

**UNITED STATES  
POSTAL REGULATORY COMMISSION  
Washington, D.C. 20268-0001**

**FORM 10-Q**

**QUARTERLY REPORT PURSUANT TO 39 U.S.C. §3654 AND SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended December 31, 2021

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_



**UNITED STATES POSTAL SERVICE**

(Exact name of registrant as specified in its charter)

Washington, D.C. (State or other jurisdiction of incorporation or organization)	41-0760000 (I.R.S. Employer Identification No.)
475 L'Enfant Plaza, S.W. Washington, D.C. (Address of principal executive offices)	20260 (ZIP Code)
(202) 268-2000 (Registrant's telephone number, including area code)	

Securities registered pursuant to Section 12(b) of the Act:

<u>Title of each class</u> Not applicable	<u>Trading Symbol(s)</u> Not applicable	<u>Name of each exchange on which registered</u> Not applicable
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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the *Securities Exchange Act of 1934* during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No  Not Applicable

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No  Not Applicable

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer <input type="checkbox"/>	Accelerated filer <input type="checkbox"/>	Non-accelerated filer <input type="checkbox"/>
Smaller reporting company <input type="checkbox"/>	Emerging growth company <input type="checkbox"/>	Not applicable <input checked="" type="checkbox"/>

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The number of shares of common stock outstanding as of February 7, 2022: N/A

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**PART I. FINANCIAL INFORMATION**

**ITEM 1. FINANCIAL STATEMENTS**

**UNITED STATES POSTAL SERVICE  
STATEMENTS OF OPERATIONS  
(UNAUDITED)**

<i>(in millions)</i>	<b>Three Months Ended December 31,</b>	
	<b>2021</b>	<b>2020</b>
<b>Revenue:</b>		
Operating revenue	\$ 21,293	\$ 21,495
Other revenue	11	3
<b>Total revenue</b>	<b>21,304</b>	<b>21,498</b>
 <b>Operating expenses:</b>		
Compensation and benefits	13,400	13,279
Retirement benefits	1,916	1,791
Retiree health benefits	1,325	1,200
Workers' compensation	658	(278)
Transportation	2,840	2,601
Other operating expenses	2,684	2,554
<b>Total operating expenses</b>	<b>22,823</b>	<b>21,147</b>
 <b>(Loss) income from operations</b>	 <b>(1,519)</b>	 <b>351</b>
Interest and investment income	10	8
Interest expense	(38)	(41)
<b>Net (loss) income</b>	<b>\$ (1,547)</b>	<b>\$ 318</b>

See accompanying notes to the unaudited financial statements.

**UNITED STATES POSTAL SERVICE  
BALANCE SHEETS**

(in millions)

	<u>December 31, 2021</u>	<u>September 30, 2021</u>
	(unaudited)	
<b>Current Assets:</b>		
Cash and cash equivalents	\$ 22,353	\$ 23,858
Restricted cash	608	449
Receivables, net (less allowances of \$125 and \$134)	1,220	1,412
Supplies, advances and prepayments	279	189
<b>Total current assets</b>	<b>24,460</b>	<b>25,908</b>
Property and equipment, net	14,850	14,778
Operating lease right-of-use assets	5,389	5,070
Other assets	657	649
<b>Total assets</b>	<b>\$ 45,356</b>	<b>\$ 46,405</b>
<b>Current Liabilities:</b>		
Compensation and benefits	\$ 3,543	\$ 3,810
Retirement benefits	15,655	14,915
Retiree health benefits	58,300	56,975
Workers' compensation	1,312	1,325
Payables and accrued expenses	2,672	2,523
Deferred revenue-prepaid postage	2,611	2,623
Operating lease liabilities	1,421	1,336
Customer deposit accounts	1,210	1,194
Other current liabilities	1,663	1,628
Short-term debt	1,000	1,000
<b>Total current liabilities</b>	<b>89,387</b>	<b>87,329</b>
Workers' compensation, noncurrent	16,195	16,849
Operating lease liabilities, noncurrent	4,079	3,847
Employees' accumulated leave, noncurrent	2,114	2,334
Other noncurrent liabilities	808	1,726
Long-term debt	10,000	10,000
<b>Total liabilities</b>	<b>122,583</b>	<b>122,085</b>
<b>Net Deficiency:</b>		
Capital contributions of the U.S. government	13,132	13,132
Deficit since 1971 reorganization	(90,359)	(88,812)
<b>Total net deficiency</b>	<b>(77,227)</b>	<b>(75,680)</b>
<b>Total liabilities and net deficiency</b>	<b>\$ 45,356</b>	<b>\$ 46,405</b>

See accompanying notes to the unaudited financial statements.

**UNITED STATES POSTAL SERVICE  
STATEMENTS OF CHANGES IN NET DEFICIENCY  
(UNAUDITED)**

**For the three months ended December 31, 2020**

<i>(in millions)</i>	<b>Capital Contributions of U.S. Government</b>	<b>Accumulated Deficit Since Reorganization</b>	<b>Total Net Deficiency</b>
<b>Balance, September 30, 2020</b>	\$ 3,132	\$ (83,840)	\$ (80,708)
Cumulative effect adjustment for adoption of new accounting pronouncement	—	(42)	(42)
Net income	—	318	318
<b>Balance, December 31, 2020</b>	<b>\$ 3,132</b>	<b>\$ (83,564)</b>	<b>\$ (80,432)</b>

See accompanying notes to the unaudited financial statements.

**For the three months ended December 31, 2021**

<i>(in millions)</i>	<b>Capital Contributions of U.S. Government</b>	<b>Accumulated Deficit Since Reorganization</b>	<b>Total Net Deficiency</b>
<b>Balance, September 30, 2021</b>	\$ 13,132	\$ (88,812)	\$ (75,680)
Net loss	—	(1,547)	(1,547)
<b>Balance, December 31, 2021</b>	<b>\$ 13,132</b>	<b>\$ (90,359)</b>	<b>\$ (77,227)</b>

See accompanying notes to the unaudited financial statements.

**UNITED STATES POSTAL SERVICE  
STATEMENTS OF CASH FLOWS  
(UNAUDITED)**

<i>(in millions)</i>	<b>Three Months Ended December 31,</b>	
	<b>2021</b>	<b>2020</b>
<b>Cash flows from operating activities:</b>		
Net (loss) income	\$ (1,547)	\$ 318
Adjustments to reconcile net (loss) income to net cash (used in) provided by operating activities:		
Depreciation and amortization	413	419
(Gain) loss on disposals of property and equipment, net	(4)	4
(Increase) decrease in operating lease right-of-use assets	(319)	1
Increase in other assets	(8)	(13)
Decrease in noncurrent workers' compensation	(654)	(1,537)
Decrease in noncurrent deferred appropriations and other revenue	(2)	(1)
Increase (decrease) in noncurrent operating lease liabilities	232	(23)
Decrease in other noncurrent liabilities	(1,159)	(356)
Changes in current assets and liabilities:		
Receivables, net	192	(32)
Other current assets	(90)	(62)
Retirement benefits	740	760
Retiree health benefits	1,325	1,200
Payables, accrued expenses, and other	(156)	594
Operating lease liabilities	85	14
Deferred revenue-prepaid postage and other deferred revenue	(36)	242
<b>Net cash (used in) provided by operating activities</b>	<b>(988)</b>	<b>1,528</b>
<b>Cash flows from investing activities:</b>		
Purchases of property and equipment	(413)	(505)
Proceeds from sales of property and equipment	61	4
<b>Net cash used in investing activities</b>	<b>(352)</b>	<b>(501)</b>
<b>Cash flows from financing activities:</b>		
Payments on finance lease obligations	(6)	(8)
<b>Net cash used in financing activities</b>	<b>(6)</b>	<b>(8)</b>
Net (decrease) increase in cash, cash equivalents & restricted cash	(1,346)	1,019
Cash, cash equivalents & restricted cash - beginning of period	24,307	14,712
<b>Cash, cash equivalents &amp; restricted cash - end of period</b>	<b>\$ 22,961</b>	<b>\$ 15,731</b>
<b>Supplemental cash flow disclosures:</b>		
Cash paid for interest	\$ 32	\$ 33

See accompanying notes to the unaudited financial statements.

## NOTES TO UNAUDITED FINANCIAL STATEMENTS

### **NOTE 1 - BASIS OF PRESENTATION**

The accompanying unaudited interim financial statements of the United States Postal Service (the "Postal Service") have been prepared in accordance with accounting principles generally accepted in the United States ("U.S.") ("GAAP") for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of the U.S. Securities and Exchange Commission Regulation S-X. These financial statements should be read in conjunction with the Postal Service's financial statements for the year ended September 30, 2021 included in its Annual Report on Form 10-K ("Annual Report") filed with the Postal Regulatory Commission ("PRC") on November 10, 2021, and do not include all information and footnotes which are normally included in the Annual Report. Except as otherwise specified, all references to years are to fiscal years beginning October 1 and ending September 30, and quarters are quarters within fiscal years 2022 and 2021.

In the opinion of management, the accompanying unaudited interim financial statements reflect all material adjustments, including recurring adjustments, necessary to fairly present the financial position as of December 31, 2021, the results of operations for the three months ended December 31, 2021 and 2020, the changes in net deficiency for the three months ended December 31, 2021 and 2020, and the cash flows for the three months ended December 31, 2021 and 2020. Operating results for the three months ended December 31, 2021 are not necessarily indicative of the results that may be expected for all of 2022. Mail volume and revenue are historically greatest in the first quarter of the year, which includes the holiday mailing season.

### **NOTE 2 - RECENT ACCOUNTING PRONOUNCEMENTS**

#### **Accounting Standards Update 2021-10 Disclosures by Business Entities about Government Assistance**

In November 2021, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2021-10 *Disclosures by Business Entities about Government Assistance*, which has since been codified in Accounting Standards Codification ("ASC") 832, *Government Assistance* ("ASC 832"). The new standard establishes disclosure requirements to increase the transparency and comparability of government assistance received by an entity. These requirements include: 1) the types of assistance; 2) an entity's accounting for the assistance; and 3) the effect of the assistance on an entity's financial statements.

The Postal Service intends to adopt ASC 832 for its 2023 fiscal year (beginning October 1, 2022) and the quarters therein. However, the Postal Service generally does not receive material government assistance. Furthermore, given the Postal Service's status as an independent establishment of the executive branch, in instances where material government assistance has been received, such transactions already require disclosure under ASC 850, *Related Parties*. As such, the Postal Service does not expect the adoption to have a significant impact on its disclosures.

### **NOTE 3 - LIQUIDITY**

The Postal Service's liquidity consists of unrestricted cash and cash equivalents plus authorized borrowing capacity under the *Postal Reorganization Act*, as amended by Public Laws 101-227 and 109-435 (the "PRA").

#### **Cash**

In March 2020, the President signed the *Coronavirus Aid, Relief, and Economic Security Act*, enacted as Public Law 116-136 (the "*CARES Act*") in response to the coronavirus ("COVID-19") pandemic. In December 2020, the President signed Public Law 116-260, the *Consolidated Appropriations Act, 2021*, amending the *CARES Act*. The *CARES Act*, as amended, allowed the Postal Service to receive up to \$10.0 billion from the U.S. Department of the Treasury ("U.S. Treasury") to fund operating expenses.

During fiscal year 2021, the Postal Service received all \$10.0 billion in funding from the U.S. Treasury under the *CARES Act*, as amended. This amount was recorded as a capital contribution in the accompanying *Balance Sheets*, and was used to pay qualifying operating expenses.

The *CARES Act* also offered certain employers the ability to defer payment of the employer's share of the Social Security payroll tax on wages from March 27, 2020 through December 31, 2020. In accordance with this provision, the Postal Service had originally deferred approximately \$1.8 billion as of December 31, 2020. One

half of these deferred payments was due and paid on December 31, 2021. The other half is due by December 31, 2022 and is recorded within *Compensation and benefits* in the accompanying *Balance Sheets*.

Excluding the funding provided by the U.S. Treasury pursuant to the *CARES Act*, the Postal Service generates its cash almost entirely through the sale of postal products and services. The Postal Service holds its *Cash and cash equivalents* and *Restricted cash* with the Federal Reserve Bank of New York and invests its excess cash, when available, in highly-liquid, short-term investments issued by the U.S. Treasury.

As of December 31, 2021 and September 30, 2021, the Postal Service held unrestricted cash and cash equivalents of \$22.4 billion and \$23.9 billion, respectively.

The Postal Service also holds restricted cash that is not considered part of its liquidity. Restricted cash represents the Postal Service's cash that is not available for general use, including:

- Funds originated from forfeitures or seizures due to consumer fraud or other criminal activity related to the mail and either held for third-party beneficiaries or awaiting disposition;
- Funds received for revenue under the Postal Service's retirement-based pricing authority, a price increase authorized by the PRC, under which any incremental funds received must be remitted to the U.S. Office of Personnel Management ("OPM") for amortization payments;
- Funds designated for specific use due to congressional appropriation for Postal Service obligations to the PRC and the United States Postal Service Office of Inspector General; or
- Funds that are otherwise restricted.

