United States Postal Service®

Quarterly Performance for Single-Piece First-Class Mail® International

Overview

Single-Piece First-Class Mail International® Inbound and Outbound service performance is measured via the USPS internal service performance measurement system. The service performance measurement system combines scanning of mailpieces by postal personnel at randomly selected collection and delivery points with in-process machine scans for all eligible mail to estimate total transit time for the mail. The total transit for outbound mail is comprised of two legs: collection to initial automated processing, known as Leg 1; initial processing to final automated processing, known as Leg 2. The final processing event for outbound pieces occurs once pieces are sorted and ready to leave the designated international processing center in the United States. Similarly, the total transit for inbound mail is comprised of two legs: initial processing upon arrival at the USPS® international processing center to final automated processing, known as Leg 2; and final processing to delivery, known as Leg 3. Inbound flats are measured by proxy using the Leg 1 & Leg 2 performance of domestic flats. The estimated transit-time is compared against Single-Piece First-Class Mail® service standards to determine the percent of mail delivered on time. The service performance of inbound Single-Piece First-Class Mail International® parcels is measured by the USPS®, and represents the census data of all inbound parcels processed by the USPS®. On January 27, 2013, outbound Single-Piece First-Class Mail International® parcels became a competitive product and these data are no longer included in the measurement. Starting in FY2020 Quarter 2, inbound Single-Piece First-Class Mail International® parcels became a competitive product and these data are no longer included in the measurement.

Since not all postal administrative districts have sufficient international volumes for statistically representative reporting, the U.S. Postal Service® reports international quarterly service performance at a postal administrative area level.

Performance Highlights

The national Single-Piece First-Class Mail International® Inbound/Outbound Combined performance was 70.2 percent on time in FY2026 Quarter 4. Inbound performance was 81.0 percent on time and Outbound performance was 47.8 percent on time in FY2026 Quarter 4. Nationally, 90.4 percent of mail was delivered within the service standard plus three days for Inbound/Outbound Combined.

In FY2026 Quarter 4, Westpac Area had the highest Inbound/Outbound Combined performance, with 85.2 percent on time. Westpac Area had the highest Inbound performance among the four areas at 89.1 percent on time, and Westpac Area had the highest Outbound performance at 67.2 percent on time in FY2026 Quarter 4. All areas had at least 74.3 percent of mail delivered within the service standard plus three days for Inbound/Outbound Combined.

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Mailpieces Delivered Between 07/01/2026 and 09/30/2026

Area	Inbound	Outbound	Inbound/Outbound
	Percent On Time	Percent On Time	Percent On Time
Atlantic	79.7	50.4	69.2
Central	65.2	27.3	45.3
Southern	80.7	54.6	74.1
Westpac	89.1	67.2	85.2
Nation FY2026 Q4	**81.0**	**47.8**	**70.2**
Nation FY2025 Q4 (SPLY)	**77.6**	**66.6**	**71.9**
Nation FY2009 Annual	**87.8**	**91.7**	**89.7**
Nation FY2010 Annual	**89.3**	**89.6**	**89.4**
Nation FY2011 Annual	**88.7**	**91.9**	**90.2**
Nation FY2012 Annual	**90.5**	**91.5**	**91.1**
Nation FY2013 Annual	**88.0**	**88.9**	**88.3**
Nation FY2014 Annual	**85.2**	**87.8**	**86.2**
Nation FY2015 Annual	**75.6**	**85.3**	**79.4**
Nation FY2016 Annual	**81.4**	**86.2**	**83.2**
Nation FY2017 Annual	**85.5**	**85.9**	**85.6**
Nation FY2018 Annual	**83.5**	**82.8**	**83.3**
Nation FY2019 Annual	**64.8**	**79.7**	**68.9**
Nation FY2020 Annual	**66.2**	**72.0**	**68.8**
Nation FY2021 Annual	**73.8**	**58.0**	**66.1**
Nation FY2022 Annual	**81.2**	**77.5**	**79.2**
Nation FY2023 Annual	**83.8**	**87.8**	**86.0**
Nation FY2024 Annual	**67.0**	**72.3**	**70.0**
Nation FY2025 Annual	**69.9**	**67.7**	**68.6**
Nation FY2026 Annual	**77.5**	**56.5**	**69.8**
Nation FY2026 Q1	**76.7**	**52.7**	**64.6**
Nation FY2026 Q2	**72.5**	**60.9**	**68.0**
Nation FY2026 Q3	**80.9**	**67.3**	**76.5**
FY2026 Annual Target	**80.00**	**80.00**	**80.00**