


## Surveys due Aug. 31

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## USPSNEWS@WORK

## Wanted - your vision, your voice: VOE surveys are in the mail



Hey, you. Got something to say? Here's your chance to say it loud and clear. The quarter 4 Voice of the Employee (VOE) survey has been mailed.
The survey is quick, easy and you can do it on the clock. Your feedback is critical to the Postal Service's ${ }^{T M}$ continued success. Every career employee has an opportunity to take the survey once during the year. So if you haven't gotten one so far, it's your turn to participate.

If you receive one this time around, take the time to fill it out. It only takes about 15 minutes. When it's completed, you can return it to your survey administrator or mail it back yourself in the envelope provided.

Be sure to have your survey in the mail in time to make the Aug. 31 deadline.

## Tag. You're It! Carrier Pickup Tag Team Tagline Contest



The Carrier Pickup Online Notification contest is open now through Aug. 18. Go to LiteBlue (liteblue.usps.gov) and submit your best tagline one that will make customers want to be part of the Carrier Pickup ${ }^{T M}$ tag team.

We're looking for taglines of 15 words or less that promote Carrier Pickup service with creativity, humor and an upbeat theme with wide audience appeal.

You'll have a chance to help choose the best tagline via online voting, Sept. 6-15. Results will be combined with input from an expert panel of judges.

Link and LiteBlue will announce 30 finalists in September. One grand prize winner announced Sept. 26 will receive an Apple iPod Shuffle, plus the finalist prize - a USPS® prize pack of stamp art and other Postal Service items.

Go to LiteBlue to enter by Aug. 18. Have your employee ID and USPS PIN ready. If you don't know your PIN, visit PostalEASE online or call PostalEASE at 877-4PS-EASE (877-477-3273).

## All about the customer: Strategic Transformation Plan 2006-2010 introduced

It's a competitive world out there and our customers have more choices than ever. So we have to make sure that mail delivers for them - better than it ever has.

That's what transformation is all about - changing to meet the changing needs and demands of our customers. We're more focused than ever on service. Record customer satisfaction scores
 tell us they appreciate that. At the same time, we're more efficient than ever. That helps keep costs down and customers coming back.

Combine the three - service, satisfaction and price and they add up to value. Making mail work harder for customers and making it easier than ever for them to do business with us only increases that value. With 700,000 employees focused on performance, the Postal Service has an edge no one else can match.

Look for the new Strategic Transformation Plan 2006-2010 by the end of September. We're still working out the details, but you can be sure of one thing - it's all about the customer.

## A gem of a guarantee: Global expedited service enhanced in Pacific Rim



USPS Network Operations VP Paul Vogel, right, joins representatives of five Pacific Rim postal administrations at the enhanced Global Express Mail launch this week. Photo by news.gov.hk.

In what's being hailed as "an historic agreement," USPS has joined the postal administrations of Australia, China, Hong Kong, Japan and the Republic of South Korea to offer enhanced Global Express Mail ${ }^{\circledR}$ (GEM ${ }^{\circledR}$ ) service.

GEM provides day-certain guaranteed delivery to the Pacific Rim and United States - without hidden surcharges. It's available at all Post Offices ${ }^{\mathrm{TM}}$ in all 50 states, Puerto Rico and the U.S. Virgin Islands. Customers can track a shipment online at usps.com or by calling 800-222-1811.

## Bright lights, big stars: "We Deliver for You" is Walk of Fame nominee

Letter carriers know that when it rains, it pours. Retail associates will sell no stamp before its time. Our customers will even tell you that a day without the Postal Service is like a day without sunshine.

And now, Madison Avenue thinks that our "We Deliver for You" slogan is worthy of its Walk of Fame. That's why the slogan has been nominated as one of 26 to compete in the 2005 Madison Avenue Advertising Walk of Fame.

You deserve a break today - go to the site, click on "Slogan" and vote for "We deliver for you." Vote now through Sept. 23 at http://advertising.yahoo.com/advertisingweek_05/.

## Value of the work: USPS, a "Best place to work" for IT professionals

USPS has made Computerworld's list of the "100 Best Places to Work in IT" for the second year in a row.

About a quarter of the 1,200 IT employees at USPS completed a 100-question survey and rated the Postal
 Service on things such as salary and bonus increases, promotions, staff turnovers, training and development, percentages of women and minorities on staff, rewarding outstanding performance, retention programs and benefits.

USPS moved up in the rankings - placing 65th on the list of 100 companies. Last year it was 93 rd on the list.

Go to www.computerworld.com for more information on its survey.

USPS communications plan recognized as one of "Top 100 Case Studies in PR"


A leading public relations magazine, PR News, includes a USPS communications plan in the 2005 edition of its book, Top 100 Case Studies in PR.

The book includes the communications plan related to the anthrax attacks of 2001, created to protect USPS employees and restore public confidence in the U.S. Mail®. And, the case study says the plan did just that.
"After deploying its crisis communications plan," the book states, "the Postal Service now has a better reputation than it did before the term 'powdery substance' took on a whole new meaning."

## Finding future leaders: Corporate Succession Planning open season, Sept. 6-Oct. 14



See yourself being postmaster general one day? How about chief marketing officer or district manager? Any officer or PCES executive will tell you it takes planning, development and goal setting to achieve that level of success - but it is achievable.
Programs like Corporate Succession Planning (CSP), the Web-based leadership development tool for PCES and EAS-22 and above employees, can help you advance your USPS career.

To learn more, go to the Postal Service Intranet at blue.usps.gov. Under "Hot Topics," click on Corporate Succession Planning.

Open season for CSP is Sept. 6-Oct. 14. After that, you'll have to wait until 2007. Don't miss out!

## Administrative Services

## ASM Revision

## Mail Addressed to Santa Claus or the North Pole

Effective August 4, 2005, the Administrative Support Manual (ASM) is revised to allow the Postal Service ${ }^{\text {™ }}$ or an authorized party to open, read, and respond to or contact the sender of mail addressed to Santa Claus or the North Pole, or similar seasonal characters or destinations, and which would otherwise be undeliverable as addressed. This provision is consistent with prior orders and regulations, such as Postmaster General Order no. 6690 from 1912, which authorized postmasters to deliver letters addressed to Santa Claus to responsible institutions to use for philanthropic purposes, and former Domestic Mail Manual section 159.412Q (issue 118, 1987), which contained similar instructions. The regulation further gives effect to longstanding practices by local postmasters regarding such letters.

We will incorporate these revisions into the next printed version of the ASM, and also into the online version, available on the Postal Service PolicyNet Web site:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click on References.
- Under "References" in the right-hand column, under "Policies," click on PolicyNet.
- Click on Manuals.


## Administrative Support Manual (ASM)



### 274.5 Disclosure of Information Collected From Mail Sent or Received by Customers

***Only under the following conditions may an employee disclose information while performing official duties:
[Revise item $k$ and add item I to read as follows:]
k. The Postal Service or authorized third party may open, read, and respond to mail, or contact the sender, regarding correspondence that is addressed to "Santa Claus," "the North Pole," or similar seasonal characters or destinations and which would otherwise be undeliverable as addressed.
I. If otherwise permitted by law.

## Customer Relations

## Mail Alert

The mailings below will be deposited in the near future. Offices should honor the requested home delivery dates. Mailers wishing to participate in these alerts, for mailings of 1 million pieces or more, should contact Business Service Network Integration at 202-268-2225 at least 1 month preceding the requested delivery dates. The Postal Service ${ }^{\text {mM }}$
also offers electronic Mail Alerts via ADVANCE. For more information, see the ADVANCE Notification \& Tracking System Technical Guide on the Internet at http://www.ribbs.usps.gov/files/advance/ADVTECH.PDF or contact the National Customer Support Center at 800-458-3181.

| Title of Mailing | Class and Type of Mail | Requested Delivery Dates | Number of Pieces (Millions) | Distribution | Presort Level | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Catherine's Fall Top 10 | Standard/ <br> Letter | 8/5/05-8/10/05 | 1.2 | Nationwide | Barcoded, <br> 3/5-Digit, Car-Rt | Cenveo, <br> Memphis, TN |
| Seventh Avenue | Standard/ Catalog | 8/8/05-8/11/05 | 5.71 | Nationwide | Barcoded, Basic, 3/5-Digit, Car-Rt | Quad Graphics, Lomira, WI |
| Nordstrom Fall Launch '05 | Standard/ <br> Flat | 8/10/05-8/12/05 | 1.98 | Nationwide | 3/5-Digit | Arandell |
| Life Line Screening purple artery photo and repositionable note | Standard/ Letter | 8/10/05-8/15/05 | 1.66 | Nationwide | 3/5-Digit | Mail America, Forest, VA |
| Draper's and Damon's - Fall II | Standard/ <br> Flat | 8/11/05-8/13/05 | 1.0 | Nationwide | Barcoded, <br> 3/5-Digit, Car-Rt | Arandell Corporation, Wisconsin |
| JCP Week 28 Customer Appreciation Cat PC | Standard/ Letter | 8/11/05-8/13/05 | 9.6 | Nationwide | Car-Rt | Harte-Hanks |
| JCP All Day - Every Day | Standard/ <br> Catalog | 8/12/05-8/15/05 | 3.0 | Nationwide | Car-Rt | RR Donnelley |
| Catherine's Fall Top 10 Reminder | First-Class/ <br> Letter | 8/12/05-8/17/05 | 1.2 | Nationwide | Barcoded, <br> 3/5-Digit, Car-Rt | Cenveo, <br> Memphis, TN |
| JCP Week 29 HSOTA | Standard/ <br> Flat | 8/15/05-8/17/05 | 15.3 | Nationwide | Car-Rt | Harte-Hanks |
| Midnight Velvet | Standard/ Catalog | 8/15/05-8/18/05 | 4.1 | Nationwide | Barcoded, Basic, 3/5-Digit, Car-Rt | Quad Graphics, Martinsburg, WV |
| Monroe \& Main | Standard/ Catalog | 8/15/05-8/18/05 | 1.71 | Nationwide | Barcoded, Basic, 3/5-Digit, Car-Rt | RR Donnelley, Warsaw, IN |

## Reminder

## Incorrectly Addressed Mail

The following reiterates long-standing Postal Service ${ }^{\text {m }}$ policy on delivery of incorrectly addressed mail. All Post Offices ${ }^{T M}$ should follow the policy.

## Delivery

Deliver mail to established delivery points based on the address on each mailpiece. If the address is incorrect and a Post Office knows the correct delivery location, deliver the mailpiece to the correct address, regardless of mail class. If the Post Office does not know the correct delivery location, there is no obligation to deliver. Return or dispose of the mailpiece according to the class of mail or endorsement.

## Information That May Be Provided to the Mailer for Returned Mail

For undeliverable First-Class Mail® items, provide the mailer with a reason for nondelivery. For Standard Mail ${ }^{-}$ items properly endorsed, provide the mailer with the reason for nondelivery.

Do not provide address change information to the mailer unless there is a proper endorsement on the mailpiece and there is a change-of-address (COA) order on file. Providing address information in response to ancillary service endorsements should occur only when there is a COA order
(such as a PO Box number or "courtesy" address corrections).

For example, a customer receives delivery through a PO Box, but a mailpiece addressed to his or her street address is received with an ancillary service endorsement. If street delivery is not possible and you know the correct PO Box, redirect the mailpiece to the PO Box section. Do not provide the mailer with the PO Box number unless there is an active COA order on file from the street address to the PO Box. If the PO Box number is not known, handle the mailpiece as undeliverable.

See Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) 507 for information on endorsements. Assess fees for information based on the guidelines in the DMM.
Note: Customers should be advised to use their PO Box addresses if delivery is desired to the PO Box, or if only PO Box delivery is available at that Post Office. If a dual address format is used, under DMM 602, deliver the piece to the address appearing directly above the city, state, and ZIP Code ${ }^{\text {TM }}$ line.

## Publicity Kit

## Let's Dance/Bailemos Commemorative Stamps

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July 2005

## DISTRICT MANAGERS, CUSTOMER SERVICE AND SALES POSTMASTERS

SUBJECT: Let's Dance/Bailemos Commemorative Stamps

Hispanic Americans have long played a vital role in the development of this great nation, and the Postal Service is proud to honor that role. This year, as part of National Hispanic Heritage Month, we are celebrating the unique contributions of Latin American culture, with a focus on popular dances and music through the intricate imagery of our four new Let's Dance/ Bailemos commemorative stamps. The Salsa, Cha-cha-chá, Mambo, and Merengue dance stamps - each designed by a talented Hispanic artist - will be dedicated on September 17, 2005, during first day-of-issue ceremonies in New York City and Miami.
People in the United States were first exposed to the music and dance depicted on these colorful stamps at the turn of the century. Today, these delightful and fun dances continue to be performed throughout U.S. dance clubs by professionals and amateurs alike.
This field publicity kit will help you implement Let's Dance/Bailemos commemorative stamp events in your community by providing you with planning ideas, organization contacts, talking points, news releases, and Public Affairs and Communications and Government Relations contacts. Be sure to call upon the expertise of these two teams as well as your district Diversity Development and Hispanic program specialists as you develop and plan local events.
The Let's Dance/Bailemos commemorative postage stamps are part of our 2005 stamps program, a program that celebrates the people, events, and history of our nation. Many people are inspired to find out more about the stamp subjects they see on their letters and packages, and thousands more become collectors every year.
As we make plans to raise awareness by promoting the Let's Dance/Bailemos commemorative stamps, we want to take this opportunity to thank you for your support. Promoting the Postal Service's stamp program provides us with a unique way to gain community support for the Postal Service, promote important themes, and strengthen our ties with the communities we serve.


Public Affairs and Communications


Susan M. LaChance
Vice President
Employee Development and Diversity

[^1]
## Let's Dance Stamps



An electronic version of this Let's Dance/Bailemos commemorative stamps publicity kit is available on the Postal Bulletin Web site:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click References.
- Under "References" in the right-hand column, click Postal Bulletin.
(The direct URL is http://www.usps.com/cpim/ftp/ bulletin/pb.htm.)

The electronic version makes it easy to complete the fill-in-the-blank materials included in the kit.

## Publicity Ideas to Interest Media

There are many ways to interest your local media about an unveiling prior to the stamp issuance or the Let's Dance/ Bailemos commemorative stamp dedication events. Here are some suggestions to capture media attention.

- Look for Latin American events, festivals, and celebrations already planned. If there is a large event in your area prior to the first day of issue, contact the organization and offer cross-promotional opportunities for an unveiling. If the event is after September $17^{\text {th }}$, offer opportunities for a second-day-of-sale event.
- Hold salsa, merengue, cha-cha-chá, and/or mambo dance classes/sessions to encourage employees
and their families to learn more about HispanicAmerican heritage and culture. Encourage any employees with dance knowledge to share it with their colleagues.
- National Hispanic Month is celebrated from September 15 to October 15. Throughout this time, tune into radio stations playing Latin American dance music in local Post Offices ${ }^{\text {TM }}$ to strike interest and get people talking about the upcoming stamps. Also don't forget Hispanic-American holidays throughout the year (i.e., Cinco de Mayo).
- Hold dance (salsa, cha-cha-chá, mambo, and merengue) classes/contests.
- Host a cook-off or potluck meal with various Hispanic-American dishes.
- Honor a different stamp each week of Hispanic Heritage month, September 15 through October 15 (i.e., week one honor salsa, week two honor merengue, etc.), and, if possible, invite a well-known HispanicAmerican figure (singer, dancer, actress, etc.) to participate.
- Encourage writing contests for school-age children (i.e., "What Singing/Dancing Means to Me").
- Use a dance studio to hold an event and incorporate dancers into the program.
- Look for opportunities to partner with local dance schools to showcase stamps and products.
- Look for opportunities to partner with local philatelic organizations that may be sponsoring exhibits or other events. Contact the League of United Latin American Citizens (LULAC), the World Salsa Federation (WSF), the Association of Hispanic Arts, and the Salsa Congress (see list on page 12). Offer to speak, conduct workshops, or organize volunteers from your staff to help.
- Inform customers that passports will be necessary when traveling to and from the Caribbean, effective January 2006. Show customers how easy it is to apply for a passport at the Postal Service ${ }^{T M}$.
- Help after-school programs set up stamp collecting clubs and share Hispanic-American history. Ask local stamp collectors to set up a display of stamp collecting tools and philatelic materials, such as tongs, magnifier, perforation gauge, albums, first-day covers, and so on. Go to the American Philatelic

Society's Web site at www.stamps.org to find local chapters.

- Promote the Postal Service's "Sure Money" program, branded in retail as Dinero Seguro ${ }^{\oplus}$, available in select retail locations since 1996. It's a quick, economic, convenient, and safe way for customers to wire money internationally, especially to family members. This service is available in Latin America, Argentina, Colombia, Dominican Republic, Ecuador, El Salvador, Guatemala, Honduras, Nicaragua, Peru, and Mexico. For more information, from the blue page, visit: http://blue.usps.gov/marketing/retail/ suremoney/welcome.htm.
- Order Publication 295, Honoring Latin American Culture and History.

You can order Publication 295 from the Material Distribution Center (MDC) and use touch-tone order entry (TTOE): Call 800-332-0317, option 2.
Note: You must be registered to use TTOE. To register, call 800-332-0317, option 1, extension 2925, and follow the prompts to leave a message. (Wait 48 hours after registering before placing your first order.) Use the following information to order Publication 295:

```
PSIN:
    PUB295
NSN: 7610-03-000-9507
Unit of Measure: EA
Minimum Order Quantity: 1
Bulk Pack Quantity: 200
Quick Pick Number: N/A
Price: $0.5636
Edition Date: 09/03
```

- Send information to both English and Spanish media channels and have materials translated into Spanish as well.
Implement any of these ideas, combine them, or brainstorm with your employees and come up with ideas of your own. Using the publicity materials in this kit, be sure to publicize each and every event to your local newspaper, radio and television stations via press releases, media advisories, and letters. Don't forget to make follow-up telephone calls.


## Let's Dance Throughout the Year! HispanicAmerican Events to Promote USPS Let's Dance Commemorative Stamp and Consumer Products

Listed below are a number of events taking place across the United States. Please check your local entertainment calendars for more event listings and information, as some organizations have not confirmed dates or locations.

Please note the number in parentheses is the expected attendance.

## August:

- Carifete Caribbean American Festival, Chicago, IL
- Festival Puertorriqueno de Boston, Aug. 5-7, Boston, MA
- $4^{\text {th }}$ Annual International Miami Salsa Congress, Aug. 18-21, Miami, FL
- Caribbean American Festival, Aug. 20, Chicago, IL
- Peachtree Latino Festival, Aug. 28, Atlanta, GA
- Viva! Chicago Latin Music Festival, Aug. 28-29, (160K+), Chicago, IL


## September:

- Hispanic Heritage Festival, ALL month, (150K+), Miami, FL
- Fiesta de Septiembre, Los Angeles, CA
- New York Salsa Congress, Sept. 2-4
- Diez y Seis celebration, Sept. 4, San Antonio, TX
- Expo Tu Casa (Agile events), Sept. 9-11, Houston, TX
- Fiestas Patrias California Santa Ana, Sept. 10-11, (50K+), Santa Ana, CA
- LA Fiesta del Pueblo, Sept. 10-19, (50K+), Raleigh, NC
- Mexican Independence Day Parade, Sept. 11 (300K+), Chicago, IL
- U.S. Hispanic Chamber of Commerce $26^{\text {th }}$ Annual National Convention and Business Expo, Sept. 14-17, Milwaukee, WI
- Boston Salsa Congress, Sept. 15-17
- World Music Festival: Chicago 2005, Sept. 16-21, Chicago, IL

■ Seattle Fiestas Patrias, Sept. 17-18, (100K+), Seattle, WA.

- Fiestas Patrias Parade and Festival, Sept. 17-18, (200K+), Houston, TX
- Fiestas Indianapolis, Sept. 18, Indianapolis, IN
- Viva la Musica, Sept. 25-26, Orlando, FL
- Houston Salsa Congress, Sept. 29-Oct. 1
- Hispanic Heritage Festival, Sept. 29, Miami, FL


## October:

- Off the Main Art Festival, Oct. 6-9, New York, NY
- Mensaje Latin Festival, Oct. 14-16 and Oct. 21-23, New Orleans, LA
- Latino History Parade, Oct. 15, Pasadena, CA
- Atlanta Salsa Congress, Oct. 21-23
- Latino Book and Family Festival, Oct. 22-23, Los Angeles, CA
- Festival Calle Orange, Oct. 24, (100K+), Orlando, FL
- WSF World Salsa Championships, Oct. 28, Miami, FL


## November:

- Latin Grammies, Nov. 3, Miami, FL
- Los Angeles International Tamale Festival and Carnival, Nov. 11-13, Los Angeles, CA
- $3^{\text {rd }}$ National Summit of Hispanic State Legislators, Nov. 11-13, Washington, DC
- Cuatro Festival Puerto Rico 2005, Nov. 11, Chicago, IL
- San Francisco Salsa Congress, Nov. 18-20


## Suggested Participating Organizations and Contact Information

The information below is a suggested listing of participants for Let's Dance commemorative stamp dedications.

```
LEAGUE OF UNITED LATIN AMERICAN CITIZENS
NATIONAL OFFICE (LULAC)
2000 L ST NW STE }61
WASHINGTON DC 20036-4917
Telephone: 202-833-6130
www.lulac.org
WORLD SALSA FEDERATION INC
8080 SW 81 DR
MIAMI FL 33143-6609
Telephone: 305-271-0606/ 888-825-7768 www.worldsalsafederation.com
```


## ASSOCIATION OF HISPANIC ARTS

250 W 26TH ST 4TH FL
NEW YORK NY 10001-6737
Telephone: 212-727-7227
www.latinoarts.org
EL MUSEO LATINO
4701 S 25TH ST
OMAHA NE 68107-2728
Telephone: 402-731-1137
www.elmuseolatino.org
CONGRESSIONAL HISPANIC CAUCUS
WASHINGTON DC OFFICE
328 CANNON HOUSE OFFICE BLDG
WASHINGTON DC 20515-0001
Telephone: 202-225-6161
www.chci.org
DANCE ART MUSEUMS OF THE AMERICAS
BOX 118
SANTA FE NM 87504-0118
Telephone: 505-466-2891
www.danceartmuseum.com
HISPANIC SOCIETY OF AMERICA
AUDUBON TERRACE
613 W 155TH ST
NEW YORK NY 10032-7501
Telephone: 212-926-2234
www.hispanicsociety.org
CUBAN AMERICAN NATIONAL COUNCIL
WASHINGTON DC OFFICE
1444 I ST NW STE 800
WASHINGTON DC 20005-6543
Telephone: 202-898-4880
www.cnc.org
US HISPANIC CHAMBER OF COMMERCE
2175 K ST NW STE 100
WASHINGTON DC 20037-1863
Telephone: 202-842-1212
www.ushcc.com
NATIONAL COUNCIL OF LA RAZA (NCLR)
1126 16TH ST NW 6TH FL WASHINGTON DC 20036-4804
Telephone: 202-785-1670
www.nclr.org
HISPANIC YEARBOOK
6718 WHITTIER AVE STE 130
MCLEAN VA 22101-4531
Telephone: 703-734-1632
www.anuariohispano.com
(for Hispanic media, organizations, federal agencies, embassies, and consulates in your district)
You may also contact your local public libraries, schools of dance, and Latin American bookstores for participation in the events.

## Event Planning Checklist

When planning the Let's Dance/Bailemos commemorative stamp events, keep the following suggestions in mind:

- Begin planning immediately.
- Contact your nearest Hispanic-American organizations such as the Hispanic Chamber of Commerce, the League of United Latin American Citizens (LULAC), the World Salsa Federation (WSF), the Association of Hispanic Arts, the Salsa Congress, dance studios, etc.
- Set a date.
- Secure participants.
- Order enlargements of the stamp image, flyers, and other supplies for the event.
- Prepare a special pictorial postmark, if applicable (announcement form on page 14).
- Secure staging and sound equipment, if applicable.
- Plan signage, including a podium sign and banners.
- Launch a local publicity campaign using the materials in this kit.
- Draft a sequence-of-events agenda and speaker remarks.
- Plan retail opportunities (booth, bag stuffers, etc.).
- Prepare ceremony programs and invitations.
- Contact your district Diversity Development and Hispanic program specialists (http://blue.usps.gov/ diversitynet/dir.htm).


## Pictorial Postmarks

As a pictorial postmark has not been produced at the national level, Post Offices planning events may design their own special pictorial postmark. As a reminder, the Postal Service must endeavor to make all unusual postmarking services widely known to collectors through advance publicity to avoid limiting the availability of these postmarks. Therefore, all pictorial postmarks must be reported to Stamp Development 3 weeks prior to local events. Please use the announcement form on the following page to report your use of a postmark.

## Guidelines for Finalizing Let's Dance/Bailemos Commemorative Stamps Pictorial Postmark Art

To finalize the Let's Dance/Bailemos commemorative stamps pictorial postmark art, insert the date, city, state, and ZIP Code ${ }^{T M}$ of the physical location of your event adjacent to the stamp image. Overall dimensions of the pictorial postmark must not exceed 4 inches horizontally by 2 inches vertically. Collectors prefer the dimensions $31 / 2$ inches by 1 inch.

## Second-Day Postmarks

Second-day postmarks are pictorial postmarks and follow the same guidelines as above. The word Station or the abbreviation STA is required somewhere in the design, since it will be a temporary station.

Pictorial Postmark Announcement

| Complete this announcement and |  |
| :--- | :---: |
| forward it to the following address: |  |
|  |  |
|  |  |
| PICTORIAL POSTMARK | Insert pictorial postmark Copy here |
| PROGRAM MANAGER | (Camera-ready or reproducible) |
| STAMP SERVICES | No larger than 4" horizontal x 2" vertical |
| US POSTAL SERVICE |  |
| 1735NORTH LYNN ST STE 5016 |  |
| ARLINGTON VA 22209-6432 |  |
|  |  |


| Postal Service Contact <br> (name, address, telephone) |  |
| :--- | :--- |
| Station Date(s) |  |
| Sponsor |  |
| Station Name |  |
| Complete Street Address <br> or PO Box Number |  |
| City/State/ZIP+4 code |  |

## Mail Postmark Requests to:

| Station Name |  |
| :--- | :--- |
| Addressee Name <br> (usually "Postmaster") |  |
| Complete Street Address <br> or PO Box 9998 |  |
| City/State/ZIP+4 Code |  |

## Stamp Enlargements and Reproductions

To obtain enlargements of stamp images for local dedication ceremonies or for reproductions of stamp images —including digital files, prints, and transparencies, contact:

VICTOR PULUPA
DODGE COLOR
4827 RUGBY AVE STE 100
BETHESDA MD 20814-3028
e-mail: victor@dodgecolor.com
Phone: 301-656-0025 x212
Fax: 301-656-0435
Please plan ahead and allow enough time for production and shipping.

## Products and Licensing

- First-Day Cover (Set of 4) — Item 457763, \$3.00
- Stamped Postal Cards — Item 457766, \$9.75
- Digital Color Postmark (Set of 4 first-day covers) — Item 457768, \$6.00

■ Set of 4 Prints (Double Sided — English/Spanish) — Item 457788, \$14.95

- Postmark Keepsake (Pane of stamps and 4 first-day covers) — Item 457793, \$10.40


## Licensing and Use of Let's Dance/Bailemos Commemorative Stamp Images

Listed below are the licensees that can create products featuring the Let's Dance/Bailemos commemorative stamps. Please call the company directly to order.

| US ALLEGIANCE INC | Lapel pins, postcards, mugs, tote bags, t-shirts, mouse pads, | Web: www.ipledge.com |
| :--- | :--- | :--- |
| 63004 LAYTON AVE | and magnets | Telephone: $800-327-1402$ |
| BEND OR 97701-3735 | Fax: $800-622-8212$ |  |
| CONCORD INDUSTRIES <br> 19 WILLARD RD <br> NORWALK CT 06851 |  | Telephone: $800-553-9824$ |

For additional information about licensing and use of the Let's Dance/Bailemos commemorative stamp images, please contact Licensing@usps.com.

## Suggested Public Relations Timeline

Note: If you have questions or need assistance with any of these items, please contact the Public Affairs and Communications representative serving your area. (See attached list.)

| Action: |  | Suggested Timing: |
| :--- | :--- | :--- |
| 1. | Send invitations to local and area dignitaries. | A few weeks before event. |
| 2. | Send announcement and invitations to employees. | A few weeks before event. |
| 3. | Distribute public service announcement to radio/TV. | A few weeks before event. |
| 4. | Distribute news release. | A few weeks before event. |
| 5. | Distribute media advisory to newspapers, radio/TV. | One week before event. |
| 6. | Remind invited dignitaries about event via telephone. | Five days before event. |
| 7. | Redistribute media advisory to all news media. | One to two days before event. |
| 8. | Make follow-up calls to local news media. | One day before event. |
| 9. | Distribute day-of-issuance news release. | Day of event. |
| 10. | Send letter to newspaper editor thanking community. | One day after event's completion. |
| 11. | Send newspaper clippings and "media successes" summary to area Public Affairs <br> manager or fax to 202-268-4925. | Within one week after event. |

## Participation of Public Officials

The issuance of the Let's Dance/Bailemos commemorative stamps offers a perfect opportunity to involve elected public officials - especially those with Hispanic-American heritage, those who represent Hispanic-American communities, or members of the Congressional Hispanic Congress. They are likely to have a keen interest in the event, as it provides a chance to interact with constituents in a friendly civic setting with secured media coverage.

You are encouraged to reach out directly to your federal, state, and local officials. Government Relations representatives are available to assist you in coordinating their involvement and would be pleased to help in any way. Please contact them for guidance.

This publicity kit contains simple guidelines, sample letters, a suggested invitation list, and the names and telephone numbers of your Government Relations contacts.

## Before the Event

- Send a written invitation 4 to 6 weeks before the event to your two U.S. senators, your congressional representatives, the governor of your state, and the mayor of your community. Please include any other local elected officials you feel would be appropriate. The local postmaster should sign the invitations.
- Follow up the written invitation with a telephone call to the official's scheduler within a week if you have not received a reply. You may need to call more than once.
- Keep in touch with all officials who respond. If asked, provide updated information to the official's staff as it becomes available (e.g., who else is participating, where and when to meet, what his or her role
will be, etc.) Stress that remarks should be brief and limited to the unveiling of the Let's Dance/Bailemos commemorative stamps and recognition of the role the U.S. Postal Service ${ }^{\circledR}$ continually plays in recognizing social awareness with stamps.
- Include names of all participating officials on the "official program" as honored guests, and mention them in all media advisories, if applicable.
- Provide a courtesy copy of the program to the official in advance.


## After the Event

- Send a written thank you letter to all officials who participated in the ceremony, expressing your appreciation.
- Provide copies to their offices of any newspaper articles about the event. Even though they might see those articles on their own, you can take the opportunity to remind them of the press coverage the event received.
- Provide a supply of extra cachet envelopes with the special postmark, if applicable, to officials, even to those who could not attend. These make great giveaways and serve as a positive reminder of the event.
- Obtain and frame a photo of the official posing beside the stamp image and make an appointment to present it in person, if possible. A matted, well-framed photograph stands a good chance of being hung on the wall of the official's office, again serving as a positive reminder of the event.
- Keep in touch with your officials. Good relationships are built over time.


# Sample Invitation to Public Officials <br> [INSERT DATE] 

[INSERT NAME]
[INSERT TITLE]
[INSERT ORGANIZATION]
[INSERT ADDRESS]
[INSERT CITY, STATE, ZIP+4]

## Dear [INSERT TITLE AND NAME]:

Employees of the [INSERT NAME] Post Office invite you to be an honored guest at a special ceremony celebrating Hispanic-American heritage and dance on [DATE] at [TIME]. During our ceremony, the Postal Service will dedicate the Let's Dance/Bailemos commemorative stamps. This year, we are celebrating the unique contributions of Latin art to American culture, specifically popular dances and music from the Caribbean, through the brilliant images of our four new Let's Dance/ Bailemos commemorative stamps.

The Postal Service values its role as a community leader, and we believe that our stamp program gives us an opportunity to connect with those we serve in a very personal and informative way. During our ceremony, children and adults alike will have an opportunity to learn about the history of Hispanic-American culture, specifically the art of dancing, that is celebrated on these stamps.

At the stamp ceremony, you will be invited to say a few words about the Let's Dance/Bailemos commemorative stamps and any comments you may have about Hispanic-American culture. We expect significant press coverage of the ceremony and a good-sized crowd, including families, schools, and civic organizations.

We hope you will join us for this special stamp dedication. Please confirm your participation by calling [NAME OF CONTACT] at [TELEPHONE NUMBER] as soon as possible.

Sincerely,
[SIGN]
[INSERT POSTMASTER'S NAME]
Postmaster
U.S. Postal Service
[INSERT CITY, STATE, ZIP+4]

## Let's Dance Stamp Dedication Speech

The following suggested speech may be used at local ceremonies and events to support and promote the Let's Dance/ Bailemos commemorative stamps. Feel free to customize it to fit your local event and community.

Good [INSERT 'MORNING/AFTERNOON']
I'm [INSERT NAME OF POSTMASTER/DISTRICT MANAGER/MC] and it's a tremendous honor for me to represent the Postal Service ${ }^{T M}$ today as we [DEDICATE/UNVEIL] the Let's Dance/Bailemos commemorative stamps.

We are proud to add the Let's Dance/Bailemos commemorative stamps to our stamp program. For over 150 years, the Postal Service has issued special stamps to celebrate the unique American experience. It is an experience that includes stories from our shared heritage, one that is richer because of its diversity.

The Let's Dance/Bailemos commemorative stamps will honor the contributions of Latin American art to culture through dance traditions. Four different Hispanic-American artists have created designs that express their personal interpretations of the merengue, salsa, cha-cha-chá, and mambo.

The stamps make you want to put on your dancing shoes, take hold of a partner, and move to the beat of singing trombones and trumpets, drums, saxophones and timbales, and guitars and maracas.

A body swaying to the left and right, colors and imagery accenting moves and punctuating rhythm on the dance floor. The dramatic colors and flowing shapes on the stamps capture the energy generated by dancers moving to the beat.

As Agnes De Mille, another dancer we featured on a stamp not long ago once said, "The truest expression of a people is in its dances and its music. Bodies never lie."

She was right! These stamps are nothing but the truth!
Culture and tradition certainly have influenced these dance styles, making them wildly popular around the world.
Just ask the artists who have captured the freedom of movement on these stamps. They drew on their personal expertise on the dance floor and from family gatherings full of music and dancing to reproduce an energetic blend of some distinguishing steps in Latin American dance.

At the Postal Service, we understand the power our stamps have in telling the story of America. With stamps like these, we are showing that the Postal Service does more than just deliver the mail - the real power of the Postal Service is our ability to connect people.

So, with these new stamps, in this small way, we have created a lasting tribute to Latin American art and dance traditions. I'm looking forward to seeing these four stamps perform on letters and packages to every single household and business in America and around the world. They will have us all moving to their beat.

Now, on behalf of the Postal Service, I would like to ask [INSERT NAMES OF UNVEILING PARTICIPANTS IF APPLICABLE] to join me in officially [DEDICATING/UNVEILING] the Let's Dance/Bailemos (Let Us Dance) commemorative stamps!

## Let's Dance/Bailemos Commemorative Stamps Facts and Suggested Talking Points

For use when talking to media and customers.
The Postal Service will honor the contributions of Latin American art through the issuance of four stamps celebrating Latin dance traditions.

- The stamps feature the merengue, salsa, cha-chachá, and mambo.
- The featured dances have become very popular in the United States and around the world.
- The stamps were designed by Ethel Kessler and feature original works by four different HispanicAmerican artists.
- Four different artists created the four individual designs and never saw each other's work - yet all four of the stamps meld together. Under Kessler's direction were Edel Rodriguez of Mt. Tabor, New Jersey, who created the Cha-cha-chá stamp; Rafael Lopez of San Diego, California, who created the Merengue stamp; Jose Ortega of New York City and Toronto, Canada, who created the Salsa stamp, and Sergio Baradat of New York and Miami, who created the Mambo stamp.
- The stamps depict dancers performing a different dance on each stamp.
- Information about the dances is printed on the back of each stamp (English and Spanish):


## Merengue

A blend of European- and African-derived styles, merengue, with its cross-class appeal, is the national dance of the Dominican Republic.

## Salsa

Popularized in the 1960s by New York Puerto Rican musicians, salsa integrates rhythm and blues and jazz into Afro-Cuban rhythms.

## Cha-cha-chá

Derived from Cuba's danzón and taking its name from the last three beats in its 1-2, 1-2-3 rhythm, cha-cha-chá became a dance craze in the 1950s.

## Mambo

An elaboration of the lively rhythms added to the Cuban son and danzón, mambo became an international dance craze in the 1950s.

Danzón is an elegant European salon-style and romantic Cuban dance popular in Caribbean Latin America. The cha-cha-chá is slower and more constrained than the up-tempo moves of its sister, the mambo.

Cuban son is the backbone for contemporary salsa.

## How This Subject Was Selected to Be on a Stamp

- As with all of our stamp subjects, the ideas and suggestions for stamps come in to the Citizens' Stamp Advisory Committee (CSAC) from American citizens. CSAC carefully reviews every one of the 50,000 recommendations it receives each year against a long list of criteria. The subjects they select then go to the postmaster general for final selection.
- The Postal Service is interested in providing a diverse stamp program to the American public that appeals to a wide audience of varied interests and best represents the people, events, and accomplishments that have shaped our nation.
- Stamp collecting is a fun activity for the entire family that helps children learn about the world they live in.
- Customers can get information about stamps and other Postal Service products by calling 800-STAMP-24 or by going to our Web site at www.usps.com.


## UNITED STATES

POSTAL SERVICE

## POSTAL NEWS

FOR IMMEDIATE RELEASE [INSERT DATE]

Contact: [INSERT YOUR NAME] [INSERT YOUR PHONE NUMBER]

Internet: www.usps.com

## SAMPLE MEDIA ADVISORY

U.S. Postal Service Honors Latin Dances With New Postage Stamps in [INSERT CITY]

EVENT: Dedication of the Let's Dance/Bailemos commemorative 37-cent U.S. postage stamp

WHO:

WHAT:
WHEN:
WHERE:
BACKGROUND:
[List only dignitaries, key postal officials, and any well-known special guests participating and/or attending event]
[Describe what makes event newsworthy - list any entertainment, refreshments, sales, etc.] [Insert TIME, day, date]
[Insert exact location of event]
Honoring the contributions of Latin American art to American culture, the U.S. Postal Service ${ }^{\circledR}$ is issuing four stamps featuring dances that trace their roots to the Caribbean islands. Showcasing one of four popular dances on each stamp, Hispanic-American artists have created designs that express their personal interpretations of merengue, salsa, cha-cha-chá, and mambo, using vivid colors and sinuous shapes to capture the energy generated by dancers moving to the beat.

## Merengue

A blend of European- and African-derived styles, merengue, with its cross-class appeal, is the national dance of the Dominican Republic.

## Salsa

Popularized in the 1960s by New York Puerto Rican musicians, salsa integrates rhythm and blues and jazz into Afro-Cuban rhythms.

## Cha-cha-chá

Derived from Cuba's danzón and taking its name from the last three beats in its 1-2, 1-2-3 rhythm, cha-cha-chá became a dance craze in the 1950s.

## Mambo

An elaboration of the lively rhythms added to the Cuban son and danzón, mambo became an international dance craze in the 1950s.
Danzón is an elegant European salon-style and romantic Cuban dance popular in Caribbean Latin America. The cha-cha-chá is slower and more constrained than the up-tempo moves of its sister, the mambo.
Cuban son is the backbone for contemporary salsa.
[List area Public Affairs and Communications representative or customer relations coordinator if applicable and phone number]

## UNITED STATES

POSTAL SERVICE
FOR IMMEDIATE RELEASE [INSERT DATE]

## POSTAL NEWS

Contact: [INSERT YOUR NAME] [INSERT YOUR PHONE NUMBER]

Internet: www.usps.com

## PUBLIC SERVICE ANNOUNCEMENT FOR RADIO <br> Public Invited to Join in Celebration of Latin American Heritage and Dedication of Let's Dance/Bailemos Commemorative U.S. Postage Stamps

[INSERT CITY] postmaster [INSERT NAME] invites everyone to [INSERT LOCATION] to participate in activities surrounding the Postal Service's ${ }^{\text {TM }}$ unveiling of the 2005 Let's Dance/Bailemos commemorative stamps featuring four Latin American dances: the salsa, cha-cha-chá, mambo and merengue, on [INSERT DAY AND DATE] from [INSERT TIME] to [INSERT TIME].
On this day, children and adults will learn more about the Hispanic culture and Latin dances featured on the stamps. Activities include [DESCRIBE ACTIVITIES].
Come take a moment to celebrate Hispanic heritage with these four stamps. It's an educational way to learn about the history of Hispanic music, dance and culture honored on U.S. postage stamps.

