the determination of the type and location of mail delivery receptacles and collection boxes. During a new residential development’s design and planning phase (i.e., before the developers and builders finalize plans and site plats with the appropriate planning/zoning authorities), developers and builders must notify the Postal Service. Then, the Postal Service will consider input from these parties. Developers and builders should plan for basic or customized Centralized Mail Delivery Installations for residential communities (i.e., Neighborhood Delivery Centers or CBUs).

For more information on Centralized Mail Delivery, contact your local Post Office or visit [http://about.usps.com/doing-business/delivery-growth-management/welcome.htm](http://about.usps.com/doing-business/delivery-growth-management/welcome.htm).
Centralized Mail Delivery Residential Applications

Centralized Mail Delivery provides delivery and collection services for a number of residences from a convenient, centrally located installation.

Benefits to developers, builders, and owners who use Centralized Mail Delivery in innovative installations, such as the ones depicted in this publication, include:

**Increased Security**
Centralized Mail Delivery installations are less isolated and more visible to others.

**Other Advantages**
Customer compartments in Centralized Mail Delivery equipment may be large enough to accommodate several days’ accumulation of mail, eliminating the need to have mail held at the Post Office™ during short periods away from home.

Centralized Installations

**Types**
A **Neighborhood Delivery Center** is a freestanding, sheltered or enclosed installation containing a large number of individually locked, wall-mounted mailboxes.

A **Cluster Box Unit (CBU)** is a freestanding, pedestal-mounted mailbox containing 8, 12, 13, or 16 individually locked mailboxes and parcel compartments.

Manufacturers can modify installations to blend with any community décor.

Planning
The Postal Service prefers to establish the most efficient mode of delivery in new residential developments, including
the determination of the type and location of mail delivery receptacles and collection boxes. During a new residential development’s design and planning phase (i.e., before the developers and builders finalize plans and site plats with the appropriate planning/zoning authorities), developers and builders must notify the Postal Service. Then, the Postal Service will consider input from these parties. Developers and builders should plan for basic or customized Centralized Mail Delivery Installations for residential communities (i.e., Neighborhood Delivery Centers or CBUs).

For more information on Centralized Mail Delivery, contact your local Post Office or visit http://about.usps.com/what-we-are-doing/current-initiatives/delivery-growth-management/welcome.htm.