Quarterly Performance for Presort First-Class Mail®
Service Variance

Overview

Beginning FY2019 Q1, service performance for Presort First-Class Mail® is measured through the USPS® internal measurement system. The system uses documented arrival time at a designated postal facility to start the clock, and an Intelligent Mail® barcode (IMB®) scan by postal personnel at delivery for randomly selected delivery points to stop the clock. Mail piece tracking from IMB® in-process scans is used in conjunction with the sampling data to extrapolate results for the entire volume of measurement eligible Full Service Intelligent Mail. The transit time from the start-the-clock through final automated processing is Leg 2, and the transit time from final automated processing until delivery is Leg 3. Total transit time was calculated for the mail and compared with the appropriate service standard for the product to determine the service performance.

Scores prior to FY2019 Q1 were calculated and compiled by an independent external contractor. The system used for this reporting was called the Intelligent Mail® Accuracy and Performance System (iMAPS). The external contractor determined service performance based on the elapsed time between the start-the-clock event recorded by U.S. Postal Service® and the stop-the-clock event recorded by anonymous households and small businesses that report delivery information directly to the contractor. The service measure consisted of two parts: (1) how long mail pieces take to get through processing, and (2) how long mail takes from the last processing scan to delivery. The second portion was used as a delivery factor differential to determine the percent of all Presort First-Class Mail® delivered on the last processing date versus the percent delivered after the last processing date. Service performance was measured by comparing the transit time to USPS® service standards to determine the percent of mail delivered on time.

Performance Highlights

National Presort First-Class Mail® Overnight performance in FY2026 Quarter 4 was 92.9 percent on time, which is 0.2 points lower than the same period last year. National Two-Day performance was 92.2 percent on time, which is 0.1 points lower than the same period last year. National Three-To-Five Day performance was 91.4 percent on time, which is 0.5 points lower than the same period last year.

Westpac Area led the nation in Overnight service performance with 95.2 percent on time. Westpac Area led the nation in Two-Day service performance with 97.7 percent on time. Westpac Area led the nation in Three-To-Five Day service performance with 95.3 percent on time in FY2026 Quarter 4.

In FY2026 Quarter 4, 16 districts met or exceeded the Overnight performance target of 94.00, 28 districts met or exceeded the Two-Day service performance target of 92.00, and 26 districts met or exceeded the Three-To-Five Day service performance target of 90.75. Alaska led the nation in Overnight service performance with 98.1 percent on time. Puerto Rico led the nation in Two-Day service performance with 98.9 percent on time, and California 4 led the nation in Three-To-Five Day service performance with 96.6 percent on time.

United States Postal Service®

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Mailpieces Delivered Between 07/01/2026 and 09/30/2026

