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Megan Brennan 74th Postmaster General of the United States *First Woman PMG Pledges to Invest in the Future of the Postal Service*



WASHINGTON — Megan J. Brennan officially became the 74th Postmaster General and CEO of the U.S. Postal Service yesterday, Feb. 1.

Outlining key themes in [a letter to employees](#) today, Postmaster General Brennan said she would seek to advance transformative strategies that invest in the future of the Postal Service and shape growth opportunities for the organization and the industries it serves. Among these strategies are better use of data and technology, speeding the pace of product and service innovations, continual process improvements throughout the organization, and fully engaging and leveraging the talents of its 600,000-employee workforce.

“We can reinvigorate the way we serve our customers and the public by constantly looking forward as an organization, anticipating the changing needs of our customers, and adapting as quickly as we can to a competitive and evolving marketplace,” said Brennan.

Brennan expressed gratitude and appreciation for the hard work, dedicated service and commitment of the Postal Service’s 600,000 employees, and the value they provide to the American people every day.

“As we collectively shape a brighter future for the organization, I am always mindful that the Postal Service is not merely defined by what it does, but rather by the many people who have dedicated their careers to serving the American public,” said Brennan. “Your commitment to our public service mission and to delivering for our customers defines who we are as an organization and is the bedrock of all of our successes.”

Appointed by the Governors of the Postal Service and [announced in November](#), Brennan had been the Chief Operating Officer and Executive Vice President of the Postal Service, and previously held roles as Vice President of both Eastern Area and Northeast Area Operations. Brennan began her 29-year Postal Service career as a mail carrier in Lancaster, PA.

Brennan earned a Master of Business Administration degree as a Sloan fellow at the Massachusetts Institute of Technology. She is also an alumna of Immaculata College in Pennsylvania. She will take the ceremonial oath of office at an installation event at Postal Service Headquarters next month.

The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage,

products and services to fund its operations.

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