



FOR IMMEDIATE RELEASE  
Jan. 23, 2024

## POSTAL NEWS

Contact: Albert Ruiz  
[albert.ruiz@usps.gov](mailto:albert.ruiz@usps.gov)  
[usps.com/news](https://usps.com/news)



### Service Performance Remains Steady Across Postal Service Network

WASHINGTON, DC — The United States Postal Service reported new delivery performance metrics for the second week of the second quarter for fiscal year 2024. The average time for the Postal Service to deliver a mailpiece or package across the nation was 2.7 days.

FY24 second quarter service performance scores covering January 1 through January 12, included:

- **First-Class Mail:** 85.8 percent of First-Class Mail delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.
- **Marketing Mail:** 93.7 percent of Marketing Mail delivered on time against the USPS service standard, consistent with performance from the fiscal first quarter.
- **Periodicals:** 81.5 percent of Periodicals delivered on time against the USPS service standard, an increase of 0.8 percentage points from the fiscal first quarter.

USPS delivery was impacted in some local markets due to industry-wide disruptions in both ground and air transportation caused by winter storms across the country. The Postal Service continues to restore service in these markets as quickly and as safely as possible, however, service performance may be negatively impacted as the weather systems continue through the month of January.

One of the goals of [Delivering for America](#), the Postal Service's 10-year plan for achieving financial sustainability and service excellence, is to meet or exceed 95 percent on-time service performance for all mail and shipping products once all elements of the plan are implemented. Service performance is defined by the Postal Service as the time it takes to deliver a mailpiece or package from its acceptance into our system through its delivery, as measured against published service standards.

With the implementation of the Delivering for America plan, the Postal Service continues its focus on improving service reliability for the American public and business customers by modernizing the outmoded and aging postal network across the nation.

###

**Please Note:** The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to 167 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, [Delivering for America](#), to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

For USPS media resources, including broadcast-quality video and audio and photo stills, visit the [USPS Newsroom](#). Follow us on [Twitter](#), [Instagram](#), [Pinterest](#) and [LinkedIn](#). Subscribe to the [USPS YouTube channel](#), like us on [Facebook](#) and enjoy our [Postal Posts blog](#). For more information about the Postal Service, visit [usps.com](https://usps.com) and [facts.usps.com](https://facts.usps.com).