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USPS Service Performance Continues to Improve During the Third Quarter

WASHINGTON, DC — The U.S. Postal Service provided updated third quarter service performance data through the week of June 11th which shows steady performance improvement since the second quarter.

Performance numbers below include the weeks of April 1 through June 11:

- **First-Class Mail:** 87.60 percent of First-Class Mail delivered on-time against the USPS service standard, an over 9 percent increase over the second quarter.
- **Marketing Mail:** 90.40 percent of Marketing Mail delivered on time against the USPS service standard, an over 5 percent increase over the second quarter.
- **Periodicals:** 78.80 percent of Periodicals delivered on time against the USPS service standard, an over 7 percent increase over the second quarter.

As laid out in its 10-year plan “Delivering for America,” the Postal Service continues its efforts to improve service performance and reliability while addressing ongoing employee availability challenges with the goal of meeting or exceeding 95 percent on-time delivery across mail and shipping product classes.

The Postal Service recently announced network enhancements and investments currently underway to prepare for the 2021 holiday peak season. These initiatives include the procurement of 138 package sorters to meet higher package volume, the leasing of 45 annex facilities within 5 miles of existing facilities to accommodate surges in demand ahead of the 2021 peak holiday season, and the completion of operational mail moves previously paused in 2015 at 18 facilities.

Service performance is defined by the Postal Service from acceptance of a mailpiece into our system through delivery, measured against published service standards.

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