



September 25, 2017

Mr. Matthew Chapman
Senior Logistic Account Executive
Total Quality Logistics
3221 West Big Beaver Road
Suite 110
Troy, MI 48084-2816

Re: Supplier Disagreement Resolution No. SDR17-TR-09

Dear Mr. Chapman:

This correspondence responds to the disagreement that you lodged on behalf of Total Quality Logistics ("TQL") to the Supplier Disagreement Resolution ("SDR") Official on August 26, 2017. TQL challenges the award of the Highway Contract Route ("HCR") number 330M1 resulting from Solicitation No. 300-147-17. I have reviewed TQL's August 26, 2017 disagreement, as well as other relevant evidence from the contracting officer.

Before the SDR Official may consider a supplier disagreement, the supplier must first timely lodge an initial disagreement with the responsible contracting officer within 10 days of the date the supplier received the notification of award or 10 days from the date of debriefing, whichever is later. See 39 C.F.R. §§ 601.107(b); 601.108(a). A review of the documentation shows that TQL received a debriefing after award notification on August 2, 2017. TQL then lodged a timely initial disagreement with the contracting officer on that same date, August 2, 2017. While TQL met again with the contracting officer on August 11, 2017, TQL lodged no further disagreements with him. Therefore, I now consider the disagreement initially lodged with the contracting officer on August 2, 2017.

The regulations further state that if a disagreement is not resolved within 10 days under 39 C.F.R. § 601.107, the supplier may request final resolution by the SDR Official. See 39 C.F.R. § 601.108(a). To do so, the supplier must lodge the disagreement with the SDR Official within 20 days after the supplier first lodged its initial disagreement with the contracting officer. 39 C.F.R. §601.108(d)(1). The regulations define "lodge" as follows: "A disagreement is lodged on the date it is received by the contracting officer or the Supplier Disagreement Resolution Official, as appropriate." See 39 C.F.R. § 601.107(a)(4). Because this disagreement was not resolved within 10 days after it was lodged with the contracting officer, TQL had 20 days from August 2, 2017 to lodge its disagreement with the SDR Official, i.e., no later than August 22, 2017. TQL lodged its disagreement with the SDR Official on August 26, 2017, four days after the 20-day lodging deadline.

Your disagreement to the SDR Official was required to be received by this office on or before August 22, 2017; however, it was not received by this office until August 26 2017. Therefore, I deny this disagreement as untimely.

In accordance with 39 C.F.R. § 601.108(g), this is my final resolution of this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jennifer Beiro-Réveillé". The signature is fluid and cursive, with a large initial "J" and "B".

Jennifer Beiro-Réveillé
USPS Supplier Disagreement Resolution Official
Manager (A)
Supply Management Infrastructure