first day work is performed in the classification. The lessor must post a copy of the final determination of the conformance action with the wage determination at the site of the work. (The Department of Labor information collection and reporting requirements contained in subparagraph [a\(5\)](#) above and in this subparagraph [a\(6\)](#) have been approved by the Office of Management and Budget under OMB control number 1215-0140.)

b. *Apprentices and Trainees:*

- (1) Apprentices may be permitted to work only when:
 - (a) Registered, individually, under a bona fide apprenticeship program registered with a state apprenticeship agency recognized by the Bureau of Apprenticeship and Training, U.S. Department of Labor, or, if no such recognized agency exists in a state, under a program registered with the Bureau of Apprenticeship and Training; or
 - (b) If not individually registered in the program, certified by the Bureau of Apprenticeship and Training or state agency (as appropriate) to be eligible for probationary employment as an apprentice. Trainees may be permitted to work only if individually registered in a program approved by the Employment and Training Administration, U.S. Department of Labor.
- (2) The ratio of apprentices to journeymen or trainees to journeymen in any craft classification must not be greater than that permitted for the lessor's entire work force under the registered apprenticeship or trainee program. Apprentices and trainees must be paid at least the applicable wage rates and fringe benefits specified in the approved apprenticeship or trainee program for the particular apprentice's or trainee's level of progress, expressed as a percentage of the journeyman hourly rate specified in the applicable wage determination. If the apprenticeship or trainee program does not specify fringe benefits, apprentices or trainees must be paid the full amount of fringe benefits listed on the wage determination for the applicable classification unless the Administrator of the Wage and Hour Division determines that a different practice prevails. Any employee listed on a payroll at an apprentice or trainee wage rate but not registered, or performing work on the job site in excess of

the ratio permitted under the registered program, must be paid the wage rate on the wage determination for the classification or work actually performed.

- (3) If the Bureau of Apprenticeship and Training or the state agency recognized by the Bureau (as appropriate) withdraws approval of an apprenticeship program, or if the Employment and Training Administration withdraws approval of a trainee program, the supplier will no longer be permitted to utilize apprentices or trainees (as appropriate) at less than the applicable predetermined rate for the work performed until an acceptable program is approved. (See 29 CFR 5.16 for special provisions that apply to training plans approved or recognized by the Department of Labor prior to August 20, 1975.)
- (4) The utilization of apprentices, trainees, and journeymen must be in conformity with the equal employment opportunity requirements of Executive Order 11246, as amended, and 29 CFR Part 30.

c. *Overtime Compensation:*

- (1) The lessor may not require or permit any laborer or mechanic employed on any work under this contract to work more than 40 hours in any workweek on work subject to the provisions of the Contract Work Hours and Safety Standards Act (40 U.S.C. 3701 et seq.), unless the laborer or mechanic receives compensation at a rate not less than one-and-one-half times the laborer's or mechanic's basic rate of pay for all such hours worked in excess of 40 hours.
- (2) For violations for subparagraph [c\(1\)](#) above, the lessor is liable for liquidated damages, which will be computed for each laborer or mechanic at \$10 for each day on which the employee was required or permitted to work in violation of subparagraph [c\(1\)](#) above.
- (3) The contracting officer may withhold from the lessor sums as may administratively be determined necessary to satisfy any liabilities of the lessor for unpaid wages and liquidated damages pursuant to subparagraph [c\(2\)](#) above.

d. *Payroll and Other Records:*

- (1) For all laborers and mechanics employed in the work covered by this clause, the lessor must maintain payrolls and related basic records and preserve them for a period of 3 years after contract completion. The records must contain the name, address, and social security number of each employee, the employee's correct classification, rate of pay (including rates of contributions for, or costs assumed to provide, fringe benefits), the daily and weekly number of hours worked, deductions made, and actual wages paid. Whenever the lessor has obtained approval from the Secretary of Labor to assume a commitment to bear the cost of fringe benefits under subparagraph [a\(4\)](#) above, the lessor must maintain records showing the commitment and its approval, communication of the plan or program to the employees

- affected, and the costs anticipated or incurred under the plan or program. Lessors employing apprentices or trainees under approved programs must maintain written evidence of the registration of apprenticeship programs and certification of trainee programs, the registration of the apprentices and trainees, and the ratios and wage rates prescribed in the applicable programs. (The Department of Labor information collection and record keeping requirements in this subparagraph [d\(1\)](#) have been approved by the Office of Management and Budget under OMB control numbers 1215-0140 and 1215-0017).
- (2) The lessor must submit weekly, for each week in which any work covered by this clause is performed, a copy of all payrolls to the contracting officer. The lessor is responsible for the submission of copies of payrolls of all subcontractors. The copy must be accompanied by a statement signed by the lessor indicating that the payrolls are correct and complete, that the wage rates contained in them are not less than those determined by the Secretary of Labor, and that the classifications set forth for each laborer or mechanic conform with the work the laborer or mechanic performed. Submission of the Weekly Statement of Compliance (see 29 CFR 5.5(a)(3)(ii)) required under this agreement satisfies this requirement. As required by this clause, the lessor must submit a copy of any approval by the Secretary of Labor. (The Department of Labor information collection and reporting requirements in this subparagraph [d\(2\)](#) have been approved by the Office of Management and Budget under OMB control number 1215-0149.)
 - (3) The lessor's records required under this clause must be available for inspection by authorized representatives of the contracting officer and the Department of Labor, and the lessor must permit the representative to interview employees during working hours on the job.
 - (4) The lessor must comply with the Copeland Regulations of the Secretary of Labor (29 CFR Part 3), which are hereby incorporated in this contract by reference.
- e. *Withholding of Funds* — The contracting officer may withhold from the lessor under this or any other contract with the lessor so much of the accrued payments or advances as is considered necessary to pay all laborers and mechanics the full amount of wages required by this contract or any other contract subject to the Davis-Bacon prevailing wage requirements that is held by the lessor.
 - f. *Subcontracts:*
 - (1) If the lessor or any subcontractor fails to pay any laborer or mechanic employed on the site of the work any of the wages required by the contract, the contracting officer may, after written notice to the lessor, suspend further payments or advances to the lessor until violations have ceased.