> \# \# \#

FOR IMMEDIATE RELEASE [INSERT DATE]

Contact: [INSERT YOUR NAME] [INSERT YOUR PHONE NUMBER]

Internet: www.usps.com

PRE-PUBLICITY NEWS RELEASE<br>The Salsa, Cha-cha-chá, Mambo and Merengue Twirl Their Way Onto New U.S. Postage Stamps

[INSERT NAME OF YOUR CITY] - To recognize multicultural heritage, the Postal Service ${ }^{\text {TM }}$ and [INSERT ORGANIZATION/SPECIAL GUEST] will dedicate the Let's Dance/Bailemos commemorative postage stamps honoring HispanicAmerican heritage during a ceremony at [INSERT LOCATION] on [INSERT DATE]. The 37-cent Let's Dance/Bailemos commemorative stamps will be available nationwide on September 17, 2005.
[INSERT CITY] Postmaster [INSERT POSTMASTER'S NAME] will dedicate the stamps as part of National Hispanic Heritage month, Sept. 15 - Oct.15, through the dances and music originating in the Caribbean islands.

Scheduled to join [INSERT POSTMASTER'S LAST NAME] at the ceremony will be [INSERT CELEBRITY OR LOCAL/ AREA DIGNITARIES].
[INSERT OTHER NOTABLE HAPPENINGS AT EVENT.]
"[INSERT QUOTE]," said [INSERT POSTMASTER'S LAST NAME].
Showcasing one of four popular dances on each stamp, Latin American artists have created designs that express their personal interpretations of merengue, salsa, cha-cha-chá and mambo, using vivid colors and sinuous shapes to capture the energy generated by dancers moving to the beat. These dances and their music originated in the Caribbean islands and were first introduced to American soldiers during the war in Cuba in 1898. They achieved popularity in the United States during the 20th century, and have been continually performed throughout the United States by Latin American artists and amateurs in our country's hundreds of dance clubs.

As in all cultural developments, music and dance draw on the styles around them as they evolve. Perhaps that is most true with salsa, which built on a foundation of Afro-Cuban music and dance and New York Puerto Rican, other Latino, and Anglo musicians, whose influences included jazz and rhythm and blues. It was adapted and reworked with the Cuban styles, such as mambo and cha-cha-chá, to create a distinctly New York sound in 1960. Since then, salsa has traveled very well. Musicians around the world reinterpret salsa and blend in the flavors of their homeland. The arrival of Dominicans in New York since the mid-1960s brought merengue into the mix of Latin American music and dance. With its cross-class appeal, this national dance of the Dominican Republic has also made its way around the world.

Capturing the famous cha-cha-chá in a vivid stamp is a native of El Gabriél, Cuba, artist Edel Rodríguez, who resides in Mt. Tabor, New Jersey. Perceived as more sophisticated and more like the European salon-style danzón, the cha-cha-chá is slower and more constrained than the up-tempo moves of its sister, the mambo.

The Mambo stamp was created by Sergio Baradat who, as a young child, left Cuba with his parents and immigrated to the United States. Known for its up-tempo beat, fast footwork, and sensuous body language, mambo laid the groundwork for its offshoots: cha-cha-chá and salsa.

Salsa stamp creator, artist José Ortega, of New York City and Toronto, was born in Ecuador, grew up in New York City, and currently owns a salsa club in Toronto. Salsa is a nighttime pursuit, danced at the close of day, when cares are left behind and it's okay to live only in the moment.

To complete the Latin dance stamp series, the merengue was captured by freelance illustrator Rafael López of San Diego. The merengue is a mix of European- and African-derived styles, slowly descending from upper-class to peasant population, but re-emerging in the first half of the $20^{\text {th }}$ century to become the national dance of the Dominican Republic.

To see the Let's Dance/Bailemos commemorative stamps and other images from the 2005 Commemorative Stamp Program, visit the Postal Store at www.usps.com/shop and click on Release Schedule in the Collectors Corner.

Current U.S. stamps, as well as a free comprehensive catalog, are available by toll-free phone order at 800-STAMP-24. A wide selection of stamps and other philatelic items is also available at the Postal Store at www.usps.com/shop. Beautifully framed prints of original stamp art for delivery straight to the home or office are available at www.postalartgallery.com.

Since 1775, the Postal Service has connected friends, families, neighbors and businesses by mail. It is an independent federal agency that visits 142 million homes and businesses every day and is the only service provider delivering to every address in the nation. The Postal Service receives no taxpayer dollars for routine operations, but derives its operating revenues solely from the sale of postage, products and services. With annual revenues of more than $\$ 69$ billion, it is the world's leading provider of mailing and delivery services, offering some of the most affordable postage rates in the world. The Postal Service delivers more than 46 percent of the world's mail volume - some 206 billion letters, advertisements, periodicals and packages a year - and serves 7 million customers each day at its 37,000 retail locations nationwide.

## \# \# \#

# Sample Letter to Local Newspaper Editor Thanking Residents for Support <br> [INSERT DATE] 

[INSERT NAME]
[INSERT TITLE]
[INSERT NAME OF PUBLICATION]
[INSERT ADDRESS]
[INSERT CITY, STATE, ZIP+4]

## Dear [INSERT TITLE AND NAME]:

I want to thank the citizens of [INSERT CITY NAME] for their enthusiasm and support in making yesterday's Let's Dance/ Bailemos commemorative stamps celebration such a successful event for our community and for the Postal Service ${ }^{m \pi}$.

The Postal Service continues its commitment to honoring the cultures of the communities it serves, honoring HispanicAmerican heritage on a variety of stamps. Past stamps have celebrated Hispanic culture by highlighting people and events such as Cinco de Mayo, Cesar Chavez, Roberto Clemente, and Desi Arnaz.

Our nation's stamp program has been developed through the participation of the American people. Their stamp ideas and suggestions are instrumental in helping the Postal Service honor some of the most beautiful arts that have influenced American culture.

Again, thanks to everyone in our community who participated in our Let's Dance/Bailemos commemorative stamps celebration. We hope everyone enjoyed celebrating Hispanic heritage with these cultural stamps.

Sincerely,
[SIGN]
[INSERT POSTMASTER'S NAME]
Postmaster
U.S. Postal Service
[INSERT CITY, STATE, ZIP+4]

# Sample Thank You Letter to Public Officials/Participating Organizations <br> [INSERT DATE] 

```
[INSERT NAME]
[INSERT TITLE]
[INSERT ORGANIZATION]
[INSERT ADDRESS]
[INSERT CITY, STATE, ZIP+4]
```


## Dear [INSERT TITLE AND NAME]:

On behalf of the Postal Service ${ }^{T M}$, I want to thank you for joining us during our special ceremony celebrating the dedication of the Let's Dance/Bailemos commemorative postage stamps. It was a wonderful event for [INSERT NAME OF COMMUNITY], and your participation helped make it a success.

All of us in the Postal Service are extremely proud of the role our organization has played as a community leader and in commemorating many of the people, places, and events that have made our country great. The stamp dedication ceremony was a wonderful way for us to share Hispanic-American heritage on stamps with our friends, neighbors, children, and customers here in [INSERT NAME OF COMMUNITY]. I am enclosing 10 copies of our special postmark [IF APPLICABLE] for you to share with your constituents, as well as copies of press clippings and photographs that recorded the event [IF APPLICABLE].

I look forward to working with you on future community events. If I can be of assistance with any postal matter, please contact me at [TELEPHONE NUMBER].

Sincerely,

## [SIGN]

## [INSERT POSTMASTER'S NAME]

Postmaster
U.S. Postal Service
[INSERT CITY, STATE, ZIP+4]

## Press Kit Information

## National Postal Facts

Learn more about it . . .

## Universal Access. Universal Service.

We deliver to every household and business in the United States. Every American has access to our services and pays the same postage rate regardless of geographic location. We...

- Deliver mail to over 142 million homes, businesses, and Post Office ${ }^{\text {TM }}$ boxes in every state, city, and town in the country, including Puerto Rico, Guam, the American Virgin Islands, and American Samoa.
- Add 1.8 million new addresses each year to our delivery network.
- Serve over 7 million customers daily at nearly 38,000 Post Offices.
- Have annual operating revenue of $\$ 69$ billion.
- Deliver more than $\mathbf{2 0 6}$ billion pieces of mail per year.
- Collect mail from every delivery point we serve.
- Pay nearly $\mathbf{\$ 2}$ billion in employee salaries and benefits every 2 weeks.
- Employ more than $\mathbf{7 0 0 , 0 0 0}$ career employees.
- Have the world's largest intranet to communicate with our employees.
- Provide alternative access for our customers to purchase stamps at more than 27,500 vending machines; nearly $\mathbf{2 5 , 0 0 0}$ commercial retail outlets such as supermarkets, convenience, drug, and gift stores; nearly 19,000 banking and credit union automated teller machines; and 2,500 automated postal centers located across the country.
- Do not receive tax dollars from the federal government for operating expenses. We use the revenue from sales of postage-related products to pay these expenses.


## Quick, Easy and Convenient

- Click-N-Ship ${ }^{\circledR}$ service lets customers print shipping labels with or without postage for Priority Mail ${ }^{\oplus}$, Express Mail®, Global Express Guaranteed ${ }^{\circledR}$ and Global Express Mail ${ }^{\otimes}$ services from their computers and printers.
- Netpost Mailing Online ${ }^{\text {m }}$ lets mailers create newsletters and other correspondence and submit them, along with mailing lists, to www.usps.com. Electronic files are then printed, inserted into envelopes with postage, addressed, and taken to the nearest Post Office for mailing.
- With Carrier Pickup Online Notification, customers can go to www.usps.com to request package pickup at no extra charge. The letter carriers make the requested pickups on their routes the next delivery day.


## Delivering Our Best

- On-time delivery of overnight-committed First-Class Mail ${ }^{\circledR}$ items is at a record 96 percent.


## Satisfying Customers

- We delivered for our customers, and they noticed. Independently measured customer satisfaction scores show that 93 percent of residential customers rate their experience with the Postal Service as excellent, very good, or good.
For additional postal facts, visit the Postal Facts page on the Postal Service Web site at www.usps.com/ communications/organization/postalfacts.htm.


## U.S. Postal Service Area Public Affairs and Communications Managers

EARL C ARTIS JR
MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
SOUTHEAST AREA US POSTAL SERVICE
225 N HUMPHREY BLVD
MEMPHIS TN 38166-0832
901-747-7544
DARLA STAFFORD
MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
SOUTHWEST AREA US POSTAL SERVICE
7800 N STEMMONS FREEWAY STE 450
DALLAS TX 75247-4220
214-819-8748

## SCOTT BUDNY

MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
WESTERN AREA US POSTAL SERVICE
1745 STOUT ST STE 1075
DENVER CO 80299-7500
303-313-5125
DEBRA HAWKINS
MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
NORTHEAST AREA US POSTAL SERVICE
6 GRIFFIN RD N
WINDSOR CT 06006-9876
860-285-7265
JIM MRUK
MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
GREAT LAKES AREA US POSTAL SERVICE
244 KNOLLWOOD DR 4TH FL
BLOOMINGDALE IL 60117-2208
630-539-6565

PAUL SMITH
MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
EASTERN AREA US POSTAL SERVICE
PO BOX 40593
PHILADELPHIA PA 19197-0593
215-931-5054
DON SMERALDI
MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
PACIFIC AREA US POSTAL SERVICE
7001 S CENTRAL AVE RM 364A
LOS ANGELES CA 90052-9641
323-586-1212
DEBORAH YACKLEY
MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
CAPITAL METRO US POSTAL SERVICE
16501 SHADY GROVE
GAITHERSBURG MD 20898-9998
301-548-1465

MONICA HAND
MANAGER PUBLIC AFFAIRS AND COMMUNICATIONS
NY METRO AREA US POSTAL SERVICE
421 EIGHTH AVE RM 5114
NEW YORK NY 10199-9681
212-330-3167

## U.S. Postal Service Employee Development and Diversity Staff

| District |  | Name |
| :--- | :--- | :--- |
| Capital Metro |  | Elaine Smith |
| Baltimore | Benita Hunt | Telephone |
| Capital | Andrea Bufford | $202-347-4265$ |
| Northern Virginia | Doreen Williams | $703-698-6614$ |
| Richmond |  |  |
| Eastern | Lora M. Moles | $804-775-6362$ |
| Appalachian | Bobbi Reid | $304-561-1269$ |
| Central Pennsylvania | Jo Ann Hutton | $717-257-5380$ |
| Cincinnati | Deborah Y. O'Neal | $513-684-5250$ |
| Columbus | Wendy Nelson-Smith | $614-722-9649$ |
| Erie | Mary Ellen Padin | $814-836-7209$ |
| Greater South Carolina | Patricia H. Gray | $803926-6429$ |
| Greensboro | Chester A. Hutson | $336-668-1268$ |
| Kentuckiana | Susan McHenry | $502-454-1732$ |
| Mid-Carolinas | Gloria M. Jennings | $704-393-4502$ |
| Northern Ohio | Belinda Kelley | $216-443-4235$ |
| Philadelphia Metro | Kellee Herbster | $215-895-8040$ |
| Pittsburgh | Oneida Rivera-Lopez | $412-359-7510$ |
| South Jersey |  | $856-933-4283$ |


| District | Name | Telephone |
| :---: | :---: | :---: |
| Great Lakes |  |  |
| Central Illinois | Sharon Murphy | 708-563-7343 |
| Chicago | Esmeralda H. Dominguez | 312-983-8014 |
|  | Iloma M. Perkins | 312-983-8039 |
| Detroit | Alzana Braxton | 313-226-8131 |
| Gateway | Glenda Fields | 314-436-3868 |
| Greater Indiana | Patricia Proctor | 317-870-8562 |
| Greater Michigan | Susan Pfeifer | 616-776-1156 |
| Lakeland | Linda Brantley | 414-287-2577 |
| Northern Illinois | Miguel Angel Rios | 630-260-5213 |
|  | Efren Z. Anguiano | 630-260-5203 |
| Southeast Michigan | Debra A. Pummer | 248-546-1599 |
| Headquarters |  |  |
| Affirmative Employment Programs | Chester S. Cross, Jr. | 202-268-7456 |
| Affirmative Employment Programs | Jacqueline Padron | 202-268-6446 |
| Headquarters and Field Programs | Lolita Mancheno-Smoak | 202-268-6610 |
| Headquarters and Field Programs | Manuel (Manny) Vasquez | 202-268-5134 |
| New York Metro |  |  |
| Caribbean | Lourdes V. Lopez | 787-622-1807 |
| Central New Jersey | Jaya Bhambhwani | 732-819-3675 |
| Long Island | Betsy Diaz-Konstanzer | 631-582-7478 |
| New York | Evette Corchado | 212-330-3935 |
| Northern New Jersey | Florina Cordero | 973-468-7203 |
| Triboro | Judith N. Matzio | 718-321-5081 |
|  | Zaidee Vasquez | 718-321-5857 |
| Westchester | Enid M. Samuels | 914-697-7102 |
| Northeast |  |  |
| Albany | Josephine Grimes | 518-452-2219 |
| Boston | Lillian J. Buckley | 617-654-5933 |
| Connecticut | Kathleen Felsted | 203-949-3129 |
|  | Juan Cruz | 860-285-7227 |
| Maine | Debbie Woods | 207-828-8400 |
| Massachusetts | Dale Stafford | 508-795-3786 |
| New Hampshire/Vermont | Harry Figueroa | 603-644-3890 |
| Southeast New England | Mary Hahnen | 401-276-6905 |
| Western New York | Mary A. Quinn | 716-846-2484 |
| Pacific |  |  |
| Arizona | Aida Murrieta-Penn | 602-225-5451 |
|  | Pascual J Torres | 602-223-3636 |
| Bay Valley | Elmira A. Walton | 510-874-8665 |
|  | Kelly M. Sotelo | 510-874-8646 |
| Los Angeles | Guadalupe Casarez | 323-586-1330 |
| Nevada Sierra | Magdalena Lara | 702-361-9586 |
| Sacramento | Diana M. Glover | 916-373-8116 |
|  | Yolanda Marquez | 916-373-8115 |
| San Diego | Edward G. Carmona | 858-674-2659 |
|  | Hector Baca | 858-674-0256 |
| San Francisco | Jose Nuno | 415-550-5710 |
| Santa Ana | Christina Sandoval | 626-855-6351 |
|  | Norma Diaz | 626-855-6354 |
| Van Nuys | Tyrone (Tippy) D. Washington | 661-775-7055 |
|  | Alex Hernandez | 661-775-7056 |


| District | Name | Telephone |
| :---: | :---: | :---: |
| Southeast |  |  |
| Alabama | Sandra Scott | 205-521-0256 |
| Atlanta | Barbara Danzy | 770-717-2992 |
| Central Florida | Annie P. Seabrooks | 407-333-4892 |
| Mississippi | Kathryn Worthy | 601-351-7251 |
| North Florida | Mary L. Alston | 904-858-6575 |
| South Florida | Dorothy (Dottie) Johnson | 305-470-0622 |
|  | Jacinto Acebal | 305-470-0619 |
| South Georgia | Donna Ricks | 478-752-8494 |
| Suncoast | Regla M. Watts | 813-354-6023 |
| Tennessee | Yvonne Walker | 615-872-5693 |
| Southwest |  |  |
| Albuquerque | Ana M. DeAntonio | 505-346-8817 |
|  | Lori L. Foster | 505-346-8786 |
| Arkansas | Judy E. Gurkin | 501-228-4263 |
| Dallas | Gail Lofton | 972-393-6665 |
|  | Martina Jubera | 972-393-6185 |
| Fort Worth | Lenore Falcon | 817-317-3311 |
|  | Arlene Sanchez | 817-317-3333 |
| Houston | Cynthia Chester | 713-226-3938 |
|  | John L. Martinez | 713-226-3186 |
| Louisiana | Hedy H. Duplessis | 504-589-1283 |
| Oklahoma | Eugene Talley | 405-553-6217 |
| Rio Grande | Alice A. Orta | 210-368-5563 |
|  | Maricela Garcia Rivas | 210-368-5512 |
| Western |  |  |
| Alaska | Dolores B. Barry | 907-273-5817 |
| Big Sky | Leslie L. Denny | 406-657-5660 |
| Central Plains | Ellen Fischman | 402-255-3898 |
| Colorado/Wyoming | Corally Power Brugueras | 303-853-2116 |
|  | Roger R. Ramirez | 303-853-2118 |
| Dakotas | Erin M. Dimick | 605-333-2658 |
| Hawkeye | Pauline Bauer | 515-251-2124 |
| Mid-America | Rita A. Hamilton | 816-374-9131 |
| Northland | Andrew Fisher | 651-293-3716 |
| Portland | Eugenia Parker | 503-294-2392 |
| Salt Lake City | Pania Heimuli | 801-974-2922 |
| Seattle | Carol Peoples-Procter | 206-442-6293 |
|  | Eric Colon | 206-442-6203 |
| Spokane | Gail Meredith | 509-626-6714 |

## Government Relations Contacts

We can help! Your Government Relations representatives are here to serve you. We can assist you in contacting and inviting officials to participate in your event - please let us know.
Alphabetical State/Representative Listing
Area code and prefix for all extensions is 202-268-XXXX

| Alabama | Laurie Solnik | $\times 3743$ |
| :--- | :--- | :--- |
| Alaska | Linda Macasa | $\times 3750$ |
| American Samoa | Linda Macasa | $\times 3750$ |
| Arizona | Gerald Kreienkamp | $\times 3744$ |
| Arkansas | Jeanne Gray | $\times 7217$ |
| California | Bill Weagley | $\times 3745$ |


| Connecticut | Jo Waterman | $\times 6748$ |
| :--- | :--- | :--- |
| Colorado | Gerald Kreienkamp | $\times 3744$ |
| Delaware | Jo Waterman | $\times 6748$ |
| District of Columbia | Rebecca Sumner | $\times 3755$ |
| Florida | Laurie Solnik | $\times 3743$ |
| Georgia | Bill Weagley | $\times 3745$ |
| Guam | Linda Macasa | $\times 3750$ |
| Hawaii | Linda Macasa | $\times 3750$ |
| Idaho | Linda Macasa | $\times 3750$ |
| Illinois | Talaya Simpson | $\times 7839$ |
| Indiana | Annie Kennedy | $\times 7505$ |
| lowa | Annie Kennedy | $\times 7505$ |
| Kansas | Gerald Kreienkamp | $\times 3744$ |
| Kentucky | Paul Harrington | $\times 6029$ |
| Louisiana | Gerald Kreienkamp | $\times 3744$ |
| Maine | Kathy Sitterle | $\times 6027$ |
| Maryland | Rebecca Sumner | $\times 3755$ |
| Massachusetts | Jo Waterman | $\times 6748$ |
| Michigan | Talaya Simpson | $\times 7839$ |
| Minnesota | Annie Kennedy | $\times 7505$ |
| Mississippi | Laurie Solnik | $\times 3743$ |
| Missouri | Annie Kennedy | $\times 7505$ |
| Montana | Linda Macasa | $\times 3750$ |
| Nebraska | Gerald Kreienkamp | $\times 3744$ |
| Nevada | Linda Macasa | $\times 3750$ |
| New Hampshire | Jo Waterman | $\times 6748$ |
| New Jersey | Jo Waterman | $\times 6748$ |
| New Mexico | Gerald Kreienkamp | $\times 3744$ |
| New York | Kathy Sitterle | $\times 6027$ |
| North Carolina | Bill Weagley | $\times 3745$ |
| North Dakota | Annie Kennedy | $\times 7505$ |
| Ohio | Laurie Solnik | $\times 3743$ |
| Oklahoma | Jeanne Gray | $\times 7217$ |
| Oregon | Linda Macasa | $\times 3750$ |
| Pennsylvania | Rebecca Sumner | $\times 3755$ |
| Puerto Rico | Kathy Sitterle | $\times 6027$ |
| Rhode Island | Jo Waterman | $\times 6748$ |
| South Carolina | Linda Macasa | $\times 3750$ |
| South Dakota | Annie Kennedy | $\times 7505$ |
| Tennessee | Linda Macasa | $\times 3750$ |
| Texas | Jeanne Gray | $\times 7217$ |
| Utah | Gerald Kreienkamp | $\times 3744$ |
| Vermont | Kathy Sitterle | $\times 6027$ |
| Virgin Islands | Kathy Sitterle | $\times 6027$ |
| Virginia | Paul Harrington | $\times 6029$ |
| Washington | Linda Macasa | 3750 |
| West Virginia | Wisconsin | Wyoming |

## Domestic Mail

## DMM Revision

## Labeling List Changes

Effective August 4, 2005, Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) Labeling Lists L001, L002, L004, L005, L007, L008, L009, L011, L606, and L801 are revised to reflect changes in mail processing operations. Mailers are encouraged to label according to these revised lists immediately, but must comply with these changes no later than October 16, 2005.

We will incorporate these revisions into the monthly update of the online DMM available via Postal Explorer® at http://pe.usps.gov.

## Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)




L007 5-Digit Scheme-Periodicals, Standard Mail, and BPM Flats in Bundles

| Column A <br> Destination ZIP Codes | Column B <br> Label Container To |
| :--- | ---: |
| Change From: |  |
| $33612,13,82$ | TAMPA FL 33612 |
| $33614,34,84$ | TAMPA FL 33614 |
| $33617,37,87$ | TAMPA FL 33617 |
| $37922,30,31,33$ | KNOXVILLE TN 37922 |
| $49501,03,07,23,55,99$ | GRAND RAPIDS MI 49501 |
| $49504,05,14,15,25,44$ | GRAND RAPIDS MI 49504 |
| $49508,09,12,19$ | GRAND RAPIDS MI 49508 |
| $85374,78,79,87$ | SURPRISE AZ 85374 |


| Column A Destination ZIP Codes | Column B Label Container To |
| :---: | :---: |
| 90503, 05, 07-10 | TORRANCE CA 90503 |
| Change To: |  |
| 33612, 82 | TAMPA FL 33612 |
| 33614, 84 | TAMPA FL 33614 |
| 33617, 37 | TAMPA FL 33617 |
| 37922, 30, 31, 33, 34 | KNOXVILLE TN 37922 |
| 49501, 03, 07, 10, 23, 55, 99 | GRAND RAPIDS MI 49501 |
| 49504, 05, 14, 15, 25, 34, 44 | GRAND RAPIDS MI 49504 |
| 49508, 09, 12, 19, 28, 88 | GRAND RAPIDS MI 49508 |
| 85374, 78, 79, 87, 88 | SURPRISE AZ 85374 |
| 90503, 10 | TORRANCE CA 90503 |
| Add: |  |
| 33629, 90 | TAMPA FL 33629 |
| 61109, 12 | ROCKFORD IL 61109 |
| 85208, 09, 12 | MESA AZ 85208 |
| 90504, 06 | TORRANCE CA 90504 |
| 90507-09 | TORRANCE CA 90507 |
| Delete: |  |
| 14424, 25, 50 | FAIRPORT NY 14450 |
| 14411, 20, 45, 56, 68 | GENEVA NY 14456 |
| 14526, 27, 34, 64 | PITTSFORD NY 14534 |
| 14513, 59, 80, 86 | WEBSTER NY 14580 |
| 14603, 08, 14 | ROCHESTER NY 14603 |
| 14604, 13, 15, 25 | ROCHESTER NY 14604 |
| 14606, 09 | ROCHESTER NY 14609 |
| 14612, 16, 26 | ROCHESTER NY 14612 |
| 14617, 21, 22 | ROCHESTER NY 14617 |
| 14605, 07, 10, 20 | ROCHESTER NY 14620 |
| 14618, 23 | ROCHESTER NY 14623 |
| 14611, 19, 24 | ROCHESTER NY 14624 |
| 33609, 29, 79, 90 | TAMPA FL 33609 |
| 60527, 61 | WILLOWBROOK IL 60527 |
| 61101, 08 | ROCKFORD IL 61101 |
| 61102, 07 | ROCKFORD IL 61102 |
| 61104, 09, 12 | ROCKFORD IL 61104 |
| 61111, 14, 15 | LOVES PARK IL 61111 |
| 90501, 02, 04, 06 | TORRANCE CA 90501 |
| * * | * * |

L008 3-Digit Scheme-Periodicals, Standard Mail, and BPM Flats in Bundles

| Column A <br> Destination ZIP Codes | Column B <br> Label Bundle To |
| :--- | ---: |
| Delete: |  |
| 045,048 | PORTLAND ME 045 |


| L009 Mixed ADCs-Per Parcels, Standard Flats, Standard M uniform thickness | dicals Flats and Irregular ail and Package Services Irregular Parcels (of |
| :---: | :---: |
| Column A <br> 3-Digit ZIP Code <br> Prefix Group | Column B Label to |
| Change From: |  |
| $\begin{aligned} & \text { 460-462, 465-469, 472-475, } \\ & \text { 478, 479 } \\ & \text { (PER only) } \end{aligned}$ | MXD INDIANAPOLIS IN 460 |
| $\begin{aligned} & 463,464,530-532,534,535, \\ & 537-539,600-611,613 \end{aligned}$ | MXD IRVING PARK RD IL 607 |
| Change To: |  |
| $\begin{aligned} & \text { 460-469, 472-475, 478, } 479 \\ & \text { (PER only) } \end{aligned}$ | MXD INDIANAPOLIS IN 460 |
| 530-532, 534, 535, 537-539, 600-611, 613 (PER only) | MXD IRVING PARK RD IL 607 |
| Add: |  |
| 463, 464, 530-532, 534, 535, 537-539, 600-611, 613 (STD and PKG SVCS only) | MXD IRVING PARK RD IL 607 |

## L011 Non-BMC/ASF Entry-Periodicals and Standard Mail Letters

| * | * * |
| :---: | :---: |
| Column A Originating ZIP Codes | Column B Label to |
| Change From: |  |
| $\begin{aligned} & 460-462,465-469,472-475 \text {, } \\ & 478,479 \end{aligned}$ | MXD INDIANAPOLIS IN 460 |
| 463, 464, 606-608 | MXD CHICAGO IL 606 |
| Change To: |  |
| $\begin{aligned} & 460-462,465-469,472-475 \text {, } \\ & 478,479 \end{aligned}$ | (STD only) MXD INDIANAPOLIS IN 460 |
| 463, 464, 606-608 | (STD only) |
|  | MXD CHICAGO IL 606 |


| Column A <br> Originating ZIP Codes | Column B <br> Label to |  |
| :--- | ---: | :---: |
| (PER only) |  |  |
| Add: | (PER only) |  |
| $460-469,472-475,478,479$ | MXD INDIANAPOLIS IN 460 |  |

L600 Standard Mail and Package Services

L606 5-Digit Scheme-Standard Mail and Package Services Parcels

| Column A <br> Destination ZIP Codes | Column B <br> Label Container To |
| :--- | ---: |
| Add: |  |
| 68335,68452 | DAVENPORT NE 68335 |
|  |  |
| Delete: |  |
| 68436,52 | SHICKLEY NE 68436 |
| $90041,42,50$ | LOS ANGELES CA 90041 |
| 94109,64 | SAN FRANCISCO CA 94109 |
| $*$ |  |


| L800 Automation Rat | ailings |
| :---: | :---: |
| AADCs-Letter-Size Mailings |  |
| * * | * * |
| Column A <br> Destination ZIP Codes | Column B Label to |
| Change From: |  |
| 465-469, 472-475, 478, 479 | AADC INDIANAPOLIS IN 460 |
| 463, 464, 606-608 | AADC CHICAGO IL 606 |
| Change To: |  |
| 463-469, 472-475, 478, 479 | AADC INDIANAPOLIS IN 460 |
| 606-608 | AADC CHICAGO IL 606 |

## Employees

## Notice

## Changes to Internal Revenue Service Regulations Concerning Form W-4

The Internal Revenue Service (IRS) has recently changed their regulations concerning employer reporting of certain Forms W-4, Employee's Withholding Allowance Certificate, received from their employees. Previously, under section 31.3402(f)(2)-1(a-g) of the Internal Revenue Code, every employer was required to submit a copy of any W-4 on which an employee had claimed more than 10 withholding exemptions. With the change in regulation, employers (including the Postal Service ${ }^{\text {TM }}$ ) are no longer required to send these W-4s to the IRS; however, employers must still submit a copy of any W-4 if directed to do so by a written notice from the IRS.

Unless written instructions from the IRS have been received by the Postal Service, withholdings will be based upon the information provided on the W-4 completed by each employee. However, in instances when the IRS has provided a written notice to the Postal Service, we must withhold based upon the number of allowances specified in the IRS notice. All specifications provided by the IRS concerning employee withholding remain in effect until a new IRS notice supercedes the original instructions. Both the

IRS and the Postal Service will send a copy of all notifications directly to the employee's address of record.

Following receipt of these IRS instructions, any employees wishing to claim either complete exemption or more withholding exemptions than stipulated by the IRS must submit their written request directly to the IRS. The updated regulations have removed the option of having an employee send a request to an employer for subsequent forwarding to the IRS. Any new Forms W-4 or subsidiary materials from impacted employees will not be acted upon or forwarded to the IRS by the Postal Service. Employees may still change their withholding exemptions to less than the maximum number specified in the IRS notice. For example, if the IRS letter specifies "Single, 2" and an employee wishes to voluntarily change to "Single, 1" or "Single, 0", the employee will be able to reduce the number of withholdings.

- Payroll Accounting,

Finance, 8-4-05

## Finance

## Notice

## Implementation of New Accounts Payable System

Effective August 15, 2005, Finance is implementing a new accounts payable system. The accounts payable system processes the Postal Service's ${ }^{T M}$ non-payroll-related payments - about $\$ 13$ billion annually. The new system replaces the Accounts Payable and Reporting System (APARS) that has operated since the early 1990s.

As always, all offices are encouraged to use eBuy and the I.M.P.A.C. credit card for applicable purchases and local buys. The established payment preference hierarchy remains unchanged (see Administrative Support Manual 722.631):

1. eBuy.
2. I.M.P.A.C. credit card.
3. PS Form 8230, Authorization for Payment.

## Background

The new system is a commercial off-the-shelf (COTS) product that the Postal Service is using to modernize its financial systems. Accounts Payable is one component of this financial suite, which includes the General Ledger and Property and Equipment Accounting modules that have already been implemented.

The changes in accounts payable processing do not affect most Postal Service employees. Representatives from the various functional organizations that feed data into the accounts payable system, as well as other stakeholders, have been working on the system development team for more than a year to ensure a smooth transition to the new system.

## Changes

The conversion period will be August 11 through August 14. Suppliers, purchase orders, contracts, and invoices will be converted from APARS to the new system. To minimize the impact of the conversion on the receipt of payments to suppliers and payees, postmasters and other field units must comply with existing policy to submit invoices as they are received. Payments scheduled through August 21 will be processed before conversion; therefore, some suppliers will receive their payments earlier than normal.

In addition, during the conversion period (August 11-14), the Accounting Data Mart (ADM), which is the Accounting view of the Enterprise Data Warehouse (EDW), will not be updated with any financial data. After the accounts payable system conversion is completed, the

ADM will be updated with all financial transactions (revenue, expenses, and commitments) that occurred during the conversion period. Those transactions will be reflected in the ADM Financial Performance Reports.

Beginning August 15, 2005, details of the various payment transactions processed through the new accounts payable system will be available and retrievable in the ADM. Authorized users of the ADM will be able to view a variety of new reports that display invoice, payment, commitment, and supplier details. Additional information will be available on the ADM Web site at adm.usps.gov.

Beginning with Calendar Year 2005 and forward, Form 1099, Miscellaneous Income, data reported to suppliers and the Internal Revenue Service (IRS) will be consolidated for the entire Postal Service, rather than by the Accounting Service Center (ASC), as in the past. Form 1099 reports for 2005 will reflect payments made both in APARS and the new accounts payable system.

## Postmasters and Supervisors

The changes in accounts payable processing do not affect postmasters and supervisors. However, postmasters and supervisors may receive inquiries from their suppliers concerning the appearance of the check or remittance information. In the new system, only one supplier name will be associated with each taxpayer identification number (TIN). Therefore, the supplier's name that appears on the remittance and check received may appear different from those received through APARS.

For example, with the old system, Bob's Auto (TIN 112222222) could be listed as Bob's Auto, Bobs Auto, Bobs Automobile Repair, Roberts Quality Auto Care, etc., all with the identical TIN of 1122222222 . The Postal Service utilized a series of business rules to select the supplier name associated with each TIN in the new system, so that only one name, Bob's Auto, is associated with TIN 112222222.

The other potential change for suppliers is that multiple payments going to the same supplier, at the same remittance address, on the same day, and processed by the same ASC, will be consolidated into one check. With APARS, suppliers may have received multiple checks.

To assist suppliers in understanding these potential differences, a note will accompany checks and remittances generated by the new system. The note describes the changes and provides the Accounting Help Desk telephone
number if the supplier has questions on the payment. See "Note to Suppliers" on this page for an example of the note.

The San Mateo ASC will process all contract cleaner and local cleaning agreement payments. Previously both the St. Louis ASC and the San Mateo ASC had processed these transactions. Effective August 8, 2005, offices must now forward contract cleaner documentation (previously mailed to the St. Louis ASC) to the San Mateo ASC at the following address:

## CONTRACT CLEANER UNIT <br> SAN MATEO ACCOUNTING SERVICE CENTER <br> 2700 CAMPUS DR <br> SAN MATEO CA 94497-9426

There is no change to the process of payments to contract cleaners via PS Form 8230. Offices should continue to send the PS Forms 8230 to the Scanning and Imaging Center.

Requests for contract cleaner service contracts of $\$ 10,000$ or more for an individual, and $\$ 2,500$ or more per year for a service firm, will continue to be processed by the Environmental and MRO Category Management Center in Dallas. Properly completed eBuy requisitions must be submitted to the following address:

## JANITORIAL SERVICES

US POSTAL SERVICE
PO BOX 667190
DALLAS TX 5266-7190

## Summary of Major Changes for All Postal Service Personnel

- The St. Louis and San Mateo ASCs' APARS vendor master files will be merged into a single accounts payable supplier master file.
- Each supplier name and TIN combination will be in the system only once.
- The San Mateo ASC will process all updates to the supplier master file, as well as all contract cleaner payments. All references to the St. Louis ASC regarding contract cleaner payments must be changed to the San Mateo ASC.


## Additional Information

If you have a question regarding the new accounts payable system, call the Accounting Help Desk at 866-974-2733.

## Note to Suppliers

The following note will accompany supplier checks and remittances mailed for the first several weeks after implementation of the new accounts payable system.

To All Postal Suppliers:
Effective August 15, 2005, the Postal Service implemented a new accounts payable system.
The changes that suppliers will see as a result of implementation of the new system are minor, primarily associated with the appearance of their check and accompanying remittance information. In the new system, only one supplier name is associated with each taxpayer identification number (TIN). As a result, the supplier name that appears on payments made through the new system may appear different from previously issued payments.
For example, in the old system, Bob's Auto (TIN
112222222) could be listed as Bob's Auto, Bobs Auto,

Bobs Automobile Repair, Robert's Quality Auto Care, etc., all with the identical TIN (112222222). The Postal Service used a series of business rules to select the supplier name associated with each TIN, so that only one name, Bob's Auto, is associated with TIN 112222222.
The other change suppliers may see is that multiple payments made to the same supplier, at the same address, and on the same day, will be consolidated into one check.
A list of the invoice numbers being paid is included on the remittance document provided with the check. With the former system, the supplier may have received multiple checks and remittances.
Although we expect that the changes resulting from our new payables system will not present any problems to you, if you have any questions, please contact our Accounting Help Desk at 866-974-2733.

USPS Accounting
August 2005

## Notice

## Fiscal Year Closing Guidance

## Message From the Controller

I ask that each of you continue your efforts to control expenses. It is important that we carry this effort through to the end of the fiscal year, September 30. We must also control discretionary activity. This does not mean curtailing business, but it does mean making prudent choices by deferring or eliminating noncritical activity, and purchasing goods or services throughout the year rather than at the end of the fiscal year simply because there are available budget funds. I ask that you encourage your contractors to bill us in a timely manner for goods received and services rendered so we can recognize the expense prior to the close of the fiscal year. Additionally, I ask that you process accruals for goods received and services rendered but not invoiced. Please note the minimum expense accrual is $\$ 20,000$.

The following instructions will assist you, when appropriate, in helping the Postal Service ${ }^{T M}$ close its financial books in a timely and efficient manner.

## Lynn Malcolm

Vice President, Controller

## I. Instructions for Fiscal Year Closing

All organizations are requested to limit their expenditures to essential spending. Accordingly, all vice presidents should review discretionary spending to ensure the Postal Service attains its financial target for this fiscal year (FY).

The instructions and reporting dates in this Postal Bulletin supplement procedures followed during the normal monthly or quarterly reporting schedule.

## II. Fiscal Year

The Postal Service prepares its annual reports on a government FY basis which comprises 365 days ( 366 in leap years), always ending on September 30.

## III. Capital and Expense Commitment or Accrual Activities

## A. Capital/Expense

Supply Management will not accept capital and expense requisitions and requests for contract modifications after September 9 , unless work is currently under way on advance requirements or the buying manager grants an exception. Supply Management will accept capital purchase card transactions through September 16. Also, organizations should limit capital commitments, particularly Postal Service support equipment, to essential needs. The schedule for Supply Management processing is as follows:

- For requisitions received on or before September 9, Supply Management will attempt to issue the required contract/ modification in time for the San Mateo Accounting Service Center (ASC) to process against FY2005 funds.
- Requisitions received after September 9 and before September 30 that require issuance of a solicitation or negotiation with vendors and/or modification may not be issued in time for processing against FY2005 funds depending on workload, etc.
- Requisitions received on or after October 1 will be processed against FY2006 funds.

Organizations must forward commitment documents with award dates on or before September 30 to reach the San Mateo ASC no later than October 3. Appropriate receiving reports or certified invoices for goods and services received by September 30 must be forwarded to the San Mateo ASC for receipt no later than October 3. Please expedite processing of receiving reports and certified invoices as these documents are used to charge costs to the proper FY. Additionally, review contracts to ensure sufficient funds are available to process invoices and PS Form 8163, Request for Fiscal Year Expense Accrual.

