Douglas Tulino was appointed to serve as the Deputy Postmaster General of the United States in May 2021. He will continue to serve as chief human resources officer (CHRO), emphasizing a commitment to the Postal Service workforce and to initiatives in the 10-year plan, Delivering for America, which are designed to make the Postal Service a great place to work for all employees.

As Deputy Postmaster General, Tulino will ensure the organization’s culture, talent, labor relations and leadership development are all contributing to the successful implementation of the Delivering for America Plan. He will also play a key leadership role in ongoing stakeholder outreach and currently serves on the Board’s Operations Committee.

As CHRO, he oversees all aspects of Human Resources (HR) for the Postal Service’s 644,000-member workforce. He is responsible for Labor Relations, Human Resource Management, Organizational Development, Compensation and Benefits, Learning and Development, Recruiting and Hiring and HR Technology.

In 2005, Tulino began more than 15 years of service as vice president, Labor Relations. In that role, he was responsible for overseeing contract negotiation, collective bargaining, grievance and arbitration administration, and consultation with management associations, compensation and benefits for EAS employees, and maintaining organizational compliance with employment-related statutory and regulatory mandates. He worked closely with union and management association leadership during difficult times to achieve positive solutions and mutual successes.

Tulino started his Postal Service career as a management associate in 1980 in Chicago and rose through the ranks of Labor Relations. He possesses a strong background in labor relations and human resources, with more than 41 years of Postal Service experience. For 19 of those years, he served in positions in human resources, operations and labor relations at every level of the field organization.

Tulino holds a bachelor’s degree in business administration and industrial relations from Kent State University in Ohio. He was recognized with vice president awards in 2001, 2002, 2003 and 2004, the Board of Governors award in 2007, and Postmaster General awards in 2014 and 2016.