

Marc McCrery

Vice President, Technology Applications

Marc McCrery was named vice president, Technology Applications in November 2020. He is responsible for overseeing the IT solution centers, managed services, enterprise data warehouse and systems that manage commercial acceptance and payments. The mission of the group is to deliver scalable and secure business solutions that drive efficiencies and produce value for the enterprise.



Prior to this role, McCrery serviced as vice president, Mail Entry and Payment Technology. In this role, he was responsible for leading the Postal Service's mail preparation and payment support to commercial customers and continuing the transformation of our commercial mailing and shipping channels. In his 30-year postal career, he established himself as a leader of diverse functions that can attract and grow talent, while maintaining a deep understanding of the needs of customers and the mailing industry.

Previously, McCrery served as director of Delivery and Retail Technology and director of Brand Shipping. He has held various management positions in Marketing, Operations, and under the Chief Information Officer. In 2003, he served his first executive assignment as manager, Business Mailer Support. He began his career in 1990 as a professional specialist trainee in Des Moines, Iowa.

McCrery represented the Postal Service as a Massachusetts Institute of Technology Sloan Fellow in 2008-2009, where he earned a master's degree in business administration. Upon completion of the program, he served as acting senior vice president of Strategy and Transition. He also holds an undergraduate degree in industrial engineering from the University of Wisconsin.