THRIFT SAVINGS PLAN OPEN SEASON \& POSTALEASE, PAGE 24


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The Postal Bulletin is published biweekly; information is effective for one year unless it changes a permanent directive or unless otherwise specified.

| Ordering Information: Following is the list of postal stock numbers (PSNs) to use when ordering copies of the Postal Bulletin from the MDC: |  |  |  |
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| PB 22106: $7690-05-000-5975$ | PB 22098: $7690-05-000-5967$ | PB 22091: $7690-05-000-4856$ | PB 22084: $7690-05-000-4849$ |
| PB 22105: $7690-05-000-5974$ |  |  |  |

## Message from The Postmaster General and Deputy Postmaster general

## Hispanic Program

According to the most current U.S. Census data, Hispanics have become the largest minority group in the United States and are one of the fastest growing population segments of the American population. Consistent with our commitment to provide equal employment opportunity to all persons, it is critical that we continue to strengthen our efforts to recognize and fully utilize the unique qualities and talents of Hispanics in our diverse workforce and in the community at large.

Since its establishment in the 1970s, the Hispanic Program has been on a journey to transform and address the rapid growth in the Hispanic population. Today, the program helps support our organization's Transformation challenges, our organization's need to remove barriers that prevent the Postal Service from achieving a more inclusive workforce, and our quest to manage relationships with our customers that will enable us to provide services to communities with diverse needs.

As we celebrate National Hispanic Heritage Month, I reconfirm the Postal Service's commitment to our Hispanic employees, customers, and suppliers. The Postal Service is committed to ensuring that the Hispanic Program continues to receive necessary management attention and support.

By doing so, we will continue to realize the full talents of our diverse workforce, while fostering growth by adding value for our customers, improving operational efficiency, and improving service to this rapidly growing marketplace.


## USPSNEWS@WORK

## POSTAL HEROES: NALC recognizes five letter carriers

Germantown, TN, Letter Carrier Rodger Parker saw a truck veer off the road into a large lake and begin to sink. Water was rushing into the cab, trapping an elderly couple. The Navy veteran sprung into action and jumped into the lake, along with two other people.

First, he freed the woman and took her to shore. "I climbed in the truck and told her to stay calm," Parker told WREG-TV in Tennessee. "I undid her seat belt and I climbed back out, put her on my shoulder and swam to shore, 30 to 40 yards," said Parker.

Then the 37-year-old Parker went back and rescued the woman's husband, who was trapped in the driver's seat with water up to his neck. The National Association of Letter Carriers (NALC) recently named Parker as the organization's National Hero of the Year.

The NALC also recognized four other letter carriers for their heroic efforts. Postmaster General Jack Potter praised the five honorees for their "selfless service" and thanked them for making Postal Service ${ }^{T M}$ employees everywhere proud of the service that we provide to the nation.

The other honorees are as follows:

- Columbia, SC, Letter Carrier Elizabeth Myers was named Eastern Region Hero for attempting to save the life of an elderly man and his daughter from a burning house.
- Alexandria, LA, Letter Carrier Lawrence Swain was named Central Region Hero for saving the life of a driver in a fiery accident.
- Sherman Oaks, CA, Letter Carrier Richard Reimer was named Western Region Hero for capturing a purse-snatcher who assaulted a woman. He also testified in court, which led to the conviction of the assailant and an accomplice.
- San Jose, CA, Letter Carrier Marilyn Bonacorso received the Special Carrier Alert Rescue Award for saving the life of an elderly man on her route after he failed to pick up his mail for several days.


## SERVICE UP, COSTS DOWN: NOM delivers with improved efficiencies

Transportation is leading the way - not only in helping the Postal Service achieve record-breaking service, but also in cutting costs.

Fiscal Year (FY) 2003 is Network Operations Management's (NOM) fourth consecutive year of reducing expenses below same period last year (SPLY). NOM will be approximately $\$ 300$ million under plan for FY 2003.

All modes of transportation - air, highway, rail, and water - are significantly below both plan and SPLY.
"The foundation of NOM's success is improved transportation efficiencies," said Network Operations Management V.P. Paul Vogel. The largest transportation dollar contributor was air transportation with more than $\$ 100$ million under plan. Vogel said this was primarily due to better utilization of the FedEx network and a much more efficient Christmas network.

Other cost-saving highlights: rail consolidations accounted for another $\$ 40$ million under plan. Mail transport equipment and the mail transport equipment service centers - both fall within NOM's responsibilities - were $\$ 100$ million under plan and SPLY, thanks to improved utilization, consolidation, and restraint.

Network Operations Management's cost reductions have come at the same time that the Postal Service has raised the bar on service - External First-Class measure for First-Class Mail@ service hit a record-high 95 percent for the second straight quarter in a row. "Efficiency and good service go hand in hand," said Vogel. "We're delivering for our customers, and we're doing it more efficiently and at a lower cost."

The plan also includes further reductions of 25 million employee workhours. Since 1999, the Postal Service has reduced total workhours by a cumulative 512 million, the equivalent of $\$ 13$ billion in savings. Strasser also said that the financial plan would enable the Postal Service to fully recover all prior years' losses with projected net incomes this fiscal year and in FY 2004, capturing $\$ 6$ billion since the start of FY 2003.

## DELIVER ME HOME: USPS announces new program to help find missing children

A new joint effort is underway to locate America's missing children. It's called the Deliver Me Home Network USPS®, the Postal Inspection Service, and the National Center for Missing and Exploited Children (NCMEC) are combining resources and coordinating efforts to find America's missing children quickly and return them safely home.

## USPSNEWS@WORK

Here's how it works: once a NCMEC "Team Adam" representative receives a law enforcement request about a missing child, fliers containing critical identifying information are printed and disseminated by USPS in the local area. The fliers are displayed at local Post Offices ${ }^{\mathrm{mM}}$, and letter carriers deliver them to mailboxes in a targeted ZIP Code.

The national program got its start in Northport, AL, when letter carriers delivered more than 16,000 fliers to help search for an 11-year-old girl, who had been missing since Aug. 19.

## OPERATION IDENTITY CRISIS: Postal inspectors launch identity theft prevention campaign

Identity thieves ripped off consumers for $\$ 5$ billion last year, according to the Federal Trade Commission (FTC). Banks and businesses lost even more. To combat this growing crime, the Postal Inspection Service has launched "Operation Identity Crisis" - a consumer education campaign to prevent citizens from being victims of identity theft.

Joining the Inspection Service in this initiative are the FTC, the Secret Service, the Department of Justice and various financial organizations.

Identity theft involves acquiring key pieces of someone's personal identifying information, such as name, address, date of birth and Social Security number. Identity thieves use the information to commit fraud such as applying for loans, credit cards, and Social Security benefits.

TV actor and Law and Order star Jerry Orbach, himself a victim of identity theft, is the campaign's spokesperson. He will appear in a nationally distributed public service announcement about preventing identity theft. The campaign also includes posters in all 38,000 Post Office ${ }^{m \mathrm{M}}$ lobbies, numerous banks, and other financial institutions throughout the country.

Here are some tips on preventing identity theft:

- Don't leave mail in mailbox overnight or on weekends.
- Deposit mail in Postal Service collection boxes.
- Tear up or shred unwanted documents that contain personal information.
- Review your consumer credit report annually.

Need more information? Go to www.usps.com/ postalinspectors.

## POTTER TO FORUM: Let's work together to make Postal Service better

Postmaster General (PMG) Jack Potter, addressing the recent National Postal Forum in Kansas City, MO, stressed that USPS and mailers need to work together to move the Postal Service forward in the 21st century.

Potter said USPS's efforts at improving service and cutting costs paid off during Fiscal Year 2003, which just ended. "Overnight First-Class Mail service, as measured by the External First-Class (EXFC) measurement system, has hit a record-breaking 95 percent for the past two quarters," said Potter. He told attendees USPS is $\$ 1.2$ billion under budget in nonpersonnel costs.

On postal reform, he praised the entire mailing industry for supporting the effort that led to the Civil Service Retirement System (CSRS) reform legislation. The legislative change will save the Postal Service billions that otherwise would've resulted in overpayment into the CSRS.

And the PMG noted the extensive work of the President's Commission on the U.S. Postal Service and its recommendations to the president on postal reform. "We must have legislative change," Potter said.
"Revenue growth is the key to a financially sound Postal Service," said Potter. The PMG said USPS is working hard to give mailers different options for using the Postal Service. He mentioned the recent negotiated service agreement with Capital One and products such as Customized MarketMail ${ }^{T M}$ and Repositionable Notes - which allow mailers to attract customer attention through innovative mailpiece design.

Potter said these developments came about by working together. A successful mailing industry depends on a successful Postal Service. "We all must work together to make it better," said the PMG.

## Customer Relations

## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 703-292-4041 at least 1 month preceding the requested delivery dates. The Postal Service ${ }^{\text {m }}$
also offers electronic Mail Alerts via ADVANCE. For more information, see the ADVANCE Notification \& Tracking System Technical Guide on the Internet at http://www.ribbs.usps.gov/files/advance/ADVTECH.PDF or contact the National Customer Support Center at 800-458-3181.

| Title of Mailing | Class and Type of Mail | Requested Delivery Dates | Number of Pieces (Millions) | Distribution | Presort Level | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| JCP Week 37 Friends \& Family Privilege Gold | Standard/ Letter | 10/1/03-10/3/03 | 4.9 | Nationwide | Car-Rt | Harte-Hanks |
| JCP Fall Shopping Spree | Standard/ Postcard | 10/2/03-10/4/03 | 6.5 | Nationwide | Car-Rt | Harte-Hanks |
| JCP On Trend | Standard/ Catalog | 10/3/03-10/6/03 | 2.2 | Nationwide | Car-Rt | Quebecorworld |
| JCP Women's Only | Standard/ Catalog | 10/3/03-10/6/03 | 1.5 | Nationwide | Car-Rt | Quebecorworld |
| JCP Winter Warm-up Sale | Standard/ Catalog | 10/4/03-10/9/03 | 9.4 | Nationwide | Car-Rt | RR Donnelley |
| Prevention | Standard/ Flat | 10/5/03-10/7/03 | 1.5 | Nationwide | 3/5-Digit, Car-Rt | Rodale/ALG Direct |
| Seventh Avenue | Standard/ Catalog | 10/6/03-10/9/03 | 1.6 | Nationwide | Barcoded, Basic, 3/5-Digit, Car-Rt | Quad Graphics, Lomira, WI |
| JCP Week 38 Fall VIP Night | Standard/ Letter | 10/8/03-10/10/03 | 13.3 | Nationwide | Car-Rt | Harte-Hanks |
| Men's Health | Standard/ Flat | 10/10/03-10/12/03 | 1.5 | Nationwide | 3/5-Digit, Car-Rt | Rodale/ALG Direct |
| Stop Dieting Lose Weight | Standard/ Flat | 10/10/03-10/12/03 | 1.3 | Nationwide | 3/5-Digit, Car-Rt | Rodale/ALG Direct |
| JCP Holiday Woman's Plus | Standard/ Catalog | 10/10/03-10/13/03 | 1.4 | Nationwide | Car-Rt | Quebecorworld |
| JCP Holiday White Sale | Standard/ Catalog | 10/11/03-10/16/03 | 9.5 | Nationwide | Car-Rt | RR Donnelley |
| JCP Week 38 Fall Shopping Spree | Standard/ Postcard | 10/14/03-10/16/03 | 16.3 | Nationwide | Car-Rt | Harte-Hanks |
| Midnight Velvet | Standard/ Catalog | 10/14/03-10/17/03 | 1.0 | Nationwide | Barcoded, Basic, 3/5-Digit, Car-Rt | Quad Graphics, Lomira, WI |
| JCP Week 39 Styling Salon | Standard/ Postcard | 10/15/03-10/17/03 | 1.5 | Nationwide | Car-Rt | Harte-Hanks |

## Domestic Mail

## FSM 1000 Redesignated as UFSM 1000

Effective October 2, 2003, Domestic Mail Manual (DMM) C820.1.0, C820.3.0, C820.4.0, C840.3.2, E260.1.3, M820.1.0, M950.1.1, M950.2.1, M950.3.1, R200.1.2, R200.2.2, R200.3.2, and 1022 are revised to reflect the change in the designation of "flat sorting machine (FSM) 1000 " to "upgraded flat sorting machine (UFSM) 1000." This redesignation is based on enhancements made to the FSM 1000.

Mailers who have stocks of polywrap film endorsed "USPS FSM 1000 Approved Polywrap" may continue using that film until October 2, 2004. Any mailer requiring an extension beyond that date must contact the appropriate rates and classification service center for approval to continue using any remaining film with the old endorsement.

We will incorporate these revisions into the printed version of DMM 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.

## Domestic Mail Manual (DMM)

C Content and Characteristics

C800 Automation-Compatible Mail

C820 Flats

### 1.0 BASIC STANDARDS

[Change "flat sorting machine (FSM) 1000" to "upgraded flat sorting machine (UFSM) 1000" in the second sentence and change "FSM 1000" to "UFSM 1000" in 1.0a.]
[Revise heading to read as follows:]

### 3.0 CRITERIA FOR UFSM 1000 FLATS

### 4.0 POLYWRAP COVERINGS

[Change "FSM 1000" to "UFSM 1000" in 4.1b and Exhibit 4.1; change "an FSM 1000 mailpiece" to "a UFSM 1000 mailpiece" in 4.2a(2), 4.2b, and 4.3b; and change "USPS FSM 1000 Approved Polywrap" to "USPS UFSM 1000 Approved Polywrap" in 4.4.]

## C840 Barcoding Standards for Letters and Flats

[Revise heading to read as follows:]

### 3.0 BARCODE PLACEMENT—FLAT-SIZE MAIL

[Revise heading to read as follows:]

### 3.2 Applying One Barcode

[Change "For FSM 1000 mailpieces" to "For UFSM 1000 mailpieces" in the second sentence.]
[Revise heading to read as follows:]

| 3.3 | Applying Second Barcode |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | * | * | * | * |
| E | Eligibility |  |  |  |
|  | * * | * | * | * |
| E200 | Periodicals |  |  |  |
|  | * * | * | * | * |
| E260 | Ride Along |  |  |  |
|  | * * | * | * | * |
| 1.3 | Physical Characteristics |  |  |  |
| [Change "FSM 1000" to "UFSM 1000" in the first sentence |  |  |  |  |
| in 1.3c; change "on an FSM 1000" to "on a UFSM 1000" in |  |  |  |  |
| 1.3c(1); change "an FSM 1000-compatible host piece" to "a |  |  |  |  |
| UFSM 1000-compatible host piece" and "on the FSM 1000" |  |  |  |  |
| to "on the UFSM 1000" in the first sentence in 1.3c(2).] |  |  |  |  |

M Mail Preparation and Sortation

M800 All Automation Mail

## M820 Flat-Size Mail

[Change "FSM 1000" to "UFSM 1000" in 1.5a, 1.5c, 1.5d, 1.7, and 1.12.]

## M900 Advanced Preparation Options for Flats <br> * * * * * <br> Co-Packaging Automation Rate and Presorted Rate Pieces

[Change "FSM 1000 requirements" to "UFSM 1000 requirements" in 1.1f, 2.1g, and 3.1g.]

R Rates and Fees

## R200 Periodicals

[Change "FSM 1000" to "UFSM 1000" in footnotes in 1.2, 2.2, and 3.2.]

I Index Information
1000 Information

1020 References

1022 Subject Index
[Change all instances of "FSM 1000" to "UFSM 1000."]

- Mailing Standards,

Pricing and Classification, 10-2-03

## DMM Revision

## Parcel Return Services Experiment

Effective October 19, 2003, Domestic Mail Manual (DMM) G993 is added to set forth the standards adopted by the Postal Service ${ }^{m M}$ to implement the Parcel Return Services (PRS) experiment pursuant to the Decision of the Governors of the Postal Service approving the Recommended Decision of the Postal Rate Commission in its Docket No. MC2003-2. The recommended decision is based on the Stipulation and Agreement that represented a negotiated settlement of all issues in that docket.

The Postal Service is conducting this PRS experiment to respond to the rapidly evolving market of Internet and catalog sales. Merchandise sales inevitably lead to returns, and many consumers, as well as Internet and catalog retailers, rely on the Postal Service for return of merchandise. By taking advantage of new ways of handling returned parcels, the new PRS experiment can provide convenience to consumers and competitive prices for retailers. Commercial shippers generally enter their parcels in bulk at Postal Service facilities near their destinations and receive discounts for doing so. With the PRS experiment, they will be able to pick up returns in bulk at those same facilities and receive discounts for the handling and transportation costs the Postal Service otherwise would have incurred for singlepiece handling and transportation of those parcels back to the original shipper. Thus, the experiment provides return parcels with the benefits of worksharing and the advantages of Parcel Select ${ }^{\oplus}$ service realized by mailers for outgoing parcels.

PRS consists of three rate categories for returned Package Services parcels retrieved in bulk by a permit holder.

- The Parcel Select return delivery unit (RDU) rate category applies to Parcel Post subclass parcels retrieved from a designated delivery unit. Designated delivery units (DDUs) are those that currently offer extended hours for entry of Parcel Select-DDU parcels. The RDU rates are flat rates that do not vary by weight. There is one rate category for all regularsized parcels and a separate flat rate for all oversized parcels.
- The Parcel Select return bulk mail center (RBMC) rate category applies to Parcel Post subclass parcels retrieved in bulk from any of the 21 bulk mail centers (BMCs) listed in DMM L601, or other equivalent facility. Permit holders are required to develop reverse manifests of each piece they retrieve.
- The Bound Printed Matter (BPM) return bulk mail center (RBMC) rate category applies to BPM subclass parcels retrieved in bulk from any of the 21 BMCs. Permit holders are required to develop reverse manifests of each piece they retrieve. Flatshaped single-piece rate BPM pieces eligible for a rate reduction in the form of a flat differential do not qualify for the RBMC rate. There is no separate BPM rate for parcels retrieved from RDUs. BPM parcels can qualify as PSRS parcels retrieved from a DDU.
As part of this experiment, participants will be charged the applicable rate in new DMM G993.3.1 through 3.4.

Parcels must be retrieved on a regular schedule. From BMCs, a minimum of every 48 hours excluding Sundays and Postal Service holidays, and from designated delivery units, a minimum of once every 7 days. Permit holders or their agents would be required to set up a recurring or standing appointment to retrieve PRS parcels. If the permit holder (or agent) already has existing appointments to deliver Parcel Select parcels to a BMC or DDU, the same appointment can be used for retrieving PRS parcels.

Participation in the first year of the experiment will be limited to 20 approved participants (permit holders). An additional 10 participants may be added during the second year. Participants will pay one annual PRS permit fee and one annual PRS advance deposit accounting fee of $\$ 150.00$ and $\$ 475.00$, respectively, at the Post Office ${ }^{\text {mM }}$ where the PRS permit is held. Only one permit and accounting fee is required for each participant (permit holder). Payment of these fees allows permit holders to retrieve both Parcel Select and BPM PRS parcels for their clients, as well as their own parcels, at all approved locations. Permit holders must use the Centralized Account Processing System (CAPS) electronic postage payment system to fund postage payments for all returns through all locations. Information on CAPS can be found at http://caps.usps.gov.

The PRS permit may be canceled by the Postal Service for failure to maintain sufficient funds in a trust account to cover postage and fees on returned parcels, for distributing labels that do not conform to Postal Service specifications, or for several other reasons set out in this rule.

We will incorporate this revision into the printed version of DMM Issue 59 and into the monthly update of the online DMM available via Postal Explorer at http://pe.usps.gov.

Domestic Mail Manual (DMM)


G900 Experimental Classification and Rate Filings

G990 Experimental Classifications and Rates
[Add new G993 to read as follows:]

## G993 Parcel Return Services

Summary G993 describes the eligibility, standards, physical characteristics, markings, and rates that apply to the experimental Parcel Return Services classification.

### 1.0 BASIC INFORMATION

### 1.1 Description

The standards in G993 apply to parcels that are retrieved in bulk by authorized permit holders or their agents who are approved participants in the Parcel Return Services (PRS) experiment. The permit holder guarantees payment of postage and retrieval of all PRS parcels mailed with a PRS label. The permit holder has the option of retrieving returned parcels at a designated delivery unit (DDU) (the Post Office where PRS parcels are mailed by a customer)—or at the bulk mail center (BMC) that serves the Post Office where returned parcels are deposited by a customer. Payment for parcels returned under PRS is deducted from a separate advance deposit (postage due) account that is funded through the Centralized Account Processing System (CAPS).

### 1.2 Applicability

Parcels may use PRS when all of the following conditions apply:
a. Parcels contain merchandise being returned to the merchant.
b. Parcels bear a PRS label that meets the standards in 4.0.
c. The parcel shows the permit number, and the permit holder has paid the annual PRS permit fee and the annual PRS accounting fee.

### 1.3 Services

Package Services pieces using Parcel Return Services are not eligible for ancillary or special services.

### 1.4 Customer Mailing Options

Returned parcels must be mailed within the service area of the Post Office shown in the return address on the label. They may be deposited at:
a. The main Post Office or any associated office, station, or branch.
b. In any collection box (except an Express Mail® box).
c. With any rural carrier.
d. On business routes during regular mail delivery if prior arrangements are made with the carrier.
e. As part of a collection run for other mail (special arrangements may be required).
f. At any place designated by the postmaster for the receipt of mail.

### 1.5 Participation

Companies who wish to participate in this experiment must send a request, on company letterhead, to the manager, Mailing Standards (see G043 for address). Requests also may be sent via e-mail to sherry.s.freda@usps.gov; or by fax to 703-292-4058. The request must contain the following information:
a. Company name and address.
b. Individual contact name, telephone number, fax number, and e-mail address.
c. The rate category or categories to be used; proposed retrieval locations (delivery units and bulk mail centers); and individual contact information for the company contact or agent at each location.
d. A list of clients, if the applicant is not the merchant (required for mailer identification number assignment).
e. Projected volume per quarter for each RDU and/or RBMC.
f. Label and instruction examples that comply with 4.0.
g. Date(s) label distribution will begin for each client.
h. Description of the electronic returns manifesting system to be used to document returns, by location and rate eligibility.
i. Current Parcel Select and BPM parcel profile (volumes and weights).

### 1.6 Evaluation

The electronic returns manifesting system will be subject to approval by the manager, Business Mailer Support (BMS). BMS can provide applicants information for developing and receiving approval for a parcel returns system, electronic file transfer requirements, and certification process. Once approved, participants must comply with the terms of the PRS Service Agreement and pay the annual fees in 2.2 and 2.3. The manager, Mailing Standards may request additional data and a visit to the applicant's plant. In selecting participants, the manager, Mailing Standards uses the following additional criteria:
a. The applicant must be prepared to begin operation at a mutually agreed upon time soon after selection.
b. The applicant must demonstrate the ability to retrieve parcels on a regular schedule mutually agreed upon from the designated RDU, RBMC, or both.

### 1.7 Authorization

Participants during the first year of this experiment will be limited to the first 20; depending on the results in year one, 10 additional participants may be approved during the
second year. The manager, Mailing Standards will review each request and will proceed as follows:
a. If the applicant meets the conditions required for the PRS experiment and the application is otherwise consistent with the purposes and goals of the experiment, the manager, Mailing Standards will approve the letter of request. For the purposes of the experiment, the Postal Service may require additional documentation and periodic review and inspection of each participant's PRS processing and accounting operations.
b. If the application does not appear to meet the conditions required for the PRS experiment, the manager, Mailing Standards will deny the request and send a written notice to the applicant, with the reasons for denial.

## $1.8 \quad$ Procedure

Upon approval and payment of fees, participants must provide a copy of the approval to each contact at each pickup location. The manager, Mailing Standards will provide a copy to each district manager, Business Mail Entry that has a pickup location. Local Post Offices can determine payment of fees through CAPS.

### 1.9 Pickup Schedule

Parcels must be retrieved on a regular schedule: from BMCs, a minimum of every 48 hours excluding Sundays and Postal Service holidays; and from DDUs, a minimum of once every seven days. Permit holders or their agents will be required to set up a recurring or standing appointment to retrieve PRS parcels. If the permit holder (or agent) already has existing appointments to deliver Parcel Select parcels to a BMC or DDU that meet these standards, the same appointment can be used for retrieving PRS parcels.

### 2.0 POSTAGE AND FEES <br> $2.1 \quad$ Postage

There are three PRS rate categories:
a. Parcel Select RDU. Parcels returned as Parcel Post to, and retrieved in bulk from, a designated delivery unit.
b. Parcel Select RBMC. Parcels returned as Parcel Post to, and retrieved in bulk from, a designated BMC.
c. Bound Printed Matter RBMC. Parcels returned as Bound Printed Matter to, and retrieved in bulk from, a designated BMC.

### 2.2 Permit Fee

A $\$ 150.00$ permit fee must be paid annually at the Post Office where the PRS permit is held. The permit must remain valid during the course of the experiment.

### 2.3 Advance Deposit Account and Annual Accounting Fee

The participant must pay postage through an advance deposit account and must pay an annual accounting fee of $\$ 475.00$. The account must remain valid during the course of the experiment.

