

# POSTAL FACTS® 2023 | SIZE AND SCOPE

## BY THE NUMBERS\*

The U.S. Postal Service delivers more mail than any other post in the world. The Postal Service serves more than 163 million addresses in the country — covering every state, city and town. Everyone living in the United States and its territories has access to postal products and services and pays the same for a First-Class Mail postage stamp regardless of location.

**78.8**

2022 operating revenue, in billions

**689.9**

number of retail customer visits, in millions

**2.15**

dollar amount paid every two weeks in salaries and benefits, in billions

**516,750**

number of career employees

**118,600**

number of non-career employees

**1.8**

number of new delivery points added, in millions

**33.2**

number of address changes processed, in millions

**12.2**

retail revenue, in billions

**44**

percent of the world's mail volume handled by the Postal Service

**3.6**

number of visits to *usps.com*, in billions

**7.56**

number of passport applications accepted at Post Offices, in millions

**66.4**

number of money orders issued, in millions

**337.3**

revenue from passport applications, in millions

**8,484**

number of owned properties

**412.7**

The Postal Store revenue on *usps.com*, in millions

**236,532**

number of vehicles

**164.9**

number of total delivery points nationwide, in millions

**301.6**

amount in revenue from 2,742 postal self-service kiosks, in millions

**22,951**

number of leased properties

**12.7**

number of business delivery points, in millions

**152.2**

number of residential delivery points, in millions

**127.3**

number of pieces of mail processed and delivered, in billions

**31,132**

number of Postal Service-managed retail offices

**75**

Louis DeJoy, 75th postmaster general

\*all information based on fiscal year 2022 data, unless otherwise noted