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USPS Highest Service Performance Scores Across All Mail Categories Since Pre-2021 Holiday Season *Average mail delivery time across nation remains 2.7 days*

WASHINGTON, DC — The United States Postal Service reported new delivery performance metrics for the fiscal second quarter dating from Jan. 1 through Mar. 25. Weekly service performance scores have improved for consecutive 4 weeks as the Postal Service continues its top-down focus on operational precision across the postal network to improve delivery reliability. For the week ending Mar. 25, service performance scores for First-Class Mail, Marketing Mail and Periodicals rose to the highest levels since pre-2021 peak holiday season.

Second quarter service performance scores covering Jan.1 through Mar. 25 included:

- **First-Class Mail:** 87.2 percent of First-Class Mail delivered on time against the USPS service standard, a decrease of 1.9 percentage points from the fiscal first quarter.
- **Marketing Mail:** 92.4 percent of Marketing Mail delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.
- **Periodicals:** 81.8 percent of Periodicals delivered on time against the USPS service standard, an improvement of .9 percentage point performance from the fiscal first quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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