### 3.0 RATES

### 3.1 Parcel Select Return Services—Return Delivery Unit

Regardless of weight, any parcel that measures more than 108 inches (but not more than 130 inches) in combined length and girth must pay the oversized rate.

| Weight Not Over (pounds) | Rate | Weight Not Over (pounds) | Rate |
| :---: | :---: | :---: | :---: |
| 1 | \$2.00 | 36 | \$2.00 |
| 2 | 2.00 | 37 | 2.00 |
| 3 | 2.00 | 38 | 2.00 |
| 4 | 2.00 | 39 | 2.00 |
| 5 | 2.00 | 40 | 2.00 |
| 6 | 2.00 | 41 | 2.00 |
| 7 | 2.00 | 42 | 2.00 |
| 8 | 2.00 | 43 | 2.00 |
| 9 | 2.00 | 44 | 2.00 |
| 10 | 2.00 | 45 | 2.00 |
| 11 | 2.00 | 46 | 2.00 |
| 12 | 2.00 | 47 | 2.00 |
| 13 | 2.00 | 48 | 2.00 |
| 14 | 2.00 | 49 | 2.00 |
| 15 | 2.00 | 50 | 2.00 |
| 16 | 2.00 | 51 | 2.00 |
| 17 | 2.00 | 52 | 2.00 |
| 18 | 2.00 | 53 | 2.00 |
| 19 | 2.00 | 54 | 2.00 |
| 20 | 2.00 | 55 | 2.00 |
| 21 | 2.00 | 56 | 2.00 |
| 22 | 2.00 | 57 | 2.00 |
| 23 | 2.00 | 58 | 2.00 |
| 24 | 2.00 | 59 | 2.00 |
| 25 | 2.00 | 60 | 2.00 |
| 26 | 2.00 | 61 | 2.00 |
| 27 | 2.00 | 62 | 2.00 |
| 28 | 2.00 | 63 | 2.00 |
| 29 | 2.00 | 64 | 2.00 |
| 30 | 2.00 | 65 | 2.00 |
| 31 | 2.00 | 66 | 2.00 |
| 32 | 2.00 | 67 | 2.00 |
| 33 | 2.00 | 68 | 2.00 |
| 34 | 2.00 | 69 | 2.00 |
| 35 | 2.00 | 70 | 2.00 |
|  |  | Oversized | 7.51 |

### 3.2 Parcel Select Return Services—Return BMC Machinable

Parcels that weigh less than 15 pounds but measure more than 84 inches in combined length and girth are charged the applicable rate for a 15 -pound parcel.

| Weight Not Over (pounds) | $\begin{aligned} & \text { Zones } \\ & 1 \text { \& } \end{aligned}$ | Zone 3 | Zone 4 | Zone 5 |
| :---: | :---: | :---: | :---: | :---: |
| 1 | \$2.10 | \$2.13 | \$2.19 | \$2.28 |
| 2 | 2.67 | 2.70 | 2.77 | 2.88 |
| 3 | 3.22 | 3.25 | 3.34 | 3.46 |
| 4 | 3.42 | 3.76 | 3.86 | 4.00 |
| 5 | 3.59 | 4.16 | 4.29 | 4.49 |
| 6 | 3.75 | 4.52 | 4.65 | 4.94 |
| 7 | 3.90 | 4.83 | 4.98 | 5.35 |
| 8 | 4.47 | 5.12 | 5.28 | 5.74 |
| 9 | 4.60 | 5.36 | 5.59 | 6.09 |
| 10 | 4.77 | 5.67 | 5.88 | 6.42 |
| 11 | 4.90 | 5.88 | 6.14 | 6.72 |
| 12 | 5.05 | 6.08 | 6.40 | 7.01 |
| 13 | 5.18 | 6.24 | 6.64 | 7.27 |
| 14 | 5.30 | 6.36 | 6.89 | 7.52 |
| 15 | 5.41 | 6.53 | 7.10 | 7.76 |
| 16 | 5.52 | 6.70 | 7.30 | 7.98 |
| 17 | 5.65 | 6.86 | 7.52 | 8.19 |
| 18 | 5.74 | 7.01 | 7.71 | 8.38 |
| 19 | 5.86 | 7.16 | 7.89 | 8.57 |
| 20 | 5.96 | 7.30 | 8.05 | 8.74 |
| 21 | 6.05 | 7.44 | 8.20 | 8.91 |
| 22 | 6.16 | 7.56 | 8.34 | 9.06 |
| 23 | 6.24 | 7.72 | 8.48 | 9.21 |
| 24 | 6.33 | 7.84 | 8.60 | 9.36 |
| 25 | 6.41 | 7.96 | 8.72 | 9.49 |
| 26 | 6.51 | 8.07 | 8.85 | 9.62 |
| 27 | 6.59 | 8.20 | 8.96 | 9.74 |
| 28 | 6.66 | 8.32 | 9.05 | 9.86 |
| 29 | 6.75 | 8.44 | 9.16 | 9.97 |
| 30 | 6.83 | 8.54 | 9.26 | 10.07 |
| 31 | 6.91 | 8.62 | 9.35 | 10.18 |
| 32 | 7.00 | 8.74 | 9.45 | 10.27 |
| 33 | 7.06 | 8.84 | 9.53 | 10.37 |
| 34 | 7.14 | 8.92 | 9.61 | 10.45 |
| 35 | 7.20 | 9.03 | 9.69 | 10.54 |

### 3.3 Parcel Select Return Services-Return BMC Nonmachinable

Parcels that weigh less than 15 pounds but measure more than 84 inches in combined length and girth are charged the applicable rate for a 15 -pound parcel.

Regardless of weight, any parcel that measures more than 108 inches (but not more than 130 inches) in combined length and girth must pay the oversized rate.

| Weight Not Over (pounds) | $\begin{aligned} & \text { Zones } \\ & 1 \text { \& } 2 \end{aligned}$ | Zone 3 | Zone 4 | Zone 5 |
| :---: | :---: | :---: | :---: | :---: |
| 1 | \$3.45 | \$3.48 | \$3.54 | \$3.63 |
| 2 | 4.02 | 4.05 | 4.12 | 4.23 |
| 3 | 4.57 | 4.60 | 4.69 | 4.81 |
| 4 | 4.77 | 5.11 | 5.21 | 5.35 |
| 5 | 4.94 | 5.51 | 5.64 | 5.84 |
| 6 | 5.10 | 5.87 | 6.00 | 6.29 |
| 7 | 5.25 | 6.18 | 6.33 | 6.70 |
| 8 | 5.82 | 6.47 | 6.63 | 7.09 |
| 9 | 5.95 | 6.71 | 6.94 | 7.44 |
| 10 | 6.12 | 7.02 | 7.23 | 7.77 |
| 11 | 6.25 | 7.23 | 7.49 | 8.07 |
| 12 | 6.40 | 7.43 | 7.75 | 8.36 |
| 13 | 6.53 | 7.59 | 7.99 | 8.62 |
| 14 | 6.65 | 7.71 | 8.24 | 8.87 |
| 15 | 6.76 | 7.88 | 8.45 | 9.11 |
| 16 | 6.87 | 8.05 | 8.65 | 9.33 |
| 17 | 7.00 | 8.21 | 8.87 | 9.54 |
| 18 | 7.09 | 8.36 | 9.06 | 9.73 |
| 19 | 7.21 | 8.51 | 9.24 | 9.92 |
| 20 | 7.31 | 8.65 | 9.40 | 10.09 |
| 21 | 7.40 | 8.79 | 9.55 | 10.26 |
| 22 | 7.51 | 8.91 | 9.69 | 10.41 |
| 23 | 7.59 | 9.07 | 9.83 | 10.56 |
| 24 | 7.68 | 9.19 | 9.95 | 10.71 |
| 25 | 7.76 | 9.31 | 10.07 | 10.84 |
| 26 | 7.86 | 9.42 | 10.20 | 10.97 |
| 27 | 7.94 | 9.55 | 10.31 | 11.09 |
| 28 | 8.01 | 9.67 | 10.40 | 11.21 |
| 29 | 8.10 | 9.79 | 10.51 | 11.32 |
| 30 | 8.18 | 9.89 | 10.61 | 11.42 |
| 31 | 8.26 | 9.97 | 10.70 | 11.53 |
| 32 | 8.35 | 10.09 | 10.80 | 11.62 |
| 33 | 8.41 | 10.19 | 10.88 | 11.72 |
| 34 | 8.49 | 10.27 | 10.96 | 11.80 |
| 35 | 8.55 | 10.38 | 11.04 | 11.89 |
| 36 | 8.65 | 10.49 | 11.14 | 12.00 |
| 37 | 8.72 | 10.56 | 11.20 | 12.06 |
| 38 | 8.76 | 10.63 | 11.25 | 12.11 |
| 39 | 8.82 | 10.71 | 11.29 | 12.16 |
| 40 | 8.85 | 10.76 | 11.33 | 12.21 |
| 41 | 8.92 | 10.85 | 11.37 | 12.26 |
| 42 | 8.95 | 10.90 | 11.42 | 12.30 |
| 43 | 8.99 | 10.96 | 11.46 | 12.33 |
| 44 | 9.04 | 11.02 | 11.50 | 12.36 |
| 45 | 9.07 | 11.07 | 11.64 | 12.39 |
| 46 | 9.14 | 11.14 | 11.67 | 12.42 |
| 47 | 9.19 | 11.18 | 11.70 | 12.45 |
| 48 | 9.22 | 11.25 | 11.72 | 12.48 |
| 49 | 9.27 | 11.30 | 11.75 | 12.51 |
| 50 | 9.28 | 11.35 | 11.77 | 12.54 |
| 51 | 9.35 | 11.39 | 11.80 | 12.57 |
| 52 | 9.39 | 11.47 | 11.82 | 12.60 |
| 53 | 9.40 | 11.50 | 11.83 | 12.63 |
| 54 | 9.44 | 11.52 | 11.86 | 12.66 |
| 55 | 9.48 | 11.54 | 11.89 | 12.69 |
| 56 | 9.52 | 11.56 | 11.91 | 12.72 |


| Weight <br> Not Over <br> (pounds) | Zones <br> $\mathbf{1 \& 2}$ | Zone 3 | Zone 4 | Zone 5 |
| :---: | :---: | :---: | :---: | :---: |
| 57 | $\$ 9.57$ | $\$ 11.56$ | $\$ 11.91$ | $\$ 12.75$ |
| 58 | 9.60 | 11.58 | 11.93 | 12.78 |
| 59 | 9.63 | 11.59 | 11.95 | 12.81 |
| 60 | 9.68 | 11.60 | 11.95 | 12.84 |
| 61 | 9.72 | 11.61 | 11.97 | 12.87 |
| 62 | 9.75 | 11.62 | 12.01 | 12.90 |
| 63 | 9.78 | 11.62 | 12.06 | 12.93 |
| 64 | 9.82 | 11.62 | 12.09 | 12.96 |
| 65 | 9.85 | 11.64 | 12.13 | 12.99 |
| 66 | 9.90 | 11.64 | 12.18 | 13.02 |
| 67 | 9.94 | 11.65 | 12.23 | 13.05 |
| 68 | 9.94 | 11.65 | 12.25 | 13.08 |
| 69 | 9.99 | 11.65 | 12.30 | 13.11 |
| 70 | 10.02 | 11.65 | 12.34 | 13.14 |
| Oversized | 25.99 | 26.31 | 27.00 | 28.05 |

### 3.4 Bound Printed Matter Return Services—Return BMC

| Weight <br> Not Over <br> (pounds) | Zones <br> $\mathbf{1 ~ \& ~ 2 ~}$ | Zone 3 | Zone 4 | Zone 5 |
| :---: | :---: | :---: | :---: | :---: |
| 1.0 | $\$ 1.63$ | $\$ 1.68$ | $\$ 1.72$ | $\$ 1.80$ |
| 1.5 | 1.63 | 1.68 | 1.72 | 1.80 |
| 2.0 | 1.70 | 1.76 | 1.82 | 1.92 |
| 2.5 | 1.77 | 1.85 | 1.92 | 2.05 |
| 3.0 | 1.84 | 1.93 | 2.02 | 2.17 |
| 3.5 | 1.91 | 2.02 | 2.12 | 2.30 |
| 4.0 | 1.98 | 2.10 | 2.22 | 2.42 |
| 4.5 | 2.05 | 2.19 | 2.32 | 2.55 |
| 5.0 | 2.12 | 2.27 | 2.42 | 2.67 |
| 6.0 | 2.26 | 2.44 | 2.62 | 2.92 |
| 7.0 | 2.40 | 2.61 | 2.82 | 3.17 |
| 8.0 | 2.54 | 2.78 | 3.02 | 3.42 |
| 9.0 | 2.68 | 2.95 | 3.22 | 3.67 |
| 10.0 | 2.82 | 3.12 | 3.42 | 3.92 |
| 11.0 | 2.96 | 3.29 | 3.62 | 4.17 |
| 12.0 | 3.10 | 3.46 | 3.82 | 4.42 |
| 13.0 | 3.24 | 3.63 | 4.02 | 4.67 |
| 14.0 | 3.38 | 3.80 | 4.22 | 4.92 |
| 15.0 | 3.52 | 3.97 | 4.42 | 5.17 |

### 4.0 LABEL FORMAT

### 4.1 Label Preparation

PRS labels must be certified for use by the Postal Service prior to distribution. In addition, permit holders must obtain Postal Service certification for barcode symbologies. Any photographic, mechanical, or electronic process or any combination of such processes may be used to produce PRS labels. The background of the label may be any light color that allows the address, barcodes, and other required information to be easily distinguished. If labels are electronically transmitted to customers for their local printing, the permit holder must advise customers of these printing requirements as part of the instructions in 4.3.

### 4.2 Labeling Methods

If all applicable content and format standards are approved (including instructions to the user), a PRS label may be distributed by any of the following methods:
a. As an enclosure with merchandise when initially shipped, as part of the original invoice accompanying the merchandise, or as a separate label preprinted by the permit holder. If the reverse side of the label bears an adhesive, it must be strong enough to bond the label securely to the mailpiece.
b. As an electronic file created by the permit holder for local output and printing by the customer.

### 4.3 Instructions

Regardless of label distribution method, written instructions always must be provided to the user of the PRS label that, at a minimum, direct the user to do the following:
a. "If your name and address are not already printed in the return address area, please print them neatly in that area or attach a return address label there."
b. "Attach the label provided by the merchant squarely onto the largest side of the mailpiece, unless you need to use another side to make the parcel more stable. Place the label at least 1 inch from the edge of the parcel, so that it does not fold over to another side. If you are using tape to attach the new label, do not put tape over any barcodes on the label, even if the tape is clear, because the reflection interferes with barcode readers."
c. "If you are reusing the original container to return the merchandise, use the label to cover your original delivery address and the barcodes and any other postal information on it. If it is not possible to cover all that information with the label, either remove old labels containing these items, mark them out completely with a permanent marker, or cover them completely with blank labels or paper that cannot be seen through. If that cannot be done, or if the original container is no longer sound, please use a new box to return the merchandise and attach the return label to that new box."
d. "Once repackaged and labeled, you can mail the parcel at a Post Office, deposit it in a collection box, or give it to the carrier at the original delivery address. If the parcel is addressed to Return Delivery Unit, mail it at a local Post Office near the original delivery address. If the parcel is addressed to Return Bulk Mail Center, you can mail it at any Post Office or collection box in the town, city, or metropolitan area of the original delivery address."

### 4.4 Label Format Elements

There is no minimum size for PRS labels; however, the label must be of a sufficient size to accommodate all label elements and standards in this section. All PRS label elements must be legible. Except where a specific type size is required, elements must be of a type size large enough to be legible from a normal reading distance and to separate them from other elements on the label. Examples of PRS label formats are shown in Exhibits 4.4a, 4.4b, 4.4c, and 4.4d. The following elements are required:
a. Postage Guarantee. The imprint "No Postage Necessary if Mailed in the United States" must appear in the upper right corner.
b. Horizontal Bars. A minimum of three horizontal bars must appear directly below the imprint in the upper right corner. The bars must be uniform in length, at least 1 inch long, $1 / 16$ inch thick, and evenly spaced.
c. Parcel Return Service Legend. The legend must be placed directly above the address and include:
(1) Line 1: In capital letters at least $3 / 16$ inch high, PARCEL SELECT RETURN SERVICE or BOUND PRINTED MATTER RETURN SERVICE, as appropriate. Bound Printed Matter may be abbreviated BPM.
(2) Line 2: In all capital letters, Permit holder's name, left justified, followed by PERMIT NO., followed by the permit number.
d. Customer's return address. The return address of the customer using the label to mail the parcel back to the permit holder must appear in the upper left corner. If it is not preprinted by the permit holder or merchant, space must be provided for the customer to enter the return address.
e. Address. The address must be the physical location of the return facility, as shown in the Drop Ship Product. The address must consist of at least three lines. If needed, the ZIP Code may appear left-justified on the line directly below the city and state line.
(1) Line 1: In all capital letters RETURN DELIVERY UNIT, or RETURN BULK MAIL CENTER, as appropriate. Center may be abbreviated CTR.
(2) Line 2: Street address, including number.
(3) Line 3: City, state, and ZIP Code.
f. Parcel Return Service Barcode. A PRS barcode must be printed directly on the label. The barcode may appear in any location on the label, except the upper left, upper right, and lower right corners. The barcode
must meet the standards for barcodes in Publication 91, with the following exceptions:
(1) The barcode must be produced using the UCC/ EAN Code 128 barcode symbology.
(2) The service type code (STC) contained in the barcode must identify the rate associated with the label destination. For labels addressed to a return delivery unit, the STC must be 58. For labels addressed to a return bulk mail center, the STC must be 57 .
(3) Human-readable text above the barcode must read USPS PARCEL RETURN SERVICE. If the barcode is a single concatenated barcode with the postal routing code described in 4.4 g , the text above the barcode must read BMC ZIP USPS PARCEL RETURN SERVICE.
(4) The clear zone between the barcode, humanreadable text, and the horizontal bar above and below the barcode must be at least 1/16 inch.
g. Postal Routing Barcode. If a single concatenated barcode is not used for the PRS Barcode, a postal routing barcode also must be printed directly on the label. The barcode may appear in any location on the label, except the upper left, upper right, and lower
right corners. Postal routing barcodes must meet the standards in C850, with the following exceptions:
(1) The barcode symbology must be produced using the UCC/EAN Code 128 barcode symbology.
(2) The human-readable text below the barcode must read BMC ZIP - followed by the 5-digit ZIP Code for the BMC facility. The ZIP Code must be the correct ZIP Code for the RBMC as provided by the Postal Service. For RDUaddressed labels, the RBMC that services the location of the RDU must be used as the BMC 5-digit ZIP Code in the postal routing barcode.
h. Mailer Identification (ID). An individual mailer ID must appear in the lower right corner. The mailer ID is assigned by the permit holder to each individual client (merchant) of the permit holder. The mailer ID must consist of a single, uppercase alpha character followed by a two-digit number, with no spaces or dashes (e.g., A01). The mailer ID must be at least $3 / 16$ inch high and surrounded by a border (box), with a clearance of at least $3 / 16$ inch between the mailer ID characters and the border. The mailer ID may be reverse-printed.
i. Additional Information. Additional information (e.g., company logo, return authorization number, inventory barcode) is permitted on the PRS label if it does not interfere with any required format elements. Inventory barcodes must not resemble barcodes described in C850.

Exhibit 4.4a Parcel Select Return Services Label Addressed to a Return Delivery Unit With Separate Parcel Return Services and Postal Routing Barcodes


Exhibit 4.4b Parcel Select Return Services Label Addressed to a Return Delivery Unit With Concatenated Parcel Return Services and Postal Routing Barcodes


Exhibit 4.4c Parcel Select Return Service Label Addressed to a Return Bulk Mail Center


## Exhibit 4.4d Bound Printed Matter Return Service Label



- Mailing Standards,

Pricing and Classification, 10-2-03

## Revised Publication

## DMM 100, A Customer's Guide to Mailing

An updated version of the DMM 100, A Customer's Guide to Mailing, is now available. The newest edition of the guide includes design enhancements and additional information about international rates, claims, and online shipping labels. This publication is available through the Material Distribution Center (MDC).

The relevant ordering information for DMM 100 is as follows:

- Touch Tone Order Entry: Call 800-332-0317, option 2.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message (wait 48 hours after registering before you place your first order).
- E-mail: Complete PS Form 7380, MDC Supply Requisition (manually or by using FormFlow), and send it as an attachment to the e-mail address MDC Customer Service or to mcustome@usps.gov.
- Mail: Mail a completed PS Form 7380 to the following address:

```
SUPPLY REQUISITIONS
MATERIAL DISTRIBUTION CENTER
500 SW GARY ORMSBY DR
TOPEKA KS 66624-9702
```

Here's the information that you'll need to order DMM 100:

| PSIN: | DMM100 |
| :--- | :--- |
| NSN: | $7610-05-000-5072$ |
| Unit of Measure: | Each |
| Min. Order Qty: | 1 |
| Bulk Pack Quantity: | 200 |
| Quick Pick Number: | 526 |
| Price: | $\$ 0.1883$ |
| Edition Date: | $06 / 03$ |

Please make the guide available in your Post Office ${ }^{\text {™ }}$ and encourage your customers to take a copy.

The DMM 100 is accessible also on the Internet at www.usps.com; click All Products \& Services, then Publications, then Browse All Periodicals \& Publications, and then A Customer's Guide to Mailing. In addition, customers who order stamps and other merchandise from the Postal Store Web site at www.usps.com/shop will receive a copy with their order.


To order the Spanish-language version of the DMM 100, available through the MDC, refer to the article on the next page titled "DMM 100-S, Guia para el consumidor de los servicios postales (A Customer's Guide to Mailing)."

A Chinese-language version is coming soon.

- Mailing Standards,

Pricing and Classification, 10-2-03

## New Publication

## DMM 100-S, Guia para el consumidor de los servicios postales (A Customer's Guide to Mailing)

Pricing and Classification and Diversity Development are pleased to announce the availability of the Spanishlanguage publication, Guia para el consumidor de los servicios postales (A Customer's Guide to Mailing), Domestic Mail Manual (DMM) 100-S. This informative and easy-touse publication is available through the Material Distribution Center (MDC). The Spanish version is a valuable source of information for every Spanish-speaking household and home office.

You can order DMM100-S by one of the following means:

- Touch Tone Order Entry: Call 800-332-0317, option 2.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message (wait 48 hours after registering before you place your first order).
- E-mail: Complete PS Form 7380, MDC Supply Requisition (manually or by using FormFlow), and send it as an attachment to the e-mail address MDC Customer Service or to mcustome@usps.gov.
- Mail: Mail a completed PS Form 7380 to the following address:

SUPPLY REQUISITIONS
MATERIAL DISTRIBUTION CENTER
500 SW GARY ORMSBY DR
TOPEKA KS 66624-9702
The relevant ordering information for DMM 100-S is as follows:

PSIN: DMM100S
NSN: 7610-07-000-7132
Unit of Measure: Each
Min. Order Qty: 1
Bulk Pack Quantity: 200
Quick Pick Number: N/A
Price: $\quad \$ 0.4314$
Edition Date: 08/03
Look for a Chinese-language version, coming soon.
— Mailing Standards,
Classification, 10-2-03
Pricing and Classification, 10-2-03


## Employees

## New Poster

## Poster 159 Shows Postal Service's Zero-Tolerance Policy for Sexual Harassment

Poster 159, Sexual Harassment: Know Your Rights! Take Responsibility! is the third poster in a series that stresses the importance of the United States Postal Service's ${ }^{\circledR}$ policy on sexual harassment. The only way we can successfully identify and eliminate sexual harassment is to make sure everyone knows what it is and what to do about it when it happens.


Poster 159 replaces the following:

- Poster 21, USPS Policy on Sexual Harassment (small stop sign).
- Poster 21-A, USPS Policy on Sexual Harassment (large stop sign).
Poster 159 is available on the Postal Service ${ }^{T M}$ PolicyNet Web site at http://blue.usps.gov; click on More References, then click on Posters.

You can order additional copies of Poster 159 from the Material Distribution Center (MDC) as follows:

- Touch Tone Order Entry (TTOE): Call 800-332-0317, option 2.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order).
- E-mail: Complete PS Form 7380, MDC Supply Requisition (manually or using FormFlow), and send it as an attachment to the e-mail address MDC, Customer Service or to mcustome@usps.gov.
- Mail: Mail a completed PS Form 7380 to the MDC at the following address:

SUPPLY REQUISITIONS MATERIAL DISTRIBUTION CENTER
500 SW GARY ORMSBY DR
TOPEKA KS 66624-9702
Use the following information to order Poster 159:

| PSIN: | $7690-07-000-7099$ |
| :--- | :--- |
| NSN: | POS159 |
| Unit of Measure: | EA |
| Minimum Order Quantity: | 1 |
| Bulk Pack Quantity: | 1,000 |
| Quick Pick Number: | $\mathrm{N} / \mathrm{A}$ |
| Price: | $\$ 0.1340$ |
| Edition Date: | $07 / 03$ |
|  |  |
|  |  |
|  | - Headquarters and Field Programs, |
|  | Diversity Development, 10-2-03 |

## Safety Talk

## Protect Your Back - It's Your Foundation

It's the fall mailing season and that means more mail to handle, more mail to lift, and more mail to carry! Fall is a good time to think about your back. Your back is the foundation for your entire body. And like the foundation of your house, you want to keep your back strong so it too will last for decades to come.

