

2024 Election Mail Operations



USPS Media Briefing
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USPS and USPIS Election Mail Leadership



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HURRICANE RECOVERY UPDATE



NORTH CAROLINA

As of Oct. 22, all processing facilities and most retail and delivery units have reopened.



FLORIDA

As of Oct. 22, all processing facilities and most retail and delivery units have reopened.



ONGOING COMMUNICATIONS WITH LOCAL ELECTION OFFICIALS

in these states over the coming weeks to quickly identify and resolve any Election Mail related issues.

SERVICE ALERTS: <https://about.usps.com/newsroom/service-alerts/>

SERVICE PERFORMANCE IS STRONG

October 1 – 18, 2024

97.8%

**Ballot Mail
Delivered On-Time**
per USPS Service Standard

99.9%

**Ballot Mail
Delivered within 7 Days**

Our Role in The Election Process

ELECTION MAIL

e.g., ballots, voter registration cards, absentee voting applications and polling place notifications



PROCESS



TRANSPORT



DELIVER

2020 & 2022 General Election Recap

USPS PERFORMANCE 2020 GENERAL ELECTION

99.7%

of ballots delivered from voters to election officials within seven days

99.7%

of ballots from voters to election officials within three days

2.1 days

on average to deliver ballots from election officials to voters, or voters to election officials

.11% TOTAL MAIL VOLUME

USPS PERFORMANCE 2022 GENERAL ELECTION

99.7%

of ballots delivered from voters to election officials within seven days

98.9%

of ballots from voters to election officials within three days

<2 days

on average to deliver ballots from election officials to voters, or voters to election officials

.09% TOTAL MAIL VOLUME

NEW CONSUMER PSA



Our Message to Voters Opting to Use the Mail to Cast a Ballot



MAIL EARLY

Mail your completed ballot before Election Day, and at least one week before the deadline by which your completed ballot must be received by your local election official.

Some states may recommend allowing even more time for mailing completed ballots.

ELECTION MAIL OPERATIONS

Longstanding Election Processes and Procedures

YEAR-ROUND ACTIVITIES TO ADVANCE ELECTION MAIL



Daily "All Clears" in facilities to ensure that Election Mail is being processed appropriately



Advancing Election Mail ahead of other mail in processing operations



Ongoing employee education and training on Election Mail processes

EXTRAORDINARY MEASURES



STARTING OCT. 21

EFFORTS RELATED TO BALLOT MAIL ENTERED CLOSE TO OR ON ELECTION DAY AND/OR THE STATE'S RETURN DEADLINE

Including but not limited to:

- Extra deliveries and collections
- Special pick-ups
- Specialized sort plans at processing facilities to expedite delivery to Boards of Elections
- Local handling and transportation of ballots

POSTMARKING POLICY

- USPS tries to ensure that every identifiable return ballot receives a postmark during Retail Operations or originating Processing Operations
- Postmarking is available at 30,000+ retail locations nationwide

STAKEHOLDER ENGAGEMENT

Ongoing Engagement with State/Local Election Officials

LOCAL ENGAGEMENT

- Customer Relations Directors and Managers lead primary and general outreach in each District
- Working to quickly identify local issues as they arise
- Share consistent, uniform messaging developed for all states and territories
- Continue to educate and inform on USPS policies and recommendations to avoid common pitfalls
 - E.g., problems with envelope design

