April 3, 2020

COVID-19 CONTINUITY OF OPERATIONS UPDATE
CASS Cycle O – Delayed Due to COVID-19

In order to fully support the mailing industry response to the current National Emergency caused by COVID-19 pandemic, the Postal Service has determined that the CASS Cycle O publishing schedule will be postponed.

The Coding Accuracy Support System (CASS) certification process is designed in cooperation with the mailing industry to improve the accuracy of postal codes, i.e., Five-Digit ZIP Code®, ZIP + 4®, delivery point (DPCs), and carrier route codes that appear on mail pieces.

“We would like to thank the industry, and especially Task Team 29, for their work and assistance in reviewing all of the requirements that this update would have required,” says Vice President of Enterprise Analytics Jeff Johnson. “But given everyone’s collective efforts on managing through the crisis, postponing this important project was in the best interest of the mailing industry.

The Mailers Technical Advisory Committee’s (MTAC) Task Team 29 was created to review and update CASS Cycle O to ensure the timely resolution, design, and final requirements related to Address Quality Cycle O changes. The Task Team’s recommendations will be reviewed at a future date.

The Postal Service would like to thank all Industry leaders who supported these efforts and will resume work on CASS Cycle O after the country resumes normal work activities.

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