Pritha Mehra
Chief Information Officer and Executive Vice President

Pritha Mehra was named chief information officer (CIO) and executive vice president in November 2020, a role she had acted in since August 2020. She reports to the Postmaster General and chief executive officer.

As CIO, Mehra oversees one of the world’s largest technology infrastructures with five national deployment and solution centers, 32,000 network locations, 20,000 servers and more than 930 applications on more than 180,000 devices—processing more than 110 petabytes of data per year. She drives secure innovative capabilities to support the Postal Service’s mission to be the nation’s preferred delivery service.

Mehra is a thought leader on digital transformations and is focused on modernizing the USPS ecosystems, platforms and network to meet the demands of an increasingly competitive market environment, overseeing a network that supports 65,000 employees and the delivery of 127 billion mail pieces a year.

Before being named CIO, Mehra served as vice president of Information Technology (IT), where she pivoted the 1,800-person IT group to operate at scale through cloud-smart migration, transition to an agile framework and secure the development pipeline for more than 900 applications. She also served as vice president, Mail Entry and Payment Technology, where she led innovations for business customers that captured more than $40 billion in annual revenue and over $200 million in annual revenue shortage and savings.

Mehra has been honored with numerous awards, including Postal Service recognition for superior achievement and the Postmaster General Award. She was also named Top Boss in IT by FedScoop in 2021 and 2022. She holds a Bachelor of Science in computer science from the University of Maryland and a Master of Business Administration from Georgetown University. Mehra completed the Senior Executive Assessment and Development Center Program. She is a Lean Six Sigma Executive Green Belt.