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## Postal Service Responds to Postal Regulatory Commission's Advisory Opinion on Service Standard Changes

**WASHINGTON** — The Postal Service today provided a pointed response to the Postal Regulatory Commission's (PRC) recently published Advisory Opinion on the organization's proposed service standard changes: PRC Docket No. N2024-1, captioned "Operational and Service Standards to Meet Statutory Requirements for Reliable, Efficient High-Quality Service and Financial Sustainability Through an Integrated Mail and Package Network".

An excerpt of the response cover letter from Postmaster General Louis DeJoy to PRC Chairman, Michael Kubayanda follows:

"I must say that I was confounded by the Commission's dismissal of cost savings of nearly \$4 billion a year as "meager", while characterizing service standard changes that are carefully designed and modest in impact within the current service standard day ranges as a "severe degradation" in service that must be avoided at all costs.

That said, we have fully analyzed and evaluated your Advisory Opinion, and likewise carefully considered the Commission's recommendations. In that regard, while there are many elements of the Advisory Opinion with which we could not agree, we found some areas of common ground that we can and will adopt in our ongoing effort to ensure that the American people and businesses will have a well-functioning and financially sustainable Postal Service that will provide high-quality service to our customers for decades to come, and still within the day ranges of our current service standards."

[Read the full response.](#)

[Read comprehensive list of detailed responses USPS provided to the PRC recommendations.](#)

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**Please Note:** The United States Postal Service is an independent federal establishment, mandated to be self-financing and to serve every American community through the affordable, reliable and secure delivery of mail and packages to 169 million addresses six and often seven days a week. Overseen by a bipartisan Board of Governors, the Postal Service is implementing a 10-year transformation plan, [Delivering for America](#), to modernize the postal network, restore long-term financial sustainability, dramatically improve service across all mail and shipping categories, and maintain the organization as one of America's most valued and trusted brands.

The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

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