Scott Bombaugh was named chief technology officer and executive vice president in November 2020, a role he had acted in since August 2020. He reports to the Postmaster General and chief executive officer.

In this position, Bombaugh oversees Engineering Systems, Plant and Process Modernization and Innovative Business Technology. Through his direction, these three core functional units work to implement Delivering for America objectives, which includes creating a rationalized network of integrated processing facilities; providing each new or redesigned facility with standardized floor plans, operating plans and state-of-the-art processing and material handling equipment; deploying new technologies to evolve the retail experience to meet changing customer needs; and managing and further developing Informed Delivery.

Bombaugh previously served as vice president of Engineering Systems where he led the design, development, deployment and lifecycle support for mail processing systems and associated software, retail and delivery technology, and scanning solutions. He also led his team in Engineering Systems in developing the Next Generation Delivery Vehicle program.

Since beginning his Postal Service career as a mechanical engineer in 1988, Bombaugh has held various positions, including management roles in mail automation and material handling technology.

Bombaugh earned his bachelor’s and master’s degrees in mechanical engineering from the University of Virginia and is a licensed professional engineer in the Commonwealth of Virginia.