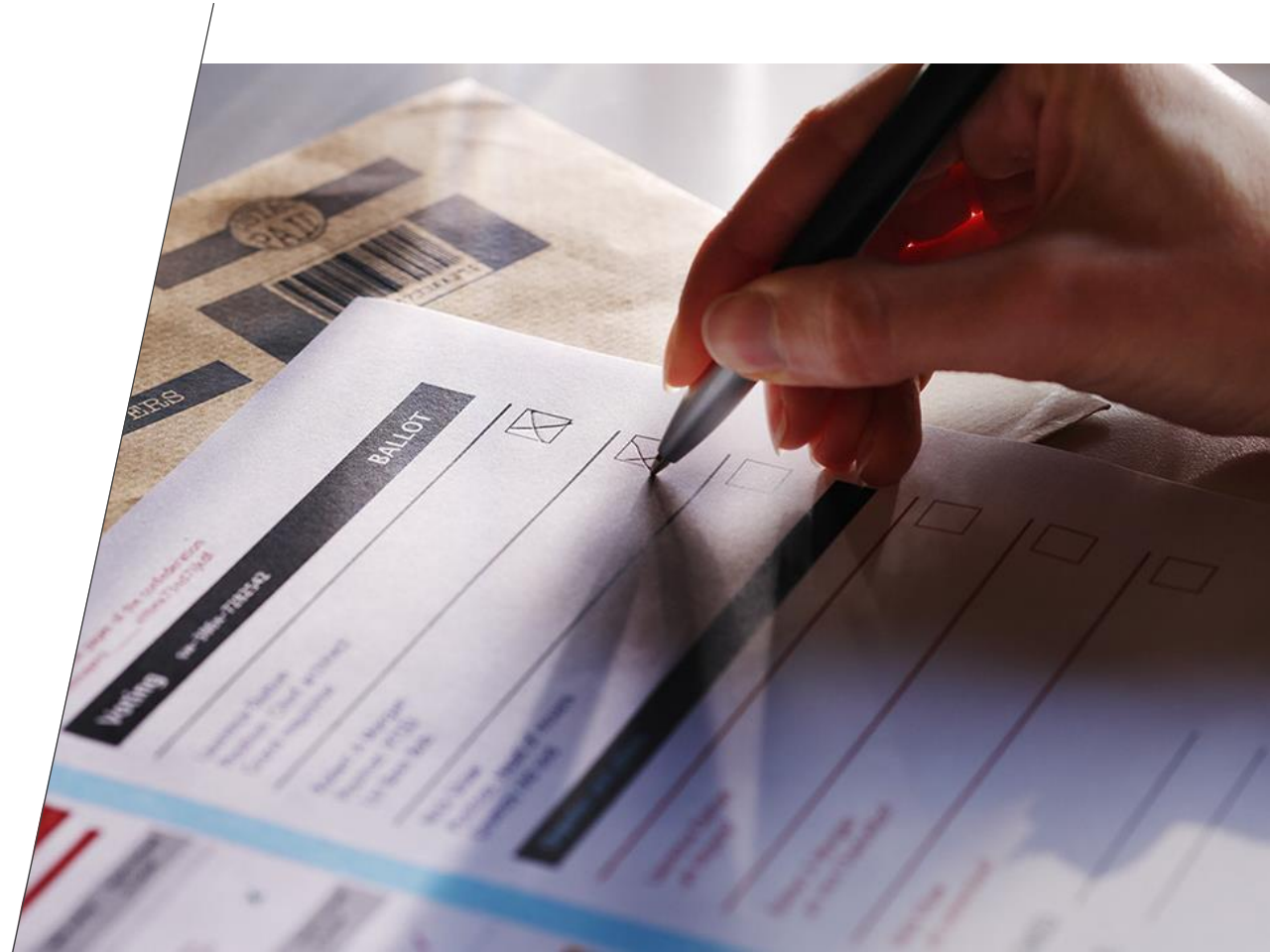
FEDERAL/STATE ENGAGEMENT

- Members of Congress
- Governors
- Secretaries of State
- National Association of Secretaries of State
- National Association of State Election Directors

UNIFORMED AND OVERSEAS VOTERS

Uniformed & Overseas Voters

- USPS supports overseas voters in coordination with Department of State, Military Postal Service Agency and Federal Voters Assistance Program
- Work to ensure timely delivery to/from Army Post Offices, Fleet Post Offices, Diplomatic Post Offices
- Countries with disrupted service updated on usps.com
- [Fvap.gov](https://fvap.gov) offers return ballot mailing dates for military voters





ELECTION MAIL SECURITY



Securing Election Mail

USPIS Election Mail Security Operations

- **All USPIS field divisions have Election Security Coordinators**
 - Coordinate response to election security concerns
 - Coordinate Election Mail Inspections
- **Postal Inspectors provide USPS employees with guidance** on proper handling of Election Mail
- **Dedicated Cybercrime Unit**
 - Defend against and investigate potential attempts by hostile actors to infiltrate and disrupt the postal network

Election Mail Inspections Underway

- Process and operational security measure
- Postal Inspectors and other USPIS personnel physically observe Election Mail processing and delivery operations
- Review physical security of Election Mail and workplace
- Includes USPS processing plants, business mail entry units, delivery units and post offices



Securing Election Mail

Partnerships

- **USPIS partners** with the FBI, DOJ, CISA, DHS, and the USPS Office of the Inspector General as well as state and local law enforcement, to secure Election Mail
- **Member of the DOJ Election Threats Task Force**
- **All USPIS offices have Election Crimes Coordinators**
 - Coordinate with USPIS's Election Security Coordinators
 - Coordinate response to election crimes allegations
 - Conduct outreach to local and state election officials on election security matters
- **Postal Inspectors further coordinate with the USPS Office of Inspector General** when allegations of Postal Service employee misconduct arise. www.uspisoig.gov



Tips for Securing Election Mail

Tips for Securing Your Mail

- Don't let incoming or outgoing mail sit in your mailbox
- Deposit outgoing mail through a number of secure manners including inside your local Post Office or by handing it to a letter carrier
- Sign up for Informed Delivery and get daily digest emails that preview your mail scheduled to arrive soon
- Set up Hold Mail at USPS.com when away
- Use ballot tracking tools through your local election office to watch your ballot move safely

To Report Suspicious Mail and Election Mail-Related Security or Criminal Incidents:

- Call the U.S. Postal Inspection Service National Hotline:
877-876-2455
- Report online:
www.USPIS.gov/report
- Learn more about USPIS and Election Mail security:
<https://www.uspis.gov/election-mail-security>



2024 Election Mail Overview



USPS is Committed
to the Secure and Timely Delivery of the Nation's Election Mail



Longstanding Proven Processes Underway
to Efficiently Move Election Mail, Including Ballot Mail



Mail Early
if you are choosing to vote by mail in November



Continued Stakeholder Engagement
Engagement at National/State/Local Levels



Close Coordination
with USPIS, USPS
OIG to Ensure Security

Q&A

(SUBMIT QUESTIONS VIA Q&A FUNCTION)

THANK YOU

<https://www.usps.com/votinginfo>

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