- (2) The lessor agrees to insert this clause, including this paragraph [f.](#), in all subcontracts hereunder. The term “lessor” as used in this clause in any subcontract, is deemed to refer to the lower-tier subcontractor.
- g. *Compliance with Davis-Bacon and Related Acts Requirements* — All rulings and interpretations of the Davis-Bacon Act and related acts contained in 29 CFR Parts 1, 3, and 5 are hereby incorporated by reference in this contract.
- h. *Certification of Eligibility:*
 - (1) By entering into this contract, the lessor certifies that neither it or any person or firm having an interest in the lessor is ineligible to be awarded contracts by virtue of section 3(a) of the Davis-Bacon Act or 29 CFR 5.12(a)(1).
 - (2) No part of this contract will be subcontracted to any person or firm ineligible for contract award by virtue of section 3(a) of the Davis-Bacon Act or 29 CFR 5.12(a)(1).
 - (3) The penalty for making false statements is prescribed in the U.S. Criminal Code, 18 U.S.C. 1001.
- i. *Contract Termination and Debarment* — A breach of [Clause 9-3: Davis-Bacon Act](#) may be grounds for termination of the contract and debarment as a supplier and subcontractor as provided in 29 CFR 5.12.
- j. *Disputes Concerning Labor Standards* — Disputes arising out of the labor standards provisions of this contract are not subject to [Clause B-9: Claims and Disputes](#). They will be resolved in accordance with the procedures of the Department of Labor set forth in 29 CFR Parts 5,6, and 7. Disputes within the meaning of this clause include disputes between the lessor (or any of its subcontractors) and the Postal Service, the U.S. Department of Labor, or the employees or their representatives.

Clause 9-4:

Compliance by States With Labor Standards (March 2006)

- a. The supplier agrees to comply with the [Clause 9-2: Contract Work Hours and Safety Standards Act — Overtime Compensation](#) and [Clause 9-3: Davis-Bacon Act](#) of this contract, to provide for similar compliance in subcontracts with states or political subdivisions thereof, and to insert the clauses in all subcontracts with private persons or firms.

Clause 9-5:

Contract Work Hours and Safety Standards Act — Safety Standards (March 2006)

- a. To the extent that the work includes construction, alteration, repair, painting, or decorating, the lessor (for construction contracts, use “supplier” instead of “lessor”) may not require any laborer or mechanic to work in surroundings or under conditions that are unsanitary,

hazardous, or dangerous to the laborer's or mechanic's health or safety, as provided under standards promulgated by the Secretary of Labor under the authority of 40 U.S.C. 333 (see 29 CFR 1910 and 1926).

- b. If the lessor fails to comply with this clause, the Postal Service, at its discretion, may cancel this contract, contract for the balance of the work or term, and charge to the lessor any additional costs incurred.
- c. The lessor agrees to insert this clause, including this paragraph [c.](#), in all subcontracts and to require its inclusion in all subcontracts at any tier. The term "lessor," as used in this clause in any subcontract, is deemed to refer to the lower-tier subcontractor.

Clause 9-6: Walsh-Healey Public Contracts Act (October 2019)

- a. All representations and stipulations required by the Act and related regulations issued by the Secretary of Labor (41 CFR Chapter 50) are hereby incorporated in this contract by reference. These representations and stipulations are subject to all applicable rulings and interpretations of the Secretary of Labor.
- b. All employees whose work relates to this contract must be paid at least the minimum wage prescribed by the Secretary of Labor (41 CFR 50-202.2), except that learners, student learners, apprentices, and workers with disabilities may be employed at less than the prescribed minimum wage (see 41 CFR 50-202.3) to the same extent as permitted under Section 14 of the Fair Labor Standards Act.

Clause 9-7: Reserved

Clause 9-8: Reserved

Clause 9-9: Reserved

Clause 9-10: Service Contract Act (October 2019)

- a. This contract is subject to the Service Contract Act of 1965, as amended (41 U.S.C. 6701 et seq.), and to the following provisions and all other applicable provisions of the Act and regulations of the Secretary of Labor issued under the Act (29 CFR Part 4).
- b.
 - (1) Each service employee employed in the performance of this contract by the supplier or any subcontractor must be:
 - (a) Paid not less than the minimum monetary wages, and