Supply Management will process all requisitions for the issuance of contracts against FY2005 funds according to the following priorities:

Priority 1 - Capital commitment requisitions
Priority 2 - Expense commitment requisitions

## B. Unpaid Expenses or Accruals for Goods and Services Received on or Before September 30 (expense accrual minimum for FY2005 is $\$ 20,000$ )

If it is impossible to furnish a receiving report or certified invoice in time to reach the San Mateo ASC by September 30, and the expense per contract sequence number or miscellaneous (noncommitment) purchase or service is $\$ 20,000$ or more, accrue the expense.

Complete PS Form 8163, a copy of which is found on page 40 of this Postal Bulletin. Attach supporting documentation to the form (see PS Form 8163 for examples of proper vendor documentation). Documents received at the San Mateo ASC pertaining to activities occurring October 1 and later will be recorded in FY2006.

## IV. Liquidation of Accruals

When submitting an actual certified invoice to liquidate an accrual, include the statement "Accrued to FY2005" on the face of the document. Do not mail to the Scanning and Imaging Center, mail these invoices directly to:

## MANAGER

ACCOUNTING SERVICE CENTER
2700 CAMPUS DR
SAN MATEO CA 94497-9401
Liquidate accruals as soon as possible. Offices must monitor their accruals and payments to ensure that the accruals are properly liquidated. All FY2005 accruals processed by the San Mateo ASC that are not liquidated by the close of November 2005 (FY2006) will be reversed to a service-wide finance number as a prior-year credit. Subsequent payments will be charged to the appropriate budget finance number as a FY2006 expense.

## V. Submission Schedules

Please use the following schedules relating to FY2005 closing:

- Schedule I - Accrual Processing Information (see item A below).
- Schedule II — Submission Processing (see item B on page 41.


## A. Schedule I - Accrual Processing Information

The following are examples of items that may be accrued using PS Form 8163 if goods or services have been received on or before September 30:

- You have not received a receiving report.
- The dollar amount of service rendered is $\$ 20,000$ or more.
- You will not get an invoice to certify for payment by September 30.

Document calculation of accrual on PS Form 8163 or on a copy of a previous month's invoice. You may also use an adding machine tape as proof of the accrual calculation.

## Service Maintenance Contract - Copier

Review the last invoice processed to determine the amount to accrue from the service ending date through September 30.
To estimate the accrual amount, perform the following calculation:

- Calculate number of days to accrue (count from the first day of the next billing cycle through September 30).

Example:
Billing period last invoice $=8 / 19-9 / 17$
Number of days to accrue $=13(9 / 18-9 / 30)$

- Calculate the daily rate.

Divide the last invoice amount by the number of days in the billing period to determine a daily rate.
Example:
Invoice amount = \$60,000
Billing period $=30$ days (8/19-9/17)
Daily rate $=\$ 2,000$ (\$60,000 / 30 days)

- Calculate the accrual amount.

Multiply the daily rate calculated by the number of days that will be accrued.
Example:
Accrual amount $=\$ 2,000 \times 13=\$ 26,000$

## Utility Billing Accrual - Natural Gas/Electricity

- Use the accrual amount calculation for service maintenance as shown above.

Note: No utility accruals should be made unless there are less than 12 monthly payments. If there are less than 12 payments, you should accrue for the missing invoices.

## Other Goods or Services Accrual - Consultant Contract

- Calculate the accrual amount.

Check with the vendor to validate the cost of goods or services received during the unbilled period ending September 30 and obtain the necessary supporting documentation.
Note: Do not accrue if the amount is less than $\$ 20,000$.
The following items may not be accrued on PS Form 8163:
Basic Pricing Agreements (BPAs)
Bulk fuel deliveries, oil purchases, and vehicle parts
Capital
Carrier drive-outs
Credit card purchases*
Direct Vendor Delivery (DVD) and eBuy purchases
FEDSTRIPs*
Gasoline credit card (fleet card) purchases
Government Printing Office (GPO) printings
Government Travel Accounts (GTAs)
Imprest funds
Incentive awards
Inventory
Nonpostal training
Nonmetered fuel
Telecommunications (Raleigh)*
Relocation Management Firm (RMF) services*
Tort claims
Travel
Uniform allowances
Vehicle repairs on PS Form 4541, Order-Invoice for Vehicle Repair (Commercial Work Order)
*Items that will be accrued by Corporate Financial Reporting or the San Mateo ASC

The following information is for processing fiscal year end accruals. These goods andfor services have been received during the period ending September 30, $\qquad$ , and a certified invoice or receiving report has not been submitted for payment. All required vendor documentation to substantiate the accrual is attached. Vendor documentation may include a letter from the vendor indicating unbilled charges, a copy of a previous bill where the billing amount is consistent, or a signature by a vendor representative in the vendor concurrence block.
Offices should review their contracts to ensure sufficient funds are available for their access.

| Vender Information |  |  |
| :---: | :---: | :---: |
| Vendor Name |  | Contract Task Order Number (If applicabie) |
| Complete the informution Below |  |  |
| Fieid Accrual (Check if payment for accruar will be processed by San Meteo ASC.) |  |  |
| Sequence Number (If applcabie) |  |  |
| Amount <br> (Per secquence, if appolicabie) |  |  |
| Budgetary Finence Number |  |  |
| General Ledger Account Number |  |  |
| Direct Questions Regarding This Accrual to the Following Postal Contact: |  |  |
| Name | Telephone Number (inctude avac codo) |  |
| Authortzation |  |  |
| Authoricing Postal Officials Name | Tite |  |
| Authorizing Postal Officials Sigrature | Dote |  |
| Otfice Name | Telephone Number (inctude Araa Code) |  |
| Vendor Concumence Signature | Date |  |

MANAGER
ACCOUNTING SERVICE CENTER
2700 CAMPUS DR
SAN MATEO CA 94497-9401

| ASC USE ONLY | Input By | Batch Narmber |
| :--- | :--- | :--- |
| Vendor Number |  |  |

FS Form 8163, July 2004 (PSN 7530-03-000-1139)

## B. Schedule II - Submission Processing

| Form \# | Item | Submit by | Submit to | Rec'd by Date |
| :---: | :---: | :---: | :---: | :---: |
|  | Back pay awards | All offices | Eagan ASC | Aug 1 |
| PS 7381 | Requisition for Supplies, Services, or Equipment | All offices | Supply Management Headquarters | Sept 12 |
| PS 17 | Stamp Requisition/Stamp Return | Field offices | SSC/SDO | Sept 12 |
| PS 1727 | Award Recommendation/Authorization (Quality Step Increase) | All offices | eAwards | Sept 28 |
| PS 1727 | Contract Occupational Health Nurse (COHN) Award | All offices | eAwards | Sept 28 |
| PS 1270 | Idea Proposal | All offices | eAwards | Sept 28 |
|  | Award Report | All offices | eAwards | Sept 28 |
|  | PCES Recognition Authorization or Vice President Award Authorization for PCES in EAS Positions | All offices | eAwards | Sept 28 |
|  | Individual EAS Recognition/Awards Program Authorization | All offices | eAwards | Sept 28 |
|  | EAS Team Recognition Authorization | All offices | eAwards | Sept 28 |
| RHD | Right-Hand Drive Vehicle Incentive Award | All offices | Eagan ASC | Sept 23 |
| PS 1839 | Payment Record for Carrier Drive-Out Agreements | Field offices | Scanning and Imaging Center | Sept 12 |
| PS 1164-A | Claim for Reimbursement for Postal Supervisors | Field offices | Scanning and Imaging Center | Sept 12 |
|  | Inspection Service/Office of Inspector General Award Forms | Field offices | Eagan ASC | Sept 23 |
|  | Commercial Bank Reconciliations | US Bank, JP Morgan Chase, and Citibank | Eagan ASC | Oct 14 |
|  | BPA cover sheets | All offices | San Mateo ASC | Oct 3 |
|  | Capital and expense receiving report | All offices | San Mateo ASC | Oct 3 |
|  | Certified invoices - supplies and services, bulk fuel and oil purchases, motor vehicle parts, nonmetered heating fuel | All offices | San Mateo ASC | Oct 3 |
| PS 1782 | Training Request and Authorization | All offices | San Mateo ASC | Oct 3 |
| PS 8163 | Request for Fiscal Year Expense Accrual | All offices | San Mateo ASC | Oct 3 |
| PS 8230 | Authorization for Payment | All offices | Scanning and Imaging Center | Oct 3 |
|  | Tort claims | All offices | Scanning and Imaging Center | Oct 3 |
|  | eTravel (Approving Official) | All offices | St. Louis ASC | Oct 3 |
|  | eTravel (Receipts) | All offices | Back Office | Oct 3 |
| PS 1129 | Cashier Reimbursement Voucher and/or Accountability Report (imprest fund) | All offices (imprest) | San Mateo ASC | Oct 3 |
|  | Project facility system | Facilities | St. Louis ASC | Oct 3 |
|  | Money order vouchers | Field offices | St. Louis ASC | Oct 3 |
| PS 3637-G | Batch Header for Official Mail | Field offices | Scanning and Imaging Center | Oct 3 |
| PS 4541 | Order-Invoice for Vehicle Repair (commercial work order) | Field offices | Support VMF | Oct 3 |
| PS 835 | Quarterly Report of Originating Registered and C.O.D. Transactions | Field offices | District Statistical Programs | Oct 3 |
| PS 7370 | Request for Funds Transfer | Field offices | District Budget Office | Oct 3 |
| PS 8049 | Vehicle Hire Pay Adjustment | Field offices | St. Louis ASC | Oct 3 |
|  | Vehicle hire payment certification reports | Field offices | Support VMF | Oct 3 |
| SF 97 | The U.S. Government Certificate of Release of a Motor Vehicle | Field offices | San Mateo ASC | Sept 30 |
|  | Government bills of lading | National Traffic Service | San Mateo ASC | Oct 3 |
|  | Capital contracts (CAMS) | Supply Management Headquarters | San Mateo ASC | Sept 28 |
|  | Government Printing Office | Supply Management Headquarters | San Mateo ASC | Sept 26 |
|  | Telecommunications | Raleigh Network Operations | San Mateo ASC | Oct 3 |
|  | Government Travel Account (GTA) | St. Louis ASC | San Mateo ASC | Oct 3 |
|  | Gasoline Credit Card (fleet card) payment and accrual | U.S. Bank | San Mateo ASC | Oct 3 |


| Form \# | Item | Submit by | Submit to | Rec'd <br> by Date |
| :--- | :--- | :--- | :--- | :--- |
|  | Direct Vendor Delivery (DVD) and eBuy** | Topeka MDC | San Mateo ASC | Oct 3 |
|  | U.S. Bank VISA accrual tape | U.S. Bank | San Mateo ASC | Oct 3 |
|  | Relocation Management Firm (RMF) accruals | Accounting, <br> Headquarters | San Mateo ASC | Oct 3 |
|  | eBuy utilities | All Offices | eBuy Post/Certify <br> Module | Oct 3 |

**Do not place orders for DVD or eBuy purchases from October 1 through October 5, 2005, except for critical needs.
Address questions concerning these instructions to the appropriate servicing Finance office.

## Notice

## Disbursement of Injury Compensation Settlement Funds Involving Third-Party Liability

Effective August 4, 2005, each district Injury Compensation office must follow the new procedures on the disbursement of injury compensation settlements from third-party payments.

We will incorporate these revisions into the next online update of the Postmaster/Field Guide available on Finance's Web site on the Postal Service ${ }^{\mathrm{mM}}$ Intranet:

- Go to http://blue.usps.gov.
- Click on the Inside USPS tab.
- Under "Finance" in the center column, click on Accounting Center Support.
- Under "What's New with Accounting Services" in the center column, click on Postmaster/Field Guide.
(The direct URL for the Postmaster/Field Guide is http://acs.usps.gov/pubs/currentPMGuide.pdf.)


## Postmaster/Field Guide



Disbursement of Injury Compensation Settlement Funds Involving Third-Party Liability (P\&P 46)

## Procedure

[Revise the procedure to read as follows:]
Disbursement of injury compensation settlements from third-party payments are processed as follows:

1. If the third-party check is made payable to the Office of Workers' Compensation Programs (OWCP) and includes only the OWCP payment:

- Injury Compensation sends the check and OWCP Form EN-1108, Long Form Statement of Recovery, or Form EN-1122, Short Form Statement of Recovery, as applicable, directly to the appropriate OWCP lockbox address.

2. If the check is made payable to the Postal Service disbursement is as follows:

- Injury Compensation sends the third-party check to the Disbursing Branch in Eagan, MN, with a cover letter indicating the office Finance number. Annotate general ledger account (GLA) 51208 on the check and mail it to the following address:

> DISBURSING OFFICER
> UNITED STATES POSTAL SERVICE
> 2825 LONE OAK PKWY
> EAGAN MN $55121-9640$

- The Disbursing Branch in Eagan, MN, deposits the third-party check and credits GLA 51208, Workers Compensation.
- Injury Compensation mails the original Form EN-1108, Long Form Statement of Recovery, or Form EN-1122, Short Form Statement of Recovery, directly to the OWCP central mailroom.
- Injury Compensation completes a separate PS Form 8230, Authorization for Payment, for each disbursement (OWCP, employee, and attorney)
and attaches a copy of the Form EN-1108 and EN-1122 to each PS Form 8230 as the invoice. Injury Compensation does the following to prepare the PS Form 8230:
a. Identifies the address of each payee on separate PS Forms 8230 (OWCP payment to OWCP lockbox address).
b. Annotates the third party, the claim number, and check recipient (OWCP, Emp, or Atty) in Item 6, Vendor Invoice, of the PS Form 8230. This information appears on the remittance advice.
c. Sends PS Forms 8230 to the Scanning and Imaging Center at the following address:

USPS SCANNING AND IMAGING CENTER
PO BOX 9000
SIOUX FALLS SD 57117-9000
d. If the third party is paying by installment, forwards checks as received to the Disbursing

Branch in Eagan, MN, with a cover letter identifying the finance number to credit and GLA 51208. Once the recovery is final, complete the appropriate PS Forms 8230 for disbursement, as indicated above, and forward to the Scanning and Imaging Center.
3. The San Mateo Accounting Service Center (ASC) processes the payment to OWCP and other payees, as identified, on PS Forms 8230. The information in Item 6, Vendor Invoice, of the PS Form 8230 must appear on the remittance advice. The ASC debits GLA 51208 for this transaction.

## Information Technology

## Revised Handbook

## Handbook AS-805, Information Security

Effective August 4, 2005, Handbook AS-805, Information Security, is revised as follows to update the requirement for labeling computer screen displays.

We will incorporate these revisions into the next online update of Handbook AS-805 available on the PolicyNet Web site:

- Go to http://blue.usps.gov.
- Under "Essential Links" in the left-hand column, click on References.
- Under "References" in the right-hand column, under "Policies," click on PolicyNet.
- Then click on HBKs.
(The direct URL for the Postal Service PolicyNet Web site is http://blue.usps.gov/cpim.)


## Handbook AS-805, Information Security

3 Information Designation and Control

3-5 Handling Information and Media

## 3-5.1 Labeling of Information and Media

## 3-5.1.1 Sensitive Information

[Revise text to read as follows:]
Sensitive information included in electronic media (e.g., disks, diskettes, tapes) and hardcopy output (e.g., printouts, screen prints, architecture drawings, and engineering layouts) must be legibly and durably labeled as "RESTRICTED INFORMATION."
On applications processing sensitive information, the following statement must be prominently displayed on the login/password screen or the welcome screen:
"Information within this application is designated sensitive and should be properly protected from unauthorized access or disclosure."

## 3-5.1.2 Business-Controlled Sensitivity Information [Revise text to read as follows:]

Business-controlled sensitivity information included in electronic media and hardcopy output must be legibly and durably labeled as "RESTRICTED INFORMATION."

On applications processing business-controlled sensitive information, the following statement must be prominently displayed on the login/password screen or the welcome screen:
"Information within this application is designated busi-ness-controlled sensitive and should be properly protected from unauthorized access or disclosure."

- Corporate Information Security, Information Technology, 8-4-05


## Extra Services

## Reduction in Online Retention Period

On August 1, 2005, we will reduce the online retention period for records for most extra services products in the Product Tracking System from 90 days to 60 days. We are implementing this change to improve system performance and response time.

Please note the following exceptions to the 60-day online retention period for records for extra services products:

- The online retention period for domestic Express Mail ${ }^{\oplus}$, Global Express Mail®, and Global Express Guaranteed® records will remain at 90 days.
- Online records for inbound international records will remain in the Product Tracking System database for 270 days.

We will continue to observe the full retention period for all records. After the online retention period has expired, we will store (archive) records in offline files for the remainder of the full retention period. (For specific retention periods,
see Handbook PO-610, Signature Capture and Electronic Record Management: Manager's Guide to Standard Operating Procedures, section 4.5.)

Customers and Postal Service ${ }^{T M}$ personnel can restore archived information by accessing the Track \& Confirm Web page at www.usps.com (click on Track \& Confirm) or by calling Customer Service at 800-222-1811. (Postal Service personnel can also restore archived information by accessing the Track \& Confirm Intranet Web page at http://blue.usps.gov; click on My Work; then, under "Moving the Mail Tools," click on Track and Confirm.) Following a restoration request, all event information is restored, usually within 2 to 4 hours (although on rare occasions the restoration process may take up to 24 hours).

- Product Information Requirements,

Product Development, 8-4-05

## International Mail

## imm and Publication 51 Revisions

## Global Express Mail With Guarantee Service

Effective August 4, 2005, the International Mail Manual (IMM) and Publication 51, International Postal Rates and Fees, are revised to reflect a service enhancement to Global Express Mail ${ }^{( }$service. The enhancement - Global Express Mail with Guarantee service - offers a datecertain, money-back guarantee for items sent to five Pacific Rim countries and territories: Australia, China, Hong Kong, Japan, and Korea, Republic of (South Korea). Global Express Mail with Guarantee service provides delivery within 5-7 days depending on the destination. The money-back guarantee provides a postage refund when the mailpiece is not delivered by the date-certain time provided at the time of acceptance.

For more information on the service enhancement, see the article titled "Field Information Kit: Global Express Mail With Guarantee Service," starting on page 48 in this issue of the Postal Bulletin.

We will incorporate these revisions into the printed version of IMM 32 and into the next printed version of Publication 51, and also into the online versions of the IMM and Publication 51, both of which can be accessed via Postal Explorer ${ }^{\oplus}$ at http://pe.usps.gov.

## International Mail Manual (IMM)

2 Conditions for Mailing

Global Express Mail

### 221.1 General

[Revise the second sentence so that paragraph reads as follows, reflecting the service enhancement of Global Express Mail with Guarantee service (the revised text appears in bold merely for emphasis):]
Global Express Mail ${ }^{(E M S ®)}$ ) is a reliable high-speed mail service available to certain countries (see Individual Country Listings for service availability). Global Express Mail with Guarantee service - which offers a date-certain, money-back guarantee - is available only to Australia, China, Hong Kong, Japan, and Korea, Republic of (South Korea). Global Express Mail is available at
designated Postal Service facilities authorized to accept domestic Express Mail.

[For the section titled "Note," revise the heading, add numbering to the entries, and add a second item to read as follows (indicating that Global Express Mail with Guarantee service is available to Australia):]

## Notes:

1. Coins; banknotes; currency notes (paper money); securities of any kind payable to bearer; traveler's checks; platinum, gold, and silver (manufactured or not); precious stones; jewelry; and other valuable articles are prohibited in EMS shipments to Australia.
2. Global Express Mail with Guarantee service - which offers a date-certain, money-back guarantee - is available to Australia.

[For the section titled "Note," revise the heading, add numbering to the entries, and add a second item to read as follows (indicating that Global Express Mail with Guarantee service is available to China):]

## Notes:

1. Coins; banknotes; currency notes (paper money); securities of any kind payable to bearer; traveler's checks; platinum, gold, and silver (manufactured or not); precious stones; jewelry; and other valuable articles are prohibited in EMS shipments to China.
2. Global Express Mail with Guarantee service - which offers a date-certain, money-back guarantee - is available to China.

[For the section titled "Note," revise the heading, add numbering to the entries, and add a second item to read as follows (indicating that Global Express Mail with Guarantee service is available to Hong Kong):]

## Notes:

1. Coins; banknotes; currency notes (paper money); securities of any kind payable to bearer; traveler's checks; platinum, gold, and silver (manufactured or not); precious stones; jewelry; and other valuable articles are prohibited in EMS shipments to Hong Kong.
2. Global Express Mail with Guarantee service - which offers a date-certain, money-back guarantee - is available to Hong Kong.


Notes:
[Add a third item to read as follows (indicating that Global Express Mail with Guarantee service is available to Japan):]
3. Global Express Mail with Guarantee service - which offers a date-certain, money-back guarantee - is available to Japan.

Korea, Republic of (South Korea)

Global Express Mail (EMS) (220)
[For the section titled "Note," revise the heading, add numbering to the entries, and add a second item to read as follows (indicating that Global Express Mail with Guarantee service is available to the Republic of Korea):]

## Notes:

1. Coins; banknotes; currency notes (paper money); securities of any kind payable to bearer; traveler's checks; platinum, gold, and silver (manufactured or not); precious stones; jewelry; and other valuable articles are prohibited in EMS shipments to the Republic of Korea.
2. Global Express Mail with Guarantee service - which offers a date-certain, money-back guarantee - is available to the Republic of Korea.
coverage for shipments above $\$ 100.00$ is available for merchandise items only. The insurance fee is $\$ 1.00$ for each $\$ 100.00$ or fraction thereof up to a maximum indemnity limit of $\$ 5,000.00$. Document reconstruction insurance above $\$ 100.00$ is not available to any country. Global Express Mail with Guarantee service - which offers a datecertain, money-back guarantee - is available to select destinations; check the International Mail Manual (IMM) 220 and the individual country listings in the IMM to determine the availability of such service.

- International Product Development,

Product Development, 8-4-05

## Field Information Kit

## Global Express Mail With Guarantee Service

This information kit is designed to inform Postal Service ${ }^{\text {TM }}$ employees about a service enhancement to Global Express Mail® service. This enhancement - Global Express Mail with Guarantee service (also called "GEM® with Guarantee service") - offers a date-certain, moneyback guarantee for items sent to five Pacific Rim countries and territories: Australia, China, Hong Kong, Japan, and the Republic of Korea (South Korea). This kit contains the following materials:

- Briefing Article.
- Fact Sheet.
- Talking Points.
- Frequently Asked Questions.
- Stand-Up Talk for Retail Associates.
- Refund Procedures.


## Briefing Article

On July 26, 2005, the Postal Service began a service enhancement to Global Express Mail service. This enhancement - Global Express Mail with Guarantee service (also called "GEM with Guarantee service") - offers a date-certain, money-back guarantee for items sent to five Pacific Rim countries and territories: Australia, China, Hong Kong, Japan, and the Republic of Korea (South Korea). GEM with Guarantee service provides delivery within 5-7 days depending on the destination. The moneyback guarantee provides a postage refund when the mailpiece is not delivered by the date-certain time provided at the time of acceptance.

This new offering provides global mailers with one more choice in the suite of international expedited products offered by the Postal Service. Depending on need, international mailers can choose from these options for sending their important documents and packages:

- Fastest: Global Express Guaranteed ${ }^{\circledR}$ ( $\mathrm{GXG}^{\text {m }}$ ) in 1-3 days with date-certain, money-back delivery guarantee to major metropolitan areas worldwide.
- Faster: Global Express Mail (GEM) in 3-5 days to Canada and Western Europe, and 5-7 days to Pacific Rim countries and territories.
- Fast: Global Priority Mail® (GPM).

Adding GEM with Guarantee service to the international product line is another way the Postal Service is working to
provide easy and convenient solutions to meet customer needs.

## Fact Sheet

## Service Start Date

GEM with Guarantee service became available beginning July 26, 2005, at Post Office ${ }^{\text {TM }}$ locations with POS ONE and IRT systems.

## Service Description

GEM with Guarantee service provides a date-certain, money-back guarantee for expedited service to five Pacific Rim countries and territories: Australia, China, Hong Kong, Japan, and the Republic of Korea (South Korea). The service is available from all origin points within the 50 United States, Puerto Rico, and the U.S. Virgin Islands. It is not available from APOs/FPOs, Guam, and other Pacific territories and possessions. GEM with Guarantee service is an expedited service that includes tracking. Additional available services include Carrier Pickup ${ }^{\text {TM }}$ service and insurance.

## Service Guarantee

GEM with Guarantee service provides that the customer may be eligible for a postage refund if a mailpiece is not delivered by the date guaranteed at the time of acceptance.

## Refunds

Customers seeking refunds must have either the POS ONE receipt or a copy of the Express Mail ${ }^{\otimes}$ label as proof of purchase. To get information on how to request a refund, customers should call the USPS® call center at 800-222-1811 (for easy reference, the call center's phone number is printed at the bottom of the label). The call center issues a refund form for the customer to complete and mail back for payment. Local Post Offices will not issue any postage refunds for GEM with Guarantee service.

## Talking Points

Use the following talking points to promote GEM with Guarantee service to potential customers.

- Six of the world's leading postal services have formed an integrated network that offers a datecertain, affordable, international express service linking Australia, China, Hong Kong, Japan, the Republic
of Korea, and the United States. The product offering from the United States Postal Service ${ }^{\circledR}$ is Global Express Mail with Guarantee service (also called "GEM with Guarantee service").
- The six postal services (Australia Post, China Post, Hongkong Post, Japan Post, Korea Post, and the United States Postal Service) offer their customers a powerful shipping alternative for their express package needs.
- Among the six postal services, this new level of express service provides enhanced reliability and convenience that links 261 million delivery points, including businesses and households.
- Reliability is the basis for this network. All six postal services have committed to strict quality control to provide a united "single" network. This provides peace of mind to customers and seamless package delivery.
- Customers can track their shipments' progress from origin to destination - online through a Web site link or by contacting a customer service hotline.
- The integrated network offers proof of delivery for shipments of documents, merchandise, or other packages.
- "Pick up" service, whether scheduled or on-demand, is available.
- With extensive network coverage in these key international marketplaces, no other delivery company in Asia today can match this capacity or expertise.
- The price for GEM with Guarantee service offered by the Postal Service is competitive and generally lower than the competition's products and includes no hidden surcharges. GEM with Guarantee service is expected to particularly help business customers expand locally and globally by providing one of the most reliable, professional, and cost-effective services to Pacific Rim countries and territories.


## Frequently Asked Questions

## 1. What is Global Express Mail with Guarantee service?

Global Express Mail with Guarantee service (also called "GEM with Guarantee service") is a service enhancement to Global Express Mail service. The Postal Service is now offering a date-certain, money-back guarantee for Global Express Mail pieces sent to the following five destinations:

- Australia.
- China.
- Hong Kong.
- Japan.
- Republic of Korea (South Korea).


## 2. What does the guarantee mean?

If a GEM with Guarantee item isn't delivered by the guaranteed date, the customer may be eligible for a postage refund.

## 3. How do customers get a postage refund?

At the end of a GEM with Guarantee transaction to Australia, China, Hong Kong, Japan, or the Republic of Korea, the retail associate should advise the customer to hold on to the mailing receipt as proof of purchase and to contact the number printed at the bottom of the receipt to obtain information on postage refunds (if needed).

Note: A customer who seeks a refund for GEM with Guarantee service to Australia, China, Hong Kong, Japan, or the Republic of Korea should call the USPS call center at 800-222-1811. The call center will issue a refund form for the customer to complete and mail back for payment. Local Post Offices will not issue any postage refunds for GEM with Guarantee service.

## 4. Why can't customers collect their postage refund for GEM with Guarantee service at local Post Offices?

Customers must contact the USPS call center at 800-222-1811 because the call center will verify whether the item was delivered late and whether the customer is entitled to a refund.

The Postal Service needs to account for GEM with Guarantee refund payments separately. The agreement with the participating postal administrations allows the Postal Service to be reimbursed for a certain number of refunds. To receive reimbursement from the other postal administrations, the Postal Service must be able to identify refunds that relate to a service failure for GEM with Guarantee items in order to submit them for reimbursement.

This refund process has advantages for the customer, too. The accounting process is structured to pay the refund to the customer within 7 business days after the Postal Service has received the completed documents from the customer. It also allows the Postal Service to keep refund costs low because reimbursements from the other postal administrations pay for some of the refunds.
5. How do retail associates know whether a GEM with Guarantee transaction to the five destinations is guaranteed?

When a retail associate sells GEM with Guarantee service to Australia, China, Hong Kong, Japan, or the Republic of Korea, the POS program guides them through the transaction. POS asks the retail associate to enter the postal code of the city to which the mailpiece is addressed. This information allows POS to determine whether the transaction is guaranteed. For most destinations, POS provides a guaranteed delivery date, but there are a few destinations (mainly in the very rural parts of China) for which a guarantee is not available. In those cases, POS indicates that a guarantee is not available but offers the retail associate the opportunity to proceed with the transaction as a regular GEM transaction without a guarantee. There should be very few transactions for which POS does not return a guaranteed delivery date for GEM with Guarantee service to the five countries and territories.

On POS, for all GEM with Guarantee transactions, the guaranteed date is printed on the mailing receipt. If any U.S. or foreign holidays occur during the delivery time frame, the receipt indicates how the delivery date is affected. This information is helpful to the customer and the retail associate.
6. Can customers track their GEM with Guarantee packages?

Yes, customers can find the delivery status of GEM with Guarantee items either by going online to www.usps.com or by calling the USPS call center at 800-222-1811.

## 7. What does "date-certain" mean?

"Date-certain" means delivery on or before the specific date provided at the time of acceptance.
8. What makes GEM with Guarantee service different from the existing Global Express Mail service still available to many locations?

Tracking, reliability, and a money-back guarantee are the key features that distinguish GEM with Guarantee service from Global Express Mail service.
9. Is Carrier Pickup service available for GEM with Guarantee service?

Yes, Carrier Pickup service is available for GEM with Guarantee service.
10. What benefits would customers receive from using GEM with Guarantee service?

For customers, GEM with Guarantee service is easy, reliable, and cost effective. The service offers proof of delivery, and both the shipper and the recipient know where the
item is throughout the delivery process from origin to destination. Customers are able to track their packages either by going online to www.usps.com or by calling the USPS call center at 800-222-1811.
11. What is the value to a customer for using GEM with Guarantee service compared with a commercial carrier?

By using GEM with Guarantee service, businesses can save as much as 60 percent of their courier costs.
12. Is there an extra charge for tracking GEM with Guarantee items?

No, tracking is included in the price for GEM with Guarantee service. Customers are able to track their packages either by going online to www.usps.com or by calling the USPS call center at 800-222-1811.

## Stand-Up Talk for Retail Associates

On July 26, 2005, the Postal Service began a service enhancement to Global Express Mail service. This enhancement - Global Express Mail with Guarantee service (also called "GEM with Guarantee service") - offers a date-certain, money-back guarantee for items sent to five Pacific Rim countries and territories: Australia, China, Hong Kong, Japan, and the Republic of Korea (South Korea). GEM with Guarantee service provides delivery within 5-7 days depending on the destination. The moneyback guarantee provides a postage refund when the mailpiece is not delivered by the date-certain time provided at the time of acceptance.

At POS ONE and IRT sites, GEM with Guarantee service is available to the five Pacific Rim countries and territories from all origins within the 50 United States, Puerto Rico, and the U.S. Virgin Islands. The service is not available from APOs/FPOs or from Guam and other Pacific territories and possessions.

When a GEM with Guarantee transaction, including Collection Mode transactions, to the five countries and territories is initiated, the POS ONE system automatically accesses the GEM with Guarantee Web site, which uses the originating ZIP Code ${ }^{m}$ and destination postal code to calculate the transit time and generate the guaranteed delivery date. The guaranteed date is printed on the mailing receipt. If any U.S. or foreign holidays occur during the delivery time frame, the information printed on the receipt indicates how the delivery date is affected.

At the end of a GEM with Guarantee transaction to Australia, China, Hong Kong, Japan, or the Republic of Korea, the retail associate should advise the customer to hold on to the mailing receipt as proof of purchase and to
contact the number printed at the bottom of the receipt to obtain information on postage refunds (if needed).

The price for GEM with Guarantee service is generally lower than our competition's products and includes no hidden surcharges. Our product offering is expected to particularly help business customers expand locally and globally by providing one of the most reliable, professional, and cost-effective services to the five Pacific Rim countries and territories.

Adding GEM with Guarantee service to our international product line is another way the Postal Service is working to provide easy and convenient solutions to meet customer needs.

## Refund Procedures

This section presents general information on handling refunds.

1. To request a refund, the customer calls the USPS call center at 800-222-1811.
2. The call center agent asks the customer for the GEM with Guarantee item number (the barcode number on the GEM label).
3. Based on the GEM number, the agent researches the delivery status of the package. If the package was delivered late and for reasons outside the control of the Postal Service (natural disasters or packages being held (and delayed) in foreign Customs), the agent issues a refund form and mails it to the customer.
4. Upon receiving the refund form, the customer signs the refund form, attaches either the POS mailing receipt or GEM label to the form, and mails it to the address on the refund form.
5. The scanning center transmits the electronic file (a picture of the refund form and receipt) to the Accounting Service Center in San Mateo, CA.
6. If the Accounting Service Center verifies the information, it authorizes payment and sends an authorization file to the Accounts Payable/Accounts Receivable System (APARS) and to the Kahala Post Group Refund Reconciliation System (KPGRRS).
7. APARS receives the payment information and issues a check for the postage to the customer. APARS submits an electronic file with the payment information to KPGRRS, which reconciles the information from APARS and the Accounting Service Center to ensure that the proper amount is refunded to the customer and to provide the Postal Service the opportunity to seek reimbursement from other postal administrations.
8. As per the Kahala agreement, the Postal Service is required to process and pay a postage refund within 7 business days after receiving the refund form from the customer.
For all refund-related questions, the retail associate should instruct the customer to call the USPS call center at 800-222-1811.

## Philately

## Stamp Announcement 5-23

## To Form a More Perfect Union Souvenir Sheet



The Postal Service ${ }^{\text {m }}$ will issue a souvenir sheet of 37-cent, To Form a More Perfect Union commemorative stamps in 10 designs in a pressure-sensitive adhesive (PSA) souvenir sheet of 10 stamps (Item 567100), on August 30, 2005, in the following locations:

- Greensboro, NC 27420
- Jackson, MS 39205

■ Little Rock, AR 72202

- Memphis, TN 38101
- Montgomery, AL 36119
- Selma, AL, 36703
- Topeka, KS 66603
- Washington, DC 20066

The stamps designed by Ethel Kessler of Bethesda, Maryland, go on sale nationwide August 30, 2005. This $\$ 3.70$ souvenir sheet may not be split, and the stamps may not be sold individually. All sales should be recorded under account identifier code (AIC) 092.

The U.S. Postal Service ${ }^{\circledR}$ recognizes the courage and achievements of the men and women who, during the years of the civil rights movement, struggled to bring the vi-
sion of the nation's founders closer to reality. Stamp designer Ethel Kessler of Bethesda, Maryland, used details from contemporary artworks to comment on all of the 10 historical events commemorated on this souvenir sheet.

| Issue: | To Form a More Perfect Union |
| :---: | :---: |
| Item Number: | 567100 |
| Denomination |  |
| \& Type of Issue: | 37-cent Commemorative |
| Format: | Souvenir Sheet of 10 (ten designs) |
| Series: | N/A |
| Issue Date: | August 30, 2005 (Nationwide) |
| Cities: | Greensboro, NC 27420 |
|  | Jackson, MS 39205 |
|  | Little Rock, AR 72202 |
|  | Memphis, TN 38101 |
|  | Montgomery, AL 36119 |
|  | Selma, AL 36703 |
|  | Topeka, KS 66603 |
|  | Washington, DC 20066 |
| Designer: | Ethel Kessler, Bethesda, MD |
| Engraver: | N/A |
| Art Director: | Ethel Kessler, Bethesda, MD |
| Typographer: | Greg Berger, Bethesda, MD |
| Existing Art by: | Various Artists |
| Modeler: | Joseph Sheeran |
| Manufacturing Process: | Offset |
| Printer: | Ashton Potter (USA) Ltd. (APU) |
| Printed at: | Williamsville, NY |
| Press Type: | Mueller Martini, A 74 |
| Stamps per Pane: | 10 |
| Print Quantity: | 50 million stamps |
| Paper Type: | 0 PMU Paper, Block tagged |
| Adhesive Type: | Pressure-sensitive |
| Processed at: | Ashton Potter (USA) Ltd. |
| Colors: | Black, Cyan, Magenta, Yellow, PMS 297 (Blue) PMS 535 (Gray) |
| Stamp Orientation: | Horizontal |
| Image Area ( $\mathrm{w} \times \mathrm{h}$ ): | $\begin{aligned} & 1.42 \times 1.085 \mathrm{in} . / 36.068 \mathrm{x} \\ & 27.559 \mathrm{~mm} \end{aligned}$ |
| Overall Size (wxh): | $\begin{aligned} & 1.56 \times 1.225 \mathrm{in} . / 39.624 \times \\ & 31.115 \mathrm{~mm} \end{aligned}$ |
| Full Pane Size (wxh): | $\begin{aligned} & 7.25 \times 6.25 \mathrm{in} . / 184.15 \mathrm{x} \\ & 158.75 \mathrm{~mm} \end{aligned}$ |
| Plate Size: | 120 stamps per revolution |
| Plate Numbers: | N/A |

(Article continued on page 77.)

## Fraud Alert

## Domestic Orders

False Representation. Enforced by postmasters at the city listed below.

| State/City/ZIP Code | Names and Addresses Covered | Product |
| :--- | :--- | :--- |
| CA, Sebastopol 95473-2035 | Work From Home, P. O. Box 2035 | A work-at-home, envelope stuffing <br> scheme. |

## Withholding of Mail Orders

Withholding of Mail Orders are enforced by postmasters at the cities listed below.

| State/City/ZIP Code | Names and Addresses Covered |
| :--- | :--- |
| CA, Beverly Hills 90211-3302 | Any and All of Various Names Including A. Edward Finley and Alexander <br> Finley, 264 S. La Cienega Boulevard, PMB 124 |
| CA, Los Angeles 90010-1134 | Any and All of Various Names Including A. E. Finley and Alexander Finley, <br> 3010 Wilshire Boulevard, PMB 445 |
| FL, Orlando 32822-5657 | Any and All of Various Names Other Than the Name/Surname Nathalie Desir, <br> 7462 Kalani Street |
| GA, Carlton 30627-2308 | lan Howard, 293 Veribest Enterprise Road |
| MD, Lutherville 21094-4125 | U.R. Publishing, P. O. Box 4125 |

## Postal Service PolicyNet <br>  <br> Search <br>  <br> cathanervet buer rosyat follomik ambel ans murth b, man <br> VIEw Postin Bullains <br> Postal policies and procedurst we an ershd and they give amploges informatian they nevd to <br>  <br>  <br> Productivity - When a tagk is done cowectly, $\alpha$ poct amaurt, ve make moraj, we woid finds and <br> Perenue - When we charge custom ith federal and stale ion <br> Legal Lith <br> penalitit

## Latest news

 Security of the Mall Wartswow
## Online links

 How to Publish posalfarms Ithrimat IntentetDefining Policies and Procedures

Policies ave:

- Statements of the Pertal Service postition on an issue. fies with federal, state, and local laws
- Interpretations of how the Postal Sarich most be follomed.
- Specific quideines or dandions and actions.
- Designed to influence decisions and uctons


## Procedives ant

- The efficial way business is done in the Postal Serice.
- A sel of established methods of how a task is peformed.

This collection is upduted when new informstion becomes available.