As of December 31, 2021 and September 30, 2021, the Postal Service held restricted cash of approximately \$608 million and \$449 million, respectively.

### **Debt**

The PRA authorizes the Postal Service to raise cash through the issuance of debt obligations. The PRA requires the Postal Service to notify the Secretary of the Treasury of its intent to issue debt and to allow the U.S. Treasury the first option to purchase such obligations. However, if the Secretary of the Treasury elects not to purchase such obligations, the PRA authorizes the Postal Service to issue and sell such obligations to a party or parties other than the U.S. Treasury, which may include a transaction in the public or private debt markets. Under the PRA, the Postal Service is limited by statute to annual net increases in debt of \$3.0 billion calculated as of the end of each fiscal year, and total debt of \$15.0 billion.

As of both December 31, 2021 and September 30, 2021, the aggregate principal of all debt outstanding was \$11.0 billion, all of which was issued to the Federal Financing Bank ("FFB"), a government-owned corporation under the general supervision of the Secretary of the Treasury.

As of December 31, 2021, the Postal Service had \$4.0 billion in remaining borrowing capacity under the PRA, though it is still limited by statute, as noted above.

### **Liquidity Concerns**

The Postal Service continues to face systemic imbalances that make its current operating model unsustainable. As communicated in the *Delivering for America* plan that was published in March 2021, the Postal Service is implementing strategic operational reforms to meet the changing needs of its business and residential customers. However, success of the plan requires legislative and administrative changes to retiree benefit funding rules. Absent legislative action, administrative change, and timely implementation of operational reforms, the Postal Service projects continuing annual net losses in the future. As a result of these losses and its liquidity concerns, the Postal Service may not have sufficient liquidity to meet all of its existing legal obligations when due while also repaying its maturing debt and making the critical infrastructure investments that have been deferred in recent years.

Furthermore, while the Postal Service may issue debt obligations within its statutory borrowing authority, it has no assurance that it would be able to raise additional cash through new debt financing with the FFB or from other lenders, or that such financing would be provided on terms comparable to those applicable to its prior debt issuances.



### **COVID-19 Considerations**

The pandemic continues to have a material and unpredictable effect on certain of the Postal Service's results of operations. At the onset of the pandemic, the Postal Service experienced a significant decline in mail services and substantial growth in sales from Shipping and Packages, its most labor-intensive revenue stream.

As the U.S. economy recovers, the impact of COVID-19 on the Postal Service's volume trends continues to abate. However, the pandemic has significantly transformed the mix of mail and packages processed through the Postal Service's network, with a substantially higher percentage of Shipping and Packages volume, compared to pre-pandemic levels. While prices for Shipping and Packages are set at rates that maximize revenue and cover attributable costs (direct and indirect costs attributable to such products), Shipping and Packages produces a lower contribution margin per revenue dollar due to higher associated labor and transportation expenses.

The Postal Service's operating expenses have also been significantly impacted by the pandemic, beyond the impact of higher package volume, as it has incurred expenses for personal protective equipment ("PPE"), increased sick leave, increased costs for hiring and training new employees, increased overtime costs, and certain general pandemic-related inefficiencies in the workplace including increased hours managing PPE, sanitizing work areas, social distancing in postal facilities, and the acclimation of new hires. While these costs are still higher than pre-pandemic levels, they have decreased from those incurred at the onset of the pandemic.

Despite the continued distribution and administration of vaccinations and boosters, the duration of the COVID-19 disruption remains uncertain, particularly with the emergence of several COVID-19 variants. The Postal Service expects that its liquidity may worsen if the nation experiences a prolonged period of disruption, or if the surge in e-commerce diminishes.

### **Business Model Challenges and Constraints**

The Postal Service is constrained by laws and regulations, including the *Postal Accountability and Enhancement Act* ("PAEA"), enacted as Public Law 109-435, which restrict revenue sources and mandate certain expenses.

The Postal Service offers two categories of services, which are classified by the PAEA as Market-Dominant and Competitive "products." However, throughout this report, the term "services" is used for consistency with other descriptions of services offered by the Postal Service.

Market-Dominant services, which include, but are not limited to, *First-Class Mail*, *Marketing Mail*, *Periodicals*, and certain parcel services, accounted for approximately 55% of the Postal Service's annual operating revenues in 2021. Market-Dominant services are subject to a price cap system. Prices in effect for most of 2021 were limited by the Consumer Price Index for All Urban Consumers ("CPI-U"). In November 2020, the PRC modified the price cap system by providing some additional pricing flexibility and authority. Under this authority, the Postal Service raised prices on Market-Dominant services by 6.8% on August 29, 2021.

Unlike the prices for Market-Dominant services, the Postal Service's costs are not similarly constrained or capped. While the Postal Service received additional pricing authority, as discussed above, this authority is only expected to partially offset the effect of declining mail volume and growing delivery points, and may not be able to offset our increasing costs. Moreover, the Postal Service is constrained by law, or by contract, from reducing many of its costs or from pursuing many alternate sources of revenue. A large portion of its cost structure cannot be altered expeditiously due to the Postal Service's universal service obligation and many employee and retiree benefit costs are mandated by law and cannot be altered without legislative change.

Because the Postal Service provides its services primarily through its employees, its costs are heavily concentrated in wages and benefits for both current employees and retirees. These costs are significantly impacted by contractual wage increases, which are linked to inflation, as well as employee health benefit premium increases and statutorily mandated retirement and workers' compensation programs, which have generally increased at a rate higher than inflation in recent years. See *Note 8 - Retirement Plans*, *Note 9 - Health Benefits Plans*, and *Note 10 - Workers' Compensation* in this document for further information on statutorily mandated costs.

Further, the number of delivery points continues to grow by more than one million per year, which drives up delivery costs. When combined with the impact of lower mail volume, the average number of pieces delivered per delivery point per day has decreased from approximately 5.5 pieces in 2007 to 3.0 pieces in 2021, a decline of approximately 46%.

### ***Past Due Obligations***

The Postal Service reported operating expenses of approximately \$82 billion in 2021 and has incurred cumulative net losses of \$93.5 billion from 2007 through December 31, 2021. In order to preserve liquidity and ensure that its ability to fulfill its primary mission is not placed at undue risk, the Postal Service has not made certain payments to the Civil Service Retirement System (“CSRS”) and the Federal Employees Retirement System (“FERS”) for certain retirement benefits, nor has it made certain payments to the Postal Service Retiree Health Benefit Fund (“PSRHBF”) for certain retiree health benefit programs.

The following table presents the total expenses accrued but unpaid by the Postal Service as of September 30, 2021 and the fiscal years in which the accruals were recorded:

<i>(in millions)</i>	<b>2021</b>	<b>2020</b>	<b>2019</b>	<b>2012 to 2018</b>	<b>Total</b>
PSRHBF prefunding fixed amount	\$ —	\$ —	\$ —	\$ 33,900	\$ 33,900
PSRHBF unfunded benefits amortization	907	810	789	1,770	4,276
Normal cost of retiree health benefits	4,203	3,850	3,775	6,971	18,799
CSRS unfunded retirement benefits amortization	1,858	1,817	1,617	3,181	8,473
FERS unfunded retirement benefits amortization	1,401	1,343	1,060	2,370	6,174
<b>Total expenses accrued but unpaid</b>	<b><u>\$ 8,369</u></b>	<b><u>\$ 7,820</u></b>	<b><u>\$ 7,241</u></b>	<b><u>\$ 48,192</u></b>	<b><u>\$ 71,622</u></b>

As of the date of this report, the Postal Service has not incurred any penalties or negative financial consequences as a result of not making these payments.

### ***Mitigating Circumstances***

The Postal Service continues to pursue strategies within its control to increase operational efficiency and improve liquidity. The Postal Service has managed capital in recent years by spending what it believed was essential to maintain its existing facilities and service levels, to ensure employee health and safety and to increase efficiencies. However, some increases in capital investment are necessary to upgrade its facilities, fleet of vehicles, and processing equipment, in order to remain operationally viable. Aggressive management of the business operations and legislative and administrative reforms that will enable it to increase revenue and reduce costs will all be necessary to restore the Postal Service to financial health.

The Postal Service’s status as an independent establishment of the executive branch that generally does not receive tax dollars for its operations presents unique requirements and restrictions, but also potentially mitigates some of the financial risk that would otherwise be associated with a cash shortfall. With annual total revenue in 2021 of approximately \$77 billion, a financially sound Postal Service continues to be vital to the U.S. commerce.

The U.S. economy benefits greatly from the Postal Service and the many businesses that provide the printing and mailing services that it supports. Disruption of the mail would cause undue hardship to businesses and consumers as it would significantly inhibit the remittance of payments through the mail, as well as vital mail and packages like medicine, essential consumer staples, benefits checks, and important information. In the event of a cash shortfall, the U.S. government would likely prevent the Postal Service from significantly curtailing or ceasing operations. The Postal Service continues to inform the executive branch, Congress, the PRC and other stakeholders of the immediate and long-term financial challenges it faces and the legislative and administrative changes that are required to restore its financial stability.

In the event that circumstances leave the Postal Service with insufficient liquidity, it would likely be required to implement additional contingency plans to ensure that its primary mission is fulfilled and that mail deliveries

continue. These measures may require the Postal Service to prioritize payments to the FFB, employees, and suppliers ahead of some payments to fund retirement and retiree health benefits, as has been done in the past.

#### **NOTE 4 - REVENUE RECOGNITION**

The Postal Service generates the majority of its revenue from contracts associated with the processing and delivery of different types of mail and packages, both domestically and internationally, which generally occur over a relatively short period of time (e.g., several days).

#### **Disaggregation of Revenue**

The following table summarizes the Postal Service's disaggregated operating revenue for the three months ended December 31, 2021 and 2020, by each service category:

(in millions)	Three Months Ended December 31,	
	2021	2020 <sup>1</sup>
<b>Operating Revenue:</b>		
First-Class Mail <sup>2</sup>	\$ 6,464	\$ 6,304
Marketing Mail <sup>3</sup>	4,469	4,165
Shipping and Packages <sup>4</sup>	8,641	9,379
International	542	648
Periodicals	259	245
Other <sup>5</sup>	918	754
<b>Total operating revenue</b>	<b>\$ 21,293</b>	<b>\$ 21,495</b>
<sup>1</sup> Prior period amounts for certain service categories include reclassifications of amounts amongst service categories to conform to current period presentation. These reclassifications are immaterial for each affected category and have no effect on total operating revenue for the period. These reclassifications are required by Postal Service regulatory requirements and are included in this document for consistency amongst publicly-available information.		
<sup>2</sup> Excludes <i>First-Class Package Service - Retail</i> and <i>First-Class Package Service - Commercial</i> .		
<sup>3</sup> Excludes <i>Marketing Mail Parcels</i> .		
<sup>4</sup> Includes <i>Priority Mail, USPS Retail Ground, Parcel Select Mail, Parcel Return Service Mail, Marketing Mail Parcels, Package Service Mail, First-Class Package Service - Retail, First-Class Package Service - Commercial</i> and <i>Priority Mail Express</i> .		
<sup>5</sup> Revenue includes <i>PO Box services, Certified Mail, Return Receipts, Insurance, Other Ancillary Services, Shipping and Mailing Supplies, Collect on Delivery, Registered Mail, Stamped Envelopes and Cards, Money Orders</i> and other services.		

#### **Contract Liabilities**

The following table presents the balances of the Postal Service's contract liabilities, including *Deferred revenue-prepaid postage* and prepaid *PO Box* and Caller Service fees, as of December 31, 2021 and September 30, 2021:

(in millions)	December 31, 2021	September 30, 2021
<b>Deferred revenue-prepaid postage:</b>		
Forever stamps	\$ 1,533	\$ 1,581
Mail-in-transit	634	600
Metered postage	331	324
Other prepaid postage	113	118
<b>Total deferred revenue-prepaid postage</b>	<b>2,611</b>	<b>2,623</b>
<b>Prepaid PO Box and Caller Service fees</b>	<b>553</b>	<b>557</b>
<b>Total deferred revenue</b>	<b>\$ 3,164</b>	<b>\$ 3,180</b>

The following table provides details of revenue recognized during the three months ended December 31, 2021 that was reported in the Postal Service's contract liabilities for deferred revenue as of September 30, 2021:

<i>(in millions)</i>	<b>Three Months Ended December 31, 2021</b>	
<b>Revenue recognized in the period from deferred revenue:</b>		
Forever stamps	\$	687
Mail-in-transit		600
Metered postage		324
Other prepaid postage		53
PO Box and Caller Service fees		287

**NOTE 5 - RELATED PARTIES**

As disclosed throughout this report, the Postal Service has significant transactions with other U.S. government entities, which are considered related parties for accounting purposes.