- (b) Furnished fringe benefits in accordance with the wages and fringe benefits determined by the Secretary of Labor or an authorized representative, as specified in any wage determination attached to this contract.
- (2)
- (a) If a wage determination is attached to this contract, the contracting officer must require that any class of service employees not listed in it and to be employed under the contract (that is, the work to be performed is not performed by any classification listed in the wage determination) be classified by the supplier so as to provide a reasonable relationship (that is, appropriate level of skill comparison) between the unlisted classifications and the classifications in the wage determination. The conformed class of employees must be paid the monetary wages and furnished the fringe benefits determined under this clause. (The information collection requirements contained in this paragraph [b.](#) have been approved by the Office of Management and Budget under OMB control number 1215-0150.)
 - (b) The conforming procedure must be initiated by the supplier before the performance of contract work by the unlisted class of employees. A written report of the proposed conforming action, including information regarding the agreement or disagreement of the authorized representative of the employees involved or, if there is no authorized representative, the employees themselves, must be submitted by the supplier to the contracting officer no later than 30 days after the unlisted class of employees performs any contract work. The contracting officer must review the proposed action and promptly submit a report of it, together with the agency's recommendation and all pertinent information, including the position of the supplier and the employees, to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, for review. Within 30 days of receipt, the Wage and Hour Division will approve, modify, or disapprove the action, render a final determination in the event of disagreement, or notify the contracting officer that additional time is necessary.
 - (c) The final determination of the conformance action by the Wage and Hour Division will be transmitted to the contracting officer, who must promptly notify the supplier of the action taken. The supplier must give each affected employee a written copy of this determination, or it must be posted as a part of the wage determination.
 - (d)

- (i) The process of establishing wage and fringe benefit rates bearing a reasonable relationship to those listed in a wage determination cannot be reduced to any single formula. The approach used may vary from determination to determination, depending on the circumstances. Standard wage and salary administration practices ranking various job classifications by pay grade pursuant to point schemes or other job factors may, for example, be relied upon. Guidance may also be obtained from the way various jobs are rated under federal pay systems (Federal Wage Board Pay System and the General Schedule) or from other wage determinations issued in the same locality. Basic to the establishment of conformable wage rates is the concept that a pay relationship should be maintained between job classifications on the basis of the skill required and the duties performed.
- (ii) If a contract is modified or extended or an option is exercised, or if a contract succeeds a contract under which the classification in question was previously conformed pursuant to this clause, a new conformed wage rate and fringe benefits may be assigned to the conformed classification by indexing (that is, adjusting) the previous conformed rate and fringe benefits by an amount equal to the average (mean) percentage increase change in the wages and fringe benefits specified for all classifications to be used on the contract that are listed in the current wage determination, and those specified for the corresponding classifications in the previously applicable wage determination. If these conforming actions are accomplished before the performance of contract work by the unlisted class of employees, the supplier must advise the contracting officer of the action taken, but the other procedures in [b\(2\)\(c\)](#) above need not be followed.
- (iii) No employee engaged in performing work on this contract may be paid less than the currently applicable minimum wage specified under section 6(a)(1) of the Fair Labor Standards Act of 1938, as amended.
- (e) The wage rate and fringe benefits finally determined pursuant to [b\(2\)\(a\)](#) and [\(b\)](#) above must be paid to all employees performing in the classification from the first day on which contract work is performed by them in the classification. Failure to pay unlisted employees the compensation agreed upon by the interested parties and/or finally determined by the Wage and Hour Division

retroactive to the date the class of employees began contract work is a violation of the Service Contract Act and this contract.

- (f) Upon discovery of failure to comply with [b\(2\)\(a\)](#) through [\(e\)](#) above, the Wage and Hour Division will make a final determination of conformed classification, wage rate, and/or fringe benefits that will be retroactive to the date the class of employees commenced contract work.
- (3) If, as authorized pursuant to section 4(d) of the Service Contract Act, the term of this contract is more than 1 year, the minimum monetary wages and fringe benefits required to be paid or furnished to service employees will be subject to adjustment after 1 year and not less often than once every 2 years, pursuant to wage determinations to be issued by the Wage and Hour Division, Employment Standards Administration of the Department of Labor.
- c. The supplier or subcontractor may discharge the obligation to furnish fringe benefits specified in the attachment or determined conformably to it by furnishing any equivalent combinations of bona fide fringe benefits, or by making equivalent or differential payments in cash in accordance with the applicable rules set forth in Subpart D of 29 CFR Part 4, and not otherwise.
- d.
 - (1) In the absence of a minimum-wage attachment for this contract, neither the supplier nor any subcontractor under this contract may pay any person performing work under the contract (regardless of whether they are service employees) less than the minimum wage specified by section 6(a)(1) of the Fair Labor Standards Act of 1938. Nothing in this provision relieves the supplier or any subcontractor of any other obligation under law or contract for the payment of a higher wage to any employee.
 - (2)
 - (a) If this contract succeeds a contract subject to the Service Contract Act, under which substantially the same services were furnished in the same locality, and service employees were paid wages and fringe benefits provided for in a collective bargaining agreement, in the absence of a minimum wage attachment for this contract setting forth collectively bargained wage rates and fringe benefits, neither the supplier nor any subcontractor under this contract may pay any service employee performing any of the contract work (regardless of whether or not the employee was employed under the predecessor contract), less than the wages and fringe benefits provided for in the agreement, to which the employee would have been entitled if employed under the predecessor contract, including accrued wages and fringe benefits and any

prospective increases in wages and fringe benefits provided for under the agreement.