## Prevention

To prevent lower-back pain, you should practice good posture when standing and sitting. Have you checked your posture lately? To check your posture: first, stand with your heels against a wall. Your calves, buttocks, shoulders, and the back of your head should touch the wall, and you should be able to slip your hand behind the small of your back. Next, step forward and stand as you normally do. If your posture changes, correct it right away. If you stand for long periods at work, wear flat shoes with good arch support and periodically rest each foot by placing the foot on a box or step about 6 inches off the ground.

Your sitting posture may be even more important. A good chair bottom supports your hips comfortably but does not touch the backs of your knees. Your chair back should be set at an angle of about 10 degrees and should cradle the small of your back comfortably. If necessary, use a wedge-shaped cushion or lumbar pad. Your feet should rest flat on the floor. Your forearms should rest on your desk or work surface with your elbows almost at a right angle.

When you must lift objects, lift correctly. Let your legs do the lifting, not your back. Don't take your back for granted. It's your foundation, after all.

Remember: Only you can make safety happen!

- Safety Performance Management, Employee Resource Management, 10-2-03



# FLEXIBLE SPENDING ACCOUNTS: You Deserve a Break on Taxes 

You work hard for your money. Why not keep more of it with a Flexible Spending Account (FSA)? Put more money in your pocket. Budget for your health care expenses. Set aside dollars for day care and other dependent care costs.

Every dollar you put into an FSA is tax free. When you enroll in an FSA, you decide how much you want to set aside from each paycheck before taxes are deducted. This lowers your taxable income and reduces the amount of tax you pay for the year.

Do you have a child in day care? Then you know how much you're going to pay during the year, right? Set aside dollars in an FSA.

Did you get the news from the orthodontist that your son or daughter needs braces? And you don't have insurance coverage for it? Set aside dollars in an FSA.

You, your spouse, and your three kids all wear glasses. That means five eye exams, five pairs of glasses or contacts - sometimes all during the same year. Or maybe you want to get laser vision surgery. Set aside dollars in an FSA.

Or you might have an elderly dependent parent who needs care during the day while you're at work. Set aside dollars in an FSA.

We all have deductibles on our health care policies, right? That's money out of our pocket that we know we're going to pay our doctors. Why not budget for this? Set aside dollars in an FSA.

Remember, you can set up two different FSAs - a Health Care FSA and a Dependent Care FSA. You can do either, or both. It's up to you. It's whatever works best for you.

Eligible health care expenses include whatever you pay for:

- Orthodontia.
- Medical and dental deductibles and co-pays.
- Prescription and over-the-counter drugs.
- Vision exams, contacts, and eyeglasses.
- Laser vision surgery and other services.
- Hearing aids.

Eligible work-related dependent care expenses include:

- Nursery schools.
- Day care centers for your children.
- Summer day camp.
- Day care for an elderly dependent parent.

If you have questions or want more information, call the FSA Customer Service Center at 800-842-2026 from 8:00 A.M. to 10:00 P.M. Eastern Time, Monday through Friday.

Open season for FSAs begins November 10. Postal Service ${ }^{\mathrm{mm}}$ employees can use PostalEASE, the automated enrollment system for benefits, to enroll.

It's your money. Make it work for you.


UNITED STATES
POSTAL SERVICE.

## Thrift Savings Plan Open Season and PostalEASE

The next Thrift Savings Plan (TSP) open season is October 15 through December 31, 2003. This TSP open season ends December 31, 2003, at 5:00 P.M. Central Time (CT). The following information is provided to assist personnel offices in conducting this open season.

The booklet TSPBK08, Summary of the Thrift Savings Plan for Federal Employees, provides a good overview of TSP. Newly eligible career employees receive a copy of TSPBK08 from Headquarters through a direct mailing. Offices can order additional copies of TSPBK08 from the Material Distribution Center (MDC) as follows:

- Touch Tone Order Entry (TTOE): Call 800-332-0317, option 2.
Note: You must be registered to use TTOE. To register, call 800-332-0317, extension 2925, and follow the prompts to leave a message (wait 48 hours after registering before placing your first order).
- E-mail: Complete PS Form 7380, MDC Supply Requisition (manually or using FormFlow), and send it as an attachment to the e-mail address MDC, Customer Service or to mcustome@usps.gov.
- Mail: Mail a completed PS Form 7380 to the MDC to the following address:

SUPPLY REQUISITIONS
MATERIAL DISTRIBUTION CENTER
500 SW GARY ORMSBY DR
TOPEKA KS 66624-9702
The relevant ordering information for TSPBK08 is as follows:
PSN: 7530-03-000-9364
Unit of Measure: EA
Bulk Pack Qty: 150
Price: No cost
Edition Date: 05/01

## TSP Open Season Dates

The dates of TSP open seasons are October 15 through December 31 and April 15 through June 30 (see TSP bulletin 02-12, dated May 2, 2002). The corresponding election periods are December and June. The "election period" is the earliest period during which a contribution election to start or to change the amount of contributions made during a TSP open season can become effective (see TSP bulletin 01-4, dated February 2, 2001).

Employees may change their fund investment choices (contribution allocations) both during and outside of the TSP open season. To make a fund investment choice, an employee must contact TSP directly, not PostalEASE. If employees do not contact TSP, their existing fund investment choice continues. The earnings statement (paycheck stub) shows the TSP contribution percentage or dollar
amount, but the statement does not show the TSP fund investment detail.

Because the TSP has moved the open season election period to December, the increases in the TSP employee contribution limits become effective each December (see TSP bulletin 01-3, dated January 23, 2001). For example, during the October 15 through December 31, 2003, open season, employees covered by the Federal Employees Retirement System (FERS) will become eligible to contribute up to 14 percent of basic pay in 2004 (the maximum was 13 percent for 2003). Eligible FERS employees still receive the Agency Automatic (1 percent) Contribution and the Agency Matching Contribution of up to 4 percent from the Postal Service - these amounts have not changed. Employees covered by the Civil Service Retirement System (CSRS) and CSRS Offset employees will become eligible to contribute up to 9 percent of basic pay in 2004 (the maximum was 8 percent for 2003).

The limits for FERS, CSRS, and CSRS Offset employees will continue to increase by 1 percentage point per year through 2005. Then, in 2006, all participants will be eligible to contribute up to the Internal Revenue Service (IRS) annual deferral limit without any percentage limit. The IRS annual deferral limit for 2004 is $\$ 13,000$. This amount is scheduled to increase by $\$ 1,000$ each year through 2006 to $\$ 15,000$. (See table below.)

| Year | IRS Deferral Limit | FERS | CSRS and CSRS <br> Offset |
| :---: | :---: | :---: | :---: |
| 2003 | $\$ 12,000$ | $13 \%$ | $8 \%$ |
| 2004 | 13,000 | 14 | 9 |
| 2005 | 14,000 | 15 | 10 |
| 2006 | 15,000 | Contribution limits will be lifted <br> entirely (effective December <br> 2005). |  |

A newly hired career employee may elect to participate in TSP until the 61st day after the date of hire and in every subsequent open season. The waiting period of one to two open seasons continues to apply to the Agency Automatic (1 percent) Contribution and the Agency Matching Contribution for FERS employees.

## Using PostalEASE for Enrollment

Employees who wish to make contribution elections must make them during the TSP open season. Employees must use the PostalEASE telephone system or the PostalEASE employee Web site to enroll, to make contribution elections, and to make cancellations. PostalEase's toll-free number is $877-4 \mathrm{PS}-E A S E$ (877-477-3273). For web access through the Postal Service intranet, employees must go to http://blue.usps.gov, click on Employee Self Service, and then click on PostalEASE. The employee must have his or her USPS personal identification number (PIN) to use

PostalEASE (for information on PINs, see "USPS PIN" and "TSP PIN" below).

Note: Personnel and employing offices must not distribute Form TSP-1, Thrift Savings Plan Election Form, to employees for making TSP open season elections. TSP-1 is no longer stocked at the MDC.

## Contacting TSP to Make a Fund Investment Election

Employees have three methods to make a fund investment election as follows:

- Web site: Go to the TSP Web site at www.tsp.gov.
- Telephone: Call the TSP ThriftLine at 504-255-8777.
- Mail: Mail Form TSP-50, Investment Allocation, to the TSP service office in New Orleans.
Note: Personnel offices must not accept and cannot process completed Forms TSP-50. Form TSP-50 is not available from the TSP Web site. Form TSP-50 is available from the MDC. Personnel offices should maintain a supply of Form TSP-50. The relevant ordering information for Form TSP-50 is as follows:

```
PSN: 7530-05-000-4305
Unit of Measure: EA
Bulk Pack Qty: 3,800
Price: No cost
Edition Date: 08/02
```

The TSP Web site and ThriftLine are convenient methods for making fund investment elections. Employees' elections will take effect more quickly by using the TSP Web site and ThriftLine than by using Form TSP-50. To use the TSP Web site or TSP ThriftLine, participants must use their TSP PIN.

## Using PINs to Make TSP Elections

To make TSP elections, use two PINs: USPS PIN and TSP PIN.

## USPS PIN

The Postal Service maintains the USPS PIN. Employees must use their USPS PIN to (1) begin a contribution percentage or a dollar amount election, or (2) change their current TSP contribution percentage or dollar amount, or (3) cancel TSP participation via PostalEASE. If employees do not know their USPS PIN, they must contact PostalEASE and do the following steps when prompted: (1) press 1 for PostalEASE; (2) enter your Social Security number; (3) when prompted to enter their PIN, pause and then press 2. Employees' USPS PIN will be mailed to their address of record, usually by the next business day.

Note: When an employee requests his or her USPS PIN, the USPS PIN does not change (unlike the TSP PIN).

The employee's old USPS PIN remains valid. (The USPS PIN is the same PIN employees use for telephone bidding and computerized bidding.)

## TSP PIN

The TSP PIN is maintained by TSP. Employees must use their TSP PIN to make fund investment choices via the TSP Web site or the TSP ThriftLine. If employees are TSP participants and they do not know their TSP PIN, they have three methods for having a new TSP PIN mailed to their address of record:

1. Go to the TSP Web site at www.tsp.gov and select Account Access, or
2. Call the TSP ThriftLine at 504-255-8777, choose 2 , enter the Social Security number, and then follow the instructions, or
3. Call the TSP service office at 504-255-6000.

Once TSP has received an employee's TSP PIN request, his or her former TSP PIN is no longer valid.

## Direct Mailings to Employees

Headquarters will mail to career employees leaflet TSP1003, TSP Open Season, and PostalEASE instructions at their mailing address of record during October.

In addition to receiving TSP1003, newly eligible career employees receive from Headquarters a direct mailing of TSPBK08, Summary of the Thrift Savings Plan for Federal Employees, as well as a cover letter and PostalEASE instructions at their mailing address of record soon after their accession PS Form 50, Notification of Personnel Action, is processed.

The return address for undeliverable TSP enrollment information for newly eligible employees is the employing office of record. The disposition of returned items is at the discretion of the district office or other administering office. When employees receive a forwarded enrollment package at their employing office of record, they should submit a correct PS Form 1216, Employee's Current Mailing Address, available at the MDC. (Employees with access to web job bidding on the intranet should make address changes via the web. Other employees should return a completed PS Form 1216 to their local personnel office.) Personnel offices should maintain a supply of PS Form 1216. Ordering information for PS Form 1216 is as follows:
PSN 7530-02-000-7354

Quick Pick Number: 118
Unit of Measure: SE
Bulk Pack Qty: $\quad 4,000$
Price: $\$ 0.0171$
Edition Date: 06/93

## Eligibility

All career employees are eligible to make employee contribution elections this open season (subject to financial hardship withdrawal and cancellation exclusions). FERS employees hired before July 1, 2003, receive Agency Automatic (1 percent) Contributions and Agency Matching Contributions (as appropriate) beginning in December 2003.

All employees who participated in TSP and cancelled their TSP contributions after June 30, 2003, are not eligible to participate in this TSP open season. They must wait for the TSP open season beginning April 15, 2004.

## Effective Dates

PostalEASE automates the processing of TSP elections. The windows of opportunity for employees to make TSP open season elections and the resulting effective dates are as follows.

| If the employee entered his or her <br> TSP open season election via <br> PostalEASE from... | Then effective date will <br> be... |
| :--- | :--- |
| 10-15-2003 00:01 A.M. through | $12-13-2003$ (pay period |
| 12-23-2003 12:00 noon Central Time | [PP] 01-2004) |
| (CT) |  |
| 12-23-2003 12:01 P.M. through | $12-27-2003$ |
| 12-31-2003 5:00 р.M. CT | (PP 02-2004) |

Because PostalEASE provides employees the ability to complete a TSP open season election without contacting the local personnel office and automates the processing of such elections, using PostalEASE should minimize the use of PS Form 6886, Thrift Savings Plan - Request for Retroactive Contributions. PS Form 6886 is used to correct administrative errors for TSP open season elections.

Personnel offices have the authority to determine whether an administrative error has occurred. If an error has delayed a TSP open season election past the appropriate effective date, personnel offices and the employee must complete PS Form 6886 and submit it to the Eagan Accounting Service Center (ASC). The effective dates for employees' elections delayed due to an administrative error must be made retroactive to December 13 or December 27, 2003, depending on the date the employee would have otherwise entered his or her open season election via PostalEASE.

Note: PS Form 6886 must be reproduced locally as needed. See pag 49 for a copy of PS Form 6886.

Personnel offices also have the authority to determine whether a belated open season election opportunity exists. In such instances, personnel must submit the employee's election to the Eagan ASC for processing, in accordance with administrative instructions provided to personnel offices regarding PostalEASE. Belated open season elections are not retroactive in most circumstances.

Note: The processing dates and the closing dates of this TSP open season fall within a two pay-period timeframe, as indicated earlier.

## Open Season Materials

In addition to the direct mailing of TSP information to employees, the MDC will automatically distribute residual supplies of the open season leaflet TSP1003, TSP Open Season, to Human Resources at district offices, area offices, processing and distribution centers/facilities (PDC/ Fs), bulk mail centers (BMCs), airport mail centers/facilities (AMC/Fs), remote encoding centers, Office of Inspector General, Postal Inspection Service divisions, Headquarters, and selected Headquarters field units.

## Non-Open Season Materials

Most of the current TSP publications and forms have been revised for the new TSP record-keeping system, which was implemented in June 2003.

The MDC completed its automatic distribution of all nonopen season items to Human Resources at district offices, area offices, PDC/Fs, BMCs, AMC/Fs, remote encoding centers, Office of Inspector General, Postal Inspection Service divisions, Headquarters, and selected Headquarters field units.

## Ordering TSP Items

Offices may place orders for new or revised TSP forms and/or publications with the MDC on an as-needed basis. It is not necessary to maintain a large stock of TSPBK08 because Headquarters mails this booklet to each newly hired career employee and newly eligible employee. In all cases where the MDC will stock a new or revised TSP item, the MDC will make an initial distribution to Human Resources at installations as noted earlier. Offices may check the TSP Web site for new or revised items. Note: Form TSP-50 is not available from the TSP Web site.

## Participant Statements

Each employee with a TSP account will receive a participant statement from the TSP service office in October 2003.

## Publicity

Human Resources at district offices, area offices, PDC/ Fs, BMCs, AMC/Fs, remote encoding centers, Office of Inspector General, Postal Inspection Service divisions, Headquarters, and selected Headquarters field units will receive a supply of posters this open season from the MDC. Installations that receive the posters must widely distribute them and post them on bulletin boards.

To assist in publicizing this TSP open season, all offices must post (1) the open season notice provided on page 51 of this Postal Bulletin through December 31, 2003, and (2) the current TSP fact sheet on bulletin boards.

- Compensation,

Employee Resource Management, 10-2-03

## Hurricane Helpers - Postal Employees' Relief Fund Offers Employees a Chance to Help

Hurricane Isabel packed quite a wallop and caused considerable damage to many areas on the East Coast last week. And while many USPS employees went above and beyond the call of duty to get the mail through, many were affected by the storm's high winds and heavy rains.

Here's one way you can help - contribute to PERF, the Postal Employees' Relief Fund. PERF was started in 1990 to help employees who were victims of major natural disasters certified by the Federal Emergency Management Association (FEMA) when their losses weren't reimbursed by insurance or grants.

If you'd like to make a contribution to PERF, there are several options available. You can mail a check or money order payable to:

POSTAL EMPLOYEES RELIEF FUND
PO BOX 34422
WASHINGTON DC 20043-4422

You can also contribute online via major credit card at www.postalrelief.org. Employees can also select CFC \#9891 Postal Employees' Relief Fund as their choice during this year's Combined Federal Campaign.

If you're an employee in a FEMA-certified disaster area and you're looking for relief, visit www.postalrelief.org/ criteria.html to get information on eligibility criteria. Visit www.postalrelief.org/appl.html for the application form to get the process started.

## The Postal Bulletin - Help Us Save Paper and Money

The Postal Bulletin has been around for 123 years, and it's the most relied-upon, trusted source of information in the Postal Service ${ }^{T M}$ today.

In the 1970s, when our nation became more concerned about our environment, the Postal Service began using recycled paper to print the Postal Bulletin. We have also tried over the years to print just the right number of copies to save our nation's resources.

Despite our efforts, some offices tell us that they receive too many copies. We need to do something about this.

## Reducing or Canceling Your Subscription

Therefore, if you want to reduce the number of copies your office receives or if you want to cancel your subscription altogether, send an e-mail to pbulleti@usps.gov or call 202-268-5776 (if you reach a recording, be sure to leave a message with your name, telephone number, and ZIP Code). Please be assured that we will not reduce or cancel your subscription unless you ask us to do so.

As we review our subscription list, we will begin calling facilities that seem to have duplicate subscriptions. If we call your facility, please help us determine if we can reduce your subscription.

## Forwarding to Other Facilities

Are you using your own labels to forward Postal Bulletins to other facilities that don't have their own subscriptions? When those other facilities close down, the undeliverable Postal Bulletins are returned to us here at Headquarters. When we receive those returned Postal Bulletins, we have no way of correcting the problem, because those facilities aren't on our subscription list and because we don't know which is the forwarding facility.

If you are forwarding Postal Bulletins to other facilities, please contact us at the above e-mail address or phone number so we can create a separate subscription for them.

## Accessing the Postal Bulletin Online

Remember, each issue of the Postal Bulletin since 1995 is available online. To access the online version of the Postal Bulletin, please follow either of these routes:

- On the Intranet: Go to the Postal Service PolicyNet Web site at http://blue.usps.gov/cpim; click on View Postal Bulletins.
- On the Internet: Go to www.usps.com; click on About USPS \& News, then Forms and Publications, then Postal Bulletin.


## More Information

For more information on the Postal Bulletin, please see our article in Postal Bulletin 22097 (3-6-03, pages 5-6) titled "The Postal Bulletin - Your Source for Trusted Information."

We started publishing this article in early April, asking you to let us know if we can reduce or eliminate your subscriptions. Since April of this year, many of you have responded, and together we have reduced the total number of printed copies by more than 10,000 !

We've come a long way, and we'll continue to evolve with the times. Our job is to make your job easier. As you know, the Postal Bulletin is here to serve you, as it has been for almost 125 years.

- Policies and Procedures Information,

Public Affairs and Communications, 10-2-03

Retraction of DMM, POM, and Publication 122 Revisions

## Indemnity Claims for Domestic Mail

The effective date of October 1, 2003, shown in the article "DMM, POM, and Publication 122 Revision: Indemnity Claims for Domestic Mail" in Postal Bulletin 22109 (8-21-03, pp. 112-120) is delayed until further notice. The reason for the delay is concern surrounding numerous organizational changes occurring on October 1, 2003.

As a result, Domestic Mail Manual (DMM) S020, S913, and S921; Postal Operations Manual (POM) 147; and Publication 122, Customer Guide to Filing Domestic Insurance Claims or Registered Mail Inquiries, are not amended at
this time. Please instruct all personnel who accept domestic claims from customers that current claim filing periods and the current PS Form 1000, Domestic Claim or Registered Mail Inquiry (April 1997), remain in effect.

Existing local adjudication policies and procedures remain in effect.

- Revenue and Field Accounting

Finance, 10-2-03

## Finance

## Handbook F-1 Revision

## Financial Reporting for Contract Postal Units

Effective October 1, 2003, contract postal units (CPUs) must submit their daily unit PS Form 1412, Daily Financial Report, to their host Post Office ${ }^{\text {TM }}$ with all required supporting documentation.

We will incorporate these revisions into the next printed edition of Handbook F-1, Post Office Accounting Procedures, and into the next update of the online version accessible on the Postal Service ${ }^{\text {TM }}$ PolicyNet Web site at http://blue.usps.gov; click on More References; then HBKs.

## Handbook F-1, Post Office Accounting Procedures

```
2 Financial Reporting Procedures
21 Policies and Background Information
    * * * * *
212 Responsibilities
212.1 Post Office
```

[Revise the heading and text of the Contract Stations section to read as follows:]

## Contract Postal Units

## Host Post Office Responsibilities

- Coordinating with the contract postal unit (CPU) to ensure receipt of a daily PS Form 1412 with supporting documentation.
- Entering the CPU's financial data into the Money Order Voucher Entry System (MOVES) financial reporting system from PS Form 1412-A, Daily Financial Form. If the host Post Office does not have access to MOVES, use the Mobile Data Collection Device (MDCD) scanner to enter the CPU's financial data from PS Form 1412-B, Daily Financial Report.


## Equipment

The MOVES system is a Web-based application that accepts financial data input from a PS Form 1412-A, including domestic and international money order data from units that operate without Integrated Retail Terminals (IRTs). Host Post Offices with CPUs have the ability to set up and configure a MOVES application for each CPU office with the finance number, unit ID, and stamp accountability.

The MDCD scanners are enhanced with a program application for data input called the Small Post Office Reporting Tool (SPORT). SPORT accepts financial data input from a PS Form 1412-B including domestic and international money order data from units operating without IRTs. Host Post Offices with CPUs have the ability to set up and configure a SPORT application for each CPU office with the finance number, unit ID, and stamp accountability. The host Post Office must follow the instructions outlined in the SAFR-SPORT User Guide to enter daily financial data separately for each CPU.
If the host Post Office is assigned more than one CPU, the host Post Office should configure and label one MDCD scanner for each CPU to avoid confusion and reporting CPU data in the wrong MDCD scanner. Offices are encouraged to use their existing inventory of MDCD scanners to accomplish this task (including carrier scanners) without expending funds for additional MDCD scanners.
Notes: CPUs with IRTs will provide a system-generated PS Form 1412 to the host Post Office daily. For CPUs with IRTs that are authorized by Headquarters to transmit daily, the host Post Office will not need to input the CPU PS Form 1412, but will continue to monitor daily PS Form 1412 activities.

## Procedures

1> Daily Input of the CPU's PS Form 1412 Data. The host Post Office is responsible for the following:
a. Verify CPU PS Form 1412 opening balance and totals.
b. Verify supporting documents with PS Form 1412 totals entered.
c. Discrepancies will be resolved as follows:

| If the PS Form 1412 <br> is... | Then... |
| :--- | :--- |
| An overstated receipt | Correct the total for the AIC <br> account identifier <br> co agree with the supporting <br> documentation and increase |
| understated an an <br> disbursement AIC, | AIC 090 as an offset to <br> balance the PS Form 1412. <br> Notify the CPU. |
| An understated <br> receipt AIC or an <br> overstated <br> disbursement AIC, | Correct the total for the AIC <br> to agree with the supporting <br> documentation and decrease |
| AIC 090 as an offset to |  |
| balance the PS Form 1412. |  |
| Notify the CPU. |  |

d. Enter corrected PS Form 1412 data into MOVES or SPORT.

Note: Supporting documentation must agree with the totals entered in individual AICs, except for AIC 090.

2> Notice From the Accounting Service Center (ASC) of Financial Differences. When the ASC notifies the host Post Office of financial differences expensed to it (discrepancies in money orders, cash deposits, banking, unit's PS Form 1412, or stamp stock inventory) relating to a CPU, the host Post Office makes the following corrections:

| If the notice of financial <br> difference is... | Then... |
| :--- | :--- |
| For an overage, | Notify the CPU, and on the <br> next day's PS Form 1412, <br> increase AIC 090 and offset <br> to AIC 647 for the amount <br> indicated on the notice of <br> financial difference. |
| For a shortage, | Notify the CPU, and on the <br> next day's PS Form 1412, <br> decrease AIC 090 and offset <br> to AIC 247 for the amount <br> indicated on the notice of <br> financial of difference. |

3> The host Post Office postmaster or designated employee is responsible for the following:
a. Issue a PS Form 1908, Financial Adjustment Memorandum, with the appropriate explanation annotated regarding the cause for the adjustment of the CPU's PS Form 1412.
b. Examine the CPU's accountability for compliance with section 429.3.
c. Ensure that the CPU's accountability does not exceed its bonded amount.

