



## USPS Begins Third Quarter with 94 Percent First-Class Mail Delivered On Time for 2 Consecutive Weeks

**Average mail delivery time: 2.4 days**

WASHINGTON, DC — The United States Postal Service reported new delivery performance metrics through the first week of the fiscal third quarter. For the week ending April 8 and the second consecutive week, First-Class Mail on-time delivery performance was 93.9 percent. Through the first week of the third quarter, the average time for delivery of a mailpiece across the postal network was 2.4 days.

Third quarter service performance scores covering April 1 through April 8 included:

- **First-Class Mail:** 93.6 percent of First-Class Mail delivered on time against the USPS service standard, an increase of 5.7 percentage points from the fiscal second quarter.
- **Marketing Mail:** 95.5 percent of Marketing Mail delivered on time against the USPS service standard, an increase of 3 percentage points from the fiscal second quarter.
- **Periodicals:** 87.9 percent of Periodicals delivered on time against the USPS service standard, an improvement of 6 percentage points from the fiscal second quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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