- (b) No supplier or subcontractor under this contract may be relieved of the foregoing obligation unless the limitations of section 4.1(b) of 29 CFR Part 4 apply or unless the Secretary of Labor or an authorized representative finds, after a hearing as provided in section 4.10 of 29 CFR Part 4, that the wages and/or fringe benefits provided for in the agreement vary substantially from those prevailing for services of a similar character in the locality, or determines, as provided in section 4.11 of 29 CFR Part 4, that the agreement applicable to service employees under the predecessor contract was not entered into as a result of arm's-length negotiations.
 - (c) If it is found in accordance with the review procedures in 29 CFR 4.10 and/or 4.11 and Parts 6 and 8 that wages and/or fringe benefits in a predecessor supplier's collective bargaining agreement vary substantially from those prevailing for services of a similar character in the locality, and/or that the agreement applicable to service employees under the predecessor contract was not entered into as a result of arm's-length negotiations, the Department will issue a new or revised wage determination setting forth the applicable wage rates and fringe benefits. This determination will be made part of the contract or subcontract, in accordance with the decision of the Administrator, the Administrative Law Judge, or the Board of Service Contract Appeals, as the case may be, irrespective of whether its issuance occurs before or after award (53 Comp. Gen. 401 (1973)). In the case of a wage determination issued solely as a result of a finding of substantial variance, it will be effective as of the date of the final administrative decision.
- e. The supplier and any subcontractor under this contract must notify each service employee starting work on the contract of the minimum monetary wage and any fringe benefits required to be paid pursuant to the contract, or must post the wage determination attached to this contract. The poster provided by the Department of Labor (Publication WH 1313) must be posted in a prominent and accessible place at the worksite. Failure to comply with this requirement is a violation of section 2(a)(4) of the Act and of this contract. (Approved by the Office of Management and Budget under OMB control number 1215-0150.)
- f. The supplier or subcontractor may not permit services called for by this contract to be performed in buildings or surroundings or under working conditions provided by or under the control or supervision of the supplier or subcontractor that are unsanitary or hazardous or dangerous to the health or safety of service employees engaged to furnish these services, and the supplier or subcontractor must comply with the safety and health standards applied under 29 CFR Part 1925.

- g.
- (1) The supplier and each subcontractor performing work subject to the Act must maintain for 3 years from the completion of the work records containing the information specified in (a) through (f) following for each employee subject to the Service Contract Act and must make them available for inspection and transcription by authorized representatives of the Wage and Hour Division, Employment Standards Administration of the U.S. Department of Labor (approved by the Office of Management and Budget under OMB control numbers 1215-0017 and 1215-0150):
 - (a) Name, address, and social security number of each employee.
 - (b) The correct work classification, rate or rates of monetary wages paid and fringe benefits provided, rate or rates of fringe benefit payments in lieu thereof, and total daily and weekly compensation of each employee.
 - (c) The number of daily and weekly hours so worked by each employee.
 - (d) Any deductions, rebates, or refunds from the total daily or weekly compensation of each employee.
 - (e) A list of monetary wages and fringe benefits for those classes of service employees not included in the wage determination attached to this contract but for whom wage rates or fringe benefits have been determined by the interested parties or by the Administrator or authorized representative pursuant to paragraph [b.](#) above. A copy of the report required by [b\(2\)\(b\)](#) above is such a list.
 - (f) Any list of the predecessor supplier's employees furnished to the supplier pursuant to section 4.6(1)(2) of 29 CFR Part 4.
 - (2) The supplier must also make available a copy of this contract for inspection or transcription by authorized representatives of the Wage and Hour Division.
 - (3) Failure to make and maintain or to make available the records specified in this paragraph [g.](#) for inspection and transcription is a violation of the regulations and this contract, and in the case of failure to produce these records, the contracting officer, upon direction of the Department of Labor and notification of the supplier, must take action to suspend any further payment or advance of funds until the violation ceases.
 - (4) The supplier must permit authorized representatives of the Wage and Hour Division to conduct interviews with employees at the worksite during normal working hours.
- h. The supplier must unconditionally pay to each employee subject to the Service Contract Act all wages due free and clear and without subsequent deduction (except as otherwise provided by law or regulations, 29 CFR Part 4), rebate, or kickback on any account. Payments must be made no later than one pay period following the end

of the regular pay period in which the wages were earned or accrued. A pay period under the Act may not be of any duration longer than semimonthly.

- i. The contracting officer must withhold or cause to be withheld from the Postal Service supplier under this or any other contract with the supplier such sums as an appropriate official of the Department of Labor requests or the contracting officer decides may be necessary to pay underpaid employees employed by the supplier or subcontractor. In the event of failure to pay employees subject to the Act wages or fringe benefits due under the Act, the Postal Service may, after authorization or by direction of the Department of Labor and written notification to the supplier, suspend any further payment or advance of funds until the violations cease. Additionally, any failure to comply with the requirements of this clause may be grounds for termination of the right to proceed with the contract work. In this event, the Postal Service may enter into other contracts or arrangements for completion of the work, charging the supplier in default with any additional cost.
- j. The supplier agrees to insert this clause in all subcontracts subject to the Act. The term “supplier,” as used in this clause in any subcontract, is deemed to refer to the subcontractor, except in the term “supplier.”
- k. Service employee means any person engaged in the performance of this contract other than any person employed in a bona fide executive, administrative, or professional capacity, as those terms are defined in 29 CFR Part 541, as of July 30, 1976, and any subsequent revision of those regulations. The term includes all such persons regardless of any contractual relationship that may be alleged to exist between a supplier or subcontractor and them.
- l.
 - (1) If wages to be paid or fringe benefits to be furnished service employees employed by the supplier or a subcontractor under the contract are provided for in a collective bargaining agreement that is or will be effective during any period in which the contract is being performed, the supplier must report this fact to the contracting officer, together with full information as to the application and accrual of these wages and fringe benefits, including any prospective increases, to service employees engaged in work on the contract, and furnish a copy of the agreement. The report must be made upon starting performance of the contract, in the case of collective bargaining agreements effective at the time. In the case of agreements or provisions or amendments thereof effective at a later time during the period of contract performance, they must be reported promptly after their negotiation. (Approved by the Office of Management and Budget under OMB control number 1215-0150.)
 - (2) Not less than 10 days before completion of any contract being performed at a Postal facility where service employees may be retained in the performance of a succeeding contract and subject to a wage determination containing vacation or other benefit

