



FOR IMMEDIATE RELEASE
May 20, 2022

POSTAL NEWS

Contact: David Partenheimer
david.a.partenheimer@usps.gov
usps.com/news



Average Time for Delivery Remains at Just 2.4 Days

Over 93 percent First-Class Mail, 95 percent Marketing Mail delivered on-time since April 1

WASHINGTON, DC — The United States Postal Service reported new delivery performance metrics showing continued strong performance across all mail categories for the first six weeks of the fiscal third quarter.

Through the first six weeks of the third quarter, the average time for delivery of mail and packages across the postal network remained just 2.4 days.

Third quarter service performance scores covering April 1 through May 13 included:

- **First-Class Mail:** 93.4 percent of First-Class Mail delivered on time against the USPS service standard, an increase of 5.6 percentage points from the fiscal second quarter.
- **Marketing Mail:** 95.0 percent of Marketing Mail delivered on time against the USPS service standard, an increase of 2.8 percentage points from the fiscal second quarter.
- **Periodicals:** 86.7 percent of Periodicals delivered on time against the USPS service standard, an improvement of 5.2 percentage points from the fiscal second quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

###

Please Note: For U.S. Postal Service media resources, including broadcast quality video, audio and photo stills, visit the [USPS Newsroom](#). Follow us on [Twitter](#), [Instagram](#), [Pinterest](#) and [LinkedIn](#). Subscribe to the USPS [YouTube Channel](#), like us on [Facebook](#) and enjoy our [Postal Posts blog](#). For more information about the Postal Service, visit usps.com and facts.usps.com.

For reporters interested in speaking with a regional Postal Service public relations professional, please go to about.usps.com/news/media-contacts/usps-local-media-contacts.pdf.