Planning
The Postal Service prefers to establish the most efficient mode of delivery in new garden apartment developments, including the determination of the type and location of mail delivery receptacles and collection boxes.

During the project’s design and planning phase (i.e., before developers and builders finalize the plans with the appropriate planning/zoning authorities), developers and builders must notify the Postal Service. Then, the Postal Service will consider input from these parties. Developers and builders should plan for basic or customized Centralized Mail Delivery installations for garden apartment communities (i.e., Neighborhood Delivery Centers or Cluster Box Units).

For more information on Centralized Mail Delivery, contact your local Post Office™ or visit http://about.usps.com/doing-business/delivery-growth-management/welcome.htm.
Centralized Mail Delivery provides delivery and collection services for a number of garden apartment buildings from a centrally located delivery installation.

Benefits to developers, owners, and residents who use Centralized Mail Delivery installations, such as the ones depicted in this publication, include:

**Reduced Costs**
Fewer mail delivery installation locations are required. Fewer installations may mean less mailbox maintenance. Both of these can save time and money.

**Increased Security**
Highly visible centralized installations:
- Are less isolated and more visible by others.
- May provide greater protection against mail theft and mailbox vandalism because they are more visible to the public.
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