provisions based upon length of service with a supplier (predecessor) or successor (section 4.173 of Regulations, 29 CFR Part 4), the incumbent supplier must furnish to the contracting officer a certified list of the names of all service employees on the supplier's or subcontractor's payroll during the last month of contract performance. The list must also contain anniversary dates of employment on the contract, either with the current or predecessor suppliers of each such service employee. The contracting officer must turn over this list to the successor supplier at the commencement of the succeeding contract. (Approved by the Office of Management and Budget under OMB control number 1215-0150.)

- m. Rulings and interpretations of the Service Contract Act of 1965, as amended, are contained in Regulations, 29 CFR Part 4.
- n.
 - (1) By entering into this contract, the supplier and its officials certify that neither they nor any person or firm with a substantial interest in the supplier's firm are ineligible to be awarded government contracts by virtue of the sanctions imposed pursuant to section 5 of the Act.
 - (2) No part of this contract may be subcontracted to any person or firm ineligible for award of a government contract pursuant to section 5 of the Act.
 - (3) The penalty for making false statements is prescribed in the U.S. Criminal Code, 18 U.S.C. 1001.
- o. Notwithstanding any of the other provisions of this clause, the following employees may be employed in accordance with the following variations, tolerances, and exemptions, which the Secretary of Labor, pursuant to section 4(b) of the Act before its amendment by P.L. 92-473, found to be necessary and proper in the public interest or to avoid serious impairment of the conduct of government business:
 - (1) Apprentices, student-learners, and workers whose earning capacity is impaired by age, or physical or mental deficiency or injury may be employed at wages lower than the minimum wages otherwise required by section 2(a)(1) or 2(b)(1) of the Service Contract Act without diminishing any fringe benefits or cash payments in lieu thereof required under section 2(a)(2) of the Act, in accordance with the conditions and procedures prescribed for the employment of apprentices, student-learners, persons with disabilities, and disabled clients of work centers under section 14 of the Fair Labor Standards Act of 1938, in the regulations issued by the Administrator (29 CFR Parts 520, 521, 524, and 525).
 - (2) The Administrator will issue certificates under the Service Contract Act for the employment of apprentices, student-learners, persons with disabilities, or disabled clients of work centers not subject to the Fair Labor Standards Act of 1938, or subject to different minimum rates of pay under the two Acts, authorizing appropriate rates of minimum wages (but without

- changing requirements concerning fringe benefits or supplementary cash payments in lieu thereof), applying procedures prescribed by the applicable regulations issued under the Fair Labor Standards Act of 1938 (29 CFR Parts 520, 521, 524, and 525).
- (3) The Administrator will also withdraw, annul, or cancel such certificates in accordance with the regulations in 29 CFR Parts 525 and 528.
- p. Apprentices will be permitted to work at less than the predetermined rate for the work they perform when they are employed and individually registered in a bona fide apprenticeship program registered with a State Apprenticeship Agency recognized by the U.S. Department of Labor, or if no such recognized agency exists in a state, under a program registered with the Bureau of Apprenticeship and Training, Employment and Training Administration, U.S. Department of Labor. Any employee not registered as an apprentice in an approved program must be paid the wage rate and fringe benefits contained in the applicable wage determination for the journeyman classification of work actually performed. The wage rates paid apprentices may not be less than the wage rate for their level of progress set forth in the registered program, expressed as the appropriate percentage of the journeyman's rate contained in the applicable wage determination. The allowable ratio of apprentices to journeymen employed on the contract work in any craft classification may not be greater than the ratio permitted to the supplier for its entire workforce under the registered program.
 - q. An employee engaged in an occupation in which he or she customarily and regularly receives more than \$30 a month tips may have the amount of tips credited by the employer against the minimum wage required by section 2(a)(1) or section 2(b)(1) of the Act in accordance with section 3(m) of the Fair Labor Standards Act and Regulations, 29 CFR Part 531. However, the amount of this credit may not exceed \$1.24 per hour beginning January 1, 1980, and \$1.34 per hour after December 31, 1980. To utilize this proviso:
 - (1) The employer must inform tipped employees about this tip credit allowance before the credit is utilized;
 - (2) The employees must be allowed to retain all tips (individually or through a pooling arrangement and regardless of whether the employer elects to take a credit for tips received);
 - (3) The employer must be able to show by records that the employee receives at least the applicable Service Contract Act minimum wage through the combination of direct wages and tip credit (approved by the Office of Management and Budget under OMB control number 1214-0017); and
 - (4) The use of tip credit must have been permitted under any predecessor collective bargaining agreement applicable by virtue of section 4(c) of the Act.

