



FOR IMMEDIATE RELEASE
May 6, 2022

POSTAL NEWS

Contact: David Partenheimer
david.a.partenheimer@usps.gov
usps.com/news



USPS: April Best Month For Mail Delivery To Date in FY2022 *93% First-Class Mail Delivered On-Time* *95% Marketing Mail Delivered On-Time* *2.4: average days to deliver a mailpiece across USPS network*

WASHINGTON, DC — The United States Postal Service reported new delivery performance metrics showing strong performance across all mail categories for the first month of the fiscal third quarter. Through the month of April, First-Class Mail on-time delivery performance was 93 percent while Marketing Mail on-time delivery performance was 95 percent – the strongest performance data reported to date in 2022. Delivery performance scores across all mail categories, including Periodicals, continues to see significant gains over the fiscal second quarter. The Postal Service continues to focus on operational effectiveness and improvements across the network to drive reliable service performance across the nation.

Through the month of April, the average time for delivery of a mailpiece across the postal network held steady at 2.4 days.

Third quarter service performance scores covering April 1 through April 29 included:

- **First-Class Mail:** 93.5 percent of First-Class Mail delivered on time against the USPS service standard, an increase of 5.6 percentage points from the fiscal second quarter.
- **Marketing Mail:** 95.0 percent of Marketing Mail delivered on time against the USPS service standard, an increase of 2.8 percentage points from the fiscal second quarter.
- **Periodicals:** 86.8 percent of Periodicals delivered on time against the USPS service standard, an improvement of 5.3 percentage points from the fiscal second quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

###

Please Note: For U.S. Postal Service media resources, including broadcast quality video, audio and photo stills, visit the [USPS Newsroom](https://usps.com/newsroom). Follow us on [Twitter](https://twitter.com/usps), [Instagram](https://www.instagram.com/usps), [Pinterest](https://www.pinterest.com/usps) and [LinkedIn](https://www.linkedin.com/company/usps). Subscribe to the USPS [YouTube Channel](https://www.youtube.com/channel/UC8vK1v1v1v1v1v1v1v1v1v1), like us on [Facebook](https://www.facebook.com/usps) and enjoy our [Postal Posts blog](https://www.usps.com/blog). For more information about the Postal Service, visit usps.com and facts.usps.com.

For reporters interested in speaking with a regional Postal Service public relations professional, please go to about.usps.com/news/media-contacts/usps-local-media-contacts.pdf.