

# **Welcome**

**North Bay, CA  
Area Mail Processing (AMP)  
Public Meeting**

**January 20, 2011**

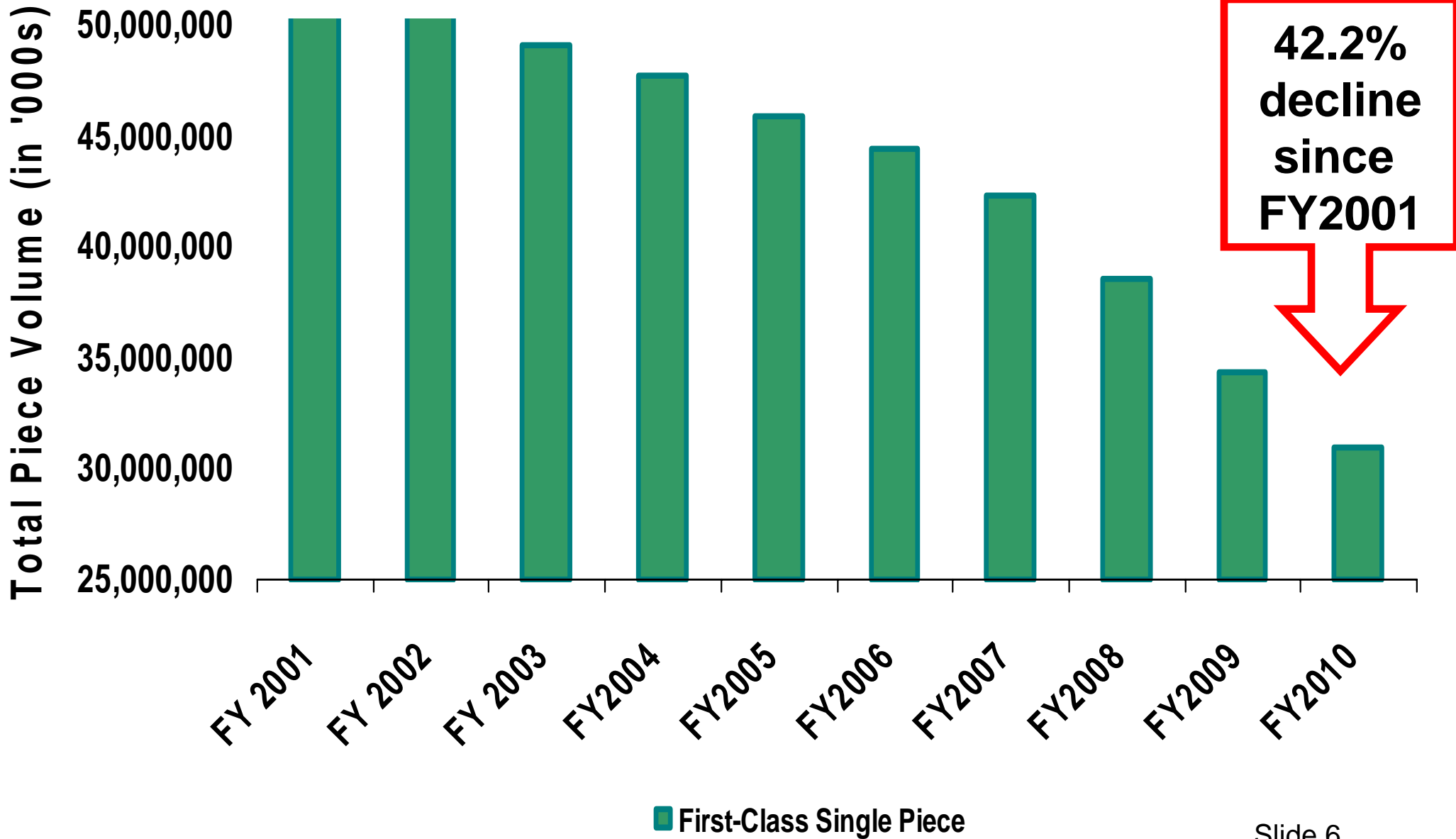
- **Video Presentation -  
*Area Mail Processing (AMP)***
- **USPS Management Presentation**
- **Public Comments**
- **Meeting Close**

# **AMP Video Presentation**

- **AMP (Area Mail Processing)**  
**Consolidation of all outgoing or all incoming mail processing operations from one or more facilities into other automated processing facilities for the purpose of improving operational efficiency and/or service.**
- **Effective process used for decades to help us adjust to changes in the environment**

- **Impacts due to the rise in Electronic Communications**
- **Economic Recession**
- **Change in Mail Mix**
  - Increase in Work Sharing and Drop Shipments
  - Decrease in First-Class Mail Volume