Signd I Latel I munban I windip
It's your source for up-to-date information. http://blue.usps.gov/cpim

## Invalid Express Mail Corporate Account Numbers

These numbers are to be posted and used by retail/ acceptance clerks. This listing supersedes all previous notices, which must be recycled. Retail/acceptance clerks must not accept Express Mail® shipments bearing any of the invalid numbers (listed below) in the "customer
number" or "agreement number" section of the label or form.
Note: The first 6 digits of a 9-digit Custom Designed Service and Next Day Pickup Service Agreement make up the Corporate Account Number.

| 005187 | 012163 | 055012 | 07577 | 104592 | 129941 | 207832 | 300095 | 32805 | 331649 | 335473 | 432224 | 532232 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 005491 | 012306 | 056019 | 076137 | 105264 | 134023 | 207890 | 300515 | 328088 | 331658 | 336111 | 432593 | 537327 |
| 005 | 014 | 32 | 076161 | 105855 | 134056 | 208186 | 300911 | 328125 | 331733 | 33 | 432917 | 21 |
| 005568 | 014240 | 058042 | 076530 | 105989 | 142 | 20831 | 30095 | 32813 | 331837 | 337032 | 441116 | 27 |
| 006666 | 014472 | 060039 | 077111 | 106370 | 142183 | 208498 | 301285 | 328199 | 331839 | 339078 | 441120 | 551369 |
| 006719 | 014517 | 060069 | 77122 | 106483 | 142689 | 208673 | 301411 | 32861 | 331938 | 340081 | 441122 | 14 |
| 0067 | 015346 | 060 | 78 | 10657 | 146 | 210 | 01 | 328 | 33 | 340 | 441317 | 23 |
| 006955 | 015471 | 060308 | 079352 | 108485 | 146188 | 210159 | 302834 | 32882 | 331958 | 340529 | 441544 | 553999 |
| 0071 | 015632 | 060312 | 8033 | 108619 | 50 | 21042 | 30396 | 32902 | 33203 | 405 | 441646 | 554018 |
| 008 | 1568 | 060602 | 80 | 108 | 152 | 210 | 305598 | 329 | 332039 | 340 | 443110 | 554569 |
| 008122 | 016285 | 061209 | 080345 | 108874 | 152581 | 210824 | 306168 | 329103 | 332043 | 340600 | 447001 | 554740 |
| 008132 | 018031 | 061395 | 80388 | 108893 | 152781 | 220199 | 30655 | 329120 | 332045 | 4072 | 45009 | 89 |
| 008143 | 18064 | 061667 | 8528 | 10893 | 15 | 22030 | 06 | 329 | 332080 | 340862 | 21 | 567001 |
| 008145 | 018154 | 062043 | 088398 | 10950 | 152961 | 220602 | 306840 | 32919 | 332123 | 340920 | 452251 | 571002 |
| 008163 | 018372 | 062057 | 088602 | 109630 | 170193 | 220665 | 307023 | 329281 | 332131 | 344016 | 452867 | 73019 |
| 008 | 018485 | 062107 | 08875 | 109725 | 17033 | 22118 | 311035 | 32930 | 332205 | 34702 | 39 | 046 |
| 008183 | 018685 | 064136 | 89 | 110 | 17 | 22 | 311 | 329 | 332228 | 347022 | 454665 | 02 |
| 008190 | 018834 | 064487 | 090660 | 110684 | 171318 | 221256 | 312508 | 32965 | 33228 | 34713 | 454681 | 600040 |
| 008205 | 018842 | 064684 | 091501 | 111578 | 17131 | 221260 | 314395 | 32966 | 332285 | 349006 | 102 | 103 |
| 008252 | 018846 | 06 | 091532 | 111 | 171320 | 22 | 320 | 329 | 33228 | 349013 | 462019 | 78 |
| 008328 | 018860 | 065150 | 091738 | 112241 | 171321 | 221450 | 320820 | 33003 | 332308 | 349015 | 462566 | 601003 |
| 008363 | 018861 | 065209 | 09256 | 112926 | 171 | 221502 | 321029 | 3300 | 332342 | 4902 | 62707 | 601033 |
| 008 | 018 | 065415 | 92 | 113 | 171 | 2215 | 321 | 33 | 33 | 34 | 462 | 601208 |
| 0083 | 019300 | 066262 | 092870 | 113237 | 17206 | 222015 | 321243 | 33019 | 332443 | 34909 | 466609 | 601350 |
| 008 | 01942 | 066315 | 09319 | 113 | 175 | 22230 | 322015 | 33023 | 33247 | 349307 | 468299 | 19 |
| 00 | 01 | 06702 | 093 | 113 | 180 | 22308 | 322076 | 330250 | 332 | 349 | 471041 | 601661 |
| 008595 | 021410 | 067177 | 094239 | 113955 | 182002 | 22400 | 322230 | 330259 | 332584 | 349490 | 477153 | 601818 |
| 008 | 022 | 067192 | 094 | 114476 | 183 | 232368 | 32 | 33029 | 332610 | 49 | 480085 | 66 |
| 00 | 02 | 06 | 09 | 1 | 18 | 23 | 32 | 33 | 332637 | 349644 | 66 | 601969 |
| 008653 | 023591 | 068016 | 094383 | 115146 | 184055 | 235360 | 322917 | 330341 | 332709 | 349683 | 480808 | 601979 |
| 00 | 025 | 068 | 促 | 115 | 18 | 235 | 323 | 330 | 332825 | 35234 | 842 | 82 |
| 00 | 02 | 06 | 09 | 11 | 19 | 235 | 32 | 33 | 332869 | 352778 | 0 | 601986 |
| 008698 | 025365 | 068493 | 095979 | 117169 | 192099 | 253062 | 325024 | 330477 | 332880 | 352814 | 481177 | 602011 |
| 008 | 027426 | 068498 | 096134 | 76 | 192 | 254008 | 325332 | 33056 | 332914 | 352818 | 48241 | 602033 |
| 008741 | 027 | 068507 | 9701 | 11 | 192717 | 25 | 36 | 330619 | 332938 | 1 | 482644 | 602100 |
| 008794 | 028004 | 069221 | 097281 | 117295 | 192826 | 255043 | 325493 | 330620 | 332999 | 361011 | 482952 | 602341 |
| 008 | 028 | 0692 | 97705 | 117327 | 192 | 270 | 25 | 330703 | 333001 | 361136 | 397 | 40 |
| 008878 | 02805 | 069293 | 097 | 46 | 193 | 7205 | 293 | 3308 | 333006 | 611 | 834 | 004237 |
| 008910 | 028080 | 069307 | 097797 | 117507 | 193613 | 272188 | 326318 | 330926 | 33307 | 362069 | 483422 | 604507 |
| 00 | 0289 | 06973 | 09791 | 117 | 195 | 2723 | 32651 | 3309 | 33346 | 3720 | 483767 | 05091 |
| 008969 | 030342 | 069900 | 09863 | 118168 | 196 | 27305 | 327020 | 33098 | 333526 | 3741 | 486324 | 605677 |
| 008 | 031268 | 069982 | 098677 | 118237 | 19825 | 274312 | 327032 | 331002 | 333632 | 378147 | 489212 | 606046 |
| 008 | 03201 | 070006 | 09886 | 118841 | 198268 | 28004 | 32703 | 331132 | 333695 | 381998 | 489473 | 606093 |
| 009 | 037 | 070 | 09888 | 19 | 200094 | 28339 | 32756 | 331137 | 333726 | 388076 | 48948 | 606185 |
| 009361 | 038113 | 070046 | 100048 | 119378 | 200370 | 285032 | 327566 | 331178 | 333790 | 402043 | 490688 | 606230 |
| 009406 | 038124 | 070308 | 100467 | 119580 | 200561 | 286081 | 327706 | 331204 | 333802 | 402150 | 494127 | 606493 |
| 009512 | 043300 | 070552 | 101665 | 120338 | 20072 | 29434 | 327793 | 331230 | 334020 | 402158 | 495456 | 606504 |
| 009680 | 044168 | 070585 | 102543 | 121253 | 200763 | 294470 | 327819 | 331333 | 334027 | 402362 | 495487 | 606617 |
| 010570 | 045309 | 070593 | 102586 | 124140 | 200963 | 294524 | 328002 | 331430 | 334089 | 402802 | 496188 | 606767 |
| 010603 | 048051 | 070652 | 103439 | 125088 | 206162 | 294546 | 328033 | 331436 | 334213 | 402848 | 497235 | 607412 |
| 011217 | 054022 | 070700 | 103445 | 125312 | 207258 | 295070 | 328035 | 331553 | 334332 | 405013 | 503002 | 607567 |
| 011229 | 054081 | 070718 | 103447 | 125443 | 207306 | 295467 | 328044 | 331582 | 334347 | 424049 | 531303 | 607650 |
| 011340 | 054154 | 071088 | 103541 | 125488 | 207563 | 296227 | 328045 | 331625 | 334464 | 430168 | 531768 | 607653 |
| 011362 | 054289 | 071108 | 103995 | 128115 | 207732 | 296438 | 328049 | 331637 | 334896 | 430178 | 531805 | 607812 |


| 607844 | 672365 | 761033 | 787846 | 833404 | 853451 | 883101 | 904162 | 907619 | 921361 | 932769 | 941891 | 958964 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 607988 | 672376 | 761059 | 790007 | 837143 | 853458 | 891335 | 904176 | 907634 | 921422 | 932821 | 943018 | 958975 |
| 608043 | 672404 | 761095 | 790019 | 837321 | 853602 | 891396 | 904207 | 907640 | 921423 | 933309 | 943038 | 967174 |
| 608272 | 672446 | 761150 | 790056 | 840287 | 853610 | 891456 | 904216 | 907712 | 921564 | 933409 | 945951 | 968296 |
| 608288 | 672500 | 761753 | 791171 | 840485 | 853642 | 891637 | 904352 | 907808 | 921741 | 933452 | 946406 | 968573 |
| 608308 | 675024 | 762030 | 794004 | 840610 | 853661 | 891716 | 904468 | 910013 | 921939 | 934017 | 946419 | 968925 |
| 616141 | 679021 | 763139 | 794038 | 841116 | 853671 | 891918 | 904502 | 910016 | 921993 | 935005 | 946467 | 969034 |
| 627116 | 680068 | 768001 | 794318 | 841120 | 853672 | 895258 | 904624 | 910327 | 922139 | 937579 | 948331 | 969142 |
| 629044 | 681318 | 770322 | 794472 | 841251 | 853703 | 898097 | 904637 | 910383 | 924224 | 940165 | 948396 | 970171 |
| 629048 | 681326 | 770389 | 797017 | 841278 | 853715 | 900004 | 904674 | 911025 | 924292 | 940181 | 948539 | 970579 |
| 629096 | 686006 | 770408 | 799008 | 841738 | 853740 | 900429 | 904700 | 911083 | 924614 | 940305 | 948629 | 970803 |
| 629116 | 701254 | 770564 | 799010 | 841806 | 853745 | 900437 | 904727 | 911264 | 924687 | 940320 | 949061 | 970853 |
| 631351 | 701302 | 770724 | 799012 | 843080 | 853752 | 900455 | 904732 | 913072 | 926082 | 940361 | 949075 | 970868 |
| 631564 | 701986 | 770731 | 799014 | 844169 | 853762 | 900466 | 904779 | 913473 | 926272 | 940397 | 949460 | 972921 |
| 631615 | 719035 | 770741 | 799016 | 844199 | 853772 | 900478 | 904787 | 914297 | 926278 | 940420 | 949622 | 975014 |
| 822 | 721036 | 770761 | 799189 | 846003 | 853807 | 900985 | 904788 | 91488 | 926375 | 940474 | 94963 | 980698 |
| 631843 | 727063 | 770796 | 801049 | 850040 | 853833 | 901924 | 904789 | 914884 | 926425 | 940560 | 950008 | 982063 |
| 631982 | 730080 | 770804 | 801248 | 850457 | 853841 | 901938 | 906008 | 915005 | 926555 | 941119 | 950061 | 982258 |
| 18 | 730086 | 77081 | 801419 | 850530 | 853843 | 902006 | 906013 | 91528 | 926879 | 941139 | 95007 | 982282 |
| 641155 | 730294 | 770872 | 802111 | 850996 | 853845 | 902033 | 906151 | 915349 | 926906 | 941146 | 950549 | 982449 |
| 641855 | 731359 | 770903 | 802121 | 852331 | 856093 | 902120 | 906275 | 915418 | 927196 | 941282 | 950564 | 982527 |
| 658107 | 731368 | 7710 | 802232 | 852355 | 856102 | 902146 | 906319 | 915479 | 927300 | 941292 | 50953 | 982557 |
| 660096 | 735083 | 771492 | 802256 | 852437 | 856168 | 902211 | 906350 | 915560 | 927376 | 941388 | 950970 | 982567 |
| 660620 | 741206 | 771496 | 802267 | 852520 | 856178 | 902290 | 906359 | 915686 | 927448 | 941504 | 951527 | 983097 |
| 662096 | 741577 | 77168 | 802382 | 852547 | 856236 | 902340 | 906471 | 915689 | 927473 | 941508 | 951693 | 992672 |
| 662175 | 746016 | 771826 | 802384 | 852591 | 856296 | 902400 | 906560 | 915706 | 927642 | 941537 | 951826 | 992691 |
| 662200 | 750013 | 771925 | 802390 | 852705 | 856348 | 902411 | 906613 | 917065 | 928123 | 941538 | 951908 | 995499 |
| 662203 | 750032 | 771966 | 805211 | 852760 | 856431 | 902519 | 906624 | 917152 | 928146 | 941541 | 951995 | 995769 |
| 662218 | 750195 | 772391 | 805275 | 852806 | 856440 | 902539 | 906642 | 917434 | 928797 | 941566 | 954166 | 995910 |
| 662537 | 750212 | 77302 | 805290 | 852890 | 856470 | 902641 | 906911 | 917575 | 930003 | 941569 | 954353 | 997245 |
| 662652 | 750247 | 775024 | 805401 | 852932 | 856478 | 902654 | 906918 | 917751 | 930222 | 941588 | 954473 |  |
| 671017 | 750363 | 775038 | 805495 | 852975 | 856572 | 902810 | 906922 | 918016 | 930268 | 941597 | 954483 |  |
| 671021 | 750383 | 775336 | 806092 | 853013 | 860098 | 902898 | 907048 | 920029 | 931064 | 941653 | 958103 |  |
| 672025 | 752067 | 775387 | 810015 | 853040 | 871009 | 902986 | 907066 | 920039 | 931258 | 941672 | 958118 |  |
| 672033 | 752072 | 782125 | 811050 | 853073 | 871049 | 903213 | 907374 | 920057 | 931437 | 941681 | 958128 |  |
| 672074 | 752334 | 782868 | 815118 | 853265 | 871658 | 903594 | 907379 | 920244 | 931616 | 941748 | 958252 |  |
| 672234 | 752571 | 785538 | 820620 | 853308 | 871664 | 903846 | 907497 | 921089 | 931925 | 941777 | 958668 |  |
| 672235 | 760127 | 787 | 833270 | 853381 | 871676 | 904025 | 907579 | 9211 | 932566 | 941805 | 958683 |  |

## Missing, Lost, or Stolen U.S. Money Order Forms

## Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{T M}$ employees responsible for accepting and cashing postal money orders. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin. The
actual serial numbers consist of the first 10 digits on the money orders. Check for altered dollar amounts by holding money orders to the light.

| 0105041932 | to | 1999 |
| :---: | :---: | :---: |
| 0115821889 | to | 1899 |
| 0115882900 | to | 3099 |
| 0125795675 | to | 5699 |
| 0132896176 | to | 6199 |
| 0136100014 | to | 0099 |
| 0149321000 | to | 1099 |
| 0149720800 | to | 0899 |
| 0153630065 | to | 0099 |
| 0170283200 | to | 3299 |
| 0185695333 | to | 5399 |
| 0189865264 | to | 5299 |
| 0195182814 | to | 2899 |
| 0206985159 | to | 5199 |
| 0208447307 | to | 7399 |
| 0209728948 | to | 8999 |
| 0220219110 | to | 9181 |
| 0220371411 | to | 1499 |
| 0225279201 | to | 9210 |
| 0236377169 | to | 7199 |
| 0243804100 | to | 4199 |
| 0244966870 | to | 6896 |
| 0250920987 | to | 0999 |
| 0253695535 | to | 5599 |
| 0257291151 | to | 1199 |
| 0257291643 | to | 1799 |
| 0264923180 | to | 3199 |
| 0273610430 | to | 0499 |
| 0273694482 | to | 4495 |
| 0276718762 | to | 8776 |
| 0277879886 | to | 9899 |
| 0279659487 | to | 9499 |
| 0281911852 | to | 1999 |
| 0288503000 | to | 3199 |
| 0295101500 | to | 1599 |
| 0306870903 | to | 0999 |
| 0307013442 | to | 3499 |
| 0310774507 | to | 4799 |
| 0322957500 | to | 9999 |
| 0343941000 | to | 1099 |
| 0349430400 | to | 0799 |
| 0350354337 | to | 4399 |
| 0377069578 | to | 9599 |
| 0378053677 | to | 3699 |
| 0379095490 | to | 5499 |
| 0400243901 | to | 3999 |
| 0406747100 | to | 7199 |
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| 8602753900 to | 3999 | 9005564178 to | 4199 | 9102651100 to | 1199 | 9195360770 to | 0799 |
| 8605189629 to | 9699 | 9008450044 to | 0099 | 9104717273 to | 7299 | 9198143095 to | 3199 |
| 8606000021 to | 0999 | 9009360217 to | 0299 | 9105362505 to | 2599 | 9199152774 to | 2787 |
| 8611582350 to | 2599 | 9009360435 to | 0499 | 9109587499 to | 7599 | 9201554662 to | 4687 |
| 8613675400 to | 5499 | 9010585255 to | 5280 | 9111401000 to | 2199 | 9203099039 to | 9199 |
| 8616376010 to | 6099 | 9012731082 to | 1099 | 9112452545 to | 2599 | 9207715321 to | 5399 |
| 8619797292 to | 7499 | 9012875143 to | 5199 | 9112689077 to | 9099 | 9208575500 to | 5899 |
| 8622166100 to | 6199 | 9012912789 to | 2799 | 9114008948 to | 8999 | 9208643480 to | 3499 |
| 8622639213 to | 9299 | 9015257122 to | 7199 | 9115081620 to | 1799 | 9209634567 to | 4599 |
| 8622710800 to | 0999 | 9020891253 to | 1299 | 9115099310 to | 9399 | 9213337400 to | 7499 |
| 8622715000 to | 5099 | 9021989769 to | 9799 | 9115233000 to | 3999 | 9214773762 to | 3799 |
| 8638715138 to | 5199 | 9029481269 to | 1299 | 9120579922 to | 9999 | 9222781048 to | 1399 |
| 8639495300 to | 5399 | 9029850833 to | 0899 | 9128820563 to | 0899 | 9222802019 to | 2099 |
| 8640888200 to | 8299 | 9033706934 to | 6999 | 9136052218 to | 2299 | 9222802233 to | 2299 |
| 8644263972 to | 3999 | 9046006523 to | 6599 | 9137092429 to | 2499 | 9227730459 to | 0499 |
| 8645206117 to | 6136 | 9048920378 to | 0399 | 9138183501 to | 3999 | 9230327000 to | 7399 |
| 8651510526 to | 0599 | 9048920648 to | 1299 | 9140634300 to | 4399 | 9230453630 to | 3699 |
| 8655004034 to | 4099 | 9050562216 to | 2299 | 9143467621 to | 7644 | 9234939403 to | 9599 |
| 8658836082 to | 6099 | 9055106647 to | 6799 | 9144531366 to | 1399 | 9234939681 to | 9699 |
| 8660043000 to | 3999 | 9055106900 to | 7099 | 9145296185 to | 6299 | 9238107800 to | 8299 |
| 8664424100 to | 4899 | 9057940000 to | 0199 | 9148964658 to | 4699 | 9242521200 to | 1299 |
| 8673669108 to | 9118 | 9057940288 to | 0299 | 9151878774 to | 8779 | 9242521400 to | 1499 |
| 8676337403 to | 7499 | 9058736900 to | 6999 | 9153002783 to | 2799 | 9245332343 to | 2399 |
| 8677375623 to | 5699 | 9058737100 to | 7299 | 9155466822 to | 6999 | 9245332428 to | 2499 |
| 8681694529 to | 4599 | 9058808900 to | 8999 | 9156713963 to | 3980 | 9246851957 to | 1999 |
| 8681738400 to | 8599 | 9058897100 to | 7199 | 9156713982 to | 3999 | 9253335900 to | 6099 |
| 8685149000 to | 9099 | 9061581508 to | 1599 | 9156752217 to | 2299 | 9253362300 to | 2399 |
| 8685669200 to | 9299 | 9065588812 to | 8899 | 9164403377 to | 3399 | 9264325907 to | 5999 |
| 8693871150 to | 1199 | 9069822214 to | 2299 | 9166706352 to | 6399 | 9264363600 to | 3699 |
| 8695053500 to | 3599 | 9077258500 to | 8599 | 9166825300 to | 5399 |  |  |
| 8695237033 to | 7099 | 9078150216 to | 0257 | 9166941414 to | 1499 |  |  |
| 8698000000 to | 9999999 | 9086224225 to | 4235 | 9167030802 to | 0821 |  |  |

## Missing, Lost, or Stolen Canadian Money Order Forms

## Do Not Cash — Upon Receipt, Notify Local Postal Inspectors

This listing will be provided to all Postal Service ${ }^{T M}$ employees responsible for accepting and cashing postal money orders. Destroy any interim notices when the numbers listed appear in the Postal Bulletin. The new money order serial numbers consist of the first 9 digits. The 10th digit is a check digit only.

| 719869731 | to | 9760 | 727749241 | to | 9780 | 734290759 | to | 0770 | 741373891 | to | 4340 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 720227871 | to | 7930 | 728382331 | to | 2480 | 734389273 | to | 9290 | 741452369 | to | 2490 |
| 720227949 | to | 7960 | 728702338 | to | 2400 | 734440031 | to | 0111 | 741492991 | to | 3140 |
| 720368543 | to | 8570 | 728915371 | to | 5850 | 734797201 | to | 7320 | 741553460 | to | 3470 |
| 720392151 | to | 2570 | 728953141 | to | 3410 | 734939611 | to | 9640 | 741764431 | to | 4520 |
| 720556491 | to | 6640 | 728954280 | to | 4310 | 734950111 | to | 0170 | 742178834 | to | 8880 |
| 720558621 | to | 8650 | 729169081 | to | 9140 | 735120331 | to | 0840 | 742325500 | to | 5520 |
| 720575361 | to | 5570 | 729363841 | to | 3870 | 735283008 | to | 3020 | 742325668 | to | 5700 |
| 720590152 | to | 0179 | 729682891 | to | 3190 | 735293131 | to | 3220 | 742408771 | to | 8830 |
| 721638331 | to | 9170 | 729838940 | to | 9070 | 735635010 | to | 5040 | 742512120 | to | 2150 |
| 721815391 | to | 5420 | 729839101 | to | 9130 | 735783961 | to | 3990 | 742684849 | to | 4890 |
| 721969713 | to | 9740 | 730077683 | to | 7840 | 735803401 | to | 3430 | 742839553 | to | 9630 |
| 722072137 | to | 2160 | 730109847 | to | 9880 | 736005420 | to | 5440 | 742913668 | to | 3700 |
| 722378265 | to | 8280 | 730373761 | to | 3850 | 736366021 | to | 6110 | 742917287 | to | 7296 |
| 722413990 | to | 4004 | 730501951 | to | 2130 | 736624456 | to | 4500 | 742921891 | to | 1980 |
| 722764948 | to | 4980 | 730519379 | to | 9470 | 736670851 | to | 1060 | 742983631 | to | 3810 |
| 722825840 | to | 5889 | 730569278 | to | 9360 | 736767061 | to | 7090 | 743020021 | to | 0170 |
| 723153841 | to | 3850 | 730711711 | to | 1740 | 736767093 | to | 7120 | 743206491 | to | 6500 |
| 723237616 | to | 7630 | 730722991 | to | 3230 | 736982191 | to | 2370 | 743235992 | to | 6050 |
| 723331081 | to | 1110 | 730845970 | to | 5990 | 736982551 | to | 2730 | 743940631 | to | 0900 |
| 723496443 | to | 6470 | 730888291 | to | 8320 | 737110141 | to | 0170 | 743978011 | to | 8070 |
| 723967291 | to | 7320 | 730927591 | to | 7680 | 737185501 | to | 5710 | 744234751 | to | 4780 |
| 724655196 | to | 5340 | 731307914 | to | 7930 | 737317321 | to | 7350 | 744499591 | to | 9680 |
| 724711441 | to | 1500 | 731402431 | to | 2460 | 737517781 | to | 7840 | 744626901 | to | 6910 |
| 724711538 | to | 1560 | 731407232 | to | 7320 | 737628181 | to | 8210 | 745388794 | to | 8910 |
| 724793221 | to | 3250 | 731588301 | to | 8340 | 737634258 | to | 4270 | 746446806 | to | 6820 |
| 724908109 | to | 8120 | 731767273 | to | 7320 | 738361971 | to | 1980 | 746818351 | to | 8410 |
| 724937461 | to | 7670 | 731781061 | to | 1120 | 738447601 | to | 7660 | 747245266 | to | 5280 |
| 725163118 | to | 3151 | 731837821 | to | 7910 | 738648355 | to | 8450 | 747364813 | to | 4830 |
| 725202735 | to | 2750 | 731841377 | to | 1450 | 738849811 | to | 9900 | 747501434 | to | 1450 |
| 725398591 | to | 8800 | 732018481 | to | 8600 | 738892270 | to | 2290 | 747739891 | to | 0070 |
| 725464591 | to | 4920 | 732067972 | to | 8370 | 738997259 | to | 7380 | 748148649 | to | 8760 |
| 725475321 | to | 5330 | 732188649 | to | 8670 | 739161451 | to | 1540 | 748259960 | to | 9970 |
| 725711057 | to | 1070 | 732193460 | to | 3470 | 739219381 | to | 9440 | 748565162 | to | 5280 |
| 725738581 | to | 8730 | 732201241 | to | 1390 | 739740151 | to | 0180 | 748874988 | to | 5030 |
| 725981311 | to | 1430 | 732220431 | to | 0440 | 739793491 | to | 3520 | 749137381 | to | 7410 |
| 725987835 | to | 7880 | 732355201 | to | 5380 | 739793527 | to | 3550 | 749190192 | to | 0210 |
| 726060811 | to | 0900 | 732472320 | to | 2560 | 739942621 | to | 2650 | 749685421 | to | 5450 |
| 726391970 | to | 2520 | 732541605 | to | 1620 | 739999231 | to | 9320 | 749846791 | to | 6850 |
| 726484771 | to | 4800 | 732572221 | to | 2490 | 740011517 | to | 1530 | 749993131 | to | 3580 |
| 726493351 | to | 5300 | 732586479 | to | 6710 | 740030701 | to | 0970 | 750071587 | to | 1610 |
| 726504031 | to | 4063 | 732994037 | to | 4080 | 740261740 | to | 1820 | 750408167 | to | 8183 |
| 726504070 | to | 4090 | 733163449 | to | 3460 | 740265811 | to | 6290 | 750438421 | to | 8501 |
| 726504331 | to | 4390 | 733297171 | to | 7290 | 740299111 | to | 9170 | 750743911 | to | 4030 |
| 726563701 | to | 4060 9460 | 733446631 | to | 7110 | 740299231 | to | 9260 | 750779118 | to | 9400 |
| 726626356 | to | 6370 | 733474665 | to | 4770 | 740329266 | to | 9320 | 750910981 | to | 1010 |
| 727182271 | to | 2510 | 733704482 | to | 4570 | 740889081 | to | 9090 | 750960841 | to | 0900 |
| 727416181 | to | 6240 | 733751041 | to | 1130 | 741010421 | to | 0530 | 751296211 | to | 6240 |
| 727481431 | to | 1460 | 734009101 | to | 9130 | 741113041 | to | 3370 | 751539121 | to | 9180 |


| 751541311 | to | 1790 | 760004596 | to | 4610 | 767024341 | to | 4370 | 792903511 | to | 3990 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 751757641 | to | 7700 | 760118191 | to | 8250 | 767326471 | to | 6590 | 793282518 | to | 2533 |
| 751936951 | to | 7010 | 760155001 | to | 5090 | 767332561 | to | 2950 | 794041831 | to | 2040 |
| 751951861 | to | 1890 | 760378002 | to | 8020 | 768009841 | to | 9960 | 794397709 | to | 7780 |
| 751999021 | to | 9110 | 760692722 | to | 2749 | 768011489 | to | 1520 | 794581741 | to | 2040 |
| 752139516 | to | 9570 | 761055460 | to | 5480 | 768177980 | to | 7990 | 794592122 | to | 2150 |
| 752182892 | to | 2950 | 761169781 | to | 9810 | 768391081 | to | 1170 | 795032251 | to | 2340 |
| 752206861 | to | 7100 | 761504941 | to | 5120 | 768661569 | to | 1650 | 795796291 | to | 6350 |
| 752295241 | to | 5600 | 761516836 | to | 6910 | 769000051 | to | 0080 | 796070139 | to | 0160 |
| 752731351 | to | 1410 | 761613588 | to | 3600 | 769050841 | to | 0900 | 796143151 | to | 3630 |
| 752767441 | to | 7470 | 761688631 | to | 8690 | 769159081 | to | 9178 | 796159725 | to | 9740 |
| 753008941 | to | 9030 | 761805199 | to | 5240 | 769737496 | to | 7510 | 796169306 | to | 9340 |
| 753194311 | to | 4370 | 761826106 | to | 6120 | 769778491 | to | 8730 | 796373406 | to | 3430 |
| 753620378 | to | 0400 | 761881171 | to | 1560 |  |  | 7450 | 796602961 | to | 3050 |
| 754013917 | to | 3940 | 761975641 | to | 5670 | 770723281 | to | 3400 | 796886281 | to | 6430 |
| 754161061 | to | 1120 | 761975886 | to | 5895 | 770790451 | to | 0480 | 796901701 | to | 2000 |
| 754358445 | to | 8610 | 762304144 | to | 4170 | 770915150 | to | 5490 | 796975466 | to | 5590 |
| 754410451 | to | 0660 | 762324931 | to | 4960 | 771455551 | to | 5610 | 797272917 | to | 2950 |
| 754438393 | to | 8410 | 762439261 | to | 9290 | 771609661 | to | 9690 | 797519441 | to | 9460 |
| 754493109 | to | 3130 | 762524158 | to | 4220 | 771932551 | to | 2580 | 797519731 | to | 0240 |
| 754664182 | to | 4220 | 762584872 | to | 4970 | 772057224 | to | 7440 | 797535181 | to | 5330 |
| 754816377 | to | 6470 | 762593431 | to | 3460 | 772162660 | to | 3070 | 798040053 | to | 0080 |
| 755487421 | to | 7600 | 763155160 | to | 5180 | 772718615 | to | 8640 | 798055813 | to | 5830 |
| 755592901 | to | 3140 | 763178631 | to | 8660 | 772940140 | to | 0160 | 798055891 | to | 5950 |
| 755790020 | to | 0030 | 763506001 | to | 6060 | 772970886 | to | 0940 | 798326371 | to | 6520 |
| 755791730 | to | 1800 | 763522141 | to | 2470 | 773009419 | to | 9430 | 798339167 | to | 9210 |
| 755926951 | to | 7070 | 763717694 | to | 7800 | 773112031 | to | 2060 | 798562411 | to | 2440 |
| 755934332 | to | 4510 | 763826461 | to | 6520 | 773125387 | to | 5410 | 798632461 | to | 2490 |
| 755957701 | to | 8000 | 763900460 | to | 0471 | 773179320 | to | 9410 | 798807151 | to | 7510 |
| 755962981 | to | 3280 | 763900479 | to | 0530 | 773202989 | to | 3140 | 798944761 | to | 5030 |
| 756035371 | to | 5490 | 763917271 | to | 7750 | 773208991 | to | 9290 | 799118616 | to | 8640 |
| 756301257 | to | 1290 | 764125801 | to | 5860 | 773231311 | to | 1340 | 799133191 | to | 3220 |
| 756371565 | to | 1580 | 764284525 | to | 4560 | 773348739 | to | 8940 | 799177626 | to | 7650 |
| 756876031 | to | 6120 | 764526241 | to | 6330 |  |  | 8 | 799 | to | 5200 |
| 756876151 | to | 6240 | 764601421 | to | 1600 | 773852971 | to | 3030 | 800211901 | to | 4410 2440 |
| 756970129 | to | 0140 | 764650231 | to | 0470 | 789257191 | to | 7250 | 800427530 | to | 7540 |
| 757059613 | to | 9630 | 764984371 | to | 4850 | 790448020 | to | 8460 | 800872741 | to | 2830 |
| 757078540 | to | 8560 | 765003667 | to | 3680 | 790597485 | to | 7530 | 801349801 | to | 9830 |
| 757086209 | to | 6240 | 765042517 | to | 2540 | 790911883 | to | 1900 | 801676681 | to | 7100 |
| 757240591 | to | 0650 | 765194728 | to | 4970 | 791057441 | to | 7550 | 802967821 | to | 7940 |
| 757277371 | to | 7700 | 765387365 | to | 7450 | 791239081 | to | 9290 | 803217601 | to | 7780 |
| 757291591 | to | 2730 | 765541801 | to | 2100 | 791374483 | to | 4500 | 803729731 | to | 9850 |
| 757964251 | to | 4280 | 765638461 | to | 8970 | 791387971 | to | 8030 | 803747402 | to | 7520 |
| 758067001 | to | 7090 | 765647101 | to | 7190 | 791447521 | to | 7850 | 804138181 | to | 8420 |
| 758105221 | to | 5250 | 765813781 | to | 4029 | 791451151 | to | 1240 | 804682411 | to | 2710 |
| 758324941 | to | 5000 | 765879314 | to | 9390 | 791500009 | to | 0470 | 805272525 | to | 2540 |
| 758593628 | to | 3650 | 765954001 | to | 4030 | 791771431 | to | 1490 | 805523445 | to | 3460 |
| 758709038 | to | 9060 | 766120286 | to | 0320 | 792004293 | to | 4320 | 805745704 | to | 5730 |
| 758744101 | to | 4160 | 766125716 | to | 5750 | 792018379 | to | 8420 | 806452907 | to | 2980 |
|  |  | 0900 | 766158824 | to | 8840 | 792070621 | to | 0740 | 806744781 | to | 4850 |
| 7588508838 | to | 1550 | 766388433 | to | 8460 | 792145211 | to | 5230 | 807764791 | to | 4910 |
| 758860951 | to | 1550 | 766509421 | to | 9660 | 792391381 | to | 1620 | 808089931 | to | 9960 |
| 759152851 | to | 2880 | 766572901 | to | 3020 | 792452779 | to | 2790 |  |  |  |
| 759740941 | to | 1090 | 766748500 | to | 8521 | 792772728 | to | 2770 |  |  |  |

## Counterfeit Canadian Money Order

 Forms
## Do Not Cash

To be posted and used by retail window employees. As directed, destroy previous notices. All interim notices should be destroyed when the numbers listed appear in the Postal Bulletin.

671,819,086 676,612,640 677,891,039 678,282,493 678,916,031 679,552,215 679,694,334 679,751,983 679,800,207 681,130,536 681,844,376 683,594,542 684,683,610 686,619,87 686,619,886 686,619,887

686,794,382
686,794,426
686,794,427
686,794,431
687,262,502
687,262,503
687,262,525
687,262,526
687,287,578
687,287,581
687,287,582
694,063,898
694,063,899
694,063,980
701,321,725
— Group2-Mail Theft, Violent Crimes, and Narcotics Investigations, Postal Inspection Service, 8-4-05

## Toll-Free Number Available to Verify Canadian Money Orders

The Canada Post Corporation is now providing a toll-free number that cashing agents can call to verify the validity of Canadian Postal Money Orders. The number is 800-563-0444.

This toll-free number is printed on the back of the Canadian Postal Money Orders.

- Group2-Mail Theft, Violent Crimes, and Narcotics Investigations,
Postal Inspection Service, 8-4-05


## Overseas Military Mail

Mail addressed to military post offices overseas is subject to certain conditions or restrictions of mailing regarding content, preparation, and handling. The APO/FPO table below outlines these conditions by APO/FPO ZIP Codes ${ }^{\text {TM }}$ through the use of footnoted mailing restrictions codes (see the Restrictions page following the table).

Acceptance clerks should use the table with the integrated retail terminal (IRT) or POS ONE terminal to determine which APO/FPO ZIP Codes are active and
which conditions of mailing apply. Acceptance clerks may contact the Military Postal Service Agency with any questions regarding APO/FPO ZIP Codes, toll free, at 800-810-6098, Monday-Friday, 0730-1630.

For Express Mail Military Service (EMMS) availability, all acceptance clerks must refer to the local hardcopy EMMS directory.

The entries under "Changes" appear in bold in the APO/ FPO Table below.

## Changes

| APO/FPO | Action | Effective Date | See Restrictions |
| :--- | :--- | :--- | :--- |
| APO AE 09012 | Add F,F1 | Immediately | A1-B-B1-C-D-F-F1-U |
| APO AE 09013 | Add F,F1 | Immediately | A1-B-B1-C-D-F-F1-U-Z1 |
| APO AE 09069 | Add A | Immediately | A-A1-B-B1-C-D-U |
| APO AE 09094 | Add F,F1 | Immediately | A1-B-B1-C-D-F-F1 |
| APO AE 09308 | Add I | Immediately | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z1 |
| APO AE 09316 | Add M | Immediately | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 |
| APO AE 09323 | Delete U2 | Immediately | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |
| APO AE 09344 | Delete I | Immediately | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z-Z1 |
| APO AE 09352 | Delete M | Immediately | A-A1-B-B1-C1-E2-F-H1-R-R1-V-Z1 |
| APO AE 09361 | Add M | Immediately | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 |
| APO AE 09375 | Add I | Immediately | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z1 |
| APO AE 09380 | Add U2 | Immediately | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V-Z1 |
| Delete M |  |  |  |
| APO AE 09399 | Delete A,M | Immediately | A1-B-B1-C-F-V-Z1 |
| APO AE 09456 | Add | Immediately | A1-B-B1-C-C1-H-H1-M-Z1 |
| H,H1,M,Z1 |  |  |  |
| FPO AE 09501 | Add B1 | Immediately | A1-B-B1-V |
| FPO AE 09502 | Add B1 | Immediately | A1-B-B1-V |
| FPO AE 09503 | Add B1 | Immediately | A1-B-B1-V |
| FPO AE 09504 | Add B1 | Immediately | A1-B-B1-V |
| FPO AE 09505 | Add B1 | Immediately | A1-B-B1-V |
| FPO AE 09506 | Add B1 | Immediately | A1-B-B1-V |
| FPO AE 09507 | Add B1 | Immediately | A1-B-B1-V |
| APO AE 09703 | Add U | Immediately | A1-B-B1-C-F1-U |
| FPO AP 96510 | Activate | Immediately | A1-B-B1-I-N-V |
| APO AP 96531 | Add A | Immediately | A-A1-B-B1-H-M-U-V |

We have eliminated "Not Active" entries from the table below to save space and paper.