District	Overnight			Two-Day			Three-To-Five-Day		
	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days
Atlantic Area	**96.9**	**98.3**	**98.9**	**96.7**	**98.2**	**98.9**	**96.2**	**98.0**	**98.8**
Connecticut	98.1	98.7	99.1	97.0	98.4	99.0	97.0	98.4	99.0
De-Pa2	95.9	97.4	98.5	96.7	98.0	98.7	96.9	98.3	99.0
Ma-Ri	96.9	98.2	98.8	96.9	98.3	98.9	95.9	97.9	98.8
Maryland	95.2	97.8	98.8	95.4	97.8	98.7	95.3	97.6	98.7
Me-Nh-Vt	96.9	98.2	99.0	95.9	97.9	98.7	95.4	97.6	98.6
New Jersey	97.2	98.5	99.1	96.9	98.3	99.0	95.6	97.7	98.7
New York 1	88.8	94.8	97.3	93.9	96.0	97.3	94.2	96.3	97.5
New York 2	96.6	98.7	99.3	97.3	98.6	99.1	96.2	98.2	99.0
New York 3	97.7	98.8	99.3	97.1	98.4	99.1	96.4	98.2	99.0
North Carolina	94.7	97.3	98.4	97.6	98.8	99.3	96.6	98.3	99.0
Pennsylvania 1	98.3	99.0	99.3	97.4	98.6	99.1	96.1	97.9	98.8
Virginia	96.0	97.7	98.7	96.0	97.8	98.8	95.5	97.6	98.6
Central Area	**96.7**	**98.3**	**99.0**	**95.4**	**97.6**	**98.6**	**95.2**	**97.5**	**98.6**
Ia-Ne-Sd	97.9	98.9	99.4	97.4	98.7	99.2	96.8	98.4	99.1
Illinois 1	93.7	96.6	98.0	93.6	96.6	98.1	91.5	95.5	97.4
Illinois 2	96.6	98.3	99.1	95.1	97.5	98.5	95.2	97.4	98.5
Indiana	96.6	98.3	99.1	94.0	97.0	98.2	95.2	97.5	98.6
Ks-Mo	96.2	97.9	98.7	95.6	97.7	98.7	95.3	97.7	98.7
Ky-Wv	96.1	98.1	99.1	93.1	96.4	97.9	93.5	96.4	97.8
Michigan 1	97.4	98.7	99.1	96.9	98.2	98.8	95.5	97.7	98.6
Michigan 2	97.8	98.9	99.4	97.2	98.6	99.1	95.4	97.8	98.9
Mn-Nd	97.3	98.5	99.1	97.3	98.7	99.3	96.3	98.0	98.9
Ohio 1	96.9	98.4	98.9	96.3	98.1	98.8	94.7	97.4	98.6
Ohio 2	95.8	97.5	98.4	95.7	97.8	98.6	95.9	97.6	98.5
Wisconsin	96.3	98.4	99.0	95.7	98.0	98.9	93.8	96.9	98.4
Southern Area	**97.2**	**98.5**	**99.1**	**97.1**	**98.4**	**99.0**	**96.6**	**98.1**	**98.9**
Al-Ms	97.2	98.6	99.3	96.4	98.1	98.9	94.3	97.0	98.4
Ar-Ok	98.5	99.2	99.4	98.3	99.1	99.4	96.6	98.3	99.0
Florida 1	97.2	98.5	98.9	97.2	98.5	99.0	96.2	97.9	98.8
Florida 2	97.7	98.9	99.4	98.0	99.0	99.3	97.1	98.5	99.1
Florida 3	96.8	98.4	98.9	97.5	98.6	99.1	97.5	98.5	99.0
Georgia	96.6	98.1	98.8	96.5	98.1	98.8	96.4	98.1	98.9
Louisiana	97.7	98.8	99.4	95.8	98.0	98.9	96.0	97.9	98.9
Puerto Rico	98.2	99.1	99.3	99.7	99.9	100.0	96.3	97.8	98.7
South Carolina	97.1	98.7	99.2	96.4	98.2	98.9	95.6	97.8	98.8
Tennessee	96.5	98.1	98.9	95.7	97.8	98.7	95.3	97.6	98.6
Texas 1	95.7	97.4	98.3	97.3	98.4	99.0	97.0	98.3	99.0
Texas 2	95.5	98.2	98.9	97.1	98.3	99.0	96.7	98.2	99.0
Texas 3	95.3	97.9	99.1	97.5	98.6	99.1	97.3	98.4	99.1

