

Joshua D. Colin

Vice President, Area Operations — Eastern Area

Joshua Colin was named vice president, Area Operations for the Eastern Area in February 2013.

The role encompasses responsibility for postal operations—including mail processing and distribution, customer service and administrative operations over a geographic area that includes Pennsylvania, Ohio, Tennessee, West Virginia, Delaware, Kentucky, Central and South Jersey, Western New York and portions of Virginia and Indiana. The Eastern Area delivers mail daily to more than 50 million customers, employs over 85,000 people, and has an operating budget of over 7.5 billion dollars. Colin reports to the chief operating officer and executive vice president. Operationally, he oversees 35 processing and distribution centers, four national distribution centers and over 6,600 retail and delivery units



Before Colin's current assignment, he was the manager, Eastern Area Operations Support. Before that, Colin served as district manager for the South Jersey District, and the former Columbus, Ohio and Erie, Pennsylvania districts. He also held the position of PCES Postmaster in Columbus, OH.

A 31-year postal veteran with extensive experience in both operations and customer service, Colin has excelled in multiple performance measurement initiatives and is committed to developing future leaders for the organization.

Colin holds a Ph.D. in business administration from Trident University International, and dual master's degrees in Human Resources Management and Public Administration from Wilmington University. He also holds a Bachelor of Science degree in Human Resources Management from Wilmington University. He is a Green Belt Trained Lean Six Sigma Executive, is a graduate of the Advanced Leadership Program, and has completed phases I and II of the Postal Service Executive Development Program and the Processing and Distribution Management Program.