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USPS Continues To Deliver Strong Service Performance

More than 93% First-Class Mail, 95% Marketing Mail Delivered On-Time For Week Ending May 20 Average Days to Deliver Mail and Packages: 2.4 Days

WASHINGTON— The United States Postal Service reported new delivery performance metrics showing strong performance across all mail categories for the first seven weeks of the fiscal third quarter.

Through the first seven weeks of the third quarter, the average time for delivery of mail and packages across the postal network remained just 2.4 days.

Third quarter service performance scores covering April 1 through May 20 included:

- First-Class Mail: 93.5 percent of First-Class Mail delivered on time against the USPS service standard, an increase of 5.6 percentage points from the fiscal second quarter.
- Marketing Mail: 95 percent of Marketing Mail delivered on time against the USPS service standard, an increase of 2.8 percentage points from the fiscal second quarter.
- Periodicals: 86.5 percent of Periodicals delivered on time against the USPS service standard, an improvement of 5 percentage points from the fiscal second quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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