- Revenue and Field Accounting,

Finance, 10-2-03

## Retraction of DMM, POM, and Publication 122 Revisions

## Indemnity Claims for Domestic Mail

The effective date of October 1, 2003, shown in the article "DMM, POM, and Publication 122 Revision: Indemnity Claims for Domestic Mail" in Postal Bulletin 22109 (8-21-03, pp. 112-120) is delayed until further notice. The reason for the delay is concern surrounding numerous organizational changes occurring on October 1, 2003.

As a result, Domestic Mail Manual (DMM) S020, S913, and S921; Postal Operations Manual (POM) 147; and Publication 122, Customer Guide to Filing Domestic Insurance Claims or Registered Mail Inquiries, are not amended at this time. Please instruct all personnel who accept domestic claims from customers that current claim filing periods and the current PS Form 1000, Domestic Claim or Registered Mail Inquiry (April 1997), remain in effect.

Existing local adjudication policies and procedures remain in effect.
— Revenue and Field Accounting,
Finance, 10-2-03

## Fraud Alert

## Withholding of Mail Orders

Withholding of mail orders are enforced by postmasters at the cities listed below.

| State/City/ZIP Code | Names and Addresses Covered |
| :--- | :--- |
| CA, Long Beach 90810-3539 | Any and All Names Except Frank or Francisco Cortes and Janet, Maria, Jose, Jesus and Alfredo <br> Cortes, 2176 Gale Avenue |
| CA, Long Beach 90810-3540 | Any and All Names, 2177 Gale Avenue |
| CA, Long Beach 90810-1723 | Any and All Names Except Martha Ryerson and Michael Hoyt, 2524 East 219 Street |
| CA, San Francisco 94124-2520 | Omar Bubec, 1870 Egbert Avenue |
| CA, San Francisco 94104-3503 | Titofrancis Goroza and All Other Names, 268 Bush Street PMB 4004 |
| CA, San Francisco 94102-2007 | Any and All Various Names, 537 Jones Street, Number 9187 |

## Domestic Orders

False Representation. Enforced by postmasters at the cities listed below.

| State/City/ZIP Code | Names and Addresses Covered | Product |
| :--- | :--- | :--- |
| CA, Santa Rosa 95402-0421 | Yellow Pages, PO Box 421 | A yellow pages false billing scheme |
| IL, McHenry 60051-9024 | Yvonne Freund d/b/a Home Stuffers, PO Box 1474 | An envelope stuffing program |

## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail® shipments bearing any of the invalid numbers (listed below) in the "customer
number" or "agreement number" section of the label or form.
Note: The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Service Agreement make up the Corporate Account Number.

| 005171 | 018596 | 042 | 068526 | 093502 | 111410 | 50260 | 210530 | 271086 | 311557 | 332100 | 340644 | 462075 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 005340 | 018653 | 044157 | 068539 | 093768 | 111709 | 151229 | 210533 | 272018 | 312241 | 332103 | 340682 | 462589 |
| 005422 | 018891 | 04931 | 068552 | 093859 | 111733 | 152008 | 21057 | 272117 | 31252 | 332107 | 340899 | 462658 |
| 005471 | 019086 | 050069 | 069071 | 093931 | 111975 | 152739 | 210587 | 272198 | 320068 | 332129 | 340909 | 464174 |
| 005665 | 019124 | 053036 | 069279 | 094646 | 112135 | 152764 | 210716 | 272262 | 320070 | 332181 | 344162 | 71 |
| 005858 | 019252 | 053057 | 069550 | 095436 | 112470 | 153078 | 1079 | 272317 | 320209 | 332248 | 344197 | 468383 |
| 006160 | 019303 | 054008 | 069555 | 095844 | 114218 | 156026 | 210810 | 273114 | 320970 | 332503 | 347091 | 469173 |
| 00 | 019402 | 054 | 070455 | 096123 | 114550 | 156194 | 210817 | 274128 | 32103 | 332534 | 347108 | 36 |
| 006333 | 019605 | 05422 | 7078 | 097424 | 115012 | 165035 | 1082 | 274250 | 32106 | 33277 | 349693 | 473125 |
| 006928 | 019717 | 054284 | 071307 | 097781 | 115122 | 165152 | 210825 | 275024 | 321117 | 332921 | 349735 | 477025 |
| 007008 | 019855 | 055044 | 071584 | 097807 | 115171 | 170246 | 220011 | 275025 | 32121 | 332942 | 349770 | 78109 |
| 007195 | 019983 | 055079 | 071587 | 097815 | 115242 | 171329 | 2009 | 275043 | 32203 | 33298 | 352399 | 479119 |
| 007240 | 022391 | 05512 | 071801 | 097822 | 115286 | 173 | 201 | 275059 | 32204 | 333002 | 55259 | 29 |
| 007352 | 022600 | 056086 | 075505 | 097927 | 11550 | 173063 | 22013 | 276003 | 32218 | 33301 | 35273 | 480275 |
| 007389 | 023314 | 05711 | 075777 | 097947 | 115663 | 173073 | 22014 | 277115 | 32235 | 33304 | 357600 | 480472 |
| 008079 | 023626 | 058074 | 075817 | 098151 | 116029 | 174079 | 22015 | 280179 | 32239 | 333161 | 362035 | 480707 |
| 008255 | 025431 | 060225 | 075836 | 098165 | 117056 | 175053 | 22017 | 282657 | 322858 | 333334 | 365068 | 80759 |
| 008395 | 026443 | 060302 | 075865 | 098874 | 117078 | 175057 | 220188 | 282773 | 323066 | 333388 | 372857 | 480921 |
| 651 | 027026 | 06044 | 07589 | 098933 | 11716 | 7506 | 2019 | 282829 | 2318 | 保 | 392683 | 481579 |
| 008676 | 027121 | 060830 | 076539 | 100059 | 117292 | 175065 | 220252 | 283460 | 32357 | 33350 | 392686 | 481625 |
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POSTAL BULLETIN 22112 (10-2-03)

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## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash - Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {m }}$ employees responsible for accepting and cashing postal money orders. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin. The
actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

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0115821889 to
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## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{\text {TM }}$ employees responsible for accepting and cashing postal money orders. Destroy any interim notices when the numbers listed appear in the Postal Bulletin. The new money order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

| 000000001 | to |  | 702104368 | to | 4900 | 709649804 | to | 9820 | 719869731 | to | 9760 |
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|  | 692600000 |  | 702128306 | to | 8400 | 709733281 | to | 3580 | 720227871 | to | 7930 |
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| 702051501 | to | 1750 | 709243479 | to | 3500 | 718961721 | to | 1780 | 727182271 | to | 2510 |
| 702053601 | to | 3800 | 709411171 | to | 1320 | 718982001 | to | 2300 | 727416181 | to | 6240 |


| 727481431 | to | 1460 | 735783961 | to | 3990 | 744234751 | to | 4780 | 756371565 | to | 1580 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 727749241 | to | 9780 | 735803401 | to | 3430 | 744499591 | to | 9680 | 756876031 | to | 6120 |
| 728382331 | to | 2480 | 736005420 | to | 5440 | 744626901 | to | 6910 | 756876151 | to | 6240 |
| 728702338 | to | 2400 | 736366021 | to | 6110 | 745388794 | to | 8910 | 756970129 | to | 0140 |
| 728915371 | to | 5850 | 736624456 | to | 4500 | 746446806 | to | 6820 | 757059613 | to | 9630 |
| 728953141 | to | 3410 | 736670851 | to | 1060 | 746818351 | to | 8410 | 757078540 | to | 8560 |
| 728954280 | to | 4310 | 736767061 | to | 7090 | 747245266 | to | 5280 | 757086209 | to | 6240 |
| 729169081 | to | 9140 | 736767093 | to | 7120 | 747364813 | to | 4830 | 757240591 | to | 0650 |
| 729363841 | to | 3870 | 736982191 | to | 2370 | 747501434 | to | 1450 | 757277371 | to | 7700 |
| 729682891 | to | 3190 | 736982551 | to | 2730 | 747739891 | to | 0070 | 757291591 | to | 2730 |
| 729838940 | to | 9070 | 737110141 | to | 0170 | 748148649 | to | 8760 | 757964251 | to | 4280 |
| 729839101 | to | 9130 | 737185501 | to | 5710 | 748259960 | to | 9970 | 758067001 | to | 7090 |
| 730077683 | to | 7840 | 737317321 | to | 7350 | 748565162 | to | 5280 | 758105221 | to | 5250 |
| 730109847 | to | 9880 | 737517781 | to | 7840 | 748874988 | to | 5030 | 758324941 | to | 5000 |
| 730373761 | to | 3850 | 737628181 | to | 8210 | 749137381 | to | 7410 | 758593628 | to | 3650 |
| 730501951 | to | 2130 | 737634258 | to | 4270 | 749190192 | to | 0210 | 758709038 | to | 9060 |
| 730519379 | to | 9470 | 738361971 | to | 1980 | 749685421 | to | 5450 | 758744101 | to | 4160 |
| 730569278 | to | 9360 | 738447601 | to | 7660 | 749846791 | to | 6850 | 758850883 | to | 0900 |
| 730711711 | to | 1740 | 738648355 | to | 8450 | 749993131 | to | 3580 | 758860951 | to | 1550 |
| 730722991 | to | 3230 | 738849811 | to | 9900 | 750071587 | to | 1610 | 759152851 | to | 2880 |
| 730845970 | to | 5990 | 738892270 | to | 2290 | 750408167 | to | 8183 | 759740941 | to | 1090 |
| 730888291 | to | 8320 | 738997259 | to | 7380 | 750438421 | to | 8501 | 760004596 | to | 4610 |
| 730927591 | to | 7680 | 739161451 | to | 1540 | 750743911 | to | 4030 | 760118191 | to | 8250 |
| 731307914 | to | 7930 | 739219381 | to | 9440 | 750779118 | to | 9400 | 760155001 | to | 5090 |
| 731402431 | to | 2460 | 739740151 | to | 0180 | 750910981 | to | 1010 | 760378002 | to | 8020 |
| 731407232 | to | 7320 | 739793491 | to | 3520 | 750960841 | to | 0900 | 760692722 | to | 2749 |
| 731588301 | to | 8340 | 739793527 | to | 3550 | 751296211 | to | 6240 | 761055460 | to | 5480 |
| 731767273 | to | 7320 | 739942621 | to | 2650 | 751539121 | to | 9180 | 761169781 | to | 9810 |
| 731781061 | to | 1120 | 739999231 | to | 9320 | 751541311 | to | 1790 | 761504941 | to | 5120 |
| 731837821 | to | 7910 | 740011517 | to | 1530 | 751757641 | to | 7700 | 761516836 | to | 6910 |
| 731841377 | to | 1450 | 740030701 | to | 0970 | 751936951 | to | 7010 | 761613588 | to | 3600 |
| 732018481 | to | 8600 | 740261740 | to | 1820 | 751951861 | to | 1890 | 761688631 | to | 8690 |
| 732067972 | to | 8370 | 740265811 | to | 6290 | 751999021 | to | 9110 | 761805199 | to | 5240 |
| 732188649 | to | 8670 | 740299111 | to | 9170 | 752139516 | to | 9570 | 761826106 | to | 6120 |
| 732193460 | to | 3470 | 740299231 | to | 9260 | 752182892 | to | 2950 | 761881171 | to | 1560 |
| 732201241 | to | 1390 | 740329266 | to | 9320 | 752206861 | to | 7100 | 761975641 | to | 5670 |
| 732220431 | to | 0440 | 740889081 | to | 9090 | 752295241 | to | 5600 | 761975886 | to | 5895 |
| 732355201 | to | 5380 | 741010421 | to | 0530 | 752731351 | to | 1410 | 762304144 | to | 4170 |
| 732472320 | to | 2560 | 741113041 | to | 3370 | 752767441 | to | 7470 | 762324931 | to | 4960 |
| 732541605 | to | 1620 | 741373891 | to | 4340 | 753008941 | to | 9030 | 762439261 | to | 9290 |
| 732572221 | to | 2490 | 741452369 | to | 2490 | 753194311 | to | 4370 | 762524158 | to | 4220 |
| 732586479 | to | 6710 | 741492991 | to | 3140 | 753620378 | to | 0400 | 762584872 | to | 4970 |
| 732994037 | to | 4080 | 741553460 | to | 3470 | 754013917 | to | 3940 | 762593431 | to | 3460 |
| 733163449 | to | 3460 | 741764431 | to | 4520 | 754161061 | to | 1120 | 763155160 | to | 5180 |
| 733297171 | to | 7290 | 742178834 | to | 8880 | 754358445 | to | 8610 | 763178631 | to | 8660 |
| 733446631 | to | 7110 | 742325500 | to | 5520 | 754410451 | to | 0660 | 763506001 | to | 6060 |
| 733474665 | to | 4770 | 742325668 | to | 5700 | 754438393 | to | 8410 | 763522141 | to | 2470 |
| 733704482 | to | 4570 | 742408771 | to | 8830 | 754493109 | to | 3130 | 763717694 | to | 7800 |
| 733751041 | to | 1130 | 742512120 | to | 2150 | 754664182 | to | 4220 | 763826461 | to | 6520 |
| 734009101 | to | 9130 | 742684849 | to | 4890 | 754816377 | to | 6470 | 763900460 | to | 0471 |
| 734290759 | to | 0770 | 742839553 | to | 9630 | 755487421 | to | 7600 | 763900479 | to | 0530 |
| 734389273 | to | 9290 | 742913668 | to | 3700 | 755592901 | to | 3140 | 763917271 | to | 7750 |
| 734440031 | to | 0111 | 742917287 | to | 7296 | 755790020 | to | 0030 | 764125801 | to | 5860 |
| 734797201 | to | 7320 | 742921891 | to | 1980 | 755791730 | to | 1800 | 764284525 | to | 4560 |
| 734939611 | to | 9640 | 742983631 | to | 3810 | 755926951 | to | 7070 | 764526241 | to | 6330 |
| 734950111 | to | 0170 | 743020021 | to | 0170 | 755934332 | to | 4510 | 764601421 | to | 1600 |
| 735120331 | to | 0840 | 743206491 | to | 6500 | 755957701 | to | 8000 | 764650231 | to | 0470 |
| 735283008 | to | 3020 | 743235992 | to | 6050 | 755962981 | to | 3280 | 764984371 | to | 4850 |
| 735293131 | to | 3220 | 743940631 | to | 0900 | 756035371 | to | 5490 | 765003667 | to | 3680 |
| 735635010 | to | 5040 | 743978011 | to | 8070 | 756301257 | to | 1290 | 765042517 | to | 2540 |


| 765194728 | to | 4970 | 773009419 | to | 9430 | 777810309 | to | 0330 | 783663991 | to | 4050 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 765387365 | to | 7450 | 773112031 | to | 2060 | 778049651 | to | 9670 | 783739838 | to | 0280 |
| 765541801 | to | 2100 | 773125387 | to | 5410 | 778106225 | to | 6310 | 784142598 | to | 2610 |
| 765638461 | to | 8970 | 773179320 | to | 9410 | 778218730 | to | 8780 | 784380061 | to | 0090 |
| 765647101 | to | 7190 | 773202989 | to | 3140 | 778251871 | to | 1930 | 784507591 | to | 7740 |
| 765813781 | to | 4029 | 773208991 | to | 9290 | 778286911 | to | 6940 | 784507759 | to | 7860 |
| 765879314 | to | 9390 | 773231311 | to | 1340 | 778328699 | to | 8730 | 784913509 | to | 3531 |
| 765954001 | to | 4030 | 773348739 | to | 8940 | 778567471 | to | 7860 | 785429491 | to | 9520 |
| 766120286 | to | 0320 | 773575891 | to | 5950 | 778570771 | to | 0830 | 785989351 | to | 9440 |
| 766125716 | to | 5750 | 773852971 | to | 3030 | 778699096 | to | 9110 | 786036450 | to | 6480 |
| 766158824 | to | 8840 | 773858011 | to | 8100 | 778779471 | to | 9480 | 786111854 | to | 1930 |
| 766388433 | to | 8460 | 773892721 | to | 7190 | 779146205 | to | 6230 | 786510527 | to | 0540 |
| 766509421 | to | 9660 | 773958061 | to | 8660 | 779233681 | to | 3710 | 786510571 | to | 0600 |
| 766572901 | to | 3020 | 774101148 | to | 1190 | 779316961 | to | 7200 | 786676937 | to | 6980 |
| 766748500 | to | 8521 | 774107161 | to | 7190 | 779339221 | to | 9400 | 786730831 | to | 0920 |
| 767024341 | to | 4370 | 774177226 | to | 7270 | 779702191 | to | 2250 | 786743671 | to | 3700 |
| 767326471 | to | 6590 | 774279481 | to | 9810 | 779994001 | to | 4090 | 786743711 | to | 3730 |
| 767332561 | to | 2950 | 774408399 | to | 8420 | 780103591 | to | 3650 | 786854491 | to | 4550 |
| 768009841 | to | 9960 | 774431821 | to | 2450 | 780533288 | to | 3310 | 786977256 | to | 7461 |
| 768011489 | to | 1520 | 774510451 | to | 0780 | 780625208 | to | 5920 | 787158121 | to | 8390 |
| 768177980 | to | 7990 | 774652981 | to | 3010 | 780711345 | to | 1540 | 787325701 | to | 5910 |
| 768391081 | to | 1170 | 774778981 | to | 9040 | 780778894 |  | 8920 |  |  | 3340 |
| 768661569 | to | 1650 | 774867481 | to | 7510 | 780778894 | to | 8920 | 787493281 | to | 3340 |
| 769000051 | to | 0080 | 774867515 | to | 7540 | 780865851 | to | 5 | 87 |  | 880 |
| 769050841 | to | 0900 | 774934275 | to | 4290 | 780873421 | to | 3450 | 787822428 | to | 2440 |
| 769159081 | to | 9178 | 774961261 | to | 1290 | 781141891 | to | 1980 | 787887881 | to | 7901 |
| 769737496 | to | 7510 | 775106223 | to | 6235 | 781238697 | to | 8730 | 788326339 | to | 6380 |
| 769778491 | to | 8730 | 775106237 | to | 6248 | 781503151 | to | 3180 | 788403671 | to | 3690 |
| 769827331 | to | 7450 | 775331515 | to | 1550 | 781518818 | to | 8840 | 788815771 | to | 5860 |
| 770216071 | to | 6100 | 775444210 | to | 4230 | 781624126 | to | 4200 | 789044014 | to | 4100 |
| 770723281 | to | 3400 | 775579301 | to | 9320 | 781679221 | to | 9340 | 790209421 | to | 9480 |
| 770790451 | to | 0480 | 775622683 | to | 2760 | 781723771 | to | 3890 | 790911883 | to | 1900 |
| 770915150 | to | 5490 | 776144621 | to | 4670 | 781723964 | to | 3990 | 791057441 | to | 7550 |
| 771455551 | to | 5610 | 776154010 | to | 4060 | 781761391 | to | 1720 | 791239081 | to | 9290 |
| 771609661 | to | 9690 | 777561631 | to | 2080 | 781878721 | to | 9020 | 791374483 | to | 4500 |
| 771932551 | to | 2580 | 776657371 | to | 7490 | 782424840 | to | 4900 | 791387971 | to | 8030 |
| 772057224 | to | 7440 | 776817421 | to | 7450 | 782939821 | to | 9850 | 791447521 | to | 7850 |
| 772162660 | to | 3070 | 776951225 | to | 1250 | 782985347 | to | 5360 | 791451151 | to | 1240 |
| 772718615 | to | 8640 | 777141601 | to | 2140 | 783063631 | to | 3690 | 791500009 | to | 0470 |
| 772940140 | to | 0160 | 777297421 | to | 7510 | 783578101 | to | 8130 | 791771431 | to | 1490 |
| 772970886 | to | 0940 | 777621721 | to | 1750 | 783578143 | to | 8160 | 792018379 | to | 8420 |

## Counterfeit Canadian Money Order Forms

## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin.

671,819,086 676,612,640 677,891,039 678,282,493 678,916,031 679,552,215 679,694,334 679,751,983 679,800,207 681,130,536 681,844,376 683,594,542 684,683,610 686,619,878 686,619,886 686,619,887

686,794,382
686,794,426
686,794,427
686,794,431
687,262,502
687,262,503
687,262,525
687,262,526
687,287,578
687,287,581
687,287,582
694,063,898
694,063,899
694,063,980
701,321,725

- Group2-Internal and External Investigations, Postal Inspection Service, 10-2-03


## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a toll-free number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

- Group2-Internal and External Investigations,

Postal Inspection Service, 10-2-03

## Overseas Military Mail

Mail addressed to military post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO table below outlines these conditions by APO/FPO ZIP Codes through the use of footnoted mailing restrictions codes (see the Restrictions page following the table.

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO ZIP Codes are active and
which conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO ZIP Codes, toll free, at 800-810-6098, Monday-Friday, 0730-1630.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory.

The entries under "Changes" appear in bold in the APO/ FPO table below.

## Changes

| APO/FPO | Action | Effective Date | See Restrictions |
| :--- | :--- | :--- | :--- |
| APO AE 09397 | Delete N | Immediately | A-A1-B-B1-C-F-I-M-V-Z-Z1 |
| APO AE 09841 | Delete N | Immediately | A-A1-B-B1-U-Z1 |
| APO AE 09890 | Add N | Immediately | A1-B-B1-E2-F-H1-N-R-R1-U2-V-Z1 |

We have eliminated "Not Active" entries from the table below to save space and paper.