During fiscal year 2021, the Postal Service received \$10.0 billion in funding from the U.S. Treasury under the *CARES Act*, as amended. This amount was recorded as a capital contribution in the accompanying *Balance Sheets*.

The following table presents related-party assets and liabilities as of December 31, 2021 and September 30, 2021:

<i>(in millions)</i>	<b>December 31, 2021</b>		<b>September 30, 2021</b>	
<b>Related-party assets:</b>				
Carrying amount of revenue forgone installment receivable <sup>1</sup>	\$	508	\$	504
<b>Related-party liabilities:</b>				
Short-term debt	\$	1,000	\$	1,000
Other current liabilities <sup>2</sup>		75,843		73,814
Long-term debt		10,000		10,000
Other noncurrent liabilities <sup>3</sup>		16,207		16,861

<sup>1</sup> Included within *Other assets* in the accompanying *Balance Sheets*. See further discussion in *Note 12 - Fair Value Measurement*.

<sup>2</sup> Amounts include CSRS, FERS, PSRHBFB and current workers' compensation obligations due to the U.S. Department of Labor ("DOL"), as well as payables to other agencies.

<sup>3</sup> Amounts include noncurrent workers' compensation obligations due to the DOL.

The following table presents related-party revenue and expenses for the three months ended December 31, 2021 and 2020:

(in millions)	Three Months Ended December 31,	
	2021	2020
Related-party operating revenue <sup>1</sup>	\$ 345	\$ 294
Related-party operating expenses <sup>2</sup>	\$ 4,742	\$ 4,499
Related-party interest income <sup>3</sup>	\$ 8	\$ 8
Related-party interest expense <sup>4</sup>	\$ 36	\$ 39

<sup>1</sup> Included within *Operating revenue* in the accompanying unaudited *Statements of Operations*.  
<sup>2</sup> Included within *Operating expenses* in the accompanying unaudited *Statements of Operations*.  
<sup>3</sup> Represents interest imputed on the revenue forgone installment receivable, as well as interest generated on U.S. Treasury instruments and other cash equivalents held with the Federal Reserve Bank of New York. Included within *Interest and investment income* in the accompanying unaudited *Statements of Operations*.  
<sup>4</sup> Incurred on debt issued to the FFB and included within *Interest expense* in the accompanying unaudited *Statements of Operations*.

#### **NOTE 6 - PROPERTY AND EQUIPMENT, NET**

Assets within *Property and equipment, net* in the accompanying *Balance Sheets* are recorded at cost, which includes the interest on borrowings used to finance construction of major capital additions, less allowances for depreciation and amortization. Interest capitalized during both the three months ended December 31, 2021 and 2020 were not significant. Fixed assets are depreciated over estimated useful lives ranging from 3 to 40 years using the straight-line method.

For the three months ended December 31, 2021 and 2020, depreciation and amortization expense was \$413 million and \$419 million, respectively. These items are included within *Other operating expenses* in the accompanying unaudited *Statements of Operations*.

#### **NOTE 7 - COMMITMENTS AND CONTINGENCIES**

##### **Collective Bargaining Agreements**

As of December 31, 2021, the Postal Service had active contracts with the National Postal Mail Handlers Union, AFL-CIO ("NPMHU"), which will expire on September 20, 2022, and the National Association of Letter Carriers, AFL-CIO ("NALC"), which will expire on May 20, 2023. For additional information, see *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 11 - Commitments and Contingencies* in the Annual Report.

On January 6, 2022, the Postal Service reached a tentative negotiated agreement with the National Rural Letter Carriers' Association ("NRLCA") on a new collective bargaining agreement that will expire on May 20, 2024. The previous contract with the NRLCA had expired on May 20, 2021, and the respective parties mutually agreed to extend negotiations beyond that deadline. As of the date of this report, the contract is still pending ratification by the NRLCA membership.

On December 10, 2021, the Postal Service reached a tentative negotiated agreement with the American Postal Workers Union, AFL-CIO ("APWU") on a new collective bargaining agreement that will expire on September 20, 2024. The previous contract with the APWU had expired on September 20, 2021, and the respective parties mutually agreed to extend negotiations beyond that deadline. As of the date of this report, the contract is still pending ratification by the APWU membership.

##### **Contingent Liabilities**

The Postal Service's contingent liabilities consist primarily of claims resulting from labor and employment matters; asset retirement obligations and environmental matters; property damage and injuries on Postal Service properties; and issues arising from Postal Service contracts, personal claims and traffic accidents. Each quarter, the Postal Service evaluates each claim to determine its potential liability. If the Postal Service determines that an unfavorable outcome from a new claim is both probable and reasonably estimable, it records

a liability for the amount. Preexisting claims are also reviewed and adjusted quarterly for resolutions or revisions to prior estimates based on new facts and circumstances.

The Postal Service is, from time to time, involved in other litigation incidental to the conduct of its business, none of which is expected to be material to its financial condition or operations. For additional information see *Part I, Item 3. Legal Proceedings* and *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 11 - Commitments and Contingencies* in the Annual Report.

### **Provision for Losses**

The Postal Service has made adequate provision for probable losses arising from all claims. The following table presents contingent liabilities by current and noncurrent portions as of December 31, 2021 and September 30, 2021:

<i>(in millions)</i>	<u>December 31, 2021</u>	<u>September 30, 2021</u>
<b>Current / noncurrent portions of contingent liabilities:</b>		
Current portion <sup>1</sup>	\$ 225	\$ 138
Noncurrent portion <sup>2</sup>	149	201
<b>Total contingent liabilities</b>	<b>\$ 374</b>	<b>\$ 339</b>

<sup>1</sup> Included within *Payables and accrued expenses* in the accompanying *Balance Sheets*.  
<sup>2</sup> Included within *Other noncurrent liabilities* in the accompanying *Balance Sheets*.

### **Reasonably Possible Contingencies**

The Postal Service does not accrue for contingencies which it deems reasonably possible of an unfavorable outcome. These ranged in amount from approximately \$275 million to \$1.2 billion at December 31, 2021, and from approximately \$300 million to \$1.2 billion at September 30, 2021.

### **NOTE 8 - RETIREMENT PLANS**

The majority of career employees participate in one of two U.S. government defined benefit pension programs, CSRS and FERS, which are administered by the OPM. Associated costs include the FERS normal costs, contributions based on a percentage of active employee's basic pay, and CSRS and FERS amortization costs to fund the remaining unfunded liabilities. These costs are recorded in *Retirement Benefits* in the accompanying unaudited *Statement of Operations*.

Employees who participate in FERS are eligible to receive matching retirement contributions to the Thrift Savings Plan ("TSP"), a defined contribution plan. Employees who participate in FERS and certain employees who participate in CSRS are also eligible to receive Social Security benefits upon retirement. The Postal Service contributes at standard Social Security tax rates for these employees. These TSP and Social Security costs are recorded in *Compensation and Benefits* in the accompanying unaudited *Statement of Operations*.

In October 2021, the OPM provided the Postal Service with an actuarial report indicating the projected annual amortization payments due September 30, 2022 would be approximately \$1.9 billion for the CSRS obligation and approximately \$1.4 billion for the FERS obligation. The Postal Service expects to receive the invoice from the OPM for the actual amounts due September 30, 2022 during the fourth quarter of 2022, and this invoice may differ from the estimated projections and calculations due to further changes in experience and/or actuarial assumptions as of the calculation date.

The following table presents the retirement benefits expenses for the three months ended December 31, 2021 and 2020:

<i>(in millions)</i>	Three Months Ended December 31,	
	2021	2020
FERS normal costs	\$ 1,102	\$ 1,001
CSRS unfunded retirement benefits amortization <sup>1</sup>	464	454
FERS unfunded retirement benefits amortization <sup>2</sup>	350	336
<b>Total retirement benefits</b>	<b>\$ 1,916</b>	<b>\$ 1,791</b>

<sup>1</sup> Expense for the accrual for the annual payment due to the OPM by September 30 of the respective fiscal year, to amortize the unfunded CSRS retirement obligation. Payments are to be made through 2043 based on the OPM invoices.

<sup>2</sup> Expense for the accrual for the annual payment due to the OPM by September 30 of the respective fiscal year, to amortize the unfunded FERS retirement obligation. Payments are to be made over a 30-year rolling period based on the OPM invoices.

For additional information, see *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 12 - Retirement Plans* in the Annual Report.

#### **NOTE 9 - HEALTH BENEFITS PLANS**

The Federal Employee Health Benefit (“FEHB”) Program covers nearly all career employees and also covers pre-career employees and retirees who meet certain eligibility requirements. The OPM administers FEHB and allocates the cost of funding the program to participating U.S. government employers. Separate from FEHB, the Postal Service offers its own healthcare plan to certain pre-career employees who are ineligible for FEHB.

#### **Active Employees**

The Postal Service’s employee health benefits expense, which includes the employer portion of Medicare taxes, is most significantly impacted by the number of employees electing coverage and the premium costs of the selected plans. The Postal Service’s employee health benefits expense was approximately \$1.3 billion for both the three months ended December 31, 2021 and 2020, respectively. These expenses are included within *Compensation and benefits* in the accompanying unaudited *Statements of Operations*.

#### **Retirees**

The Postal Service’s retirees who participated in FEHB for the five years immediately preceding their retirement may continue to participate in the plan during retirement. Qualifying survivors of retirees are also eligible to receive benefits.

As required by PAEA, the OPM annually performs an actuarial valuation for the purpose of developing a payment schedule for the Postal Service to fund the remaining unfunded PSRHBF obligation in annual payments through the year 2056. Based on preliminary calculations provided by the OPM, the amortization payment amount due September 30, 2022 is estimated to be approximately \$1.0 billion.

Furthermore, the Postal Service is obligated to pay the estimated normal cost of retiree health benefits attributable to the service of its employees during the most recent year. Based on preliminary information provided by the OPM, the Postal Service has estimated the normal cost payment, also due by September 30, 2022 is approximately \$4.3 billion. The Postal Service expects to receive the invoice from the OPM with the actual amounts due September 30, 2022 during the fourth quarter of 2022 and these may differ from the original projected amounts due to changes in discount rates, actuarial assumptions and experience as of the calculation date.

The following table details retiree health benefits expenses for the three months ended December 31, 2021 and 2020:

<i>(in millions)</i>	<b>Three Months Ended December 31,</b>	
	<b>2021</b>	<b>2020</b>
PSRHBF unfunded liability amortization <sup>1</sup>	\$ 250	\$ 225
Normal cost of retiree health benefits <sup>2</sup>	1,075	975
<b>Total retiree health benefits expense</b>	<b>\$ 1,325</b>	<b>\$ 1,200</b>

<sup>1</sup> Expense for the accrual for the annual payment due to the OPM by September 30 of the respective year, as calculated by the OPM, to amortize the unfunded PSRHBF retirement health benefit obligation. Payments are to be made through 2056 based on the OPM invoices.

<sup>2</sup> Expense for the accrual for the annual payment due to the PSRHBF by September 30 of the respective year, based on information provided by the OPM, for actuarially determined normal cost of retiree health benefits for current employees.

For additional information, see *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 13 - Health Benefits Plans* in the Annual Report.

#### **NOTE 10 - WORKERS' COMPENSATION**

The Postal Service's employees injured on the job are covered by the Federal Employees' Compensation Act ("FECA"), administered by the DOL's Office of Workers' Compensation Programs, which makes all decisions regarding injured workers' eligibility for benefits. The Postal Service reimburses the DOL for all workers' compensation benefits paid to or on behalf of the Postal Service's employees. The Postal Service also pays the DOL an administrative fee for its services.

#### **Workers' Compensation Liability**

The Postal Service records a liability for its workers' compensation obligations for employees, who have been injured on the job and are eligible for benefits, or for their qualified survivors. The Postal Service uses an estimation model that utilizes four generally accepted actuarial valuation techniques based upon past claim-payment experience and exposure to claims as measured by total employee hours worked.

Changes in the liability are primarily attributable to the combined impacts of routine changes in actuarial assumptions, new compensation and medical cases, the progression of existing cases and changes in interest (discount) and inflation rates, including long-term cost of living adjustments ("COLA") rates for compensation claims, and medical rates for medical claims. These rates are updated as of the balance sheet date and factored into the model.

To determine the liability each quarter, the Postal Service first estimates the future total cost of workers' compensation claims based on the dates of claim-related injuries, frequency or severity of the injuries, the pattern of historical payments to beneficiaries, and the expected trend in future costs. The Postal Service then calculates the amount that would need to be invested at current interest (discount) rates to fully fund the future total cost of claims, and this calculated present value is the recorded value of the workers' compensation liability.

