

John Dunlop

Vice President, Plant and Process Modernization

John Dunlop was named vice president, Plant and Process Modernization, in March 2023. He reports to the chief technology officer and executive vice president.

In this role, Dunlop focuses on the design, implementation and activation of new, expanded mail processing facilities equipped with standardized floor plans, operating plans and state-of-the-art processing and material handling equipment to enable better service response and cost-efficient operations. These facilities will be the foundation of the new network that supports the financial and service goals of Delivering for America.



Most recently, Dunlop served as the executive director of Plant and Process Modernization, where he initiated the development of a new kind of processing facility to serve the needs of the future processing network. He continues to lead this work in his current position.

Dunlop began his career with the Postal Service in 1989 as a mechanical engineer in the Mechanization division of Facilities. During this time, he has held various positions in Engineering and Operations and has been involved in the design, financial justification, installation and activation of equipment and systems in almost every major processing plant in the Postal Service network. As the manager of Network Operations Engineering, he managed the team that created and deployed Lean Mail Processing. He also led the team that deployed a combination of conventional and robotic systems to activate over 50 annexes for peak season in 2021.

Dunlop holds a master's degree in manufacturing sciences and engineering for the University of Strathclyde, Glasgow, Scotland.