## APO/FPO Table

| APO/ FPO | See Restrictions | APO/ FPO | See <br> Restrictions | APO/ <br> FPO | See <br> Restrictions | APO/ FPO | See <br> Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09003 | A1-B-B1-C-D-P-U-V | 09021 | A1-B-B1-C-D-U | 09045 | A1-B-B1-C-D-U | 09059 | A1-B-B1-C-D-U |
| 09007 | A1-B-B1-C-D-U | 09028 | A1-B-B1-C-D-U | 09046 | A1-B-B1-C-D-U | 09060 | A1-B-B1-C-D-U |
| 09009 | A1-B-B1-C-D-U | 09031 | A1-B-B1-C-D-U | 09050 | A1-B-B1-C-D-U | 09063 | A1-B-B1-C-D-L-U |
| 09012 | A1-B-B1-C-D-F-F1-U | 09033 | A1-B-B1-C-D-U | 09053 | A1-B-B1-C-D-U | 09067 | A1-B-B1-C-D-U |
| 09013 | A1-B-B1-C-D-F-F1- | 09034 | A1-B-B1-C-D-U | 09054 | A1-B-B1-C-D-U | 09069 | A-A1-B-B1-C-D-U |
|  | U-Z1 | 09036 | A1-B-B1-C-D-U | 09056 | A1-B-B1-C-D-U | 09074 | A1-B-B1-C-D-U |
| 09014 | A1-B-B1-C-D-U | 09042 | A1-B-B1-C-D-U | 09058 | A1-B-B1-C-D-U | 09076 | A1-B-B1-C-D-U |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09080 | A1-B-B1-C-D-U | 09252 | A1-B-B1-C-D-U | 09329 | A-A1-B-B1-C1-E2- | 09363 | A-A1-B-B1-C1 |
| 09081 | A1-B-B1-C-D-U | 09261 | A1-B-B1-C-D-U |  | H1-I-M-R-R1-U2-V-Z |  |  |
| 09086 | A1-B-B1-C-D-U | 09262 | A1-B-B1-C-D-U |  |  | 09364 | A-A1-B-B1-C1-E2-F- |
| 09089 | A1-B-B1-C-D-U | 09263 | A1-B-B1-C-D-U | 09330 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V-Z1 |
| 09090 | A1-B-B1-C-D-U | 09264 | A1-B-B1-C-D-U | 09331 | A-A1-B-B1-C1-E2-F- | 09365 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-R-R1-V-Z1 } \end{aligned}$ |
| 09094 | A1-B-B1-C-D-F-F1 | 09265 | A1-B-B1-C-D-N-U |  | H1-M-R-R1-V-Z1 | 09366 | A-A1-B-B1-C1-E2-F- |
| 09095 | A1-B-B1-C-D-U | 09266 | A1-B-B1-C-D-U | 09332 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V-Z1 |
| 09096 | A1-B-B1-C-D-U | 09267 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 | 09367 | A-A1-B-B1-C1-E2-F- |
| 09099 | A1-B-B1-C-D-U | 09301 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09333 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-U2-V-Z1 |
| 09100 | A1-B-B1-C-D-U |  |  |  | 1-M-R-R1-V-Z1 | 09368 | A-A1-B-B1-C1-E2-F- |
| 09102 | A1-B-B1-C-D-U | 09302 | A-A1-B-B1-C1-E2-F-H1-M-N-R-R1-V-Z1 | 09334 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V-Z1 |
| 09103 | A1-B-B1-D-U |  |  |  | H1-M-R-R1-V-Z1 | 09371 | A-A1-B-B1-C1-E2-F- |
| 09104 | A1-B-B1-C-D-U | 09303 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 09336 | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V-Z1 |  | H1-M-R-R1-U2-V-Z1 |
| 09107 | A1-B-B1-C-D-U | 09305 | A-A1-B-B1-C1-E2-F- | 09337 | A1-B-B1-C1-E2-F- | 09372 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-U2-V-Z1 |
| 09112 | A1-B-B1-C-D-U |  |  |  |  | 09374 | -A1-B-B1-C1-E2-F- |
| 09114 | A1-B-B1-C-D-U |  | H1-R-R1-U2-V-Z1 | 09338 | A-A1-B-B1-C1-E2-F- |  |  |
| 09123 | A1-B-B1-C-D-U | 09307 | A1-B-B1-N-V-Z1 |  |  | 09375 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z1 |
| 09126 | A1-B-B1-C-D | 09308 | A-A1-B-B1-C1-E2-F- |  | H1-M-N-R-R1-V-Z1 | 093 | -B-B1 |
| 09128 | A1-B-B1-C-D-U |  | H1-I-M-R-R1-V-Z1 | 09340 | A-A1-B-B1-C1-F-R-V |  | H1-M-R-R1-U2-V-Z1 |
| 09131 | A1-B-B1-C-D-U | 09309 | -A1-B-B1-C1-E2-F- | 09342 | -A1-B-B1-C1-E2-F- | 09379 | A-A1-B-B1-C1-E2-F- |
| 09136 | A1-B-B1-C-D |  | H1-M-R-R1-V-Z1 |  | H1-M-R-R1-V-Z1 |  | H1-M-R-R1-U2-V-Z1 |
| 09137 | A1-B-B1-C-D-U | 09311 | A-A1-B-B1-C1-E2-F- | 09344 | -A1-B-B1-C1-E2-F- | 09380 | A-A1-B-B1-C1-E2-F- |
| 09138 | A1-B-B1-C-D-U |  | -M-R-R1-V-Z1 |  | H1-M-R-R1-V-Z-Z1 |  | R1-U2-V-Z1 |
| 09139 | A1-B-B1-C-D-U | 09312 | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V-Z1 | 09345 | -A1-B-B1-C1-E2-F- | 09381 | A-A1-B-B1-C1-E2-F- |
| 09140 | A1-B-B1-C-D-U |  |  |  | 1-M-R-R1-V-Z |  |  |
| 09142 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 | 09346 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 09383 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 |
| 09143 | A1-B-B1-C-D-U | 09315 | A-A1-B-B1-C1-E2-F- |  |  | 09384 |  |
| 09154 | A1-B-B1-C-D-U |  | H1-M-N-R-R1-V-Z1 | 09347 | A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1 | 09384 | H1-M-R-R1-V-Z1 |
| 09165 | A1-B-B1-C-D-U | 09316 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-U2-V-Z1 | 09348 | A-A1-B-B1-C1-E2-F- | 09386 | A-A1-B-B1-C1-E2-F- |
| 091 | A1-B-B1-C-D |  | A-A1-B-B1-C1-E2- |  | H1-M-R-R1-U2-V-Z1 |  | H1-I-M-R-R1-U2-V-Z- |
| 09172 | A1-B-B1-C-D-U |  | H1-M-R-R1-U2-V-Z1 | 09350 | A-A1-B-B1-C1-E2-F- | 09387 | A-A1-B-B1-C1-E2-F- |
| 09173 | A1-B-B1-C-D-U | 09318 | A-A1-B-B1-C1-E2-F- <br> H1-M-N-R-R1-V-Z1 | 09352 | A-A1-B-B1-C1-E2-F- |  | H1-I-M-R-R1-U2-V-Z <br> Z1 |
| 09175 | A1-B-B1-C-D-U | 09319 |  |  | $\mathrm{H} 1-\mathrm{R}-\mathrm{R} 1-\mathrm{V}-\mathrm{Z} 1$ | 09388 |  |
| 09177 | A1-B-B1-C-D-U | 09319 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F } \\ & \text { H1-R-R1-U2-V-Z1 } \end{aligned}$ | 09353 | A-A1-B-B1-C1-E2-F- | 09388 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-I-M-R-R1-U2-V-Z } \end{aligned}$ |
| 09180 | A1-B-B1-C-D-U | 09320 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V-Z |  |  |
| 09182 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 | 09354 | A-A1-B-B1-C1-E2-F- | 09389 | A-A1-B-B1-C1-E2-F- |
| 09183 | A1-B-B1-C-D-U | 09321 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V-Z1 |  | $\begin{aligned} & \mathrm{H} 1 \mathrm{I}-\mathrm{M}-\mathrm{R}-\mathrm{R} 1-\mathrm{U} 2-\mathrm{V}-\mathrm{Z}- \\ & \mathrm{Z} 1 \end{aligned}$ |
| 09185 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 | 09355 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09390 | A-A1-B-B1-C1-E2-F |
| 09211 | A1-B-B1-C-D-U | 09322 | A-A1-B-B1-C1-E2-F- <br> H1-R-R1-U2-V-Z1 | 09356 | A-A1-B-B1-C1-E2-F- |  | H1-M-R-R1-V-Z1 |
| 09212 | A1-B-B1-C-D-U-V | 09323 | A1-B-B1-C1 |  |  | 09391 | -A1-B-B1-C1-E2-F- |
| 09213 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 | 09357 | E2- |  |  |
| 09214 | A1-B-B1-C-D-U | 09324 | A1-B-B1-C1-E2-F- |  |  | 09393 | A-A1-B-B1-C1-E2-F- |
| 09225 | A1-B-B1-C-D-U |  | H1-R-R1-U2-V-Z1 | 0935 | A-A1-B-B1-C1-E2-F- |  |  |
| 09226 | A1-B-B1-C-D-U | 09325 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 09359 | A-A1-B-B1-C1-E2-F- | 09395 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-U2-V-Z1 |
| 09227 | A1-B-B1-C-D-U | 09326 |  |  | H1-M-R-R1-V-Z1 | 09396 | A-A1-B-B1-C1-E2-F- |
| 09229 | A1-B-B1-C-D-U | 09326 | A-A1-B-B1-C1-E2-F- H1-M-R-R1-V-Z1 | 09360 | A1-B-B1-V |  | H1-M-R-R1-U2-V-Z1 |
| 09237 | A1-B-B1-C-D-U-V | 09327 | C1-E2 | 09361 | A1-B-B1-C1-E2- | 09397 | A-A1-B-B1-C1-E2-F |
| 09244 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |  | R-R1-U2-V-Z1 |  | H1-M-R-R1-V-Z1 |
| 09245 | A1-B-B1-C-D-U | 09328 | A1-B-B1-C1-E2-F | 09362 | -A1-B-B1-C1-E2 | 09399 | A1-B-B1-C-F-V-Z1 |
| 09250 | A1-B-B1-C-D-U |  | H1-M-R-R1-V-Z1 |  | H1-M-R-R1-U2-V-Z1 | 09409 | A1-B-B1-C-C1-U-V |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | APO/ FPO | See Restrictions | APO/ FPO | See Restrictions | APO/ FPO | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09420 | A1-B-B1-C-C1-U | 09578 | A1-B-V | 09708 | A1-B-B1 | 09797 | A1-B-B1-C-D-P-V |
| 09421 | A1-B-B1-C-C1-U | 09579 | A1-B-V | 09709 | A1-B-B1-F1 | 09801 | A-A1-B-B1-C1-E2-F- |
| 09447 | A1-B-B1-C-C1-U-V | 09581 | A1-B-V | 09710 | A1-B-B1-C-C1-F1-M- |  | H1-M-N-R-R1-V-Z1 |
| 09454 | A1-B-B1-C-C1-U-V | 09582 | A1-B-V |  | R-R1-U | 09802 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-V-Z-Z1 |
| 09456 | A1-B-B1-C-C1-H-H1- | 09586 | A1-B-V | 09711 | A1-B-B1-F1-Z1 |  | H1-I-M-R-R1-V-Z-Z1 |
|  | M-Z1 | 09587 | A1-B-V | 09713 | A1-B-B1-C-F1 | 09803 | A1-B-B1-E2-E3-F- <br> H1-N-R-R1-U1-V-Z1 |
| 09459 | A1-B-B1-C-C1-U | 09588 | A1-B-V | 09714 | A1-B-B1-C-C1-F1-M- | 09804 | A-A1-B-B1-F-Z1 |
| 09461 | A1-B-B1-C-C1-U | 09589 | A1-B-B1-V |  |  | 09806 | A-A1-B-B1-C1-E2-F- |
| 09463 | A1-B-B1-C-C1-U | 09590 | A1-B-V | 09715 | A1-B-B1-F1 | 09806 | $\begin{aligned} & \text { A-A1-B-B1-C1-E2-F- } \\ & \text { H1-M-N-R-R1-V-Z1 } \end{aligned}$ |
| 09464 | A1-B-B1-C-C1-U | 09591 | A1-B-V | 09716 | A1-B-B1-C-D-N-U-V | 09807 |  |
| 09468 | A1-B-B1-C-C1-U | 09593 | A1-B-V | 09717 | A1-B-B1-M-W |  | H1-M-N-R-R1-V-Z1 |
| 09469 | A1-B-B1-C-C1-U | 09594 | A1-B-V | 09718 | A1-B-B1-F-I-N-U-V | 09808 | A-A1-B-B1-C-C1-F-I- |
| 09470 | A1-B-B1-C-C1-U | 09595 | A1-B-V | 09719 | A1-B-B1-C-F1-V |  | V-Z-Z1 |
| 09494 | A1-B-B1-C-C1-U | 09596 | A1-B-V | 09720 | A1-B-B1-U-V | 09811 | A1-B-B1-E2-E3-F- |
| 09496 | A1-B-B1-C-C1-U-V | 09599 | A1-B-V | 09721 | A1-B-B1-N-U-V-Z1 |  | H1-N-R-R1-U1-V-21 |
| 09498 | A1-B-B1-C-C1-U | 09601 | A1-B-B1-C-F-F1-U | 09723 | A1-B-B1-N-U-V-Z1 | 09812 | A1-B-B1-E2-E3-F-F1- |
| 09499 | A1-B-B1-C-C1-U | 09602 | A1-B-B1-C-F-F1-N-U | 09724 | A1-B-B1-C-C1-F1-M- |  | I-N-R-U-V-Z-Z1 |
| 09501 | A1-B-B1-V | 09603 | A1-B-B1-C-F-F1-U |  | R-R1-U | 09814 | A1-B-B1-E2-E3-F-F1- |
| 09502 | A1-B-B1-V | 09604 | A1-B-B1-C-F-F1-U | 09725 | A1-B-B1-C |  |  |
| 09503 | A1-B-B1-V | 09609 | A1-B-B1-C-F-U | 09726 | A1-B-B1-N-U | 09815 | A-A1-B-B1-C1-E2-F- <br> H1-M-R-R1-V-Z1 |
| 09504 | A1-B-B1-V | 09610 | A1-B-B1-C-F-U | 09727 | A-A1-B-B1-B2-C-C1- | 09816 |  |
| 09505 | A1-B-B1-V | 09612 | A1-B-B1-C-F-U |  | D-F-I-M-N-Q-R-R1 $\mathrm{V}-\mathrm{Z}-\mathrm{Z} 1$ |  | D-F-I-L-M-N-Q-R-R1- |
| 09506 | A1-B-B1-V | 09613 | A1-B-B1-C-F-U-V |  | A1-B-B1-C-F1-U-V |  | T-V-Z-Z1 |
| 09507 | A1-B-B1-V | 09617 | A1-B-B1-C-F-U | $09729$ | A1-B-B1-N-U-V | 09817 | A-A1-B-B1-B2-C-C1- |
| 09508 | A1-B-V | 09618 | A1-B-B1-C-F-U | 09730 |  |  | D-E2-E3-F1-G-H-H1- I-M-N-R-R1-T-V-Z-Z1 |
| 09509 | A1-B-V | 09619 | A1-B-B1-C-F-U | 09730 | $\begin{aligned} & \text { A-A1-B-B1-B2-C-C1- } \\ & \text { D-F-I-M-N-Q-R-R1-T- } \end{aligned}$ | 09819 | A-A1-B-F-P-V-Z1 |
| 09510 | A1-B-V | 09620 | A1-B-B1-C-F-U |  | V-Z-Z1 | 09821 | A-A1-B-F-P-V-Z-V-Z1 |
| 09511 | A1-B-V | 09621 | A1-B-B1-C-F-U | 09731 | A-A1-B-B1-B2-C-C1- | 09822 | A-A1-B-F-V-Z1 |
| 09517 | A1-B-V | 09622 | A1-B-B1-C-F-U |  | D-F-I-M-N-Q-R-R1-T-V-Z-Z1 | 09823 | A-A1-B-F-V-Z1-F-V-Z1 |
| 09521 |  | 09623 | A1-B-B1-C-F-U | 09732 | A1-B-B1-N-V-Z1 | 09824 | A-A1-B-F-V-Z1 |
| 09532 | A1-B-V | 09624 | A1-B-B1-C-F-U | 09733 | A1-B-B1-V | 09825 | A-A1-B-B1-B2-C-C1- |
| 09534 | A1-B-V | 09625 | A1-B-B1-C-F-U | 09734 | A-A1-B-B1-B2-C-C1- |  | D-F-I-M-N-Q-R-R1-T- |
| 09542 | A1-B-V | 09626 | A1-B-B1-C-F-U |  | D-F-I-M-N-Q-R-R1-T- | 09827 | A1-B-B1-F-F1 |
| 09543 | A1-B-V | 09628 | A1-B-B1-C-F-F1-U-V |  | -B-B1-N-V-Z1 | 09828 | A1-B-N-V-Z1 |
| 09545 | A1-B-V | 09630 | A1-B-B1-C-F-U-V |  | A-A1-B-B1-B2-C-C1- | 09830 | A1-B-B1-C-N-V-Z1 |
| 09549 | A1-B-V | 09631 | A1-B-B1-C-F-U |  | D-F-I-M-N-Q-R-R1-T- | 09831 | A1-B-B1-F-N-U-V-Z1 |
| 09550 | A1-B-V | 09636 | A1-B-B1-C-F-U |  | V-Z-Z1 | 09832 | A-B-B1-U1-V-Z1 |
| 09554 | A1-B-B1-V | 09642 | A1-B-B1-N-U | 09737 | A-A1-B-B1-B2-C-C1- | 09833 | A1-B-B1-U1-V-Z1 |
| 09556 | A1-B-V | 09643 | A1-B-B1-U |  | D-F-I-M-N-Q-R-R1-T-V-Z-Z1 | 09834 | A1-B-B1-V-Z1 |
| 09557 | A1-B-V | 09644 | A1-B-B1-U |  |  | 09835 | A-A1-B-B1-V-Z1 |
| 09564 | A1-B-V | 09645 | A1-B-U |  | D-F-I-M-N-Q-R-R1-T- | 09836 | A-A1-B-B1-C-F-M-V- |
| 09565 | A1-B-V | 09647 | A1-B-B1-N-U |  | V-Z-Z1 |  |  |
| 09566 | A1-B-V | 09648 | A1-B-B1-N-U-V-Z1 | 09739 | A-A1-B-B1-B2-C-C1- | 09837 | A1-B-B1-V-Z1 |
| 09567 | A1-B-V | 09649 | A1-B-B1-U |  | D-F-I-M-N-Q-R-R1-T- | 09838 | A1-B-B1-V-Z1 |
| 09568 | A1-B-V | 09701 | A-A1-B-B1-B2-C-C1- |  | V-Z-Z1 | 09839 | A-A1-B-B1-U-V-Z1 |
| 09569 | A1-B-V |  | D-F-I-M-N-Q-R-R1-T- | 09777 | A-A1-B-B1-C-E1-N | 09840 | A-A1-B-B1-V-Z1 |
| 09570 | A1-B-V |  | V-Z-Z1 | 09779 | A-A1-B-B1-F-R-V | 09841 | A-A1-B-B1-U-Z1 |
| 09573 | A1-B-V | 09703 | A1-B-B1-C-F1-U | 09780 | A-A1-B-B1-F-R-V | 09842 | A-A1-B-B1-Z1 |
| 09574 | A1-B-V | 09704 | A1-B-B1-C-D-V | 09788 | A-A1-B-B1-F-R-V | 09843 | A-A1-B-B1-U-V-Z1 |
| 09575 | A1-B-V | 09705 | A1-B-B1-U | 09789 | A-A1-B-B1-F-R-V | 09844 | A-A1-B-B1-U-V-Z1 |
| 09576 | A1-B-V | 09706 | A1-B-B1-C-N-U-V | 09790 | A-A1-B-B1-C1-F-R-V | 09852 | A1-B-B1-E2-E3-F |
| 09577 | A1-B-V | 09707 | A1-B-B1-C-N-U-V | 09793 | A-A1-B-B1-F-R-V |  | H1-N-R-R1-U1-V-Z1 |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 09853 | $\begin{aligned} & \text { A1-B-B1-E2-F-H1-R- } \\ & \text { R1-U2-V-Z1 } \end{aligned}$ | 34076 34078 | $\begin{aligned} & \text { A1-B-B1-F1-N-V-Z1 } \\ & \text { A1-B-B1-F1-N-V-Z1 } \end{aligned}$ | 96321 | $\begin{aligned} & \text { A1-B-B1-F-F1-F2-M- } \\ & \text { W } \end{aligned}$ | $\begin{array}{\|l\|} 96507 \\ 96510 \end{array}$ | $\begin{aligned} & \text { A-A1-B-F-V } \\ & \text { A1-B-B1-I-N-V } \end{aligned}$ |
| 09855 | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V-Z1 | 34079 34090 | A1-B-B1-F1-N-V-Z1 | 96322 | A1-B-B1-F-F1-F2-MW | 96511 96515 | A1-B-B1-I-N-V |
| 09856 | A-A1-B-B1-C1-E2-F-H1-M-R-R1-V-Z1 | 34091 | A1-B-V | 96323 96326 | A1-B-B1-M-V-W A1-B-B1-M-W | 96517 | A1-B-B1-F-U3-V |
| 09858 | A1-B-B1-E2-E3-F- <br> H1-N-R-R1-U1-V-Z1 | 34092 | A1-B-V $A 1-B-V$ | 96326 | A1-B-B1-M-W | 96518 96520 | A1-B-B1-V <br> A1-B-F-U3-V |
| 09865 | A-A1-B-B1-V-Z1 | 34095 | A1-B-V | 96330 | A1-B-B1-M-W | 96521 | A1-B-F-N |
| 09868 | A-A1-B-B1-U-V-Z1 | 34098 | A1-B-V | 96 |  | 96522 | A1-B-F-N-U |
| 09880 | A-A1-B-B1-C1-E2-F-H1-R-R1-U-V-Z1 | 34099 96201 | A1-B-V $A-A 1-B$ | 96337 96338 | A1-B-B1-M-W A1-B1-M-W | 96530 | A-A1-B-B1-H-M-N-UV |
| 09889 | A-A1-B-B1-C1-E2-F-H1-R-R1-U2-V-Z1 | 96202 | A-A1-B1-U-V A-A1-B | 96339 | A1-B-B1-M-V-W A1-B-B1-M-W | 96531 | $\begin{aligned} & \text { A-A1-B-B1-H-M-U-V } \\ & \text { A-A1-B-F } \end{aligned}$ |
| 09890 | A1-B-B1-E2-F-H1-N-R-R1-U2-V-Z1 | 96204 | A-A1-B-B1 | 96347 | A1-B-B1-F-F1-F2-MW | 96535 | A-A1-B-B1-F-V |
| 09892 | A-A1-B-B1-F-N-R-R1-V-Z1 | 96205 | A-A1-B-B1-U A-A1-B-B1-U | 96348 | A1-B-B1-F-F1-F2-MW | 96536 | $\begin{aligned} & \text { A1-B-B1-V } \\ & \text { A1-B-B1-V } \end{aligned}$ |
| 09898 | A1-B-B1-E2-F-H1-R-R1-U2-V-Z1 | 96207 | A-A1-B-B1-V A-A1-B-B1-U | 96349 | A1-B-B1-F-F1-F2-MW | 96538 | $\begin{aligned} & \text { A1-B-B1-V } \\ & \text { A1-B-B1-V } \end{aligned}$ |
| 34002 | A1-B-B1-N-U-Z1 | 96212 | A-A1-B-B1-U | 96350 | A1-B-B1-F-F1-F2-M- | 96541 | A1-B-B1-V |
| 34006 | A-A1-B-B1-C1-F1-N- | 96213 | A-A1-B-B1-U |  | W | 96542 | A1-B-B1-V |
|  | V-Z1 | 96214 | A-A1-B-B1-U | 96351 | A1-B-B1-F-F1-F2-M- | 96543 | A1-B-B1-P-V |
| 34007 | A-A1-B-B1-C1-F1-V- Z1 | 96215 | A-A1-B-B1-U-V | 96362 | A1-B-B1-F-F1-F2-M- | 96544 | A1-B-F-N-U3-V |
|  |  | 96217 | A-A1-B-B1-U-V | 96362 | A1-B-B1-F-F1-F2-M- | 96546 | A1-B-F-U3 |
| 34008 | A-A1-B-B1-C1-F1-V- Z1 | 96218 | A-A1-B-B1-U | 96365 | A1-B-B1-M-V-W | 96548 | A-A1-B-B1-H-M-U |
| 34019 | A-B-M-N-V-Z1 | 96219 | A-A1-B-B1-U-V | 96367 | A1-B-B1-L-M-W | 96549 | A-A1-B-B1-H-M-U |
| 34020 | A1-B-B1-M-N-V-Z1 | 96220 | A-A1-B-B1-U-V | 96368 | A1-B-B1-M-W | 96550 | A-A1-B-B1-H-M-U-V |
| 34021 | A1-B-M-N-V-Z1 | 96221 | A-A1-B-B1-U-V | 96370 | A1-B-B1-F-F1-F2-M- | 96551 | A-A1-B-B1-H-M-U |
| 34022 | $\begin{aligned} & \text { A1-B-B1-D-F-M-N-V- } \\ & \text { Z1 } \end{aligned}$ | 96224 | A-A1-B-B1-U A-A1-B-B1-U | 96372 | W <br> A1-B-B1-M-W | 96553 | $\begin{aligned} & \text { A-A1-B-B1-H-M-N-U- } \\ & V \end{aligned}$ |
| 34023 | A1-B-B1-M-N-V-Z1 | 96257 | A-A1-B-B1-U | 96373 | A1-B-B1-M-W | 96554 | A-A1-B-B1-H-M-U |
| 34024 | A1-B-B1-M-N-V-Z1 | 96258 | A-A1-B-B1-U | 96374 | A1-B-B1-M-W | 96555 | A1-B-B1-F-M-V |
| 34025 | A1-B-B1-F-N-U-V-Z1 | 96259 | A-A1-B-B1-U | 96375 | A1-B-B1-M-W | 96557 | A1-B-B1-F-M-V |
| 34030 | A1-B-B1-M-N-V-Z1 | 96260 | A-A1-B-B1-U | 96376 | A1-B-B1-M-W | 96561 | A-A1-B-B1-B2-C-C1- |
| 34031 | A1-B-B1-M-N-V-Z1 | 96262 | A-A1-B-B1-U- | 96377 | A1-B-B1-M-W |  | $\begin{aligned} & \text { D-F-I-L-M-N-Q-R-R1- } \\ & \text { T-V-Z-Z1 } \end{aligned}$ |
| 34032 | A1-B-M-N-V-Z1 | 96264 | A-A1-B-B1-U | 96378 | A1-B-B1-M-W |  |  |
| 34033 | A1-B-C-F-M-N-V-Z1 | 96266 | A-A1-B-B1-U | 96379 | A1-B-B1-M-W | 96562 | A-A1-B-B1-B2-C-C1- D-E2-E3-F1-G-H-H1- |
| 34034 | A1-B-B1-M-N-V-Z1 | 96267 | A-A1-B-B1-U-V | 96384 | A1-B-B1-M-W |  | I-M-N-R-R1-T-V-Z-Z1 |
| 34035 | A1-B-B1-H-M-N-V-Z1 | 96269 | A-A1-B-B1-U | 96386 | A1-B-B1-M-W | 96595 | A1-B-B1-V |
| 34036 | A1-B-M-N-V-Z1 | 96271 | A-A1-B-B1-U | 96387 | A1-B-B1-M-W | 96598 | A1-B-B1-N-V |
| 34037 | A1-B-B1-C-F-H-I-M- | 96275 | A-A1-B-B1-V | 96388 | A1-B-B1-M-W | 96599 | A1-B-B1-V |
|  | $\mathrm{N}-\mathrm{V}-\mathrm{Z}-\mathrm{Z1}$ | 96276 | A-A1-B-B1 | 96401 | A1-B-B1-F-N-V-Z1 | 96601 | A1-B-V |
| 34038 | A1-B-B1-M-N-V-Z1 | 96278 | A-A1-B-B1-U | 96424 | A-A1-B-B1-C1-E2-F- | 96602 | A1-B-V |
| 34039 | A1-B-N-V-Z1 | 96283 | A-A1-B-B1-U |  | H1-I-M-R-R1-U2-V-Z- | 96603 | A1-B-V |
| 34040 | A1-B-V-Z1 | 96284 | A-A1-B-B1-U-V |  | Z1 | 96604 | A1-B-V |
| 34041 | A1-B-B1-M-N-U-V-Z1 | 96297 | A-A1-B-B1-U | 96425 | A-A1-B-B1-C1-E2-F- | 96605 | A1-B-O-V |
| 34042 | $\begin{aligned} & \text { A1-B-B1-D-F-M-N-V- } \\ & \text { Z1 } \end{aligned}$ | 96306 | A1-B-B1-F-F1-F2-MW |  | H1-I-M-R-R1-U2-V-Z- <br> Z1 | 96606 | A1-B-V |
| 34043 | A1-B-B1-D-F-M-N-V- | 96309 | A1-B-B1-M-V-W | 96426 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-U2-V-Z- | 96607 | A1-B-V |
|  | Z1 | 96310 | A1-B-B1-M-W |  | Z1 | 96608 | A1-B-V |
| 34050 | A1-B-V | 96311 | A1-B-B1-M-W | 96427 | A-A1-B-B1-C1-E2-F- | 96609 | A1-B-V |
| 34055 | A1-B-N-V-Z1 | 96313 | A1-B-B1-F-F1-F2-M- |  | H1-I-M-R-R1-U2-V-Z- | 96610 | A1-B-V |
| 34058 | A1-B-B1-V-Z1 |  |  |  | Z1 | 96611 | A1-B-V |
| 34071 | A1-B-I-M-N-V-Z | 96319 | A1-B-B1-M-W | 96490 | A1-B-B1-V | 96612 | A1-B-V |


| $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See <br> Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions | $\begin{aligned} & \text { APO/ } \\ & \text { FPO } \end{aligned}$ | See Restrictions |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 96613 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-U2-V-ZZ1 | 96623 | A1-B-V | \| 96664 | A1-B-V | 96677 | A1-B-V |
|  |  | 96624 | A1-B-V | 96665 | A1-B-V | 96678 | A1-B-V |
|  |  | 96628 | A1-B-V | 96666 | A1-B-V | 96679 | A1-B-V |
| 96614 | A-A1-B-B1-C1-E2-F-H1-I-M-R-R1-U2-V-ZZ1 | 96629 | A1-B-V | 96667 | A1-B-V | 96681 | A1-B-V |
|  |  | 96634 | A1-B-V | 96668 | A1-B-V | 96682 | A1-B-V |
| 96615 | A1-B-V | 96635 | A1-B-V | 96669 | A1-B-V | 96683 | A1-B-V |
| 96616 | A-A1-B-B1-V-Z1 | 96643 | A1-B-V | 96670 | A1-B-V | 96684 | A1-B-V |
| 96617 | A1-B-V | 96657 | A1-B-V | 96671 | A1-B-V | 96686 | A1-B-V |
| 96619 | A1-B-V | 96660 | A1-B-V | 96672 | A1-B-V | 96687 | A1-B-V |
| 96620 | A1-B-V | 96661 | A1-B-V | 96673 | A1-B-V | 96698 | A1-B-V |
| 96621 | A1-B-V | 96662 | A1-B-V | 96674 | A1-B-V |  |  |
| 96622 | A1-B-V | 96663 | A1-B-V | 96675 | A1-B-V |  |  |

## RESTRICTIONS

## LEGEND

PS Form 2976, Customs - CN 22 (Old C 1) and Sender's Declaration (green label)
PS Form 2976-A, Customs Declaration and Dispatch Note

| AAFES | $=$ Army and Air Force Exchange Service |
| :--- | :--- |
| APO | $=$ Army/Air Force Post Office |
| Box R | $=$ Retired military personnel |
| FPO | $=$ Fleet Post Office |
| DMM | $=$ Domestic Mail Manual |
| MOM | $=$ Military Ordinary Mail |
| MPO | $=$ Military Post Office |
| PAL | $=$ Parcel Airlift |
| PSC | $=$ Postal Service Center |
| SAM | $=$ Space Available Mail |
| USDA | $=$ United States Department of Agriculture |

Note: Mail order catalogs are prohibited as SAM or PAL mail.
A. Securities, currency, or precious metals in their raw, unmanufactured state are prohibited. Official shipments are exempt from this restriction.

A1. Mail addressed to "Any Servicemember," or similar wording such as "Any Soldier," "Sailor," "Airman," or "Marine"; "Military Mail"; etc., is prohibited. Mail must be addressed to an individual or job title such as "Commander," "Commanding Officer," etc.
B. PS Form 2976-A is required for all mail weighing 16 ounces or more, with exceptions noted below. In addition, mailers must properly complete required customs documentation when mailing any potentially dutiable mail addressed to an APO or FPO regardless of weight. The following are exceptions to the requirement for customs documentation on nondutiable mail that weighs 16 ounces or more:

- Known mailers are exempt from providing customs documentation on non-dutiable letters, and printed matter weighing 16 ounces or more. (A known mailer is anyone who legally applies a permit imprint to a mailpiece. Mail with meter postage is not considered to be from a known mailer.)
- All federal, state, and local government agencies are exempt from providing customs documentation on mail addressed to an APO or FPO, except for those APOs/FPOs to which restriction B2 applies.
- Prepaid mail from military contractors is exempt, providing the mailpiece is endorsed "Contents for Official Use - Exempt from Customs Requirements."
B1. PS Form 2976 or 2976-A is required. Articles are liable for customs duty and/or purchase tax unless they are bona fide gifts intended for use by military personnel or their dependents. When the contents of a parcel meet these requirements, the mailer must endorse the customs form, "Certified to be a bona fide gift, personal effects, or items for personal use of military personnel and dependents," under the heading, Description of Contents. Exceptions: All other exceptions listed in restriction B above are applicable to this restriction.

B2. All federal, state, and local government agencies must complete customs documentation when sending mail addressed to or from this APO or FPO weighing 16 ounces or more.
C. Cigarettes and other tobacco products are prohibited

C1. Obscene articles, prints, paintings, cards, films, videotapes, etc., and horror comics and matrices are prohibited.
D. Coffee is prohibited.

E1. Medicines or vaccines not conforming to French laws are prohibited.

E2. Any matter depicting nude or seminude persons, pornographic or sexual items, or nonauthorized political materials is prohibited. Although religious materials contrary to the Islamic faith are prohibited in bulk quantities, items for the personal use of the addressee are permissible.

E3. Radio transceivers, cordless telephones, global positioning systems, scanners, base stations, and handheld transmitters are prohibited.
F. Firearms of any type are prohibited in all classes of mail. See definitions of firearms in DMM 601.11.1.2c. This restriction does not apply to firearms mailed to or by official U.S. government agencies. The restriction for mail to this APO/FPO ZIP Code does not apply to firearms mailed from this APO/FPO ZIP Code, provided ATF and USPS regulations are met. Antique firearms are a separate category defined in DMM 601.11.2 and ATF regulations; they do not require an ATF form.

F1. Privately owned weapons addressed to an individual are prohibited in any class of mail.

F2. Importation of firearms is restricted to one shotgun and one single shot .22 caliber rifle per individual.
G. Only First-Class Mail letters, Periodicals, and Standard Mail items are authorized.
H. Meats, including preserved meats, whether hermetically sealed or not, are prohibited.

H1. Pork or pork by-products are prohibited.
I. Mail of all classes must fit in a mail sack. Mail may not exceed the following dimensions:

## Length

 over $42^{\prime \prime}$ to $44^{\prime \prime}$. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . $24^{\prime \prime}$ girth over $44^{\prime \prime}$ to $46^{\prime \prime}$. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 20" $20^{\prime \prime}$ girth over $46^{\prime \prime}$ to $48^{\prime \prime}$ $.16^{\prime \prime}$ girth
Maximum length $488^{\prime \prime}$
This restriction does not apply to registered mail and official government mail marked MOM.
11. This restriction does not apply to registered mail.
12. This restriction does not apply to official government mail marked MOM.
J. Parcels may not exceed 108 inches in length and girth combined.
K. Mail that includes in the address the words, "Dependent Mail Section," may consist only of letter mail, newspapers, magazines, and books. No parcel of any class containing any other matter may be mailed to the Dependent Mail section. This restriction does not apply if the address does not include the words "Dependent Mail Section."
L. All official mail is prohibited.
M. Fruits, animals, and living plants are prohibited.
N. Registered mail is prohibited.
O. Personal mail addressed to vessels using this number is limited to unregistered First-Class Mail items and certified mail. Other classes of mail are prohibited.
P. APO is used for the receipt and dispatch of official mail only.
Q. Mail may not exceed 66 pounds, and size is limited to 42 inches maximum length and 72 inches maximum length and girth combined.
R. All alcoholic beverages, including those mailable under DMM 601.8.0, are prohibited.

R1. Materials used in the production of alcoholic beverages (i.e., distilling material, hops, malts, yeast, etc.) are prohibited.
T. Mailings of case lots of food and supplemental household shipments must be approved by the sender's parent agency prior to mailing.
U. Parcels must weigh less than 16 ounces when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped."

U1. Mail is limited to First-Class Mail weighing 13 ounces or less when addressed to Box R. This restriction does not apply to mail endorsed "Free Matter for the Blind or Handicapped." Videotapes are prohibited when addressed to Box R, regardless of weight.

U2. Mail is limited to First-Class Mail letters only when addressed to Box R.

U3. Mail is limited to First-Class Mail correspondence (including voice and video cassettes), newspapers, magazines, photographs, not exceeding 16 ounces, when addressed to Box R.
V. Express Mail Military Service (EMMS) not available from any origin.
W. Meat products, such as dried beef, salami, and sausage, may be mailed, provided they remain in their original, hermetically sealed packages and bear USDA certification. Other meats, bones, skin, hair, feathers, horns or hoofs of hoofed animals, wool samples, tobacco leaves, including chewing and pipe tobacco, snuff, cigars, and cigarettes, or obscene material, including obscene drawings, photographs, films, and carvings, are prohibited. Exception: 200 grams of tobacco per parcel are permitted duty free.
X. Personal mail is limited to First-Class Mail items (to include audio cassettes and voice tapes) weighing 13 ounces or less. This limitation does not apply to official mail.
Y. Mail is limited to First-Class and Priority Mail items only. All Periodicals, Standard Mail items, and Package Services items (including SAM and PAL) are not authorized. This restriction also applies to official mail.
Z. No outside pieces (OSPs).

Z1. The following restriction is applicable only to International Service Centers (ISC)/Exchange Offices. An Anti-Pilferage Seal (Item No O817E or O818A) is required on all pouches and sacks.

## - International Network Operations,

 Network Operations Management, 8-4-05August 2005

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service ${ }^{\text {mw }}$ supervisor.


Name: Adrianna Nikol Wix
Born: 1-14-02
Date Missing: 3-25-04
Missing From: Cross Plains, TN


Name: Samuel G. Porter
Born: 8-27-96
Date Missing: 6-5-04
Missing From: Independence, MO


Name: Mee Vang
Born: 9-1-88
Date Missing: 12-5-03
Missing From: Aurora, IL


Name: Lindsey D. Porter Born: 7-13-95
Date Missing: 6-5-04 Missing From: Independence, MO


Name: Irwin Stewart
Born: 6-1-01
Date Missing: 11-30-02 Missing From: Houston, TX


Name: Angelica Maricela Perez Jimenez
Born: 7-19-86
Date Missing: 1-21-03
Missing From: Tewksbury, MA

Please call the National Center for Missing and Exploited Children
Hot Line 1-800-843-5678
TDD 1-800-826-7653

## Missing Children Poster Display Instructions

Please display this poster prominently on bulletin boards in retail lobbies of main Post Offices ${ }^{\mathrm{mm}}$, classified stations, and branches. Operators of contract postal units may display this poster at their option.

Companion posters, authorized for display on bulletin boards maintained by employee organizations, appear periodically in The Postal Record, a publication for members of the National Association of Letter Carriers.

This poster is published in cooperation with the National Center for Missing and Exploited Children, the United States Department of Justice, and the National Association of Letter Carriers. Information appearing on this poster is selected solely by the National Center for Missing and Exploited Children (NCMEC).

In addition to Postal Bulletin updates, NCMEC distributes information via broadcast fax. Notification of newly reported missing children is sent to designated district "Missing Children" coordinators at fax numbers provided by district managers. Within 24 hours of receipt of a facsimile Missing Children poster, district coordinators should distribute copies to all Postal Service ${ }^{m \pi}$ facilities in their districts. Missing Children posters are to be displayed for 30 days in Post Office lobbies, workroom floor areas, and other Postal Service facilities, unless notification is received (from NCMEC) to remove a particular poster sooner. The broadcast fax network is used to distribute posters and information in only the most urgent cases of missing and exploited children. This system supplements, but does not replace, the missing children information in this Postal Bulletin.

Missing Children posters are available to the U.S. Postal Service ${ }^{\circledR}$ only as described above. If Postal Service employees are contacted by individuals or local agencies about displaying a sign or poster of a missing child in local Post Offices, the individual or agency should be politely informed that the U.S. Postal Service displays only those posters provided by NCMEC, because it has been designated by the U.S. Department of Justice to be the national clearinghouse and resource center for missing and exploited children. The individual or agency should then be referred to NCMEC at 800-843-5678.

If you have any information, or for free prevention tips, please call 800-THE-LOST (800-843-5678).

## August 2005

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service ${ }^{\text {mM }}$ supervisor.