This liability calculation is highly sensitive to changes in discount rates. For example, a 1% increase in the discount rate would decrease the December 31, 2021 liability and related expense by approximately \$2.0 billion. Likewise, a 1% decrease in the discount rate would increase the December 31, 2021 liability and related expense by approximately \$2.5 billion.



The following table details the applicable inflation and discount rates for compensation and medical claims, which are used to estimate the workers' compensation liability as of December 31, 2021 and September 30, 2021:

	December 31, 2021	September 30, 2021
<b>Compensation claims liability:</b>		
Discount rate	1.75%	1.79%
Long-term wage inflation rate	2.60%	2.60%
<b>Medical claims liability:</b>		
Discount rate	1.75%	1.81%
Medical inflation rate	3.10%	3.10%

As of December 31, 2021 and September 30, 2021, the Postal Service's total liability for workers' compensation was approximately \$17.5 billion and \$18.2 billion, respectively. As of December 31, 2021 and September 30, 2021, the current portion of the liability was approximately \$1.3 billion at both dates and the noncurrent portion of the liability was approximately \$16.2 billion and \$16.9 billion, respectively, as reflected in the accompanying *Balance Sheets*.

#### **Workers' Compensation Expense (Benefit)**

The impacts of changes in discount rates and inflation rates, actuarial valuation of new cases, and revaluation of existing cases are components of total workers' compensation expense (benefit) recorded in the accompanying unaudited *Statements of Operations*. In addition, the Postal Service pays an administrative fee to the DOL, which is considered a component of workers' compensation expense (benefit).

The following table presents the components of workers' compensation expense (benefit) for the three months ended December 31, 2021 and 2020:

<i>(in millions)</i>	Three Months Ended December 31,	
	2021	2020
Impact of discount rate changes	\$ 102	\$ (479)
Actuarial revaluation of existing cases	223	(146)
Cost of new cases	310	326
Administrative fee	23	21
<b>Total workers' compensation expense (benefit)</b>	<b>\$ 658</b>	<b>\$ (278)</b>

For additional information, see *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 14 - Workers' Compensation* in the Annual Report.

**NOTE 11 - LEASES**

The Postal Service holds lessee positions in real property leases as well as in leases embedded in service contracts involving rights to use transportation equipment and facilities.

Lease costs for operating leases for all non-cancellable leases are set forth below for the three months ended December 31, 2021 and 2020:

<i>(in millions)</i>	Three Months Ended December 31,	
	2021	2020
Operating lease cost	\$ 389	\$ 329
Variable lease cost	184	183
Short-term lease cost	56	87
<b>Total lease cost</b>	<b>\$ 629</b>	<b>\$ 599</b>

The following information represents supplemental cash and non-cash information as well as lease term and discount rate information separately for operating leases, for the three months ended December 31, 2021 and 2020:

<i>(\$ in millions)</i>	Three Months Ended December 31,	
	2021	2020
Operating cash flows from operating leases	\$ 390	\$ 336
Right-of-use assets obtained in exchange for operating lease liabilities	\$ 244	\$ 60
Weighted-average remaining lease term - operating leases	5.24 years	5.38 years
Weighted-average discount rate - operating leases	1.30 %	1.62 %

For additional information, see *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 15 - Leases* in the Annual Report.

**NOTE 12 - FAIR VALUE MEASUREMENT**

The carrying amounts of certain current assets and liabilities, including cash and cash equivalents, restricted cash, accounts receivable, accounts payable and accrued expenses, approximate fair value due to their short-term nature. Assets within *Property and equipment, net* are recorded at cost and measured at fair value on a nonrecurring basis if they are determined to be impaired or classified as assets held for sale.

Noncurrent receivables and long-term debt are disclosed at fair value using inputs of the fair value hierarchy model. This model prioritizes observable and unobservable inputs, which are used to measure fair value, and consists of three broad levels, as defined in authoritative literature.

The carrying amount and fair value of the revenue forgone installment receivable and long-term debt are presented for disclosure purposes only in the following table:

(in millions)	December 31, 2021		September 30, 2021	
	Carrying Amount	Fair Value	Carrying Amount	Fair Value
Revenue forgone installment receivable <sup>1</sup>	\$ 508	\$ 525	\$ 504	\$ 540
Long-term debt <sup>2</sup>	\$ 10,000	\$ 10,424	\$ 10,000	\$ 10,449

<sup>1</sup> The carrying amount is included within *Other assets* (which includes items in addition to the revenue forgone installment receivable) in the accompanying *Balance Sheets*.

<sup>2</sup> The fair value amount reflects the premium or discount associated with prepayment of all debt based on prevailing interest rates plus any prepayment penalties, as applicable.

The revenue forgone installment receivable qualifies as a financial instrument in accordance with authoritative literature. To calculate its fair value, the Postal Service recognizes the imputed interest it is owed as interest income and estimates the value of this receivable using the interest method, which converts future cash flows to a single discounted amount using interest rates for similar assets, which are considered *Level 2* inputs. The Postal Service then calculates the net present value of anticipated annual installment payments to be received, discounted by the 20-year U.S. Treasury Constant Maturity Rate.

The long-term debt also qualifies as a financial instrument. Because no active market exists for its debt with the FFB, the Postal Service estimates the fair value of the long-term debt by imputing future payments at discount rates provided by the FFB, considered *Level 3* inputs.

## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

### CAUTIONARY STATEMENTS

The following *Management's Discussion and Analysis of Financial Condition and Results of Operations* and other parts of this report describe the principal factors affecting the financial results, liquidity, capital resources, and critical accounting estimates of the United States Postal Service ("Postal Service," "USPS," "we," "our," and "us"). Our results of operations may be impacted by risks and uncertainties discussed here and in our Annual Report on Form 10-K for the year ended September 30, 2021 ("Annual Report") filed with the Postal Regulatory Commission ("PRC") on November 10, 2021. Such factors, many of which we cannot control or influence, may cause actual results to differ materially from those currently contemplated.

Our operating results for the three months ended December 31, 2021 are presented in accordance with accounting principles generally accepted in the United States ("GAAP"). These results are not necessarily indicative of the results to be expected for the year ended September 30, 2022 and should be read in conjunction with our Annual Report. All references to years in this report, unless otherwise stated, refer to fiscal years beginning October 1 and ending September 30. All references to quarters, unless otherwise stated, refer to quarters within fiscal years 2022 and 2021.

Forward-looking statements contained in this report represent our best estimates of known and anticipated trends believed relevant to future operations. However, actual results may differ significantly from current estimates. Certain forward-looking statements included in this report use such words as "may," "will," "could," "expect," "believe," "plan," "estimate," "project," or other similar terminology. These forward-looking statements, which involve a number of risks and uncertainties, reflect current expectations regarding future events and operating performance as of the date of this report. These risks include, but are not limited to, the effects of the novel strain of coronavirus ("COVID-19") on our business, financial condition, and results of operations. We have no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

## OVERVIEW

With our mandate to provide universal postal services to the nation, we serve consumer and commercial customers in the U.S. as well as internationally. Our operations include an extensive and integrated retail, processing, distribution, transportation, and delivery network, and we operate throughout the U.S., including its possessions and territories. We do not operate in segments; we report our performance as a single business.

The *Postal Accountability and Enhancement Act* (“PAEA”), enacted as Public Law 109-435, classifies our products into two broad categories: Market-Dominant and Competitive “products,” however, we use the term “services” in this document for consistency with other descriptions of services offered. The statutes under which we operate also establish certain requirements that affect our financial results, including obligations for retirement benefits within the Civil Service Retirement System (“CSRS”) and the Federal Employee Retirement System (“FERS”), and obligations for retiree health benefits including funding of the Postal Service Retiree Health Benefits Fund (“PSRHBF”). We must coordinate with the United States (“U.S.”) Office of Personnel Management (“OPM”) to address these obligations.

We have successfully implemented initiatives that have reduced the growth in certain costs by billions of dollars, while offering features for customers such as *Informed Delivery*, which enables customers to digitally preview mail and manage package delivery. We continue to enhance *Informed Delivery* and reinforce the value of mail by adding digital marketing capabilities to the printed mailpiece. However, legal restrictions on pricing, service diversification, and operations restrict our ability to cover our costs to provide prompt, reliable, and efficient postal services to the nation.

As an independent establishment of the U.S. government, we have a unique mission to:

- Serve the American people and, through the universal service mission, bind our nation together by maintaining and operating our unique, vital, and resilient infrastructure;
- Provide trusted, safe, and secure communications and services between the U.S. government and the American people, businesses and their customers, and the American people with each other; and
- Serve all areas of our nation, making full use of evolving technologies.

We will carry out this mission by remaining an integral part of the U.S. government and providing all Americans with universal and open access to our unrivaled delivery and retail network; using technology, innovation and, where appropriate, private-sector partnerships to meet our customers’ changing needs; operating in a modern, precise, efficient, and effective manner; and remaining an employer of choice, including attracting and retaining high-quality employees.

### **DELIVERING FOR AMERICA**

In March 2021, we published our vision and ten-year plan to achieve financial stability and service excellence entitled *Delivering for America* ([https://about.usps.com/what/strategic-plans/delivering-for-america/assets/USPS\\_Delivering-For-America.pdf](https://about.usps.com/what/strategic-plans/delivering-for-america/assets/USPS_Delivering-For-America.pdf)).

Our comprehensive plan delivers:

- A modernized Postal Service capable of providing world class service reliability at affordable prices;
- Maintenance of universal six-day mail delivery and expanded seven-day package delivery;
- Workforce stability and investment strategies that empower, equip, and engage each employee and put them in the best possible position to succeed;
- Innovation that grows revenue and meets changing marketplace needs; and
- Financial sustainability to fund our universal service mission.

We can accomplish these goals with legislative and administrative changes, effective use of newly acquired and existing pricing authorities, operating more precisely and efficiently across our enterprise, and by driving revenue growth through innovative customer solutions.

Our plan’s strategies for revenue growth, cost savings, and investment, combined with legislative and administrative actions, will enable us to operate in a financially self-sustaining manner while fulfilling our universal service mission.

We continue to implement core elements of our plan, but the plan must be implemented timely and in full to meet our financial targets.

## **RESULTS OF OPERATIONS**

### ***SUMMARY***

The major factors that impact our operating results include overall customer demand, mix of postal services and contribution associated with those services, volume of mail and packages processed through our network, and our ability to manage our cost structure in line with secularly declining levels of mail volume, increased competition in the more labor-intensive Shipping and Packages business, and an increasing number of delivery points.

### **Effects of COVID-19**

In March 2020, the World Health Organization declared COVID-19 a global pandemic, which has since spread throughout the U.S. Given our mandate to provide universal postal services to the nation, we provide an essential service as part of the nation's critical infrastructure and have continued to process and deliver mail and packages during the pandemic. We serve a crucial role in the U.S. economy as at least six days per week, and in some instances seven, our employees accept, process, transport, and deliver vital mail and packages like medicine, fundamental consumer staples, benefits checks, and important information.

The pandemic continues to have a material and unpredictable effect on certain of our results of operations. At the onset of the pandemic, we experienced a significant decline in mail services volume and substantial growth in volume from Shipping and Packages, our most labor-intensive revenue stream.

As the U.S. economy recovers, the impact of COVID-19 on our volume trends continues to abate. However, the pandemic has significantly transformed the mix of mail and packages processed through our network, with a substantially higher percentage of Shipping and Packages volume, compared to pre-pandemic levels. While prices for Shipping and Packages are set at rates that maximize revenue and cover attributable costs (direct and indirect costs attributable to such products), Shipping and Packages produces a lower contribution margin per revenue dollar due to higher associated labor and transportation expenses.

Our operating expenses have also been significantly impacted by the pandemic, beyond the impact of higher package volume, as we have incurred expenses for personal protective equipment ("PPE"), increased sick leave, increased costs for hiring and training new employees, increased overtime costs, and certain general pandemic-related inefficiencies in the workplace including increased hours managing PPE, sanitizing work areas, social distancing in postal facilities, and the acclimation of new hires. While these costs are still higher than pre-pandemic levels, they have decreased from those incurred at the onset of the pandemic.

Despite the continued distribution and administration of vaccinations and boosters, the duration of the COVID-19 disruption remains uncertain, particularly with the emergence of several COVID-19 variants. We expect that our liquidity may worsen if the nation experiences a prolonged period of disruption, or if the surge in e-commerce diminishes.

### **Vaccine Mandate Status**

As we previously reported in our Annual Report, the Occupational Safety and Health Administration ("OSHA"), an organization within the U.S. Department of Labor ("DOL"), issued a new Emergency Temporary Standard ("ETS") on November 5, 2021, that requires all companies with more than 100 employees to establish certain protocols, recordkeeping, and record production processes and procedures related to the vaccination status of their employees by December 6, 2021. The ETS also mandated that such companies must require workers to either be fully vaccinated against COVID-19 by January 4, 2022, or test negative for COVID-19 at least once a week after that date.

