

Salvatore Vacca

Vice President, Retail and Delivery Operations Atlantic Area

Salvatore Vacca was named Vice President, Retail and Delivery Operations for the Atlantic Area in August 2020.

In this position, Sal is responsible for overseeing retail and delivery operations with direct focus on the customer experience. The Atlantic Area is comprised of 19 Districts that includes a workforce of more than 121,000 employees. This includes more than 29.8 million delivery points that are serviced from more than 8,600 post offices, including over 181 million customer visits, generating more than \$3 billion in total retail revenue. The Atlantic Area is committed to providing exceptional customer service at every touchpoint.

Sal is a 35-year postal veteran. He started his postal career in 1985 as a letter carrier in Newark, New Jersey. Most recently, he served as acting Area Vice President in the Great Lakes Area. He previously served as Postmaster in Fort Lauderdale, Florida, and West Palm Beach, Florida, and was detailed as officer-in-charge in Miami, Florida. He has held other top-level positions, including officer-in-charge in Atlanta, Georgia; District Manager of the Atlanta District; Manager, Operations Support for the Capital Metro Area; and District Manager Major for the Capital District.

Sal was selected by the Postal Service to attend Duke University's School of Business in North Carolina in 2012. He is a graduate of the Advanced Leadership Program and completed Executive Foundations and Executive Leadership training. He is currently in the first Operational Excellence Executive Training and He is Green Belt certified.



September 2020