## APO/FPO Table

| APO/ FPO | See <br> Restrictions | APO/ <br> FPO | See Restrictions | APO/ FPO | See <br> Restrictions | APO/ FPO | See <br> Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09007 | A1-B-B1-C-D-U | 09081 | A1-B-B1-C-D-U | 09143 | A1-B-B1-C-D-U | 09261 | A1-B-B1-C-D-U |
| 09009 | A1-B-B1-C-D-U | 09086 | A1-B-B1-C-D-U | 09154 | A1-B-B1-C-D-U | 09262 | A1-B-B1-C-D-U |
| 09012 | A1-B-B1-C-D-U | 09089 | A1-B-B1-C-D-U | 09165 | A1-B-B1-C-D-U | 09263 | A1-B-B1-C-D-U |
| 09013 | A1-B-B1-C-D-U-Z1 | 09090 | A1-B-B1-C-D-U | 09166 | A1-B-B1-C-D-U | 09264 | A1-B-B1-C-D-U |
| 09014 | A1-B-B1-C-D-U | 09094 | A1-B-B1-C-D | 09169 | A1-B-B1-C-D-U | 09265 | A1-B-B1-C-D-N-U |
| 09021 | A1-B-B1-C-D-U | 09095 | A1-B-B1-C-D-U | 09172 | A1-B-B1-C-D-U | 09266 | A1-B-B1-C-D-U |
| 09028 | A1-B-B1-C-D-U | 09096 | A1-B-B1-C-D-U | 09173 | A1-B-B1-C-D-U | 09266 | A1-B-B1-C-D-U |
| 09031 | A1-B-B1-C-D-U | 09098 | A1-B-B1-C-D-U | 09175 | A1-B-B1-C-D-U | 09267 | A1-B-B1-C-D-U |
| 09033 | A1-B-B1-C-D-U | 09099 | A1-B-B1-C-D-U | 09177 | A1-B-B1-C-D-U | 09301 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |
| 09034 | A1-B-B1-C-D-U | 09100 | A1-B-B1-C-D-U | 09180 | A1-B-B1-C-D-U |  |  |
| 09036 | A1-B-B1-C-D-U | 09102 | A1-B-B1-C-D-U | 09182 | A1-B-B1-C-D-U | 09302 | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V- Z1 |
| 09042 | A1-B-B1-C-D-U | 09103 | A1-B-B1-D-U | 09183 | A1-B-B1-C-D-U |  |  |
| 09045 | A1-B-B1-C-D-U | 09104 | A1-B-B1-C-D-U | 09185 | A1-B-B1-C-D-U | 09303 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-U2-V- |
| 09046 | A1-B-B1-C-D-U | 09107 | A1-B-B1-C-D-U | 09186 | A1-B-B1-C-D-U |  |  |
| 09050 | A1-B-B1-C-D-U | 09110 | A1-B-B1-C-D-U | 09211 | A1-B-B1-C-D-U | 09304 |  |
| 09053 | A1-B-B1-C-D-U | 09112 | A1-B-B1-C-D-U | 09212 | A1-B-B1-C-D-U-V |  | H1-R-R1-U2-V-Z1 |
| 09054 | A1-B-B1-C-D-U | 09114 | A1-B-B1-C-D-U | 09213 | A1-B-B1-C-D-U | 09305 | A-A1-B-B1-C1-E2-F- |
| 09056 | A1-B-B1-C-D-U | 09123 | A1-B-B1-C-D-U | 09214 | A1-B-B1-C-D-U |  | H1-R-R1-U2-V-Z1 |
| 09058 | A1-B-B1-C-D-U | 09126 | A1-B-B1-C-D | 09225 | A1-B-B1-C-D-U | 09306 | A-A1-B-B1-C1-E2-F- |
| 09059 | A1-B-B1-C-D-U | 09128 | A1-B-B1-C-D-U | 09226 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |
| 09060 | A1-B-B1-C-D-U | 09131 | A1-B-B1-C-D-U | 09227 | A1-B-B1-C-D-U | 09307 | A1-B-B1-V-Z1 |
| 09063 | A1-B-B1-C-D-L-U | 09136 | A1-B-B1-C-D | 09229 | A1-B-B1-C-D-U | 09308 | A-A1-B-B1-C1-E2-F- |
| 09067 | A1-B-B1-C-D-U | 09137 | A1-B-B1-C-D-U | 09237 | A1-B-B1-C-D-U-V |  | H1-M-R-R1-V-Z1 |
| 09069 | A1-B-B1-C-D-U | 09138 | A1-B-B1-C-D-U | 09244 | A1-B-B1-C-D-U | 09309 | A-A1-B-B1-C1-E2-F- |
| 09074 | A1-B-B1-C-D-U | 09139 | A1-B-B1-C-D-U | 09245 | A1-B-B1-C-D-U |  | H1-M- R-R1-V-Z1 |
| 09076 | A1-B-B1-C-D-U | 09140 | A1-B-B1-C-D-U | 09250 | A1-B-B1-C-D-U | 09311 | A-A1-B-B1-C1-E2-F- |
| 09080 | A1-B-B1-C-D-U | 09142 | A1-B-B1-C-D-U | 09252 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09314 | $\begin{aligned} & \text { A-A1-B-B1-C-F-M-N- } \\ & \text { V-X-Z1 } \end{aligned}$ | 09348 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09389 | A-A1-B-B1-C1-E2-F-H1-I-M-N-R-R1-V-ZZ1 | 09550 | A1-B-V |
|  |  |  |  |  |  | 09554 | A1-B-B1-V |
| 09315 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09349 | A-A1-B-B1-C-C1-D-E2-F-F1-H-I-M-N-R-R1-V-Z-Z1 | 09390 |  | 09556 | A1-B-V |
|  |  |  |  |  | Z1 <br> A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09557 | A1-B-V |
| 09318 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 09351 |  | 09391 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09564 | A1-B-V |
| 09320 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V- Z1 |  | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 |  |  | 09565 | A1-B-V |
|  |  | 09353 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09392 | A-A1-B-B1-C1-E2-F- <br> H1-I-M-R-R1-V-Z-Z1 | 09566 | A1-B-V |
| 09321 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |  |  |  |  | 09567 | $1-\mathrm{B}-\mathrm{V}$ |
|  |  | 09354 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09393 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09568 | A1-B-V A1-B-V |
| 09322 | A-A1-B-B1-C1-E2-F- $\mathrm{H} 1-\mathrm{M}-\mathrm{R}-\mathrm{R} 1-\mathrm{V}-\mathrm{Z} 1$ | 09355 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 09394 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09570 | A1-B-V |
| 09323 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |  |  |  |  | 09573 | A1-B-V |
|  |  | 09356 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09397 | $\begin{aligned} & \text { A-A1-B-B1-C-F-I-M- } \\ & \text { V-Z-Z1 } \end{aligned}$ | 09574 | A1-B-V |
| 09324 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |  |  | 09399 |  | 09575 | A1-B-V |
|  |  | 09357 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |  | A-A1-B-B1-C-F-M-VZ1 | 09576 | A1-B-V |
| 09325 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V- Z1 |  |  | 09409 | A1-B-B1-C-C1-U-V | 09577 | A1-B-V |
|  |  | 09358 | A-A1-B-B1-E2-F-H1-N-R-V-Z1 |  |  | 09578 | A1-B-V |
| 09326 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V- Z1 |  |  | 09421 | A1-B-B1-C-C1-U | 09579 | A1-B-V |
| 09327 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09359 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 09447 |  | 09581 | A1-B-V |
|  |  |  |  | 0945 | A1-B-B1-C-C1-U-V | 09582 | A1-B-V |
| 09328 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V- Z1 | 09361 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 0945 | A1-B-B1-C-C1-U | 09586 | A1-B-V |
|  |  |  |  | 0945 | A1-B-B1-C-C1-U | 09587 | 1-B-V |
| 09329 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V- Z1 | 09363 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09461 | A1-B-B1-C-C1-U | 09588 | 1-B-V |
|  |  |  |  | 09463 | A1-B-B1-C-C1-U | 09589 | A1-B-B1-V |
| 09330 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09365 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09464 | A1-B-B1-C-C1-U | 09590 | 1-B-V |
| 09331 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V- Z1 | 09366 |  | 09468 | A1-B-B1-C-C1-U | 09593 | $1-B-V$ |
|  |  |  | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09469 | A1-B-B1-C-C1-U | 09594 | 1-B-V |
| 09332 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V- Z1 | 0936 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ | 09470 | A1-B-B1-C-C1-U | 09595 | A1-B-V |
|  |  |  |  | 09494 | A1-B-B1-C-C1-U | 09596 | A1-B-V |
| 09333 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V- Z1 | 09372 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09496 | A1-B-B1-C-C1-U-V | 09599 | A1-B-V |
|  |  |  |  | 09498 | A1-B-B1-C-C1-U | 09601 | A1-B-B1-C-F-F1-U |
| 09334 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V- Z1 } \end{aligned}$ | 09375 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09499 | A1-B-B1-C-C1-U | 09602 | A1-B-B1-C-F-F1-N-U |
|  | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V- Z1 |  |  | 09501 | A1-B-V | 09603 | A1-B-B1-C-F-F1-U |
| 09335 |  | 09376 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09502 | A1-B-V | 09604 | A1-B-B1-C-F-F1-U |
| 09336 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V- Z1 |  |  | 09503 | A-B- | 09609 | A1-B-B1-C-F-U |
|  |  | 09377 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09504 | A1-B-V | 09610 | A1-B-B1-C-F-U |
| 09337 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V- Z1 | 09378 |  | 09505 | A1-B-V | 09612 | A1-B-B1-C-F-U |
|  |  |  | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09506 | A1-B-V | 09613 | 1-B-B1-C-F-U-V |
| 09338 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |  |  | 09507 | A1-B-V | 09617 | A1-B-B1-C-F-U |
|  |  | 09379 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09508 | A1-B-V | 09618 | A1-B-B1-C-F-U |
| 09339 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 09383 |  | 09509 | A1-B-V | 09619 | A1-B-B1-C-F-U |
|  |  |  | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09510 | A1-B-V | 09620 | A1-B-B1-C-F-U |
| 09340 | A-A1-B-B1-C1-F-R-V |  |  | 09511 | A1-B- V | 09621 | 1-B-B1-C-F-U |
| 09342 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09384 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09517 | A1-B-V | 09622 | 1-B-B1-C-F-U |
|  |  |  |  | 09521 | A1-B-V | 09623 | A1-B-B1-C-F-U |
| 09344 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09385 | A-A1-B-B1-C1-E2-F- H1-I-M-R-R1-V-Z-Z1 | 09524 | A1-B-V | 09624 | A1-B-B1-C-F-U |
| 09345 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09386 |  | 09532 | A1-B-V | 09625 | A1-B-B1-C-F-U |
|  |  |  | H1-I-M-R-R1-V-Z-Z | 0953 | A1-B-V | 09626 | A1-B-B1-C-F-U |
| 09346 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09387 | A1-B-B1-C1-E | 09542 | A1-B-V | 09627 | A1-B-B1-C-F-U |
|  |  |  | H1-1-M-R-R1-V-Z-Z1 | 09543 | A1-B-V | 09628 | A1-B-B1-C-F-F1-U-V |
| 09347 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 | 09388 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09545 | A1-B-V | 09630 | A1-B-B1-C-F-U-V |
|  |  |  |  | 09549 | A1-B-V | 09631 | A1-B-B1-C-F-U |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09636 | A1-B-B1-C-F-U | 09803 | A1-B-B1-E2-E3-F- | 09890 | A1-B-B1-E2-F-H1-N- | 96208 | A-A1-B-B1-U |
| 09638 | A1-B-B1-C-E2-F-U-V |  | H1-N-R-R1-U1-V-Z1 |  | R-R1-U2-V-Z1 | 96212 | A-A1-B-B1-U |
| 09642 | A1-B-B1-N-U | 09806 | A-A1-B-B1-C1-E2-F- | 09892 | A-A1-B-B1-F-N-R-R1-V1 | 96213 | A-A1-B-B1-U |
| 09643 | A1-B-B1-U |  |  |  |  | 96214 | A-A1-B-B1-U |
| 09644 | A1-B-B1-U | 09807 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09898 | A1-B-B1-E2-F-H1-R-R1-U2-V-Z1 | 96215 | A-A1-B-B1-U-V |
| 09645 | A1-B-U | 09808 |  | 34002 | A1-B-B1-N-U-Z1 | 96217 | A-A1-B-B1-U-V |
| 09647 | A1-B-B1-N-U |  | $\mathrm{V}-\mathrm{Z}-\mathrm{Z} 1$ | $\begin{aligned} & 34002 \\ & 34020 \end{aligned}$ | A1-B-B1-M-N-V-Z1 | 96218 | $A-A 1-B-B 1-U$ |
| 09648 | A1-B-B1-N-U-V-Z1 | 09809 | A1-B-B1-E2-E3-F- | 34021 | A1-B-M-N-V-Z1 | 96219 | A-A1-B-B1-U-V |
| 09649 | A1-B-B1-U |  | H1-R-R1-U1-V-Z1 | 34021 | A1-B-B1-D-F-M-N | 96220 | A-A1-B-B1-U-V |
| 09703 | A1-B-B1-C-F1 | 09811 | A1-B-B1-E2-E3-F |  | Z1 | 96221 | A-A1-B-B1-U-V |
| 09704 | A1-B-B1-C-D-V |  | H1-N-R-R1-U1 | 34023 | A1-B-B1-M-N-V-Z1 | 96224 | A-A1-B-B1-U |
| 09705 | A1-B-B1-U | 09812 | A1-B-B1-E2-E3-F-F1- I-N-R-U-V-Z-Z1 | 34024 | A1-B-B1-M-N-V-Z1 | 96251 | A-A1-B-B1-U |
| 09706 | A1-B-B1-C-U-V |  | I-N-R-U-V-Z-Z1 | 34025 | A1-B-B1-F-N-U-V-Z1 | 96257 | A-A1-B-B1-U |
| 09707 | A1-B-B1-C-N-U-V | 09814 | A1-B-B1-E2-E3-F-F1- | 34030 | A1-B-B1-M-N-V-Z1 | 96258 | A-A1-B-B1-U |
| 09708 | A1-B-B1 |  |  | 34031 | A1-B-B1-M-N-V-Z1 | 96259 | A-A1-B-B1-U |
| 09709 | A1-B-B1-F1 | 09819 | A-A1-B-F-P-V-Z1 | 34032 | A1-B-M-N-V-Z1 | 96260 | A-A1-B-B1-U |
| 09710 | $\begin{aligned} & \text { A1-B-B1-C-C1-F1-M- } \\ & \text { R-R1-U } \end{aligned}$ | 09821 | A-A1-B-F-V-Z1 | 34033 | A1-B-C-F-M-N-V-Z1 | 96264 | A-A1-B-B1-U |
|  | A1-B-B1-F1-Z1 | 09823 | A-A1-B-F-V-Z1 | 34034 | A1-B-B1-M-N-V-Z1 | 96266 | A-A1-B-B1-U |
|  | A1-B-B1-F1-Z1 | 09824 | A-A1-B-F-V-Z1 | 34035 | A1-B-B1-H-M-N-V-Z1 | 96267 | A-A1-B-B1-U-V |
|  | A1-B-B1-C-C1-F1-M- | 09827 | A-A1-B-F-Z1 | 34036 | A1-B-M-N-V-Z1 | 96269 | A-A1-B-B1-U |
|  | A1-B-B1-C-C1-F1-M- <br> R-R1-U | 09828 | A1-B-N-V-Z1 | 34037 | A1-B-B1-C-F-H-I-M- | 96271 96275 | A-A1-B-B1-U A-A1-B-B1-V |
| 09715 | A1-B-B1-F1 | 09830 | A1-B-B1-C-N-Z1 |  | A1-B-B1-M-N- | 96276 | A-A1-B-B1 |
| 09716 | A1-B-B1-C-D-N-U-V | 09831 | A1-B-B1-F-N-U-V-Z1 | 39 | A1-B-N-V-Z1 | 96278 | A-A1-B-B1-U |
| 09717 | A1-B-B1-M-W | 09832 | A-B-B1-U1-V-Z1 | 34040 | A1-B-V-Z1 | 96283 | A-A1-B-B1-U |
| 09718 | A1-B-B1-F-I-N-U-V | 09833 | A1-B-B1-U1-V-Z1 | 34041 | A1-B-B1-M-N-U-V-Z1 | 96284 | A-A1-B-B1-U-V |
| 09719 | A1-B-B1-C-F1-V | 09834 | A1-B-B1-V-Z1 | 34042 | A1-B-B1-D-F-M-N-V- | 96297 | A-A1-B-B1-U |
| 09720 | A1-B-B1-U-V | 09835 | A-A1-B-B1-V-Z1 | 34042 | Z1 | 96306 | A1-B-B1-F-F1-F2-M- |
| 09721 | A1-B-B1-N-U-V-Z1 | 09836 | A-A1-B-B1-C-F-M-V- | 34043 | A1-B-B1-D-F-M-N-V- |  |  |
| 09722 | A1-B-B1-C-D-N-U-V |  |  |  |  | 96309 | A1-B-B1-M-V-W |
| 09723 | A1-B-B1-N-U-V-Z1 | 09837 | A1-B-B1-V-Z1 | 34050 | A1-B-V | 96310 | A1-B-B1-M-W |
| 09724 | A1-B-B1-C-C1-F1-M- | 09838 | A1-B-B1-V-Z1 | 34051 | A1-B-V-Z1 | 96311 | A1-B-B1-M-W |
|  |  | 09839 | A-A1-B-B1-U-V-Z1 | 34053 | A1-B-V-Z1 | 96313 | A1-B-B1-F-F1-F2-M- |
| 09725 | A1-B-B1-C | 09841 | A-A1-B-B1-U-Z1 | 34055 | A1-B-N-V-Z1 |  |  |
| 09726 | A1-B-B1-N-U | 09842 | A-A1-B-B1-Z1 | 34058 | A1-B-B1-V-Z1 | 96319 | A1-B-B1-M-W |
| 09728 | A1-B-B1-C | 09844 | A-A1-B-B1-U-V-Z1 | 34071 | A1-B-I-M-N-V-Z | 96321 | A1-B-B1-F-F1-F2-M- |
| 09729 | A1-B-B1-N-U-V | 09852 | A1-B-B1-E2-E3-F- | 34076 | A1-B-B1-F1-N-V-Z1 |  |  |
| 09732 | A1-B-B1-N-V-Z1 |  | H1-N-R-R1-U1-V-Z1 | 34078 | A1-B-B1-F1-N-V-Z1 | 96322 | A1-B-B1-F-F1-F2-M- |
| 09733 | A1-B-B1-V A1-B-B1-N-V-Z1 | 09853 | $\begin{aligned} & \text { A1-B-B1-E2-F-H1-R- } \\ & \text { R1-U2-V-Z1 } \end{aligned}$ | 34079 | A1-B-B1-F1-N-V-Z1 | 96323 | W ${ }^{\text {A1-B-B1-M-V-W }}$ |
| 09735 | A-A1-B-B1-C-E1-N | 09855 | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V-Z1 | 34090 34091 | A1-B-V | 96326 | A1-B-B1-M-W |
| 09788 | A-A1-B-B1-F-R-V |  |  |  | B-V | 96328 | A1-B-B1-M-W |
| 09779 | A-A1-B-B1-F-R-V | 58 | $\begin{aligned} & \text { A1-B-B1-E2-E3-F- } \\ & \text { H1-N-R-R1-U1-V-Z1 } \end{aligned}$ | 34092 | A1-B-V | 96330 | A1-B-B1-M-W |
| 09780 | A-A1-B-B1-F-R-V | 09865 | A1-B-B1-V-Z1 | 34095 | A1-B-V | 96336 | A1-B-B1-M-V-W |
| 09789 | A-A1-B-B1-F-R-V | 09868 | A-A1-B-B1-U-V-Z1 | 34098 | A1-B-V | 96337 | A1-B-B1-M-W |
| 09790 | A-A1-B-B1-C1-F-R-V | 09871 | A1-B-B1-E2-E3-F- | 34099 | A1-B-V | 96338 | A1-B-B1-M-W |
| 09791 | A-A1-B-B1-C1-E1-F- |  | H1-N-R-R1-U1-V-X- | 96201 | A-A1-B | 96339 | A1-B-B1-M-V-W |
|  |  |  |  |  |  | 96343 | A1-B-B1-M-W |
| 09793 | A-A1-B-B1-F-R-V | 09880 | A-A1-B-B1-C1-E2-F- | $96203$ | A-A1-B | 96347 | A1-B-B1-F-F1-F2-MW |
| 09797 | A1-B-B1-C-D-P-V |  |  |  |  |  |  |
| 09801 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 09888 | A-A1-B-B1-C1-E2-F- <br> H1-R-R1-U2-V-Z1 | $\begin{aligned} & 96204 \\ & 96205 \end{aligned}$ | A-A1-B-B1 <br> A-A1-B-B1-U | 96348 | A1-B-B1-F-F1-F2-MW |
| 09802 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 | 09889 | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V-Z1 | $\begin{aligned} & 96206 \\ & 96207 \end{aligned}$ | A-A1-B-B1-U <br> A-A1-B-B1-V | 96349 | A1-B-B1-F-F1-F2-MW |



RESTRICTIONS

## LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)
PS Form 2976-A, Customs Declaration and Dispatch Note
AAFES = Army and Air Force Exchange Service
APO $\quad=$ Army/Air Force Post Office
Box R = Retired military personnel
FPO = Fleet Post Office
DMM $\quad=$ Domestic Mail Manual
MOM $\quad=$ Military Ordinary Mail
MPO $\quad=$ Military Post Office
PAL = Parcel Airlift
PSC $\quad=$ Postal Service Center
SAM = Space Available Mail
USDA $\quad=$ United States Department of Agriculture
Note: Mail order catalogs are prohibited as SAM or PAL mail.
A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.
B. PS Form 2976-A is required for all mail weighing 16 ounces or more, with exceptions noted below. In addition, mailers must properly complete required customs documentation when mailing any potentially dutiable mail addressed to an APO or FPO regardless of weight. The following are exceptions to the requirement for customs documentation on nondutiable mail that weighs 16 ounces or more:

- Known mailers are exempt from providing customs documentation on non-dutiable letters, and printed matter weighing 16 ounces or more. (A known mailer is anyone who legally applies a permit imprint to a mailpiece. Mail with meter postage is not considered to be from a known mailer.)
- All federal, state, and local government agencies are exempt from providing customs documentation on mail addressed to an APO or FPO, except for those APOs/FPOs to which restriction B2 applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements."
B1. PS Form 2976 or 2976-A is required. Articles are liable for customs duty and/or purchase tax unless they are bona fide gifts intended for use by military personnel or their dependents. When the contents of a parcel meet these requirements, the mailer must endorse the customs form, "Certified to be a bona fide gift, personal effects, or items for personal use of military personnel and dependents," under the heading, Description of Contents. Exceptions: All other exceptions listed in restriction B above are applicable to this restriction.

B2. All federal, state, and local government agencies must complete customs documentation when sending mail addressed to or from this APO or FPO weighing 16 ounces or more.
C. Cigarettes and other tobacco products are prohibited.

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
D. Coffee is prohibited.

E1. Medicines or vaccines not conforming to French laws are prohibited.

E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM C024.1.1C. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO ZIP Code does not apply to firearms mailed from this APO/FPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM C024.2.0 and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot .22 caliber rifle per individual.
G. Only First-Class Mail letters, Periodicals, and Standard Mail items are authorized.
H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.
I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

## Length



Maximum length $48^{\prime \prime}$
This restriction does not apply to registered mail and official government mail marked MOM.

I1. This restriction does not apply to registered mail.
12. This restriction does not apply to official government mail marked MOM.
J. Parcels may not exceed 108 inches in length and girth combined.
K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
L. All official mail is prohibited.
M. Fruits, animals, and living plants are prohibited.
N. Registered mail is prohibited.
O. Personal mail addressed to vessels using this number is limited to unregistered First-Class Mail items and certified mail. Other classes of mail are prohibited.
P. APO is used for the receipt and dispatch of official mail only.
Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
R. All alcoholic beverages, including those mailable under DMM C021, are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
V. Express Mail Military Service (EMMS) not available from any origin.
W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

## - International Network Operations,

Network Operations Management, 10-2-03


100 minutes for \$15
350
300 minutes for $\$ 30$




## Thrift Savings Plan — Request for Retroactive Contributions

Complete this form only when no deductions or underdeductions were taken as a result of an administrative error. In no other situation may contributions be made.

Personnel completes this form whenever a correction is processed involving underdeductions as a result of an administrative error

Correct the administrative error as soon as it is discovered

If the employee does NOT wish to have retroactive contributions withheld, file this form with the Thrift Savings Plan election form

If the employee wishes to have retroactive contributions withheld, file a copy of this completed form with the Thrift Savings election form. Send the original to:

> PAYROLL PROCESSING BRANCH
> MINNEAPOLIS POSTAL DATA CENTER
> TWIN CITIES AMF MN $55111-9630$

Should the employee choose to teminate retroactive contributions after they have begun they must sign and date section 3 below. A copy is then sent to the PDC.

| Name | Social Security No. | Finanoe No. |
| :--- | :--- | :--- |
| Pay Period(s) Emor Occurred | Processed As: | Conected To: |
|  |  |  |
|  |  |  |

1. $\square$ I do NOT wish to have retroactive contributions with held from my salary for deposit to my Thrift Savings Plan account.
2. $\square$ I wish to have retroactive contributions withheld from my salary for deposit to my Thrift Savings Plan account. (If you check this block, complete the following.)

| Estimated Total Deduction |
| :--- |
| Number of Pay Periods (This number may not exceed 4 times the <br> number of pay periods over which the error occurred.) |

I understand that no retroactive earnings will be posted to my Thritt Savings Plan account, and that once deductions for past due contributions have begun, they may be terminated. Once terminated they may never be restarted.
3.I wish to terminate my deduction for past due contributions and understand that this decision is irrevocable.

| Signature | Date |
| :--- | :--- |

Should I leave the Postal Service prior to completing these deductions, I wish:
4.Deductions to end
5. $\square$ The balance due to be taken from my final salary payment.

| Employee's Signature | Date |  |
| :--- | :--- | :--- |
| NOTE: You must return this form to personnel within 60 days of receipt. |  |  |
| The Following Section Is Completed by the Employing Office |  |  |
| I certify that the above adjustment is the result of an administrative error. | Ofice Name | Date |

PS Form 6886, January 1988

## Envios Internacionales Global Shipping

## Global Priority Mail

Designed to be delivered in $4-6$ business days*
Diseñado para entrega en un periodo de 4 a 6 dias laborables*

Entrega a más de
50 paises y territorios.
Peso máximo: 4 lbs.

- Manejo prioritario
- Sobres de tarifa fija disponibles

Delivery to over
50 countries and territories. Up to 4 lbs.

- Priority handling
- Flat rate envelopes available

Precio inicial
Starting price!


A partir de $\$ 4.00$

## Global Express Mail

Designed to be delivered in 3-5 business days*
Diseñado para entrega en un periodo de 3 a 5 dias laborables* Precio inicial'

Entrega a más de
190 paises y territorios.
Peso máximo: 70 lbs.

- Rastreo y localización
- Seguro incluido
- Manejo expeditivo

Delivery to over
190 countries and
territories. Up to 70 lbs .

- Track and trace
- Insurance included
- Expedited handling


A partir de $\$ 15.50$

## Global Express Guaranteed"

Entrega a más de 200 paises y territorios.
Peso máximo: 70 lbs .

- Fecha de entrega garantizada**
- Rastreo y localización
- Seguro incluido - Manejo expeditivo

Delivery to over 200 countries and territories. Up to 70 lbs.

- Guaranteed** delivery date
- Track and trace
- Insurance included • Expedited handling



## Global Airmail

Entrega a la mayor parte del mundo.
Peso máximo: 70 lbs .

Delivery to virtually every country in the world. Up to 70 lbs .