Name: Dylan James McCarthy Born: 3-16-02
Date Missing: 4-11-03
Missing From: Athol, ID


Name: Alejandra Guzman Born: 12-27-90
Date Missing: 8-1-03
Missing From: Houston, TX


Name: Austin Blake Hale Born: 1-3-96
Date Missing: 8-31-03
Missing From: Southaven, MS


Name: Nohely Eleonora Garrido Born: 11-12-88
Date Missing: 3-15-04
Missing From: Madison, WI


Name: Madison Nicole Woods Born: 6-2-97 Date Missing: 9-10-03 Missing From: Southhaven, MS


Name: Johan Leandro Garcia-Bonilla
Born: 6-18-00
Date Missing: 8-27-04 Missing From: Los Angeles, CA

## Missing Children Poster Display Instructions

Please display this poster prominently on bulletin boards in retail lobbies of main Post Offices ${ }^{\mathrm{mm}}$, classified stations, and branches. Operators of contract postal units may display this poster at their option.

Companion posters, authorized for display on bulletin boards maintained by employee organizations, appear periodically in The Postal Record, a publication for members of the National Association of Letter Carriers.

This poster is published in cooperation with the National Center for Missing and Exploited Children, the United States Department of Justice, and the National Association of Letter Carriers. Information appearing on this poster is selected solely by the National Center for Missing and Exploited Children (NCMEC).

In addition to Postal Bulletin updates, NCMEC distributes information via broadcast fax. Notification of newly reported missing children is sent to designated district "Missing Children" coordinators at fax numbers provided by district managers. Within 24 hours of receipt of a facsimile Missing Children poster, district coordinators should distribute copies to all Postal Service ${ }^{m \pi}$ facilities in their districts. Missing Children posters are to be displayed for 30 days in Post Office lobbies, workroom floor areas, and other Postal Service facilities, unless notification is received (from NCMEC) to remove a particular poster sooner. The broadcast fax network is used to distribute posters and information in only the most urgent cases of missing and exploited children. This system supplements, but does not replace, the missing children information in this Postal Bulletin.

Missing Children posters are available to the U.S. Postal Service ${ }^{\oplus}$ only as described above. If Postal Service employees are contacted by individuals or local agencies about displaying a sign or poster of a missing child in local Post Offices, the individual or agency should be politely informed that the U.S. Postal Service displays only those posters provided by NCMEC, because it has been designated by the U.S. Department of Justice to be the national clearinghouse and resource center for missing and exploited children. The individual or agency should then be referred to NCMEC at 800-843-5678.

If you have any information, or for free prevention tips, please call 800-THE-LOST (800-843-5678).

## August 2005

## Have You Seen Any of These Missing Children?

Please participate in the NALC/USPS Child Alert Program. Tear out this page and carry it with you. If you have information on any of these missing persons, tell your Postal Service ${ }^{\text {mM }}$ supervisor.


Name: Gabriella Larasati Elprana Born: 11-12-99
Date Missing: 7-30-03
Missing From: Atlanta, GA


Name: Court
Born: $2-5-89$
Date Missing: 7-1-04 Missing From: Dracut, MA


Name: Posha Monique Broussard Born: 5-28-89
Date Missing: 8-9-04
Missing From: Riverside, CA


Name: Jasmine Rae Brink Born: 10-24-88 Date Missing: 6-18-04 Missing From: Dale City, VA


Name: Alessandra Rae Brink
Born: 10-24-88
Date Missing: 6-18-04 Missing From: Dale City, VA

## Missing Children Poster Display Instructions

Please display this poster prominently on bulletin boards in retail lobbies of main Post Offices ${ }^{\mathrm{mm}}$, classified stations, and branches. Operators of contract postal units may display this poster at their option.

Companion posters, authorized for display on bulletin boards maintained by employee organizations, appear periodically in The Postal Record, a publication for members of the National Association of Letter Carriers.

This poster is published in cooperation with the National Center for Missing and Exploited Children, the United States Department of Justice, and the National Association of Letter Carriers. Information appearing on this poster is selected solely by the National Center for Missing and Exploited Children (NCMEC).

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If you have any information, or for free prevention tips, please call 800-THE-LOST (800-843-5678).

## Philately (Continued)

| Marginal Markings: |  |
| :--- | :--- |
| Front of pane: | Header "TO FORM A MORE |
|  | PERFECT UNION" |
|  | $\bullet$ "SEEKING EQUAL RIGHTS |
|  | FOR AFRICAN AMERICANS" |
|  | $\bullet$ Text, quotation by Martin Luther |
|  | King, Jr. |
|  | $\bullet$ Image of Martin Luther King, Jr. |
|  | © 2004 USPS • Price |
|  | $\bullet$ Descriptive text on reverse of |
| Back of pane: | each stamp and souvenir sheet |
|  | $\bullet$ Proprietary notice • Barcode |
|  | 567140 Souvenir Sheet of $10-$ |
| Catalog Item Number(s): | $\$ 3.70$ |
|  | 567162 Full Pane First Day |
|  | Cover - \$6.20 |
|  | 567164 Canceled Full Pane - |
|  | $\$ 6.20$ |
|  | 567165 Digital Color Postmark |
|  | Random Single - \$1.50 |
|  | 567193 Full Pane w/First Day |
|  | Cover FP-\$9.90 |
|  | 567196 Cultural Diary - \$8.95 |
|  | 567199 Digital Color Postmark |
|  | Keepsake- \$5.20 |
|  |  |

## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase new stamps at their local Post Office ${ }^{T M}$, by telephone at 800-STAMP-24, and at the Postal Store Web site at www.usps.com/shop. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

[^2]TO FORM A MORE PERFECT UNION STAMPS
POSTMASTER
1301 ALABAMA AVE
SELMA AL 36703-9998
TO FORM A MORE PERFECT UNION STAMPS
POSTMASTER
424 S KANSAS AVE
TOPEKA KS 66603-9998
TO FORM A MORE PERFECT UNION STAMPS
POSTMASTER
900 BRENTWOOD RD NE
WASHINGTON DC 20066-9998
After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by September 29, 2005.

## How to Order First Day Covers

Stamp Fulfillment Services also offers first day covers for new stamp issues and Postal Service stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered in the quarterly USA Philatelic catalog. Customers may request a free catalog by calling 800-STAMP-24 or writing to:

INFORMATION FULFILLMENT
DEPT 6270
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014

## Philatelic Products

There are six philatelic products available for this stamp issue:

- First Day Cover (Full Pane) \$6.20 (Item 567162).
- Canceled Full Pane $\$ 6.20$ (Item 567164).
- Digital Color Postmark Random Single Cover \$1.50 (Item 567165).
- Cancellation Keepsake (Pane and Full FDC) \$9.90 (Item 567193).
- Cultural Diary Page w/stamp \$8.95 (567196).
- DCP Keepsake (FP w/DCP Random Single) \$5.20 (567199).

These products will be available while supplies last at postal stores, online at www.usps.com, and by telephone at 800-STAMP-24.

## Distribution: Item 567100, \$3.70 To Form a More Perfect Union Souvenir Sheet of 10

Stamp distribution offices (SDOs) will receive approximately one-third of their standard automatic distribution quantities for a PSA sheet stamp. Distributions are rounded up to the nearest master carton size ( 2,000 souvenir sheets/20,000 stamps).

## Initial Supply to Post Offices

SDOs will make a subsequent automatic distribution to Post Offices for one-fourth of their standard automatic distribution quantities using PS Form 17, Stamp Requisition/ Stamp Return. SDOs must not distribute this souvenir sheet to Post Offices before August 22, 2005.

## Philatelic Requirement

SDOs will not receive a separate quantity of this souvenir sheet for their authorized philatelic centers. Philatelic centers must be supplied their quantities from the initial automatic distribution made to SDOs.

## Additional Supply

Post Offices requiring additional souvenir sheets must requisition Item 567100 from their designated SDO using PS Form 17. SDOs requiring additional souvenir sheets must order them from the appropriate accountable paper depository (APD) using PS Form 17.

For fulfilling supplemental orders from SDOs, the Memphis APD will receive 480,000 additional souvenir sheets; the Chicago APD will receive 400,000 additional souvenir sheets; the New York, and San Francisco APDs will each receive 360,000 additional souvenir sheets; and the Denver APD will receive 64,000 additional souvenir sheets.

## Sales Policy

All Post Offices must acquire and maintain a supply of each new commemorative stamp as long as customer demand exists, until inventory is depleted, or until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures. The \$3.70 To Form a More Perfect Union souvenir sheet may not be split and the stamps may not be sold individually.

## Child Health Stamp



The Postal Service ${ }^{\text {mN }}$ will issue a 37-cent, Child Health commemorative stamp in one design in a pressuresensitive adhesive (PSA) pane of 20 stamps (Item 458500), on September 7, 2005, in Philadelphia, Pennsylvania. The stamp designed by Craig Frazier of Mill Valley, California, also goes on sale September 7, 2005.

The U.S. Postal Service ${ }^{\circledR}$ continues its tradition of drawing attention to important public issues with this stamp promoting children's health. Art director Carl T. Herrman and stamp artist Craig Frazier show a silhouette of a physician placing a stethoscope on a child's chest.

## How to Order the First Day of Issue Postmark

Customers have 30 days to obtain the first day of issue postmark by mail. They may purchase new stamps at their local Post Office ${ }^{T M}$, by telephone at 800-STAMP-24, and at the Postal Store Web site at www.usps.com/shop. They should affix the stamps to envelopes of their choice, address the envelopes (to themselves or others), and place them in a larger envelope addressed to:

CHILD HEALTH COMMEMORATIVE STAMP
POSTMASTER
2970 MARKET ST RM 525
PHILADELPHIA PA 19104-9611
After applying the first day of issue postmark, the Postal Service will return the envelopes through the mail. There is no charge for the postmark. All orders must be postmarked by October 6, 2005.

| Issue: | Child Health |
| :---: | :---: |
| Item Number: | 458500 |
| Denomination |  |
| \& Type of Issue: | 37-cent commemorative |
| Format: | Pane of 20 (1 design) |
| Series: | N/A |
| Issue Date \& City: | September 7, 2005, Philadelphia, PA 19104 (Nationwide) |
| Artist: | Craig Frazier, Mill Valley, CA |
| Designer: | Craig Frazier, Mill Valley, CA |
| Art Director: | Carl T. Herrman, Carlsbad, CA |
| Typographer: | Craig Frazier, Mill Valley, CA |
| Modeler: | Avery Dennison, SPD |
| Engraver: | Keating Gravure |
| Manufacturing Process: | Gravure |
| Printer: | Avery Dennison, (AVR) |
| Printed at: | AVR, Clinton, SC |
| Press Type: | Dia Nippon Kiko (DNK) |
| Stamps per Pane: | 20 |
| Print Quantity: | 65 million stamps |
| Paper Type: | Nonphosphored, Type III |
| Adhesive Type: | Pressure-sensitive |
| Processed at: | AVR, Clinton, SC |
| Colors: | PMS 116 (Yellow), PMS 285 (Blue), PMS 485 (Red), Black |
| Stamp Orientation: | Vertical |
| Image Area (w $\times \mathrm{h}$ ): | $\begin{aligned} & 1.075 \times 1.410 \mathrm{in} . / 27.305 \mathrm{x} \\ & 35.814 \mathrm{~mm} \end{aligned}$ |
| Overall Size (wxh): | $\begin{aligned} & 1.225 \times 1.560 \mathrm{in} . / 31.115 \mathrm{x} \\ & 39.624 \mathrm{~mm} \end{aligned}$ |
| Full Pane Size (wxh): | $\begin{aligned} & 7.125 \times 7.250 \mathrm{in} . / 180.975 \mathrm{x} \\ & 184.15 \mathrm{~mm} \end{aligned}$ |
| Plate Size: | 200 stamps per revolution |
| Plate Numbers: | "V" followed by four (4) single digits |
| Marginal Markings: | Price - Plate position diagram <br> - © 2004 USPS <br> - Plate numbers <br> - "Car seats each time" <br> - "Regular medical checkups" <br> - "Balanced diet and exercise" <br> - Four barcodes on back of pane |
| Catalog Item Number(s): | 458220 Block of $4-\$ 1.48$ <br> 458530 Block of 10 - $\$ 3.70$ <br> 458540 Full Pane of 20 - $\$ 7.40$ <br> 458561 First Day Cover - $\$ 0.75$ <br> 458593 Full Pane w/First Day <br> Cover - \$8.15 |

## How to Order First Day Covers

Stamp Fulfillment Services also offers first day covers for new stamp issues and Postal Service stationery items postmarked with the official first day of issue cancellation. Each item has an individual catalog number and is offered
in the quarterly USA Philatelic catalog. Customers may request a free catalog by calling 800-STAMP-24 or writing to:

## INFORMATION FULFILLMENT

DEPT 6270
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014

## Philatelic Products

There are two philatelic products available for this stamp issue:

- First Day Cover (Single) \$0.75 (Item 458561).
- Cancellation Keepsake (cover/pane) $\$ 8.15$ (Item 458593).

These products will be available while supplies last at postal stores, online at www.usps.com, and by telephone at 800-STAMP-24.

## Distribution: Item 458500, 37-cent Child Health Commemorative Stamp

Stamp distribution offices (SDOs) will receive approximately two-thirds of their standard automatic distribution quantity for a PSA sheet stamp. Distributions are rounded up to the nearest master carton size (40,000 stamps).

## Initial Supply to Post Offices

SDOs will make a subsequent automatic distribution to Post Offices of one-half their standard automatic distribution quantity using PS Form 17, Stamp Requisition/Stamp Return. SDOs must not distribute stamps to Post Offices before September 1, 2005.

## Philatelic Requirement

SDOs will not receive a separate quantity of Item 458500 for their authorized philatelic centers. Philatelic centers must be supplied their quantities from the initial automatic distribution made to SDOs.

## Additional Supply

Post Offices requiring additional stamps must requisition Item 458500 from their designated SDO using PS Form 17. SDOs requiring additional stamps must order them from the appropriate accountable paper depository (APD) using PS Form 17.

For fulfilling supplemental orders from SDOs, the San Francisco, Chicago, Memphis, and New York APDs will each receive 2,000,000 additional stamps; and the Denver APD will receive 600,000 additional stamps.

## Sales Policy

All Post Offices must acquire and maintain a supply of each new commemorative stamp as long as customer demand exists, until inventory is depleted, or until the stamp is officially withdrawn from sale. If supplies run low, Post Offices must reorder additional quantities using their normal ordering procedures.

- Stamp Services,

Government Relations, 8-4-05

## Updated Announcement 05-E

## 2005 Stamps and Postal Stationery

"2005 Stamps and Postal Stationery" (Announcement 05-E, August 2005), which appears on page 82, replaces the quarterly announcement of the same name, previously printed and sent to customers on request through Stamp Fulfillment Services in Kansas City. The announcement is a listing of stamps and postal stationery items scheduled for issuance during calendar year 2005. Post Offices ${ }^{\text {TM }}$ may wish to post this schedule on their bulletin boards.

Customers may also access the Postal Bulletin through the Postal Service ${ }^{T M}$ Web site at www.usps.com; click on About USPS \& News, then Forms \& Publications, then Postal Bulletin.

This announcement will be updated every 2 to 3 months, as changes warrant.

## How to Order First Day of Issue Cancellations and Covers

Customers may purchase new stamps or postal stationery items at their Post Office, from the USA Philatelic catalog, by calling 800-STAMP-24, or online at www.usps.com by clicking on Buy Stamps \& Shop. Then they should prepare their own covers by affixing new stamps to the upperright corner of envelopes or postcards of their choice, and
address those envelopes, postcards, or postal stationery items to themselves or others. (Postage must equal the current First-Class Mail ${ }^{( }$rate.) For sturdiness, include a card of postcard thickness in each cover (envelopes only) submitted, and tuck in the flap. Place the cover in a larger envelope addressed to:

NAME OF ISSUE
POSTMASTER
CITY STATE ZIP CODE (followed by -9991).
Covers submitted for first day of issue cancellations may include additional uncancelled stamps only if the uncancelled stamps were issued before the first day of issue of the new stamps or postal stationery items. All orders must be postmarked on or before the deadline indicated in the "2005 Stamps and Postal Stationery" announcement on page 82

## INFORMATION FULFILLMENT

DEPT 6270
US POSTAL SERVICE
PO BOX 219014
KANSAS CITY MO 64121-9014

## 2005 STAMPS AND POSTAL STATIONERY

This schedule is subject to change.
Updated Announcement 05-E (August 2005)
This is a periodic announcement of new stamps and postal stationery items being issued during the calendar year. For additional information on stamps and stamp products, visit our Postal Store Web site at www.usps.com.

|  | Issue | First Day of Issue | First Day City/State | Format | Deadline |
| :---: | :---: | :---: | :---: | :---: | :---: |
| P | 37¢ Lunar New Year Souvenir Sheet (12 designs) | Jan 6 | Honolulu, HI 96820 (Nationwide) | PSA double-sided souvenir sheet of 24 | Feb 5 |
| P | 37¢ Marian Anderson (Black Heritage) | Jan 27 | Washington, DC 20066 | PSA pane of 20 | Feb 26 |
|  | 37¢ Ronald Reagan | Feb 9 | Simi Valley, CA 93065 (Nationwide) | PSA pane of 20 | Mar 11 |
| P | 37¢ Love Bouquet | Feb 18 | Atlanta, GA 30304 (APS Stamp Show) | PSA book of 20 | Mar 20 |
|  | 374 Northeast Deciduous Forest (Nature of America; 10 designs) | Mar 3 | New York, NY 10199 (Mega Stamp Show) | PSA pane of 10 | Apr 2 |
|  | \$14.95 Garden Bouquet Stamped Stationery | Mar 3 | New York, NY 10199 (Mega Stamp Show) |  |  |
| P | 37¢ Spring Flowers <br> (4 designs) | Mar 15 | Chicago, IL 60607 | PSA book of 20 | Apr 14 |
|  | 37¢ Robert Penn Warren (Literary Arts) | Apr 22 | Guthrie, KY 42234 | PSA pane of 20 | May 22 |
|  | 37¢ Yip Harburg | Apr 28 | New York, NY 10199 | PSA pane of 20 | May 28 |
|  | $37 \not \subset$ American Scientists (4 designs) | May 4 | New Haven, CT 06520 | PSA pane of 20 | Jun 3 |
| P | $37 ¢$ Masterworks of Modern American Architecture (12 designs) | May 19 | Las Vegas, NV 89119 | PSA pane of 12 | Jun 18 |
| P | 37¢ Henry Fonda (Legends of Hollywood) | May 20 | Los Angeles, CA 90210 | PSA pane of 20 | Jun 19 |
| P | 37¢ The Art of Disney: Celebration (4 designs) | Jun 30 | Anaheim, CA 92803 | PSA pane of 20 | Jul 30 |
| P | 37¢ American Advances in Aviation (10 designs) | Jul 29 | Vienna, VA 22180 Oshkosh, WI 54902 | PSA pane of 20 | Aug 28 |
| P | 37c New Mexico Rio Grande Blankets (American Treasures; 4 designs) | Jul 30 | Santa Fe, NM 87501 | Double-sided book of 20 | Aug 29 |
|  | 37¢ Presidential Libraries | Aug 4 | Abilene, KS 67410 <br> Ann Arbor, MI 48109 <br> Atlanta, GA 30304 <br> Austin, TX 78705 <br> Boston, MA 02125 <br> College Station, TX <br> 77845 <br> Grand Rapids, MI <br> 49504 <br> Hyde Park, NY 12538 <br> Independence, MO 64050 <br> Little Rock, AR 72201 <br> Simi Valley, CA 93065 <br> West Branch, IA 52358 <br> Yorba Linda, CA 92886 | PSA pane of 20 | Sep 3 |
| 1 | American Eagle (First-Class Presort rate; 10 designs) | Aug 5 | Grand Rapids, MI 49501 (APS Stamp Show) | PSA coil of 3000 | Sep 4 |
| P | 37¢ America on the Move: 50s Sporty Cars (5 designs) | Aug 20 | Detroit, MI 48233 | Double-sided book of 20 | Sep 19 |
| $\begin{aligned} & \mathrm{C} \\ & \mathrm{P} \end{aligned}$ | 37¢ Arthur Ashe | Aug 27 | Flushing, NY | PSA pane of 20 | Sep 26 |


|  | Issue | First Day of Issue | First Day City/State | Format | Deadline |
| :---: | :---: | :---: | :---: | :---: | :---: |
| P | 37¢ To Form A More Perfect Union (10 designs) | Aug 30 | Greensboro, NC 27420 <br> Jackson, MS 39205 <br> Little Rock, AR 72202 <br> Memphis, TN 38101 <br> Montgomery, AL 36119 <br> Selma, AL 36703 <br> Topeka, KS 66603 <br> Washington, DC 20066 <br> (Nationwide) | PSA pane of 10 | Sep 29 |
|  | 37¢ Child Health | Sep 7 | Philadelphia, PA 19104 (Nationwide) | PSA pane of 20 | Oct 7 |
| 1 | 36 Silver Coffeepot | Sep 16 | Milwaukee, WI (MILCOPEX Stamp Show) | $\begin{aligned} & \text { Gummed coil of } \\ & 10,000 \end{aligned}$ | Oct 16 |
| C P | 374 Let's Dance/Bailemos <br> (4 designs) | Sep 17 | Miami, FL <br> New York, NY 10199 | PSA pane of 20 | Oct 17 |
| P | 37c Greta Garbo (Joint Issue) | Sep 23 | New York, NY 10199 Stockholm, Sweden | PSA pane of 20 | Oct 23 |
| $\begin{aligned} & \mathrm{C} \\ & \mathrm{P} \end{aligned}$ | 37¢ Jim Henson: The Man Behind the Muppets (11 designs) | Sep 28 | North Hollywood, CA 91615 | Souvenir sheet of 11 | Oct 28 |
| 2 <br> $C$ | $37 ¢$ Constellations <br> (4 designs) | Oct 3 | Bloomfield Hills, MI 48303 | PSA pane of 20 | Nov 2 |
| C | 37¢ Holiday Cookies (4 designs) | Oct 20 | Minneapolis, MN York, NY 10199 (Mega Stamp Show) | PSA pane of 20; Vending book of 20, PSA book of 20 | Nov 19 |
|  | 37¢ Distinguished Marines (4 designs) | Nov 10 | Washington, DC 20066 (Nationwide) | PSA pane of 20 | Dec 10 |

## Note Descriptions

C: Change in previously announced date, site, and/or rate
N: New issue
P: Pictorial first day postmark
1: Customers must affix additional postage to bring total postage to at least the minimum First-Class Mail® rate for an envelope or stamped card, depending on which is used. Also, the cost for a stamped envelope is the value of the postage plus 8 cents, and the cost for a stamped card is the value of the postage plus 2 cents.
2: Issued to kick off National Stamp Collecting Month

## Pictorial Postmarks Announcement

As a community service, the Postal Service ${ }^{m M}$ offers pictorial postmarks to commemorate local events celebrated in communities throughout the nation. A list of events for which pictorial postmarks are authorized appears below. If available, the sponsor of the pictorial postmark appears in italics under the date. Also provided, as space permits, are illustrations of those postmarks that were reproducible and available at press time.

People attending these local events may obtain the postmark in person at the temporary Post Office ${ }^{T M}$ station established there. Those who cannot attend the event, but who wish to obtain the postmark, may submit a mail order request. Pictorial postmarks are available only for the dates indicated, and requests must be postmarked no later than 30 days following the requested pictorial postmark date.

All requests must include a stamped envelope or postcard bearing at least the minimum First-Class Mail ${ }^{\circledR}$ postage. Items submitted for postmark may not include
postage issued after the date of the requested postmark. Such items will be returned unserviced.

Customers wishing to obtain a postmark should affix stamps to any envelope or postcard of their choice, address the envelope or postcard to themselves or others, insert a card of postcard thickness in envelopes for sturdiness, and tuck in the flap. Place the envelope or postcard in a larger envelope and address it to: PICTORIAL POSTMARKS, followed by the NAME OF THE STATION, ADDRESS, CITY, STATE, ZIP $+4{ }^{\circledR}$ CODE, exactly as listed below (using all capitals and no punctuation, except the hyphen in the ZIP+4 code).

Customers can also send stamped envelopes and postcards without addresses for postmark, as long as they supply a larger envelope with adequate postage and their return address. After applying the pictorial postmark, the Postal Service returns the items (with or without addresses) under addressed protective cover.

The following postmarks have been extended for 30 days.


July 4, 2005
U.S. Postal Service

GEORGETOWN HARBOR STATION
POSTMASTER
7480 AUGUSTINE HERMAN HWY
GEORGETOWN MD 21930-9998


July 13, 2005
NPS and Capitol District Civil War Round Table
CYCLORAMA STATION
OFFICER IN CHARGE
PO BOX 9998
GETTYSBURG PA 17325-9998

The following postmark has been extended for 60 days.


August 13, 2005
City of Medina
50TH ANNIVERSARY STATION
POSTMASTER
816 EVERGREEN POINT RD
MEDINA WA 98039-4746


July 8, 2005
U.S. Postal Service

NEKOMA CENTENNIAL
STATION
POSTMASTER
NEKOMA SD 58355-9998


July 16, 2005
U.S. Postal Service

MYLO CENTENNIAL STATION
POSTMASTER
110 MAIN ST
MYLO ND 58353-9998

## July 16, 2005

Barnes and Noble
OWL STATION
POSTMASTER
955 GOFFS FALLS RD
955 GOFFS FALLS RD
MANCHESTER NH
03103-9998

$\Delta \Sigma \Theta$
 Service"

Deita Sigma Theta Sorority, Inc. 40th Southwest Regional Conference
Sisterhood Station, Little Rock, AR 7220 sisterhood Station, Little Rock


July 29, 2005
U.S. Postal Service VIKING CENTENNIAL STATION
POSTMASTER
101 N MAIN ST
VIKING MN 56760-9998


July 29, 2005
Holton Days Committee
HOLTON DAYS STATION
POSTMASTER
PO BOX 9998 49425-9998


## Cruz'In Station

Montague, Michigan 49437 July 29, 2005

July 29, 2005
Cruz' In Committee CRUZ IN STATION POSTMASTER PO BOX 9998 MONTAGUE MI 49437-9998

July 29, 2005
Delta Sigma Theta Sorority, Inc. SISTERHOOD STATION POSTMASTER PO BOX 9998
LITTLE ROCK AR 72202-9998

July 29, 2005
U.S. Postal Service

THE CONCLAVE STATION
POSTMASTER
PO BOX 58980
NEW ORLEANS LA
70158-8980
July 29-31, 2005
U.S. Postal Service
FESTIVAL OF BALLOONING
STATION
POSTMASTER
PO BOX 9998
REDDINGTON NJ 08870-9998

July 30, 2005
Stanton Homecoming
Committee
HOMESTATION
POSTMASTER
PO BOX 9998
STANTON IA 51573-9998

July 30, 2005
Saint Paul U.C.C.
OFFICIAL STATION
POSTMASTER
PO BOX 9998
TAYLOR MI 48180-9998

July 30, 2005
Rangeley Sesquicentennial
Committee
RANGELEY
SESQUICENTENNIAL
STATION
POSTMASTER
RANGELEY ME 04970-9998

## Blazing Southwest Region



July 30, 2005
Delta Sigma Theta Sorority, Inc. SISTERHOOD STATION POSTMASTER 600 E CAPITOL AVE LITTLE ROCK AR 72202-9998

August 1, 2005
Unicover Corporation and U.S.
MInt
CHINOOK STATION
POSTMASTER
POSTMASTER
CHINOOK WA 98614-9998


August 2, 2005
Hatboro Union Library
UNION LIBRARY STATION POSTMASTER
12 N YORK RD
HATBORO PA 19040-9998


August 3, 2005
U.S. Postal Service

MIKE MANSFIELD STATION POSTMASTER
3150 GREAT NORTHERN AVE MISSOULA MT 59808-9998


August 4-6, 2005
U.S. Postal Service

HOMECOMING STATION OSTMASTER
PO BOX 9998
HARRISBURG OH 43126-9998


August 5, 2005
Vermont Latino Festival
LATINO STATION
POSTMASTER
PO BOX 9998
BURLINGTON VT 05401-9998


## August 5, 2005

Longaberger Bee Committee GATHERING BEE STATION POSTMASTER PO BOX 9998 DRESDEN OH 43821-9998


August 5, 2005
Canton Centennial Committee CENTENNIAL ANNIVERSARY
STATION
POSTMASTER
O2 W MAIN ST
CANTON OK 73724-9998

August 5, 2005
Tractor Supply Company WILLIAMSON COUNTY FAIR STATION
POSTMASTER
810 OAK MEADOW DR
FRANKLIN TN 37064-9998


August 5, 2005
Quasquientennial Committee
QUASQUICENTENNIAL
STATION
POSTMASTER
PO BOX 9998
ALEXANDRIA SD 57311-9998


August 5, 2005
Committee
WILTON ALL SCHOOL
REUNION STATION
POSTMASTER
PO BOX 9998
WILTON WI 54670-9998


August 5, 2005
Braham Pie Day Committee BRAHAM PIE DAY STATION OSTMASTER
OO BOX 9998
BRAHAM MN 55006-9998


August 5, 2005
Schodack Landing Fire Company
FIRE COMPANY STATION OSTMASTER
630 RIVER RD RT 9
SCHODACK LANDING NY
12156-9998


August 5, 2005
Lewis. NY 12950


August 5-6, 2005
Pow Wow Days Committee
POW WOW DAYS STATION POSTMASTER
WHITE CLOUD MI 49349-9998


August 5-7, 2005
Das Awkscht Fescht
DAS AWKSCHT FESCHT STATION
OSTMASTER
51 WEST END TRAIL
MACUNGIE PA 18062-9998


August 5-7, 2005
U.S. Postal Service

COVERED WAGON DAYS
STATION
POSTMASTER
PO BOX 9998
DEL NORTE CO 81132-9998


ETERANS PICNIC 4TH DIVISION STATION MULCICA HILL, N.J. 08062 AUGUST 6, 2005

August 6, 2005
Gloucester County Veterans
VETERANS PICNICS 4TH
DIVISION STATION
OOSTMASTER
123 BRIDGETON PIKE
MULLICA HILL NJ 08062-9998

August 6, 2005
U.S. Postal Service

STRAW BALE BUILT MUSEUM STATION
POSTMASTER
PO BOX 9998
CARTHAGE SD 57323-9998

August 6, 2005
U.S. Postal Service SPIRIT OF THE WEST STATION
POSTMASTER
177 S CENTRAL AVE
BEACH ND 58621-9998


August 6, 2005
U.S. Postal Service

JOYCE STATION
POSTMASTER
PO BOX 9998
JOYCE WA 98343-9998


August 6, 2005
Town of Essex Bicentennial
Commission
CELEBRATION STATION
POSTMASTER
PO BOX 9998
ESSEX NY 12936-9998


August 6, 2005
U.S. Postal Service

LAZBUDDIE STATION
POSTMASTER
PO BOX 9998
LAZBUDDIE TX 79053-9998


Celebrating 150 Years August 6, 2005 Sesquicentennial Station Clearwater, MN 55320

August 6, 2005
Sesquicentennial Committee
SESQUICENTENNIAL
STATION
POSTMASTER
CLEARWATER MN
55320-9998


August 6, 2005
Tunnel Planning Folks TUNNEL DAYS STATION POSTMASTER 688 TUNNEL RD TUNNEL NY 13848-9998

AVGUET $8^{\text {TII }} 2005$


August 6, 2005
Hume Fair Association
QUASQUICENTENNIAL STATION
POSTMASTER
101 MAIN ST
HUME MO 64752-9998


August 6, 2005
Trout Lake Fair
TROUT LAKE FAIR STATION POSTMASTER PHILATELIC SERVICES
PO BOX 9998
TROUT LAKE WA 98650-9998

August 6, 2005
U.S. Postal Service

COLEHARBOR STATION
POSTMASTER
PO BOX 9998
COLEHARBOR ND
58531-9998

August 6, 2005
U.S. Postal Service and

Saratoga Springs
WHITNEY HANDICAP
STATION
POSTMASTER
245 WASHINGTON ST
SARATOGA SPRINGS NY 12866-9998

August 6, 2005
U.S. Postal Service

CENTENNIAL STATION
POSTMASTER
507 S CANADIAN ST WHEELER TX 79096-9998

August 6, 2005
Western Illinois Threshers
WESTERN ILLINOIS
THRESHERS STATION
POSTMASTER
1160 BROADWAY ST
HAMILTON IL 62341-9998

August 6, 2005
Neponset Historical Society
NEPONSET
SESQUICENTENNIAL
STATION
POSTMASTER
PO BOX 9998
NEPONSET IL 61345-9998

August 6-7, 2005
Houghton Lake Historical
Committee
EDNA STATION
POSTMASTER
PO BOX 9998
PRUDENVILLE MI 48651-9998


August 6-7, 2005
Bellwood Q125 Committee BELLWOOD Q125 STATION POSTMASTER OO BOX 9998
BELLWOOD NE 68624-9998

August 7, 2005
U.S. Postal Service

ALLSTATE 400 AT THE BRICKYARD STATION POSTMASTER 125 W SOUTH ST INDIANAPOLIS IN 46206-9998


AUG 82005

August 7, 2005
Lincoln County Sheriff's Posse
WHITE OAKS STATION POSTMASTER PO BOX 9998 LINCOLN NM 88338-9998

## August 7, 2005

Wells Bicentennial Committee
WELLS NY STATION
POSTMASTER
PO BOX 9998
WELLS NY 12190-9998

August 7, 2005
Town of Florence
BICENTENNIAL STATION
POSTMASTER
100 MAIN ST
CAMDEN NY 13316-9998

August 7, 2005
U.S. Postal Service

HARTFORD FAIR STATION POSTMASTER
O BOX 9998
CROFTON OH 43013-9998

August 8, 2005
U.S. Postal Service

ATHENS COUNTY FAIR
STATION
POSTMASTER
PO BOX 9998
MILLFIELD OH 45761-9998


HURON COUNTY 4-H PROGRAMS STA.
\& $\begin{gathered}\text { August } 9,2005 \\ \text { Bad Axe, MI 48413 }\end{gathered}$


PHILLIONT SCOUT RANCH STATION


The Last Shot Station August 2005 Vandalia OH, 45377

August 8-13, 2005
U.S. Postal Service

STURGIS RALLY STATION
POSTMASTER
820 KINSHIP RD
STURGIS SD 57785-9998

## August 9, 2005

Huron County 4-H Club HURON COUNTY 4-H PROGRAMS STATION PROSTMASTER
133 N HANSELMAN ST BAD AXE MI 48413-999

August 10, 2005
U.S. Postal Service

CITY OF LONG BEACH CENTENNIAL STATION POSTMASTER 200 KLONDYKE RD LONG BEACH MS 39560-9998

August 10, 2005
Philmont Scout Ranch
PHILMONT SCOUT RANCH
STATION
POSTMASTER
PO BOX 9998
CIMARRON NM 87714-9998

August 10-13, 2005
Ford Dealers of lowa
KNOXVILLE NATIONALS
STATION
POSTMASTER
OO BOX 9998
KNOXVILLE IA 50138-9998

August 10-14, 2005
Finn Grand Fest HERITAGE STATION
POSTMASTER
PO BOX 9998
MARQUETTE MI 49855-9998

August 10-20, 2005
American Trapshooting
Association
THE LAST SHOT STATION PO BOX 9998
VANDALIA OH 45377-9998


Huckleberrv Station


Trout Creek, MT 59874


Installation Station
August 12, 2005
Racine WIT 53403

August 11, 2005
U.S. Postal Service COIN AND CURRENCY STATION
MOWS PHILATELIC CENTER
900 E FAYETTE ST
BALTIMORE MD 21233-9715

August 12, 2005
Cohocton Bicentennial Committee
COHOCTON VALLEY
BICENTENNIAL STATION
POSTMASTER
28 MAPLE AVE
COHOCTON NY 14826-9998

August 12, 2005
Oak Orchard Light House Committee
POINT BREEZE STATION
POSTMASTER
1788 KENT RD
KENT NY 14477-9998

August 12, 2005
Huckleberry, Inc.
hUCKLEBERRY STATION
POSTMASTER
PO BOX 9998
TROUT CREEK MT
59874-9998
August 12, 2005
U.S. Postal Service
PIONEERS AND OLD
SETTLERS REUNION
STATON
POSTMASTER
300 E HWY 67
ALVARADO TX 76009-9998

August 12, 2005
U.S. Postal Service

BICENTENNIAL STATION
POSTMASTER
3307 SR 534
SOUTHINGTON OH
44470-9998

## August 12, 2005

U.S. Postal Service

INSTALLATION STATION POSTMASTER PO BOX 9998 RACINE WI 53404-9998

Advances in Aviation Sta.