The ETS was stayed by the U.S. Court of Appeals for the Fifth Circuit on November 12, 2021. Cases challenging the ETS were ultimately moved to the U.S. Court of Appeals for the Sixth Circuit. A three-judge panel for the Sixth Circuit lifted the stay on December 17, 2021.

As a result of the delay related to the initial stay, OSHA announced that it would not issue citations for non-compliance with any requirements of the ETS before January 10, 2022, and it will not issue citations for

noncompliance with testing requirements before February 9, 2022, so long as an employer is exercising reasonable, good faith efforts to come into compliance with the ETS.

On January 4, 2022, we filed a request with OSHA to seek temporary relief from the ETS to give us adequate time to comply with the ETS if it was legally upheld, and to ensure that our ability to deliver mail and packages is not hindered amid the current disruptions in the nation's supply chain. We are also seeking an interim order that would allow us to continue using our current COVID-19 mitigation policies and protocols while the temporary relief request is being decided.

The U.S. Supreme Court ("Supreme Court") convened a special session on January 7, 2022, to hear legal challenges to the ETS. On January 13, 2022, the Supreme Court issued a stay of the ETS pending disposition of the applicants' petitions for review in the U.S. Court of Appeals for the Sixth Circuit and disposition of any timely filed petitions for review to the Supreme Court.

On January 25, 2022, OSHA announced that it has decided to withdraw its ETS in light of the Supreme Court's recent decision staying implementation of the ETS. The withdrawal of the ETS was effective on January 26, 2022.

OSHA further announced that it is not withdrawing the ETS to the extent it serves as a proposed rule for a proceeding to promulgate a permanent occupational safety or health standard pursuant to 29 U.S.C. §655(c)(3). Rather, OSHA will be continuing the ongoing rulemaking process to develop and publish a permanent safety or health standard addressing COVID-19 vaccinations and testing.

### **Three Months Ended December 31, 2021**

As more fully described below in *Operating Revenue and Volume*, our operating revenue for the three months ended December 31, 2021, decreased \$202 million, or 0.9%, compared to the same period last year. This decrease was driven by lower Shipping and Packages revenue of \$738 million, or 7.9%, compared to the same period last year, on a volume decline of 210 million pieces, or 9.7%, compared to the same period last year. Higher package volumes in the prior year were due to the pandemic-related surge in e-commerce, which continues to abate as the economy recovers and market competition intensifies.

This decrease was partially offset by the following increases:

- *Marketing Mail* revenue increase of \$304 million, or 7.3%, compared to the same period last year, despite a volume decline of 710 million pieces, or 3.6%, compared to the same period last year, due to price increases. During the previous year, *Marketing Mail* benefited from higher revenue and volume for political and election mail associated with the 2020 general election. *Marketing Mail* has generally proven to be a resilient marketing channel, and as the economy has shown a sharp recovery, its value to U.S. businesses remains strong due to healthy customer returns on investment and better data and technology integration; and
- *First-Class Mail* revenue increase of \$160 million, or 2.5%, compared to the same period last year, despite a volume decline of 529 million pieces, or 3.8%, compared to the same period last year, reflecting price increases, partially offset by the continuing migration from mail to electronic communication and transaction alternatives, which has been exacerbated by the pandemic.

As more fully described below in *Operating Expenses*, our operating expenses for the three months ended December 31, 2021, increased approximately \$1.7 billion, or 7.9%, compared to the same period last year. Operating expenses increased due to the following:

- Workers' compensation expense increase of \$936 million, or 336.7%, compared to the same period last year, driven by the impact of actuarial revaluation and changes in discount rates, which are outside of management's control;
- Transportation expense increase of \$239 million, or 9.2%, compared to the same period last year, driven by higher average diesel fuel prices and higher average jet fuel prices;
- Other operating expense increase of \$130 million, or 5.1%, compared to the same period last year, driven by higher average fuel prices for delivery vehicles and an increase in rent and utilities for our facilities;

- Retiree health benefits expense increase of \$125 million, or 10.4%, compared to the same period last year, due to the impact of changes in discount rates, which are outside of management's control;
- Retirement benefits increase of \$125 million, or 7.0%, compared to the same period last year, primarily due to contribution rate increases for FERS normal costs established by the OPM; and
- Compensation and benefits expense increase of \$121 million, or 0.9%, compared to the same period last year, primarily due to contractual wage increases partially offset by lower work hours.

Overall, we reported a net loss of approximately \$1.5 billion for the three months ended December 31, 2021, compared to net income of \$318 million for the same period last year. Excluding the combined effects of non-cash workers' compensation adjustments due to fluctuations in discount rates and other actuarial revaluations, the net loss for the three-month period would have been approximately \$1.3 billion, compared to a net loss of \$288 million for the same period last year.

### **Non-GAAP Controllable (Loss) Income**

In the day-to-day operation of our business, we focus on costs that can be managed in the course of normal business operations, such as salaries and transportation. We use various non-GAAP measures to help us better manage our business. However, these non-GAAP measures should not be considered a substitute for net (loss) income and other GAAP reporting measures.

We calculate loss excluding workers' compensation adjustments, a non-GAAP measure, by excluding workers' compensation expenses driven by actuarial revaluation and discount rate changes, which can fluctuate significantly and over which we have no control.

We calculate controllable (loss) income, a non-GAAP measure, by excluding the workers' compensation adjustments, as well as PSRHBF actuarial revaluation and amortization expenses and the amortization of unfunded pension liabilities. The variance in these expenses depends primarily on factors over which we have no control, such as changes in projected discount rates and inflation.

The following table reconciles our GAAP net (loss) income to our non-GAAP measures for the three months ended December 31, 2021 and 2020:

<i>(in millions)</i>	<b>Three Months Ended December 31,</b>	
	<b>2021</b>	<b>2020</b>
<b>Net (loss) income</b>	<b>\$ (1,547)</b>	<b>\$ 318</b>
Change in workers' compensation liability resulting from fluctuations in discount rates	102	(479)
Other change in workers' compensation liability <sup>1</sup>	186	(127)
<b>Loss excluding workers' compensation adjustments</b>	<b>\$ (1,259)</b>	<b>\$ (288)</b>
PSRHBF unfunded liability amortization expense <sup>2</sup>	250	225
CSRS unfunded liability amortization expense <sup>3</sup>	464	454
FERS unfunded liability amortization expense <sup>4</sup>	350	336
<b>Controllable (loss) income</b>	<b>\$ (195)</b>	<b>\$ 727</b>

<sup>1</sup> Net amounts include changes in assumptions, valuation of new claims and revaluation of existing claims, less current year claim payments.

<sup>2</sup> Expense for the accrual for the annual payment due to the OPM by September 30 of the respective year, as calculated by the OPM, to amortize the unfunded PSRHBF retirement health benefit obligation. Payments are to be made through 2056 based on the OPM invoices.

<sup>3</sup> Expense for the accrual for the annual payment due to the OPM by September 30 of the respective fiscal year, to amortize the unfunded CSRS retirement obligation. Payments are to be made through 2043 based on the OPM invoices.

<sup>4</sup> Expense for the accrual for the annual payment due to the OPM by September 30 of the respective fiscal year, to amortize the unfunded FERS retirement obligation. Payments are to be made over a 30-year rolling period based on the OPM invoices.

Our controllable loss increased \$922 million for the three months ended December 31, 2021, compared to the same period last year. This increase in controllable loss was largely driven by the \$202 million decrease in

operating revenue, higher transportation expenses of \$239 million, higher other operating expenses of \$130 million, higher compensation and benefits expenses of \$121 million, and higher FERS normal costs of \$101 million. These items are discussed in greater detail in *Operating Revenue and Volume* and *Operating Expenses* below.

### **OPERATING REVENUE AND VOLUME**

Although we operate as a single segment, we monitor and report revenue by mail classes, products, and shapes. We use the following broad service categories to describe and report on our performance: *First-Class Mail*, *Marketing Mail*, *Shipping and Packages*, *International Mail*, *Periodicals*, and other services. Additional information on these service categories can be found in *Part I, Item 1. Business, Services* and *Part II, Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations, Results of Operations, Operating Revenue and Volume* in our Annual Report.

We measure our performance by establishing and benchmarking against service standards. A service standard is the stated delivery goal for a mail class or product. We set service standards so that customers and mailers can expect consistent and predictable delivery. To improve reliability and enhance efficiency, we may periodically update nationwide service standards through our formal regulatory process and with the advice of the PRC.

On October 1, 2021, we implemented new service standards for *First-Class Mail* and *Periodicals*. These new service standards will increase delivery reliability, consistency, and efficiency for our customers and across our network.



The following table summarizes our operating revenue and volume for the three months ended December 31, 2021 and 2020, by each service category:

(in millions)	Three Months Ended December 31,	
	2021	2020 <sup>1</sup>
<b>Operating Revenue:</b>		
First-Class Mail <sup>2</sup>	\$ 6,464	\$ 6,304
Marketing Mail <sup>3</sup>	4,469	4,165
Shipping and Packages <sup>4</sup>	8,641	9,379
International	542	648
Periodicals	259	245
Other <sup>5</sup>	918	754
<b>Total operating revenue</b>	<b>\$ 21,293</b>	<b>\$ 21,495</b>
<b>Volume:</b>		
First-Class Mail <sup>2</sup>	13,212	13,741
Marketing Mail <sup>3</sup>	18,804	19,514
Shipping and Packages <sup>4</sup>	1,963	2,173
International	111	126
Periodicals	920	944
Other <sup>6</sup>	81	89
<b>Total volume</b>	<b>35,091</b>	<b>36,587</b>
<p><sup>1</sup> Prior period amounts for certain service categories include reclassifications of amounts amongst service categories to conform to current period presentation. These reclassifications are immaterial for each affected category and have no effect on total operating revenue for the period. These reclassifications are required by Postal Service regulatory requirements and are included in this document for consistency amongst publicly-available information.</p> <p><sup>2</sup> Excludes <i>First-Class Package Service - Retail</i> and <i>First-Class Package Service - Commercial</i>.</p> <p><sup>3</sup> Excludes <i>Marketing Mail Parcels</i>.</p> <p><sup>4</sup> Includes <i>Priority Mail</i>, <i>USPS Retail Ground</i>, <i>Parcel Select Mail</i>, <i>Parcel Return Service Mail</i>, <i>Marketing Mail Parcels</i>, <i>Package Service Mail</i>, <i>First-Class Package Service - Retail</i>, <i>First-Class Package Service - Commercial</i> and <i>Priority Mail Express</i>.</p> <p><sup>5</sup> Revenue includes <i>PO Box services</i>, <i>Certified Mail</i>, <i>Return Receipts</i>, <i>Insurance</i>, <i>Other Ancillary Services</i>, <i>Shipping and Mailing Supplies</i>, <i>Collect on Delivery</i>, <i>Registered Mail</i>, <i>Stamped Envelopes and Cards</i>, <i>Money Orders</i> and other services.</p> <p><sup>6</sup> Volume includes Postal Service internal mail and free mail provided to certain congressionally mandated groups.</p>		

Revenue for the three months ended December 31, 2021 and 2020, was impacted by the following pricing changes:

- On August 29, 2021, we increased prices on certain Market-Dominant services by an average of 6.8%;
- On January 24, 2021, we implemented the 2021 pricing schedule, increasing prices for certain Market-Dominant and Competitive services; and
- We also implemented time-limited price increases on certain Shipping and Packages subcategories during peak seasons from October 18, 2020 through December 27, 2020, and again from October 3, 2021 through December 26, 2021, after which prices reverted to the original 2020 and 2021 pricing schedules, respectively.

On January 9, 2022, we increased prices on certain Competitive services (i.e., *Priority Mail*, *Priority Mail Express*, and military mail) by an average of 3.1%.

Revenue generally grew at a rate greater than volume growth, grew despite volume declines, or declined at a slower rate than volume declines as a result of these price increases.

### **First-Class Mail**

For the three months ended December 31, 2021, *First-Class Mail* revenue increased \$160 million, or 2.5%, on a volume decline of 529 million pieces, or 3.8%, compared to the same period last year. The revenue increase

was driven by price increases, as noted above. The most significant factor contributing to the declining trend in *First-Class Mail* volume over the three-month period was the continuing migration from mail to electronic communication and transaction alternatives, which has been accelerated by the pandemic.

