Quarterly Performance for Single-Piece First-Class Mail®

Overview

Beginning FY2019 Q1, service performance for Single-Piece First-Class Mail® is measured through the USPS® internal measurement system. The system combines scanning of mailpieces by postal personnel at randomly selected collection and delivery points with in-process machine scans for all eligible mail to estimate total transit time for the mail. The total transit is comprised of three legs: collection to initial automated processing, known as Leg 1; initial processing to final automated processing, known as Leg 2; and final processing to delivery, known as Leg 3. The estimated transit-time is compared against Single-Piece First-Class Mail® service standards to determine the percent of mail delivered on time.

Scores prior to FY2019 Q1 were calculated via the External First-Class Mail® Measurement System (EXFC). EXFC was an external sampling system that measured the time it took from deposit of mail into a collection box or lobby chute until its delivery to a home or business.

Single-Piece First-Class Mail® parcels were classified as a competitive product effective for pieces mailed on or after September 3, 2017; therefore, Single-Piece First-Class Mail® parcel results are no longer included in Single-Piece First-Class Mail® reporting.

Single-Piece First-Class Mail® Letters/Postcards includes business reply mail beginning May 21, 2022.

Performance Highlights

In FY2026 Quarter 4, national Single-Piece First-Class Mail® Two-Day performance was 87.3 percent on time, which is a 1.0 point increase over the same period last year. National Three-To-Five Day performance was 88.9 percent on time, which is a 10.0 point increase over the same period last year.

Nationally, at least 98.3 percent of mail across all service standards was delivered within the service standard plus three days in FY2026 Quarter 4.

In FY2026 Quarter 4, at the district level, there were 29 districts that scored at or above the performance target of 87.0 for Two-Day. California 1 had the highest Two-Day performance at 94.6 percent on time. California 3 had the highest Three-To-Five Day performance at 95.8 percent on time.

United States Postal Service®

Quarterly Performance for Single-Piece First-Class Mail®

Mailpieces Delivered Between 07/01/2026 and 09/30/2026

District	Overnight	Two-Day	Three-To-Five-Day
	Percent On Time	Percent On Time	Percent On Time
Atlantic Area	**N/A**	**85.6**	**88.1**
Connecticut	N/A	86.6	91.5
De-Pa2	N/A	85.6	89.3
Ma-Ri	N/A	86.0	88.5
Maryland	N/A	83.6	84.8
Me-Nh-Vt	N/A	85.4	89.9
New Jersey	N/A	82.9	84.9
New York 1	N/A	80.2	83.3
New York 2	N/A	86.0	91.2
New York 3	N/A	87.2	90.2
North Carolina	N/A	87.3	86.7
Pennsylvania 1	N/A	90.2	89.4
Virginia	N/A	84.9	85.9
Central Area	**N/A**	**85.1**	**86.9**
Ia-Ne-Sd	N/A	92.3	91.7
Illinois 1	N/A	82.7	83.9
Illinois 2	N/A	84.8	85.7
Indiana	N/A	79.9	82.4
Ks-Mo	N/A	86.0	87.2
Ky-Wv	N/A	81.8	84.4
Michigan 1	N/A	83.0	85.1
Michigan 2	N/A	88.8	90.3
Mn-Nd	N/A	84.6	88.7
Ohio 1	N/A	88.3	86.8
Ohio 2	N/A	80.4	83.0
Wisconsin	N/A	89.8	89.6
Southern Area	**N/A**	**87.8**	**88.7**
Al-Ms	N/A	89.5	89.3
Ar-Ok	N/A	94.1	90.7
Florida 1	N/A	87.6	88.6
Florida 2	N/A	89.6	89.1
Florida 3	N/A	80.6	90.4
Georgia	N/A	84.8	87.1
Louisiana	N/A	88.9	88.6
Puerto Rico	N/A	86.1	89.7
South Carolina	N/A	87.6	86.6
Tennessee	N/A	88.8	86.5
Texas 1	N/A	87.2	88.6
Texas 2	N/A	82.7	86.6
Texas 3	N/A	91.0	91.9

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Mailpieces Delivered Between 07/01/2026 and 09/30/2026

District	Overnight	Two-Day	Three-To-Five-Day
	Percent On Time	Percent On Time	Percent On Time
Westpac Area	**N/A**	**92.2**	**93.4**
Alaska	N/A	94.3	86.7
Az-Nm	N/A	91.6	92.7
California 1	N/A	94.6	95.2
California 2	N/A	93.4	93.9
California 3	N/A	91.5	95.8
California 4	N/A	93.5	95.6
California 5	N/A	90.6	93.0
California 6	N/A	93.4	95.7
Co-Wy	N/A	90.1	86.9
Hawaii	N/A	92.7	91.4
Id-Mt-Or	N/A	92.0	94.1
Nv-Ut	N/A	92.6	92.7
Washington	N/A	90.9	92.8
Nation FY2026 Q4	**N/A**	**87.3**	**88.9**
Nation FY2025 Q4 (SPLY)	**N/A**	**86.3**	**78.9**
Nation FY2009 Annual	**96.1**	**93.5**	**90.8**
Nation FY2010 Annual	**96.3**	**93.6**	**91.6**
Nation FY2011 Annual	**96.2**	**93.4**	**91.2**
Nation FY2012 Annual	**96.5**	**94.8**	**92.3**
Nation FY2013 Annual	**96.1**	**95.3**	**91.6**
Nation FY2014 Annual	**96.0**	**94.9**	**87.7**
Nation FY2015 Annual	**95.6**	**93.2**	**76.5**
Nation FY2016 Annual	**N/A**	**94.7**	**83.7**
Nation FY2017 Annual	**N/A**	**94.7**	**85.6**
Nation FY2018 Annual	**N/A**	**93.8**	**82.5**
Nation FY2019 Annual	**N/A**	**92.0**	**80.9**
Nation FY2020 Annual	**N/A**	**91.5**	**78.8**
Nation FY2021 Annual	**N/A**	**86.4**	**63.2**
Nation FY2022 Annual	**N/A**	**91.3**	**83.6**
Nation FY2023 Annual	**N/A**	**90.7**	**83.5**
Nation FY2024 Annual	**N/A**	**86.9**	**73.2**
Nation FY2025 Annual	**N/A**	**83.2**	**72.8**
Nation FY2026 Annual	**N/A**	**85.8**	**84.4**
Nation FY2026 Q1	**N/A**	**84.7**	**78.8**
Nation FY2026 Q2	**N/A**	**84.1**	**83.5**
Nation FY2026 Q3	**N/A**	**87.7**	**88.7**
FY2026 Annual Target	**N/A**	**87.00**	**81.50**