

FOR IMMEDIATE RELEASE  
Nov. 30, 2023

Contact: Dave Partenheimer  
202-268-2599

[david.a.partenheimer@usps.gov](mailto:david.a.partenheimer@usps.gov)

[usps.com/news](https://usps.com/news)



## **Postmaster General Louis DeJoy Shares Approach To Leadership and Vision for Transformation of USPS At 2023 Concordia United States Summit**



*Postmaster General Louis DeJoy is interviewed by Krach Institute CEO Michelle Giuda at the 2023 Concordia United States Summit, Nov. 7. Photo courtesy of Concordia.*

WASHINGTON, DC — Postmaster General Louis DeJoy recently delivered remarks at the 2023 Concordia United States Summit in Cary, NC. DeJoy highlighted how he has leveraged his private sector background to reshape and strengthen the U.S. Postal Service, the nation's most trusted agency. Following his remarks, DeJoy was interviewed by Michelle Giuda, CEO of the Krach Institute for Tech Diplomacy at Purdue University.

"It's about innovation. It's about a commitment to work and precision. It's about competing in a marketplace ... and getting a competitive advantage on everything around you," DeJoy said in response to a question from Giuda about his approach to leading USPS.

DeJoy's remarks focused on how the Postal Service is continuing to transform and improve operating practices across the organization. During the session with Giuda, he discussed how he has worked to address legacy financial issues at the organization, and highlighted how the Postal Service has invested in new technologies to improve the delivery of mail and packages, including new sorting machines and modern and efficient delivery vehicles.

The 2023 Concordia United States Summit took place Nov. 7 and focused on delivering action-oriented solutions to advance national priorities in key areas such as trade, manufacturing and supply chains.

DeJoy's full remarks can be seen on the [Concordia YouTube channel](#). The full session with Michelle Giuda is also available on the [Concordia YouTube channel](#).

# # #

**Please Note:** The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to nearly 165 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, [Delivering for America](#), to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the [USPS Newsroom](#). Follow us on [Twitter](#), [Instagram](#), [Pinterest](#) and [LinkedIn](#). Subscribe to the [USPS YouTube Channel](#) and like us on [Facebook](#). For more information about the Postal Service, visit [usps.com](#) and [facts.usps.com](#).