August 13, 2005
City of Gilman
GILMAN SESQUICENTENNIAL
STATION
204 N CENTRAL ST
GILMAN IL 60938-1218


August 13, 2005
City of Medina
50TH ANNIVERSARY STATION POSTMASTER
816 EVERGREEN POINT RD MEDINA WA 98039-4746


August 13, 2005
Middlefield Fair
MIDDLEFIELD FAIR STATION
POSTMASTER
168 SKYLINE TRAIL MIDDLEFIELD MA 01243-9998


August 13, 2005
Oak Orchard Lighthouse Commission
POINT BREEZE STATION POSTMASTER
1788 KENT RD
KENT NY 14477-9998

## August 13, 2005

U.S. Postal Service 125TH CENTENNIAL STATION POSTMASTER
129 N MAIN ST COLMAN SD 57017-9998

## August 13, 2005

Dundee Day Committee
DUNDEE STATION
POSTMASTER
PO BOX 9998
DUNDEE KY 42338-9998


Aug. 13, 2005


August 13, 2005
Canal Celebration Committee
CANAL CELEBRATION
STATION
POSTMASTER
25 W MAIN ST
LITTLE FALLS NY 13365-9998

## August 13, 2005

Ethan Allen Tower Centennial CENTENNIAL CELEBRATION StATION POSTMASTER PO BOX 9998 BURLINGTON VT 05401-9998

## August 13, 2005

UFO Watch Tower
UFO OLYMPICS PLANETARY
SUBSTATION
OSTMASTER
PO BOX 9998
HOOVER CO 81136-9998

August 13, 2005
Peck Community Club
PECK CENTENNIAL STATION
POSTMASTER
PO BOX 9998
PECKID 83545-9998

August 13, 2005
U.S. Postal Service

SESQUICENTENNIAL
STATION
POSTMASTER
O BOX 9998
BLOOMINGTON WI
53804-9998
53804-9998

## August 13, 2005

Community of Westport
HERITAGE FESTIVAL STATION POSTMASTER
9 HARRIS LA WESTPORT NY 12993-9998

August 13, 2005
Strait Stamp Club
STRAIT STAMP SHOW
STATION
POSTMASTER
240 S SUNNYSIDE AVE
SEQUIM WA 98382-9998


PONY EXPRESS WEST STATION
LOVINGTON,N.M. 88260
AUG. 13, 2005



August 13-14, 2005
U.S. Postal Service

LAKE FARLEY STATION POSTMASTER 222 E 3RD AVE MILBANK SD 57252-9998

August 13-14, 2005
Mitchell County Historical
Society
CEDAR VALLEY MEMORIES
STATION
POSTMASTER
PO BOX 9998
ORCHARD IA 50460-9998

## August 14, 2005

Foghorn Museum
FOGHORN MUSEUM STATION
POSTMASTER
PO BOX 9998
RACINE WI 53404-9998


August 15-19, 2005
Spalding Abbey Philatelic
Society
PENNSIC WAR STATION
POSTMASTER
400 S MAIN ST
SLIPPERY ROCK PA
16057-9998
(

Government Relations, 8-4-05

## Special Cancellation Die Hubs

Postmasters and plant managers who have any of the special cancellation die hubs listed below may use them for the periods designated. At the end of the period, these die hubs must be withdrawn and stored. Postmasters and plant managers who do not have these special die hubs may not request them from the sponsors.

| Cancellation | Period of Use |
| :--- | :--- |
| Only You Can Prevent Forest Fires | April 1-Oct. 31 |
| Conquer Cystic Fibrosis | Sept. 1-Sept. 30 |
| Peace Corps Anniversary, Making a Difference | Sept. 1-Oct. 31 |
| Employ People With Disabilities | Sept. 1-Nov. 30 |
| Give to the United Way | Sept. 15-Nov. 15 |
| Learn About Lupus, October Is Lupus Awareness Month | Oct. 1-Oct. 31 |
| Radon Action Week, Protect Your Family, Test Your Home | Oct. 1-Oct. 31 |
| Support Infection Control Week | Oct. 1-Nov. 30 |
| Help Retarded Children | Nov. 1-Nov. 30 |
| Military Families Recognition Day | Nov. 1-Nov. 30 |
| National Adoption Month | Nov. 1-Nov. 30 |
| National Philanthropy Day, Love of Humankind | Nov. 1-Nov. 30 |
| Use Christmas Seals, Support Your Lung Association | Nov. 8-Dec. 31 |
| Support American Education Week | Nov. 10-Nov. 30 |
| Autistic Children, Hope Through Research and Education | Dec. 1-Dec. 31 |

## Post Offices

## Post Office Changes

| Old New | Finance No. | $\begin{aligned} & \text { ZIP } \\ & \text { Code } \end{aligned}$ | State | P.O. Name | County/ Parish | Station/ <br> Branch/Unit | Unit Type | Effective Date | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Old New | 20-8428 | 40320 | KY | Winchester | Clark <br> Clark | Ford <br> Ford | Community Post Office Place Name | 04/30/2004 | Community Post Office ${ }^{\text {TM }}$ discontinued. Retain ZIP Code ${ }^{\text {TM }}$. Establish a Place Name. Continue to use Ford KY 40320 as last line of address. |
| Old New | $36-8624$ $36-7152$ | $\begin{aligned} & 28589 \\ & 28579 \end{aligned}$ | NC <br> NC | Williston <br> Smyrna | Cartaret <br> Cartaret | Main Office <br> Williston | Post Office <br> Place Name | 09/18/2003 | Post Office and ZIP Code discontinued. Establish a Place Name. Williston NC becomes an acceptable last line for use with ZIP Code 28579. |
| Old New | $\begin{aligned} & 41-1052 \\ & 41-1312 \end{aligned}$ | $\begin{aligned} & 15721 \\ & 15721 \end{aligned}$ | PA <br> PA | Burnside <br> Cherry Tree | Clearfield <br> Clearfield | Main Office <br> Burnside | Post Office <br> Place Name | $\begin{aligned} & 11 / 07 / 2001 \\ & 04 / 23 / 2005 \end{aligned}$ | Post Office discontinued. Retain ZIP Code. Establish a Place Name. Continue to use Burnside PA 15721 as last line of address. |
| Old New | $\begin{aligned} & 41-5160 \\ & 41-0436 \end{aligned}$ | $\begin{aligned} & 15760 \\ & 15760 \end{aligned}$ | $\begin{aligned} & \mathrm{PA} \\ & \mathrm{PA} \end{aligned}$ | Marsteller <br> Northern Cambria | Cambria Cambria | Main Office <br> Marsteller | Post Office <br> Place Name | $\begin{array}{\|l\|} \hline 09 / 17 / 2001 \\ 04 / 23 / 2005 \end{array}$ | Post Office discontinued. Retain ZIP Code. Establish a Place Name. Continue to use Marsteller PA 15760 as last line of address. |
| Old New | $\begin{aligned} & 41-5276 \\ & 41-1484 \end{aligned}$ | $\begin{aligned} & 15761 \\ & 15761 \end{aligned}$ | PA <br> PA | Mentcle <br> Clymer | Indiana <br> Indiana | Main Office <br> Mentcle | Post Office <br> Place Name | $\begin{aligned} & 05 / 29 / 1992 \\ & 04 / 23 / 2005 \end{aligned}$ | Post Office discontinued. Retain ZIP Code. Establish a Place Name. Continue to use Mentcle PA 15761 as last line of address. |
| Old New | 41-0872 | $\begin{aligned} & 15822 \\ & 15822 \end{aligned}$ | PA PA | Brandy Camp <br> Ridgway | Elk <br> Elk | Main Office <br> Brandy Camp | Post Office Place Name | 09/17/1993 04/23/2005 | Post Office discontinued. Retain ZIP Code. Establish a Place Name. Continue to use Brandy Camp PA 15822 as last line of address. |
| Old New | $\begin{aligned} & 41-0860 \\ & 41-7828 \end{aligned}$ | $\begin{aligned} & 16021 \\ & 16021 \end{aligned}$ | $\begin{aligned} & \mathrm{PA} \\ & \mathrm{PA} \end{aligned}$ | Branchton <br> Slippery Rock | Butler <br> Butler | Main Office <br> Branchton | Post Office <br> Place Name | $\begin{aligned} & \hline 08 / 07 / 1995 \\ & 04 / 23 / 2005 \end{aligned}$ | Post Office discontinued. Retain ZIP Code. Establish a Place Name. Continue to use Branchton PA 16021 as last line of address. |
| Old New | $\begin{aligned} & 41-2824 \\ & 41-2820 \end{aligned}$ | $\begin{aligned} & 16228 \\ & 16228 \end{aligned}$ | PA <br> PA | Ford Cliff Ford City | Armstrong <br> Armstrong | Main Office <br> Ford Cliff | Post Office <br> Place Name | $\begin{aligned} & 11 / 08 / 2000 \\ & 04 / 23 / 2005 \end{aligned}$ | Post Office discontinued. Retain ZIP Code. Establish a Place Name. Continue to use Ford Cliff PA 16228 as last line of address. |
| Old New | $\begin{aligned} & 41-7892 \\ & 41-4856 \end{aligned}$ | $\begin{aligned} & 16257 \\ & 16257 \end{aligned}$ | PA <br> PA | Snydersburg <br> Lucinda | Clarion <br> Clarion | Main Office <br> Snydersburg | Post Office <br> Place Name | $\begin{aligned} & 09 / 30 / 1992 \\ & 04 / 23 / 2005 \end{aligned}$ | Post Office discontinued. Retain ZIP Code. Establish a Place Name. Continue to use Snydersburg PA 16257 as last line of address. |
| Old New | $\begin{aligned} & 41-5108 \\ & 41-7140 \end{aligned}$ | $\begin{aligned} & 15758 \\ & 15758 \end{aligned}$ | $\begin{aligned} & \mathrm{PA} \\ & \mathrm{PA} \end{aligned}$ | Marchand <br> Rochester Mills | Indiana Indiana | Main Office <br> Marchand | Post Office Place Name | $\begin{array}{\|l\|} \hline 05 / 30 / 1998 \\ 04 / 23 / 2005 \end{array}$ | Post Office discontinued. Retain ZIP Code. Establish a Place Name. Continue to use Marchand PA 15758 as last line of address. |

## USPS ${ }^{\circledR}$ Premium Forwarding Service Program Guidelines for the 2-Year Experiment

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## Introduction

Beginning August 7, 2005, USPS® Premium Forwarding Service (PFS) will be offered at Post Offices ${ }^{\text {TM }}$, stations, branches, and Community Post Offices nationwide. It replaces all of the informal mail forwarding arrangements, commonly referred to as "snowbird" service, some Post Offices have offered.

After filing a request with the Postal Rate Commission (PRC) and obtaining approval from the Board of Governors, the Postal Service ${ }^{T M}$ is conducting a nationwide 2 -year PFS experiment. The purpose of the experiment is to measure interest for a new service that forwards mail for residential customers who are away from their primary address for at least 2 weeks and up to 1 year. During the 2-year experiment, the Postal Service will collect and review data to determine if sufficient interest exists to justify filing a request for a permanent PFS classification with the PRC near the conclusion of the experiment.

PFS will be available to customers for forwarding their mail. The options of free temporary or permanent forwarding service via PS Form 3575, Change-of-Address Order, and hold mail service will continue to be available to customers.

PFS is a premium service that has the potential to be a strong source of new revenue for the Postal Service. The success of PFS will depend in part on the support it receives from Postal Service employees who introduce the service to potential customers and those who process and deliver PFS mail.

## 1 Product Description

The PFS experiment is a personalized service designed for sending mail from a residential customer's primary address to a temporary address using Priority Mail ${ }^{\circledR}$ service. PFS is designed to be a convenient way for customers to receive all of their mail at a temporary address in one package once a week. This differs from forwarding services obtained by filing a Change-of-Address Order (PS Form 3575) through which a customer's mail is forwarded piece by piece through the Computerized Forwarding System (CFS).

With PFS, generally all classes of mail are reshipped in a Priority Mail package once a week on Wednesdays. Exceptions include Express Mail, large parcels, and accountable mail, which get rerouted separately.

PFS reships mail for an entire household or for an individual addressee to a temporary address for a period of time not less than 2 weeks and not more than 1 year.

The price of PFS includes a nonrefundable enrollment fee of $\$ 10$ and $\$ 10$ for each week. Customers must pay for the entire period of service at the time of application. PFS is
not a guaranteed service; no refunds are allowed for delayed shipments.

Customers enroll in PFS by completing PS Form 8176, Premium Forwarding Service Application, and submitting it to the Post Office serving their primary address, including any of its stations and branches.

## 2 PFS Policies and Procedures

### 2.1 Eligibility Requirements

The following eligibility requirements apply to PFS:

1. PFS is available to residential delivery customers beginning August 7, 2005, as part of a 2-year experiment.
2. PFS is available from and to domestic addresses only.
3. PFS is available to, but not from, APOs, FPOs, and centralized delivery points where mail is delivered in bulk to one single address, e.g., Commercial Mail Receiving Agencies (CMRAs), schools, hospitals, dormitories.
4. Customers whose primary address is a business address are generally not eligible to enroll in PFS.
5. Customers, residential or business, whose primary address is a P.O. Box size 1 or 2 are eligible to use PFS.
6. Customers are generally ineligible to use PFS if their primary address is a P.O. Box size 3,4 , or 5 . (An exception is allowed for customers who have a size 3, 4, or 5 P.O. Box because a smaller size was not available.)
7. PFS cannot be used in combination with hold mail service or permanent- or temporary-forwarding service.

### 2.2 Ceasing All Informal "Snowbird" Service Arrangements

Effective August 7, PFS replaces all previous informal mail forwarding arrangements, commonly referred to as "snowbird" service, some offices have offered in the past.

On or after August 7, any customer desiring mail forwarding other than those services offered using PS Form 3575, Change-of-Address Order, must use PFS. All informal mail forwarding arrangements can no longer be offered.

PFS does not replace our free temporary and permanent change-of-address or hold mail services. However, as
referenced above, it does replace any informal forwarding arrangements that may have been offered, as follows:

## Existing arrangement with defined end date:

- For those offices that currently have customers receiving forwarded mail under an existing "snowbird" or snowbird-like arrangement with a defined end date, continue to honor that arrangement until the end date you have on file.


## Existing arrangement without defined end date:

- For those offices that currently have customers receiving forwarded mail under an existing "snowbird" or snowbird-like arrangement whose end date is not defined, please contact the customers within the next 30 days and advise them of the impending service change. (See Postmaster Letter to Customer, Appendix A on page 104)
- In those cases, the informal arrangement must cease 3 months from the date of notification. The customer must enroll in the new service to continue receiving mail in bulk shipments or institute a temporary or permanent change-of-address via PS Form 3575.


## New Service:

- To start a new service on or after August 7, or extend past the end date of the existing arrangement, the customer must enroll in the new Premium Forwarding Service.
PFS is available to every household in the U.S. and at every Post Office, making it accessible to all customers, whereas informal "snowbird" service arrangements were not uniform or consistent across the country.

To assist postmasters in communicating the transition to customers who had been using informal arrangements, a sample letter for "snowbird" customers is included in Appendix A of these guidelines.

## 3 Getting Ready for PFS

PFS is a value-added service that will be welcomed by a broad range of customers. It has the potential to be a strong source of new revenue for the Postal Service. By taking the steps below, local Postal Service management will be ready for the successful introduction of PFS to their customers:

- Ensure an adequate supply of Priority Mail packaging and tape is available for use at the primary address Post Office.
- Ensure the PFS supplies (application, Penalty Label 85, standard address labels, etc.) are available prior to August 7.
- Ensure promotional materials, such as counter cards, take-ones and posters, are displayed immediately upon receipt.
- Notify existing "snowbird" customers of the required termination of all informal mail forwarding arrangements and the initiation of PFS. Use the "Postmaster Letter to Customers" in Appendix A on page 104 for this purpose.
- Ensure employees responsible for the day-to-day operations (including accepting PFS applications, tracking customer enrollments, and preparing PFS mail for reshipment) are adequately prepared to perform the required functions.


### 3.1 Label Production

- Each district will determine the most efficient method for printing address labels, with barcodes, to assist in providing timely service for customers.
- Post Offices with appropriate label printing equipment and with existing procedures for producing labels can also print PFS address labels. To limit problems or any adverse effects on printing and communications requirements for an office, label printing with desktop printers should be avoided. If Post Offices need assistance for production of PFS address labels, they should contact their district office. Districts can use the most efficient method for printing labels available (such as offices that correspond with customers and print address labels, CFS units, Marketing, Consumer Affairs, etc.).
- Ensure an ample quantity of machine-printed address labels bearing the customer's temporary address is available for each PFS shipment and for individually rerouted pieces. Also ensure procedures for acquiring additional supply of address labels are in place.
- Produce machine-generated labels (with barcodes if possible) to eliminate manual addressing and to promote automation-capability, unless the Post Office does not have that capability.
Note: The temporary address can also be printed directly on Penalty Label 85.


## 4 Customer Experience Overview

Customers will be exposed to prepared materials (i.e., posters, brochures, articles) about PFS in Post Office lobbies and through other communication channels. Postal Service employees should explain PFS to customers inquiring about or applying for a temporary change-of-address or hold mail service.

### 4.1 Application Process

The following conditions and requirements relate to completing a PFS application and enrolling in the service:

1. Customers complete PS Form 8176, Premium Forwarding Service Application, and present it at the Post Office serving their primary address, including any of its stations and branches. Key information the customer must provide on the application includes:
a) Individual or household designation.
b) Name and address of primary residence.
c) Temporary address.
d) Telephone contact information and e-mail address, if applicable.
e) Service start and end dates.
f) Date to resume mail delivery at primary address.
2. The start date is the first day the customer wants the Postal Service to hold the mail for reshipment. The end date is the last day the customer will accept mail delivered to the temporary address.
3. The customer provides personal identification to verify his/her identity and proof of residency at the primary address.
a) Two types of identification are required (one must contain a photo). Acceptable types of identification are:
i. Driver's license or state-issued nondriver identification;
ii. Passport (foreign or domestic); or
iii. Military identification card.
b) The identification must be current and provide proof of residency at the primary address. Other acceptable proof of residency at the primary address is: ${ }^{1}$
i. A current lease, mortgage, or deed of trust;
ii. Voter or vehicle registration card; or
iii. Home or vehicle insurance policy.

Note: Postmasters and unit managers have the right to require more identification than the minimum requirements detailed here. Postmasters and unit managers have the right to refuse to accept an application if the identity of the customer cannot be adequately verified. ${ }^{2}$
4. The customer pays the enrollment fee and the appropriate amount for the service based on the start

[^3]date and the end date indicated on the application. Full payment is due at time of application for the entire period of service.

### 4.2 Customer Experience

1. The customer will receive all of the mail on a weekly basis in Priority Mail shipments. (Some exceptions do apply; see Disposition of Mail Chart, Post Office version, in Appendix E on page 113)
2. If there is a change in the end date of service, the customer notifies the primary address Post Office of the change prior to the last shipment date noted on the application.

- If the customer extends the end date, payment for the additional weeks of service is required before the extension is processed.
- If the customer elects to end PFS service early, payment for the unused weeks is refunded, only upon request, following Postal Service refund policies (see section 5.7 on page 99).

3. At the end of service, mail delivery to the customer's primary address resumes on the date designated by the customer (block 17 on PS Form 8176). The customer also has the option to pick up any mail that has accumulated between the last shipment date (block 18 on PS Form 8176) and the resume mail delivery date (block 17 on PS Form 8176).

## 5 Operating Guidelines

### 5.1 Assisting Prospective Customers

### 5.1.2 Providing Information

1. Employees offer to discuss the service with any customer who asks about address change or hold mail services and explain the difference between temporary forwarding, hold mail service, and PFS.
2. When presented with the opportunity, acceptance, delivery unit, and P.O. Box section employees should explain this optional service to all customers who turn in a PS Form 3575, Change-of-Address Order.

### 5.1.3 Enrolling in PFS

1. Verify whether or not a customer has an active hold request or forwarding order (PS Form 3575) on file before processing a PFS application. If either is currently active, the employee takes the necessary steps with the customer to avoid having both services active at the same time.
2. Verify the customer's identity and proof of residency at the primary address shown on the PFS application.
3. Check the application for accuracy and completeness, and ensure the primary and temporary addresses provided are domestic addresses.
4. Ensure that business addresses (other than those with small P.O. Boxes size $1 \& 2$ ) and customers with size 3, 4, or 5 P.O. Boxes are not enrolled in PFS. (An exception is allowed for customers who have a size 3,4 , or 5 Post Office Box because a smaller size was not available.)
5. Ensure customers agree to the PFS Terms and Conditions and authorize service by signing the application.
6. Collect the appropriate PFS payments and enter the amount of the nonrefundable application fee of $\$ 10$ into AIC 108, Premium Forwarding Service Application Fee, and the calculated amount of the weekly service charge (\$10 for each week) for the entire period of service into AIC 159, Premium Forwarding Service Fee.

Note: These AICs and AIC 623, Refund for Premium Forward Service Fee, was activated on the integrated retail terminals (IRTs) July 27 and on the Point of Sale (POS) System July 30. Offices may start using them on August 7.
7. Remind customers to provide their temporary address to senders of large parcels by providing each customer a Disposition of Mail Chart (Customer Copy) on page 114
8. Issue customers receipt for payment, a Disposition of Mail Chart, and the customer copy of the PFS application.

### 5.2 Setting Up PFS Service

1. Set up a PFS Master Tracking Log (see Appendix G on page 115) and input all information pertinent to each PFS applicant.
2. Ensure the PFS Shipping Card is placed in each PFS customer's address slot on the carrier case or in the P.O. Box section, as applicable.
3. Ensure the PFS customer's mail is held for reshipment.
4. Ensure the PFS customer's mail is separated according to local hold mail procedures.
5. Make arrangements to produce enough address labels to cover the weekly shipments and at least five additional labels for rerouting accountable mail and large parcels.

### 5.3 Processing PFS Mail

1. Generally, PFS customer mail is held and bundled using local Post Office hold mail and reship service procedures.
2. Ensure all PFS mail is reshipped in the PFS weekly package or rerouted as an outside piece according to the PFS guidelines.
3. Place letters and flats in Priority Mail packaging starting with highest class of service. Do NOT use Priority Mail Flat-Rate boxes. Include all small parcels that will fit in the Priority Mail packaging (starting with the highest class of service), but only after all of the letters and flats have been added.
4. Reship and reroute all mail regardless of the mailpiece endorsement.
5. Seal the Priority Mail packaging and affix:
a) Label 85 postage label ${ }^{3}$.
b) The temporary address mailing label or the temporary address can be printed directly onto Label 85.
c) The return address of the Post Office shipping the mail (the customer's primary address Post Office).
6. Readdress and reroute ordinary parcels that do not fit in the Priority Mail packaging by either:
a) Affixing a preprinted address label bearing the customer's temporary address, if suitable, or
b) Lining through the primary address and writing in the temporary address.
Note: Label 85 is only used for the weekly PFS Priority Mail shipment and is not affixed to parcels or any other mailpiece sent outside the PFS Priority Mail weekly shipment.
7. Process and send PFS mailings to the customer's temporary address every Wednesday during the PFS enrollment period. Outside pieces are generally rerouted immediately upon arrival at the primary address.
8. Document each weekly shipment as appropriate on the PFS Shipping Card (see Appendix D on page 112).
[^4]
### 5.4 Special Procedures

Express Mail, accountable mail (mail requiring a scan, signature, postage due, etc.), and large parcels that obviously will not fit in the weekly PFS shipment are to be rerouted immediately upon receipt. On the same day such pieces are received:

1. Readdress and reroute mail requiring a scan, signature, or additional postage at delivery.
2. Scan all items requiring a scan as "forwarded."
3. Ensure mail bearing a Return Receipt is rerouted to the temporary address, but do not provide the temporary address in section D of the Return Receipt on PS Form 3811. With PFS, delivery is completed when the mail arrives at the primary address.
4. Ensure the return address on the "outside" pieces remains as the sender of the mail.

## PROCEDURES FOR HANDLING:

- Express Mail ${ }^{\circledR}$ - Express Mail articles are not included in the PFS package. Express Mail articles are rerouted immediately to the temporary address. No additional charges will apply (see Disposition of Mail Chart, Appendix E on page 113).
- Priority Mail ${ }^{\circledR}$ - Priority Mail articles are NOT held for reshipment in the PFS package, unless doing so WOULD NOT delay its delivery to the temporary address. No additional charges will apply (see Disposition of Mail Chart, Appendix E).
- First-Class Mail Packages - If First-Class Mail packages do not fit in the weekly shipment, each is rerouted separately at no additional charge (see Disposition of Mail Chart, Appendix E).
- Standard Mail and Package Services Mail Articles and packages mailed at the Standard Mail Parcel Post ${ }^{\circledR}$, Bound Printed Matter, Media Mail ${ }^{\oplus}$, and Library Mail rates are included in the PFS package if they fit inside the package after letters, flats or large envelopes, and magazines are inserted. Otherwise, they will be shipped postage due at the Priority Mail rate regardless of the initial postage rate. The appropriate postage due fees will be collected at the point of delivery.
- Mail requiring a scan, signature, or additional postage at delivery will be rerouted separately (see Disposition of Mail Chart). Examples of such mail include Express Mail, mail bearing Delivery Confirmation ${ }^{\text {TM }}$ or Return Receipt, postage due mail, and numbered Insured mail.
Note: Advise customers to notify their senders of Standard Mail and Package Services items to address this mail directly to the customer's temporary address to avoid
additional charges (see Disposition of Mail Chart, Appendix $E$ on page (113).


### 5.5 Ending Service

The service ends on the requested end date indicated by the customer in block 16 on the PFS application. Once the service ends, delivery of the mail resumes at the customer's primary address on the date indicated in block 17 on the PFS application.

Between the last shipment date in block 18 on the PFS application and the resume normal delivery date in block 17, the customer has the option of picking up the accumulated mail from the primary address Post Office.

Continue to reroute outside pieces after the last ship date if the mailpiece will arrive at the temporary address by the customer's end date of service.

### 5.6 Canceling Service

A PFS customer may change the end date or cancel service. Requests to modify service are required prior to the last ship date found in block 18 on the PFS application. The initial application fee is nonrefundable. However, upon the customer's request, the unused portion of the weekly mailing charges may be refunded.

### 5.7 Refund Procedures

If a customer requests a refund:

1. PS Form 3533, Application for Refund of Postage, Fees, Services and Withdrawal of Trust Accounts, is completed.
2. A valid photo-bearing identification is required.
3. The change requested is annotated on the customer's application.
4. The unused portion of the PFS charge is calculated and the refund amount is recorded on the PFS application. The amount calculated will be the amount due to the customer.
5. A no-fee postal money order for the amount refunded is issued to the customer and entered into AIC 623, Refund of Premium Forwarding Service Fee.
6. PS Form 3533 is attached to the PFS application and filed locally. Refund records are maintained according to standard record retention policy.

### 5.8 Replenishing Supplies

Each Post Office will receive an automatic distribution of applications, Label 85 , the counter card with take-one brochures, and the lobby poster. Additional quantities of the following can be ordered from the Topeka Material Distribution Center (MDC):

- PS Form 8176, Premium Forwarding Service Application, PSN 7530-07-000-6197.
- Label 85, Premium Forwarding Service Penalty Label (G-400), PSN 7690-08-000-0862.
- Counter Card with Take-One, PSN 7610-08-000-1458


## 6 Responsibilities

### 6.1 Overall Responsibilities

The local Post Office will set up procedures to accommodate PFS. In general:

- The PFS operation will work in the same manner as the existing hold mail and Priority Mail reshipping procedures for the respective Post Office.
- The PFS operation will vary by Post Office due to facility size and the number of customers opting to use this service.
- Those locations with a hold mail case should use it for storing PFS mail for subsequent reshipping. Locations without a hold mail case should follow procedures for storing PFS mail with other hold mail for subsequent reshipping - similar to Priority Mail reship service.


### 6.2 Management Responsibilities

Post Office management (postmasters, managers, and supervisors) have the overall responsibility to identify the designated control point employee (DCPE) and other employees to perform the responsibilities in support of the PFS program. These include handling and separating mail for PFS customers, preparing PFS mail for reshipment, rerouting PFS packages, and other duties, as appropriate, in accordance with division of labor policies for that office. In addition, management also has the responsibility to:

1. Oversee local public relations, communications, and advertising to make customers aware of PFS. Provide press releases and news articles to local newspapers and utilize appropriate advertising, as required.
2. Ensure employees responsible for the day-to-day operations (including accepting PFS applications, tracking customer enrollments, and preparing PFS mail for reshipment or rerouting) are adequately prepared to perform the required functions.
3. Ensure an adequate supply of Priority Mail packaging and tape is available for use at the primary address Post Office.
4. Ensure an adequate supply of labels used for the temporary address is produced.
5. Ensure PS Form 8176, Premium Forwarding Service Application, and Label 85 are available.
6. Ensure all informal mail forwarding (i.e., "snowbird" service) arrangements are stopped as detailed in section 2.2 on page 95 of these guidelines.
7. Use the sample customer letter in Appendix A on page 104 to notify existing "snowbird" customers about the termination of previous informal mail forwarding arrangements and the initiation of PFS.
8. Oversee the PFS operation to ensure the service is being provided according to the PFS guidelines.
9. Perform random checks to ensure customers are properly completing and signing the PFS application to authorize service and are provided with the customer's copy of the Dispostion of Mail Chart (see Appendix F on page 114.
10. Make certain the dates of the requested service period fall between 2 weeks and 1 year and the required PFS fees are collected prior to the start of the service period.
11. Ensure the customer applications are handed off to the designated employee(s).
12. Ensure the designated employee(s) maintains a PFS Master Tracking Log to track service for all PFS customers.
13. Ensure the PFS Shipping Card is given to the employee designated to hold out the PFS customer's mail for reshipment.
14. Verify all pertinent information from the customer's application and related mailing activities are recorded in the PFS Master Tracking Log and on the back of the PFS Shipping Card.
15. Ensure all replacement employees are aware of the PFS order.
16. Ensure PFS mailings are processed and mailed each Wednesday during the service period.
17. Ensure all mail is reshipped or rerouted; mailer endorsements are not honored; and accountable mail and larger parcels are rerouted immediately and separately outside of the PFS weekly shipment.
18. Ensure PFS is only provided to domestic addresses.
19. Ensure the customer's normal mail delivery to the primary address resumes as directed by the customer's PFS application.

### 6.3 Responsibilities of Employees Accepting PFS Applications

1. Explaining this optional service to customers who submit a hold mail request or temporary Change-of-Address Order (PS Form 3575) or to any customers who request hold mail or temporary change-of-address information.
2. Explaining the difference between temporary forwarding, hold mail service, and PFS.
3. If a customer requests PFS, the retail acceptance employee should assist the customer in completing the PFS Application, review the application, and verify its accuracy. Be sure the customer is aware of the survey question in block 22 at the bottom of the application.
4. Once a customer has submitted a PFS application, the acceptance employee must see personal identification to verify the identity of the applicant and proof of residency at the primary address, and record the types of identification on the application. Acceptable types of identification are:

- Driver's license or state-issued nondriver identification;
- Passport (foreign or domestic); or
- Military identification card.

Acceptable proof of residency at the primary address is: ${ }^{4}$

- A current lease, mortgage, or deed of trust;
- Voter or vehicle registration card; or
- Home or vehicle insurance policy.

Note: Postmasters and unit managers have the right to require more identification than the minimum requirements outlined above. Postmasters and unit managers have the right to refuse to accept an application if the identity of the customer cannot be adequately verified. ${ }^{5}$
5. The acceptance employee will also question any customer enrolling in PFS to verify the customer does not have an active hold mail request or PS Form 3575 on file. If either is currently active, the acceptance employee will take the necessary steps with the customer to avoid having both services active at the same time.
6. The acceptance employee will ensure the start and end date fall between 2 weeks and 1 year.
7. The acceptance employee will collect the appropriate amount of funds for the service period and process the payment for PFS by:

[^5]a) Entering the amount of the nonrefundable application fee of $\$ 10$ into AIC 108, Premium Forwarding Service Application Fee.
b) Entering the calculated amount of the service charge of $\$ 10$ for each week for the entire period of service as outlined in the application; this amount is entered into AIC 159, Premium Forwarding Service Fee.
c) Issuing the customer a receipt for payment, the customer copy of the PFS application, and a Disposition of Mail Chart (Customer Copy) on page 114
d) Reminding the customer to inform senders of large parcels to send these items directly to their temporary address to avoid incurring additional postage costs for those items.
8. The acceptance employee will hand off the customer application to the designated control point employee.

### 6.4 Main Responsibilities of Designated Control Point Employee (DCPE)

Once the application is received by the DCPE:

1. The DCPE creates a PFS Master Tracking Log, (see Appendix $G$ on page 115.
2. The DCPE adds all pertinent information from the customer's application into the PFS Master Tracking Log. This information is also found on PFS Shipping Card (see page 4 of PS Form 8176).
3. The DCPE notifies the delivery unit or P.O. Box employee by providing the PFS Shipping Card, sends the HQ copy (page 3) of the application to the address noted on the bottom of the page at least once a week, and files the Post Office copy (page 1) locally.
4. The DCPE will make arrangements to produce enough address labels to cover the weekly shipments and at least five additional labels for accountable mail and "outside" packages.
5. Ensure the customer's mail is held out and bundled by the designated delivery or P.O. Box employee.
6. Ensure First-Class Mail packages are held until Wednesday to determine if they will fit in the PFS weekly shipment.
7. Place letters and flats in Priority Mail packaging starting with highest class of service. Do NOT use Priority Mail Flat-Rate boxes. Include all small parcels that will fit in the Priority Mail packaging (starting with the highest class of service), but only after all of the letters and flats have been added. All mail is reshipped and rerouted, regardless of the mailpiece endorsement.
8. Process and ship PFS mailings on the designated day - Wednesday.
9. Ensure all PFS mail is reshipped and rerouted according to PFS policy.
10. Individually reroute accountable mail and some packages outside the PFS weekly shipment as required. Some of these items can be shipped after the last ship date (Wednesday) if they will arrive prior to the customer's end date. For example: The customer's end date is Thursday, August 18. The last ship date is the previous Wednesday, August 10. If you receive an Express Mail package on Thursday, August 11, it can be rerouted because it has 7 days to arrive at the customer's temporary address by the end date, August 18.
11. Ensure PFS forwarding is only for domestic addresses, including to, but not from, APOs and FPOs.
12. Ensure businesses (other than those with small P.O. Boxes size 1 \& 2) and customers with 3 , 4 , or 5 size P.O. Boxes are not enrolled in PFS. (Subject to exceptions contained in item 4 of 5.1.3, on page 98 )
13. Document each weekly shipment on the PFS Shipping Card, Appendix D.

### 6.5 Main Responsibilities of Delivery and P.O. Box Employees

These employees are responsible for:

1. Explaining this optional service to customers who submit a hold mail request or temporary Change-of-Address Order (PS Form 3575) or to any customers who request hold mail or temporary address change information.
2. Explaining the difference between temporary forwarding, hold mail service, and PFS.
3. Verifying there is no active Change-of-Address Order (PS Form 3575) on file for the PFS customer and notifying management if there is.
4. Placing the PFS Shipping Cards in the address location on the carrier case or in the PO Box for each PFS customer following procedures similar to current handling of hold mail and temporary Change-of-Address mail.
5. Ensuring PFS is only for domestic addresses, including to, but not from APOs and FPOs.
6. Ensuring business addresses (other than those with P.O. Boxes size $1 \& 2$ ) and customers with size 3, 4, or 5 P.O. Boxes are not enrolled in PFS.
7. Holding PFS customers' mail for weekly reshipment in accordance with existing hold mail procedures and rerouting individual pieces as required.
8. Ensuring replacement employees are aware of the PFS order.
9. Individually rerouting accountable mail and some packages outside the PFS weekly shipment as required.
10. Stopping the PFS service on the requested end date as indicated on the customer application or PFS Shipping Card (block 17, PS Form 8176) by removing the card from the address slot.

## 7 Things to Remember

- Give a copy of the Disposition of Mail Chart (Customer Copy) in Appendix $F$ on page 114 to each customer who enrolls.
- Machine-printed address labels (bearing a barcode when possible) with the customer's temporary address should be used and affixed to Label 85 on all weekly Priority Mail shipments. The temporary address can be printed directly onto Label 85.
- Label 85 is ONLY to be used on the weekly PFS Priority Mail shipment. It is NOT used for rerouting items outside of the weekly PFS Priority Mail shipment.
- The return address on weekly PFS Priority Mail shipments is always the primary address Post Office.
- The return address on pieces rerouted separately from the weekly PFS Priority Mail shipment remains the originator of the mailpiece.
- All mail is reshipped and rerouted, regardless of the mailpiece endorsement.
- Express Mail articles are never included in the weekly PFS shipment.
- First-Class Mail packages are held until Wednesday to determine if they will fit in the PFS weekly shipment.
- Mail bearing a Return Receipt is rerouted to the temporary address; however, do not provide the temporary address in section $D$ of the Return Receipt, PS Form 3811.
- Mail with certain extra services, i.e., requiring a scan, signature, or additional postage (postage due), is never included in the weekly PFS shipment.
- Packages are only included in the weekly PFS Priority Mail shipment after letters, flats, or large envelopes and magazines are inserted.
- Packages are inserted by highest to lowest class of service, e.g., Priority Mail and First-Class Mail packages are inserted before Standard Mail parcels.
- While use of a single, larger box is preferred, two or more PFS Priority Mail packages may be used for one customer if the volume of letters, flats, or large envelopes and magazines require additional containers to reship the customer's weekly accumulation of mail. The $\$ 10$ weekly PFS price includes all applicable mail prepared for shipment on Wednesdays.
- An additional Priority Mail container should not be used just to accommodate a parcel, instead the parcel should be sent as an outside.
- Make sure to evaluate if items that are rerouted outside the weekly shipment can be shipped after the last ship date (Wednesday). If they will arrive at the customer's temporary address prior to the customer's end date the mailpiece should be sent.

For example: The customer's end date is Thursday, August 25. The last ship date is the previous Wednesday, August 17. If you receive a Priority Mail package on Friday, August 19, it can be rerouted because it has 6 days to arrive at the customer's temporary address by the end date, August 25.

- PFS is $\$ 10$ for the weekly PFS Priority Mail shipment regardless of the volume of mail or the (zone) distance it has to travel to reach the temporary address.
- Do not use the Priority Mail Flat-Rate box for PFS shipments. Do not use ReadyPost ${ }^{\circledR}$ shipping materials for PFS shipments.
- Send the Headquarters copy, page 3 of the application, to the address noted on the bottom of the page at least once a week.


## Appendix A - Sample Letter to Customer

Dear Customer:

On August 7, 2005, the United States Postal Service [begins/began] offering a new service for the temporary forwarding of mail - Premium Forwarding Service. It offers the option of having all your mail shipped to you while you are temporarily away from your primary residence for a minimum of 2 weeks and up to a maximum of 1 year.

While your mail has been forwarded to temporary locations in the past through informal arrangements, we are certain you'll find our new standardized temporary forwarding service to be a more efficient and reliable alternative at a reasonable cost.

For a $\$ 10$ enrollment fee and $\$ 10$ for each weekly shipment, Premium Forwarding Service allows your mail to reach you at your temporary location anywhere across the nation - no matter the distance or volume of mail you receive. And it provides a consistent service that is available to all customers nationwide.

Please feel free to stop by my office for an application or to learn more about this new service.
As always, it's our pleasure to "deliver for you" - wherever you are!
Thank you for your business.
[signed]
Postmaster

## Appendix B — Sample Application Form (Page 1-front - Post Office Copy)

## UNITEDSTATES POSTAL SERVICE

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## Appendix B - Sample Application Form (Page 2-front - Customer Copy)

## UNITEDSTATES POSTAL SERVICE

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## Appendix B — Sample Application Form (Page 3-front - Headquarters Copy)



## UNITEDSTATES POSTAL SERVICE.

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## Appendix B - Sample Application Form (Page 4-front - Post Office Shipping Copy)

## UNITEDSTATES POSTAL SERVICE.

## Premium Forwarding Service (PFS) Application

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## Appendix C — Sample Application Form Terms and Conditions (Page 1-back - Post Office Copy)

## Terms and Conditions

This document idemifies the Terms and Conditions under which the United States Postal Service ${ }^{6}$ makes this service avalable to you. By signing the application, you are stating that you have read and understand this document, and you sgree to be bound by its terms and condtions. Applicafons for this service can only be accepted and processed at the Post Office ${ }^{\text {Tu }}$, induding its stations, or branches, that serves your primary maling address.

## SERVICE DEFINITION

USPS* Premium Forwarding Service (PFS) is a personalzed service for reshipping mail from a primary residential address to a temporary address using a Priorty Mailo shipment. Some mail pieces, such as those requiring a delivery scan or signature and Express Mail are rerouted piece by piece.

Service Rules for Retail Signup

1. PFS is avalable only from domestic addresses; PFS is available ta, but not from APOs and FPOs.
2. A formal temporary or permanent Change of Address Order (PS Form 3575) cannot be active simutaneously with PFS
3. This service reships mail for an entine household or for an individual addressee to a temporery address. Business addressees and centralized defivery points are generaly ineligitle.
4. Customers can have all their mail delivered to a temporary address for a minimum of two weeks to a maximum of one year. All mail is reshipped regardiess of malpioce andorsements
5. Shipments are mailed onoe a week on Wednesday. PFS is not a guaranteed servios; no refunds are allowed for delayed shipmerts.
6. The cost is $\$ 10.00$ to enroll (norrefundabie) and $\$ 10.00$ for each weekly shioment. Customers must pay for the entire period of service at the time of application. The customer may pay for the service with cash, check, credt card or debit card.
7. Whan applying customers must provide two types of identfication; one must contain a photo. Customers must provide evidence of residency at the primary address.
8. The start date is the first day fie customer wants the Postal Service ${ }^{\text {Tu }}$ to hold the mal for reahipment. The end date is the last day the customer will accept mail delivered to the temporary address.
9. Mail requiring a scan, signature or addfional postage at delivery will be rerouted separately (see Disposition of Mail Chart). Examples of such mall indude Express Mail, mail bearing Delivery Confirmationtw or Return Receipt; Postage Due Mail and Numbered Insıred Mail.
10. Some packages rerouted seperately from the weekly shipment to the temporary address will arrive at the temporary address postage due of Prionity Mal rates (see Disposition of Mall Chart)
a. Express Mail-Express Mailartides will not be induded in fre PFS peckage. Express Mail articles are rerouted immediately to the temporary address. No additional charges will apply (see Disposition of Mail Chart).
b. Priority Mail - Priority Mal articles are NOT held for reshipment in the PFS paokage, uniess doing so woULO NOT delay its delivery to the temporary address No addtional charges will apply (see Disposition of Mail Chart)
c. First-Class MaiP Packages - If First-Class Mail packages do not fit in the weakly shipment, each will be rerouted separately at no additional charge (see Disposifon of Mail Chart).
d. Standard Mail and Package Services Mail - Articles and packages mailed at the Standard Mail Parcel Post甲, Bound Printed Matter, Media MaiP, and LDrary Mail rates wil be included in the PFS package If they ft inside the parkage (afler letters, flate or large envelopes, and magazines are inserted). Ofierwise, fhey will be shipped postage due at the Priority Mail rate regardless of the inifal postage rate. The appropriate postage due fees will be collected at the point of delivery.

Note: To awoid additional charges, customers should have the sender of Standard Mail and Package Services Mail send this mail directly to the temporary sddresses (see Dispostion of Mail Chart).

Service Modifications (Extend, Shorten or Cancel Service)

1. Custamers must notify their primary address Post Office ${ }^{\text {T }}$ of the new end date if there is a change.
2. To extend service, the customer must pay for all addifonal weeks of service before the extension is processed.
3. F the customer leminates the service early, an appropriate refund can, upon request, be provided, for the weeks not used. Refunds are issued by the primary address Post Office.
[^6]
## Appendix C - Sample Application Form Terms and Conditions (Page 2-back - Customer Copy)

## Terms and Conditions

This document identifes the Terms and Condzions under which the United States Postal Service 0 makes this service available to you. By signing the application, you are stating that you have read and understand this document, and you agree to be bound by its berms and condtions. Applications for fhis service can onity be accepted and processed at the Post Office ${ }^{74}$, including its stations, of branches, that serves your primary maining address.

