

United States Postal Service®
**Quarterly Performance for Single-Piece First-Class Mail®
Service Variance**

Overview

Beginning FY2019 Q1, service performance for Single-Piece First-Class Mail® is measured through the USPS® internal measurement system. The system combines scanning of mailpieces by postal personnel at randomly selected collection and delivery points with in-process machine scans for all eligible mail to estimate total transit time for the mail. The total transit is comprised of three legs: collection to initial automated processing, known as Leg 1; initial processing to final automated processing, known as Leg 2; and final processing to delivery, known as Leg 3. The estimated transit-time is compared against Single-Piece First-Class Mail® service standards to determine the percent of mail delivered on time.

Scores prior to FY2019 Q1 were calculated via the External First-Class Mail® Measurement System (EXFC). EXFC was an external sampling system that measured the time it took from deposit of mail into a collection box or lobby chute until its delivery to a home or business.

Single-Piece First-Class Mail® parcels were classified as a competitive product effective for pieces mailed on or after September 3, 2017; therefore, Single-Piece First-Class Mail® parcel results are no longer included in Single-Piece First-Class Mail® reporting.

Single-Piece First-Class Mail® Letters/Postcards includes business reply mail beginning May 21, 2022.

Performance Highlights

In FY2026 Quarter 2, national Single-Piece First-Class Mail® Two-Day performance was 84.1 percent on time, which is a 2.3 point increase over the same period last year. National Three-To-Five Day performance was 83.5 percent on time, which is a 16.7 point increase over the same period last year.

Nationally, at least 97.1 percent of mail across all service standards was delivered within the service standard plus three days in FY2026 Quarter 2.

In FY2026 Quarter 2, at the district level, there were 19 districts that scored at or above the performance target of 87.0 for Two-Day. California 1 had the highest Two-Day performance at 95.0 percent on time. California 1 also had the highest Three-To-Five Day performance at 94.4 percent on time.

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Mailpieces Delivered Between 01/01/2026 and 03/31/2026

Quarter II
FY2026

District	Overnight			Two-Day			Three-To-Five-Day		
	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days
Atlantic Area	N/A	N/A	N/A	92.7	96.2	97.7	90.7	94.8	96.8
Connecticut	N/A	N/A	N/A	93.9	96.7	97.8	94.1	96.6	97.7
De-Pa2	N/A	N/A	N/A	92.3	96.0	97.5	91.7	95.4	97.2
Ma-Ri	N/A	N/A	N/A	93.1	96.5	97.9	92.1	95.6	97.2
Maryland	N/A	N/A	N/A	90.9	95.3	97.2	88.3	93.5	96.1
Me-Nh-Vt	N/A	N/A	N/A	93.6	96.9	98.1	93.1	96.2	97.7
New Jersey	N/A	N/A	N/A	91.1	95.3	97.2	88.4	93.5	96.0
New York 1	N/A	N/A	N/A	90.7	94.7	96.5	88.1	92.7	95.1
New York 2	N/A	N/A	N/A	93.0	96.5	97.9	92.1	95.4	97.2
New York 3	N/A	N/A	N/A	95.8	97.8	98.6	94.1	96.7	97.9
North Carolina	N/A	N/A	N/A	91.8	95.9	97.6	87.9	93.4	96.0
Pennsylvania 1	N/A	N/A	N/A	95.4	97.7	98.6	92.5	95.9	97.5
Virginia	N/A	N/A	N/A	89.5	94.3	96.5	86.4	92.3	95.3
Central Area	N/A	N/A	N/A	93.1	96.2	97.6	90.4	94.7	96.7
Ia-Ne-Sd	N/A	N/A	N/A	96.9	98.3	99.0	94.6	97.1	98.2
Illinois 1	N/A	N/A	N/A	92.1	95.4	97.1	89.5	94.1	96.3
Illinois 2	N/A	N/A	N/A	92.5	96.1	97.6	89.1	94.0	96.4
Indiana	N/A	N/A	N/A	90.8	95.0	97.0	87.2	92.8	95.6
Ks-Mo	N/A	N/A	N/A	92.7	96.0	97.5	87.8	93.1	95.8
Ky-Wv	N/A	N/A	N/A	92.9	96.1	97.6	90.6	94.6	96.6
Michigan 1	N/A	N/A	N/A	91.3	95.2	96.9	88.0	93.4	95.9
Michigan 2	N/A	N/A	N/A	94.3	97.4	98.5	92.6	96.1	97.6
Mn-Nd	N/A	N/A	N/A	92.5	95.7	97.1	91.0	94.9	96.8
Ohio 1	N/A	N/A	N/A	95.3	97.5	98.4	91.3	95.3	97.1
Ohio 2	N/A	N/A	N/A	92.6	96.2	97.7	89.4	94.0	96.3
Wisconsin	N/A	N/A	N/A	94.6	97.0	98.0	92.3	95.8	97.3
Southern Area	N/A	N/A	N/A	94.1	96.6	97.9	91.0	94.7	96.6
Al-Ms	N/A	N/A	N/A	93.5	96.2	97.6	90.1	94.4	96.5
Ar-Ok	N/A	N/A	N/A	95.9	97.6	98.4	91.7	95.1	96.9
Florida 1	N/A	N/A	N/A	94.4	96.9	97.9	92.2	95.6	97.2
Florida 2	N/A	N/A	N/A	96.0	98.0	98.7	92.9	96.1	97.6
Florida 3	N/A	N/A	N/A	94.5	97.0	98.1	93.0	95.8	97.3
Georgia	N/A	N/A	N/A	94.3	96.8	97.9	91.3	95.1	96.9
Louisiana	N/A	N/A	N/A	95.3	97.2	98.3	92.3	95.4	97.2
Puerto Rico	N/A	N/A	N/A	95.0	96.8	98.0	88.7	92.2	94.2
South Carolina	N/A	N/A	N/A	94.1	96.9	98.1	90.5	94.8	96.9
Tennessee	N/A	N/A	N/A	93.4	96.0	97.2	89.7	93.5	95.6
Texas 1	N/A	N/A	N/A	90.7	94.3	96.4	87.2	91.9	94.8
Texas 2	N/A	N/A	N/A	92.9	96.3	97.8	91.2	95.1	97.1
Texas 3	N/A	N/A	N/A	95.5	97.6	98.5	93.6	96.3	97.7

