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U.S. Postal Service Honors Postal Customer Council Leaders' Accomplishments

WASHINGTON, DC — The U.S. Postal Service recognized Postal Customer Councils (PCCs) throughout the nation for their outstanding achievements and innovations in 2023. This year's winners of the PCC Leadership Awards were announced during an event held at Postal Service Headquarters in Washington DC yesterday.

PCCs are a grassroots network that provide a local channel for USPS business mailers and the Postal Service to continue building upon their relationships so they can increase the use of mail and work on solving concerns and challenges together. These relationships provide a means to share best mailing and shipping practices, as well as give PCCs around the country opportunities to connect and learn from each other.

PCC Leadership Awards are presented each year by the Postal Service in recognition of exemplary work to strengthen and grow the PCC network. More than 220 nominations were submitted this year.

Top honors were presented to PCC groups that achieved overall excellence in their efforts to serve their communities. The PCCs offered innovative solutions for challenges for businesses of all sizes.

- PCC of the Year — Metro Market
 - PCC of the Year — Large Market
 - PCC of the Year — Small Market
- Twin Cities PCC – Minneapolis – St. Paul, MN
Steel Valley PCC – Youngstown, OH
West Michigan PCC – Grand Rapids, MI

Richard Moreton (Detroit PCC) received the 2023 District Manager of the Year Award. Moreton was recognized for his consistent leadership, support and active involvement in all PCCs in his district.

The following categories recognized winners with gold, silver or bronze awards:

PCC Postal Member of the Year honors went to postal employees who excelled in their efforts with their local PCCs.

- Gold George Kippenhan (Greater Boston PCC)
- Silver Jeffery Braaksma (Greater Madison Area PCC)
- Bronze Edwin Vivas (PCC of Broward County)

PCC Industry Member of the Year award winners are tireless supporters of the Postal Service, constantly advocating for postal products and services.

- Gold Suzi Oswald (Twin Cities PCC)
- Silver Jim Fortune (Pikes Peak PCC)
- Bronze Kim Waltz (PCC of Providence)

PCC Innovation of the Year is presented to PCCs that demonstrate out-of-the-box thinking and implement creative ideas that can be replicated by other PCCs.

- Gold PCC of Providence
- Silver Santa Ana District PCC
- Bronze South Jersey PCC

Communication Program Excellence is awarded to PCCs that excel in implementing effective and creative communication programs using various touchpoints to reach their members.

- Gold Santa Ana District PCC
- Silver Greater Baltimore PCC
- Bronze Northeast Florida PCC

Education Program Excellence District Awards are given to PCCs that have incorporated unique educational topics, speakers and workshops to increase knowledge within their PCC.

- Gold Greater Oklahoma PCC
- Silver Greater Portland PCC
- Bronze Sacramento PCC

Membership Program Excellence Awards recognize PCCs that implement strategies to grow membership and keep members engaged.

- Gold The Northern Ohio PCC
- Silver Central Arkansas PCC
- Bronze Greater St. Louis PCC

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Please Note: The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, [Delivering for America](#), to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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