- r. Disputes arising out of the labor standards provisions of this contract are not subject to [Clause B-9: Claims and Disputes](#) but must be resolved in accordance with the procedures of the Department of Labor set forth in 29 CFR Parts 4, 6, and 8. Disputes within the meaning of this clause include disputes between the supplier (or any of its subcontractors) and the Postal Service, the U.S. Department of Labor, or the employees or their representatives.

**Clause 9-11: Service Contract Act — Short Form
(March 2006)**

Except to the extent that an exemption, variation, or tolerance would apply if this contract were more than \$2,500, the supplier and any subcontractor must pay employees engaged in performing work on the contract at least the minimum wage specified in section 6(a)(1) of the Fair Labor Standards Act of 1938, as amended. Regulations and interpretations of the Service Contract Act of 1965, as amended, are contained in 29 CFR Part 4.

**Clause 9-12: Fair Labor Standards Act and Service Contract Act —
Price Adjustment (February 2010)**

- a. The supplier warrants that the contract prices do not include allowance for any contingency to cover increased costs for which adjustment is provided under this clause.
- b. The minimum prevailing wage determination, including fringe benefits, issued under the Service Contract Act of 1965 by the Department of Labor (DOL), current at least every two years after the original award date, current at the beginning of any option or renewal period, or in the case of a significant change in labor requirements, applies to this contract and any exercise of an option or renewal of this contract. When no such determination has been made as applied to this contract, the minimum wage established in accordance with the Fair Labor Standards Act applies to any exercise of an option or renewal of this contract.
- c. When, as a result of the determination of minimum prevailing wages and fringe benefits applicable (1) every two years after original award date, (2) at the beginning of any option or renewal period, or (3) in the case of a significant change in labor requirements, an increased or decreased wage determination is applied to this contract, or when as a result of any amendment to the Fair Labor Standards Act enacted after award that affects minimum wage, and whenever such a determination becomes applicable to this contract under law, the supplier increases or decreases wages or fringe benefits of employees working on the contract to comply, the supplier and the contracting officer will negotiate whether and to what extent either party will absorb the costs of the wage change. Any resulting change in contract price is limited to increases or decreases in wages or fringe benefits, and the concomitant increases or decreases in Social Security, unemployment taxes, and

- workers' compensation insurance, but may not otherwise include any amount for general and administrative costs, overhead, or profit.
- d. The supplier or contracting officer may request a contract price adjustment within 30 days of the effective date of a wage change. If a request for contract price adjustment has been made, and the parties have not reached an agreement within thirty days of that request, the contracting officer should issue a unilateral change order in the amount considered to be a fair and equitable adjustment. The supplier may then either accept the amount, or the supplier may file a claim under Clause B-9: Claims and Disputes unless the contracting officer and supplier extend this period in writing. Upon agreement of the parties, the contract price or unit price labor rates will be modified in writing. Pending agreement on or determination of any such adjustment and its effective date, the supplier must continue performance.
 - e. The contracting officer or the contracting officer's authorized representative must, for 3 years after final payment under the contract, be given access to and the right to examine any directly pertinent books, papers, and records of the supplier.

Clause 9-13:**Equal Opportunity for Workers with Disabilities
(October 2019)**

- a. The supplier and subcontractors must abide by the requirements of 41 CFR 60-741.5(a). **This regulation prohibits discrimination against qualified individuals on the basis of disability, and requires affirmative action by covered prime contractors and subcontractors to employ and advance in employment qualified individuals with disabilities.**
- b. Subcontracts. The supplier will insert the terms of this clause in subcontracts of \$10,000 or more unless exempted by rules, regulations, or orders of the Secretary of Labor. The supplier will act as specified by the Director, Office of Federal Contract Compliance Programs, to enforce the terms, including action for noncompliance. Such necessary changes in language may be made as appropriate to identify properly the parties and their undertakings.

Clause 9-14:**Equal Opportunity for VEVRAA Protected Veterans
(June 2020)**

- a. The supplier must comply with the rules, regulations, and relevant orders of the Secretary of Labor issued under the Vietnam Era Veterans' Readjustment Assistance Act of 1972 (the Act), as amended (38 U.S.C. 4211 and 4212).
- b. The supplier and subcontractor must abide by the requirements of 41 CFR 60-300.5(a). **This regulation prohibits discrimination against qualified protected veterans, and requires affirmative action by**

covered prime suppliers and subcontractors to employ and advance in employment qualified protected veterans.

- c. Subcontracts. The supplier will insert the terms of this clause in subcontracts of \$150,000 or more unless exempted by rules, regulations, or orders of the Secretary of Labor. The supplier will act as specified by the Director, Office of Federal Contract Compliance Programs, to enforce the terms, including action for noncompliance. Such necessary changes in language may be made as appropriate to identify properly the parties and their undertakings.

