

June 3, 2020

COVID-19 CONTINUITY OF OPERATIONS UPDATE INTERNATIONAL SERVICE IMPACT ALTERNATE TRANSPORT: FIFTH AIR TO SEA DIVERSION: DESTINED FOR BRAZIL

On May 23, 2020, sea transport destined for Brazil departed with volume from the Los Angeles (LAX) International Service Center and is estimated to arrive at the Port of Santos on June 28, 2020. ***Sea route arrival dates are not exact and may vary depending on weather related events and queuing at port of arrival.*** The vessel is carrying approximately 2,829 receptacles in eleven (11) containers weighing approximately 30,534 kilograms and is serving mail destined for Brazil.

When calculating estimated delivery times, additional days required for unloading, customs clearance and road transit should be considered. The table below outlines a typical sea transit delivery cycle that begins upon arrival to the destined port:

<u>Port of Santos</u> Unloading	<u>Port of Santos</u> Custom Clearance/Clear Customs	<u>Port of Santos</u> Transit to São Paulo OE	<u>São Paulo OE</u> Acceptance & Sorting	<u>São Paulo OE</u> Road Transit to Delivery Address
1-2 Days	2 Days	1 Day	2-3 Days	1-4 Days

*OE = Office of Exchange

This transportation alternative will be used for the following mail classes: Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

Alternate transit options will remain in effect until sufficient air transportation capacity becomes available.

The Postal Service™ is closely monitoring service impacts related to the COVID-19 pandemic and will continue to update customers until the situation returns to normal.