### **Marketing Mail**

For the three months ended December 31, 2021, *Marketing Mail* revenue increased \$304 million, or 7.3%, on a volume decline of 710 million pieces, or 3.6%, compared to the same period last year. Revenue grew despite the volume decline due to price increases, as noted above. *Marketing Mail* experienced steep volume declines at the onset of the pandemic last year but has been rebounding as the economy continues to recover. *Marketing Mail* has generally proven to be a resilient marketing channel, and its value to U.S. businesses remains strong due to healthy customer returns on investment and better data and technology integration. However, this category has been challenged by commercial mailers' increasing use of digital and mobile advertising, which had been accelerated by the pandemic, and *Marketing Mail* volume remains lower than pre-pandemic levels.

For the three months ended December 31, 2021, our revenue and volume from political and election mail decreased by approximately \$400 million and approximately 2.3 billion pieces, respectively, compared to the same period last year. If not for the impact of these mailings, *Marketing Mail* volume would have increased, and its revenue would have increased at a greater rate for the three months ended December 31, 2021.

### **Shipping and Packages**

The following table summarizes our operating revenue and volume for Shipping and Packages for the three months ended December 31, 2021 and 2020, by each service subcategory:

<i>(in millions)</i>	<b>Three Months Ended December 31,</b>	
	<b>2021</b>	<b>2020</b>
<b>Shipping and Packages Revenue:</b>		
Priority Mail Services <sup>1</sup>	\$ 3,885	\$ 4,338
Parcel Services <sup>2</sup>	2,545	2,741
First-Class Package Services <sup>3</sup>	1,979	2,078
Package Services	232	222
<b>Total Shipping and Packages revenue</b>	<b>\$ 8,641</b>	<b>\$ 9,379</b>
<b>Shipping and Packages Volume:</b>		
Priority Mail Services <sup>1</sup>	361	424
Parcel Services <sup>2</sup>	959	1,022
First-Class Package Services <sup>3</sup>	506	585
Package Services	137	142
<b>Total Shipping and Packages volume</b>	<b>1,963</b>	<b>2,173</b>
<sup>1</sup> Includes <i>Priority Mail</i> , <i>Priority Mail Express</i> and <i>USPS Retail Ground</i> .		
<sup>2</sup> Includes <i>Parcel Select</i> , <i>Parcel Return</i> , and <i>Marketing Mail Parcels</i> .		
<sup>3</sup> Includes <i>First-Class Package Services - Retail</i> and <i>First-Class Package Services - Commercial</i> .		

For the three months ended December 31, 2021, Shipping and Packages revenue decreased 7.9%, with a volume decline of 9.7%, compared to the same period last year. We believe consumer behavior has evolved during the pandemic and our Shipping and Packages volume is not expected to return to pre-pandemic levels, as the nation has increasingly relied on the safety and convenience of e-commerce. However, the surge in e-commerce has continued to abate as the economy recovers. Furthermore, competition in the overall market has increased as certain major customers have returned to diverting their volume from our network and aggressively pricing their products and services to fill their networks and grow package density.

### **Priority Mail Services**

Priority Mail Services accounted for our largest portion of Shipping and Packages revenue, representing approximately 45% and 46% of the total for the three months ended December 31, 2021 and 2020, respectively.

However, Priority Mail Services accounted for approximately 18% and 20% of the total Shipping and Packages volume for three months ended December 31, 2021 and 2020, respectively.

For the three months ended December 31, 2021, Priority Mail Services revenue decreased 10.4%, on a volume decline of 14.9%, compared to the same period last year, reflective of the economy continuing to recover and growing market competition.

#### ***Parcel Services***

For the three months ended December 31, 2021, revenue from Parcel Services decreased 7.2%, on a volume decline of 6.2%, compared to the same period last year, reflective of the economy continuing to recover and growing market competition. Parcel Services is primarily a last-mile service that bypasses much of our infrastructure and therefore is one of our lowest-priced package services.

#### ***First-Class Package Services***

For the three months ended December 31, 2021, First-Class Package Services revenue decreased 4.8%, on a volume decline of 13.5%, compared to the same period last year, reflective of the economy continuing to recover and growing market competition.

#### ***Package Services***

For the three months ended December 31, 2021, Package Services revenue increased 4.5%, despite a volume decline of 3.5%, compared to the same period last year, reflective of the economy continuing to recover and growing market competition. Revenue grew despite the volume decline for the three-month period due to price increases and shifts in the mix of services provided.

#### **International Mail**

For the three months ended December 31, 2021, *International Mail* revenue decreased 16.4%, on a volume decline of 11.9%, compared to the same period last year. The decline in volume for the three-month period was due to various competitive pricing, political and economic factors, including the impact of the pandemic on transportation logistics, and the global economy in general. Revenue for the *International Mail* category decreased, largely as a result of the volume decline due to the impacts of COVID-19.

#### **Periodicals**

For the three months ended December 31, 2021, *Periodicals* revenue increased 5.7%, despite a volume decline of 2.5%, compared to the same period last year. While the revenue increase is driven by price increases on certain Market-Dominant services, the declining volume is consistent with the systemic trend in hard-copy reading behavior and the shift of advertising away from print.

#### **Other**

Other services revenue includes ancillary services such as *Certified Mail*, *PO Box* services, and Return Receipt services. Also included in this category are the fluctuations in our deferred revenue estimates, money order services, passport services, signature-on-delivery services, insurance, and our own internal mail, which generates no revenue but has volume that can vary significantly from year to year.

Other services revenue increased 21.8% for the three months ended December 31, 2021, compared to the same period last year.

#### ***OPERATING EXPENSES***

In an effort to align our resources with anticipated future mail and package volume, we continue to aggressively manage operating expenses under management's control.

We originally designed our mail processing and distribution network to provide delivery service of *First-Class Mail* within specified delivery areas for a much higher volume of mail than we are required to process and deliver today, and the network's legacy capabilities are not completely aligned to today's mail mix and volume. Consequently, certain of our processing and distribution facilities continue to operate at less than full capacity. Our challenge to contain costs is also compounded by the increasing number of delivery points, which, when combined with lower mail volume, has resulted in a drop in the average number of pieces delivered per delivery point per day from approximately 5.5 pieces in 2007 to 3.0 pieces in 2021, a reduction of approximately 46%.

## **Compensation and Benefits**

Compensation and benefits is our largest operating expense category. These expenses consist of costs related to our active career and pre-career employees other than retirement costs associated with U.S. government defined benefit pension programs and retiree health costs, which are further discussed in *Retirement Benefits* and *Retiree Health Benefits*, respectively.

The following table presents compensation and benefits expenses for the three months ended December 31, 2021 and 2020:

<i>(in millions)</i>	<b>Three Months Ended December 31,</b>	
	<b>2021</b>	<b>2020</b>
Compensation	\$ 11,038	\$ 10,932
Employee health benefits	1,315	1,323
Social Security	630	614
Thrift Savings Plan	336	292
Other	81	118
<b>Total compensation and benefits</b>	<b>\$ 13,400</b>	<b>\$ 13,279</b>

Overall, our compensation and benefits expenses increased 0.9% for three months ended December 31, 2021, compared to the same period last year, primarily due to contractual wage increases partially offset by lower work hours.

### **Work Hours**

Work hours are a significant component of compensation expense. We are committed to minimizing costs by using the appropriate mix of work hours based on the complement and the assessment of relative cost for each work hour type. In some instances, the use of overtime hours may be necessary to meet service standard commitments and obligations for mail delivery or to serve as a more cost-effective option. In most instances, the cost of an overtime hour is less than the cost of a straight-time hour as adding employees results in additional costs for hiring training, and benefits. Furthermore, certain benefit costs are only calculated as a percentage of basic pay and do not increase with higher overtime pay.

For the three months ended December 31, 2021, total work hours were approximately 313 million, a decrease of 3 million hours, or 0.9%, compared to the same period last year, consisting of a decrease of approximately 7 million overtime hours, offset by an increase of approximately 4 million straight-time hours. The decrease in total work hours for the period was reflective of the lower Shipping and Packages volume in the period.

### **Workforce Composition**

The number of career employees at December 31, 2021 was approximately 511,500, an increase of nearly 18,000 employees, or 3.6%, compared to the same date a year ago. The increase is the result of conversions from pre-career to career status, consistent with our *Delivering for America* plan, as we strategically work to create a stable and empowered workforce with the opportunity for career development and growth for all employees.

The number of pre-career employees at December 31, 2021 was approximately 174,000, a decrease of over 8,000 employees, or 4.4%, compared to the same date a year ago. The decrease is due to the conversions noted above, as well as to lagging replacement hiring for the career conversions.

### **Collective Bargaining Agreements**

As of December 31, 2021, we had active contracts with the National Postal Mail Handlers Union, AFL-CIO ("NPMHU"), which will expire on September 20, 2022, and the National Association of Letter Carriers, AFL-CIO ("NALC"), which will expire on May 20, 2023. For additional information, see *Part I, Item 1. Business, Bargaining Agreements* and *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 11 - Commitments and Contingencies* in our Annual Report.

On January 6, 2022, we reached a tentative negotiated agreement with the National Rural Letter Carriers' Association ("NRLCA") on a new collective bargaining agreement that will expire on May 20, 2024. The previous contract with the NRLCA had expired on May 20, 2021, and the respective parties mutually agreed to extend negotiations beyond that deadline. As of the date of this report, the contract is still pending ratification by the NRLCA membership.

On December 10, 2021, we reached a tentative negotiated agreement with the American Postal Workers Union, AFL-CIO ("APWU") on a new collective bargaining agreement that will run through September 20, 2024. The previous contract with the APWU had expired on September 20, 2021, and the respective parties mutually agreed to extend negotiations beyond that deadline. As of the date of this report, the contract is still pending ratification by the APWU membership.

### **Retirement Benefits**

We participate in FERS and CSRS, federal employee defined pension benefit programs administered by the OPM. Our retirement benefits expenses include statutorily required contributions to amortize the unfunded portion of these programs and a percentage of basic pay for our active employees, as established by the OPM. For the three months ended December 31, 2021, our retirement benefits expenses increased 7.0% compared to the same period last year, due to revised actuarial assumptions for CSRS and FERS unfunded retirement benefits amortization and increased FERS normal costs associated with both contribution rate increases and normal compensation increases.

For additional information, see *Part I, Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 8 - Retirement Plans*, in this document and *Part II, Item 8. Financial Statements and Supplementary Data, and Supplementary Data, Notes to Financial Statements, Note 12 - Retirement Plans* in our Annual Report.

### **Retiree Health Benefits**

We participate in federal employee benefit programs for retiree health benefits. Our retiree health benefit expenses include a statutorily required contribution to amortize the unfunded portion of this program and the "normal cost," an amount calculated by the OPM as the present value of the estimated retiree health benefits attributable to active employees during the most recent year.

For the three months ended December 31, 2021, our retiree health benefits expenses increased 10.4% compared to the same period last year, due to revised actuarial assumptions for retiree health benefit normal costs.

For additional information, see *Part I, Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 9 - Health Benefits Plans, Retirees*, in this document and *Part II, Item 8. Financial Statements and Supplementary Data and Supplementary Data, Notes to Financial Statements, Note 13 - Health Benefits Plans, Retirees* in our Annual Report.

### **Workers' Compensation**

Our employees injured on the job are covered by the Federal Employees' Compensation Act ("FECA"), administered by the DOL's Office of Workers' Compensation Programs, as described in our Annual Report.

On a daily basis we focus on costs that can be managed in the course of normal business operations. Certain aspects of workers' compensation can be managed through human resource initiatives, safety measures and training. Other workers' compensation costs cannot be managed in the course of normal business operations and are less predictable, including expenses caused by actuarial revaluation and discount rate changes. We subtract the cash payments made by the DOL on behalf of workers' compensation obligations, which are relatively predictable, from total workers' compensation expense (benefit) in order to determine the non-cash component of workers' compensation expense (benefit), a non-GAAP financial measure.

The following table presents the components of workers' compensation expense (benefit), including the cash payments made by the DOL on behalf of our employees for workers' compensation obligations, for the three months ended December 31, 2021 and 2020:

<i>(in millions)</i>	Three Months Ended December 31,	
	2021	2020
Impact of discount rate changes	\$ 102	\$ (479)
Actuarial revaluation of existing cases	223	(146)
Cost of new cases	310	326
Administrative fee	23	21
<b>Total workers' compensation expense (benefit)</b>	<b>\$ 658</b>	<b>\$ (278)</b>
Less cash payments made by the DOL on behalf of workers' compensation obligations	(370)	(328)
<b>Total workers' compensation non-cash expense (benefit)</b>	<b>\$ 288</b>	<b>\$ (606)</b>

For the three months ended December 31, 2021, the portion of workers' compensation expense (benefit) driven by discount rate changes increased \$581 million compared to the same period last year.

The combined costs of new workers' compensation cases and revaluation of existing workers' compensation cases increased by \$353 million for the three months ended December 31, 2021, compared to the same period last year. Changes in actuarial valuation are primarily attributable to the combined impacts of routine changes in actuarial estimation, the progression of existing cases, and updated cost of living adjustments ("COLA") assumptions, which are largely outside of management's control.

