

## Jeffrey C. Johnson

### Vice President, Enterprise Analytics

Jeffrey (Jeff) C. Johnson was named vice president, Enterprise Analytics, in July 2019. He reports to the chief information officer and executive vice president.

In this role, Johnson is responsible for leveraging data and technology to provide the business intelligence needed to drive performance and improve efficiencies through enterprise reporting and performance measurement systems. He oversees scanning improvements and the integration of network-information, visibility systems, including the national address management system.



Johnson joined the Postal Service in 2016, and served as vice president, Information Technology (IT). He has been a critical partner with the Chief Information Security Office, helping to protect the Postal Service's IT infrastructure and digital assets.

Johnson has more than 18 years of customer-focused experience in engineering, security and IT in both the private and public sectors. He served as chief technology officer for the Federal Bureau of Investigation (FBI), where he strengthened threat awareness capabilities, improved the strategic alignment of the agency's projects and goals and implemented best practices to drive continuous innovation. His work at the FBI has been recognized in several books as a case study in exceptional development processes.

During his career with the U.S. Navy, Johnson focused on networking, messaging, database infrastructure and communications. He was also responsible for information security policies for approximately 180 commands that represented significant U.S. Naval operations.

Johnson earned a Bachelor of Science in marine engineering from the U.S. Naval Academy. He is also the recipient of several awards from the Department of Defense and has been recognized for his achievements throughout the IT sector.