United States Postal Service®

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District	Overnight			Two-Day			Three-To-Five-Day		
	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days	Percent Within +1-Day	Percent Within +2-Days	Percent Within +3-Days
Westpac Area	**98.3**	**99.1**	**99.4**	**99.0**	**99.4**	**99.6**	**97.9**	**98.9**	**99.3**
Alaska	99.3	99.5	99.6	99.0	99.4	99.5	97.1	98.1	98.7
Az-Nm	98.5	99.2	99.5	98.8	99.2	99.5	98.0	98.9	99.3
California 1	99.1	99.5	99.6	99.1	99.4	99.6	98.1	99.0	99.4
California 2	98.5	99.2	99.4	98.9	99.4	99.6	98.2	99.0	99.3
California 3	98.4	99.4	99.6	99.3	99.7	99.8	98.5	99.3	99.6
California 4	98.8	99.4	99.6	99.1	99.5	99.7	98.4	99.1	99.4
California 5	97.9	98.6	99.1	99.3	99.6	99.7	98.2	98.9	99.3
California 6	98.5	99.1	99.4	99.1	99.5	99.6	98.1	98.9	99.4
Co-Wy	96.7	98.0	98.8	98.3	99.0	99.3	95.9	97.7	98.8
Hawaii	98.5	98.9	99.4	N/A	N/A	N/A	96.5	97.6	98.1
Id-Mt-Or	98.2	99.0	99.4	98.3	98.9	99.2	97.7	98.7	99.2
Nv-Ut	98.2	99.2	99.6	97.6	98.8	99.5	97.8	98.8	99.3
Washington	98.4	99.2	99.5	98.8	99.3	99.5	98.0	98.9	99.4
Nation FY2026 Q4	**97.3**	**98.6**	**99.1**	**96.8**	**98.3**	**99.0**	**96.4**	**98.1**	**98.9**
Nation FY2025 Q4 (SPLY)	**97.4**	**98.5**	**99.0**	**96.9**	**98.3**	**98.9**	**96.5**	**98.1**	**98.8**
Nation FY2009 Annual	**98.7**	**99.3**	**99.4**	**97.2**	**98.6**	**99.2**	**93.3**	**96.7**	**98.3**
Nation FY2010 Annual	**98.9**	**99.6**	**99.8**	**98.3**	**99.3**	**99.6**	**96.8**	**98.4**	**99.0**
Nation FY2011 Annual	**98.6**	**99.5**	**99.7**	**98.0**	**99.4**	**99.7**	**97.8**	**99.1**	**99.6**
Nation FY2012 Annual	**99.5**	**99.8**	**99.9**	**99.1**	**99.7**	**99.8**	**98.9**	**99.6**	**99.8**
Nation FY2013 Annual	**99.6**	**99.8**	**99.9**	**99.4**	**99.8**	**99.9**	**98.9**	**99.6**	**99.8**
Nation FY2014 Annual	**99.5**	**99.8**	**99.9**	**99.2**	**99.7**	**99.9**	**97.8**	**99.2**	**99.6**
Nation FY2015 Annual	**99.1**	**99.6**	**99.8**	**98.5**	**99.4**	**99.7**	**96.6**	**98.8**	**99.5**
Nation FY2016 Annual	**99.1**	**99.6**	**99.8**	**98.7**	**99.4**	**99.7**	**97.6**	**99.0**	**99.5**
Nation FY2017 Annual	**99.1**	**99.6**	**99.8**	**98.7**	**99.4**	**99.7**	**98.1**	**99.2**	**99.6**
Nation FY2018 Annual	**99.0**	**99.5**	**99.7**	**98.6**	**99.4**	**99.7**	**97.8**	**99.1**	**99.5**
Nation FY2019 Annual	**98.4**	**99.1**	**99.4**	**97.9**	**99.0**	**99.4**	**97.4**	**98.7**	**99.3**
Nation FY2020 Annual	**98.1**	**99.0**	**99.3**	**97.4**	**98.7**	**99.2**	**96.6**	**98.4**	**99.1**
Nation FY2021 Annual	**97.5**	**98.6**	**99.1**	**95.2**	**97.3**	**98.3**	**91.5**	**95.2**	**96.8**
Nation FY2022 Annual	**98.1**	**99.0**	**99.4**	**97.5**	**98.8**	**99.2**	**96.5**	**98.2**	**99.0**
Nation FY2023 Annual	**98.0**	**98.9**	**99.3**	**97.6**	**98.7**	**99.2**	**96.9**	**98.4**	**99.1**
Nation FY2024 Annual	**97.6**	**98.6**	**99.1**	**96.9**	**98.4**	**99.0**	**94.6**	**97.2**	**98.4**
Nation FY2025 Annual	**97.4**	**98.5**	**99.1**	**96.7**	**98.2**	**98.9**	**94.7**	**97.1**	**98.3**
Nation FY2026 Annual	**97.2**	**98.5**	**99.1**	**96.5**	**98.1**	**98.9**	**95.8**	**97.8**	**98.7**
Nation FY2026 Q1	**97.4**	**98.6**	**99.2**	**96.5**	**98.2**	**98.9**	**95.9**	**97.8**	**98.8**
Nation FY2026 Q2	**96.7**	**98.2**	**98.9**	**95.4**	**97.6**	**98.6**	**94.5**	**96.9**	**98.2**
Nation FY2026 Q3	**97.5**	**98.7**	**99.2**	**97.2**	**98.5**	**99.0**	**96.8**	**98.3**	**99.0**