For additional information, see *Part I, Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 10 - Workers' Compensation* in this document and *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 14 - Workers' Compensation* in our Annual Report.

### **Transportation**

Transportation expenses include the costs we incur to transport mail and packages between facilities, comprising highway, air, and international transportation contracts, plus contract delivery services. We rely on third-parties under highway contract routes for the significant majority of long-haul transportation services between facilities. Furthermore, we do not own or operate aircraft, and we rely on third-parties for the air transportation service required to deliver our mail and packages to various destinations within the U.S. and abroad.

With the exception of contract delivery services, our costs to deliver mail and other products to delivery points are not included within *Transportation* but in *Compensation and benefits* for employee costs and in *Other operating expenses* for fuel, vehicle maintenance and repair, and other costs in the accompanying unaudited *Statements of Operations*. Furthermore, transportation expenses do not include the compensation and related costs of employees responsible for transporting mail and packages between facilities.

Variations in the volume and weight of mail and packages transported, the mode of transportation used, and fuel prices have significant impact on transportation expenses.

Overall, transportation expenses increased 9.2% for the three months ended December 31, 2021, compared to the same period last year. The components of transportation expenses for the three months ended December 31, 2021 and 2020, are presented in the following table:

<i>(in millions)</i>	<b>Three Months Ended December 31,</b>	
	<b>2021</b>	<b>2020</b>
Highway	\$ 1,738	\$ 1,522
Air	955	913
International	134	154
Other	13	12
<b>Total transportation expenses</b>	<b>\$ 2,840</b>	<b>\$ 2,601</b>

Highway transportation expenses increased 14.2% for the three months ended December 31, 2021, compared to the same period last year, primarily due to higher average diesel fuel prices and higher average unit costs per mile. Consistent with the tenet of our *Delivering for America* plan to optimize our transportation networks, our changes in service standards have further facilitated the shift of package volume from air to highway transportation when more economical but allowing for improved reliability and service performance.

Air transportation expenses increased 4.6% for the three months ended December 31, 2021, compared to the same period last year. Despite the shift of certain volume to highway transportation, air transportation expenses increased due to higher average jet fuel prices, compared to the same period last year.

#### **Other Operating Expenses**

Other operating expenses for the three months ended December 31, 2021 and 2020, are detailed in the following table:

<i>(in millions)</i>	<b>Three Months Ended December 31,</b>	
	<b>2021</b>	<b>2020</b>
Supplies and services	\$ 784	\$ 810
Depreciation and amortization	413	419
Rent and utilities	471	429
Information technology and communications	236	219
Vehicle maintenance service	162	161
Rural carrier equipment maintenance	160	151
Fuel - delivery vehicles	177	114
Miscellaneous other	281	251
<b>Total other operating expenses</b>	<b>\$ 2,684</b>	<b>\$ 2,554</b>

Total other operating expenses increased by 5.1% for the three months ended December 31, 2021, compared to the same period last year. We had an increase in fuel for delivery vehicles due to higher average fuel prices and an increase in rent and utilities for our facilities. Aside from these items, the period-over-period changes in the various components of other operating expenses for the three months ended December 31, 2021 were relatively immaterial.

## LIQUIDITY AND CAPITAL RESOURCES

Our liquidity consists of unrestricted cash and cash equivalents plus our authorized borrowing capacity under the *Postal Reorganization Act*, as amended by Public Laws 101-227 and 109-435 (the "PRA"). As of December 31, 2021 and September 30, 2021, we held unrestricted cash and cash equivalents of \$22.4 billion and \$23.9 billion, respectively. During the three months ended December 31, 2021, our average daily liquidity balance was \$26.1 billion. This amount represented approximately 130 days of liquidity, which we define as average liquidity divided by our 2021 cash expenses (total expenses excluding depreciation expense, expenses accrued but unpaid for PSRHBF, CSRS and FERS, and the deferred employer contributions for Social Security) and capital expenditures per calendar day (365 days in 2021).

In March 2020, the President signed the *Coronavirus Aid, Relief, and Economic Security Act*, enacted as Public Law 116-136 (the "CARES Act") in response to the COVID-19 pandemic. In December 2020, the President signed Public Law 116-260, the *Consolidated Appropriations Act, 2021*, amending the CARES Act. The CARES Act, as amended, allowed us to receive up to \$10.0 billion from the U.S. Department of the Treasury ("U.S. Treasury") to fund operating expenses. During fiscal year 2021, we received all \$10.0 billion in funding from the U.S. Treasury under the CARES Act, as amended, and this amount was recorded as a capital contribution.

Although our liquidity has generally increased since 2012, it remains insufficient to support an organization with approximately \$82 billion in annual operating expenses, to pay all obligations, to make capital investments necessary for continuity of operations, and to prepare for unexpected contingencies.

Furthermore, in order to preserve liquidity and to ensure that our ability to fulfill our primary universal service mission was not placed at undue risk, we have not made certain payments for retirement and retiree health benefits. As of September 30, 2021, past due amounts payable to the PSRHBF and to the OPM for CSRS and FERS totaled \$71.6 billion.

## CASH FLOW ANALYSIS

### Operating Activities

Cash used in operating activities was \$988 million for the three months ended December 31, 2021, compared to cash provided by operating activities of approximately \$1.5 billion for the same period last year. This net decrease of approximately \$2.5 billion was largely driven by the impact of the Social Security payments deferred under the CARES Act. During the first quarter of 2021, we deferred payments of \$529 million. During the first quarter of 2022, we paid one half of the approximately \$1.8 billion that had been deferred between March 27, 2020 and December 31, 2020. The net decrease was also impacted by higher cash outlays due to increased operating expenses.

### Investing Activities

We invested \$413 million in the purchase of property and equipment for the three months ended December 31, 2021, which is a decrease of \$92 million, or 18.2%, compared to the same period last year. As of the date of this report, the amount of our full year projected capital expenditures is approximately \$2.3 billion.

### Financing Activities

Net cash used in financing activities was \$6 million for the three months ended December 31, 2021, a decrease of \$2 million.

### **DEBT**

As of both December 31, 2021 and September 30, 2021, the aggregate principal of all debt outstanding was \$11.0 billion, all of which was issued to the Federal Financing Bank ("FFB"), a government-owned corporation under the general supervision of the Secretary of the Treasury.

As of December 31, 2021, \$1.0 billion of our debt was recorded as *Short-term debt* in the accompanying *Balance Sheets*, representing a fixed-rate note due April 15, 2022. As of December 31, 2021, we had \$4.0 billion in remaining borrowing capacity under the PRA, though we are still limited by statute to annual net increases in debt of \$3.0 billion calculated as of the end of each fiscal year and total debt of \$15.0 billion.



## **LIQUIDITY OUTLOOK**

We are constrained by laws and regulations, including the PAEA, which restrict revenue sources and mandate certain expenses. Statutorily mandated expenses include amortization payments to provide full funding of retirement benefits under the CSRS and the FERS, as well as FERS normal costs, described in greater detail in *Note 8 - Retirement Plans*. Additionally, the PAEA established the PSRHF and mandated certain obligations for paying normal costs, the present value of the estimated retiree health benefits attributable to active employees' current year of service, and amortization payments for full prefunding of retiree health benefits. These prefunding obligations, described in greater detail in *Note 9 - Health Benefits Plans*, are unlike expenses imposed on most other federal entities or private-sector businesses that offer such benefits.

We continue to face challenges from the ongoing migration of mail to electronic alternatives, and we are legally limited under current law in how we can price our products and streamline our legacy business model. Our operations will require significant capital investment over the next few years to modernize and improve our processing and delivery infrastructure and update our delivery fleet in order to continue to meet our primary statutory obligation to provide prompt, reliable, and efficient postal services to the nation.

While our *Delivering for America* plan provides our vision and a framework for achieving service excellence and financial sustainability over the next decade, absent legislative and administrative change, we project continuing annual net losses in the future. As a result of these losses and our liquidity concerns, we may not have sufficient cash balances to meet all of our existing legal obligations and make all of the critical investments in our infrastructure that are necessary for operational continuity and that have been deferred in recent years.

Furthermore, while we may issue debt obligations within the statutory borrowing limitations, we have no assurance that we would be able to raise additional cash through new debt financing with the FFB or other possible lenders, or that such financing would be provided on terms comparable to those applicable to our prior debt issuances. Alternatively, if we were to use our authority under the PRA to issue and sell obligations to a party or parties other than the FFB, we have no assurance that we would be successful in raising additional cash or that such financing would be provided on terms comparable to those applicable to our prior debt issuances.

In the event that circumstances leave us with insufficient liquidity to continue operating, we may deem it necessary to implement additional contingency plans to ensure that our primary mission is fulfilled and that mail deliveries continue. These measures could include prioritizing payments to the FFB, our employees, and our suppliers ahead of some payments to fund retirement and retiree health benefits, as we have done in the past.

With the anticipated continued migration to electronic communication and transactional alternatives, we continue to pursue long-term financial sustainability by focusing on the following items:

1. Continued efforts to control costs and drive efficiencies, innovate to keep mail relevant and generate increased revenue; and
2. Postal Service legislative and administrative reform that addresses our overall cost structure.

Although we continue to inform the executive branch, Congress, the PRC, and other stakeholders of the immediate and long-term financial challenges we face, we have no assurances that our requests will result in meaningful reform in the foreseeable future.

## **2022 and Beyond**

We continue to face systemic imbalances that make our current operating model unsustainable. We are implementing strategic operational reforms, as outlined in our ten-year strategic business plan, to meet the changing needs of our business and residential customers. However, success of the plan requires legislative and administrative changes to retiree benefit funding rules. Absent legislative action, administrative changes, and timely implementation of operational reforms, we project continuing annual net losses in the future. As a result of these losses and our ongoing liquidity concerns, we may not be able to pay all legally required obligations and also invest in much-needed capital expenditures in 2022 and future years that are necessary to ensure our ability to fulfill our primary mission. Furthermore, we believe that continuing productivity improvements alone will not be sufficient to address the challenges presented by declining Market-Dominant

volume and revenue, and any future growth in operating revenue would unlikely keep pace with increased costs.

### ***Legally Required Obligations***

In addition to our previously discussed obligations for unfunded retirement and retiree health benefits of approximately \$8.6 billion due on September 30, 2022, we paid the DOL approximately \$1.3 billion in October 2021, representing the workers' compensation claims paid by the DOL for the chargeback year July 1, 2020 to June 30, 2021, plus the administrative fee.

The *CARES Act* offered certain employers the ability to defer payment of the employer's share of the Social Security payroll tax on wages incurred from March 27, 2020 through December 31, 2020. In accordance with this provision, we had deferred approximately \$1.8 billion as of December 31, 2020. One half of these deferred payments was due and paid on December 31, 2021, while the other half of these deferred payments is due by December 31, 2022.

### ***Capital Investments***

We currently estimate that our required cash outlays for capital investments necessary to ensure that we can continue to perform our universal service mission will amount to approximately \$1.9 billion for the remainder of 2022, and an additional \$17.9 billion for years 2023 through 2026, depending on the timing of investments to replace our delivery fleet and other appropriate capital assets, as outlined in our *Delivering for America* plan. Although our future projections include these capital cash outlays, the severity and duration of the pandemic may impact these outlays, and the future cash flow from operations alone may not generate the cash needed to enable us to fully fund such necessary capital investments.

### ***Mitigating Circumstances***

We continue to pursue strategies within our control to increase operational efficiency and improve liquidity. We have managed capital in recent years by spending only what we believed was essential for health and safety to maintain our existing facilities and service levels and to increase efficiencies. However, continued increases in capital investment are necessary to upgrade our facilities, fleet of vehicles, and processing equipment in order to remain operationally viable. Aggressive management of the business operations, as well as legislative and administrative reforms that will enable us to increase revenue and reduce costs, will all be necessary to restore our financial health.

Our status as an independent establishment of the executive branch that does not generally receive tax dollars for our operations presents unique requirements and restrictions but also potentially mitigates some of the financial risk that would otherwise be associated with a cash shortfall. With annual total revenue in 2021 of approximately \$77 billion, a financially sound Postal Service continues to be vital to the U.S. commerce.

The U.S. economy benefits greatly from the Postal Service and the many businesses that provide the printing and mailing services that we support. Disruption of the mail would cause undue hardship to businesses and consumers as it would significantly inhibit the remittance of payments through the mail, and in the event of a cash shortfall, the U.S. government would likely prevent us from significantly curtailing or ceasing operations. We continue to inform the executive branch, Congress, the PRC, and other stakeholders of the immediate and long-term financial challenges we face and the legislative and administrative changes that are required to restore our financial stability.

## **LEGISLATIVE UPDATE**

As a self-funded independent establishment of the executive branch, our business model and operations are significantly influenced by congressional oversight and legislation.