También están disponibles servicios de correo de superficie Global Economy".
Global Economy" (surface) services also available.
 wwuuspscom

# Thrift Savings Plan Open Season and PostalEASE 

| When and Who | October 15 through December 31, 2003 - all career employees |
| :---: | :---: |
| Contribution limits for calendar year 2004 | IRS Annual Deferral limit for 2004 is $\$ 13,000$. <br> FERS Contribution limit is $14 \%$ of basic pay for 2004. CSRS \& CSRS Offset limit is $9 \%$ of basic pay for 2004. <br> Reminder: If you are age 50 or older during calendar year 2004, to participate in the TSP Catch-Up Contribution election you must have either a regular election on file to contribute the maximum percentage of basic pay, or an election on file where the maximum IRS elective deferral limit will be reached during the calendar year. |
| TSP Contribution Elections and Cancellations | Use the PostalEASE telephone system or the PostalEASE employee Web site during TSP open season to begin contributing, to change contribution amount or percentage, or to cancel TSP contributions. |
| (USPS PIN) | To use PostalEASE, you will need your Social Security number (SSN) and USPS personal identification number (PIN); available only from PostalEASE. <br> Call toll free: 877-4PS-EASE (877-477-3273). <br> Don't know your USPS PIN? Call PostalEASE; press 1; enter SSN; when prompted to enter PIN, pause, then press 2. Your USPS PIN will be mailed to your address of record, usually by the next business day. <br> Career employees who have trouble using PostalEASE, or who are unable to use a telephone, may contact local personnel office for help. |
| TSP Fund Investment Elections | Contact TSP directly, during or outside TSP open season, to change investment of future TSP contributions or money already in account. |
| (TSP PIN) | Go to the TSP Web site at www.tsp.gov, or call the TSP ThriftLine at 504-255-8777. Or mail TSP-50, Investment Allocation, to TSP; available from your local personnel office (election not effective as quickly). <br> To use the TSP Web site or TSP ThriftLine, you must know your TSP PIN, available only from TSP. <br> Don't know your TSP PIN? Request it from www.tsp.gov - choose Account Access. Or via TSP ThriftLine at 504-255-8777 - press 2, enter SSN, follow instructions. Or, call the TSP Service Office at 504-255-6000 and speak to a representative. Your new TSP PIN will be mailed to your address of record. |
| PostalEASE and TSP Information Mailed to Career Employees | A TSP leaflet with PostalEASE instructions is mailed to all career employees. If you do not receive the mailing by mid-November, contact your local personnel office. In addition, a TSP Summary, cover letter, and PostalEASE instructions are mailed to all newly hired career employees soon after their accession PS Form 50 action is processed. |
| Closing Date and Time | PostalEASE closes 5:00 p.M. Central Time on December 31, 2003, for TSP open season elections. |

Please post on all bulletin boards through December 31, 2003.


## "USPS.COm

 saves us 1 to 2 hours a day!"\author{

- Gary Bisonett, Owner
} Freebears.com

Visit www.usps.com/clicknship to:

- Print and pay for postage
- Prepare and print shipping labels
- Get Delivery Confirmation ${ }^{-}$service for Priority Mail ${ }^{*}$ at no additional charge

$$
\begin{aligned}
& \text { This office will be } \\
& \text { CLOSED } \\
& \text { Monday, } \\
& \text { October 13, 2003, } \\
& \text { Columbus Day. }
\end{aligned}
$$

Need Postal Service information? Call 800-ASK-USPS, 24 hours a day, 365 days a year. Or visit our Web site, www. usps.com, for information, stamps, and so much more.

$$
\begin{gathered}
\text { This office will be } \\
\text { CLOSED }
\end{gathered}
$$

# This office will be CLOSED Tuesday, November 11, 2003, <br> <br> Veterans Day. 

 <br> <br> Veterans Day.}

Need Postal Service information? Call 800-ASK-USPS, 24 hours a day, 365 days a year. Or visit our Web site, www. usps.com, for information, stamps, and so much more.

# This office will be CLOSED <br> Tuesday, <br> November 11, 2003, <br> <br> Veterans Day. 

 <br> <br> Veterans Day.}

Need Postal Service information? Call 800-ASK-USPS, 24 hours a day, 365 days a year. Or visit our Web site, www. usps.com, for information, stamps, and so much more.

## Postal Bulletin Distribution

The GPO distributes the Postal Bulletin for the Postal Service to all postal facilities except classified stations and branches, contract postal units, and detached mail units, which receive copies from their administrative post office. The Postal Bulletin is also available online at http://www.usps.com (click on Info, then Postal Periodicals and Publications).

If your postal facility has access to cc:Mail, you may send a request for a new subscription order, an address and/or quantity change, or a subscription query to the

## Postal Service Orders for Postal Bulletin

New Order
Change of Address/Quantity (Include Postal Bulletin mailing label.)

| Attention Line |  |  |
| :--- | :--- | :--- |
| Postal Facility Name |  |  |
| Delivery Address | State |  |
| City |  |  |
| Person to Contact |  |  |
| ( $\quad$ Current Quantity |  | New Quantity |
| Daytime Telephone |  |  |

Missing Issues: If postal facilities that receive the Bulletin from GPO do not receive their order, they should call 202-268-5776. All other facilities should contact their administrative post office.
Address and Quantity Changes and Subscription Problems: Postal facilities may send address and quantity changes and subscription queries via cc:Mail to POSTAL BULLETIN or via the Internet to pbulleti@email.usps.gov. Please include old and new address and quantities, and the "POO" subscription number from your address label. Postal facilities may also complete this form and mail it to:

ATTN POSTAL BULLETIN
US POSTAL SERVICE
475 L'ENFANT PLZ SW RM 5540
WASHINGTON DC 20260-5540
All other facilities should contact their administrative post office. Single Copies (back to 1 year): To order extra copies or back issues (see Table of Contents for specific PSN), use MDC Touch Tone Order Entry by calling 800-332-0317 (option 1, then option 2) or send PS Form 7380, MDC Supply Requisition, to:

MATERIAL DISTRIBUTION CENTER
ATTN SUPPLY REQUISITIONS
500 SW GARY ORMSBY DR
TOPEKA KS 66624-9702
cc:Mail address POSTAL BULLETIN. If you are using another email product, you can use the Internet email address pbulleti@email.usps.gov.

If you do not have access to email, you may complete the order form and mail it to:

```
ATTN POSTAL BULLETIN
US POSTAL SERVICE
475 L'ENFANT PLZ SW RM }554
WASHINGTON DC 20260-5540
```

Either way you send it, please include the "PO0" subscription number from your address label.

## Public Orders for Postal Bulletin

$\square$ New Order
Change of Address (Include Postal Bulletin mailing label.)

Attention Line

Company Name

Delivery Address


Daytime Telephone
Subscription: Domestic - $\$ 163.00$ per year; International - $\$ 228.00$ per year Subscription Orders: 202-512-1800
Subscription Inquiries: 202-512-1806 Fax: 202-512-2250
Single Copies (back to 16 issues): Domestic $\$ 13.00$; International $\$ 18.20$
Special Issues: Domestic $\$ 23.00$; International $\$ 32.20$
Enter $\qquad$ Annual Subscription(s).
Total Amount $\qquad$
Send $\qquad$ additional copies of Bulletin \# $\qquad$
Total Amount \$ $\qquad$
$\square$ GPO deposit account


Check/money order payable to: Superintendent of Documents
$\square$ VISA
VISA $\square$ MasterCard
mastercarc


Signature
Mail Completed Form and Payment To:
SUPERINTENDENT OF DOCUMENTS
US GOVERNMENT PRINTING OFFICE
PO BOX 371954
PITTSBURGH PA 15250-7954
"I only have one employee... Priority Mail."


In his workshop in the redwood forest, Geoffrey creates Native American style flutes. He relies on Priority Mail service to ship his individually crafted instruments. He appreciates the dependable delivery and low cost. And by adding Delivery Confirmation"' service to his packages, Geoffrey knows when his flutes arrive at their new home.

## Put the power of Priority Mail service to work for your business.

- Dependable delivery starting at $\$ 3.85$
- Delivery to every address in the United States, including P.O. Boxes
- Saturday and residential deliveries at no extra cost
- Add-on services like Delivery Confirmation, Insurance, and Signature Confirmation'" service available
- Package collection for one low price

Priority Mail service is trusted by business owners, like Geoffrey, to keep their businesses moving. For information about other delivery options for across the country and around the globe, visit www.usps.com/send.


## "usps.com <br> saves us 1 to 2 <br> hours a day!"



Gary owns an e-commerce business, so he values the Internet as a way to conduct business. He was happy to learn the Postal Service"' works online too. When Gary ships to customers around the world, he prints labels and pays for postage online. It's simple. Thanks to Click-N-Ship ${ }^{m}$ service, Gary saves time. And what business owner couldn't use more time?

## Work online with the Postal Service.

Visit www.usps.com/clicknship to:

- Print and pay for postage
- Prepare and print shipping labels
- Upgrade your Priority Mail shipment with Delivery Confirmation service at no additional charge

At www.usps.com, you can also:

- Buy stamps
- Order supplies
- Calculate postage
- Schedule a package collection
- And much more!

The Postal Service is online to help businesses like Gary's and yours. Visit us online and see how simple and convenient mailing and shipping can be.

## "with Direct Mail, we grew to 40 teachers and over 400 students."



Barbara Granneman, Owner Midwest School of Music, Inc.

Barbara learned the value of Direct Mail when she sent postcards to prospective students. Students started calling. In fact, so many students called in response to her postcards that she had to hire more teachers. Thanks to Barbara's continuing Direct Mail campaign, her music school grew from one teacher and several students to its impressive size today.

## Use Direct Mail to grow your business.

Whether you're starting your first Direct Mail effort, or you want to improve your current campaign, we can help. On www.usps.com/directmail you'll find:

- Our how-to guide
- Graphic design templates
- Support and guidance resources
- Answers to your frequently-asked questions

In addition to finding a wealth of information online, you can request our FREE Direct Mail brochure series, "Simple Formulas." The publications are packed with ideas to help you grow your business with the mail. Like the Midwest School of Music, your business may soon be moving to a faster beat.

## Licensing

UNITED STATES
POSTAL SERVICE
October 2, 2003

## DISTRICT MANAGERS

POSTMASTERS

## SUBJECT: 50 State Quarters ${ }^{\circledR}$ Greetings from America National Rollout

Last year the United States Postal Service ${ }^{\oplus}$ and the United States Mint signed an agreement to jointly develop and market a number of products that feature two of America's most popular items - the 50 State Quarters ${ }^{\circledR 1}$ and the Greeting from America postage stamps.

Until now, these products have been available only through 800-STAMP-24 and www.usps.com/shop. Because of popular demand, we are making them available to Post Offices ${ }^{\text {TM }}$ nationwide beginning October 18, 2003.

Post Offices may order the 50 State Quarters Greetings from America philatelic items through their normal stamp distribution ordering process. This product will be supported during the holiday season with in-store messaging.

The 50 State Quarters Greetings from America program is a 10-year program, which began in 1999, with the issuance of 5 quarters per year. As your state quarter becomes available, you can showcase our products and services, increase revenue, and highlight this fun and educational program with a special ceremony or event.

Don't miss this special opportunity.

cc: Mr. Donahoe
Ms. Bizzotto
Vice Presidents, Area Operations

## Notice - Postmasters, Supervisors, and Retall Associates

## 50 State Quarters ${ }^{\circledR}$ Greetings from America Program

State stamps and state quarters - together at last! Last year the United States Postal Service ${ }^{\circledR}$ and the United States Mint signed an agreement to jointly develop and market a number of retail products that feature two of America's most popular items - the 50 State Quarters ${ }^{\circledR}$ and the Greetings from America stamps.

What does that mean to you? When the products were first offered, you could order them only by calling a toll-free number. Now, these products are available to offer for sale at Postal Service retail locations nationwide. Post Offices can request these products through their local stamp distribution office using their normal ordering process.

Here's how it works: Each year customers will be able to purchase products packaged in one of three ways:

- A Portfolio, which features 5 state quarters and 5 corresponding state stamps displayed in protective windows.
- A State Card Collection, which features 5 state quarters and 5 corresponding Greetings from America stamps.
- An Individual State Card, which features the state quarter and corresponding stamp.
Albums for the Portfolios and State Card Collections will be available by mid-2004.

Beginning October 15, 2003, Post Offices ${ }^{\text {TM }}$ will be able to sell state cards that feature their state quarter, Greetings from America postage stamp, and information about their state for $\$ 6.99$. Annual Portfolios, which contain all 5 state quarters issued in a given year and the corresponding stamp (1999, 2000, 2001, 2002), will also be available for \$29.99.

Additionally, the Postal Service ${ }^{T M}$ will sell these products through a subscription program by calling 800-STAMP-24 or as individual annual products through the Postal Service Web site at www.usps.com/shop. The subscription program is the only method through which customers can guarantee they will receive all items in the series. Customers may purchase the State Card Collection (all 5 state cards issued in a given year) for $\$ 27.99$ or an Individual State Card for $\$ 6.99$ through the above toll-free number.

The U.S. Mint began the 50 State Quarters program in 1999, issuing 5 quarters per year. The program will end in 2008.

When promoting these products, don't forget employees who may want to participate in this history-making event. Consider putting posters (will be available through the Retail In-Store Messaging program in October) and ordering information or forms in employee areas and on bulletin boards.

A publicity kit for this program was published in Postal Bulletin 22093 (1-9-03). The material in the kit will help you plan events in your community to promote this very special opportunity.

## Background Information

On August 22, 2002, the United States Mint and the United States Postal Service signed an agreement to jointly develop and market a number of products that feature two of America's most popular collectible items - the 50 State Quarters and the Greetings from America stamps. This is the first time these two federal agencies have partnered to work on a joint, national project.

The Postal Service and the United States Mint will offer the 50 State Quarters Greetings from America Portfolio and 50 State Quarters Greetings from America State Card Collection each year (1999-2008). Individual State Cards will also be available for purchase.

The Portfolio features 5 state quarters and 5 corresponding Greetings from America stamps displayed in windows arranged in a portfolio. A protective slipcase includes Certificates of Authenticity signed by the postmaster general of the United States and the director of the United States Mint, attesting to the authenticity of the stamps and quarters.

About the size of a sports trading card, each Individual State Card features one state quarter and the corresponding state stamp displayed in protective windows. The cards are also offered as a collection - in sets of 5 for each year of the 50 State Quarters Greetings from America Program.

## Product Timeline

Portfolios, State Card Collections, and Individual State Cards are currently available for the following products:

1999 Products: Delaware, Pennsylvania, New Jersey, Georgia, and Connecticut
2000 Products: Massachusetts, Maryland, South Carolina, New Hampshire, and Virginia
2001 Products: New York, North Carolina, Rhode Island, Vermont, and Kentucky
2002 Products: Tennessee, Ohio, Louisiana, Indiana, and Mississippi

Portfolios, State Card Collections, and Individual State Cards will be available for the following products in 2004 and beyond:

2003 Products: Illinois, Alabama, Maine, Missouri, and Arkansas
2004 Products: Michigan, Florida, Texas, lowa, and Wisconsin
2005 Products: California, Minnesota, Oregon, Kansas, and West Virginia
2006 Products: Nevada, Nebraska, Colorado, North Dakota, and South Dakota
2007 Products: Montana, Washington, Idaho, Wyoming, and Utah
2008 Products: Oklahoma, New Mexico, Arizona, Alaska, and Hawaii

## Availability and Ordering Information

The following products incorporating the state and the corresponding Greetings from America stamps are now available for retail sale.

## 50 State Quarters Greetings from America Portfolio

| Year Issued | Item Number | Price (\$) |
| :--- | :--- | :--- |
| 1999 | 960051 | 29.99 |
| 2000 | 960052 | 29.99 |
| 2001 | 960053 | 29.99 |
| 2002 | 960054 | 29.99 |

## 50 State Quarters Greetings from America State Card Collection

| Year Issued | Item Number | Price (\$) |
| :--- | :--- | :--- |
| 1999 | 960061 | 27.99 |
| 2000 | 960062 | 27.99 |
| 2001 | 960063 | 27.99 |
| 2002 | 960064 | 27.99 |

## Individual State Cards

| Year Issued | State Card | Item Number | Price (\$) |
| :--- | :--- | :--- | :--- |
| 1999 | Connecticut | 960005 | 6.99 |
| 1999 | Delaware | 960001 | 6.99 |
| 1999 | Georgia | 960004 | 6.99 |
| 2002 | Indiana | 960019 | 6.99 |
| 2001 | Kentucky | 960015 | 6.99 |
| 2002 | Louisiana | 960018 | 6.99 |
| 2000 | Maryland | 960007 | 6.99 |
| 2000 | Massachusetts | 960006 | 6.99 |
| 2002 | Mississippi | 960020 | 6.99 |
| 2000 | New Hampshire | 960009 | 6.99 |
| 1999 | New Jersey | 960003 | 6.99 |
| 2001 | New York | 960011 | 6.99 |
| 2001 | North Carolina | 960012 | 6.99 |
| 2002 | Ohio | 960017 | 6.99 |
| 1999 | Pennsylvania | 960002 | 6.99 |


| Year Issued | State Card | Item Number | Price (\$) |
| :--- | :--- | :--- | :--- |
| 2001 | Rhode Island | 960013 | 6.99 |
| 2000 | South Carolina | 960008 | 6.99 |
| 2002 | Tennessee | 960016 | 6.99 |
| 2001 | Vermont | 960014 | 6.99 |
| 2000 | Virginia | 960010 | 6.99 |

For more detailed information on these items, please consult the reference chart on page 63 .

Customers can purchase these items at their local Post Offices or through a subscription program by calling 800-STAMP-24. Only through the subscription program will the entire series be guaranteed and only while supplies last. Customers can purchase annual products individually by logging on to www.usps.com/shop.

Collector albums for Portfolios and State Card Collections will also be available for purchase in mid-2004. These beautiful albums will display the products in a three-ring binder made of archival-safe materials. Included in the albums are a color-coded map with state quarter release dates, a history of the United States Mint and the United States Postal Service, and a timeline of our nation.

## Subscription Program

Following enrollment, customers of the United States Postal Service 50 State Quarters Greetings from America subscription program will receive portfolios or State Card Collections featuring the series of 5 state quarters released in 1999, 2000, 2001, and 2002 along with the corresponding state stamps.

As years are completed, they will be shipped to the Stamp Fulfillment Services office for subsequent shipments to subscription customers. Each product will be shipped individually to minimize impact on subscribers' credit cards.

Customers must pay for the subscription program using a credit card. When customers join the subscription program, they will be signing up for all years of the program, not 2002 and beyond. Previous year products will be shipped simultaneously, so customers should be advised of the costs involved in joining the subscription program.

## Product Descriptions

## State Card Collection (Annual)

The 50 State Quarters and Greetings from America State Card Collections ( $31 / 2^{\prime \prime} \times 21 / 2^{\prime \prime}$ ) will be sold as a subscription series or as an annual product. The quarters are encased in blisters that rotate so that both sides of the coin are visible. The stamps are encased in single side blisters with the state information that is printed on the back of the stamps, copied on the back of the card. The subscription program consists of 5 state cards per year. State Card

Collections will be available for 1999 through 2008 at $\$ 27.99$ per year. The entire series can be guaranteed only through the subscription program, and only while supplies last.

## Portfolios (Annual)

Each Portfolio, issued annually, features 5 state quarters and 5 corresponding Greetings from America stamps displayed in protective windows. A slipcase includes Certificates of Authenticity signed by the postmaster general of the United States and the director of the United States Mint, attesting to the authenticity of the stamps and quarters. The portfolios will be available for 1999 through 2008 at $\$ 29.99$ per year. The entire series can be guaranteed only through the subscription program, and only while supplies last.

## Individual State Cards

The 50 State Quarters Greetings from America Individual State Cards (3 $\left.1 / 2^{\prime \prime} \times 21 / 2^{\prime \prime}\right)$ will be sold in their corresponding states. The quarters are encased in blisters that rotate so that both sides of the coin are visible. The stamps are encased in single side blisters with the state information that is printed on the back of the stamps, copied on the back of the card. Individual State Cards will be available for 1999 through 2008 at $\$ 6.99$ per card. Refer customers who wish to buy an Individual State Card for another state to 800-STAMP-24 or usps.com/shop.

## Portfolio Album

This beautiful album displays the 50 state quarters and the annual portfolios from the portfolio subscription program. The three-ring, 10 -page binder is made of archivalsafe materials. Each page holds one portfolio and includes information on the 5 state quarters released in a specific year and corresponding state stamp, a color-coded map with state quarter release dates, history of the United States Mint and the United States Postal Service, and a timeline of our nation. Note: This item is not yet available for retail sale. Product information will be posted in a future issue of the Postal Bulletin when it becomes available.

## State Card Collection Album

This beautiful album displays the 50 state quarters and the State Card Collections from the state card subscription program. The three-ring binder is made of archival-safe materials and includes 13 pages. Each page holds four collector cards that feature the 5 state quarters released in a specific year, a color-coded map with state quarter release dates, history of the United States Mint and the United States Postal Service, and a timeline of our nation. Note: This item is not yet available for retail sale. Product information will be posted in a future issue of the Postal Bulletin when it becomes available.

## Talking Points

- Postmasters can promote the products to companies for holiday gift-giving.
- Excellent incentive awards for employees and gift idea for stamp or coin collectors.
- Wonderful way for companies to express their appreciation of employees and customers.
- The collections and individual cards are terrific products to insert in gift bags for conferences or events.
- All products are part of a limited set that will not be reproduced and will appreciate in value over time.
- The Postal Service tested the retail sale of these products in Indiana, and the result was an increase in sales revenue by an average of 495 percent per accounting period.
- Getting information placed in local newspapers can generate interest and raise awareness of the program.
- If product is not available in store, items can still be purchased from 800-STAMP-24 or online at www.usps.com.
- Informational posters and subscription take-ones will be available for Post Offices through the stamp distribution office when they place their orders. Post Offices that do not wish to sell products can promote the program by referencing the take-ones or inserting them in customer bags.


## 50 State Quarters ${ }^{\circledR}$ Greetings from America Program Reference Chart

| PRODUCT |  | DESCRIPTION | COST | PURCHASE OPTIONS |
| :---: | :---: | :---: | :---: | :---: |
| Individual State Card |  | About the size of a sports trading card, each state card features one state quarter and the corresponding state stamp displayed in protective windows. | \$6.99 | - Visit your local Post Office. <br> - Call 800-STAMP-24. |
| State Card Collection |  | A set of all 5 Individual State Cards corresponding to the year in which the quarter was issued. (If purchased separately the 5 Individual State Cards would cost \$34.95) | \$27.99 | - Shop online at www.usps.com/shop. <br> - Call 800-STAMP-24. <br> - Mail an order form to the following address: <br> 50 STATE QUARTERS GREETINGS FROM AMERICA STAMP FULFILLMENT SERVICES PO BOX 7247 <br> PHILADELPHIA PA 19101-9014 <br> - Fax an order form to 816-5451212. <br> Note: To receive all years, sign up for the subscription program. |
| Item \# | Year |  |  |  |
| 960061 | 1999 |  |  |  |
| 960062 | 2000 |  |  |  |
| 960063 | 2001 |  |  |  |
| 960064 | 2002 |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Portfolio |  | Each Portfolio features the 5 state quarters issued in a given year and each state's corresponding Greetings from America stamp displayed in protective windows. A slipcase includes a Certificates of Authenticity signed by the postmaster general of the United States and the director of the United States Mint, attesting to the authenticity of the stamps and quarters. (Currently 1999, 2000, 2001, and 2002 are available. Portfolios will be issued through 2008.) | \$29.99 | - Visit your local Post Office. <br> - Shop online at www.usps.com/shop. <br> - Call 800-STAMP24. <br> - Mail an order form to the following address: <br> 50 STATE QUARTERS GREETINGS FROM AMERICA STAMP FULFILLMENT SERVICES PO BOX 7247 PHILADELPHIA PA 19101-9014 <br> - Fax an order form to 816-5451212. <br> Note: To receive all years, sign up for the subscription program. |
| Item \# | Year |  |  |  |
| 960051 | 1999 |  |  |  |
| 960052 | 2000 |  |  |  |
| 960053 | 2001 |  |  |  |
| 960054 | 2002 |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Collector Albums |  | Collector albums for the portfolios and state card collections (available mid2004). | TBD | - Shop online at www. usps.com/shop. <br> - Call 800-STAMP-24. <br> - Mail an order form to the following address: <br> 50 STATE QUARTERS GREETINGS FROM AMERICA STAMP FULFILLMENT SERVICES PO BOX 7247 <br> PHILADELPHIA PA 19101-9014 <br> - Fax an order form to 816-5451212. |
|  |  |  |  |  |

Note for Postmasters: Please ensure that you provide all customers who purchase a 50 State Quarters ${ }^{\circledR}$ Greetings from America product with an order form and inform them that the subscription program is the only way to guarantee that they will receive future products in the series.

## UPDATE

## USPS Official Licensed Product Manufacturers and Distributors

The following are the additions, changes, and deletions for the list of USPS® Official Licensed Product manufacturers and distributors that appeared in Postal Bulletin 22109 (8-21-03, pages 142-151). Employees may use this information to purchase products for personal use or as premiums and giveaway items. These products are not for resale.

