

# Temporary Service Suspension

Effective April 1, 2020

The Postal Service™ received notice that various postal operators are no longer able to process or deliver international mail or services originating from the United States (U.S.) due to service disruptions related to the COVID-19 pandemic.

As a result, the Postal Service is currently unable to accept items destined for affected countries at any Post Office® or postal facility location, effective April 3 **until further notice**.

Customers are asked to refrain from entering items addressed to any of the below countries into the USPS system effective immediately:

1. Botswana
2. Cayman Islands
3. Chad
4. Ecuador
5. Fiji
6. French Polynesia
7. Honduras
8. India
9. Kuwait
10. Libya
11. Madagascar
12. Maldives
13. Mongolia
14. New Caledonia
15. Panama
16. Peru
17. Samoa
18. Saudi Arabia
19. South Africa
20. Bolivia
21. Sri Lanka
22. Zimbabwe

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

For already deposited items, other than GXG, Postal Service employees must endorse them “Mail Service Suspended — Return to Sender” and then place them in the mail stream for return.

For any returned item bearing a customs form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service.

For all other returned items not bearing a customs declarations form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service, or the sender may re-mail them with the existing postage once service has been restored. When re-mailing under this option, customers must cross out the markings "Mail Service Suspended — Return to Sender."

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.