# The Need for Change



## **Benefits of Consolidation**

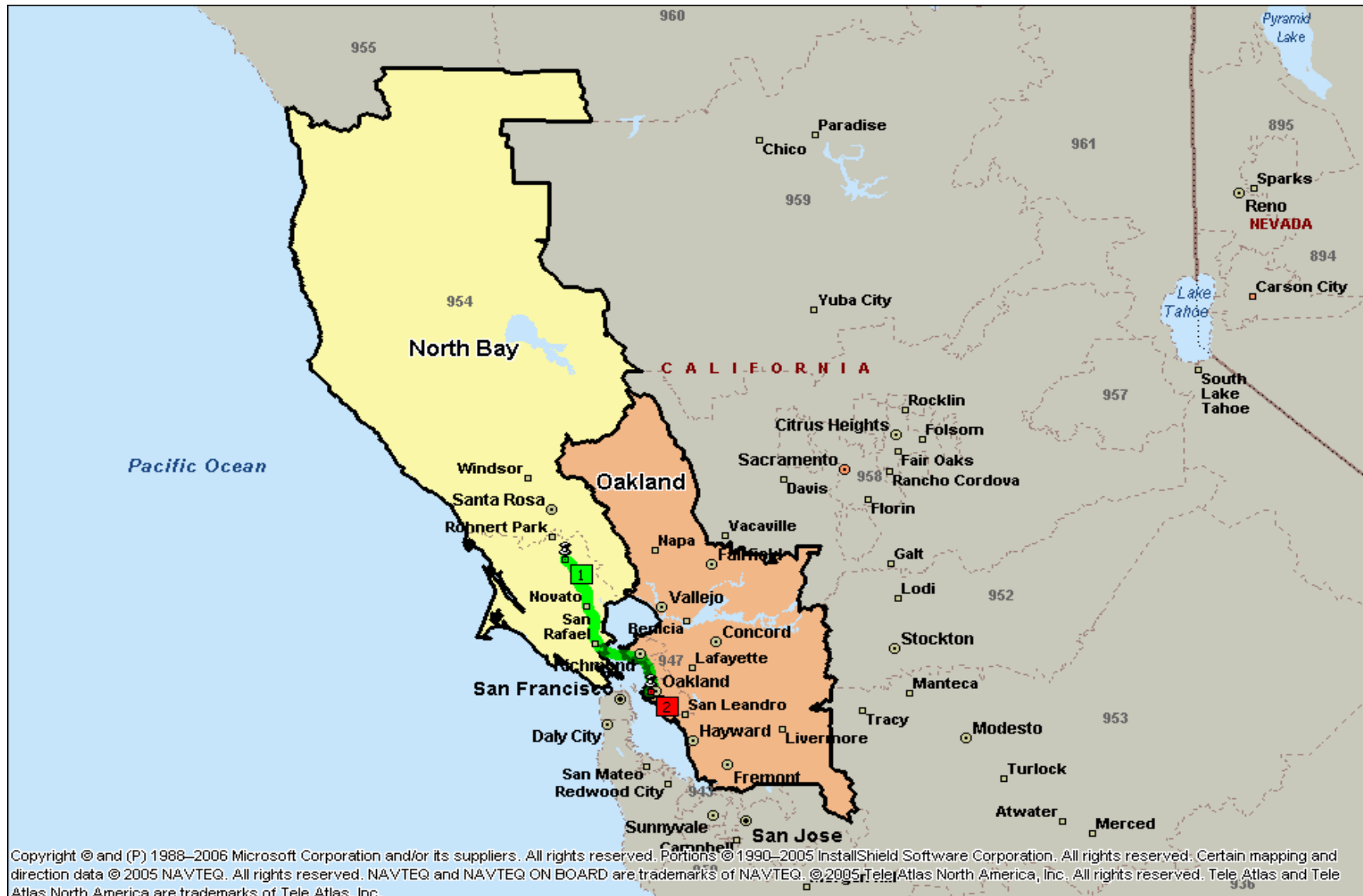
- **Puts the Right People in the Right Location with the Right Resources**
- **Utilizes Equipment Efficiently**
- **Reduces Overall Costs**
- **Does Not Affect Customer Services**
- **Supports Our Network Plan**

- **Office Inspector General (OIG) validated the new AMP process calling it credible and sound**
- **Recent OIG audits show AMP consolidations were prudent business decisions**
- **General Accounting Office (GAO) Report stated we consistently follow the AMP process**



- **Service Standards for First-Class Mail**
  - Upgrades to Service
- **Customer & Delivery Services**
  - Delivery Services
  - Customer Services
- **Jobs**
- **Community Identity**

**Distance: 53 miles between facilities**



## **Benefits from consolidation**

- Approximately \$1.0M\* annual savings
- Maximize resources
- Reduce excess capacity
- Eliminate duplicate operations
- Focus on remaining operations

\* Preliminary results subject to change

- **No Changes**
  - Delivery times
  - Retail services
  - Business mail acceptance
  - Meter and permit indicia
  - Drop shipments

## **Potential employee impact**

- Projected net decrease of 34\* positions
- Reassignments will be made in accordance with union collective bargaining agreements

\* Preliminary results subject to change

- **Reduces Costs**
- **Improves Efficiency**
- **Puts the Right People in the Right Location with the Right Resources**
- **Transparent to Customer Services**
- **Supports our Strategic Plan**

If you wish to comment or have a question, please come to the microphone and state your:

**Name**

**Affiliation**

**Comment or Question**

Speakers are limited to two minutes, one opportunity per individual.

*Please be courteous*

**Mail additional comments to:**

**CONSUMER AFFAIRS MANAGER**

**SAN FRANCISCO DISTRICT**

**PO BOX 7834**

**SAN FRANCISCO CA 94120-7834**

***Must be postmarked by February 4, 2011***



# Thank you!