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USPS Reports 2.7 Average Days To Deliver Mail And Packages Across Network

WASHINGTON, DC — The United States Postal Service reported new delivery performance metrics showing the average time to deliver a mailpiece across the postal network continues is 2.7 days. Through March 18, Marketing Mail and Periodicals performance was consistent with the fiscal first quarter. The Postal Service continues its top-down focus on operational precision across the postal network to improve First-Class Mail performance evident in week over week performance to date in March.

Second quarter service performance scores covering Jan.1 through March 18 included:

- **First-Class Mail:** 86.7 percent of First-Class Mail delivered on time against the USPS service standard, a decrease of 2.4 percentage points from the fiscal first quarter.
- **Marketing Mail:** 92.1 percent of Marketing Mail delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.
- **Periodicals:** 81.4 percent of Periodicals delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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