

United States Postal Service®

INDUSTRYALERT

April 9, 2020

COVID-19 CONTINUITY OF OPERATIONS UPDATE Help Desk Contingencies

The following helpdesks are operating under contingency. In the event you do not reach a live agent, leave a message and an agent will return your call. To expedite assistance, you may opt to send an email to the following helpdesks.

PostalOne!: PostalOne@usps.gov

FAST: FAST@usps.gov

eVS: Evs@usps.gov

Delivery Confirmation: Delivery.Confirmation@usps.gov

Informed Visibility: InformedVisibility@usps.gov

Industry and commercial customers may email questions or concerns about COVID-19 to industryfeedback@usps.gov with COVID-19 in the subject line. Mailers may also sign up for Industry Alerts at industryalert@usps.gov.

For more information, see the [USPS Coronavirus Statement at about.usps.com/newsroom](https://about.usps.com/newsroom).

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*Please visit us on the USPS [Industry Outreach](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Marketing*

Please send questions regarding COVID-19 to Industryfeedback@usps.gov with COVID-19 in the subject line

To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request.

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