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In Latest Update, USPS Reports Consistent Service Across All Mail Categories with Improved Delivery Performance over the Second Quarter

WASHINGTON, DC — The U.S. Postal Service provided updated third quarter service performance data through the week of June 25th which shows consistent and improved delivery performance across all First-Class, Marketing and Periodical mail categories since the second quarter.

Performance numbers below include the weeks of April 1 through June 25:

- **First-Class Mail:** 87.5 percent of First-Class Mail delivered on-time against the USPS service standard, a more than 9 percent increase over the second quarter.
- **Marketing Mail:** 90.9 percent of Marketing Mail delivered on time against the USPS service standard, a nearly 6 percent increase over the second quarter.
- **Periodicals:** 79.2 percent of Periodicals delivered on time against the USPS service standard, a nearly 8 percent increase over the second quarter.

As laid out in its 10-year plan [Delivering for America](#), the Postal Service continues its efforts to improve service performance and reliability while addressing ongoing employee availability challenges with the goal of meeting or exceeding 95 percent on-time delivery across mail and shipping product classes.

The Postal Service continues to move forward with its preparations for the 2021 holiday peak season and to meet the evolving mailing and shipping needs of the American public and business customers. Network enhancements and investments currently underway to move mail and packages more efficiently include installation of additional package sorters and the leasing of annex facilities to accommodate volume increases expected during the 2021 holiday seasons.

Service performance is defined by the Postal Service from acceptance of a mailpiece into our system through delivery, measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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