UNITED STATES POSTAL SERVICE®

POSTAL NEWS

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Average USPS Mail Delivery Time Nationally Since January: 2.7 Days

WASHINGTON, DC — The United States Postal Service reported new delivery performance metrics showing the average time to deliver a mailpiece across the postal network was 2.7 days in the first five weeks of the fiscal year second quarter. Throughout January, winter storms across the nation created hazardous road conditions and impacted the air transportation network resulting in delays for middle mile mail and package transit. The Postal Service continues to implement mitigation plans to move mail and packages effectively across the nation.

Additional second quarter service performance scores covering Jan.1 through Feb. 11 included:

- **First-Class Mail:** 86.1 percent of First-Class Mail delivered on time against the USPS service standard, a decrease of 3 percentage points from the fiscal first quarter.
- **Marketing Mail:** 90.9 percent of Marketing Mail delivered on time against the USPS service standard, a decrease of 1.3 percentage points from the fiscal first quarter.
- **Periodicals:** 79.5 percent of Periodicals delivered on time against the USPS service standard, a decrease of 1.4 percentage points from the fiscal first quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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