



FOR IMMEDIATE RELEASE
Sept. 30, 2022

POSTAL NEWS

Contact: David Partenheimer
david.a.partenheimer@usps.gov
usps.com/news



Delivery Time Across the Nation Averages 2.5 Days

WASHINGTON — The United States Postal Service reported new delivery performance metrics for the twelfth week of the fiscal fourth quarter showing the average time to deliver a mailpiece or package across the postal network was 2.5 days. Through Sept. 23, performance across First-Class Mail, Marketing Mail, and Periodicals remains consistent with performance from the fiscal third quarter.

FY2022 fourth quarter service performance scores covering July 1 through Sept. 23 included:

- **First-Class Mail:** 93.2 percent of First-Class Mail delivered on time against the USPS service standard, consistent with performance from the fiscal third quarter.
- **Marketing Mail:** 94.7 percent of Marketing Mail delivered on time against the USPS service standard, consistent with performance from the fiscal third quarter.
- **Periodicals:** 86.8 percent of Periodicals delivered on time against the USPS service standard, consistent with performance from the fiscal third quarter.

One of the goals of Delivering for America, the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

As service across the network holds steady through the busy fall mailing season, USPS announced efforts underway to prepare for the holiday shipping and mailing season. This preparedness reflects strategic investments and operational precision improvements made as part of the Delivering for America plan. Initiatives include:

- Stabilizing the USPS permanent workforce by converting 100,000 workers to full time since the beginning of 2021; with more than 41,000 part time workers converted to full time since January 2022.
- Actively hiring an additional 28,000 seasonal employees ahead of the holiday season.
- Installing 137 new package sorting machines across the nation this year. This brings the organization's total to 249 new processing machines since the beginning of 2021. The new equipment combined with increased operational precision will expand daily package processing capacity to 60 million.

Since January, USPS has installed 95 of 137 new package sorting machines ahead of the holiday season. New package sorting machines have recently been installed in Dallas (TX), Newark (NJ), Denver (CO), and Boston (MA).

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

###

Please Note: For U.S. Postal Service media resources, including broadcast quality video, audio and photo stills, visit the [USPS Newsroom](#). Follow us on [Twitter](#), [Instagram](#), [Pinterest](#) and [LinkedIn](#). Subscribe to the USPS [YouTube Channel](#), like us on [Facebook](#) and enjoy our [Postal Posts blog](#). For more information about the Postal Service, visit usps.com and facts.usps.com.

For reporters interested in speaking with a regional Postal Service public relations professional, please go to about.usps.com/news/media-contacts/usps-local-media-contacts.pdf.