Clause 9-15:

Exemption from Application of the Service Contract Act to Contracts for Maintenance, Calibration, or Repair of Certain Equipment and Other Conditionally Exempted Contracts – Requirements (February 2010)

- a. The items to be serviced and the services provided under this contract are commercially available, used regularly outside the government, and are normally sold, traded, or provided by the supplier (or subcontractor in the case of an exempt subcontractor) to the public in substantial quantities in the course of normal business operations.
- b. The services are furnished by the supplier or its subcontractor at prices which are, or are based on, established catalog or market prices for the maintenance, calibration, and/or repair of such commercial items or other conditionally exempt services.
 - (1) An “established catalog price” is a price included in a catalog, price list, schedule, or other form that is regularly maintained by the manufacturer or supplier, which is either published or otherwise available for inspection by customers, and states prices at which sales currently, or were last, made to a significant number of buyers constituting the general public.
 - (2) An “established market price” is a current price, established in the usual course of trade between buyers and sellers free to bargain, which can be substantiated from sources independent of the manufacturer or supplier.
- c. The supplier or subcontractor uses the same compensation (wages and fringe benefits) plan for all service employees performing work under the contract as it uses for those employees and equivalent employees servicing the same equipment for commercial customers.
- d. In contracts for conditionally exempted contracts not including maintenance, calibration, or repair of certain equipment:
 - (1) Each service employee who will perform service under the contract or subcontract will spend only a small portion of his or her time (a monthly average of less than 20 percent of the available hours on an annualized basis, or less than 20 percent of available hours during the contract period if the contract period is less than a month) servicing the contract or subcontract.
 - (2) Any subcontractor for exempt services will be selected for award:

- (a) On a noncompetitive basis
 - (b) Or on the basis of other factors in addition to price, where price must be equal to or less important than the combination of other non-price factors.
- e. The supplier is responsible for its subcontractors' compliance with all of the conditions for exemption.
 - (1) In subcontracts for conditionally exempted contracts not including maintenance, calibration, or repair of certain equipment, the supplier will determine in advance, based on the nature of the subcontract requirements and knowledge of the practices of likely offerors, that all or nearly all offerors will meet the conditions in paragraphs A through D of this clause.
 - (2) Where services are already being performed under subcontract, the supplier will consider the practices of the existing subcontractor in making a determination regarding whether the conditions in paragraphs A through D of this clause have been met.
 - (3) If the supplier has reason to doubt the validity of the certification, Service Contract Act stipulations must be included in the subcontract.
- f. If the Department of Labor (DOL) determines after contract award that any of the above conditions in paragraphs A through E of this clause have not been met, the exemption will be deemed inapplicable, and the contract will become subject to the Service Contract Act. In such cases the contracting officer must include the Service Contract Act and applicable wage determinations in the contract within thirty days of DOL notification. If DOL determines that any of the above conditions have not been met with respect to a subcontract, the exemption will be deemed inapplicable and the supplier may be responsible for compliance with the Service Contract Act.
- g. The contractor will include the substance of this clause, including this paragraph G, in subcontracts for exempt services under this contract.

Clause 9-16:

Employer Reports on Employment of Protected Veterans (June 2020)

- a. Definitions. As used in this clause, "Armed Forces service medal veteran," "disabled veteran," "active duty wartime or campaign badge veteran," and "recently separated veteran" have the meaning given them in 41 CFR 61-300.2.
- b. Unless the supplier is a state or local government agency, the supplier must report at least annually, as required by the Secretary of Labor, on—
 - (1) The total number of employees in the supplier's workforce, by job category and hiring location, who are protected veterans (i.e., active duty wartime or campaign badge veterans, Armed Forces

- service medal veterans, disabled veterans, and recently separated veterans);
- (2) The total number of new employees hired during the period covered by the report, and of the total, the number of protected veterans (i.e., active duty wartime or campaign badge veterans, Armed Forces service medal veterans, disabled veterans, and recently separated veterans); and
 - (3) The maximum number and minimum number of employees of the supplier or subcontractor at each hiring location during the period covered by the report.
- c. The supplier must report the above items by completing the Form VETS—4212, entitled “Federal Contractor Veterans' Employment Report VETS--4212” at <http://www.dol.gov/vets/vets4212.htm>.
 - d. VETS—4212 Reports must be filed no later than September 30 of each year following a calendar year in which a supplier or subcontractor held a covered contract or subcontract. Upon the request of the contracting officer, the supplier must provide proof of reporting.
 - e. The employment activity report required by paragraphs b.(2) and b.(3) of this clause must reflect total new hires and maximum and minimum number of employees during the 12-month period preceding the ending date selected for the report. Supplier may select an ending date—
 - (1) As of the end of any pay period during the period July 1 through August 31 of the year the report is due; or
 - (2) As of December 31, if the supplier has prior written approval from the Equal Employment Opportunity Commission to do so for purposes of submitting the Employer Information Report EEO-1, Standard Form 100.
 - f. The number of veterans reported must be based on data known by the supplier when completing their VETS-4212 Reports. The supplier's knowledge of veteran status may be obtained in a variety of ways, including an invitation to applicants to self-identify in accordance with 41 CFR 60-300.42, voluntary self-disclosure by employees, or actual knowledge of an employee's veteran status by the employer. This paragraph does not relieve an employee of liability for discrimination under 38 U.S.C. 4212.
 - g. The supplier must include the terms of this clause in subcontracts of \$150,000 or more unless exempted by rules, regulations or orders of the Secretary of Labor.