Products for Postal Service ${ }^{T M}$ retail stores are available through the Official Licensed Retail Product (OLRP) program. For further information regarding the OLRP program, please contact your area or district retail manager.

## USPS Promotional Products

| Licensee | Products | Where Can I Buy These? | Other Sources |
| :---: | :---: | :---: | :---: |
| Add: |  |  |  |
| MODERN PROCESS COMPANY 3533 S DERENZY RD STE A PO BOX 630 BELLAIRE MI 49615-0630 | Collectibles, corporate gifts, desk accessories, embroidered apparel, golf items, awards, plush products, tote bags, portfolios, umbrellas, watches, and clocks. | Web: www.modernprocess.net Telephone: 800-622-1310 Fax: 231-533-8833 E-mail: Modern@freeway.net | For USPS promotional use only. |
| Delete: |  |  |  |
| CWS AWARDS <br> 4709 23RD AVE SW <br> SEATTLE WA 98106-1315 | Awards including jeweled pins, standard pins, medallions, lapel pins, rings, plaques, and trophies. | Telephone: 206-270-0923 Fax: 206-933-9608 | For USPS promotional use only. |
| FIF MARKETING 41 E MAIN ST STE 112 <br> LAKE ZURICH IL 60047-3413 | Corporate gifts and promotional products. | Web: www.fifmarketing.com Telephone: 847-540-0611 Fax: 847-540-0613 | For USPS promotional use only. |
| JONATHAN GREY AND ASSOCIATES 920 CALLE NEGOCIO STE B <br> SAN CLEMENTE CA 92673-6207 | Lapel pins, awards, teddy bears, and framed sets of advertising specialty products. Heroes of 2001 products: framed canvas reproductions, key chains, framed sets, and ornaments. | Web: www.jgrey.com <br> Telephone: 949-498-2515 <br> Fax: 949-298-2830 <br> E-mail: raquel@jgrey.com | For USPS promotional use only. |
| MARCH COMPANY 3815 ACADEMY PKWY NE ALBUQUERQUE NM 87109-4408 | Stamp design lapel pins, key chains, and money clips. Heroes of 2001 products: lapel pins, magnets, key chains, money clips, marble paperweights, 2-D holiday ornaments, and framed pins. | Web: www.marchco.com Telephone: 800-336-2724 Fax: 505-345-0407 | For USPS promotional use only. |
| PROFORMA CENTURY PROMOTIONS <br> 457 FARNSWORTH CIR <br> BARRINGTON IL 60010-1078 | Promotional products, corporate gifts, and recognition and safety awards. | Web: www.proforma.com/century Telephone: 847-639-4259 Fax: 847-639-4260 | For USPS promotional use only. |

## USPS Corporate Apparel

| Licensee | Products | Where Can I Buy These? |
| :--- | :--- | :--- | :--- |

## Commercial Apparel and Jewelry

| Licensee | Products | Where Can I Buy These? | Other <br> Sources |
| :--- | :--- | :--- | :--- |
| Delete: |  |  |  |
| MALAMA PONO LTD |  |  |  |
| 1401 MAULHARDT AVE <br> OXNARD CA 93030-7966 | $100 \%$ cotton T-shirts featuring the Duke <br> Kahanamoku stamp. | Telephone: 310-576-2444 <br> Fax: 310-576-2440 |  |

Toys and Games

| Licensee | Products | Where Can I Buy These? | Other <br> Sources |
| :--- | :--- | :--- | :--- |
| Delete: | Mr. Zip $^{m m}$ bobble head dolls. | Telephone: 425-783-3616 <br> Fax: 425-252-2454 |  |
| FUNKO INC |  |  |  |
| 1221 MADRONA DR |  |  |  |
| SNOHOMISH WA 98290-2488 |  |  |  |

## Commercial Novelty

\(\left.$$
\begin{array}{l|l|l|l}\hline \text { Licensee } & \text { Products } & \text { Where Can I Buy These? }\end{array}
$$ \begin{array}{l}Other <br>

Sources\end{array}\right]\)| AAFES, drug |
| :--- |
| Add: |
| MOTION MARKETING INC |
| 8231 W 100TH TER <br> OVERLAND PARK KS 66212-3403 <br> direct mail <br> catalogs. |
| Delete: |
| MARCH COMPANY <br> 3815 ACADEMY PKWY NE <br> ALBUQUERQUE NM 87109-4408 with a maximum weight of 50 <br> pounds; digital scales designed for <br> weighing mail with a maximum weight <br> of 250 pounds. |



You can obtain licensed items for retail sale through the Official Licensed Retail Product (OLRP) program. To become a member of the OLRP program, please contact your area retail manager. If you are currently a member of the OLRP program, you can purchase retail products online at http://ebuy.usps.gov/.

Promotion．Postal Service Official Licensed Products

## www．ipledge．com • 800－327－1402

## STロP FAMILY VIロLENCE

FIRST DAY OF ISSUE－ロCTIBEER 11， $2 \square \square 3$


MAGNET
$\$ 1.50$ each
Hefty acrylic magnet

Order in multiples of 3 ．

$4^{-} \times 6^{\prime \prime}$ postcards printed on sturdy， 14 －point，UV－coated stock．

Order in multiples of 50 ．

## CLASSIC TOTE BAG

$\$ 6.50$ each
$16^{\prime \prime} \times 18^{\prime \prime} \times 5^{\prime \prime}$ natural canvas tote with extra long sturdy handles．
Order in multiples of 3.


Choose from these exclusive products for your special event！ Or purchase individually by visiting www．ipledge．com！


U．S．Altestance Inc．
MP HIB L ISSHERSit
For more information or to order，contact：
800－327－1402 ．www．ipledge．com
Products featured in this promotion are for individual purchases or Postal Service promotional events．These items are not for resale in Postal Service retail stores．

You can obtain licensed items for retail sale through the Official Licensed Retail Product（OLRP）program． To become a member of the OLRP program，please contact your area retail manager．If you are currently a member of the OLRP program，you can purchase retail products online at http：／／ebuy．usps．gov／．

## Philately

## 2003 Commemorative Stamp Yearbook

The 2003 Commemorative Stamp Yearbook, Item 990300 , soon will be available for sale at all Post Offices ${ }^{\text {m }}$ and philatelic centers, and by mail, telephone, and Internet order from Stamp Fulfillment Services.

To obtain an initial supply of the 2003 Commemorative Stamp Yearbook, Post Offices must immediately order Item 990300 from their designated stamp distribution office (SDO) using a separate PS Form 17, Stamp Requisition/ Stamp Return. SDOs must not distribute the 2003 yearbook to Post Offices before October 24, 2003. All locations may place the 2003 Commemorative Stamp Yearbook on sale October 27, 2003, or as soon thereafter as initial quantities are received.

This item is a 64-page hardbound book that includes 66 commemorative stamps, with mounts, and sells for $\$ 49.95$. The beautifully illustrated book contains colorful pictures and text on stamps such as Thurgood Marshall, American Filmmaking: Behind the Scenes, Old Glory, Korean War Veterans Memorial, Audrey Hepburn, Southeastern Lighthouses, and 15 other subjects celebrated on 2003 commemorative stamps. The 66 commemorative stamps have a combined postage value of $\$ 24.65$.

The yearbooks and stamp packets are being shipped to SDOs separately from different suppliers.

The printing contractor for the yearbook has already completed its shipments to SDOs. Shipments are in master cartons of 15 books.

The stamp packets will be banded in bundles of 15 and shipped to SDOs in master cartons of 150 packets. Partial cartons will be used for shipments not in multiples of 150 .

Minnesota Diversified Industries will ship the stamp packets to SDOs in two waves. Wave 1, consisting of approximately one-half of an SDO's designated quantity, is scheduled to begin shipment September 26, and will be completed October 15, 2003. The remaining stamp packets will be shipped in Wave 2 beginning October 20, and will be completed October 31, 2003. All SDOs must verify receipt of the quantities of stamp packets, as recorded on their PS Form 3309, Advice of Shipment/Stamp Invoice, and those actually received. SDOs should also verify that they have received equal quantities of books and stamp packets.

Offices must report all sales of Item 990300, 2003 Commemorative Stamp Yearbook, in AIC 092, Philatelic Product Sales.

For the fourth year, in partnership with HarperCollins Publishers, this book as well as the 30th edition of The Postal Service Guide to U.S. Stamps will be available in bookstores and other retail outlets where books are purchased.

- Stamp Services,

Government Relations, 10-2-03

## The Postal Service Guide to U.S. Stamps, 30th Edition

The new 30th edition of The Postal Service Guide to U.S. Stamps, Item 890300, is available for sale at all Post Offices ${ }^{\mathrm{m}}$ and philatelic centers, and by mail, telephone, and Internet order from Stamp Fulfillment Services.

To obtain the initial supply for your Post Office, immediately order Item 890300 from your designated stamp distribution office (SDO) using a separate PS Form 17, Stamp Requisition/Stamp Return. All locations may place the new edition of the guide on sale as soon as initial quantities are received.

The new 30th edition features more than 100 new illustrations, hundreds of new listings and prices, plus new features and stamp-related facts. Priced at $\$ 18.95$, the 576 -page guide includes lists of market-based values for all U.S. used and unused stamps and for many valuable
stamp errors. In addition, the guide contains more than 2,000 full-color stamp illustrations; extensive lists of philatelic organizations, publications, and resources; and a wealth of basic stamp collecting information. These features make it a valuable tool for beginning, intermediate, and advanced collectors, and it is still one of the best bargains in the hobby.

The printing contractor for the guide shipped the books (which are accountable items) in cartons of 20 to SDOs and stamp service centers (SSCs). Installations should report any discrepancies between the quantities shown on the Advice of Shipment and those actually received by using the procedure outlined in Handbook F-1, Post Office Accounting Procedures, parts 436 or 446, Handling Discrepancies in Stock Received.

Promotional copies of the guide will not be distributed. You can now display the guide in your Post Office by simply removing a copy from your inventory for promotional use. Follow the procedures outlined in Handbook F-1, Post Office Accounting Procedures, section 428.8, Obtaining Stock for Promotions or Presentations.

Offices must report all sales of Item 890300, 30th Edition, The Postal Service Guide to U.S. Stamps, in AIC 092, Philatelic Product Sales.

For the fourth year, in partnership with HarperCollins Publishers, this book as well as the 2003 Commemorative Stamp Yearbook will be available in bookstores and other retail outlets where books are purchased.

## The Postal Service Guide to U.S. Stamps, 29th Edition

As the 30th edition of The Postal Service Guide to U.S. Stamps becomes available, Post Offices must withhold all remaining copies of the 29th edition (Item 880200) from sale and take the following actions:

1. Retail Outlets. Collect any copies of the 29th edition of the guide from stamp credits. Immediately return them to main stock using PS Form 17, Stamp Requisition/Stamp Return.
2. Post Offices. Consolidate all remaining copies of the 29th edition of the guide, if any, into the unit reserve stock. Prepare all 29th editions of the guide in accordance with procedures established for disposing of obsolete and redeemed stock, and submit according to local district quarterly stamp destruction or return schedules.
3. Local Office Philatelic Programs. Submit PS Form 17 to the local SDO and SSC for the number of 29th editions of the guide (Item 880200) needed for philatelic/ promotional programs. You may give one or more copies to local schools, libraries, student groups, stamp clubs, and retirement homes.
4. Stamp Distribution Offices. Stamp all copies of the guide used in promoting philatelic programs "NOT FOR RESALE." The SDO custodian of accountable paper must attest that each item is so stamped and prepare PS Form 3238, Stamps and Stamped Paper Destruction Certificate, endorsed "PHILATELIC PRODUCTS GIVEN TO PHILATELIC PROGRAMS." Program coordinators must acknowledge receipt of Item 880200 and be responsible for its control.
Note: The instructions for providing obsolete editions of the guide for philatelic and promotional purposes are an exception to general guidelines for destruction of accountable items, especially regarding obsolete (withdrawn from sale) items. In this instance, it is Postal Service policy not to destroy copies of the previous year's edition of the guide when they can be used for valid promotional and/or educational purposes.

## Disposition of Excess Guides

Dispose of all remaining copies of the 29th edition of The Postal Service Guide to U.S. Stamps (Item 880200) in accordance with Handbook F-1, subchapter 45, Destroying Stamp Stock. Because disposition instructions are issued annually for past issues of the guide, your office should have only the new 30th edition in inventory after completing the above procedures. If previous editions are on hand, dispose of them immediately, in accordance with Handbook F-1, subchapter 45.

- Stamp Services, Government Relations, 10-2-03


## Purple Heart Definitive Stamp Variety - How to Order the First Day of Issue Postmark

Customers have 90 days to obtain the first day of issue postmark by mail. They may purchase new stamps at their local Post Office, by telephone at 800-STAMP-24, and at the Postal Store Web site at www.usps.com/shop. This variety is a six-position pane printed by Ashton Potter (USA) Ltd. (APU). They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

PURPLE HEART DEFINITIVE STAMP
POSTMASTER
500 DEMOTT LANE
SOMERSET NJ 08873-2782
After applying the first day of issue postmark, the Postal Service ${ }^{T M}$ will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by November 1, 2003.

Stamp Fulfillment Services also offers first day covers for new stamp issues and Postal Service stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by telephoning 800-STAMP-24 or writing to:

INFORMATION FULFILLMENT
DEPT 6270
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014
First day covers remain on sale for at least 1 year after the stamp's issuance.

- Stamp Services, Government Relations, 10-2-03


## Stamp Stock Items Withdrawn From Regular Sale and From Sale at Philatelic Centers

Effective close-of-business October 31, 2003, all Post Offices ${ }^{\text {mN }}$, stations, branches, postal stores, vending outlets, and authorized philatelic centers must (1) withdraw the stamp stock items and products listed below and their related vending and store-prepared stamp items from sale and (2) prepare them for destruction. Submit items to destruction sites according to local established procedures, under the guidelines in Handbook F-1, Post Office Accounting Procedures, subchapter 45, Destroying Stamp Stock.

Do not permit sales of the stamp stock items, products, and their related vending and store-prepared stamp items listed below at retail counters and outlets after October 31, 2003, unless otherwise instructed. Items listed are also withdrawn from sale at Stamp Fulfillment Services (SFS).

Stamp issues listed below were advertised as off sale at SFS on June 30, 2003. They are removed from sale at all retail counters effective October 31, 2003. Stamp issues listed with an asterisk (*) were advertised as off sale at general counters on March 31, 2003.

| Item <br> Number | Description |
| :--- | :--- |
| 215461 | 55-cent Ribbon Star Security Window envelope <br> FDC |
| Stamp Issues |  |
| $452800^{\star}$ | $\$ 3.40$ Longleaf Pine Forest pane |
| $452884^{*}$ | \$30.60 Longleaf Pine Forest Uncut press sheet |
| 453300 | 37-cent John James Audubon stamp |
| First Day Covers (FDC) |  |
| 100362 | 78-cent Star First Day Cover (FDC) |
| 103861 | 75-cent Nondenominational (NDN) Flag FDC |
| 102962 | 84-cent George Washington Reprint FDC |
| 214161 | 55-cent Ribbon Star envelope FDC |
| 214261 | 55-cent Ribbon Star Window envelope FDC |


| Item Number | Description |
| :---: | :---: |
| 214361 | 55-cent Ribbon Star Security envelope FDC |
| 264161 | 55-cent Ribbon Star envelope FDC |
| 264261 | 55-cent Ribbon Star Window envelope FDC |
| 221161 | 35-cent Carlsbad Stamp card FDC |
| 221261 | 60-cent Carlsbad Reply stamp card FDC |
| 452862* | \$5.40 Longleaf Pine Forest FDC |
| 453364 | 75-cent John James Audubon FDC |
| 453393 | \$8.15 John James Audubon full pane FDC |
| 562462 | \$9.90 American Photography FDC |
| 562464 | \$9.90 American Photography FDC Cancelled |
| 562961 | 75-cent Flag FDC |
| 563161 | 75-cent NDN Flag ATM FDC |
| 563261 | 75-cent NDN Flag FDC |
| 566064 | 83-cent Heroes FDC |
| 670961 | 75-cent Flat booklet FDC |
| 671062 | 84-cent George Washington booklet FDC |
| 671161 | 75-cent Flag NDN booklet FDC |
| 671563 | \$3.00 Antique Toys NDN booklet FDC |
| 778162 | 56-cent Toleware coil FDC |
| 780361 | 75-cent Flag PSA coil FDC |
| 780761 | 75-cent Flag Gum coil FDC |
| 781161 | 75-cent NDN Flag PSA coil FDC |
| 781362 | 78-cent Star coil FDC |

Stamp coils, stamp issues, and philatelic items listed below were advertised off sale at SFS on September 30, 2003. They are removed from sale at all retail counters effective October 31, 2003.

| Item Number | Description |
| :---: | :---: |
| Stamp Issues |  |
| 103800 | 37-cent NDN Flag Gum stamp |
| 103893 | \$37.75 NDN Flag pane and FDC |
| 563100 | \$6.66 NDN Flag ATM |
| 563200 | 37-cent NDN Flag stamp |
| 563293 | \$8.15 NDN Flag pane and FDC |
| 671600 | \$7.40 NDN Flag PSA booklet |
| 781100 | \$37 NDN Flag PSA coil |
| First Day Covers |  |
| 106061 | 98-cent Coverlet Eagle FDC |
| 108361 | \$1.21 Edna Ferber FDC |
| 112161 | \$4.23 Jefferson Memorial Priority FDC |
| 112261 | \$14.03 U.S. Capitol at Dusk FDC |
| 216461 | 86-cent Graphic Eagle envelope FDC |
| 218361 | $55-c e n t$ Official Mail envelope FDC |
| 452164 | 75-cent Harry Houdini FDC |
| 452364 | 75-cent Irving Berlin FDC |
| 452461 | 75-cent Ogden Nash FDC |
| 452563 | \$1.50 Neuter or Spay FDC set |
| 453063 | \$3 American Bats FDC set |
| 453161 | 75-cent Andy Warhol FDC |
| 453263 | \$3 Women in Journalism FDC set |
| 453461 | 75-cent Duke Kahanamoku FDC |
| 453563 | \$3 Teddy Bear FDC set |
| 562861 | 98-cent Love FDC |
| 670463 | \$3 Antique Toys booklet FDC |
| 671761 | 75-cent Love booklet FDC |
| 780463 | \$3 Antique Toys coil FDC |
| 780861 | 75-cent Official Mail coil FDC |
| Old First Day Covers Not Announced |  |
| 101162 | 63-cent Bison FDC |
| 101261 | 76-cent Art Deco Eagle FDC |
| 101461 | 97-cent Hattie W. Caraway FDC |
| 102162 | 63-cent Bison Gum FDC |
| 102362 | 67-cent George Washington FDC |
| 102962 | 84-cent George Washington Gum FDC |
| 105861 | 78-cent Art Deco Eagle FDC |
| 106662 | 61-cent Joseph Stilwell FDC |
| 107061 | 98-cent Mary Breckinridge FDC |
| 107161 | 65-cent Uncle Sam FDC |


| Item <br> Number | Description |
| :--- | :--- |
| 109261 | \$1.21 Red Fox FDC |
| 223961 | 70 -cent Scenic American Landmarks Aerogramme <br> FDC |
| 220861 | 80 -cent Badlands stamped card FDC |
| 229561 | 55 -cent Mount Rainier stamped card FDC |
| 451863 | \$2.20 Winter Sports FDC |
| 552261 | $69-c e n t$ Niagara Falls FDC |
| 553061 | 61 -cent Breast Cancer Semipostal FDC |
| 553461 | $66-$ cent Universal Postal Union FDC |
| 553561 | 76 -cent Billy Mitchell FDC |
| 553661 | 81 -cent Grand Canyon FDC |
| 560363 | \$10.80 Legends of Baseball FDC / Set of 20 |
| 561461 | 91 -cent Nine Mile Prairie FDC |
| 772062 | 67 -cent George Washington coil FDC |
| 772461 | $65-$-cent Uncle Sam Gum coil FDC |
| 776061 | 54 -cent City Flag PSA coil FDC |
| 791261 | 56 -cent Atlas Presorted FDC |
| Philatelic Item |  |
| 999100 | $\$ 4.95$ USPS Stamp Decoder ${ }^{\text {m }}$ |

Exceptions: Stamp coils and stamp issues listed below continue on general sale although they were advertised as off sale at SFS on June 30, 2003. They remain on sale at regular retail counters until depleted or announced in a future notice as off sale.

| Item <br> Number | Description |
| :--- | :--- |
| 106600 | 10 -cent Joseph Stilwell stamp |
| 797000 | $\$ 500$ Wetland Nonprofit PSA coil |
| 797300 | $\$ 150$ Wetland Nonprofit PSA coil |
| 797400 | $\$ 500$ Wetland Nonprofit Gum coil |
| 796800 | $\$ 150$ Wetland Nonprofit Gum coil |

- Stamp Services, Government Relations, 10-2-03


## Pictorial Cancellations Announcement

As a community service, the Postal Service ${ }^{m}$ offers pictorial cancellations to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial cancellations are authorized appears below. If available, the sponsor of the pictorial cancellation appears in italics under the date. Also provided, as space permits, are illustrations of those cancellations that were reproducible and available at press time.

People attending these local events may obtain the cancellation in person at the temporary Post Office ${ }^{m \mathrm{~m}}$ station established there. Those who cannot attend the event, but who wish to obtain the cancellation, may submit a mail order request. Pictorial cancellations are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial cancellation date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail ${ }^{(8)}$ post-
age. Items submitted for cancellation may not include postage issued after the date of the requested cancellation. Such items will be returned unserviced.

Customers wishing to obtain a cancellation should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: PICTORIAL CANCELLATIONS, followed by the NAME OF THE STATION, ADDRESS, CITY, STATE, ZIP+4 CODE, exactly as listed below (using all capitals and no punctuation, except the hyphen in the $\mathrm{ZIP}+4$ code).

Customers can also send stamped envelopes and postcards without addresses for cancellation, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial cancellation, the Postal Service returns the items (with or without addresses) under addressed protective cover.

The following cancellation has been extended for 30 days.