## **BOARD OF GOVERNORS**

Congress intended for us to be governed by an eleven-member Board of Governors which consists of our Postmaster General, a Deputy Postmaster General, and nine independent Governors. As of the date of this report, we have eight Presidentially-appointed, Senate-confirmed Governors in office.

On December 8, 2021, Chairman Ron Bloom's term on the Board of Governors expired and he had already served his one-year holdover term. On January 12, 2022, Roman Martinez IV and Anton G. Hajjar were unanimously elected as Chairman and Vice Chairman of the Board of Governors, respectively.

On November 19, 2021, the President submitted to the Senate the nominations of Derek Kan and Daniel Mark Tangherlini to serve on the Board of Governors for terms expiring December 8, 2028, and December 8, 2027, respectively. The nominations were referred to the Senate Homeland Security and Governmental Affairs Committee, where they await further action.

### **APPROPRIATIONS**

The U.S. House of Representatives ("the House") passed the seven-bill appropriations package (H.R. 4502) that includes the *Financial Services and General Government Appropriations Act, 2022* (H.R. 4345) on July 29, 2021. The bill includes \$58.6 million in funding for free mail for the blind and overseas voting. As in past versions, the bill requires continuation of six-day delivery and prohibits any of the appropriated funds from being used to consolidate or close small rural or other small Post Offices. The bill also provides \$300 million for the procurement of zero emission and electric passenger motor vehicles and the associated charging infrastructure for the federal vehicle fleet. These funds are appropriated to the General Services Administration in addition to any other amounts available for such purposes and can be transferred to and merged with appropriations at other federal agencies, including potentially for the procurement of charging infrastructure for the Postal Service.

On September 30, 2021, the President signed into law the *Extending Government Funding and Delivering Emergency Assistance Act* (H.R. 5305 / P.L. 117-43), a bill to provide continuing appropriations to federal agencies through December 3, 2021.

On December 3, 2021, the President signed into law the *Further Extending Government Funding Act* (H.R. 6119 / P.L. 117-70), a bill to provide continuing appropriations to federal agencies through February 18, 2022.

### **LEGISLATION**

On November 19, 2021, the *Build Back Better Act* (H.R. 5376), the combined budget reconciliation act, was passed by the House. The bill would allocate \$7.0 billion to the Postal Service Fund to acquire electric vehicles for our fleet. It designates that \$3.0 billion be used for the purchase of electric delivery vehicles and \$4.0 billion for related infrastructure to support such vehicles. The bill would also allocate \$23 million to our Office of Inspector General to oversee our acquisition and deployment of electric vehicles and related infrastructure. The Senate has failed to come to agreement on moving the bill forward to date.

The *Postal Service Electric Fleet Authorization Act of 2021* (H.R. 3521), a bill to modernize our fleet of delivery vehicles with electric or zero-emission vehicles, was introduced in the House on May 25, 2021. The bill would authorize \$8.0 billion in funding for the acquisition of vehicles and the infrastructure required to operate a fleet of electric vehicles. There has been no further action on this bill since its introduction.

### **POSTAL SERVICE REFORM**

As previously reported, on May 13, 2021, the House Committee on Oversight and Reform voted to approve the *Postal Service Reform Act of 2021* (H.R. 3076) and the *Postal Service Improvement Act* (H.R. 3077). Among other provisions, H.R. 3076 would require Medicare integration of the Postal Service's employees, change required contributions by changing vesting methodology, and repeal the requirement to pre-fund retiree health benefits; require the development and maintenance of an online, publicly available dashboard to track service performance for Market-Dominant services; require delivery six days per week using an integrated mail and package delivery network; and allow us to enter into certain agreements with state, local, and tribal governments and to provide certain non-postal services.

As introduced, H.R. 3077 would require all mail-in ballots to include a Postal Service trackable barcode and provide postal employees with 12 weeks of paid parental leave. It was amended during the committee markup to authorize \$8.0 billion to fund electric vehicles and electric vehicle charging infrastructure and to require the maintenance of the *First-Class Mail* service standard that was in effect on January 1, 2021.

Both proposed bills were reported to the full House where they await additional consideration.

The *Postal Service Reform Act of 2021* (S. 1720), a nearly identical companion to H.R. 3076, was introduced in the Senate on May 19, 2021, and referred to the Senate Homeland Security and Governmental Affairs Committee.

## **FAIR VALUE MEASUREMENTS**

As required by authoritative accounting literature, certain fair value disclosures for the periods ended December 31, 2021 and September 30, 2021, are discussed in *Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 12 - Fair Value Measurement*. We did not recognize gains as a result of valuation measurements during the three months ended December 31, 2021. All recognized losses have been incorporated into our financial statements as of December 31, 2021.

## **RELATED PARTY TRANSACTIONS**

As disclosed throughout this quarterly report, we have significant transactions with other U.S. government entities, which are considered related parties in accordance with GAAP. For a more detailed description, see *Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 5 - Related Parties*.

## **CRITICAL ACCOUNTING POLICIES AND ESTIMATES**

The preparation of financial statements in accordance with GAAP requires management to make significant judgments and estimates to develop certain amounts reflected and disclosed in the financial statements. In many cases, alternative policies or estimation techniques may be used.

We maintain a thorough process to review the application of accounting policies and to evaluate the appropriateness of the many estimates that are required to prepare the financial statements of a large organization. However, even under optimal circumstances, estimates routinely require adjustment based on changing circumstances and new or better information.

The accounting policies deemed either the most judgmental or which involve the selection or application of alternative accounting policies, and are material to the interim financial statements, are described in *Part II, Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations, Critical Accounting Policies and Estimates* of our Annual Report. Management normally discusses the development and selection of accounting policies and estimates with the Audit and Finance Committee of the Board.

## **RECENT ACCOUNTING STANDARDS**

See *Item 1. Financial Statements and Supplementary Data, Notes to Unaudited Financial Statements, Note 2 - Recent Accounting Pronouncements*, for a description of recently announced accounting standards.

## **ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

In the normal course of business, we are exposed to market risks from changes in commodity prices, certain foreign currency exchange rates, and interest rates. Our commodity price risk consists primarily of exposure to changes in prices for diesel fuel, unleaded gasoline, and aircraft fuel for transportation of the mail, and fuel for heating facilities. We have foreign currency risk related to the settlement of terminal dues and transit fees with foreign postal administrations for international mail.

We have not used derivative commodity or financial instruments to manage market risk related to commodities, foreign currency exchange, or interest rate fluctuations for debt instruments. Additionally, we have not purchased or held derivative financial instruments for speculative purposes.

We also have provisions in our debt agreements that allow us to prepay our \$11.0 billion debt with the FFB at any time at a price determined by the Secretary of the Treasury, based on prevailing interest rates in the U.S. Treasury market at the time of repayment.

See *Part II, Item 7A. Quantitative and Qualitative Disclosures about Market Risk* in our Annual Report for additional information.

#### **ITEM 4. CONTROLS AND PROCEDURES**

Management is responsible for the preparation, integrity, and fair presentation of our financial statements.

#### **DISCLOSURE CONTROLS**

We maintain disclosure controls and procedures that are designed to ensure that information required to be disclosed in quarterly and annual reports is recorded, processed, summarized, and reported within the time frames specified by PAEA, and that this information is accumulated and communicated to our management, including the Postmaster General and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

We carried out an evaluation under the supervision and with the participation of management, including the Postmaster General and the Chief Financial Officer, of the effectiveness of the design and operation of disclosure controls and procedures as of December 31, 2021. Based upon and as of the date of the evaluation, the Postmaster General and the Chief Financial Officer concluded that our disclosure controls and procedures were effective.

#### **INTERNAL CONTROLS**

We have made no changes in our internal control over financial reporting during the three months ended December 31, 2021 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

### **PART II. OTHER INFORMATION**

#### **ITEM 1. LEGAL PROCEEDINGS**

For a discussion of legal proceedings affecting us, please refer to *Part I, Financial Information, Item 1. Financial Statements, Notes to Unaudited Financial Statements, Note 7 - Commitments and Contingencies*, as well as *Part I, Item 3. Legal Proceedings* and *Part II, Item 8. Financial Statements and Supplementary Data, Notes to Financial Statements, Note 11 - Commitments and Contingencies* in our Annual Report.

#### **ITEM 1A. RISK FACTORS**

No material changes have transpired in our risk factors from the disclosures in *Part I, Item 1A. Risk Factors* in our Annual Report.

#### **ITEM 6. EXHIBITS**

<b>Exhibit Number</b>	<b>Exhibit Description</b>
31.1	Certification of Principal Executive Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the <i>Securities and Exchange Act of 1934</i> , as Adopted Pursuant to Section 302 of the <i>Sarbanes-Oxley Act of 2002</i> .
31.2	Certification of Principal Financial Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the <i>Securities and Exchange Act of 1934</i> , as Adopted Pursuant to Section 302 of the <i>Sarbanes-Oxley Act of 2002</i> .
32.1	Certification of Principal Executive Officer Pursuant to <i>18 U.S.C. Section 1350</i> , as Adopted Pursuant to Section 906 of the <i>Sarbanes-Oxley Act of 2002</i> .
32.2	Certification of Principal Financial Officer Pursuant to <i>18 U.S.C. Section 1350</i> , as Adopted Pursuant to Section 906 of the <i>Sarbanes-Oxley Act of 2002</i> .

## Signatures

Pursuant to the requirements of the *Postal Accountability and Enhancement Act of 2006*, the United States Postal Service has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

### United States Postal Service

/s/ Louis DeJoy

Louis DeJoy

Postmaster General and Chief Executive Officer

Date: February 7, 2022

/s/ Joseph Corbett

Joseph Corbett

Chief Financial Officer and Executive Vice  
President

Date: February 7, 2022

CERTIFICATION PURSUANT TO  
RULES 13a-14(a) AND 15d-14(a) UNDER THE SECURITIES AND EXCHANGE ACT OF  
1934, AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF  
2002.

I, Louis DeJoy, certify that:

1. I have reviewed this quarterly report on Form 10-Q of the United States Postal Service ("Postal Service");
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Postal Service as of, and for, the periods presented in this report;
4. The Postal Service's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Postal Service and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Postal Service, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the Postal Service's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the Postal Service's internal control over financial reporting that occurred during the Postal Service's most recent fiscal quarter (the Postal Service's fourth fiscal quarter in the case of an Annual Report) that has materially affected, or is reasonably likely to materially affect, the Postal Service's internal control over financial reporting; and
5. The Postal Service's other certifying officer and I have disclosed based on our most recent evaluation of internal control over financial reporting, to the Postal Service's independent registered accounting firm and the Audit and Finance Committee of the Postal Service's Board of Governors:
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Postal Service's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have significant role in the Postal Service's internal control over financial reporting.

Date: February 7, 2022

/s/ Louis DeJoy

Louis DeJoy

Postmaster General and Chief Executive Officer

CERTIFICATION PURSUANT TO  
RULES 13a-14(a) AND 15d-14(a) UNDER THE SECURITIES AND EXCHANGE ACT OF  
1934, AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF  
2002.

I, Joseph Corbett, certify that:

1. I have reviewed this quarterly report on Form 10-Q of the United States Postal Service ("Postal Service");
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Postal Service as of, and for, the periods presented in this report;
4. The Postal Service's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Postal Service and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Postal Service, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the Postal Service's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the Postal Service's internal control over financial reporting that occurred during the Postal Service's most recent fiscal quarter (the Postal Service's fourth fiscal quarter in the case of an Annual Report) that has materially affected, or is reasonably likely to materially affect, the Postal Service's internal control over financial reporting; and
5. The Postal Service's other certifying officer and I have disclosed based on our most recent evaluation of internal control over financial reporting, to the Postal Service's independent registered accounting firm and the Audit and Finance Committee of the Postal Service's Board of Governors:
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Postal Service's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have significant role in the Postal Service's internal control over financial reporting.

Date: February 7, 2022

/s/ Joseph Corbett

Joseph Corbett

Chief Financial Officer and Executive Vice President



CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002.

In connection with the Quarterly Report of the United States Postal Service ("Postal Service") on Form 10-Q for the period ended December 31, 2021, (the "Report"), I, Louis DeJoy, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the *Sarbanes-Oxley Act of 2002* that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the *Securities Exchange Act of 1934*; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Postal Service.

Date: February 7, 2022

/s/ Louis DeJoy

Louis DeJoy

Postmaster General and Chief Executive Officer

CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002.

In connection with the Quarterly Report of the United States Postal Service (“Postal Service”) on Form 10-Q for the period ended December 31, 2021, (the “Report”), I, Joseph Corbett, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the *Sarbanes-Oxley Act of 2002* that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the *Securities Exchange Act of 1934*; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Postal Service.

Date: February 7, 2022

/s/ Joseph Corbett

Joseph Corbett

Chief Financial Officer and Executive Vice President