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Acronyms

Acronym	Description
3PL	third-party logistics
4PL	fourth-party logistics
ABC	activity-based costing
AC	actual cost
ADM	Accounting Data Mart
ADP	automated data processing
ADPE	automated data processing equipment
ADR	alternative dispute resolution
ADRA	Administrative Dispute Resolution Act
A/E	architect/engineer
ASC	Accounting Service Center
BAC	budget at completion
BATNA	Best Alternative to a Negotiated Agreement
BIA	Business Impact Assessment
BOMs	bills of materials
CAFC	Court of Appeals for the Federal Circuit
CBJ	compelling business justification
CCL	Construction Cost Limit
CDA	Contract Disputes Act
CFC	Court of Federal Claims
CFR	Code of Federal Regulations
CHRO & EVP	Chief Human Resources Officer & Executive Vice President
CISO	Corporate Information Security Office
CMC	Category Management Center
CMSS	Construction Management Support Services
CO	contracting officer
COD	contracting officer determination
COR	contracting officer's representative
COSMOS	Corporate Supply Management Open Strategy
COTS	commercial-off-the-shelf
CPC	Critical Parts Center
CPI	cost performance index
CPM	Corporate Personnel Management
CSSP	Commodity Sourcing Strategy Plan

Acronym	Description
CTO	chief technology officer
CV	cost variance
DAR	Decision Analysis Report
DCAT	Distribution Cost Analysis Tool
DESC	Defense Energy Support Center
DLA	Defense Logistics Agency
DMMSs	District Material Management Specialists
DVD	direct vendor delivery
EAC	estimate at completions
EDI	electronic data interchange
EFT	electronic funds transfer
EIC	excess item catalog
eMARS	Electronic Maintenance Activity Reporting Scheduling
EO	Executive Order
EPLS	Excluded Parties List System
E&PMSC	Express and Priority Mail Supply Center
ERP	Electronic Return Program
ETC	estimate to complete
EV	earned value
EVM	earned value management
FAQ	frequently asked questions
FAR	Federal Acquisition Regulation
FDO	Fee Determination Official
FEDSTRIP	Federal Standard Requisitioning and Issue Procedure
FFP	firm fixed-price
FPI	fixed-price incentive
free on board	f.o.b.
FTA	Free Trade Agreement
GBL	
GMP	Guaranteed Maximum Price
GPA	Government Procurement Agreement
GPE	Government-wide Point of Entry
GSA	General Services Administration
GVW	gross vehicle weight
HQ	Headquarters
HVAC	heating, ventilation, and air conditioning
ICE	independent cost estimate
ICT	Information and Communication Technology
ILC	irrevocable letter of credit
ILSP	integrated logistics support plan
IO	Improvement Opportunity
IQC	indefinite-quantity construction
ISE	involving suppliers early
ISM	Institute for Supply Management

Acronym	Description
ISO	International Standards Organization
IT	Information Technology
JIT	just-in-time
JOE	Justification of Expenditure
KPIs	key performance indicators
MAAs	material accounting assistants
MAO	material accountability officer
MASC	multiple-award schedule contract
MDC	Material Distribution Center
MDIMS	Material Distribution Inventory Management System
MES	mail equipment shops
MHC	mail handling car
MRO	Maintenance, Repair, and Operations
MSC	Material Service Center
MSDSs	material safety data sheets
MTBF	mean-time-between-failure
MTE	mail transport equipment
MTESC	Mail Transportation Equipment Service Center
NDA	Nondisclosure Agreement
NDCBUs	neighborhood delivery and collection box units
NOM	Network Operations Management
OA	ordering agreement
OEM	original equipment manufacturer
OFCCP	Office of Federal Contract Compliance Programs
OIG	Office of the Inspector General
OMB	Office of Management and Budget
OPM	order placement memorandum
OSHA	Occupational Safety and Health Act
PCES	Postal Career Executive Service
PEAS	Property and Equipment Accounting System
PFE	postal furnished equipment
PII	personally identifiable information
P.L.	Public Law
PMG	Postmaster General
PRA	Postal Reorganization Act
PSC	Purchasing Service Center
PV	planned value
PVS	Postal Vehicle Service
PWS	performance work statement
QA	quality assurance
Q&A	question and answer
QAP	quality assurance plan
QSA	Quality Supplier Awards
R&D	research and development
RFI	Request for Information

Acronym	Description
RFP	Request for Proposals
RFQ	Request for Quotations
RFS	road feeder service
ROI	return on investment
ROM	rough order of magnitude
ROP	reorder point
SAIG	Strategic Initiatives Action Group
SCAC	Supply Chain Advisory Council
SCM	supply chain management
SCMC	Supply Chain Management Committee
SDR	Supplier Disagreement Resolution
SEC	Securities and Exchange Commission
SF	Standard Form
SIC	
SM	Supply Management
S.M.A.R.T.	Specific, Measurable, Attainable, Realistic, Time Bound
SME	subject matter expert
SMI	Supply Management Infrastructure
SMWOBs	small-, minority-, or women-owned businesses
SOO	statement of objectives
SOW	statement of work
SPI	schedule performance index
SSN	Social Security number
SWOT	strengths, weaknesses, opportunities, and threats
TCO	total cost of ownership
TIN	taxpayer identification number
T&M	time and materials
TMSP	Transportation Management Service Provider
TTOS	Touch-Tone Ordering System
UNSPSC	United Nations Standard Products and Services Code
UPP	Unsolicited Proposal Program
U.S.	United States
U.S.C.	United States Code
UST	underground septic tank
VAC	variance at completion
VCI	vendor consignment inventories
VECP	value-engineering change proposal
VMAS	Vehicle Maintenance Accounting System
VMI	Vendor-Managed Inventory
VP	vice president
WBS	work breakdown structure
WTO	World Trade Organization