September 18-21, 2003
Clay County Golden Delicious Festival
APPLE STATION
PO BOX 9998
CLAY WV 25043-9998


September 18-21, 2003
Postal Service
LOBEX III 2003 STATION POSTMASTER
PO BOX 140
LONG BEACH CA 90801-0140


September 20, 2003
Covered Bridge Society of Oregon STAYTON JORDAN COVERED BRIDGE FESTIVAL STATION POSTMASTER PHILATELIC SERVICES
PO BOX 9998
STAYTON OR 97383-9998


September 20, 2003
Papillion Woman's Club
100 YEARS STATION
PHILATELIC WINDOW 1124 PACIFIC ST OMAHA NE 68108-9998


September 20, 2003
Boones Mill Lions Club
BOONES MILL FESTIVAL
STATION
POSTMASTER
PO BOX 9998
BOONES MILL VA 24065-9998

September 20-21, 2003
The Clinton County Fire Police
Association
CRETE MEMORIAL CENTER
STATION
POSTMASTER
10 MILLER ST
PLATTSBURGH NY 12901-9998


September 20-21, 2003
Southern Illinois Rural Postal
Committee
SIRPEX 2003 STATION
POSTMASTER
PO BOX 9998
ZEIGLER IL 62999-9998


September 24, 2003
PONY EXPRESS STATION
POSTMASTER
PO BOX 9998
ARVIN CA 93203-9998

DATE meets ZIP station Sept 25, 2003

September 24, 2003
Philatelic Customers/
Postal Service
DATE MEETS ZIP STATION C/O PHILATELIC WINDOW OFFICE
PO BOX 19001
SAN BERNARDINO CA
SAN BERNA
$92423-9001$


September 25, 2003
Philatelic Customers/ Postal Service
DATE MEETS ZIP STATION POSTMASTER 10275 HOLE AVE RIVERSIDE CA 92503-9998


September 26, 2003
Postal Service
OKTOBERFEST STATION POSTMASTER
PO BOX 9998
LA CROSSE WI 54601-9998


200 TH
HNNIVERSARYSTATION
GREENVILLE , NY 12083 SEPTEMBER 27, 2003

September 27, 2003
The Town of Greenville 200TH ANNIVERSARY STATION POSTMASTER 4912 ROUTE 81 GREENVILLE NY 12083-9998



October 3, 2003
Franklin Area Chamber of Commerce
APPLEFEST STATION
POSTMASTER
1202 ELK ST
FRANKLIN PA 16323-9998


October 3, 2003
Postal Service
BARNET FALL FOLIAGE
STATION
POSTMASTER
30 MONUMENT CIR
BARNET VT 05821-9998

October 3-4, 2003
Kentucky Apple Festival KENTUCKY APPLE FESTIVAL OF JOHNSON COUNTY STATION STATION PO BOX 9998 PAINTSVILLE KY 41240-9998

October 4, 2003
RACE FOR THE CURE STATION MANAGER MOWS
900 EAST FAYETTE ST
BALTIMORE MD 21233-9715

October 4, 2003
Goshen Historical Society GOSHEN OLD HOME DAY MEMORIAL STATION
POSTMASTER
25 MILL VILLAGE RD NORTH GOSHEN NH 03752-9998


October 4, 2003
WOODEN SHOE STATION POSTMASTER 100 WEST MAIN ST TEUTOPOLIS IL 62467-9998


October 4, 2003
Susan G. Komen Breast Cancer
Foundation and Sponsors: Yoplait,
Reliant Energy, Ford Motor, Americ
Airlines, Kelloggs, New Balance, Silk Soy Milk, ADECCO, Johnson \& Johnson
SUSAN G KOMEN BREAST CANCER FOUNDATION RACE FOR THE CURE STATION WINDOW UNIT STATION MANAGER HOUSTON TX 77201-9998


October 4, 2003
Philatelic Club of Will County Service
WILLCOPEX STATION
POSTMASTER
2000 MCDONOUGH ST
JOLIET IL 60436-9998

## CELEBRATE DEWITT

150 YEARS 1853-2003
THE SESQUICENTENNIAL SESQuICENTICNNIAL STATION DEWITT, AR 72042
OCTOBER 4, 2003


October 4, 2003
Greyhound Friends of North Carolina
TENTH ANNIVERSARY STATION
POSTMASTER
PO BOX 9998
OAK RIDGE NC 27310-9998


October 4, 2003
DAYS GONE BY STATION
POSTMASTER
PO BOX 9998
THIDA AR 72165-9998


Fulton Co. Bourt House


October 4, 2003
Dewitt Chamber of Commerce SESQUICENTENNIAL STATION POSTMASTER
221 WEST CROSS ST
DEWITT AR 72042-9998


October 4, 2003
Keystone Area Council, BSA
RANGER SKILLS CAMP II
STATION
POSTMASTER
PO BOX 9998
FREDERICKSBURG PA
17026-9998

October 4, 2003
Joshua Area Chamber of
Commerce
FALL SPECTACULAR STATION
POSTMASTER
306 NORTH BROADWAY ST JOSHUA TX 76058-9998

October 4, 2003
Robert C. Graebner Chapter \#17, AFDCS
AFDCS 30TH STATION
POSTMASTER
3118 WASHINGTON BLVD ARLINGTON VA 22210-9998


October 4, 2003
The Johnsonville Volunteer Ambulance
40TH ANNIVERSARY STATION
POSTMASTER
2442 NY RTE 67
JOHNSONVILLE NY 12094-9998

October 4, 2003
Postal Service
GROTON VT FALL FOLIAGE
STATION
POSTMASTER
262 SCOTT HWY
GROTON VT 05046-9998

October 4, 2003
Postal Service
RULE STATION
POSTMASTER
RULE TX 79547-9998

October 4, 2003
Heart O' Texas Fair and Rodeo
HEART O TEXAS FAIR AND
RODEO STATION
430 WEST STATE HWY 6
WACO TX 76702-9998


October 4-5, 2003
Rekindle the Spirit Association APPLE N CHEESE FESTIVAL STATION
POSTMASTER
PO BOX 9998
CANTON PA 17724-9998

October 4-12, 2003
Upper Adams Jaycees
NATIONAL APPLE HARVEST
FESTIVAL 39TH ANNIVERSARY STATION
POSTMASTER
2 HIGH ST
BIGLERVILLE PA 17307-9998

October 5, 2003
Parma Area Historical Society
STEARNS HOMESTEAD
STATION
MANAGER
7801 DAY DR
PARMA OH 44129-9998


SEWARD MEMORIAL LIBRARY STATION
October 5, 2003
Seward Memorial Library
SEWARD MEMORIAL LIBRARY
STATION
POSTMASTER
PO BOX 9998
SEWARD NE 68434-9998

October 4, 2003
Chamber of Commerce
MONEE POST OFFICE STATION
POSTMASTER
5410 WEST MAIN ST
MONEE IL 60449-9998


October 5, 2003
Postal Service
150TH ANNIVERSARY STATION
POSTMASTER
SEWICKLEY PA 15143-9998


October 5, 2003
Postal Service
ST JOHNSBURY FALL FOLIAGE
STATION
STATION
POSTMASTER
POSTMASTER
1153 MAIN ST
ST JOHNSBURY VT 05819-9998


October 6, 2003
NATIONAL STAMP COLLECTING MONTH STATION
POSTMASTER
PO BOX 9998
SOUTH BOSTON VA
24592-9998


October 8, 2003
S.E.N.E. District

ALDEN PARTRIDGE STATION
POSTMASTER
40 MONTGOMERY ST
PAWTUCKET RI 02860-9998

October 8, 2003
Boy Scout Stamporee 2003 -
Broad Mountain District
STAMPOREE STATION
POSTMASTER
39 EAST PINE ST
MAHANOY CITY PA 17948-9998
$19088095^{\text {th }}$ Anniversaryce 2003
Charles J. Bonaparte Station
"Founder of the FBI"
October 8, 2003
New York, NY 10021

October 8, 2003
Istituto Italiano Di Cultura CHARLES J BONAPARTE STATION
POSTMASTER
SPECIAL EVENTS
JAF BLDG
421 EIGHTH AVE RM 2029B
NEW YORK NY 10199-9998


October 11, 2003
STOP FAMILY VIOLENCE
STATION
POSTMASTER
PO BOX 9998 JACKSON WY 83002-9998


October 9, 2003
Village of Lyndonville
VILLAGE OF LYNDONVILLE CENTENNIAL STATION POSTMASTER 18 SOUTH MAIN ST LYNDONVILLE NY 14098-9998


October 9-11, 2003
King Biscuit Blues Festival
KING BISCUIT BLUES FESTIVAL STATION
POSTMASTER
PO BOX 9998
HELENA AR 72342-9998


October 10-12, 2003
Heritage Days Committee
BLAIN STATION
POSTMASTER
PO BOX 9998
BLAIN PA 17006-9998

October 11, 2003
STOP FAMILY VIOLENCE
STATION
STATION
POSTMASTER
550 FISHERMAN ST
550 FISHERMAN ST
OPA LOCKA FL 33054-9998


White Siver National Widdlife Refuge Station

October 11, 2003
Flaming Foliage Committee
FLAMING FOLIAGE FESTIVAL
STATION
STATION
POSTMASTER
PO BOX 9998
RENOVO PA 17764-9998

## October 11, 2003

Alice Lloyd College
APPALACHIA DAY STATION POSTMASTER
PO BOX 9998
PIPPA PASSES KY 41844-9998

October 11, 2003
SYRUP SOPPING STATION
POSTMASTER
6520 STAGE ROAD
LOACHAPOKA AL 36865-9998

October 11, 2003
Binney and Smith - Crayola
Crayons
CRAYOLA CENTENNIAL
STATION
POSTMASTER
PO BOX 9998
EASTON PA 18042-9998

October 11, 2003
US Fish and Wildlife Service WHITE RIVER NATIONAL WILDLIFE REFUGE STATION POSTMASTER
PO BOX 9998
ST CHARLES AR 72140-9998

October 11, 2003
Priddy Post Office
PIRATE HOMECOMING
STATION
POSTMASTER
13420 HWY 16 NORTH
PRIDDY TX 76870-9998


October 11, 2003
Lueders/Lueders Avoca Homecoming Committee LUEDERS LUEDERS AVOCA HOMECOMING STATION HOMECOMING 125 EAST MAIN ST
LUEDERS TX 79533-9998

October 11, 2003
Spencerville Covered Bridge
Festival Committee
SPENCERVILLE COVERED BRIDGE FESTIVAL STATION POSTMASTER
6909 STATE ROAD 1
SPENCERVILLE IN 46788-9998


ONEIDA MASONIC LODGE \#736 100 YEARS ANNIVERSARY STATION 1903-2003
OCTOBER 11, 2003
ONEIDA KY 40972
October 11, 2003
Oneida Masonic Lodge
100 YEARS ANNIVERSARY
STATION
POSTMASTER
PO BOX 9998
ONEIDA KY 40972-9998

October 11, 2003
Wakulla Chivaree
WAKULLA CHIVAREE STATION
POSTMASTER
8219 WOODVILLE HWY
WOODVILLE FL 32362-9998


October 11-12, 2003
The LaFayette Apple Festival Board of Directors
LAFAYETTE APPLE FESTIVAL STATION
POSTMASTER
PO BOX 9998
LAFAYETTE NY 13084-9998


October 11-12, 2003
Postal Service
WYPEX 03 STATION POSTMASTER 4800 CONVERSE AVE CHEYENNE WY 82001-9998


October 12, 2003
Moose Lake Historical Society 85TH FIRE COMMEMORATION STATION
POSTMASTER
PO BOX 9998
MOOSE LAKE MN 55767-9998

October 10-12, 2003
Fort Ligonier Days, Inc.
44TH FORT LIGONIER DAYS
STATION
POSTMASTER
PO BOX 9998
LIGONIER PA 15658-9998


October 12, 2003
TRI-STATE STAMP CLUB SHOW STATION
POSTMASTER
350 WEST 6TH ST
DUBUQUE IA 52001-9998


October 12, 2003
Austin County Fair
AUSTIN COUNTY FAIR STATION
POSTMASTER
PO BOX 9998
BELLVILLE TX 77418-9998


October 13, 2003
KOSCIUSKO STATION
POSTMASTER
65 VETERANS MEMORIAL DR KOSCIUSKO MS 39090-9998


October 14, 2003
Time Out Family Abuse Shelter STAMP OUT FAMILY VIOLENCE STATION POSTMASTER PO BOX 9998
LADYSMITH WI 54848-9998

October 14, 2003
MADISON WI STATION
POSTMASTER
PO BOX 9998
MADISON WI 53703-9998


## Post Offices

## FY2004 A/P Action Planner - Available From the Material Distribution Center

The FY2004 A/P Action Planner has been revised for use by all Postal Service ${ }^{T M}$ employees and is now available from the Material Distribution Center (MDC). There is no automatic distribution of the planner. The individual cost is \$4.9995.

You can order the planner by one of the following means:

- Touch Tone Order Entry: Call 800-332-0317, Option 2.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.)
- E-mail: Complete PS Form 7380, MDC Supply Requisition (manually or by using FormFlow), and send it as an attachment to the e-mail address MDC, Customer Service or to mcustome@usps.gov.
- Mail: Mail a completed PS Form 7380 to the MDC to the following address:

SUPPLY REQUISITIONS
MATERIAL DISTRIBUTION CENTER
500 SW GARY ORMSBY DR
TOPEKA KS 66624-9702
The relevant ordering information for the planner is as follows:

| PSIN: | O101 |
| :--- | :--- |
| NSN: | $7610-03-000-5022$ |
| Unit of Measure: | EA (each) |
| Minimum Order Quantity: | 1 |
| Bulk Pack Quantity: | N/A |
| Price: | \$4.9995 |
| Description: | Calendar, Action Planner, FY |

— Product Marketing,
Product Development, 10-2-03

## Retail

## What's in Store

Holidays ahead


The Cat in the Hat is going to spend time in your Post Office ${ }^{T M}$ this holiday season. Retail signage for this year's Holiday Drive Period, which begins Oct. 18, features a tie-in with the movie, Dr. Seuss's The Cat in the Hat (starring Mike Myers). Characters from the movie will be displayed on promotional point-of-purchase materials.

The key product featured during this holiday campaign is Priority Mail ® items, with a secondary focus on access to USPS ${ }^{\circledR}$ products and services.

You can check out all the elements of the holiday campaign online on Marketing's Web site at http://blue.usps.gov/marketing under the "Current Ad Campaign" section.

Bundles of value The Postal Service ${ }^{\text {m }}$ is introducing something new this Holiday Drive Period - Priority Mail bundles. The bundles - Priority Mail service with Delivery Confirmation ${ }^{m}$ service, Priority Mail service with Insurance service and Priority Mail service with Delivery Confirmation and Insurance services - are designed to make it easier for customers to buy extra services. And that means increased revenue for the Postal Service. The bundles will be featured on a menuboard and/or poster for easy customer reference.

## What's in Store

Stand-up message


What's 4 feet tall and dressed to sell? A new pop-up "standee" that will play a prominent promotional role at some Post Offices. This sign, which will stand alone in the queue line area, explains a sweepstakes that customers can enter exclusively at Post Offices during the holidays. Customers who use their MasterCard ${ }^{\circledR}$ to make a Priority Mail bundle purchase at any of the participating 12,000 Post Offices and who submit proofs-of-purchase will be entered in the sweepstakes. What do they win? There are 50 grand prizes of two round-trip airline tickets to anywhere in the continental United States. (Sorry, employees and their immediate families cannot enter. See official rules for details.)

MasterCard assumed the cost for the standees and is advertising this promotion in trade publications, via direct mail, and on the Internet.

## Phone Santa



Look for a new FIRSTCLASS PHONECARD® multipack for the Holiday Drive Period. There will be an automatic shipment to top-selling offices this month. This multipack will feature the new roller-skating Santa and reindeer stamp images. The price will be $\$ 20$ for a pack of four 50-minute phone cards. If you don't receive these by early November, please call 800-711-0428 to order them.

Also, be on the lookout for new signage for a FIRSTCLASS PHONECARD promotion starting just before the new year. This promotion features a $\$ 3$ discount on the 120-minute Capital Dome FIRSTCLASS PHONECARD only, from December 27, 2003, through March 31, 2004.

The FIRSTCLASS PHONECARD program strives to stay competitive, so watch for more special promotions in the future.

## What's in Store

## Lobby makeovers



The Retail Lobby Makeover Contest began with the selection of two winners - but it doesn't end there. The lobby makeover team is assessing what needs to be done at the two winning offices East Sandwich, Massachusetts, and San Carlos, California - and is putting together a makeover plan. Check out the "before" pictures and make suggestions - and enter a drawing for two $\$ 100$ gift certificates (only postmasters or station/branch managers who have responsibility for lobby management may submit an entry). For more details, check the "Current Ad Campaign" section on the Marketing Web site at http://blue.usps.gov/marketing.

Feedback
Send comments and questions to:
WHATS IN STORE US POSTAL SERVICE
1735 N LYNN STREET RM 6042
ARLINGTON VA 22209-6057

## What's in Store



## Welcome to the October Corner!

This month’s edition has information on Priority Mail® service and its related services and requirements.

## Priority Mail Service is Special

Recent editions of "Let's Talk Retail" discussed the opportunities missed to provide customers with valueadded services. Specifically, customers appreciate learning about the security they can purchase at such a reasonable price when they add Delivery Confirmation ${ }^{\text {m }}$ or Signature Confirmation ${ }^{T M}$ services to their Priority Mail service. Other value-added services include the following: Certified Mail ${ }^{T M}$, Registered Mail ${ }^{T M}$, Certificate of Mailing, and Insurance services. These are priced right and customers are interested in them - spread the word.

It's important to remember the following:
Who should do this? YOU - and all other sales and service associates.

What can I do? Simply offer the special services to your customers along with a brief explanation of them. If you do this, the services actually sell themselves.

When should I do this? You should offer special services EVERY time you sell Priority Mail service.

Why should I do this? Offering special services will help satisfy your customers and generate revenue thereby helping ensure a healthy future for the Postal Service ${ }^{\mathrm{Tm}}$.

How should I do this? Just remember Priority Mail service should be SPECIAL - always!

## Priority Mail Flat-Rate Envelopes

When mailing at the Priority Mail flat rate, you must confine the contents of the flat-rate envelope with the adhesive provided on the flap as the primary means of closure. The flap must be able to close and adhere to the envelope. Tape may be applied to reinforce the envelope provided the envelope sides are not opened then taped or the envelope is not reconstructed.

Any amount of material that can be mailed in the special Priority Mail flat-rate envelope available from the Postal Service is subject to the appropriate 2-pound rate, regardless of the weight of the material placed in the envelope.

Priority Mail packaging provided by the Postal Service must be used only for Priority Mail service, as applicable. Regardless of how the packaging is reconfigured or how markings may be obliterated, any matter mailed in Postal Service-provided Priority Mail packaging is charged the Priority Mail rate.

Please Note: The flat rate for Priority Mail service will be the 1-pound rate, and the flat rate for Express Mail service will be the 1/2-pound rate.

## Priority Mail Service for Guam, APO / FPO

PS Form 2976, Customs Sender's Declaration, and 2976-A, Customs Declaration and Dispatch Note, are not just for international mail. Domestic Priority Mail items to Army Post Offices, Fleet Post Offices, and Guam (plus other U.S. territories and possessions) weighing 16 ounces or more must include either PS Form 2976 or PS Form 2976-A.

Aviation Mail Security requires a no-fly sticker on mailpieces without the proper form. This will force these Priority Mail pieces to travel by boat, making delivery slower.

Questions or comments? Submit them via e-mail to Retail Coaches Corner.

## What's in Store

## october retail employee bulletin

 Holiday '03 Retail Drive Period 10/18/03-12/27/03
## Hang onto your Hat!



The new Holiday campaign is here! POP Kits will arrive mid-October.

- Holiday POP signs feature characters from Dr. Seuss' The Cat in the Hat movie opening at theaters everywhere in November.
- The fun, whimsical Holiday campaign focuses on residential customers.
- Consult planograms to make sure signs are properly displayed.
- Check up/down dates on POP signs, and be sure to discard outdated materials.


## Introducing Priority Mail bundles



A new, easier way to sell Priority Mail service, Priority Mail bundles include Delivery Confirmation" and/or Insurance services. Priority Mail bundles will be introduced on new Holiday POP signs focused at small business customers.

- Bundle \#1: Priority Mail service with Delivery Confirmation service
- Bundle \#2: Priority Mail service with Insurance service
- Bundle \#3: Priority Mail service with Delivery Confirmation and Insurance services




## What's in Store

# october 

retail employee bulletin
Holiday '03 Retail Drive Period 10/18/03 - 12/27/03

## Charge!

MasterCard" and Priority Mail ${ }^{\text { }}$ bundles promotion
Postal Service- customers could win a trip when they purchase Priority Mail bundles using their MasterCard credit card.

- Promotion runs from 10/18/03 to 12/26/03.

- Customers are entered when they purchase any bundle and submit receipt.
- Offer available at any of our 12,000 participating Post Offices*.

These select locations will receive a special standee to communicate the offer.

- Fifty grand prizes will be awarded: Two round-trip tickets to anywhere in the United States.


## 'Tis the season!

The holiday season is the biggest time of year for ReadyPost" packaging supplies.


- If your Post Office offers premium packaging, direct your customers to the ReadyPost display.


## Category 3 offices:

- Place orders by November 1st to have enough stock to meet the holiday rush.
- Limited quantities of holiday-themed product available.
- Order by phone: 1-800-711-0428 or by fax: 1-816-545-0589


## October is National Stamp Collecting Month

- Reptiles and Amphibians: October 7
- Holiday Music Makers: October 23

What's in Store

## focus!

Look for opportunitins to educate customers about the fatured product/pervion for each AP. You'll improw customer satisfaction and help your office meet its revenue goalst

# october <br> retail employee bulletin 

Holiday '03 Retail Drive Period 10/18/03-12/27/03

## Holiday fun has begun!



## Supply Management

## Manpower, Inc., National Contract

On April 30, 2002, Supply Management awarded a contract to Manpower, Inc. (contract number 102592-02-B-1200), for a full range of nonprofessional temporary services.

The period of performance for this contract is a base period of 2 years, with three 1 -year renewal options. This contract is to be used by all Postal Service ${ }^{T M}$ locations and is a mandatory source for purchasing nonprofessional temporary services. The Postal Service can continue to hire casual employees under the normal Postal Service hiring policy (using PS Form 50, Request for Personnel Action) or through the Manpower, Inc., contract.

Effective September 23, 2003, the Manpower, Inc., catalog will be available through eBuy, the preferred method for placing orders. You should contact your district or area eBuy representative to receive a logon ID and password. If you have access to the Postal Service Intranet, you can access the training module for eBuy (no logon ID or password is needed) as follows:

1. From Internet Explorer (V. 50 or higher), go to the blue page at http://blue.usps.gov and type "ebuy" in the address line and then hit the Return key. (The direct URL is http://ebuy.usps/jsp/co/Login.jsp; note that this URL is case sensitive.)
2. Click on Catalogs, then Temporary Services, then your state name.
If you do not have access to the Intranet, you should contact the appropriate area ordering official (for field offices) or the contracting officer's representative (for Headquarters and Headquarters field offices).

Complete ordering instructions are available in Material Logistics Bulletin MLB-CO-03-017, at http://blue.usps.gov/ purchase/material/mlb/03-017.doc. If you do not have access to a computer, you can obtain the MLB by calling National Materials Customer Service at 800-332-0317; select the option for "Operations and Materials Customer Service."

If you have any questions, send an e-mail message to the Temporary Services Team at the Travel, Retail, and Temporary Services Category Management Center at Denver CMC 2BTSER.

- SCM Strategies,

Supply Management, 10-2-03

## Xerox Phaser 3400 Toner Cartridges

Due to the increased return rate of empty Xerox Phaser 3400 toner cartridges, Boise Cascade will now fill orders for the remanufactured cartridges within 2 days of receiving an order. This is a vast improvement over the 2-week wait periodically experienced in the past.

To help Boise Cascade keep up this fill rate, please remember to mail your empty remanufactured or Original Equipment Manufacture (OEM) Xerox Phaser 3400 toner cartridges to Boise Cascade's minority-owned remanufacturer, Cartridge Source of America Inc. (CSA). Returning cartridges is easy and free. Postage paid labels are available at http://blue.usps.gov/purchase/material/pmsc/ windsor/bmrlabel.htm.

For more information on ordering remanufactured Xerox Phaser 3400 toner cartridges (item \# S1106R00462R), call Boise Cascade Customer Service at 888-229-8777. If you need only a new OEM toner, cartridges are available from Boise Cascade (item \#S1106R00461 and item \#S1106R00462).

Remember that CSA is just one of the many minorityowned small businesses manufacturing office supplies for Boise Cascade.

- SCM Strategies,

Supply Management, 10-2-03

## 2004 Year Type for Hand Stamps and Canceling Machines

The Material Distribution Center (MDC) will distribute automatically the 2004 year type for hand stamps and canceling machines to all Postal Service ${ }^{m}$ facilities that received the 2003 year type for hand stamps and canceling machines. The MDC is notifying each of the affected Postal Service facilities of this distribution via preaddressed postcard.

If your facility needs a different quantity or a different 2004 year type, identify your requirements on the postcard and mail it to the MDC. If no changes are needed, do not mail the postcard.

If your facility needs the 2004 year type for hand stamp or canceling machines but has not received the postcard notification by October 21, 2003, contact the MDC (800-332-0317, option 4) no later than October 28, 2003. Be prepared to give the customer service representative the following information:

- The PSIN for the item needed.
- The quantity needed.
- The FEDSTRIP number for the ordering facility.

The MDC will ship the year type no later than December 16, 2003. Please allow 10 to 14 days for delivery. We will not accept any orders for the 2004 year type until after the annual distribution of the 2004 year type has been made, so orders submitted for the 2004 year type between now and October 17, 2003, will be processed for the 2003 year type.

To determine the proper year type for your canceling machine, check the model number on the machine nameplate. (Use Publication 247, USPS Supply and Equipment Catalog, Exhibit 15, as a guide.)

| PSIN | Item | NSN |
| :--- | :--- | :--- |
| O76E | Models D, K, and G <br> new style canceling <br> machines using 77, <br> 225, and 218-A die <br> hubs | $7520-01-363-9283$ |
| O103HD2 | Models HD-2 <br> canceling machines | $7490-00-920-9277$ |
| O133E | Model Flier and M <br> canceling machines <br> using 1207 die <br> hubs | $7490-00-996-3084$ |
| O217E | Model G canceling <br> machines using <br> 218 die hubs | $7520-01-363-9279$ |
| O691G | Model Flier and M <br> canceling machines <br> using 1207-G die <br> hubs | $7520-01-363-9280$ |
| O702A | Steel post marked, <br> hammer type | $7520-01-363-9281$ |
| O718A | Steel post marker, <br> rotary type | $7520-01-363-9282$ |
| O642 | Rubber, for use on <br> Nos. 550, 570, and <br> 552 | $7520-01-000-9100$ |
| O744 | Steel, for use with <br> No. 700 without <br> flange | $7520-01-364-1911$ |
| O747 | Steel, for use with <br> No. 700 with flange | $7520-01-364-3887$ |

We will distribute automatically the 2004 year type for Mark II Facer-Cancelers (7490-04-000-2004) to all plant maintenance facilities that received the 2003 year type. This year type is also used on the MRC small canceling machine (Models 3601/3602) and the AFCS machine, both lead and trail. Only plant maintenance facilities - which are responsible for supplying this year type to all offices they service - may order this year type.

# HURRICANE HEIPERS They helped us through the storm. 

Now you can help them by contributing to the
Employees' Relief Fund.
See page 27 for more details.


