Jeffrey C. Johnson  
Vice President, Enterprise Analytics

Jeffrey (Jeff) C. Johnson was named vice president, Enterprise Analytics, effective July 20, 2019. In this role, Johnson is responsible for leveraging data and technology to provide the business intelligence needed to drive performance and improve efficiencies through enterprise reporting and performance measurement systems. He oversees scanning improvements and the integration of network-information, visibility systems, including the national address management system.

Joining the Postal Service in April 2016, Johnson served as vice president, Information Technology (IT). He has been a collaborative business partner throughout the Postal Service, bringing financial focus and discipline, and improved capabilities to the organization. He has been a critical partner with the Chief Information Security Office, helping to protect the Postal Service’s IT infrastructure and digital assets.

Johnson has more than 18 years of customer-focused experience in engineering, security and information technology in both the private and public sectors. He served as chief technology officer for the Federal Bureau of Investigation, where he strengthened threat awareness capabilities, improved the strategic alignment of the agency's projects and goals and implemented best practices to drive continuous innovation.

During his career with the U.S. Navy, Johnson focused on networking, messaging, database infrastructure and communications. He also was responsible for information security policies for approximately 180 commands that represented significant U.S. Naval operations.

Johnson earned a bachelor’s of science degree in marine engineering from the U.S. Naval Academy. He also is the recipient of several awards from the Department of Defense and has been recognized for his achievements throughout the information technology sector.

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