## SERVICE DEFINITION

USPS* Premium Forwarding Service (PFS) is a personalized service for reshipping mail from a primary residential address to a temporary address using a Priority Maips shipment. Some mail pieces, such as those requiring a delivery scan or signature and Express Mal8 are rerouted piece by piece.

Service Rules for Retail Signup

1. PFS is available only from domesic addresses, PFS is availabie to, but not from APOs and FPOs.
2. A formal temporary or permanent Change of Address Order (PS Form 3575) cannot be active simultanoousty with PFS.
3. This service reships mall for an entire household or for an individual addenssen to a temporary address. Business addressees and centralized delivery points are peneraly ineligible.
4. Customers can have all their mail delvered to a temporary address for a minimum of two weeks to a maximum of one year. All mail is reshipped regardiess of maipiece endorsements.
5. Shipments are maled once a week on Wednesday. PFS is not a guaranteed service; no refunds are allowed for delayed shipments.
6. The oost is $\$ 10.00$ to enroll (nonrefundabie) and $\$ 10.00$ for each weekly shipment. Customers must pay for the entire period of service at the time of application. The customer may pay for the service with cash, check, credt card or debit card.
7. When applying, customers must provide two types of identfication; one must contain a photo. Customers must provide evidence of residency at the primary address.
A. The start date is the first day the customer wants the Postal Servipe ${ }^{\text {n" }}$ to hold the mal for reshipment. The end date is the last day the customer will accept mail delivered to the temporary address.
8. Mail requring a scan, signature or additonal postage at delivery will be rerouted separately (see Disposition of Mal Charp. Examples of such mail inolude Express Mail, mall bearing Delivery ConfirmationT" or Retum Recaipt: Postage Due Mal and Numbered Insured Mall.
9. Some packages rerouted separately from the weekly shipment to the temporary address will arrive at the temporary address postage due at Prionity Mail rates (see Disposition of Mail Chart):
a. Express Mail - Express Mail articles will not be induded in the PFS package. Express Mall articies are rerouted immediately to the temporary address. No additional charges will apply (see Disposition of Mail Chart).
b. Priority Mail - Priority Mail articles are NOT held for reshipment in the PFS peckage, unless doing so wOULD NOT delay its delivery to the temporary eddress. No additonal changes will apply (see Disposition of Mail Chert)
c. First-Class Mair Packages - If First-Class Mail packages do not fit in the weekly shipment, each will be rerouted separately at no additional charge (see Disposifon of Mail Charl).
di. Standard Mail and Package Services Mail - Artides and packages mailed at the Standard Mal Parcel Post6. Bound Printed Mater, Media Mail ${ }^{8}$, and Library Mal rates wil be included in the PFS package if they it inside the package (affer letters, flats or large onvelapes, and magazines are inserted). Otherwise, fhey will be shipped postage due at the Prionty Mail rate regardless of the inifal postage rate. The appropriate postage due foes will be collected at the point of delvery.

Note: To avoid additional charges, customers should have the sender of Standard Mal and Package Services Mail send this mail drectly to the temporary addresses (see Dispostion of Mail Charl).

## Service Modifications (Extend, Shorten or Cancel Service)

1. Customers must notify their primary address Post Cffica ${ }^{\text {Th }}$ of the new end date if there is a change.
2. To extend service, the customer must pay for all addifonal weeks of service before the extension is processed.
3. If the customer teminates the service earty, an appropriate refund can, upon request, be provided, for the weeks not used. Refunds are issued by the primary address Post Office.
[^7]
## Appendix C - Sample Application Form Terms and Conditions (Page 3-back - Headquarters Copy)

## Terms and Conditions

This document identifes the Terms and Conditions under which the United States Postal Service8 makes this sarvice available to you. By signing the application, you are stating that you have read and understand this document, and you agree to be bound by its lems and condtions. Applications for this service can only be accepted and processed at the Post Office ${ }^{\text {² }}$, including its stations, or branches, that serves your primary mailing address.

## SERVICE DEFINITION

USPS ${ }^{(1}$ Premium Forwarding Service (PFS) is a personalized service for reshipping mail from a primary residential address to a temporary address using a Priorty Mat\& shipment. Some mail pieces, such as those requiring a delvery scan or signature and Express Maile are rerouted piece by plece.

## Service Rules for Retail Signup

1. PFS is avalable only from domestc addresses; PFS is available to, but not from APOs and FPOs.
2. A formal temporary or permanent Change of Address Order (PS Form 3575) cannot be active simultaneously with PFS.
3. This semice reships mail for an entire household or for an individual addressee to a temporary address. Businees addressees and centralized delivery points are gonerally ineligible.
4. Customers can have all their mal delivered to a temporary address for a minimum of two weeks to a maximum of one year. All mal is reshipped regardless of malpiece endorsements.
5. Shipments are maied once a week on Wednesday. PFS is not a guaranteed service; no rafunds are allowed for delayed shipments.
6. The coet is $\$ 10.00$ to enroll (nonrefundable) and $\$ 10.00$ for each weekly shipment. Customers must pay for the emtire period of service at the time of application. The customer may pay for the service with cash, check, creat card or debit card.
7. When applying, customers must provide wo types of identfication; one must contain a photo. Customers must provide evidence of residency at the primary address.
8. The start date is the first day the customer wants the Postal Service ${ }^{\text {u }}$ to hoid the mail for reshipment. The end date is the last day the customer will accept mal delivered to the temporary address.
9. Mail requiring a scan, signature or additional postage at delivery will be rerouted separately (see Disposifon of Mail Charf). Examples of such mail include Express Mas, mail bearing Delvery Confirmation ${ }^{\text {w }}$ or Relum Recoipt; Postage Due Mail and Numbered Insured Mail.
10. Some packages rerouted separataly from the woekly shipment to the temporary address will arrive at the temporary address postage due at Prionty Mail rates (see Disposition of Mall Chart):
a. Express Mail-Express Mal articles will not be included in the PFS peckage. Express Mail articles are rerouted immediately to the lemporary address. No addtional chargas will apply (see Disposition of Mail Chart).
b. Priority Mail - Pricrity Mail artides are NOT held for reshipmert in the PFS package, uniess doing so WOULD NOT delay its delivery to the temporary address. No addifonal charges will apply (see Disposition of Mail Chart).
c. First-Class Mai ${ }^{\ominus}$ Packages - II First-Class Mail packages do not fit in the weekly shipment, each will be rerouted separately at no additional charge (see Dispositon of Mail Chart).
d. Standard Mail and Package Services Mail - Attides and packages mailed at the Standard Mal Parcel Poste, Bound Printed Matter, Media Mai*, and Library Mal rates will be included in the PFS package if they fit inside the package (efler letters, fats or large envelopes, and magazines are inserted). Otherwise, they will be shipped postage due at the Priority Mail rate regardiess of the inital postage rate. The appropriate postage due fees will be collected at the point of delivery.

Note: To avoid addifonal charges, oustomers should have the sender of Standard Mail and Package Services Mail send this mal directly to the temporary addresses (see Dispostion of Mail Charf).

Service Modifications (Extend, Shorten or Cancel Service)

1. Customers must notity their primary address Post Office ${ }^{\text {Th }}$ of the new end date if there is a change.
2. To extend service, the customer must pay for all addifonal weeks of service belore the extension is processed.
3. Fthe customer terminates the service earty, an appropriate refund can, upon request, be provided, for the weeks not used. Refunds are issued by the primary address Poet Office.
[^8]
## Appendix D - Sample Application PFS Shipping Card and Instructions (Page 4-back - Post Office Shipping Copy)

| Record of PFS Mail Shipments |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mail Date | Employed's Initials | Commerts | Meil Date | Emplogea's Initiols | Comments |
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Instructions for completing PFS Application form:

1. Indicate E this application is for a single indvidual or the entire household. Check the acpropriate bur.
2. Fil-in the last name, first rame, and middle intial of PFS applicant.
3. Prowide an emal adtress where PFS applicart can be reached. This information is optional.

48 4a. Provide the primary address from where the mal will be reshipped. Fallaw speofic instructions for Puerto Rico.
545 . Frovide the temporary address to where the mal wil be shipped. Follow spedfic instrucions for Puerto Fuco
6-8. Provide the city, stale, and ZIP+4 of the primary addreas from where the mal will be reshipped.
9- 11. Provide the city, siale, and Z1P+4 of the temporary address to where the mall will be reshipped.
12. Provide a telechone number where the customer can be reaches at the primary address. Teleghone number can be a land line or cell phone.
13. Provide a telephone number where you can be reached at the femporary address. Telephone number can be a land line or cel phone and can aloo be same as primary phone number
14. Sign and date the appicaion. Your signature confims your acoptance of the lerms and condions printed on the reverse of the customer copy.
15. Indicate when the service starts. The start date is the frat day you want the Postal Service so hold the mal for reekipment.
16. Indicste when the service ends. The end date is the last day you want to receive mal at the temporary address
17. Provide the date to resume mail delvery. This date must not exceed two weeks past the end date of the service.
$18 . \quad$ For Official Use Only - Postal Service personnel calculates the last shipment date based on the customeris start and end dates and enters it here. PF5 Prierify Mai shipments are maied on Wednesdays
19. For Official Use Only - Prostal Service personnel prowides the name and addess of the office acceping the application.
20. For Official Use Only - Pastal Service personnel wribs in the type of idontification used to verify the customerts identily and primary address match
21. For Official Use Only - Postal Service persornel initals here to indicate ameptance of customer applicalon, and verfication of the customers identify and address matoh. Postal Service personnel verfies that payment and anrollment fee have been recsived.
22. Customer completes aptionsl enrolment questions on the front of the form. (Answering bege quesfions is optional)
23. Customer reads privacy staxement.

| Distrituition: | Post Olfice Copy 1 | Post Office |
| :--- | :--- | :--- |
|  | Customer Copy 2 | Custamer |
|  | HQ Copy 3 | Mail to address at right |
|  | Post Ofice Copy 4 | Shipping Copy |

USPSPFS
ATTN ARNETTA L CCBB
475 L'ENFANT PLAZA SNV RM B436
WASHINGTONOC 20200-5436

[^9]
## Appendix E — USPS ${ }^{\circledR}$ Premium Forwarding Service, Disposition of Mail Chart (Post Office Copy)

This chart identifies what mail is included in the $\$ 10.00$ weekly shipment and what mail costs extra.

|  |  |  |  |  |  |  |
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| Shape |  |  |  |  |  |  |

## LEGEND:

Included = Included in weekly PFS shipment at no additional cost.
${ }^{1}$ Priority Mail items are included in the weekly PFS shipment unless including the item would delay its arrival at the customer's temporary address.
May be included = Included in weekly PFS shipment only if it fits after all the letters and flats (magazines and large envelopes) are included. If item does not fit, it will be rerouted separately incurring postage due charges at Priority Mail rates.
Not Included = Not included in weekly PFS shipment. These items are rerouted separately at no additional charge.
N/A = Not applicable
Postage Due = Not included in weekly PFS shipment. These items are sent separately incurring postage due charges at Priority Mail rates.
To avoid incurring postage due charges, customers are encouraged to have this mail sent directly to their temporary address.
${ }^{2}$ Oversized Parcel Post items are sent postage due at the applicable oversized Parcel Post rate.

## Appendix F - USPS ${ }^{\oplus}$ Premium Forwarding Service, Disposition of Mail Chart (Customer Copy)

This chart identifies what mail could incur additional postage charges.

| Shape | Standard Mail <br> (With Delivery Confirmation or <br> other exta svc requiring scan or <br> signature) | Standard Mail <br> (Without Delivery Confirmation) <br> (bulletins, small parcels, Direct <br> Advertising Mail) | Package Services <br> (With extra svc requiring scan <br> or signature) | Package Services <br> (Without Delivery Confirmation <br> or other extra svc-Parcel Post, <br> merchandise, books, <br> recordings) |
| :--- | :--- | :--- | :--- | :--- |
| Letters and Flats | N/A | N/A | Postage Due | N/A |
| Parcel (small) | May be included | Postage Due | May be included |  |
| Parcel (too large for PFS pkg.) | Postage Due | Postage Due | Postage Due ${ }^{1}$ | Postage Due ${ }^{1}$ |

## LEGEND

N/A = Not applicable (additional cost not incurred)
May be included = Included in weekly PFS shipment only if it fits after all the letters and flats (magazines and large envelopes) are included. If item does not fit, it will be sent separately incurring postage due charges at Priority Mail rates
Postage Due = Not included in weekly PFS shipment. These items are sent separately incurring postage due charges at Priority Mail rates. To avoid incurring postage due charges, customers are encouraged to have this mail sent directly to their temporary address.
${ }^{1}$ Oversized Parcel Post items are sent postage due at the applicable oversized Parcel Post rate.

Appendix G - Sample PFS Master Tracking Log


## Appendix H - Frequently Asked Questions (FAQs)

1. What is Premium Forwarding Service (PFS)?

PFS is a 2-year experiment of a new service that gives residential customers the option to have all of their mail reshipped to a temporary address while they are away from home. For a minimal charge, the Postal Service will package all of the customer's mail weekly with some exceptions and send it by Priority Mail to the temporary address. PFS can be used for a minimum of 2 weeks up to a maximum of 1 year. It provides customers an additional option to the current piece-by-piece temporary forwarding and hold mail services.
2. When does this new service start?

PFS will be offered nationwide at all Postal Service Retail locations and community Post Offices beginning August 7, 2005.
3. How much does it cost?

The cost for PFS is $\$ 10$ to enroll and $\$ 10$ for each week of the designated service period. The enrollment fee is nonrefundable.
4. How do customers enroll?

Customers must complete and submit PS Form 8176, Premium Forwarding Service Application, in person at the Post Office (including any of its stations and branches) serving their primary address. The customer presents two types of valid identification (one with photo) along with proof of residency with the PFS application. Both the enrollment fee and the payment for each weekly shipment covering the period specified by the customer are due at the time of application.
5. Can customers enroll in PFS via phone and Internet?

Phone and Internet enrollment are not available at this time. However, future enhancements to the service are planned.
6. Do customers who use the service more than one time a year have to pay the $\$ 10$ enrollment fee with each subsequent PFS application?
Yes. The $\$ 10$ enrollment fee is due with each PFS application filed.
7. Can customers who have a COA or hold mail request on file enroll in PFS?

No. Customers with an active COA or hold mail request on file are not eligible to participate in PFS.
8. With PFS, do customers have the option to have their mail shipped to their temporary address weekly other than by Priority Mail service?
No.
9. Can the temporary address be a P.O. Box address? Yes.
10. Can customers have their mail shipped to a mailbox at a UPS Store or MailBoxes, Etc. location?

Yes. The temporary address can be a commercial mail receiving agency (CMRA), but the primary address cannot be a CMRA or other single point delivery as defined in Postal Operations Manual (POM) 631.
11. Are there limits to the number of PFS applications that can be on file at one time from a single address?

No. There can be different PFS applications on file for multiple "individuals" from one primary address. However, there can be only one PFS application on file for an entire household from a primary address.
12. Can PFS customers elect to have their mail shipped to their temporary address more than once per week? No.
13. Can customers extend the service or cancel or shorten the length of the service?

Yes. PFS customers can extend (up to 1 year), cancel, or shorten the service. To request a service modification, they must contact their primary Post Office (where the PFS application is on file) by phone or in writing prior to the last ship date. For service extensions, customers must make payments for the additional weeks prior to the new service period. With requests to shorten or cancel the service, customers must apply for a refund for any unused shipments by completing PS Form 3533, Application for Refund of Postage, Fees, Services and Withdrawal of Trust Accounts, and submitting it to the primary Post Office. The enrollment fee is nonrefundable.
14. With PFS, can a customer specify what mail (or what class of mail) they want forwarded to their temporary address?
No. PFS provides shipment of all mail, regardless of class or subclass, from a primary address to a temporary address as designated by the customer.

## 15. What are the restrictions for PFS?

PFS is available from and to domestic addresses only.
Customers whose primary address is an APO or FPO address are not eligible to use PFS. However, the temporary address may be an APO or FPO address.
Customers whose primary address is a business address are generally not eligible to participate in PFS.
Customers whose primary address is a P.O. Box size 3, 4, or 5 are not eligible to use PFS. (An exception is allowed customers who have a size 3, 4, or 5 Post Office Box because a smaller size was not available.)
Customers whose primary address is a centralized delivery point to which the Postal Service provides delivery in bulk to a third party (e.g., CMRAs) are not eligible to use PFS.
16. Do mailer endorsements affect reshipment through PFS?

No. Mail for PFS customers is reshipped or rerouted regardless of any mailpiece endorsements.

## 17. How does PFS differ from a temporary Change-of-Address Order?

A Change-of-Address (COA) Order, either temporary or permanent, provides for "piece-by-piece" forwarding of primarily First-Class Mail for a specified period of time. PFS provides a single weekly shipment of all mail via Priority Mail (with some exceptions). PFS mail is not processed through the Computerized Forwarding System (CFS) and endorsements do not apply.
18. Can individual offices elect not to offer PFS and continue to offer their informal temporary forwarding arrangements to customers?
No. PFS replaces all informal arrangements offered at some Post Offices to accommodate customers' temporary address changes. PFS will be available to customers at all retail locations beginning August 7, 2005.

## 19. What about items too large to fit into the weekly PFS Priority Mail shipment?

Priority Mail and First-Class Mail mailpieces too large to fit are rerouted individually to the temporary address at no additional cost. Standard Mail and Package Services parcels too large to fit are rerouted "postage due" at the applicable Priority Mail rate.
20. If there is a large weekly volume of mail for a PFS customer, will the Postal Service prepare and send more than one weekly PFS Priority Mail package to the customer's temporary address?
Yes. The Postal Service will prepare and send two or more PFS Priority Mail packages for one customer if the volume of letters, flats, large envelopes, and magazines requires additional packages. However, the preferred method is to use a larger box.
21. Will PFS provide a guaranteed time of delivery service?

No. PFS does not include a guaranteed time of delivery. PFS shipments are sent each Wednesday via Priority Mail service.

## 22. How are Delivery Confirmation and other accountable mailpieces handled with PFS?

Delivery Confirmation, accountable mail, Express Mail, and other mailpieces that require a scan will not be included within the weekly Priority Mail shipment. These items will be individually readdressed to the temporary address, scanned as "forwarded," and immediately rerouted to the temporary address. Express Mail and Priority Mail items are immediately rerouted at no additional charge. Standard Mail and Package Services mailpieces requiring a scan are immediately rerouted to the temporary address "postage due" at the applicable Priority Mail rate of postage, except that Parcel Post oversized items are rerouted "postage due" at Parcel Post oversized rates.
23. What about items arriving at the primary address "postage due"?

The Postal Service does not include items arriving "postage due" at the primary address Post Office for a PFS customer in the weekly Priority Mail shipment. These pieces are rerouted individually as follows:

- Postage-due First-Class Mail and Priority Mail items are rerouted to the temporary address "postage due under the same class of service."
- Postage-due Standard Mail and Package Services parcels (other than oversized Parcel Post) are rerouted to the temporary address "postage due" at the applicable Priority Mail rate.*
- Postage-due oversized Parcel Post items are rerouted to the temporary address at the applicable oversized Parcel Post rate.*
* The total "postage due" is the sum of the "postage due" at the time of receipt at the primary Post Office and the "postage due" for rerouting the item from the primary address Post Office.

24. With regards to PFS, what are the responsibilities of the Post Office serving the customer's primary address? The primary address Post Office accepting the PFS application (PS Form 8176) is responsible for ensuring that the customer presents two types of valid identification (one with photo) along with proof of residency with the PFS application. The primary address Post Office prepares and sends the Priority Mail shipments each Wednesday, affixing Label 85, Premium Forwarding Service Penalty Label (G-400), to each PFS Priority Mail shipment. For items that are rerouted as "outsides," the primary address Post Office is responsible for readdressing the items to the temporary address on the day received. For Delivery Confirmation and other accountable items, the primary address Post Office is responsible for scanning the pieces as "forwarded" and readdressing the pieces to the temporary address. The primary address Post Office does not use Label 85 for mailpieces sent as "outsides." The primary address Post Office is also responsible for ensuring that PFS shipments stop on the original (or revised) end date specified on the PFS application and that delivery resumes to the customer's primary address.
25. How are the temporary address labels produced for PFS shipments?

Post Offices with appropriate label printing equipment and with existing procedures for producing labels should print PFS temporary address labels using the equipment they have on hand in their local office. If a Post Office requires assistance for production of the temporary address labels, please contact the district office for direction and assistance. The district office should determine the most efficient method for printing labels if additional assistance is needed for producing labels at the local office.
Note: Penalty Label 85 is used ONLY on the weekly Priority Mail shipments. The temporary address can also be printed directly onto Label 85.
26. Can a customer request hold mail service for 30 days and on day 31 activate a PFS order so all of the mail held for 30 days is included in the first PFS shipment?
No, customers are not allowed to combine a hold mail request with PFS.
27. What about requests to hold mail at the end of the PFS service period?

PFS has a 14-day hold mail feature built into the service. At the time of enrollment, the customer must indicate the date to resume mail delivery at the primary address. This date can be up to 14 days after the end date of service. For example, if the customer's end date is August 11, the latest possible resume delivery date is August 25. The mail is held during that period at the Post Office. The customer also has the option of picking up the mail from the Post Office during that holding period.

## 28. Can a customer enroll at the temporary address Post Office?

No, PFS customers must enroll at their primary address Post Office including any of its stations and branches.

## 29. Why are Post Offices not allowed to use the Priority Mail Flat-Rate box to reship PFS Mail?

The flat-rate box offering is a separate experiment with a different pricing structure and measurement criteria. To maintain the integrity of the two experiments, the flat-rate box should not be used to reship PFS mail.
30. Are the weekly shipments still sent on Wednesday?

Yes, the day of the week to ship the weekly PFS Priority Mail packages for all Post Offices nationwide is Wednesday. You may have heard it was changed to Friday in the first PSTN Broadcast that was aired on July 13, but shortly thereafter it was decided to keep the reship day as Wednesday.
31. I have four customers for whom I provide specialized service because of extenuating circumstances. Can I continue to provide the services as outlined below?:
"Kathy" lives in Brooklyn, NY, and has filed a temporary COA. She has had a problem with misdelivery of her mail and receiving her neighbors' mail. Letter-size pieces are especially an issue. Therefore, at her request, I forward her mail once a week in a flat penalty envelope with postage paid by our G-10 permit. She has had no trouble receiving the packet as opposed to individual pieces. Must I stop this practice? Yes, this special arrangement is not authorized.
"Angela" travels to Arizona in the fall and takes 3 or 4 weeks to get there, stopping at her children's homes on the way. She files a COA, but during those travel weeks, I forward her mail in two packets. I mail them in care of her children at specified dates. After that, everything goes through CFS. May I continue to do this? No.
"Connie" makes frequent trips out of state, but only for a week or so at a time, and because of family circumstances, she is never sure when she's going to go or return. We forward by hand at her request. Is it permissible to continue this? No.
"Raymond and Ruby" go to Florida for a few weeks and leave postage-paid Flat-Rate Priority Mail envelopes with the request that I forward their First-Class Mail and Periodicals every few days. Is this okay? No.
Although those are great services for the customer, they were never authorized. The cost of providing the special services described above is not all recovered when offered for free. One of the reasons PFS was created was to eliminate all of these unauthorized informal types of arrangements, so that all of our services are available uniformly to all our customers no matter where they live. Therefore, when PFS begins on August 7, all informal mail forwarding arrangements must no longer be offered in accordance with section 2.2 on page 95.
32. Can I ship PFS customers' mail to international locations?

The 2-year experiment is only to and from domestic addresses. Mailing to international addresses is not permitted under PFS.
33. Why is PFS not available to Post Office Box customers who have size 3 or larger boxes? What do we tell these customers?

PFS is for residential customers and the price structure is based on 3 pounds of residential mail going across 6 zones. We suspect that boxes 3 , 4 , or 5 would be used by businesses that would typically get more than 3 pounds of mail a week. However, it is available to customers who use a size 3,4 , or 5 box because a size 1 or 2 was not available.
34. Why is Delivery Confirmation service not included with the PFS weekly shipment for tracking purposes?

It would add cost to the service which would increase the price for the customer. The mailpieces would require extra handling to apply and then scan the Del/Con notice. In essence, we would be charging the customer extra to track how well we shipped and delivered mail from one Post Office to another.
35. How are rural carriers compensated for packaging the mail and addressing Label 85 for mailing?

Rural carriers should not incur additional work as a result of PFS; therefore, compensation should not be an issue. Rural carriers should handle PFS mail as "hold mail," for which they are currently compensated.

Produced by the Premium Forwarding Service Team
Product Development
Product Management Direct Mail
July 2005

## Retail

## Handbook PO-102 Revision

## Currency Counting Machines

Effective August 4, 2005, Handbook PO-102, Self Service Vending Operational and Marketing Program, is revised to require the use of currency counting machines. Servicing personnel logging hours to Labor Distribution Code (LDC) 46 must have access to a currency counting machine at their domicile location to assist with counting bills and coins during pre-servicing and postservicing procedures. If needed, this equipment may be purchased through eBuy.

We will incorporate these revisions into the next printed edition of Handbook PO-102 and into the next update of the online version accessible on the Postal Service ${ }^{\text {TM }}$ PolicyNet Web site.

■ Go to http://blue.usps.gov.

- Under "Essential Links" in the left-hand column, click on References.
- Under "References" in the right-hand column, under "Policies," click on PolicyNet.
- Then click on HBKs.
(The direct URL for the Postal Service PolicyNet Web site is http://blue.usps.gov/cpim.)


## Handbook PO-102, Self Service Vending Operational and Marketing Program

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4 Servicing Self Service Vending Equipment


46 Procedures
461 Pre-servicing Procedures
[Revise text to read as follows:]
Proper preparation is essential before each servicing visit to a self service vending location. Failure to take along required equipment or adequate supplies and materials results in lost time and inadequate servicing. Following is a list of possible supplies and materials needed for servicing:
a. Accountable paper stock and other prepackaged vendable items.
b. Coins to fill the coin mechanisms and hoppers.
c. PS Form 25, Trust Fund Account (Exhibits 461a and b), to record required accounting data.
d. Replacement modules and parts.
e. Postal Service forms for customer use (PS Form 5445, Stamp Vending Machine Reimbursement Request).
f. Suitable containers for transporting stamp stock and collecting coins and bills.
g. Separate cash bags for each self service vending machine being serviced.
h. Cleaning supplies and equipment.
i. Tools (such as small Phillips and flat-tip screwdrivers).

Note: Servicing personnel logging hours to Labor Distribution Code (LDC) 46 are required to have access to a portable coin counter and a money bill currency counter at their domicile office to assist with counting coins and bills.

## 463 Postservicing Procedures

[Revise text to read as follows:]
After returning to the domicile office, the servicing person does the following postservicing steps:
a. Immediately transfer all cash, stamp stock, and equipment from the vehicle to the office work area.
b. Make arrangements for equipment repairs that are beyond the servicing person's capabilities.
c. Order required parts by contacting the local maintenance office or Field Maintenance Office.
d. Prior to making a bank deposit, retain the number of coins required to replenish all assigned self service vending equipment.
e. Make bank deposits (see subchapter 57).
f. Process resolution of customer complaints (see subchapter 83).
g. Requisition stamp stock (see section 534.1).
h. Complete PS Form 1412, Daily Financial Report (see Exhibit 463).
Note: Servicing personnel logging hours to LDC 46 are required to have access to a portable coin counter and a money bill currency counter at their domicile office to assist with counting coins and bills.

[^10] Delivery and Retail, 8-4-05


## Ordera Ready回ost. Variety Pack today!

For a limited time* receive a 12 -pack of ReadyPosto decorative mailing labels to sell in your office (at no charge to you) when you purchase a ReadyPosts Variety Pack of generic items!

- The Variety Pack is ideal for Catogory 1 offices.
- The Variey Pack incuides nine best seling generic iems packaged logether in one convenient carton.
- The Variely Pack allows oftices to order a selection of best-seling generic items in smeller quantties and sil megt the $\$ 50.00$ order mirimum

| Outsido Dimentions | Description | Pack:In |
| :---: | :---: | :---: |
| $20^{\circ} \times 14^{\prime} \times 10^{\prime \prime}$ | Mailing Carton | 6/pk |
| $6^{\circ} \times 10^{*}$ | Cushion Mailer | 12/pk |
| $10.5{ }^{+1} \times 16^{*}$ | Cushion Mailer | 8/pi |
| $14.25^{\prime} \times 20^{-}$ | Cushion Mailer | B/pk |
| $8.5^{\circ} \times 12^{\prime}$ | Cushion Mailer | 8/pk |
| $16^{\circ} \times 9^{\text {c }}$ | Bubble Packing Material | 3/pk |
| 1.88 ${ }^{\circ} \times 800^{\circ}$ | Clear Tape | 6/pk |
| $6^{6} \times 9$ | Erwelope | 10/pk |
| $10^{\prime} \times 13^{-}$ | Ervelope | 18/pk |



USPS item e93050001
Hallmark stock \#1PJM1033
$\$ 50.97$
'Offer good while supplies last.

## What's in Store

## eBay Day on tour

The eBay Day Small-Business Tour is now under way. The Postal Service ${ }^{T n}$ is hosting eBay Day events in eight major cities. Customers are learning all there is to know about selling on eBay and shipping with the Postal Service. Customers also can attend seminars and benefit from one-on-one small-business consultations with experts who know about starting or growing businesses on eBay. The experts also are highlighting the Postal Service's quick, easy, and convenient online shipping options. The tour already has stopped in Washington, DC, and Minneapolis, MN. Next on the tour: Milwaukee, WI; Kansas City, MO; Phoenix, AZ; Denver, CO; Atlanta, GA; and Miami, FL. Go to the Advertising Web site at blue.usps.gov/advertising to learn more.

## Forward with a new service

Tell your "snowbirds" all about it. Or other retirees, business travelers, military personnel, or anyone who needs mail held or temporarily forwarded. Premium Forwarding Service (PFS) is available beginning Aug. 7 as part of a 2-year experiment. It's designed for residential customers who want to receive all of their mail at a temporary address for at least 2 weeks and up to 1 year. The Postal Service reships the mail on a weekly basis to the temporary address by Priority Mail® service, with some exceptions. PFS customers pay an initial $\$ 10$ enrollment fee plus a weekly per-shipment charge of $\$ 10$. Check out page 94 of this issue of the Postal Bulletin and issues 22158 (7-7-05, pages 42-50) and 22159 (7-21-05, pages 35-36) for more information.

## Delivering the Pacific Rim

It's an historic agreement. The Postal Service has joined with postal administrations in Australia, China, Hong Kong, Japan, and the Republic of South Korea to offer an enhanced expedited shipping service to these destinations. It's called Global Express Mail with Guarantee. It offers date-certain, money-back guarantee service within 5-7 days. Customers call 800-222-1811 to apply for refunds. It's available at all Post Offices ${ }^{\mathrm{m}}$. Look for more details on page 48 of this issue of the Postal Bulletin.

## What's in Store

## You've got an AOL display?

Under a new agreement, the number of Post Offices participating in the America Online (AOL) promotion program has been reduced to 7,000 sites nationwide. Participating offices have been notified. The process has not changed for offices remaining in the program. They will receive CD-ROMs in the mail to hold for AOL's merchandiser, which will maintain the display and monitor inventory levels. All participating offices are reminded that the agreement allows for only one display per location. Displays should be placed on a writing desk in the full-service lobby but not on the counter line. Contact the Postal Service's AOL liaison at 202-268-8188 with any issues.

## Summer sales opportunity



See the bear. Buy the bear. Is your Post Office displaying the ReadyPost ${ }^{\circledR}$ poster featuring the Happy Birthday bear with hat and the balloon box? Be prepared for customer requests for the featured products. Category 2 and 3 offices only may order the decorative box. All offices may order bears.

## Feedback

Send comments and questions to:
WHATS IN STORE
US POSTAL SERVICE
475 L'ENFANT PLZ SW RM 1141
WASHINGTON DC 20260-1019

## What's in Store

## Talk-Up NEW Premium Forwarding Service

USPS' Premium Forwarding Service (PFS) launches on August 7. Let customers know with PFS they can be away from home for extended periods of time and still receive all of their mail. PFS includes a weekly Priority Mair shipment for which there is a $\$ 10$ enrollment fee, plus a $\$ 10$ charge for each week of service. Payments must be received before service begins.
Inform customers that we are:

- Expanding service to include all Post Offices and customers nationwide.
- Simplifying fees with the same pricing at all locations.
- Ensuring consistent service through regular weekly shipments.

Inform customers that with PFS they can enjoy their magazines, catalogs, and other mail while at their temporary address. Mention they should try this new service and offer them an application.

## Boost Revenue with ReadyPost Promo

Order the ReadyPost. Shipping Supplies Variety Pack, which includes nine of the best-selling shipping items, and receive at no additional charge a 12-pack of decorative mailing labels to sell in your office! This convenient pack is ideal for Category 1 and 2 offices and includes the following items in the ReadyPost standard design (decorative items not included):

- Mailing Carton ( $20^{\prime \prime} \times 14^{\circ} \times 10^{\prime \prime} ; 6 / \mathrm{pk}$ )
- Cushion Mailer ( $6^{\circ} \times 10^{*}$; 12/pk)
- Cushion Mailer ( $10.5^{\prime \prime} \times 16^{\prime \prime} ; 8 / \mathrm{pk}$ )
- Cushion Mailer ( $14.25^{\prime \prime} \times 20^{\circ}$; $8 / \mathrm{pk}$ )
- Cushion Mailer ( $8.5^{\prime \prime} \times 12^{\text {" }}$; $8 / \mathrm{pk}$ )
- Bubble Packing Material (16" x $9^{\prime}$; 3/pk)
- Clear Tape ( $1.88^{\circ} \times 800^{\circ}$; 6/pk)
- Envelope ( $6^{\circ} \times 9^{\circ} ; 10 / \mathrm{pk}$ )
- Envelope ( $10^{\prime \prime} \times 13^{*} ; 18 /$ pk)

Provide your customers with a handy assortment of shipping supplies and meet your \$50 minimum order now while supplies last!


Asfer so the "Hatai Engloyte Calonda" Manging in the Enpicgte Zore $\alpha$ your Post Offce- for adotionai iffomasion.
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## What's in Store

# august <br> retail employee bulletin 

Summer/Fall '05 Retail Drive Period 7/1/05-10/31/05

## Start Planning Your eBay Day

Help promote the United States Postal Service* as a "preferred shipping partner" for eBay" by hosting an eBay Day at your location. It's an event that will teach your customers how to buy and sell on eBay and ship quickly and easily with the U.S. Postal Service: They'll also learn the smart shipping options offered by USPS: Current eBay users can learn tips and tricks that will help make them more effective. eBay experts will be on hand to help those who are interested in starting their own business online with eBay.


Begin planning an event for your office. Use the exciting pre-promotional ads, postcards, posters, press releases, and other elements available through Field Advertising to ensure your event is a successful one. For more information about how to train and prepare for an eBay Day event, visit blue.usps.gov/ebay. To order your eBay Day Kit, visit blue.usps.gov/advertising.

## NetPost Service Makes Direct Mail Easy



Offer your small-business customers the smart way to send Direct Mail with NetPost' services. NetPost Mailing Online enables customers to send postcards, letters, fliers, booklets, and now Certified Mail from their desktops. Businesses can also put a proven marketing tool, NetPost Premium Postcards, to work to bring in new customers and keep existing ones. Thanking customers is simple with NetPost CardStore customizable greeting cards - they even offer the ability to add gift cards for an extra special thank you. These NetPost services give our customers a cost-effective way to communicate with their customers. Plus, Direct Mail created with NetPost is printed and sent the next business day! Tell your customers they can learn more about NetPost Services at usps.com/netpost.

What's in Store

Summer/Fall '05 Retail Drive Period 7/1/05-10/31/05


## Supply Management

## New Postal Products Unlimited Catalog

The new Postal Products Unlimited catalog was updated in eBuy this past June.

The catalog is printed exclusively for the Postal Service ${ }^{T M}$ and is similar to the previous catalog with a Topeka direct vendor delivery and an eBuy section. The catalog has a newly approved carrier clothing section where carriers can chose their clothing allowance items.

It has been more than $21 / 2$ years since the last catalog was printed and there are quite a few changes. Prices are no longer printed in the catalog. This is to encourage users to make their purchases through eBuy. Those without access to eBuy can call 800-229-4500 and speak with a Postal Products Unlimited Customer Service representative who will provide pricing as well as send out a supplemental price list for future orders. You can also place an order at www.postalproducts.com.

Also, the clothing and apparel section contains trade-mark-approved apparel for recognition and/or awards.

Postal Service employees can purchase these products with their clothing allowance.

Finally, some new items have been added to the catalog based on suggestions made by employees aimed at improving their work areas or conditions.

The Delivery and Industrial Equipment and Telecommunications Category Management Center, located in Greensboro, North Carolina, manages the contract for the "Postal Unique Supplies and Equipment" (1CDSEQ-04-P-7537). The contact is Dan Jackson, C.P.M., purchasing and supply management specialist, 336-665-2867.

## National Contract Awarded for Postal Service Cabinet-Style Locks

The Delivery Equipment Category Team has awarded a national, long-term requirements contract for cabinet-type locks to CompX Security Products (formerly National Cabinet Lock). This contract includes locks used in lobby Post Office ${ }^{T M}$ boxes (PSINs O306A1\&A2, O306B\&D, O308), and collection box units/neighborhood delivery and collection box units (CBUs/NDCBUs) (PSINs O910A\&B, O913A-K), along with cash and stamp boxes and drawers (PSINs O911M, O933L). Based on a national increase in the volume of mail attacks, a new design has been implemented for PSINs O910A\&B to provide for increased
security for customer compartments on CBUs and NDCBUs. Under this contract, CompX will provide all Postal Service ${ }^{T M}$ cabinet-type locks, and orders must be placed through the Topeka Material Distribution Center.

Direct any questions to Pam Scharffbillig, Delivery Equipment Category Team, Greensboro, North Carolina, 336-665-2859.

- Supply Management,

SCM Strategies, 8-4-05

475 L'Enfant Plaza SW
Washington DC 20260-5540

First-Class Mail
Postage \& Fees Paid USPS
Permit No. G-10

## TO ENTER:

- Go to LiteBlue and submit your best tagline.
- The tagline must:
- Be 15 words or less, relevant to the Carrier Pickup theme.
- Be creative, humorous and upbeat.
- Appeal to a wide audience.


## WINNERS:

- 30 finalists and one grand prize, an iPod shuffle.
- Will be announced Sept. 26 on LiteBlue and Link.


[^0]:    

[^1]:    cc: Vice Presidents, Area Operations

[^2]:    TO FORM A MORE PERFECT UNION STAMPS
    POSTMASTER
    PO BOX 27420
    GREENSBORO NC 27420-9998
    TO FORM A MORE PERFECT UNION STAMPS
    POSTMASTER
    GMF PHILATELIC CENTER
    401 E SOUTH ST
    JACKSON MS 39205-5200
    TO FORM A MORE PERFECT UNION STAMPS
    POSTMASTER
    600 E CAPITOL AVE
    LITTLE ROCK AR 72202-9998
    TO FORM A MORE PERFECT UNION STAMPS
    POSTMASTER
    1 N FRONT ST RM 349
    MEMPHIS TN 38103-9998
    TO FORM A MORE PERFECT UNION STAMPS
    POSTMASTER
    6701 WINTON BLOUNT BLVD
    MONTGOMERY AL 36119-9998

[^3]:    1 Verification policy taken from Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM ${ }^{\circledR}$ ) 508.4.3.2.
    2 Above instructions modeled on Handbook F-1, Post Office Accounting Procedures, section 312, Bank Checks.

[^4]:    3 Label 85 is a special G-400 penalty label exclusively for use on the weekly PFS Priority Mail package to identify the mailpiece as a PFS postage-paid mailing.

[^5]:    4 Verification policy taken from DMM 508.4.3.2.
    5 Above instructions modeled on F-1, section 312, Bank Checks.

[^6]:    PS Fonm 8176, Achuat 2005 (Copy i - Poul OFFe, Renome)

[^7]:    PS Form 8176. August 2006 (Cooy 2-Custaner, Fiverse)

[^8]:    PS Form 8176, Auguat 2005 (Copy 3- HO. Riverse)

[^9]:    PS Form 8176, August 2006 (Copy 4-Past ONos Capy, Roverse)

[^10]:    - Retail Service Equipment,