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Westpac Area	N/A	N/A	N/A	97.9	98.8	99.2	96.1	97.8	98.6
Alaska	N/A	N/A	N/A	97.4	98.5	98.9	91.8	95.1	97.0
Az-Nm	N/A	N/A	N/A	97.4	98.6	99.0	95.3	97.3	98.3
California 1	N/A	N/A	N/A	98.4	99.0	99.3	97.4	98.5	99.0
California 2	N/A	N/A	N/A	98.3	99.0	99.4	96.6	98.1	98.8
California 3	N/A	N/A	N/A	98.3	99.1	99.5	97.2	98.4	99.0
California 4	N/A	N/A	N/A	98.1	98.9	99.3	96.5	98.0	98.7
California 5	N/A	N/A	N/A	97.2	98.4	99.0	95.2	97.1	98.1
California 6	N/A	N/A	N/A	98.1	98.9	99.3	96.9	98.1	98.8
Co-Wy	N/A	N/A	N/A	97.4	98.4	99.0	94.7	97.0	98.2
Hawaii	N/A	N/A	N/A	97.4	98.4	99.1	93.1	95.9	97.3
Id-Mt-Or	N/A	N/A	N/A	98.2	99.0	99.3	96.7	98.1	98.8
Nv-Ut	N/A	N/A	N/A	97.8	98.7	99.2	95.5	97.5	98.4
Washington	N/A	N/A	N/A	97.8	98.7	99.2	95.7	97.5	98.5
Nation FY2026 Q2	N/A	N/A	N/A	94.2	96.8	98.0	91.7	95.3	97.1
Nation FY2025 Q2 (SPLY)	N/A	N/A	N/A	93.2	96.5	97.9	82.1	89.6	93.6
Nation FY2009 Annual	99.2	99.6	99.8	98.5	99.4	99.7	97.5	99.1	99.6
Nation FY2010 Annual	99.2	99.6	99.8	98.5	99.4	99.7	97.9	99.2	99.6
Nation FY2011 Annual	99.2	99.6	99.8	98.4	99.4	99.7	97.7	99.1	99.6
Nation FY2012 Annual	99.2	99.6	99.8	98.8	99.5	99.7	98.0	99.2	99.7
Nation FY2013 Annual	99.1	99.6	99.8	98.7	99.5	99.7	97.8	99.1	99.6
Nation FY2014 Annual	99.1	99.6	99.7	98.7	99.4	99.7	96.4	98.5	99.3
Nation FY2015 Annual	99.0	99.5	99.7	98.3	99.3	99.6	93.3	97.4	98.9
Nation FY2016 Annual	N/A	N/A	N/A	98.5	99.3	99.6	95.5	98.1	99.1
Nation FY2017 Annual	N/A	N/A	N/A	98.5	99.3	99.6	96.0	98.4	99.3
Nation FY2018 Annual	N/A	N/A	N/A	98.2	99.2	99.6	95.0	97.9	99.0
Nation FY2019 Annual	N/A	N/A	N/A	97.1	98.4	99.0	93.5	96.9	98.3
Nation FY2020 Annual	N/A	N/A	N/A	96.8	98.3	98.9	92.7	96.5	98.0
Nation FY2021 Annual	N/A	N/A	N/A	94.6	97.0	98.1	82.4	89.5	93.1
Nation FY2022 Annual	N/A	N/A	N/A	96.8	98.3	98.9	95.7	97.5	98.4
Nation FY2023 Annual	N/A	N/A	N/A	96.5	98.1	98.8	93.4	96.6	98.0
Nation FY2024 Annual	N/A	N/A	N/A	95.2	97.4	98.3	88.1	93.9	96.5
Nation FY2025 Annual	N/A	N/A	N/A	94.0	96.9	98.1	87.6	93.4	96.1
Nation FY2026 Q1	N/A	N/A	N/A	95.0	97.4	98.5	91.6	95.8	97.6